



# Service Bulletin



## SPECIAL COVERAGE

**SUBJECT: SPECIAL COVERAGE ADJUSTMENT – FUEL TANK MODULAR RESERVOIR ASSEMBLY CORROSION**

**MODELS: 2004 BUICK RAINIER  
 2002-2004 CHEVROLET TRAILBLAZER, TRAILBLAZER EXT  
 2002-2004 GMC ENVOY, ENVOY XL  
 2004 GMC ENVOY XUV  
 2002-2004 OLDSMOBILE BRAVADA  
 CURRENTLY OR PREVIOUSLY REGISTERED IN CONNECTICUT, DELAWARE,  
 DISTRICT OF COLUMBIA, ILLINOIS, INDIANA, IOWA, MAINE, MARYLAND,  
 MASSACHUSETTS, MICHIGAN, MINNESOTA, MISSOURI, NEW HAMPSHIRE,  
 NEW JERSEY, NEW YORK, OHIO, PENNSYLVANIA, RHODE ISLAND,  
 VERMONT, WEST VIRGINIA, WISCONSIN, NEW BRUNSWICK,  
 NEWFOUNDLAND, NOVA SCOTIA, ONTARIO, PRINCE EDWARD ISLAND,  
 QUEBEC**

**CONDITION**

On some 2004 model year Buick Rainier and GMC Envoy XUV; 2002-2004 model year Chevrolet TrailBlazer, TrailBlazer EXT; GMC Envoy, Envoy XL; and Oldsmobile Bravada vehicles currently or previously registered in the corrosion areas listed below, the fuel tank modular reservoir assembly, which contains the fuel pump, may develop corrosion of the fuel feed/return pipes after an extended period of time. Severe corrosion may cause the formation of small perforations. These perforations may allow a small amount of fuel to accumulate in a recessed area outside of the fuel tank. If this were to occur, it would be accompanied by a fuel odor. If left uncorrected and the corrosion is allowed to progress, a fuel spray from the pipes may begin to occur.

- |                             |                      |                             |                      |
|-----------------------------|----------------------|-----------------------------|----------------------|
| <b>Connecticut</b>          | <b>Maine</b>         | <b>New Hampshire</b>        | <b>Vermont</b>       |
| <b>Delaware</b>             | <b>Maryland</b>      | <b>New Jersey</b>           | <b>West Virginia</b> |
| <b>District of Columbia</b> | <b>Massachusetts</b> | <b>New York</b>             | <b>Wisconsin</b>     |
| <b>Illinois</b>             | <b>Michigan</b>      | <b>Ohio</b>                 |                      |
| <b>Indiana</b>              | <b>Minnesota</b>     | <b>Pennsylvania</b>         |                      |
| <b>Iowa</b>                 | <b>Missouri</b>      | <b>Rhode Island</b>         |                      |
| <b>New Brunswick</b>        | <b>Nova Scotia</b>   | <b>Prince Edward Island</b> |                      |
| <b>Newfoundland</b>         | <b>Ontario</b>       | <b>Quebec</b>               |                      |

## **SPECIAL COVERAGE ADJUSTMENT**

This special coverage covers the condition described above for a period of 10 years or 120,000 miles (193,000 km), whichever occurs first, from the date the vehicle was originally placed in service, regardless of ownership.

Dealers are to replace the fuel tank modular reservoir. The repairs will be made at no charge to the customer.

For vehicles covered by Vehicle Service Contracts, all eligible claims with repair orders on or after September 30, 2008, are covered by this special coverage and must be submitted using the labor operation codes provided with this bulletin. Claims with repair orders prior to September 30, 2008, must be submitted to the Service Contract provider.

## **VEHICLES INVOLVED**

Involved are **certain** 2004 model year Buick Rainier and GMC Envoy XUV; 2002-2004 model year Chevrolet TrailBlazer, TrailBlazer EXT; GMC Envoy, Envoy XL; and Oldsmobile Bravada vehicles built within the following VIN breakpoints:

<b>Year</b>	<b>Division</b>	<b>Model</b>	<b>From</b>	<b>Through</b>
2004	Buick	Rainier	42100176	42447015
2002	Chevrolet	TrailBlazer	22100007	22530814
2003	Chevrolet	TrailBlazer	32100001	32415147
2004	Chevrolet	TrailBlazer	42100001	42450585
2002	Chevrolet	TrailBlazer EXT	22442990	22460353
			26100011	26138714
2003	Chevrolet	TrailBlazer EXT	32100002	32188282
			36100001	36246835
2004	Chevrolet	TrailBlazer EXT	46100116	46241545
2002	GMC	Envoy	22100003	22530816
2003	GMC	Envoy	32100003	32415148
2004	GMC	Envoy	42100011	42450578
2002	GMC	Envoy XL	22437217	22460354
			26100019	26138713
2003	GMC	Envoy XL	32100013	32191830
			36100011	36246828
2004	GMC	Envoy XL	46100127	46241543
2004	GMC	Envoy XUV	46100001	46234182
2002	Oldsmobile	Bravada	22100005	22525166
2003	Oldsmobile	Bravada	32100018	32409362
2004	Oldsmobile	Bravada	42100044	42300617

## **PARTS INFORMATION**

Parts required to complete this special coverage are to be obtained from General Motors Service and Parts Operations (GMSPO).

<b>Part Number</b>	<b>Description</b>	<b>Quantity/Vehicle</b>
19206122	Module Kit, T/Tnk F/Pmp	1

**CUSTOMER NOTIFICATION**

General Motors will notify customers of this special coverage on their vehicles (see copy of typical customer letter included with this bulletin - actual divisional letter may vary slightly).

