

**PE07-012**  
**FREIGHTLINER**  
**4/20/2007**  
**ATTACHMENT**  
**PART 4 OF 7**

**PE07-012  
Attachment 28**

**(“PE07-012 warranty claims 1 of 5.pdf”, “PE07-012 warranty claims 2 of 5.pdf”,  
“PE07-012 warranty claims 3 of 5.pdf”, “PE07-012 warranty claims 4 of 5.pdf”,  
and “PE07-012 warranty claims 5 of 5.pdf”)**

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:17 PM

Name MATTHEWS BUSES, INC.

Customer

Address

Address

City ROCHESTER

State NY Zip

Number 33050

Claim No

Cln Seq No 1567594

Vin 4UZABPDG07C

Body No 661478

Order No 86965

Claim Type WAR

Failure Date 28-SEP-06

Auth No

Mileage 1010

First Owner Y

Repair Date 28-SEP-06

Repaired By D  
 Repair Order No 3018B  
 Chassis No 65102  
 Chassis Mfg FLNER  
 Recall No  
 Recall File No  
 Total Requested \$104.29  
 Total Approved \$104.29

**Problem** TROUBLESHOOT, FOUND DEFECTIVE TERMINAL IN SWITCH BANK, R & R SWITCH BANK

**Cause** ENTRANCE DOOR WORKING INTERMITTENLY

**Correction** VENDOR PART DEFECTIVE

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ex App	C.F.	Re	Dem
1	100279	ELECTRONIC COMPONENT ASSY, 8 SWITCH BAN	\$32.74	\$32.74	\$39.29	\$32.74		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and repair with ServiceLink	1	\$65	\$65

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:18 PM

**Name** KENT-MITCHELL BUS SALES, INC.

**Customer** [REDACTED]

**Address** [REDACTED]

**Address** [REDACTED]

**Number** 19042

**City** CHALMETTE

**Claim No** [REDACTED]

**State** LA

**Zip** [REDACTED]

**Clm Seq No** 1568019

**Vin** 4UZABRCS47C [REDACTED]

**Repaired By** D

**Repair Order No** 3931

**Body No** 661980

**Chassis No** 66283

**Order No** 89100

**Chassis Mfg** FLNER

**Claim Type** WAR

**Recall No**

**Failure Date** 31-AUG-06

**Recall File No**

**Auth No**

**Total Requested** \$93.13

**Mileage** 1746

**Total Approved** \$93.13

**First Owner** Y

**Repair Date** 31-AUG-06

**Problem** R & R DOOR SWITCH, TEST DROVE AND FOUND DOOR OK

**Cause** CUSTOMER COMPLAINED THAT THE DOOR KEPT OPENING AND CLOSING WHILE GOING DOWN THE ROAD

**Correction** TEST DROVE UNIT AND FOUND DOOR SWITCH WAS BAD.

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Exp App	C.F.	Ref	Com Part
1	A06-49957-002	**INVALID PART**	\$13.44	\$13.44	\$16.13	\$13.44		Y	O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$77	\$77

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:18 PM

Name H.A. DEHART & SON, INC.

Customer

Address

Address

City VERNON

State NJ

Zip

Number 31050

Claim No

Clin Seq No 1568094

Vin 4UZABRCS37C

Body No 660268

Order No 82244

Claim Type WAR

Failure Date 29-SEP-06

Auth No

Mileage 3201

First Owner N

Repair Date 05-OCT-06

Repaired By D

Repair Order No W39

Chassis No 61127

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$487.92

Total Approved \$487.92

**Problem** TRY TO CLEAN TERMINALS, UNABLE TO GET PROPER FUNCION FROM DOOR SWITCH, REMOVED AND REPLACED SWITCH HUB MOUDLE ADD DIELECTRIC GREASE TO ALL PLUGS AND CONNECTORS TESTED OK

**Cause** DOOR INTERMITTANTLY CLOSES BY ITSELF

**Correction** REMOVED DASH PANELS FOUND TRACES OF WATER INSIDE SWITCH HUB MODULE

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	NCI	Ch	Ret	Qem
1	101420	ELECTRONIC COMPONENT ASSY, SHM	\$273.26	\$273.26	\$327.92	*****		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
2		Troubleshooting and repair with ServiceLink	2	\$160	\$160

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:19 PM

**Name** MATTHEWS BUSES, INC.

**Customer** [REDACTED]

**Address** [REDACTED]

**Address** [REDACTED]

**Number** 33050

**City** DELMAR

**State** NY **Zip** [REDACTED]

**Claim No** [REDACTED]

**Clim Seq No** 1568169

**Vin** 4UZABRCS07C [REDACTED]

**Repaired By** D

**Repair Order No** RS0241A

**Body No** 561303

**Chassis No** 55337

**Order No** 73247

**Chassis Mfg** FLNER

**Claim Type** WAR

**Recall No**

**Failure Date** 08-SEP-06

**Recall File No**

**Auth No**

**Total Requested** \$120.12

**Mileage** 12193

**Total Approved** \$120.12

**First Owner** Y

**Repair Date** 08-SEP-06

**Problem** TROUBLESHOOT, FOUND DAMAGED TERMINAL IN SWITCH BANK AND BENT TERMINAL ON DOOR SWITCH, R & R BOTH

**Cause** ENTRANCE DOOR OPENS WHEN DRIVING DOWN ROAD

**Correction** VENDOR PART DEFECTIVE

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price App	Chg	Ret	Qam
1	100279	ELECTRONIC COMPONENT ASSY, 8 SWITCH BAN	\$32.74	\$32.74	\$39.29	\$32.74		Y	O
1	103233	**INVALID PART**	\$13.19	\$13.19	\$15.83	\$13.19		Y	O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and repair with ServiceLink	1	\$65	\$65

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:19 PM

**Name** HOEKSTRA TRANSPORTATION, INC.

**Customer**

**Address**

**Address**

**City** NORTHVILLE

**State** MI **Zip**

**Number** 23023

**Claim No**

**Clm Seq No** 1569414

**Vin** 4UZABTDC17C

**Body No** 562826

**Order No** 76765

**Claim Type** WAR

**Failure Date** 18-OCT-06

**Auth No**

**Mileage** 5688

**First Owner** Y

**Repair Date** 18-OCT-06

**Repaired By** D

**Repair Order No** S0018644

**Chassis No** 59265

**Chassis Mfg** FLNER

**Recall No**

**Recall File No**

**Total Requested** \$54.82

**Total Approved** \$54.82

**Problem** R/R DOOR SWITCH. TEST GOOD.

**Cause** ENTRANCE DOOR OPENS/CLOSES INTERMITTENTLY

**Correction**

DEFECTIVE SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price App	GL	Re	On
1	A06-49957-002	**INVALID PART**	\$13.19	\$13.19	\$15.82	\$13.19		Y	O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
.1	Electric Door Switch	.1	\$7.8	\$7.8
.4	Troubleshooting and repair with ServiceLink	.4	\$31.2	\$31.2

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:19 PM

**Name** HOEKSTRA TRANSPORTATION, INC.  
**Number** 23023  
**Claim No** 131335  
**Clm Seq No** 1569415  
**Vin** 4UZABTDC47C [REDACTED]  
**Body No** 562747  
**Order No** 76761  
**Claim Type** WAR  
**Failure Date** 18-OCT-06  
**Auth No**  
**Mileage** 8225  
**First Owner** Y  
**Repair Date** 18-OCT-06

**Customer Address** [REDACTED]  
**Address** [REDACTED]  
**City** NORTHVILLE  
**State** MI **Zip** [REDACTED]  
**Repaired By** D  
**Repair Order No** S0018640  
**Chassis No** 58599  
**Chassis Mfg** FLNER  
**Recall No**  
**Recall File No**  
**Total Requested** \$54.82  
**Total Approved** \$54.82

**Problem** R/R DOOR SWITCH. TEST GOOD.

**Cause** ENTRANCE DOOR CLOSSES BY ITSELF

**Correction** DEFECTIVE SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Notes	Cost Req	Cost App
1	A06-49957-002	**INVALID PART**	\$13.19	\$13.19	\$15.82		\$13.19	

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
.1	Electric Door Switch	.1	\$7.8	\$7.8
.4	Troubleshooting and repair with ServiceLink	.4	\$31.2	\$31.2

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:20 PM

**Name** HOEKSTRA TRANSPORTATION, INC.

**Customer Address**

**Number** 23023

**City** SAGINAW

**Claim No**

**State** MI **Zip**

**Clm Seq No** 1569808

**Vin** 4UZABRCS67C

**Repaired By** D

**Repair Order No** S0018727

**Body No** 660635

**Chassis No** 62276

**Order No** 83669

**Chassis Mfg** FLNER

**Claim Type** WAR

**Recall No**

**Failure Date** 15-SEP-06

**Recall File No**

**Auth No**

**Total Requested** \$93.82

**Mileage** 2336

**Total Approved** \$93.82

**First Owner** Y

**Repair Date** 15-SEP-06

**Problem** T/SHOOT ELECTRICAL. ISOLATE PROBLEM TO DOOR SWITCH. R/R SWITCH. TEST GOOD.

**Cause** ENTRANCE DOOR OPENS AND CLOSES ON ITS OWN

**Correction** DEFECTIVE DOOR SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ext App	G.F.	Ret	Dem Part
1	A06-49957-002	**INVALID PART**	\$13.19	\$13.19	\$15.82	\$13.19		Y	O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
.1	Electric Door Switch	.1	\$7.8	\$7.8
.9	Troubleshooting and repair with ServiceLink	.9	\$70.2	\$70.2

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:20 PM

**Name** MATTHEWS BUSES, INC.

**Customer** [REDACTED]

**Address** [REDACTED]

**Address** [REDACTED]

**City** DELMAR

**State** NY

**Zip** [REDACTED]

**Number** 33050

**Claim No** [REDACTED]

**Clm Seq No** 1571189

**Vin** 4UZABRCS07C [REDACTED]

**Body No** 561268

**Order No** 73244

**Claim Type** WAR

**Failure Date** 13-SEP-06

**Auth No**

**Mileage** 11136

**First Owner** Y

**Repair Date** 13-SEP-06

**Repaired By** D

**Repair Order No** P116701

**Chassis No** 55318

**Chassis Mfg** FLNER

**Recall No**

**Recall File No**

**Total Requested** \$43.17

**Total Approved** \$43.17

**Problem** R & R DOOR SWITCH

**Cause** ENTRANCE DOOR CLOSING SPORADICALLY

### Correction

VENDOR PART DEFECTIVE

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Var Excl	OTF	Req	App
1	103223	ROCKER SWITCH, CODED, AIR SERVICE DOOR O	\$13.19	\$13.19	\$13.19	\$13.19		Y	O

Cost Code	Other Cost Requested	Other Cost Approved
FRT	\$3.98	\$3.98

Hours Req	Rate Description	Hours App	Cost Req	Cost App
.4	Troubleshooting and repair with ServiceLink	.4	\$26	\$26

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:20 PM

**Name** AROUND THE CLOCK  
FREIGHTLINER GROUP, INC.

**Customer** [REDACTED]  
**Address** [REDACTED]  
**Address** [REDACTED]

**Number** 44050

**City** MABANK

**Claim No** [REDACTED]

**State** TX **Zip** [REDACTED]

**Clim Seq No** 1571728

**Vin** 4UZABRCSX8C [REDACTED]

**Repaired By** D

**Body No** 663155

**Repair Order No** 86819

**Order No** 90347

**Chassis No** 68635

**Claim Type** PDI

**Chassis Mfg** FLNER

**Failure Date** 20-SEP-06

**Recall No**

**Auth No**

**Recall File No**

**Mileage** 1151

**Total Requested** \$165.52

**First Owner** Y

**Total Approved** \$165.17

**Repair Date** 20-SEP-06

**Problem** REMOVED PANEL FOR ACCESS. TRACED CIRCUIT, FOUND BROKEN WIRE. REPAIRED WIRING, REINSTALLED PANEL, TESTED OPERATION.

