

PE07-043
WHEELED COACH
10/15/2007
RESPONSE 4
CLAIM DATA

Response 4 Claim Data E-350 Econoline Van

Consumer Complaints	Claims to Chassis Provider	Field Reports	Reports Involving Crash, Injury or Fatality	Property Damage	Third Party Arbitration Proceedings	Lawsuits
5	0	0	0	0	0	0

Response 4 Claim Data E-350 Cutaway

Consumer Complaints	Claims to Chassis Provider	Field Reports	Reports Involving Crash, Injury or Fatality	Property Damage	Third Party Arbitration Proceedings	Lawsuits
0	0	0	0	0	0	0

Response 4 Claim Data E-450 Cutaway

Consumer Complaints	Claims to Chassis Provider	Field Reports	Reports Involving Crash, Injury or Fatality	Property Damage	Third Party Arbitration Proceedings	Lawsuits
7	0	0	0	0	0	0

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WHEELED COACH
10/15/2007
RESPONSE 6

Response 6 - Claims paid out by Wheeled Coach				
Model	Year			
E-350 Superduty Cutaway SRW	2004	0		
E-350 Econoline Van	2004	3		
E-350 Econoline Van	2005	9		
E-350 Econoline Van	2006	17		
E-350 Econoline Van	2007	1		
E-350 Superduty Cutaway	2004	2		
E-350 Superduty Cutaway	2005	2		
E-350 Superduty Cutaway	2006	0		
E-350 Superduty Cutaway	2007	0		
E-450 Superduty Cutaway	2004	5		
E-450 Superduty Cutaway	2005	12		
E-450 Superduty Cutaway	2006	10		
E-450 Superduty Cutaway	2007	0		

This includes the initial 12 claims received prior to service bulletin being sent to all customers in affected areas

PE07-043
WHEELED COACH
10/15/2007
RESPONSE 7

CLAIM PAID DATA INITIAL CLAIMS E350 VAN

Claim #	Owner Information	VIN	Repair Date	Vehicle Mileage	Repair Facility Info	Labor Operation #	Problem Code	Replacement parts and Description	Concern	Comment	Assessment of Claim
28032		1FDSS34P	2/27/2007	14,716	Newton Hughes, 118 Waltz Drive Barberton, OH 42203 (330) 560-6502		77 - Promo	EL33586 - 400 AMP Fuse EL33311 - Fuse Holder	Unit lost power in patient compartment	None	A Corrective Action Report was been submitted due to claim# 27944
28033		1FDSS34P	2/27/2007	17,816	Newton Hughes, 118 Waltz Drive Barberton, OH 42203 (330) 560-6502		77 - Promo	EL33586 - 400 AMP Fuse EL33321 - Fuse Holder	Unit lost power in patient compartment	None	A Corrective Action Report was been submitted due to claim# 27944
28034		1FDSS34P	2/27/2007	18,125	Newton Hughes, 118 Waltz Drive Barberton, OH 42203 (330) 560-6502		77 - Promo	EL33586 - 400 AMP Fuse EL33311 - Fuse Holder		None	A Corrective Action Report was been submitted due to claim# 27944
28177		1FDSS34P	3/26/2007	11,851	Pfund Superior Sales 221 Chester Drive Lower Burrell, PA 10568 (724) 338-1600		50 - Engineering	EL33586 - 400 AMP Fuse EL33311 - Fuse Holder		None	A Corrective Action Report was been submitted due to claim# 27944
28180		1FDSS34P	3/20/07	12,636	Pfund Superior Sales 221 Chester Drive Lower Burrell, PA 10568 (724) 338-1600		50 - Engineering	EL33586 - 400 AMP Fuse EL33311 - Fuse Holder		None	A Corrective Action Report was been submitted due to claim# 27944

