

Silver Star Westlake

SILVER STAR AUTOMOTIVE GROUP



National Highway Traffic Safety Administration
400 Seventh Street
Washington, DC 20590

PE06-050

Dear Mr. Quandt:

Enclosed you will find the spread sheet listing all the required documentation as well as a list of vehicles that are still in our inventory. If there is anything else that is needed that we may have neglected to include please let us know. You can contact my assistant Marissa Fischer at **805-497-4515**.

Sincerely,

Philippe Naveau
General Manager
Nissan of Thousand Oaks

2011-09-14 11:15

PE06-050

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06 350Z'S STILL IN OUR INVENTORY

VIN #	EQUIPMENT	PART #
• JN1AZ34D96M3 [REDACTED]	18X8FR/18X8RR	40300-CF025/40300-CF026
• JN1AZ34DX6M [REDACTED]	18X9FR/19X10RR	DO300-CF44A/D0300-CF44B
• JN1AZ36A06M4 [REDACTED]	18X8FR/18X8RR	40300-CF025/40300-CF026
• JN1AZ36D26M4 [REDACTED]	18X8FR/18X8RR	40300-CF025/40300-CF026
• JN1AZ36A46M4 [REDACTED]	18X8FR/18X8RR	40300-CF025/40300-CF026
• JN1AZ36A66M4 [REDACTED]	18X8FR/18X8RR	40300-CF025/40300-CF026
• JN1AZ36AX6M [REDACTED]	18X8FR/18X8RR	40300-CF025/40300-CF026

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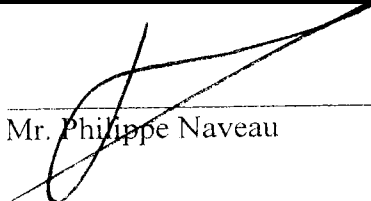


October 3, 2006

Nissan of Thousand Oaks will do an exchange of collateral through the Los Angeles FCU (the lien holder) regarding the 350Z Roadster (VIN JN1AZ36A06M [REDACTED]) that was purchased by M [REDACTED] with a similarly equipped 350Z. The order, a 350Z 56916-G416 (Magnetic Black / Charcoal Leather) FLO, SGD, NET, AKP, SAB, ~~TAA~~, and NAV is a November Production with a December / January Delivery.

[REDACTED]

10/3/06
Date


Mr. Philippe Naveau

10/3/06
Date

3755 AUTO MALL DRIVE, THOUSAND OAKS, CA 91362
PHONE (805) 497-4515 (818) 889-2122 FAX (805) 494-0871
www.silverstarauto.com

Bob Causey

From: Kessler, Michael [michael.kessler@Nissan-Usa.com]
Sent: Thursday, August 31, 2006 8:09 AM
To: Brian Dooley; Bob Causey; Bill Horvat; Andy Kudera; Akers, Jay; Gregg Leamer; jwatt@nissanofbakersfield.com; Steve Johnson; ssimons@valencianissan.com
Subject: Aftermarket Chroming
Importance: High

FYI - Please familiarize yourself with the bulletin below on Aftermarket Chroming

From: Ota, Yukie
Sent: Thursday, August 31, 2006 6:20 AM
To: *NNA PSS TSB Recipients
Subject: Technical Service Bulletins Released - August 2006

NNA Technical Publications has just released the following TSB's

Nissan and Infiniti Service Bulletins can now be found on the WIN Portal.
To access the new NNA Technical Publications site:

1. Log on to the WIN Portal
 - Select Nissan World from the top navigation
 - Scroll down to the Departments portlet
 - NNA-LA Departments
 - NNA Technical Publications
 - Technical Service Bulletins
2. Or click on the ITB/NTB number below.

Posted Date (ASIST.net)	ITB/NTB #	Title
INFINITI		
Aug. 30, 2006	ITB92-069a	Aftermarket Rechroming of Infiniti Alloy Wheels
NISSAN		
Aug. 30, 2006	NTB92-123a	Aftermarket Rechroming of Nissan Alloy Wheels

Please contact me should you have any problems accessing the TSB's.

Yukie Ota
 Editor
 Technical Publications
 Nissan North America, Inc.

Bob Causey

From: Kessler, Michael [michael.kessler@Nissan-Usa.com]
Sent: Friday, August 04, 2006 12:19 PM
To: Bob Causey
Cc: Philippe Naveau
Subject: RE: Lenzion 350Z

Bob,

See attached bulletin that is on ASIST.

Let me know if you have any questions after you read the document.

Mike

From: Bob Causey [mailto:bob.causey@silverstarauto.com]
Sent: Friday, August 04, 2006 9:37 AM
To: Kessler, Michael
Cc: Philippe Naveau
Subject: Lenzion 350Z

Mike,

I was just notified by Jessica that Joe Sorizano will be out on 8-8-06 to inspect the 350Z with the wheel failure.

In our last discussion you stated that Nissan will deny any assistance if the wheel has been chromed by an aftermarket company. If Nissan determines that the chroming process is the cause of failure, I request that we be provided with supporting documentation to back up the denial. As you are aware we received this vehicle on a dealer trade with the chrome wheels from Raceway Nissan, and Nissan of Thousand Oaks will be seeking restitution from Raceway.

I'm also quite concerned about this failure and would like to understand what it is in the chroming process that would cause this failure. Aftermarket chroming is a very common procedure and has been going on for years and I'm sure there are thousands of Nissans on aftermarket chromed factory wheels. Are there different processes that may be causing the problem? Is this particular wheel sensitive to chroming? Are we seeing other failures?

