

PE08-033
HYUNDAI-KIA
7/3/2008
ATTACHMENT
1, 2, 3 & 5

File Number	Category	First Name	Last Name	Address	Telephone Number	VIN	Vehicle Model	Model Year	Mileage	Incident Date	Claim Date	Crash	Property Damage	Injuries	Fatality	Summary and Assessment
1425792	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	7184144603 KNDUP13163	SEDONA	2003	37500	3/18/2008	3/18/2008	NO	NO	NO	NO	
67150	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	6319249492 KNDUP13155	SEDONA	2002	5000	2/22/2002	2/22/2002	NO	NO	NO	NO	
1297289	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	5853922102 KNDUP13155	SEDONA	2003	52500	4/9/2007	4/9/2007	NO	NO	NO	NO	
1396254	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	3362934223 KNDUP13172	SEDONA	2002	86000	12/26/2007	12/26/2007	NO	NO	NO	NO	
1353155	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	6313952278 KNDUP13165	SEDONA	2003	54406	8/28/2007	8/28/2007	NO	NO	NO	NO	
1107263	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	8563087478 KNDUP13182	SEDONA	2002	57000	5/18/2006	5/18/2006	NO	NO	NO	NO	
396245	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	9147760998 KNDUP13184	SEDONA	2004	39000	11/22/2004	11/22/2004	NO	NO	NO	NO	
443345	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	7347211684 KNDUP13123	SEDONA	2003	30000	3/31/2005	3/31/2005	NO	NO	NO	NO	
1419727	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	6173647791 KNDUP13155	SEDONA	2004	51000	2/29/2008	2/29/2008	NO	NO	NO	NO	
416724	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	9173276219 KNDUP13182	SEDONA	2002	32000	1/21/2005	1/21/2005	NO	NO	NO	NO	
1436411	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	7343970689 KNDUP13132	SEDONA	2003	73000	4/15/2008	4/15/2008	NO	NO	NO	NO	
1255331	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	2073386180 KNDUP13111	SEDONA	2003	51400	12/11/2006	12/11/2006	NO	NO	NO	NO	
1405009	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	4135865636 KNDUP13102	SEDONA	2003	60912	1/21/2008	1/21/2008	NO	NO	NO	NO	
373341	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	8139948295 KNDUP13155	SEDONA	2003	18000	10/7/2004	10/7/2004	NO	NO	NO	NO	
1330688	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	5169383464 KNDUP13133	SEDONA	2004	40600	7/6/2007	7/6/2007	NO	NO	NO	NO	
1302058	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	6097718147 KNDUP13102	SEDONA	2002	65500	4/23/2007	4/23/2007	NO	NO	NO	NO	
1009904	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	8287287211 KNDUP13155	SEDONA	2002	64000	9/6/2005	9/6/2005	NO	NO	NO	NO	
1431020	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	4193678846 KNDUP13102	SEDONA	2004	50100	4/1/2008	4/1/2008	NO	NO	NO	NO	
75717	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	8452979711 KNDUP13102	SEDONA	2002	5400	4/17/2002	4/17/2002	NO	NO	NO	NO	
1032064	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	7329708198 KNDUP13132	SEDONA	2002	60300	10/28/2005	10/28/2005	NO	NO	NO	NO	
1397573	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	8453386967 KNDUP1317	SEDONA	2003	56203	12/29/2007	12/29/2007	NO	NO	NO	NO	
1374353	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	9736918461 KNDUP13102	SEDONA	2003	77324	10/23/2007	10/23/2007	NO	NO	NO	NO	
476378	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	8103927185 KNDUP1314	SEDONA	2002	44400	6/3/2005	6/3/2005	NO	NO	NO	NO	
452827	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	3049464054 KNDUP1312	SEDONA	2003	54000	4/21/2005	4/21/2005	NO	NO	NO	NO	
1424634	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	5085288995 KNDUP1311	SEDONA	2004	56000	3/13/2008	3/13/2008	NO	NO	NO	NO	
412150	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	7189809058 KNDUP1315	SEDONA	2003	34000	1/11/2005	1/11/2005	NO	NO	NO	NO	
444613	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	7345959919 KNDUP1315	SEDONA	2003	42316	4/4/2005	4/4/2005	NO	NO	NO	NO	
1386772	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	7733393111 KNDUP1315	SEDONA	2002	75000	11/29/2007	11/29/2007	NO	NO	NO	NO	

