

PE07-012
FREIGHTLINER
4/20/2007
ATTACHMENT
PART 6 OF 7

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 11:58 AM

Name NEW ENGLAND TRANSIT SALES, INC

Customer Address Address

Number 22022

City WALPOLE

Claim No [REDACTED]

State MA

Zip [REDACTED]

Clim Seq No 1443120

Vin 4UZABRCT66 [REDACTED]

Repaired By D

Repair Order No 15239

Body No 560523

Chassis No 47288

Order No 65326

Chassis Mfg FLNER

Claim Type PDI

Recall No

Failure Date 21-JUL-05

Recall File No

Auth No

Total Requested \$138.44

Mileage 892

Total Approved \$130.64

First Owner Y

Repair Date 21-JUL-05

Problem CK THE POWER TO THE SWITCH GOOD REPLACE THE SWITCH WITH A NEW ONE DOOR WORKED CORRECTLY NOW

Cause ENTRANCE DOOR OPENS UP BY ITSELF WHEN THE UNIT IS DRIVING DOWN THE ROAD

Correction SWITCH SHORTED

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Amount Paid	Balance
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$37.37	\$37.37	\$44.84	\$37.37	0

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
.2	Rocker Switch, Lights or Heater Motors - Remove & Replace	.1	\$15.6	\$7.8
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 11:59 AM

Name NEW ENGLAND TRANSIT SALES, INC

Customer Address [REDACTED]
Address

Number 22022

City WALPOLE

Claim No [REDACTED]

State MA **Zip** [REDACTED]

Clm Seq No 1448175

Vin 4UZABRCT06C [REDACTED]

Repaired By D

Body No 560563

Repair Order No 15560

Order No 65340

Chassis No 47200

Claim Type PDI

Chassis Mfg FLNER

Failure Date 04-AUG-05

Recall No

Auth No

Recall File No

Mileage 919

Total Requested \$127.22

First Owner Y

Total Approved \$127.22

Repair Date 04-AUG-05

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part No	Part Desc	Net Price	Net Price	Total	Net Price	Chg	Part	QTY
Qty		Req	App	App	App			
1	116723 KEYSWITCH, EMRGNCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02			0

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost (Req)	Cost (App)
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 11:59 AM

Name NEW ENGLAND TRANSIT SALES,
INC

Customer

Address

Address

City WALPOLE

State MA Zip

Number 22022

Claim No

Clm Seq No 1453739

Vin 4UZABRCT46C

Body No 560569

Order No 65342

Claim Type PDI

Failure Date 12-AUG-05

Auth No

Mileage 958

First Owner Y

Repair Date 12-AUG-05

Repaired By D

Repair Order No 15297

Chassis No 47470

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$127.22

Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction

EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Unit Price	Cost Req	Cost App	Part
1	116723	KEYSWITCH, EMRGNCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02			Y O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:00 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City WALPOLE

State MA

Zip [REDACTED]

Number 22022

Claim No [REDACTED]

Clm Seq No 1453744

Vin 4UZABRCT36C [REDACTED]

Body No 560585

Order No 65347

Claim Type PDI

Failure Date 05-AUG-05

Auth No

Mileage 853

First Owner Y

Repair Date 05-AUG-05

Repaired By D

Repair Order No 15325

Chassis No 46839

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$127.22

Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction

EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Unit Price	Unit Price	Total	Unit Price	Part	Claim
			Req	App	App	App		For
1	116723	KEYSWITCH, EMERGENCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02	Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours	Rate	Rate Description	Hours	Rate	Cost	Cost
			App	App	App	App
1		Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:00 PM

Name NEW ENGLAND TRANSIT SALES,
INC

Number 22022

Claim No [REDACTED]

Clm Seq No 1454015

Vin 4UZABRCT36C [REDACTED]

Body No 561045

Order No 64877

Claim Type PDI

Failure Date 09-SEP-05

Auth No

Mileage 982

First Owner Y

Repair Date 09-SEP-05

Customer [REDACTED]

Address [REDACTED]

Address

City TYNGSBORO

State MA **Zip** [REDACTED]

Repaired By D

Repair Order No 15636

Chassis No 54402

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$127.22

Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price App	QTY	Rat	Com
1	116723	KEYSWITCH, EMRGNCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:05 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer Address

Number 22022

Address

Claim No

City WALPOLE

Clm Seq No 1454538

State MA **Zip**

Vin 4UZABRCT96C

Repaired By D

Body No 560506

Repair Order No 15659

Order No 65322

Chassis No 46741

Claim Type PDI

Chassis Mfg FLNER

Failure Date 01-SEP-05

Recall No

Auth No

Recall File No

Mileage 1025

Total Requested \$127.22

First Owner Y

Total Approved \$127.22

Repair Date 01-SEP-05

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction

EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Mo Exp %	OS	Rel	Com Part
1	116723	KEYSWITCH, EMRGNCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:06 PM

Name NEW ENGLAND TRANSIT SALES, INC

Number 22022

Claim No [REDACTED]

Clim Seq No 1454539

Vin 4UZABRCT06C [REDACTED]

Body No 560507

Order No 65323

Claim Type PDI

Failure Date 01-SEP-05

Auth No

Mileage 1558

First Owner Y

Repair Date 01-SEP-05

Customer

Address [REDACTED]

Address [REDACTED]

City WALPOLE

State MA **Zip** [REDACTED]

Repaired By D

Repair Order No 15659

Chassis No 47226

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$127.22

Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price Req	Net Price App	Ref	Dam
1	116723	KEYSWITCH, EMERGENCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	O

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:07 PM

Name NEW ENGLAND TRANSIT SALES,
INC
Number 22022
Claim No [REDACTED]
Clm Seq No 1454540
Vin 4UZABRCT26C [REDACTED]
Body No 560512
Order No 65324
Claim Type PDI
Failure Date 01-SEP-05
Auth No
Mileage 1374
First Owner Y
Repair Date 01-SEP-05

Customer Address [REDACTED]
Address [REDACTED]
City WALPOLE
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 15659
Chassis No 47075
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$127.22
Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Tranl App	Net Price Req	Net Price App	RD	Com
1	116723	KEYSWITCH, EMRGNCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02	\$41.02	Y	O

Cost Code **Other Cost** **Requested** **Other Cost** **Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:22 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer Address

Number 22022

City WALPOLE

Claim No

State MA **Zip**

Clm Seq No 1454541

Vin 4UZABRCT46C

Repaired By D

Body No 560517

Repair Order No 15659

Order No 65325

Chassis No 47231

Claim Type PDI

Chassis Mfg FLNER

Failure Date 01-SEP-05

Recall No

Auth No

Recall File No

Mileage 1433

Total Requested \$127.22

First Owner Y

Total Approved \$127.22

Repair Date 01-SEP-05

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ex App	CF	RM	Dem
1	116723	KEYSWITCH, EMRGNCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	O

Cost Code **Other Cost** **Requester** **Other Cost** **Approver**

Hours Req	Rate	Description	Hours App	Cost	Cost App
1		Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:22 PM

Name THOMAS BUS GULF COAST, LTD

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City LA PORTE

State TX **Zip** [REDACTED]

Number 44020

Claim No [REDACTED]

Clm Seq No 1457188

Vin 4UZABRDC46C [REDACTED]

Body No 460194

Order No 59783

Claim Type WAR

Failure Date 20-SEP-05

Auth No

Mileage 3393

First Owner N

Repair Date 20-SEP-05

Repaired By D
Repair Order No 60001646

Chassis No 35369

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$132.42

Total Approved \$125.83

Problem CHECKED THE LOADING DOOR OPERATION AND FOUND THAT THE LOADING DOOR WAS INOP. CHECKED THE OUTSIDE VANDALOCK SWITCH AND FOUND IT WAS INOP. REMOVED AND REPLACED THE SWITCH AND RECHECKED THE OPERATION. THE LOADING DOOR IS NOW WORKING PROPERLY.

Cause CHECK DOOR SWITCH - OPENING AND CLOSING BY ITSELF.

Correction BAD LOADING DOOR OUTSIDE SWITCH.

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Inst Price App	Inst Price	Y	O
1	120721	KEYSWITCH, AIR ENTRANCE DOOR,C2	\$50.69	\$50.69	\$60.83	\$50.69	Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours/Inst	Cost/Inst	Cost/Inst
1	Troubleshooting and Repairing Electrical Circuit	1	\$65	\$65

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:23 PM

Name OMAHA TRUCK CENTER

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City MALCOLM

State NE **Zip** [REDACTED]

Number 28050

Claim No [REDACTED]

Cim Seq No 1459258

Vin 4UZABRCS07C [REDACTED]

Body No 561335

Order No 74069

Claim Type PDI

Failure Date 29-AUG-05

Auth No

Mileage 1213

First Owner Y

Repair Date 26-SEP-05

Repaired By D

Repair Order No 359309

Chassis No 55553

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$445.65

Total Approved \$445.65

Problem REMOVED SCREWS IN SWITCH PANEL & MOUNTING BOLTS IN SHIM. REMOVED MODULE, TOP COVER. REPLACED MODULE. REASSY. CKD OP. FRT-12.00

Cause LOWER SWITCHES ARE ALL INOP, DOORS & REAR HEATER COME ON & OFF BY THEMSELF.

