



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE 07-049
Date Opened: 09/27/2007
Principal Investigator: Cynthia Glass
Subject: Side Front Window Shatters

Manufacturer: General Motors Corp.
Products: 2003-2004 Pontiac Vibe
Population: 122,131 (Estimated)

Problem Description: The driver and/or passenger side power front window may shatter during operation.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	18		
Crashes/Fires:	0		
Injury Incidents:	3		
# Injuries:	3		
Fatality Incidents:	0		
# Fatalities:	0		
Other*:	0		

*Description of Other:

Action: This Preliminary Evaluation has been opened.

Engineer: Cynthia Glass Date: 09/27/2007
Div. Chief: Thomas Z. Cooper *TZC* Date: 09/27/2007
Office Dir.: Kathleen C. DeMeter Date: 09/27/2007

Summary: A total of eighteen (18) consumer complaints and some early warning data (EWR) have been received alleging that the driver and/or passenger power front window may shatter during normal operation.

Three (3) complainants stated that the window has not yet exploded or shattered, however these consumers heard a popping/clicking noise while operating the window and are concerned that the window may eventually shatter. Fifteen (15) complainants allege that the window exploded or shattered. Twelve (12) of these reports indicate that the glass shattered while the window was being raised or lowered. None of the EWR reports state that the window shattered.

Eight (8) complainants allege that prior to the glass shattering, the owners heard a popping/clicking noise and/or the window stopped/stuck while they were attempting to raise/lower the window. The EWR reports indicate similar warnings.

Three (3) complainants allege injuries to the hands, arms or legs, sustained while cleaning the glass debris out of the front seats.