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440103	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SEDONA	2003	17000	3/23/2005	3/23/2005	NO	NO	NO	
1196180	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SEDONA	2002	65000	6/27/2006	6/27/2006	NO	NO	NO	
1434168	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SEDONA	2002	73353	4/9/2008	4/9/2008	NO	NO	NO	
1404671	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SEDONA	2003	69500	1/18/2008	1/18/2008	NO	NO	NO	
1294903	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SEDONA	2002	39970	4/2/2007	4/2/2007	NO	NO	NO	
412981	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SEDONA	2002	50000	1/12/2005	1/12/2005	NO	NO	NO	
1429354	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SEDONA	2002	107000	3/27/2008	3/27/2008	NO	NO	NO	
1101828	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SEDONA	2003	47000	5/3/2006	5/3/2006	NO	NO	NO	
1030350	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SEDONA	2003	64000	10/25/2005	10/25/2005	NO	NO	NO	
479649	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SEDONA	2004	18000	6/9/2005	6/9/2005	NO	NO	NO	
446520	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SEDONA	2002	15000	4/7/2005	4/7/2005	NO	NO	NO	
1437715	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SEDONA	2003	58500	4/17/2008	4/17/2008	NO	NO	NO	
301779	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SEDONA	2002	0	4/5/2004	4/5/2004	NO	NO	NO	
1071645	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SEDONA	2004	28783	2/10/2006	2/10/2006	NO	NO	NO	
1309629	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SEDONA	2004	83603	5/11/2007	5/11/2007	NO	NO	NO	
1403932	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SEDONA	2003	47000	1/17/2008	1/17/2008	NO	NO	NO	
467002	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SEDONA	2002	50000	5/18/2005	5/18/2005	NO	NO	NO	
236350	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SEDONA	2002	42000	10/28/2003	10/28/2003	NO	NO	NO	
389965	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SEDONA	2002	73950	11/5/2004	11/5/2004	NO	NO	NO	
424226	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SEDONA	2002	52000	2/10/2005	2/10/2005	NO	NO	NO	
367424	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SEDONA	2002	22000	9/21/2004	9/21/2004	NO	NO	NO	
1221980	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SEDONA	2002	57000	8/31/2006	8/31/2006	NO	NO	NO	
1408093	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SEDONA	2003	70000	1/29/2008	1/29/2008	NO	NO	NO	
1015432	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SEDONA	2004	9000	9/19/2005	9/19/2005	NO	NO	NO	
1432221	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SEDONA	2004	48000	4/3/2008	4/3/2008	NO	NO	NO	
249028	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SEDONA	2002	29780	12/2/2003	12/2/2003	NO	NO	NO	
1398869	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SEDONA	2003	38000	1/3/2008	1/3/2008	NO	NO	NO	
1287992	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SEDONA	2002	59587	3/13/2007	3/13/2007	NO	NO	NO	
1094769	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SEDONA	2002	71000	4/14/2006	4/14/2006	NO	NO	NO	
1436948	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SEDONA	2004	50000	4/16/2008	4/16/2008	NO	NO	NO	

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1417149	Complaint	[REDACTED]	[REDACTED]	[REDACTED] Hilliard, OH	6145270954	KNNDUP131136	SEDONA	2003	82000	2/22/2008	2/22/2008	NO	NO	NO	NO	
1049295	Complaint	[REDACTED]	[REDACTED]	[REDACTED] Watertown MA	6179249497	KNNDUP131136	SEDONA	2003	31000	12/14/2005	12/14/2005	NO	NO	NO	NO	
1437163	Complaint	[REDACTED]	[REDACTED]	[REDACTED] Cheshire, CT	6037983577	KNNDUP131446	SEDONA	2004	71000	4/16/2008	4/16/2008	NO	NO	NO	NO	
510912	Complaint	[REDACTED]	[REDACTED]	[REDACTED] Forked River NJ	6092421089	KNNDUP131X36	SEDONA	2003	34000	7/13/2005	7/13/2005	NO	NO	NO	NO	
1417034	Complaint	[REDACTED]	[REDACTED]	[REDACTED] Pembroke Pines FL	9544313369	KNNDUP131X26	SEDONA	2002	77330	2/22/2008	2/22/2008	NO	NO	NO	NO	
1258033	Complaint	[REDACTED]	[REDACTED]	[REDACTED] Laurium MI	9063374562	KNNDUP131826	SEDONA	2002	48000	12/19/2006	12/19/2006	NO	NO	NO	NO	
60438	Complaint	[REDACTED]	[REDACTED]	[REDACTED] Lantirada CA	7142320034	KNNDUP131526	SEDONA	2002	6499	1/11/2002	1/11/2002	NO	NO	NO	NO	
272834	Complaint	[REDACTED]	[REDACTED]	[REDACTED] Onaska, WA	3609784470	KNNDUP131X36	SEDONA	2003	15000	1/26/2004	1/26/2004	NO	NO	NO	NO	
1347872	Complaint	[REDACTED]	[REDACTED]	[REDACTED] Chicago, IL	7734989349	KNNDUP131046	SEDONA	2004	78000	8/15/2007	8/15/2007	NO	NO	NO	NO	
1431808	Complaint	[REDACTED]	[REDACTED]	[REDACTED] Montic, MI	7342404804	KNNDUP131446	SEDONA	2004	41591	4/2/2008	4/2/2008	NO	NO	NO	NO	
1442855	Complaint	[REDACTED]	[REDACTED]	[REDACTED] Peabody MA	9785873500	KNNDUP131636	SEDONA	2003	57000	5/2/2008	5/2/2008	NO	NO	NO	NO	
468397	Complaint	[REDACTED]	[REDACTED]	[REDACTED] OH	3306272486	KNNDUP131326	SEDONA	2002	55000	5/20/2005	5/20/2005	NO	NO	NO	NO	

