

PE06-005
FLEETWOOD
3/3/2006
ATTACHMENT
1, 1A, & 2 (PART 1 OF 3)

Division
Fleetwood
Folding
Trailers

Model Year	Model	Total Manufactured	Claim count for out in transit	Product Line
2002	Caravan	1283	0	Travel Trailer
	Bayside	1593	9	Folding Trailer
	Utah	1843	10	Folding Trailer
	Niagra	1228	11	Folding Trailer
2003	Caravan	1078	0	Travel Trailer
	Monterey	308	1	Folding Trailer
	Bayside	1363	9	Folding Trailer
	Utah	1553	2	Folding Trailer
	Niagra	868	3	Folding Trailer
2004	Caravan	523	0	Travel Trailer
	MicroLite	95	0	Travel Trailer
	Hemlock	551	1	Folding Trailer
	Monterey	128	0	Folding Trailer
	Bayside	848	1	Folding Trailer
	Utah	1127	1	Folding Trailer
	Niagra	577	0	Folding Trailer
2005	Resort	568	0	Travel Trailer
	Niagra	1112	0	Folding Trailer
	Rushmore	297	0	Folding Trailer
	Bayside	737	0	Folding Trailer
	Utah	817	2	Folding Trailer
Total for Travel Trailers		3547	0	
Total for Folding Trailers		14738	50	

15. RU 51 2/27/03
Deliver for credit to credit/credit. 50

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 4
BMIN2/Arny

Header data

Claim # [REDACTED] Dealer 51217011 RUGS RECREATIONAL VEHICLE SALES Telephone [REDACTED] Shop Rate 40.00
Serial # 4026810101 Model 1981 UAH Registered 3/27/02
Duners [REDACTED] Address [REDACTED] City/St/Zip REMSUELAER IN [REDACTED]
Service Writer MIRE Work completed date 5/28/03 Authorization Recall # Customer signature Y

Problem details

Prob. 1 GALLEY CATCHING, GREASED SLIDE BRKT

110491 GALLEY FILLER - OTHER

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1	LABOR	1	.00	.00	16.25				
	WARRANTY LABOR CHARGE								

NO

Problem details

Prob. 2 NO ELECTRIC CUT OFF SWITCH ON GALLEY NOT ENGAGING, CHECKED OUT EVERYTHING OK

E03491 CARGO LIGHT - OTHER

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1	LABOR	1	.00	.00	9.75				
	WARRANTY LABOR CHARGE								

NO

Problem details

Prob. 3 STRAP AT CEILING FRO SCREEN DOOR PULLING OUT, REFASTENED STRAP

113003 ABS TOP ULISTED - ALL INST

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1	LABOR	1	.00	.00	9.75				
	WARRANTY LABOR CHARGE								

NO

Problem details

Prob. 4 SLIDE OUT COMES OPEN GOING DOWN ROAD, PUT SPACERS IN CATCHES TO BRING OUT CATCHES

811491 GLIDEDOUT - OTHER

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1	LABOR	1	.00	.00	48.75				
	WARRANTY LABOR CHARGE								

NO

Totals

Verified by: 56921	Freight (to dealer):	.00	Total Parts amount:	.00	Duty & Brokerage:	.00
Verification date: 6/02/03	Freight (Fleetwood):	.00	Total Labor amount:	64.50	Tax amount (if any):	.00
Status A-APPROVED	Total Freight amount:	.00			*** CLAIM TOTAL:	64.50

INSTR 2/0000

Deliver to: Craig Schmidt/Cust. Serv.

WARRANTY CLAIM - SLIDE-OUT ISSUE

FOLDT

Page 11
SMBH47A/atp

Header data

Claim # [REDACTED] Dealer 50875411 BRAVN'S FUN-TIME CAMPERS

Telephone [REDACTED]

Shop Rate 75.00

Serial # 4CP695114077 Model 3695 NIAGARA W/HEAT/R Registered 7/07/01

Owners [REDACTED]

Address [REDACTED]

City/St/Zip GREENFIELD IN [REDACTED]

Service Writer MANDY

Work completed date 7/24/01

Authorization [REDACTED]

Recall #

Customer Signature? Y

Problem details

Prob. 1 TRT OF SLIDE OUT COMES UNLATCHED DURING TRAVEL, ADJUSTED LATCH ON SLIDE OUT

SL1002 SLIDE OUT - ADJUSTMENT

Part No	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1	LABOR	1	.00	.00	15.50				
	WARRANTY LABOR CHARGE								

Problem details

Prob. 2 GAP BETWEEN TOP SEAL & BODY OF CAMPER, PUT SHIMS IN BETWEEN PANEL & BODY

T19039 ABS TOP BOW - BOWED

Part No	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1	LABOR	1	.00	.00	62.00				
	WARRANTY LABOR CHARGE								

Totals

Verified by: B6921	Freight (to dealer):	.00	Total Parts amount:	.00	Duty & Brokerage:	.00
Verification date: 8/21/01	Freight (Fleetwood):	.00	Total Labor amount:	77.50	Tax amount (if any):	.00
Status A-APPROVED	Total Freight amount:	.00	*** CLAIM TOTAL		77.50	

15 51:41 2/09/02
Deliver to: Craig Schrock/Cust. Ser.

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 20
SM8827A/atp

Header data
Claim # [REDACTED] Dealer 30403011 PESTLESS WHEELS, INC. Telephone [REDACTED] Shop Rate 90.00
Serial # 4CP681H1427 Model 3581 UTAH Registered 7/26/01
Owners [REDACTED] Address [REDACTED] City/St/Zip STAFFORD VA [REDACTED]
Service Writer RDBIN Work completed date 5/06/02 Authorization Recall # Customer signature? Y

Problem details
Prob 1 SLIDEOUT RELEASES WHILE IN TRANSIT, ADJUST LATCHES

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1	LABOR	1	.00	.00	30.00				
51003 SLIDE OUT - ALL INSTANCES									
NO									
Totals									
Verified by: S6921		Freight (to dealer):	.00	Total Parts amount:..	.00	Duty & Brokerage:..	.00		
Verification date: 5/21/02		Freight (Fleetwood):	.00	Total Labor amount:..	30.00	Tax amount (if any):	.00		
Status A-APPROVED		Total Freight amount:	.00			*** CLAIM TOTAL:..	30.00		

15:50:51 07/09/02
Deliver to: Craig Schrock/Cust. Brv.

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 26
SM882/A/typ

----- Header data -----
Claim # [REDACTED] Dealer 4591011 TRAILER CITY, INC. Telephone [REDACTED] Shop Rate 65.00
Serial # 4CP67BH1327 Model 367B BAYSIDE W/HEAT/R Registered 4/03/02
Owner [REDACTED] Address [REDACTED] City/St/Zip MORGANTOWN WV [REDACTED]
Service Writer PAULA Work completed date 4/06/02 Authorization Recall # Customer Signature? Y

----- Problem details -----
Prob. 1 LATCHED ON SLIDE OUT ROOM WON'T LATCH. ADJUSTED LATCHES

SL1003 SLIDE OUT - ALL INSTANCES

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1	LABOR	1	.00	.00	41.25				
WARRANTY LABOR CHARGE									
----- Totals -----									
Verified by: B5921		Freight (to dealer):	.00	Total Parts amount:	.00	Duty & Brokerage:			.00
Verification date: 4/19/02		Freight (Flettwood):	.00	Total Labor amount:	41.25	Tax amount (if any):			.00
Status A-APPROVED		Total Freight amount:	.00			*** CLAIM TOTAL:			41.25

15-51-51 0709 00

Deliver to: Cheryl Schrock/Cook, Sr.

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 07
BMBB27A/arp

Header data

Claim # [REDACTED] Dealer 4591011 TRAILER CITY, INC Telephone 304-366-7104 Shop Rate 65.00
 Serial # 4CP67BH1427 Model 367B BAYSIDE W/HEAT/R Registered 3/30/02
 Owners [REDACTED] Address [REDACTED] City/St/Zip WORTHINGTON WV [REDACTED]
 Service Writer PAULA Work completed date 5/13/02 Authorization Recall # Customer signature? Y

Problem details

Prob. 1 SLIDE OUT LOCK COMES OPENED WHEN IN TRANSIT, R/R FRT LOCK ON DINETTE SLIDE AND REPOSITION LOCK ASSY & ADJUSTED
 BL1003 SLIDE OUT - ALL INSTANCES

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1	LABOR	1	.00	.00	41.25				

Problem details

Prob. 2 DRAWRE BY SINK HARD TO OPEN, ADJUST

NO6003 DRAWERS - ALL INSTANCES

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1	LABOR	1	.00	.00	5.50				

Totals

Verified by: 86721	Freight (to dealer):	.00	Total Parts amount: .00	Duty & Brokerage: .00
Verification date: 5/21/02	Freight (Fleetwood):	.00	Total Labor amount: 46.75	Tax amount (if any): .00
Status A-APPROVED	Total Freight amount: .00			*** CLAIM TOTAL: 46.75

15:51:51 8/09/06

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 63
SMBU27A/arp

Deliver to: Craig Schrock/Cust. Shv.

Header data

Claim # [REDACTED] Dealer 10380011 DUFOUR TRAILER CENTER INC Telephone [REDACTED] Shop Rate 80.00
Serial # 4CP570H1827 Model 367B BAYSIDE W/HEAT/R Registered 3/08/02
Owners [REDACTED] Address [REDACTED] City/St/Zip WORCESTER MA [REDACTED]
Service Writer JS Work completed date 7/27/02 Authorization Recall # Customer signature? Y

Problem details

Prob. 1 SLIDEDOUT LOCK INOP COMES LOOSE WHEN TRAVELING BROKEN SCREW AT STRIKE AND BHIM. REINSTALL SCREW

SL1491 SLIDEDOUT - OTHER

Part No	Part Description	Gty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1 LAVOR	WARRANTY LABOR CHARGE	1	.00	.00	68.00		NO		
Totals									
Verified by: S6921	Freight (to dealer):	.00	Total Parts amount:	.00	Duty & Brokerage...	.00			
Verification date: 8/12/02	Freight (Fleetwood):	.00	Total Labor amount:	68.00	Tax amount (if any):	.00			
Status A-APPROVED	Total Freight amount:	.00	*** CLAIM TOTAL...				68.00		

15:51:51 2/09/06
Deliver to: Craig Hahrock/Cust. Serv

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 64
SM8827A/arp

Header data
Claim # [REDACTED] Dealer 16986011 INDIAN VALLEY CAMPING CTR Telephone 215-723-4852 Shop Rate 75.00
Serial # 4CP681H1127 Model 36R1 U/AN Registered 3/30/02
Owners RAYMOND ROSE Address [REDACTED] City/St/Zip GILBERTSVILLE PA [REDACTED]
Service Writer BILL Work completed date 6/13/02 Authorization Recall # Customer signature? Y

Prob. 1 WATER LEAK UNDER GALLEY CRACKED ELBOW, R/R

WL7076 SINK DRAIN - CRACKED

Part No	Part Description	Qty	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1 4757-0861	ELBOW PACKAGE	1	9.67	9.67	26.00		NO		

Problem details

Prob. 2 RECEPTICAL NEXT TO CONVERTER INOP. REPAIR WIRING & TESTED

E14783 RECEPTACLE - WIRE SHORTED

Part No	Part Description	Qty	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1 LABOR	WARRANTY LABOR CHARGE	1	.00	.00	26.00		NO		

Problem details

Prob. 3 SLIE ROOM KEEPS POPPING OPEN WHEN CLOSED, ADJUSTED

SL1002 SLIDE OUT - ADJUSTMENT

Part No	Part Description	Qty	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1 LABOR	WARRANTY LABOR CHARGE	1	.00	.00	32.50		NO		

Totals

Verified by: 86921	Freight (to dealer):	.00	Total Parts amount:	9.67	Duty & Brokerage:	.00
Verification date: 7/01/02	Freight (Fleetwood):	.00	Total Labor amount:	84.50	Tax amount (if any):	.00
Status A-APPROVED	Total Freight amount:	.00			*** CLAIM TOTAL:	94.17

15:51:51 2/09/02

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 69
SMBB27A/app

Deliver to: Craig Schrock/Cust. Srv.

Header data

Claim # [REDACTED] Dealer 50883911 APACHE CAMPING CENTER Telephone [REDACTED] Shop Rate 80.00
 Serial # 4CP67BH1627 Model 3678 BAYSIDE W/HEAT/R Registered 1/12/02
 Owners [REDACTED] Address [REDACTED] City/St/Zip MT VERNON WA [REDACTED]
 Service Writer FRANK Work completed date 5/22/02 Authorization Recall # Customer signature? Y

Problem details

Prob. 1 OUTSIDE SHOWER LINES LEAK. LINES CRACKED REMOVE PEX LINES & REPLACE RISER LINES

W18076 WATER LINE - CRACKED

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1 MISC-WARRANTY	COLD FLEX HDSE	6	1.10	6.60	136.00		NO		
2 MISC-WARRANTY	HOT FLEX HOSE	6	1.10	6.60	.00		NO		
3 MISC-WARRANTY	HOSE CLAMP	4	.79	3.16	.00		NO		
4 MISC-WARRANTY	HOSE FITTING	4	4.94	19.76	.00		NO		

Problem details

Prob. 2 SLIDE OUT COMES OPEN WHILE TRAVELING. STRIKE PLATE LOOSE PLATE SCREW STIRPPED & LATCH ARM BENT INSTALL LARGER SCREW
 IN PLATE STRAIGHTEN ARM

SL1491 SLIDEOUT - OTHER

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1 MISC-WARRANTY	SCREW	1	.20	.20	51.00		NO		

Problem details

Prob. 3 STORAGE POD SIDE ACCESS DOOR HINGE PIN MISSING. INSTALL PIN & PAL NUTS

P07491 STORAGE BOX DOORS - OTHER

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1 4720D2361	HINGE PIN W/PUSH NUTS	M2 1	1.90	1.90	10.20		NO		

Totals

Verified by: S6921	Freight (to dealer):	3.89	Total Parts amount: 38.22	Duty & Brokerage: .00
Verification date: 6/13/02	Freight (Fleetused):	.00	Total Labor amount: 197.20	Tax amount (if any): .00
Status A-APPROVED	Total Freight amount: 3.89		*** CLAIM TOTAL: 239.31	

15:51:51 2/09/04

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 80
SMB827A/arp

Deliver to: Craig Schrock/Cust. Srv.

Header data

Claim # [REDACTED] Dealer 508B4111 APACHE CAMPING CTR. Telephone [REDACTED] Shop Rate 80.00
 Serial # 4CP675N1027 Model 3675 NIAGARA W/HEAT/R Registered 3/30/02 City/St/Zip PUYALLUP WA [REDACTED]
 Owners [REDACTED] Address [REDACTED] Recall # [REDACTED] Customer signature? Y
 Service Writer HAPK Work completed date 7/27/02 Authorization [REDACTED]

Problem details

Prob. 1 LIFT ARM PUT HOLE IN TENT, REPLACED DOOR SEAL

F03079 BUNDBRELLA CUTS/TEARS

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1 4756D6771	SUN DR SEALW/GRD 3651.78, 81.75	1	53.96	53.96	10.20				

SC

Problem details

Prob. 2 SLIDE OUT LOCK POP OUT IN TRANSIT, SHIM OUT LOCK

511471 GLIDEDOUT - OTHER

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1 LABOR	WARRANTY LABOR CHARGE	1	.00	.00	102.00				

NO

Totals

Verified by: 56921	Freight (to dealer):	5.21	Total Parts amount..	53.96	Duty & Brokerage...	.00
Verification date: 8/13/02	Freight (Fleetwood):	5.21	Total Labor amount..	112.20	Tax amount (if any):	.00
Status: A-APPROVED	Total freight amount:	10.42			*** CLAIM TOTAL....	176.58

15 51:51 2/09/03
Deliver to: Craig Schrock/Cust. Serv.