**SERVICE PROCEDURE**

1. Remove the fuel tank. Refer to *Fuel Tank Replacement* in SI.
2. Remove the fuel sender assembly from the fuel tank. Refer to *Fuel Sender Assembly Replacement* in SI.
3. Replace the fuel sender assembly with the new fuel sender assembly provided in the kit. The kit does not provide a new fuel level sensor. Transfer the fuel level sensor from the old fuel sender assembly onto the new fuel sender assembly. Refer to *Fuel Sender Assembly Replacement* in SI.
4. Install the fuel tank. Refer to *Fuel Tank Replacement* in SI.

**CLAIM INFORMATION**

For vehicles repaired under the terms of this special coverage, submit a claim with the information indicated below:

<b>Repair Performed</b>	<b>Part Count</b>	<b>Part Number</b>	<b>Parts Allow</b>	<b>CC-FC</b>	<b>Labor Op</b>	<b>Labor Hours</b>	<b>Net Item</b>
Fuel Sender Assembly Replacement	1	----	*	MK-95	T5714	1.7	N/A
Add: With Off Road Skid Plate						0.2	
Customer Reimbursement (Canadian & Export Dealers/US CAC)	N/A	N/A	N/A	MK-95	T5715	0.2	**

\* The "Parts Allowance" should be the sum total of the current GMSPD Dealer net price plus applicable Mark-Up or Landed Cost Mark-Up (for Export) for the fuel tank fuel pump module kit needed to complete the repair.

\*\* The amount identified in the "Net Item" column should represent the customer reimbursement amount.

**CUSTOMER REIMBURSEMENT** - For US

All customer requests for reimbursement for previous repairs for the special coverage condition will be handled by the Customer Assistance Center, not by dealers.

A General Motors Customer Reimbursement Procedure and Claim Form is included with the customer letter.

**IMPORTANT:** Refer to the GM Service Policies and Procedures Manual, section 6.1.12, for specific procedures regarding customer reimbursement and the form.

**CUSTOMER REIMBURSEMENT** - For Canada and Export

Customer requests for reimbursement of previously paid repairs to correct this condition are to be submitted to the dealer prior to or by October 31, 2009. Repairs must have occurred within the 10

years of the date the vehicle was originally placed in service, or 193,000 km, whichever occurs first.

When a customer requests reimbursement, they must provide the following:

- Proof of ownership at time of repair.
- Original paid receipt confirming the amount of unreimbursed repair expense(s) (including Service Contract deductibles), a description of the repair, and the person or entity performing the repair.

If the work was done by someone other than a GM dealership, the amount of reimbursement will be limited to the amount that the repair would have cost GM to have it completed by a GM dealership.



October 2008

Dear GM Customer:

As the owner of a 2004 model year Buick Rainier or GMC Envoy XUV; 2002-2004 model year Chevrolet TrailBlazer, TrailBlazer EXT; GMC Envoy, Envoy XL; or Oldsmobile Bravada vehicle, your satisfaction with our product is very important to us.

This letter is intended to make you aware that on some 2004 model year Buick Rainier and GMC Envoy XUV; 2002-2004 model year Chevrolet TrailBlazer, TrailBlazer EXT; GMC Envoy, Envoy XL; and Oldsmobile Bravada vehicles operated in one of the corrosion areas listed below, the fuel tank modular reservoir assembly, which contains the fuel pump, may develop corrosion of the fuel feed/return pipes after an extended period of time. Severe corrosion may cause the formation of small perforations. These perforations may allow a small amount of fuel to accumulate in a recessed area outside of the fuel tank. If this were to occur, it would be accompanied by a fuel odor. If left uncorrected and the corrosion is allowed to progress, a fuel spray from the pipes may begin to occur.

Connecticut	Maine	New Hampshire	Vermont
Delaware	Maryland	New Jersey	West Virginia
District of Columbia	Massachusetts	New York	Wisconsin
Illinois	Michigan	Ohio	
Indiana	Minnesota	Pennsylvania	
Iowa	Missouri	Rhode Island	
New Brunswick	Nova Scotia	Prince Edward Island	
Newfoundland	Ontario	Quebec	

**Do not take your vehicle to your GM dealer as a result of this letter unless you believe that your vehicle has the condition as described above.**

**What We Have Done:** General Motors is providing owners with additional protection for this condition. If this condition occurs on your 2004 model year Buick Rainier or GMC Envoy XUV; 2002-2004 model year Chevrolet TrailBlazer, TrailBlazer EXT; GMC Envoy, Envoy XL; or Oldsmobile Bravada vehicle within 10 years of the date your vehicle was originally placed in service or 120,000 miles (193,000 km), whichever occurs first, the condition will be repaired for you at **no charge**. Diagnosis or repair for conditions other than the condition described above is not covered under this special coverage program.

**What You Should Do:** Repairs and adjustments qualifying under this special coverage must be performed by a General Motors dealer. You may want to contact your GM dealer to find out how long they will need to have your vehicle so that you may schedule the appointment at a time that is convenient for you. This will also allow your dealer to order parts if they are not already in stock. Keep this letter with your other important glove box literature for future reference.

**Reimbursement:** The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid for repairs for the special coverage condition. Your request for reimbursement, including the information and documents mentioned on the enclosed form, must be received by GM by October 31, 2009.

If you have any questions or need any assistance to better understand related repairs, please contact your dealer. If you have questions related to a potential reimbursement, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Buick	1-866-608-8080	1-800-832-8425
Chevrolet	1-800-630-2438	1-800-833-2438
GMC	1-866-996-9463	1-800-462-8583
Oldsmobile	1-800-630-6537	1-800-833-6537
Saab – U.S.	1-800-955-9007	
Guam	1-671-648-8450	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

We are sorry for any inconvenience you may experience; however we have taken this action in the interest of your continued satisfaction with our products.

General Motors Corporation

Enclosure  
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