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1232545	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	5082782685 KNDUP13183	SEDONA	2003	59900	9/25/2006	9/29/2006	YES	YES	YES	NO	
1256462	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	9783717178 KNDUP131X3	SEDONA	2003	36000	12/14/2006	12/14/2006	NO	NO	NO	NO	
1432200	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	8152546238 KNDUP13153	SEDONA	2003	60744	4/3/2008	4/3/2008	NO	NO	NO	NO	
1440061	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	2153687722 KNDUP13193	SEDONA	2003	91236	4/24/2008	4/24/2008	NO	NO	NO	NO	
1007704	Complaint	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	6783769105 KNDUP13124	SEDONA	2004	30000	8/30/2005	8/30/2005	NO	NO	NO	NO	

The customer/driver spoke to the police after the impact on September 22, 2006 and referred to the steering as the cause. She also referred to "recent" repairs to the vehicle's steering. The police reported her allegations but did not indicate that they tested the steering. Based on her husband's call to Kia's CA department, Kia investigated this matter. It determined that the incident occurred on a straight residential road with a 30 mph speed limit and involved a side swipe impact at the right front corner of the Kia against the left rear side of the parked vehicle, after which the Kia continued 75 feet down the road in a straight line. Kia inspected the vehicle shortly after the accident, while the vehicle was at the dealer. The inspecting DPSM found that the steering was not binding. He also inspected the intermediate shaft and U-joints and found them to be in good condition. The driver/owner later obtained a supporting statement from a family friend that the vehicle steering was sticking in sharp (>90 degree) turns several weeks before the incident.

The steering of the vehicle had been inspected nine and seven months earlier in December 2005 and February 2006 at a Kia dealership. In December, the customer complained of a power steering leak, whining from the steering and stiff to turn. The technician replaced a power steering unit and steering gear assembly. When the customer returned in February complaining of the steering wheel being very hard to turn, the dealership concluded that the technician had made an erroneous repair in December. The technician then loosened and repositioned the upper U-joint on the intermediate shaft, which is not a Kia authorized repair. The repair cost was absorbed by the dealership and was not submitted to Kia under the warranty system. The customer did not bring the vehicle in for any further repair during the following 7 months before the incident.

Kia concluded that there was no deficiency in the intermediate shaft or the steering in general at the time of the accident, particularly based on the straight ahead driving and the results of the DPSM's inspection. While there was no identified steering problem, any problem with the intermediate shaft would have been due to the dealership's unauthorized repair. The customer made claims for vehicle damage to her vehicle, her alleged back injury and the totaling of the other vehicle. Kia eventually agreed through its CA system to reimburse the owner's \$500 insurance deductible. No payment was made by Kia for her injury claim, nor were any subrogation claims made by either insurance company.