Correction WATER LEAK DAMAGED CIRCUIT BOARD.

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ext App	Rel	Com
1	101420	ELECTRONIC COMPONENT ASSY, SHM	\$365.45	\$365.45	\$365.45	*****	Y	O

Cost Code	Other Cost Requested	Other Cost Approved
FRT	\$12	\$12

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1.1		For "actual" time required	1.1	\$68.2	\$68.2

Claim Report

Thomas Bullt Buses

Report run on: April 19, 2007 12:23 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer Address Address

Number 22022

City FRESNO

Claim No [REDACTED]

State CA **Zip** [REDACTED]

Clm Seq No 1459526

Vin 4UZABRCS26CU53913

Repaired By D
Repair Order No 15601

Body No 560040

Chassis No 36575

Order No 62474

Chassis Mfg FLNER

Claim Type PDI

Recall No

Fallure Date 29-AUG-05

Recall File No

Auth No

Total Requested \$127.22

Mileage 847

Total Approved \$127.22

First Owner Y

Repair Date 29-AUG-05

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Rep	Net Price App	Total App	Net Price App	Inst	Plan
1	116723	KEYSWITCH, EMRGNCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02	Y	O

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hour App	Cost Req	Cost App
1		Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:23 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer Address Address

Number 22022

City CONCORD

Claim No [REDACTED]

State MA

Zip [REDACTED]

Clm Seq No 1459527

Vin 4UZABRDD86C [REDACTED]

Repaired By D

Repair Order No 15605

Body No 561070

Chassis No 54775

Order No 65288

Chassis Mfg FLNER

Claim Type PDI

Recall No

Failure Date 29-AUG-05

Recall File No

Auth No

Total Requested \$127.22

Mileage 837

Total Approved \$127.22

First Owner Y

Repair Date 29-AUG-05

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction

EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ea App	C	F	R	Oem Part
1	116723	KEYSWITCH, EMRGNCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02			Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:24 PM

Name THOMAS BUS GULF COAST, LTD

Customer

Address

Address

City LA PORTE

State TX Zip

Number 44020

Claim No

Clim Seq No 1460086

Vin 4UZABRDC46C

Body No 460194

Order No 59783

Claim Type WAR

Failure Date 03-OCT-05

Auth No

Mileage 3441

First Owner N

Repair Date 03-OCT-05

Repaired By D

Repair Order No 60001681

Chassis No 35369

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$90.1

Total Approved \$84.64

Problem FOUND THE LOADING DOOR SWITCH WAS NOT OPERATING PROPERLY. HOOKED COMPUTER TO BUS AND FOUND THAT WHEN THE DOOR SWITCH WAS NOT WORKING CORRECTLY THE COMP. WOULD INDICATE AN ERROR WITH THE SWITCH. REMOVED AND REPLACED SWITCH. RECHECKED, WORKING PROP

Cause CHECK LOADING DOOR OPENS AND CLOSES BY ITSELF.

Correction

FAULTY LOADING DOOR SWITCH.

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Instl App	Net Price C/P App	Re	Oem Part
1	103223	ROCKER SWITCH, CODED, AIR SERVICE DOOR O	\$10.95	\$10.95	\$13.14	\$10.95	Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and repair with ServiceLink	1	\$65	\$65
.2		Rocker Switch, Lights or Heater Motors - Remove & Replace	.1	\$13	\$6.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:24 PM

Name NEW ENGLAND TRANSIT SALES, INC
Number 22022
Claim No [REDACTED]
Cim Seq No 1460374
Vin 4UZABRCTX6C [REDACTED]
Body No 560256
Order No 59780
Claim Type WAR
Failure Date 23-SEP-05
Auth No
Mileage 1134
First Owner Y
Repair Date 23-SEP-05

Customer Address [REDACTED]
Address
City SOMERVILLE
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 15712
Chassis No 45583
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$127.22
Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERRIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERRIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERRIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Inst. Cost	Est. Cost	Repl	Open
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:25 PM

Name NEW ENGLAND TRANSIT SALES, INC
Number 22022
Claim No [REDACTED]
Clm Seq No 1465673
Vin 4UZABRCT36C [REDACTED]
Body No 560500
Order No 65316
Claim Type WAR
Failure Date 31-OCT-05
Auth No
Mileage 2646
First Owner Y
Repair Date 31-OCT-05

Customer Address [REDACTED]
Address
City WALPOLE
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 15832
Chassis No 47213
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$127.22
Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Notes	OT	Ro	Ordn Part
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost/Req	Cost/App
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:25 PM

Name NEW ENGLAND TRANSIT SALES, INC
Number 22022
Claim No [REDACTED]
Clm Seq No 1465677
Vin 4UZABRCT76C [REDACTED]
Body No 560628
Order No 65352
Claim Type WAR
Failure Date 25-OCT-05
Auth No
Mileage 2044
First Owner Y
Repair Date 25-OCT-05

Customer Address [REDACTED]
Address
City WALPOLE
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 15810
Chassis No 47750
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$127.22
Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Unit Cost	QTY	Rel	Gain Pct
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$41.02	\$41.02	\$49.22	\$41.02			0

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Bullt Buses

Report run on: April 19, 2007 12:26 PM

Name NEW ENGLAND TRANSIT SALES,
INC

Number 22022

Claim No [REDACTED]

Clm Seq No 1469019

Vin 4UZABRCT86C [REDACTED]

Body No 560765

Order No 65361

Claim Type WAR

Failure Date 03-NOV-05

Auth No

Mileage 2154

First Owner Y

Repair Date 03-NOV-05

Customer [REDACTED]

Address [REDACTED]

Address

City WALPOLE

State MA **Zip** [REDACTED]

Repaired By D

Repair Order No 15770

Chassis No 48540

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$127.22

Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Inst Cost	Est	Qem
1	116839	LEVER SWITCH, EMERGENCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		0

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:27 PM

Name NEW ENGLAND TRANSIT SALES,
INC

Customer
Address
Address

Number 22022

City NEW BEDFORD
State MA **Zip**

Claim No

Cim Seq No 1469023

Vin 4UZABRCT26C

Body No 561030

Order No 65225

Claim Type WAR

Fallure Date 16-NOV-05

Auth No

Mileage 3834

First Owner Y

Repair Date 16-NOV-05

Repaired By D
Repair Order No 15952
Chassis No 54738
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$127.22
Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	No Price App	Total App	Net Price Req	Cost Req	Cost App
1	116839	LEVER SWITCH, EMERGENCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		0

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Bullt Buses

Report run on: April 19, 2007 12:27 PM

Name NEW ENGLAND TRANSIT SALES,
INC
Number 22022
Claim No [REDACTED]
Clm Seq No 1469250
Vin 4UZABRCT56C [REDACTED]
Body No 560610
Order No 65351
Claim Type WAR
Failure Date 17-NOV-05
Auth No
Mileage 3480
First Owner Y
Repair Date 17-NOV-05

Customer [REDACTED]
Address [REDACTED]
Address
City WALPOLE
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 15956
Chassis No 47663
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$127.22
Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price C/F App	Rec	Ordn Part
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$41.02	\$41.02	\$49.22	\$41.02		0

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate/Description	Hours App	Cost Req	Cost App
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:27 PM

Name NEW ENGLAND TRANSIT SALES,
INC
Number 22022
Claim No [REDACTED]
Clm Seq No 1469256
Vin 4UZABRCT66C [REDACTED]
Body No 561056
Order No 65227
Claim Type WAR
Failure Date 31-OCT-05
Auth No
Mileage 2412
First Owner Y
Repair Date 31-OCT-05

Customer Address [REDACTED]
Address
City NEW BEDFORD
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 15840
Chassis No 54835
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$127.22
Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price / App	Off / Inv	Ro	Com
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	O

Cost Code: Other Cost Requester: Other Cost Approver:

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:28 PM

Name AMERICAN BUS SALES & SERV
INC.

