

PE07-029

Attachment 26

Warranty Claim Copies

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:20AM

<p>Name SCHETKY NORTHWEST Number 38090 Proc Status Approved Claim No 103191 Clm Seq No 1110465 Vin 1T7HT4B2921 [REDACTED] Body No 130712 Order No 8309 Claim Type PDI Failure Date 2/23/2001 Auth No Mileage 2,644 First Owner Y Repair Date 2/23/2001 Acct Code WS Acct Desc Warranty Pusher - Body Unrecoverable Admin Desc Excessive time (2.0 hrs. max allowed to troubleshoot & repair).</p>	<p>Customer [REDACTED] Address 1 [REDACTED] Address 2 City BURLINGTON State WA Zip [REDACTED] In Service Date Repaired By D Repaired Order No 11002TBW Chassis No 87834 Chassis Mfg THOS Recall No Recall File No Total Requested \$ 227.15 Total Approved \$ 202.06 Adj Code A99 Adj Code Desc PLEASE SEE ADMIN. DESCRIPTION</p>
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Problem MIDDLE CIRCUIT BOARD WAS DEFORMED AND MELTED

Cause POSTIVE BATTERY CABLE GOT LOOSE AND CAUSED EXCESSIVE RESISTENCE. THE BOARD MELTED FROM THE RESISTANCE.

Correction REMOVE OLD BOARD AND INSTALL NEW BOARD

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$85.05	\$85.05	\$102.06	\$85.05			0

Cost Code	Other Cost Requested	Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
2.5	For "actual" time required	2.0	\$125.00	\$100.00

Claim Report

Thomas Built Buses
Report run on: 8/14/2007 9:21AM

<p>Name CALF.BUS SALES&SERV.CTR., INC. Number 5050 Proc Status Approved Claim No 104082 Clm Seq No 1157942 Vin 1T75U4B2321 Body No 133168 Order No 13022 Claim Type PDI Failure Date 9/19/2001 Auth No Mileage 2,598 First Owner N Repair Date 9/19/2001 Acct Code WPS Acct Desc Warranty Pusher - Body Recoverable Admin Desc</p>	<p>Customer [REDACTED] Address 1 [REDACTED] Address 2 [REDACTED] City FRESNO State CA Zip [REDACTED] In Service Date 9/21/2001 Repaired By D Repaired Order No 13211 Chassis No 61619 Chassis Mfg THOS Recall No Recall File No Total Requested \$ 185.26 Total Approved \$ 185.26 Adj Code Adj Code Desc</p>
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Problem CIRCUIT BOARD HAS SMOKE COMING OUT OF IT

Cause CIRCUIT BOARD HAS A SEVERE SHORT

Correction DIAGNOSE & REPAIR R&R CIRCUIT BOARD

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$85.05	\$85.05	\$102.06	\$85.05		Y	O

Cost Code	Other Cost Requested	Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1.3	Troubleshooting the Electrical Circuit	1.3	\$83.20	\$83.20

Claim Report

Thomas Built Buses
Report run on: 8/14/2007 9:21AM

Name SONNY MERRYMAN, INC.
Number 47011
Proc Status Approved
Claim No 110695
Cln Seq No 1157962
Vin 1T7HR3B2X1 [REDACTED]
Body No 9935752
Order No 5698
Claim Type WA
Failure Date 10/2/2001
Auth No
Mileage 8,120
First Owner Y
Repair Date 10/2/2001
Acct Code WPS
Acct Desc Warrarny Pusher - Body Recoverable
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 CHESAPEAKE, VA
City CHESAPEAKE
State VA Zip [REDACTED]
In Service Date 1/31/2001
Repaired By O
Repaired Order No 1107898
Chassis No 87688
Chassis Mfg THOS
Recall No
Recall File No
Total Requested \$ 102.06
Total Approved \$ 102.06
Adj Code
Adj Code Desc

Problem CIRCUIT BOARD SHORT CIRCUITED

Cause PARTS DEFECTIVE

Correction REPLACE CIRCUIT BOARD

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.P.	Ret	Oem Part
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$85.05	\$85.05	\$102.06	\$85.05		Y	O

Cost Code	Other Cost Requested	Other Cost Approved
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Hours Req	Rate	Description	Hours App	Cost Req	Cost App
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Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:21AM

Name SONNY MERRYMAN, INC.
Number 47011
Proc Status Approved
Claim No 112283
Clm Seq No 1182981
Vin 1T7HR3B2X11105698
Body No 9935752
Order No 5698
Claim Type WA
Failure Date 10/10/2001
Auth No
Mileage 8,800
First Owner Y
Repair Date 10/10/2001
Acct Code WS
Acct Desc Warranty Pusher - Body Unrecoverable
Admin Desc

Customer [REDACTED]
Address [REDACTED]
Address 2 CHESAPEAKE, VA
City CHESAPEAKE
State VA **Zip** [REDACTED]
In Service Date 1/31/2001
Repaired By O
Repaired Order No 30906
Chassis No 87688
Chassis Mfg THOS
Recall No
Recall File No
Total Requested \$ 35.00
Total Approved \$ 35.00
Adj Code
Adj Code Desc

Problem CIRCUIT BOARD SHORTED OUT.

Cause PART SHORT CIRCUITED.

Correction PART FILED ON CLAIM #: 110695 AND PART TURNED IN TO THOMAS ON 11/02/01. FILING FOR LABOR ONLY. CHESAPEAKE \$35.00/HR.

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
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Cost Code	Other Cost Requested	Other Cost Approved
OSL	\$35.00	\$35.00

Hours Req	Rate Description	Hours App	Cost Req	Cost App
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Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:21AM

<p>Name HOEKSTRA TRANSPORTATION, INC. Number 23023 Proc Status Approved Claim No 113057 Clm Seq No 1206529 Vin 1T75R4B2321112678 Body No 134696 Order No 12678 Claim Type WA Failure Date 3/21/2002 Auth No Mileage 9,178 First Owner Y Repair Date 3/21/2002 Acct Code WPS Acct Desc Warranty Pusher - Body Recoverable Admin Desc</p>	<p>Customer [REDACTED] Address 1 [REDACTED] Address 2 [REDACTED] City DETROIT State MI Zip [REDACTED] In Service Date 8/7/2001 Repaired By D Repaired Order No S0002021 Chassis No 61674 Chassis Mfg THOS Recall No Recall File No Total Requested \$ 250.14 Total Approved \$ 250.14 Adj Code Adj Code Desc</p>
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Problem CIRCUIT BOARD #1 SHORTING OUT

Cause DEFECTIVE BOARD

Correction T/SHOOT ELECTRICAL-R/R CIRCUIT BOARD--REPLACE DAMAGED HARNESS ENDS--TEST OUT ALL ELECTRICAL OPTIONS-OK

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$88.45	\$88.45	\$106.14	\$88.45		Y	O

Cost Code	Other Cost Requested	Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
2.0	Troubleshooting the Electrical Circuit	2.0	\$144.00	\$144.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:22AM

Name	HOEKSTRA TRANSPORTATION, INC.	Customer	[REDACTED]
Number	23023	Address 1	[REDACTED]
Proc Status	Approved	Address 2	[REDACTED]
Claim No	113313	City	DETROIT
Clm Seq No	1212269	State	MI
Vin	1T75R4B2821112725	Zip	[REDACTED]
Body No	135053	In Service Date	8/15/2001
Order No	12725	Repaired By	D
Claim Type	WA	Repaired Order No	S0001328
Failure Date	1/24/2002	Chassis No	61648
Auth No	SG020229	Chassis Mfg	THOS
Mileage	6,551	Recall No	
First Owner	Y	Recall File No	
Repair Date	2/14/2002	Total Requested	\$ 896.22
Acct Code	WS	Total Approved	\$ 896.22
Acct Desc	Warranty Pusher - Body Unrecoverable	Adj Code	
Admin Desc		Adj Code Desc	

Problem WIRES VERY HOT AT CIRCUIT BOARD #1--SEVERELY DAMAGING BOARD AND ELECTRICAL HARNESSSES--UNIT NEEDED TO BE TOWED IN FOR SERVICE--TOWING WITHIN WARRANTY

Cause SHORT CIRCUIT

Correction T/SHOOT ELECTRICAL--R/R DAMAGED PARTS PER FSR SG202229

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:22AM

Name HOEKSTRA TRANSPORTATION, INC.
Number 23023
Proc Status Approved
Claim No 113313
Clm Seq No 1212269
Vin 1T75R4B2821112725
Body No 135053
Order No 12725
Claim Type WA
Failure Date 1/24/2002
Auth No SG020229
Mileage 6,551
First Owner Y
Repair Date 2/14/2002
Acct Code WS
Acct Desc Warranty Pusher - Body Unrecoverable
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City DETROIT
State MI **Zip** [REDACTED]
In Service Date 8/15/2001
Repaired By D
Repaired Order No S0001328
Chassis No 61648
Chassis Mfg THOS
Recall No
Recall File No
Total Requested \$ 896.22
Total Approved \$ 896.22
Adj Code
Adj Code Desc

Problem WIRES VERY HOT AT CIRCUIT BOARD #1--SEVERELY DAMAGING BOARD AND ELECTRICAL HARNESS--UNIT NEEDED TO BE TOWED IN FOR SERVICE--TOWING WITHIN WARRANTY

Cause SHORT CIRCUIT

Correction T/SHOOT ELECTRICAL--R/R DAMAGED PARTS PER FSR SG202229

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F	Ret	Oem Part
2	52000511	FUSE-5 AMP,(AUTOFUSE)#25700 5	\$0.14	\$0.14	\$0.33	\$0.28			O
7	52000513	FUSE-10 AMP,(AUTOFUSE)#25701 0	\$0.14	\$0.14	\$1.17	\$0.98			O
6	52000515	FUSE-20 AMP,(AUTOFUSE)#25702 0	\$0.13	\$0.13	\$0.93	\$0.78			O
12	52003303	RELAY,HIGH CAPACITY,12V,SPDT	\$6.57	\$6.57	\$94.60	\$78.84			O
1	52004000	FLASHER,EIGHT LIGHT	\$54.12	\$54.12	\$64.94	\$54.12			O
1	52004012	JUMPER,MARKER LIGHT	\$13.80	\$13.80	\$16.56	\$13.80			O
1	52004013	JUMPER,PANEL LIGHTS	\$1.85	\$1.85	\$2.22	\$1.85			O
1	52004017	HARNESS,DOOR FROM PC BOARD I TO SWITCHES	\$8.43	\$8.43	\$10.11	\$8.43			O
1	52004018	HARNESS,INTERIOR LIGHTS FROM PS BOARD I	\$12.65	\$12.65	\$15.18	\$12.65			O
1	52004023	BUZZER,EXIT DOOR	\$20.41	\$20.41	\$24.45	\$20.41			O

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:22AM

Name HOEKSTRA TRANSPORTATION, INC. Number 23023 Proc Status Approved Claim No 113313 Clm Seq No 1212269 Vin 1T75R4B2821112725 Body No 135053 Order No 12725 Claim Type WA Failure Date 1/24/2002 Auth No SG020229 Mileage 6,551 First Owner Y Repair Date 2/14/2002 Acct Code WS Acct Desc Warranty Pusher - Body Unrecoverable Admin Desc	Customer [REDACTED] Address 1 [REDACTED] Address 2 [REDACTED] City DETROIT State MI Zip [REDACTED] In Service Date 8/15/2001 Repaired By D Repaired Order No S0001328 Chassis No 61648 Chassis Mfg THOS Recall No Recall File No Total Requested \$ 896.22 Total Approved \$ 896.22 Adj Code Adj Code Desc
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Problem WIRES VERY HOT AT CIRCUIT BOARD #1--SEVERELY DAMAGING BOARD AND ELECTRICAL HARNESSES--UNIT NEEDED TO BE TOWED IN FOR SERVICE--TOWING WITHIN WARRANTY

Cause SHORT CIRCUIT

Correction T/SHOOT ELECTRICAL--R/R DAMAGED PARTS PER FSR SG202229

1	52004108	HARNES,MULTI-PURP OSE(STROBE ECT.) FROM	\$5.14	\$5.14	\$6.16	\$5.14	O
1	52004144	HARNES,HEATED MIRROR FROM PC BOARD 1	\$4.90	\$4.90	\$5.88	\$4.90	O
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$88.45	\$88.45	\$106.14	\$88.45	O

Cost Code	Other Cost Requested	Other Cost Approved
OSL	\$200.00	\$200.00

Hours Req	Rate Description	Hours App	Cost Req	Cost App
5.1	Body repairs performed with no flat rate operation available - actual time.	5.1	\$347.55	\$347.55

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:22AM

<p>Name FLORIDA BUS UNLIMITED Number 10055 Proc Status Approved Claim No 121918 Clm Seq No 1213594 Vin 1T7HT4B2811 [REDACTED] Body No 9933394 Order No 97317 Claim Type PDI Failure Date 3/11/2002 Auth No RM010509 Mileage 2,448 First Owner Y Repair Date 3/11/2002 Acct Code WPS Acct Desc Warramy Pusher - Body Recoverable Admin Desc EXCESSIVE TIME ----- TOTAL OF 3.5 HRS. ALLOWED PER UNIT</p>	<p>Customer FIRST CLASS COACH & EQUIP. INC. Address 1 [REDACTED] Address 2 [REDACTED] City WINTER GARDEN State FL Zip [REDACTED] In Service Date Repaired By D Repaired Order No W001953 Chassis No 87199 Chassis Mfg THOS Recall No Recall File No Total Requested \$ 505.41 Total Approved \$ 462.01 Adj Code A99 Adj Code Desc PLEASE SEE ADMIN. DESCRIPTION</p>
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Problem CIRCUIT BOARDS NOT STRONG ENOUGH FOR AMPERAGE.

Cause PER RICKY MYERS REPLACE (4) CIRCUIT BOARDS.

Correction REPLACE (3) CIRCUIT BOARDS. LABOR 3.2 HRS @ \$62.00 P/H. FCCE STOCK UNIT. (OTHER BOARD WAS CHASSIS AND WILL BE CLAIMED SEPERATELY). THIS IS A STOCK UNIT AND WILL NOT HAVE AN IN SERVICE DATE. PARTS SUPPLIED BY TBB.

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.T.	Ret	Ocm Part
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$88.45	\$88.45	\$106.14	\$88.45		Y	O
1	52004779	PRINTED CIRCUIT BOARD ASM #2	\$80.34	\$80.34	\$96.41	\$80.34		Y	O
1	52004780	PRINTED CIRCUIT BOARD ASM, #3	\$87.05	\$87.05	\$104.46	\$87.05		Y	O

Cost Code	Other Cost Requested	Other Cost Approved
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Hours Req	Rate Description	Hours App	Cost Req	Cost App
3.2	Troubleshooting the Electrical Circuit	2.5	\$198.40	\$155.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:22AM

Name FLORIDA BUS UNLIMITED
Number 10055
Proc Status Approved
Claim No 126358
Clm Seq No 1243611
Vin 1T75U3B2931 [REDACTED]
Body No 230922
Order No 22819
Claim Type WA
Failure Date 8/15/2002
Auth No
Mileage 1,201
First Owner Y
Repair Date 8/15/2002
Acct Code WPS
Acct Desc Warranty Pusher - Body Recoverable
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City TAVARES
State FL **Zip** [REDACTED]
In Service Date 3/25/2002
Repaired By D
Repaired Order No W002839
Chassis No 63149
Chassis Mfg THOS
Recall No
Recall File No
Total Requested \$ 237.21
Total Approved \$ 237.21
Adj Code
Adj Code Desc

Problem CIRCUIT BOARD OVERHEATING

Cause T/S AND FOUND 2 DEFECTIVE RELAYS AND 1 DEFECTIVE BOARD

Correction R & R (2) RELAYS AND (1) BOARD. LABOR 2.0 HR S@ \$62.00 P/H. STATE BID BUS. LAKE CTY.

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
1	52004779	PRINTED CIRCUIT BOARD ASM #2	\$80.34	\$80.34	\$96.41	\$80.34		Y	O
2	BSH0332209137	**INVALID PART**	\$7.00	\$7.00	\$16.80	\$14.00		Y	O

Cost Code	Other Cost Requested	Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
2.0	Troubleshooting the Electrical Circuit	2.0	\$124.00	\$124.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:35AM

Name MATTHEWS BUSES, INC.
Number 33050
Proc Status Approved
Claim No 111617
Clm Seq No 1290409
Vin 1T7YN4B2X3 [REDACTED]
Body No 235958
Order No 29018
Claim Type WA
Failure Date 3/16/2003
Auth No
Mileage 986
First Owner Y
Repair Date 3/16/2003
Acct Code WS
Acct Desc Body Unrecvoerable HDX
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2
City BUFFALO
State NY **Zip** [REDACTED]
In Service Date 12/26/2002
Repaired By D
Repaired Order No 2127
Chassis No 67116
Chassis Mfg THOS
Recall No
Recall File No
Total Requested \$ 167.23
Total Approved \$ 167.23
Adj Code
Adj Code Desc

Problem WATER LEAK OVER DRIVER'S AREA CLAIMED ON # 111600, DRIPPING WATER DAMAGED CIRCUIT BOARD #1

Cause DRIPPING WATER CORRODED AND DAMAGED CIRCUIT BOARD

Correction REMOVE AND REPLACE DAMAGED CIRCUIT BOARD

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.R.	Ret	Oem Part
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$85.19	\$85.19	\$102.23	\$85.19			0

Cost Code	Other Cost Requested	Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1.0		Troubleshooting the Electrical Circuit	1.0	\$65.00	\$65.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:35AM

Name	HOEKSTRA TRANSPORTATION, INC.	Customer	[REDACTED]
Number	23023	Address 1	[REDACTED]
Proc Status	Approved	Address 2	[REDACTED]
Claim No	117551	City	DETROIT
Clm Seq No	1303381	State	MI
Vin	1T75R4B262 [REDACTED]	Zip	[REDACTED]
Body No	135450	In Service Date	8/27/2001
Order No	12691	Repaired By	D
Claim Type	POL	Repaired Order No	S0005631
Failure Date	5/20/2003	Chassis No	61687
Auth No	SG030609	Chassis Mfg	THOS
Mileage	33,598	Recall No	
First Owner	Y	Recall File No	
Repair Date	6/5/2003	Total Requested	\$ 1,248.02
Acct Code	SPB	Total Approved	\$ 1,248.02
Acct Desc	Sales Exp. Product Mod. Policy - Body	Adj Code	
Admin Desc		Adj Code Desc	

Problem CIRCUIT BOARD #2 SHORTED IN SIDE ELECTRICAL BOX CAUSING SEVERE DAMAGE TO ALL COMPONENTS WITHIN ELECTRICAL BOX

Cause INTERNAL FAILURE OF CIRCUIT BOARD #2

Correction REMOVE ALL COMPONENTS FROM SIDE ELECTRICAL BOX-REPLACE ALL WITH NEW-REPLACE ANY SWITCHES DAMAGED IN DRIVERS AREA--REPAIRED PER FSR AUTHORIZATION

