

**PE07-029**

**Attachment 14**

**1996838-2398685**

# TREAD Field Service Fact Sheet

Prepared By: Stanley,Dave

Report Date: 7/16/2007

Database: TREAD

Catalog-User-Profile: CRN Treat

Event Source Code\ID:	FTL - 000000001996838	NHTSA Reporting Period:	Q1 - 2007
Event Type Description:	CUSTOMER COMPLAINTS	Event Create Date:	3/26/2007
Serial Number/VIN:	1T88R4E1151 [REDACTED]	Event Complete Date:	UNRESOLVED
Vehicle Model Number:	1308S	PFI Description:	NONE SPECIFIED
NHTSA Model Description:	SAF-T-LINER-EF	Damage Main Group:	?
NHTSA Make Description:	THOMAS CHASSIS	Damaged Part:	?
Model Year Number:	2005	Damage Cause:	?
FSPR Type Description	NONE SPECIFIED	Factory Responsibility	N
NHTSA Reportable:	N		
Build Plant/Facility:	HIGH POINT		
Brake Classification Type:	HYDRAULIC BRAKES		
Fuel Classification Type:	DIESEL FUEL		
Application Source Code:	FTL		
GVW Class:	7 Vehicle		

Symptom NHTSA Category Code	Symptom Level One Description	Symptom Level Two Description	Symptom Level Three Description	Symptom Level Four Description
99	?	?	?	?

## Field Service Text

Event Text Type Description	Event General Text
NOTE LOG >	<p>1174945421SGROATSTEVE</p> <p>JUST GOT OFF THE ROAD WITH KJ AND WE VISITED 417 BUS LINES AND THEY INFORMED US THAT THEY HAD A 2005 BUS CATCH FIRE AND THEY WROTE THE BUS OFF. THEY DIDN'T SAY ANYTHING WHEN IT OCCURRED AT THE TIME BECAUSE THE BUS WAS OUT OF WARRANTY. THEIR INSURANCE COMPANY WROTE IT OFF AND ARE POSSIBLY LOOKING AT GOING AFTER THOMAS BECAUSE OF THE WIRING. THEY EXPLAINED TO ME THAT THE WIRE FROM BOARD #1 TO BOARD # 2 WAS THE PROBLEM, THEY SAY IT OVER HEATED. NOW WAITING FOR VIN # AND MILEAGE FROM 417 BUS LINES . I'LL GET THIS INFO OVER TO YOU ASAP.</p> <p>MIKE            1174945608SGROAT&lt;&lt;417 ELECTRICAL 001.JPG&gt;&gt;            &lt;&lt;417 ELECTRICAL 002.JPG&gt;&gt; STEVE.            AFTER FINDING OUT ABOUT THE FIRE ON THE 417 BUS WE LOOKED AT ANOTHER BUS OF THE SAME YEAR AND WE ARE PROVIDING YOU WITH PICTURES OF CORRODED RELAY FROM #1 BOARD. THE SECOND PHOTO SHOWS THE WIRE THE INSURANCE COMPANY IS CLAIMING TO BE THE PROBLEM FOR THE FIRE.            MIKE</p> <p>-----ORIGINAL MESSAGE-----            FROM: KEVIN JACOBS            SENT: FRIDAY, MARCH 23, 2007 9:16 AM            TO: MIKE ...</p>

# TREAD Field Service Fact Sheet

Prepared By: Stanley,Dave

Report Date: 7/16/2007

Database: TREAD

Catalog-User-Profile: CRN Treac

Event Source Code\ID:	FTL - 000000001996838	NHTSA Reporting Period:	Q1 - 2007
Event Type Description:	CUSTOMER COMPLAINTS	Event Create Date:	3/26/2007
Serial Number/VIN:	1T88R4E1151 [REDACTED]	Event Complete Date:	UNRESOLVED
Vehicle Model Number:	1308S	PFI Description:	NONE SPECIFIED
NHTSA Model Description:	SAF-T-LINER-EF	Damage Main Group:	?
NHTSA Make Description:	THOMAS CHASSIS	Damaged Part:	?
Model Year Number:	2005	Damage Cause:	?
FSPR Type Description:	NONE SPECIFIED	Factory Responsibility:	N
NHTSA Reportable:	N		
Build Plant/Facility:	HIGH POINT		
Brake Classification Type:	HYDRAULIC BRAKES		
Fuel Classification Type:	DIESEL FUEL		
Application Source Code:	FTL		
GVW Class:	7 Vehicle		

## Field Service Text

Event Text Type Description	Event General Text
	<p>... PRITCHARD SUBJECT: EMAILING: 417 ELECTRICAL 001.JPG, 417 ELECTRICAL 002.JPG</p> <p>MIKE, YOU HAVE THE BUS NUMBER.</p> <p>PICTURES TAKEN MARCH 21 AT 417 BUS LINES.</p> <p>WATER IS CORRODING THE ELECTRICAL RELAYS.</p> <p>KJ</p> <p>NOTE: TO PROTECT AGAINST COMPUTER VIRUSES, E-MAIL PROGRAMS MAY PREVENT SENDING OR RECEIVING CERTAIN TYPES OF FILE ATTACHMENTS. CHECK YOUR E-MAIL SECURITY SETTINGS TO DETERMINE HOW ATTACHMENTS ARE HANDLED. @174945634SGROATSTEVE</p> <p>THE VIN # FOR THE 417 BUS LINES IS 1T88R4E1151155027, HAD ABOUT 60000 KM ON IT</p> <p>MIKE @174945654SGROATTHANKS MARIO, I WILL PASS THIS ONTO THE THOMAS REP .</p> <p>...</p>