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 102
SMBB27A/arp

Header data

Claim # [REDACTED] Dealer 50873022 HEMLOCK HILL RV SALES Telephone [REDACTED] Shop Rate \$4.00
Serial # 4CP695H172 Model 3675 NIAGARA W/HEAT/H Registered 3/27/02
Owners [REDACTED] Address [REDACTED] City/St/Zip CHESHIRE CT [REDACTED]
Service Writer Work completed date 11/01/02 Authorization Recall # Customer signature? Y

Problem details
Prob. 1 TOP OF FILTER KEEPS POPPING OFF, R/R FILTER SETUP

W10003 ELECTRIC PUMP - ALL INSTAN

Part No.	Part Description	Gty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1 4765-1411	OBSOLETE SUB - 4765A1411	1	59.83	59.83	24.00		BC		

Problem details

Prob. 2 HUB CAP CRACKED, R/R

C17076 HUB CAP SET CRACKED

Part No.	Part Description	Gty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1 4757A2131	13" HUB CAP PKG OF (2) (36)	1	22.04	22.04	6.00		NO		

Problem details

Prob. 3 SLIDEDOUT POPPING OPEN DURING TRAVEL, ADJUSTED SLIDE SHIMMED SLIDEDOUT

B11002 GLIDE OUT - ADJUSTMENT

Part No.	Part Description	Gty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1 LABOR	WARRANTY LABOR CHARGE	1	.00	.00	60.00		NO		

Problem details

Prob. 4 STEPPER DOOR HARD TO LOCK & UNLOCK, ADJUSTED DOOR

P09002 STEPPER DOOR - ADJUSTMENT

Part No.	Part Description	Gty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1 LABOR	WARRANTY LABOR CHARGE	1	.00	.00	15.00		NO		

Totals

Verified by: 86921	Freight (to dealer):	4.50	Total Parts amount:..	81.87	Duty & Brokerage:..	.00
Verification date: 3/14/03	Freight (Fleetwood):	.00	Total Labor amount:..	105.00	Tax amount (if any):	.00
Status A-APPROVED	Total Freight amount:	4.50			*** CLAIM TOTAL:..	191.37

Header data
 Claim # 50872411 FOX TRAILER SALES, INC Telephone Shop Rate 65.00
 Serial # 4CP675H1/22 Model 3605 NIAGARA W/HEATER Registered 6/22/02
 Owner Address City/St/Zip FOLSOM CA
 Service Writer II Work completed date 10/15/02 Authorization Retail # Customer Signature? Y

Problem details
 Prob. 1 STATIONARY PANEL ON SCREEN DOOR PULLED OUT OF TRACK, RESET

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1	LABOR	1	.00	.00	30.00		NO		

Problem details
 Prob. 2 WATER LEAK UNDER SINK, RESEAL DASKET

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1	MISC-WARRANTY PUTTY TAPE	1	1.00	1.00	18.75		NO		

Problem details
 Prob. 3 DRAIN ASSY CRACKED & LEAKING, R/R DRAIN ASSY

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1	4758B5431 DRAIN TRAP ASSY 3775, 53.72	1	33.64	33.64	15.00		NO		

Problem details
 Prob. 4 FRT EDGE OF SLIDEOUT ROOM POPS OUT WHILE DRIVING, ADJUST LATCH SHIM STRIKE

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1	LABOR	1	.00	.00	75.00		NO		

		Totals								
Verified by: 86921	Freight (to dealer):	3.85	Total Parts amount:..	34.64	Duty & Brokerage:..					
Verification Date: 12/05/02	Freight (Fleetwood):	.00	Total Labor amount:..	138.75	Tax amount (if any):					
Status A-APPROVED	Total Freight amount:	3.85			*** CLAIM TOTAL				177.24	

15:51.51 2/04/03
Deliver to: Cheryl Schrock/GMA

WARRANTY CLAIM - SLIDE-OUT ISSUE

FOLDT

Page 120
SMB627A/arp

Header data
Claim # [REDACTED] Dealer 50312011 RUSTON RV CENTRE LIMITED Telephone [REDACTED] Shop Rate 85.00
Serial # 4CP67BH1727 Model 3678 BAYSIDE W/HEAT/R Registered 7/05/02
Owners [REDACTED] Address [REDACTED] City/St/Zip ANCASTER ON L9G 6W4
Service Writer VIRGINIA Work completed date 4/28/03 Authorization Recall # Customer signature? Y

Problem details
Prob. 1 SLIDE OUT KEEPS COMING OUT LOCK TOO HIGH NOT HOLDING. RELOCATE CATCH

SL1002 GLIDE OUT - ADJUSTMENT

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1	LABOR	1	.00	.00	37.50				

NO

Problem details
Prob. 2 SEAL AROUND ENTRY DOOR RUBBING ON SIDE PANEL SCRATCHING IT REPOSITION & REAPPLY WEATHERSTRIPPING

P09491 STEPPER DOOR - OTHER

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1	LABOR	1	.00	.00	50.00				

NO

Problem details
Prob. 3 T HOLDING AROUND CABINET COMING OFF, REMOVE & REATTACH WITH TRIM LOCK

H07003 UPPER BALLEE TOP - ALL INB1

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1	LABOR	1	.00	.00	15.00				

NO

Totals

Verified By: 56921	Freight (To dealer):	.00	Total Parts amount:	.00	DUTY & Brokerage:	.00
Verification date: 5/13/03	Freight (Fleetwood):	.00	Total Labor amount:	102.50	Tax amount (if any):	2.05
Status A-APPROVED	Total Freight amount:	.00			*** CLAIM TOTAL ***:	104.55

15:51:51 2/09/06
Deliver to: Cissy Schrock/Cust. Serv

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 126
SNR827A/arp

Header data
Claim # [REDACTED] Dealer 27362511 OZZIE'S CAMPING CNTR INC Telephone 631-584-5295 Shop Rate 80.00
Serial # 4CF681H143 Model 3781 UTAH Registered 4/02/03
Owners [REDACTED] Address [REDACTED] City/St/Zip BAY SHORE NY [REDACTED]
Service Writer JS Work completed date 9/18/03 Authorization Recall # Customer signature? Y

Problem details

Prob. 1 SLIDE OUT COMES OUT WHILE TRAVELING. ADJUST CATCHES

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1 LABOR	WARRANTY LABOR CHARGE	1	.00	.00	19.50		NO		
Totals									
Verified by: S6921		Freight (to dealer):		.00	Total Parts amount:	.00	Duty & Brokerage:		.00
Verification date: 11/26/03		Freight (Fleetwood):		.00	Total Labor amount:	19.50	Tax amount (if any):		.00
Status A-APPROVED		Total Freight amount:		.00	*** CLAIM TOTAL: 19.50				

15:51:51 2/07/06

Deliver to: Craig Schrock/Cust. Srv.

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 153
8MBB27A/arp

Header data

Claim # [REDACTED] Dealer 50312011 RUSTON RV CENTRE LIMITED Telephone [REDACTED] Shop Rate 85.00
 Serial # 4CP678H1037 Model 3778 BAYSIDE W/HEAT/R Registered 8/29/03
 Owners [REDACTED] Address [REDACTED] City/St/Zip WATERTOWN ON LOR 2H3
 Service Writer VIRGINIA Work completed date 10/02/03 Authorization Recall # Customer signature? Y

Problem details

Prob. 1 SINK TOP HAS CRACK IN CORNER. R/R SINK TOP

M07076 UPPER GALLEY TOP - CRACKED

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1 4754H4271	#UG TOP 3791	1	37.91	37.91	100.00		NO		

Problem details

Prob. 2 DINETTE SLIDE AT POPS OUT WHEN DRIVING. REMOVE LOCKING TABS AND SHIMS

SL1003 SLIDE OUT - ALL INSTANCES

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1 LABOR	WARRANTY LABOR CHARGE	1	.00	.00	37.50		NO		

Totals

Verified by: 56921	Freight (to dealer):	7.87	Total Parts amount:	37.91	Duty & Brokerage:	.00
Verification date: 10/16/03	Freight (Fleetwood):	.00	Total Labor amount:	137.50	Tax amount (if any):	1.83
Status A-APPROVED	Total Freight amount:	7.87			*** CLAIM TOTAL:	185.11

15:51 51 2/20/06
Deliver to: Craig Schrock/Cook, Stv

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 155
8MB827A/arp

Header data
Claim # [REDACTED] Dealer 50875D11 MELCHIOR'S TRAILER SALES Telephone [REDACTED] Shop Rate 45.00
Serial # 4CP695H1127 Model 3675 NIAGARA W/HEAT/R Registered 5/30/03
Owners DARYLE RIEGLE Address [REDACTED] City/St/Zip NEWBURGH IN [REDACTED]
Service Writer AA Work completed date 9/10/03 Authorization Recall # Customer signature? Y

Prob. 1 SLIDE OUT NOT LATCHING. ADJUST LATCHES

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Yr
1	LABOR	1	.00	.00	45.00		ND		

SL1002 SLIDE OUT - ADJUSTMENT

Problem details
Prob. 2 DRAIN SPOUT COMING THROUGH SIDE OF TRLR TOO SHORT. ADJUST NUT TO EXPOSE

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Yr
1	LABOR	1	.00	.00	45.00		ND		

W17003 BINK DRAIN - ALL INSTANCES

Totals									
Verified by: S6921	Freight (to dealer):	.00	Total Parts amount:	.00	Duty & Brokerage:	.00			
Verification date: 10/16/03	Freight (Fleetwood):	15.92	Total Labor amount:	90.00	Tax amount (if any):	.00			
Status A-APPROVED	Total Freight amount:	15.92			** CLAIM TOTAL:	105.92			

15 01:41 8/20/05

Deliver to: Craig Schrock/Cust Srv

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 184

EMB027A/app

Header data

Claim # [REDACTED] Dealer 50831711 RHONE'S TRAVEL TRAILERS Telephone [REDACTED] Shop Rate 60.00
 Serial # 40P681H1K07 Model 3981 UTAH W/HEAT/REF Registered 3/31/05
 Owners MICHAEL BRADY Address [REDACTED] City/St/Zip LOCK HAVEN PA [REDACTED]
 Service Writer JENNIFER Work completed date 7/12/05 Authorization Recall # Customer signature? Y

Problem details

Prob. 1 SLIDE OUT WILL NOT STAY IN OR LATCH DURING TRAVEL - ADJUST LATCHES & TEST

SL1002 GLIDE OUT - ADJUSTMENT

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1 LABOR	WARR LABOR CHRG .75h	1	.00	.00	45.00		NO		

Problem details

Prob. 2 RIGHT SIDE TRUNK LATCH COMES OFEN WDN'T STAY LATCHED - ADJUST LATCH & TEST

P07602 STORAGE BOX DOORS - ADJUST

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1 LABOR	WARR LABOR CHRG .15h	1	.00	.00	9.00		NO		

Totals

Verified by: 86921	Freight (to dealer):	.00	Total Parts amount:	.00	Duty & Brokerage:	.00
Verification date: 7/28/05	Freight (Fleetwood):	.00	Total Labor amount:	54.00	Tax amount (if any):	.00
Status A-APPROVED	Total Freight amount:	.00	*** CLAIM TOTAL		54.00	

15:51:51 12/09/03

Deliver to: Craig Schrock/Cust. Brv.

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDY

Page 216
8MB027A/arp

Header data

Claim # [REDACTED] Dealer S1421311 RV SALES OF BROWARD, INC. Telephone [REDACTED] Shop Rate 85.00
Serial # 4CP67BH193 Model 3778 BAYSIDE W/HEAT/R Registered 9/06/03
Owners [REDACTED] Address [REDACTED] City/St/Zip FT MEYERS FL [REDACTED]
Service Writer DARLENE Work completed date 12/09/03 Authorization [REDACTED] Retail # [REDACTED] Customer signature? Y

Problem details

Prob. 1 UPPER GALLEY TOP WARPED FROM WATER LEAK, R/R GALLEY TOP

NO7491 UPPER GALLEY TOP - OTHER

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1	4752M67B1 #UPPER GALLEY ASBY 3778, 3757	1	386.04	386.04	.00		NO		
2	LABOR WARRANTY LABOR CHARGE	1	.00	.00	130.00		NO		

Problem details

Prob. 2 SLIDE OUT WOULD NOT LOCK WHEN CLOSED, ADJUSTED SLIDE OUT

SL1002 GLIDE OUT - ADJUSTMENT

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1	LABOR WARRANTY LABOR CHARGE	1	.00	.00	32.50		NU		

Totals

Verified by: 56921	Freight (to dealer):	84.08	Total Parts amount:	386.04	Duty & Brokerage:	.00
Verification date: 12/18/03	Freight (Fleetwood):	.00	Total Labor amount:	162.50	Tax amount (if any):	.00
Status A-APPROVED	Total Freight amount:	84.08	*** CLAIM TOTAL: 632.62			

15-10-51 12/09/06
Relay to Tech Support

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 218
5MB827A/atp

Header data

Claim # [REDACTED] Dealer S1470611 CARAVANE 185, INC. Telephone [REDACTED] Shop Rate 55.00
Serial # A62351H10AT Model 3351 UTAH Registered 6/12/04
Owners [REDACTED] Address [REDACTED] City/St/Zip AMQU1 DC 800 2W9
Service Unit # Work completed date 10/25/04 Authorization Recall # Customer signature? Y

Problem details

Prob. 1 TIP OUT DOESN'T STAY CLDSED LATCH LOOSE/REM & REINSTALL LATCH

SL1003 GLIDE OUT - ALL INSTANCES

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vt	
1	LABOR	1	.00	.00	37.50					
Totals										
Verified by: S6921		Freight (to dealer):		.00	Total Parts amount:		.00	Duty & Brokerage...		.00
Verification date: 12/15/04		Freight (Fleetwood):		.00	Total Labor amount:		37.50	fax amount (if any):		.00
Status A-APPROVED		Total Freight amount:		.00				*** CLAIM TOTAL...		37.50

15:41:51 2/07/06
Deliver to: Craig Schrock/Cust. Srv.

WARRANTY CLAIM - SLIDE-OUT ISSUE

FOLDT

Page 235
SM0027A/atp

Header data
Claim # [REDACTED] Dealer 1500011 ARLINGTON R.V. SUPERCTR Telephone [REDACTED] Shop Rate 80.00
Serial # 4CP601H14222 Model 36B1 UTAH Registered 7/21/01
Owners [REDACTED] Address [REDACTED] City/St/Zip UXBRIDGE MA [REDACTED]
Service Writer NICK Work completed date 8/02/01 Authorization Recall # Customer signature? Y

Problem details
Prob. 1 SLIDE OUT LATCH WON'T HOLD IN TRAVEL. ONE SIDE KEEPS POPPING LOOSE. HAD TO PULL APART AND SHIM BOTH LATCHES TO HOLD PROPERLY. TESTED OK.

81003 SLIDE OUT - ALL INSTANCES

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1	LABOR	1	.00	.00	67.00				
	WARRANTY LABOR CHARGE								

ND

Totals

Verified by: S6921	Freight (to dealer):	.00	Total Parts amount:	.00	Duty & Brokerage:	.00
Verification date: 10/05/01	Freight (Fleetwood):	.00	Total Labor amount:	67.00	Tax amount (if any):	.00
Status A-APPROVED	Total Freight amount:	.00			** CLAIM TOTAL:	67.00

Deliver to: Craig Schrock/Cust. Brv.