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:35AM

<p>Name HOEKSTRA TRANSPORTATION, INC. Number 23023 Proc Status Approved Claim No 117551 Clm Seq No 1303381 Vin 1T75R4B2621 [REDACTED] Body No 135450 Order No 12691 Claim Type POL Failure Date 5/20/2003 Auth No SG030609 Mileage 33,598 First Owner Y Repair Date 6/5/2003 Acct Code SPB Acct Desc Sales Exp. Product Mod. Policy - Body Admin Desc</p>	<p>Customer [REDACTED] Address 1 [REDACTED] Address 2 [REDACTED] City DETROIT State MI Zip [REDACTED] In Service Date 8/27/2001 Repaired By D Repaired Order No S0005631 Chassis No 61687 Chassis Mfg THOS Recall No Recall File No Total Requested \$ 1,248.02 Total Approved \$ 1,248.02 Adj Code Adj Code Desc</p>
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Problem CIRCUIT BOARD #2 SHORTED IN SIDE ELECTRICAL BOX CAUSING SEVERE DAMAGE TO ALL COMPONENTS WITHIN ELECTRICAL BOX

Cause INTERNAL FAILURE OF CIRCUIT BOARD #2

Correction REMOVE ALL COMPONENTS FROM SIDE ELECTRICAL BOX-REPLACE ALL WITH NEW-REPLACE ANY SWITCHES DAMAGED IN DRIVERS AREA--REPAIRED PER FSR AUTHORIZATION

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Dem Part
3	52000511	FUSE-5 AMP,(AUTOFUSE)#25700 5	\$0.14	\$0.14	\$0.42	\$0.42			O
20	52000513	FUSE-10 AMP,(AUTOFUSE)#25701 0	\$0.15	\$0.15	\$3.00	\$3.00			O
14	52000514	FUSE-15 AMP,(AUTOFUSE)#25701 5	\$0.11	\$0.11	\$1.54	\$1.54			O
6	52000515	FUSE-20 AMP,(AUTOFUSE)#25702 0	\$0.14	\$0.14	\$0.84	\$0.84			O
1	52002241	LIGHT-PILOT,DOUBLE, AMBER & RED,W/WARNING	\$2.74	\$2.74	\$2.74	\$2.74			O
1	52002729	REMOTE SWITCH LS WITH 12"WIRING HARNESS,	\$33.94	\$33.94	\$33.94	\$33.94			O
1	52003057	SWITCH-ROCKER,(SPEA KER)INSIDE-OUTSIDE	\$3.97	\$3.97	\$3.97	\$3.97			O
17	52003303	RELAY,HIGH CAPACITY,12V,SPDT	\$7.01	\$7.01	\$119.17	\$119.17			O

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:35AM

Name HOEKSTRA TRANSPORTATION, INC.
Number 23023
Proc Status Approved
Claim No 117551
Clm Seq No 1303381
Vin 1T75R4B2621 [REDACTED]
Body No 135450
Order No 12691
Claim Type POL
Failure Date 5/20/2003
Auth No SG030609
Mileage 33,598
First Owner Y
Repair Date 6/5/2003
Acct Code SPB
Acct Desc Sales Exp. Product Mod. Policy - Body
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City DETROIT
State MI **Zip** [REDACTED]
In Service Date 8/27/2001
Repaired By D
Repaired Order No S0005631
Chassis No 61687
Chassis Mfg THOS
Recall No
Recall File No
Total Requested \$ 1,248.02
Total Approved \$ 1,248.02
Adj Code
Adj Code Desc

Problem CIRCUIT BOARD #2 SHORTED IN SIDE ELECTRICAL BOX CAUSING SEVERE DAMAGE TO ALL COMPONENTS WITHIN ELECTRICAL BOX

Cause INTERNAL FAILURE OF CIRCUIT BOARD #2

Correction REMOVE ALL COMPONENTS FROM SIDE ELECTRICAL BOX-REPLACE ALL WITH NEW-REPLACE ANY SWITCHES DAMAGED IN DRIVERS AREA--REPAIRED PER FSR AUTHORIZATION

QTY	Part No	Description	Unit Price	Ext Price	Est Price	Inv Price	Order Price
2	52003720	SWITCH-ROCKER,(INTE RIOR)20 AMP, SPST	\$3.23	\$3.23	\$6.46	\$6.46	0
1	52003721	SWITCH-ROCKER,(DRIV ERS DOME),20 AMP	\$3.11	\$3.11	\$3.11	\$3.11	0
1	52003728	SWITCH-ROCKER,(WAR NING),20 AMP,DPDT	\$5.76	\$5.76	\$5.76	\$5.76	0
1	52003730	SWITCH-ROCKER,(STRO BE).SPST ON-OFF W/RED	\$3.11	\$3.11	\$3.11	\$3.11	0
1	52003731	SWITCH-ROCKER,(DOO R),20 AMP,DPDT ON-OFF-	\$5.35	\$5.35	\$5.35	\$5.35	0
1	52003750	SWITCH-ROCKER,(PUM P) 20 AMP,SPST ON-OFF	\$3.11	\$3.11	\$3.11	\$3.11	0
1	52003751	SWITCH-ROCKER,(MIRR OR) SPST ON-OFF	\$4.23	\$4.23	\$4.23	\$4.23	0
2	52003755	SWITCH-ROCKER,(PASS .HEATER) 20 AMP,DPDT	\$5.50	\$5.50	\$11.00	\$11.00	0
2	52003756	SWITCH-ROCKER,(FAN) 20 AMP,DPDT OFF-ON-	\$4.28	\$4.28	\$8.56	\$8.56	0
1	52003766	SWITCH-ROCKER,(NOIS E)DPDT ON-NONE,20 AMP	\$4.72	\$4.72	\$4.72	\$4.72	0
1	52004000	FLASHER,EIGHT LIGHT	\$55.57	\$55.57	\$55.57	\$55.57	0
1	52004023	BUZZER,EXIT DOOR	\$19.44	\$19.44	\$19.44	\$19.44	0

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:35AM

<p>Name HOEKSTRA TRANSPORTATION, INC. Number 23023 Proc Status Approved Claim No 117551 Clm Seq No 1303381 Vin 1T75R4B262 [REDACTED] Body No 135450 [REDACTED] Order No 12691 Claim Type POL Failure Date 5/20/2003 Auth No SG030609 Mileage 33,598 First Owner Y Repair Date 6/5/2003 Acct Code SPB Acct Desc Sales Exp. Product Mod. Policy - Body Admin Desc</p>	<p>Customer [REDACTED] Address 1 [REDACTED] Address 2 [REDACTED] City DETROIT State MI Zip [REDACTED] In Service Date 8/27/2001 Repaired By D Repaired Order No S0005631 Chassis No 61687 Chassis Mfg THOS Recall No Recall File No Total Requested \$ 1,248.02 Total Approved \$ 1,248.02 Adj Code Adj Code Desc</p>
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Problem CIRCUIT BOARD #2 SHORTED IN SIDE ELECTRICAL BOX CAUSING SEVERE DAMAGE TO ALL COMPONENTS WITHIN ELECTRICAL BOX

Cause INTERNAL FAILURE OF CIRCUIT BOARD #2

Correction REMOVE ALL COMPONENTS FROM SIDE ELECTRICAL BOX-REPLACE ALL WITH NEW-REPLACE ANY SWITCHES DAMAGED IN DRIVERS AREA--REPAIRED PER FSR AUTHORIZATION

1	52004712	MONITOR,LIGHT 8 LIGHT,MONITOR W/REMOTE	\$77.20	\$77.20	\$77.20	\$77.20	0
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$85.19	\$85.19	\$85.19	\$85.19	0
1	52004780	PRINTED CIRCUIT BOARD ASM, #3	\$83.76	\$83.76	\$83.76	\$83.76	0
1	52004967	LIGHT-PILOT,POST TRIP INSPECTION,RED	\$2.60	\$2.60	\$2.60	\$2.60	0
1	52004993	WIRE HARNESS JUMPER BETWEEN PC BOARDS	\$7.75	\$7.75	\$7.75	\$7.75	0
1	52005555	PC BOARD ASSEMBLY, BOARD 2	\$83.48	\$83.48	\$83.48	\$83.48	0

Cost Code	Other Cost Requested	Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
8.5	Body repairs performed with no flat rate operation available - actual time	8.5	\$612.00	\$612.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:36AM

Name HOEKSTRA TRANSPORTATION, INC.
Number 23023
Proc Status Approved
Claim No 117754
Cln Seq No 1307353
Vin 1T75R4B2421 [REDACTED]
Body No 135102
Order No 12608
Claim Type POL
Failure Date 6/17/2003
Auth No SG030631
Mileage 37,452
First Owner Y
Repair Date 6/17/2003
Acct Code SPB
Acct Desc Sales Exp. Product Mod. Policy - Body
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City DETROIT
State MI **Zip** [REDACTED]
In Service Date 8/7/2001
Repaired By D
Repaired Order No S0005769
Chassis No 61862
Chassis Mfg THOS
Recall No
Recall File No
Total Requested \$ 740.39
Total Approved \$ 740.39
Adj Code
Adj Code Desc

Problem CIRCUIT BOARD #1 SHORTED

Cause DEFECTIVE CIRCUIT BOARD

Correction R/R CIRCUIT BOARD AND ALL FUSES AND RELAYS--REPAIR DAMAGED WIRING-R/R DAMAGED FLASHER-REPAIR PER FSR

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.P.	Ref	Oem Part
1	52003868	CONNECTOR,MULTILO CK,070 3P,PLUG HOUSING	\$0.22	\$0.22	\$0.22	\$0.22			O
4	52003869	CONNECTOR,MULTILO CK,070 6P,PLUG HOUSING	\$0.60	\$0.60	\$2.40	\$2.40			O
2	52003870	CONNECTOR,MULTILO CK,070 8P,PLUG HOUSING	\$0.55	\$0.55	\$1.10	\$1.10			O
2	52003871	CONNECTOR,MULTILO CK,070 12P,PLUG HOUSING	\$0.63	\$0.63	\$1.26	\$1.26			O
1	52004000	FLASHER,EIGHT LIGHT	\$55.57	\$55.57	\$55.57	\$55.57			O
1	52004060	CONNECTOR,MULTILO CK,070 4P,PLUG HOUSING	\$0.25	\$0.25	\$0.25	\$0.25			O
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$85.19	\$85.19	\$85.19	\$85.19			O
50	52004936	TERMINAL, CRIMP ON, AMP COMPATIBLE	\$0.08	\$0.08	\$4.00	\$4.00			O

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:36AM

Name HOEKSTRA TRANSPORTATION, INC.
Number 23023
Proc Status Approved
Claim No 117754
Clm Seq No 1307353
Vin 1T75R4B2421
Body No 135102
Order No 12608
Claim Type POL
Failure Date 6/17/2003
Auth No SG030631
Mileage 37,452
First Owner Y
Repair Date 6/17/2003
Acct Code SPB
Acct Desc Sales Exp. Product Mod. Policy - Body
Admin Desc

Customer
Address 1
Address 2
City DETROIT
State MI Zip
In Service Date 8/7/2001
Repaired By D
Repaired Order No S0005769
Chassis No 61862
Chassis Mfg THOS
Recall No
Recall File No
Total Requested \$ 740.39
Total Approved \$ 740.39
Adj Code
Adj Code Desc

Problem CIRCUIT BOARD #1 SHORTED

Cause DEFECTIVE CIRCUIT BOARD

Correction R/R CIRCUIT BOARD AND ALL FUSES AND RELAYS--REPAIR DAMAGED WIRING-R/R DAMAGED FLASHER-REPAIR PER FSR

Cost Code	Other Cost Requested	Other Cost Approved
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Hours Req	Rate Description	Hours App	Cost Req	Cost App
8.2	Troubleshooting the Electrical Circuit	8.2	\$590.40	\$590.40

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:37AM

Name FIRST BUS CENTRE
Number 99834
Proc Status Approved
Claim No 104013
Clm Seq No 1346984
Vin 4UZAAXAK54C [REDACTED]
Body No 345506
Order No 41248
Claim Type WA
Failure Date 1/12/2004
Auth No SG031214
Mileage 14,111
First Owner Y
Repair Date 1/14/2004
Acct Code WC
Acct Desc Warranty Body - Unrecoverable FS-65
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City LA CRETE
State AB **Zip** [REDACTED]
In Service Date 9/17/2003
Repaired By D
Repaired Order No 8111
Chassis No 10730
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 497.36
Total Approved \$ 497.36
Adj Code
Adj Code Desc

Problem PC 1 BOARD MELTING

Cause UNDER INVESTIGATION BY RICK MEYERS AND AMP - MANUFACTURER OF THE BOARD

Correction CHECK PC BOARD 1. TEST AMPERAGE DRAW AND TEST TEMP CIRC 13-22 AND RELEVANT RELAYS" GOOD" REPLACE CIRC. BRAKES 13-22 WITH FUSES AND RETEST "OK" RUN WITH ALL CIRC AND RETEST"ALL OK" ALL 3 BUSES CIRCUITS 13-22 DRAWS VIRTUALLY THE SAME.TEMP TEST "ALLTHE SAME"

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
8	BUS 222 15 000	**INVALID PART**	\$1.28	\$1.28	\$12.29	\$10.24			O
6	BUS 22210 000	**INVALID PART**	\$1.58	\$1.58	\$11.38	\$9.48			O
3	BUS 22220 000	**INVALID PART**	\$1.58	\$1.58	\$5.69	\$4.74			O

Cost Code	Other Cost Requested	Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
6.0	Body repairs performed with no flat rate operation available - actual time	6.0	\$468.00	\$468.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:37AM

Name FIRST BUS CENTRE
Number 99834
Proc Status Approved
Claim No 104014
Clm Seq No 1346985
Vin 4UZAAXAK74C [REDACTED]
Body No 345423
Order No 41246
Claim Type WA
Failure Date 1/12/2004
Auth No SG031214
Mileage 16,002
First Owner Y
Repair Date 1/14/2004
Acct Code WC
Acct Desc Warranty Body - Unrecoverable FS-65
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City LACRETE
State AB **Zip** [REDACTED]
In Service Date 9/2/2003
Repaired By D
Repaired Order No 8112
Chassis No 10229
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 782.78
Total Approved \$ 782.78
Adj Code
Adj Code Desc

Problem PC 1 BOARD MELTING

Cause UNDER INVESTIGATION BY RICK MEYERS AND AMP - MANUFACTURER OF THE BOARD

Correction CHECK PC BOARD 1. TEST AMPERAGE DRAW AND TEST TEMP CIRC 13-22 AND RELEVANT RELAYS" GOOD" REPLACE CIRC. BRAKES 13-22 WITH FUSES AND RETEST "OK" RUN WITH ALL CIRC AND RETEST"ALL OK" ALL 3 BUSES CIRCUITS 13-22 DRAWS VIRTUALLY THE SAME.TEMP TEST "ALLTHE SAME"

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F	Ret	Oem Part
1	52004778	**INVALID PART**	\$132.05	\$132.05	\$158.46	\$132.05			O
1	BSH0332209137	**INVALID PART**	\$10.58	\$10.58	\$12.70	\$10.58			O
6	BUS 22210 000	**INVALID PART**	\$1.58	\$1.58	\$11.38	\$9.48			O
4	BUS 22220 000	**INVALID PART**	\$1.58	\$1.58	\$7.58	\$6.32			O
4	BUS 22230 000	**INVALID PART**	\$1.58	\$1.58	\$7.58	\$6.32			O

Cost Code	Other Cost Requested	Other Cost Approved
OSL	\$273.08	\$273.08

Hours Req	Rate Description	Hours App	Cost Req	Cost App
4.0	Body repairs performed with no flat rate operation available - actual time	4.0	\$312.00	\$312.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:37AM

Name FIRST BUS CENTRE
Number 99834
Proc Status Approved
Claim No 104015
Clm Seq No 1346986
Vin 4UZAAXAK94C [REDACTED]
Body No 345465
Order No 41247
Claim Type WA
Failure Date 1/12/2004
Auth No SG031214
Mileage 11,661
First Owner Y
Repair Date 1/14/2004
Acct Code WC
Acct Desc Warranty Body - Unrecoverable FS-65
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City LACRETE
State AB **Zip** [REDACTED]
In Service Date 9/2/2003
Repaired By D
Repaired Order No 8113
Chassis No 10704
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 858.56
Total Approved \$ 858.56
Adj Code
Adj Code Desc

Problem PC 1 BOARD MELTING

Cause UNDER INVESTIGATION BY RICK MEYERS AND AMP - MANUFACTURER OF THE BOARD

Correction CK PC BOARD, AMP DRAW TEST CIRC 13-22 ALL GOOD.WIGGLE TEST ALL RELEVANT WIRING OK.CHECK GRDS OK. TEST TEMP CIRC BRAKES 13-22 150-175 DEG FAREN.RELAYS 120-140 DEG FAREN.REPLACE CIRC BRAKES 13-22 WITH FUSES.RETEST TEMP APPROX 20DEG FAREN LOWER.RETEST ALL OK

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
2	52004778	**INVALID PART**	\$132.05	\$132.05	\$316.92	\$264.10			O
1	BSH0332209137	**INVALID PART**	\$10.58	\$10.58	\$12.70	\$10.58			O
6	BUS 22210 000	**INVALID PART**	\$1.58	\$1.58	\$11.38	\$9.48			O
4	BUS 22220 000	**INVALID PART**	\$1.58	\$1.58	\$7.58	\$6.32			O
4	BUS 22230 000	**INVALID PART**	\$1.58	\$1.58	\$7.58	\$6.32			O

Cost Code	Other Cost Requested	Other Cost Approved
OSL	\$190.40	\$190.40

Hours Req	Rate Description	Hours App	Cost Req	Cost App
4.0	Body repairs performed with no flat rate operation available - actual time	4.0	\$312.00	\$312.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:38AM

Name KERLIN BUS SALES & LEASING,INC
Number 15038
Proc Status Approved
Claim No 107352
Clm Seq No 1367176
Vin 1T7HT4B2621 [REDACTED]
Body No 131087
Order No 9286
Claim Type POL
Failure Date 5/5/2004
Auth No RM040501
Mileage 5,875
First Owner Y
Repair Date 5/5/2004
Acct Code SPB
Acct Desc Sales Exp. Product Mod. Policy - Body
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City GREENTOWN
State IN **Zip** [REDACTED]
In Service Date 4/30/2001
Repaired By D
Repaired Order No 101530
Chassis No 87883
Chassis Mfg THOS
Recall No
Recall File No
Total Requested \$ 137.23
Total Approved \$ 137.23
Adj Code
Adj Code Desc

Problem CIRCUIT BOARD ERATIC....EASTERN HOWARD

Cause MANY ISSUES

Correction REPLACE CIRCUIT BOARD

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$85.19	\$85.19	\$102.23	\$85.19		Y	O

Cost Code	Other Cost Requested	Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
0.5	Troubleshooting the Electrical Circuit	0.5	\$35.00	\$35.00

Claim Report

Thomas Built Buses
Report run on: 8/14/2007 9:39AM

Name THOMAS BUS GULF COAST, LTD
Number 44020
Proc Status Approved
Claim No 105973
Clm Seq No 1369182
Vin 4UZAAXDC84 [REDACTED]
Body No 347545
Order No 44970
Claim Type WA
Failure Date 4/16/2004
Auth No
Mileage 1,171
First Owner Y
Repair Date 5/24/2004
Acct Code WC
Acct Desc Warranty Body - Unrecoverable FS-65
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2
City LA PORTE
State TX **Zip** [REDACTED]
In Service Date 9/30/2003
Repaired By D
Repaired Order No 312029
Chassis No 12745
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 236.31
Total Approved \$ 234.36
Adj Code A30
Adj Code Desc LABOR COST ADJUSTED

Problem CIRCUIT BOARD DAMAGED

Cause INTERNAL OPEN CIRCUIT - SHORTED - - A= LABOR TO REPAIR (1.63)

Correction FOUND OPEN CIRCUIT - INTERNAL SHORT - CAUSED DAMAGE TO PRINTED CIRCUIT BOARD. REPLACED BOARD, FUSES AND RELAYS AS NEEDED. CONNECT BATT, GROUND AND IGN. CK CAMERA SYSTEM TO BOARD - OK. REASSY AND CK OPERATIONS. ALL OK.