# TREAD Field Service Fact Sheet

Prepared By: Stanley,Dave  
 Report Date: 7/16/2007

Database: TREAD  
 Catalog-User-Profile: CRN Treac

Event Source Code\ID:	<b>FTL - 000000001996838</b>	NHTSA Reporting Period:	<b>Q1 - 2007</b>
Event Type Description:	<b>CUSTOMER COMPLAINTS</b>	Event Create Date:	<b>3/26/2007</b>
Serial Number/VIN:	<b>1T88R4E1151</b> [REDACTED]	Event Complete Date:	<b>UNRESOLVED</b>
Vehicle Model Number:	<b>1308S</b>	PFI Description:	<b>NONE SPECIFIED</b>
NHTSA Model Description:	<b>SAF-T-LINER-EF</b>	Damage Main Group:	<b>?</b>
NHTSA Make Description:	<b>THOMAS CHASSIS</b>	Damaged Part:	<b>?</b>
Model Year Number:	<b>2005</b>	Damage Cause:	<b>?</b>
FSPR Type Description	<b>NONE SPECIFIED</b>	Factory Responsibility	<b>N</b>
NHTSA Reportable:	<b>N</b>		
Build Plant/Facility:	<b>HIGH POINT</b>		
Brake Classification Type:	<b>HYDRAULIC BRAKES</b>		
Fuel Classification Type:	<b>DIESEL FUEL</b>		
Application Source Code:	<b>FTL</b>		
GVW Class:	<b>7 Vehicle</b>		

## Field Service Text

Event Text Type Description	Event General Text
	<p>...</p> <hr/> <p>FROM: MARIO LAPLANTE [MAILTO:MARIO@417BUSLINE.COM]                  SENT: MONDAY, MARCH 26, 2007 11:45 AM                  TO: MIKE PRITCHARD                  SUBJECT: BURN 2005 THOMAS</p> <p>HI MIKE,</p> <p>SORRY FOR THE DELAY BUT I HAVE A HARD TIME TO FIND ALL THE INFORMATION BECAUSE THE INSURANCE COMPANY TAKE ALL THE FILL WITH THE BUS.</p> <p>BUS IN SERVICE ON SEPT. 2004                  SERIAL # 1T88R4E1151155027 ...</p>

# TREAD Field Service Fact Sheet

Prepared By: Stanley,Dave  
 Report Date: 7/16/2007

Database: TREAD  
 Catalog-User-Profile: CRN Treac

Event Source Code\ID:	<b>FTL - 000000001996838</b>	NHTSA Reporting Period:	<b>Q1 - 2007</b>
Event Type Description:	<b>CUSTOMER COMPLAINTS</b>	Event Create Date:	<b>3/26/2007</b>
Serial Number/VIN:	<b>1T88R4E1151</b> [REDACTED]	Event Complete Date:	<b>UNRESOLVED</b>
Vehicle Model Number:	<b>1308S</b>	PFI Description:	<b>NONE SPECIFIED</b>
NHTSA Model Description:	<b>SAF-T-LINER-EF</b>	Damage Main Group:	<b>?</b>
NHTSA Make Description:	<b>THOMAS CHASSIS</b>	Damaged Part:	<b>?</b>
Model Year Number:	<b>2005</b>	Damage Cause:	<b>?</b>
FSPR Type Description	<b>NONE SPECIFIED</b>	Factory Responsibility	<b>N</b>
NHTSA Reportable:	<b>N</b>		
Build Plant/Facility:	<b>HIGH POINT</b>		
Brake Classification Type:	<b>HYDRAULIC BRAKES</b>		
Fuel Classification Type:	<b>DIESEL FUEL</b>		
Application Source Code:	<b>FTL</b>		
GVW Class:	<b>7 Vehicle</b>		

## Field Service Text

Event Text Type Description	Event General Text
	... BODY # 49436 ENGINE # 57197935 TRANSMISSION # 6310402009 DIFFERENTIAL # R 192N  THANKS GAIN,  MARIO LAPLANTE 417 BUS LINE LTD.

**Dave Stanley**

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**From:** Mike Pritchard [m-pritchard@macnabauto.com]

**Sent:** Friday, March 23, 2007 9:36 AM

**To:** Groat, Steve

**Subject:** burnt bus

Steve

The vin # for the 417 bus lines is 1T88R4E1151 [REDACTED] HAD ABOUT 60000 KM on it

Mike

8/23/2007

**Dave Stanley**

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**From:** Mike Pritchard [m-pritchard@macnabauto.com]

**Sent:** Friday, March 23, 2007 5:31 AM

**To:** Groat, Steve

**Subject:** bus burnt up

Steve

Just got off the road with KJ and we visited 417 bus lines and they informed us that they had a 2005 bus catch fire and they wrote the bus off. They didn't say anything when it occurred at the time because the bus was out of warranty. Their insurance company wrote it off and are possibly looking at going after Thomas because of the wiring. They explained to me that the wire from board #1 to board # 2 was the problem, they say it over heated. Now waiting for vin # and mileage from 417 bus lines . I'll get this info over to you asap.

Mike

8/23/2007

## Dave Stanley

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**From:** Mike Pritchard [m-pritchard@macnabauto.com]  
**Sent:** Friday, March 23, 2007 8:35 AM  
**To:** Groat, Steve  
**Subject:** FW: Emailing: 417 Electrical 001.jpg, 417 Electrical 002.jpg

**Attachments:** 417 Electrical 001.jpg; 417 Electrical 002.jpg



417 Electrical 001.jpg (66 KB)... 417 Electrical 002.jpg (63 KB)...

<<417 Electrical 001.jpg>>

<<417 Electrical 002.jpg>> Steve.