**Cause** ENTRY DOOR WILL NOT STAY OPEN.

**Correction** OPEN CIRCUIT.

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ex App	OTF	Rel	Dem Part
2	ESY 2B14	**INVALID PART**	\$0.29	\$0.29	\$0.7	\$0.58			O
2	ESY CWT3805	**INVALID PART**	\$1.03	\$1.03	\$2.47	\$2.06			O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$81	\$81
1	For "actual" time required	1	\$81	\$81

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:21 PM

**Name** SONNY MERRYMAN, INC.

**Customer** [REDACTED]

**Address** [REDACTED]

**Address** [REDACTED]

**City** FALLS CHURCH

**State** VA **Zip** [REDACTED]

**Number** 47011

**Claim No** [REDACTED]

**Clm Seq No** 1571754

**Vin** 4UZABRCS960 [REDACTED]

**Body No** 561024

**Order No** 64814

**Claim Type** WAR

**Failure Date** 08-AUG-06

**Auth No**

**Mileage** 5812

**First Owner** Y

**Repair Date** 08-AUG-06

**Repaired By** D

**Repair Order No** 40807

**Chassis No** 54736

**Chassis Mfg** FLNER

**Recall No**

**Recall File No**

**Total Requested** \$400.92

**Total Approved** \$400.92

**Problem** TROUBLESHOOT TO FIND DEFECTIVE SWITCH HUB MODULE

**Cause** DOORS OPEN WHILE DRIVING DOWN ROAD.

**Correction**

DEFECTIVE VENDOR PART

Part Qty	Part No	Part Desc	Net Price	Net Price App	Total App	Notes	C/F	Ret	Qam Part
1	101420	ELECTRONIC COMPONENT ASSY, SHM	\$273.27	\$273.27	\$327.92	*****		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Remove and replace switch hub module (SHM)	1	\$73	\$73

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:21 PM

**Name** SONNY MERRYMAN, INC.

**Customer**

**Address**

**Address**

**Number** 47011

**City** WINCHESTER

**Claim No**

**State** VA

**Zip**

**Clin Seq No** 1571771

**Vin** 4UZABRDC76C

**Repaired By** D

**Repair Order No** 46007

**Body No** 560321

**Chassis No** 45797

**Order No** 60961

**Chassis Mfg** FLNER

**Claim Type** WAR

**Recall No**

**Failure Date** 04-AUG-06

**Recall File No**

**Auth No**

**Total Requested** \$400.92

**Mileage** 13938

**Total Approved** \$400.92

**First Owner** Y

**Repair Date** 04-AUG-06

**Problem** TROUBLESHOOT, FOUND EVIDENCE OF MOISTURE IN SWITCH HUB MODULE. REPLACED MODULE

**Cause** ENTRANCE DOORS OPEN BY THEMSELVES

**Correction**

MOISTURE IN SHM

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ex App	C.F.	Ret	Com Part
1	101420	ELECTRONIC COMPONENT ASSY, SHM	\$273.27	\$273.27	\$327.92	*****		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Remove and replace switch hub module (SHM)	1	\$73	\$73

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:21 PM

**Name** SONNY MERRYMAN, INC.

**Customer** [REDACTED]

**Address** [REDACTED]

**Address** [REDACTED]

**Number** 47011

**City** BEDFORD

**State** VA **Zip** [REDACTED]

**Claim No** [REDACTED]

**Repaired By** D

**Clm Seq No** 1572234

**Repair Order No** 43085

**Vin** 4UZABRCS67C [REDACTED]

**Chassis No** 55507

**Body No** 561394

**Chassis Mfg** FLNER

**Order No** 77191

**Recall No**

**Claim Type** WAR

**Recall File No**

**Failure Date** 05-SEP-06

**Total Requested** \$400.92

**Auth No**

**Total Approved** \$400.92

**Mileage** 6601

**First Owner** Y

**Repair Date** 05-SEP-06

**Problem** TROUBLESHOOT TO FIND SWITCH HUB MODULE DEFECTIVE CAUSING IRRATIC OPERATION OF ENTRANCE DOORS. NECESSARY TO REPLACE TO CORRECT.

**Cause** ENTRANCE DOORS OPENING BY THEMSELVES

**Correction** DEFECTIVE VENDOR PART

Part Qty	Part No	Part Desc	Net Price Rev	Net Price App	Total App	Non Ext App	C	F	Re	Oem Part
1	101420	ELECTRONIC COMPONENT ASSY, SHM	\$273.27	\$273.27	\$327.92	*****			Y	O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Remove and replace switch hub module (SHM)	1	\$73	\$73

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:22 PM

Name **SONNY MERRYMAN, INC.**

Customer

Address

Address

City **AMHERST**

State **VA** Zip

Number **47011**

Claim No

Clim Seq No **1572235**

Vin **4UZABRCSX7C**

Body No **561414**

Order No **77145**

Claim Type **WAR**

Failure Date **28-SEP-06**

Auth No

Mileage **11084**

First Owner **Y**

Repair Date **28-SEP-06**

Repaired By **D**

Repair Order No **46044**

Chassis No **55590**

Chassis Mfg **FLNER**

Recall No

Recall File No

Total Requested **\$546.92**

Total Approved **\$473.92**

**Problem** USED SERVICE LINK TO CHECK FOR FAULTS, FOUND 31 INACTIVE NONE PERTAINING TO CONCERN. CHECKED ALL WIRING HARNESSSES,CONNECTORS AND SWITCHES, NO PROBLEM FOUND. CHECKED SWITCH HUB MODULE, FOUND EVIDENCE OF MOISTURE. REPLACED SHM TO CORRECT OPERATION OF DOORS.

**Cause** ENTRANCE DOORS OPEN WHILE TRAVELING DOWN ROAD

**Correction**

DEFECTIVE SWITCH HUB MODULE

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Rel	Obm
1	101420	ELECTRONIC COMPONENT ASSY, SHM	\$273.27	\$273.27	\$327.92	*****		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Remove and replace switch hub module (SHM)	1	\$73	\$73
2		Troubleshooting and Repairing Electrical Circuit	1	\$146	\$73

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:22 PM

**Name** SONNY MERRYMAN, INC.

**Customer**

**Address**

**Address**

**City** WOODBRIDGE

**State** VA **Zip**

**Number** 47011

**Claim No**

**Clm Seq No** 1572781

**Vin** 4UZABRCS07C

**Body No** 660038

**Order No** 81966

**Claim Type** WAR

**Failure Date** 17-OCT-06

**Auth No**

**Mileage** 5146

**First Owner** Y

**Repair Date** 17-OCT-06

**Repaired By** D

**Repair Order No** 41149

**Chassis No** 60456

**Chassis Mfg** FLNER

**Recall No**

**Recall File No**

**Total Requested** \$400.92

**Total Approved** \$400.92

**Problem** TROUBLESHOOT TO FIND SWITCH HUB MODULE DEFECTIVE. NECESSARY TO REPLACE SHM TO CORRECT CONCERNS.

**Cause** ENTRANCE DOORS OPEN AND CLOSE WHILE TRAVELING DOWN HIGHWAY. ALSO BRAKE LAMPS COME ON AT ANY TIME

**Correction**

DEFECTIVE VENDOR PART

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Other Cost App	Other Cost Req	Other Cost App	Other Cost Req
1	101420	ELECTRONIC COMPONENT ASSY, SHM	\$273.27	\$273.27	\$327.92	*****			Y O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Remove and replace switch hub module (SHM)	1	\$73	\$73

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:22 PM

**Name** MATHENY MOTOR TRUCK  
COMPANY

**Customer**  
**Address**  
**Address**

**Number** 49005

**City** CHARLESTON

**Claim No**

**State** WV **Zip**

**Clm Seq No** 1572817

**Vin** 4UZABRDC66C

**Repaired By** D

**Repair Order No** 42303

**Body No** 560083

**Chassis No** 35163

**Order No** 58000

**Chassis Mfg** FLNER

**Claim Type** WAR

**Recall No**

**Failure Date** 15-SEP-06

**Recall File No**

**Auth No**

**Total Requested** \$572.92

**Mileage** 25460

**Total Approved** \$467.92

**First Owner** N

**Repair Date** 20-SEP-06

**Problem** CHECKED CIRCUITS WITH SERVICE LINK OK. REMOVED DRIVERS SWITCH PANEL AND INSPECTED DRIVERS PADDLE SWITCH, SWITCH BANKS, AND 40 PIN CONNECTORS AND FOUND WATER INSIDE OF SWITCH HUB MODULE REPLACED MODULE OK. (RESUBMIT OF 101265)

**Cause** SERVICE DOOR OPENS AND CLOSES BY ITSELF, WHEN THIS HAPPENS AND 8 WAYS ARE ON YOU CANNOT TURN ENGINE OFF AND CANCEL.

**Correction**

WATER AND CORROSION IN SWITCH HUB MODULE

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ex App	C.F.	Ret	Dem Part
1	TBB/101420	**INVALID PART**	\$327.92	\$327.92	\$327.92	*****			O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
3.5		Troubleshooting and repair with ServiceLink	2	\$245	\$140

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:22 PM

**Name** HOEKSTRA TRANSPORTATION, INC.  
**Number** 23023  
**Claim No** [REDACTED]  
**Clm Seq No** 1573212  
**Vin** 4UZABRCS87CW [REDACTED]  
**Body No** 660112  
**Order No** 77349  
**Claim Type** WAR  
**Failure Date** 26-SEP-06  
**Auth No**  
**Mileage** 8466  
**First Owner** Y  
**Repair Date** 26-SEP-06

**Customer Address** [REDACTED]  
**Address** [REDACTED]  
**City** PAW PAW  
**State** MI **Zip** [REDACTED]  
**Repaired By** D  
**Repair Order No** S008988  
**Chassis No** 60573  
**Chassis Mfg** FLNER  
**Recall No**  
**Recall File No**  
**Total Requested** \$93.82  
**Total Approved** \$93.82

**Problem** T/SHOOT ELECTRICAL. ISOLATE PROBLEM TO DOOR SWITCH. R/R SWITCH. TEST GOOD.

**Cause** ENTRANCE DOOR OPENS AND CLOSES ON ITS OWN

**Correction** DEFECTIVE DOOR SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ex App	CF	Ret	Dem Part
1	A06-49957-002	**INVALID PART**	\$13.19	\$13.19	\$15.82	\$13.19		Y	O

**Cost Code** Other **Cost Requested** Other **Cost Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
.1		Electric Door Switch	.1	\$7.8	\$7.8
.9		Troubleshooting and repair with ServiceLink	.9	\$70.2	\$70.2

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:23 PM

**Name** HOEKSTRA TRANSPORTATION, INC.

**Customer**

**Address**

**Address**

**City** PAW PAW

**State** MI **Zip**

**Number** 23023

**Claim No** 131491

**Clin Seq No** 1573213

**Vin** 4UZABRCSX7C

**Body No** 660210

**Order No** 77350

**Claim Type** WAR

**Failure Date** 26-SEP-06

**Auth No**

**Mileage** 9362

**First Owner** Y

**Repair Date** 26-SEP-06

**Repaired By** D

**Repair Order No** S008989

**Chassis No** 60588

**Chassis Mfg** FLNER

**Recall No**

**Recall File No**

**Total Requested** \$93.82

**Total Approved** \$93.82

**Problem** T/SHOOT ELECTRICAL. ISOLATE PROBLEM TO DOOR SWITCH. R/R SWITCH. TEST GOOD.

**Cause** ENTRANCE DOOR OPENS AND CLOSES ON ITS OWN

**Correction**

DEFECTIVE DOOR SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price App	C/F	Rate	Com Part
1	A06-49957-002	**INVALID PART**	\$13.19	\$13.19	\$15.82	\$13.19		Y	O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
.1		Electric Door Switch	.1	\$7.8	\$7.8
.9		Troubleshooting and repair with ServiceLink	.9	\$70.2	\$70.2

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:23 PM

**Name** MATHENY MOTOR TRUCK  
COMPANY

**Customer**  
**Address**  
**Address**

**Number** 49005

**City** PARSONS

**Claim No**

**State** WV **Zip**

**Clm Seq No** 1573401

**Vin** 4UZABRCS87C

**Repaired By** D

**Body No** 562474

**Repair Order No** 43918

**Order No** 78850

**Chassis No** 58475

**Claim Type** WAR

**Chassis Mfg** FLNER

**Failure Date** 19-OCT-06

**Recall No**

**Auth No**

**Recall File No**

**Mileage** 12162

**Total Requested** \$655.47

**First Owner** N

**Total Approved** \$522.47

**Repair Date** 20-OCT-06

**Problem** FOUND WATER AND CORROSION IN SWITCH BANK, DRIVERS DOOR PADDLE SWITCH, AND SWITCH HUB MODULE. REPLACED ALL THREE COMPONENTS. OK.

**Cause** CUSTOMER SAYS AFTER WASHING BUS ENTANCE DOOR OPENS AND CLOSES ON ITS OWN

**Correction** SWITCH BANK AND HUB MODULE HAS WATER DAMAGE

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ext App	O.F.	Ret	Qam Part
1	100279	ELECTRONIC COMPONENT ASSY, 8 SWITCH BAN	\$39.29	\$39.29	\$39.29	\$39.29		Y	O
1	101420	ELECTRONIC COMPONENT ASSY, SHM	\$327.92	\$327.92	\$327.92	*****		Y	O
1	A06-49957-003	**INVALID PART**	\$15.26	\$15.26	\$15.26	\$15.26		Y	O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
3.9	Troubleshooting and repair with ServiceLink	2	\$273	\$140

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:23 PM

Name SONNY MERRYMAN, INC.

Customer

Address

Address

City BEDFORD

State VA Zip

Number 47011

Claim No

Clim Seq No 1573874

Vin 4UZABRCSX7C

Body No 561428

Order No 77196

Claim Type WAR

Failure Date 14-AUG-06

Auth No

Mileage 9000

First Owner Y

Repair Date 14-AUG-06

Repaired By D

Repair Order No 41119

Chassis No 55676

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$87.8

Total Approved \$87.8

**Problem** TROUBLESHOOT WITH SERVICE LINK TO FIND ENTRANCE DOOR INTERIOR SWITCH DEFECTIVE. REPLACED ENTRANCE DOOR SWITCH TO CORRECT CONCERN.

**Cause** ENTRANCE DOORS OPEN WHILE DRIVING DOWN ROAD

**Correction** DOOR SWITCH DEFECTIVE

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price App	CF	Rep	Sam
1	104539	PADDLE SWITCH, CODED, AIR ENTRANCE DOOR,	\$12.33	\$12.33	\$14.8	\$12.33		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$73	\$73

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:24 PM

Name H.A. DEHART & SON, INC.

Customer

Address

Address

City UNION

State NJ

Zip

Number 31050

Claim No

Clm Seq No 1575363

Vin 4UZABPCT67C

Body No 561893

Order No 75385

Claim Type WAR

Failure Date 06-NOV-06

Auth No

Mileage 20879

First Owner N

Repair Date 06-NOV-06

Repaired By D

Repair Order No W208

Chassis No 57191

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$181.53

Total Approved \$181.53

**Problem** REMOVED AND REPLEACED SWITCH, CHECKED OPPERATION GOOD.

**Cause** DOORS OPEN AND CLOSE ON THERE ON

**Correction**

TROUBLESHOOT, TRACED WIRING ALL OK, FOUND DOOR SWITCH TO BE DEFECTIVE

Part No	Part Desc	Unit Price	Repl Price	Total	Net Cost	OT	TRK	U/L
1	A06-49957-001 **INVALID PART**	\$17.94	\$17.94	\$21.53	\$17.94		Y	O

**Cost Code** Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
2	Troubleshootingand repair with ServiceLink	2	\$160	\$160

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:24 PM

Name H.A. DEHART & SON, INC.