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F	Ret	Ocm Part
3	52000513	FUSE-10 AMP,(AUTOFUSE)#25701 0	\$0.19	\$0.19	\$0.69	\$0.57			O
2	52000515	FUSE-20 AMP,(AUTOFUSE)#25702 0	\$0.16	\$0.16	\$0.38	\$0.32			O
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$85.19	\$85.19	\$102.23	\$85.19			O

Cost Code	Other Cost Requested	Other Cost Approved
OSP	\$27.06	\$27.06

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1.6	For "actual" time required	1.6	\$105.95	\$104.00

Claim Report

Thomas Built Buses
Report run on: 8/14/2007 9:39AM

Name ROHRER ENTERPRISES, INC.
Number 39050
Proc Status Approved
Claim No 105644
Clm Seq No 1378323
Vin 4UZAAXAK44C [REDACTED]
Body No 345023
Order No 41242
Claim Type WA
Failure Date 7/6/2004
Auth No
Mileage 7,673
First Owner Y
Repair Date 7/6/2004
Acct Code WC
Acct Desc Warranty Body - Unrecoverable FS-65
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City READING
State PA **Zip** [REDACTED]
In Service Date 7/30/2003
Repaired By D
Repaired Order No W68533
Chassis No 10219
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 113.30
Total Approved \$ 102.23
Adj Code A24
Adj Code Desc PARTS ALLOWANCE ADJUSTED

Problem FUSE BOARD IS BAD (CIRCUIT BREAKER GOT HOT AND DAMAGED BOARD)

Cause BAD BOARD

Correction SHIPPED BOARD TO CUSTOMER TO REPLACE

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$85.19	\$85.19	\$102.23	\$85.19			O

Cost Code	Other Cost Requested	Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:40AM

Name	HOEKSTRA TRANSPORTATION, INC.	Customer	[REDACTED]
Number	23023	Address 1	[REDACTED]
Proc Status	Approved	Address 2	[REDACTED]
Claim No	122414	City	SHEPHERD
Clm Seq No	1406282	State	MI
Vin	4UZAAXCS64CM24323	Zip	[REDACTED]
Body No	343670	In Service Date	7/8/2003
Order No	39885	Repaired By	D
Claim Type	POL	Repaired Order No	S0010608
Failure Date	10/12/2004	Chassis No	65296
Auth No	SG041139	Chassis Mfg	FLNER
Mileage	29,600	Recall No	
First Owner	Y	Recall File No	
Repair Date	11/18/2004	Total Requested	\$ 1,971.33
Acct Code	SPB	Total Approved	\$ 1,971.33
Acct Desc	Sales Exp. Product Mod. Policy - Body	Adj Code	
Admin Desc		Adj Code Desc	

Problem PRINTED CIRCUIT BOARD #1 SHORTED OUT CAUSING WIRING IN THE SWITCH CABINET TO BE DAMAGED

Cause SHORT CIRCUIT

Correction T/SHOOT ELECTRICAL-REPAIRED PER FSR

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:40AM

Name HOEKSTRA TRANSPORTATION, INC.
Number 23023
Proc Status Approved
Claim No 122414
Clm Seq No 1406282
Vin 4UZAAXCS64[REDACTED]
Body No 343670
Order No 39885
Claim Type POL
Failure Date 10/12/2004
Auth No SG041139
Mileage 29,600
First Owner Y
Repair Date 11/18/2004
Acct Code SPB
Acct Desc Sales Exp. Product Mod. Policy - Body
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City SHEPHERD
State MI **Zip** [REDACTED]
In Service Date 7/8/2003
Repaired By D
Repaired Order No S0010608
Chassis No 65296
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 1,971.33
Total Approved \$ 1,971.33
Adj Code
Adj Code Desc

Problem PRINTED CIRCUIT BOARD #1 SHORTED OUT CAUSING WIRING IN THE SWITCH CABINET TO BE DAMAGED

Cause SHORT CIRCUIT

Correction T/SHOOT ELECTRICAL-REPAIRED PER FSR

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.P.	Ret	Oem Part
1	25-SF275-000	**INVALID PART**	\$26.87	\$26.87	\$32.24	\$26.87			O
12	52003090	BREAKER-CIRCUIT,10 AMP,TYPE 2,PLUG IN	\$1.04	\$1.04	\$14.97	\$12.48			O
11	52003091	BREAKER-CIRCUIT,15 AMP,TYPE 2,PLUG IN	\$0.87	\$0.87	\$11.48	\$9.57			O
4	52003092	BREAKER-CIRCUIT,20 AMP,TYPE 2,PLUG IN	\$1.07	\$1.07	\$5.13	\$4.28			O
13	52003303	RELAY,HIGH CAPACITY,12V,SPDT	\$5.96	\$5.96	\$92.97	\$77.48			O
1	52004012	JUMPER,MARKER LIGHT	\$2.75	\$2.75	\$3.30	\$2.75			O
1	52004013	JUMPER,PANEL LIGHTS	\$1.70	\$1.70	\$2.04	\$1.70			O
1	52004017	HARNESS,DOOR FROM PC BOARD 1 TO SWITCHES	\$7.84	\$7.84	\$9.40	\$7.84			O
1	52004066	JUMPER,DOOR SWITCH CIRCUIT	\$1.45	\$1.45	\$1.74	\$1.45			O
1	52004108	HARNESS,MULTI-PURP OSE(STROBE ECT.) FROM	\$5.14	\$5.14	\$6.16	\$5.14			O
1	52004113	HARNESS, WARNING LIGHT SWITCH &	\$15.81	\$15.81	\$18.97	\$15.81			O

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:40AM

Name HOEKSTRA TRANSPORTATION, INC.
Number 23023
Proc Status Approved
Claim No 122414
Clm Seq No 1406282
Vin 4UZAAXCS64C [REDACTED]
Body No 343670
Order No 39885
Claim Type POL
Failure Date 10/12/2004
Auth No SG041139
Mileage 29,600
First Owner Y
Repair Date 11/18/2004
Acct Code SPB
Acct Desc Sales Exp. Product Mod. Policy - Body
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City SHEPHERD
State MI **Zip** [REDACTED]
In Service Date 7/8/2003
Repaired By D
Repaired Order No S0010608
Chassis No 65296
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 1,971.33
Total Approved \$ 1,971.33
Adj Code
Adj Code Desc

Problem PRINTED CIRCUIT BOARD #1 SHORTED OUT CAUSING WIRING IN THE SWITCH CABINET TO BE DAMAGED

Cause SHORT CIRCUIT

Correction T/SHOOT ELECTRICAL-REPAIRED PER FSR

QTY	Part No	Description	Unit Price	Ext Price	Est Price	Inv Price	Inv Price	Inv Price
1	52004142	HARNES,MONITOR TAIL LIGHT	\$19.51	\$19.51	\$23.41	\$19.51		0
1	52004144	HARNES,HEATED MIRROR FROM PC BOARD 1	\$5.79	\$5.79	\$6.94	\$5.79		0
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$87.58	\$87.58	\$105.09	\$87.58		0
1	52005261	SAFETY FLASHER	\$59.46	\$59.46	\$71.35	\$59.46		0
1	52005377	SPEAKER HARNES, EXTERIOR	\$28.60	\$28.60	\$34.32	\$28.60		0
1	52005385	SWITCH HARNES,SINGLE OUTPUT,MULTI-	\$5.38	\$5.38	\$6.45	\$5.38		0
1	52005570	SWITCH HARNES, LIGHTS, INTERIOR	\$10.93	\$10.93	\$13.11	\$10.93		0
1	52006780	JUMPER, HEATER POWER	\$2.86	\$2.86	\$3.43	\$2.86		0
1	52006946	WIRING HARNES, WIPER CONTROL	\$9.60	\$9.60	\$11.52	\$9.60		0
1	61200951	SINGLE SW, BUZZER,ALARM - DUAL RATE,12V DC, 3 PRONG	\$7.70	\$7.70	\$9.24	\$7.70		0
1	FIA 7222821S	**INVALID PART**	\$5.69	\$5.69	\$6.82	\$5.69		0
1	FIA 7223121S	**INVALID PART**	\$5.69	\$5.69	\$6.82	\$5.69		0

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:40AM

Name	HOEKSTRA TRANSPORTATION, INC.	Customer	[REDACTED]
Number	23023	Address 1	[REDACTED]
Proc Status	Approved	Address 2	[REDACTED]
Claim No	122414	City	SHEPHERD
Clm Seq No	1406282	State	MI
Vin	4UZAAXCS64CM [REDACTED]	Zip	[REDACTED]
Body No	343670	In Service Date	7/8/2003
Order No	39885	Repaired By	D
Claim Type	POL	Repaired Order No	S0010608
Failure Date	10/12/2004	Chassis No	65296
Auth No	SG041139	Chassis Mfg	FLNER
Mileage	29,600	Recall No	
First Owner	Y	Recall File No	
Repair Date	11/18/2004	Total Requested	\$ 1,971.33
Acct Code	SPB	Total Approved	\$ 1,971.33
Acct Desc	Sales Exp. Product Mod. Policy - Body	Adj Code	
Admin Desc		Adj Code Desc	

Problem PRINTED CIRCUIT BOARD #1 SHORTED OUT CAUSING WIRING IN THE SWITCH CABINET TO BE DAMAGED

Cause SHORT CIRCUIT

Correction T/SHOOT ELECTRICAL-REPAIRED PER FSR

Cost Code	Other Cost Requested	Other Cost Approved
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Hours Req	Rate Description	Hours App	Cost Req	Cost App
20.5	Troubleshooting the Electrical Circuit	20.5	\$1,474.43	\$1,474.43

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:40AM

Name W. C. CRESSEY & SON, INC.
Number 20020
Proc Status Approved
Claim No 101673
Clm Seq No 1419310
Vin 4UZAAXCSX5CU42390
Body No 438777
Order No 61584
Claim Type WA
Failure Date 3/10/2005
Auth No
Mileage 2,960
First Owner Y
Repair Date 3/11/2005
Acct Code WC
Acct Desc Warranty Body - Recoverable FS-65
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City WOLFEBORO FALLS
State NH **Zip** [REDACTED]
In Service Date 1/19/2005
Repaired By D
Repaired Order No 11390
Chassis No 32931
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 210.10
Total Approved \$ 210.10
Adj Code
Adj Code Desc

Problem NUMBER 1 CIRCUIT BOARD HAS MELTED SIRCUIT BREAKER HOLDERS

Cause BOARD IS GETTING HOT

Correction REPLACED PC BOARD # 1 FIXED PROBLEM

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Qem Part
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$87.58	\$87.58	\$105.10	\$87.58		Y	O

Cost Code	Other Cost Requested	Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1.5	Troubleshooting the Electrical Circuit	1.5	\$105.00	\$105.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:40AM

Name MATTHEWS BUSES, INC.
Number 33050
Proc Status Approved
Claim No 119757
Clm Seq No 1443566
Vin 4UZAAXDC45C [REDACTED]
Body No 439069
Order No 61751
Claim Type WA
Failure Date 7/15/2005
Auth No
Mileage 3,642
First Owner Y
Repair Date 7/15/2005
Acct Code WC
Acct Desc Warranty Body - Recoverable FS-65
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2
City CAMPBELL
State NY **Zip** [REDACTED]
In Service Date 3/3/2005
Repaired By D
Repaired Order No 15690
Chassis No 33196
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 582.88
Total Approved \$ 582.88
Adj Code
Adj Code Desc

Problem ELECTRICAL SHORT IN BOARD # 1, MELTED PANEL, HARNESS, AND RELAYS

Cause WATER IN BOARD CAUSED SHORTAGE

Correction R & R RELAYS, AND BOARD

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
1	52004144	HARNESS, HEATED MIRROR FROM PC BOARD 1	\$5.79	\$5.79	\$6.94	\$5.79			O
1	52004153	HARNESS, MARKER/CLUSTER FROM PC BOARD	\$5.83	\$5.83	\$6.99	\$5.83			O
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$87.58	\$87.58	\$105.09	\$87.58		Y	O
1	52005570	SWITCH HARNESS, LIGHTS, INTERIOR	\$10.63	\$10.63	\$12.75	\$10.63			O
1	52006780	JUMPER, HEATER POWER	\$2.94	\$2.94	\$3.52	\$2.94			O
26	BREAKERS	**INVALID PART**	\$1.26	\$1.26	\$39.26	\$32.76			O
13	RELAYS	**INVALID PART**	\$7.01	\$7.01	\$109.33	\$91.13			O

Cost Code	Other Cost Requested	Other Cost Approved
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Hours Req	Rate Description	Hours App	Cost Req	Cost App
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Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:40AM

Name MATTHEWS BUSES, INC.
Number 33050
Proc Status Approved
Claim No 119757
Clm Seq No 1443566
Vin 4UZAAXDC45CU44093
Body No 439069
Order No 61751
Claim Type WA
Failure Date 7/15/2005
Auth No
Mileage 3,642
First Owner Y
Repair Date 7/15/2005
Acct Code WC
Acct Desc Warranty Body - Recoverable FS-65
Admin Desc

Customer
Address 1
Address 2
City CAMPBELL
State NY **Zip**
In Service Date 3/3/2005
Repaired By D
Repaired Order No 15690
Chassis No 33196
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 582.88
Total Approved \$ 582.88
Adj Code
Adj Code Desc

Problem ELECTRICAL SHORT IN BOARD # 1, MELTED PANEL, HARNESS, AND RELAYS

Cause WATER IN BOARD CAUSED SHORTAGE

Correction R & R RELAYS, AND BOARD

2.6	Circuit Breaker - Remove & Replace	2.6	\$169.00	\$169.00
2.0	Troubleshooting the Electrical Circuit	2.0	\$130.00	\$130.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:40AM

Name H.A. DEHART & SON, INC.
Number 31050
Proc Status Approved
Claim No 105147
Clm Seq No 1450191
Vin 4UZAAWDD85C [REDACTED]
Body No 431119
Order No 48492
Claim Type WA
Failure Date 6/29/2005
Auth No
Mileage 19,020
First Owner N
Repair Date 6/30/2005
Acct Code WC
Acct Desc Warranty Body - Recoverable FS-65
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2
City RARITAN
State NJ **Zip** [REDACTED]
In Service Date 8/23/2004
Repaired By D
Repaired Order No R41674
Chassis No 25719
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 246.97
Total Approved \$ 246.97
Adj Code
Adj Code Desc

Problem PC BOARD #2 SHORTING OUT

Cause DEFECTIVE BOARD

Correction TROUBLESHOOT- CHECKED CONNECTIONS, CHECKED WIRES, REMOVED AND REPLACED CIRCUIT BOARD

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.I.	Ret	Oem Part
1	52005555	PC BOARD ASSEMBLY, BOARD 2	\$85.81	\$85.81	\$102.97	\$85.81		Y	O

Cost Code	Other Cost Requested	Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
2.0	Troubleshooting the Electrical Circuit	2.0	\$144.00	\$144.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:40AM

Name TRANSWEST TRUCKS
Number 7050
Proc Status Approved
Claim No 106162
Clm Seq No 1457460
Vin 1T7YR2C275 [REDACTED]
Body No 439509
Order No 59037
Claim Type POL
Failure Date 9/21/2005
Auth No RT050925
Mileage 10,374
First Owner Y
Repair Date 9/21/2005
Acct Code WPS
Acct Desc Body Recoverable HDX
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City CRESTED BUTTE
State CO **Zip** [REDACTED]
In Service Date 4/1/2005
Repaired By D
Repaired Order No 72326
Chassis No 69637
Chassis Mfg THOS
Recall No
Recall File No
Total Requested \$ 2,480.78
Total Approved \$ 2,480.78
Adj Code
Adj Code Desc

Problem UNIT SHOWS OVERHEAT ON THE HIGHWAY WITH BOOST PUMP ON.

Cause GAUGE CLIMES VERY QUICKLY AND DROPS VERY FAST AFTER PUMP IS TURNED OFF. CURCUIT BOARD #1 FAILED CAUSING PROBLEM.