Header data

Claim # [REDACTED] Dealer 1492511 LITTLE DEALER LITTLE PRIC Telephone [REDACTED] Shop Rate 96.00
Serial # 4CP695H102 Model 3675 NIAGARA W/HEAT/R Registered 10/10/01
Owners [REDACTED] Address [REDACTED] City/St/Zip PHOENIX AZ [REDACTED]
Service Writer DAPE Work completed date 10/17/01 Authorization Recall # Customer signature? Y

Problem details

Prob. 1 GLIDE-OUT LATCH BECAME LOOSE DURING TRAVEL

SHINED THE STRIKE PLATE

SL1002 GLIDE OUT - ADJUSTMENT

Part No.	Part Description	Gty.	Unit Cost	Cost Tot.	Labor	H/R #	Whee	N/C	Yr
1	LABOR	1	.00	.00	55.20		NO		
Total									
Verified by: B6921		Freight (to dealer):		.00	Total Parts amount:		.00	Duty & Brokerage: .00	
Verification date: 10/17/01		Freight (Fleetwood):		.00	Total Labor amount:		55.20	Tax amount (if any): .00	
Status A-APPROVED		Total Freight amount:		.00				*** CLAIM TOTAL: 55.20	

15:51:51 12/09/06
Deliver to: Craig Schrock/Cust. Srv.

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 290
5M8627A/arp

Header data
Claim # [REDACTED] Dealer 50874511 POWER EQUIPMENT CO INC Telephone [REDACTED] Shop Rate 89.00
Serial # 4CP695H1527 Model 3495 NIAGARA W/HEAT/R Registered 2/08/02
Owner's [REDACTED], INC Address [REDACTED] City/St/Zip LOGANVILLE GA [REDACTED]
Service Writer KARI Work completed date 3/21/02 Authorization Recall # Customer signature? Y

Problem details
Prob. 1 THE SLIDE OUT WOULD NOT LINE UP & WOULD COME OPEN IN TRANSIT WE ADDED A WASHER BEHIND THE LATCH PLATE TO CLOSE THE GAP & TO HELP IT STAY LATCHED.

Part No.	Part Description	Gty.	Unit	Cost	Cost Tot.	Labor	M/R #	Wash	N/C	Vr
1	LABOR	1		.00	.00	34.50		NO		
Totals										
Verified by: 66921		Freight (to dealer):		.00	Total Parts amount: .00		Duty & Brokerage: .00			
Verification date: 3/22/02		Freight (Fleetwood):		.00	Total Labor amount: 34.50		Tax amount (if any): .00			
Status A-APPROVED		Total Freight amount:		.00			*** CLAIM TOTAL: 34.50			

15:51:51 2/09/06

Deliver to: Craig Schrock/Cust. Srv

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 297
8MB827A/arp

Header data

Claim # [REDACTED] Dealer 50872911 KETELSEN CAMPERS/COLORADO Telephone [REDACTED] Shop Rate 104.00
 Serial # 4CP67BH1627 Model 3678 BAYSIDE W/HEAT/R Registered 3/30/02
 Owners [REDACTED] Address [REDACTED] City/St/zip LITTLETON CO [REDACTED]
 Service Writer JE Work completed date 5/08/02 Authorization Recall # Customer signature? Y

Problem details

Prob. 1 THE ABS LP TANK COVER IS CRACKED BY THE H/B BOTTOM MOUNTING BOLT. RMR'D THE ABS TANK COVER TO CORRECT
 A14076 MOLDED GAS BOTTLE COVER -

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1 4749L1341	MOLDED GAS BOTTLE COVER 3700	1	64.94	64.94	33.60		NO		

Problem details

Prob. 2 GLIDE OUT WILL NOT STAY LOCKED IN TRAVEL POSITION. INSTALLED SHIMS TO BOTH LATCHES TO CORRECT
 B11471 SLIDEOUT - OTHER

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1 4756-3251	LATCH STRIKE SHIM 3600	2	1.46	2.92	21.00		NO		

Problem details

Prob. 3 THE FURNACE IS MAKING A METALLIC RUBBING NOISE WHILE RUNNING FOUND FURNACE ASSEMBLY WA LOOSE
 TIGHTENED ALL SCREWS FOR FURNACE ASSEMBLY AND TESTED
 B21003 MISC. WATER SYSTEM REPAIRS

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1 LABOR	WARRANTY LABOR CHARGE		.00	.00	.00		NO		

Problem details

Prob. 4 STEPPER DOOR WILL NOT STAY LOCKED ON THE FRONT LOCK TAB DOOR IS OUT OF CENTER IN OPENING
 ADJUSTED DOOR TO THE CENTER TO CORRECT
 P09002 STEPPER DOOR - ADJUSTMENT

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1 LABOR	WARRANTY LABOR CHARGE	1	.00	.00	42.00		NO		

Totals

Verified by: 86921	Freight (to dealer):	.00	Total Parts amount..:	67.86	Duty & Brokerage..:	.00
Verification Date: 5/09/02	Freight (Fleetwood):	.00	Total Labor amount..:	96.60	Tax amount (if any):	.00
Status A-APPROVED	Total Freight amount:	.00			*** CLAIM TOTAL....:	164.46

Header data
Claim # [REDACTED] Dealer 39048011 WESTERN CAMPERS, INC. Telephone [REDACTED] Shop Rate 90.00
Serial # 4CP6B1111X07 Model 3681 UTAH Registered 1/05/02
Owners [REDACTED] Address [REDACTED] City/St/Zip SAGINAW TX [REDACTED]
Service Writer DRETT Work completed date 3/30/02 Authorization Recall # Customer signature? Y

Prob. 1 REAR BODY PANEL CRACKED

Problem details

P2C076 FRT & REAR PANELS CRACKED

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	N/R #	Whse	N/C	Vr
1 4757-1B71	OBSOLETE SUB - 4754B0961	1	101.71	101.71	170.00		NO		

Problem details

Prob. 2 SLIDE OUT COMES OUT DURING TRAVEL

SL1491 GLIDEOUT - OTHER

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	N/R #	Whse	N/C	Vr
1 LABOR	WARRANTY LABOR CHARGE	1	.00	.00	51.00		NO		

Totals

Verified by: 86921	Freight (to dealer):	68.25	Total Parts amount:	101.71	Duty & Brokerage:	.00
Verification date: 6/10/02	Freight (Fleetwood):	.00	Total Labor amount:	221.00	Tax amount (if any):	.00
Status A-APPROVED	Total Freight amount:	68.25			*** CLAIM TOTAL:	390.96

15:51:51 2/07/06
Deliver to: Craig Schrock/Cust. Srv

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 314
SM8627A/arp

Header data
Claim # [REDACTED] Dealer 30872711 KETELSEN CAMPERB/COLORADO Telephone [REDACTED] Shop Rate 104.00
Serial # 4CP6B1H1527 Model 3681 UTAH Registered 3/30/02
Owners [REDACTED] Address [REDACTED] City/St/Zip PINE CO [REDACTED]
Service Writer JE Work completed date 6/13/02 Authorization Recall # Customer signature? Y

Problem details
Prob. 1 THE SLIDE OUT IS NOT STAYING LATCHED IN TRAVEL POSITION LATCH IS NOT CONTACTING STRIKE

SHIMMED THE STRIKE TO CORRECT

SL1491 SLIDEOUT - OTHER

Part No.	Part Description	Gty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr	
1	LABOR	1	.00	.00	42.00					
WARRANTY LABOR CHARGE										
Totals										
Verified by: 86921		Freight (to dealer):		.00	Total Parts amount:		.00	Duty & Brokerage:		.00
Verification date: 6/25/02		Freight (Fleetwood):		.00	Total Labor amount:		42.00	Tax amount (if any):		.00
Status A-APPROVED		Total Freight amount:		.00				*** CLAIM TOTAL:		42.00

15:51:51 2/04/06
Deliver to: Craig Schrock/Cust. Brv.

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 322
8MBBZ7A/atp

Header data
Claim # [REDACTED] Dealer 50573211 HILLTOP CAMPERS, INC. Telephone [REDACTED] Shop Rate 80.00
Serial # 462676H1227 Model 3678 BAYSIDE W/HEAT/R Registered 3/27/02
Owner's [REDACTED] Address [REDACTED] City/St/Zip BARK RIVER MI [REDACTED]
Service Writer K LANGOUR Work completed date 6/26/02 Authorization [REDACTED] Recall # [REDACTED] Customer signature? Y

Prob. 1 NO ELECTRIC POWER INSIDE/OUTSIDE---WIRE LOOSE AT QFI OUTLET REATTACHED WIRE AND TESTED OK

E14779 RECEPTACLE - WIRE CONNECTOR
Part No. Part Description Qty. Unit Cost Cost Tot. Labor M/R # Whse N/C Vr
1 LABOR WARRANTY LABOR CHARGE 1 .00 .00 6.00 NO

Prob. 2 HOOKS WHERE THE LATCHES ARE ON THE SLIDE OUT ARE BAD---THE SLI DEOUT OPENS WHEN GOING DOWN THE ROAD ---SCREWS ON LATCHES HIT CATHC FOR BLDOUT REMOVED SCREWS AND PULL OUT SLIDEOUT TO REP
SL1003 GLIDE OUT - ALL INSTANCES

Part No. Part Description Qty. Unit Cost Cost Tot. Labor M/R # Whse N/C Vr
1 LABOR WARRANTY LABOR CHARGE 1 .00 .00 30.00 NO

Prob. 3 WATER LINE FOR OUTSIDE SHOWER LEAKING R AND R SHOWER LINE

N17386 SINK DRAIN - LEAK
Part No. Part Description Qty. Unit Cost Cost Tot. Labor M/R # Whse N/C Vr
1 4757-3661 PEX RISER 59" W/90ELBOW 3700 1 9.31 9.31 15.00 NO

Prob. 4 AWRING KEEPS POPPING OUT OF THE RAIL SLID AWRING OUT AND REATTACHED

F23003 MISC. FABRIC REPAIRS
Part No. Part Description Qty. Unit Cost Cost Tot. Labor M/R # Whse N/C Vr
1 LABOR WARRANTY LABOR CHARGE 1 .00 .00 6.00 NO

Verified by: 86921 Freight (to dealer): .00 Total Parts amount: 9.31 Duty & Brokerage: .00
Verification date: 7/15/02 Freight (Fleetwood): .00 Total Labor amount: 57.00 Tax amount (if any): .00
Status A-APPROVED Total Freight amount: .00
*** CLAIM TOTAL: 66.31

75-51-51 2/0 100
Deliver to: Craig Schrock/Cust. Div.

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDY

Page 323
SN0827A/arp

Header data
Claim # [REDACTED] Dealer 50872911 KETELSEN CAMPERS/COLORADO Telephone [REDACTED] Shop Rate 104.00
Serial # 4CP6B1H1727 Model 36S1 UTAH Registered 3/23/02
Owners [REDACTED] Address [REDACTED] City/St/Zip LITTLETON CO [REDACTED]
Service Writer JE Work completed date 7/06/02 Authorization Recall # Customer signature? Y

Problem details
Prob. 1 WATER LEAKS INSIDE THE CAMPER AT THE FRONT BY FLOOR AND CABINENTRY. TOP DOES NOT SEAL AT THE FRONT PANEL
INSTALLED SHIM KIT TO CORRECT TOP SER#A01029316 Y19039 ABS TOP BOW - BOWED
Part No. Part Description Qty. Unit Cost Cost Tot. Labor M/R # Whse N/C Vr
1 4716-1841 ABS BODY PNL SHIM KIT 1 8.84 8.84 84.00 NO

Problem details
Prob. 2 THE GLIDE OUT WILL NOT STAY TRAVEL LOCKED AND DOES NOT LOCK IN OUT POSITION. FOUND ROLLER TOWERS OUT OF ADJUSTMENT
AND STRIKE NOT MAKING CONTACT. SHIM LATCHES & ADJUST TOWERS BL1491 GLIDEOUT - OTHER
Part No. Part Description Qty. Unit Cost Cost Tot. Labor M/R # Whse N/C Vr
1 4756-3251 LATCH STRIKE SHIM 3700 1 1.46 1.46 42.00 NO

Totals
Verified by: 86921 Freight (to dealer): .00 Total Parts amount: 10.30 Duty & Brokerage: .00
Verification date: 7/16/02 Freight (Fleetwood): .00 Total Labor amount: 126.00 Tax amount (if any): .00
Status A-APPROVED Total Freight amount: .00 *** CLAIM TOTAL: 136.30

Header data
 Telephone [REDACTED] Shop Rate 104.00
 Registered 1/30/02 City/St/Zip LAKEWOOD CO [REDACTED]
 Recall # Customer signature? Y

Problem details
 Prob. 1 WATER LEAKS AT THE OUTSIDE SHOWER DIVERTER DIVERTER LEAKING FROM COLD AND HOT KNOBS
 R&R'D DIVERTER AND TESTED TO CORRECT W11386 MIXER FAUCET - LEAK
 Part No. Part Description Qty. Unit Cost Cost Tot. Labor M/R # Whse N/C Vr
 1 4741B2071 SHOWER DIVERTER 1 16.02 16.02 42.00 12307 RT F

Problem details
 Prob. 2 THE SLIDE OUT LATCH WILL NOT STAY LATCHED IN TRAVEL POSITION. CHECKED ADJUSTMENT. FOUND LATCH BENT ON GLIDE OUT
 BENT LATCHES TO BETTER POSITION AND SHIMMED CATCHES BL1491 GLIDEOUT - OTHER
 Part No. Part Description Qty. Unit Cost Cost Tot. Labor M/R # Whse N/C Vr
 1 4756-3251 LATCH STRIKE SHIM 3700 1 1.46 1.46 42.00 ND

Problem details
 Prob. 3 THE DECK AND LID ASSEMBLY IS CRACKED AT THE OUTER SCREW HOLE. R&R'D THE DECK AND LID ASSEMBLY TO CORRECT
 P22076 STORAGE LID/DECK CAPS - CRK
 Part No. Part Description Qty. Unit Cost Cost Tot. Labor M/R # Whse N/C Vr
 1 4753F5B51 LID & DECK ASSY 3700 1 270.21 270.21 126.00 ND
 2 4350000058F 1/4" SATURATED FOAM TAPE UC 7 .46 3.22 .00 ND

Totals
 Verified by: 86921 Freight (to dealer): 40.00 Total Parts amount: 290.91 Duty & Brokerage: .00
 Verification date: 7/30/02 Freight (Fleetwood): 6.50 Total Labor amount: 210.00 Tax amount (if any): .00
 Status A-APPROVED Total Freight amount: 46.50 *** CLAIM TOTAL: 547.41

IS 51:51 2/09/02
Deliver to: Chalg Schrock/Curt. Srv

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 343
SMB827A/atp

Header data
Claim # [REDACTED] Dealer 4160011 BRADFORD TRAILER SALES Telephone [REDACTED] Shop Rate 75.00
Serial # 4CP678H1927 Model 3678 BAYSIDE W/HEAT/R Registered 8/22/01
Owners [REDACTED] Address [REDACTED] City/St/Zip NORTHBORO MA [REDACTED]
Service Writer ROBERTA Work completed date 7/17/02 Authorization Recall # Customer signature? Y

Problem details
Prob. 1 LOCKING MECHANISM ON THE SLIDEOUT IS REAL TOUGH TO LOCK, AND HAS UNLOCKED WHILE DRIVING. ADJUST SLIDE OUT AND SLIDE IN
T LOCKS AND TEST SL1002 SLIDE OUT - ADJUSTMENT

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1	LABOR	1	0.00	0.00	56.00				

Problem details
Prob. 2 WATER LEAK UNDER SLIDEOUT OUTSIDE SHOWER LINES BROKE
R & R BOTH LINES TO SHOWER W18366 WATERLINE - LEAK

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1	4757-3661 PER RISER 59" W/90ELBOW 3700	2	9.31	18.62	140.00				

Problem details
Prob. 3 BOTH DRAWERS LEFT OF SINK HAVE BROKEN DRAWER SOCKETS R & R 2 SETS OF DRAWER SOCKETS
M06003 DRAWERS - ALL INSTANCES

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1	4755-8801 PLASTIC SOCKET LEFT 3700	2	1.86	3.72	35.00				
2	4755-8811 PLASTIC SOCKET RIGHT 3700	2	1.86	3.72	35.00				

Totals
Verified by: S6921 Freight (to dealer): .00 Total Parts amount: 26.06 Duty & Brokerage: .00
Verification date: 8/30/02 Freight (Flsetwood): .00 Total Labor amount: 266.00 Tax amount (if any): .00
Status A-APPROVED Total Freight amount: .00 *** CLAIM TOTAL: 292.06

15:51:51 2/09/06

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 344
SMB927A/arp

Deliver to: Craig Schrock/Cust. Serv.