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1287293	Complaint			Berryville, VA	5409553153	KNDUP131136	SEDONA	2003	63000	3/12/2007	3/12/2007	NO	NO	NO	NO	
1354658	Complaint			2328 Beachwood Ct Smith Charleston, WV	2163815077	KNDUP131426	SEDONA	2002	64000	8/31/2007	8/31/2007	NO	NO	NO	NO	
459372	Complaint			WANTAGH, N Swan Lake, NY	3047445052	KNDUP131536	SEDONA	2003	42000	5/4/2005	5/4/2005	NO	NO	NO	NO	
1066703	Complaint			Jacksonville, FL	5162216248	KNDUP131036	SEDONA	2003	30000	1/27/2006	1/27/2006	NO	NO	NO	NO	
1112108	Complaint			Jacksonville, FL	8459857749	KNDUP131626	SEDONA	2002	49800	6/1/2006	6/1/2006	NO	NO	NO	NO	
454856	Complaint			Apple Valley, CA	9046194099	KNDUP131046	SEDONA	2004	62000	4/7/2008	4/7/2008	NO	NO	NO	NO	
58066	Complaint			Chicago, IL	7602424187	KNDUP131226	SEDONA	2002	60900	4/25/2005	4/25/2005	NO	NO	NO	NO	
197271	Complaint			Staten Island, NY	7734711342	KNDUP131226	SEDONA	2002	7300	12/27/2001	12/27/2001	NO	NO	NO	NO	
1427386	Complaint			133 Ransom Ave, Sherrill, NY 13461	7189488577	KNDUP131726	SEDONA	2002	25000	7/31/2003	7/31/2003	NO	NO	NO	NO	
207493	Complaint			Desoto, TX	3153637801	KNDUP131446	SEDONA	2004	61000	3/21/2008	3/21/2008	NO	NO	NO	NO	
361158	Complaint			13, Los Angeles, CA	2142138531	KNDUP131826	SEDONA	2002	40000	8/21/2003	8/21/2003	NO	NO	NO	NO	
80689	Complaint				3236652185	KNDUP131X46	SEDONA	2004	696	9/3/2004	9/3/2004	NO	NO	NO	NO	
212029	Complaint				7405226523	KNDUP131926	SEDONA	2002	13200	5/14/2002	5/14/2002	NO	NO	NO	NO	
1440009	Complaint			Prescott, MI	7812758896	KNDUP131626	SEDONA	2002	50000	9/2/2003	9/2/2003	NO	NO	NO	NO	
334246	Complaint			Akron, OH	9898733513	KNDUP131536	SEDONA	2003	45000	4/24/2008	4/24/2008	NO	NO	NO	NO	
1424982	Complaint			Westerville, OH	3306207813	KNDUP131236	SEDONA	2003	35342	7/6/2004	7/6/2004	NO	NO	NO	NO	
1432978	Complaint			White River Junction, VT	6144252754	kndup131646	SEDONA	2004	69131	3/14/2008	3/14/2008	NO	NO	NO	NO	
1376193	Complaint			Dorchester, MA	8022967124	KNDUP131646	SEDONA	2004	70533	4/7/2008	4/7/2008	NO	NO	NO	NO	
1430338	Complaint			Ridgewood, WV	3048466395	KNDUP131X46	SEDONA	2004	43096	10/29/2007	10/29/2007	NO	NO	NO	NO	
F268978	Field Report				6178256785	KNDUP131446	SEDONA	2004	40000	3/31/2008	3/31/2008	NO	NO	NO	NO	
F311368	Field Report			MA	2483989738	KNDUP131726	SEDONA	2002	44722	12/15/2003	12/15/2003	NO	NO	NO	NO	
F336962	Field Report			Palatin, IL	4194788376	KNDUP131726	SEDONA	2002	34919	4/26/2004	4/26/2004	NO	NO	NO	NO	
F410706	Field Report				8473590685	KNDUP131626	SEDONA	2002	46019	7/1/2004	7/1/2004	NO	NO	NO	NO	
F447203	Field Report			Castroville, CA	4018284577	KNDUP131336	SEDONA	2002	46417	12/16/2004	12/16/2004	NO	NO	NO	NO	
EAO2BW09	Field Report			Lincoln Park, MI	3133885380	KNDUP131336	SEDONA	2002	30880	3/29/2005	3/29/2005	NO	NO	NO	NO	
SO012AH014	Field Report			WV	3042640181	KNDUP131626	SEDONA	2002	6375	5/30/2002	5/30/2002	NO	NO	NO	NO	
F349930	Field Report			Huntsville, AL	2568823010	KNDUP131X26	SEDONA	2002	17210	7/29/2002	7/29/2002	NO	NO	NO	NO	
				Kalamazoo, MI	2693425155	KNDUP131336	SEDONA	2003	46078	7/30/2004	7/30/2004	NO	NO	NO	NO	

