

PE07-012
FREIGHTLINER
4/20/2007
ATTACHMENT
PART 7 OF 7

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:11 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer Address

Number 22022

City NEW BEDFORD

Claim No

State MA **Zip**

Clm Seq No 1504962

Vin 4UZABRCT46C

Repaired By D

Body No 561073

Repair Order No 15004

Order No 65226

Chassis No 54808

Claim Type WAR

Chassis Mfg FLNER

Failure Date 03-MAR-06

Recall No

Auth No

Recall File No

Mileage 3337

Total Requested \$127.22

First Owner Y

Total Approved \$127.22

Repair Date 03-MAR-06

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total Amt	Net Pay Amt	COF	Re	OSM Part
1	116839	LEVER SWITCH, EMERGENCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	O

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:12 PM

Name HOEKSTRA TRANSPORTATION,
INC.

Customer
Address
Address

Number 23023

City WALLED LAKE

Claim No [REDACTED]

State MI **Zip** [REDACTED]

Clm Seq No 1504979

Vin 4UZABRDCX6C [REDACTED]

Repaired By D

Repair Order No S0016172

Body No 560771

Chassis No 48553

Order No 67304

Chassis Mfg FLNER

Claim Type WAR

Recall No

Failure Date 19-MAR-06

Recall File No

Auth No

Total Requested \$150

Mileage 7492

Total Approved \$150

First Owner Y

Repair Date 19-MAR-06

Problem T/SHOOT ELECTRICAL-ISOLATE TO SHM-R-I MODULE-CLEAN CONNECTIONS-REINSTALL-TEST-OK

Cause ENTRANCE DOOR CLOSED WITH SWITCH IN OPEN POSITION-ALSO OPENS AND CLOSSES SLOW

Correction PREVIOUS WATER INTRUSION CORRODED CONNECTORS AT SWITCH HUB MODULE

Part	Part No	Part Desc	Qty	Net Price	Req	Net Price	App	Total	Req	App	Cost	Req	App
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Cost Code Other **Cost Requested** Other **Cost Approved**

Hours	Req	Rate	Description	Hours	App	Cost	Req	Cost	App
1			Troubleshooting and repair with ServiceLink	1		\$75		\$75	
1			Remove and replace switch hub module (SHM)	1		\$75		\$75	

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:12 PM

Name HOEKSTRA TRANSPORTATION, INC.
Number 23023
Claim No [REDACTED]
Clm Seq No 1504991
Vin 4UZABRCS16C [REDACTED]
Body No 560013
Order No 65589
Claim Type WAR
Failure Date 17-MAR-06
Auth No
Mileage 16656
First Owner Y
Repair Date 17-MAR-06

Customer Address [REDACTED]
Address
City CLINTON TOWNSHIP
State MI **Zip** [REDACTED]
Repaired By D
Repair Order No S0016153
Chassis No 36456
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$150
Total Approved \$150

Problem T/SHOOT ELECTRICAL-ISOLATE TO SHM-R-I MODULE-CLEAN CONNECTIONS-REINSTALL-TEST-OK

Cause ENTRANCE DOOR CLOSED WITH SWITCH IN OPEN POSITION-ALSO OPENS AND CLOSES SLOW

Correction PREVIOUS WATER INTRUSION CORRODED CONNECTORS AT SWITCH HUB MODULE

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ext App	G.P.	Ret	Qam Part

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$75	\$75
1	Remove and replace switch hub module (SHM)	1	\$75	\$75

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:12 PM

Name KERLIN BUS SALES & LEASING, INC

Customer Address
Address

Number 15038

City FISHERS

Claim No [REDACTED]

State IN **Zip** [REDACTED]

Clm Seq No 1505229

Vin 4UZABRDC26C [REDACTED]

Repaired By D

Body No 561116

Repair Order No 105857

Order No 76371

Chassis No 54848

Claim Type WAR

Chassis Mfg FLNER

Failure Date 06-JAN-06

Recall No

Auth No

Recall File No

Mileage 800

Total Requested \$622.71

First Owner Y

Total Approved \$552.72

Repair Date 06-JAN-06

Problem DETECTED WATER IN MODULE, R/R SWITCH HUB MODULE, TOOK DOOR SWITCH OUT AND FOUND EVIDENCE OF CORROSION FROM WATER LEAK R/R SWITCH, MOVED DOOR SWITCH TO DIFFERENT PLUG, FLASHED BUS FOR UPDATES

Cause DRIVERS WINDOW HAS LEAKED WATER INTO SWITCH HUB MODULE CAUSING THE DOOR TO OPERATE ERRATICALLY.....HAMILTON SOUTHEASTERN

Correction WATER INTRUSION

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Cost App	Other Cost App	Rot	Dem Part
1	101420	ELECTRONIC COMPONENT ASSY, SHM	\$273.27	\$273.27	\$327.92	*****		O
1	104539	PADDLE SWITCH, CODED, AIR ENTRANCE DOOR,	\$12.33	\$12.33	\$14.8	\$12.33		O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Remove and replace switch hub module (SHM)	1	\$70	\$70
1	Troubleshooting and repair with ServiceLink	1	\$70	\$70
2	Body repairs performed with no flat rate operation available - actual time	1	\$140	\$70

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:12 PM

Name KERLIN BUS SALES & LEASING, INC

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City HOLLAND

State IN **Zip** [REDACTED]

Number 15038

Claim No [REDACTED]

Clm Seq No 1505581

Vin 4UZABRCS77C [REDACTED]

Body No 562154

Order No 79417

Claim Type PDI

Failure Date 31-MAR-06

Auth No

Mileage 2905

First Owner Y

Repair Date 31-MAR-06

Repaired By O
Repair Order No 105466

Chassis No 57655

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$397.92

Total Approved \$397.92

Problem R/R SWITCH HUB MODULE

Cause ENTRY DOOR OPENS ON ITS OWN.....STOCK

Correction SW HUB MODULE WET FROM DRIVERS WINDOW LEAKING

Part Qty	Part No	Part Desc	Net Price Reg	Net Price App	Unit Price	Quantity	Rate	Com
1	101420	ELECTRONIC COMPONENT ASSY, SHM	\$273.27	\$273.27	\$327.92	*****	Y	O

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours	Rate	Description	Hours App	Cost App	Cost App
1		Remove and replace switch hub module (SHM)	1	\$70	\$70

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:13 PM

Name MATTHEWS BUSES, INC.

Customer Address [REDACTED]
Address

Number 33050

City PAVILION

Claim No [REDACTED]

State NY

Zip [REDACTED]

Clm Seq No 1505647

Vin 4UZABRCS26C [REDACTED]

Repaired By D

Repair Order No 2587B

Body No 561201

Chassis No 55305

Order No 73559

Chassis Mfg FLNER

Claim Type WAR

Recall No

Failure Date 28-FEB-06

Recall File No

Auth No

Total Requested \$195

Mileage 5048

Total Approved \$130

First Owner Y

Repair Date 28-FEB-06

Problem TROUBLESHOOT WITH SERVICE LINK, COULD NOT LOCATE PROBLEM, REMOVE ALL WIRE COVERS, AND FOUND HARNESS CHAFFING AGAINST PANEL, SECURED HARNESS TO ALLOW FOR PROPER OPERATION

Cause ENTRANCE DOOR OPEND AND CLOSES AT WILL

Correction HARNESS RUB

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ex App	G/E	Part	Qty
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Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$65	\$65
2	Body repairs performed with no flat rate operation available - actual time	1	\$130	\$65

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:13 PM

Name NEW ENGLAND TRANSIT SALES,
INC

Customer Address

Number 22022

City WALPOLE

Claim No [REDACTED]

State MA **Zip** [REDACTED]

Clm Seq No 1506053

Vin 4UZABRCT26C [REDACTED]

Repaired By D

Body No 560557

Repair Order No 15055

Order No 65338

Chassis No 47181

Claim Type WAR

Chassis Mfg FLNER

Failure Date 13-MAR-06

Recall No

Auth No

Recall File No

Mileage 9529

Total Requested \$127.22

First Owner Y

Total Approved \$57.02

Repair Date 13-MAR-06

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	No. Price Req	No. Price App	Unit Price	No. Price Req	Cost Req	Cost App	Re	Claim Part
1	116723	KEYSWITCH, EMRGNCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02			Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Rep	Rate Description	Hours App	Cost Req	Cost App
1	Exterior Keyswitch remove and replace	.1	\$78	\$7.8

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:13 PM

Name NEW ENGLAND TRANSIT SALES, INC
Number 22022
Claim No [REDACTED]
Clm Seq No 1506058
Vin 4UZABRDD86C [REDACTED]
Body No 561070
Order No 65288
Claim Type WAR
Failure Date 10-MAR-06
Auth No
Mileage 8089
First Owner Y
Repair Date 10-MAR-06

Customer Address [REDACTED]
Address [REDACTED]
City CONCORD
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 15050
Chassis No 54775
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$127.22
Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part No	Part Desc	Net Price	Net Price	Total	Net Price	QTY	Rel	Ord
Qty		Req	App	App	App			Part
1	KEYSWITCH, EMRGNCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hour App	Cost Est	Cost App
1	Remove and replace switch hub module (SHM)	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:14 PM

Name MATTHEWS BUSES, INC.

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

Number 33050

City AVOCA

Claim No [REDACTED]

State NY

Zip [REDACTED]

Clm Seq No 1506093

Vin 4UZABRDC97C [REDACTED]

Repaired By D

Repair Order No 16966

Body No 562583

Chassis No 58754

Order No 80189

Chassis Mfg FLNER

Claim Type WAR

Recall No

Failure Date 17-MAR-06

Recall File No

Auth No

Total Requested \$65

Mileage 3485

Total Approved \$65

First Owner Y

Repair Date 17-MAR-06

Problem TROUBLESHOOT, FOUND WATER LEAK AT STATIONARY WINDOW BELOW DRIVER SASH, RESEALED WINDOW, TO PREVENT FUTURE PROBLEMS

Cause ENTRANCE DOOR OPENING WHILE DRIVING

Correction FOUND WATER IN SWITCH PANEL-INSUFFICIENT SEALING

Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ext App	Chg	Rel	QTY	Part
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Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Body repairs performed with no flat rate operation available - actual time	1	\$65	\$65

Claim Report

Thomas Bullt Buses

Report run on: April 19, 2007 1:14 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer [REDACTED]

Address [REDACTED]

Address

City WALPOLE

State MA **Zip** [REDACTED]

Number 22022

Claim No [REDACTED]

Clm Seq No 1508058

Vin 4UZABRCT46C [REDACTED]

Body No 560695

Order No 65356

Claim Type WAR

Fallure Date 31-MAR-06

Auth No

Mileage 6091

First Owner Y

Repair Date 31-MAR-06

Repaired By D

Repair Order No 15150

Chassis No 48147

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$127.22

Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Material Req	Material App	Lab App	Material - Clm App	Ret	Com Part
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$41.02	\$41.02	\$49.22	\$41.02	Y	O

Cost Code: Other Cost Requested: Other Cost Approved:

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:14 PM

Name NEW ENGLAND TRANSIT SALES, INC
Number 22022
Claim No [REDACTED]
Clm Seq No 1509515
Vin 4UZABRCT26C [REDACTED]
Body No 460258
Order No 57302
Claim Type WAR
Failure Date 18-APR-06
Auth No
Mileage 7347
First Owner Y
Repair Date 18-APR-06

Customer Address [REDACTED]
Address [REDACTED]
City WALPOLE
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 16069
Chassis No 35958
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$127.22
Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Unit Price App	C.F.	Rev	Oem Part
1	116839	LEVER SWITCH, EMERGENCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:15 PM

Name SUPERIOR TRANSIT SALES

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City NEW HOPE

State MN **Zip** [REDACTED]

Number 24012

Claim No [REDACTED]

Repaired By D

Clm Seq No 1509568

Repair Order No 1264

Vin 4UZABRCS07CV [REDACTED]

Chassis No 59549

Body No 562951

Chassis Mfg FLNER

Order No 81735

Recall No

Claim Type WAR

Recall File No

Failure Date 03-APR-06

Total Requested \$129.18

Auth No

Total Approved \$129.18

Mileage 1353

First Owner N

Repair Date 05-APR-06

Problem REPLACED ROCKER SWITCH. WORKED BETTER BUT NOT ALL THE TIME. CALLED FOR ADVISE. REMOVED SHM, DRIED IT OUT, REPLACED, TEST DROVE MULTIPLE TIMES. ALL SEEMS OK.

Cause ENTRANCE DOOR OPERATES ERRATIC AFTER BEING DRIVEN ON SHORT TRIPS.

Correction

THE SHM NEEDED TO BE REMOVED AND DRIED OUT AND THE ROCKER SWITCH NEEDED REPLACEMENT.

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Warranty	SHM	Part
1	A06-49957-003	**INVALID PART**	\$20.98	\$20.98	\$25.18	\$20.98	Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost	Cost App
.1		Rocker Switch, Lights or Heater Motors - Remove & Replace	.1	\$6.5	\$6.5
1		Remove and replace switch hub module (SHM)	1	\$65	\$65
.5		Troubleshooting and Repairing Electrical Circuit	.5	\$32.5	\$32.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:15 PM

Name ATLANTA FREIGHTLINER TRUCK
SALES & SERVICE

Customer
Address
Address

Number 11000

City ROME

Claim No

State GA

Zip

Clim Seq No 1509770

Vin 4UZABRDC16C

Repaired By D

Repair Order No 646286

Body No 460250

Chassis No 35844

Order No 57262

Chassis Mfg FLNER

Claim Type WAR

Recall No

Failure Date 24-APR-06

Recall File No

Auth No

Total Requested \$415.92

Mileage 12056

Total Approved \$415.92

First Owner Y

Repair Date 26-APR-06

Problem R&I SWITCH HUB MODULE AND SEALED AROUND DRIVERS WINDOW AREA.

Cause SERVICE DOOR COMES OPEN WHILE DRIVING.