Customer

Address

Address

City FRENCHTOWN

State NJ Zip

Number 31050

Claim No

Clim Seq No 1575371

Vin 4UZABRDC36C

Body No 460115

Order No 59272

Claim Type WAR

Failure Date 04-AUG-06

Auth No

Mileage 1528

First Owner N

Repair Date 06-OCT-06

Repaired By D

Repair Order No R44282

Chassis No 34003

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$226.91

Total Approved \$226.91

**Problem** REMOVED AND REPLEACED SWITCH, CHECKED OPPERATION GOOD.

**Cause** DOORS OPEN AND CLOSE ON THERE ON

**Correction**

TROUBLSHOOT, TRACED WIRING ALL OK, FOUND DOOR SWITCH TO BE DEFECTIVE

Part Qty	Part No	Part Desc	Qty Req	Unit Price	Total	Net/Excl	C/P	Ref	Dem Part
1	120721	KEYSWITCH, AIR ENTRANCE DOOR,C2		\$55.75	\$55.75	\$66.91	\$55.75	Y	R

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours/APP	Cost/Req	Cost/APP
2	Troubleshootingand repair with ServiceLink	2	\$160	\$160

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:24 PM

**Name** THOMAS BUS GULF COAST, LTD

**Customer** [REDACTED]

**Address** [REDACTED]

**Address**

**City** BAYTOWN

**State** TX

**Zip** [REDACTED]

**Number** 44020

**Claim No** [REDACTED]

**Clim Seq No** 1575453

**Vin** 4UZABRCSX7C [REDACTED]

**Body No** 561663

**Order No** 75132

**Claim Type** WAR

**Failure Date** 07-NOV-06

**Auth No**

**Mileage** 4997

**First Owner** N

**Repair Date** 07-NOV-06

**Repaired By** D

**Repair Order No** 60003529

**Chassis No** 56615

**Chassis Mfg** FLNER

**Recall No**

**Recall File No**

**Total Requested** \$522.92

**Total Approved** \$457.92

**Problem** INSPECTED WITH SERVICE LINK AND RAN A TEMPLET ON THE SWITCH HUB MODULE AND FOUND THAT THE MODULE WAS RECEIVING AN INPUT FROM THE SMART SWITCH FOR THE LOADING DOOR. INSPECTED AND FOUND SWITCH HUB MODULE FAULTY. REMOVED AND REPLACED SWITCH, ALL OK NOW.

**Cause** CHECK DOOR OPENING AND SHUTTING WHEN NOT IN OPERATION.

**Correction**

HUB MODULE SWITCH FAULTY.

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ex App	C.F.	Ret	Qem Part
1	101420	ELECTRONIC COMPONENT ASSY, SHM	\$273.27	\$273.27	\$327.92	*****		Y	O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$65	\$65
1	Troubleshooting and Repairing Electrical Circuit	0	\$65	\$0
1	Remove and replace switch hub module (SHM)	1	\$65	\$65

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:25 PM

**Name** TRANSPORTATION SOUTH, INC

**Customer Address** [REDACTED]  
**Address** [REDACTED]

**Number** 1080

**City** MONTGOMERY

**Claim No** [REDACTED]

**State** AL **Zip** [REDACTED]

**Clm Seq No** 1575824

**Vin** 4UZABRCS98C [REDACTED]

**Repaired By** D

**Body No** 664236

**Repair Order No** 3479

**Order No** 91995

**Chassis No** 70395

**Claim Type** PDI

**Chassis Mfg** FLNER

**Failure Date** 27-OCT-06

**Recall No**

**Auth No**

**Recall File No**

**Mileage** 477

**Total Requested** \$105.46

**First Owner** N

**Total Approved** \$105.46

**Repair Date** 30-OCT-06

**Problem** REMOVE SWITCH PANEL; CHECKED ALL FUSES, POWER CONNECTIONS, BATTERY CONNECTIONS; REPLACED DOOR SWITCH AND REFRESHED SYSTEM

**Cause** PASSENGER DOOR INTERMITTANT MALFUNCTION

**Correction**

DEFECTIVE PANEL SWITCH

Part No	Part Desc	Net Price Req	Net Price App	Total App	Notes	Rel	Loan
1 A06-49957-003	**INVALID PART**	\$12.72	\$12.72	\$15.26	\$12.72	Y	O

**Cost Code Other Cost Requested Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$82	\$82
.1	Electric Door Switch	.1	\$8.2	\$8.2

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:25 PM

**Name** HOEKSTRA TRANSPORTATION, INC.

**Customer Address** [REDACTED]  
**Address**

**Number** 23023

**City** FARMINGTON

**Claim No** [REDACTED]

**State** MI **Zip** [REDACTED]

**Clm Seq No** 1576157

**Vin** 4UZABRDC06C [REDACTED]

**Repaired By** D  
**Repair Order No** S0018818

**Body No** 561219

**Chassis No** 55191

**Order No** 69717

**Chassis Mfg** FLNER

**Claim Type** WAR

**Recall No**

**Failure Date** 17-OCT-06

**Recall File No**

**Auth No**

**Total Requested** \$101.62

**Mileage** 8911

**Total Approved** \$101.62

**First Owner** Y

**Repair Date** 17-OCT-06

**Problem** T/SHOOT ELECTRICAL. ISOLATE PROBLEM TO DOOR SWITCH. R/R SWITCH. TEST GOOD.

**Cause** ENTRANCE DOOR OPENS AND CLOSSES ON ITS OWN INTERMITTENTLY

**Correction** DEFECTIVE DOOR SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Dam Part
1	A06-49957-002	**INVALID PART**	\$13.19	\$13.19	\$15.82	\$13.19		Y	O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
.1		Electric Door Switch	.1	\$7.8	\$7.8
1		Troubleshooting and repair with ServiceLink	1	\$78	\$78

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:26 PM

**Name** HOEKSTRA TRANSPORTATION, INC.

**Customer Address**

**Number** 23023

**Address**

**Claim No**

**City** FRASER

**Clm Seq No** 1576170

**State** MI

**Zip**

**Vin** 4UZABPDH87C

**Repaired By** D

**Body No** 660875

**Repair Order No** S0018733

**Order No** 84165

**Chassis No** 63221

**Claim Type** WAR

**Chassis Mfg** FLNER

**Failure Date** 30-OCT-06

**Recall No**

**Auth No**

**Recall File No**

**Mileage** 2370

**Total Requested** \$105

**First Owner** Y

**Total Approved** \$105

**Repair Date** 30-OCT-06

**Problem** T/SHOOT ELECTRICAL. CHECK FOR CODES. NO COES. CHECK GROUND CONNECTIONS ABOVE DRIVER WINDOW. OK. ISOLATE PROBLEM TO DOOR SWITCH. R/R SWITCH. TEST GOOD.

**Cause** ENTRANCE DOOR OPENS AND CLOSES ON ITS OWN INTERMITTENTLY

## Correction

DEFECTIVE DOOR SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Est App	C.F.	Re	Com Part
1	A06-49957-001	**INVALID PART**	\$16	\$16	\$19.2	\$16		Y	O

**Cost Code** Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
.1		Electric Door Switch	.1	\$7.8	\$7.8
1		Troubleshooting and repair with ServiceLink	1	\$78	\$78

# Claim Report

## Thomas Built Buses

Report run on: April 19, 2007 2:26 PM

**Name** HOEKSTRA TRANSPORTATION, INC.

**Customer** [REDACTED]

**Address** [REDACTED]

**Address**

**City** CLINTON TOWNSHIP

**State** MI **Zip** [REDACTED]

**Number** 23023

**Claim No** [REDACTED]

**Clm Seq No** 1576191

**Vin** 4UZABRCSX7C [REDACTED]

**Body No** 660178

**Order No** 77299

**Claim Type** WAR

**Failure Date** 01-NOV-06

**Auth No**

**Mileage** 7942

**First Owner** Y

**Repair Date** 01-NOV-06

**Repaired By** D

**Repair Order No** S0018840

**Chassis No** 60764

**Chassis Mfg** FLNER

**Recall No**

**Recall File No**

**Total Requested** \$101.62

**Total Approved** \$101.62

**Problem** T/SHOOT ELECTRICAL. CHECK FOR CODES. NO COES. CHECK GROUND CONNECTIONS ABOVE DRIVER WINDOW. OK. ISOLATE PROBLEM TO DOOR SWITCH. R/R SWITCH. TEST GOOD.

**Cause** ENTRANCE DOOR OPENS AND CLOSES ON ITS OWN INTERMITTENTLY

**Correction**

DEFECTIVE DOOR SWITCH

Part Qty	Part No	Part Desc	Req Price	App Price	Cost Req	Cost App	Regr	Qcm
1	A06-49957-002	**INVALID PART**	\$13.19	\$13.19	\$15.82	\$13.19	Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
.1	Electric Door Switch	.1	\$7.8	\$7.8
1	Troubleshooting and repair with ServiceLink	1	\$78	\$78

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:26 PM

**Name** HOEKSTRA TRANSPORTATION, INC.

**Customer** [REDACTED]

**Address** [REDACTED]

**Address**

**City** GRAND RAPIDS

**State** MI

**Zip** [REDACTED]

**Number** 23023

**Claim No** [REDACTED]

**Clm Seq No** 1577441

**Vin** 4UZABRCSX7C [REDACTED]

**Body No** 661079

**Order No** 84993

**Claim Type** WAR

**Failure Date** 03-NOV-06

**Auth No**

**Mileage** 3999

**First Owner** Y

**Repair Date** 03-NOV-06

**Repaired By** D

**Repair Order No** C0047201

**Chassis No** 58888

**Chassis Mfg** FLNER

**Recall No**

**Recall File No**

**Total Requested** \$93.82

**Total Approved** \$93.82

**Problem** T/SHOOT ELECTRICAL. CHECK FOR CODES. NO COES. CHECK GROUND CONNECTIONS ABOVE DRIVER WINDOW. OK. ISOLATE PROBLEM TO DOOR SWITCH. R/R SWITCH. TEST GOOD.

**Cause** ENTRANCE DOOR OPENS AND CLOSES ON ITS OWN INTERMITTENTLY

**Correction**

DEFECTIVE DOOR SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ext App	O/E	Ret	Odm Part
1	A06-49957-002	**INVALID PART**	\$13.19	\$13.19	\$15.82	\$13.19		Y	O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
.1		Electric Door Switch	.1	\$7.8	\$7.8
.9		Troubleshooting and repair with ServiceLink	.9	\$70.2	\$70.2

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:26 PM

**Name** HOEKSTRA TRANSPORTATION, INC.

**Customer Address** [REDACTED]

**Number** 23023

**Address**

**Claim No** [REDACTED]

**City** PLAINWELL

**Clm Seq No** 1577442

**State** MI **Zip** [REDACTED]

**Vin** 4UZABRCS17C [REDACTED]

**Repaired By** D

**Body No** 660396

**Repair Order No** C0047222

**Order No** 77319

**Chassis No** 61378

**Claim Type** WAR

**Chassis Mfg** FLNER

**Failure Date** 03-NOV-06

**Recall No**

**Auth No**

**Recall File No**

**Mileage** 3926

**Total Requested** \$93.82

**First Owner** Y

**Total Approved** \$93.82

**Repair Date** 03-NOV-06

**Problem** T/SHOOT ELECTRICAL. CHECK FOR CODES. NO COES. CHECK GROUND CONNECTIONS ABOVE DRIVER WINDOW. OK. ISOLATE PROBLEM TO DOOR SWITCH. R/R SWITCH. TEST GOOD.

**Cause** ENTRANCE DOOR OPENS AND CLOSSES ON ITS OWN INTERMITTENTLY

**Correction** DEFECTIVE DOOR SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price App	QTY	Ret	Qsm Part
1	A06-49957-002	**INVALID PART**	\$13.19	\$13.19	\$15.82	\$13.19		Y	O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
.1		Electric Door Switch	.1	\$7.8	\$7.8
.9		Troubleshooting and repair with ServiceLink	.9	\$70.2	\$70.2

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:27 PM

Name FIRST BUS CENTRE

Customer

Address

Address

Number 99834

City BARRHEAD

Claim No

State AB

Zip

Clim Seq No 1577951

Vin 4UZABRCS17C

Repaired By O

Repair Order No B6707

Body No 561549

Chassis No 56257

Order No 76725

Chassis Mfg FLNER

Claim Type WAR

Recall No

Failure Date 08-OCT-06

Recall File No

Auth No

Total Requested \$94.18

Mileage 19078

Total Approved \$94.18

First Owner Y

Repair Date 09-OCT-06

**Problem** REMOVED AND REPLACED WITH A NEW ONE. OSL 1HR X \$75.00=\$75.00

**Cause** AIR DOOR ERRATIC

**Correction** TROUBLE SHOOT. FOUND THE DOOR SWITCH NO GOOD

Part No	Part Desc	Net Price	Net Price	Total	Net Price	Other	Ret	Qm
Qty		Req	App	App	App	Cost		Part
1	TBB 103223	**INVALID PART**	\$15.98	\$15.98	\$19.18	\$15.98	Y	O

Cost Code	Other Cost Requested	Other Cost Approved
OSL	\$75	\$75

Hours Req	Rate Description	Hours App	Cost Req	Cost App
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# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:27 PM

**Name** HOEKSTRA TRANSPORTATION, INC.

**Customer**

**Address**

**Address**

**City** HOUGHTON LAKE

**State** MI **Zip**

**Number** 23023

**Claim No**

**Clm Seq No** 1577987

**Vin** 4UZABRCS37C

**Body No** 561321

**Order No** 73914

**Claim Type** WAR

**Failure Date** 06-OCT-06

**Auth No**

**Mileage** 7343

**First Owner** Y

**Repair Date** 06-OCT-06

**Repaired By** D  
**Repair Order No** S0018965

**Chassis No** 55454

**Chassis Mfg** FLNER

**Recall No**

**Recall File No**

**Total Requested** \$93.82

**Total Approved** \$93.82

**Problem** T/SHOOT ELECTRICAL. CHECK FOR CODES. NO COES. CHECK GROUND CONNECTIONS ABOVE DRIVER WINDOW. OK. ISOLATE PROBLEM TO DOOR SWITCH. R/R SWITCH. TEST GOOD.

