

PE06-002
HYUNDAI
3/16/2006
TAB 1
(TAB 3 PART 2 OF 3)
PART 6 OF 7

KIA

NOTICE TO CONSUMERS STATE OF INDIANA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle. However, in order to exercise your rights, you must first report the condition to Kia in writing, by certified mail, to the address listed below.

Kia offers its customers third-party arbitration through BBB AUTO LINE, a complaint resolution service administered by the Council of Better Business Bureaus.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first notify Kia at the address below, by mail, of the problem with your vehicle.

Should you have any concerns or questions regarding your Kia after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

NOTICE TO CONSUMERS STATE OF IOWA

"THE PURCHASER OR LESSEE OF THIS VEHICLE IS PROTECTED UNDER THE WARRANTY PROVISIONS OF 1991 IOWA ACTS HOUSE FILE, 566, COMMONLY REFERRED TO AS THE "LEMON LAW" IF THIS VEHICLE FAILS TO CONFORM TO THE MANUFACTURER'S EXPRESS WARRANTY DURING THE TERM OF THE WARRANTY, THE FIRST TWO YEARS OF OWNERSHIP OR THE FIRST 24,000 MILES, WHICHEVER EXPIRES FIRST, AND THE NONCONFORMITY SUBSTANTIALLY IMPAIRS THE VEHICLE, YOU MAY QUALIFY FOR A REFUND OR REPLACEMENT OF THIS VEHICLE. CONTACT THE MANUFACTURER OF THE VEHICLE IF YOU BELIEVE THE VEHICLE FAILS TO CONFORM TO THE MANUFACTURER'S EXPRESS WARRANTY. FOR FURTHER INFORMATION REGARDING YOUR RIGHTS AND OBLIGATIONS UNDER LEMON LAW, CONTACT THE CONSUMER PROTECTION DIVISION OF THE IOWA ATTORNEY GENERAL'S OFFICE AT: CONSUMER PROTECTION DIVISION, HOOVER STATE OFFICE BUILDING, DES MOINES, IOWA 50319 OR CALL (515) 281-5926."

To contact the manufacturer, call or write to:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

Kia offers its customers third-party arbitration through BBB AUTO LINE, a complaint resolution service administered by the Council of Better Business Bureaus.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll free number indicated above.

KIA

In addition, in order to seek remedies under your state Lemon Law you must first:

- 1) notify Kia at the address above, by certified mail, registered mail or overnight service of the problem with your vehicle, and
- 2) provide Kia an opportunity to repair it

Should you have any concerns or questions regarding your Kia after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

NOTICE TO CONSUMERS STATE OF KANSAS

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle. Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus.

However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first notify Kia at the address below, by certified mail, of the problem with your vehicle.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

KIA

NOTICE TO CONSUMERS STATE OF KENTUCKY

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle. Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus.

However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first notify Kia at the address below, by mail, of the problem with your vehicle.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

NOTICE TO CONSUMERS STATE OF LOUISIANA

KIA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle. Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll free number indicated below.

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

KIA

NOTICE TO CONSUMERS STATE OF MAINE

LEMON LAW INFORMATION: IF YOU HAVE SERIOUS PROBLEMS WITH THIS VEHICLE. The Maine "Lemon Law" (10 M.R.S.A. Sec's. 1161-1169) provides protection for consumer buyers or lessees who have serious problems with their new vehicle.

UNDER THE LEMON LAW, YOU MAY HAVE A RIGHT TO A REFUND OR REPLACEMENT OF THE VEHICLE IF:

- 1) There is a defect(s) which substantially impairs the use, safety, or value of the vehicle, AND
- 2) The defect(s) still exists or has recurred after either:
 - A. three or more repair attempts for the same defect, two or more which must be by the same dealer, or
 - B. being out of service by reason of repair for any combination of defects for a cumulative total of 15 or more business days, AND
- 3) This unrepaired defect(s) happened within the Lemon Law's term of protection: the manufacturer's express warranties, or the two-year period following the delivery date of the vehicle to the original consumer buyer or lessee, or during the first 18,000 miles of operation, whichever comes first, AND
- 4) You notified the manufacturer that you wanted a refund or replacement vehicle and you gave the manufacturer one final repair attempt of no more than 7 business days. **FOR THIS VEHICLE YOU MUST NOTIFY THE FOLLOWING PERSON OF THE DEFECTS AND THE RIGHT TO MAKE A FINAL REPAIR:**

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

Send this final repair letter by certified mail with a receipt, and keep a copy for your records.

IF THE MANUFACTURER DOES NOT REFUND OR REPLACE THE VEHICLE AFTER THESE LEMON LAW STANDARDS HAVE BEEN MET, YOU HAVE A RIGHT TO HAVE YOUR CASE ARBITRATED BY THE STATE.

KIA

This state-run arbitration is different from any manufacturer-sponsored program to which you may also be entitled. Under the state program you will be sent a decision within 45 days of when your request for arbitration is accepted.

THIS SHEET PROVIDES ONLY A SUMMARY OF YOUR RIGHTS

To request arbitration or to get further information, contact:

**Attorney General's Lemon Law Arbitration Program
Consumer & Antitrust Division
State House Station 6
Augusta, ME 04333
(207)626-8848**

Should you seek a replacement or repurchase of your vehicle under the Maine Lemon Law, you must first resort to BBB AUTO LINE or arbitration through the state-run program prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under the Maine Lemon Law, you need not use BBB AUTO LINE.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

**Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA**

KIA

NOTICE TO CONSUMERS STATE OF MARYLAND

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

In order to seek remedies under your state Lemon Law, you must first:

- 1) notify Kia at the address below, by certified mail, return receipt requested, of the problem with your vehicle, and
- 2) provide Kia an opportunity to repair it.