After finding out about the fire on the 417 bus we looked at another bus of the same year and we are providing you with pictures of corroded relay from #1 board. The second photo shows the wire the insurance company is claiming to be the problem for the fire.

Mike

-----Original Message-----

**From:** Kevin Jacobs  
**Sent:** Friday, March 23, 2007 9:16 AM  
**To:** Mike Pritchard  
**Subject:** Emailing: 417 Electrical 001.jpg, 417 Electrical 002.jpg

Mike, You have the bus number.

Pictures taken March 21 at 417 Bus Lines.

Water is corroding the electrical relays.

KJ

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.

**Dave Stanley**

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**From:** Mike Pritchard [m-pritchard@macnabauto.com]  
**Sent:** Monday, March 26, 2007 9:33 AM  
**To:** Mario Laplante  
**Cc:** Groat, Steve  
**Subject:** RE: burn 2005 Thomas

Thanks Mario, I will pass this onto the Thomas rep .

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**From:** Mario Laplante [mailto:mario@417busline.com]  
**Sent:** Monday, March 26, 2007 11:45 AM  
**To:** Mike Pritchard  
**Subject:** burn 2005 Thomas

Hi Mike,

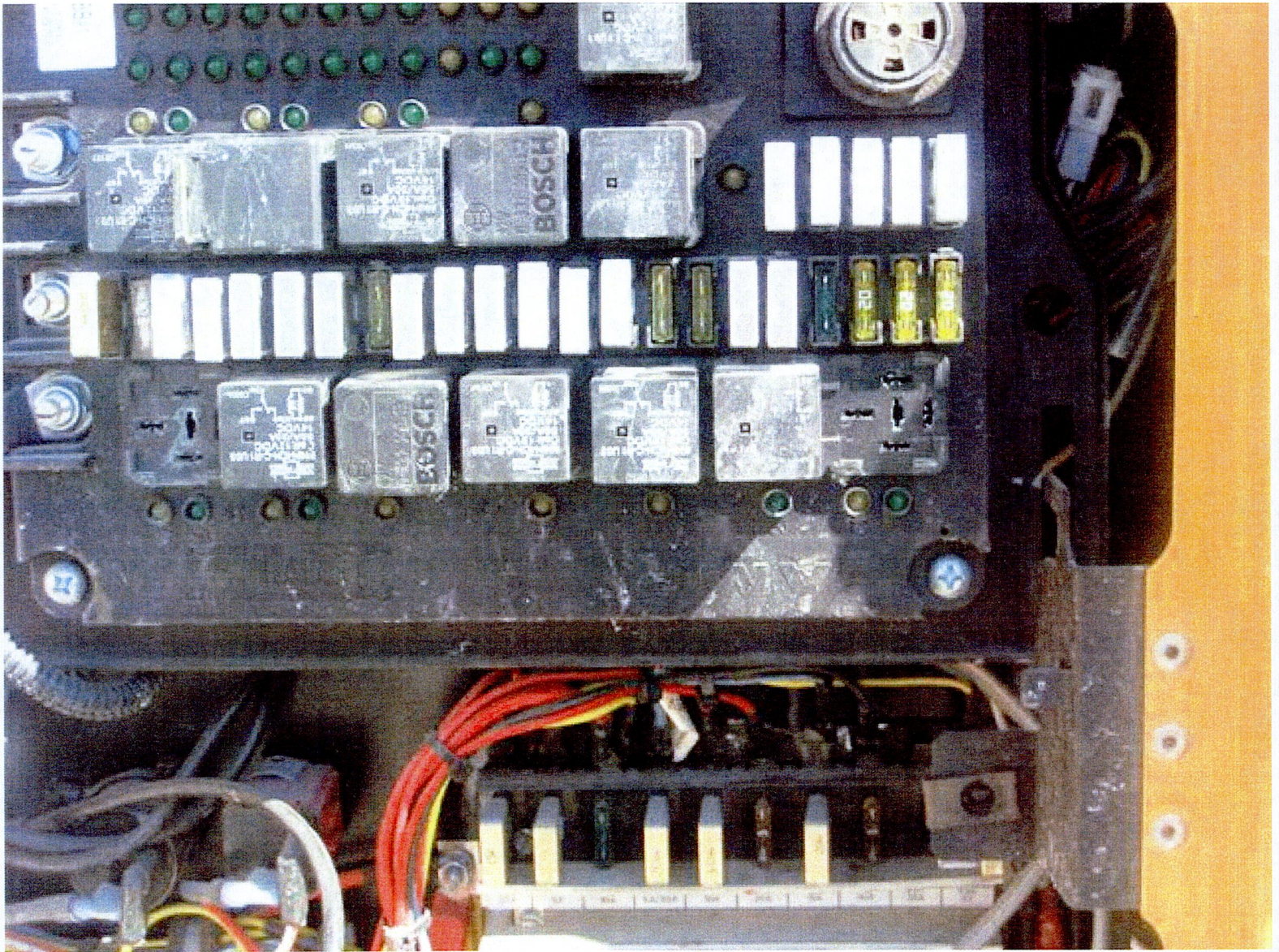
Sorry for the delay but I have a hard time to find all the information because the insurance company take all the fill with the bus.