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304302	Technical Assistance Report			Alameda, CA	5105239966	KNDUP1316Z	SEDONA	2002	11741	2/12/2003	2/12/2003	NO	NO
307231	Technical Assistance Report			Gaylord, MI	9897321442	KNDUP1317Z	SEDONA	2002	59559	4/20/2004	4/20/2004	NO	NO
308993	Technical Assistance Report			Indianapolis, IN	3172717977	KNDUP1314Z	SEDONA	2002	32799	4/23/2004	4/23/2004	NO	NO
312396	Technical Assistance Report			Westhampton, MA	4135275894	KNDUP131XZ	SEDONA	2002	33994	5/4/2004	5/4/2004	NO	NO
324345	Technical Assistance Report			Merrillan, WI	7155528449	KNDUP1319Z	SEDONA	2002	59828	6/11/2004	6/11/2004	NO	NO
375580	Technical Assistance Report			PA	7242250995	KNDUP1316Z	SEDONA	2002	28930	10/12/2004	10/12/2004	NO	NO
407214	Technical Assistance Report			Bayonne, NJ	2014364154	KNDUP1314Z	SEDONA	2002	32869	12/28/2004	12/28/2004	NO	NO
408333	Technical Assistance Report			MI	9898354824	KNDUP1317Z	SEDONA	2002	34588	12/31/2004	12/31/2004	NO	NO
440341	Technical Assistance Report			Greenville, SC	8646750636	KNDUP1316Z	SEDONA	2002	54422	3/24/2005	3/24/2005	NO	NO
448920	Technical Assistance Report			Forest Park, IL	7087717521	KNDUP1318Z	SEDONA	2002	56171	4/13/2005	4/13/2005	NO	NO
449462	Technical Assistance Report			South River, NJ	7323901289	kndup131126	SEDONA	2002	27665	4/14/2005	4/14/2005	NO	NO
507339	Technical Assistance Report			Oak Bryan, TX	9797744257	KNDUP1310Z	SEDONA	2002	49728	7/7/2005	7/7/2005	NO	NO
519374	Technical Assistance Report			Herrin, IL	6189425283	KNDUP1316Z	SEDONA	2002	56155	7/25/2005	7/25/2005	NO	NO
1007502	Technical Assistance Report			West Mifflin, PA	7244660260	KNDUP1314Z	SEDONA	2002	43935	8/30/2005	8/30/2005	NO	NO
1039782	Technical Assistance Report			Statten Is, NY	7189873682	KNDUP131XZ	SEDONA	2002	38051	11/17/2005	11/17/2005	NO	NO
1052055	Technical Assistance Report			Speedway, IN	3172447423	KNDUP131XZ	SEDONA	2002	42748	12/21/2005	12/21/2005	NO	NO
1081323	Technical Assistance Report			Galloway, NJ	6097486265	KNDUP1316Z	SEDONA	2002	57043	3/9/2006	3/9/2006	NO	NO
1139644	Technical Assistance Report			Merrillville, IN	2198941048	KNDUP1317Z	SEDONA	2002	35239	6/20/2006	6/20/2006	NO	NO
397434	Technical Assistance Report			Sateridge Rd, Mcdonald, PA	4129140803	KNDUP13196Z	SEDONA	2003	54838	3/7/2003	3/7/2003	NO	NO