**Cause** ENTRANCE DOOR OPENS AND CLOSES ON ITS OWN INTERMITTENTLY

**Correction**

DEFECTIVE DOOR SWITCH

Part No	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price App	GF	Re	Comp
1	A06-49957-002	**INVALID PART**	\$13.19	\$13.19	\$15.82	\$13.19		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
.1	Electric Door Switch	.1	\$7.8	\$7.8
.9	Troubleshooting and repair with ServiceLink	.9	\$70.2	\$70.2

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:27 PM

**Name** SUPERIOR TRANSIT SALES

**Customer**

**Address**

**Address**

**City** ST. PAUL

**State** MN **Zip**

**Number** 24012

**Claim No**

**Clm Seq No** 1577998

**Vin** 4UZABRCT87CW15036

**Body No** 561803

**Order No** 75261

**Claim Type** WAR

**Failure Date** 30-OCT-06

**Auth No**

**Mileage** 3719

**First Owner** N

**Repair Date** 30-OCT-06

**Repaired By** D

**Repair Order No** 5470

**Chassis No** 56989

**Chassis Mfg** FLNER

**Recall No**

**Recall File No**

**Total Requested** \$19.2

**Total Approved** \$19.2

**Problem** REMOVE AND REPLACE DOOR SWITCH. TESTED OPERATION, ALL OK.

**Cause** DOOR CLOSSES ON ITS OWN

**Correction** DEFECTIVE DOOR SWITCH

Part Qty	Part No	Part Desc	Qty	Price Req	Qty	Price App	Total App	NA	CB	GR	RO	OR	OR
1	A06-49957-001	**INVALID PART**		\$16		\$16	\$19.2					Y	O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
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# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:35 PM

Name NELSON'S BUS SERVICE, INC.

Customer  
Address  
Address

Number 50003

City BYRON

Claim No

State IL

Zip

Clm Seq No 1578159

Vin 4UZABRCT67C

Repaired By D

Repair Order No 13130

Body No 660917

Chassis No 62939

Order No 83871

Chassis Mfg FLNER

Claim Type PDI

Recall No

Failure Date 10-JUL-06

Recall File No

Auth No

Total Requested \$27.2

Mileage 911

Total Approved \$27.2

First Owner Y

Repair Date 10-JUL-06

**Problem** REPLACE INSIDE DOOR SWITCH WITH NEW

**Cause** ENTRANCE DOOR CUTS IN AND OUT ON OPENING OF DOOR AND CLOSING OF THE DOOR

**Correction** FAULTY SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Min Cost App	CR	Re	Qam
1	A06 49957 001	**INVALID PART**	\$16	\$16	\$19.2	\$16		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
.1	Electric Door Switch	.1	\$8	\$8

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:37 PM

Name NELSON'S BUS SERVICE, INC.

Customer

Address

Address

City KAUKAUNA

State WI Zip

Number 50003

Claim No

Cln Seq No 1578173

Vin 4UZABRCT37C

Body No 662252

Order No 89877

Claim Type PDI

Failure Date 02-AUG-06

Auth No

Mileage 883

First Owner Y

Repair Date 02-AUG-06

Repaired By D

Repair Order No 13215

Chassis No 66908

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$27.2

Total Approved \$27.2

**Problem** REPLACE INSIDE DOOR SWITCH WITH NEW

**Cause** ENTRANCE DOOR CUTS IN AND OUT ON OPENING OF DOOR AND CLOSING OF THE DOOR

**Correction**

FAULTY SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price Req	Net Price App	Y	O
1	A06 49957 001	**INVALID PART**	\$16	\$16	\$19.2	\$16		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
.1	Electric Door Switch	.1	\$8	\$8

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:38 PM

Name NELSON'S BUS SERVICE, INC.

Customer

Address

Address

City KAUKAUNA

State WI Zip

Number 50003

Claim No

Clim Seq No 1578191

Vin 4UZABRCT37C

Body No 662259

Order No 89880

Claim Type PDI

Failure Date 28-JUN-06

Auth No

Mileage 874

First Owner Y

Repair Date 28-JUN-06

Repaired By D

Repair Order No 13249

Chassis No 66932

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$43.2

Total Approved \$43.2

**Problem** REMOVED AND REPLACE INSIDE ENTRANCE DOOR SWITCH

**Cause** INSIDE DOOR ENTRANCE SWITCH ONLY WORKS SPARATICALLY WHEN DRIVING WITH KEY ON WORKS IRREGULAR AND IT STOPS DURING OPEN AND CLOSE

**Correction** DEFECTIVE DOOR SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Index App	CP	Ret	Claim Part
1	A06 49957 001	**INVALID PART**	\$16	\$16	\$19.2	\$16		Y	O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
.3		Electric Door Control Switch - Remove & Replace	.3	\$24	\$24

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:38 PM

**Name** NEW ENGLAND TRANSIT SALES, INC

**Customer Address**

**Number** 22022

**City** ATTLEBORO

**Claim No**

**State** MA **Zip**

**Clm Seq No** 1579359

**Vin** 4UZABRCT37C

**Repaired By** D

**Body No** 563280

**Repair Order No** 18171

**Order No** 76916

**Chassis No** 60071

**Claim Type** WAR

**Chassis Mfg** FLNER

**Failure Date** 27-OCT-06

**Recall No**

**Auth No**

**Recall File No**

**Mileage** 4724

**Total Requested** \$136.14

**First Owner** Y

**Total Approved** \$136.14

**Repair Date** 27-OCT-06

**Problem** CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

**Cause** PASS ENTRANCE DOOR OPENS BY ITSELF THIS IS THE PADDLE TYPE SWITCH AM RESUBMITTING THIS CLAIM IF IT IS DENIED I NEED A REASON THE SWITCH FAILED THIS HAS BEEN AN ONGOING PROBLAM

**Correction** EXTERIOR DOOR SWITCH BAD CORRODED

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ex App	G.F.	Rat	Qem Part
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$43.87	\$43.87	\$52.64	\$43.87		Y	O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshootingand repair with ServiceLink	1	\$83.5	\$83.5

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:38 PM

**Name** HOEKSTRA TRANSPORTATION, INC.

**Number** 23023

**Claim No** [REDACTED]

**Clm Seq No** 1579366

**Vin** 4UZABRCS07C [REDACTED]

**Body No** 660131

**Order No** 77342

**Claim Type** WAR

**Failure Date** 03-NOV-06

**Auth No**

**Mileage** 4180

**First Owner** Y

**Repair Date** 03-NOV-06

**Customer** [REDACTED]

**Address** [REDACTED]

**Address** [REDACTED]

**City** GRAND RAPIDS

**State** MI

**Zip** [REDACTED]

**Repaired By** D

**Repair Order No** S0018830

**Chassis No** 60777

**Chassis Mfg** FLNER

**Recall No**

**Recall File No**

**Total Requested** \$93.82

**Total Approved** \$93.82

**Problem** T/SHOOT ELECTRICAL. CHECK FOR CODES. NO COES. CHECK GROUND CONNECTIONS ABOVE DRIVER WINDOW. OK. ISOLATE PROBLEM TO DOOR SWITCH. R/R SWITCH. TEST GOOD.

**Cause** ENTRANCE DOOR OPENS AND CLOSES ON ITS OWN INTERMITTENTLY

**Correction** DEFECTIVE DOOR SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Cost App	G.F.	Part	Claim
1	A06-49957-002	**INVALID PART**	\$13.19	\$13.19	\$15.82	\$13.19		Y	O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
.1	Electric Door Switch	.1	\$7.8	\$7.8
.9	Troubleshooting and repair with ServiceLink	.9	\$70.2	\$70.2

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:38 PM

**Name** ROHRER ENTERPRISES, INC.

**Customer Address** [REDACTED]  
**Address** [REDACTED]

**Number** 39050

**City** DUNCANNON

**Claim No** [REDACTED]

**State** PA **Zip** [REDACTED]

**Clm Seq No** 1579429

**Vin** 4UZABRCS97C [REDACTED]

**Repaired By** D

**Body No** 563035

**Repair Order No** W85271EV

**Order No** 76283

**Chassis No** 59854

**Claim Type** WAR

**Chassis Mfg** FLNER

**Failure Date** 06-OCT-06

**Recall No**

**Auth No**

**Recall File No**

**Mileage** 3266

**Total Requested** \$58.89

**First Owner** Y

**Total Approved** \$58.89

**Repair Date** 06-OCT-06

**Problem** TRIED TO LUBRICATE SWITCH BUT THAT DID NOT SOLVE THE PROBLEM, REMOVED AND REPLACED SWITCH

**Cause** DOOR OPEN/CLOSE SWITCH WORKS HARD

**Correction** DEFECTIVE SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ext	Gr	Rel	Qem
1	120721	KEYSWITCH, AIR ENTRANCE DOOR,C2	\$43.24	\$43.24	\$51.89	\$43.24		Y	O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
.1	Electric Door Switch	.1	\$7	\$7

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:39 PM

**Name** KERLIN BUS SALES & LEASING, INC

**Customer Address**  
**Address**

**Number** 15038

**City** MILAN

**Claim No**

**State** IN

**Zip**

**Clm Seq No** 1579913

**Vin** 4UZABRCSX6C

**Repaired By** O

**Repair Order No** 130253

**Body No** 560223

**Chassis No** 34844

**Order No** 59236

**Chassis Mfg** FLNER

**Claim Type** WAR

**Recall No**

**Failure Date** 08-NOV-06

**Recall File No**

**Auth No**

**Total Requested** \$28.82

**Mileage** 10009

**Total Approved** \$28.82

**First Owner** Y

**Repair Date** 08-NOV-06

**Problem** R&R ENTRANCE DOOR SWITCH/OSL FOR .2HRS@65.00/HR

**Cause** ENTRANCE DOOR IS INTERMITTENTLY OPENING.....MILAN

**Correction**

BAD DOOR SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total Appl	Net Ext App	C.F.	Ret	Qem Part
1	103223	ROCKER SWITCH, CODED, AIR SERVICE DOOR O	\$13.19	\$13.19	\$15.82	\$13.19		Y	O

Cost Code	Other Cost Requested	Other Cost Approved
OSL	\$13	\$13

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
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# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:39 PM

**Name** NEW ENGLAND TRANSIT SALES,  
INC

**Customer**  
**Address**  
**Address**

**Number** 22022

**City** GILL

**Claim No**

**State** MA

**Zip**

**Clm Seq No** 1580762

**Vin** 4UZABRDC57C

**Repaired By** D

**Repair Order No** 18347

**Body No** 563257

**Chassis No** 60274

**Order No** 76828

**Chassis Mfg** FLNER

**Claim Type** WAR

**Recall No**

**Failure Date** 21-NOV-06

**Recall File No**

**Auth No**

**Total Requested** \$133.37

**Mileage** 2149

**Total Approved** \$133.37

**First Owner** Y

**Repair Date** 21-NOV-06

**Problem** CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

**Cause** PASS ENTRANCE DOOR OPENS BY ITSELF

**Correction** EXTERIOR DOOR SWITCH BAD CORRODED

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price App	C.F.	Ret	Com Part
1	120722	LEVER SWITCH, AIF ENTRANCE DOOR, COLE HE	\$41.56	\$41.56	\$49.87	\$41.56		Y	O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hour App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$83.5	\$83.5

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:39 PM

**Name** NEW ENGLAND TRANSIT SALES, INC  
**Number** 22022  
**Claim No** [REDACTED]  
**Clm Seq No** 1580788  
**Vin** 4UZABRCS08C [REDACTED]  
**Body No** 663400  
**Order No** 91543  
**Claim Type** PDI  
**Failure Date** 02-NOV-06  
**Auth No**  
**Mileage** 1089  
**First Owner** Y  
**Repair Date** 02-NOV-06

**Customer** REGIONAL SCHOOL DISTRICT NO. 1  
**Address** [REDACTED]  
**Address** [REDACTED]  
**City** [REDACTED]  
**State** CT **Zip** [REDACTED]  
**Repaired By** D  
**Repair Order No** 18203  
**Chassis No** 69039  
**Chassis Mfg** FLNER  
**Recall No**  
**Recall File No**  
**Total Requested** \$133.37  
**Total Approved** \$133.37

**Problem** CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

**Cause** PASS ENTRANCE DOOR OPENS BY ITSELF

**Correction** EXTERIOR DOOR SWITCH BAD CORRODED

Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price Req	Net Price App	Y	O
1 120722	LEVER SWITCH, AIF ENTRANCE DOOR, COLE HE	\$41.56	\$41.56	\$49.87	\$41.56	\$41.56	Y	O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$83.5	\$83.5