Correction WATER IN THE HUB MODULE

Part Qty	Part No	Part Desc	Unit Price	Unit Price	Unit Price	Other Cost	Other Cost	Other Cost
1	101420	ELECTRONIC COMPONENT ASSY, SHM	\$327.92	\$327.92	\$327.92	*****	Y	O

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Remove and replace switch hub module (SHM)	1	\$88	\$88

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:15 PM

Name NEW ENGLAND TRANSIT SALES, INC
Number 22022
Claim No [REDACTED]
Clm Seq No 1509884
Vin 4UZABRCT66C [REDACTED]
Body No 560751
Order No 65360
Claim Type WAR
Failure Date 20-APR-06
Auth No
Mileage 6995
First Owner Y
Repair Date 20-APR-06

Customer Address [REDACTED]
Address [REDACTED]
City WALPOLE
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 16099
Chassis No 48398
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$127.22
Total Approved \$57.02

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ext App	Chg	Re	Est Part
1	116723	KEYSWITCH, EMRGNCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	O

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Exterior Keyswitch remove and replace	.1	\$78	\$7.8

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:15 PM

Name NEW ENGLAND TRANSIT SALES,
INC

**Customer
Address
Address**

Number 22022

City TYNGSBORO

Claim No [REDACTED]

State MA **Zip** [REDACTED]

Clm Seq No 1509890

Vin 4UZABRCT27C [REDACTED]

Repaired By D

Body No 563269

Repair Order No 16023

Order No 76943

Chassis No 60200

Claim Type PDI

Chassis Mfg FLNER

Failure Date 12-APR-06

Recall No

Auth No

Recall File No

Mileage 898

Total Requested \$127.22

First Owner Y

Total Approved \$57.02

Repair Date 12-APR-06

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Description	Net Price Req	Net Price App	Total App	Net Ex App	C/F	Ref	Qam
1	116723	KEYSWITCH, EMRGNCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Exterior Keyswitch remove and replace	.1	\$78	\$7.8

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:16 PM

Name NEW ENGLAND TRANSIT SALES,
INC

Customer
Address
Address

Number 22022

City WALPOLE

Claim No [REDACTED]

State MA

Zip [REDACTED]

Clin Seq No 1510327

Vin 4UZABRCT56C [REDACTED]

Repaired By D

Repair Order No 14367

Body No 560588

Chassis No 46829

Order No 65348

Chassis Mfg FLNER

Claim Type WAR

Recall No

Failure Date 12-APR-06

Recall File No

Auth No

Total Requested \$127.22

Mileage 6517

Total Approved \$57.02

First Owner Y

Repair Date 12-APR-06

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Balance App	Est Ref	Est Part
1	116723	KEYSWITCH, EMERGENCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02	Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Exterior Keyswitch remove and replace	.1	\$78	\$7.8

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:16 PM

Name NEW ENGLAND TRANSIT SALES,
INC
Number 22022
Claim No [REDACTED]
Clm Seq No 1510989
Vin 4UZABRCSX6C [REDACTED]
Body No 560250
Order No 57340
Claim Type WAR
Failure Date 04-APR-06
Auth No
Mileage 12320
First Owner Y
Repair Date 04-APR-06

Customer [REDACTED]
Address [REDACTED]
Address [REDACTED]
City CONCORD
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 15151
Chassis No 45392
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$127.22
Total Approved \$57.02

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Dem Part
1	116723	KEYSWITCH, EMRGNCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Exterior Keyswitch remove and replace	.1	\$78	\$7.8

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:16 PM

Name NEW ENGLAND TRANSIT SALES, INC
Number 22022
Claim No [REDACTED]
Clm Seq No 1511244
Vin 4UZABRCT16C [REDACTED]
Body No 560496
Order No 65315
Claim Type WAR
Failure Date 26-APR-06
Auth No
Mileage 10659
First Owner Y
Repair Date 26-APR-06

Customer Address [REDACTED]
Address
City WALPOLE
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 16125
Chassis No 47241
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$127.22
Total Approved \$57.02

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Excl App	C/B	Ret	Oem Part
1	116723	KEYSWITCH, EMRGNCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	O

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Exterior Keywitch remove and replace	.1	\$78	\$7.8

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:17 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer

Address

Address

City WALPOLE

State MA

Zip

Number 22022

Claim No

Clm Seq No 1512968

Vin 4UZABRCTX6C

Body No 560494

Order No 65314

Claim Type WAR

Failure Date 04-MAY-06

Auth No

Mileage 10889

First Owner Y

Repair Date 04-MAY-06

Repaired By D

Repair Order No 16184

Chassis No 47173

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$127.22

Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Part No	Qty	Part Desc	Net Price Req	Net Price App	Total App	Net Ex. App	Gift	Ret	Opt
116723	1	KEYSWITCH, EMERGENCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	O

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:17 PM

Name MYERS EQUIPMENT CORPORATION
Number 36050
Claim No [REDACTED]
Clm Seq No 1514224
Vin 4UZABRCSX6C [REDACTED]
Body No 460160
Order No 59406
Claim Type WAR
Failure Date 19-APR-06
Auth No
Mileage 7347
First Owner Y
Repair Date 19-APR-06

Customer Address [REDACTED]
Address [REDACTED]
City EDON
State OH **Zip** [REDACTED]
Repaired By D
Repair Order No 5701
Chassis No 34966
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$420.92
Total Approved \$420.92

Problem REMOVE AND REPLACE SWITCH UP MODULE. CHECKED OPERATION OK.

Cause ENTRANCE DOOR CLOSE ON THERE OWN.

Correction CHECK SYSTEM. CHECKED SWITCH HUB MODULE AND FOUND TRACE OF WATER IN IT.

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Notes	CF	RO	Out Part
1	101420	ELECTRONIC COMPONENT ASSY, SHM	\$273.27	\$273.27	\$327.92	*****			0

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$62	\$62
.5	Body repairs performed with no flat rate operation available - actual time	.5	\$31	\$31

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:17 PM

Name KERLIN BUS SALES & LEASING, INC

Customer Address

Number 15038

City SPENCER

Claim No [REDACTED]

State IN **Zip** [REDACTED]

Clm Seq No 1514535

Vin 4UZABRCS06C [REDACTED]

Repaired By D
Repair Order No 106157

Body No 561273

Chassis No 55110

Order No 73226

Chassis Mfg FLNER

Claim Type WAR

Recall No

Failure Date 01-MAR-06

Recall File No

Auth No

Total Requested \$481.92

Mileage 9123

Total Approved \$467.92

First Owner Y

Repair Date 01-MAR-06

Problem SWITCH BANKS AND HUB MODULE HAVE WATER IN THEM, REMOVED BANKS AND DRIED OUT, ADDED DIELECT GREASE, R/R SWITCH HUB MODULE, WATER TESTED WINDOW TO MAKE SURE LEAK IS STOPPED, TESTED OK

Cause DOOR CLOSSES ON IT'S OWN.....DECKARD

Correction WATER DAMAGED SHM

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Notes	Re	QTY
1	101420	ELECTRONIC COMPONENT ASSY, SHM	\$273.27	\$273.27	\$327.92	*****	Y	0

Cost Code: Other Cost Requested: Other Cost Approved:

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Remove and replace switch hub module (SHM)	1	\$70	\$70
1		Troubleshooting and repair with ServiceLink	1	\$70	\$70
.2		PSB Ind. 5 Bul. 11 Inspection of Electrical Wiring Above Driver's Window	0	\$14	\$0

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:18 PM

Name ATLANTA FREIGHTLINER TRUCK
SALES & SERVICE

Customer
Address
Address

Number 11000

City WOODSTOCK
State GA **Zip**

Claim No

Clm Seq No 1515538

Vin 4UZABRCS76C

Body No 560282

Order No 59987

Claim Type WAR

Failure Date 02-MAY-06

Auth No

Mileage 4840

First Owner Y

Repair Date 16-MAY-06

Repaired By D

Repair Order No 646495

Chassis No 45745

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$415.92

Total Approved \$415.92

Problem REMOVED DASH PANEL TO GAIN ACCESS TO MODULE AND R&I MODULE AND RESEALED AROUND DRIVERS WINDOW WERE WTER WAS COMING INTO DASH.

Cause DOORS OPEN & CLOSE WHILE DRIVING.

Correction SWITCH HUB MODULE HAD WATER IN IT.

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Notes	Ch	Ret	Com Part
1	101420	ELECTRONIC COMPONENT ASSY, SHM	\$327.92	\$327.92	\$327.92	*****		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshootingand repair with ServiceLink	1	\$88	\$88

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:18 PM

Name NEW ENGLAND TRANSIT SALES, INC
Number 22022
Claim No [REDACTED]
Clm Seq No 1516455
Vin 4UZABRCT46C [REDACTED]
Body No 561036
Order No 64974
Claim Type WAR
Failure Date 18-MAY-06
Auth No
Mileage 15142
First Owner Y
Repair Date 18-MAY-06

Customer Address [REDACTED]
Address
City CONCORD
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 16287
Chassis No 54754
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$132.72
Total Approved \$132.72

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price App	Clf	Ret	Open Part
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	O

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and Repairing Electrical Circuit	1	\$83.5	\$83.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:18 PM

Name SONNY MERRYMAN, INC.

Customer

Address

Address

City BEDFORD

State VA

Zip 2

Number 47011

Claim No

Clm Seq No 1516565

Vin 4UZABRCS67C

Body No 561434

Order No 77099

Claim Type WAR

Failure Date 05-MAY-06

Auth No

Mileage 12439

First Owner Y

Repair Date 05-MAY-06

Repaired By O

Repair Order No 42434

Chassis No 55866

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$14.8

Total Approved \$14.8

Problem REPLACED DOOR SWITCH.

Cause ENTRANCE DOOR CLOSES ON ITS OWN WITHOUT WARNING

Correction

INTERNAL DEFECT IN DOOR SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price App	Qty	Qty	Qty
1	104539	PADDLE SWITCH, CODED, AIR ENTRANCE DOOR,	\$12.33	\$12.33	\$14.8	\$12.33	Y	O	

Cost Code Other Cost Requested Other Cost Approved

Hours Req Rate Description Hours App Cost App Cost App

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:19 PM



Name ATLANTA FREIGHTLINER TRUCK
SALES AND SERVICE, INC.
Number 10090
Claim No [REDACTED]
Clm Seq No 1516757
Vin 4UZABRDC37C [REDACTED]
Body No 562768
Order No 80558
Claim Type WAR
Failure Date 04-MAY-06
Auth No
Mileage 3000
First Owner Y
Repair Date 09-MAY-06

Customer Address [REDACTED]
Address [REDACTED]
City CARTERSVILLE
State GA **Zip** [REDACTED]
Repaired By D
Repair Order No 13701
Chassis No 59153
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$467.42
Total Approved \$467.42

Problem FOUND WATER COMING IN AT THE TOP OF THE DRIVERS WINDOW/ RESEALED & WATER TESTED/FOUND NO MORE LEAKS //R & R SWITCH HUB MODULE

Cause ENTRANCE DOOR OPENS AT TIME RIDING DOWN THE ROAD

Correction SWITCH HUB MODULE WAS TAKING IN WATER & SHORTED

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	IN	EX	GF	Ref	Qam Part
1	101420	ELECTRONIC COMPONENT ASSY, SHM	\$327.92	\$327.92	\$327.92	*****				0

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Remove and replace switch hub module (SHM)	1	\$93	\$93
.5		Troubleshooting and Repairing Electrical Circuit	.5	\$46.5	\$46.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:19 PM

Name NEW ENGLAND TRANSIT SALES, INC
Number 22022
Claim No [REDACTED]
Clm Seq No 1516785
Vin 4UZABRCT66C [REDACTED]
Body No 560036
Order No 59766
Claim Type WAR
Failure Date 19-MAY-06
Auth No
Mileage 7414
First Owner Y
Repair Date 19-MAY-06

Customer Address [REDACTED]
Address
City WALPOLE
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 16297
Chassis No 36500
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$127.22
Total Approved \$57.57

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price Req	Cost Req	Part	Com Part
1	116723	KEYSWITCH, EMRGNCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Exterior Keyswitch remove and replace	.1	\$78	\$8.35

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:19 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer Address [REDACTED]
Address [REDACTED]

Number 22022

City WALPOLE

Claim No [REDACTED]

State MA

Zip [REDACTED]

Clm Seq No 1517601

Vin 4UZABRCT56C [REDACTED]

Repaired By D

Repair Order No 16318

Body No 560489

Chassis No 47175

Order No 65320

Chassis Mfg FLNER

Claim Type WAR

Recall No

Failure Date 22-MAY-06

Recall File No

Auth No

Total Requested \$132.72

Mileage 8099

Total Approved \$132.72

First Owner Y

Repair Date 22-MAY-06

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Unit Cost	OT	Ret	Dom
1	116723	KEYSWITCH, EMERGENCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and Repairing Electrical Circuit	1	\$83.5	\$83.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:20 PM

Name NEW ENGLAND TRANSIT SALES, INC

Number 22022

Claim No [REDACTED]

Clm Seq No 1518341

Vin 4UZABRCT76C [REDACTED]

Body No 560505

Order No 65321

Claim Type WAR

Failure Date 25-MAY-06

Auth No

Mileage 10212

First Owner Y

Repair Date 25-MAY-06

Customer [REDACTED]

Address [REDACTED]

Address

City WALPOLE

State MA

Zip [REDACTED]

Repaired By D

Repair Order No 16334

Chassis No 46632

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$132.72

Total Approved \$57.57

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ex App	C.F.	Ret	Oem Part
1	116723	KEYSWITCH, EMRGNCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	O

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Exterior Keyswitch remove and replace	.1	\$83.5	\$8.35

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:20 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer

Address

Address

City WALPOLE

State MA **Zip**

Number 22022

Claim No

Clm Seq No 1518353

Vin 4UZABRCT26C

Body No 560512

Order No 65324

Claim Type WAR

Failure Date 26-MAY-06

Auth No

Mileage 10987

First Owner Y

Repair Date 26-MAY-06

Repaired By D

Repair Order No 16338

Chassis No 47075

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$132.72

Total Approved \$57.57

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Warranty App	Warranty Off	Est	Open Ref
1	116723	KEYSWITCH, EMERGENCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	R

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Exterior Keyswitch remove and replace	.1	\$83.5	\$8.35

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:20 PM

Name ATLANTA FREIGHTLINER TRUCK
SALES AND SERVICE, INC.

Customer
Address
Address

Number 10090

City JACKSON

Claim No

State GA **Zip**

Clm Seq No 1518619

Vin 4UZABRCS57C

Repaired By D

Body No 562825

Repair Order No 13824

Order No 80533

Chassis No 58954

Claim Type WAR

Chassis Mfg FLNER

Failure Date 12-MAY-06

Recall No

Auth No

Recall File No

Mileage 3408

Total Requested \$93

First Owner Y

Total Approved \$93

Repair Date 16-MAY-06

Problem REMOVED PANEL CHECK FOR CORROSION OR BAD FUSE FOUND NONE/FOUND BAD CONNECTION PLUGGED INTO SWITCH. CLEANED CONNECTOR FILLED W/ UNDERCOATING - RECONNECTED TESTED. FILLED PLUG OK

Cause ENTRANCE DOOR INOP/ WILL NOT OPEN OR CLOSE USING SWITCH INSIDE

Correction BAD CONNECTION FOUND INTO SWITCH

Part No	Part Desc	Net Price	Net Price	Total	Net Exp	C.P.	Ret	Cost
Qty		Req	App	App	App			Part

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours	Req	Rate Description	Hours/Req	Cost/Req	Cost/Hours
1		Troubleshooting and repair with ServiceLink	1	\$93	\$93

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:20 PM

Name NEW ENGLAND TRANSIT SALES, INC

Number 22022

Claim No [REDACTED]

Clm Seq No 1518665

Vin 4UZABRCT96C [REDACTED]

Body No 560506

Order No 65322

Claim Type WAR

Failure Date 30-MAY-06

Auth No

Mileage 12255

First Owner Y

Repair Date 30-MAY-06

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City WALPOLE

State MA

Zip [REDACTED]

Repaired By D

Repair Order No 16343

Chassis No 46741

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$132.72

Total Approved \$57.57

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ex App	OT	Ret	Com Part
1	116723	KEYSWITCH, EMERGENCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	R

Cost Code Other Cost Requested Other Cost Approved

Hour Req	Rate Description	Hour App	Cost Req	Cost App
1	Exterior Keyswitch remove and replace	.1	\$83.5	\$8.35

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:21 PM

Name MYERS EQUIPMENT CORPORATION

Customer Address

Number 36050

City BERLIN CENTER

Claim No

State OH Zip

Cim Seq No 1518764

Vin 4UZABRCSX6C

Repaired By D

Body No 460180

Repair Order No 5748

Order No 59409

Chassis No 35175

Claim Type WAR

Chassis Mfg FLNER

Failure Date 28-APR-06

Recall No

Auth No

Recall File No

Mileage 15327

Total Requested \$101.29

First Owner Y

Total Approved \$101.29

Repair Date 28-APR-06

Problem SWITCH BANK A, DISASSEMBLED AND INSPECTED. BANK A HAS WATER MARKES ON PRINTED CIRCUIT BOARD. INSTALLED NEW BANK, OPERATED DOORSEVERAL TIMES, LEFT DOOR OPEN SEVERAL MINUTES, NO PROBLES.