Correction PERFORM EXTENSIVE T/S WITH RICK MYER/THOMAS. HAD NUMEROUS TEST DRIVES-CK COOLANT PUMP-CK FLOW-TRIED OTHER PUMP-NO CHANGE. FLUSH SYS. CK FO DEBRIS-NONE. REMVD CONTROLLER-SENT TO RICK-OK.CK PWR&GRD CABLES,OK.FOUND CIRCT BOARD FAILED-REPLACED RECK,OK

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$87.58	\$87.58	\$105.10	\$87.58		Y	O
1	61202021	HYDRAULIC FAN CONTROLLER, FDCA NC 12 VDC	\$395.50	\$395.50	\$474.60	\$395.50		Y	O
1	BO 13310	**INVALID PART**	\$0.07	\$0.07	\$0.07	\$0.07			O
1	PH VS159F4 4	**INVALID PART**	\$1.15	\$1.15	\$1.26	\$1.15			O
2	PH VS48F6 4	**INVALID PART**	\$0.50	\$0.50	\$1.10	\$1.00			O

Cost Code	Other Cost Requested	Other Cost Approved
FRT	\$43.75	\$43.75

Hours Req	Rate Description	Hours App	Cost Req	Cost App
20.9	For "actual" time required	20.0	\$1,692.90	\$1,692.90
2.0	Troubleshooting the Electrical Circuit	2.0	\$162.00	\$162.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:40AM

Name VALLEY FREIGHTLINER
Number 62051
Proc Status Approved
Claim No 100119
Clm Seq No 1480353
Vin 1T88U2C2161161362
Body No 440593
Order No 61362
Claim Type WA
Failure Date 10/19/2005
Auth No RM060102
Mileage 7,999
First Owner Y
Repair Date 11/19/2005
Acct Code WE
Acct Desc Warrnaty EF - Chassis Recoverable
Admin Desc parts price incorrect

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City GREENSBORO
State NC **Zip** [REDACTED]
In Service Date 5/12/2005
Repaired By D
Repaired Order No 175574
Chassis No 50312
Chassis Mfg THOS
Recall No
Recall File No
Total Requested \$ 4,394.01
Total Approved \$ 4,393.61
Adj Code A99
Adj Code Desc PLEASE SEE ADMIN. DESCRIPTION

Problem ELECTRICAL FIRE AT FUSE PANEL

Cause P/C CIRCUIT BOARD OVR HEATED

Correction FND BURNED UP WIRING HARNESS, RELAYS, & CIRCUIT BRD RMVED ALL BURNED UP WIRING & CIRCUIT BRD, & RELAYS CLNED OUT ALL FIRE EXTINGUSER POWDER & FIRE DAMAGE INSTLLED NEW HARNESS, CIRCUIT BOARD, & RELAYS TESTED AMP DRAWS & PC BOARDS & RELAYS

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:40AM

Name VALLEY FREIGHTLINER
Number 62051
Proc Status Approved
Claim No 100119
Clm Seq No 1480353
Vin 1T88U2C216 [REDACTED]
Body No 440593 [REDACTED]
Order No 61362
Claim Type WA
Failure Date 10/19/2005
Auth No RM060102
Mileage 7,999
First Owner Y
Repair Date 11/19/2005
Acct Code WE
Acct Desc Warmnaty EF - Chassis Recoverable
Admin Desc parts price incorrect

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City GREENSBORO
State NC **Zip** [REDACTED]
In Service Date 5/12/2005
Repaired By D
Repaired Order No 175574
Chassis No 50312
Chassis Mfg THOS
Recall No
Recall File No
Total Requested \$ 4,394.01
Total Approved \$ 4,393.61
Adj Code A99
Adj Code Desc PLEASE SEE ADMIN. DESCRIPTION

Problem ELECTRICAL FIRE AT FUSE PANEL

Cause P/C CIRCUIT BOARD OVR HEATED

Correction FND BURNED UP WIRING HARNESS, RELAYS, & CIRCUIT BRD RMVED ALL BURNED UP WIRING & CIRCUIT BRD, & RELAYS CLND OUT ALL FIRE EXTINGUSER POWDER & FIRE DAMAGE INSTLLED NEW HARNESS, CIRCUIT BOARD, & RELAYS TESTED AMP DRAWS & PC BOARDS & RELAYS

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
6	52004092	SHUNT,USED WITH CIRCUIT BOARDS	\$0.42	\$0.42	\$3.00	\$2.52		Y	O
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$87.58	\$87.58	\$105.10	\$87.58		Y	O
3	BSH 0 332 209 137	**INVALID PART**	\$7.01	\$7.01	\$25.23	\$21.03		Y	O
11	BUS 222 15 000	**INVALID PART**	\$0.87	\$0.87	\$11.44	\$9.57		Y	O
3	BUS 22208 000	**INVALID PART**	\$1.23	\$1.23	\$4.44	\$3.69		Y	O
19	BUS 22210 000	**INVALID PART**	\$1.07	\$1.07	\$24.32	\$20.33		Y	O
12	BUS 22220 000 20	**INVALID PART**	\$1.07	\$1.07	\$15.36	\$12.84		Y	O
100	CBL TIES	**INVALID PART**	\$0.08	\$0.08	\$9.60	\$8.00		Y	O
1	KP 18545	**INVALID PART**	\$1.92	\$1.92	\$2.31	\$1.92		Y	O
10	KP 23751	**INVALID PART**	\$0.88	\$0.88	\$10.50	\$8.80		Y	O
10	KP 23752	**INVALID PART**	\$0.88	\$0.88	\$10.50	\$8.80		Y	O
2	KP 23762	**INVALID PART**	\$0.88	\$0.88	\$2.10	\$1.76		Y	O
2	KP 23763	**INVALID PART**	\$0.88	\$0.88	\$2.10	\$1.76		Y	O
5	KP 23845	**INVALID PART**	\$0.39	\$0.39	\$2.35	\$1.95		Y	O
15	KP 23846	**INVALID PART**	\$0.39	\$0.39	\$7.05	\$5.85		Y	O
9	SOG 896H1CR1U31	**INVALID PART**	\$3.80	\$3.80	\$41.04	\$34.20		Y	O
1	SP 90 70 28X	**INVALID PART**	\$3.98	\$3.98	\$4.78	\$3.98		Y	O
1	TBB 52004023	**INVALID PART**	\$19.99	\$19.99	\$23.99	\$19.99		Y	O

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:40AM

Name VALLEY FREIGHTLINER
Number 62051
Proc Status Approved
Claim No 100119
Cln Seq No 1480353
Vin 1T88U2C2161 [REDACTED]
Body No 440593
Order No 61362
Claim Type WA
Failure Date 10/19/2005
Auth No RM060102
Mileage 7,999
First Owner Y
Repair Date 11/19/2005
Acct Code WE
Acct Desc Warmaty EF - Chassis Recoverable
Admin Desc parts price incorrect

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City GREENSBORO
State NC **Zip** [REDACTED]
In Service Date 5/12/2005
Repaired By D
Repaired Order No 175574
Chassis No 50312
Chassis Mfg THOS
Recall No
Recall File No
Total Requested \$ 4,394.01
Total Approved \$ 4,393.61
Adj Code A99
Adj Code Desc PLEASE SEE ADMIN. DESCRIPTION

Problem ELECTRICAL FIRE AT FUSE PANEL

Cause P/C CIRCUIT BOARD OVR HEATED

Correction FND BURNED UP WIRING HARNESS, RELAYS, & CIRCUIT BRD RMVED ALL BURNED UP WIRING & CIRCUIT BRD, & RELAYS CLNED OUT ALL FIRE EXTINGUSER POWDER & FIRE DAMAGE INSTLLED NEW HARNESS, CIRCUIT BOARD, & RELAYS TESTED AMP DRAWS & PC BOARDS & RELAYS

QTY	Part No	Description	Unit Price	Ext Price	Est Price	App Price	Y/N	O
1	TBB 52004993	**INVALID PART**	\$10.58	\$10.58	\$12.70	\$10.58	Y	O
1	TBB 52005555	**INVALID PART**	\$85.81	\$85.81	\$102.97	\$85.81	Y	O
1	TBB 52007039	**INVALID PART**	\$405.90	\$405.90	\$487.08	\$405.90	Y	O

Cost Code	Other Cost Requested	Other Cost Approved
FRT	\$66.25	\$66.25

Hours Req	Rate Description	Hours App	Cost Req	Cost App
41.7	For "actual" time required	41.7	\$3,419.40	\$3,419.40

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:41AM

Name FIRST BUS CENTRE
Number 99834
Proc Status Approved
Claim No 110270
Clm Seq No 1483507
Vin 4UZAAXDD14CM [REDACTED]
Body No 348626
Order No 46237
Claim Type WA
Failure Date 12/29/2005
Auth No SG060204
Mileage 29,300
First Owner Y
Repair Date 12/30/2005
Acct Code WC
Acct Desc Warranty Body - Unrecoverable FS-65
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City EDMONTON
State AB **Zip** [REDACTED]
In Service Date 8/25/2004
Repaired By D
Repaired Order No 17022
Chassis No 14079
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 197.29
Total Approved \$ 197.29
Adj Code
Adj Code Desc

Problem FSR SG060204.THIS BUS HAS 2 YEAR WARRANTY. HEATERS NOT WORKING PROPERLY. FOUND THE BREAKERS ARE OVERHEATING THE SYSTEM AT THE PC BOARD.

Cause TROUBLE SHOOT. FOUND THAT IT IS OVERHEATING ON THE PC BOARD #1 CIRCUIT BREAKER

Correction REMOVED BREAKERS, INSTALLED FUSES AND INSTALLED UPDATE HARNESS. OSP \$10.38

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C F	Ret	Oem Part
1	TBB 52004008	**INVALID PART**	\$19.09	\$19.09	\$22.91	\$19.09			0

Cost Code	Other Cost Requested	Other Cost Approved
OSP	\$10.38	\$10.38

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1.0	Troubleshooting the Electrical Circuit	1.0	\$82.00	\$82.00
1.0	Body repairs performed with no flat rate operation available - actual time	1.0	\$82.00	\$82.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:41AM

Name FIRST BUS CENTRE
Number 99834
Proc Status Approved
Claim No 110272
Clm Seq No 1483509
Vin 4UZAAXCT84CM [REDACTED]
Body No 348585
Order No 46224
Claim Type WA
Failure Date 12/29/2005
Auth No SG060204
Mileage 59,720
First Owner Y
Repair Date 12/30/2005
Acct Code WC
Acct Desc Warranty Body - Unrecoverable FS-65
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City EDMONTON
State AB **Zip** [REDACTED]
In Service Date 8/25/2004
Repaired By D
Repaired-Order No 17020
Chassis No 13875
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 186.91
Total Approved \$ 186.91
Adj Code
Adj Code Desc

Problem FSR SG060204. THIS BUS HAS 2 YEAR WARRANTY. HEATERS NOT WORKING PROPERLY. FOUND THE BREAKERS ARE OVERHEATING THE SYSTEM AT THE PC BOARD.

Cause TROUBLE SHOOT. FOUND THAT IT IS OVERHEATING ON THE PC BOARD #1 CIRCUIT BREAKER

Correction REMOVED BREAKERS, INSTALLED FUSES AND INSTALLED UPDATE HARNESS.

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Rel	Oem Part
1	TBB 52004008	**INVALID PART**	\$19.09	\$19.09	\$22.91	\$19.09			O

Cost Code	Other Cost Requested	Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1.0	Troubleshooting the Electrical Circuit	1.0	\$82.00	\$82.00
1.0	Body repairs performed with no flat rate operation available - actual time	1.0	\$82.00	\$82.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:41AM

Name FIRST BUS CENTRE
Number 99834
Proc Status Approved
Claim No 110288
Clm Seq No 1483525
Vin 4UZAAXDD14C [REDACTED]
Body No 348626
Order No 46237
Claim Type WA
Failure Date 12/29/2005
Auth No SG060204
Mileage 29,300
First Owner Y
Repair Date 12/30/2005
Acct Code WC
Acct Desc Warranty Body - Unrecoverable FS-65
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City EDMONTON
State AB **Zip** [REDACTED]
In Service Date 8/25/2004
Repaired By D
Repaired Order No 16991
Chassis No 14079
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 215.66
Total Approved \$ 215.66
Adj Code
Adj Code Desc

Problem FSR SG060204.THIS BUS HAS 2 YEAR WARRNTY. HEATERS NOT WORKING PROPERLY. FOUND THE BREAKERS ARE OVERHEATING THE SYSTEM AT THE PC BOARD.

Cause TROUBLE SHOOT. FOUND THAT IT IS OVERHEATING ON THE PC BOARD #1 CIRCUIT BREAKER

Correction REMOVED BREAKERS, INSTALLED FUSES AND INSTALLED UPDATE HARNESS. PUT NEW 10 GUAGE GROUND DIRECTLY TO RING TERMINAL ON PC BOARD. OSP \$28.75

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
1	TBB 52004008	**INVALID PART**	\$19.09	\$19.09	\$22.91	\$19.09			O

Cost Code	Other Cost Requested	Other Cost Approved
OSP	\$28.75	\$28.75

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1.0	Troubleshooting the Electrical Circuit	1.0	\$82.00	\$82.00
1.0	Body repairs performed with no flat rate operation available - actual time	1.0	\$82.00	\$82.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:41AM

Name FIRST BUS CENTRE
Number 99834
Proc Status Approved
Claim No 110290
Clm Seq No 1483527
Vin 4UZAAXCT44C [REDACTED]
Body No 348569
Order No 46222
Claim Type WA
Failure Date 12/29/2005
Auth No SG060204
Mileage 36,812
First Owner Y
Repair Date 12/29/2005
Acct Code WC
Acct Desc Warranty Body - Unrecoverable FS-65
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City EDMONTON
State AB **Zip** [REDACTED]
In Service Date 8/25/2004
Repaired By D
Repaired Order No 16999
Chassis No 13864
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 199.42
Total Approved \$ 199.42
Adj Code
Adj Code Desc

Problem FSR SG060204.THIS BUS HAS 2 YEAR WARRNTY. HEATERS NOT WORKING PROPERLY. FOUND THE BREAKERS ARE OVERHEATING THE SYSTEM AT THE PC BOARD.

Cause TROUBLE SHOOT. FOUND THAT IT IS OVERHEATING ON THE PC BOARD #1 CIRCUIT BREAKER

Correction REMOVED BREAKERS, INSTALLED FUSES AND INSTALLED UPDATE HARNESS. PUT NEW 10 GUAGE GROUND DIRECTLY TO RING TERMINAL ON PC BOARD. OSP \$12.51

Qty	Part No	Part Description	Net Price Req	Net Price APP	Total App	Net Ext App	C.F.	Ret	Oem Part
1	TBB 52004008	**INVALID PART**	\$19.09	\$19.09	\$22.91	\$19.09			O

Cost Code	Other Cost Requested	Other Cost Approved
OSP	\$12.51	\$12.51

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1.0	Troubleshooting the Electrical Circuit	1.0	\$82.00	\$82.00
1.0	Body repairs performed with no flat rate operation available - actual time	1.0	\$82.00	\$82.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:41AM

Name FIRST BUS CENTRE
Number 99834
Proc Status Approved
Claim No 110291
Clm Seq No 1483528
Vin 4UZAAXDDX4C1 [REDACTED]
Body No 348623
Order No 46236
Claim Type WA
Failure Date 12/29/2005
Auth No SG060204
Mileage 53,739
First Owner Y
Repair Date 12/29/2005
Acct Code WC
Acct Desc Warranty Body - Unrecoverable FS-65
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City EDMONTON
State AB **Zip** [REDACTED]
In Service Date 8/25/2004
Repaired By D
Repaired Order No 16995
Chassis No 14073
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 197.27
Total Approved \$ 197.27
Adj Code
Adj Code Desc

Problem FSR SG060204. THIS BUS HAS 2 YEAR WARRNTY. HEATERS NOT WORKING PROPERLY. FOUND THE BREAKERS ARE OVERHEATING THE SYSTEM AT THE PC BOARD.

Cause TROUBLE SHOOT. FOUND THAT IT IS OVERHEATING ON THE PC BOARD #1 CIRCUIT BREAKER

Correction REMOVED BREAKERS, INSTALLED FUSES AND INSTALLED UPDATE HARNESS. PUT NEW 10 GUAGE GROUND DIRECTLY TO RING TERMINAL ON PC BOARD. OSP \$10.36

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Gen Part
1	TBB 52004008	**INVALID PART**	\$19.09	\$19.09	\$22.91	\$19.09			O

Cost Code	Other Cost Requested	Other Cost Approved
OSP	\$10.36	\$10.36

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1.0	Troubleshooting the Electrical Circuit	1.0	\$82.00	\$82.00
1.0	Body repairs performed with no flat rate operation available - actual time	1.0	\$82.00	\$82.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:42AM

Name FIRST BUS CENTRE
Number 99834
Proc Status Approved
Claim No 110292
Clm Seq No 1483529
Vin 4UZAAXDD04C [REDACTED]
Body No 346297
Order No 42319
Claim Type WA
Failure Date 12/29/2005
Auth No SG060204
Mileage 116,436
First Owner Y
Repair Date 12/29/2005
Acct Code WC
Acct Desc Warranty Body - Unrecoverable FS-65
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City EDMONTON
State AB **Zip** [REDACTED]
In Service Date 1/27/2004
Repaired By D
Repaired Order No 17000
Chassis No 11431
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 220.94
Total Approved \$ 220.94
Adj Code
Adj Code Desc

Problem FSR SG060204. THIS BUS HAS 2 YEAR WARRNTY. HEATERS NOT WORKING PROPERLY. FOUND THE BREAKERS ARE OVERHEATING THE SYSTEM AT THE PC BOARD.

Cause TROUBLE SHOOT. FOUND THAT IT IS OVERHEATING ON THE PC BOARD #1 CIRCUIT BREAKER

Correction REMOVED BREAKERS, INSTALLED FUSES AND INSTALLED UPDATE HARNESS. PUT NEW 10 GUAGE GROUND DIRECTLY TO RING TERMINAL ON PC BOARD. OSP \$34.03

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C/P	Ret	Oem Part
1	TBB 52004008	**INVALID PART**	\$19.09	\$19.09	\$22.91	\$19.09			O

Cost Code	Other Cost Requested	Other Cost Approved
OSP	\$34.03	\$34.03

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1.0	Troubleshooting the Electrical Circuit	1.0	\$82.00	\$82.00
1.0	Body repairs performed with no flat rate operation available - actual time	1.0	\$82.00	\$82.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:42AM

Name FIRST BUS CENTRE
Number 99834
Proc Status Approved
Claim No 110294
Clm Seq No 1483531
Vin 4UZAAXDD84C [REDACTED]
Body No 348610
Order No 46232
Claim Type WA
Failure Date 12/29/2005
Auth No SG060204
Mileage 47,523
First Owner Y
Repair Date 12/29/2005
Acct Code WC
Acct Desc Warranty Body - Unrecoverable FS-65
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City EDMONTON
State AB **Zip** [REDACTED]
In Service Date 8/25/2004
Repaired By D
Repaired Order No 17004
Chassis No I4024
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 318.05
Total Approved \$ 318.05
Adj Code
Adj Code Desc

Problem FSR SG060204.THIS BUS HAS 2 YEAR WARRNTY. HEATERS NOT WORKING PROPERLY. FOUND THE BREAKERS ARE OVERHEATING THE SYSTEM AT THE PC BOARD.

