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## #PIC4845: Part Restriction - Power Sliding Door Actuator Control Module Assembly - keywords 07-08-64-007 accessory body power pqc psd restricted - (Apr 4, 2008)

**Subject:** Part Restriction - Power Sliding Door Actuator Control Module Assembly



**Models:** 2005 - 2007 Buick Terraza  
2005 - 2008 Chevrolet Uplander  
2005 - 2006 Pontiac Montana SV6  
2007 - 2008 Pontiac Montana SV6 (Canada Only)  
2005 - 2007 Saturn RELAY

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The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern:

Recent part reviews indicate that 95% of the Power Sliding Door Modules returned for analysis do not test as defective. In order to better understand what is causing these parts to be replaced dealers will need to complete the form below before contacting PQC. Your continued cooperation in helping to improve vehicle quality is greatly appreciated.

### Recommendation/Instructions:

To: All Buick, Chevrolet and Pontiac Dealers and Saturn Retailers

From: Product Quality Center (PQC)

Attention: Service Manager, Parts Manager, Warranty Administrator

Subject: Part Restriction - Power Sliding Door Actuator Control Module Assembly

Effective Monday, April 7, 2008 the following part numbers will be restricted:

P/N 15266944

P/N 15290781

P/N 25904020

Recent part reviews indicate that 95% of the Power Sliding Door Modules returned for analysis do not test as defective. In order to better understand what is causing these parts to be replaced,

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they will be put on restriction through the PQC. Your continued cooperation in helping to improve vehicle quality is greatly appreciated.

Please complete the following questionnaire before contacting the PQC at 1-866-654-7654.

#### Power Sliding Door Module (PSDM) Questionnaire

1. Customer Concern (as it reads on the RO):
2. Is the concern constant or intermittent?
3. Was the customer's concern duplicated?
4. Was the vehicle primarily brought in for a non-Power Sliding Door related issue and a Power Sliding Door related DTC code was found?
5. List all Current extended DTCs
6. List all History extended DTCs:
7. If any U codes are set, list all ECU modules that set the DTC (i.e. ECM, BCM, PSDM):
8. Are the codes repeatable?
9. Is the PSDM communicating with GMLAN?
10. Has the ALDL been checked for proper engagement with the Tech2?
11. What PIs and/or Service Bulletins were performed?
12. Have the PSDM connectors been checked for backed-out, loose, or damaged connectors?
13. Document each step of the trouble chart. Include all DVM readings:
14. Were there any concerns with the trouble tree and where it leads the technician?

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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