



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE 07-011
Date Opened: 02/28/2007
Principal Investigator: Lee Strickland
Subject: Windshield Wiper Failure

Manufacturer: General Motors Corp.
Products: 2003 Saturn Ion
Population: 96,300 (estimated)

Problem Description: Windshield wiper linkage structural failure.

FAILURE REPORT SUMMARY

| | ODI | Manufacturer | Total |
|---------------------|-----|--------------|-------|
| Complaints: | 4 | | |
| Crashes/Fires: | 0 | | |
| Injury Incidents: | 0 | | |
| # Injuries: | 0 | | |
| Fatality Incidents: | 0 | | |
| # Fatalities: | 0 | | |
| Other*: | 0 | | |

*Description Of Other:

Action: Open a Preliminary Evaluation.

Engineer: Leamon H. Strickland *LLS*

Date: 02/28/2007

Div. Chief: Thomas Z. Cooper

Date: 02/28/2007

Office Dir.: Kathleen C. DeMeter

Date: 02/28/2007

Summary: ODI has received four consumer complaints regarding structural failure or breakage of the windshield wiper linkage. A Preliminary Evaluation has been opened to assess the matter.