Cause TROUBLE SHOOT. FOUND THAT IT IS OVERHEATING ON THE PC BOARD #1 CIRCUIT BREAKER

Correction REMOVED BREAKERS, INSTALLED FUSES AND INSTALLED UPDATE HARNESS. PUT NEW 10 GUAGE GROUND DIRECTLY TO RING TERMINAL ON PC BOARD. OSP \$10.36

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Est App	C.F.	Ref	Oem Part
1	TBB 52004008	**INVALID PART**	\$19.09	\$19.09	\$22.91	\$19.09			O

Cost Code	Other Cost Requested	Other Cost Approved
OSP	\$8.14	\$8.14

Hours Req	Rate Description	Hours App	Cost Req	Cost App
2.5	Body repairs performed with no flat rate operation available - actual time	2.5	\$205.00	\$205.00
1.0	Troubleshooting the Electrical Circuit	1.0	\$82.00	\$82.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:43AM

Name MATTHEWS BUSES, INC.
Number 33050
Proc Status Approved
Claim No 122342
Clm Seq No 1496482
Vin 1T7YR4C2561 [REDACTED]
Body No 440350
Order No 60748
Claim Type WA
Failure Date 1/28/2006
Auth No SG060415
Mileage 8,792
First Owner Y
Repair Date 1/28/2006
Acct Code WPS
Acct Desc Body Recoverable HDX
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City CLARENCE
State NY **Zip** [REDACTED]
In Service Date 2/1/2005
Repaired By D
Repaired Order No 2559B
Chassis No 69876
Chassis Mfg THOS
Recall No
Recall File No
Total Requested \$ 699.93
Total Approved \$ 699.93
Adj Code
Adj Code Desc

Problem INTERNAL FAILURE TO BOARD # 2 INVOLVING PC BOARD # 2 CAUSING DAMAGE TO ALL CIRCUIT BREAKERS AND RELAYS IN BOARD 2, ALSO CONTAMINATED BOARD # 1

Cause SHORT IN BOARD # 2 PER FSR

Correction R & R BOARD # 1 & 2, HARNESSSES, RELAYS AND ALL CIRCUIT BREAKERS AFFECTED

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ref	Qem Part
10	52003090	BREAKER-CIRCUIT,10 AMP,TYPE 2,PLUG IN	\$1.07	\$1.07	\$12.80	\$10.70		Y	O
8	52003092	BREAKER-CIRCUIT,20 AMP,TYPE 2,PLUG IN	\$1.07	\$1.07	\$10.24	\$8.56		Y	O
1	52003728	SWITCH-ROCKER,(WARNING),20 AMP,DPDT	\$7.09	\$7.09	\$8.50	\$7.09		Y	O
1	52004113	HARNESSES, WARNING LIGHT SWITCH &	\$16.25	\$16.25	\$19.50	\$16.25		Y	O
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$87.58	\$87.58	\$105.09	\$87.58		Y	O
1	52004993	WIRE HARNESS JUMPER BETWEEN PC BOARDS	\$10.58	\$10.58	\$12.69	\$10.58		Y	O
1	52005228	WIRING HARNESS FLASHER WITH CONNECTOR	\$12.79	\$12.79	\$15.34	\$12.79		Y	O
1	52005555	PC BOARD ASSEMBLY, BOARD 2	\$85.81	\$85.81	\$102.97	\$85.81		Y	O

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:43AM

Name MATTHEWS BUSES, INC.
Number 33050
Proc Status Approved
Claim No 122342
Cln Seq No 1496482
Vin 1T7YR4C256
Body No 440350
Order No 60748
Claim Type WA
Failure Date 1/28/2006
Auth No SG060415
Mileage 8,792
First Owner Y
Repair Date 1/28/2006
Acct Code WPS
Acct Desc Body Recoverable HDX
Admin Desc

Customer
Address 1
Address 2
City CLARENCE
State NY Zip
In Service Date 2/1/2005
Repaired By D
Repaired Order No 2559B
Chassis No 69876
Chassis Mfg THOS
Recall No
Recall File No
Total Requested \$ 699.93
Total Approved \$ 699.93
Adj Code
Adj Code Desc

Problem INTERNAL FAILURE TO BOARD # 2 INVOLVING PC BOARD # 2 CAUSING DAMAGE TO ALL CIRCUIT BREAKERS AND RELAYS IN BOARD 2, ALSO CONTAMINATED BOARD # 1

Cause SHORT IN BOARD # 2 PER FSR

Correction R & R BOARD # 1 & 2, HARNESSSES, RELAYS AND ALL CIRCUIT BREAKERS AFFECTED

Cost Code	Other Cost Requested	Other Cost Approved
OSP	\$22.80	\$22.80

Hours Req	Rate Description	Hours App	Cost Req	Cost App
2.2	Body repairs performed with no flat rate operation available - actual time	2.2	\$143.00	\$143.00
2.0	Troubleshooting the Electrical Circuit	2.0	\$130.00	\$130.00
1.8	Circuit Breaker - Remove & Replace	1.8	\$117.00	\$117.00

Claim (Dist)		Claim (Admin)		Parts/Labor		Registration		Distributor		Process Log	
Claim Seq No	110500	Next Claim		Reset to All		Claim Type	WARRANTY				
Distributor	99834	Next Dealer				Authorization No					
Claim No	110500					REC/VON/PSB					
Body No	348572					Recall File No					
VIN	4UZAAXCT640										
Mileage	95406										
Failure Date	01/03/2006										
Repair Date	01/04/2006										
	<input checked="" type="radio"/> Repaired by Distributor	Repair Order No	17063								
	<input type="radio"/> Repaired by Other										
Body Chassis	BODY					<input type="radio"/> Option Failure					
Group	0500	ELECTRICAL AND HEATERS				<input checked="" type="radio"/> Std. Equip. Failure					
Component	0505	Circuit Breakers, Fuses, Elect. Conn. &				<input checked="" type="radio"/> Contractor					
Item	050501	None				<input type="radio"/> School District					
Failure Code	W11	Prepared Improperly				<input checked="" type="radio"/> First Owner					
						<input type="radio"/> Subsequent					
						After Mkt Opts	<input type="checkbox"/>				
Problem	THIS BUS HAS 2 YEAR WARRANTY ON IT. PC BOARD IS DEFORMED.										
Cause	TROUBLE SHOOT. FOUND SEVERE INTERNAL HEAT AT THE PC BOARD										
Correction	REMOVED BREAKERS, BOARD #1, INSTALLED A NEW PC BOARD #1										

Claim Administration

Claim (Dist) |
 Claim (Admin) |
 Parts/Labor |
 Registration |
 Distributor |
 Process Log

Recoverable
 Extended Warranty

Account Code: EXC
 Payment Period: 2006-B02
 Failed Option:
 Adjustment Code:
 Admin Comments:

|
 |

	U.S. Currency		Distributor Currency		Claim Status
	Requested	Approved	Requested	Approved	
Other Costs	.00		.00		Approved VON/Recal Unit Status:
Labor Total	164.00	164.00	164.00	164.00	
Part Total	159.23	159.23	159.23	159.23	
Claim Total	323.23	323.23	323.23	323.23	

Duplicate Claims: 2
 Exchange Rate: 1.0000
 External Claim No:
 Model Code: P FS65 Conventional

Received Date: 01/24/2006
 Review Date: 01/30/2006
 Return Count: 0
 Registration ID: 1363192

Claim Administration

Claim (Dist) | Claim (Admin) | Parts/Labor | Registration | Distributor | Process Log

Claim Parts

Part No	Description	Qty	DEM Cause	Make Return
2000000000	INVALID PART**	1	<input checked="" type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>

Requested Amounts				Allowed Amounts			
Net Price	Net Ext.	Allowance	Total	Net Price	Net Ext.	Allowance	Part Total
132.69	132.69	26.54	159.23	132.69	132.69	26.54	159.23

Claim Labor

Flat Rate	Description	Requested		Allowed	
		Hours	Labor Cost	Hours	Labor Cost
B	Body repairs performed with no fl	2.00	164.00	2.00	164.00

Other Costs

Cost Code	Description	Requested	Allowed

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:43AM

Name TRANSWEST TRUCKS
Number 7050
Proc Status Approved
Claim No 106476
Clm Seq No 1486665
Vin 1T7YR4C2361 [REDACTED]
Body No 440630
Order No 62515
Claim Type WA
Failure Date 1/24/2006
Auth No
Mileage 10,750
First Owner Y
Repair Date 1/24/2006
Acct Code WPS
Acct Desc Body Recoverable HDX
Admin Desc EXCESSIVE TIME

Customer [REDACTED]
Address 1 [REDACTED]
Address 2
City DENVER
State CO **Zip** [REDACTED]
In Service Date 1/25/2005
Repaired By D
Repaired Order No 76752
Chassis No 89052
Chassis Mfg THOS
Recall No
Recall File No
Total Requested \$ 429.10
Total Approved \$ 303.10
Adj Code A99
Adj Code Desc PLEASE SEE ADMIN. DESCRIPTION

Problem UNIT OVERHEATED ANDE HIGH TEMP. BUZZER GOING OFF.

Cause CIRCUIT BOARD SHORTING AND GETTING HOT.

Correction CHECKED SYS. AND FOUND HIGHRESISTENCE IN CIRCUIT BOARD -- HEATING UP. R&R CIRCUIT,HAD TO SWAP ALL FUSES AND BREAKERS TO NEW BOARD. RECHECKED,OK.

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F	Ret	Qent Part
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$87.58	\$87.58	\$105.10	\$87.58		Y	O

Cost Code	Other Cost Requested	Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
4.0	Troubleshooting the Electrical Circuit	2.0	\$324.00	\$198.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:43AM

Name FIRST BUS CENTRE
Number 99834
Proc Status Approved
Claim No 110534
Clm Seq No 1487685
Vin 4UZAAXCT24C [REDACTED]
Body No 348564
Order No 46221
Claim Type WA
Failure Date 1/3/2006
Auth No
Mileage 51,654
First Owner Y
Repair Date 1/4/2006
Acct Code WC
Acct Desc Warranty Body - Unrecoverable FS-65
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City EDMONTON
State AB **Zip** [REDACTED]
In Service Date 8/25/2004
Repaired By D
Repaired Order No 17057
Chassis No 13879
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 356.50
Total Approved \$ 356.50
Adj Code
Adj Code Desc

Problem THIS UNIT HAS 2 YEAR WARRATNY. PC BOARD IS DEFORMED. OVERHEATING OF THE BREAKERS HAPPENED.

Cause TROUBLE SHOOT. FOUND SEVERE INTERNAL HEAT AT THE PC BOARD COMPARTMENT.

Correction REMOVED BREARKERS, BOARD #1, INSTALLED A NEW PC BOARD #1.INSTALLED THE HARNESS UPDATE. CHECKED HEATER FANS AND THEY ARE WORKING AND NOT CUTTING IN AND OUT. OSP \$10.36

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.P.	Ref	Oem Part
1	TBB 52004008	**INVALID PART**	\$19.09	\$19.09	\$22.91	\$19.09			O
1	TBB 52004778	**INVALID PART**	\$132.69	\$132.69	\$159.23	\$132.69			O

Cost Code	Other Cost Requested	Other Cost Approved
OSP	\$10.36	\$10.36

Hours Req	Rate Description	Hours App	Cost Req	Cost App
2.0	Body repairs performed with no flat rate operation available - actual time	2.0	\$164.00	\$164.00

Claim Administration

Claim (Dist) | Claim (Admin) | Parts/Labor | Registration | Distributor | Process Log

Claim Seq No: Next Claim: Reset to All:

Distributor: Next Dealer: Claim Type:

Claim No: Authorization No:

Body No: REC/VON/PSB:

VIN: Recall File No:

Mileage:

Failure Date:

Repair Date:

Repaired by Distributor Repair Order No:

Repaired by Other

Option Failure

Std. Equip. Failure

Contractor

School District

First Owner

Subsequent

After Mkt Opts:

Body Chassis:

Group:

Component:

Item:

Failure Code:

Problem:

Cause:

Correction:

Claim Administration



Claim (Dist) | Claim (Admin) | Parts/Labor | Registration | Distributor | Process Log

Recoverable
 Extended Warranty

Account Code: EXC
 Payment Period: 2006-B05
 Failed Option:
 Adjustment Code:
 Admin Comments:

FSR's | Hist Claims | Next Claim

	U.S. Currency		Distributor Currency		Claim Status
	Requested	Approved	Requested	Approved	
Other Costs	21.46	21.46	21.46	21.46	Approved
Labor Total	123.00	123.00	123.00	123.00	
Part Total	159.23	159.23	159.23	159.23	
Claim Total	303.69	303.69	303.69	303.69	VON/Recall Unit Status

Duplicate Claims: 0
 Exchange Rate: 1.0000
 External Claim No:
 Model Code: P FS65 Conventional

Received Date: 03/14/2006
 Review Date: 03/15/2006
 Return Count: 0
 Registration ID: 1439782

Claim Administration



Claim (Dist) | Claim (Admin) | **Parts/Labor** | Registration | Distributor | Process Log

Claim Parts

Part No	Description	Qty	DEM Cause	Make Return
20000778	**INVALID PART**	1	<input checked="" type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>

Requested Amounts

Allowed Amounts

Net Price	Net Ext.	Allowance	Total	Net Price	Net Ext.	Allowance	Part Total
132.69	132.69	26.54	159.23	132.69	132.69	26.54	159.23

Claim Labor

Requested

Allowed

Flat Rate	Description	Hours	Labor Cost	Hours	Labor Cost
52-07	Troubleshooting the Electrical Ci	1.00	82.00	1.00	82.00
66-02	Front Heater Motor - Remove & R	.50	41.00	.50	41.00

Other Costs

Cost Code	Description	Requested	Allowed
OSP	Outside Parts	21.46	21.46

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:44AM

Name DURHAM SCHOOL SERVICES
Number 62013
Proc Status Approved
Claim No 107891
Cln Seq No 1499266
Vin 1T88N4C2861 [REDACTED]
Body No 536606
Order No 74458
Claim Type WA
Failure Date 3/13/2006
Auth No
Mileage 8,411
First Owner Y
Repair Date 3/13/2006
Acct Code WE
Acct Desc Warranty EF - Body Recoverable
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City WEST BOYLSTON
State MA **Zip** [REDACTED]
In Service Date 8/23/2005
Repaired By D
Repaired Order No 0411786
Chassis No 51348
Chassis Mfg THOS
Recall No
Recall File No
Total Requested \$ 315.62
Total Approved \$ 295.23
Adj Code A27
Adj Code Desc EXCESSIVE TIME

Problem BOARD 1

Cause CIRCUIT BRAEKERS MELTING BOARD 1

Correction REPLACED BOARD 1

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$132.69	\$132.69	\$159.23	\$132.69		Y	O

Cost Code	Other Cost Requested	Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
2.3	Troubleshooting the Electrical Circuit	2.0	\$156.40	\$136.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:44AM

Name W. C. CRESSEY & SON, INC.
Number 20020
Proc Status Approved
Claim No 102171
Clm Seq No 1501779
Vin 4UZAAXCS260 [REDACTED]
Body No 534333
Order No 71650
Claim Type WA
Failure Date 3/20/2006
Auth No
Mileage 10,298
First Owner Y
Repair Date 3/23/2006
Acct Code WC
Acct Desc Warranty Body - Recoverable FS-65
Admin Desc

Customer [REDACTED]
Address [REDACTED]
Address [REDACTED]
City BRIDGTON
State ME **Zip** [REDACTED]
In Service Date 9/26/2005
Repaired By D
Repaired Order No 6299
Chassis No 47281
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 210.10
Total Approved \$ 210.10
Adj Code
Adj Code Desc

Problem BOARD 1 OVER HEATING

Cause BAD GROUND AT REAR UNDER SEAT HEATER

Correction TIGHTENED GROUND AND REPLACED BOARD 1, LET RUN FOR 15 MINUTS AND RECHECKED FOR OVER HEATING.

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$87.58	\$87.58	\$105.10	\$87.58		Y	O

Cost Code	Other Cost Requested	Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1.5		Troubleshooting the Electrical Circuit	1.5	\$105.00	\$105.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:44AM

Name TRANSWEST TRUCKS
Number 7050
Proc Status Approved
Claim No 106782
Clm Seq No 1504090
Vin 1T7YU4A297 [REDACTED]
Body No 630062
Order No 82175
Claim Type WA
Failure Date 3/28/2006
Auth No RT060313
Mileage 1,713
First Owner Y
Repair Date 3/28/2006
Acct Code WPS
Acct Desc Body Recoverable HDX
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City CASTLE ROCK
State CO **Zip** [REDACTED]
In Service Date 3/28/2006
Repaired By D
Repaired Order No 79096
Chassis No 80716
Chassis Mfg THOS
Recall No
Recall File No
Total Requested \$ 614.96
Total Approved \$ 614.96
Adj Code
Adj Code Desc

Problem BOARD #1 SHORTED ON CIRCUIT 1-5.

Cause CIRCUIT BOARD FAILED WHICH WAS ALREADY RETURNED TO THOMAS(KEN DODSON) FOR TESTING

Correction CHECKED FOR HEATER PROBLEMS. OHM'ED OUT AND FOUND BOARD FAILED. REPLACE BOARD AND INSTALLED NEW RELAYS AND BREAKERS PER RSM. RECHECKED,OK.

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.P.	Ret	Qom Part
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$87.58	\$87.58	\$105.10	\$87.58			O
11	BUS 222 15 000	**INVALID PART**	\$0.87	\$0.87	\$11.44	\$9.57			O
8	BUS 22210 000	**INVALID PART**	\$1.07	\$1.07	\$10.24	\$8.56			O
13	SOG 896H1CR1U03	**INVALID PART**	\$3.80	\$3.80	\$59.28	\$49.40			O

Cost Code	Other Cost Requested	Other Cost Approved
FRT	\$3.20	\$3.20

Hours Req	Rate Description	Hours App	Cost Req	Cost App
3.3	Circuit Breaker - Remove & Replace	3.3	\$326.70	\$326.70
1.0	Troubleshooting the Electrical Circuit	1.0	\$99.00	\$99.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:44AM

Name TRANSWEST TRUCKS
Number 7050
Proc Status Approved
Claim No 106783
Clm Seq No 1504091
Vin 4UZAAXCSX7C [REDACTED]
Body No 630182
Order No 82172
Claim Type WA
Failure Date 3/28/2006
Auth No RT060313
Mileage 1,711
First Owner Y
Repair Date 3/28/2006
Acct Code WC
Acct Desc Warranty Body - Recoverable FS-65
Admin Desc

Customer [REDACTED]
Address [REDACTED]
Address 2 [REDACTED]
City CASTLE ROCK
State CO **Zip** [REDACTED]
In Service Date 3/28/2006
Repaired By D
Repaired Order No 79103
Chassis No 60619
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 523.96
Total Approved \$ 523.96
Adj Code
Adj Code Desc

Problem BOARD #1 SHORTED ON CIRCUIT 1-5.

Cause CIRCUIT BOARD FAILED WHICH WAS ALREADY RETURNED TO THOMAS(KEN DODSON) FOR TESTING

Correction CHECKED FOR HEATER PROBLEMS. OHMED OUT AND FOUND BOARD FAILED. REPLACE BOARD AND INSTALLED NEW RELAYS AND BREAKERS PER RSM. RECHECKED,OK.

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	CR	Ret	Oem Part
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$87.58	\$87.58	\$105.10	\$87.58			O
2	BUS 222 15 000	**INVALID PART**	\$0.87	\$0.87	\$2.08	\$1.74			O
3	BUS 22210 000	**INVALID PART**	\$1.07	\$1.07	\$3.84	\$3.21			O
3	BUS 22220 000 20	**INVALID PART**	\$1.07	\$1.07	\$3.84	\$3.21			O

Cost Code	Other Cost Requested	Other Cost Approved
FRT	\$3.20	\$3.20

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1.0	Troubleshooting the Electrical Circuit	1.0	\$99.00	\$99.00
1.0	Underseat Heater Motor - Remove & Replace (Includes 66-08)	1.0	\$99.00	\$99.00
0.8	Circuit Breaker - Remove & Replace	0.8	\$79.20	\$79.20
0.8	Seat Assembly - Remove & Replace (Includes Cushion Removal)	0.8	\$79.20	\$79.20
0.5	Electrical Junction Block	0.5	\$49.50	\$49.50

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:45AM

Name EDWIN H. DAVIS & SON, INC.
Number 36030
Proc Status Approved
Claim No 109272
Clm Seq No 1506774
Vin 4UZAAXDC47C [REDACTED]
Body No 537758
Order No 78109
Claim Type WA
Failure Date 3/21/2006
Auth No CB060453
Mileage 4,933
First Owner N
Repair Date 3/21/2006
Acct Code WC
Acct Desc Warranty Body - Unrecoverable FS-65
Admin Desc

Customer [REDACTED]
Address [REDACTED]
Address [REDACTED]
City ETNA
State OH **Zip** [REDACTED]
In Service Date 11/23/2005
Repaired By D
Repaired Order No 17589
Chassis No 57122
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 1,244.60
Total Approved \$ 1,244.60
Adj Code
Adj Code Desc

Problem ELECTRICAL PANEL OVERHEATED, MELTING CIRCUIT BOARD AND WIRING

Cause UNKNOWN

Correction REPLACED BOARD #1. REPLACED HARNESES, CONNECTORS AND CONNECTOR PINS AS NEEDED TO REPAIR DAMAGE TO BUS. CLEAN AND TEST DRIVE TO VERIFY REPAIRS. OUTSIDE LABOR IS FOR TOWING CHARGES FROM SOUTHWEST LICKING SCHOOLS TO CLARKSBURG SHOP.