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:40 PM

**Name** NEW ENGLAND TRANSIT SALES,  
INC

**Number** 22022

**Claim No** [REDACTED]

**Clm Seq No** 1580790

**Vin** 4UZABRDD97C [REDACTED]

**Body No** 563279

**Order No** 76871

**Claim Type** WAR

**Failure Date** 24-OCT-06

**Auth No**

**Mileage** 1076

**First Owner** Y

**Repair Date** 24-OCT-06

**Customer** [REDACTED]

**Address** [REDACTED]

**Address**

**City** WESTFIELD

**State** MA **Zip** [REDACTED]

**Repaired By** D

**Repair Order No** 18133

**Chassis No** 60207

**Chassis Mfg** FLNER

**Recall No**

**Recall File No**

**Total Requested** \$136.2

**Total Approved** \$136.2

**Problem** CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE  
THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

**Cause** PASS ENTRANCE DOOR OPENS BY ITSELF

**Correction** EXTERIOR DOOR SWITCH BAD CORRODED

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	NotesApp	CF	Re	Claim Part
1	116839	LEVER SWITCH, EMERGENCY DOOR OPENING	\$43.92	\$43.92	\$52.7	\$43.92		Y	O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours/APP	Cost/Req	Cost/APP
1	Troubleshooting and repair with ServiceLink	1	\$83.5	\$83.5

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:40 PM

**Name** NEW ENGLAND TRANSIT SALES, INC

**Number** 22022

**Claim No** [REDACTED]

**Clm Seq No** 1580791

**Vin** 4UZABRCT77C [REDACTED]

**Body No** 662564

**Order No** 87206

**Claim Type** WAR

**Failure Date** 06-NOV-06

**Auth No**

**Mileage** 2556

**First Owner** Y

**Repair Date** 06-NOV-06

**Customer** [REDACTED]

**Address** [REDACTED]

**Address**

**City** TEWKSBURY

**State** MA **Zip** [REDACTED]

**Repaired By** D

**Repair Order No** 16852

**Chassis No** 67480

**Chassis Mfg** FLNER

**Recall No**

**Recall File No**

**Total Requested** \$133.37

**Total Approved** \$133.37

**Problem** CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

**Cause** PASS ENTRANCE DOOR OPENS BY ITSELF

**Correction** EXTERIOR DOOR SWITCH BAD CORRODED

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ext	Of Fr	Ref	Oem Part
1	120722	LEVER SWITCH, AIF ENTRANCE DOOR, COLE HE	\$41.56	\$41.56	\$49.87	\$41.56		Y	O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and repair with ServiceLink	1	\$83.5	\$83.5

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:41 PM

**Name** THOMAS BUS GULF COAST, LTD

**Customer** [REDACTED]

**Address** [REDACTED]

**Address** [REDACTED]

**City** HOUSTON

**State** TX **Zip** [REDACTED]

**Number** 44020

**Claim No** [REDACTED]

**Clm Seq No** 1580905

**Vin** 4UZABRCS67C [REDACTED]

**Body No** 562093

**Order No** 75316

**Claim Type** WAR

**Failure Date** 14-NOV-06

**Auth No**

**Mileage** 6768

**First Owner** N

**Repair Date** 14-NOV-06

**Repaired By** D  
**Repair Order No** 60003554

**Chassis No** 57748

**Chassis Mfg** FLNER

**Recall No**

**Recall File No**

**Total Requested** \$457.92

**Total Approved** \$457.92

**Problem** INSPECTED SYSTEM WITH SERVICE LINK AND RAN TEMPLET ON FRONT DOOR OPERATION AND FOUND THAT THE SWITCH WAS IN THE OPEN POSITION AND NO OUTPUT WAS PRESENT ON TEMPLET. REMOVED AND REPLACED SWITCH HUB MODULE AND CLEANED CONNECTORS. RECHECKED OPERATION, ALL OK

**Cause** CHECK LOADING DOOR OPENING AND CLOSING BY ITSELF.

**Correction**

FAULTY SWITCH HUB MODULE.

Part Qty	Part No	Part Desc	Net Price Req	Net Price Appl	Total App	Notes	OT	IR	Com Part
1	101420	ELECTRONIC COMPONENT ASSY, SHM	\$273.27	\$273.27	\$327.92	*****			Y O

**Cost Code** **Other Cost Requester** **Other Cost Approver**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$65	\$65
1	Remove and replace switch hub module (SHM)	1	\$65	\$65

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:42 PM

**Name** ATLANTA FREIGHTLINER TRUCK  
SALES & SERVICE

**Customer**  
**Address**  
**Address**

**Number** 11000

**City** LAWRENCEVILLE

**Claim No**

**State** GA **Zip**

**Clm Seq No** 1581198

**Vin** 4UZABRCS47C

**Repaired By** D

**Body No** 661811

**Repair Order No** 651124

**Order No** 88474

**Chassis No** 65895

**Claim Type** WAR

**Chassis Mfg** FLNER

**Failure Date** 19-NOV-06

**Recall No**

**Auth No**

**Recall File No**

**Mileage** 3145

**Total Requested** \$37.79

**First Owner** Y

**Total Approved** \$37.79

**Repair Date** 27-NOV-06

**Problem** R/R SWITCH. TEST OK.

**Cause** DOOR OPENS ON ITS OWN

## Correction

TRACED AND FOUND STROBE LIGHT SWITCH WAS MISSING THE ID NUMBER AND POSITIO OF SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ex App	CF	Re	Sum
1	100136	ROCKER SWITCH, CODED, STROBE LIGHT, ON-O	\$11.39	\$11.39	\$11.39	\$11.39		Y	O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
.3	Troubleshooting and Repairing Electrical Circuit	.3	\$26.4	\$26.4

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:42 PM

**Name** THOMAS BUS SALES OF NEW YORK NESCO  
**Number** 33200  
**Claim No** [REDACTED]  
**Clm Seq No** 1581265  
**Vin** 4UZABRCS770 [REDACTED]  
**Body No** 563301  
**Order No** 76646  
**Claim Type** WAR  
**Failure Date** 17-NOV-06  
**Auth No**  
**Mileage** 3555  
**First Owner** N  
**Repair Date** 21-NOV-06

**Customer Address** [REDACTED]  
**Address** [REDACTED]  
**City** WANTAGH  
**State** NY **Zip** [REDACTED]  
**Repaired By** D  
**Repair Order No** 12083  
**Chassis No** 60172  
**Chassis Mfg** FLNER  
**Recall No**  
**Recall File No**  
**Total Requested** \$152  
**Total Approved** \$75

**Problem** REMOVE & REPLACE SWITCH HUB MODULE. FABRICATE & INSTALL BRACKETS TO MOUNT MODULE WITH WIRE PLUGS DOWNWARD PREVENTING WATER FROM FOLLOWING WIRES INTO MODULE USING \$2 IN STRUCTURAL STEEL & PAINT

**Cause** ENTRANCE DOOR OPERATES BY ITSELF

**Correction** FIND WATER INTRUSION IN SWITCH HUB MODULE

Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ext App	C-E	Ret	Oem Part
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Cost Code	Other Cost Requested	Other Cost Approved
OSP	\$2	\$0

Hours Req	Rate Description	Hours App	Cost Req	Cost App
2	Remove and replace switch hub module (SHM)	1	\$150	\$75

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:42 PM

**Name** THOMAS BUS SALES OF NEW YORK NESCO  
**Number** 33200  
**Claim No** [REDACTED]  
**Clm Seq No** 1581268  
**Vin** 4UZABRCS87CW22818  
**Body No** 563228  
**Order No** 76638  
**Claim Type** WAR  
**Failure Date** 16-NOV-06  
**Auth No**  
**Mileage** 10168  
**First Owner** N  
**Repair Date** 21-NOV-06

**Customer Address** [REDACTED]  
**Address**  
**City** BROOKLYN  
**State** NY **Zip** [REDACTED]  
**Repaired By** D  
**Repair Order No** 12078  
**Chassis No** 60236  
**Chassis Mfg** FLNER  
**Recall No**  
**Recall File No**  
**Total Requested** \$152  
**Total Approved** \$75

**Problem** REMOVE & REPLACE SWITCH HUB MODULE. FABRICATE & INSTALL BRACKETS TO MOUNT MODULE WITH WIRE PLUGS DOWNWARD PREVENTING WATER FROM FOLLOWING WIRES INTO MODULE USING \$2 IN STRUCTURAL STEEL & PAINT

**Cause** ENTRANCE DOOR OPERATES BY ITSELF

**Correction** FIND WATER INTRUSION IN SWITCH HUB MODULE

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ext App	G.F.	Ref	Dem
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Cost Code	Other Cost Requested	Other Cost Approved
OSP	\$2	\$0

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
2		Remove and replace switch hub module (SHM)	1	\$150	\$75

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:43 PM

**Name** NEW ENGLAND TRANSIT SALES, INC

**Number** 22022

**Claim No** [REDACTED]

**Clm Seq No** 1581736

**Vin** 4UZABRCS07C [REDACTED]

**Body No** 660028

**Order No** 76987

**Claim Type** WAR

**Failure Date** 10-NOV-06

**Auth No**

**Mileage** 2123

**First Owner** Y

**Repair Date** 10-NOV-06

**Customer** [REDACTED]

**Address** [REDACTED]

**Address** [REDACTED]

**City** SOMERVILLE

**State** MA **Zip** [REDACTED]

**Repaired By** D

**Repair Order No** 17580

**Chassis No** 60498

**Chassis Mfg** FLNER

**Recall No**

**Recall File No**

**Total Requested** \$133.37

**Total Approved** \$133.37

**Problem** CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

**Cause** PASS ENTRANCE DOOR OPENS BY ITSELF

**Correction** EXTERIOR DOOR SWITCH BAD CORRODED

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Est App	Other Req	Other App
1	120722	LEVER SWITCH, AIF ENTRANCE DOOR, COLE HE	\$41.56	\$41.56	\$49.87	\$41.56	Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$83.5	\$83.5

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:43 PM

**Name** NEW ENGLAND TRANSIT SALES, INC

**Customer Address**

**Number** 22022

**City** HAMDEN

**Claim No**

**State** CT

**Zip**

**Clm Seq No** 1581737

**Vin** 4UZABRDC17C

**Repaired By** D

**Repair Order No** 17534

**Body No** 563238

**Chassis No** 60100

**Order No** 76826

**Chassis Mfg** FLNER

**Claim Type** WAR

**Recall No**

**Failure Date** 06-NOV-06

**Recall File No**

**Auth No**

**Total Requested** \$133.37

**Mileage** 3556

**Total Approved** \$133.37

**First Owner** Y

**Repair Date** 06-NOV-06

**Problem** CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

**Cause** PASS ENTRANCE DOOR OPENS BY ITSELF

**Correction** EXTERIOR DOOR SWITCH BAD CORRODED

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Warranty	Cost Rec	Cost App
1	120722	LEVER SWITCH, AIF ENTRANCE DOOR, COLE HE	\$41.56	\$41.56	\$49.87		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$83.5	\$83.5

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:43 PM

**Name** NEW ENGLAND TRANSIT SALES, INC  
**Number** 22022  
**Claim No** [REDACTED]  
**Clm Seq No** 1582805  
**Vin** 4UZABRDC17C [REDACTED]  
**Body No** 563051  
**Order No** 76829  
**Claim Type** WAR  
**Failure Date** 30-NOV-06  
**Auth No**  
**Mileage** 3669  
**First Owner** Y  
**Repair Date** 30-NOV-06

**Customer Address** [REDACTED]  
**Address**  
**City** GILL  
**State** MA **Zip** [REDACTED]  
**Repaired By** D  
**Repair Order No** 18392  
**Chassis No** 59565  
**Chassis Mfg** FLNER  
**Recall No**  
**Recall File No**  
**Total Requested** \$133.37  
**Total Approved** \$133.37

**Problem** CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

**Cause** PASS ENTRANCE DOOR OPENS BY ITSELF

**Correction** EXTERIOR DOOR SWITCH BAD CORRODED

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Est App	O/F	Ret	Com Part
1	120722	LEVER SWITCH, AIF ENTRANCE DOOR, COLE HE	\$41.56	\$41.56	\$49.87	\$41.56		Y	O

**Cost Code** Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and repair with ServiceLink	1	\$83.5	\$83.5

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:44 PM

**Name** NEW ENGLAND TRANSIT SALES, INC

**Customer Address Address**

**Number** 22022

**City** CONCORD

**Claim No** [REDACTED]

**State** MA **Zip** [REDACTED]

**Clm Seq No** 1582809

**Vin** 4UZABRCS97C [REDACTED]

**Repaired By** D

**Repair Order No** 17539

**Body No** 660018

**Chassis No** 60402

**Order No** 76986

**Chassis Mfg** FLNER

**Claim Type** WAR

**Recall No**

**Failure Date** 28-NOV-06

**Recall File No**

**Auth No**

**Total Requested** \$133.37

**Mileage** 864

**Total Approved** \$133.37

**First Owner** Y

**Repair Date** 28-NOV-06

**Problem** CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

**Cause** PASS ENTRANCE DOOR OPENS BY ITSELF

**Correction** EXTERIOR DOOR SWITCH BAD CORRODED

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Exp App	Qty	Part	Form
1	120722	LEVER SWITCH, AIF ENTRANCE DOOR, COLE HE	\$41.56	\$41.56	\$49.87	\$41.56	Y	O	

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and repair with ServiceLink	1	\$83.5	\$83.5

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:44 PM

**Name** HOEKSTRA TRANSPORTATION, INC.  
**Number** 23023  
**Claim No** [REDACTED]  
**Clm Seq No** 1582827  
**Vin** 4UZABRCS57C [REDACTED]  
**Body No** 660205  
**Order No** 77353  
**Claim Type** WAR  
**Failure Date** 25-OCT-06  
**Auth No**  
**Mileage** 5886  
**First Owner** Y  
**Repair Date** 25-OCT-06

**Customer Address** [REDACTED]  
**Address**  
**City** SAGINAW  
**State** MI **Zip** [REDACTED]  
**Repaired By** D  
**Repair Order No** S0018952  
**Chassis No** 60967  
**Chassis Mfg** FLNER  
**Recall No**  
**Recall File No**  
**Total Requested** \$93.82  
**Total Approved** \$93.82

**Problem** T/SHOOT ELECTRICAL. CHECK FOR CODES. NO COES. CHECK GROUND CONNECTIONS ABOVE DRIVER WINDOW. OK. ISOLATE PROBLEM TO DOOR SWITCH. R/R SWITCH. TEST GOOD.