Customer

Address

Address

City ANNAPOLIS

State MD **Zip**

Number 21013

Claim No

Clm Seq No 1471328

Vin 4UZABRCT96C

Body No 561081

Order No 65578

Claim Type PDI

Failure Date 07-SEP-05

Auth No

Mileage 434

First Owner Y

Repair Date 22-SEP-05

Repaired By D
Repair Order No 223516

Chassis No 54541

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$118.25

Total Approved \$111.25

Problem REMOVED AND REPLACED DOOR SWITCH TEST OK

Cause PERKINS BUS WHEN DRIVER TURNS BUS OFF AND TAKE THE KEY OUT, THE DOOR CLOSSES AND YOU CAN'T GET OUT

Correction T/S FOUND FAILED DOOR SWITCH (INTERMITTENT)

Part Qty	Part No	Part Desc	Net Price Req	Net Price /App	Total App	Warranty App	OT App	RA	Com Part
1	100139	ROCKER SWITCH, CODED, ELECTRIC SERVICE D	\$11.04	\$11.04	\$13.25	\$11.04		Y	O

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost/HR	Cost App
1.3	Troubleshooting and Repairing Electrical Circuit	1.3	\$91	\$91
.2	Rocker Switch, Lights or Heater Motors - Remove & Replace	.1	\$14	\$7

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:28 PM

Name MACNAB BUS SALES

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City ACTON

State ON **Zip** [REDACTED]

Number 99626

Claim No [REDACTED]

Clm Seq No 1471765

Vin 4UZABRCS26C [REDACTED]

Body No 560406

Order No 60958

Claim Type WAR

Failure Date 28-NOV-05

Auth No

Mileage 12689

First Owner Y

Repair Date 28-NOV-05

Repaired By O
Repair Order No 745939
Chassis No 46656
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$616.86
Total Approved \$616.86

Problem TROUBLESHOOT AND REPLACE SWITCH HUB MODULE 1.5 HRS @ 80.00

Cause TYLER / ENTRANCE DOOR OPENS ON ITS OWN AT RANDOM

Correction VARIOUS

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price C/E	RA	OT
1	101420	ELECTRONIC MODULE ASSY, SHM	\$414.05	\$414.05	\$496.86	*****	Y	O

Cost Code	Other Cost Requested	Other Cost Approved
OSL	\$120	\$120

Hours Req	Rate	Description	Hours App	Cost/Req	Cost/App
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Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:29 PM

Name AUTO BUS THOMAS, INC

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City MONTMAGNY

State PQ **Zip** [REDACTED]

Number 99004

Claim No [REDACTED]

Clm Seq No 1472430

Vin 4UZABRCS76C [REDACTED]

Body No 560285

Order No 57625

Claim Type WAR

Failure Date 18-NOV-05

Auth No

Mileage 14255

First Owner N

Repair Date 18-NOV-05

Repaired By D

Repair Order No 7058

Chassis No 45752

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$131.04

Total Approved \$131.03

Problem TROUBLESHOOT WITH SERVICE LINK, REPLACE SWITCHBANK "A"

Cause ENTRANCE DOOR OPENS WHILE DRIVING

Correction

SWITCH BANK DEFECTIVE

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price O/E	Ret	Com
1	100279	ELECTRONIC COMPONENT ASSY, 8SB	\$49.61	\$49.61	\$59.53	\$49.61	Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$55	\$55
.3	Remove and replace eight switch bank (8SB)	.3	\$16.5	\$16.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:29 PM

Name MATHENY MOTOR TRUCK
COMPANY

Customer
Address
Address

Number 49005

City CHARLESTON

Claim No [REDACTED]

State WV **Zip** [REDACTED]

Clin Seq No 1472759

Repaired By O

Vin 4UZABRDC16C [REDACTED]

Repair Order No 28704

Body No 460224

Chassis No 34255

Order No 57986

Chassis Mfg FLNER

Claim Type WAR

Recall No

Failure Date 14-NOV-05

Recall File No

Auth No

Total Requested \$17.88

Mileage 5123

Total Approved \$17.88

First Owner N

Repair Date 14-NOV-05

Problem CHECKED WIRING OK REPLACED DRIVERS OPERATED DOOR SWITCH OK

Cause DRIVERS OPERATED DOOR SWITCH DOES NOT OPEN DOOR

Correction FAILURE IN DOOR SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price App	Off	Part	Dem Part
1	TBB/5170-0100-10	**INVALID PART**	\$11.38	\$11.38	\$11.38	\$11.38		Y	O

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
.1	Rocker Switch, Lights or Heater Motors - Remove & Replace	.1	\$6.5	\$6.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:29 PM

Name NEW ENGLAND TRANSIT SALES,
INC

Customer
Address
Address

Number 22022

City NEW BEDFORD

Claim No [REDACTED]

State MA **Zip** [REDACTED]

Clm Seq No 1474423

Repaired By D
Repair Order No 14479

Vin 4UZABRCT86C [REDACTED]

Chassis No 54694

Body No 561021

Chassis Mfg FLNER

Order No 65228

Recall No

Claim Type WAR

Recall File No

Failure Date 05-DEC-05

Total Requested \$127.22

Auth No

Total Approved \$127.22

Mileage 2852

First Owner Y

Repair Date 05-DEC-05

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	No Price Req	Net Price App	Total App	Net Price App	OTF Rate	Qam
1	116839	LEVER SWITCH, EMERGENCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		0

Cost Code **Other Cost Requester** **Other Cost Approver**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:30 PM

Name NEW ENGLAND TRANSIT SALES, INC
Number 22022
Claim No [REDACTED]
Clm Seq No 1474429
Vin 4UZABRCT16C [REDACTED]
Body No 561034
Order No 64876
Claim Type WAR
Failure Date 21-NOV-05
Auth No
Mileage 3600
First Owner Y
Repair Date 21-NOV-05

Customer Address [REDACTED]
Address [REDACTED]
City CONCORD
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 15966
Chassis No 54735
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$127.22
Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Inst / App	Net Price / App	Other Cost Req	Other Cost App
1	116839	LEVER SWITCH, EMERGENCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		0

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:30 PM

Name SONNY MERRYMAN, INC.

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City BEDFORD

State VA **Zip** [REDACTED]

Number 47011

Claim No [REDACTED]

Clm Seq No 1474695

Vin 4UZABRCS47C [REDACTED]

Body No 561400

Order No 77098

Claim Type WAR

Failure Date 07-OCT-05

Auth No

Mileage 906

First Owner Y

Repair Date 07-OCT-05

Repaired By D
Repair Order No 38384
Chassis No 55806
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$395.92
Total Approved \$395.92

Problem REPLACE SWITCH HUB MODULE

Cause ENTRANCE DOORS OPEN ON THEIR OWN

Correction SWITCH HUB MODULE BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Notes	Ch	Rel	Com Part
1	101420	ELECTRONIC MODULE ASSY, SHM	\$273.27	\$273.27	\$327.92	*****		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Remove and replace switch hub module (SHM)	1	\$68	\$68

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:30 PM

Name NEW ENGLAND TRANSIT SALES, INC

Number 22022

Claim No [REDACTED]

Cim Seq No 1476693

Vin 4UZABRDD66C [REDACTED]

Body No 561057

Order No 65286

Claim Type WAR

Failure Date 08-NOV-05

Auth No

Mileage 4216

First Owner Y

Repair Date 08-NOV-05

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City NORTH KINGSTON

State RI

Zip [REDACTED]

Repaired By D

Repair Order No 15901

Chassis No 54817

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$127.22

Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction

EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ex App	G.F.	Ret	Gen Part
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$41.02	\$41.02	\$49.22	\$41.02		N	O

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:31 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer Address

Number 22022

Address

City NEW BEDFORD

Claim No

State MA **Zip**

Clm Seq No 1476697

Vin 4UZABRCTX6C

Repaired By D
Repair Order No 15902

Body No 561055

Chassis No 54834

Order No 65229

Chassis Mfg FLNER

Claim Type WAR

Recall No

Failure Date 08-NOV-05

Recall File No

Auth No

Total Requested \$127.22

Mileage 2778

Total Approved \$127.22

First Owner Y

Repair Date 08-NOV-05

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction

EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	NETS	CE	Rat	Com
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$41.02	\$41.02	\$49.22	\$41.02		N	O

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:31 PM

Name NEW ENGLAND TRANSIT SALES,
INC

Customer [REDACTED]

Address [REDACTED]

Address

City SOMMERSVILLE

State MA **Zip** [REDACTED]

Number 22022

Claim No [REDACTED]

Clm Seq No 1477007

Vin 4UZABRDC36C [REDACTED]

Body No 560308

Order No 57264

Claim Type WAR

Failure Date 03-NOV-05

Auth No

Mileage 8721

First Owner Y

Repair Date 03-NOV-05

Repaired By D

Repair Order No 15873

Chassis No 45998

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$127.22

Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction

EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Non Price Req	Non Price App	Total App	NCCLB App	CE/Ro	Om Part
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$41.02	\$41.02	\$49.22	\$41.02		0

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:31 PM

Name NEW ENGLAND TRANSIT SALES, INC
Number 22022
Claim No [REDACTED]
Clm Seq No 1477017
Vin 4UZABRCTX6C [REDACTED]
Body No 560581
Order No 65345
Claim Type WAR
Failure Date 13-DEC-05
Auth No
Mileage 4069
First Owner Y
Repair Date 13-DEC-05