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:45AM

Name EDWIN H. DAVIS & SON, INC.
Number 36030
Proc Status Approved
Claim No 109272
Clm Seq No 1506774
Vin 4UZAAXDC47C [REDACTED]
Body No 537758
Order No 78109
Claim Type WA
Failure Date 3/21/2006
Auth No CB060453
Mileage 4,933
First Owner N
Repair Date 3/21/2006
Acct Code WC
Acct Desc Warranty Body - Unrecoverable FS-65
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City ETNA
State OH **Zip** [REDACTED]
In Service Date 11/23/2005
Repaired By D
Repaired Order No 17589
Chassis No 57122
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 1,244.60
Total Approved \$ 1,244.60.
Adj Code
Adj Code Desc

Problem ELECTRICAL PANEL OVERHEATED, MELTING CIRCUIT BOARD AND WIRING

Cause UNKNOWN

Correction REPLACED BOARD #1. REPLACED HARNESSSES, CONNECTORS AND CONNECTOR PINS AS NEEDED TO REPAIR DAMAGE TO BUS. CLEAN AND TEST DRIVE TO VERIFY REPAIRS. OUTSIDE LABOR IS FOR TOWING CHARGES FROM SOUTHWEST LICKING SCHOOLS TO CLARKSBURG SHOP.

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ref	Oem Part
2	52003084	BREAKERS-CIRCUIT,7.5 AMP,TYPE II	\$1.37	\$1.37	\$3.28	\$2.74			O
11	52003090	BREAKER-CIRCUIT,10 AMP,TYPE 2,PLUG IN	\$1.04	\$1.04	\$13.75	\$11.44			O
10	52003091	BREAKER-CIRCUIT,15 AMP,TYPE 2,PLUG IN	\$1.03	\$1.03	\$12.40	\$10.30			O
4	52003092	BREAKER-CIRCUIT,20 AMP,TYPE 2,PLUG IN	\$1.07	\$1.07	\$5.12	\$4.28			O
1	52003868	CONNECTOR,MULTILO CK,070 3P,PLUG HOUSING	\$0.36	\$0.36	\$0.43	\$0.36			O
3	52003870	CONNECTOR,MULTILO CK,070 8P,PLUG HOUSING	\$0.68	\$0.68	\$2.46	\$2.04			O
3	52003878	CONNECTOR,6 PIN,MALE,SPADE-TYPE	\$0.68	\$0.68	\$2.46	\$2.04			O
1	52004008	HARNESS,PUMP/PASSANGER HEATER FROM PC	\$12.60	\$12.60	\$15.12	\$12.60			O

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:45AM

Name EDWIN H. DAVIS & SON, INC.
Number 36030
Proc Status Approved
Claim No 109272
Clm Seq No 1506774
Vin 4UZAAXDC47C [REDACTED]
Body No 537758 [REDACTED]
Order No 78109
Claim Type WA
Failure Date 3/21/2006
Auth No CB060453
Mileage 4,933
First Owner N
Repair Date 3/21/2006
Acct Code WC
Acct Desc Warranty Body - Unrecoverable FS-65
Admin Desc

Customer [REDACTED]
Address [REDACTED]
Address [REDACTED]
City ETNA
State OH **Zip** [REDACTED]
In Service Date 11/23/2005
Repaired By D
Repaired Order No 17589
Chassis No 57122
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 1,244.60
Total Approved \$ 1,244.60
Adj Code
Adj Code Desc

Problem ELECTRICAL PANEL OVERHEATED, MELTING CIRCUIT BOARD AND WIRING

Cause UNKNOWN

Correction REPLACED BOARD #1. REPLACED HARNESSSES, CONNECTORS AND CONNECTOR PINS AS NEEDED TO REPAIR DAMAGE TO BUS. CLEAN AND TEST DRIVE TO VERIFY REPAIRS. OUTSIDE LABOR IS FOR TOWING CHARGES FROM SOUTHWEST LICKING SCHOOLS TO CLARKSBURG SHOP.

QTY	Part No	Description	Unit Price	Ext Price	Other Price	Other Ext Price	Other Code
1	52004017	HARNESS,DOOR FROM PC BOARD 1 TO SWITCHES	\$7.84	\$7.84	\$9.41	\$7.84	O
1	52004111	HARNESS,FAN FROM PC BOARD 1 TO SWITCHES	\$15.36	\$15.36	\$18.43	\$15.36	O
1	52004144	HARNESS,HEATED MIRROR FROM PC BOARD 1	\$5.79	\$5.79	\$6.95	\$5.79	O
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$87.58	\$87.58	\$105.10	\$87.58	O
1	52005570	SWITCH HARNESS, LIGHTS, INTERIOR	\$10.93	\$10.93	\$13.12	\$10.93	O
1	52006780	JUMPER, HEATER POWER	\$2.94	\$2.94	\$3.53	\$2.94	O
1	52006946	WIRING HARNESS, WIPER CONTROL SINGLE SW,	\$9.86	\$9.86	\$11.83	\$9.86	O
13	J10-001	**INVALID PART**	\$4.40	\$4.40	\$68.64	\$57.20	O

Cost Code	Other Cost Requested	Other Cost Approved
OSL	\$352.57	\$352.57

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:45AM

Name EDWIN H. DAVIS & SON, INC.
Number 36030
Proc Status Approved
Claim No 109272
Cln Seq No 1506774
Vin 4UZAAXDC47C
Body No 537758
Order No 78109
Claim Type WA
Failure Date 3/21/2006
Auth No CB060453
Mileage 4,933
First Owner N
Repair Date 3/21/2006
Acct Code WC
Acct Desc Warranty Body - Unrecoverable FS-65
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City ETNA
State OH Zip [REDACTED]
In Service Date 11/23/2005
Repaired By D
Repaired Order No 17589
Chassis No 57122
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 1,244.60
Total Approved \$ 1,244.60
Adj Code
Adj Code Desc

Problem ELECTRICAL PANEL OVERHEATED, MELTING CIRCUIT BOARD AND WIRING

Cause UNKNOWN

Correction REPLACED BOARD #1. REPLACED HARNESSSES, CONNECTORS AND CONNECTOR PINS AS NEEDED TO REPAIR DAMAGE TO BUS. CLEAN AND TEST DRIVE TO VERIFY REPAIRS. OUTSIDE LABOR IS FOR TOWING CHARGES FROM SOUTHWEST LICKING SCHOOLS TO CLARKSBURG SHOP.

Hours Req	Rate Description	Hours App	Cost Req	Cost App
10.0	Body repairs performed with no flat rate operation available - actual time	10.0	\$600.00	\$600.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:45AM

Name W. C. CRESSEY & SON, INC.
Number 20020
Proc Status Approved
Claim No 102188
Clm Seq No 1508898
Vin 4UZAAXCS26C [REDACTED]
Body No 534333
Order No 71650
Claim Type WA
Failure Date 3/21/2006
Auth No
Mileage 10,298
First Owner Y
Repair Date 3/23/2006
Acct Code WC
Acct Desc Warranty Body - Unrecoverable FS-65
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City BRIDGTON
State ME **Zip** [REDACTED]
In Service Date 9/26/2005
Repaired By D
Repaired Order No 6299
Chassis No 47281
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 266.99
Total Approved \$ 266.99
Adj Code
Adj Code Desc

Problem BUS IS BLOWING FUSES AND RELAYS AND BOARD 1 IS GETTING HOT

Cause FOUND REAR UNDER SEAT HEATER NOT GROUNDED CAUSING FUSES AND RELAYS TO BLOW

Correction REPAIRED HEATER GROUND AND REPLACED BOARD 1 AND FUSES AND RELAYS. LET RUN AND CHECKES ALL CURCUITS ALL FIXED.

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
4	52000060	RELAY-SPDT,12V CONTINUOUS DUTY	\$8.54	\$8.54	\$40.99	\$34.16			O
1	52003090	BREAKER-CIRCUIT,10 AMP,TYPE 2,PLUG IN	\$1.07	\$1.07	\$1.28	\$1.07			O
1	52003092	BREAKER-CIRCUIT,20 AMP,TYPE 2,PLUG IN	\$1.07	\$1.07	\$1.28	\$1.07			O
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$69.53	\$69.53	\$83.44	\$69.53			O

Cost Code	Other Cost Requested	Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
2.0		Troubleshooting the Electrical Circuit	2.0	\$140.00	\$140.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:45AM

<p>Name KENT-MITCHELL BUS SALES, INC. Number 19042 Proc Status Approved Claim No 102681 Clm Seq No 1509830 Vin 4UZAAXCS35C [REDACTED] Body No 440219 Order No 61874 Claim Type WA Failure Date 3/23/2006 Auth No Mileage 41,504 First Owner Y Repair Date 3/23/2006 Acct Code WC Acct Desc Warranty Body - Recoverable FS-65 Admin Desc CAN NOT HAVE FREIGHT AND ALLOWANCE</p>	<p>Customer [REDACTED] Address [REDACTED] Address [REDACTED] City WINTER GARDEN State FL Zi [REDACTED] In Service Date 9/30/2005 Repaired By D Repaired Order No 3546 Chassis No 34568 Chassis Mfg FLNER Recall No Recall File No Total Requested \$ 229.89 Total Approved \$ 229.39 Adj Code A99 Adj Code Desc PLEASE SEE ADMIN. DESCRIPTION</p>
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Problem UNIT WAS TOWED INTO KENT-MITCHELL FOR FREIGHLINER ISSUE , FOUND THAT CIRCUIT BOARD PANEL WAS INOPERATIVE.

Cause TROUBLESHOT AND FOUND BAD PANEL.

Correction R & R PANEL, TESTED OK.

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
1	TBB 52004778	**INVALID PART**	\$126.99	\$126.99	\$152.39	\$126.99		Y	O

Cost Code	Other Cost Requested	Other Cost Approved
FRT	\$5.50	\$0.00

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1.0	Troubleshooting the Electrical Circuit	1.0	\$72.00	\$77.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:45AM

Name FIRST BUS CENTRE
Number 99834
Proc Status Approved
Claim No 110917
Clm Seq No 1512009
Vin 4UZAAXCT64CM82568
Body No 348572
Order No 46223
Claim Type WA
Failure Date 4/27/2006
Auth No
Mileage 103,807
First Owner Y
Repair Date 4/28/2006
Acct Code WC
Acct Desc Warranty Body - Recoverable FS-65
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2
City EDMONTON
State AB **Zip** [REDACTED]
In Service Date 6/9/2004
Repaired By D
Repaired Order No 17993
Chassis No 13868
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 294.77
Total Approved \$ 294.77
Adj Code
Adj Code Desc

Problem UNIT HAS EXTENED WARRANTY. BREAKERS ARE OVERHEATING IN THE PC BOARD AND HAS DEFORMED THE PC BOARD AND WIRING HARNESS

Cause OVERHEATING. METAL BREAKERS ARE NOT GOOD

Correction HAD TO REPLACE THE HARNESS, PC BOARD AND INSTALLED FUSES INSTEAD OF METAL BREAKERS, WHICH CAUSE THIS FAILURE. OSP \$8.88

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Qom Part
1	TBB 52004008	**INVALID PART**	\$16.70	\$16.70	\$20.04	\$16.70		Y	O
1	TBB 52004778	**INVALID PART**	\$132.71	\$132.71	\$159.25	\$132.71		Y	O

Cost Code	Other Cost Requested	Other Cost Approved
OSP	\$8.88	\$8.88

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1.3	P C Board to remove & replace in Conjunction with 52-07	1.3	\$106.60	\$106.60

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:45AM

Name W. C. CRESSEY & SON, INC.
Number 20020
Proc Status Approved
Claim No 102301
Clm Seq No 1518336
Vin 4UZAAXCT17C
Body No 537113
Order No 74371
Claim Type WA
Failure Date 4/24/2006
Auth No
Mileage 5,541
First Owner Y
Repair Date 4/25/2006
Acct Code WC
Acct Desc Warranty Body - Unrecoverable FS-65
Admin Desc

Customer
Address
Address 2
City CARMEL
State ME **Zip**
In Service Date 10/31/2005
Repaired By D
Repaired Order No 2531
Chassis No 56418
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 153.44
Total Approved \$ 153.44
Adj Code
Adj Code Desc

Problem BOARD 1 KEEPS OVER HEATING

Cause BAD GROUND AT REAR HEATER CAUSED BOARD 1 TO OVER HAET

Correction REPAIRED GROUND AT REAR HEATER AND REPLACED BOARD 1 AND LET RUN FOR 30 MINUTS AND RE CHECKED FOR OVER HEATING

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret.	Oem Part
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$69.53	\$69.53	\$83.44	\$69.53			0

Cost Code	Other Cost Requested	Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1.0	Troubleshooting the Electrical Circuit	1.0	\$70.00	\$70.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:46AM

Name KERLIN BUS SALES & LEASING,INC
Number 15038
Proc Status Approved
Claim No 112333
Clm Seq No 1522883
Vin 4UZAAXCS87C
Body No 631262
Order No 79302
Claim Type WA
Failure Date 6/13/2006
Auth No
Mileage 634
First Owner Y
Repair Date 6/13/2006
Acct Code ENG
Acct Desc Engineering
Admin Desc

Customer
Address 1
Address 2
City WESTVILLE
State IN **Zip**
In Service Date 6/15/2006
Repaired By D
Repaired Order No 104514
Chassis No 62224
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 12.74
Total Approved \$ 12.74
Adj Code
Adj Code Desc

Problem BOARD COVERS MISSED AT FACTORY INSTALL BOARD COVERS PER BULLETIN 5-19.....NEW DURHAM

Cause CAME IN WITHOUT COVERS PER BULLETIN

Correction TO PREVENT MOISTURE

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
2	52007444	PC BOARD COVER SNAP-ON	\$2.39	\$2.39	\$5.74	\$4.78			O

Cost Code	Other Cost Requested	Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
0.1	Body repairs performed with no flat rate operation available - actual time	0.1	\$7.00	\$7.00

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
2	52007444	PC BOARD COVER SNAP-ON	\$2.39	\$2.39	\$5.74	\$4.78			O

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:46AM

Name KERLIN BUS SALES & LEASING,INC
Number 15038
Proc Status Approved
Claim No 112333
Cln Seq No 1522883
Vin 4UZAAXCS87C
Body No 631262
Order No 79302
Claim Type WA
Failure Date 6/13/2006
Auth No
Mileage 634
First Owner Y
Repair Date 6/13/2006
Acct Code ENG
Acct Desc Engineering
Admin Desc

Customer
Address 1
Address 2
City WESTVILLE
State IN Zip
In Service Date 6/15/2006
Repaired By D
Repaired Order No 104514
Chassis No 62224
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 12.74
Total Approved \$ 12.74
Adj Code
Adj Code Desc

Problem BOARD COVERS MISSED AT FACTORY INSTALL BOARD COVERS PER BULLETIN 5-19.....NEW DURHAM

Cause CAME IN WITHOUT COVERS PER BULLETIN

Correction TO PREVENT MOISTURE

Cost Code	Other Cost Requested	Other Cost Approved
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Hours Req	Rate Description	Hours App	Cost Req	Cost App
0.1	Body repairs performed with no flat rate operation available - actual time	0.1	\$7.00	\$7.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:46AM

Name DURHAM SCHOOL SERVICES
Number 62013
Proc Status Approved
Claim No 108624
Clm Seq No 1523964
Vin 1T88T4C246 [REDACTED]
Body No 536440
Order No 74589
Claim Type WA
Failure Date 5/15/2006
Auth No
Mileage 9,144
First Owner Y
Repair Date 5/15/2006
Acct Code WE
Acct Desc Warranty EF - Body Recoverable
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2
City TRUMBULL
State CT **Zip** [REDACTED]
In Service Date 9/1/2005
Repaired By D
Repaired Order No 0430992
Chassis No 51416
Chassis Mfg THOS
Recall No
Recall File No
Total Requested \$ 297.68
Total Approved \$ 263.68
Adj Code A27
Adj Code Desc EXCESSIVE TIME

Problem CIRCUIT BOARD 1

Cause FOUND MELTED REAR AND FRONT

Correction DAMAGED RELAYS AND ONE BREAKER REPAIRED ON CIRCUIT BOARD

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$106.40	\$106.40	\$127.68	\$106.40		Y	O

Cost Code	Other Cost Requested	Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
2.5	Troubleshooting the Electrical Circuit	2.0	\$170.00	\$136.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:47AM

Name KERLIN BUS SALES & LEASING,INC
Number 15038
Proc Status Approved
Claim No 112490
Clm Seq No 1526573
Vin 4UZAAXCS47C [REDACTED]
Body No 632723
Order No 86562
Claim Type WA
Failure Date 6/20/2006
Auth No
Mileage 681
First Owner Y
Repair Date 6/20/2006
Acct Code ENG
Acct Desc Engineering
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City BROWNSTOWN
State IN **Zip** [REDACTED]
In Service Date 6/29/2006
Repaired By D
Repaired Order No 106188
Chassis No 64842
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 12.74
Total Approved \$ 12.74
Adj Code
Adj Code Desc

Problem INSTALL BOARD COVERS PER BULLETIN 5-19.....EVANSVILLE

Cause CAME IN WITHOUT COVERS PER BULLETIN

Correction TO PREVENT MOISTURE

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
2	52007444	PC BOARD COVER SNAP-ON	\$2.39	\$2.39	\$5.74	\$4.78			0

Cost Code	Other Cost Requested	Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
0.1		Ind. 5 Bul. 19 Protective Cover	0.1	\$7.00	\$7.00

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
2	52007444	PC BOARD COVER SNAP-ON	\$2.39	\$2.39	\$5.74	\$4.78			0

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:47AM

Name	KERLIN BUS SALES & LEASING,INC	Customer	[REDACTED]
Number	15038	Address 1	[REDACTED]
Proc Status	Approved	Address 2	[REDACTED]
Claim No	112490	City	BROWNSTOWN
Clm Seq No	1526573	State	IN
Vin	4UZAAXCS47C [REDACTED]	Zip	[REDACTED]
Body No	632723	In Service Date	6/29/2006
Order No	86562	Repaired By	D
Claim Type	WA	Repaired Order No	106188
Failure Date	6/20/2006	Chassis No	64842
Auth No		Chassis Mfg	FLNER
Mileage	681	Recall No	
First Owner	Y	Recall File No	
Repair Date	6/20/2006	Total Requested	\$ 12.74
Acct Code	ENG	Total Approved	\$ 12.74
Acct Desc	Engineering	Adj Code	
Admin Desc		Adj Code Desc	

Problem INSTALL BOARD COVERS PER BULLETIN 5-19.....EVANSVILLE

Cause CAME IN WITHOUT COVERS PER BULLETIN

Correction TO PREVENT MOISTURE

Cost Code	Other Cost Requested	Other Cost Approved
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Hours Req	Rate Description	Hours App	Cost Req	Cost App
0.1	Ind. 5 Bul. 19 Protective Cover	0.1	\$7.00	\$7.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:47AM