Header data

Claim # [REDACTED] Dealer 5892511 CAMPERS BARN OF KINGSTON Telephone [REDACTED] Shop Rate 80.00
 Serial # 6684111077 Model 3681 UTAH Registered 6/08/02
 Owners [REDACTED] Address [REDACTED] City/St/Zip HANTHORNE NY [REDACTED]
 Service Writer SHIRLEY Work completed date 8/26/02 Authorization Recall # Customer signature? Y

Problem details

Prob. 1 SLIDEOUT OPENS WHEN DRIVING. STRIKER PLATES BENT INWARD. SCREWS BROKEN. REMOVE STRIKER PLATES AND REINSTALL WITH
 NEW SCREWS. ADJUST LOCKS. TEST. SL1971 SLIDEOUT - OTHER

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1	LABOR	1	.00	.00	42.00				
	WARRANTY LABOR CHARGE								

Totals

Verified by: B6921	Freight (to dealer):	.00	Total Parts amount..	.00	Duty & Brokerage...	.00
Verification date: 7/04/02	Freight (Fleetwood):	.00	Total Labor amount..	42.00	Tax amount (if any):	.00
Status A-APPROVED	Total Freight amount:	.00			*** CLAIM TOTAL....	42.00

15:51:51 2/20/02

Deliver to: Crain Schreck/Cont. Serv.

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 345

SMB027A/atp

Header data
 Claim # [REDACTED] Dealer 16986011 INDIAN VALLEY CAMPING CTR Telephone [REDACTED] Shop Rate 75.00
 Serial # 4CP681H1122 Model 3601 UTAH Registered 10/17/01
 Owners FRED HEILMAN Address [REDACTED] City/St/Zip AMBLER PA [REDACTED]
 Service Writer BILL Work completed date 9/17/02 Authorization Recall # Customer signature? Y

Prob. 1 OUTSIDE STOVE C/TOP IS DELAMINATING

R/R SAME

P20003 NIBC. PANEL REPAIRS

Part No	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1 4746F9391	HP STOVE COUNTER TOP 3600	1	26.25	26.25	32.50		NO		

Problem details

Prob. 2 GLIDEOUT POPPS OPEN WHEN TRAVELING

REPAIR RETAINER TABS

S11003 GLIDE OUT - ALL INSTANCES

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1 LABOR	WARRANTY LABOR CHARGE	1	.00	.00	26.00		NO		

Problem details

Prob. 3 WATER LEAK FROM OUTSIDE SHOWER LINES

REPLACED ONE FITTING (NUT) & TIGHTENED REBT

N1B386 WATERLINE - LEAK

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1 LABOR	WARRANTY LABOR CHARGE	1	.00	.00	19.50		NO		

Totals

Verified by: S6921	Freight (to dealer):	13.00	Total Parts amount:..	26.25	Duty & Brokerage:..	.00
Verification date: 9/27/02	Freight (Fleetwood):	.00	Total Labor amount:..	78.00	Tax amount (if any):	.00
Status A-APPROVED	Total Freight amount:	13.00	*** CLAIM TOTAL			117.25

15:51:21 1/29/03

Deliver to: Craig Schrock/Dave, Jr.

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 043
SMB027A/arp

Header data
 Claim # [REDACTED] Dealer 51034211 NORTH TRAIL RV CENTER Telephone 1- [REDACTED] Shop Rate 70.00
 Serial # 40P6V5H1H27 Model 3495 NIAGARA W/HEAT/R Registered 6/22/02
 Owners [REDACTED] Address [REDACTED] City/St/Zip NAPLES FL [REDACTED]
 Service Writer [REDACTED] Work completed date 1/27/03 Authorization Recall # Customer signature? Y

Problem details
 Prob. 1 OUTLET BY ENTRY DOOR KEEPS TRIPPING, CKED POWER TO OUTLET OK PLUGGED IN SMALL COMP & BREAKER TRIPPED, REMOVED OUTLET & FOUND WIRE CONNED LOOSE, TIGHTEN CONNED & TEST SYS TO REPAIR
 E137B3 ELECTRIC PROBLEMS - WIRE 8P

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1	LABOR	1	.00	.00	42.50		NO		
	WARRANTY LABOR CHARGE								

Problem details
 Prob. 2 FRONT LEFT BED SLIDE WEDGE IS CRACKED
 HAD TO REMOVE AND REPLACE BED SLIDE WEDGE WITH NEW ONE
 B01076 BED EXTENSION - CRACKED

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1	MIBC-WARRANTY	1	2.16	2.16	12.75		NO		
	BED SLIDE WEDGE 3700								

Problem details
 Prob. 3 SHOWER DRAIN IS NOT LEVEL, IT IS LEAKING INTO UNIT, P-TRAP NOT SITTING LEVEL, HAD TO REMOVE SHOWER P-TRAP AND CUT PLUMBING TO REPLACE, RE-PUTTY DRAIN & WATER TEST SYSTEM TO REPAIR
 W06003 TUB DRAIN - ALL INSTANCES

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1	LABOR	1	.00	.00	127.50		NO		
	WARRANTY LABOR CHARGE								

Problem details
 Prob. 4 LIFT SYSTEM INOP
 FOUND CHAIN SLIPPED OFF SPROCKET
 C15002 CRANK & SPROCKET - ADJUSTME

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1	LABOR	1	.00	.00	85.00		NO		
	WARRANTY LABOR CHARGE								

Problem details
 Prob. 5 SIDE ROOM LATCHES COMES LOOSE AFTER DRIVING, SLIDE ROOM VIBR-ATES OUT, LATCHES NOT CONTACTING STRICKER PLATES, HAD TO MAKE SPACERS TO SHIM OUT STRICKER PLATES & INSTALLED THEM, TESTED
 B11491 SLIDEOUT - OTHER

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1	LABOR	1	.00	.00	170.00		NO		
	WARRANTY LABOR CHARGE								

Totals

Verified by: 86921	Freight (To Dealer):	.00	Total Parts amount:	2.16	Duty & Brokerage:	.00
Verification date: 1/29/03	Freight (Fleetwood):	.00	Total Labor amount:	437.75	Tax amount (if any):	.00
Status A-APPROVED	Total Freight amount:	.00			*** CLAIM TOTAL:	439.91

15:51:51 1/20/03

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 405
SMB027A App

Deliver to: Chain Schock/Cust. No.

Header data

Claim # [REDACTED] Dealer 51429191 KINGHORN SALES & LEASING

Telephone

Shop Rate 85.00

Serial # 4CP695011227 Model D695 NIAGARA W/HEATER Registered 7/25/02

Owners [REDACTED] Address [REDACTED]

City/St/Zip WICHITA FALLS TX [REDACTED]

Service Writer M/L Work completed date 2/20/03 Authorization

Recall #

Customer signature? Y

Problem details

Prob. 1 SLIDEDUT KEEPS OPENING WHILE IN TRANSIT

R & R STRIKER PLATE AND SHIM

SL1003 SLIDE OUT - ALL INSTANCES

Part No.	Part Description	Qty.	Unit	Cost	Cost Tot.	Labor	M/R #	Whse	M/C	Vr
1 4756AA171	SLIDEDUT STRIKE W/SCREWS 3/00	1		3.67	3.67	52.50		NO		
2 4756-3251	LATCH STRIKE SHIM 3/00	1		1.46	1.46	.00		NO		
Totals										
Verified by: S6921		Freight (to dealer):		2.30	Total Parts amount:		5.13	Duty & Brokerage...		
Verification date: 3/12/03		Freight (Fleetwood):		.00	Total Labor amount:		52.50	Tax amount (if any):		
Status A-APPROVED		Total Freight amount:		2.30				*** CLAIM TOTAL...		
								59.93		

19:51:51 2/09/06

Deliver to: Craig Rehbeck/Cust. Srv.

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 417
SMB027A/arg

Claim # [REDACTED] Dealer 50874111 LEISURE TIME FANCY VANS Telephone [REDACTED] Shop Rate 80.00
 Serial # 4CP678H1V2/ [REDACTED] Model 6678 BAYSIDE W/HEAT/R Registered 5/15/02
 Owners [REDACTED] Address [REDACTED] City/St/Zip WINTER SPRINGS FL [REDACTED]
 Service Writer TARA Work completed date 5/01/03 Authorization [REDACTED] Recall # [REDACTED] Customer signature? Y

Problem details
 Prob. 1 SLIDE OUT LOOSENS AND COMES OUT WHILE DRIVING - SHIMMED L- BRACKET TO BE ABLE TO CATCH LOCK BETTER.

Part No.	Part Description	Gty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vt
1 LABDH	WARRANTY LABOR CHARGE	1	.00	.00	75.00				
Totals									
Verified by: 86921	Freight (to dealer):	.00	Total Parts amount:	.00	Duty & Brokerage:	.00			
Verification date: 5/09/03	Freight (Fleetwood):	.00	Total Labor amount:	75.00	Tax amount (if any):	.00			
Status A-APPROVED	Total Freight amount:	.00	*** CLAIM TOTAL: 75.00						

15 JUL 01 1707/06

Deliver to: Gary Schrock/Cust. Serv

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 438
SMB927A/arp

Header data
 Claim # [REDACTED] Dealer 50672911 KETELSEN CAMPERS/COLORADO Telephone [REDACTED] Shop Rate 104.00
 Serial # 40667810/21 Model 377R 8AYSIDE W/HEAT/R Registered 9/23/02
 Owner's [REDACTED] Address [REDACTED] City/St/Zip PASO PASO SPRINGS CO [REDACTED]
 Service Order # [REDACTED] Work completed date 6/16/03 Authorization [REDACTED] Recall # [REDACTED] Customer signature [REDACTED]

Problem	Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
Problem details 1 THE SLIDE OUT WILL NOT STAY LATCHED DURING TRAVEL INSTALLED SHIMS TO EACH STRIKE TO CORRECT FOUND LATCHES ARE NOT CATCHING SL1491 GLIDEDOUT - OTHER										
	4756-3251	LATCH STRIKE SHIM 3700	2	1.53	3.06	13.50				
Problem details 2 THE WATER PUMP IS EXCESSIVELY NOISY: FOUND THE HARD AND SECURED WATER LINES TO MINIMIZE VIBRATION & NOISE PLASTIC LINES VIBRATING IN GALLEY. ADDED FLEX HOSE ON OUTPUT W16386 WATERLINE - LEAK										
	4714-038	3/8" HIGH PRESSURE HOSE UC	2	.98	1.96	22.50				
	MISC-WARRANTY	05-0501 HOSE CLAMP	2	.20	.40	.00				
Problem details 3 THE DRAIN ADAPTER FOR SINK DRAIN IS STRIPPED OUT REPLACED THE DRAIN ADAPTER TO CORRECT A12491 MISC ACCESSORY OTHER										
	4737-9138	DRAIN ADAPTER	1	3.89	3.89	.00				
Problem details 4 THE STEPPER DOOR IS DIFFICULT TO OPERATE AND IS SPACED TO SIDE, AND EVEN WITH BODY RAILS AND R&R'D FOAM TAPE UNEVENLY. ADJUSTED THE STEPPER DOOR FOR EVEN SPACING SIDE M21003 MISC FURNITURE REPAIRS										
	4060025006P	1/4 X 1/2" FOAM TAPE 4' PC PKG	1	1.99	1.99	22.50				
Problem details 5 THE TRAILER IS HAVING ELECTRICAL PROBLEMS: THE LIGHTS DO NOT WORK, FUSE BLOWS CONSTANTLY, NO POWER. FOUND CUT PLUG IN ROOF, LAYING ACROSS WIRES. REMOVED PLUG TO CORRECT. M973490 T23778 ALUMITITE TOP-WIRING PROBLE										
	LABOR	WARRANTY LABOR CHARGE	1	.00	.00	90.00				
Totals Verified by: 56921 Freight (to dealer): .00 Total Parts amount: 11.30 Duty & Brokerage: .00 Verification date: 6/23/03 Freight (Fleetwood): .00 Total Labor amount: 148.50 Tax amount (if any): .00 Status A-APPROVED Total Freight amount: .00 GR CLAIM TOTAL: 159.80										

15:51.51 2709706

Deliver to: Craig Schrock/Cust. Serv.

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 437
SM0827A/arp

Header data

Claim # [REDACTED] Dealer 50874511 POWER EQUIPMENT CO INC

Telephone [REDACTED]

Shop Rate B9.00

Serial # 4CP67BH1037

Model 3778 BAYSIDE W/HEAT/8 Registered 10/03/02

Owner [REDACTED] Address [REDACTED]

City/St/Zip LAWRENCEVILLE GA [REDACTED]

Service Writer KARI

Work completed date 5/27/03 Authorization

Recall #

Customer signature? Y

Problem details

Prob. 1 REAR LATCH ON SLIDEDOUT KEEPS JUMPING THE STOP DURING TRAVEL. WE REMOVED THE SLIDE BODY PANEL & SHIMMED BEHIND LATCH W/2 WASHERS & THEN REINSTALLED BODY PANEL & RETESTED.

SL1003 SLIDE OUT - ALL INSTANCES

Part No. Part Description

Gty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1	MISC-WARRANTY WASHERS	2	.25	.50	103.50		
							NO

Problem details

Prob. 2 STEPPER DOOR LATCH DIFFICULT TO TURN CLOSING OR OPENING. WE ADJUSTED THE STEPPER DOOR LATCH & RETESTED.

P16003 ACCESS DOOR LOCK - ALL INST

Part No.	Part Description
1	LABOR
	WARRANTY LABOR CHARGE

Gty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1	.00	.00	17.25				
							NO

Problem details

Prob. 3 BUMPER CAP WAS CRACKED AT THE POP RIVET. WE REPLACED.

P26491 BUMPER - OTHER

Part No.	Part Description
1	4753D2041
	BUMPER CAP 4" 3700

Gty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1	8.66	8.66	4.90				
							NO

Totals

Verified by: 56921

Verification date: 6/23/03

Status A-APPROVED

Freight (to dealer):

Freight (Fleetwood):

Total Freight amount:

.00	Total Parts amount:	9.16	Duty & Brokerage:	.00
.00	Total Labor amount:	127.65	Tax amount (if any):	.00
.00	*** CLAIM TOTAL:			136.81

15:51:51 2/09/04

Deliver to: Craig Schrock/Cowl, Srv.