Customer Address [REDACTED]
Address [REDACTED]
City WALPOLE
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 15185
Chassis No 47586
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$127.22
Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price App	Part	Open
1	116839	LEVER SWITCH, EMERGENCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		0

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:32 PM

Name NEW ENGLAND TRANSIT SALES,
INC
Number 22022
Claim No [REDACTED]
Cim Seq No 1477873
Vin 4UZABRCT86C [REDACTED]
Body No 560239
Order No 59779
Claim Type WAR
Failure Date 29-NOV-05
Auth No
Mileage 2695
First Owner Y
Repair Date 29-NOV-05

Customer [REDACTED]
Address [REDACTED]
Address
City NEW BEDFORD
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 14425
Chassis No 44958
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$127.22
Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERRIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERRIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERRIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Exp App	GE Rat	Dem Part
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$41.02	\$41.02	\$49.22	\$41.02		O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:33 PM

Name NEW ENGLAND TRANSIT SALES,
INC
Number 22022
Claim No [REDACTED]
Clm Seq No 1478202
Vin 4UZABRCT26C [REDACTED]
Body No 560037
Order No 59767
Claim Type WAR
Failure Date 23-NOV-05
Auth No
Mileage 3580
First Owner Y
Repair Date 23-NOV-05

Customer [REDACTED]
Address [REDACTED]
Address
City WALPOLE
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 15991
Chassis No 36606
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$127.22
Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ex App	G.E. Ref	Re	Qam Part
1	116839	LEVER SWITCH, EMERGENCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02			0

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:34 PM

Name NEW ENGLAND TRANSIT SALES,
INC

Customer
Address
Address

Number 22022

City CONCORD

Claim No [REDACTED]

State MA **Zip** [REDACTED]

Clim Seq No 1478776

Vin 4UZABRDD66C [REDACTED]

Repaired By D

Repair Order No 14465

Body No 561062

Chassis No 54823

Order No 65287

Chassis Mfg FLNER

Claim Type WAR

Recall No

Failure Date 01-DEC-05

Recall File No

Auth No

Total Requested \$127.22

Mileage 5344

Total Approved \$127.22

First Owner Y

Repair Date 01-DEC-05

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Exch	Other	Repl	Dam
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$41.02	\$41.02	\$49.22	\$41.02			0

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:34 PM

Name CAROLINA THOMAS LLC

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City MARTINSBURG

State WV **Zip** [REDACTED]

Number 30025

Claim No [REDACTED]

Clim Seq No 1480086

Vin 4UZABRCS17C [REDACTED]

Body No 562378

Order No 79280

Claim Type WAR

Failure Date 29-NOV-05

Auth No

Mileage 33

First Owner N

Repair Date 29-NOV-05

Repaired By D
Repair Order No 28431
Chassis No 58278
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$239.3
Total Approved \$239.3

Problem CHECKED UNIT FOUND HAD BAD WATER LEAK ONTO SWITCH BANK AND SMART SWITCHES, BLOWED WATER OUT AND CHECKED OK, UNIT CAME BACK BECAUSE DOOR CAME OPEN GOING DOWN THE ROAD, R/R SWITCH BANK DOORS WORKED FINE

Cause ENTRANCE DOORS FLY OPEN

Correction WATER

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price App	Chg Req	Chg App
1	TBB 100279	**INVALID PART**	\$32.74	\$32.74	\$39.3	\$32.74		0

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
2.5	Body repairs performed with no flat rate operation available - actual time	2.5	\$200	\$200

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:35 PM

Name THOMAS BUS SALES OF IOWA, INC.

Customer Address [REDACTED]
Address

Number 16084

City BOONE

Claim No [REDACTED]

State IA

Clm Seq No 1481808

Zip [REDACTED]

Vin 4UZABRDC16C [REDACTED]

Repaired By D

Body No 460238

Repair Order No 5660

Order No 60506

Chassis No 36015

Claim Type WAR

Chassis Mfg FLNER

Failure Date 28-NOV-05

Recall No

Auth No

Recall File No

Mileage 14364

Total Requested \$407.72

First Owner Y

Total Approved \$407.45

Repair Date 28-NOV-05

Problem INSTALL NEW SWITCH HUB

Cause ENTRANCE DOOR WOULD OPEN ON ITS OWN

Correction DEFECTIVE SWITCH HUB

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price Req	Part App	Item
1	101420	ELECTRONIC MODULE ASSY, SHM	\$273.27	\$273	\$327.65	\$273	Y	O

Cost Code	Other Cost Requested	Other Cost Approved
FRT	\$17.8	\$17.8

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Remove and replace switch hub module (SHM)	1	\$62	\$62

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:35 PM

Name NEW ENGLAND TRANSIT SALES,
INC
Number 22022
Claim No [REDACTED]
Clm Seq No 1482737
Vin 4UZABRDC27C [REDACTED]
Body No 561223
Order No 74528
Claim Type WAR
Failure Date 27-DEC-05
Auth No
Mileage 3367
First Owner Y
Repair Date 27-DEC-05

Customer [REDACTED]
Address [REDACTED]
Address
City RICHMOND
State VT **Zip** [REDACTED]
Repaired By D
Repair Order No 14583
Chassis No 55246
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$127.22
Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price GLE Req	Net Price GLE App	Part
1	116839	LEVER SWITCH, EMERGENCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:35 PM

Name NEW ENGLAND TRANSIT SALES,
INC
Number 22022
Claim No [REDACTED]
Clm Seq No 1483072
Vin 4UZABRDC97C [REDACTED]
Body No 561170
Order No 74526
Claim Type WAR
Failure Date 05-DEC-01
Auth No
Mileage 3290
First Owner Y
Repair Date 01-DEC-05

Customer [REDACTED]
Address [REDACTED]
Address
City RICHMOND
State VT **Zip** [REDACTED]
Repaired By D
Repair Order No 14450
Chassis No 55198
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$127.22
Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price (App)	Rate	Com Part
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$41.02	\$41.02	\$49.22	\$41.02		O

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:36 PM

Name KERLIN BUS SALES & LEASING, INC
Number 15038
Claim No [REDACTED]
Clm Seq No 1484814
Vin 4UZABRDC46C [REDACTED]
Body No 561131
Order No 76372
Claim Type WAR
Failure Date 18-JAN-06
Auth No
Mileage 684
First Owner Y
Repair Date 18-JAN-06

Customer Address [REDACTED]
Address [REDACTED]
City FISHERS
State IN **Zip** [REDACTED]
Repaired By D
Repair Order No 105923
Chassis No 54984
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$537.92
Total Approved \$467.92

Problem R/R SWITCH HUB MODULE, FOUND WATER DAMAGE, HAD TO MOVE STEPHEATER SWITCH TO DIFFERENT SLOT TO GET IT TO WORK, FLASHED BUS, TESTED ALL SWITCHES, LIFT DOOR, PARK BRAKE, ALL WORKING CORRECTLY AT THIS TIME

Cause DOOR NOT OPERATING CORRECTLY. WILL SHUT OR OPEN GOING DOWN THE ROAD, NO SPECIFIC PATTERN TO PROBLEM, ERRATIC ACTIONS.....HAMILTON SE

Correction SWITCH HUB MODULE HAD WATER IN IT. NOT JUST DAMPNES BUT STANDING WATER CAUSING EVERYTHING TO DO ERRATIC ACTS

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Instl App	WVYF3 (13)	WVYF3 (13)	WVYF3 (13)	WVYF3 (13)
1	101420	ELECTRONIC MODULE ASSY, SHM	\$273.27	\$273.27	\$327.92	*****			O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
3	Troubleshooting and Repairing Electrical Circuit	2	\$210	\$140

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:36 PM

Name THOMAS BUS GULF COAST, LTD

Customer Address

Number 44020

Address

Claim No

City DIANA

Clin Seq No 1484976

State TX **Zip**

Vin 4UZABRDC06C

Repaired By D

Body No 460234

Repair Order No 60002170

Order No 62200

Chassis No 35641

Claim Type WAR

Chassis Mfg FLNER

Failure Date 20-DEC-05

Recall No

Auth No

Recall File No

Mileage 3880

Total Requested \$65

First Owner N

Total Approved \$65

Repair Date 20-DEC-05

Problem FOUND THAT THE LOADING DOOR WOULD OPEN AND CLOSE ERRATICALLY. CHECKED THE WIRING AND FOUND THAT AS WIRE WIGGLED THE WIRING THE LOADING DOOR WOULD OPEN AND CLOSE. FOUND THAT THE WIRING WAS SHORTING TO GROUND IN THE COMPARTMENT OVER THE DOOR. REPAIRED THE

Cause CHECK LOADING DOOR OPENS AND CLOSES ERRATICALLY.

Correction

SHORT TO GROUND.
ALL OK NOW.