Cause ENTRANCE DOOR IS CLOSING BY ITS SELF.

Correction

CHECKED WIRING ABOVE DOOR, OK. FOLLOWED WIRING BACK TO SHM, CHECKED ALL GROUNDS IN DRIVERS COMP AREA FOR TIGHT, OK. REMOVED SWITCH PANEL AND CHECKED WIRING. SWITCH BANK A AND C ARE BACKWARDS @ SHM. REMOVED HARNESSSES AND CONNECTED TO CORRECT BANK. REMOVE

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price App	OE	Re	Qty
1	100279	ELECTRONIC COMPONENT ASSY, 8SB	\$32.74	\$32.74	\$39.29	\$32.74	Y		0

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and Repairing Electrical Circuit	1	\$62	\$62

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:22 PM

Name HOEKSTRA TRANSPORTATION, INC.

Customer Address [REDACTED]

Number 23023

Address

Claim No [REDACTED]

City CLINTON TOWNSHIP

Clm Seq No 1519615

State MI **Zip** [REDACTED]

Vin 4UZABRCS36C [REDACTED]

Repaired By D

Body No 460089

Repair Order No S0016015

Order No 57463

Chassis No 33437

Claim Type WAR

Chassis Mfg FLNER

Failure Date 06-MAR-06

Recall No

Auth No

Recall File No

Mileage 4242

Total Requested \$105

First Owner Y

Total Approved \$105

Repair Date 06-MAR-06

Problem HOOK UP SERVICE LINK COMPUTER AND CHECK FOR CODES-NONE FOUND-INSPECT FLOOR PASS THROUGH CONNECTOR-PINS CORRODED DUE TO PREVIOUS WATER INTRUSION-CLEAN AND REPIN CONNECTOR-TEST-OK

Cause ENTRANCE DOOR INTERMITTENTLY OPENS WITHOUT BEING ACTIVATED WHILE DRIVING

Correction PASS THROUGH CONNECTOR IN FLOOR AT DRIVERS FEET CORRODED

Part No	Part Desc	Qty	Unit Price	Total Price	Part No	Part Desc	Qty	Unit Price	Total Price

Cost Code Other **Cost Requested** Other **Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$75	\$75
.4	Remove and replace and re-pen harness connector	.4	\$30	\$30

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:22 PM

Name HOEKSTRA TRANSPORTATION, INC.

Customer Address

Number 23023

City CLINTON TOWNSHIP

Claim No

State MI **Zip**

Clm Seq No 1520059

Vin 4UZABRCS96C

Repaired By D
Repair Order No S0016914

Body No 560028

Chassis No 36434

Order No 65630

Chassis Mfg FLNER

Claim Type WAR

Recall No

Failure Date 19-APR-06

Recall File No

Auth No

Total Requested \$477.92

Mileage 22468

Total Approved \$477.92

First Owner Y

Repair Date 19-APR-06

Problem HOOK UP SERVICELINK COMPUTER AND CHECK CODES-ISOLATE TO SHM-R/R SHM-TEST-OK

Cause ENTRANCE DOOR OPENS AND CLOSES ON ITS OWN

Correction CORROSION IN SWITCH HUB MODULE AND THROUGH CONNECTOR IN BUS FLOOR DUE TO PREVIOUS WATER LEAKS

Part No	Part Desc	Net Price Req	Net Price App	Total App	Notes	GR	RS	OR
1 101420	ELECTRONIC COMPONENT ASSY, SHM	\$273.27	\$273.27	\$327.92	*****		Y	O

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and repair with ServiceLink	1	\$75	\$75
1		Remove and replace switch hub module (SHM)	1	\$75	\$75

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:22 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer Address

Number 22022

City WALPOLE

Claim No

State MA

Zip

Clm Seq No 1520594

Vin 4UZABRCT46C

Repaired By D

Repair Order No 16388

Body No 560034

Chassis No 36496

Order No 59765

Chassis Mfg FLNER

Claim Type WAR

Recall No

Failure Date 05-JUN-06

Recall File No

Auth No

Total Requested \$132.72

Mileage 10245

Total Approved \$57.57

First Owner Y

Repair Date 05-JUN-06

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part No	Part Desc	Net Price	Net Price	Total	Net Ext	OT	RO	Dem
QTY		Req	App	App	App			Part
1	KEYSWITCH, EMRGNCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	R

Cost Code Other Cost Requested Other Cost Approved

Hour	Rate	Description	Hour	App	Cost	App	Cost
1		Exterior Keyswitch remove and replace	.1		\$83.5		\$8.35

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:23 PM

Name THOMAS BUS GULF COAST, LTD

Customer Address [REDACTED]
Address

Number 44020

City LA PORTE

Claim No [REDACTED]

State TX **Zip** [REDACTED]

Clm Seq No 1520807

Vin 4UZABRDC66C [REDACTED]

Repaired By D

Body No 460148

Repair Order No 60002881

Order No 59750

Chassis No 34677

Claim Type WAR

Chassis Mfg FLNER

Failure Date 30-MAY-06

Recall No

Auth No

Recall File No

Mileage 9206

Total Requested \$86.06

First Owner N

Total Approved \$84.64

Repair Date 30-MAY-06

Problem FOUND THAT THE LOADING DOOR SWITCH WAS NOT SENDING A SIGNAL TO THE DOOR SOLENOID. REMOVED AND REPLACED LOADING DOOR SWITCH. RECHECKED, ALL OK NOW.

Cause CHECK LOADING DOOR OPENS AND CLOSES BY ITSELF.

Correction DOOR SWITCH FAULTY.

Part QTY	Part No	Part Desc	Net Price Req	Net Price App	Total App	NYL	CL	RE	Other Part
1	103223	ROCKER SWITCH, CODED, AIR SERVICE DOOR O	\$10.95	\$10.95	\$13.14				Y O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost/Req	Cost/App
1		Troubleshooting and repair with ServiceLink	1	\$65	\$65
.1		Rocker Switch, Lights or Heater Motors - Remove & Replace	.1	\$6.5	\$6.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:29 PM

Name THOMAS BUS OF MANITOBA LTD

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City WINNIPEG

State MB

Zip [REDACTED]

Number 99836

Claim No [REDACTED]

Clm Seq No 1522315

Vin 4UZABRCT27C [REDACTED]

Body No 561286

Order No 73890

Claim Type WAR

Failure Date 09-JUN-06

Auth No

Mileage 19852

First Owner Y

Repair Date 09-JUN-06

Repaired By D

Repair Order No 61276

Chassis No 55414

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$42.55

Total Approved \$42.55

Problem DIAGNOSE WHY DOOR OPERATION IS ERRATIC (.3 ACTUAL TIME) CODE 164 510-0022 R&R DOOR SWITCH. OKAY.

Cause DOOR SOMETIMES OPENS, SOME TIMES DOESN'T

Correction DOOR SWITCH IS FAULTY

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price App	Cost	Est	561	Part
1	TBB 103223	**INVALID PART**	\$13.79	\$13.79	\$16.55	\$13.79				Y O

Cost Code: Other Cost Requested: Other Cost Approved:

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
.1		Electric Door Switch	.1	\$6.5	\$6.5
.3		Troubleshooting and Repairing Electrical Circuit	.3	\$19.5	\$19.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:45 PM

Name NEW ENGLAND TRANSIT SALES,
INC
Number 22022
Claim No [REDACTED]
Clm Seq No 1522937
Vin 4UZABRCT36C [REDACTED]
Body No 560500
Order No 65316
Claim Type WAR
Failure Date 20-MAY-06
Auth No
Mileage 10334
First Owner Y
Repair Date 20-MAY-06

Customer Address [REDACTED]
Address [REDACTED]
City WALPOLE
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 2856
Chassis No 47213
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$31.42
Total Approved \$31.43

Problem INSTALLED A NEW DOOR SWITCH TESTED THE DOOR OPERATION GOOD

Cause ENTRANCE DOOR OPENS AND CLOSES ON ITS OWN

Correction INSIDE DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Inst App	Net Ex App	QTY	Rev	Open Part
1	A06-49957-001	**INVALID PART**	\$19.23	\$19.23	\$23.08	\$19.23		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hour Req	Rate	Description	Hour App	Cost Req	Cost App
.1		Rocker Switch, Lights or Heater Motors - Remove & Replace	.1	\$8.35	\$8.35

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:47 PM

Name THOMAS BUS OF MANITOBA LTD

Customer Address [REDACTED]
Address [REDACTED]

Number 99836

City CARMAN

Claim No [REDACTED]

State MB

Zip [REDACTED]

Clm Seq No 1523343

Vin 4UZABRCT77C [REDACTED]

Repaired By D

Body No 561457

Repair Order No 61280

Order No 75004

Chassis No 55985

Claim Type WAR

Chassis Mfg FLNER

Failure Date 23-MAY-06

Recall No

Auth No

Recall File No

Mileage 25068

Total Requested \$594.36

First Owner Y

Total Approved \$574.86

Repair Date 23-MAY-06

Problem R&R MODULE, RESET COMPUTER. WORKS FINE.

Cause ENTRANCE DOOR OPENS AND CLOSES FOR NO APPARENT REASON AND STOP SIGN WOULD WORK ONLY INTERMITTANTLY

Correction TRACE PROBLEM TO FAULTY SWITCH HUB MODULE

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Inst-App	WIR	Ra	Qnt
1	101420	ELECTRONIC COMPONENT ASSY, SHM	\$414.05	\$414.05	\$496.86	*****		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Remove and replace switch hub module (SHM)	1	\$65	\$65
.5		Rocker Switch, Lights or Heater Motors - Remove & Replace	.2	\$32.5	\$13

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:47 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer Address

Number 22022

City SOMMERSVILLE

Claim No

State MA **Zip**

Clm Seq No 1524151

Vin 4UZABRDC36C

Repaired By D

Repair Order No 16422

Body No 560308

Chassis No 45998

Order No 57264

Chassis Mfg FLNER

Claim Type WAR

Recall No

Failure Date 12-JUN-06

Recall File No

Auth No

Total Requested \$132.72

Mileage 32889

Total Approved \$132.72

First Owner Y

Repair Date 12-JUN-06

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price C/F	C/F Req	Com Part
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$41.02	\$41.02	\$49.22	\$41.02	Y	R

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and Repairing Electrical Circuit	1	\$83.5	\$83.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:47 PM

Name ATLANTA FREIGHTLINER TRUCK
SALES AND SERVICE, INC.

**Customer
Address
Address**

Number 10090

City ROME

Claim No

State GA

Zip

Clm Seq No 1524741

Vin 4UZABRDC16C

Repaired By D

Repair Order No 13986

Body No 460250

Chassis No 35844

Order No 57262

Chassis Mfg FLNER

Claim Type WAR

Recall No

Failure Date 05-JUN-06

Recall File No

Auth No

Total Requested \$186

Mileage 14714

Total Approved \$186

First Owner Y

Repair Date 12-JUN-06

Problem REPAIRED WIRE & ZIP TIED WIRES TOGETHER OUT OF WAY. TEST DROVE & TESTED SAT.

Cause ENTRANCE DOOR OPENS WHEN DRIVING DOWN THE ROAD

Correction OPEN WIRE AT O/S DOOR KEY SWITCH

Part Qty	Part No	Part Desc	No Req	Price Req	No App	Price App	Total App	Notes	CR	Ret	Part
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Cost Code Other Cost Requested Other Cost Approved

Hour Req	Rate	Description	Hour App	Cost Req	Cost App
2		Troubleshooting and repair with ServiceLink	2	\$186	\$186

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:48 PM

Name AMERICAN BUS SALES & SERV
INC.

**Customer
Address
Address**

Number 21013

City SYKESVILLE

Claim No

State MD **Zip**

Clm Seq No 1525177

Vin 4UZABRCT76C

Repaired By O
Repair Order No 225591

Body No 561078

Chassis No 54540

Order No 65577

Chassis Mfg FLNER

Claim Type WAR

Recall No

Failure Date 23-MAY-06

Recall File No

Auth No

Total Requested \$72

Mileage 17113

Total Approved \$72

First Owner Y

Repair Date 24-MAY-06

Problem REMOVED AND REPLACED DOOR SWITCH, TEST OK

Cause ASHWELL BUS DOOR OPENS WHILE DRIVING

Correction T/S FOUND FAILED DOOR SWITCH

Part Qty	Part No	Part Desc	Req Qty	Req App	Inst App	Req App	Cl	Re	Inst Part
1	A0649957001	**INVALID PART**	\$16	\$16	\$19.2	\$16		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
.5		Troubleshooting and repair with ServiceLink	.5	\$44	\$44
.1		Electric Door Switch	.1	\$8.8	\$8.8

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:48 PM

Name NEW ENGLAND TRANSIT SALES, INC
Number 22022
Claim No [REDACTED]
Clm Seq No 1525183
Vin 4UZABRDD46C [REDACTED]
Body No 561054
Order No 65285
Claim Type WAR
Failure Date 06-JUN-06
Auth No
Mileage 2094
First Owner Y
Repair Date 06-JUN-06

Customer Address [REDACTED]
Address [REDACTED]
City TYNGSBORO
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 16341
Chassis No 54824
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$132.72
Total Approved \$57.57

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ex App	Est	VR	Com
1	116723	KEYSWITCH, EMRGNCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	R

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hour App	Cost Req	Cost App
1	Exterior Keyswitch remove and replace	.1	\$83.5	\$8.35

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:49 PM

Name NEW ENGLAND TRANSIT SALES, INC
Number 22022
Claim No [REDACTED]
Clm Seq No 1525200
Vin 4UZABRCS27C [REDACTED]
Body No 660085
Order No 76983
Claim Type WAR
Failure Date 20-JUN-06
Auth No
Mileage 3094
First Owner Y
Repair Date 20-JUN-06

Customer Address [REDACTED]
Address
City CONCORD
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 16488
Chassis No 60550
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$136.19
Total Approved \$136.19

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Est App	G/P	Ro	Comp Part
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$43.91	\$43.91	\$52.69	\$43.91		Y	R

Cost Code **Other Cost** **Requester** **Other Cost** **Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and Repairing Electrical Circuit	1	\$83.5	\$83.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:49 PM

Name AMERICAN BUS SALES & SERV
INC.