CLAIM PAID DATA INITIAL CLAIMS E-450 CUTAWAY

Claim #	Owner Information	VIN	Repair Date	Vehicle Make	Repair Facility Info	Labor Operator #	Problem Code	Replacement part and Description	Concern	Comment	Amount of Claim
27944			1/22/2007	15498	Aspen Fire Dept - 531 W. Chippewa St. Aspen, MI 49707 (860) 354-1845		77 - Promo	95928C1 - Stud Block Fuse Holder Fuse	K56 Unit lost power in patient compartment during transport	Patient care was not jeopardized	Created a Corrective Action Form to resolve issue. CAR is provided
28137			2/24/2006	20187	Phund Superior Sales 221 Chester Drive Lower Burrell, PA 15568 (724) 339-1500		77 - Promo	EL33586 - 400 AMP Fuse EL33311 - Fuse Holder	Unit lost power in patient compartment	Need to mount fuses inside the unit	Sent new fuses. A Corrective Action Report was been submitted due to claim# 27944
28137			2/24/2006	20041	Phund Superior Sales 221 Chester Drive Lower Burrell, PA 15568 (724) 339-1500		77 - Promo	EL33586 - 400 AMP Fuse EL33311 - Fuse Holder	Unit lost power in patient compartment	Need to mount fuses inside the unit	Sent new fuses. A Corrective Action Report was been submitted due to claim# 27944
28137			2/24/2006	20188	Phund Superior Sales 221 Chester Drive Lower Burrell, PA 15568 (724) 339-1500		77 - Promo	EL33586 - 400 AMP Fuse EL33311 - Fuse Holder	Unit lost power in patient compartment	Need to mount fuses inside the unit	Sent new fuses. A Corrective Action Report was been submitted due to claim# 27944
28137			2/24/2006	20106	Phund Superior Sales 221 Chester Drive Lower Burrell, PA 15568 (724) 339-1500		77 - Promo	EL33586 - 400 AMP Fuse EL33311 - Fuse Holder	Unit lost power in patient compartment	Need to mount fuses inside the unit	Sent new fuses. A Corrective Action Report was been submitted due to claim# 27944
28137			2/24/2006	21037	Phund Superior Sales 221 Chester Drive Lower Burrell, PA 15568 (724) 339-1500		77 - Promo	EL33586 - 400 AMP Fuse EL33311 - Fuse Holder	Unit lost power in patient compartment	Need to mount fuses inside the unit	Sent new fuses. A Corrective Action Report was been submitted due to claim# 27944
28137			2/24/2006	19951	Phund Superior Sales 221 Chester Drive Lower Burrell, PA 15568 (724) 339-1500		77 - Promo	EL33586 - 400 AMP Fuse EL33311 - Fuse Holder	Unit lost power in patient compartment	Need to mount fuses inside the unit	Sent new fuses. A Corrective Action Report was been submitted due to claim# 27944