Kia offers its customers third-party arbitration through BBB AUTO LINE, a complaint resolution service administered by the Council of Better Business Bureaus. For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

Should you have any concerns or questions regarding your Kia after you have contacted your local Kia dealer, please contact Kia at:

**Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA**

NOTICE TO CONSUMERS STATE OF MASSACHUSETTS

KIA

MASSACHUSETTS "LEMON LAW" INFORMATION:

IF YOU HAVE SERIOUS PROBLEMS WITH THIS VEHICLE

The Massachusetts "Lemon Law," MGL c. 90, s. 7N 1/2 provides protection for consumers who have serious problems with their new vehicle.

UNDER THE LEMON LAW, YOU HAVE A RIGHT TO A REFUND OR REPLACEMENT OF THE VEHICLE IF:

- A) there is a substantial defect(s), AND
- B) the defect(s) still exists or has recurred after either:
 - 1. three or more repair attempts for the same defect, or
 - 2. being out of service by reason of repair for any combination of defects for a cumulative total of 15 or more business days, within one year of 15,000 miles (whichever comes first) after original delivery, AND
- C) the manufacturer has been notified of the defect(s) and given one final repair attempt of no more than seven business days.

IF THE MANUFACTURER DOES NOT REFUND OR REPLACE THE VEHICLE AFTER THESE STANDARDS HAVE BEEN MET, YOU HAVE THE RIGHT TO HAVE YOUR CASE ARBITRATED BY A STATE-CERTIFIED ARBITRATOR.

This state-certified arbitration is different from any manufacturer-sponsored program to which you may also be entitled. Under the state program, you will be sent a decision within 45 days of when your request for arbitration is accepted.

Under the law, you must request state-certified arbitration within 18 months of original delivery of the vehicle.

THIS SHEET PROVIDES ONLY A SUMMARY OF YOUR RIGHTS.

KIA

To request arbitration or to get information, contact:

**Office of Consumer Affairs
and Business Regulation
One Ashburton Place
Boston, MA 02108**

Lemon Law Information:

(617) 727-7780, 1-888-283-3757

Kia offers its customers arbitration through BBB AUTO LINE, a complaint resolution service administered by the Council of Better Business Bureaus. For additional information about BBB AUTO LINE, review pages 40-42 of book or contact Kia at the address or toll-free number indicated below.

**Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA**

NOTICE TO CONSUMERS STATE OF MICHIGAN

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle. Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus.

However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

- 1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and
- 2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

KIA

NOTICE TO CONSUMERS STATE OF MINNESOTA

"IMPORTANT: IF THIS VEHICLE IS DEFECTIVE, YOU MAY BE ENTITLED UNDER THE STATE'S "LEMON LAW" TO REPLACEMENT OF IT OR A REFUND OF ITS PURCHASE PRICE OR YOUR LEASE PAYMENTS. HOW EVER, TO BE ENTITLED TO REFUND OR REPLACEMENT, YOU MUST FIRST NOTIFY THE MANUFACTURER, ITS AGENT, OR ITS AUTHORIZED DEALER OF THE PROBLEM IN WRITING AND GIVE THEM AN OPPORTUNITY TO REPAIR THE VEHICLE. YOU ALSO HAVE A RIGHT TO SUBMIT YOUR CASE TO THE CONSUMER ARBITRATION PROGRAM, WHICH THE MANUFACTURER MUST OFFER IN MINNESOTA."

Kia offers its customers third-party arbitration through BBB AUTO LINE, a complaint resolution service administered by the Council of Better Business Bureaus. Should you seek a replacement or repurchase under your state Lemon Law, you must use BBB AUTO LINE prior to initiating court action.

However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

- 1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and
- 2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

NOTICE TO CONSUMERS STATE OF MISSISSIPPI

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle. Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus.

However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

- 1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and
- 2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia-vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

KIA

NOTICE TO CONSUMERS STATE OF MISSOURI

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle. Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus.

However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

- 1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and:
- 2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

**Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA**

NOTICE TO CONSUMERS STATE OF MONTANA

KIA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts, or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must:

- 1) notify Kia at the address below, by mail, of the problem with your vehicle, and;
- 2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia Dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

KIA

NOTICE TO CONSUMERS STATE OF NEBRASKA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts, or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must :

- 1) notify Kia at the address below, by mail, of the problem with your vehicle, and:
- 2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia Dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

NOTICE TO CONSUMERS STATE OF NEVADA

KIA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts, or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of your vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first notify Kia at the address below, of the problem with your vehicle.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia Dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

KIA

NOTICE TO CONSUMERS STATE OF NEW HAMPSHIRE MOTOR VEHICLE ARBITRATION BOARD

The New Hampshire New Motor Vehicle Arbitration Law, RSA 357-D, applies to new motor vehicles sold or leased (for two or more years) and/or registered in the State of New Hampshire. A new motor vehicle is defined as a passenger vehicle, motorcycle, or truck with a gross vehicle weight not exceeding 9,000 pounds.

If, during the express warranty period, you discover a defect which substantially impairs the use, market value, or safety of this vehicle, and it has not been successfully repaired after three repair attempts by the manufacturer, its agent, or an authorized dealer, or it has been out of service by reason of repair of one or more nonconformities, defects, or conditions for a cumulative total of thirty business days, you may be entitled to apply for a comparable replacement or a refund of purchase price plus incidental damages less a reasonable allowance for use.

In order for a repair attempt to qualify, you must obtain a written repair order. Neither the manufacturer nor any agent of the manufacturer (including the dealership service) may refuse to provide you with a written repair order at your request.

The vehicle is deemed to be out of service if it is in for repair for a majority of the day.

You cannot use the New Motor Vehicle Arbitration Law if you elect to use the manufacturer's dispute settlement mechanism. Forms for electing to proceed before the New Hampshire Motor Vehicle Arbitration Board should be included with your new vehicle on delivery.

You may not use the New Motor Vehicle Arbitration Law if you have stopped making payments on any lease or financing agreement because of the vehicle's condition.

The New Hampshire Motor Vehicle Arbitration Program includes other eligibility requirements which you must meet to qualify.