**Customer
Address
Address**

Number 21013

City BOWIE

Claim No

State MD

Zip

Clm Seq No 1525475

Vin 4UZABRCT56C

Repaired By O

Repair Order No 225512

Body No 561064

Chassis No 54815

Order No 65576

Chassis Mfg FLNER

Claim Type WAR

Recall No

Failure Date 13-MAY-06

Recall File No

Auth No

Total Requested \$222.45

Mileage 6668

Total Approved \$222.45

First Owner Y

Repair Date 15-MAY-06

Problem T/S FOUND INT DOOR SWITCH PADDLE BRKN, R & R INT DOOR SWITCH, T/S FAILURE WITH DOOR USING FOUND 2 FAILURES, BREAKER FOR DOOR POPPING, INSTALLED 30 AMP BRKR AS REQ VS THE 20 AMP BKR INSTALLED BY THE FACTORY, WIRING REQ FOR THE NEW SWITCH TEST OK

Cause PERKINS BUS DOOR OPENS WHILE DRIVING

Correction T/S FOUND FAILED DOOR SWITCHES AND POPPING BREAKER

Part Qty	Part No	Part Desc	Unit Price Req	Unit Price App	Total App	Net Ex. App	C/F	Re	Dem Part
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$43.87	\$43.87	\$52.64	\$43.87		Y	O
1	A0649957001	**INVALID PART**	\$16	\$16	\$19.2	\$16		N	O
1	BUS2113000	**INVALID PART**	\$0.84	\$0.84	\$1.01	\$0.84			O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
.1		Electric Door Switch	.1	\$8.8	\$8.8
1.5		Troubleshooting and repair with ServiceLink	1.5	\$132	\$132
.1		Rocker Switch, Lights or Heater Motors - Remove & Replace	.1	\$8.8	\$8.8

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:49 PM

Name KERLIN BUS SALES & LEASING, INC

Customer Address

Number 15038

City CENTERVILLE

Claim No [REDACTED]

State IN **Zip** [REDACTED]

Clm Seq No 1526578

Vin 4UZABRCS66C [REDACTED]

Repaired By D

Body No 560217

Repair Order No 107450

Order No 59234

Chassis No 45268

Claim Type WAR

Chassis Mfg FLNER

Failure Date 07-JUN-06

Recall No

Auth No

Recall File No

Mileage 8139

Total Requested \$448.26

First Owner Y

Total Approved \$427.26

Repair Date 07-JUN-06

Problem R/R SWITCH HUB MODULE, AND DOOR SWITCH

Cause DOOR OPENS GOING DOWN ROAD.....SWITCH HUB HAS WATER DAMAGE SIGNS.....DOOR SWITCH HAS CORROSION.....CENTERVILLE

Correction WATER DAMAGE

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Inst App	CR	RT	Form
1	101420	ELECTRONIC COMPONENT ASSY, SHM	\$273.27	\$273.27	\$327.92	*****		Y	O
1	103223	ROCKER SWITCH, CODED, AIR SERVICE DOOR O	\$12.78	\$12.78	\$15.34	\$12.78		Y	O

Cost Code Code Cost Requested Code Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$70	\$70
.5	Rocker Switch, Lights or Heater Motors - Remove & Replace	.2	\$35	\$14

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:49 PM

Name MYERS EQUIPMENT CORPORATION

Customer Address
Address

Number 36050

City EDON

Claim No

State OH

Zip

Clm Seq No 1526714

Vin 4UZABRCSX6C

Repaired By D

Repair Order No 5854

Body No 460160

Chassis No 34966

Order No 59406

Chassis Mfg FLNER

Claim Type WAR

Recall No

Failure Date 18-MAY-06

Recall File No

Auth No

Total Requested \$90.23

Mileage 7909

Total Approved \$84.03

First Owner Y

Repair Date 18-MAY-06

Problem REMOVED AND REPLACED DOOR SWITCH . CHECKED OPERATION AND TEST DROVE UNIT OK.

Cause ENTRANCE DOORS OPEN AND CLOSE ON THERE OWN.

Correction

CHECKED WIRING AT SWITCH HUB MODULE, SWITCH BANKS AND HARNESS TO DOOR VALVES. FOUND DEFECTIVE OPEN/CLOSE SWITCH.

Part Qty	Part No	Part Desc	Net Price Reg	Net Price App	Total App	Index	W/R	Unit
1	103223	ROCKER SWITCH, CODED, AIR SERVICE DOOR O	\$13.19	\$13.19	\$15.83	\$13.19	Y	O

Cost Code Other Cost Requested Other Cost/Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and repair with ServiceLink	1	\$62	\$62
.2		Rocker Switch, Lights or Heater Motors - Remove & Replace	.1	\$12.4	\$6.2

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:50 PM

Name THOMAS BUS GULF COAST, LTD

Customer Address
Address

Number 44020

City HUFFMAN

Claim No

State TX

Zip

Clm Seq No 1526747

Vin 4UZABRDCX7C

Repaired By D

Repair Order No 60002968

Body No 561876

Chassis No 57143

Order No 75179

Chassis Mfg FLNER

Claim Type WAR

Recall No

Failure Date 16-JUN-06

Recall File No

Auth No

Total Requested \$65

Mileage 5639

Total Approved \$65

First Owner N

Repair Date 16-JUN-06

Problem FOUND THAT THE DOOR AIR VALVE HAD INTERMITTENT OPEN IN GROUND CIRCUIT. CHECKED GROUND POINTS IN CAB OF VEHICLE AND FOUND THAT THE LOWER GROUND TERMINAL UNDER DASH WAS LOOSE AND CORRODED. REMOVED TERMINAL AND CLEANED AND REINSTALLED. RECHECKED ALL OK NOW.

Cause CHECK LOADING DOOR OPENS EVEN THOUGH THE SWITCH IS IN THE CLOSED.

Correction INSUFFICIENT GROUND.

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	No Ex App	G.F.	RO	Com
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Cost Code: Other Cost Requested: Other Cost Approved:

Hour	Rep	Rate Description	Hours App	Cost Req	Cost App
1		Troubleshooting and repair with ServiceLink	1	\$65	\$65

Claim Report

Thomas Bullt Buses

Report run on: April 19, 2007 1:50 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer Address

Number 22022

City WALPOLE

Claim No

State MA

Zip

Clm Seq No 1527678

Vin 4UZABRCT26C

Repaired By D

Repair Order No 16496

Body No 560037

Chassis No 36606

Order No 59767

Chassis Mfg FLNER

Claim Type WAR

Recall No

Failure Date 21-JUN-06

Recall File No

Auth No

Total Requested \$132.72

Mileage 8597

Total Approved \$132.72

First Owner Y

Repair Date 21-JUN-06

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part No	Part Desc	Unit Price	Qty	Total	Next Day	Est	Off
1 116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$41.02	1	\$41.02	\$49.22	\$41.02	Y R

Cost Code Other Cost Requested Other Cost Approved

Hours	Rate	Description	Hours	Cost	Cost
1		Rocker Switch, Lights or Heater Motors - Remove & Replace	1	\$83.5	\$83.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:51 PM

Name MATTHEWS BUSES, INC.

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City BERGEN

State NY **Zip** [REDACTED]

Number 33050

Claim No [REDACTED]

Clm Seq No 1527755

Vin 4UZABRCS46C [REDACTED]

Body No 560201

Order No 57723

Claim Type WAR

Failure Date 12-JUN-06

Auth No

Mileage 14578

First Owner Y

Repair Date 12-JUN-06

Repaired By D

Repair Order No 2801B

Chassis No 45190

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$80.83

Total Approved \$80.83

Problem TROUBLESHOOT, FOUND DEFECTIVE SWITCH, R & R SWITCH

Cause ENTRANCE DOOR CLOSES BY ITSELF

Correction

VENDOR PART DEFECTIVE

Part Qty	Part No	Part Desc	Net Price	Total Price	Total	Net/Req	C.F.	Req	Com
1	A06-49957-002	**INVALID PART**	\$13.19	\$13.19	\$15.83	\$13.19		Y	O

Cost Code Other Cost Requester Other Cost Approver

Hours	Req	Rate	Description	Hours	App	Cost Req	Cost App
1			Troubleshooting and repair with ServiceLink	1		\$65	\$65

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:51 PM

Name THOMAS BUS GULF COAST, LTD

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City HOUSTON

State TX

Zip [REDACTED]

Number 44020

Claim No [REDACTED]

Clm Seq No 1528449

Vin 4UZABPCS67C [REDACTED]

Body No 660991

Order No 83909

Claim Type WAR

Failure Date 14-JUN-06

Auth No

Mileage 2000

First Owner N

Repair Date 14-JUN-06

Repaired By D
Repair Order No 60002962

Chassis No 63529

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$65

Total Approved \$65

Problem FOUND THAT THE LOADING DOOR WOULD CLOSE THEN OPEN AFTER APROX 5 MIN. INSPECTED ELECTRICAL CIRCUITS RELATING TO DOOR OPERATION.EVEN WAKE UP CIRCUITS AT BULK AND CHASS. MODS. AND FOUND A FAULTY CONNECTION AT SWITCH HUB MODULE, UNLOCKED PIN. RELOCKED PIN AND

Cause CHECK AIR DOOR IS OPENING AND CLOSING BY ITSELF.

Correction

FAULTY CONNECTION AT SWITCH HUB MOD.

AND CYCLED IGN. AND

REINSPECTED OPERATION AND SYSTEM IS OPERATING PROPERLY NOW.

Part No	Part Desc	Qty	Unit Price	Total Price	Ext Price	Cost	Part

Cost Code Other Cost Requested Other Cost Approved

Hour	Rate	Description	Notes/Abj	Cost	App
1		Troubleshooting and Repairing Electrical Circuit		\$65	\$65

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:51 PM

Name NEW ENGLAND TRANSIT SALES, INC
Number 22022
Claim No [REDACTED]
Clim Seq No 1529427
Vin 4UZABRCT16C [REDACTED]
Body No 560529
Order No 65329
Claim Type WAR
Failure Date 07-JUL-06
Auth No
Mileage 14504
First Owner Y
Repair Date 07-JUL-06

Customer Address [REDACTED]
Address [REDACTED]
City WALPOLE
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 16670
Chassis No 47311
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$127.22
Total Approved \$57.57

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part No	Part Description	Qty	Unit Price	Net Price	Unit Price	Net Price	CR	PR	Comp
1 116723	KEYSWITCH, EMRGNCY DOOR OPENING		\$41.02	\$41.02	\$49.22	\$41.02	Y		O

Cost Code: Other Cost Requested: Other Cost Approved:

Hour	Req	Part Description	Hour	Rate	Cost	Rate
1		Exterior Keyswitch remove and replace	.1	\$78	\$8.35	

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:52 PM

Name CAROLINA THOMAS LLC

Customer Address [REDACTED]
Address [REDACTED]

Number 30025

City PELHAM

Claim No [REDACTED]

State AL

Zip [REDACTED]

Clm Seq No 1529499

Vin 4UZABRDC77C [REDACTED]

Repaired By D

Repair Order No 38866

Body No 561980

Chassis No 57394

Order No 75309

Chassis Mfg FLNER

Claim Type PSB

Recall No

Failure Date 26-MAY-06

Recall File No

Auth No

Total Requested \$56.12

Mileage 12

Total Approved \$56.12

First Owner N

Repair Date 26-MAY-06

Problem PERFORMED GEL PACK PSB ON SWITCH BANK

Cause PBS 4 / SWITCH BANK GEL PAC GASKET

Correction SWITCH BANK GEL PAC GASKET

Part Qty	Part No	Part Desc	Net Price Real	Net Price App	Total App	Net Exch / Eff	G.F. Ret	Unit
16	TBB 124989	**INVALID PART**	\$0.84	\$0.84	\$16.12	\$13.44		0

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
.5	Ind. C2 5 Bul. 4 Switch Bank Gel Pac Gasket	.5	\$40	\$40

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:59 PM

Name CAROLINA THOMAS LLC

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City PELHAM

State AL

Zip [REDACTED]

Number 30025

Claim No [REDACTED]

Clm Seq No 1529500

Vin 4UZABRDC67C [REDACTED]

Body No 561850

Order No 75300

Claim Type PSB

Failure Date 26-MAY-06

Auth No

Mileage 12

First Owner N

Repair Date 26-MAY-06

Repaired By D

Repair Order No 38867

Chassis No 57107

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$56.12

Total Approved \$56.12

Problem PERFORMED GEL PACK PSB ON SWITCH BANK

Cause PBS 4 / SWITCH BANK GEL PAC GASKET

Correction

SWITCH BANK GEL PAC GASKET

Part Qty	Part No	Part Desc	Net Price Cost	Net Price App	Total App	Net Price App	Other Cost App	Cost App
16	TBB 124989	**INVALID PART**	\$0.84	\$0.84	\$16.12	\$13.44		0

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost/Req	Cost App
.5		Ind. C2 5 Bul. 4 Switch Bank Gel Pac Gasket	.5	\$40	\$40

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:00 PM

Name CAROLINA THOMAS LLC

Customer Address [REDACTED]
Address

Number 30025

City PELHAM

Claim No [REDACTED]

State AL

Zip [REDACTED]

Clm Seq No 1529506

Vin 4UZABRDC37C [REDACTED]

Repaired By D

Body No 561885

Repair Order No 37817

Order No 75304

Chassis No 57201

Claim Type PSB

Chassis Mfg FLNER

Failure Date 26-MAY-06

Recall No

Auth No

Recall File No

Mileage 12

Total Requested \$56.12

First Owner N

Total Approved \$56.12

Repair Date 26-MAY-06

Problem PERFORMED GEL PACK PSB ON SWITCH BANK

Cause PBS 4 / SWITCH BANK GEL PAC GASKET

Correction SWITCH BANK GEL PAC GASKET

Part No	Part Desc	Qty	Unit Price	Material	Lab	Other Cost	Other Cost
16 TBB 124989	**INVALID PART**		\$0.84	\$0.84	\$16.12	\$13.44	0

Cost Code Other Cost Requested Other Cost Approved

Hour	Rate	Description	Hour	Rate	Cost	Cost
.5		Ind. C2 5 Bul. 4 Switch Bank Gel Pac Gasket	.5	\$40	\$40	\$40

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:00 PM

Name NEW ENGLAND TRANSIT SALES,
INC

Number 22022

Claim No [REDACTED]

Clm Seq No 1529812

Vin 4UZABRCT26C [REDACTED]

Body No 560676

Order No 65355

Claim Type WAR

Failure Date 10-JUL-06

Auth No

Mileage 12997

First Owner Y

Repair Date 10-JUL-06

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City WALPOLE

State MA

Zip [REDACTED]

Repaired By D

Repair Order No 16674

Chassis No 48066

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$127.22

Total Approved \$57.57

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction

EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	No. Paid Req	Net Price App	Total App	Market App	C/F	Ret	Com Part
1	116723	KEYSWITCH, EMRGNCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost/HR	(Cost/App)
1	Exterior Keyswitch remove and replace	.1	\$78	\$8.35

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:00 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer Address

Number 22022

City SOMERVILLE

Claim No

State MA **Zip**

Clm Seq No 1529837

Vin 4UZABRCTX6C

Repaired By D

Body No 560256

Repair Order No 16658

Order No 59780

Chassis No 45583

Claim Type WAR

Chassis Mfg FLNER

Failure Date 06-JUL-06

Recall No

Auth No

Recall File No

Mileage 9517

Total Requested \$127.22

First Owner Y

Total Approved \$57.57

Repair Date 06-JUL-06

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part No	Part Desc	Net Price	Net Price	Total	Net Price	OF	RT	Grm
Qty		Req	App	App	App			Part
1	KEYSWITCH, EMRGNCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hour	Req	Rate	Description	Hour/App	Cost/Req	Cost/App
1			Exterior Keyswitch remove and replace	.1	\$78	\$8.35

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:01 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer Address

Number 22022

City WALPOLE

Claim No

State MA

Zip

Clm Seq No 1530591

Vin 4UZABRCT86C

Repaired By D

Repair Order No 16720

Body No 560533

Chassis No 47312

Order No 65330

Chassis Mfg FLNER

Claim Type WAR

Recall No

Failure Date 12-JUL-06

Recall File No

Auth No

Total Requested \$127.22

Mileage 11655

Total Approved \$57.57

First Owner Y

Repair Date 12-JUL-06

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Repair No	Part No	Description	Net Price	Warranty	Instl	Material	CAF	Req	OTH
Qty									
1	116723	KEYSWITCH, EMRGNCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	O