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 462
DM0027A/arp

Header data
 Claim # [REDACTED] Dealer 50872911 KETELSEN CAMPERS/COLORADO Telephone [REDACTED] Shop Rate 104.00
 Serial # 4CP695HX33 Model 3795 NIAGARA W/HEATER Registered 7/03/03
 Owners [REDACTED] Address [REDACTED] City/St/Zip LITTLETON CO [REDACTED]
 Service Writer [REDACTED] Work Completed date 7/16/03 Authorization [REDACTED] Recall # [REDACTED] Customer signature? Y

Problem details
 Prob. 1 THE GLIDE OUT LATCHES OPEN UP DURING TRAVEL AND GLIDE OUT MOVES OUT. GLIDE OUT LATCHES NOT MAKING GOOD CONTACT WITH
 CATCHES. SHIMMED BOTH CATCHES TO CORRECT SLIDEOUT - OTHER
 Part No. Part Description Qty. Unit Cost Cost Tot. Labor M/R # Whse N/C Vr
 1 4756-3251 LATCH STRIKE SHIM 3700 2 1.53 3.06 18.00 NO

Problem details
 Prob. 2 THE WATER TANK LEAKS AT THE SEAM FROM FACTORY. RE-SEAMED AREA WITH A PLASTIC WELDER. TESTED FOUND SMALL PIN HOLE SPOT ON TANK SEAM SECTION
 Part No. Part Description Qty. Unit Cost Cost Tot. Labor M/R # Whse N/C Vr
 1 LABOR WARRANTY LABOR CHARGE 1 .00 .00 45.00 ND

Verified by: 86921	Freight (to dealer):	.00	Totals				
Verification date: 8/04/03	Freight (Fleetwood):	.00	Total Parts amount:	3.06	Duty & Brokerage:	.00	
Status A-APPROVED	Total Freight amount:	.00	Total Labor amount:	45.00	Tax amount (if any):	.00	
			*** CLAIM TOTAL			58.06	

15:51:51 7/20/03
Deliver to Craig Schrock/Cust. Inv.

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 499
SMB027A/arp

Header data
Claim # [REDACTED] Dealer 51453611 ABEL RECREATIONAL SERVICES, INC. Telephone [REDACTED] Shop Rate 89.00
Serial # 40P6701123 Model 3779 DAYSIDE W/HEAT/R Registered 12/15/02
Owners [REDACTED] Address [REDACTED] City/St/Zip ST CHARLES IL [REDACTED]
Service Writer [REDACTED] Work completed date 9/08/03 Authorization Recall # Customer signature? Y

Prob. 1 SLIDEDOUT CONES OUT WHILE DRIVING

ADJUST SLIDEDOUT LATCHES.

SL1003 GLIDE OUT - ALL INSTANCES

Part No	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1	LABOR	1	.00	.00	40.00				
	WARRANTY LABOR CHARGE								

NO

Prob. 2 TENT ZIPPER SEPARATED.

REPAIR ZIPPER.

F09003 ZIPPERS -- ALL INSTANCES

Part No	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1	LABOR	1	.00	.00	16.00				
	WARRANTY LABOR CHARGE								

NO

Totals									
Verified by: B6920	Freight (to dealer):	.00	Total Parts amount:	.00	Duty & Brokerage...				.00
Verification date: 9/18/03	Freight (Fleetwood):	.00	Total Labor amount:	56.00	Tax amount (if any):				.00
Status A-APPROVED	Total Freight amount:	.00			*** CLAIM TOTAL				56.00

15:51:11 2/04/06

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 500
EMBB27A/arp

Deliver to: Craig Schrock/Cust. Serv.

Header data
 Claim # [REDACTED] Order 50947811 MCCLAIN RV SUPERSTORE WEST Telephone [REDACTED] Shop Rate 95.00
 Serial # 40P695H1938 Model 3795 NIAGARA W/HEAT/R Registered 3/25/03
 Owners [REDACTED] Address [REDACTED] City/St/Zip NORMAN OK [REDACTED]
 Service Writer SMIN Work Completed date 8/12/03 Authorization [REDACTED] Recall # [REDACTED] Customer signature? Y

Problem details

Prob. 1 DINNETT BACK SUPPORT CAME LOOSE. INSTALLED METAL BACK ON SEAT AND REINSTALLED WITH SCREWS.

M21002 MISC FURNITURE REPAIRS

Part No	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1	LABOR	1	.00	.00	32.00				
	WARRANTY LABOR CHARGE								

Problem details

Prob. 2 FRONT SLIDE LATCH COMES LOOSE WHEN PULLING RV. R&I LATCH STRAIGHTENED STRIKER.

SL1491 SLIDEOUT - OTHER

Part No	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1	LABOR	1	.00	.00	60.00				
	WARRANTY LABOR CHARGE								

Totals

Verified by: 56921	Freight (to dealer):	.00	Total Parts Amount:	.00	Duty & Brokerage:	.00
Verification date: 9/22/03	Freight (Fleetcard):	.00	Total Labor amount:	92.00	Tax amount (if any):	.00
Status A-APPROVED	Total Freight amount:	.00	*** CLAIM TOTAL ***			92.00

15:41:51 3/09/08

Deliver to Craig Schrock/Cust. Urv

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 501
9MB027A/arp

Header data
 Claim # [REDACTED] Dealer 285A4011 SONNY'S CAMP-N-TRAVEL MART, INC. Telephone [REDACTED]
 Serial # 4CP6814133 Model 3781 UTALL Registered 5/14/03 Shop Rate 85.00
 Owners [REDACTED] Address [REDACTED] City/St/Zip MONCKS CORNER SC [REDACTED]
 Service Writer JACK Work completed date 9/10/03 Authorization [REDACTED] Recall # [REDACTED] Customer signature? Y

Problem details
 Prob 1 GALLEY SLIDE FRONT CATCH IS NOT CATCHING ON PLATE TO HOLD RO ON IN WHILE TRAVELING. RELOCATED LATCH ON SIDEWALL OF GALLEY
 OPENING TO ALLOW IT TO CATCH.
 Part No [REDACTED] Part Description [REDACTED] Qty. Unit Cost Cost Tot. Labor M/R # Whse N/C Vr
 1 LABOR WARRANTY LABOR CHARGE 1 .00 .00 45.00 NO

Problem details
 Prob 2 'T' MOLDING PULLING OFF KITCHEN TABLE.
 REINSTALL 'T' MOLDING WITH SPRAY ADHESIVE.
 Part No [REDACTED] Part Description [REDACTED] Qty. Unit Cost Cost Tot. Labor M/R # Whse N/C Vr
 1 LABOR WARRANTY LABOR CHARGE 1 .00 .00 30.00 NO

Problem details
 Prob 3 LOWER GALLERY TOP DELAMINATING
 R&R GALLERY TOP.
 Part No [REDACTED] Part Description [REDACTED] Qty. Unit Cost Cost Tot. Labor M/R # Whse N/C Vr
 1 4757A4461 LOWER GALLEY TOP LEFT 3781 1 5.28 5.28 60.00 NO

Totals
 Verified by: 56721 Freight (to dealer): .00 Total Parts amount: 5.28 Duty & Brokerage: .00
 Verification date: 9/22/03 Freight (Fleetwood): .00 Total Labor amount: 135.00 Tax amount (if any): .00
 Status A-APPROVED Total Freight amount: .00 *** CLAIM TOTAL: 140.28

15:51:51 2/09/04

Deliver to: Craig Schrock/Cust. Srv

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 502
SMR27A/arp

Claim # [REDACTED] Dealer 50872911 KEIHLSEN CAMPERS/COLORADO Header data

Telephone [REDACTED]

Shop Rate 104.00

Serial # 4CP478H1237 Model 3770 DAYSIDE W/HEAT/R Registered 4/28/03

Owners [REDACTED] Address [REDACTED]

City/St/Zip AURORA CO [REDACTED]

Service Writer JE Work completed date 9/06/03 Authorization

Recall #

Customer signature? Y

Problem details

Prob. 1 THE SLIDE OUT IS NOT STAYING SECURE IN TRAVEL POSITION FOUND FRONT GLIDE OUT LATCH IS NOT CATCHING

SHIMMED THE FRONT GLIDE OUT LATCH AND TESTED TO CORRECT

SL1491 GLIDEOUT - OTHER

Part No. Part Description

Qty. Unit Cost Cost Tot. Labor M/R # Whse N/C Vr

1 4756-3251 LATCH STRIKE SHIM 3700

1

1.53

1.53

9.00

M/R #

Whse

N/C

Vr

NO

Problem details

Prob. 2 THE OUTSIDE PORCH LIGHT HOUSING IS CRACKED AT THE ON /OFF SWITCH.

R&R'D THE PORCH LIGHT ASSEMBLY TO CORRECT

E07076 PORCH LIGHT - CRACKED

Part No. Part Description

Qty. Unit Cost Cost Tot. Labor M/R # Whse N/C Vr

1 4757A1881 PORCH LIGHT 3700

1

10.17

10.17

22.50

M/R #

Whse

N/C

Vr

NO

Problem details

Prob. 3 WATER PUMP IS MAKING EXCESSIVELY LOUD NOISE WHEN RUNNING. LINES VIBRATE AT THE PUMP. THE FRIDGE VENT COVERS, AND THE TANK, REROUTE LINES, AND ISOLATED W/ VINYL HOISING. TESTED

Part No. Part Description

Qty. Unit Cost Cost Tot. Labor M/R # Whse N/C Vr

1 MISC-WARRANTY 05-0501 HOSE CLAMPS

1

.00

.00

.00

M/R #

Whse

N/C

Vr

NO

Problem details

Prob. 4 WATER LEAKS INSIDE TRAILER AT THE UPPER GALLEY FOUND THE MIXER FAUCET LEAKS AT THE MANIFOLD

R&R'D THE MIXER FAUCET AND TESTED TO CORRECT

W11366 MIXER FAUCET - LEAK

Part No. Part Description

Qty. Unit Cost Cost Tot. Labor M/R # Whse N/C Vr

1 4745E2741 MIXER FAUCET CHROME 3800

1

22.24

22.24

90.00

14578

RT

P

Totals

Verified by: S6921

Verification date: 9/30/03

Status A-APPROVED

Freight (to dealer):

6.50

Freight (Fleetwood):

6.50

Total Freight amount:

13.00

Total Parts amount: 33.94

Total Labor amount: 121.50

Duty & Brokerage: .00

Tax amount (if any): .00

*** CLAIM TOTAL: 168.44

Header data
 Claim # [REDACTED] 51453511 TRINITY BY RENDEZVOUS Telephone 504: [REDACTED] Shop Rate \$5.00
 Serial # 43P20511-027 [REDACTED] Model 3695 NIAGARA W/HDA1/R Registered 3/15/03
 Owners [REDACTED] Address [REDACTED] City/St/Zip NEW ORLEANS LA [REDACTED]
 Service Writer E. L. RINURA Work completed date 9/22/03 Authorization Recall # [REDACTED] Customer signature? Y
 Problem details
 Prob. 1 LOCK ON ENTRY DOOR STUCK

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1	LABOR	1	.00	.00	65.00				

Problem details
 P16003 ACCESS DOOR LOCK - ALL INST

Prob. 2 DINING SECTION SLIDE OUT. LOCKS STUCK. HAD TO REMOVE LATCHES IN ORDER TO GET IT TO LOCK IN TRAVELING POSITION

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1	LABOR	1	.00	.00	63.75				

Problem details
 BL1003 SLIDE OUT - ALL INSTANCES

Prob. 3 CHECK ELECTRIC BRAKES

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1	LABOR	1	.00	.00	.00				

Problem details
 C22003 MISC. CHASSIS REPAIRS

Prob. 4 LATCH ON FRONT GLIDEDOUT BROKEN

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1	LABOR	1	.00	.00	12.75				

Problem details
 B07491 BED BOW - OTHER

Prob. 5 PAINT CHIPPED/MISSING ON ROADSIDE

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1	LABOR	1	.00	.00	.00				

Problem details
 P05526 LEFT PANELS - PAINT PROBLEM

Prob. 6 TENT POLE TIP BROKEN

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1	4757-1351 TENT SUPPORT TIP W/SCREW	1	2.21	2.21	6.50				

Problem details
 B06491 TENT SUPPORT ROD - OTHER

Totals									
Verified by: S6921	Freight (to dealer):	.00	Total Parts amount:	2.21	Duty & Brokerage:	.00			
Verification date: 9/25/03	Freight (Fleetwood):	.00	Total Labor amount:	145.00	Tax amount (if any):	.00			
Status A-APPROVED	Total Freight amount:	.00			*** CLAIM TOTAL	150.21			

Header data
Claim # [REDACTED] Dealer 4120011 BRADFORD TRAILER SALES Telephone [REDACTED]
Serial # 42P695HJ027 Model 3695 NIAGARA W/HEAT/R Registered 6/21/02 Shop Rate 75.00
Owners [REDACTED] Address [REDACTED] City/St/Zip SOMERSET MA [REDACTED]
Service Writer ROBERTA Work completed date 9/18/03 Authorization Recall # [REDACTED] Customer signature? Y

Problem details
Prob. 1 SLIDE OUT OPENS WHEN TRAVELING. LOCKS ON SLIDEOUT NOW CATCHING STRIKERS. R & I WALL PANEL ON SLIDEOUT, R & R METAL TRIM ON
ENDS OF SLIDE, R & RELOCATE STRIKERS ON EACH END OF SLIDEOUT
BL1002 SLIDE OUT - ADJUSTMENT.

Part No.	Part Description	Gty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr	
1	LABOR	1	.00	.00	105.00					
WARRANTY LABOR CHARGE										
Totals										
Verified by: S6721		Freight (to dealer):		.00	Total Parts amount:		.00	Duty & Brokerage...		.00
Verification date: 10/01/03		Freight (Fleetwood):		.00	Total Labor amount:		105.00	Tax amount (if any):		.00
Status A-APPROVED		Total Freight amount:		.00				*** CLAIM TOTAL		105.00

15 11/21/03 11/21/03
Deliver to Craig Schrock, Just. Sec.