CLAIM PAID DATA - CLAIMS AFTER SERVICE BULLETIN E450 CUTAWAY

Claim #	Owner Information	VIN	Repair Date	Vehicle Make	Repair Facility Info	Labor Operation #	Problem Code	Replacement parts and Description	Concern	Comment	Assessment of Claim
28256		1FDXE45P	4/18/2007	19,487	Rootstown Fire Dept 4152 Tallmadge Road Rootstown, OH 44272 (330) 325-7233		50 - Engineering	AP 00035 Retrofit Kit	Sending for retrofit kit due to service bulletin	None	This is the response to the service bulletin sent to all customers/dealers
28277		1FDXE45P	4/12/2007	159,563	Emergency Apparatus 7512 8th Ave. Lino Lakes, MN 55014 (651) 786-4463		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28224		1FDXE45P	4/12/2007	13,045	Providence Township Fire 8749 Main St. Neapolis, OH 43547		50 - Engineering	AP 00035 Retrofit Kit	Oxidation found on fuse	None	This is the response to the service bulletin sent to all customers/dealers
28293		1FDXE45P	4/25/2007	28,964	Franklin Park 3370 Belmont Ave Franklin Park, IL 30131 (847) 871-8268		50 - Engineering	AP 00035 Retrofit Kit	Oxidation found on fuse	None	This is the response to the service bulletin sent to all customers/dealers
28251		1FDXE45P	4/18/2007	63,195	Howard Regional Health 3500 South LaFontaine St Kokomo, IN 46902 (765) 453-8481		50 - Engineering	AP 00035 Retrofit Kit	Sending for retrofit kit due to service bulletin	None	This is the response to the service bulletin sent to all customers/dealers
28158		1FDXE45P	7/2/2007	78,083	Waukegan County Emergency Services 735 West Park Street Waukegan, WI 54982 (920) 787-6533		50 - Engineering	AP 00035 Retrofit Kit	Sending for retrofit kit due to service bulletin	None	This is the response to the service bulletin sent to all customers/dealers
28523		1FDXE45P	8/26/2007	21,970	Meagher County 11 West Main White Sulphur Spring, MT 59645 (406) 647-7244		50 - Engineering	AP 00035 Retrofit Kit	Sending for retrofit kit due to service bulletin	None	This is the response to the service bulletin sent to all customers/dealers
28472		1FDXE45P	5/23/2007	46,907	Cass County EMS 1201 Michigan Ave Leesport, IN 46847 (574) 753-3107		50 - Engineering	AP 00035 Retrofit Kit	Sending for retrofit kit due to service bulletin	None	This is the response to the service bulletin sent to all customers/dealers
28235		1FDXE45P	4/13/2007	12,096	West Dundee Fire 100 Campgion Drive West Dundee, IL 60118 (847) 581-3805		50 - Engineering	AP 00035 Retrofit Kit	Sending for retrofit kit due to service bulletin	None	This is the response to the service bulletin sent to all customers/dealers
28253		1FDXE45P	4/18/2007	69,220	Howard Regional Health 3500 South LaFontaine St Kokomo, IN 46902 (765) 453-8481		50 - Engineering	AP 00035 Retrofit Kit	Sending for retrofit kit due to service bulletin	None	This is the response to the service bulletin sent to all customers/dealers
28413		1FDXE45P	5/22/2007	38,545	City of Oswego 114 Mitchell St Oswego, NY 13126 (315) 343-5151		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28294		1FDXE45P	4/23/2007	27,176	Rosetown Fire 10459 North Street LNWY Cheboygan, MI 49721 Roger Wat (231) 627-9566		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28257		1FDXE45P	4/13/2007	22,560	Mantua Fire District 10303 SR 44 Mantua, OH 44255 Keith Bruggmann (330) 284-3535		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28297		1FDXE45P	4/13/2007	14,895	Mantua Fire District 10303 SR 44 Mantua, OH 44255 Keith Bruggmann (330) 284-3535		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28228		1FDXE45P	4/12/2007	7,590	Emergency Apparatus 7512 4th Ave. Lino Lakes, MN 55014 (651) 786-4463		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28728		1FDXE45P	4/12/2007	128,012	Emergency Apparatus 7512 4th Ave. Lino Lakes, MN 55014 (651) 786-4463		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28337		1FDXE45P	8/7/2007	2,480	Certified Fleet Sales 560 North Michigan Street Elmhurst, IL 60126 Steve Wipe (630) 279-5083		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28614		1FDXE45P	7/17/2007	11,887	West Emergency Apparatus 7512 4th Ave. Lino Lakes, MN 55014 (651) 786-4463		50 - Engineering	AP 00035 Retrofit Kit	Sending for retrofit kit due to service bulletin	None	This is the response to the service bulletin sent to all customers/dealers
28229		1FDXE45P	4/13/2007	14,322	Lawson Fire 402 East 6th St Lawson, MO 64652 Gene Grainger (816) 580-3900		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28294		1FDXE45P	4/18/2007	9,260	Howard Regional Health 3500 South LaFontaine St Kokomo, IN 46902 (765) 453-8481		50 - Engineering	AP 00035 Retrofit Kit	Sending for retrofit kit due to service bulletin	None	This is the response to the service bulletin sent to all customers/dealers