Cost Code Other Cost/Requirer Other Cost/Approver

Hour	Rate	Description	Hour	Rate	Cost/Req	Cost/App
1		Exterior Keyswitch remove and replace	.1	\$78		\$8.35

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:01 PM

Name NEW ENGLAND TRANSIT SALES,
INC
Number 22022
Claim No [REDACTED]
Clm Seq No 1530953
Vin 4UZABRCT56C [REDACTED]
Body No 560610
Order No 65351
Claim Type WAR
Failure Date 12-JUL-06
Auth No
Mileage 9650
First Owner Y
Repair Date 12-JUL-06

Customer [REDACTED]
Address [REDACTED]
Address [REDACTED]
City WALPOLE
State MA **Zip** [REDACTED]

Repaired By D
Repair Order No 16700
Chassis No 47663
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$136.14
Total Approved \$136.14

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF THIS IS NOT A KEY SWITCH IT IS A PADDLE SWITCH

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price /AD	Ref	Qam
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$43.87	\$43.87	\$52.64	\$43.87	Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshootingand repair with ServiceLink	1	\$83.5	\$83.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:01 PM

Name NEW ENGLAND TRANSIT SALES, INC
Number 22022
Claim No [REDACTED]
Cim Seq No 1530964
Vin 4UZABRCT67C [REDACTED]
Body No 562645
Order No 76861
Claim Type PDI
Failure Date 17-JUL-06
Auth No
Mileage 851
First Owner Y
Repair Date 17-JUL-06

Customer Address [REDACTED]
Address [REDACTED]
City WALPOLE
State MA **Zip** [REDACTED]

Repaired By D
Repair Order No 16762
Chassis No 58719
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$127.22
Total Approved \$57.57

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERRIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERRIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERRIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Unit App	Net Ex App	Off Ret	Qbm Par
1	116723	KEYSWITCH, EMRGNCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02	Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours/Job	Class Code	Cost/Job
1	Exterior Keyswitch remove and replace	.1	\$78	\$8.35

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:02 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer

Address

Address

City WALPOLE

State MA **Zip**

Number 22022

Claim No

Clim Seq No 1531333

Vin 4UZABRCT26C

Body No 560512

Order No 65324

Claim Type WAR

Failure Date 14-JUL-06

Auth No

Mileage 1992

First Owner Y

Repair Date 14-JUL-06

Repaired By D
Repair Order No 16746
Chassis No 47075
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$136.14
Total Approved \$136.14

Problem CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT WORK PRIOBABLY BECAUSE THE BACK OF THE SWITCH WAS CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELFTHIS IS THE PADDLE TYPE SWITCH AND RELIZE THAT IT WAS REPLACED BEFORE BUT THE DOOR OPENED UP AGAIN AT A LATER TIME AFTER THE FIRST REPAIR THE VENDOR PART IS DEFECTIVE

Correction EXTERIOR DOOR SWITCH BAD CORRODED

Part Qty	Part No	Part Desc	Unit Price	Net Price	Unit App	Net App	QTY	IRI	Def
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$43.87	\$43.87	\$52.64	\$43.87		Y	O

Cost Code Other Cost Requester Other Cost Approver

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshootingand repair with ServiceLink	1	\$83.5	\$83.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:02 PM

Name NEW ENGLAND TRANSIT SALES,
INC

Customer
Address
Address

Number 22022

City WALPOLE

Claim No [REDACTED]

State MA **Zip** [REDACTED]

Clm Seq No 1531782

Vin 4UZABRCT87C [REDACTED]

Repaired By D

Body No 562511

Repair Order No 16736

Order No 76845

Chassis No 58541

Claim Type PDI

Chassis Mfg FLNER

Failure Date 14-JUL-06

Recall No

Auth No

Recall File No

Mileage 826

Total Requested \$132.72

First Owner Y

Total Approved \$57.57

Repair Date 14-JUL-06

Problem CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT WORK
PROBABLY BECAUSE THE BACK OF THE SWITCH WAS CORRODED THE SWITCH IS BAD AND WILL BE RETURNED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF THIS IS THE PADDLE TYPE SWITCH AND RELIZE THAT IT WAS REPLACED
BEFORE BUT THE DOOR OPENED UP AGAIN AT A LATER TIME AFTER THE FIRST REPAIR THE VENDOR PART IS
DEFECTIVE

Correction EXTERIOR DOOR SWITCH BAD CORRODED

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ext App	Est	Ret	Com
1	116723	KEYSWITCH, EMRGNCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Exterior Keyswitch remove and replace	.1	\$83.5	\$8.35

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:02 PM

Name NEW ENGLAND TRANSIT SALES,
INC

Customer
Address
Address

Number 22022

City WALPOLE

State MA **Zip**

Claim No

Clm Seq No 1531783

Vin 4UZABRCT06C

Repaired By D
Repair Order No 16739
Chassis No 47179
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$132.72
Total Approved \$57.57

Body No 560555

Order No 65337

Claim Type WAR

Failure Date 14-JUL-06

Auth No

Mileage 12488

First Owner Y

Repair Date 14-JUL-06

Problem CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT WORK
PRIOBABLY BECAUSE THE BACK OF THE SWITCH WAS CORRODED THE SWITCH IS BAD AND WILL BE RETURNED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF THIS IS THE PADDLE TYPE SWITCH AND RELIZE THAT IT WAS REPLACED
BEFORE BUT THE DOOR OPENED UP AGAIN AT A LATER TIME AFTER THE FIRST REPAIR THE VENDOR PART IS
DEFECTIVE

Correction EXTERIOR DOOR SWITCH BAD CORRODED

Part No	Part Desc	Unit Price	Qty	Total	Warranty	Y	O
1 116723	KEYSWITCH, EMRGNCY DOOR OPENING	\$41.02	1	\$41.02	\$49.22	\$41.02	Y O

Cost Code Other Cost Requested Other Cost Approved

Hours	Rate	Description	Hours	Rate	Total
1		Exterior Keyswitch remove and replace	.1	\$83.5	\$8.35

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:03 PM

Name MATHENY MOTOR TRUCK
COMPANY

Number 49005

Claim No [REDACTED]

Clm Seq No 1531968

Vin 4UZABRDC76C [REDACTED]

Body No 460232

Order No 57992

Claim Type WAR

Failure Date 10-JUL-06

Auth No

Mileage 18032

First Owner N

Repair Date 17-JUL-06

Customer [REDACTED]

Address [REDACTED]

Address

City CHARLESTON

State WV **Zip** [REDACTED]

Repaired By D

Repair Order No 39036

Chassis No 35605

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$532.54

Total Approved \$513.04

Problem CHECKED OUT AND FOUND THAT SWITCH HUB MODULE AND SWITCH BANK AND SWITCH COVERED WITH CORROSION FROM PAST WATER INTRUSION. REPLACED SWITCH HUB MODULE AND SWITCH BANK AND PADDLE SWITCH. CHECKED OPERATION OK. SEALED DRIVERS WINDOW TO PREVENT FUTURE INTRUSION

Cause ELECTRICAL COMPLAINT / SERVICE DOOR OPENS BY ITSELF

Correction

CORRSION IN SWITCH HUB AND SWITCH BANK

Part No	Part Desc	Unit Price	Qty	Total Price	Unit Price	Qty	Total Price	Unit Price	Qty	Total Price
1	A06-49957-002	**INVALID PART**	\$15.83	\$15.83	\$15.83	\$15.83	\$15.83			0
1	TBB/100279	**INVALID PART**	\$39.29	\$39.29	\$39.29	\$39.29	\$39.29			0
1	TBB/101420	**INVALID PART**	\$327.92	\$327.92	\$327.92	*****				0

Cost Code **Unit Cost** **Requested** **Unit Cost** **Approved**

Hours Req	Rate	Description	Hours	Rate	Cost
1		Troubleshooting and repair with ServiceLink	.7	\$65	\$45.5
1		Remove and replace switch hub module (SHM)	1	\$65	\$65
.3		Remove and replace eight switch bank (8SB)	.3	\$19.5	\$19.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:03 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer Address [REDACTED]
Address [REDACTED]

Number 22022

City TYNGSBORO

Claim No [REDACTED]

State MA **Zip** [REDACTED]

Clm Seq No 1532054

Repaired By D
Repair Order No 16823

Vin 4UZABRCT87C [REDACTED]

Chassis No 60329

Body No 563340

Chassis Mfg FLNER

Order No 76924

Recall No

Claim Type PDI

Recall File No

Failure Date 20-JUL-06

Total Requested \$136.14

Auth No

Total Approved \$136.14

Mileage 903

First Owner Y

Repair Date 20-JUL-06

Problem CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT WORK PRIOBABLY BECAUSE THE BACK OF THE SWITCH WAS CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF THIS IS THE PADDLE TYPE SWITCH

Correction EXTERIOR DOOR SWITCH BAD CORRODED

Part No	Part Desc	Unit Price	Qty	Material	Lab	Y	O
1 116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$43.87	\$43.87	\$52.64	\$43.87	Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours	Rate	Description	Hours	Rate	Total
1		Troubleshooting and repair with ServiceLink	1	\$83.5	\$83.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:03 PM

Name NEW ENGLAND TRANSIT SALES,
INC

**Customer
Address
Address**

Number 22022

City WALPOLE

Claim No [REDACTED]

State MA **Zip** [REDACTED]

Clm Seq No 1532425

Vin 4UZABRCT07C [REDACTED]

Repaired By D
Repair Order No 16848

Body No 562659

Chassis No 58877

Order No 77016

Chassis Mfg FLNER

Claim Type PDI

Recall No

Failure Date 24-JUL-06

Recall File No

Auth No

Total Requested \$136.14

Mileage 861

Total Approved \$0

First Owner Y

Repair Date 24-JUL-06

Problem CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF THIS IS THE PADDLE TYPE SWITCH

Correction EXTERIOR DOOR SWITCH BAD CORRODED

Part Qty	Part No	Part Desc	Net Price	Net Price	Part	Net Price	CR	TR
			Req	App	App	App		
1	116839	LEVER SWITCH, EMERGENCY DOOR OPENING	\$43.87	\$43.87	\$52.64	\$43.87	Y	O

Cost Code **Other Cost Requested** **Other Cost Approved**

Hour	Req	Rate Description	Hour	App	Cost/HR	Cost/HR
1		Troubleshooting and repair with ServiceLink	1		\$83.5	\$83.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:03 PM

Name NEW ENGLAND TRANSIT SALES, INC

Number 22022

Claim No [REDACTED]

Clm Seq No 1532673

Vin 4UZABRCTX6C [REDACTED]

Body No 560539

Order No 65331

Claim Type WAR

Failure Date 14-JUL-06

Auth No

Mileage 12504

First Owner Y

Repair Date 14-JUL-06

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City WALPOLE

State MA

Zip [REDACTED]

Repaired By D

Repair Order No 16745

Chassis No 47393

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$136.14

Total Approved \$136.14

Problem CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF THIS IS THE PADDLE TYPE SWITCH

Correction EXTERIOR DOOR SWITCH BAD CORRODED

Part No	Part Desc	Unit Price	Quantity	Material	Warranty	Cost/Part	Cost/APP
1 116839	LEVER SWITCH, EMERGENCY DOOR OPENING	\$43.87	1	\$43.87	\$52.64	\$43.87	Y O

Cost Code: Other Cost Request: Other Cost/Approve:

Hours Req	Rate Description	Hours/APP	Cost/APP
1	Troubleshooting and repair with ServiceLink	1	\$83.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:04 PM

Name HOEKSTRA TRANSPORTATION, INC.

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City DEARBORN HEIGHTS

State MI **Zip** [REDACTED]

Number 23023

Claim No [REDACTED]

Clm Seq No 1532688

Vin 4UZABRDC97C [REDACTED]

Body No 660308

Order No 77334

Claim Type WAR

Failure Date 13-JUN-06

Auth No

Mileage 858

First Owner Y

Repair Date 13-JUN-06

Repaired By D

Repair Order No S0017080

Chassis No 61278

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$78

Total Approved \$78

Problem HOOK UP SERVICE LINK. FOUND CODE FOR MISSING SMART SWITCH. ACTIVATING SWITCH OK. R/I INT COVER. ISOLATE TO CONNECTION AT SOLENOID. REROUTE WIRE AND RESEAT CONNECTION. R/I SWITCH PLATE. TEST OK. REASSEMBLE.

Cause AIR ENTRANCE DOOR OPERATING ERRATIC

Correction LOOSE CONNECTION AT AIR DOOR SOLENOID

Part Part No	Part Desc	Qty	Unit Price	Total	Warranty	Cost Req	Cost App
011							

Cost Code	Other Cost/Requested	Other Cost/Approved
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Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:04 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City WALPOLE

State MA **Zip** [REDACTED]

Number 22022

Claim No [REDACTED]

Repaired By D

Clm Seq No 1533760

Repair Order No 16857

Vin 4UZABRCT57C [REDACTED]

Chassis No 58761

Body No 562663

Chassis Mfg FLNER

Order No 76999

Recall No

Claim Type PDI

Recall File No

Failure Date 25-JUL-06

Total Requested \$136.14

Auth No

Total Approved \$136.14

Mileage 864

First Owner Y

Repair Date 25-JUL-06

Problem CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF THIS IS THE PADDLE TYPE SWITCH AM RESUBMITTING THIS CLAIM IF IT IS DENIED I NEED A REASON THE SWITCH FAILED THIS HAS BEEN AN ONGOING PROBLEM

Correction EXTERIOR DOOR SWITCH BAD CORRODED

Part #	Part No	Description	Qty	Unit Price	Material	LABOR	OVER ROL	OTD
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING		\$43.87	\$43.87	\$52.64	\$43.87	Y O

Cost Code: Other Costs / Requests: Other Cost Approval:

Hours Req	Rate Description	Hours/Qty	Cost Rate	Cost/Qty
1	Troubleshooting and repair with ServiceLink	1	\$83.5	\$83.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:04 PM

Name NEW ENGLAND TRANSIT SALES, INC
Number 22022
Claim No [REDACTED]
Clm Seq No 1534727
Vin 4UZABRCT27C [REDACTED]
Body No 563166
Order No 76929
Claim Type PDI
Failure Date 28-JUL-06
Auth No
Mileage 853
First Owner Y
Repair Date 28-JUL-06

Customer Address [REDACTED]
Address
City TYNGSBORO
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 16893
Chassis No 60132
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$136.14
Total Approved \$136.14

Problem CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF THIS IS THE PADDLE TYPE SWITCH AM RESUBMITTING THIS CLAIM IF IT IS DENIED I NEED A REASON THE SWITCH FAILED THIS HAS BEEN AN ONGOING PROBLAM

Correction EXTERIOR DOOR SWITCH BAD CORRODED

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Unit Cost	CR	IR	Com Part
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$43.87	\$43.87	\$52.64	\$43.87		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshootingand repair with ServiceLink	1	\$83.5	\$83.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:05 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer Address

Number 22022

City TYNGSBORO

Claim No

State MA **Zip**

Clin Seq No 1534740

Vin 4UZABRGT07C

Repaired By D

Repair Order No 16883

Body No 563162

Chassis No 60122

Order No 76928

Chassis Mfg FLNER

Claim Type PDI

Recall No

Failure Date 28-JUL-06

Recall File No

Auth No

Total Requested \$136.14

Mileage 855

Total Approved \$136.14

First Owner Y

Repair Date 28-JUL-06

Problem CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF THIS IS THE PADDLE TYPE SWITCH AM RESUBMITTING THIS CLAIM IF IT IS DENIED I NEED A REASON THE SWITCH FAILED THIS HAS BEEN AN ONGOING PROBLEM

