



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE 07-054
Date Opened: 11/09/2007
Principal Investigator: Sonny Murianka
Subject: Emergency Door Handle Failure

Manufacturer: Freightliner Llc
Products: 2003-2008 C2 Thomas Built Buses
Population: 3,500 (Estimated)

Problem Description: Rear emergency door handle snaps off while attempting to open door.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	15		
Crashes/Fires:	0		
Injury Incidents:	0		
# Injuries:	0		
Fatality Incidents:	0		
# Fatalities:	0		
Other*:	0		

*Description of Other:

Action: A Preliminary Evaluation (PE) has been opened.

Engineer: Sonny Murianka Date: 11/09/2007
Div. Chief: Richard Boyd *RB* Date: 11/09/2007
Office Dir.: Kathleen C. DeMeter Date: 11/09/2007

Summary: The Office of Defects Investigation has become aware of 15 events where attempting to open the rear emergency door resulted in the door handle snapping off the door mechanism.

When this happens, the rear emergency exit door can not be opened from outside of the bus.

This investigation is being open to evaluate this issue and determine the cause of this problem.