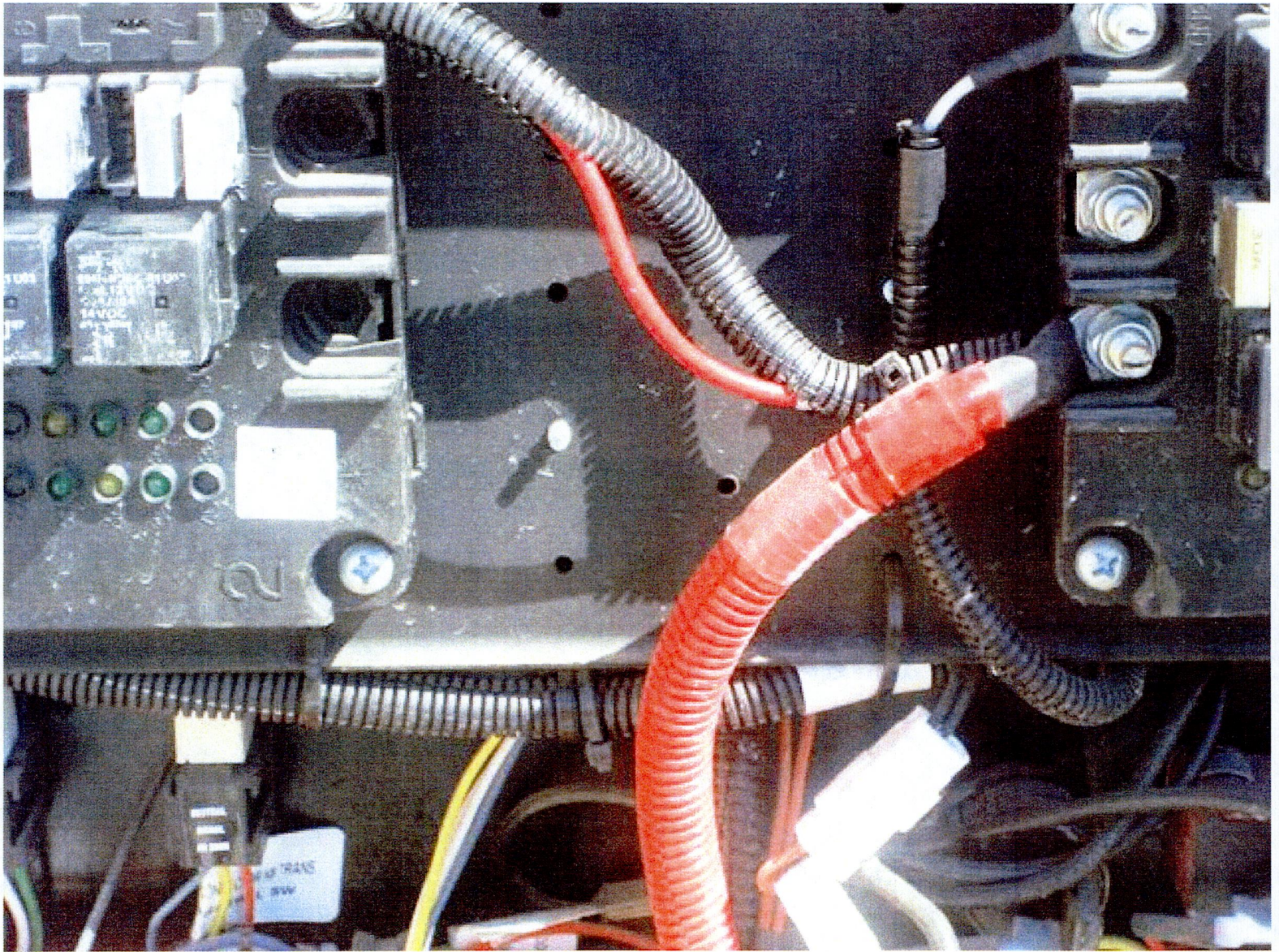
Bus in service on Sept. 2004  
Serial # 1T88R4E1151155027  
Body # 49436  
Engine # 57197935  
Transmission # 6310402009  
Differential # R 192N

Thanks gain,

Mario Laplante  
417 BUS LINE LTD.

--  
No virus found in this outgoing message.  
Checked by AVG Free Edition.  
Version: 7.5.446 / Virus Database: 268.18.18/733 - Release Date: 3/25/2007 11:07 AM