Correction EXTERIOR DOOR SWITCH BAD CORRODED

Part Qty	Part No	Part Desc	Unit Price	Net Price	Total App	Net Price App	CR	Part
1	116839	LEVER SWITCH, EMERGENCY DOOR OPENING	\$43.87	\$43.87	\$52.64	\$43.87	Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$83.5	\$83.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:05 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer Address

Number 22022

City WALPOLE

Claim No

State MA **Zip**

Clm Seq No 1534749

Vin 4UZABRCT86C

Repaired By D

Repair Order No 16870

Body No 560733

Chassis No 48301

Order No 65358

Chassis Mfg FLNER

Claim Type WAR

Recall No

Failure Date 26-JUL-06

Recall File No

Auth No

Total Requested \$136.14

Mileage 25759

Total Approved \$136.14

First Owner Y

Repair Date 26-JUL-06

Problem CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF THIS IS THE PADDLE TYPE SWITCH AM RESUBMITTING THIS CLAIM IF IT IS DENIED I NEED A REASON THE SWITCH FAILED THIS HAS BEEN AN ONGOING PROBLAM

Correction EXTERIOR DOOR SWITCH BAD CORRODED

Part No	Part Desc	Qty	Unit Price	Total Price	Cost	Est	App
1 116839	LEVER SWITCH, EMERGENCY DOOR OPENING		\$43.87	\$43.87	\$52.64	\$43.87	Y O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$83.5	\$83.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:05 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer Address

Number 22022

City TYNGSBORO

Claim No [REDACTED]

State MA **Zip** [REDACTED]

Clim Seq No 1538909

Vin 4UZABRCT070 [REDACTED]

Repaired By D

Body No 660083

Repair Order No 16963

Order No 76979

Chassis No 60557

Claim Type PDI

Chassis Mfg FLNER

Failure Date 07-AUG-06

Recall No

Auth No

Recall File No

Mileage 845

Total Requested \$136.14

First Owner Y

Total Approved \$136.14

Repair Date 07-AUG-06

Problem CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF THIS IS THE PADDLE TYPE SWITCH AM RESUBMITTING THIS CLAIM IF IT IS DENIED I NEED A REASON THE SWITCH FAILED THIS HAS BEEN AN ONGOING PROBLEM

Correction EXTERIOR DOOR SWITCH BAD CORRODED

Part No	Part Desc	Net Price	Net Price	Total	Net Price	QTY	Unit
Qty		Est	App	App	App		
1	116839 LEVER SWITCH, EMERGENCY DOOF OPENING	\$43.87	\$43.87	\$52.64	\$43.87	Y	O

Cost Code Other Cost Requested Other Cost Applied

Hour	Rate	Description	Hour	App	Cost/Req	Cost/Req
1		Troubleshooting and repair with ServiceLink	1		\$83.5	\$83.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:06 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer Address

Number 22022

Address

Claim No

City WALPOLE

Clm Seq No 1538914

State MA

Zip

Vin 4UZABRCT56C

Repaired By D

Body No 560503

Repair Order No 16960

Order No 65317

Chassis No 46748

Claim Type WAR

Chassis Mfg FLNER

Failure Date 07-AUG-06

Recall No

Auth No

Recall File No

Mileage 14679

Total Requested \$136.14

First Owner Y

Total Approved \$136.14

Repair Date 07-AUG-06

Problem CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF THIS IS THE PADDLE TYPE SWITCH AM RESUBMITTING THIS CLAIM IF IT IS DENIED I NEED A REASON THE SWITCH FAILED THIS HAS BEEN AN ONGOING PROBLAM

Correction EXTERIOR DOOR SWITCH BAD CORRODED

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price Req	Net Price App	Est	Com Part
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$43.87	\$43.87	\$52.64	\$43.87		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and repair with ServiceLink	1	\$83.5	\$83.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:06 PM

Name NEW ENGLAND TRANSIT SALES, INC

Number 22022

Claim No [REDACTED]

Clm Seq No 1541270

Vin 4UZABRCT36C [REDACTED]

Body No 560603

Order No 65350

Claim Type WAR

Failure Date 04-AUG-06

Auth No

Mileage 13712

First Owner Y

Repair Date 04-AUG-06

Customer [REDACTED]

Address [REDACTED]

Address

City WALPOLE

State MA

Zip [REDACTED]

Repaired By D

Repair Order No 16956

Chassis No 47593

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$136.14

Total Approved \$136.14

Problem CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF THIS IS THE PADDLE TYPE SWITCH AM RESUBMITTING THIS CLAIM IF IT IS DENIED I NEED A REASON THE SWITCH FAILED THIS HAS BEEN AN ONGOING PROBLEM

Correction EXTERIOR DOOR SWITCH BAD CORRODED

Part Part No	Part Desc	Unit Price	Qty	Net Price	Net Price	Net Price	Net Price	Unit
Qty		Per		Per	Per	Per	Per	Per
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING		\$43.87	\$43.87	\$52.64	\$43.87	Y O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours Req	Cost	Cost
1		Troubleshooting and repair with ServiceLink	1	\$83.5	\$83.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:06 PM

Name NEW ENGLAND TRANSIT SALES, INC

Number 22022

Claim No [REDACTED]

Clm Seq No 1541964

Vin 4UZABRCT760 [REDACTED]

Body No 560508

Order No 65318

Claim Type WAR

Failure Date 14-AUG-06

Auth No

Mileage 11104

First Owner Y

Repair Date 14-AUG-06

Customer [REDACTED]

Address [REDACTED]

Address

City WALPOLE

State MA **Zip** [REDACTED]

Repaired By D

Repair Order No 17024

Chassis No 47221

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$136.14

Total Approved \$136.14

Problem CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF THIS IS THE PADDLE TYPE SWITCH AM RESUBMITTING THIS CLAIM IF IT IS DENIED I NEED A REASON THE SWITCH FAILED THIS HAS BEEN AN ONGOING PROBLEM

Correction EXTERIOR DOOR SWITCH BAD CORRODED

Part Qty	Part No	Part Desc	Net Price	Net Price App	Total App	Material App	Other Lab	Com Part
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$43.87	\$43.87	\$52.64	\$43.87	Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$83.5	\$83.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:07 PM

Name ATLANTA FREIGHTLINER TRUCK
SALES & SERVICE

Customer
Address
Address

Number 11000

City

State GA

Zip

Claim No

Clim Seq No 1544954

Vin 4UZABRCS37C

Body No 661823

Order No 88479

Claim Type PDI

Failure Date 17-AUG-06

Auth No

Mileage 594

First Owner Y

Repair Date 24-AUG-06

Repaired By D
Repair Order No 648970
Chassis No 65890
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$503.92
Total Approved \$503.92

Problem REPLACED SHM. RECHECKED OPERATION ALL GOOD.

Cause SERVICE DOOR WILL NOT STAY SHUT

Correction

TBL SHOOT SERVICE DOOR NOT STAYING SHUT. HEAR CLICKING NOISE ABOVE SERVICE DOOR. DOOR WOULD GO TO CLOSE THEN OPEN BACK UP. OVER & OVER. DEFECTIVE SWITCH HUB MODULE

Part No	Part Desc	Net Price	Net Price	Net Price	Net Price	Net Price	Net Price	Net Price
Qty		Req	App	App	App	App	App	App
1	101420 ELECTRONIC COMPONENT ASSY, SHM	\$327.92	\$327.92	\$327.92	*****		Y	O

Cost Code: Other Cost Requested: Other Cost Approved:

Hours Req	Rate Description	Hours App	Cost Req	Cost App
2	Troubleshooting and repair with ServiceLink	2	\$176	\$176

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:07 PM

Name ATLANTA FREIGHTLINER TRUCK
SALES & SERVICE

Customer

Address

Address

City WINDER

State GA **Zip**

Number 11000

Claim No

Clm Seq No 1544960

Vin 4UZABRCS57C

Body No 662491

Order No 89703

Claim Type PDI

Failure Date 01-AUG-06

Auth No

Mileage 316

First Owner Y

Repair Date 22-AUG-06

Repaired By D

Repair Order No 648632

Chassis No 67160

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$528.16

Total Approved \$598.59

Problem VERIFIED SHM FAULTY, REPLACED SHM USEING NEW GEL PACKS SYST. CHK. OK.

Cause DOOR OPEN BY THEM SELVES

Correction

FAULTY SWITCH HUB MODULE

Part Qty	Part No	Part Desc	Unit Price	Net Price	Total Price	Net Price / Unit	CR	DEM
1	101420	ELECTRONIC COMPONENT ASSY, SHM	\$327.92	\$327.92	\$393.5	*****	Y	O
24	124989	GASKET, SWITCH BASE, GELTEK, C2	\$1.01	\$1.01	\$29.09	\$24.24		O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
2		Troubleshooting and repair with ServiceLink	2	\$176	\$176

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:07 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer Address

Number 22022

City TYNGSBORO

Claim No [REDACTED]

State MA **Zip** [REDACTED]

Clm Seq No 1545018

Vin 4UZABRCT57C [REDACTED]

Repaired By D

Body No 660013

Repair Order No 17072

Order No 76973

Chassis No 60424

Claim Type PDI

Chassis Mfg FLNER

Failure Date 17-AUG-06

Recall No

Auth No

Recall File No

Mileage 887

Total Requested \$136.14

First Owner Y

Total Approved \$136.14

Repair Date 17-AUG-06

Problem CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF THIS IS THE PADDLE TYPE SWITCH AM RESUBMITTING THIS CLAIM IF IT IS DENIED I NEED A REASON THE SWITCH FAILED THIS HAS BEEN AN ONGOING PROBLAM

Correction EXTERIOR DOOR SWITCH BAD CORRODED

Part No	Qty	Part Desc	Net Price	Net Price / App	Inst	NG EX / APP	CH / TRV	DDN	PKT
116839	1	LEVER SWITCH, EMERGENCY DOOF OPENING	\$43.87	\$43.87	\$52.64	\$43.87	Y	O	

Cost Code Offer Cost Requester Offer Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshootingand repair with ServiceLink	1	\$83.5	\$83.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:08 PM

Name ATLANTA FREIGHTLINER TRUCK
SALES & SERVICE
Number 11000
Claim No 103752
Clm Seq No [REDACTED]
Vin 4UZABRCS37C [REDACTED]
Body No 661739
Order No 88451
Claim Type PDI
Failure Date 01-AUG-06
Auth No
Mileage 375
First Owner Y
Repair Date 22-AUG-06

Customer [REDACTED]
Address [REDACTED]
Address
City
State GA **Zip** [REDACTED]

Repaired By D
Repair Order No 648635
Chassis No 65636
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$530.67
Total Approved \$530.67

Problem AFTER TROUBLE SHOOTING FOUNS SHM TO BE FAULTY. INSTALLED NEW SWITCH HUB MODULE RECHECKED OPERATION. TEST GOOD.

Cause DOOR OPENS/CLOSES ON ITS OWN. ALSO HEAR A RELAY CLICKING ON INSIDE OF BUS.

Correction SHM FAULTY

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Instl App	Cost Req	Cost App
1	101420	ELECTRONIC COMPONENT ASSY, SHM	\$327.92	\$327.92	\$327.92	*****	Y	O
1	103223	ROCKER SWITCH, CODED, AIR	\$10.92	\$10.92	\$10.92	\$10.92	Y	O
1	49957-002	SERVICE DOOR O **INVALID PART**	\$15.83	\$15.83	\$15.83	\$15.83	Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
2	Troubleshooting and repair with ServiceLink	2	\$176	\$176

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:08 PM

Name NEW ENGLAND TRANSIT SALES, INC
Number 22022
Claim No [REDACTED]
Clm Seq No 1545515
Vin 4UZABRCS27C [REDACTED]
Body No 562368
Order No 75778
Claim Type PDI
Failure Date 26-JUL-06
Auth No
Mileage 903
First Owner Y
Repair Date 26-JUL-06

Customer Address [REDACTED]
Address
City MACEDON
State NY **Zip** [REDACTED]
Repaired By D
Repair Order No 16707
Chassis No 58290
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$136.14
Total Approved \$136.14

Problem CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF THIS IS THE PADDLE TYPE SWITCH AM RESUBMITTING THIS CLAIM IF IT IS DENIED I NEED A REASON THE SWITCH FAILED THIS HAS BEEN AN ONGOING PROBLAM

Correction EXTERIOR DOOR SWITCH BAD CORRODED

Part Qty	Part No	Part Desc	Net Price	Net Price	Total	Instal	Clm	Req	App
			RCA	App	App	App			
1	116839	LEVER SWITCH, EMERGENCY DOOR OPENING	\$43.87	\$43.87	\$52.64	\$43.87		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$83.5	\$83.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:08 PM

Name ATLANTA FREIGHTLINER TRUCK
SALES & SERVICE

Number 11000

Claim No [REDACTED]

Clm Seq No 1547962

Vin 4UZABRCS07C [REDACTED]

Body No 661807

Order No 88472

Claim Type PDI

Failure Date 09-AUG-06

Auth No

Mileage 398

First Owner Y

Repair Date 15-AUG-06

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City

State GA

Zip [REDACTED]

Repaired By D

Repair Order No 648791

Chassis No 65968

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$504.53

Total Approved \$504.53

Problem INSTALLED NEW SWITC HUB MODULE & BLOWN FUSE.

Cause DOOR OPENING AND CLOSING WHILE BUS IS OFF.

Correction FAULTY HUB SWITCH MODULE & BLOWN FUSE.

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price App	OT	Re	Com
1	101420	ELECTRONIC COMPONENT ASSY, SHM	\$327.92	\$327.92	\$327.92	*****		Y	O
1	7378-1	**INVALID PART**	\$0.61	\$0.61	\$0.61	\$0.61			O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
2		Troubleshooting and repair with ServiceLink	2	\$176	\$176

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:09 PM

Name ATLANTA FREIGHTLINER TRUCK
SALES & SERVICE

Number 11000

Claim No [REDACTED]

Clm Seq No 1547964

Vin 4UZABRCSX7C [REDACTED]

Body No 661759

Order No 88460

Claim Type PDI

Failure Date 22-AUG-06

Auth No

Mileage 871

First Owner Y

Repair Date 30-AUG-06

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City

State GA

Zip [REDACTED]

Repaired By D

Repair Order No 649057

Chassis No 65584

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$514.98

Total Approved \$514.98

Problem INSTALLED NEW SHM,HOOKED UP LAPTOP DEF. FAN SWITCH SHOWING ERROR. CHECKED SWITCH RES. VALUES ARE NOT MATCHING SPECS ORDERED. INSTALLED NEW DEFROST SWITCH,CHECKED OPERATION. ALL OK.

Cause DOORS OPEN AND CLOSE ON ITS OWN.

Correction

FAULTY SWITCH HUB MODULE AND DEFROST SWITCH.