KIA

For information as to your rights under the New Motor Vehicle Arbitration Law or for additional forms, contact the New Hampshire Motor Vehicle Arbitration Board, 10 Hazen Drive, Concord, New Hampshire 03305, telephone (603) 271-6383, or your dealer.

You may also wish to contact Kia at the following address:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

KIA

NOTICE TO CONSUMERS STATE OF NEW JERSEY

"IMPORTANT: IF THIS VEHICLE IS DEFECTIVE, YOU MAY BE ENTITLED UNDER NEW JERSEY LAW TO A REFUND OF THE PURCHASE PRICE OR YOUR LEASE PAYMENTS. FOR COMPLETE INFORMATION REGARDING YOUR RIGHTS AND REMEDIES UNDER THE RELEVANT LAW, CONTACT THE NEW JERSEY DEPARTMENT OF LAW AND PUBLIC SAFETY, DIVISION OF CONSUMER AFFAIRS, LEMON LAW UNIT, AT POST OFFICE BOX 45026, 124 HALSEY STREET, NEWARK, NEW JERSEY 07102, TEL. NO. (973)504-6226."

The Lemon Law is a consumer protection law enacted by the New Jersey Legislature to assist consumers when they purchase a new motor vehicle that develops repeated defects or lengthy unusable periods during the first two years or 18,000 miles (whichever comes first). A new motor vehicle is presumed a lemon if it has one or more defects that continue to exist after three attempt at repairs. OR after the vehicle has been out of service for a total of 20 cumulative calendar days. The law also provides procedures to quickly resolve disputes between a consumer and a manufacturer and specific remedies when the uncorrected defect substantially impairs the use, value or safety of the new vehicle.

Kia offers its customers third-party arbitration through BBB AUTO LINE, a complaint resolution service administered by the Council of Better Business Bureaus.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

- 1) notify Kia at the address below, by certified mail, return receipt requested, of the problem with your vehicle, and
- 2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia after you have contacted your local Kia dealer, please contact Kia at:

**Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA**

NOTICE TO CONSUMERS STATE OF NEW MEXICO



If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts, or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of your vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state's Lemon Law, you must first:

- 1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and
- 2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia Dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

KIA

NOTICE TO CONSUMERS STATE OF NEW YORK NEW CAR LEMON LAW BILL OF RIGHTS

- (1) IN ADDITION TO ANY WARRANTIES OFFERED BY THE MANUFACTURER, YOUR NEW CAR, IF PURCHASED AND REGISTERED IN NEW YORK STATE, IS WARRANTED AGAINST ALL MATERIAL DEFECTS FOR EIGHTEEN THOUSAND MILES OR TWO YEARS, WHICHEVER COMES FIRST.
- (2) YOU MUST REPORT ANY PROBLEMS TO THE MANUFACTURER, ITS AGENT, OR AUTHORIZED DEALER.
- (3) UPON NOTIFICATION, THE PROBLEM MUST BE CORRECTED FREE OF CHARGE.
- (4) IF THE SAME PROBLEM CANNOT BE REPAIRED AFTER FOUR OR MORE ATTEMPTS; OR IF YOUR CAR IS OUT OF SERVICE TO REPAIR A PROBLEM FOR A TOTAL OF THIRTY DAYS DURING THE WARRANTY PERIOD; OR IF THE MANUFACTURER OR ITS AGENT REFUSES TO REPAIR A SUBSTANTIAL DEFECT OR CONDITION WITHIN TWENTY DAYS OF RECEIPT OF NOTICE SENT BY YOU TO THE MANUFACTURER BY CERTIFIED MAIL, RETURN RECEIPT REQUESTED; THEN YOU MAY BE ENTITLED TO EITHER A COMPARABLE CAR OR A REFUND OF YOUR PURCHASE PRICE, PLUS LICENSE AND REGISTRATION FEES, MINUS A MILEAGE ALLOWANCE ONLY IF THE VEHICLE HAS BEEN DRIVEN MORE THAN 12,000 MILES.
- (5) A MANUFACTURER MAY DENY LIABILITY IF THE PROBLEM IS CAUSED BY ABUSE, NEGLIGENCE, OR UNAUTHORIZED MODIFICATIONS OF THE CAR.
- (6) A MANUFACTURER MAY REFUSE TO EXCHANGE A COMPARABLE CAR OR REFUND YOUR PURCHASE PRICE IF THE PROBLEM DOES NOT SUBSTANTIALLY IMPAIR THE VALUE OF YOUR CAR.
- (7) IF A MANUFACTURER HAS ESTABLISHED AN ARBITRATION PROCEDURE, THE MANUFACTURER MAY REFUSE TO EXCHANGE A COMPARABLE CAR OR REFUND YOUR PURCHASE PRICE UNTIL YOU FIRST RESORT TO THE PROCEDURE.
- (8) IF THE MANUFACTURER DOES NOT HAVE AN ARBITRATION PROCEDURE, YOU MAY RESORT TO ANY REMEDY BY LAW AND MAY BE ENTITLED TO YOUR ATTORNEY'S FEES IF YOU PREVAIL.
- (9) NO CONTRACT OR AGREEMENT CAN VOID ANY OF THESE RIGHTS.



(10) AS AN ALTERNATIVE TO THE ARBITRATION PROCEDURE MADE AVAILABLE THROUGH THE MANUFACTURER, YOU MAY INSTEAD CHOOSE TO SUBMIT YOUR CLAIM TO AN INDEPENDENT ARBITRATOR, APPROVED BY THE ATTORNEY GENERAL. YOU MAY HAVE TO PAY A FEE FOR SUCH AN ARBITRATION. CONTACT YOUR LOCAL CONSUMER OFFICE OR ATTORNEY GENERAL'S OFFICE TO FIND OUT HOW TO ARRANGE FOR INDEPENDENT ARBITRATION.