WIRE AND RESUCRED IT. RECHECKED THE OPERATION AND

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Inst	Eq	Lab	Part
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Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and Repairing Electrical Circuit	1	\$65	\$65

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:36 PM

Name NEW ENGLAND TRANSIT SALES, INC
Number 22022
Claim No [REDACTED]
Clm Seq No 1485880
Vin 4UZABRDD76C [REDACTED]
Body No 561043
Order No 64834
Claim Type WAR
Failure Date 11-JAN-06
Auth No
Mileage 4927
First Owner Y
Repair Date 11-JAN-06

Customer Address [REDACTED]
Address
City CONCORD
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 14670
Chassis No 54768
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$127.22
Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Other Cost	Other Cost App	Reb	Cam
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$41.02	\$41.02	\$49.22	\$41.02			0

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:37 PM

Name NEW ENGLAND TRANSIT SALES,
INC

Customer
Address
Address

Number 22022

City CONCORD

Claim No [REDACTED]

State MA **Zip** [REDACTED]

Clm Seq No 1486116

Repaired By D

Vin 4UZABRCT66C [REDACTED]

Repair Order No 14647

Body No 561058

Chassis No 54446

Order No 64975

Chassis Mfg FLNER

Claim Type WAR

Recall No

Failure Date 06-JAN-06

Recall File No

Auth No

Total Requested \$127.22

Mileage 5788

Total Approved \$127.22

First Owner Y

Repair Date 06-JAN-06

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price Req	Net Price App	Cost Req	Cost App
1	116839	LEVER SWITCH, EMERGENCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02	\$41.02		0

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 12:37 PM

Name NEW ENGLAND TRANSIT SALES, INC

Number 22022

Claim No [REDACTED]

Clm Seq No 1489234

Vin 4UZABRDC27C [REDACTED]

Body No 561164

Order No 74525

Claim Type WAR

Fallure Date 30-DEC-05

Auth No

Mileage 4750

First Owner Y

Repair Date 30-DEC-05

Customer [REDACTED]

Address [REDACTED]

Address

City RICHMOND

State VT **Zip** [REDACTED]

Repaired By D

Repair Order No 14612

Chassis No 55167

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$127.22

Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Unit Price	Qty	Net Price	Material	Lab	Est	Rem	QTY
1	116839	LEVER SWITCH, EMERGENCY DOOR OPENING	\$41.02		\$41.02	\$49.22	\$41.02			N O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hour App	Cost Req	Cost App
1		Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:00 PM

Name NEW ENGLAND TRANSIT SALES, INC
Number 22022
Claim No [REDACTED]
Clm Seq No 1489931
Vin 4UZABRCT26C [REDACTED]
Body No 560426
Order No 65307
Claim Type WAR
Failure Date 24-JAN-06
Auth No
Mileage 7368
First Owner Y
Repair Date 24-JAN-06

Customer Address [REDACTED]
Address
City WALPOLE
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 14730
Chassis No 45994
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$127.22
Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price / App	C.F.	Rep	Oem Part
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$41.02	\$41.02	\$49.22	\$41.02		N	O

Cost Code Other Cost Requester Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:01 PM

Name FIRST CLASS COACH - TAMPA
LOCATION

Customer
Address
Address

Number 62068

City GREEN COVE SPRINGS

Claim No

State FL **Zip**

Clim Seq No 1490938

Vin 4UZABRCSX6C

Repaired By D

Repair Order No 71990

Body No 560410

Chassis No 45989

Order No 67944

Chassis Mfg FLNER

Claim Type WAR

Recall No

Failure Date 21-NOV-05

Recall File No

Auth No

Total Requested \$103.04

Mileage 3795

Total Approved \$103.04

First Owner Y

Repair Date 21-NOV-05

Problem CPWA: DIAGNOSIS, R/R AIR DOOR SWITCH - CLAY RO 71990

Cause CPWA: PUPIL LOADING DOOR CLOSSES BY ITSELF

Correction

CPWA: DEFECTIVE AIR DOOR SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total	Net Est App	ICF	Ret	Oem Part
1	A0649957002	**INVALID PART**	\$19.2	\$19.2	\$23.04	\$19.2		Y	O

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$80	\$80

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:01 PM

Name MATTHEWS BUSES, INC.

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City LANSING

State NY **Zip** [REDACTED]

Number 33050

Claim No [REDACTED]

Clm Seq No 1491239

Vin 4UZABRDC07C [REDACTED]

Body No 561260

Order No 73553

Claim Type WAR

Failure Date 05-JAN-06

Auth No

Mileage 7455

First Owner Y

Repair Date 05-JAN-06

Repaired By D
Repair Order No SYR2484

Chassis No 55344

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$84.36

Total Approved \$84.36

Problem TROUBLESHOOT, FOUND DEFECTIVE SWITCH, R & R SWITCH

Cause ENTRANCE DOOR OPENS GOING DOWN HIGHWAY

Correction VENDOR PART DEFECTIVE

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Unit Price	Cost	Rate	Gen
1	A06-49957-002	**INVALID PART**	\$10.72	\$10.72	\$12.86	\$10.72		Y	O

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and repair with ServiceLink	1	\$65	\$65
.1		Rocker Switch, Lights or Heater Motors - Remove & Replace	.1	\$6.5	\$6.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:01 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer

Address

Address

City WALPOLE

State MA **Zip**

Number 22022

Claim No

Clm Seq No 1491477

Vin 4UZABRCT76C

Body No 560400

Order No 65304

Claim Type WAR

Failure Date 08-FEB-06

Auth No

Mileage 7709

First Owner Y

Repair Date 08-FEB-06

Repaired By D
Repair Order No 14811
Chassis No 46600
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$127.22
Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price (Req)	Net Price (App)	Inst Price (App)	Net Price (App)	Chg	Per	Q'ty
1	116839	LEVER SWITCH, EMERGENCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02			0

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost (Req)	Cost (App)
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:02 PM

Name NEW ENGLAND TRANSIT SALES,
INC
Number 22022
Claim No [REDACTED]
Clm Seq No 1491972
Vin 4UZABRDD26C [REDACTED]
Body No 560154
Order No 57290
Claim Type WAR
Failure Date 23-JAN-06
Auth No
Mileage 3559
First Owner Y
Repair Date 23-JAN-06

Customer [REDACTED]
Address [REDACTED]
Address
City SHREWSBURY
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 14549
Chassis No 44722
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$127.22
Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Qam Part
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$41.02	\$41.02	\$49.22	\$41.02			0

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:02 PM

Name PONDER EQUIPMENT CO., INC.

Customer [REDACTED]
Address [REDACTED]
Address [REDACTED]

Number 26027

City ANNA
State IL Zip [REDACTED]

Claim No [REDACTED]
Cln Seq No 1491998
Vin 4UZABRCS560 [REDACTED]

Repaired By D
Repair Order No 1
Chassis No 45349
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$27.73
Total Approved \$27.73

Body No 560243
Order No 60012
Claim Type WAR
Failure Date 30-DEC-05
Auth No
Mileage 10625
First Owner Y
Repair Date 08-FEB-06

Problem REMOVE AND REPLACE ENTRANCE DOOR SWITCH

Cause DOOR COMING OPEN WHILE DRIVING

Correction FOUND SWITCH ACTIVATING DOOR WITHOUT BEING PUSHED

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Material App	S.F.	Ref	Open Part
1	A06-49957-0021	**INVALID PART**	\$12.78	\$12.78	\$12.78	\$12.78		Y	O

Cost Code Other Cost Requested Other Cost Approved
FRT \$8.75 \$8.75

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
.1		Rocker Switch, Lights or Heater Motors - Remove & Replace	.1	\$6.2	\$6.2

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:03 PM

Name SUPERIOR TRANSIT SALES

Customer Address
Address

Number 24012

City MINNEAPOLIS

Claim No

State MN **Zip**

Clm Seq No 1492634

Vin 4UZABRCS27C

Repaired By D

Repair Order No 6066

Body No 562955

Chassis No 59540

Order No 81736

Chassis Mfg FLNER

Claim Type PDI

Recall No

Failure Date 19-JAN-06

Recall File No

Auth No

Total Requested \$73.15

Mileage 1228

Total Approved \$47.15

First Owner N

Repair Date 24-JAN-06

Problem TROUBLE SHOOT TO FIND, REMOVED DOOR SWITCH, INSTALLED NEW SWITCH. TESTED OPERATION. NOW DOOR WORKS FINE.