Part Qty	Part No	Part Desc	Net Price	Max Price	Total	Notes	Cost	Unit
			Per	App	App	App		Per
1	101420	ELECTRONIC COMPONENT ASSY, SHM	\$327.92	\$327.92	\$327.92	*****	Y	O
1	104238	ROCKER SWITCH, CODED, LEFT SIDE WS DEFRO	\$11.06	\$11.06	\$11.06	\$11.06	Y	O

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours	Req	Rate	Description	Hour	Rate	Cost	Cost
						Req	App
2			Troubleshooting and repair with ServiceLink	2	\$176	\$176	\$176

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:09 PM

Name NEW ENGLAND TRANSIT SALES, INC
Number 22022
Claim No [REDACTED]
Clim Seq No 1548119
Vin 4UZABRCT16C [REDACTED]
Body No 560541
Order No 65332
Claim Type WAR
Failure Date 02-AUG-06
Auth No
Mileage 12429
First Owner Y
Repair Date 02-AUG-06

Customer Address [REDACTED]
Address
City WALPOLE
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 16728
Chassis No 46740
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$136.14
Total Approved \$136.14

Problem CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF THIS IS THE PADDLE TYPE SWITCH AM RESUBMITTING THIS CLAIM IF IT IS DENIED I NEED A REASON THE SWITCH FAILED THIS HAS BEEN AN ONGOING PROBLEM

Correction EXTERIOR DOOR SWITCH BAD CORRODED

Part Qty	Part No	Part Desc	Unit Price	Net Price	Instl	Net Tot	CF	Ref	Unit
1	116839	LEVER SWITCH, EMERGENCY DOOR OPENING	\$43.87	\$43.87	\$52.64	\$43.87	Y		O

Cost Code: Other Cost Requested: Other Cost Approved:

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$83.5	\$83.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:09 PM

Name NEW ENGLAND TRANSIT SALES, INC
Number 22022
Claim No [REDACTED]
Cim Seq No 1549157
Vin 4UZABRCT87C [REDACTED]
Body No 563242
Order No 76935
Claim Type PDI
Failure Date 29-AUG-06
Auth No
Mileage 859
First Owner Y
Repair Date 29-AUG-06

Customer Address [REDACTED]
Address
City TYNGSBORO
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 17484
Chassis No 60048
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$136.14
Total Approved \$136.14

Problem CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF THIS IS THE PADDLE TYPE SWITCH AM RESUBMITTING THIS CLAIM IF IT IS DENIED I NEED A REASON THE SWITCH FAILED THIS HAS BEEN AN ONGOING PROBLAM

Correction EXTERIOR DOOR SWITCH BAD CORRODED

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Notes	Cl	Est	Com
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$43.87	\$43.87	\$52.64	\$43.87		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshootingand repair with ServiceLink	1	\$83.5	\$83.5

Claim Report

Thomas Bullt Buses

Report run on: April 19, 2007 2:10 PM

Name MATHENY MOTOR TRUCK
COMPANY

Number 49005

Claim No [REDACTED]

Clm Seq No 1550340

Vln 4UZABRCS87CW [REDACTED]

Body No 562510

Order No 79357

Claim Type WAR

Failure Date 19-JUN-06

Auth No

Mileage 9124

First Owner N

Repair Date 22-JUN-06

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City WEBSTER SPRINGS

State WV **Zip** [REDACTED]

Repaired By D

Repair Order No 38076

Chassis No 58593

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$141.7

Total Approved \$141.7

Problem CONNECTED SERVICE LINK TO VERIFY CIRCUIT FOR ENTRANCE DOOR OK, PULLED DOOR PADDLE SWITCH & FOUND SWITCH & SWITCH BANK FULL OF CORROSION. REPLACED SWITCH & SWITCH BANK. OK

Cause ELECTRICAL COMPLAINT / ENTRANCE DOOR OPENS ON ITS OWN

Correction CORROSION IN SWITCH AND SWITCH BANK

Part No	Part No	Part Desc	Net Price Req	Net Price App	Total App	Unit Price App	Qty	Cost	App
1	100279	ELECTRONIC COMPONENT ASSY, 8 SWITCH BAN	\$39.29	\$39.29	\$39.29	\$39.29	1	Y	O
1	23512138	**INVALID PART**	\$15.53	\$15.53	\$15.53	\$15.53	1	Y	O
2	69003100	SCREW-TAPPING, NO. 10 X 1 1/4 PHILLIPS,	\$0.06	\$0.06	\$0.12	\$0.12	2		O
1	A06-49957-003	**INVALID PART**	\$15.26	\$15.26	\$15.26	\$15.26	1	Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and repair with ServiceLink	1	\$65	\$65

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:10 PM

Name WARNER BUS INDUSTRIES, LTD

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City REGINA

State SK

Zip [REDACTED]

Number 99835

Claim No [REDACTED]

Clm Seq No 1550537

Vin 4UZABRCT46C [REDACTED]

Body No 560424

Order No 61046

Claim Type WAR

Failure Date 10-AUG-06

Auth No

Mileage 14558

First Owner N

Repair Date 15-AUG-06

Repaired By D

Repair Order No 598190-5

Chassis No 46792

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$106.7

Total Approved \$106.7

Problem TRIED DOOR OPER, AND OK.REMOVED PANEL AND SWITCH AND CLEANED RUST AND CORROSION OFF SWITCH.SEALED SWITCH AND WIRING WITH ELECTRICAL ADHESIVE SEALS. INSTALLED SWITCH AND ASSEMBLED PANEL.TESTED OPERATIONS. ALL OK NOW.

Cause ENTRANCE DOOR TRIES TO OPEN WHEN WET.

Correction SWITCH IS SHORTING OUT

Part No	Part Desc	Unit Price	Qty	Total	Unit Price	Qty	Total
2	TBB 69003249	**INVALID PART**	\$0.1	\$0.1	\$0.2	\$0.2	0

Cost Code: Other Cost Requested: Other Cost Approved:

Hours Req	Rate Description	Hours App	Rate	Total
1.5	Troubleshootingand repair with ServiceLink	1.5	\$106.5	\$106.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:10 PM

Name NEW ENGLAND TRANSIT SALES,
INC

Customer
Address
Address

Number 22022

City TYNGSBORO

Claim No [REDACTED]

State MA **Zip** [REDACTED]

Clm Seq No 1551840

Vin 4UZABRDD07C [REDACTED]

Repaired By D

Repair Order No 17572

Body No 563209

Chassis No 60224

Order No 76805

Chassis Mfg FLNER

Claim Type PDI

Recall No

Failure Date 06-SEP-06

Recall File No

Auth No

Total Requested \$136.14

Mileage 853

Total Approved \$136.14

First Owner Y

Repair Date 06-SEP-06

Problem CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF THIS IS THE PADDLE TYPE SWITCH AM RESUBMITTING THIS CLAIM IF IT IS DENIED I NEED A REASON THE SWITCH FAILED THIS HAS BEEN AN ONGOING PROBLAM

Correction EXTERIOR DOOR SWITCH BAD CORRODED

Part Qty	Part No	Part Desc	Net Price	Net Price	Total	Net Price	Cost	Rate	Cost
			Reqd	App	App	App			Rate
1	116839	LEVER SWITCH, EMERGENCY DOOR OPENING	\$43.87	\$43.87	\$52.64	\$43.87	Y	O	

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshootingand repair with ServiceLink	1	\$83.5	\$83.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:11 PM

Name NEW ENGLAND TRANSIT SALES, INC
Number 22022
Claim No [REDACTED]
Clm Seq No 1555866
Vin 4UZABRDD37C [REDACTED]
Body No 563183
Order No 76798
Claim Type PDI
Failure Date 11-SEP-06
Auth No
Mileage 895
First Owner Y
Repair Date 11-SEP-06

Customer Address [REDACTED]
Address
City TYNGSBORO
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 17637
Chassis No 59978
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$136.14
Total Approved \$136.14

Problem CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF THIS IS THE PADDLE TYPE SWITCH AM RESUBMITTING THIS CLAIM IF IT IS DENIED I NEED A REASON THE SWITCH FAILED THIS HAS BEEN AN ONGOING PROBLAM

Correction EXTERIOR DOOR SWITCH BAD CORRODED

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price	Cost	Rec'd	Part
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$43.87	\$43.87	\$52.64	\$43.87		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshootingand repair with ServiceLink	1	\$83.5	\$83.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:11 PM

Name KERLIN BUS SALES & LEASING, INC

Customer Address Address

Number 15038

City TOPEKA

Claim No [REDACTED]

State IN

Zip [REDACTED]

Clm Seq No 1556772

Vin 4UZABRCS270 [REDACTED]

Repaired By O

Repair Order No 619204

Body No 660985

Chassis No 63528

Order No 84732

Chassis Mfg FLNER

Claim Type WAR

Recall No

Failure Date 05-SEP-06

Recall File No

Auth No

Total Requested \$169.37

Mileage 1492

Total Approved \$169.37

First Owner Y

Repair Date 05-SEP-06

Problem REPLACED BOTH AIR SOLENOID VALVES, DOOR SWITCH AND OPEN DOOR AND CLOSE DOOR RELAYS/OSL FOR 1HR@50.00/HR

Cause ENTRANCE DOOR OPENED WHILE DRIVING DOWN ROAD WITH DOOR SWITCH IN CLOSED POSITION.....WESTVIEW

Correction AIR SLENOID VALVES TOO HOT

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price Req	Of	Rel	Part
1	104539	PADDLE SWITCH, CODED, AIR	\$12.72	\$12.72	\$15.26	\$12.72	Y	O	
2	61201794	ENTRANCE DOOR, RELAY MICRO 280 SPDT RESISTOR SUPPRESSED	\$8.09	\$8.09	\$17.8	\$16.18	Y	O	
2	A0626631000	**INVALID PART**	\$39.23	\$39.23	\$86.31	\$78.46	Y	O	

Cost Code OSL **Other Cost Requested** \$50 **Other Cost Approved** \$50

Hours Req	Rate	Description	Hours App	Cost Req	Cost App

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:11 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer Address Address

Number 22022

City TYNGSBORO

Claim No

State MA **Zip**

Clm Seq No 1556903

Vin 4UZABRCT97C

Repaired By D
Repair Order No 17623

Body No 563223

Chassis No 60250

Order No 76941

Chassis Mfg FLNER

Claim Type PDI

Recall No

Failure Date 01-SEP-06

Recall File No

Auth No

Total Requested \$136.14

Mileage 900

Total Approved \$136.14

First Owner Y

Repair Date 01-SEP-06

Problem CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF THIS IS THE PADDLE TYPE SWITCH AM RESUBMITTING THIS CLAIM IF IT IS DENIED I NEED A REASON THE SWITCH FAILED THIS HAS BEEN AN ONGOING PROBLAM

Correction EXTERIOR DOOR SWITCH BAD CORRODED

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Unit Price	Est	Act
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$43.87	\$43.87	\$52.64	\$43.87	Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate/Description	Hours App	Cost/Req	Cost/App
1	Troubleshooting and repair with ServiceLink	1	\$83.5	\$83.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:11 PM

Name KERLIN BUS SALES & LEASING, INC

Customer

Address

Address

City FRANCESVILLE

State IN

Zip

Number 15038

Claim No

Clm Seq No 1558220

Vin 4UZABRCS46C

Body No 560202

Order No 59230

Claim Type WAR

Failure Date 25-SEP-06

Auth No

Mileage 11364

First Owner Y

Repair Date 25-SEP-06

Repaired By D

Repair Order No 108812

Chassis No 45270

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$383.92

Total Approved \$383.92

Problem R&R SWITCH HUB MODULE

Cause ENTRANCE DOOR OPENED ON ITS OWN.....W.CENTRAL

Correction

BAD DRIVER'S WINDOW LEAKING CAUSED SWITCH HUB MOD TO GO BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Warranty	Cost Req	Cost App	Part
1	101420	ELECTRONIC COMPONENT ASSY, SHM	\$273.27	\$273.27	\$327.92	*****			Y O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
.8	Body repairs performed with no flat rate operation available - actual time	.8	\$56	\$56

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:12 PM

Name EMPIRE TRUCK SALES

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City HOLLY SPRINGS

State MS **Zip** [REDACTED]

Number 25020

Claim No [REDACTED]

Clm Seq No 1558361

Vin 4UZABPCTX7C [REDACTED]

Body No 661180

Order No 86332

Claim Type WAR

Fallure Date 14-AUG-06

Auth No

Mileage 1412

First Owner Y

Repair Date 13-SEP-06

Repaired By D
Repair Order No R051685

Chassis No 64014

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$796.49

Total Approved \$796.49

Problem AND RELAYS,POWER BEING SUPPLIED TO DOOR MOTOR TO OPEN MODE.COUD NOT GET TO CLOSE.UNPLUGGED O/S SWITCH AND ALL INSIDE OPERATIONS BECAME NOMAL.PER RICK MYERS DETERMIEND WRONG O/S SWITCH WAS INSTALLED IN UNIT.PER RICKY MYERS REMEDY # 2039814 10/04/06.

Cause SIDE DOOR WILL OPEN AT TIMES WITHOUT USING CONTROLS.INSIDE SWITCH BROKEN.REPLACED.WORKED O.K EXCEPT NOTICED EVERY TIME DASH TRIED TO GO TO SLEEP MODE ALL LIGHTS WOULD FLASH AND IT RETURNED TO WAKE UP MODE,THEN OVERNIGHT DOOR OPENED AND WOULD NOT SHUT.

Correction CONTACTED RICK MEYERS AT TBB.EXPLAINED PROBLEM AND TEST SYS PER PROD.SUPPORT BULLETIN. COULD NOT COMPLETE DUE TO DOOR OPEN AND WOULD NOT SHUT.CALLED RICK,WAS ASKED TO ORDER AND REPLACE SWITCH BANK MODULE,NO CHANGE,CK ALL CIRCUITS TO AND FROM SWITCHES

Part No	Part Desc	Qty	Unit Price	Total	Cost	Rate	Cost

Cost Code	Other Cost Requested	Other Cost Approved
FRT	\$29	\$29
OSP	\$87.49	\$87.49

Hours Req	Rate Description	Hours	Rate	Cost
8	For "actual" time required	8	\$680	\$680

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:13 PM

Name MACNAB BUS SALES

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

Number 99626

City ACTON

Claim No 111145

State ON

Zip [REDACTED]

2M5

Clim Seq No [REDACTED]

Vin 4UZABRCS260 [REDACTED]

Repaired By D

Body No 560406

Repair Order No 747302

Order No 60958

Chassis No 46656

Claim Type POL

Chassis Mfg FLNER

Failure Date 22-AUG-06

Recall No

Auth No SG060918

Recall File No

Mileage 39127

Total Requested \$414.05

First Owner Y

Total Approved \$414.05

Repair Date 22-AUG-06

Problem TROUBLESHOOT R&R SWITCH HUB MODULE AND INSPECT BOARD REPLACE MODULE

Cause TYLER / ENTRANCE DOOR OPENING BY ITSELF

Correction DEFECTIVE SWITCH HUB MODULE

Part No	Part Desc	Net Pric	Net Pric	Net Pric	Net Pric	Chg	Ret	Com
Qty		Req	App	App	App			
1	101420 ELECTRONIC COMPONENT ASSY, SHM	\$414.05	\$414.05	\$414.05	\$414.05	*****		0

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
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Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:13 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer Address

Number 22022

City TYNGSBORO

Claim No [REDACTED]

State MA **Zip** [REDACTED]

Clin Seq No 1558972

Vin 4UZABRDD47C [REDACTED]

Repaired By D
Repair Order No 17634
Chassis No 59943
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$136.14
Total Approved \$136.14

Body No 563221

Order No 76807

Claim Type PDI

Failure Date 19-SEP-06

Auth No

Mileage 859

First Owner Y

Repair Date 19-SEP-06

Problem CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF THIS IS THE PADDLE TYPE SWITCH AM RESUBMITTING THIS CLAIM IF IT IS DENIED I NEED A REASON THE SWITCH FAILED THIS HAS BEEN AN ONGOING PROBLAM

Correction EXTERIOR DOOR SWITCH BAD CORRODED

Part Qty	Part No	Part Desc	Net Price	Net Price	Total	Unit Ext	QTY	RC	QTY
			Req	App	App	App			PERC
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$43.87	\$43.87	\$52.64	\$43.87		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and repair with ServiceLink	1	\$83.5	\$83.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:13 PM

Name MATTHEWS BUSES, INC.