**Cause** ENTRANCE DOOR OPENS AND CLOSSES ON ITS OWN INTERMITTENTLY

**Correction** DEFECTIVE DOOR SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ext App	CE	Rat	Qem Part
1	A06-49957-002	**INVALID PART**	\$13.19	\$13.19	\$15.82	\$13.19		Y	O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
.1	Electric Door Switch	.1	\$7.8	\$7.8
.9	Troubleshooting and repair with ServiceLink	.9	\$70.2	\$70.2

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:44 PM

**Name** HOEKSTRA TRANSPORTATION, INC.

**Customer**

**Address**

**Address**

**City** CARSON CITY

**State** MI **Zip**

**Number** 23023

**Claim No**

**Clm Seq No** 1582828

**Vin** 4UZABRCS87C

**Body No** 660106

**Order No** 77267

**Claim Type** WAR

**Failure Date** 13-NOV-06

**Auth No**

**Mileage** 951

**First Owner** Y

**Repair Date** 13-NOV-06

**Repaired By** D  
**Repair Order No** S0019021

**Chassis No** 60529

**Chassis Mfg** FLNER

**Recall No**

**Recall File No**

**Total Requested** \$93.82

**Total Approved** \$93.82

**Problem** T/SHOOT ELECTRICAL. CHECK FOR CODES. NO COES. CHECK GROUND CONNECTIONS ABOVE DRIVER WINDOW. OK. ISOLATE PROBLEM TO DOOR SWITCH. R/R SWITCH. TEST GOOD.

**Cause** ENTRANCE DOOR OPENS AND CLOSES ON ITS OWN INTERMITTENTLY

**Correction**

DEFECTIVE DOOR SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Mon Exp App	C.F.	Ret	Cont Part
1	A06-49957-002	**INVALID PART**	\$13.19	\$13.19	\$15.82	\$13.19		Y	O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
.1	Electric Door Switch	.1	\$7.8	\$7.8
.9	Troubleshooting and repair with ServiceLink	.9	\$70.2	\$70.2

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:44 PM

**Name** QUALITY BUS SALES

**Customer** [REDACTED]

**Address** [REDACTED]

**Address** [REDACTED]

**City** MONSEY

**State** NY

**Zip** [REDACTED]

**Number** 33053

**Claim No** [REDACTED]

**Clm Seq No** 1582882

**Vin** 4UZABRDCX7C [REDACTED]

**Body No** 561710

**Order No** 74837

**Claim Type** WAR

**Failure Date** 30-AUG-06

**Auth No**

**Mileage** 4562

**First Owner** Y

**Repair Date** 10-NOV-06

**Repaired By** D

**Repair Order No** 14454

**Chassis No** 56564

**Chassis Mfg** FLNER

**Recall No**

**Recall File No**

**Total Requested** \$56.7

**Total Approved** \$56.7

**Problem** REMOVED AND REPLACED ENTRANCE DOOR SWITCH

**Cause** DOOR CLOSSES ON ITS OWN WITHOUT TOUCHING SWITCH

**Correction**

SWITCH DEFECTIVE

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ex App	Chg	Rev	Qtd
1	A06 49957 001	**INVALID PART**	\$16	\$16	\$19.2	\$16		Y	O

**Cost Code** Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
.5		Troubleshooting and repair with ServiceLink	.5	\$37.5	\$37.5

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:45 PM

**Name** NEW ENGLAND TRANSIT SALES,  
INC

**Customer**

**Address**

**Address**

**City** WALPOLE

**State** MA **Zip**

**Number** 22022

**Claim No**

**Clm Seq No** 1583615

**Vin** 4UZABRCTX7C

**Body No** 562547

**Order No** 76849

**Claim Type** WAR

**Failure Date** 29-NOV-06

**Auth No**

**Mileage** 3911

**First Owner** Y

**Repair Date** 29-NOV-06

**Repaired By** D  
**Repair Order No** 17839  
**Chassis No** 58509  
**Chassis Mfg** FLNER  
**Recall No**  
**Recall File No**  
**Total Requested** \$136.2  
**Total Approved** \$136.2

**Problem** CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

**Cause** PASS ENTRANCE DOOR OPENS BY ITSELF

**Correction** EXTERIOR DOOR SWITCH BAD CORRODED

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net EX App	C.F.	Rate	Item
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$43.92	\$43.92	\$52.7	\$43.92		Y	O

Cost Code Other Cost Requester Other Cost Approved

Hours Req	Rate/Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$83.5	\$83.5

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:45 PM

**Name** HOEKSTRA TRANSPORTATION, INC.

**Customer Address** [REDACTED]  
**Address**

**Number** 23023

**City** SHEPHERD

**Claim No** [REDACTED]

**State** MI

**Zip** [REDACTED]

**Clm Seq No** 1583635

**Vin** 4UZABRCS57C [REDACTED]

**Repaired By** D

**Repair Order No** S0019113

**Body No** 660351

**Chassis No** 61509

**Order No** 77372

**Chassis Mfg** FLNER

**Claim Type** WAR

**Recall No**

**Failure Date** 16-NOV-06

**Recall File No**

**Auth No**

**Total Requested** \$93.82

**Mileage** 7600

**Total Approved** \$93.82

**First Owner** Y

**Repair Date** 16-NOV-06

**Problem** T/SHOOT ELECTRICAL. CHECK FOR CODES. NO COES. CHECK GROUND CONNECTIONS ABOVE DRIVER WINDOW. OK. ISOLATE PROBLEM TO DOOR SWITCH. R/R SWITCH. TEST GOOD.

**Cause** ENTRANCE DOOR OPENS AND CLOSES ON ITS OWN INTERMITTENTLY

**Correction** DEFECTIVE DOOR SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Qem Part
1	A06-49957-002	**INVALID PART**	\$13.19	\$13.19	\$15.82	\$13.19		Y	O

**Cost Code** Other Cost Requester Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
.1		Electric Door Switch	.1	\$7.8	\$7.8
.9		Troubleshooting and repair with ServiceLink	.9	\$70.2	\$70.2

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:46 PM

**Name** NELSON'S BUS SERVICE, INC.

**Customer** [REDACTED]

**Address** [REDACTED]

**Address** [REDACTED]

**City** BYRON

**State** IL

**Zip** [REDACTED]

**Number** 50003

**Claim No** [REDACTED]

**Clim Seq No** 1583758

**Vin** 4UZABRCT37C [REDACTED]

**Body No** 660824

**Order No** 83861

**Claim Type** WAR

**Failure Date** 21-NOV-06

**Auth No**

**Mileage** 3272

**First Owner** Y

**Repair Date** 21-NOV-06

**Repaired By** D

**Repair Order No** 17542

**Chassis No** 62826

**Chassis Mfg** FLNER

**Recall No**

**Recall File No**

**Total Requested** \$34.2

**Total Approved** \$34.2

**Problem** REPLACE WITH NEW FRONT DOOR SWITCH. OSL IS 50 DOLLARS AN HOUR AND TOOK .3WHICH EQUALS 15 DOLLARS

**Cause** REPEAT FAILURE FRONT ENTRANCE DOOR WILL NOT OPEN AND CLOSE

**Correction**

FOUND ENTRANCE DOOR SWITCH TO BE DEFECTIVE

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price App	C.F.	Re	Org
1	A06 49957 001	**INVALID PART**	\$16	\$16	\$19.2	\$16		Y	O

Cost Code	Other Cost Requested	Other Cost Approved
OSL	\$15	\$15

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
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# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:46 PM

**Name** NEW ENGLAND TRANSIT SALES,  
INC

**Customer Address**

**Number** 22022

**City** NORFOLK

**Claim No** [REDACTED]

**State** MA **Zip** [REDACTED]

**Clm Seq No** 1584241

**Vin** 4UZABRCT27C [REDACTED]

**Repaired By** D

**Body No** 563193

**Repair Order No** 18427

**Order No** 76932

**Chassis No** 59929

**Claim Type** WAR

**Chassis Mfg** FLNER

**Failure Date** 04-DEC-06

**Recall No**

**Auth No**

**Recall File No**

**Mileage** 4740

**Total Requested** \$136.2

**First Owner** Y

**Total Approved** \$136.2

**Repair Date** 04-DEC-06

**Problem** CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

**Cause** PASS ENTRANCE DOOR OPENS BY ITSELF

**Correction** EXTERIOR DOOR SWITCH BAD CORRODED

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Rat	Dem Part
1	116839	LEVER SWITCH, EMERGENCY DOOR OPENING	\$43.92	\$43.92	\$52.7	\$43.92		Y	O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Troubleshooting and repair with ServiceLink	1	\$83.5	\$83.5

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:46 PM

**Name** NEW ENGLAND TRANSIT SALES, INC

**Customer** [REDACTED]

**Address** [REDACTED]

**Number** 22022

**Address**

**Claim No** [REDACTED]

**City** WALPOLE

**State** MA

**Zip** [REDACTED]

**Clm Seq No** 1584508

**Vin** 4UZABRCT17C [REDACTED]

**Repaired By** D

**Repair Order No** 17845

**Body No** 562615

**Chassis No** 58838

**Order No** 77011

**Chassis Mfg** FLNER

**Claim Type** WAR

**Recall No**

**Failure Date** 06-DEC-06

**Recall File No**

**Auth No**

**Total Requested** \$136.2

**Mileage** 6291

**Total Approved** \$136.2

**First Owner** Y

**Repair Date** 06-DEC-06

**Problem** CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

**Cause** PASS ENTRANCE DOOR OPENS BY ITSELF

**Correction** EXTERIOR DOOR SWITCH BAD CORRODED

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Re	Orn
1	116839	LEVER SWITCH, EMERGENCY DOOR OPENING	\$43.92	\$43.92	\$52.7	\$43.92		Y	O

**Cost Code** Other Cost Requester Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$83.5	\$83.5

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:47 PM

**Name** EDWIN H. DAVIS & SON, INC.

**Customer** [REDACTED]

**Address** [REDACTED]

**Address** [REDACTED]

**City** IRONTON

**State** OH **Zip** [REDACTED]

**Number** 36030

**Claim No** [REDACTED]

**Clm Seq No** 1584688

**Vin** 4UZABRCS27C [REDACTED]

**Body No** 662543

**Order No** 88802

**Claim Type** WAR

**Failure Date** 28-NOV-06

**Auth No**

**Mileage** 8042

**First Owner** N

**Repair Date** 28-NOV-06

**Repaired By** D

**Repair Order No** 22534

**Chassis No** 66773

**Chassis Mfg** FLNER

**Recall No**

**Recall File No**

**Total Requested** \$16.92

**Total Approved** \$16.92

**Problem** REPLACED AIR DOOR SWITCH

**Cause** SOMETIMES AIR DOOR WILL NOT OPEN UNLESS YOU WORK SWITCH SEVERAL TIMES

**Correction** FAULTY DOOR SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Unit Cost	QTY	Est	Qam Part
1	103223	ROCKER SWITCH, CODED, AIR SERVICE DOOR O	\$9.1	\$9.1	\$10.92	\$9.1		Y	O

**Cost Code** Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
.1	Rocker Switch, Lights or Heater Motors - Remove & Replace	.1	\$6	\$6

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:47 PM

**Name** EDWIN H. DAVIS & SON, INC.

**Customer** [REDACTED]

**Address** [REDACTED]

**Address** [REDACTED]

**City** GALLIPOLIS

**State** OH **Zip** [REDACTED]

**Number** 36030

**Claim No** [REDACTED]

**Clm Seq No** 1584689

**Vin** 4UZABRCSX8C [REDACTED]

**Body No** 663210

**Order No** 91017

**Claim Type** WAR

**Failure Date** 06-DEC-06

**Auth No**

**Mileage** 5943

**First Owner** N

**Repair Date** 06-DEC-06

**Repaired By** D  
**Repair Order No** 22544  
**Chassis No** 68494  
**Chassis Mfg** FLNER  
**Recall No**  
**Recall File No**  
**Total Requested** \$16.92  
**Total Approved** \$16.92

**Problem** REPLACED AIR DOOR SWITCH

**Cause** SOMETIMES AIR DOOR WILL NOT OPEN UNLESS YOU WORK SWITCH SEVERAL TIMES

**Correction** FAULTY DOOR SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price App	CF	Rel	Qam Part
1	103223	ROCKER SWITCH, CODED, AIR SERVICE DOOR O	\$9.1	\$9.1	\$10.92	\$9.1		Y	O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
.1	Rocker Switch, Lights or Heater Motors - Remove & Replace	.1	\$6	\$6