**PE07-029**

**Attachment 15**

**2014901-2437098**

# TREAD Field Service Fact Sheet

Prepared By: Stanley,Dave  
 Report Date: 7/16/2007

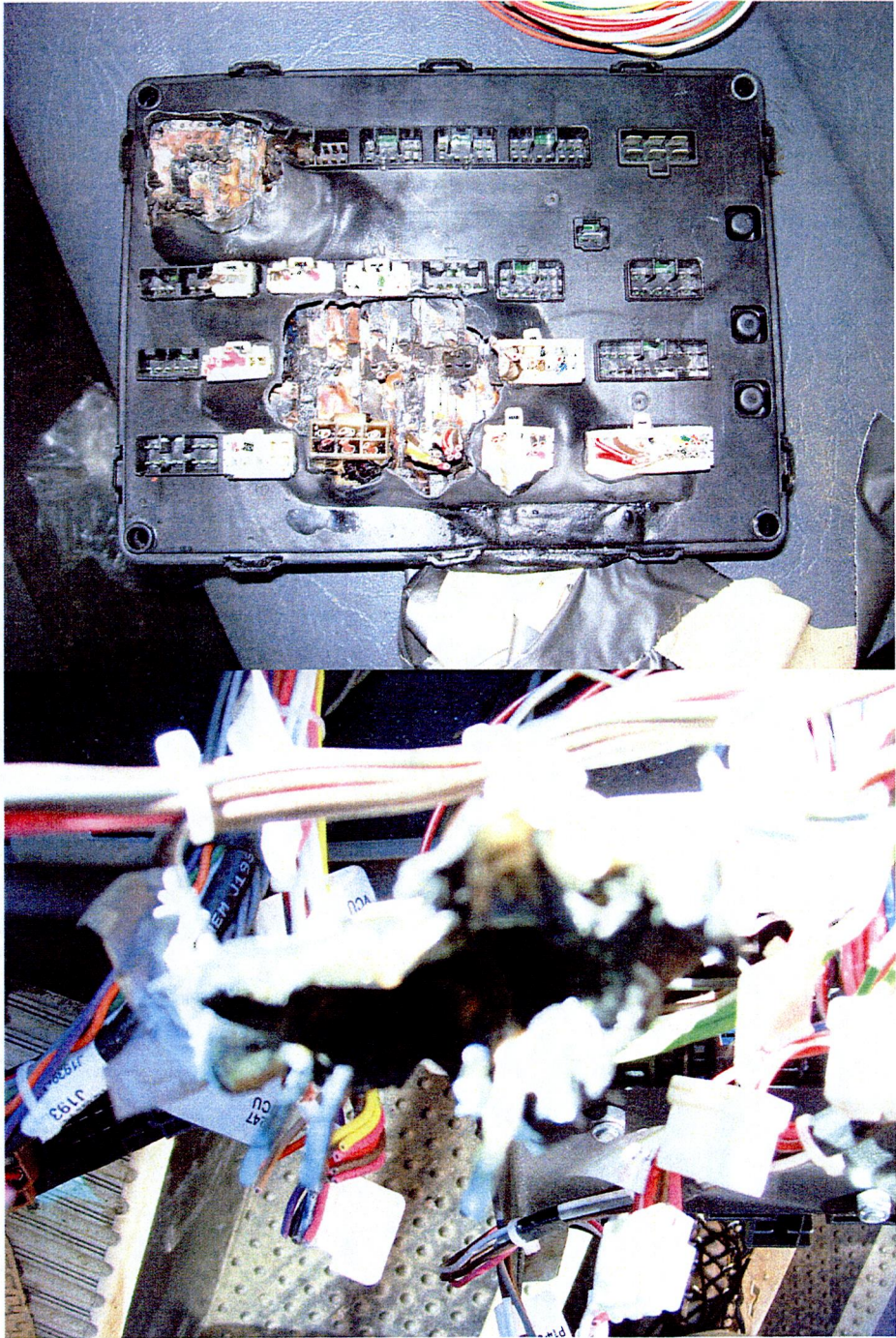
Database: TREAD  
 Catalog-User-Profile: CRN Treac

Event Source Code\ID:	<b>FTL - 000000002014901</b>	NHTSA Reporting Period:	<b>Q2 - 2007</b>
Event Type Description:	<b>CUSTOMER COMPLAINTS</b>	Event Create Date:	<b>4/23/2007</b>
Serial Number/VIN:	<b>1T7YN4A297</b> [REDACTED]	Event Complete Date:	<b>UNRESOLVED</b>
Vehicle Model Number:	<b>120YS</b>	PFI Description:	<b>NONE SPECIFIED</b>
NHTSA Model Description:	<b>HDXER</b>	Damage Main Group:	<b>?</b>
NHTSA Make Description:	<b>THOMAS CHASSIS</b>	Damaged Part:	<b>?</b>
Model Year Number:	<b>2007</b>	Damage Cause:	<b>?</b>
FSPR Type Description	<b>NONE SPECIFIED</b>	Factory Responsibility	<b>N</b>
NHTSA Reportable:	<b>Y</b>		
Build Plant/Facility:	<b>HIGH POINT</b>		
Brake Classification Type:	<b>AIR BRAKES</b>		
Fuel Classification Type:	<b>DIESEL FUEL</b>		
Application Source Code:	<b>FTL</b>		
GVW Class:	<b>7 Vehicle</b>		

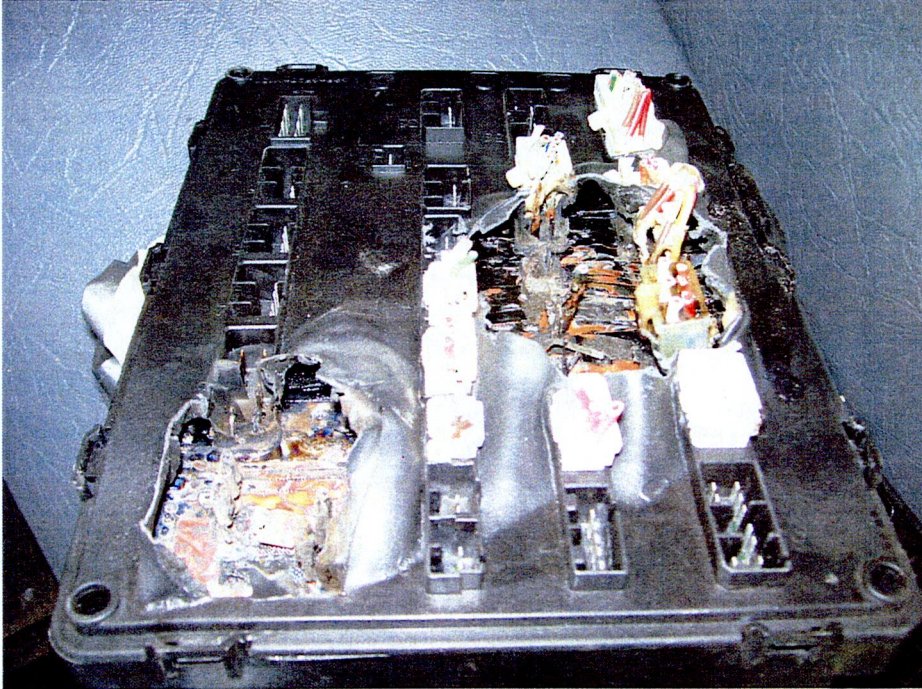
Symptom NHTSA Category Code	Symptom Level One Description	Symptom Level Two Description	Symptom Level Three Description	Symptom Level Four Description
99	?	?	?	?

