

PE06-002

HYUNDAI

3/16/2006

TAB 1

(TAB 2 FIRST 5 PAGES & 3

PART 1 OF 3)

PART 5 OF 7

PE06-002
HYUNDAI
3/16/2006
TAB 2

WARRANTY HELP DESK 1-800-328-3217

7:00am-8:30pm PST, Monday-Friday
For Warranty Policy, Procedural, and
Claim Processing Questions

WARRANTY CLAIM REFERENCE GUIDE

MOTORS AMERICA
11-115139
MAINT

System: _____ Miles: _____

Limit: Months _____ Miles _____
 Status: none

Location: _____

Part Install Date: _____ PIR: _____
 Detail line count: _____
 Qty/hrs Line Total

Parts \$ _____ Other \$ _____ More...
 Total \$ _____

Old/New Cls F11-Old/New N/O F13-Delete F17-Clr

WARRANTY TYPE CODES

A	Service Adjustment
B	Original Equipment Battery
C	Control and Performance
D	Power Train
E	Emission
G	Checklist
GP	Checklist Program
P	Replacement Parts
W	Mile 24 Month/48,000 Mile

WARRANTY COVERAGE AT-A-GLANCE (1983-1988 MODEL YEAR VEHICLES)

Vehicle Model Year	Months in Service	MILEAGE IN SERVICE											
		10,000	20,000	30,000	40,000	50,000	60,000	70,000	80,000	90,000	100,000		
Service Adjustment	ALL	12	Unlimited										
Basic	ALL	36	Unlimited 50,000										
Power Train	1984-1988	60	Unlimited 60,000										
Original Equipment Battery	ALL	36	Unlimited (100% for 12 months, prorated through 24th month)										
Audio Equipment	1981	36	Unlimited 30,000										
	1984	12	Unlimited										
	1985-1988	36	Unlimited 30,000										
Safety Restraint	ALL	36	Unlimited 30,000										
Anti-Performance	ALL	60	Unlimited 100,000										
Converter*	1984-1988	36	Unlimited 15,000										
Emission	Emission Defect	1983-1984	60	Unlimited 50,000									
	- Any Related Part	1985-1988	34	Unlimited 30,000									
	- Specific Parts	1985-1988	36	Unlimited 50,000									
Emission Performance	- Any Related Part	ALL	24	Unlimited 20,000									
	- Specific Parts	1983-1984	60	Unlimited 50,000									
		1985-1988	36	Unlimited 20,000									
Emission	Emission Defect	ALL	36	Unlimited 50,000									
	- Any Related Part	ALL	34	Unlimited 70,000									
	- Specific Parts*	ALL	36	Unlimited 60,000									
Replacement Parts & Accessories	ALL	12	Unlimited (from purchase date)										

NOTE: These are warranted by the two manufacturers.
 *Except those specified parts covered by the Federal Emission Performance Warranty for 1985-1988 model year vehicles.
 Except 1985.5 Buicks and 1988 Sports.

DCS HELP DESK 1-800-327-3707

8:00am-6:30pm PST, Monday-Friday

DCS Host System Hours: 8:00am-6:00pm PST, Monday-Friday
For Computer Related Questions