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:47 PM

**Name** EDWIN H. DAVIS & SON, INC.

**Customer** [REDACTED]

**Address** [REDACTED]

**Address** [REDACTED]

**City** MC CONNELSVILLE

**State** OH **Zip** [REDACTED]

**Number** 36030

**Claim No** [REDACTED]

**Clm Seq No** 1584690

**Vin** 4UZABRCS17C [REDACTED]

**Body No** 661979

**Order No** 87179

**Claim Type** WAR

**Failure Date** 29-NOV-06

**Auth No**

**Mileage** 7128

**First Owner** N

**Repair Date** 29-NOV-06

**Repaired By** D

**Repair Order No** 22536

**Chassis No** 66284

**Chassis Mfg** FLNER

**Recall No**

**Recall File No**

**Total Requested** \$16.92

**Total Approved** \$16.92

**Problem** REPLACED AIR DOOR SWITCH

**Cause** SOMETIMES AIR DOOR WILL NOT OPEN UNLESS YOU WORK SWITCH SEVERAL TIMES

**Correction**

FAULTY DOOR SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Yr Ex	C.F.	Ret	Com Part
1	103223	ROCKER SWITCH, CODED, AIR SERVICE DOOR O	\$9.1	\$9.1	\$10.92	\$9.1		Y	O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
.1	Rocker Switch, Lights or Heater Motors - Remove & Replace	.1	\$6	\$6

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:53 PM

**Name** EDWIN H. DAVIS & SON, INC.

**Customer** [REDACTED]

**Address** [REDACTED]

**Address** [REDACTED]

**Number** 36030

**City** CINCINNATI

**Claim No** [REDACTED]

**State** OH

**Zip** [REDACTED]

**Clm Seq No** 1584691

**Vin** 4UZABRCS37C [REDACTED]

**Repaired By** D

**Repair Order No** 22429

**Body No** 662190

**Chassis No** 66714

**Order No** 88991

**Chassis Mfg** FLNER

**Claim Type** WAR

**Recall No**

**Failure Date** 22-NOV-06

**Recall File No**

**Auth No**

**Total Requested** \$16.92

**Mileage** 2879

**Total Approved** \$16.92

**First Owner** N

**Repair Date** 22-NOV-06

**Problem** REPLACED AIR DOOR SWITCH

**Cause** SOMETIMES AIR DOOR WILL NOT OPEN UNLESS YOU WORK SWITCH SEVERAL TIMES

**Correction**

FAULTY DOOR SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price App	QTY	RET	QTY
1	103223	ROCKER SWITCH, CODED, AIR SERVICE DOOR O	\$9.1	\$9.1	\$10.92	\$9.1		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
.1	Rocker Switch, Lights or Heater Motors - Remove & Replace	.1	\$6	\$6

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:53 PM

**Name** THOMAS BUS SALES OF IOWA, INC.

**Customer Address**

**Number** 16084

**City** GLIDDEN

**Claim No**

**State** IA

**Zip**

**Clin Seq No** 1587510

**Vin** 4UZABRCT38C

**Repaired By** D

**Repair Order No** 6524

**Body No** 663434

**Chassis No** 69186

**Order No** 91711

**Chassis Mfg** FLNER

**Claim Type** WAR

**Recall No**

**Failure Date** 29-NOV-06

**Recall File No**

**Auth No**

**Total Requested** \$25.4

**Mileage** 3395

**Total Approved** \$25.4

**First Owner** Y

**Repair Date** 29-NOV-06

**Problem** INSTALL NEW DOOR SWITCH

**Cause** FRONT ENTRANCE DOOR SWITCH WILL SHUT THE DOOR WITH OUT USING THE DOOR SWITCH

**Correction** BAD DOOR SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Excl App	QTY	Ref	Qem
1	100139	ROCKER SWITCH, CODED, ELECTRIC SERVICE D	\$16	\$16	\$19.2	\$16		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
.1	Rocker Switch, Lights or Heater Motors - Remove & Replace	.1	\$6.2	\$6.2

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:53 PM

Name H.A. DEHART & SON, INC.

Customer

Address

Address

City CARNEGIE

State PA Zip

Number 31050

Claim No

Clm Seq No 1587713

Vin 4UZABPDD66C

Body No 560842

Order No 65504

Claim Type WAR

Failure Date 03-NOV-06

Auth No JB061201

Mileage 16622

First Owner N

Repair Date 10-NOV-06

Repaired By D

Repair Order No W202

Chassis No 48931

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$157.53

Total Approved \$157.53

**Problem** REMOVED AND REPLACED, CHECKED OPERATION GOOD.

**Cause** DOORS OPEN AND CLOSE ON THERE OWN, ALSO DOOR SWITCH DOES NOT ALWAYS WORK

**Correction** TROUBLESHOOT, FOUND DOOR SWITCH DEFECTIVE

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ex App	G.F.	Ret	Com
1	A06-49957-001	**INVALID PART**	\$17.94	\$17.94	\$21.53	\$17.94			0

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1.7	Troubleshootingand repair with ServiceLink	1.7	\$136	\$136

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:54 PM

**Name** NEW ENGLAND TRANSIT SALES, INC  
**Number** 22022  
**Claim No** [REDACTED]  
**Clm Seq No** 1589083  
**Vin** 4UZABRCT77C [REDACTED]  
**Body No** 562665  
**Order No** 77000  
**Claim Type** WAR  
**Failure Date** 18-DEC-06  
**Auth No**  
**Mileage** 5791  
**First Owner** Y  
**Repair Date** 18-DEC-06

**Customer Address** [REDACTED]  
**Address** [REDACTED]  
**City** WALPOLE  
**State** MA **Zip** [REDACTED]  
**Repaired By** D  
**Repair Order No** 18494  
**Chassis No** 58946  
**Chassis Mfg** FLNER  
**Recall No**  
**Recall File No**  
**Total Requested** \$136.2  
**Total Approved** \$136.2

**Problem** CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

**Cause** PASS ENTRANCE DOOR OPENS BY ITSELF

**Correction** EXTERIOR DOOR SWITCH BAD CORRODED

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Open Part
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$43.92	\$43.92	\$52.7	\$43.92		Y	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshootingand repair with ServiceLink	1	\$83.5	\$83.5

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:54 PM

**Name** HOEKSTRA TRANSPORTATION, INC.

**Customer**

**Address**

**Address**

**City** CLINTON TOWNSHIP

**State** MI **Zip**

**Number** 23023

**Claim No**

**Clm Seq No** 1589094

**Vin** 4UZABRCS47C

**Body No** 660067

**Order No** 77084

**Claim Type** WAR

**Failure Date** 06-DEC-06

**Auth No**

**Mileage** 13535

**First Owner** Y

**Repair Date** 06-DEC-06

**Repaired By** D

**Repair Order No** S0019136

**Chassis No** 60517

**Chassis Mfg** FLNER

**Recall No**

**Recall File No**

**Total Requested** \$93.82

**Total Approved** \$93.82

**Problem** T/SHOOT ELECTRICAL. ISOLATE PROBLEM TO DOOR SWITCH. R/R SWITCH. TEST GOOD.

**Cause** ENTRANCE DOOR INTERMITTENTLY OPENS WHILE DRIVING

**Correction**

DEFECTIVE DOOR SWITCH

Part No	Part Desc	Net Price	Net Price	Total	Net Price	Req	QTY
On		Req	Appr	Appr	Appr		
1	A06-49957-002	**INVALID PART**	\$13.19	\$13.19	\$15.82	\$13.19	Y O

Cost Code Other Cost Requested Other Cost Approved

Hour	Rate	Description	Hours	Rate	Cost
Req			Appr		Appr
.1		Electric Door Switch	.1	\$7.8	\$7.8
.9		Troubleshooting and repair with ServiceLink	.9	\$70.2	\$70.2

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:54 PM

**Name** SONNY MERRYMAN, INC.

**Customer** [REDACTED]

**Address** [REDACTED]

**Address** [REDACTED]

**City** CHATHAM

**State** VA

**Zip** [REDACTED]

**Number** 47011

**Claim No** [REDACTED]

**Clm Seq No** 1589240

**Vin** 4UZABPDH98C [REDACTED]

**Body No** 663569

**Order No** 91647

**Claim Type** WAR

**Failure Date** 26-DEC-06

**Auth No**

**Mileage** 3277

**First Owner** Y

**Repair Date** 26-DEC-06

**Repaired By** D

**Repair Order No** 46916

**Chassis No** 69447

**Chassis Mfg** FLNER

**Recall No**

**Recall File No**

**Total Requested** \$437.42

**Total Approved** \$437.42

**Problem** REPLACE SWITCH HUB MODULE AND RESEAL DRIVERS WINDOW TO CORRECT CONCERN. TESTED AFTER REPAIRS TO CONFIRM PROPER OPERATION

**Cause** ENTRANCE DOORS OPEN WHILE TRAVELING

**Correction**

INSUFFICIENT SEALANT ON DRIVERS WINDOW CAUSED WATER INTRUSION INTO SWITCH HUB MODULE

Part No	Part Desc	Net Price Req	Net Price App	Total App	Quantity	CP	Ro	Orn
1 101420	ELECTRONIC COMPONENT ASSY, SHM	\$273.27	\$273.27	\$327.92	*****		Y	O

**Cost Code** Other Cost Requested Other Cost Approved

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
1		Remove and replace switch hub module (SHM)	1	\$73	\$73
.5		Troubleshooting and repair with ServiceLink	.5	\$36.5	\$36.5

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:55 PM

**Name** THOMAS BUS GULF COAST, LTD

**Customer Address** [REDACTED]  
**Address** [REDACTED]

**Number** 44020

**City** BAYTOWN

**Claim No** [REDACTED]

**State** TX

**Zip** [REDACTED]

**Clm Seq No** 1589560

**Vin** 4UZABRCSX7C [REDACTED]

**Repaired By** D

**Repair Order No** 60003655

**Body No** 562106

**Chassis No** 57661

**Order No** 75318

**Chassis Mfg** FLNER

**Claim Type** WAR

**Recall No**

**Failure Date** 12-DEC-06

**Recall File No**

**Auth No**

**Total Requested** \$103.01

**Mileage** 7452

**Total Approved** \$103.01

**First Owner** N

**Repair Date** 12-DEC-06

**Problem** FOUND THAT WAS NOT RECIEVING A SIGNAL FROM THE LOADING DOOR SWITCH. HOOKED TO SERVICE LINK AND VERIFIED NO SIGNAL FROM SWITCH. REMOVED AND REPLACED DOOR SWITCH. RECHECKED, ALL OK NOW.

**Cause** CHECK DOOR OPENS AND CLOSES BY ITSELF.

**Correction**

BAD LOADING DOOR SWITCH.  
PART# A06-49957-002.

THE OUTSIDE OTHER PARTS IN NET\$ 18.31 IS NEW SWITCH.

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Exp App	G.F.	Ret	Oem Part
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Cost Code	Other Cost Requested	Other Cost Approved
OSL	\$18.31	\$18.31

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$77	\$77
.1	Rocker Switch, Lights or Heater Motors - Remove & Replace	.1	\$7.7	\$7.7

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:59 PM

**Name** WARNER BUS INDUSTRIES, LTD

**Customer**

**Address**

**Address**

**City** REGINA

**State** SK

**Zip**

**Number** 99835

**Claim No**

**Clm Seq No** 1589613

**Vin** 4UZABPCT37C

**Body No** 660946

**Order No** 84391

**Claim Type** WAR

**Failure Date** 16-NOV-06

**Auth No**

**Mileage** 5281

**First Owner** N

**Repair Date** 23-NOV-06

**Repaired By** D

**Repair Order No** 600319-1

**Chassis No** 63397

**Chassis Mfg** FLNER

**Recall No**

**Recall File No**

**Total Requested** \$97.07

**Total Approved** \$97.07

**Problem** REMOVE FAULTY SWITCH AND REPALCE WITH NEW. REMOVE PANEL ABOVE ENTRANCE DOOR AND ADJUST DOOR. REISNTALL PANEL AND TEST OPERATIONS. ALL OK NOW.

**Cause** DOOR SWITCH DOESNT WORK PROPERLY.

**Correction**

FAULTY ELECTRIC DOOR SWITCH. INSPECT AND DIAGNOSE DORR OPEN AND CLOSE BY ITSELF. TEST AND FOUND DOOR CONTROL SWITCH FAULTY.

Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price App	QTY	Ret	Qam
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Cost Code	Other Cost Requested	QTY	Cost Approved
OSP	\$23.27		\$23.27

Hours Req	Part Description	Hours App	Cost Req	Cost App
.3	Troubleshooting and repair with ServiceLink	.3	\$24.6	\$24.6
.4	Electric Door Actuator - Remove & Replace	.4	\$32.8	\$32.8
.2	Access Panel, Door Mechanism Compartment - Remove & Replace (Includes Door Pad)	.2	\$16.4	\$16.4

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 2:59 PM

**Name** ATLANTA FREIGHTLINER TRUCK  
SALES AND SERVICE, INC.  
**Number** 10090  
**Claim No** [REDACTED]  
**Clim Seq No** 1589720  
**Vin** 4UZABRCS770 [REDACTED]  
**Body No** 660659  
**Order No** 83121  
**Claim Type** WAR  
**Failure Date** 02-NOV-06  
**Auth No**  
**Mileage** 2042  
**First Owner** Y  
**Repair Date** 05-DEC-06

**Customer** [REDACTED]  
**Address** [REDACTED]  
**Address**  
**City** EATONTON  
**State** GA **Zip** [REDACTED]  
**Repaired By** D  
**Repair Order No** 15157  
**Chassis No** 62285  
**Chassis Mfg** FLNER  
**Recall No**  
**Recall File No**  
**Total Requested** \$139.5  
**Total Approved** \$139.5

**Problem** TOOK APART & DRIED OUT & USED DI-ELECTRICAL GREASE ON ALL CONNECTIONS & SEALED AROUND SWITCH HUB MODULE - TESTED SAT.