CLAIM PAID DATA - CLAIMS AFTER SERVICE BULLETIN E350 VAN

Claim #	Owner Information	VIN	Repair Date	Vehicle Make	Repair Facility Info	Labor Operation	Problem Code	Replacement parts and Description	Concern	Comment	Assessment of Claim
28243		1FDSS34P	7/4/17/2007	72.026	Medical Express 5640 West Howard Street Skokie, IL 60077 Gary Rowan (312) 617-4936		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28244		1FDSS34P	8/4/17/2007	81.758	Medical Express 5640 West Howard Street Skokie, IL 60077 Gary Rowan (312) 617-4936		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28247		1FDSS34P	8/4/17/2007	81.719	Medical Express 5640 West Howard Street Skokie, IL 60077 Gary Rowan (312) 617-4936		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28248		1FDSS34P	7/2/4/17/2007	43.472	Medical Express 5640 West Howard Street Skokie, IL 60077 Gary Rowan (312) 617-4936		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28264		1FDSS34P	8/2/4/17/2007	16.002	Medical Express 5640 West Howard Street Skokie, IL 60077 Gary Rowan (312) 617-4936		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28265		1FDSS34P	8/3/4/17/2007	16.553	Medical Express 5640 West Howard Street Skokie, IL 60077 Gary Rowan (312) 617-4936		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28266		1FDSS34P	8/3/4/17/2007	17.011	Medical Express 5640 West Howard Street Skokie, IL 60077 Gary Rowan (312) 617-4936		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28267		1FDSS34P	8/3/4/17/2007	16.618	Medical Express 5640 West Howard Street Skokie, IL 60077 Gary Rowan (312) 617-4936		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28269		1FDSS34P	8/3/4/17/2007	20.837	Medical Express 5640 West Howard Street Skokie, IL 60077 Gary Rowan (312) 617-4936		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28236		1FDSS34P	8/4/19/2007	46.266	Lower Brule Ambulance BIA Route 43 Lower Brule, SD 57448 Orla Doren (605) 473-5293		50 - Engineering	AP 00035 Retrofit Kit	Oxidation found on fuse	None	This is the response to the service bulletin sent to all customers/dealers
28281		1FDSS34P	5/18/2007	2.139	Pfund Superior Sales 771 Chester Drive Lower Burrell, PA 15068 (724) 338-1600		50 - Engineering	AP 00035 Retrofit Kit	Sending for retrofit kit due to service bulletin	None	This is the response to the service bulletin sent to all customers/dealers
28281		1FDSS34P	4/23/2007	66.975	Aero Ambulance Services 52 Hackensack Ave Hackensack, NJ 07601 (201) 343-0144		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28281		1FDSS34P	4/23/2007	47.350	Aero Ambulance Services 52 Hackensack Ave Hackensack, NJ 07601 (201) 343-0144		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28281		1FDSS34P	4/23/2007	57.610	Aero Ambulance Services 52 Hackensack Ave Hackensack, NJ 07601 (201) 343-0144		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28281		1FDSS34P	4/23/2007	23.870	Aero Ambulance Services 52 Hackensack Ave Hackensack, NJ 07601 (201) 343-0144		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28281		1FDSS34P	4/23/2007	33.014	Aero Ambulance Services 52 Hackensack Ave Hackensack, NJ 07601 (201) 343-0144		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28281		1FDSS34P	4/23/2007	27.258	Aero Ambulance Services 52 Hackensack Ave Hackensack, NJ 07601 (201) 343-0144		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28243		1FDSS34P	4/16/2007	38.512	East Coast Ambulance Service 8965 Harford Road Baltimore, MD 21234 Michael Burns (410) 663-2012		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28243		1FDSS34P	4/16/2007	59.337	East Coast Ambulance Service 8965 Harford Road Baltimore, MD 21234 Michael Burns (410) 663-2012		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28247		1FDSS34P	8/28/2007	32.784	Advance Ambulance Service 5567 N Elston Ave Chicago, IL 60630 Bill Kees (773) 774-8999		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28263		1FDSS34P	4/23/2007	5.430	Emergency Medical Transport 2511 Wanyneburg DR SE Canton, OH 44707		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28263		1FDSS34P	4/23/2007	16.350	Emergency Medical Transport 2511 Wanyneburg DR SE Canton, OH 44707		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28265		1FDSS34P	4/18/2007	28.432	Wichien's Transportation 68 S Pershing Path Akron, OH 44303 George Mischen (330) 873-1225		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28282		1FDSS34P	4/23/2007	33.529	Medic One Ambulance 28111 Northline Rd Romulus, MI 48174 Jeff Mann (734) 694-8793		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers
28278		1FDSS34P	6/23/2007	54.718	Empire Ambulance 120 Dix Ave Glen Falls, NY 12801 Greg Brown (518) 488-1630		50 - Engineering	AP 00035 Retrofit Kit	Corrosion on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers

CLAIM PAID DATA - CLAIMS AFTER SERVICE BULLETIN L1350 CUTAWAY

Claim #	Owner Information	VIN	Vehicle Mileage	Repair Facility Info	Labor Operation #	Problem Code	Repair/Parts and Description	Concern	Comment	Assessment of Claim
28298	[REDACTED]	1F0WES3PE8	48,900	Ambulance Services Inc 184 East Main Street Fort Kent, ME 04743		50 - Engineering	AP 00035 Retrofit Kit	Concern on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers.
28298		1F0WES3PE8	68,300	Ambulance Services Inc 184 East Main Street Fort Kent, ME 04743		50 - Engineering	AP 00035 Retrofit Kit	Concern on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers.
28282		1F0WES3PE8	45,145	Medstar Ambulance 43 RT 41 West Ossipee, NH 03890 Robert Guno (603) 539-9111		50 - Engineering	AP 00035 Retrofit Kit	Concern on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers.
28280		1F0WES3PE8	32,748	Dryden Ambulance 26 North Street Dryden, NY 13053 Chris Wilde (807) 543-0219		50 - Engineering	AP 00035 Retrofit Kit	Concern on 400 AMP Fuse	None	This is the response to the service bulletin sent to all customers/dealers.