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 528
RMBG2/A/arp

Header data
Claim # [REDACTED] Dealer H0070911 RETELDEN CAMPS/COLOADO Telephone [REDACTED] Shop Rate 104.00
Serial # [REDACTED] Model 1778 BAYSIDE W/HEAT/R Registered 1/25/03
Owner [REDACTED] Address [REDACTED] City/St/Zip LITTLETON CO [REDACTED]
Service which was Work completed date 11/09/03 Authorization Recall # Customer signature? Y

Problem details
Prob. 1 WATER PUMP MAKES EXCESSIVE NOISE. FOUND OUTLET PEX VIBRATING ON FLOOR, AND CRACKED AT CONNECTION.
REMOVED PEX LINE WITH FLEX LINE TO CORRECT. TESTED.
W21003 MISC. WATER SYSTEM REPAIRS

Part No	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Yr
1 4714-038	3/8" HP HOSE 4063037502	1	.98	.98	22.50				

Problem details
Prob. 2 FRONT SLIDE OUT LATCH COMES OPEN IN TRANSIT, DOOR KNOCKING A ROUND. FOUND LATCHES DO NOT OVERLAP FAR ENOUGH.
SHIMMED STRIKES OUT FOR PROPER FIT TO CORRECT. TESTED.
B1002 SLIDE OUT - ADJUSTMENT

Part No	Part Description	Qty.	Unit Cost	Cost Int.	Labor	M/R #	Whse	N/C	Yr
1 4716-0251	LATCH STRIKE SHIM 3800	2	1.53	3.06	13.50				

Totals

Verified by: S6921	Freight (to dealer):	.00	Total Parts amount:	4.04	Duty & Brokerage...	.00
Verification date: 11/21/03	Freight (Flatwood):	.00	Total Labor amount:	36.00	Tax amount (if any):	.00
Status A-APPROVED	Total Freight amount:	.00			*** CLAIM TOTAL...	40.04

12/05/03 12:07
Delivered to ship through 1000 1000

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 534
SMBHQ7A/arp

Header data
Claim # [REDACTED] Dealer 51326.011 MORTON WORLD MARINE & RV CENTER Telephone [REDACTED] Shop Rate \$7.00
Serial # 43264701143 Model 0778 BAYSIDE W/HEAT/R Registered 7/18/03
Owner [REDACTED] Address [REDACTED] City/State/Zip NORTH YORK ON M2R 2E3
Service Unit # 141613 Work completed date 7/15/03 Authorization [REDACTED] Retail # [REDACTED] Customer signature? Y

Problem 1 SLIDE OUT SHIFTS WHEN DRIVING MODIFY & ADJUST L FRONT LATCH OF SLIDE OUT

Part No	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1 LABOR	WARRANTY LABOR CHARGE	1	.00	.00	45.00				
Totals									
Verified by: S6721	Freight (to dealer):	.00	Total Parts amount: .00		.00	Duty & Brokerage: .00			
Verification date: 12/05/03	Freight (Fleetwood):	.00	Total Labor amount: 45.00		45.00	Tax amount (if any): .45			
Status A-APPROVED	Total Freight amount:	.00				*** CLAIM TOTAL: 45.45			

15:51:51 2-09-04
Driver for Craig Schrock/Cust. 512

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 539
RMB027A/app

Header data
Claim # [REDACTED] Dealer 50875111 FRANK'S KAMPER, INC Telephone [REDACTED] Shop Rate 75.00
Serial # 4CP695H1097 Model 27MS NIAGARA W/HEATER Registered 6/20/03
Dates [REDACTED] Address [REDACTED] City/St/Zip KENDOSHA WI [REDACTED]
Service Writer [REDACTED] Work completed date 10/17/03 Authorization [REDACTED]
Recall # [REDACTED] Customer Signature? Y

Prob 1 ROOM LATCH WHILE TRAVELING OPENS UP - REPLACE

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R	Whse	N/C	Vr
1 4755-4091	LATCH & GASKET	1	22.53	22.53	41.25				

SL1003 GLIDE OUT - ALL INSTANCES

Problem details

Prob. 2 MONITOR PANEL NOT READING ALL THE TIME - FOUND WIRE SWITCHED ON BACK SIDE OF PANEL

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R	Whse	N/C	Vr
1 LABOR	WARRANTY LABOR CHARGE	1	.00	.00	13.75				

W15778 WATER LEVEL MONITOR WIRE PF

Totals

Verified by: C1434	Freight (by dealer):	6.58	Total Parts amount:	22.53	Duty & Brokerage:	.00
Verification date: 1/17/04	Freight (Fleetwood):	.00	Total Labor amount:	55.00	Tax amount (if any):	.00
Status A-APPROVED	Total Freight amount:	6.58			*** CLAIM TOTAL	B4.11

15:51.51 2/09/06

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 563
8MB627A/arp

Deliver to: Craig Schrock/Cust. Srv.

Header data

Claim # [REDACTED] Dealer 1492511 LITTLE DEALER LITTLE PRIC Telephone [REDACTED] Shop Rate 96.00
 Serial # 4CP657H1237 Model 3757 MONTEREY W/HEAT/ Registered 9/24/03
 Owners [REDACTED] Address [REDACTED] City/St/Zip PHOENIX AZ [REDACTED]
 Service Writer [REDACTED] Work completed date 4/01/04 Authorization Recall # Customer signature? Y

Problem details

Prob. 1 REAR SIDE STRIKE OF GLIDE OUT COMES LOOSE DURING TRAVEL...S HINED OUT STRIKE ON REAR SIDE

SL1002 GLIDE OUT - ADJUSTMENT.

Part No	Part Description	Gty.	Unit Cost	Cost Tot.	Labor	M/R #	Whee	N/C	Vr
1	LABOR	1	.00	.00	51.75				
WARRANTY LABOR CHARGE									
Totals									
Verified by: B6921	Freight (to dealer):	.00	Total Parts amount...		.00	Duty & Brokerage...		.00	
Verification date: 4/02/04	Freight (Fleetwood):	.00	Total Labor amount...		51.75	Tax amount (if any):		.00	
Status A-APPROVED	Total Freight amount:	.00				*** CLAIM TOTAL....		51.75	

15:51:51 6/20/04

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FOLDT

Page 570
9P0827A/arp

Deliver to: Craig Echrock/Cumt Siv

Header data

Claim # [REDACTED] Dealer 50564711 NORTHSIDE RV'S INC.

Telephone [REDACTED]

Shop Rate 70.00

Serial # 4CP678H183 Model 3778 BAYSIDE W/HEAT/R Registered 3/19/04

Owner: [REDACTED] Address [REDACTED]

City/St/Zip DANVILLE KY [REDACTED]

Service Writer FRANCES Work completed date 5/13/04 Authorization [REDACTED]

Recall #

Customer signature: Y

Problem details

Prob. 1 SLIDE OUT CAME UNLATCHED WHEN TRAVELING DOWN THE ROAD IT IS THE FRONT LATCH THAT COMES LOOSE HAD TO TIGHTEN EVERY THING

UP

SL1003 SLIDE OUT - ALL INSTANCES

Part No.

Part Description

Qty.

Unit Cost

Cost Tot.

Labor

M/R #

Whse

N/C

Vr

I LABOR

WARR LABOR CHRG

50h

1

.00

.00

35.00

NO

Totals

Verified by: 56921

Freight (to dealer):

.00

Total Parts amount: .00

Duty & Brokerage: .00

.00

Verification date: 6/03/04

Freight (Fleetwood):

.00

Total Labor amount: 35.00

Tax amount (if any): .00

.00

Status A-APPROVED

Total Freight amount: .00

*** CLAIM TOTAL: .00

35.00

15:51:51 8/09/06

WARRANTY CLAIMS - SLIDE-OUT ISSUE

FDLDT

Page 592
9H0027A/arp

Deliver to: Craig Schrock/Cush, Sr.

Header data

Claim # [REDACTED] Dealer 25422511 MOTOR SPORTS/ISLAND, INC.

Telephone [REDACTED]

Shop Rate 05.00

Serial # 400633H144 Model 2033 HEMLOCK W/HEAT/8

1/06/04

Owners [REDACTED] Address [REDACTED]

City/St/Zip TAYLORSVILLE UT [REDACTED]

Service Writer MIKE Work completed date 7/20/04 Authorization

Recall #

Customer Signature? Y

Problem details

Prob. 1 P. SLIDE OUT WILL NOT LOCK COMES OUT IN TRANSIT

C.BRACKET IS BACK TO FAR TO CATCH THE LOCK

SPACED OUT THE CATCH AND ADJUSTED BACK TENSION

SLIDE OUT - ADJUSTMENT

Part No.

Part Description

Qty.

Unit Cost

Cost Tot.

Labor

M/R #

Whse M/C Vr

1 LABOR

WARR LABOR CHRG .50h

1

.00

.00

42.50

NO

Totals

Verified by: S6921

Freight (to dealer):

.00

Total Parts amount:

.00

Duty & Brokerage:

.00

Verification date: 7/21/04

Freight (Fleetwood):

.00

Total Labor amount:

42.50

Tax amount (if any):

.00

Status A-APPROVED

Total Freight amount:

.00

*** CLAIM TOTAL:

42.50

15:51:51 2/09/06

WARRANTY CLAIM - SLIDE-OUT ISSUE

FOLDT

Page 740

Deliver to: Craig Schrock/Cust. Srv.

SMQB27A/arp

Header data

Claim # [REDACTED] Dealer 50877611 ALL TRAILS, INC

Telephone [REDACTED]

Shop Rate 75.00

Serial # 4CP678H1347 Model 3878 BAYSIDE W/HEAT/R Registered 8/28/04

Owner [REDACTED] Address [REDACTED]

City/St/Zip MACOMB TWP, MI [REDACTED]

Service Writer DGF Work completed date 8/31/05 Authorization

Recall #

Customer signature? Y

Problem details

Prob. 1 GALLEY FAUCET LEAKS UNDER CABINET
R&R WITH NEW

FAUCET LEAKS AT SEAM

M1386 MIXER FAUCET - LEAK

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1 4745E2741	MIXER FAUCET CHROME 3900	1	29.42	29.42	75.00	23753	RT		P

Problem details

Prob. 2 WHEEL THROWING GREASE ON SIDE OF TRAILER

INSTALL NEW DUST CAP AND REPLACE SEAL

C09003 GREASE SEALS - ALL INSTANCE

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1 MISC-WARRANTY	*10" GREASE SEA .50H	1	3.33	3.33	37.50		NO		
2 4714C0621	*DEXTER E-Z LUBE GREASE CAP M4	1	4.51	4.51	.00		NO		

Problem details

Prob. 3 SCREEN DOOR HARD TO SET INTO LATCH

MOVE LATCH TO SET DOOR

M13003 SCREEN DOOR - ALL INSTANCES

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1 LABOR	.25	1	.00	.00	18.75		NO		

Problem details

Prob. 4 SLIDE OUT COMES LOOSE INTRANSIT

ADJUST CATCHES TO HOLD TIGHTER

BL1002 SLIDE OUT - ADJUSTMENT

Part No.	Part Description	Qty.	Unit Cost	Cost Tot.	Labor	M/R #	Whse	N/C	Vr
1 LABOR	.5	1	.00	.00	37.50		NO		

Totals

Verified by: BONDROOM	Freight (to dealer):	4.36	Total Parts amount:	37.26	Duty & Brokerage:	3.00
Verification date: 9/08/05	Freight (Fleetwood):	4.36	Total Labor amount:	168.75	Tax amount (if any):	.00
Status A-APPROVED	Total Freight amount:	8.72			*** CLAIM TOTAL:	217.73

Header data
Claim # [REDACTED] Model 500MT211 (HEMLOCK) Telephone [REDACTED] Ship Rate 60.00
Serial # 4CP68H11257 Model 3901 OTAN UNHEAT. REF Registered 5/21/05
Owners [REDACTED] Address [REDACTED] City/St/Zip OAKVILLE ON L6M 3M8
Service Writer STEVE Work completed date 11/15/05 Authorization Recall # Customer signature? y

Problem details
Prob. 1 GLIDE OUT ON TRAILER WAS OPENING WHEN TRAILER WAS IN TRANSIT FRONT LATCH NOT LOCKING IN PLACE AND ONE ROLLER ASSY HAD BEC
OME DISASSEMBLED. -REPAIRED ROLLER ASSY AND FAB. A NEW TAB. S1491 GLIDEDOUT - OTHER

Part No	Part Description	Qty.	Unit	Cost	Cost Tot.	Labor	M/R #	Whtg	N/C	Vr
1	MISC-WARR4HTY METAL TAB	2.00H	1	3.00	3.00	120.00		NO		
----- Totals -----										
Verified by: S6921		Freight (to dealer):		.00	Total Parts amount..:		3.00	Duty & Brokerage...:		.00
Verification date: 12/09/05		Freight (Fleetwood):		.00	Total Labor amount..:		120.00	Tax amount (if any):		.00
Status A-APPROVED		Total Freight amount:		.00				*** CLAIM TOTAL....:		123.00



February 13, 2006

Mr. Ted Harris, P.E.
Fleetwood Folding Trailers, Inc.
258 Beacon St., P. O. Box 111
Somerset, PA 15501-3100

Dear Mr. Harris:

Enclosed is the information that you requested for the Liftco manual crank out room or slide-out mechanism. Although the installation manual #400501 is in detail, it may be necessary to explain further key safety features.

Pertaining specifically to number 2 and 3 in your letter dated 2-09-06:

The Liftco slide system has an integrated "locking system" within its design. This system features an acme screw along with a threaded guide block that serves as an integrated lock. When the slide system is in its closed position the slide room will remain tightly sealed until the room is hand cranked or operated by a DC motor. Refer to illustration 6A and 6B. All of our testing concludes that this acme threaded block and acme screw will not back out, move, unlock, unless activated by hand crank or DC motor actuation.

Hopefully, I have provided the information that you requested. Please don't hesitate to contact me should you need additional information or details.

Sincerely,


Scott Hammontree, President.
Liftco, Inc.

Document 2



24076 Reedy Dr.
Elkhart, IN 46514
(219)-268-5551 (Office)
(219)-206-9296 (Fax)

MANUAL GLIDE OUT ROOM INSTALLATION AND RECOMMENDATION MANUAL #400501

1. Cut the rough opening (i.e. R/O) for wall frame into unit in which the Glide Out will be installed. Liftco determines the correct height and width dimension for this cutout for each individual floor. Bottom location of R/O for wall frame is based on the finish material used as follows:

<u>Finish Material</u>	<u>Bottom R/O Location</u>
Carpet (3/8" thick max. compressed)	Sub Floor
Linoleum	Sub Floor or Top of Material
Wood	Top of Material
Tile	Top of Material