Should you seek a replacement or repurchase under the Lemon Law, you must use either BBB AUTO LINE or your state arbitration board prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first notify Kia at the address below, by certified mail, of the problem with your vehicle.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

Consumer Assistance Center

KIA

NOTICE TO CONSUMERS STATE OF NORTH CAROLINA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

- 1) notify Kia at the address below, by certified mail, of the problem with your vehicle at least 10 days before filing suit, and
- 2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA



KIA

NOTICE TO CONSUMERS STATE OF NORTH DAKOTA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts, or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of your vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state's Lemon Law, you must first:

- 1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and
- 2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia Dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

KIA

NOTICE TO CONSUMERS STATE OF OHIO

IMPORTANT: IF THIS VEHICLE IS DEFECTIVE, YOU MAY BE ENTITLED UNDER STATE LAW TO A REPLACEMENT OR TO COMPENSATION.

NOTICE

OHIO LAW REQUIRES YOU TO USE A QUALIFIED ARBITRATION PROGRAM BEFORE SUING THE MANUFACTURER OVER NEW CAR WARRANTY DISPUTES. FAILURE TO ARBITRATE YOUR CLAIM MAY PRECLUDE YOU FROM MAINTAINING A LAWSUIT UNDER SECTION 1345.75 OF THE REVISED CODE.

Should you seek a replacement or repurchase under Ohio Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third-party complaint resolution service administered by the Council of Better Business Bureaus. For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

**Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA**

NOTICE TO CONSUMERS STATE OF OKLAHOMA

KIA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state's Lemon Law, you must first:

- 1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and
- 2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia Dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

KIA

NOTICE TO CONSUMERS STATE OF OREGON

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts, or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

- 1) notify Kia at the address below, by certified mail, of the problem with your vehicle (a request by you to use BBB AUTO LINE to resolve your concerns would qualify as proper notification), and
- 2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia Dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

NOTICE TO CONSUMERS STATE OF PENNSYLVANIA

KIA

If the new motor vehicle you have purchased does not conform to the manufacturer's express warranty, the Pennsylvania Automobile Lemon Law provides that the manufacturer may have to replace it or pay you a refund, at your option.

If you discover a defect that substantially impairs the use, value, or safety of this vehicle, contact the manufacturer or its authorized service and repair facility immediately.

Your Lemon Law rights only cover defects which occur within one year after delivery, 12,000 miles of use, or the term of the express warranty, whichever comes first.

The law states that it is reasonable for the dealer, manufacturer, or its agent to make up to three separate attempts to correct the same defect.

After three unsuccessful repair attempts, or after a total of thirty days in which the vehicle is out of service for repair, you may be entitled to a comparable replacement vehicle or a refund of the purchase price less an allowance for your actual use.

The manufacturer or dealer must provide you with an itemized statement of all repair work performed when your vehicle is returned from service. Keep those records for future reference.

For more information, contact the Office of Attorney General, Bureau of Consumer Protection, Strawberry Square, 14th Floor, Harrisburg PA 17120

KIA

If a dispute arises concerning a defect, you must resort to BBB AUTO LINE, a third-party complaint resolution service offered by Kia and administered by the Council of Better Business Bureaus. However, if you choose to seek remedies that are not created by the Pennsylvania Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below:

**Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA**

NOTICE TO CONSUMERS STATE OF RHODE ISLAND

KIA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle. You must use either BBB AUTO LINE or the arbitration procedure established by Rhode Island's Consumer Council prior to initiating court action if you seek a replacement or repurchase of your vehicle. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek remedies that are not created by your state Lemon Law, you need not use BBB AUTO LINE or the procedure established by the Rhode Island Consumer Council, although the option of using BBB AUTO LINE is still available to you.

In addition, in order to seek remedies under your state Lemon Law, you must provide Kia with one additional repair attempt.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

KIA

NOTICE TO CONSUMERS STATE OF SOUTH CAROLINA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

- 1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and
- 2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

NOTICE TO CONSUMERS STATE OF SOUTH DAKOTA

KIA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

- 1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and
- 2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

KIA

NOTICE TO CONSUMERS STATE OF TENNESSEE

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

- 1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and
- 2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

NOTICE TO CONSUMERS STATE OF TEXAS



If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts, and the non-conformity creates a serious safety hazard or substantially impairs the use or market value of the vehicle, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle. Should you seek a replacement or repurchase under your state Lemon Law, you must resort to the Texas Motor Vehicle Commission's resolution process prior to initiating court action.

Kia offers its customers third-party arbitration through BBB AUTO LINE, a dispute resolution service administered by the Council of Better Business Bureaus (BBB), to equitably resolve your concerns. This service is offered at no cost to you. BBB AUTO LINE decision is binding on Kia, but not on you.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

- 1) notify Kia at the address below, by certified mail, of the problem with your vehicle and,
- 2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

KIA

NOTICE TO CONSUMERS STATE OF UTAH

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts, or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first notify Kia at the address below, by mail, of the problem with your vehicle.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia Dealer, please contact Kia at:

**Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA**

NOTICE TO CONSUMERS STATE OF VERMONT

KIA

If, during the express warranty period, you discover a defect which substantially impairs the use, market value, or safety of this vehicle, and it has not been successfully repaired after three repair attempts by an authorized dealer, or it has been out of service for repair for a cumulative total of thirty calendar days, you may be entitled to apply for a comparable replacement or a refund of your purchase price less certain allowances.

If you wish to seek a repurchase or replacement under the Vermont "Lemon Law," you must notify Kia directly and elect whether to arbitrate your claim through BBB AUTO LINE, a dispute resolution service administered by the Council of Better Business Bureaus, or the Vermont Motor Vehicle Arbitration Board. Your election of one of these dispute resolution mechanisms precludes you from arbitrating your claim through the other. Pending the arbitration hearing, you must provide Kia with an opportunity to correct the defect. If you are satisfied with the repair, the arbitration proceedings may be terminated but may be recommenced at any time during the express warranty period if the repair proves unsatisfactory.