**Cause** ENTRANCE DOOR OPENING ON ITS OWN

**Correction** HUB SWITCH MODULE FULL OF WATER

Part No	Part Desc	Qty	Unit Price	Part Price	Total	Net Excl	Rate	Part	Part
QTY			Per		App	App			

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1.5	Troubleshooting and repair with ServiceLink	1.5	\$139.5	\$139.5

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 3:00 PM

**Name** ATLANTA FREIGHTLINER TRUCK  
SALES & SERVICE  
**Number** 11000  
**Claim No** [REDACTED]  
**Clm Seq No** 1589997  
**Vin** 4UZABRCS07C [REDACTED]  
**Body No** 661855  
**Order No** 88486  
**Claim Type** WAR  
**Failure Date** 11-DEC-06  
**Auth No**  
**Mileage** 7484  
**First Owner** Y  
**Repair Date** 15-DEC-06

**Customer** [REDACTED]  
**Address** [REDACTED]  
**Address** [REDACTED]  
**City** LAWRENCEVILLE  
**State** GA **Zip** [REDACTED]

**Repaired By** D  
**Repair Order No** 651601  
**Chassis No** 66078  
**Chassis Mfg** FLNER  
**Recall No**  
**Recall File No**  
**Total Requested** \$72.78  
**Total Approved** \$72.78

**Problem** REMOVD BOTH SWITCHES AND REPLACED.

**Cause** DOORS OPEN AND CLOSE AT TIMES

**Correction** FOUND DOOR SWITCH AND NOISE SUPPRESSION SWITCH BOTH WERE SHOWING ERROR MISSING ID#S

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Inst Price App	Net Price App	Clm Rec	Oem Part
1	103016	ROCKER SWITCH, CODED, NOISE SUPPRESSION,	\$12.26	\$12.26	\$12.26	\$12.26	Y	O
1	49957-002	**INVALID PART**	\$16.52	\$16.52	\$16.52	\$16.52	Y	O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
.5	Troubleshooting and Repairing Electrical Circuit	.5	\$44	\$44

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 3:00 PM

**Name** NEW ENGLAND TRANSIT SALES, INC

**Customer** [REDACTED]

**Address** [REDACTED]

**Address**

**City** CONCORD

**State** MA **Zip** [REDACTED]

**Number** 22022

**Claim No** [REDACTED]

**Clm Seq No** 1590067

**Vin** 4UZABRDC67C [REDACTED]

**Body No** 563288

**Order No** 76953

**Claim Type** WAR

**Failure Date** 21-DEC-06

**Auth No**

**Mileage** 5664

**First Owner** Y

**Repair Date** 21-DEC-06

**Repaired By** D

**Repair Order No** 17780

**Chassis No** 60153

**Chassis Mfg** FLNER

**Recall No**

**Recall File No**

**Total Requested** \$133.37

**Total Approved** \$133.37

**Problem** CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

**Cause** PASS ENTRANCE DOOR OPENS BY ITSELF

**Correction** EXTERIOR DOOR SWITCH BAD CORRODED

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Index App	Cl	Rd	Qm Part
1	120722	LEVER SWITCH, AIF ENTRANCE DOOR, COLE HE	\$41.56	\$41.56	\$49.87	\$41.56		Y	O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$83.5	\$83.5

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 3:00 PM

**Name** NEW ENGLAND TRANSIT SALES, INC

**Customer Address**

**Number** 22022

**Address**

**City** WALPOLE

**Claim No**

**State** MA

**Zip**

**Clm Seq No** 1590070

**Vin** 4UZABRCT57C

**Repaired By** D

**Repair Order No** 18545

**Body No** 562644

**Chassis No** 58849

**Order No** 77013

**Chassis Mfg** FLNER

**Claim Type** WAR

**Recall No**

**Failure Date** 18-DEC-06

**Recall File No**

**Auth No**

**Total Requested** \$136.2

**Mileage** 5796

**Total Approved** \$136.2

**First Owner** Y

**Repair Date** 18-DEC-06

**Problem** CK THE POWER AT THE EXTERIOR DOOR SWITCH THE SWITCH RECIEVED POWER BUT WOULD NOT OPERATE THE DOOR REPLACE THE DOOR SWITCH TEST GOOD

**Cause** PASS ENTRANCE DOOR OPENS BY ITSELF

**Correction** EXTERIOR DOOR SWITCH BAD CORRODED

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ext App	C.F.	Ret	Qam Part
1	116839	LEVER SWITCH, EMERGENCY DOOF OPENING	\$43.92	\$43.92	\$52.7	\$43.92		Y	O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshootingand repair with ServiceLink	1	\$83.5	\$83.5

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 3:01 PM

**Name** ATLANTA FREIGHTLINER TRUCK  
SALES & SERVICE

**Customer**  
**Address**  
**Address**

**Number** 11000

**City** WINDER

**Claim No** [REDACTED]

**State** GA **Zip** [REDACTED]

**Clm Seq No** 1590815

**Vin** 4UZABRCS37C [REDACTED]

**Repaired By** D

**Body No** 662434

**Repair Order No** 651237

**Order No** 89702

**Chassis No** 67015

**Claim Type** WAR

**Chassis Mfg** FLNER

**Failure Date** 27-NOV-06

**Recall No**

**Auth No**

**Recall File No**

**Mileage** 7331

**Total Requested** \$532.7

**First Owner** Y

**Total Approved** \$532.7

**Repair Date** 29-DEC-06

**Problem** R/R DOOR SWITCH LEVER, INSTALLED TEST NOISE SUPPRESSION SWITCH, BULKHEAD MODULE STILL WAKING UP, INSTALLED TEST SHM, BULK HEAD MOD. IS NOT WAKING UP. R/R SHM. CHECKED OPERATION ALL OK.

**Cause** DOOR OPENS BY ITSELF

**Correction**

FOUND BULKHEAD MODULE WAKING UP ITERMITTENTLY, HOOKED UP SERVICE LINK, CHKD. SMART SWITCH OP. FOUND NOISE SEPPRESSION SWITCH NOT STAYING IN ACTIVE POSITION ALSO FOUND SWITCH LEVER BROKEN OFF.

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Unit Price	Qty	Req	App
1	A06-49957-002	**INVALID PART**	\$16.52	\$16.52	\$16.52	\$16.52	Y	O	
1	TBB-100142	**INVALID PART**	\$12.26	\$12.26	\$12.26	\$12.26	Y	O	
1	TBB-101420	**INVALID PART**	\$327.92	\$327.92	\$327.92	*****	Y	O	

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
2	Troubleshooting and Repairing Electrical Circuit	2	\$176	\$176

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 3:01 PM

**Name** MATTHEWS BUSES, INC.

**Customer** [REDACTED]

**Address** [REDACTED]

**Address** [REDACTED]

**City** QUEENSBURY

**State** NY **Zip** [REDACTED]

**Number** 33050

**Claim No** [REDACTED]

**Clm Seq No** 1591743

**Vin** 4UZABRCS17C [REDACTED]

**Body No** 661611

**Order No** 88384

**Claim Type** WAR

**Failure Date** 11-DEC-06

**Auth No**

**Mileage** 4315

**First Owner** Y

**Repair Date** 11-DEC-06

**Repaired By** D

**Repair Order No** 41168

**Chassis No** 65369

**Chassis Mfg** FLNER

**Recall No**

**Recall File No**

**Total Requested** \$36.03

**Total Approved** \$36.03

**Problem** R&R FAILING SWITCH

**Cause** ENTRANCE DOOR DOES NOT STAY CLOSED EVEN WHEN SWITCH POSITION IS CLOSED

**Correction**

VENDOR PART DEFECTIVE

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price App	Other Cost	Rel	Qam
1	TBB 103223	**INVALID PART**	\$13.77	\$13.77	\$16.53	\$13.77		Y	O

**Cost Code** **Other Cost Requested** **Other Cos. Approved**

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
.3		Electric Door Control Switch - Remove & Replace	.3	\$19.5	\$19.5

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 3:01 PM

**Name** MATTHEWS BUSES, INC.

**Customer** [REDACTED]

**Address** [REDACTED]

**Address** [REDACTED]

**City** WEST WINFIELD

**State** NY **Zip** [REDACTED]

**Number** 33050

**Claim No** [REDACTED]

**Clm Seq No** 1591783

**Vin** 4UZABRCS67C [REDACTED]

**Body No** 562945

**Order No** 76050

**Claim Type** WAR

**Failure Date** 12-DEC-06

**Auth No**

**Mileage** 3409

**First Owner** Y

**Repair Date** 12-DEC-06

**Repaired By** D

**Repair Order No** SAR141

**Chassis No** 59336

**Chassis Mfg** FLNER

**Recall No**

**Recall File No**

**Total Requested** \$120.82

**Total Approved** \$120.82

**Problem** T/S FOUND DAMAGED ERMINAL AT SWITCH BANK A & DAMAGED PINS ON DOOR SWITCH, R&R SWITCH BANK A AND DOOR SWITCH

**Cause** ENTRANCE DOOR CLOSES WITH SWITCH OPEN

**Correction**

ELECTRICAL

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Price G.F.	Ret	Qam
1	A06-49957-002	**INVALID PART**	\$32.74	\$32.74	\$39.29	\$32.74	N	O
1	TBB 100279	**INVALID PART**	\$13.77	\$13.77	\$16.53	\$13.77	N	O

Cost Code Other Cost Requested Other Cost Approved

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$65	\$65

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 3:02 PM

**Name** MATTHEWS BUSES, INC.

**Customer** [REDACTED]

**Address** [REDACTED]

**Address** [REDACTED]

**City** WEST WINFIELD

**State** NY **Zip** [REDACTED]

**Number** 33050

**Claim No** [REDACTED]

**Clm Seq No** 1591787

**Vin** 4UJZABRCS67C [REDACTED]

**Body No** 562901

**Order No** 76047

**Claim Type** WAR

**Failure Date** 12-DEC-06

**Auth No**

**Mileage** 2756

**First Owner** Y

**Repair Date** 12-DEC-06

**Repaired By** D  
**Repair Order No** SAR145

**Chassis No** 59143

**Chassis Mfg** FLNER

**Recall No**

**Recall File No**

**Total Requested** \$120.82

**Total Approved** \$120.82

**Problem** T/S FOUND DAMAGED ERMINAL AT SWITCH BANK A & DAMAGED PINS ON DOOR SWITCH, R&R SWITCH BANK A AND DOOR SWITCH

**Cause** ENTRANCE DOOR CLOSES WITH SWITCH OPEN

**Correction** ELECTRICAL

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Net Ext App	Net Rcv	Claim Part
1	A06-49957-002	**INVALID PART**	\$32.74	\$32.74	\$39.29	\$32.74		O
1	TBB 100279	**INVALID PART**	\$13.77	\$13.77	\$16.53	\$13.77		O

**Cost Code** **Other Cost Requested** **Other Cost Approved**

Hours Req	Rate Description	Hours App	Cost Req	Cost App
1	Troubleshooting and repair with ServiceLink	1	\$65	\$65

# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 3:02 PM

**Name** NELSON'S BUS SERVICE, INC.

**Customer** [REDACTED]

**Address** [REDACTED]

**Address** [REDACTED]

**Number** 50003

**City** BYRON

**State** IL **Zip** [REDACTED]

**Claim No** [REDACTED]

**Clm Seq No** 1592229

**Vin** 4UZABRCT66C [REDACTED]

**Repaired By** D

**Repair Order No** 560657

**Body No** 560657

**Chassis No** 47304

**Order No** 67505

**Chassis Mfg** FLNER

**Claim Type** WAR

**Recall No**

**Failure Date** 07-DEC-06

**Recall File No**

**Auth No**

**Total Requested** \$35.8

**Mileage** 11569

**Total Approved** \$35.8

**First Owner** Y

**Repair Date** 07-DEC-06

**Problem** REMOVE AND REPLACE FRONT ENTRANCE DOOR SWITCH WITH NEW. OSL IS 75 DOLLARS AN HOUR AND TOOK .25 AT 18.75

**Cause** REPEAT FAILURE FRONT ENTRANCE DOOR WILL NOT OPEN OR CLOSE

**Correction** REPEATFAILURE DEFECTIVE SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	Unit Cost	Gr	Rate	Chg	Part
1	A06 49957 001	**INVALID PART**	\$16.71	\$16.71	\$17.05	\$16.71				R

Cost Code	Other Cost Requested	Other Cost Approved
OSL	\$18.75	\$18.75

Hours Req	Rate	Description	Hours App	Cost Req	Cost App
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# Claim Report

**Thomas Built Buses**

Report run on: April 19, 2007 3:02 PM

Name NELSON'S BUS SERVICE,INC.

Customer

Address

Address

City RICHFIELD

State WI Zip

Number 50003

Claim No

Clim Seq No 1592232

Vin 4UZABRCT970

Body No 562752

Order No 79191

Claim Type WAR

Failure Date 01-DEC-06

Auth No

Mileage 7017

First Owner Y

Repair Date 01-DEC-06

Repaired By D

Repair Order No 562752

Chassis No 58948

Chassis Mfg FLNER

Recall No

Recall File No

Total Requested \$52.05

Total Approved \$52.05

**Problem** REMOVE AND REPLACE FRONT ENTRANCE DOOR SWITCH WITH NEW. OSL IS 70 DOLLARS AN HOUR AND TOOK .5 AT 35 DOLLARS

**Cause** REPEAT FAILURE FRONT ENTRANCE DOOR WILL NOT OPEN OR CLOSE

**Correction**

REPEATFAILURE DEFECTIVE SWITCH

Part Qty	Part No	Part Desc	Net Price Req	Net Price App	Total App	No. Ex. App	CF	Ref	Qem Part
1	A06 49957 001	**INVALID PART**	\$16.71	\$16.71	\$17.05	\$16.71		Y	O

Cost Code	Other Cost Requested	Other Cost Approved
OSL	\$35	\$35

Hours Req	Rate Description	Hours App	Cost Req	Cost App
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