




PE07-029

Attachment 22

Matter # 13093

CLAIM DETAIL



TBB Claim No:	1651669	Dealer No:	10055	Reg ID:	1403974
Dealer Claim No:	144549				
VIN:	1T88S4C2651				
Mileage	22376				
Claim Type	WAR	Repair Date:	23-JUL-07	Failure Date:	01-FEB-07
Reported Problem:	EG061011 - THERMAL INCIDENT 				
Cause:	THERMAL INCIDENT 				
Correction:	THERMAL INCIDENT REPAIRS 				
Repairedby	D	Repair No:	W13871		
Recall No:		Recall File No:			
Fail B/C:	BODY	Fail Group	0500	Component	0557
Fail Item	055701				
Fail Code	V01	Failure Type:	S	Claim Date	09-AUG-07
Process Date:	09-AUG-07				
TBB Admin:	BHEALY				

TSR NUMBER	291-06-NTD Thermal Thomas EF Beaches - Jax	MILEAGE	37377
DATE	10/18/2006	COMPONENT	Electrical Panel 1 Main
UNIT NUMBER	040447	PART NUMBER	
BODY NUMBER	433572	SERVICE MGR/TIC	Brian Schultz-RSTM
VIN NUMBER	1T88S4C26 [REDACTED]	PHONE	904-237-4147
BUILD DATE	4/22/04	REGION CODE	15
MODEL	MVP-EF	MRC	1799 Jacksonville-Beaches, FL

Complaint/Failure: (DO NOT USE "RETURN" KEY WHEN AT END OF A LINE. THIS WILL CAUSE A NEW LINE TO BE CREATED. USE THE "ARROW DOWN" KEY AT THE END OF A LINE AND THIS WILL ALLOW YOU TO COMPLETE THE FAILURE DESCRIPTION WITHOUT CHANGING THE FORMAT OF THIS REPORT. IF YOU USE THE "RETURN" KEY BY MISTAKE, THEN USE THE "BACKSPACE" KEY TO GET BACK TO THE ORIGINAL LINE.

Driver while doing route, smelled smoke and gauges in dash went out of control. Smoke poured into

The bus from switch panel to the left of the driver's seat. Driver pulled off the road and discharged the fire extinguisher into the electrical panel. Maintenance personnel responded to the Breakdown and disconnected the batteries. Bus was towed to the shop.

Warranty Information (inner office use only)

Eddie: This is one of our 2004 buses equipped with AC. I verified that this particular bus was not included in Recall 06V136 Tyco Printed Circuit Board replacement. The damage to the electrical System is quite substantial. Repairs have not been initiated. We need to have an expert involved With this investigation in order to establish the precise cause. N. Dube 10/16/2006

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[Click here, then click on **Insert Picture**]