In order for a repair attempt to qualify, it must be evidenced by a written repair order. In calculating the thirty-day repair time, the vehicle is deemed to be out of service if it is in for repair for a majority of the day. You may not pursue remedies under the Lemon Law if you have stopped making payments on any financing agreement because of the condition of the vehicle. The Vermont Motor Vehicle Arbitration Program includes other eligibility requirements which you must meet. The Vermont Lemon Law applies to new vehicles sold or leased for two or more years and registered in the State of Vermont.

For further information as to your rights under the Lemon Law or forms, contact the Vermont Motor Vehicle Arbitration Board, 118 State Street, Montpelier, VT 05602, telephone (802) 828-2669, or your dealer. You may also wish to contact Kia at the following address:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

KIA

NOTICE TO CONSUMERS STATE OF VIRGINIA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

Kia offers its customers third-party arbitration through BBB AUTO LINE, a complaint resolution service administered by the Council of Better Business Bureaus.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

- 1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and
- 2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

NOTICE TO CONSUMERS STATE OF WASHINGTON

KIA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use your state sponsored new motor vehicle arbitration board, or Kia's third-party arbitration through BBB AUTO LINE, a complaint resolution service administered by the Council of Better Business Bureaus, prior to initiating court action.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address of free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first notify Kia at the address below, by certified mail, of the problem with your vehicle and your request for either a refund or replacement of the vehicle.

Should you have any concerns or questions regarding your Kia after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

KIA

NOTICE TO CONSUMERS STATE OF WEST VIRGINIA

"IMPORTANT: IF THIS VEHICLE IS DEFECTIVE, YOU MAY BE ENTITLED UNDER STATE LAW TO A REPLACEMENT OR TO COMPENSATION. HOWEVER, TO BE ENTITLED TO A REPLACEMENT OR TO COMPENSATION, YOU MUST FIRST NOTIFY THE MANUFACTURER OF THE PROBLEM IN WRITING AND PROVIDE THE MANUFACTURER AN OPPORTUNITY TO REPAIR THE VEHICLE."

Should you seek replacement or repurchase under Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third party arbitration service administered by the council of Better Business Bureaus.

However, if you choose to seek other remedies that are not under your state Lemon law, you need not use BBB AUTO LINE, although that option is still available to you.

Kia offers its customers third-party arbitration through BBB AUTO LINE, a complaint resolution service administered by the Council of Better Business Bureaus.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

- 1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and
- 2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

NOTICE TO CONSUMERS STATE OF WISCONSIN

If the new motor vehicle you have purchased does not conform to its written warranty, you may be entitled to a replacement or refund under Wisconsin's "Lemon Law." That law states that a consumer may claim and receive a refund or replacement vehicle if all of the following are true:

- 1) the new vehicle has a condition or defect - covered by the vehicle's warranty - that substantially impairs its use, value, or safety.
- 2) the condition or defect is not the result of abuse, neglect, or unauthorized modification or alteration of the motor vehicle by the consumer.
- 3) before the warranty expires or within one year of delivery, whichever is sooner:
 - the same defect is subject to repair by the manufacturer, motor vehicle lessor, or authorized dealer at least four times and the problem continues; or
 - the motor vehicle is out of service for a total of 30 days because of defects covered by the vehicle's warranty. The 30 days need not be consecutive.

Kia offers its customers third-party arbitration through BBB AUTO LINE, a complaint resolution service administered by the Council of Better Business Bureaus.

BBB AUTO LINE decisions are binding on Kia but not the consumer. Kia will comply with the decision within 30 days after receiving notice of the consumer's acceptance. The decisions and findings of BBB AUTO LINE may be admissible as evidence in any court action.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

KIA

To further demonstrate our commitment to your satisfaction with your Kia vehicle, there may be times when Kia will establish a special policy adjustment program for your particular vehicle model, which will pay for all or part of the cost of certain repairs beyond normal warranty coverage. Call the Kia Consumer Assistance Center listed below or check with your dealer to determine whether any special policy adjustment program is applicable to your vehicle.

Should you have any concerns or questions regarding your Kia after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

NOTICE TO CONSUMERS STATE OF WYOMING

KIA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts, or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

- 1) notify Kia at the address below, by certified mail, of the problems with your vehicle, and
- 2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia Dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

KIA

Notes

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P/N UM 000 PS 001

KIA KIA MOTORS

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2000

**WARRANTY AND
CONSUMER
INFORMATION
MANUAL**



Important

Please keep this manual with your Kia Vehicle. This manual should be presented to a Kia Dealer if warranty service is needed. This manual should remain with your Kia Vehicle if you sell it so future owners will have this information.

Definitions

As used in this manual (unless otherwise specifically stated):

"Kia" means Kia Motors America, Inc., 9801 Muirlands Blvd. P.O. Box 52410 Irvine, CA 92619-2410, U.S.A., the distributor of Kia Vehicles in the United States.

"Kia Vehicle" means a 2000 model year Kia Motor Vehicle manufactured by Kia Motors Corporation, 15-21 Yeouui DoDong, Youngdeungpo-Ku, Seoul, Korea.

"Authorized Kia Dealer" means a person in the United States of America authorized by Kia Motors America, Inc. to service Kia Vehicles or perform repairs under the warranties in this manual.

"Kia Accessory" means a genuine Kia Accessory or genuine Kia optional equipment supplied by Kia Motors America, Inc.

Owner's Name

Address

City

State

Zip Code

Salesperson's Name

Dealer's Name

Address

City

State

Zip Code

Telephone Number

Dealer Code

Date of Retail Delivery or First Use

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Vehicle Identification Number

Speedometer Replacement Record

The speedometer in this vehicle was replaced on _____

with _____ miles.

date

Dealer Name

Dealer Signature

To determine true vehicle mileage, the mileage noted here should be added to the current mileage shown on the speedometer installed.

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Welcome from Kia

The latest engineering techniques have been incorporated into the design and production of all Kia Vehicles in order to please each driver. From the moment you get behind the wheel of your new Kia Vehicle, You'll notice how satisfying it feels. A feeling you'll appreciate for as long as you own your Kia Vehicle. You'll also be pleased to know how strongly we stand behind every Kia Vehicle.