CONDITION CODES

- 01 Backfire, Afterfire
- 02 Back Strain
- 03 White Strain
- 04 Engine Excessive Vibration
- 05 Engine Humming, Flat Spot
- 06 Engine Stalling (Intermittent)
- 07 Stalling While Driving
- 08 Stalling While Idling
- 09 Stalling When Stopping
- 10 Stalling During Throttle Closing
- 11 Run On
- 12 Won't Start
- 13 Excessive Fuel Consumption
- 14 Excessive Oil Consumption
- 15 Filled Air Intake Test
- 16 Hard To Restart
- 17 Misfires, Surging
- 18 Weak, Uneven Acceleration
- 19 RPM Too Low
- 20 RPM Too High
- 21 Lack of Power
- 22 Low Oil Pressure Indicated
- 23 Misfire
- 24 Oil Diluted
- 25 Chattering
- 26 Popping
- 27 Hissing or Interference
- 28 Pressure Cylinder Head, or Sealing
- 29 Rough Idle
- 30 Low Fuel Pressure, Improper Injector Spraying
- 31 Dead Battery
- 32 Over Charging
- 33 Under Charging
- 34 Temperature Gauge Inaccurate
- 35 Insufficient Air Conditioning
- 36 Improper Memory
- 37 Improper Voltage Control
- 38 Poor Reception
- 39 Poor Sound Quality
- 40 Radio Interference
- 41 Radio Dead Interference
- 42 Hood Latch Improperly Adjusted
- 43 Improper Engagement
- 44 Improper Disengagement
- 45 Improper Shift
- 46 Improper Shifting Point
- 47 Jumps Out of Gear
- 48 No Shift
- 49 Shifting Interference
- 50 Shift Slush
- 51 Slipping
- 52 Will Not Engage or Disengage
- 53 Brake Shudder
- 54 Insufficient Brakes
- 55 Pulls to Left or Right
- 56 Spongy Pedal
- 57 Hard to Turn
- 58 Irregularly Tires
- 59 Whining or Vibration
- 60 Unusual Vehicle Height
- 61 Unusual or Unusual Tire Wear
- 62 Vehicle Bouncing
- 63 Vehicle Pull or Drift
- 64 Vehicle Vibration
- 65 Whining or Rattling
- 66 Clipped, Scattered
- 67 Color Mis-Matched
- 68 Cracking, Hairline Cracking
- 69 Oil, Foreign Material
- 70 Faded, Discolored
- 71 Insufficient Paint, No Paint
- 72 Peeling, Flaking
- 73 Rust, Soap, Damage
- 74 Does Not Switch Off, Indicator Stays On, Light Stays On, Warning Light Stays On
- 75 Does Not Switch On, Indicator Stays Off, Light Stays Off, Warning Light Stays Off
- 76 Improper Indication
- 77 Improper Operation
- 78 Indicator From Floor
- 79 Low Oil Pressure, Insufficient Lubrication or Fluid

- 80 No or Late Return to the Original Position
- 81 Fuel Mixture Wiring
- 82 Solenoid Weak
- 83 Control Sol, VMS Not Return
- 84 Air Intake Test, Duct, Light Leaks
- 85 Fuel Light
- 86 Oil Leak, Green Leak
- 87 Water Leak, Control Leak
- 88 Contamination
- 89 Excessive Operating Noise
- 90 Resonance Noise
- 91 Unusual Noise
- 92 Unusual Vibration, Chatter
- 93 Brake Fade
- 94 Burnt, Smells, Damage
- 95 Unusual Color
- 96 Cracking/Chipping Operation
- 97 Does Not Close, Does Not Lock
- 98 Does Not Open, Does Not Un-Lock
- 99 Heavy
- 00 Light
- 01 Out of Proper Position
- 02 Poor Appearance, Dull, Spilt, Not Wipe
- 03 Poor Visibility, Not Clear
- 04 Interfere With Another Part
- 05 Missing Part
- 06 Wrong Part
- 07 Wrong (Use Appropriate Condition Code)

Use only the code condition code for any vehicle condition, as long as the condition code listed applies to the customer complaint.

Not for use for items which fall off the vehicle after delivery to the dealership.

WARRANTY

Dealer: CHRYSLER NORTHAM KIA
R/O #: _____ R/O Date: _____

Claim #: _____ Type: _____
Condition Code: _____
Cause: _____
General Part: _____
SUG Part Install Miles: _____ SUG
SEM: _____