PE07-043
WHEELED COACH
10/15/2007
RESPONSE 8
SERVICE BULLETIN



SERVICE BULLETIN

Maintenance Inspection Bulletin 400 Amp Primary Fuse

It has come to our attention that in several geographical areas of the country conditions may exist that, over time, will prematurely corrode the 400 amp primary fuse. The 400 amp primary fuse is located near the batteries and is in line between the batteries and the Wheeled Coach printed circuit board. Failure of this fuse will not affect the mobility of the ambulance however; it will render the warning lights and all patient compartment 12V circuits inoperative. The siren will remain operative.

The geographical areas are those Northern states that use calcium chloride as a de-icing agent. The calcium chloride deteriorates the copper compounds found in the 400-amp fuse.

INSPECTION

Locate the 400-amp fuse – In Type II units the fuse is located curbside under curbside entrance doors between the two OEM batteries. There will be a rubber cover surrounding the fuse. In Type III units the fuse is located under the unit, curbside, and forward of the battery compartment attached to the back of the cab step well.

Inspect the 400-amp fuse for signs of corrosion, which are characterized by oxidation. If no oxidation is found, apply dielectric grease to the 400 amp fuse and battery cable lugs. Continue inspection of the 400-amp fuse on a six-month interval. If oxidation is found, please fill out a warranty claim form, which has been provided, to request a retrofit kit.

Any questions regarding this matter, please feel free to contact our warranty department at 800-628-8178

**WHEELED
COACH**

**WORK INSTRUCTION FOR
INSTALLATION OF THE FUSE BOX
AND ANL 400 Amps FUSE AND
HOLDER FOR FORD T2 - VAN**

Work instruction : W - 150
Status : In Use
Revision Date : 04.9.2007
Written by : Elec. Eng. Sprv.
Approved by : MR Committee
Page : 1 of 1

This revision: FOR FIELD USE ONLY

1. PURPOSE

The purpose of this work instruction is to eliminate the possibilities of corrosion at the ANL 400 Amp fuse.

2. DEFINITIONS AND ABBREVIATIONS

IN-LB = *Inch Pounds*

3/0 – *size of the battery cable,*

R/G – *color code of the battery cable, RED/GREEN tape at each end.*

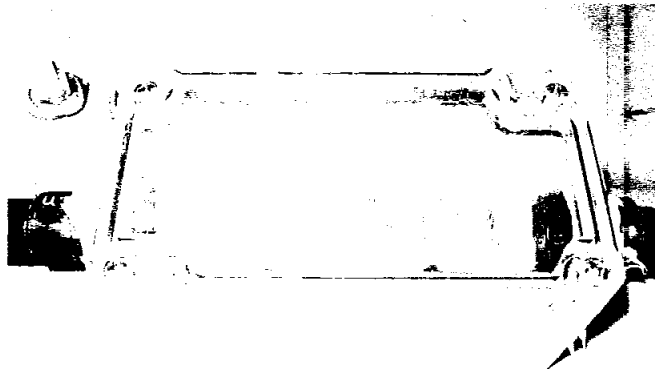
3. RESPONSIBILITY AND APPLICABILITY

The technical service mechanic is responsible to follow this work instruction for proper installation of the fuse and box.

COMPENSATION FOR THIS WORK WILL BE 2 hours of LABOR @ \$65 per hour.

4. WORK INSTRUCTION

1. Inspect ANL 400 Amp fuse and terminals for corrosion.
2. Replace ANL 400 Amp fuse and holder and any corroded terminals.
3. Before installing the fuse box cut 1" holes in the end of the box to accept the cables.
4. Install the fuse box on the back of the curbside step well compartment with four # 8 x 3/4" self tapping screws.
5. Install the fuse holder into the center of the fuse box with two # 8 x 1" self tapping screws.
6. After both cables are in place on the fuse holder, install ANL 400 Amp fuse with flat washer and self locking nuts, and torque 120 IN-LB.
7. Install grommets at each end of the box and seal with silicon.
8. Coat terminals and fuse with dielectric grease (supplied), cover with a heavy layer of dielectric grease.
9. Install clear cover securely with 4 OEM provided screws.