The New Vehicle 36 month/36,000 Mile Limited Warranty described in this manual is one of the finest available.

Together with your Owner's Manual, this warranty and consumer manual details the warranties and maintenance intervals we recommend you follow to maximize the performance of your Kia Vehicle.

In addition, your Authorized Kia Dealer will take care of all your service needs using Genuine Kia Parts.

They'll do all they can to ensure that your vehicle continues to exceed all of your expectations.

At Kia, it's not enough to sell vehicles that look pleasing in the showroom. We're committed to making sure you enjoy your Kia for years to come.

Warranty Coverage at a Glance

This chart illustrates warranty coverage and terms by months and miles. Please refer to the appropriate sections in this book for detailed information regarding each of these warranties.

	Page	Months in Service	MILES IN SERVICE									
			10,000	20,000	30,000	40,000	50,000	60,000	70,000	80,000	90,000	100,000
Service Adjustment	5	12	Unlimited									
Basic	4	36	36,000									
Power Train	4	60	60,000									
Original Equipment Battery	5	36	100% for 12 months, prorated through 36th month									
Safety Restraint	11	36	36,000									
Anti-Perforation	13	60	100,000									
Emissions Defect	16											
• Any Related Parts		24	24,000									
• Specific Parts		66	80,000									
Emission Performance	18											
• Any Related Parts		24	24,000									
• Specific Parts		66	80,000									
Emissions Defect	24											
• Any Related Parts		36	60,000									
• Specific Parts*		64	70,000									
Emission Performance	24	36	60,000									
Replacement Parts & Accessories	32	12	Unlimited (from purchase date)									

NOTE: Tires are warranted by the tire manufacturer.

* Except those specified parts covered by the Federal Emission Performance Warranty.

What Is Covered

Kia Motors America, Inc. warrants that your new Kia Vehicle is free from defects in material or workmanship, subject to the following terms and conditions. An Authorized Kia Dealer will make necessary repairs, using new or remanufactured parts, to correct any problem covered by this limited warranty without charge to you.

The Warranty Period

The New Vehicle Limited Warranty is divided into three periods. Each period begins on the date the vehicle is sold to the first retail purchaser or put into service, whichever occurs first. Any remaining portion of the warranty is fully transferable to subsequent owners.

Warranty Coverage

• Basic Warranty Coverage

Except as limited or excluded below, all components of your new Kia Vehicle are covered for 36 months or 36,000 miles, whichever comes first, from the earlier date of either retail delivery or first use of the Kia Vehicle.

• Power Train Coverage

The following specified components are covered for 60 months or 60,000 miles whichever comes first, from the earlier date of either retail delivery or first use of the Kia Vehicle. It does not cover wear and maintenance items, tires and conditions excluded under "Exceptions" and "What is Not Warranted."

- **Engine:** Cylinder block, cylinder head, all internal parts, timing gear, seals and gaskets, timing belt and cover, intake and exhaust manifolds, down pipe to catalyst, valve cover, flywheel, oil pan, oil pump, water pump and engine mounts.
- **Transaxle:** Transmission case, driveshafts, universal joints, torque converter, internal parts, seals and gaskets, and transmission mounts.
- **Standard Shift Clutch:** Clutch cover, clutch release bearing, clutch release lever and fork.
- **Axles:** Axle shafts and C-V joints (couplings), bearing supports and seals, hub and wheel bearings.

- **Transmission:** Transmission case, transfer case, torque converter, internal parts, seals and gaskets and transmission mounts.
- **Differentials:** Front and rear differential assemblies, cases, all internal part, seals and gaskets.
- **Propeller Shafts:** Drive shafts, universal joints.

Adjustment Coverage

Service adjustments are covered for the first 12 months of the warranty period regardless of mileage. Service adjustments mean minor repairs not usually associated with the replacement of parts, such as wheel balance and alignment, free play or tension adjustment of cables, belts, levers and pedals, engine adjustments (idle speed, etc.), body parts, fittings, etc.

Exceptions

The items specified below are covered for periods different from the basic coverage.

- **Air Conditioner Refrigerant Charge**

Air conditioner refrigerant charge is covered for the first 12 months of the warranty period regardless of mileage. Over the balance of the warranty period, refrigerant charge is covered only when replenished as part of a warranty repair.

- **Battery**

The original equipment battery is fully covered for the first 12 months of the warranty period regardless of mileage. After 12 months but within 24 months, 50% of the replacement battery's suggested retail price will be your responsibility. After 24 months but within 36 months, 75% of the replacement battery's suggested retail price will be your responsibility. Labor charge for replacement of the original equipment battery during the warranty period is covered by Kia.

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• **Towing**

If your vehicle is not drivable because of a problem covered by this warranty, call 1-800-333-4Kia for towing assistance. Towing service arranged or authorized by Kia will be covered to the nearest Authorized Kia Dealer or authorized service location.

Limited Liability

The liability of Kia under this warranty is limited solely to the repair or replacement of parts defective in Kia-supplied material or workmanship by an Authorized Kia Dealer at its place of business, and specifically does not include any expense of or related to transportation to such a dealer or payment for loss of use of the Kia Vehicle during warranty repairs.

What Is Not Covered

Damage Due to Factors Beyond the Manufacturer's Control

Examples of these factors include, but are not limited to:

- Misuse of the Kia Vehicle such as driving over curbs, overloading, racing, etc. (Proper usage is described in your Owner's Manual).
- Accidents such as collision, fire, theft, riot, etc.
- Alteration, modification, tampering, etc.
- Damage or surface corrosion from the environment such as acid rain, airborne fallout (chemicals, tree sap, etc.), salt, road hazards, hail, wind storm, lightning, floods and other acts of God.
- Cosmetic conditions or surface corrosion from stone chips or scratches in the paint.

