



GENERAL MOTORS CORPORATION
Vehicle Structure & Safety Integration

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OFFICE OF DEFECTS
INVESTIGATION

Thomas Z. Cooper, Chief
Vehicle Integrity Division
Office of Defects Investigation
National Highway Traffic Safety Administration
1200 New Jersey Ave., S. E., Room W46-409
Washington, D.C. 20590

N070236 Supplement 1

NVS-212mjl
PE07-044

Dear Mr. Cooper:

This is a supplement to General Motors' (GM) response, dated October 17, 2007 regarding allegations of power sliding door opening (PSD) while the vehicle is in motion, on 2005-2007 model year (MY) General Motors minivans.

GM's October 17, 2007 response included 103 field reports that contained information related to the door being open. The reports lacked sufficient detail to establish if they were related to unintended or unexpected opening of the power sliding door while the vehicle is in motion. GM recently completed a customer survey to gather additional details and circumstances regarding those reports. GM is providing copies of the completed surveys on the Att_1_GM Supplement 1 disk in the folder labeled "Supplemental Customer Surveys."

GM obtained contact information for 77 of the customers related to the field reports. GM was able to contact 44 customers and acquire additional information. Twenty-two customers provided information clarifying that the power sliding door did not unintentionally or unexpectedly open while the vehicle was in motion. These customers indicated that the vehicle was not in motion when the door opened or the opening of the PSD while the vehicle was in motion resulted from driving away before the door was closed and latched. There are warnings and indicators designed into the PSD system that notify the driver that the door is not closed and latched when the driver shifts from PARK (P) to a drive gear.

GM continues to believe that this condition does not pose an unreasonable risk to motor vehicle safety because there are safeguards to prevent inadvertent unlatching of the door, and multiple warnings and indicators when the door is not latched before the vehicle is driven away.

Please contact me if you require further information about this supplemental response or the nature and scope of the customer survey.

Sincerely,

Gay P. Kent
Director

Product Investigations

Attachment

Product Investigations

Mail Code: 480-210-G11 • 30001 Van Dyke • Warren, MI 48090
PE07-044_N070236 Supplement 1.doc

N070236 SUPPLEMENT 1
PE07-044

ATTACHMENT "1"

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