Cause ENTRANCE DOOR CLOSES WITH KEY OFF

Correction DEFECTIVE PART

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Inv Amt	G.F.	Ret	Com Part
1	121652	SWITCH, W/OUT VANDALOCK, EMERGENCY DOOR,	\$6.79	\$6.79	\$8.15	\$6.79	Y		O

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
.5	Troubleshooting and Repairing Electrical Circuit	.5	\$32.5	\$32.5
.5	Electric Door Switch	.1	\$32.5	\$6.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:03 PM

Name NEW ENGLAND TRANSIT SALES, INC

Number 22022

Claim No [REDACTED]

Clm Seq No 1493234

Vin 4UZABRCT86C [REDACTED]

Body No 561029

Order No 64973

Claim Type WAR

Failure Date 08-FEB-06

Auth No

Mileage 6472

First Owner Y

Repair Date 08-FEB-06

Customer Address [REDACTED]

Address

City CONCORD

State MA **Zip** [REDACTED]

Repaired By D

Repair Order No 14839

Chassis No 54741

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$127.22

Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price App	Other Cost	Ref	Com
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$41.02	\$41.02	\$49.22	\$41.02			0

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:03 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer [REDACTED]
Address [REDACTED]

Number 22022

Address
City WALPOLE
State MA **Zip** [REDACTED]

Claim No [REDACTED]
Clm Seq No 1493616
Vin 4UZABRCTX6C [REDACTED]

Repaired By D
Repair Order No 14863
Chassis No 47070
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$127.22
Total Approved \$127.22

Body No 560527
Order No 65328
Claim Type WAR
Failure Date 13-FEB-06
Auth No
Mileage 7849
First Owner Y
Repair Date 13-FEB-06

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total Amt	Net Amt App	C.F.	Ref	Dem Part
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$41.02	\$41.02	\$49.22	\$41.02			0

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:04 PM

Name NEW ENGLAND TRANSIT SALES,
INC

Number 22022

Claim No [REDACTED]

Clm Seq No 1493868

Vin 4UZABRCT16C [REDACTED]

Body No 560027

Order No 59759

Claim Type WAR

Failure Date 20-FEB-06

Auth No

Mileage 6493

First Owner Y

Repair Date 20-FEB-06

Customer

Address [REDACTED]

Address [REDACTED]

City WALPOLE

State MA **Zip** [REDACTED]

Repaired By D

Repair Order No 14918

Chassis No 36463

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$127.22

Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part QTY	Part No	Part Desc	Unit Price	Net Price	Total Price	Notes	Est	Res	QTY
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$41.02	\$41.02	\$49.22	\$41.02			0

Cost Code Other Cost Requested Other Cost/Approved

Hours Req	Rate Description	Hours App	Cost	Cost/Approved
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:04 PM

Name NEW ENGLAND TRANSIT SALES,
INC

Customer

Address

Address

City SOMERVILLE

State MA **Zip**

Number 22022

Claim No

Clm Seq No 1493869

Vin 4UZABRCTX6C

Body No 560256

Order No 59780

Claim Type WAR

Failure Date 03-FEB-06

Auth No

Mileage 5139

First Owner Y

Repair Date 03-FEB-06

Repaired By D

Repair Order No 15711

Chassis No 45583

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$127.22

Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD THE DOOR SWITCH TAT WAS INSTALLED ORIGINALLY FILLED UP WITH WATER AND CORRODED

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction

EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price G/F App	Req	Com Part
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$41.02	\$41.02	\$49.22	\$41.02		O

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:04 PM

Name HOEKSTRA TRANSPORTATION,
INC.

Customer

Address

Address

City HOUGHTON LAKE

State MI **Zip**

Number 23023

Claim No

Clm Seq No 1495031

Vin 4UZABRCS37C

Body No 561321

Order No 73914

Claim Type WAR

Failure Date 15-FEB-06

Auth No

Mileage 2850

First Owner Y

Repair Date 15-FEB-06

Repaired By D

Repair Order No S0015689

Chassis No 55454

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$477.84

Total Approved \$477.84

Problem T/SHOOT ELECTRICAL-R/R SHM MODULE-TEST-OK

Cause ENTRANCE DOOR OPENS WHEN GOING DOWN ROAD

Correction

DEFECTIVE SHM MODULE

Part No	Part Description	Net Price	Net Price	Total Price	Total Price	Est	Com
1 101420	ELECTRONIC COMPONENT ASSY, SHM	\$273.2	\$273.2	\$327.84	\$273.2	Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hour App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$75	\$75
1	Remove and replace switch hub module (SHM)	1	\$75	\$75

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 4:06 PM

Name PONDER EQUIPMENT CO., INC.

Customer

Address

Address

City LITCHFIELD

State IL **Zip**

Number 26027

Claim No

Clim Seq No 1495629

Vin 4UZABRCT46C

Body No 560963

Order No 61199

Claim Type WAR

Failure Date 16-FEB-06

Auth No

Mileage 11520

First Owner Y

Repair Date 20-FEB-06

Repaired By D

Repair Order No AVAIL

Chassis No 54539

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$20.55

Total Approved \$20.55

Problem REMOVE AND REPLACE DOOR SWITCH

Cause ENTRANCE DOOR OPENS BUT WON'T CLOSE AND SOMETIMES OPENS AND CLOSSES ON IT'S OWN

Correction FOUND DOOR SWITCH IS STICKING.

Part Qty	Part No	Part Desc	Unit Price	Net Price	Inst	Inst Price	Y	O
1	100139	ROCKER SWITCH, CODED, ELECTRIC SERVICE D	\$11.96	\$11.96	\$14.35	\$11.96	Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Rocker Switch, Lights or Heater Motors - Remove & Replace	.1	\$6.2	\$6.2

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:05 PM

Name KERLIN BUS SALES & LEASING, INC

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City MARION

State IN **Zip** [REDACTED]

Number 15038

Claim No [REDACTED]

Clim Seq No 1496612

Vin 4UZABRCS17C [REDACTED]

Body No 562125

Order No 79060

Claim Type WAR

Failure Date 22-FEB-06

Auth No

Mileage 1845

First Owner Y

Repair Date 22-FEB-06

Repaired By D
Repair Order No 106463

Chassis No 57819

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested

Total Approved

Problem FOUND WATER IN BOTH SWITCH BANKS AND SWITCH HUB MODEL, REPLACED BOTH BANKS AND ADDED DI-GREASE, R/R DOOR SWITCH AND SWITCH HUB MODULE, GREASED ALL

Cause DOOR IS NOT WORKING PROPERLY, OPENS GOING DOWN ROAD ON ITS OWN...MARION

Correction WATER IN SWITCH HUB MODULE AND BANKS (SEALED WINDOW AND MARKER LIGHT)

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Remove and replace switch hub module (SHM)	1	\$70	\$70

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:05 PM

Name NEW ENGLAND TRANSIT SALES, INC
Number 22022
Claim No [REDACTED]
Clm Seq No 1498036
Vin 4UZABRCT96C [REDACTED]
Body No 560552
Order No 65336
Claim Type WAR
Failure Date 10-FEB-06
Auth No
Mileage 11377
First Owner Y
Repair Date 10-FEB-06

Customer Address [REDACTED]
Address
City WALPOLE
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 14843
Chassis No 47453
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$127.22
Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Other Cost App	Chg	Rev	Other Part
1	116723	KEYSWITCH, EMRGNCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	O

Cost Code [REDACTED] **Other Cost Requested** [REDACTED] **Other Cost Approved** [REDACTED]

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:06 PM

Name NEW ENGLAND TRANSIT SALES,
INC
Number 22022
Claim No [REDACTED]
Clm Seq No 1498552
Vin 4UZABRDD26C [REDACTED]
Body No 561049
Order No 65284
Claim Type WAR
Failure Date 21-FEB-06
Auth No
Mileage 9628
First Owner Y
Repair Date 21-FEB-06

Customer [REDACTED]
Address [REDACTED]
Address [REDACTED]
City CONCORD
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 14911
Chassis No 54773
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$127.22
Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price (Est)	Net Price (App)	Inst Price (Est)	Inst Price (App)	Net Excl. Tax (Est)	Net Excl. Tax (App)	Part	Com
1	116723	KEYSWITCH, EMRGNCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02			Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost/Req	Cost/App
1		Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:06 PM

Name NEW ENGLAND TRANSIT SALES,
INC

Customer
Address
Address

Number 22022

City CONCORD

Claim No

State MA Zip

Clm Seq No 1498564

Vin 4UZABRDD06C

Repaired By D

Repair Order No 14944

Body No 561040

Chassis No 54764

Order No 64878

Chassis Mfg FLNER

Claim Type WAR

Recall No

Failure Date 23-FEB-06

Recall File No

Auth No

Total Requested \$127.22

Mileage 9408

Total Approved \$127.22

First Owner Y

Repair Date 23-FEB-06

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Unit Price	Quantity	Cost	RS	OR
1	116723	KEYSWITCH, EMRGNCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:06 PM

Name NELSON'S BUS SERVICE, INC.