The finished product should resemble picture.

**WHEELED
COACH**

WORK INSTRUCTION FOR INSTALLATION OF THE FUSE BOX AND ANL 400 Amps FUSE AND HOLDER FOR FORD T3

Work instruction : W - 151
Status : In Use
Revision Date : 03.26.2007
Written by : Elec. Eng. Sprv.
Approved by : MR Committee
Page : 1 of 1

This revision: FOR FIELD USE ONLY

1. PURPOSE

The purpose of this work instruction is to eliminate the possibilities of corrosion at the ANL 400 Amp fuse.

2. DEFINITIONS AND ABBREVIATIONS

IN-LB = *Inch Pounds*

3/0 – *size of the battery cable,*

R/G – *color code of the battery cable, RED/GREEN tape at each end.*

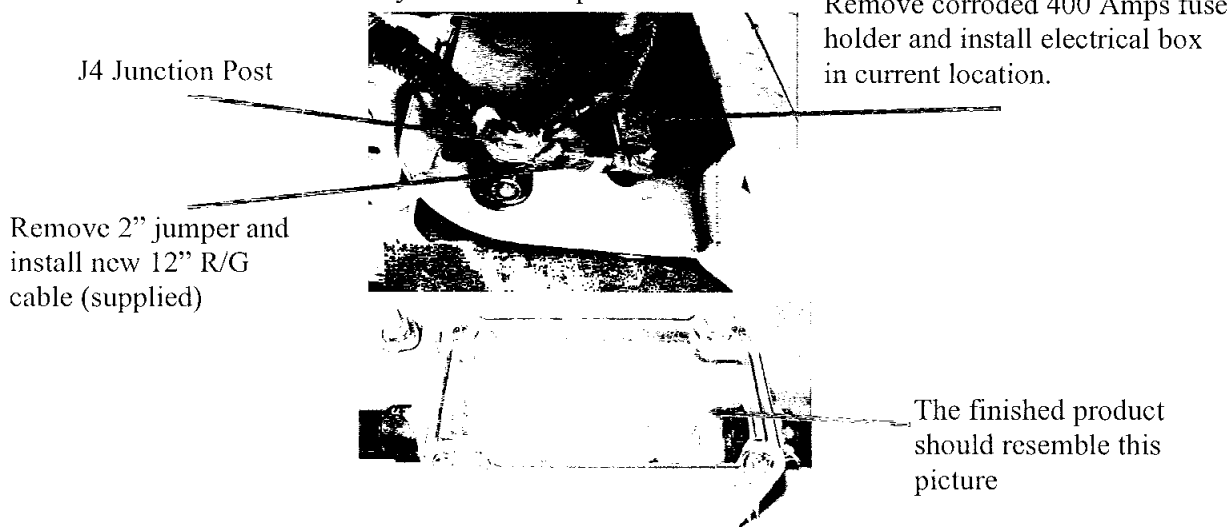
3. RESPONSIBILITY AND APPLICABILITY

The technical service mechanic is responsible to follow this work instruction for proper installation of the ANL 400 Amp Fuse and Holder.

COMPENSATION FOR THIS WORK WILL BE 2 hours of LABOR @ \$65 per hour.

4. WORK INSTRUCTION

1. Inspect ANL 400 Amp fuse, junction post, and terminals for corrosion.
2. Replace ANL 400 Amp fuse and holder and any corroded terminals.
3. Before installing the fuse box cut 1" holes in the end of the box to accept the cables.
4. Install the fuse box where the 400 Amps fuse was removed using four # 8 x $\frac{3}{4}$ self tapping screws (supplied).
5. Install the fuse holder into the center of the fuse box with two # 8 x 1" self tapping screws (supplied).
6. Install the new 12" R/G cable (supplied) from the junction post to the 400 amps fuse using the bottom hole that has been cut in the box.
7. After both cables are in place on the fuse holder, install ANL 400 Amp fuse with flat washer and self locking nuts, and torque 120 IN-LB.
8. Install grommets at each end of the box and seal with silicon.
9. Coat terminals and fuse with dielectric grease (supplied), cover with a heavy layer of dielectric grease.
10. Install clear cover securely with 4 OEM provided screws.