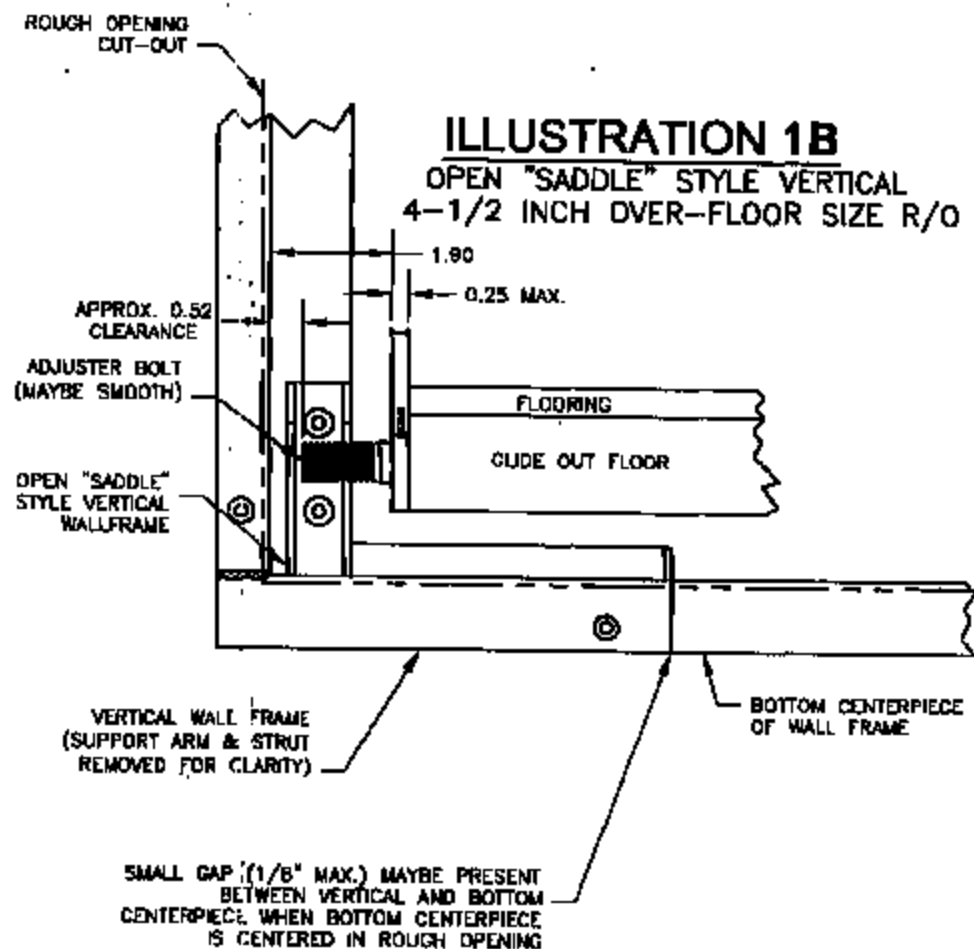
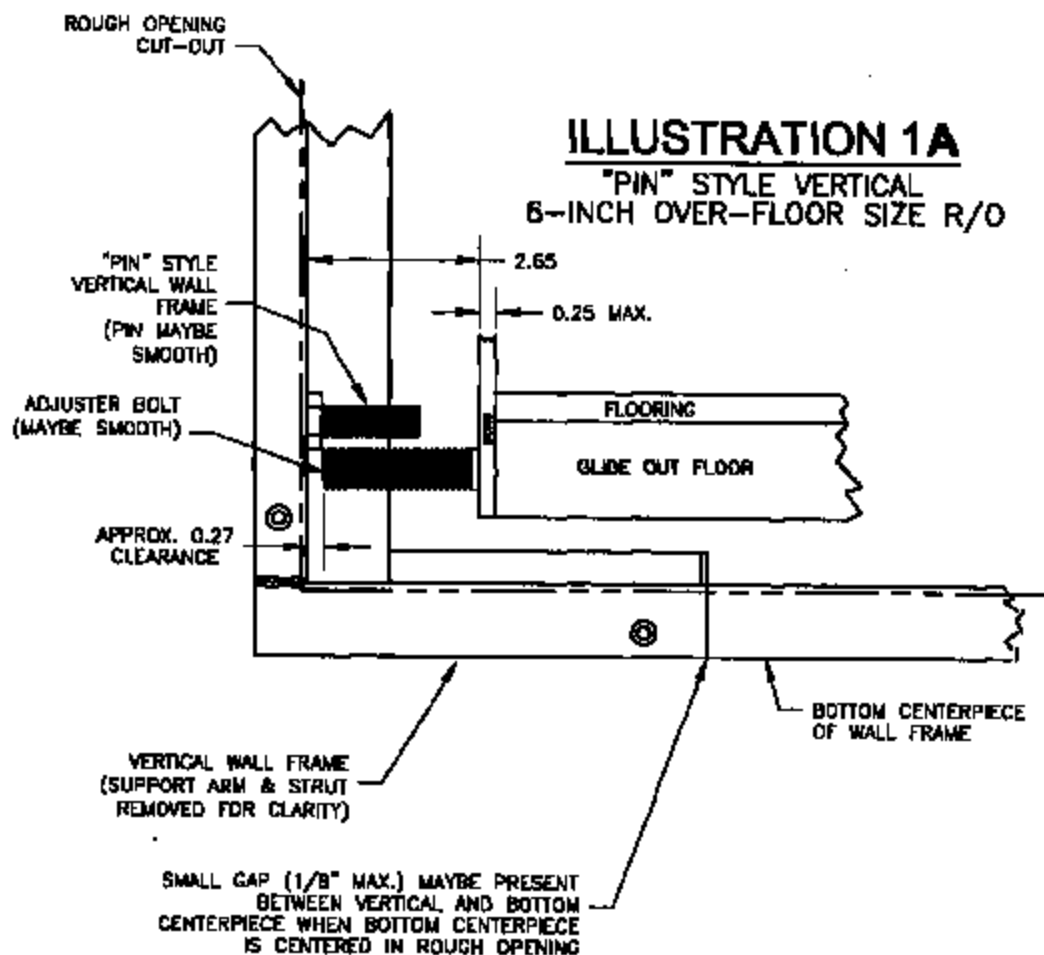
Note: *If a sill (i.e. "shim" / over wheel well) is used on bottom of R/O, opening is based on top of sill.

*If carpet and another type of finish material are used, Bottom R/O Location is at the top of finish material.

2. Install outer walls to Glide Out floor (and flooring if required). Note: Do not add more than 1/4" of siding material to each end of floor (see illustration 1A for R/O with 6-inch over-floor size or illustration 1B for R/O with 4-1/2 inch over-floor size).
3. For attaching verticals of wall frame into unit's rough opening, remove any carpeting from the location that the bottom of the vertical will be resting upon. Be sure the verticals are pressed tightly against rough-opening cutout. A caulk or seal is recommended where Glide Out frame meets unit wall. Fasten verticals to unit with appropriate mounting screws into all through holes provided in wall frame pieces.
4. For attaching the bottom centerpiece of wall frame, remove any carpeting from the location that the entire bottom centerpiece of wall frame will be attached to the sub-floor. One-inch diameter relief hole(s) must be provided first for centerpiece press nuts that are located on the bottom of the centerpiece wall frame (see illustration 2). Entire bottom centerpiece must sit even on unit. A caulk or seal is recommended where Glide Out wall frame meets unit wall. Fasten bottom centerpiece to unit with appropriate mounting screws by first using the through holes located on the top of the frame piece. Continue fastening piece to-unit by using the through holes located on the front of the bottom centerpiece.
5. Install the top centerpiece in a similar fashion as the bottom centerpiece.

6. Note condition of main unit sub-floor. Note correct and incorrect condition of main unit sub-floor (See illustration 3). Main unit sub-floor must be perpendicular to Glide Out vertical wall frame. This is to insure proper Glide Out seal adjustment(s).
7. Raise Glide Out room to level of opening. To attach support arms from wall frame to Glide Out room adjuster I-bolts, remove Nyloc nut from adjuster I-bolt (or located in supplied hardware kit). Nyloc nut is to be installed in the center of the support arm (see illustration 4A). Turn the nut far enough in so the adjuster I-bolt protrudes approximately 1/8" on the outside of the support arm. **DO NOT TIGHTEN.** *Note: If verticals of wall frame are "open-saddle" style, be sure vertical support arm strut is properly seated into place on saddle of vertical (see illustration 4B).* Start to move Glide Out room into main unit slowly.
8. If bottom centerpiece of wall frame is equipped with the guide arm system (see illustration 5), insert Guide Arm stud into hole provided in bottom of Glide Out floor. The washer is intended to give a pivotal surface between guide arm and the bottom of the floor. Once the Guide Arm stud is installed into the floor brackets, install the nyloc nut onto the stud from the topside of Glide Out room floor access holes. Turn the nut all the way down with 10 lbs. of torque. At this time, you must back off the nyloc nut 1/4 to 1/2 turn. **DO NOT LEAVE TIGHT.**
9. Push Glide Out room far enough into coach until the glide block(s) are positioned over the press nuts in the bottom centerpiece of the wall frame (see illustration 6). If normal glide block is supplied on floor, install the 5/16" socket head bolts (located in supplied hardware kit) into the aluminum threaded block (see illustration 6A). This is to anchor the aluminum block to the press nuts located on the centerpiece wall frame. When these bolts are installed for a final installation, a mild lock tight should be used to keep bolts from backing out. Do not tighten these all the way down. Only turn bolts in approximately 1/4" below the top of the aluminum block. This is to allow the aluminum block(s) to "float" up and down with the adjustment of the Glide Out room seal adjustment(s).

If threaded T-block is supplied on floor, install the 3/8" socket head shoulder screws (located in supplied hardware kit) into the aluminum T-block (see illustration 6B). This is to anchor the aluminum block to the press nuts located on the centerpiece wall frame. When these bolts are installed for a final installation, a mild lock tight should be used to keep bolts from backing out. Snuggly tighten these all the way down. The aluminum T-block(s) must be able to "float" up and down with the adjustment of the Glide Out room seal adjustment(s).
10. Finish installation of wipes and seals inside and outside as necessary. The style and type of seals used is up to the Glide Out installer.
11. Use Glide Out room floor adjusters at each end of floor for proper seal (see illustration 3). Floor roller(s) can also be moved up or down a hole (1/4") to aid in seal adjustment (see illustration 4).