File Number	Category	First Name	Last Name	Address	Telephone Number	VIN	Vehicle Model	Model Year	Mileage	Incident Date	Claim Date	Cash Damage	Property Damage	Injures	Facility	Summary and Assessment
442150	Technical Assistance Report			Amarillo, TX	8063599325	KNDUP131X36	SEDONA	2003	26756	3/29/2005	3/29/2005	NO	NO	NO	NO	
528383	Technical Assistance Report			Belydere, IL	8155443812	KNDUP131X36	SEDONA	2003	36312	8/5/2005	8/5/2005	NO	NO	NO	NO	
1038037	Technical Assistance Report			Melborne, FL	3219513485	KNDUP131236	SEDONA	2003	40130	11/14/2005	11/14/2005	NO	NO	NO	NO	
1062443	Technical Assistance Report			Rochester, NY	5852596515	Kndup131736	SEDONA	2003	45426	1/17/2005	1/17/2005	NO	NO	NO	NO	
1071029	Technical Assistance Report			Rayham, MA 02767	5088807612	KNDUP131436	SEDONA	2003	39935	2/9/2006	2/9/2006	NO	NO	NO	NO	
1074512	Technical Assistance Report			Baltimore, MD	4102352799	KNDUP131236	SEDONA	2003	42125	2/20/2006	2/20/2006	NO	NO	NO	NO	
1074658	Technical Assistance Report			Walton, NY	6078657102	KNDUP131X36	SEDONA	2003	36881	2/20/2006	2/20/2006	NO	NO	NO	NO	
1075642	Technical Assistance Report			Wampun, PA	7245353517	KNDUP131836	SEDONA	2003	45691	2/22/2006	2/22/2006	NO	NO	NO	NO	
1076537	Technical Assistance Report			MA	6034978725	KNDUP131336	SEDONA	2003	38755	2/24/2006	2/24/2006	NO	NO	NO	NO	
1079721	Technical Assistance Report			Morgantown, WV	3042923151	KNDUP131136	SEDONA	2003	39019	3/6/2006	3/6/2006	NO	NO	NO	NO	
1192405	Technical Assistance Report			Carmel, IN	3178462119	KNDUP131436	SEDONA	2003	41256	6/16/2006	6/16/2006	NO	NO	NO	NO	
1277624	Technical Assistance Report			Belydere, IL	8155443812	Kndup131X36	SEDONA	2003	47262	2/13/2007	2/13/2007	NO	NO	NO	NO	
1320169	Technical Assistance Report			Marero, LA	5043410306	KNDUP131536	SEDONA	2003	50866	6/11/2007	6/11/2007	NO	NO	NO	NO	
1374490	Technical Assistance Report			Ramsey, MN	7634221968	KNDUP131536	SEDONA	2003	58271	10/23/2007	10/23/2007	NO	NO	NO	NO	
1385068	Technical Assistance Report			Tucson, AZ	5208066000	KNDUP131236	SEDONA	2003	53598	11/26/2007	11/26/2007	NO	NO	NO	NO	
1333691	Technical Assistance Report			Tampa, FL	813886977	KNDUP131446	SEDONA	2004	55952	7/13/2007	7/13/2007	NO	NO	NO	NO	
1428523	Technical Assistance Report			Pittsburgh, PA	4126834680	KNDUP131146	SEDONA	2004	42333	3/25/2008	3/25/2008	NO	NO	NO	NO	

**SEE REDWELL FOR HARD COPIES OF
CONSUMER ASSISTANCE CASE CENTER
REPORTS, FIELD REPORTS AND TECHNICAL
ASSISTANCE CASE CENTER REPORTS**

Warranty Claim Procedure

CONDITION CODES

Condition Codes

N01	Hard of Impossible Starting	N31	Pulls
N02	Rough Idling	N32	Spongy Pedal
N03	Surge, Stumble, Hesitating	N33	Unstable Steering
N04	Engine Knocking	N34	Excessive Shock, Excessive Vibration
N05	Choke Malfunction	N35	Uneven Vehicle Height
N06	Engine Stalling	N37	Excessive Knocking
N07	Excessive Fuel Consumption (Except Fuel Leak)	N38	Unusual Tire Wear
N08	Excessive Oil Consumption (Except Oil Leak)	N50	Deterioration
N09	Overheating	N51	Improper Opening & Closing
N10	Engine run-on	N52	Dirty, Stain
N11	Fails To reach Normal Operating temperature	N53	Discoloration
N12	Overflowing	N54	Poor Chrome Plating, Poor Painting
N13	Poor Acceleration	N56	Rust, Corrosion, Perforation
N14	Abnormal Combustion	N61	Dead Battery
N15	Poor Engine Power	N63	Inaccurate (Meter, Clock, Gauge)
N16	Percolation, Vapor Lock	N64	Poor Sound (Horn, Radio)
N17	Improper Exhaust Gas	N66	Electrical Malfunction
N18	Back-Fire, After-Fire	N68	Blown Fuse
N20	Engine Check Lamp	N69	Warning Light On
N21	Shuddering, Chattering Vibration	N83	Poor Recovery
N22	Slipping	N86	Falling-Off, Sagged, Loosening
N23	Fails To Disengage	N87	Oil Leak
N24	Jumping-Out	N88	Water Leak, Entering
N25	Improper Synchronizing	N89	Other Leaking
N26	Abnormal Shift	N92	Grabs
N27	Impossible Shift	N93	Interface
N29	Squeaking, Squealing, Abnormal Noise	N94	Inoperative ✓
N30	Dragging	N95	High Effort
		N96	Poor Mauneverability
		N99	Other

