



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE08-042
Date Opened: 07/16/2008 Date Closed: 10/15/2008
Principal Investigator: Lee Strickland
Subject: Windshield Wiper Motor Module Failure

Manufacturer: General Motors Corp.
Products: MY 2003 Hummer H2
Population: 47,926

Problem Description: Windshield wiper motor/control module failure

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	6	110	116
Crashes/Fires:	0	0	0
Injury Incidents:	0	0	0
# Injuries:	0	0	0
Fatality Incidents:	0	0	0
# Fatalities:	0	0	0
Other:	0	1779	1779

Description of Other: Warranty Claims

Action: This Preliminary Evaluation has been closed. Recall No. 08V-456

Engineer: Leamon H. Strickland *LS* Date: 10/15/2008
Div. Chief: Thomas Z. Cooper Date: 10/15/2008
Office Dir.: Kathleen C. DeMeter Date: 10/15/2008

Summary:

This investigation disclosed that water intrusion into the wiper motor module of the subject vehicles may lead to intermittent operation or subsequent total system failure. Analysis of data disclosed that the subject vehicles built between February 2003 and May 2003 exhibited high warranty claim rates.

The manufacturer notified NHTSA by letter dated September 8, 2008, that a safety recall program has been initiated for the 13,358 vehicles built during this time period. NHTSA has assigned No. 08V-456 to this safety recall campaign. Corrective action will consist of replacing the wiper module cover, where evidence of water intrusion exists. To correspond with parts availability, the dealer bulletin and owner notification letter are scheduled for issuance in November 2008.