INITIATOR SECTION (CORRECTIVE OR PREVENTIVE ACTIONS):INITIATED BY: Julie BehrendsDEPARTMENT: WarrantyDATE: Feb. 13, 2007W.O. # / AREA: 253255 Alpena Fire Dept**DESCRIPTION OF THE DEFICIENCY/ NONCONFORMITY: (What? When? Where? How Big?)**

While transporting a patient the power went out. Took to a shop and found the main power cables and 400 amp fuse under the truck to have major corrosion.

QUALITY MANAGER SECTION:CAR #: 1370RESPONSIBILITY: Chris EllisDATE ASSIGNED: 3/7/2007DUE DATE: ASAP**RESPONSIBLE MANAGER SECTION:****ROOT CAUSE: (Why did the problem occur?)**

In 2004 Ford moved the location of the OEM batteries from under the hood to under the chassis frame behind passenger door. Because of this the electrical engineering at that time moved our ANL 400 Amps fuse from under the hood to under the chassis frame behind passenger door close to the batteries. This change was made on Ford E-350 cutaways/ van chassis as well as E-450 cutaways. The corrossions were caused by the calcium chloride chemical elements that are used in the Northern States during the winter seasons.

ACTIONS TAKEN TO RESOLVE/PREVENT DEFECT OR NONCONFORMITY:DATE COMPLETED: 4/11/2007**(Attach Objective Evidence)**

For all the mod E-series unit, I have created work instructions moving the ANL 400 amp fuse & holder and the J-4 junction post to the inside of the battery compartment. I have also created work instructions for the field to fix any defective units and Don Estabrook has all the information and parts needed to support the field. Also I have created work instructions for the E-series vans with all the information warranty needs to support the field. See the work instruction for further details.

REVIEW SECTION:

1. **Corrective Action Impact:** Can the corrective actions taken, and controls implemented, be used to eliminate this problem in other similar processes or products? Yes or No (Must Circle One)
2. **Mistake Proofing:** Do the corrective actions taken use process or design features to prevent manufacture of nonconforming product? Yes or No (Must Circle One)

NOTES/COMMENTS:

REVIEW OF CORRECTIVE/ PREVENTIVE ACTION:

SATISFACTORYUNSATISFACTORY4/11/2007
REVIEW DATE

PE07-043
WHEELED COACH
10/15/2007
RESPONSE 5
SIDE BY SIDE A - E

WC File #	Category	Vehicle Owner Information
28032	400 AMP	LifeCare Medical Services 3755 Boettler Oaks Dr. Suite E-2 Uniontown, OH 44682 (330) 899-0022
28033	400 AMP	LifeCare Medical Services 3755 Boettler Oaks Dr. Suite E-2 Uniontown, OH 44682 (330) 899-0022
28034	400 AMP	LifeCare Medical Services 3755 Boettler Oaks Dr. Suite E-2 Uniontown, OH 44682 (330) 899-0022
28177	400 AMP	Guardian Angel 411 W. 8th St West Homestead, PA 15120 (412) 670-6648
28180	400 AMP	Guardian Angel 411 W. 8th St West Homestead, PA 15120 (412) 670-6648

A

Model and Year	Mileage	Indicent Date	Claim Date	Is Crash Alleged	Is Fire Alleged	Property Damage	Injuries	Fatalities
2006 E350 Econoline Van	14,716	NA	2/28/2007	No	No	No	No	0
2006 E350 Econoline Van	17,916	NA	2/28/2007	No	No	No	No	0
2006 E350 Econoline Van	18,125	NA	2/28/2007	No	Yes	No	No	0
2006 E350 Econoline Van	11,851	NA	3/30/2007	No	No	No	No	0
2006 E350 Econoline Van	12,696	NA	3/30/2007	No	No	No	No	0

B

Concern by customer	Parts Being Repaired/Replaced	Customer Comments
Unit lost power in patient compartment	400 AMP Fuse and Fuse Holder were replaced	None
Unit lost power in patient compartment	400 AMP Fuse and Fuse Holder were replaced	None
Fire occurred.	400 AMP Fuse and Fuse Holder were replaced	None
Corroded Fuse	400 AMP Fuse and Fuse Holder were replaced	None
Corroded Fuse	400 AMP Fuse and Fuse Holder were replaced	None