Customer Address Address

Number 33050

City WEST WINFIELD

Claim No [REDACTED]

State NY **Zip** [REDACTED]

Clm Seq No 1559064

Vin 4UZABRCS97C [REDACTED]

Repaired By D
Repair Order No P115895

Body No 561275

Chassis No 55307

Order No 73867

Chassis Mfg FLNER

Claim Type WAR

Recall No

Failure Date 07-SEP-06

Recall File No

Auth No

Total Requested \$83.53

Mileage 9649

Total Approved \$83.53

First Owner Y

Repair Date 07-SEP-06

Problem R & R SWITCH

Cause DOOR CLOSING WITH OUT NOTICE

Correction VENDOR PART DEFECTIVE

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Warranty App	Cost Req	Cost App
1	103223	ROCKER SWITCH, CODED, AIR SERVICE DOOR O	\$13.19	\$13.19	\$13.19	\$13.19	Y	O

Cost Code	Other Cost Requested	Other Cost Approved
FRT	\$5.34	\$5.34

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$65	\$65

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:14 PM

Name MATHENY MOTOR TRUCK
COMPANY

Customer
Address
Address

Number 49005

City PRINCETON

Claim No [REDACTED]

State WV **Zip** [REDACTED]

Clin Seq No 1560948

Vin 4UZABRCS87C [REDACTED]

Repaired By D
Repair Order No 42979

Body No 562573

Chassis No 58691

Order No 79328

Chassis Mfg FLNER

Claim Type WAR

Recall No

Failure Date 29-SEP-06

Recall File No

Auth No

Total Requested \$550.47

Mileage 4786

Total Approved \$512.47

First Owner N

Repair Date 29-SEP-06

Problem CONNECTED SERVICE LINK TO CHECK CIRCUIT OK. REMOVED DRIVERS DOOR SWITCH AND FOUND COROSION ON CONNECTORS. ALSO FOUND WATER IN COROSION IN SWITCH HUB MODULE AND SWITCH BANK. R & R ALL 3 COMPONENTS DOOR WORKS AS DESIGNED.

Cause ELECTRICAL COMPLAINT / CUSTOMER SAYS ENTRANCE DOOR OPENS ON IT'S OWN

Correction WATER INTRUSION IN SWITCH HUB MODULE, SWITCH BANK

Part No	Part Desc	Net Price	Net Price	Net Price	Net Price	QTY	IRG	QTY
1 100279	ELECTRONIC COMPONENT ASSY, 8 SWITCH BAN	\$39.29	\$39.29	\$39.29	\$39.29	Y	O	
1 101420	ELECTRONIC COMPONENT ASSY, SHM	\$327.92	\$327.92	\$327.92	*****	Y	O	
1 A06-49957-003	**INVALID PART**	\$15.26	\$15.26	\$15.26	\$15.26	Y	O	

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Remove and replace switch hub module (SHM)	1	\$70	\$65
.3	Remove and replace eight switch bank (8SB)	.3	\$21	\$19.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:14 PM

Name MATTHEWS BUSES, INC.

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City NEWARK VALLEY

State NY **Zip** [REDACTED]

Number 33050

Claim No [REDACTED]

Clm Seq No 1561296

Vin 4UZABRCS87CW [REDACTED]

Body No 563113

Order No 75998

Claim Type PDI

Failure Date 22-SEP-06

Auth No

Mileage 748

First Owner Y

Repair Date 22-SEP-06

Repaired By D

Repair Order No 67624

Chassis No 60008

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$136.38

Total Approved \$136.38

Problem TROUBLESHOOT, FOUND SWITCH TO BE DEFECTIVE, R & R SWITCH

Cause ENTRANCE DOOR CLOSES WHEN IGNITION IS SHUT OFF

Correction

VENDOR PART DEFECTIVE

Part Part No	Part Desc	Net Price Req	Inst Price App	Job Price App	Net Price App	QTY	IR	Com
1 120721	KEYSWITCH, AIR ENTRANCE DOOR,C2	\$43.24	\$43.24	\$51.88	\$43.24		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$65	\$65
.3	Body repairs performed with no flat rate operation available - actual time	.3	\$19.5	\$19.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:14 PM

Name THOMAS BUS SALES OF IOWA, INC.
Number 16084
Claim No [REDACTED]
Clm Seq No 1562800
Vin 4UZABRCTX7C [REDACTED]
Body No 562180
Order No 75622
Claim Type WAR
Failure Date 18-SEP-06
Auth No
Mileage 11255
First Owner Y
Repair Date 18-SEP-06

Customer Address [REDACTED]
Address [REDACTED]
City VAN METER
State IA **Zip** [REDACTED]
Repaired By D
Repair Order No 6276
Chassis No 57844
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$50.2
Total Approved \$50.2

Problem INSTALL NEW DOOR SWITCH

Cause FRONT ENTRANCE DOOR STARTED CLOSING BY ITSELF WHEN A CHILD WAS IN THE DOOR WAY

Correction DEFECTIVE DOOR SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Cost App	GF Part	QTY
1	100139	ROCKER SWITCH, CODED, ELECTRIC SERVICE D	\$16	\$16	\$19.2	\$16		0

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
.5	Troubleshooting and repair with ServiceLink	.5	\$31	\$31

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:15 PM

Name MATHENY MOTOR TRUCK
COMPANY

Number 49005

Claim No [REDACTED]

Clm Seq No 1563337

Vin 4UZABRCS97C [REDACTED]

Body No 562394

Order No 78843

Claim Type WAR

Failure Date 14-SEP-06

Auth No

Mileage 8063

First Owner N

Repair Date 15-SEP-06

Customer [REDACTED]

Address [REDACTED]

Address

City HARRISVILLE

State WV **Zip** [REDACTED]

Repaired By D

Repair Order No 42249

Chassis No 58200

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$397.92

Total Approved \$392.92

Problem CONNECTED SERVICE LINK TO CHECK CIRCUITS OK. REMOVED DRIVERS SWITCH PANEL INSPECTED DOOR PADDLE SWITCH, SWITCH BANK, AND SWITCH HUB MODULE FOR WATER. FOUND WATER AND CORROSION IN SWITCH HUB MODULE. REMOVED AND REPLACED SWITCH HUB MODULE TESTED OK.

Cause ENTRANCE DOOR OPENS ON ITS OWN

Correction WATER AND CORROSION IN SWITCH HUB MODULE

Part No	Part Desc	Unit Price	Unit Qty	Total	Notes	Req	Com
1 TBB/101420	**INVALID PART**	\$327.92	1	\$327.92	*****	Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Remove and replace switch hub module (SHM)	1	\$70	\$65

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:15 PM

Name EMPIRE TRUCK SALES

Customer

Address

Address

City LIBERTY

State MS **Zip**

Number 25020

Claim No

Clm Seq No 1563949

Vin 4UZABRCSX7C

Body No 661801

Order No 83650

Claim Type WAR

Failure Date 05-OCT-06

Auth No

Mileage 5712

First Owner Y

Repair Date 10-OCT-06

Repaired By D

Repair Order No R0132412

Chassis No 65639

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$78.14

Total Approved \$78.14

Problem REMOVED EX. DOOR SWITCH AND TESTED RESISTANCE. THE SWITCH HAD CONTINUITY WHEN SHAKE WITHOUT OPERATING THE SWITCH.REPLACED SWITCH.OSP IS PART # 116839 1 @ 52.64

Cause DOOR-CUST. SAYS WHEN THE DOOR IS OPENED IT WILL PARTIALLY OPEN AND CLOSE ON ITS OWN.

Correction

EXT. DOOR SWITCH MALFUCTIONS WHEN SHAKEN

Part No	Part Desc	Qty	Unit Price	Net Price	Cost	Other Cost	Req	App	Estm
---------	-----------	-----	------------	-----------	------	------------	-----	-----	------

Cost Code	Other Cost Requested	Other Cost Approved
OSP	\$52.64	\$52.64

Hours Req	Rate Description	Hours App	Cost Req	Cost App
.3	Electric Door Control Switch - Remove & Replace	.3	\$25.5	\$25.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:16 PM

Name HOEKSTRA TRANSPORTATION, INC.

Number 23023

Claim No [REDACTED]

Clm Seq No 1564766

Vin 4UZABRCS47C [REDACTED]

Body No 660067

Order No 77084

Claim Type WAR

Failure Date 18-SEP-06

Auth No

Mileage 5955

First Owner Y

Repair Date 18-SEP-06

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City CLINTON TOWNSHIP

State MI

Zip [REDACTED]

Repaired By D

Repair Order No S0018239

Chassis No 60517

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$101.62

Total Approved \$101.62

Problem T/SHOOT ELECTRICAL. ISOLATE TO BAD GROUND TO BULKHEAD GROUND STUD. DISASSEMBLE, CLEAN GROUND, AND REASSEMBLE. R/R SWITCH. TEST GOOD.

Cause ENTRANCE DOOR INTERMITTENTLY OPENING WHILE DRIVING

Correction INSUFFICIENT GROUND AT BULKHEAD GROUND STUD AND DEFECTIVE SWITCH

Part No	Part Desc	Unit Price	Unit Price	Inst	Net Est	Cl	R6	Claim
Qty		Req	App	/App	App			Part
1	A06-49957-002 **INVALID PART**	\$13.19	\$13.19	\$15.82	\$13.19		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$78	\$78
.1	Electric Door Switch	.1	\$7.8	\$7.8

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:16 PM

Name EDWIN H. DAVIS & SON, INC.

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City CHESAPEAKE

State OH **Zip** [REDACTED]

Number 36030

Claim No [REDACTED]

Cln Seq No 1564821

Vin 4UZABRCS65C [REDACTED]

Body No 460030

Order No 53252

Claim Type WAR

Failure Date 04-OCT-06

Auth No

Mileage 6807

First Owner N

Repair Date 04-OCT-06

Repaired By D

Repair Order No 21243

Chassis No 31672

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$24.6

Total Approved \$24.6

Problem REPLACED DOOR SWITCH

Cause ELECTRIC ENTRANCE DOOR STOPS MOVING WHILE HOLDING SWITCH

Correction FAULTY SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total Cost	Net Excl Tax	OT	Re	Cost
1	100139	ROCKER SWITCH, CODED, ELECTRIC SERVICE D	\$15.5	\$15.5	\$18.6	\$15.5		Y	O

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
.1	Rocker Switch, Lights or Heater Motors - Remove & Replace	.1	\$6	\$6

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:16 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer Address

Number 22022

City TYNGSBORO

Claim No

State MA

Zip

Clin Seq No 1565318

Vin 4UZABRDD77C

Repaired By D

Repair Order No 17687

Body No 563156

Chassis No 60131

Order No 76782

Chassis Mfg FLNER

Claim Type PDI

Recall No

Failure Date 25-SEP-06

Recall File No

Auth No

Total Requested \$136.14

Mileage 805

Total Approved \$136.14

First Owner Y

Repair Date 25-SEP-06

Problem CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF THIS IS THE PADDLE TYPE SWITCH AM RESUBMITTING THIS CLAIM IF IT IS DENIED I NEED A REASON THE SWITCH FAILED THIS HAS BEEN AN ONGOING PROBLAM

Correction EXTERIOR DOOR SWITCH BAD CORRODED

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Notes	Chg	Re	Open
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$43.87	\$43.87	\$52.64	\$43.87		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshootingand repair with ServiceLink	1	\$83.5	\$83.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:17 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer Address

Number 22022

City WALPOLE
State MA **Zip** 2081

Claim No

Clim Seq No 1565319

Vin 4UZABRCTX7C

Repaired By D
Repair Order No 16806
Chassis No 58660
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$136.14
Total Approved \$136.14

Body No 562593

Order No 77010

Claim Type WAR

Failure Date 04-OCT-06

Auth No

Mileage 1052

First Owner Y

Repair Date 04-OCT-06

Problem CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF THIS IS THE PADDLE TYPE SWITCH AM RESUBMITTING THIS CLAIM IF IT IS DENIED I NEED A REASON THE SWITCH FAILED THIS HAS BEEN AN ONGOING PROBLEM

Correction EXTERIOR DOOR SWITCH BAD CORRODED

Part Qty	Part No	Part Desc	Req Price	App Price	Total App	Unit Cost	C/F	Re	Claim Part
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$43.87	\$43.87	\$52.64	\$43.87		Y	O

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and repair with ServiceLink	1	\$83.5	\$83.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:17 PM

Name FIRST BUS CENTRE

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City FORT ST JOHN

State BC

Zip [REDACTED]

Number 99834

Claim No [REDACTED]

Clm Seq No 1565962

Vin 4UZABRCS46C [REDACTED]

Body No 560145

Order No 63159

Claim Type WAR

Failure Date 30-AUG-06

Auth No

Mileage 26796

First Owner Y

Repair Date 31-AUG-06

Repaired By O

Repair Order No 147

Chassis No 44550

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$114.25

Total Approved \$114.25

Problem REMOVED AND REPLACED SWITCH WITH A NEW ONE. TESTED OSL 1HR X \$82.50= \$82.50. OSP=DOOR SWITCH. \$31.75.

Cause DOOR IS OPENING WHILE TRAVELING.

Correction

TROUBLE SHOOT. FOUND THE DOOR SWITCH FAULTY. INTERNAL FAILURE

Part No	Part Desc	Qty	Net Price Req	Net Price App	Total App	Net Price Req	Net Price App	Cost Req	Cost App
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Cost Code	Other Cost Requested	Other Cost Approved
OSL	\$82.5	\$82.5
OSP	\$31.75	\$31.75

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
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Claim Report

Thomas Built Buses

Report run on: April 19, 2007 2:17 PM

Name FREIGHTLINER TRUCKS OF SOUTH
FLORIDA INC.

Customer
Address
Address

Number 10070

City KEY WEST

Claim No

State FL **Zip**

Clm Seq No 1567537

Vin 4UZABRCS970

Repaired By D

Body No 660719

Repair Order No 408186

Order No 85075

Chassis No 62642

Claim Type WAR

Chassis Mfg FLNER

Failure Date 09-OCT-06

Recall No

Auth No EG061012

Recall File No

Mileage 5332

Total Requested \$972

First Owner N

Total Approved \$972

Repair Date 09-OCT-06

Problem CHECKED DOOR CIRCUIT, FOUND NO LOOSE CONNECTIONS. REFLASHED BHM, NO CHANGE, TRIED NEW SHM AND NO CHANGE. TRACED BACK TO SWITCH, REPLACED SWITCH. DOOR WORKS OK AT THIS TIME. TOTAL OF CLAIM 972.00 FOR LABOR AUTH EG061012. PARTS PROVIDED BY TBB.

Cause CUSTOMER REPORTED FRONT ENTRANCE DOOR WOULD OPWN ON IT'S OWN.

Correction DOOR SWITCH

Part	Part No	Part Desc	Qty	Non Priced	Non Priced	Total	Non Priced	Cost	Rate	Gen
				App	App	App	App			Part

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
12	For "actual" time required	12	\$972	\$972