Type	Part/Labor Sp	Description

Amount: Labor \$

F3-Exit F5-Refresh F7-Search F10-

CAUSE CODES

- 1A Broken, Cracked, Split, Oil, Torn
- 1B Bent, Broken, Warped, Spring, Jammed, Worn, Stretched
- 1C Cracked, Blurred, Faded
- 1D Discolored, Wash, Soil
- 1E Excessive Wear
- 1F Melted
- 1G Porous, Pin Hole
- 1H Rust, Corrosion, Perforation
- 1J Scurry, Galled
- 1K Solder Broken
- 1L Stained
- 1M Dented, Dipped
- 1N Faded, Flaking, Thread Seized
- 1O Flap in Material
- 1P Improper Adjustment
- 1Q Improper Assembly
- 1R Improper Mounting
- 1S Improper Torque
- 1T Improper Weld, Weld Cracked
- 1U Improperly Sealed
- 1V Incomplete Fit
- 1W Loose, Poor Fit
- 1X Missing Part
- 1Y Damaged or Poor Sealing or Adhesive
- 1Z Out of Balance
- 2A Out of Position or Mis-Aligned
- 2B Wrong Part
- 2C Burned Out
- 2D Contaminated or Dirty
- 2E Damaged Cut
- 2F Damaged Toward, Connector
- 2G Dead or Weak Battery
- 2H Electrolyte
- 2I Shorted, Shorted
- 2J Loose Wires
- 2K Loose Mold, Pin Connector
- 2L Open Circuit, Wire Cut
- 2M Poor Contact, Poor Gaskets
- 2N Poor Contact, Poor Gaskets
- 2O Poor Contact, Poor Gaskets
- 2P Poor Contact, Poor Gaskets
- 2Q Poor Contact, Poor Gaskets
- 2R Poor Contact, Poor Gaskets
- 2S Poor Contact, Poor Gaskets
- 2T Poor Contact, Poor Gaskets
- 2U Poor Contact, Poor Gaskets
- 2V Poor Contact, Poor Gaskets
- 2W Poor Contact, Poor Gaskets
- 2X Poor Contact, Poor Gaskets
- 2Y Poor Contact, Poor Gaskets
- 2Z Poor Contact, Poor Gaskets

Use only the code condition code for any vehicle condition, as long as the condition code listed applies to the customer complaint.

Not for use for items which fall off the vehicle after delivery to the dealership.

Warranty Claim Procedure

CONDITION CODES

Condition Codes

N01	Hard or Impossible Starting	N31	Pulls
N02	Rough Idling	N32	Spongy Pedal
N03	Surge, Stumble, Hesitating	N33	Unstable Steering
N04	Engine Knocking	N34	Excessive Shock, Excessive Vibration
N05	Choke Malfunction	N35	Uneven Vehicle Height
N06	Engine Stalling	N37	Excessive Knocking
N07	Excessive Fuel Consumption (Except Fuel Leak)	N38	Unusual Tire Wear
N08	Excessive Oil Consumption (Except Oil Leak)	N60	Deterioration
N09	Overheating	N51	Improper Opening & Closing
N10	Engine run-on	N52	Dirty, Stain
N11	Fails To reach Normal Operating temperature	N53	Discoloration
N12	Overflowing	N54	Poor Chrome Plating, Poor Painting
N13	Poor Acceleration	N56	Rust, Corrosion, Perforation
N14	Abnormal Combustion	N61	Dead Battery
N15	Poor Engine Power	N63	Inaccurate (Meter, Clock, Gauge)
N16	Percolation, Vapor Lock	N64	Poor Sound (Horn, Radio)
N17	Improper Exhaust Gas	N66	Electrical Malfunction
N18	Back-Fire, After-Fire	N68	Blown Fuse
N20	Engine Check Lamp	N69	Warning Light On
N21	Shuddering, Chattering Vibration	N83	Poor Recovery
N22	Slipping	N86	Falling-Off, Sagged, Loosening
N23	Falls To Disengage	N87	Oil Leak
N24	Jumping-Out	N88	Water Leak, Entering
N25	Improper Synchronizing	N89	Other Leaking
N26	Abnormal Shift	N92	Grabs
N27	Impossible Shift	N93	Interface
N29	Squeaking, Squealing, Abnormal Noise	N94	Inoperative ✓
N30	Dragging	N95	High Effort
		N96	Poor Maneuverability
		N98	Other