## Field Service Text

Event Text Type Description	Event General Text
ACTION REQUESTED BY CAC >	NEW HARNESS AND ELECTRICAL BOARDS TO BE INSTALLED
CSR_COMMENTS >	BUS HAD BEEN TAKEN TO NEW ENGLAND TRANSIT FOR REPAIRS.
CUSTOMERS_CONCERN_S >	BUS ELECTICAL PC BOARD OVERHEATED
NOTE LOG >	1177339868BCOBBBC BOARD OVERHEATED AND MELTED THE BOARD AND DESTROYED THE HARNESS. THE BUS WAS TOWED TO NEW ENGLAND TRANSIT FOR REPAIRS. 1177340668BCOBBBINITIAL CUSTOMER CONCERNS: BUS ELECTICAL PC BOARD OVERHEATED  CSR INITIAL COMMENTS: BUS HAD BEEN TAKEN TO NEW ENGLAND TRANSIT FOR REPAIRS. 1179347247BCOBBNET REPAIRED THE BUS, THE BUS HAS BEEN DELIVERED TO DURHAM. CALINE SAID IT LOOKED LIKE WATER INTRUSION. □







ENGINE: MBE906210

CHASSIS NO: 0906564291

TRANS: AD2500

SER NO: 6310648476

FRONT AXLE: AAC

MOD NO: F1333N

INT AXLE: AAC

MOD NO: R234N

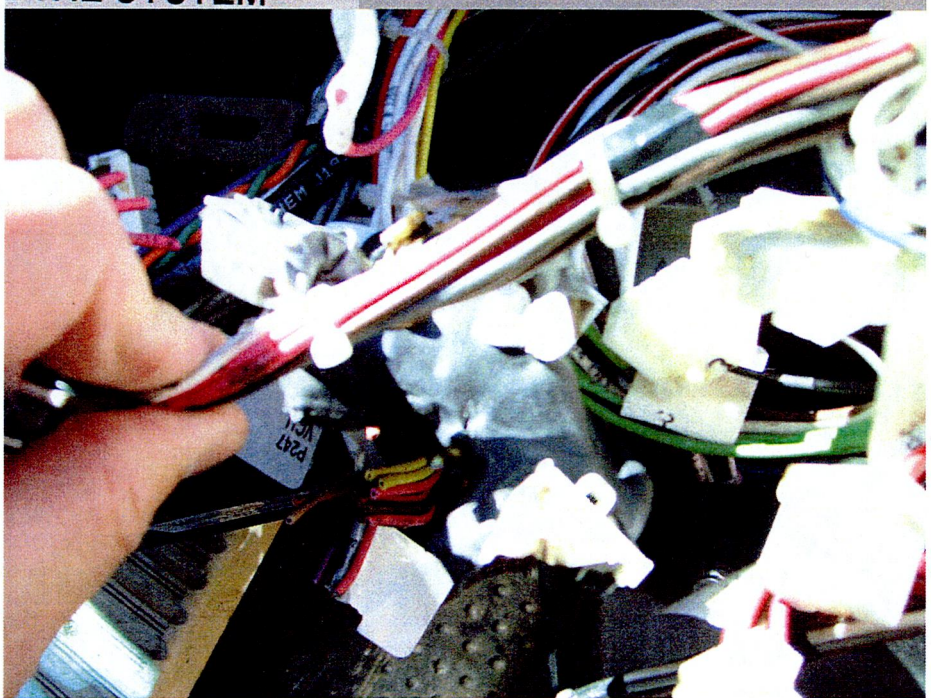
REAR AXLE

MOD NO

BODY ID.: 86465-0632862-120YS

**ICE**

EQUIPPED WITH  
UNDER SYSTEM.  
THE SYSTEM



**PE07-029**

**Attachment 16**

**2035511-2479332**

# TREAD Field Service Fact Sheet

Prepared By: Stanley,Dave  
Report Date: 8/14/2007

Database: TREAD  
Catalog-User-Profile: CRN Treac

Event Source Code/ID:	<b>FTL - 000000002035511</b>	NHTSA Reporting Period:	<b>Q2 - 2007</b>
Event Type Description:	<b>CUSTOMER COMPLAINTS</b>	Event Create Date:	<b>5/22/2007</b>
Serial Number/VIN:	<b>1T7HT4B202 [REDACTED]</b>	Event Complete Date:	<b>UNRESOLVED</b>
Vehicle Model Number:	<b>140HS</b>	PFI Description:	<b>NONE SPECIFIED</b>
NHTSA Model Description:	<b>SAF-T-LINER-ER</b>	Damage Main Group:	<b>?</b>
NHTSA Make Description:	<b>THOMAS CHASSIS</b>	Damaged Part:	<b>?</b>
Model Year Number:	<b>2002</b>	Damage Cause:	<b>?</b>
FSPR Type Description:	<b>NONE SPECIFIED</b>	Factory Responsibility:	<b>N</b>
NHTSA Reportable:	<b>Y</b>		
Build Plant/Facility:	<b>HIGH POINT</b>		
Brake Classification Type:	<b>AIR BRAKES</b>		
Fuel Classification Type:	<b>DIESEL FUEL</b>		
Application Source Code:	<b>FTL</b>		
GVW Class:	<b>0 Vehicle</b>		

Symptom NHTSA Category Code	Symptom Level One Description	Symptom Level Two Description	Symptom Level Three Description	Symptom Level Four Description
99	?	?	?	?