Name KERLIN BUS SALES & LEASING,INC
Number 15038
Proc Status Approved
Claim No 112491
Clm Seq No 1526574
Vin 4UZAAXCS67C [REDACTED]
Body No 632831
Order No 86563
Claim Type WA
Failure Date 6/17/2006
Auth No
Mileage 692
First Owner Y
Repair Date 6/17/2006
Acct Code ENG
Acct Desc Engineering
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City BROWNSTOWN
State IN **Zip** [REDACTED]
In Service Date 6/29/2006
Repaired By D
Repaired Order No 106189
Chassis No 65156
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 12.74
Total Approved \$ 12.74
Adj Code
Adj Code Desc

Problem INSTALL BOARD COVERS PER BULLETIN 5-19.....BROWNSTOWN

Cause CAME IN WITHOUT COVERS PER BULLETIN

Correction TO PREVENT MOISTURE

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
2	52007444	PC BOARD COVER SNAP-ON	\$2.39	\$2.39	\$5.74	\$4.78			0

Cost Code	Other Cost Requested	Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
0.1		Ind. 5 Bul. 19 Protective Cover	0.1	\$7.00	\$7.00

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
2	52007444	PC BOARD COVER SNAP-ON	\$2.39	\$2.39	\$5.74	\$4.78			0

Claim Report

Thomas Built Buses
Report run on: 8/14/2007 9:47AM

Name KERLIN BUS SALES & LEASING,INC
Number 15038
Proc Status Approved
Claim No 112491
Clim Seq No 1526574
Vin 4UZAAXCS67C
Body No 632831
Order No 86563
Claim Type WA
Failure Date 6/17/2006
Auth No
Mileage 692
First Owner Y
Repair Date 6/17/2006
Acct Code ENG
Acct Desc Engineering
Admin Desc

Customer
Address 1
Address 2
City BROWNSTOWN
State IN Zip
In Service Date 6/29/2006
Repaired By D
Repaired Order No 106189
Chassis No 65156
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 12.74
Total Approved \$ 12.74
Adj Code
Adj Code Desc

Problem INSTALL BOARD COVERS PER BULLETIN 5-19.....BROWNSTOWN

Cause CAME IN WITHOUT COVERS PER BULLETIN

Correction TO PREVENT MOISTURE

Cost Code	Other Cost Requested	Other Cost Approved
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Hours Req	Rate Description	Hours App	Cost Req	Cost App
0.1	Ind. 5 Bul. 19 Protective Cover	0.1	\$7.00	\$7.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:47AM

Name KERLIN BUS SALES & LEASING,INC
Number 15038
Proc Status Approved
Claim No 112557
Clm Seq No 1530558
Vin 4UZAAXCT27C [REDACTED]
Body No 538661
Order No 79600
Claim Type WA
Failure Date 6/27/2006
Auth No
Mileage 634
First Owner Y
Repair Date 6/27/2006
Acct Code ENG
Acct Desc Engineering
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City EVANSVILLE
State IN **Zip** [REDACTED]
In Service Date 6/30/2006
Repaired By D
Repaired Order No 104545
Chassis No 58694
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 12.74
Total Approved \$ 12.74
Adj Code
Adj Code Desc

Problem INSTALL BOARD COVERS PER BULLETIN 5-19.....EVANSVILLE

Cause CAME IN WITHOUT COVERS PER BULLETIN

Correction TO PREVENT MOISTURE

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
2	52007444	PC BOARD COVER SNAP-ON	\$2.39	\$2.39	\$5.74	\$4.78			0

Cost Code	Other Cost Requested	Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
0.1	Troubleshooting the Electrical Circuit	0.1	\$7.00	\$7.00

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
2	52007444	PC BOARD COVER SNAP-ON	\$2.39	\$2.39	\$5.74	\$4.78			0

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:47AM

Name KERLIN BUS SALES & LEASING,INC
Number 15038
Proc Status Approved
Claim No 112557
Cln Seq No 1530558
Vin 4UZAAXCT27C
Body No 538661
Order No 79600
Claim Type WA
Failure Date 6/27/2006
Auth No
Mileage 634
First Owner Y
Repair Date 6/27/2006
Acct Code ENG
Acct Desc Engineering
Admin Desc

Customer
Address 1
Address 2
City EVANSVILLE
State IN Zip
In Service Date 6/30/2006
Repaired By D
Repaired Order No 104545
Chassis No 58694
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 12.74
Total Approved \$ 12.74
Adj Code
Adj Code Desc

Problem INSTALL BOARD COVERS PER BULLETIN 5-19.....EVANSVILLE

Cause CAME IN WITHOUT COVERS PER BULLETIN

Correction TO PREVENT MOISTURE

Cost Code	Other Cost Requested	Other Cost Approved
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Hours Req	Rate Description	Hours App	Cost Req	Cost App
0.1	Troubleshooting the Electrical Circuit	0.1	\$7.00	\$7.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:47AM

Name KERLIN BUS SALES & LEASING,INC
Number 15038
Proc Status Approved
Claim No 112647
Cln Seq No 1533269
Vin 4UZAAXCS37C [REDACTED]
Body No 631317
Order No 79308
Claim Type PDI
Failure Date 7/21/2006
Auth No
Mileage 654
First Owner Y
Repair Date 7/21/2006
Acct Code ENG
Acct Desc Engineering
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City MT. SUMMIT
State IN **Zip** [REDACTED]
In Service Date 7/25/2006 [REDACTED]
Repaired By D
Repaired Order No 104520
Chassis No 62488
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 10.22
Total Approved \$ 10.22
Adj Code
Adj Code Desc

Problem INSTALL BOARD COVERS PER BULLETIN 5-19.....BLUE RIVER VALLEY

Cause CAME IN WITHOUT COVERS PER BULLETIN

Correction TO PREVENT MOISTURE

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
1	52007444	PC BOARD COVER SNAP-ON	\$2.68	\$2.68	\$3.22	\$2.68			O

Cost Code	Other Cost Requested	Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
0.1	Body repairs performed with no flat rate operation available - actual time	0.1	\$7.00	\$7.00

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
1	52007444	PC BOARD COVER SNAP-ON	\$2.68	\$2.68	\$3.22	\$2.68			O

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:47AM

Name	KERLIN BUS SALES & LEASING,INC	Customer	[REDACTED]
Number	15038	Address 1	[REDACTED]
Proc Status	Approved	Address 2	[REDACTED]
Claim No	112647	City	MT. SUMMIT
Clm Seq No	1533269	State	IN
Vin	4UZAAXCS37C [REDACTED]	Zip	[REDACTED]
Body No	631317	In Service Date	7/25/2006
Order No	79308	Repaired By	D
Claim Type	PDI	Repaired Order No	104520
Failure Date	7/21/2006	Chassis No	62488
Auth No		Chassis Mfg	FLNER
Mileage	654	Recall No	
First Owner	Y	Recall File No	
Repair Date	7/21/2006	Total Requested	\$ 10.22
Acct Code	ENG	Total Approved	\$ 10.22
Acct Desc	Engineering	Adj Code	
Admin Desc		Adj Code Desc	

Problem INSTALL BOARD COVERS PER BULLETIN 5-19.....BLUE RIVER VALLEY

Cause CAME IN WITHOUT COVERS PER BULLETIN

Correction TO PREVENT MOISTURE

Cost Code	Other Cost Requested	Other Cost Approved
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Hours Req	Rate Description	Hours App	Cost Req	Cost App
0.1	Body repairs performed with no flat rate operation available - actual time	0.1	\$7.00	\$7.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:48AM

Name CAROLINA THOMAS LLC
Number 30025
Proc Status Approved
Claim No 104559
Clm Seq No 1535409
Vin 4UZAAXCS66C [REDACTED]
Body No 530998
Order No 62634
Claim Type WA
Failure Date 5/3/2006
Auth No
Mileage 6,700
First Owner N
Repair Date 5/3/2006
Acct Code WC
Acct Desc Warranty Body - Recoverable FS-65
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City SHELBY
State NC **Zip** [REDACTED]
In Service Date 8/25/2005
Repaired By D
Repaired Order No 36010
Chassis No 36969
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 1,311.37
Total Approved \$ 1,310.32
Adj Code A24
Adj Code Desc PARTS ALLOWANCE ADJUSTED

Problem #1 BOARD SHORTED

Cause REPLACED #1 MODULE (SEVERLY DAMAGED)-REBUILD CONNECTORS 3 THRU 10, 21 THRU 22 (65 TERMINALS) REBUILD POWER AND GROUND CABLES AT BOX 1 DIAGNOSE AND REPAIR OPEN IGN FEED BEHIND LT DASH, REPLACE A/C IGNITION POWER FEED WIRES, REPAIRED HEATER HARNESS

Correction AT LT SWITCH PANEL REPLACED WARING BUZZER DIODEM REATTACHED DRIVELINE, REPAIRED LOOSE GROUND AT DRIVERS LT FOOT (MAIN BODY GROUND) REINSTALLED LOOSE W/ STRIP AT ELECTRICAL DOOR, REBUILT BODY TO CHASSIS JUNCTION CONNECTOR (8 TERMINALS)

Qty	Part No.	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
11	BUS 222 15 000	**INVALID PART**	\$1.04	\$1.04	\$13.73	\$11.44			O
3	BUS 22208 00 7.5	**INVALID PART**	\$1.23	\$1.23	\$4.44	\$3.69			O
19	BUS 22210 000	**INVALID PART**	\$1.26	\$1.26	\$28.73	\$23.94			O
12	BUS 22220 000 20	**INVALID PART**	\$1.07	\$1.07	\$15.41	\$12.84			O
1	SOG 896H1CR1U03	**INVALID PART**	\$3.80	\$3.80	\$4.56	\$3.80			O
5	TBB 52003868	**INVALID PART**	\$0.36	\$0.36	\$2.16	\$1.80			O
6	TBB 52003870	**INVALID PART**	\$0.73	\$0.73	\$5.26	\$4.38			O
4	TBB 52003871	**INVALID PART**	\$1.33	\$1.33	\$6.13	\$5.32			O
2	TBB 52003878	**INVALID PART**	\$0.68	\$0.68	\$1.64	\$1.36			O
6	TBB 52003896	**INVALID PART**	\$0.61	\$0.61	\$4.39	\$3.66			O
1	TBB 52004060	**INVALID PART**	\$0.70	\$0.70	\$0.84	\$0.70			O
85	TBB 52004076	**INVALID PART**	\$0.11	\$0.11	\$11.22	\$9.35			O
4	TBB 52004092	**INVALID PART**	\$0.42	\$0.42	\$2.02	\$1.68			O
1	TBB 52004778	**INVALID PART**	\$87.58	\$87.58	\$105.10	\$87.58		Y	O
145	TBB 52004936	**INVALID PART**	\$0.08	\$0.08	\$13.05	\$11.60			O
4	TBB 52005477	**INVALID PART**	\$0.49	\$0.49	\$2.36	\$1.96			O
186	TBB 52007431	**INVALID PART**	\$0.40	\$0.40	\$89.28	\$74.40			O

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:48AM

Name CAROLINA THOMAS LLC
Number 30025
Proc Status Approved
Claim No 104559
Clm Seq No 1535409
Vin 4UZAAXCS66C
Body No 530998
Order No 62634
Claim Type WA
Failure Date 5/3/2006
Auth No
Mileage 6,700
First Owner N
Repair Date 5/3/2006
Acct Code WC
Acct Desc Warranty Body - Recoverable FS-65
Admin Desc

Customer
Address 1
Address 2
City SHELBY
State NC Zip
In Service Date 8/25/2005
Repaired By D
Repaired Order No 36010
Chassis No 36969
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 1,311.37
Total Approved \$ 1,310.32
Adj Code A24
Adj Code Desc PARTS ALLOWANCE ADJUSTED

Problem #1 BOARD SHORTED

Cause REPLACED #1 MODULE (SEVERLY DAMAGED)-REBUILD CONNECTORS 3 THRU 10, 21 THRU 22 (65 TERMINALS) REBUILB POWER AND GROUND CABLES AT BOX 1 DIAGNOISE AND REPAIR OPEN IGN FEED BEHIND LT DASH, REPLACE A/C IGNITION POWER FEED WIRES, REPAIRED HEATER HARNESS

Correction AT LT SWITCH PANEL REPLACED WARING BUZZER DIODEM REATTACHED DRIVELINE, REPAIRED LOOSE GROUND AT DRIVERS LT FOOT (MAIN BODY GROUND) REINSTALLED LOOSE W/ STRIP AT ELECTRICAL DOOR, REBUILT BODY TO CHASSIS JUNCTION CONNECTOR (8 TERMINALS)

Cost Code	Other Cost Requested	Other Cost Approved
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Hours Req	Rate Description	Hours App	Cost Req	Cost App
12.5	Body repairs performed with no flat rate operation available - actual time	12.5	\$1,000.00	\$1,000.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:48AM

Name CAROLINA THOMAS LLC
Number 30025
Proc Status Approved
Claim No 104560
Clm Seq No 1535410
Vin 4UZAAXCS66C [REDACTED]
Body No 441370
Order No 63201
Claim Type WA
Failure Date 3/21/2006
Auth No
Mileage 12,164
First Owner N
Repair Date 3/21/2006
Acct Code WC
Acct Desc Warranty Body - Recoverable FS-65
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City CHARLOTTE
State NC **Zip** [REDACTED]
In Service Date 8/25/2005
Repaired By D
Repaired Order No 33507
Chassis No 35707
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 1,244.26
Total Approved \$ 1,243.45
Adj Code A24
Adj Code Desc PARTS ALLOWANCE ADJUSTED

Problem #1 BOARD SHORTED

Cause REPLACED #1 MODULE (SEVERLY DAMAGED)-REBUILD CONNECTORS 3 THRU 10, 21 THRU 22 (65 TERMINALS) REBUILB POWER AND GROUND CABLES AT BOX 1 DIAGNOISE AND REPAIR OPEN IGN FEED BEHIND LT DASH, REPLACE A/C IGNITION POWER FEED WIRES, REPAIRED HEATER HARNESS

Correction AT LT SWITCH PANEL REPLACED WARING BUZZER DIODEM REATTACHED DRIVELINE, REPAIRED LOOSE GROUND AT DRIVERS LT FOOT (MAIN BODY GROUND) REINSTALLED LOOSE W/ STRIP AT ELECTRICAL DOOR, REBUILT BODY TO CHASSIS JUNCTION CONNECTOR (8 TERMINALS)

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
5	TBB 52003868	**INVALID PART**	\$0.36	\$0.36	\$2.16	\$1.80			O
6	TBB 52003869	**INVALID PART**	\$0.61	\$0.61	\$4.39	\$3.66			O
6	TBB 52003870	**INVALID PART**	\$0.73	\$0.73	\$5.26	\$4.38			O
4	TBB 52003871	**INVALID PART**	\$1.33	\$1.33	\$6.13	\$5.32			O
2	TBB 52003878	**INVALID PART**	\$0.68	\$0.68	\$1.64	\$1.36			O
1	TBB 52004060	**INVALID PART**	\$0.70	\$0.70	\$0.84	\$0.70			O
85	TBB 52004076	**INVALID PART**	\$0.11	\$0.11	\$11.22	\$9.35			O
4	TBB 52004092	**INVALID PART**	\$0.42	\$0.42	\$2.02	\$1.68			O
1	TBB 52004778	**INVALID PART**	\$87.58	\$87.58	\$105.10	\$87.58		Y	O
145	TBB 52004936	**INVALID PART**	\$0.08	\$0.08	\$13.05	\$11.60			O
4	TBB 52005477	**INVALID PART**	\$0.49	\$0.49	\$2.36	\$1.96			O
186	TBB 52007431	**INVALID PART**	\$0.40	\$0.40	\$89.28	\$74.40			O

Cost Code	Other Cost Requested	Other Cost Approved
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Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:48AM

Name CAROLINA THOMAS LLC
Number 30025
Proc Status Approved
Claim No 104560
Cln Seq No 1535410
Vin 4UZAAXCS66C [REDACTED]
Body No 441370
Order No 63201
Claim Type WA
Failure Date 3/21/2006
Auth No
Mileage 12,164
First Owner N
Repair Date 3/21/2006
Acct Code WC
Acct Desc Warranty Body - Recoverable FS-65
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City CHARLOTTE
State NC Zip [REDACTED]
In Service Date 8/25/2005
Repaired By D
Repaired Order No 33507
Chassis No 35707
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$ 1,244.26
Total Approved \$ 1,243.45
Adj Code A24
Adj Code Desc PARTS ALLOWANCE ADJUSTED

Problem #1 BOARD SHORTED

Cause REPLACED #1 MODULE (SEVERLY DAMAGED)-REBUILD CONNECTORS 3 THRU 10, 21 THRU 22 (65 TERMINALS) REBUILB POWER AND GROUND CABLES AT BOX 1 DIAGNOISE AND REPAIR OPEN IGN FEED BEHIND LT DASH, REPLACE A/C IGNITION POWER FEED WIRES, REPAIRED HEATER HARNESS

Correction AT LT SWITCH PANEL REPLACED WARING BUZZER DIODEM REATTACHED DRIVELINE, REPAIRED LOOSE GROUND AT DRIVERS LT FOOT (MAIN BODY GROUND) REINSTALLED LOOSE W/ STRIP AT ELECTRICAL DOOR, REBUILT BODY TO CHASSIS JUNCTION CONNECTOR (8 TERMINALS)

Hours Req	Rate Description	Hours App	Cost Req	Cost App
12.5	Body repairs performed with no flat rate operation available - actual time	12.5	\$1,000.00	\$1,000.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:48AM

Name SCHETKY NORTHWEST
Number 38090
Proc Status Approved
Claim No 117794
Clm Seq No 1539866
Vin 1T7YT4A25 [REDACTED]
Body No 534873
Order No .72504
Claim Type PDI
Failure Date 5/30/2006
Auth No
Mileage 2,999
First Owner Y
Repair Date 5/30/2006
Acct Code WPS
Acct Desc Body Recoverable HDX
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City [REDACTED]
State OR **Zip** [REDACTED]
In Service Date
Repaired By D
Repaired Order No 90793
Chassis No 89868
Chassis Mfg THOS
Recall No
Recall File No
Total Requested \$ 252.95
Total Approved \$ 252.95
Adj Code
Adj Code Desc

Problem CIRCUIT BOARD #1 HEATED UP AND MELTED 3 CIRCUIT BREAKERS

Cause DEFECTIVE CIRCUIT BOARD

Correction T/S R&R BOARD # 1 AND 3 (20) CIRCUIT BREAKERS WITH NEW NOTE:2 WEEKS LATER RECALL WAS RELEASED SEE CLAIM #117795

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
3	52003092	BREAKER-CIRCUIT,20 AMP,TYPE 2,PLUG IN	\$1.07	\$1.07	\$3.85	\$3.21			O
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$87.58	\$87.58	\$105.10	\$87.58		Y	O

Cost Code	Other Cost Requested	Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
2.0	Troubleshooting the Electrical Circuit	2.0	\$144.00	\$144.00

