



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE08-027
Date Opened: 04/14/2008
Principal Investigator: Stephen McHenry
Subject: Engine Stalling – Fuel pump failure

Manufacturer: Volkswagen of America, Inc.
Products: 2004 Model year Audi A4
Population: 46,700 (estimated)

Problem Description: The fuel pump may fail, causing the engine to shut down and stall without warning.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	7		
Crashes/Fires:	0		
Injury Incidents:	0		
# Injuries:	0		
Fatality Incidents:	0		
# Fatalities:	0		

Action: A Preliminary Evaluation has been opened.

Engineer: Stephen McHenry SMH/4/15/08
Div. Chief: Jeffrey L. Quandt
Office Dir.: Kathleen C. DeMeter

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Summary: ODI has received seven reports alleging incidents of engine stall due to the failure of the fuel pump on model year 2004 Audi A4 vehicles. Four of the failures allegedly occurred at speeds of 50 mph or higher. Another reportedly occurred during a left turn across the flow of traffic, stranding the vehicle in the intersection. All seven of the alleged failures reported being unable to restart the vehicles.

A Preliminary Evaluation has been opened to assess the scope, frequency and potential safety-related consequences of the alleged defect.

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