Warranty Claim Procedure

CAUSE CODES

Cause Codes

C01	Burnt, Melted	C24	Improper Clearance
C02	Frozen (icing)		Back Lash, Free Play
C03	Cracked, Scarred, (E.G. Cut Bruised	C26	Lack of Lubricant
C04	Peeling, Come-Off	C28	Improper Welding
C05	Rusty, Corroded	C29	Poor Fit, Loose Connection
C06	Broken, Split, Torn	C31	Sticking, Seized
C07	Cracked	C32	Foreign Material Clogged
C08	Porous, Pinholes	C37	Color Mismatch
C09	Deformed (Bent, Twisted, Warped, Shrunk, Wrinkled)	C38	Improper Sealing, Sealer Omitted/ Skipped
C10	Weakened, Loss of Tension or Resilience	C40	Poor Adjustment
C11	Abnormal Wear	C48	Vacuum Leak
C12	Out of Balance	C61	Incorrect Part
C15	Poor Contact	C62	Missing Part
C19	Vapor Lock	C88	Water Entering
C20	Poor Installation	C98	Normality
C23	Improper Machining or Forming	C99	Other

NC Code List

Nature Code (Depicts Nature of Defect)

Code	DESCRIPTION	Code	DESCRIPTION
N01	HARD STARTING	N43	SLIP&SHOCK WHEN UP-SHIFTING
N02	ROUGH IDLING	N44	IMPOSSIBLE FOURTH DRIVE
N03	SURGE, STUMBLE, HESITATE	N45	SHIFTS TOO LATE AND SHOCK AT N→D SHIFTING
N04	EXCESSIVE KNOCKING	N46	SHIFTS TOO LATE AND SHOCK AT N→R SHIFTING
N05	CHOKE MALFUNCTION	N47	SHIFTS TOO LATE AND DOUBLE SHOCK AT N→R SHIFTING
N06	ENGINE STALLING	N48	IMPOSSIBLE FORWARD AND BACKWARD DRIVING
N07	EXCESSIVE FUEL CONSUMPTION (EXCEPT FUEL LEAK)	N49	IMPOSSIBLE INTERMITTENT FRONT SHIFT & RE-DRIVING
N08	EXCESSIVE OIL CONSUMPTION (EXCEPT OIL LEAK)	N50	DETERIORATION
N09	OVERHEATING	N51	IMPROPER OPENING & CLOSING
N10	ENGINE RUN-ON	N52	DIRTY, STAIN
N11	ABNORMAL TEMPERATURE	N53	COLOR MISMATCH
N12	OVERFLOWING	N54	POOR PAINTING, PLATING
N13	POOR ACCELERATION	N56	RUST, CORROSION
N14	ABNORMAL COMBUSTION	N58	DISTORTED BLURRED
N15	POOR ENGINE POWER	N59	BROKEN, CRACK
N16	PERCOLATION	N61	DEAD BATTERY
N17	IMPROPER EXHAUST GAS	N63	INACCURATE (METER)
N18	BACK-FIRE, AFTER-FIRE	N64	POOR SOUND (HORN, RADIO)
N19	DELAYED STARTING	N66	ELECTRIC MALFUNCTION
N21	SHUDDERING, VIBRATION	N68	BLOWN FUSE
N22	SLIPPING	N69	WARNING LIGHTS ON
N23	FAILS TO DISENGAGE	N70	WHINING NOISE FROM TRANSMISSION
N24	JUMPING-OUT	N71	IMPOSSIBLE FORWARD DRIVING
N25	IMPROPER SYNCHRONIZING	N72	IMPOSSIBLE BACKWARD DRIVING
N26	ABONRMAL SHIFT	N73	AUTOMATIC TRANSMISSION EXCESSIVE SHIFT SHOCK
N27	IMPOSSIBLE SHIFT (3rd HOLD)	N74	AUTOMATIC TRANSMISSION EXCESSIVE SHIFT DELAY
N29	ABNORMAL NOISE (RATTLE, SQUEALING, WHINE, CRASH, DRONE)	N82	WIND NOISE
N30	DRAGGING	N83	POOR RECOVERY
N31	PULLS	N86	FALLING OFF, SAGGED
N32	SPONGY PEDAL	N87	OIL LEAK, ENTERING
N33	UNSTABLE STEERING	N88	WATER LEAK, ENTERING
N34	EXCESSIVE SHOCK	N89	LEAKS-OTHER (AIR, FUEL, GAS, VACUUM)
N35	IMPROPER GAP, CLEARANCE	N90	INTERIOR WATER LEAKING (BODY / TRIM)
N38	UNUSUAL TIRE WEAR	N92	GRABS
N41	SLIP AND SHOCK WHEN STARTING	N93	INTERFERENCE
N42	SHOCK AT KICK-DOWN	N94	INOOPERATIVE
		N95	HIGH EFFORT
		N96	POOR MANEUVERABILITY
		N99	OTHERS (RESTRICTED FOR CLAIM TYPE 'R')