## Field Service Text

Event Text Type Description	Event General Text
NOTE LOG >	<p>1179869555QBLAHA□ FROM: GREGG PETERSON [mailto:GPETERSON@STRHOUSTON.COM] SENT: TUESDAY, MAY 22, 2007 4:29 PM TO: FREIBURGER, JIM CC: BLAHA, CHRIS; HEDGECK, KEN; SAUNDERS, BRYAN SUBJECT: FW: THERMAL INCIDENT</p> <p>JIM:</p> <p>PLEASE SEE MY MESSAGE BELOW. MY ORIGINAL MESSAGE DID NOT MAKE IT BECAUSE I HAD TOO MANY PICTURES ATTACHED. PLEASE LET ME KNOW HOW WE NEED TO PROCEED.</p> <p>THANKS</p> <p>GREGG PETERSON GENERAL MANAGER THOMAS BUS GULF COAST (713) 580-8601 VOICE (713) 580-8699 FAX GPETERSON@STRTHOMAS.COM</p> <p>-----ORIGINAL MESSAGE----- FROM: GREGG PETERSON SENT: TUESDAY, MAY 22, 2007 3:07 PM TO: 'JIM.FREIBURGER@THOMASBUS.COM' CC: 'BLAHA, CHRIS'; SAUNDERS, BRYAN; 'HEDGECK, KEN'; 'HALL, STEVE' SUBJECT: THERMAL INCIDENT</p> <p>...</p>

# TREAD Field Service Fact Sheet

Prepared By: Stanley,Dave  
 Report Date: 8/14/2007

Database: TREAD  
 Catalog-User-Profile: CRN Treac

Event Source Code\ID:	FTL - 000000002035511	NHTSA Reporting Period:	Q2 - 2007
Event Type Description:	CUSTOMER COMPLAINTS	Event Create Date:	5/22/2007
Serial Number/VIN:	1T7HT4B202 [REDACTED]	Event Complete Date:	UNRESOLVED
Vehicle Model Number:	140HS	PFI Description:	NONE SPECIFIED
NHTSA Model Description:	SAF-T-LINER-ER	Damage Main Group:	?
NHTSA Make Description:	THOMAS CHASSIS	Damaged Part:	?
Model Year Number:	2002	Damage Cause:	?
FSPR Type Description	NONE SPECIFIED	Factory Responsibility	N
NHTSA Reportable:	Y		
Build Plant/Facility:	HIGH POINT		
Brake Classification Type:	AIR BRAKES		
Fuel Classification Type:	DIESEL FUEL		
Application Source Code:	FTL		
GVW Class:	0 Vehicle		

## Field Service Text

Event Text Type Description	Event General Text
	<p>...                      JIM:</p> <p>ATTACHED ARE PICTURES OF A 2002 HDX OWNED BY KATY ISD HERE IN THE HOUSTON AREA THAT HAD A THERMAL INCIDENT THIS MORNING THAT APPEARS TO HAVE STARTED AT THE POWER DISTRIBUTION MODULES. THE VIN IS 1T7HT4B202 [REDACTED] AND MILEAGE WAS APPROXIMATELY 52,500. THE DRIVER DROVE THE BUS ON A ROUTE THIS MORNING, RETURNED TO THE TERMINAL, PARKED AND TURNED OFF THE BUS. THEN PERFORMED A POST TRIP INSPECTION TO ENSURE NO STUDENTS WERE ON BOARD AND WENT HOME. ABOUT 15-30 MINUTES LATER A KATY ISD TECHNICIAN SAW SMOKE COMING FROM THE BUS AND IMMEDIATELY WENT TO THE BUS AND PUT THE FIRE OUT WITH A FIRE EXTINGUISHER. THEN THEY PUSHED THE BUS OVER NEXT TO THEIR MAINTENANCE SHOP AND SPRAYED WATER ON THE AREA TO ENSURE THE FIRE WAS EXTINGUISHED. PLEASE LET ME KNOW HOW YOU WOULD LIKE TO PROCEED. DO YOU WANT TO COME OUT AND LOOK AT THE BUS? HOW WOULD YOU LIKE US TO RESPOND TO KATY ISD? THEY ARE OUR NUMBER ONE CUSTOMER.</p> <p>THANKS,</p> <p>GREGG PETERSON                      GENERAL MANAGER                      THOMAS BUS GULF COAST                      (713) 580-8601 VOICE                      (713) 580-8699 FAX                      GPETERSON@STRTHOMAS.COM</p> <p>1184018370OBLAHAJUST ...</p>

# TREAD Field Service Fact Sheet

Prepared By: Stanley,Dave

Report Date: 8/14/2007

Database: TREAD

Catalog-User-Profile: CRN Treac

Event Source Code\ID:	FTL - 000000002035511	NHTSA Reporting Period:	Q2 - 2007
Event Type Description:	CUSTOMER COMPLAINTS	Event Create Date:	5/22/2007
Serial Number/VIN:	1T7HT4B202 [REDACTED]	Event Complete Date:	UNRESOLVED
Vehicle Model Number:	140HS	PFI Description:	NONE SPECIFIED
NHTSA Model Description:	SAF-T-LINER-ER	Damage Main Group:	?
NHTSA Make Description:	THOMAS CHASSIS	Damaged Part:	?
Model Year Number:	2002	Damage Cause:	?
FSPR Type Description	NONE SPECIFIED	Factory Responsibility	N
NHTSA Reportable:	Y		
Build Plant/Facility:	HIGH POINT		
Brake Classification Type:	AIR BRAKES		
Fuel Classification Type:	DIESEL FUEL		
Application Source Code:	FTL		
GVW Class:	0 Vehicle		