Claim Report

Thomas Built Buses
Report run on: 8/14/2007 9:48AM

Name NEW ENGLAND TRANSIT SALES, INC Number 22022 Proc Status Approved Claim No 107208 Clm Seq No 1552541 Vin 4UZAAXCS86C Body No 535953 Order No 74276 Claim Type WA Failure Date 8/14/2006 Auth No SG061008 Mileage 9,931 First Owner Y Repair Date 8/14/2006 Acct Code PGB Acct Desc Product Recall - Govt. - Bodly Admin Desc	Customer [REDACTED] Address 1 [REDACTED] Address 2 [REDACTED] City SOMERVILLE State MA Zip [REDACTED] In Service Date 9/9/2005 Repaired By D Repaired Order No 17009 Chassis No 54720 Chassis Mfg FLNER Recall No Recall File No Total Requested \$ 537.95 Total Approved \$ 537.95 Adj Code Adj Code Desc
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Problem UNIT TOWED INTO THE SHOP SMOKE CAME OUT OF BOARD 1 AND SWITCH PANEL THE FIRE DEPARTMENT EVACUATED THE KIDS THE UNIT WAS ON A SUMMER CAMP RUN THE REAR HEATER HARNESS, WIPER MOD, WIPER DIODE AND ASSOCIATED HARNESSSES HAD TO BE CHANGED

Cause BOARD 1 FAILED CAUSING PROGRESSIVE DAMAGE

Correction PERFORM RECALL 06V-136 AND INSTALL THE HARNESS THAT WERE DAMAGED THE TOWING IS THE MISC CHARGE THE A TIME IS FOR REPLACING THE HARNESSSES THE OUTSIDE LABOR IS FOR THE TOW

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
1	52004008	HARNESS,PUMP/PASSA NGER HEATER FROM PC	\$13.86	\$13.86	\$16.63	\$13.86			O
1	52004012	JUMPER,MARKER LIGHT	\$3.11	\$3.11	\$3.73	\$3.11			O
1	52004017	HARNESS,DOOR FROM PC BOARD I TO SWITCHES	\$17.91	\$17.91	\$36.11	\$17.91			O
1	52004111	HARNESS,FAN FROM PC BOARD 1 TO SWITCHES	\$9.19	\$9.19	\$11.02	\$9.19			O
1	52004973	DIODE MODULE, WIPER CONTROL, ONE SWITCH	\$6.60	\$6.60	\$7.92	\$6.60			O
1	52004981	MODULE, INTERMITTENT RELAY, FOR DUAL	\$37.95	\$37.95	\$45.54	\$37.95			O

Cost Code	Other Cost Requested	Other Cost Approved
OSL	\$250.00	\$250.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:48AM

Name	NEW ENGLAND TRANSIT SALES, INC	Customer	[REDACTED]
Number	22022	Address 1	[REDACTED]
Proc Status	Approved	Address 2	[REDACTED]
Claim No	107208	City	SOMERVILLE
Clm Seq No	1552541	State	MA Zip [REDACTED]
Vin	4UZAAXCS86C [REDACTED]	In Service Date	9/9/2005
Body No	535953	Repaired By	D
Order No	74276	Repaired Order No	17009
Claim Type	WA	Chassis No	54720
Failure Date	8/14/2006	Chassis Mfg	FLNER
Auth No	SG061008	Recall No	
Mileage	9,931	Recall File No	
First Owner	Y	Total Requested	\$ 537.95
Repair Date	8/14/2006	Total Approved	\$ 537.95
Acct Code	PGB	Adj Code	
Acct Desc	Product Recall - Govt. - Bodly	Adj Code Desc	
Admin Desc			

Problem UNIT TOWED INTO THE SHOP SMOKE CAME OUT OF BOARD 1 AND SWITCH PANEL THE FIRE DEPARTMENT EVACUATED THE KIDS THE UNIT WAS ON A SUMMER CAMP RUN THE REAR HEATER HARNESS, WIPER MOD, WIPER DIODE AND ASSOCIATED HARNESSES HAD TO BE CHANGED

Cause BOARD 1 FAILED CAUSING PROGRESSIVE DAMAGE

Correction PERFORM RECALL 06V-136 AND INSTALL THE HARNESS THAT WERE DAMAGED THE TOWING IS THE MISC CHARGE THE A TIME IS FOR REPLACING THE HARNESSES THE OUTSIDE LABOR IS FOR THE TOW

Hours Req	Rate Description	Hours App	Cost Req	Cost App
7.0	For "actual" time required	7.0	\$83.50	\$83.50
1.0	Troubleshooting the Electrical Circuit	1.0	\$83.50	\$83.50

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:48AM

<p>Name THOMAS BUS GULF COAST, LTD Number 44020 Proc Status Approved Claim No 108061 Clm Seq No 1564119 Vin 4UZAAXDC16C [REDACTED] Body No 533157 Order No 68282 Claim Type POL Failure Date 7/17/2006 Auth No BG061002 Mileage 1 First Owner N Repair Date 7/17/2006 Acct Code WC Acct Desc Warranty Body - Unrecoverable FS-65 Admin Desc</p>	<p>Customer [REDACTED] Address 1 [REDACTED] Address 2 City PASADENA State TX Zip [REDACTED] In Service Date 5/19/2005 Repaired By D Repaired Order No 60003046 Chassis No 46025 Chassis Mfg FLNER Recall No Recall File No Total Requested \$ 17,491.10 Total Approved \$ 17,491.1 Adj Code Adj Code Desc</p>
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Problem THERMAL INCIDENT CAUSED BY #1 PCB. THE FSR HAS BEEN APPROVED BY BRYAN SAUNDERS.

Cause #1 PCB . THE OUTSIDE OTHER PARTS AND LABOR IN NET\$ 17491.10.
 PARTS ARE\$ 5388.10 AND LABOR\$ 12028.00 BECAUSE THERE IS FOUR PAGE OF PARTS AND \$ 12028.00 LABOR.

Correction EXTENSIVE DAMAGE TO DRIVERS AREA OF BUS AND SMOKE DAMAGE TO ALL INTERIOR, SPECIALLY ON FIRST TWO WINDOW SECTIONS OF BUS.

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
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Cost Code	Other Cost Requested	Other Cost Approved
FRT	\$75.00	\$75.00
OSL	\$12,028.00	\$12,028.00
OSP	\$5,388.10	\$5,388.10

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
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Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:48AM

Name SONNY MERRYMAN INC #2
Number 62059
Proc Status Approved
Claim No 100479
Clm Seq No 1575549
Vin 1T88R3E2071 [REDACTED]
Body No 537566
Order No 77853
Claim Type WA
Failure Date 8/30/2006
Auth No
Mileage 6,765
First Owner Y
Repair Date 8/30/2006
Acct Code WE
Acct Desc Warranty EF - Body Recoverable
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City CHESTERFIELD
State VA **Zip** [REDACTED]
In Service Date 10/18/2005
Repaired By D
Repaired Order No 2563
Chassis No 51542
Chassis Mfg THOS
Recall No
Recall File No
Total Requested \$ 180.10
Total Approved \$ 180.10
Adj Code
Adj Code Desc

Problem PRINTED CIRCUIT BOARD #1 HAS INTERNAL SHORT

Cause DEFECTIVE VENDOR PART

Correction NECESSARY TO REPLACE #1 PRINTED CIRCUIT BOARD TO CORRECT CONCERN

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Ocm Part
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$87.58	\$87.58	\$105.10	\$87.58		Y	O

Cost Code	Other Cost Requested	Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1.0	P C Board to remove & replace in Conjunction with 52-07	1.0	\$75.00	\$75.00

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:49AM

Name MACNAB BUS SALES
Number 99626
Proc Status Approved
Claim No 111568
Clm Seq No 1601220
Vin 1T88R4E1951 [REDACTED]
Body No 436285
Order No 55034
Claim Type POL
Failure Date 1/19/2007
Auth No SG070114
Mileage 97,399
First Owner Y
Repair Date 1/19/2007
Acct Code SPB
Acct Desc Sales Exp. Product Mod. Policy - Body
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2
City CASSELMAN
State ON **Zip** [REDACTED]
In Service Date 9/7/2004
Repaired By D
Repaired Order No 747927
Chassis No 49443
Chassis Mfg THOS
Recall No
Recall File No
Total Requested \$ 132.71
Total Approved \$ 132.71
Adj Code
Adj Code Desc

Problem AUTO BUS IDEAL / BUS IS OVERHEATING

Cause DEFECTIVE PART

Correction TROUBLESHOOT AND REPLACE #1 ELECTRICAL BOARD

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$132.71	\$132.71	\$132.71	\$132.71			O

Cost Code	Other Cost Requested	Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:49AM

Name MACNAB BUS SALES
Number 99626
Proc Status Approved
Claim No 111569
Clm Seq No 1601221
Vin 1T88R4E1751 [REDACTED]
Body No 436252
Order No 55033
Claim Type POL
Failure Date 1/19/2007
Auth No SG070114
Mileage 102,906
First Owner Y
Repair Date 1/19/2007
Acct Code SPB
Acct Desc Sales Exp. Product Mod. Policy - Body
Admin Desc

Customer [REDACTED]
Address 1 [REDACTED]
Address 2 [REDACTED]
City CASSELMAN
State ON **Zip** [REDACTED]
In Service Date 9/7/2004
Repaired By D
Repaired Order No 747926
Chassis No 49442
Chassis Mfg THOS
Recall No
Recall File No
Total Requested \$ 132.71
Total Approved \$ 132.71
Adj Code
Adj Code Desc

Problem AUTO BUS IDEAL / BUS IS OVERHEATING

Cause DEFECTIVE PART

Correction TROUBLESHOOT AND REPLACE #1 ELECTRICAL BOARD

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F	Ret	Com Part
1	52004778	PRINTED CIRCUIT BOARD ASM #1	\$132.71	\$132.71	\$132.71	\$132.71			0

Cost Code	Other Cost Requested	Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:51AM

Name PEACH STATE FREIGHTLINER, LLC
Number 11000
Proc Status Approved
Claim No 104859
Clm Seq No 1648636
Vin 1T7YT4A2871
Body No 634060
Order No 89346
Claim Type WA
Failure Date 7/13/2007
Auth No
Mileage 2,444
First Owner Y
Repair Date 7/19/2007
Acct Code WP
Acct Desc Chassis Recoverable HDX
Admin Desc

Customer
Address 1
Address 2
City MARIETTA
State GA **Zip**
In Service Date 9/20/2006
Repaired By D
Repaired Order No 950280
Chassis No 81554
Chassis Mfg THOS
Recall No
Recall File No
Total Requested \$ 1,001.20
Total Approved \$ 910.20
Adj Code A27
Adj Code Desc EXCESSIVE TIME

Problem ELEC. BOARD MELTED. WILL NOT START AND NOTHING WORK INSIDE.

Cause FOUND 3-PLUGS MELTED TOGETHER AND CIRCUITE BRD. MELTED.

Correction R/R CIRCUIT BRD.A ND MELTED CONNECTORS. ALL OK.

Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
10	16-0122-PS	**INVALID PART**	\$0.12	\$0.12	\$1.20	\$1.20			O
4	36601	**INVALID PART**	\$0.15	\$0.15	\$0.60	\$0.60			O
8	36701	**INVALID PART**	\$0.07	\$0.07	\$0.56	\$0.56			O
4	39005	**INVALID PART**	\$0.09	\$0.09	\$0.36	\$0.36			O
3	44187	**INVALID PART**	\$0.23	\$0.23	\$0.69	\$0.69			O
20	52004076	TERMINAL, FEMALE, 250 SERIES 12 AWG	\$0.43	\$0.43	\$8.60	\$8.60			O
2	52004092	SHUNT,USED WITH CIRCUIT BOARDS	\$0.56	\$0.56	\$1.12	\$1.12			O
1	61201930	ROCKER SWITCH FAST IDLE SPST ON OFF	\$6.34	\$6.34	\$6.34	\$6.34			O
1	62203615	CHASSIS PRINTED CIRCUIT BOARD	\$490.65	\$490.65	\$490.65	\$490.65		Y	O
5	7554	**INVALID PART**	\$0.34	\$0.34	\$1.70	\$1.70			O
4	7558	**INVALID PART**	\$0.34	\$0.34	\$1.36	\$1.36			O
3	7559	**INVALID PART**	\$0.34	\$0.34	\$1.02	\$1.02			O
1	7560	**INVALID PART**	\$0.34	\$0.34	\$0.34	\$0.34			O
4	7574	**INVALID PART**	\$0.34	\$0.34	\$1.36	\$1.36			O
6	CR1U0312S	**INVALID PART**	\$5.05	\$5.05	\$30.30	\$30.30			O

Claim Report

Thomas Built Buses

Report run on: 8/14/2007 9:51AM

Name PEACH STATE FREIGHTLINER, LLC
Number 11000
Proc Status Approved
Claim No 104859
Clm Seq No 1648636
Vin 1T7YT4A2871
Body No 634060
Order No 89346
Claim Type WA
Failure Date 7/13/2007
Auth No
Mileage 2,444
First Owner Y
Repair Date 7/19/2007
Acct Code WP
Acct Desc Chassis Recoverable HDX
Admin Desc

Customer
Address 1
Address 2
City MARIETTA
State GA Zip
In Service Date 9/20/2006
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Cost Code	Other Cost Requested	Other Cost Approved
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Hours Req	Rate Description	Hours App	Cost Req	Cost App
4.0	Electric Box Rear Remove & Replace Modular	3.0	\$364.00	\$273.00
1.0	Troubleshooting the electrical circuit	1.0	\$91.00	\$91.00

Effective on all units delivered to end-user on or after January 1, 2005



A Subsidiary of **FREIGHTLINER** LLC

Post Office Box 2450
1408 Courtesy Road
High Point, NC 27261
Phone: (336) 889-4871

SAMPLE

THOMAS BODY LIMITED WARRANTY SCHOOL BUS APPLICATION

Thomas Built Buses, Inc.: (the Company) warrants each new school bus body to be free from defects in material and workmanship under normal use and service within the express time limits set forth herein for its various components.

1. Within five (5) years of the vehicle in service date (unlimited mileage), the Company warrants:
 - A. Basic body structural components including roof, sidewall, cowl, rear and floor structures. This includes deterioration due to rust, when in the Company's judgment such deterioration jeopardizes the structural integrity of the bus body or perforates the exterior sheet metal surfaces.
 - B. Seat frames and barrier frames manufactured by the Company.
2. Within two (2) years of the vehicle in service date (unlimited mileage), the Company warrants all other original components manufactured by the Company.
3. Within one (1) year of the vehicle in service date (unlimited mileage), the Company warrants all original components supplied to the Company by outside vendors such as electric motors, switches, heater cores, air or vacuum operated apparatus, lamp or glass, (but not bulbs). The Company shall use its best efforts to cause all such manufacturers to honor their warranties to the original purchaser, but in any case the Company warrants such components (subject to limitations and exceptions specified herein) for twelve (12) months after delivery to the original purchaser.

The time limitations specified herein shall be governed by the beginning date recorded at the time and place of delivery to the original purchaser.

THIS LIMITED WARRANTY SPECIFICALLY DOES NOT EXTEND TO THE FOLLOWING EXCEPTIONS:

1. Components which have been subjected to misuse, negligence, accident, or road hazard damage.
2. Components or systems which have been altered or modified without the express, prior, written authorization of the Company.
3. Damages resulting from the replacement of original components with substitutions not authorized by the Company.
4. Damages resulting from failure to perform regular preventive maintenance customarily accepted within the industry for similar vehicles.
5. Damages to the paint, finish, or accessories of the bus body caused by corrosive atmospheric or road chemicals.

Notwithstanding the time limitations otherwise specified, bus bodies used in "off highway" applications, such as logging, mining, oil field operations, or on unimproved roads shall be warranted for a maximum of six (6) months after delivery to the original purchaser. This applies to all components and systems incorporated in such bus units.

THE LIABILITY OF THE COMPANY UNDER THIS LIMITED WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT TO THE PURCHASER WITHOUT CHARGE OF THE COMPONENT OR COMPONENTS ACKNOWLEDGED BY THE COMPANY TO BE DEFECTIVE. REPAIR OR REPLACEMENT SHALL BE AT LOCATIONS APPROVED BY THE COMPANY

THIS IS THE EXCLUSIVE AND COMPLETE WARRANTY MADE BY THE COMPANY. THE COMPANY MAKES NO OTHER EXPRESS OR IMPLIED WARRANTIES, AND DISCLAIMS ANY EXPRESS OR IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS. THIS WARRANTY IS ALSO IN LIEU OF ALL OTHER OBLIGATIONS OR LIABILITIES ON THE PART OF THE COMPANY.

THE LIABILITY OF THE COMPANY UNDER THIS LIMITED WARRANTY DOES NOT EXTEND TO LOSS OF TIME, INCONVENIENCE, LOSS OR USE OF THE VEHICLE (AND LOSS OF PROFITS RESULTING THEREFROM), INJURY TO PERSON, OR ANY OTHER CONSEQUENTIAL OR INCIDENTAL DAMAGES WHATSOEVER.

LIMITATION OF CLAIMS: All claims under this Limited Warranty must be made within the warranty period as stated herein and must be submitted in writing to and processed by an authorized distributor of the Company and approved by the Company Service Department.

If any provision of the Limited Warranty is found to be invalid or unenforceable, that provision only will be voided and all other provisions will remain in full force and effect and valid as binding as between the parties. This Limited Warranty is governed and construed by the location point of sale; Thomas Built Buses, Inc. the Uniform Commercial Code and the laws as in force and effect in the State of North Carolina, United States Of America.

This limited warranty is transferable. When the vehicle title is transferred to a new owner, the warranty coverage will continue from the original in-service date until the end of the original warranty period. Warranty claims will be honored from the new owner only after the "Transfer of Warranty" form, part #TBB 41000301 has been completed and sent to the Warranty Department of Thomas Built Bus, Inc.

Part No. TBB 41000297 - Rev. 05/13/2005

Thomas Built Buses Warranty (Body)
Quick Reference - School

1-Year, Unlimited Miles

1. Air/Vacuum Operated Components
2. Dash Panels
3. Door Controls - All
4. Door Locks, Latches
5. Electrical Motors - Heater, Fan Flasher, Other
6. Floor Covering
7. Floor, Plywood
8. Glass (Except Damaged)
9. Heater Cores
10. Lights (Except Bulbs)
11. Mirrors, Brackets
12. Seals - Windows, Doors
13. Seats - Purchased
14. Seat Belts
15. Stanchions
16. Switches - All
17. Visors
18. Vandalock System
19. Warning Devices
20. Windows, Sliding (Purchased)
21. Wiper Motors
22. Wiring
23. Sashes, Windows
24. A/C System
25. Radio

SAMPLE

2-Years, Unlimited Miles

1. Battery Box Assembly
2. Bumper
3. Doors, Door Hinges
4. Insulation - Interior
5. Luggage Compartments
6. Luggage Racks
7. Outriggers - Body
8. Seats (Thomas Manufactured)
9. Trim - Interior
10. Storm Sash
11. Paint Adhesion (Pro-rated: 2 years - 100%, 2-3 years - 50%, 3-5 years - 30%)

5-Years, Unlimited Miles

1. Basic Body Structural Components
2. Roof Inner & Outer Panels
3. Sidewall Inner & Outer Panels
4. Floor, Including Wheelwells
5. Cowl & Rear Section
6. Pilasters
7. Guard Rails
8. Sheet Metal - Protection - Rust Perforation
9. Seat Frames, Barrier Frames