Damage due to Lack of Maintenance or the Use of Wrong Fuel, Oil or Lubricants

- Lack of proper maintenance as described in your Owner's Manual.
- Improper maintenance or the use of other than the specified fuel, oil or lubricants recommended in your Owner's Manual.

Normal Deterioration

- Normal wear, tear or deterioration such as discoloration, fading, deformation, etc.
- Surface corrosion on any part other than the body sheet metal panels forming the exterior appearance of a Kia Vehicle.

KIA

Normal Maintenance

- Normal maintenance services such as cleaning and polishing, lubrication, and replenishment or replacement of oil, fluids, coolant, wiper blades, filters, brake and clutch linings, spark plugs, etc., as a result of normal wear and tear.
- Maintenance services described as "Scheduled Maintenance Services", "Owner Maintenance Services" or "Appearance Care" in your Owner's Manual.

Altered Mileage

- Any repair of a Kia Vehicle on which the odometer has been altered or on which the actual mileage cannot be readily determined.

(When replacing the speedometer, the "Speedometer Replacement Record" on the inside front cover must be filled in by an Authorized Kia Dealer.)

Extra Expenses and Damages

- Any economic loss or other incidental, special, consequential, or exemplary damages. This includes, without limitation, payment for loss of use of the Kia Vehicle, lodging, car rentals, travel costs, loss of pay and any other expenses or damages.

Tires

- Tires are warranted by the tire manufacturers. Refer to the tire warranty pamphlets provided with your Kia Vehicle.

Production Changes

- Kia and its Authorized Kia Dealers reserve the right to make changes in vehicles built and/or sold by Kia and its Authorized Kia Dealers at any time without incurring any obligation to make the same or similar changes on vehicles previously built and/or sold.

Your Responsibilities

Maintenance

You are responsible for properly operating and maintaining your Kia Vehicle in accordance with the instructions described in your Owner's Manual. If your vehicle is used under severe driving conditions, you should follow the maintenance requirements described in your Owner's Manual for severe driving conditions.

Maintenance Records

You should retain maintenance records since it may be necessary, in some instances, for you to show that the required maintenance has been performed.

The "Scheduled Maintenance Record" on page 35 should be filled in when scheduled maintenance is performed. Keep all receipts and make them available in case questions arise about maintenance.

To Get Warranty Service

You must take your Kia Vehicle, along with this manual, to an Authorized Kia Dealer in the United States during its normal service hours. While any Authorized Kia Dealer will perform warranty service, Kia recommends that you return to the dealership where you purchased your Kia Vehicle because of their continued personal interest in you. If you have any questions or need assistance regarding this warranty, refer to "When You Need to Talk to Kia" starting on page 40.

Other Terms

This warranty is applicable to Kia Vehicles registered and normally operated in the United States.

During the warranty period, this warranty is transferable to subsequent owners.

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THE DURATION OF ALL IMPLIED WARRANTIES, IF ANY, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY AND FITNESS, ARE LIMITED RESPECTIVELY TO THE DURATION OF THIS EXPRESSED WARRANTY.

THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER EXPRESSED WARRANTIES (EXCEPT THOSE SET FORTH SEPARATELY IN THIS MANUAL) ON THE PART OF KIA MOTORS AMERICA, INC. OR THE AUTHORIZED KIA DEALER SELLING THE KIA VEHICLE. NO DEALER, OR ANY AGENT OR EMPLOYEE THEREOF, OR ANY OTHER PERSON, IS AUTHORIZED TO EXTEND OR ENLARGE THIS WARRANTY. KIA MOTORS AMERICA, INC. SHALL NOT BE LIABLE FOR ANY ECONOMIC LOSS, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR EXEMPLARY DAMAGES, OR ANY SERVICE NOT EXPRESSLY PROVIDED FOR HEREIN.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

To help decrease the possibility or severity of injury during accidents or sudden stops, Kia recommends that the driver and all vehicle occupants be properly restrained at all times by using the safety belts provided. (Proper use is outlined in your Owner's Manual and on the driver's side sunvisor.) Kia Motors America, Inc. warrants that the safety restraint system of your new Kia Vehicle is free from defects in Kia-supplied material or workmanship which result in improper function, subject to the following terms and conditions.

An Authorized Kia Dealer will make necessary repairs, using new or remanufactured parts, to correct any problem covered by this warranty without charge to you.

1. Warranty Period

The warranty period is for the first 36 months or 36,000 miles, whichever comes first, from the earlier date of either retail delivery or first use of the Kia Vehicle.

During the warranty period, this warranty is transferable to subsequent owners.

2. What Is Covered

- Safety Belts and Related Components

3. What Is Not Covered

- Repair or replacement required due to misuse, negligence, improper repairs or adjustments, alteration, accident or collision damage.
- Replacement of proper functioning part for comfort or appearance.
- Any economic loss, or other incidental, special, consequential or exemplary damages such as loss of use of your Kia Vehicle, inconvenience or commercial loss.

4. To Get Warranty Service

You must take your Kia Vehicle, along with this manual, to any Authorized Kia Dealer in the United States during its normal service hours, immediately if a problem exists.

If you have any questions or need assistance regarding this warranty, refer to the "When You Need to Talk to Kia" starting on Page 40.

5. Limited Liability

The liability of Kia under this warranty is limited solely to the repair or replacement of Kia-supplied parts defective in Kia-supplied material or workmanship by an Authorized Kia Dealer at its place of business, and specifically does not include any expense of or related to transportation to such a dealer or payment for loss of use of the Kia Vehicle during warranty repairs.

6. Other Terms

The "Other Terms" stated on page 9 in the New Vehicle Limited Warranty also apply to this warranty.

Kia Motors America, Inc. warrants that the body sheet metal panels of your new Kia Vehicle are free from defects in materials or workmanship which result in perforation (hole through the body panel) due to corrosion, subject to the following terms and conditions.

An Authorized Kia Dealer will either repair or replace any body sheet metal panel perforated due to corrosion resulting from defects in material or workmanship under normal use without charge to you.