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City RICHFIELD

State WI **Zip** [REDACTED]

Number 50003

Claim No [REDACTED]

Clm Seq No 1498640

Vin 4UZABRCT36C [REDACTED]

Body No 560943

Order No 60222

Claim Type WAR

Failure Date 02-FEB-06

Auth No

Mileage 9615

First Owner Y

Repair Date 02-FEB-06

Repaired By D
Repair Order No T19809

Chassis No 54458

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$162.89

Total Approved \$162.89

Problem TROUBLESHOOT DOOR CIRCUIT - REMOVE SHM / DOOR SWITCH AND ELE. COMPANANT ASSY. SWITCH AND SWITCH STRIP HAVE WATER DAMAGE - REPLACE - BLOW OUT SHM - REINSTALL AND CONFIRM REPAIR

Cause SERIVE DOOR INTERMITANT - WILL OPEN ON IT'S OWN

Correction WATER INTRUSION INTO SHM AND SWITCH STRIP

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Rate App	Net Price / App	Chg	Ref	Dem
1	100279	ELECTRONIC COMPONENT ASSY, 8SB	\$32.74	\$32.74	\$39.29	\$32.74			O
1	A06-49957-001	**INVALID PART**	\$15.5	\$15.5	\$18.6	\$15.5			O

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Remove and replace switch hub module (SHM)	1	\$70	\$70
.5		Light Assembly - Replace	.5	\$35	\$35

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:06 PM

Name NEW ENGLAND TRANSIT SALES, INC
Number 22022
Claim No [REDACTED]
Clm Seq No 1498811
Vin 4UZABRCS36C [REDACTED]
Body No 561032
Order No 64613
Claim Type WAR
Failure Date 01-MAR-06
Auth No
Mileage 5738
First Owner Y
Repair Date 01-MAR-06

Customer Address [REDACTED]
Address [REDACTED]
City CONCORD
State MA **Zip** [REDACTED]
Repaired By D
Repair Order No 14981
Chassis No 54732
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$127.22
Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Oem Part
1	116723	KEYSWITCH, EMRGENCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	R

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:07 PM

Name HOEKSTRA TRANSPORTATION, INC.
Number 23023
Claim No [REDACTED]
Cim Seq No 1499052
Vin 4UZABRCS66C [REDACTED]
Body No 561012
Order No 60370
Claim Type WAR
Failure Date 20-FEB-06
Auth No
Mileage 13413
First Owner Y
Repair Date 20-FEB-06

Customer Address [REDACTED]
Address
City DEXTER
State MI **Zip** [REDACTED]
Repaired By D
Repair Order No S0015872
Chassis No 54175
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$75
Total Approved \$75

Problem T/SHOOT ELECTRICAL-R/I INTERIOR PANEL ABOVE DRIVER WINDOW AND REPAIR CONNECTIONS-TEST-OK

Cause ENTRANCE DOOR INTERMITTENTLY INOP-SOMETIMES DOOR SHUTS ON ITS OWN WITHOUT SWITCH BEING ACTIVATED

Correction FOUND LOOSE GROUND CONNECTIONS ABOVE DRIVER WINDOW-SHORT CIRCUIT

Part No	Part Desc	Qty	Unit Price	Total Price	Cost Req	Cost App

Cost Code: Other Cost: Rejected: Other Cost: Approved:

Hours Req	Rate Description	Hour App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$75	\$75

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:07 PM

Name ATLANTA FREIGHTLINER TRUCK
SALES AND SERVICE, INC.

Customer

Address

Address

City LA GRANGE

State GA **Zip**

Number 10090

Claim No

Cim Seq No 1499722

Vin 4UZABRCS66C

Body No 560436

Order No 62178

Claim Type WAR

Failure Date 10-MAR-06

Auth No

Mileage 8338

First Owner Y

Repair Date 15-MAR-06

Repaired By D
Repair Order No 13410
Chassis No 46831
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$504.62
Total Approved \$504.62

Problem R&R SWITCH HUB MODULE

Cause PASSENGER DOOR OPEN WHILE GOING DOWN THE ROAD

Correction SWITCH HUB MODULE SHORTED OUT

Part Qty	Part No	Part Desc	Unit Price Req	Unit Price App	Total App	Other Cost Req	Other Cost App	Est	Com
1	101420	ELECTRONIC COMPONENT ASSY, SHM	\$327.92	\$327.92	\$327.92	*****		Y	O

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hours/App	Cost/Req	Cost/App
1		Remove and replace switch hub module (SHM)	1	\$93	\$93
.9		Troubleshooting and repair with ServiceLink	.9	\$83.7	\$83.7

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:07 PM

Name ATLANTA FREIGHTLINER TRUCK
SALES & SERVICE
Number 11000
Claim No [REDACTED]
Clim Seq No 1500446
Vin 4UZABRDC17C [REDACTED]
Body No 562741
Order No 80557
Claim Type WAR
Failure Date 02-MAR-06
Auth No
Mileage 1154
First Owner Y
Repair Date 10-MAR-06

Customer Address [REDACTED]
Address [REDACTED]
City CARTERSVILLE
State GA **Zip** [REDACTED]
Repaired By D
Repair Order No 645029
Chassis No 59126
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$371.92
Total Approved \$437.5

Problem REMOVED AND REPLACED MODULE, TESTED OK.

Cause DOOR OPENS ON ITS OWN

Correction THIS REPAIR REF. 103393 IT IS A RESULT OF THE WATER LEAK @ WINDW SHIELD. *** WATER IN THE SWICH HUB MODULE

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Part App	Net Price App	Chg	Re	Com
1	101420	ELECTRONIC COMPONENT ASSY, SHM	\$327.92	\$327.92	\$393.5	*****		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
.5	Troubleshooting and Repairing Electrical Circuit	.5	\$44	\$44

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:08 PM

Name ATLANTA FREIGHTLINER TRUCK
SALES & SERVICE

Customer

Address

Address

City ROME

State GA

Zip

Number 11000

Claim No

Clm Seq No 1500448

Vin 4UZABRDC960

Body No 460056

Order No 57030

Claim Type WAR

Failure Date 22-FEB-06

Auth No

Mileage 5566

First Owner Y

Repair Date 10-MAR-06

Repaired By D

Repair Order No 644811

Chassis No 32454

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$371.92

Total Approved \$371.92

Problem R & I NEW RODULE DUE TO INTERNALLY SHORT.

Cause DOOR WILL OPEN INTERMITTINGLY

Correction SWITCH HUB MODULE HAS WATER IN IT. **REF. CLAIM 103395**

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ex App	C/F	Ret	Oem Part
1	101420	ELECTRONIC COMPONENT ASSY, SHM	\$327.92	\$327.92	\$327.92	*****		Y	O

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
.5	Troubleshooting and Repairing Electrical Circuit	.5	\$44	\$44

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:08 PM

Name ATLANTA FREIGHTLINER TRUCK
SALES & SERVICE

Customer

Address

Address

City ROME

State GA **Zip**

Number 11000

Claim No

Clm Seq No 1500450

Vin 4UZABRDC56C

Body No 460051

Order No 57028

Claim Type WAR

Failure Date 22-FEB-06

Auth No

Mileage 8014

First Owner Y

Repair Date 10-MAR-06

Repaired By D

Repair Order No 644809

Chassis No 32265

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$371.92

Total Approved \$371.92

Problem R&I SWITCH WITH NEW ONE

Cause DOOR OPENS INTERMITTINGLY WHILE DRIVING

Correction

SWITCH HUB MODULE SHORTED INTERNALLY DUE TO WATER.** REF. CLAIM 103397

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Notes	OE	Ro	Dam
1	101420	ELECTRONIC COMPONENT ASSY, SHM	\$327.92	\$327.92	\$327.92	*****		Y	O

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost/Req	Cost/App
.5	Troubleshooting and Repairing Electrical Circuit	.5	\$44	\$44

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:09 PM

Name ATLANTA FREIGHTLINER TRUCK
SALES & SERVICE

Number 11000

Claim No [REDACTED]

Clm Seq No 1500452

Vin 4UZABRDC760 [REDACTED]

Body No 460052

Order No 57029

Claim Type WAR

Failure Date 22-FEB-06

Auth No

Mileage 10823

First Owner Y

Repair Date 10-MAR-06

Problem R&I NEW SWITCH

Customer [REDACTED]

Address [REDACTED]

Address

City ROME

State GA

Zip [REDACTED]

Repaired By D

Repair Order No 644810

Chassis No 32310

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$327.92

Total Approved \$327.92

Cause DOORS OPEN INTERMITTINGLY

Correction

WATER IN SWITCH MODULE

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Notes /HD	C/P	Req	Com /HD
1	101420	ELECTRONIC COMPONENT ASSY, SHM	\$327.92	\$327.92	\$327.92	*****		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req / Rate Description Hours App Cost Req Cost App

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:09 PM

Name MATHENY MOTOR TRUCK
COMPANY
Number 49005
Claim No [REDACTED]
Clm Seq No 1502652
Vin 4UZABPDC36C [REDACTED]
Body No 460263
Order No 61259
Claim Type WAR
Failure Date 28-DEC-05
Auth No
Mileage 10665
First Owner N
Repair Date 14-FEB-06