Bob



SERVICE BULLETIN

Classification: WT92-003	Reference: NTB92-123	Date: December 15, 1992
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AFTERMARKET CHROMING OF NISSAN ALLOY WHEELS

APPLIED VEHICLE(S): All Models

SERVICE INFORMATION

The Original Equipment Alloy wheels on Nissan vehicles are specifically developed in order to achieve the Nissan design and performance standards. These original equipment wheels are also subjected to rigorous testing procedures to ensure they meet Nissan's standards. Nissan cannot ensure that wheels subjected to aftermarket chroming of the Original Equipment Alloy wheels meets these same standards, and therefore Nissan does not recommend their use, or guarantee their performance.

Indeed, if these alloy wheels are subjected to aftermarket chroming, there are potential problems which may occur as a result of the chroming process:

1. The chroming process removes the original paint coating by "burning" or "chemical" methods, both of which may cause the heat treatment of the alloy to be changed. The application of chrome plating has to be controlled correctly, as the alloy can be harmed by a poorly controlled process.
2. Overall, aftermarket chroming may degrade the durability, long term appearance, and may affect safety and performance of the wheels.

Accordingly, Nissan recommends that Original Equipment wheels not be chrome plated.

Please consult the Nissan Warranty Policies and Procedures Manual pertaining to the Dealer's responsibility when altering or modifying vehicles.

Claims Information

Note that damage to Nissan Alloy road wheels due to any non-factory-authorized process, such as chroming, is the responsibility of the customer, and is not covered by the Nissan Warranty, please consult the "Nissan Warranty Information Booklet" for specific details.

LAW OFFICES OF
FRANCIS S. RYU

FRANCIS S. RYU, ESQ.
JERRY J. CHANG, ESQ.

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LOS ANGELES, CALIFORNIA 90067-5010
TELEPHONE: (310) 553-3346
FACSIMILE: (310) 553-3347

FRANCIS@RYULAW.COM
JERRY@RYULAW.COM

October 30, 2006

Mr. Ricky Meirs
RACEWAY NISSAN
6030 Sycamore Canyon Blvd.
Riverside, California 92507

Re: Our Client: *Nissan of Thousand Oaks*

Dear Mr. Meirs:

This office represents Nissan of Thousand Oaks ("NTO"). We have been asked by our client to assist in resolving its dispute with your dealership.

Specifically, NTO engaged in a "dealer trade" with your dealership on or about May 31, 2006. The subject of this trade was a 2006 Nissan 350Z. This vehicle was equipped by your dealership with after-market chrome wheels.

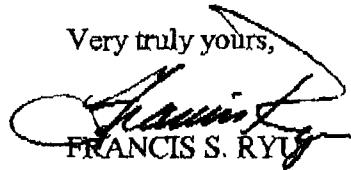
This vehicle arrived at our client's dealership, and was immediately delivered to the buyer. Several weeks thereafter, the chrome wheels broke apart while the buyer and his wife were driving the vehicle at freeway speeds. Luckily, the buyer was able to bring the vehicle to a stop without suffering grievous personal injury. Needless to say, the automobile incurred substantial damage.

A claim was subsequently made to NTO regarding the damage to the vehicle. The claim was for products liability, and was made to NTO since it was in the "stream of commerce." However, the subject vehicle was actually purchased by NTO from your dealership; and the defective wheels were actually placed on the vehicle by your dealership. Thus, your dealership is the culpable party. Despite this indisputable fact, you have refused to respond to NTO's repeated request for indemnity.

Mr. Ricky Meirs
October 30, 2006
Page 2

Based thereon, we ask that you contact our office upon receipt of this correspondence to discuss an informal resolution of this dispute. Should you fail to respond by November 7, 2006, we will have no alternative but to file an action against your dealership. We sincerely hope that this will not be necessary, and look forward to hearing from you in the immediate future.

Very truly yours,



FRANCIS S. RYU

FSR/lk
cc: Client

Philippe Naveau

From: Francis Ryu [francis@ryulaw.com]
Sent: Tuesday, November 14, 2006 4:28 PM
To: Philippe Naveau
Subject: FW: Thousand Oaks Nissan After Market Wheels

Pilippe:

Per my voicemail, and for your review. Please call after you have read the below...

LAW OFFICES OF FRANCIS S. RYU
2029 Century Park East, Suite 2100
Los Angeles, California 90067-5010
(310)553-3346
(310)553-3347 (fax)

-----Original Message-----

From: Tom Owings [mailto:TOwings@racewayford.com]
Sent: Tuesday, November 14, 2006 10:50 AM
To: francis@ryulaw.com
Subject: Thousand Oaks Nissan After Market Wheels

Dear Francis;

I met with the owners of the owner of the wheel provider (Dave's Custom Wheels) and he seem open to resolving the matter. Dave's deal with three providers of factory chrome wheel exchanges. Each manufacture stamps the inside of the wheel with an identifying mark. They have asked if Thousand Oaks Nissan could provide them with that identity mark for the wheels in question so that they can contact that manufacture to seek assistance.

Probably the best thing is to have them speak directly with the parts manager at Thousand Oaks as he will be familiar with such identifying marks. If you are agreeable, please have the parts manager contact Ray at Dave's Custom Wheels 951-359-3421.

Also, could proved me the detail of the dollar demand (repair order for repair - replace wheel cost) so that so that I can pass it on to Dave's. They need an idea of the amount of any potential settlement. Please call me if you have any questions at 951 248 6450.

Best regards,

HAND ENGRAVED BY VALVE STEER HOLE.

PROZ

Tom Owings

CONTACTED RAY @ DAVE'S WHEELS 11-15-06 8:30 A.M.

PHC

CF000
F236
18x8JT30 } x 2 1 FAILED
NISSAN } 1 CRACKED
LM-3

CF010
F237
18x8 1/2 JT33 } x 2 1 CRACKED
LM 2
NISSAN

669