1. Warranty Period

The warranty period is for the first 60 months or 100,000 miles from the earlier date of either retail delivery or first use of the Kia Vehicle. During the warranty period, this warranty is transferable to subsequent owners.

2. What Is Not Covered

- Any perforation due to corrosion of the Kia Vehicle which is caused by industrial fallout, accident, damage, abuse, vehicle modifications or damaging or corrosive cargo in the Kia Vehicle.
- Any surface corrosion of the Kia Vehicle which does not result in perforation, such as that typically caused by sand, salt, hail or stones.
- Any perforation due to corrosion of the Kia Vehicle which does not result from a defect in materials or workmanship, but from failure to maintain the Kia Vehicle in accordance with the procedures specified in paragraph 3. "Your Responsibilities" (page 14) of this warranty manual and the Owner's Manual provided with your Kia Vehicle.
- Any perforation due to corrosion of a part of the Kia Vehicle which is not a body sheet metal panel. As used herein, "body sheet metal panel" specifically excludes all parts which are components of the exhaust system of the Kia Vehicle.
- Defects or failure resulting from the use of new parts not sold or approved by Kia, or used parts, or the resultant damage to associated parts or systems.

3. Your Responsibilities

Inspect the body sheet metal panels of your Kia Vehicle frequently and if you detect any stone chips or scratches in the paint or protective coating, touch them up immediately.

In addition, under certain conditions, special care should be taken to protect your Kia Vehicle from corrosion.

- If you drive on salted roads, or if you drive near the ocean, flush the underbody as needed, and at least once a month, with clean water.
- It is important to keep the drain holes in the lower edges of the body clear.
- If your Kia Vehicle is damaged due to an accident or any event which may cause damage to the paint, have your Kia Vehicle repaired as soon as possible.
- If you carry special cargo, such as chemicals, fertilizers, deicing salt, or other corrosive substances, be sure that such materials are well packaged and sealed.
- If you drive frequently on gravel roads, we recommend that you install stone guards behind each wheel.

4. To Get Warranty Service

You must take your Kia Vehicle, along with this manual, to any Authorized Kia Dealer in the United States during its normal service hours.

If you have any questions or need assistance regarding this warranty, refer to the "When You Need to Talk to Kia" starting on Page 40.

5. Limited Liability

The liability of Kia under this warranty is limited solely to the repair or replacement of Kia-supplied parts defective in material or workmanship by an Authorized Kia Dealer at its place of business, and specifically does not include any expense of or related to transportation to such a dealer or payment for loss of use of the Kia vehicle during warranty repairs.

6. Other Terms

The "Other Terms" stated on page 9 in the New Vehicle Limited Warranty section of this manual also apply to this warranty.

Emission Warranty Definitions

KIA

- (a) "EPA" means the U.S. Environmental Protection Agency.
- (b) "Owner" means the original and each subsequent owner of a Kia Vehicle.
- (c) "Kia Part" means a part sold by an Authorized Kia Dealer, whether new or remanufactured, and supplied by Kia.
- (d) "Emission Warranty Part" means a catalytic converter, thermal reactor, or other component installed on or in a Kia Vehicle by or at the direction of Kia for the sole or primary purpose of reducing the Kia Vehicle's emissions (not including those vehicle components which were in general use prior to model year 1968 and the primary function of which is not related to emission control). A list of typical Emission Warranty Parts is set forth at the end of this warranty.
- (e) "Certified Part" means a replacement part for a Kia Vehicle certified in accordance with after market part certification regulations issued by the EPA.
- (f) "Written Maintenance Instructions" means those maintenance and operation instructions, together with the time and/or mileage interval at which such maintenances are to be performed, specified in the Owner's Manual for the Kia Vehicle or this Warranty and Consumer Information Manual as being necessary to assure compliance of the Kia Vehicle with applicable emission standards during the term of this warranty, as specified by law.

Emission Defect Warranty

Vehicles Equipped with a California Certified Emission Control System and registered or normally operated in the State of California or any other state *that adopts California emission warranty provision are also entitled to the California Emission Warranty. (See to Page 24 of this Manual).

*Currently Massachusetts and Vermont.

Kia Motors America, Inc. warrants to the ultimate purchaser, and each subsequent purchaser, that your Kia Vehicle is (1) designed, built, and equipped so as to conform at the time of sale with the applicable regulations of the United States Environmental Protection Agency (the "EPA"), and (2) free from defects in materials and workmanship which would cause it to fail to conform with the applicable regulations for a period of vehicle operation that does not exceed 24 months or 24,000 miles, whichever occurs first, if the failed Emission Warranty Part is listed in the 24 Month/24,000 Mile Emission Warranty Parts List at the end of this Federal Emission Control Warranty or for a period of vehicle operation that does not exceed 96 months or 80,000 miles, whichever occurs first, if the failed Emission Warranty Part is listed in the 96 Month/80,000

Mile Emission Warranty Parts List at the end of this Federal Emission Control Warranty. The applicable warranty period shall begin on either the date the Kia Vehicle is sold to the first retail owner, or on the date the Kia Vehicle is first placed in service (for example if used as a demonstrator, lease, or company car), whichever is earlier. If there should be such defects within this period, Kia will, at its option, repair or replace them with new or remanufactured parts, free of charge at an Authorized Kia Dealer in the United States and the liability of Kia under this warranty is solely limited to such repair or replacement.

This warranty does not apply to or include repair or replacement required, not as a result of defects in materials or workmanship of Kia but, as a result of such factors as (i) accidents, (ii) misuses, (iii) lack of proper maintenance, (iv) repairs improperly performed or replacements improperly installed by any person other than a Kia Dealer, (v) a replacement part or accessory not conforming to the Kia specifications, or (vi) any of the items listed under "What is Not Covered" in the New Vehicle Limited Warranty on pages 7-8 and "Other Items Not Covered by this Warranty" on page 20 of this manual.