

MINI



September 2008

Vehicle Identification Number: XXXXXXXXXXXXXXXXXXXX

Mr. Ian M. Driver
123 Dream Street
Utopia, KS 98765

Dear (First Name),

Here at MINI, we are completely committed to our MINI owners by delivering the ultimate in product and service satisfaction. Our interest in your vehicle doesn't stop with the sale; it continues throughout the vehicle's warranty period and beyond, which is why MINI has always maintained an open dialogue with our valued customers.

MINI division's quality monitoring has learned that some Cooper S owners have contacted the centrally-located tailpipe extension at the back of their vehicles, while hot, with their uncovered legs.

To address this issue, MINI has decided to conduct a service action on these vehicles, and we have shortened the tailpipe extension to help reduce the chances of inadvertent contact with the leg.

Therefore, this action will consist of replacing your Cooper S tailpipe extension with a shortened version.

Your MINI Cooper S can continue to be driven; however, we ask that you not leave this issue unattended, and contact your authorized MINI dealer as soon as possible to have a new tailpipe extension installed, with no charge to you.

This action will only take about 20 minutes; however, additional time may be required, depending on your MINI dealer's scheduling and processing.

Precautions:

Please be careful around the rear of your MINI Cooper S. The tailpipe extension gets hot, even after a short road trip, and could burn your leg.

See your Owner's Manual for additional information.

Please also let other MINI users and passengers know this important information.

Should you have any questions about this matter, please contact your authorized MINI dealer.

Please be assured that we at MINI are totally committed to the highest standards of product quality and ownership experience. We are determined to maintain a level of service that exceeds your expectations. Should you need additional assistance, please call us toll-free at 1-866-ASK-MINI. Prefer email? Email us at MINI.Assistance@askminiusa.com.

If you are no longer the owner or lessee of this vehicle, please furnish us with the name and address of the new owner *by using the enclosed card*, so we may mail him or her a copy of this notice.

Company
MINI Division of
BMW of North America, LLC

BMW Group Company

Mailing address
PO Box 1227
Westwood, NJ
07675-1227

Thank you for your cooperation in this matter.

Sincerely,

Alan Harris

MINI, a DIVISION OF BMW OF NORTH AMERICA, LLC



Service Information

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September 2008

Exhaust Systems

M18 01 08

Service Engineering

PERFORM THE PROCEDURE OUTLINED IN THIS SERVICE INFORMATION ON ALL AFFECTED VEHICLES BEFORE DELIVERY OR THE NEXT TIME THEY ARE IN THE SHOP FOR MAINTENANCE OR REPAIRS.

SUBJECT

Service Action: R56 Cooper S – Replacement of Tailpipe Extensions

MODEL

R56 Cooper S with N14 engine produced 09/06 up to 07/08

SITUATION

Due to production assembly tolerances combined with thermal expansion, the tailpipe chrome tips may extend beyond the rear bumper edge.

Contacting the hot tailpipe tips may cause burns on the exposed parts of shins and/or calves.

A copy of the customer notification letter is attached.

AFFECTED VEHICLES

This Service Action involves R56 MINI Cooper S vehicles with N14 engines which were produced from 09/06 – 07/08.

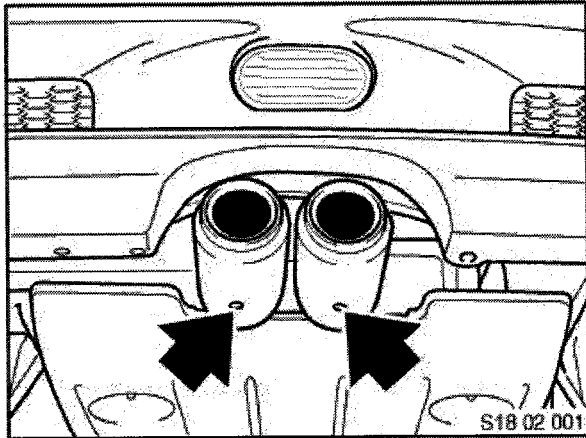
In order to determine whether a specific vehicle is affected by this Service Action, it will be necessary to utilize the "Service Menu" of the DCS (Dealer Communication System) or the Key Reader. Based on the response of the system, either proceed with the corrective action or take no further action.

The chassis number ranges listed below are **only** for informational purposes and are not to be considered as the only deciding factor.

Model	Chassis Number Range
Cooper S	TL83069 – TL92998
	TT80009 – TT92993
Cooper S Auto	TV30006 – TV38275
	TF96007 – TF96340

CORRECTION

Replace the exhaust tailpipe tips with the updated parts (PN 18 30 7 595 688).

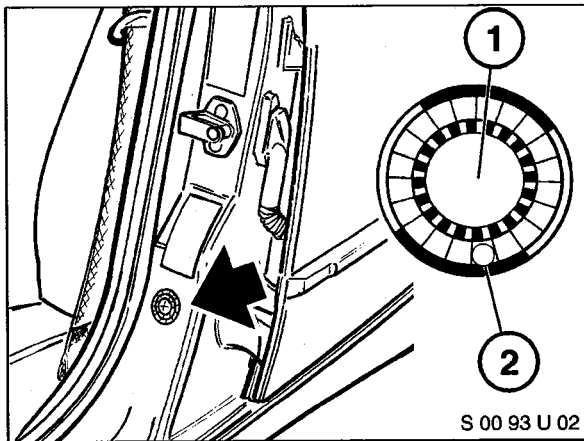
PROCEDURE

1. Loosen the tailpipe tips hold down bolts (see arrows). Remove the exhaust tips.
2. Push the replacement tailpipe chrome tips up to the stop on both tailpipes. (The tailpipe tips must bottom out on the tailpipes.)
3. Retighten the tailpipe tips hold down bolts – torque specification = 3.5Nm (2.6ft.lb).

Important:

MINI Cooper S vehicles equipped with the dealer-installed accessory JCW Kit already have the modified exhaust system. The chrome extensions are the integral part of the tailpipes (welded), and they do not protrude beyond the rear bumper skin.

In such a case, perform a visual inspection only and close the open campaign in DCSnet, using Work Operation # 2.

LABEL INSTRUCTIONS

This Service Action has been assigned code number **39**. After the vehicle has been checked and corrected, if necessary, obtain a label (MD20-036) and:

- a. Emboss your BMW dealer warranty number in the middle of the label (1);
- b. Punch out code number **39** printed on the label; and
- c. Affix the label to the **B**-pillar as shown.

If the vehicle already has a label from a previous Service Action/Recall Campaign, affix the new label next to the old one. Do not affix one label on top of another one, because a number from an underlying label could appear in the punched-out hole of the new label.

PARTS INFORMATION

Part Number	Description	Quantity
18 30 7 595 688	Exhaust extension tips kit	1

WARRANTY INFORMATION

Covered under terms of the MINI New Vehicle Limited Warranty

Defect Code 00 18 23 01 00

Prior to vehicle's delivery

Labor Operation # 1	00 58 558	Replace tailpipe extensions
Labor Allowance	3 FRU	
Labor Operation # 2	00 58 559	Tailpipe inspection only
Labor Allowance	3 FRU	

After vehicle's delivery

Labor Operation # 1	00 58 029	Replace tailpipe extensions
Labor Allowance	5 FRU	
Labor Operation # 2	00 58 030	Tailpipe inspection only
Labor Allowance	5 FRU	