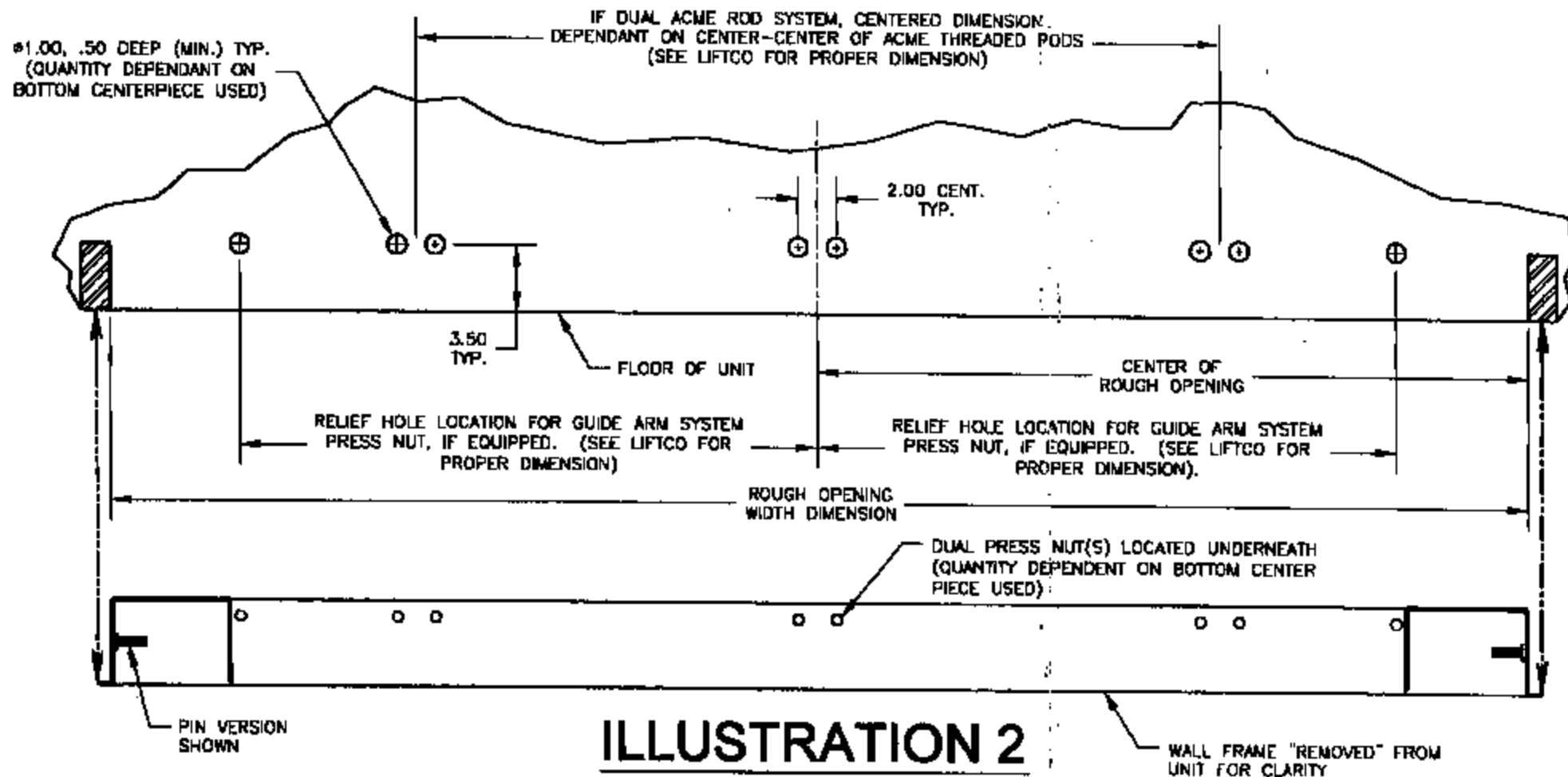


ILLUSTRATION 3

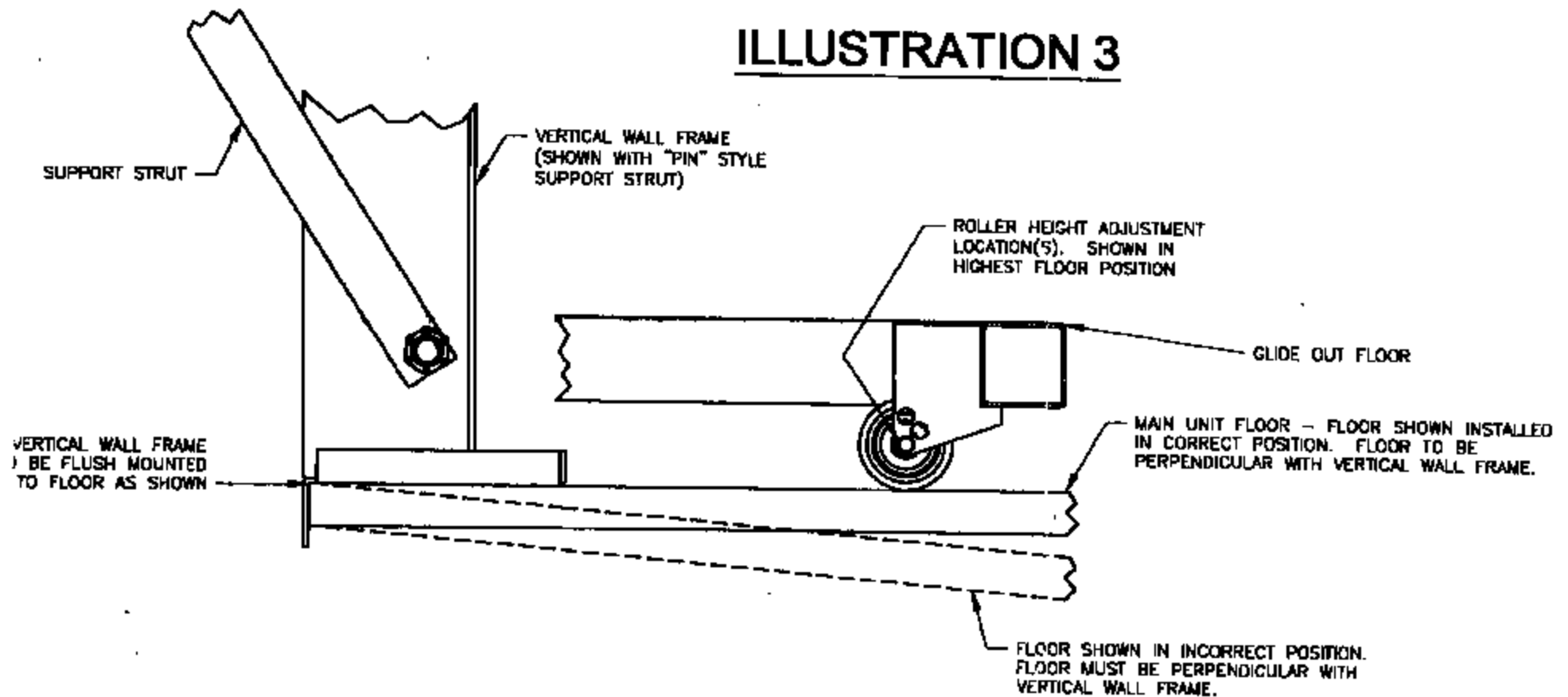


ILLUSTRATION 4A

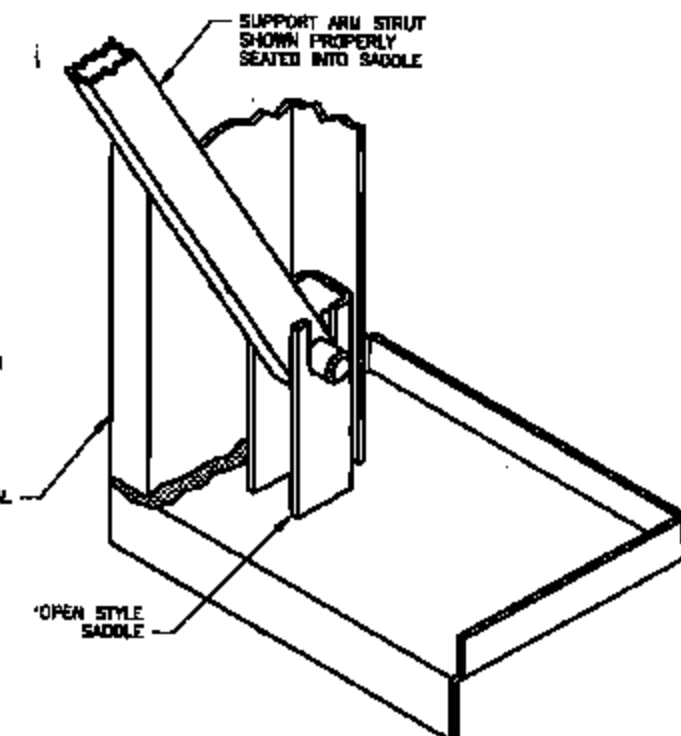
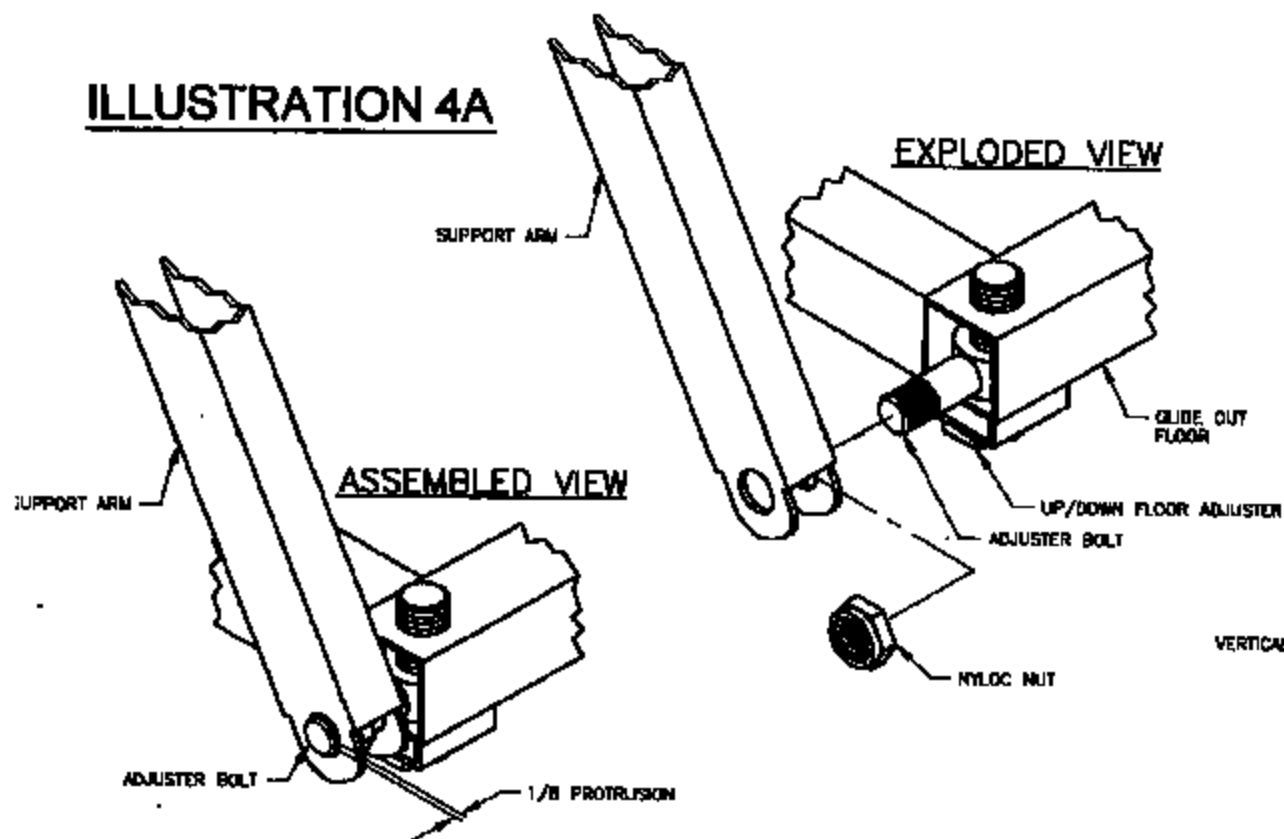
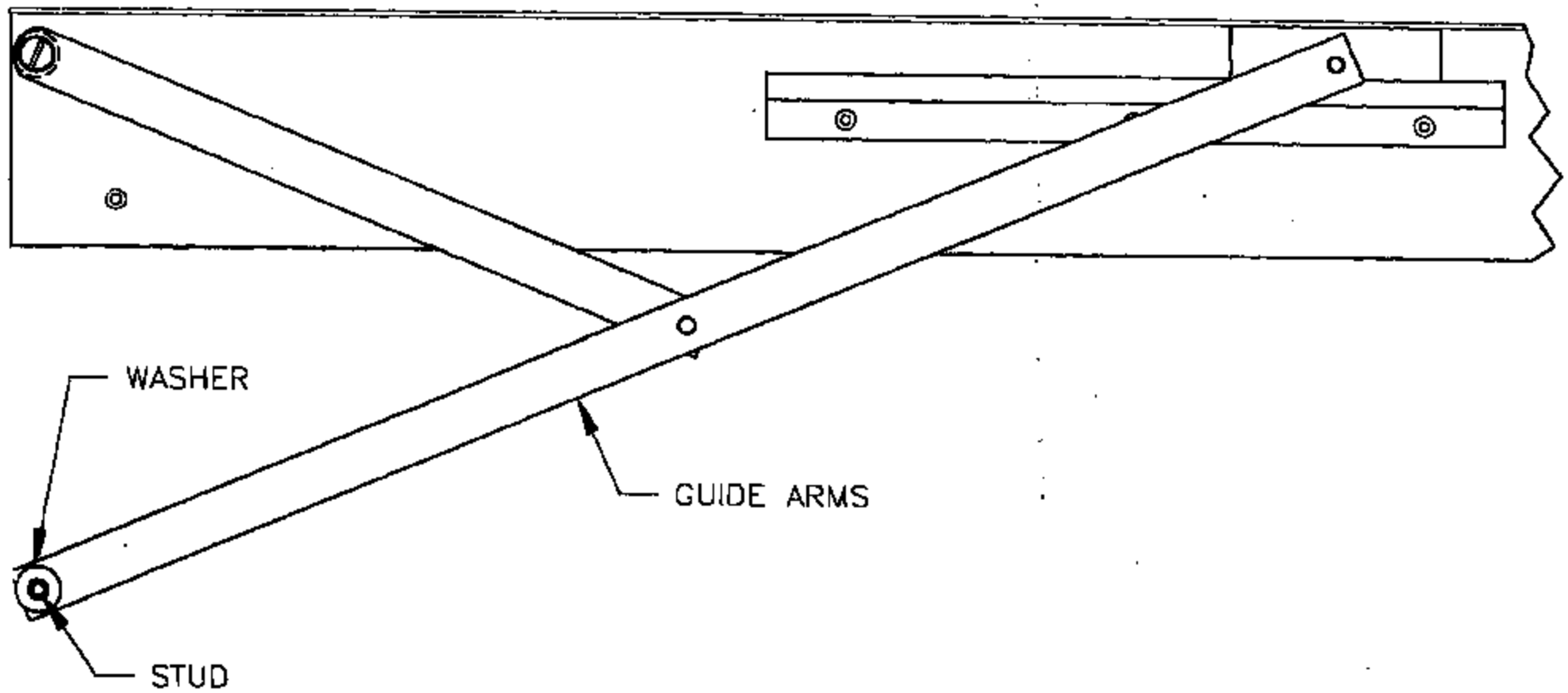


ILLUSTRATION 4B

ILLUSTRATION 5
(IF EQUIPPED)



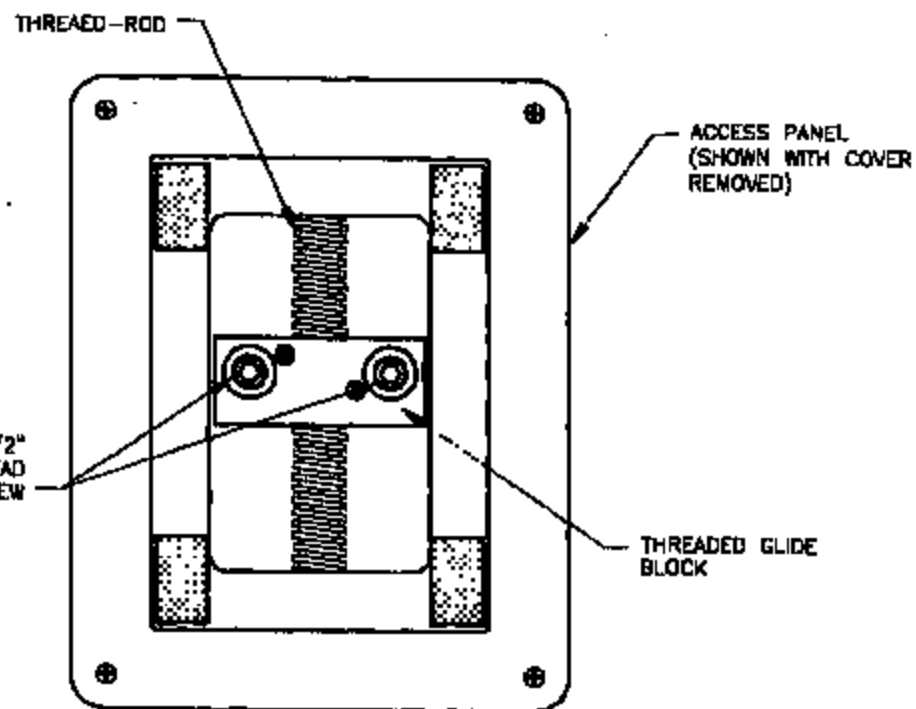


ILLUSTRATION 6A

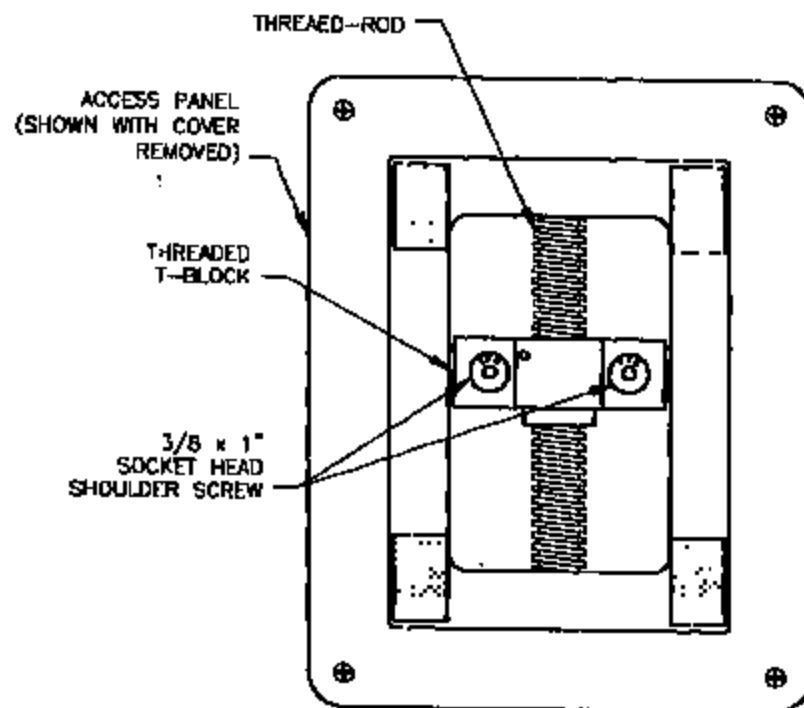
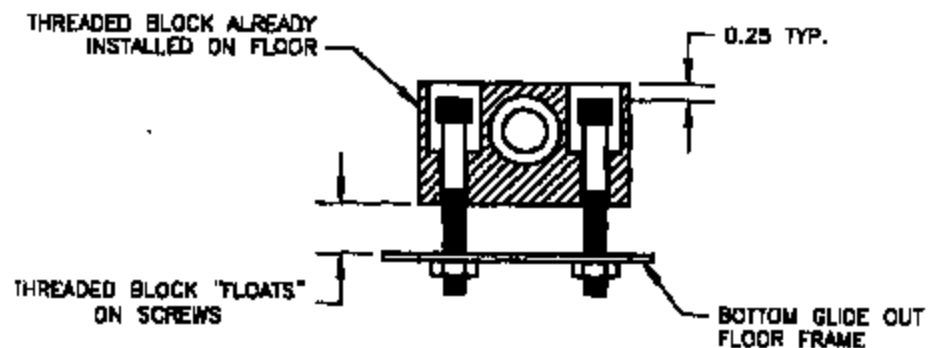
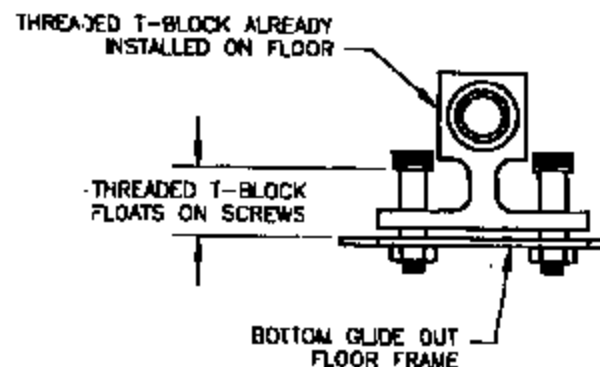


ILLUSTRATION 6B





Driven to Explore

Fleetwood Folding Trailers, Inc.
258 Beacon Street / P.O. Box 111
Somerset, PA 15501-3100
p: 814.443.9861 / f: 814.443.7320
www.worldsbesttrailers.com

2-9-06

Lifeco Inc.
24076 Reedy Drive
Elkhart, IN 46514
Attn: Mr. Scott Hammondtree

Dear Scott:

Fleetwood Enterprises in Riverside, CA has been served a notice from the Office of Defects Investigation (ODI) of the National Highway Traffic Safety Administration (NHTSA) that it has opened a Preliminary Evaluation (PE06-005) to investigate allegations of inadvertent movement of a "slide-out room" on certain Fleetwood recreational vehicles.

The ODI received four (4) reports of partial extension of one or more of the vehicles slide-out rooms while the vehicle was in motion. ODI has multiple concerns about the inadvertent deployment of a "slide-out room" during normal highway operations. A search of the NHTSA database revealed that the ODI received a safety recall (05V-373) for a similar problem from another RV manufacturer. The subject recreational vehicles under evaluation from the ODI were all manufactured during model year 2002 to 2005.

Our parent company, Fleetwood Enterprises, has also informed us that the four reports were not from trailers manufactured at the folding trailer division at Somerset, PA. Regardless of this, we are required to gather information to be sent to corporate for Fleetwood's response to the ODI Preliminary Evaluation.

From 2002 to 2005, Fleetwood Folding Trailers, Inc. in Somerset manufactured Caravan travel trailers using your manual crank-out room slide-out mechanism. We are asking your company to please gather the following documentation and to send this information to us by Friday, February 17th:

1. Complete description of the slide-out assembly and mechanism, including operating instructions, safety features, and design considerations.
2. Explanation of how the subject slide-out assembly remains in the closed position when the vehicle is in motion.
3. Description of the "locking system" which prevents an inadvertent slide-out extension during over the road operations.
4. Complete description and copies of the maintenance and inspection requirements furnished to Fleetwood or for Fleetwood owners.

Please supplement your documentation with any appropriate engineering drawings, schematics, or pictures to fully describe your slide-out mechanism.