## Field Service Text

Event Text Type Description	Event General Text
	<p>... FYI</p> <hr/> <p>FROM: HEDGECOCK, KEN            SENT: THURSDAY, JULY 05, 2007 1:55 PM            TO: FREIBURGER, JIM; BURTON, BRIAN            CC: SAUNDERS, BRYAN            SUBJECT: FW: LETTER FROM KATY ISD</p> <p>FYI - THIS INVOLVES A UNIT INVOLVED IN A THERMAL INCIDENT IN KATY ISD (TEXAS). WE ARE CURRENTLY WORKING ON A RESOLUTION TO THE REMAINING UNITS IN THEIR INVENTORY. I WOULD LIKE SOME DIRECTION AS TO HOW WE RESPOND TO THIS REQUEST.</p> <hr/> <p>FROM: GREGG PETERSON [MAILTO:GPETERSON@STRHOUSTON.COM]            SENT: THURSDAY, JULY 05, 2007 1:50 PM            TO: HEDGECOCK, KEN            CC: BOB GARWOOD; STEWART, RICK; WAYNE COPE; ROGER ...</p>

# TREAD Field Service Fact Sheet

Prepared By: Stanley,Dave  
 Report Date: 8/14/2007

Database: TREAD  
 Catalog-User-Profile: CRN Treac

Event Source Code/ID:	FTL - 000000002035511	NHTSA Reporting Period:	Q2 - 2007
Event Type Description:	CUSTOMER COMPLAINTS	Event Create Date:	5/22/2007
Serial Number/VIN:	1T7HT4B2021 [REDACTED]	Event Complete Date:	UNRESOLVED
Vehicle Model Number:	140HS	PFI Description:	NONE SPECIFIED
NHTSA Model Description:	SAF-T-LINER-ER	Damage Main Group:	?
NHTSA Make Description:	THOMAS CHASSIS	Damaged Part:	?
Model Year Number:	2002	Damage Cause:	?
FSPR Type Description:	NONE SPECIFIED	Factory Responsibility:	N
NHTSA Reportable:	Y		
Build Plant/Facility:	HIGH POINT		
Brake Classification Type:	AIR BRAKES		
Fuel Classification Type:	DIESEL FUEL		
Application Source Code:	FTL		
GVW Class:	0 Vehicle		

## Field Service Text

Event Text Type Description	Event General Text
	<p>... POSER            SUBJECT: LETTER FROM KATY ISD</p> <p>KEN:</p> <p>ATTACHED IS A LETTER FROM BILL KYSER AT KATY ISD REQUESTING A RESPONSE FROM THOMAS BUILT BUSES IN REGARDS TO THE ELECTRICAL FIRE ON THE HDX BUS.</p> <p>GREGG PETERSON            GENERAL MANAGER            THOMAS BUS GULF COAST            (713) 580-8601 VOICE            (713) 580-8699 FAX            GPETERSON@STRTHOMAS.COM</p> <p>...</p>

# TREAD Field Service Fact Sheet

Prepared By: Stanley,Dave  
 Report Date: 8/14/2007

Database: TREAD  
 Catalog-User-Profile: CRN Treac

Event Source Code\ID:	FTL - 000000002035511	NHTSA Reporting Period:	Q2 - 2007
Event Type Description:	CUSTOMER COMPLAINTS	Event Create Date:	5/22/2007
Serial Number/VIN:	1T7HT4B2021 [REDACTED]	Event Complete Date:	UNRESOLVED
Vehicle Model Number:	140HS	PFI Description:	NONE SPECIFIED
NHTSA Model Description:	SAF-T-LINER-ER	Damage Main Group:	?
NHTSA Make Description:	THOMAS CHASSIS	Damaged Part:	?
Model Year Number:	2002	Damage Cause:	?
FSPR Type Description	NONE SPECIFIED	Factory Responsibility	N
NHTSA Reportable:	Y		
Build Plant/Facility:	HIGH POINT		
Brake Classification Type:	AIR BRAKES		
Fuel Classification Type:	DIESEL FUEL		
Application Source Code:	FTL		
GVW Class:	0 Vehicle		

## Field Service Text

Event Text Type Description	Event General Text
	...

## Katy Independent School District



Mayde Creek Center  
2901 Dulaney  
Houston, Texas 77084  
(281) 396-2700  
FAX (281) 644-1810

W. R. Kyser, Director  
williamkyser@katyisd.org

Franz Rd. Center  
5364 Franz Road  
Katy, Texas 77493  
(281) 396-7560  
FAX (281) 644-1839

June 29, 2007

Gregg Peterson, General Manager  
Thomas Bus Gulf Coast  
8806 Mississippi  
Houston, Texas 77029

Re: KISD Bus #363, destroyed by fire

Dear Gregg:

Time has elapsed such that we need to resolve the issue of bus 363. I suggest the following course of action:

1. Provide a letter from Thomas senior management that the Thomas 84-passenger transit buses are absolutely safe to operate on a daily basis.
2. Provide a letter from Thomas senior management that the 'to be delivered' transit buses are safe to operate on a daily basis.
3. The Corporation take possession of the totaled bus #363.
4. At a minimum, the Corporation provide the KISD a like and similar bus, prior to the start of school year 2007-08.

Please direct your correspondence to Mr. Scooter McMeans, Assistant Superintendent for Support Services.

Sincerely,

A handwritten signature in black ink, appearing to read "W. R. Kyser".

W. R. Kyser

WRK/gf  
c4998gf  
c Scooter McMeans