C

Assessment of Claim
A Corrective Action Report was been submitted due to claim# 27944
A Corrective Action Report was been submitted due to claim# 27944
A Corrective Action Report was been submitted due to claim# 27944
A Corrective Action Report was been submitted due to claim# 27944
A Corrective Action Report was been submitted due to claim# 27944

D

Documents sent to Dealer
Service Center knew how to replace fuses therefore no instructions were needed
Service Center knew how to replace fuses therefore no instructions were needed
Service Center knew how to replace fuses therefore no instructions were needed
Service Center knew how to replace fuses therefore no instructions were needed
Service Center knew how to replace fuses therefore no instructions were needed

E

WC File #	Category	Vehicle Owner Information	Model and Year	Mileage
27944	400 AMP	Alpena Fire Dept - 501 W. Chrisholm St. Alpena, MI 49707 (989) 354-1840	2005 E450 Cutaway	19,408
28137	400 AMP	Tri Community - 1320 McLaughlin Road Upper St. Clair, PA 15241 (412) 831-3710	2006 E450 Cutaway	20,187
28137	400 AMP	Tri Community - 1320 McLaughlin Road Upper St. Clair, PA 15241 (412) 831-3710	2006 E450 Cutaway	20,011
28137	400 AMP	Tri Community - 1320 McLaughlin Road Upper St. Clair, PA 15241 (412) 831-3710	2006 E450 Cutaway	20,188
28137	400 AMP	Tri Community - 1320 McLaughlin Road Upper St. Clair, PA 15241 (412) 831-3710	2006 E450 Cutaway	20,106
28137	400 AMP	Tri Community - 1320 McLaughlin Road Upper St. Clair, PA 15241 (412) 831-3710	2006 E450 Cutaway	21,037
28137	400 AMP	Tri Community - 1320 McLaughlin Road Upper St. Clair, PA 15241 (412) 831-3710	2006 E450 Cutaway	19,992

A

Indicent Date	Claim Date	Is Crash Alleged	Is Fire Alleged	Property Damage	Injuries	Fatalities	Concern by customer
NA	2/5/2007	No	No	No	0	0	Unit lost power in patient compartment during transport
NA	3/22/2007	No	No	No	0	0	Unit lost power in patient compartment
NA	3/22/2007	No	No	No	0	0	Unit lost power in patient compartment
NA	3/22/2007	No	No	No	0	0	Unit lost power in patient compartment
NA	3/22/2007	No	No	No	0	0	Unit lost power in patient compartment
NA	3/22/2007	No	No	No	0	0	Unit lost power in patient compartment
NA	3/22/2007	No	No	No	0	0	Unit lost power in patient compartment

B

Parts Being Repaired/Replaced	Customer Comments
400 AMP Fuse and Fuse Holder were replaced. Along with stud block	Patient care was not jeopardized
400 AMP Fuse and Fuse Holder were replaced	Need to mount fuses inside the unit
400 AMP Fuse and Fuse Holder were replaced	Need to mount fuses inside the unit
400 AMP Fuse and Fuse Holder were replaced	Need to mount fuses inside the unit
400 AMP Fuse and Fuse Holder were replaced	Need to mount fuses inside the unit
400 AMP Fuse and Fuse Holder were replaced	Need to mount fuses inside the unit
400 AMP Fuse and Fuse Holder were replaced	Need to mount fuses inside the unit

Assessment of Claim

Created a Corrective Action Form to resolve issue. CAR is provided

Sent new fuses. A Corrective Action Report was been submitted due to claim# 27944

Sent new fuses. A Corrective Action Report was been submitted due to claim# 27944

Sent new fuses. A Corrective Action Report was been submitted due to claim# 27944

Sent new fuses. A Corrective Action Report was been submitted due to claim# 27944

Sent new fuses. A Corrective Action Report was been submitted due to claim# 27944

Sent new fuses. A Corrective Action Report was been submitted due to claim# 27944

D

Documents sent to Dealer

Fire department knew how to replace fuses therefore no instructions were needed

Service Center knew how to replace fuses therefore no instructions were needed

Service Center knew how to replace fuses therefore no instructions were needed

Service Center knew how to replace fuses therefore no instructions were needed

Service Center knew how to replace fuses therefore no instructions were needed

Service Center knew how to replace fuses therefore no instructions were needed

Service Center knew how to replace fuses therefore no instructions were needed

E