Cause Code (Depicts Cause of Defect)

Code	DESCRIPTION	Code	DESCRIPTION
C01	BURNT, MELTED	C23	IMPROPER MACHINING
C02	FROZEN (ICING)	C24	IMPROPER CLEARANCE
C03	SCARRED	C26	LACK OF LUBRICANT
C04	PEELING, COME-OFF	C28	IMPROPER WELDING
C05	RUSTY, CORRODED	C29	IMPROPER TIGHTENING
C06	BROKEN, SPLIT, TORN	C31	STICKING, SEIZED
C07	CRACKED	C32	FOREIGN MATERIAL, CLOGGED
C08	POROUS, PINHOLES	C37	DISCOLORATION, STAIN
C09	DEFORMED (BENT, TWISTED etc.)	C38	IMPROPER SEALING
C10	WEAKENED	C40	IMPROPER ADJUSTMENT
C11	ABNORMAL WEAR	C48	VACUUM LEAK
C12	OUT OF BALANCE	C61	INCORRECT PART
C15	POOR CONTACT (OPEN, SHORT)	C62	MISSING PART
C16	WHEEL ALIGNMENT IMPROPER ADJUST	C63	FLAW IN MATERIAL
C17	TIRE ROTATION	C88	WATER ENTERING
C18	TIRE IMPROPER STRUCTURE	C90	LOOSED FITTING
C19	VAPOR-LOCK	C98	NORMALITY
C20	POOR INSULATION	C99	OTHERS (RESTRICTED FOR CLAIM TYPE 'R')
C22	INCORRECT TIRE PRESSURE		

Kia Sedona Intermediate Shaft Parts Sales
 Total Sales Thru 05/14/2008

Sum of Ship Qty	Part #		Grand Total
	0K52Y 32090	0K52Y 32550	
Invoice Year-Month	SHAFT ASSY-INTERMED.	SHAFT-INTERMED	
2002-02		1	1
2003-03	2	2	4
2004-04	6	18	24
2005-05	29	120	149
2006-06	16	164	180
2007-07	16	96	112
2001-10		2	2
2002-01		1	1
2002-03		3	3
2002-05		3	3
2002-06	1	4	5
2002-07	1	4	5
2002-08		2	2
2002-09	3	5	8
2002-10	1	1	2
2002-11		3	3
2002-12	1		1
2003-01		7	7
2003-02		5	5
2003-04		7	7
2003-05	2	7	9
2003-06	2	8	10
2003-07	6	15	21
2003-08	2	9	11
2003-09	3	6	9
2003-10	2	11	13
2003-11	1	4	5
2003-12		6	6
2004-01	3	5	8
2004-02	2	8	10
2004-03	4	13	17
2004-05	12	31	43
2004-06	7	14	21
2004-07	2	18	20
2004-08	5	23	28
2004-09	5	17	22
2004-10	5	19	24
2004-11	3	26	29
2004-12	3	33	36
2005-01	10	22	32
2005-02	12	73	85
2005-03	21	56	77
2005-04	47	281	328
2005-06	19	79	98
2005-07	12	62	74
2005-08	18	54	72

2005-09	4	39	43
2005-10	7	47	54
2005-11	8	73	81
2005-12	14	86	100
2006-01	18	166	184
2006-02	35	250	285
2006-03	36	255	291
2006-04	32	163	195
2006-05	30	141	171
2006-07	15	128	143
2006-08	25	95	120
2006-09	23	83	106
2006-10	14	84	98
2006-11	14	114	128
2006-12	22	82	104
2007-01	24	104	128
2007-02	17	124	141
2007-03	37	259	296
2007-04	38	403	441
2007-05	42	357	399
2007-06	26	166	192
2007-08	23	120	143
2007-09	16	122	138
2007-10	12	88	100
2007-11	9	112	121
2007-12	16	110	126
2008-01	30	243	273
2008-02	39	305	344
2008-03	92	403	495
2008-04	124	882	1006
2008-05	26	248	274
Grand Total	1152	7200	8352