Customer [REDACTED]
Address [REDACTED]
Address
City CHARLESTON WV
State WV **Zip** [REDACTED]
Repaired By D
Repair Order No 30352
Chassis No 36372
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$178.01
Total Approved \$178.01

Problem REMOVED AND REPLACED SWITCH BANK AND SWITCH, AND ALSO HAD TO REPLACE TWO FUSES COSTING 5.80

Cause ENTRANCE DOOR DOOR OPENS BY ITSELF

Correction FOUND CORROSION IN SWITCH BANK AND ON DRIVERS OPERATED DOOR SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price / App	C.F.	Ret	Dem Part
1	A06-49957-002	**INVALID PART**	\$15.98	\$15.98	\$15.98	\$15.98		Y	O
1	TBB/100279	**INVALID PART**	\$40.93	\$40.93	\$40.93	\$40.93		Y	O

Cost Code	Other Cost Requested	Other Cost Approved
FRT	\$17.8	\$17.8
OSP	\$5.8	\$5.8

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1.5	Troubleshooting and Repairing Electrical Circuit	1.5	\$97.5	\$97.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:09 PM

Name THOMAS BUS SALES OF IOWA,
INC.
Number 16084
Claim No [REDACTED]
CIm Seq No 1502802
Vin 4UZABRCS66C [REDACTED]
Body No 560952
Order No 60475
Claim Type WAR
Failure Date 02-MAR-06
Auth No
Mileage 5810
First Owner Y
Repair Date 02-MAR-06

Customer [REDACTED]
Address [REDACTED]
Address [REDACTED]
City AFTON
State IA **Zip** [REDACTED]
Repaired By D
Repair Order No 32006
Chassis No 54494
Chassis Mfg FLNER
Recall No
Recall File No
Total Requested \$14.8
Total Approved \$14.8

Problem CUSTOMER INSTALLED NEW SWITCH AT NO CHARGE

Cause SWITCH WOULD OPEN & CLOSE ENTRANCE DOOR SOMETIMES, ENTRANCE DOOR WOULD OPEN ON ITS OWN WHEN DRIVING DOWN ROAD

Correction DEFECTIVE SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price App	Other Cost	Row	Com
1	104539	PADDLE SWITCH, CODED, AIR ENTRANCE DOOR,	\$12.33	\$12.33	\$14.8	\$12.33		Y	O

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
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Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:10 PM

Name SUPERIOR TRANSIT SALES

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City NER HOPE

State MN **Zip** [REDACTED]

Number 24012

Claim No [REDACTED]

Clm Seq No 1502875

Vin 4UZABRCS57C [REDACTED]

Body No 563003

Order No 81746

Claim Type PDI

Failure Date 03-FEB-06

Auth No

Mileage 1235

First Owner N

Repair Date 17-MAR-06

Repaired By D

Repair Order No 6076

Chassis No 59629

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$65

Total Approved \$65

Problem CLEANED ALL GROUNDS,TESTED ALL DOOR CONTROLS,RECONNECTED WIRING THAT APPEARED TO BE LOOSE OR IMPROPERLY GROUNDED, REASSEMBLED ALL. TEST DROVE, ALL OK

Cause WHILE ON ROAD TEST, PASS. DOOR CAME OPEN THEN OPENED AND CLOSED WITH THE HEADLIGHT SWITCH.

Correction TROUBLE SHOOT TO FIND CAUSE. IMPROPER GROUND

Part No	Part Desc	Qty	Net Price	Net Price	Unit	Net Ext	CF	Rel	Com
			Req	App	App	App			Pln

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and Repairing Electrical Circuit	1	\$65	\$65

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:10 PM

Name HOEKSTRA TRANSPORTATION, INC.

Number 23023

Claim No [REDACTED]

Clm Seq No 1503225

Vin 4UZABRDC77C [REDACTED]

Body No 561270

Order No 73716

Claim Type WAR

Failure Date 10-APR-06

Auth No

Mileage 8164

First Owner Y

Repair Date 10-APR-06

Customer [REDACTED]

Address [REDACTED]

Address

City WATERFORD

State MI **Zip** [REDACTED]

Repaired By D

Repair Order No S0016485

Chassis No 55448

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$75

Total Approved \$75

Problem T/SHOOT ELECTRICAL-R/I ACCESS PANEL ABOVE DOOR-TRACE WIRING AND REPAIR CONNECTION-TEST-OK

Cause ENTRANCE DOOR CHIME WILL NOT SHUT OFF-WARNING LIGHTS CANCEL AS SOON AS THEY ARE ACTIVATED AND DOOR THEN SHUTS

Correction BAD CONNECTION AT DOOR SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Inv Amt	CF	Est	Order Part
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Cost Code	Other Cost Requested	Other Cost Approved
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Hours Req	Rate Description	Hour App	Cost App	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$75	\$75

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:10 PM

Name THOMAS BUS GULF COAST, LTD

Customer Address
Address

Number 44020

City ARANSAS PASS

Claim No

State TX

Zip

Clm Seq No 1503829

Vin 4UZABRDC46C

Repaired By D

Repair Order No 20004766

Body No 460093

Chassis No 33521

Order No 57132

Chassis Mfg FLNER

Claim Type WAR

Recall No

Failure Date 21-DEC-05

Recall File No

Auth No

Total Requested \$31.6

Mileage 2913

Total Approved \$31.6

First Owner N

Repair Date 21-DEC-05

Problem HOOKED UP COMPUTER AND CHECKED FOR CODES, FOUND NO CODES PRESENT. CHECKED SWITCHES AND FOUND MATER SWITCH TO BE WORKING INCORRECTLY AT TIMES. REMOVED PANELING AND REMOVED STRIP, REMOVED SWITCH AND INSTALLED NEW DOOR SWITCH. RECHECKED ALL OK NOW.

Cause CHECK DOOR OPENING ON IT'S OWN.

Correction

SERVICE DOOR SWITCH FAILED.

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Est App	C.F.	Ret	Dem Part
1	103223	ROCKER SWITCH, CODED, AIR SERVICE DOOR O	\$10.95	\$10.95	\$12.1	\$10.95		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
.3		Electric Door Control Switch - Remove & Replace	.3	\$19.5	\$19.5

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:10 PM

Name NEW ENGLAND TRANSIT SALES,
INC

Number 22022

Claim No [REDACTED]

Clm Seq No 1504670

Vin 4UZABRCT56C [REDACTED]

Body No 560548

Order No 65334

Claim Type WAR

Failure Date 17-MAR-06

Auth No

Mileage 7792

First Owner Y

Repair Date 17-MAR-06

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City WALPOLE

State MA **Zip** [REDACTED]

Repaired By D

Repair Order No 15084

Chassis No 47435

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$127.22

Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction

EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price App	CF	Rel	Oem Part
1	116723	KEYSWITCH, EMRGNCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Part Description	Hours App	Cost Req	Cost App
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:11 PM

Name NEW ENGLAND TRANSIT SALES,
INC

Number 22022

Claim No [REDACTED]

Clm Seq No 1504947

Vin 4UZABRCT86C [REDACTED]

Body No 561021

Order No 65228

Claim Type WAR

Failure Date 16-MAR-06

Auth No

Mileage 4627

First Owner Y

Repair Date 16-MAR-06

Customer [REDACTED]

Address [REDACTED]

Address [REDACTED]

City NEW BEDFORD

State MA **Zip** [REDACTED]

Repaired By D

Repair Order No 15083

Chassis No 54694

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$127.22

Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction

EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Per	Net Price App	Total App	Instl App	CF	RD	Com Part
1	116723	KEYSWITCH, EMRGNCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78

Claim Report

Thomas Built Buses

Report run on: April 19, 2007 1:11 PM

Name NEW ENGLAND TRANSIT SALES, INC

Customer

Address

Address

City WALPOLE

State MA **Zip**

Number 22022

Claim No

Clim Seq No 1504950

Vin 4UZABRCT96C

Body No 560671

Order No 65353

Claim Type WAR

Failure Date 22-MAR-06

Auth No

Mileage 4935

First Owner Y

Repair Date 22-MAR-06

Repaired By D

Repair Order No 15110

Chassis No 47270

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$127.22

Total Approved \$127.22

Problem REMOVE THE INTERIOR DOOR SWITCH STILL OPENS BY ITSELF REMOVE THE EXTERIOR DOOR SWITCH THE DOOR WORKS CORRECTLY REPLACE THE EXTERIOR DOOR SWITCH TEST GOOD

Cause PASS ENTRANCE DOOR OPENS BY ITSELF

Correction

EXTERIOR DOOR SWITCH BAD

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Notes	G.F.	Rel	Open Part
1	116723	KEYSWITCH, EMRGNCY DOOR OPENING	\$41.02	\$41.02	\$49.22	\$41.02		Y	O

Cost Code **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and Repairing Electrical Circuit	1	\$78	\$78