Warranty Claim Procedure

CAUSE CODES

Cause Codes

C01	Burnt, Melted	C24	Improper Clearance
C02	Frozen (icing)		Back Lash, Free Play
C03	Cracked, Scarred, (E.G. Cut Bruised)	C26	Lack of Lubricant
C04	Peeling, Come-Off	C28	Improper Welding
C05	Rusty, Corroded	C29	Poor Fit, Loose Connection
C06	Broken, Split, Torn	C31	Sticking, Seized
C07	Cracked	C32	Foreign Material Clogged
C08	Porous, Pinholes	C37	Color Mismatch
C09	Deformed (Bent, Twisted, Warped, Shrunk, Wrinkled)	C38	Improper Sealing, Sealer Omitted/ Skipped
C10	Weakened, Loss of Tension or Resilience	C40	Poor Adjustment
C11	Abnormal Wear	C48	Vacuum Leak
C12	Out of Balance	C61	Incorrect Part
C15	Poor Contact	C62	Missing Part
C19	Vapor Lock	C88	Water Entering
C20	Poor Installation	C96	Normality
C23	Improper Machining or Forming	C99	Other

PE06-002
HYUNDAI
3/16/2006
TAB 3



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WARRANTY AND CONSUMER INFORMATION MANUAL

Important

Please keep this manual with your Kia Vehicle. This manual should be presented to a Kia Dealer if warranty service is needed. This manual should remain with your Kia Vehicle if you sell it so future owners will have this information.

Definitions

As used in this manual (unless otherwise specifically stated):

"Kia" means Kia Motors America, Inc., 9801 Muirlands Blvd. P.O. Box 52410 Irvine, CA 92619-2410, U.S.A., the distributor of Kia Vehicles in the United States.

"Kia Vehicle" means a 2001 model year Kia Motor Vehicle manufactured by Kia Motors Corporation, 15-21 Yeouui DoDong, Yongsong-gu, Seoul, Korea.

"Authorized Kia Dealer" means a person in the United States of America authorized by Kia Motors America, Inc. to service Kia Vehicles or perform repairs under the warranties in this manual.

"Kia Accessory" means a genuine Kia Accessory or genuine Kia optional equipment supplied by Kia Motors America, Inc.

Owner's Name

Address

City State Zip Code

Salesperson's Name

Dealer's Name

Address

City State Zip Code

Telephone Number Dealer Code Date of Retail Delivery or First Use

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Vehicle Identification Number

Speedometer Replacement Record

The speedometer in this vehicle was replaced on _____ date
with _____ miles.

Dealer Name

Dealer Signature

To determine true vehicle mileage, the mileage noted here should be added to the current mileage shown on the speedometer installed.

Welcome	2
Warranty Coverage	3
New Vehicle Limited Warranty	4
Anti-Perforation Limited Warranty	11
Federal Emission Control Warranty	13
California Emission Control Warranty	23
Replacement Parts and Accessories Limited Warranty	31
Scheduled Maintenance Record	34
Dealer Certification	38
When You Need to Talk to Kia	39

KIA

Welcome from Kia

The latest engineering techniques have been incorporated into the design and production of all Kia Vehicles in order to please each driver. From the moment you get behind the wheel of your new Kia Vehicle, You'll notice how satisfying it feels. A feeling you'll appreciate for as long as you own your Kia Vehicle. You'll also be pleased to know how strongly we stand behind every Kia Vehicle. The New Vehicle 60 month/60,000 Mile Limited Warranty described in this manual is one of the finest available.

Together with your Owner's Manual, this warranty and consumer manual details the warranties and maintenance intervals we recommend you follow to maximize the performance of your Kia Vehicle.

In addition, your Authorized Kia Dealer will take care of all your service needs using Genuine Kia Parts.

They'll do all they can to ensure that your vehicle continues to exceed all of your expectations.

At Kia, it's not enough to sell vehicles that look pleasing in the showroom. We're committed to making sure you enjoy your Kia for years to come.



Warranty Coverage at a Glance

This chart illustrates warranty coverage and term by months and miles. Please refer to the appropriate sections in this book for detailed information regarding each of these warranties.

		MILES IN SERVICE									
Page Number	Warranty Service	10,000	20,000	30,000	40,000	50,000	60,000	70,000	80,000	90,000	100,000
	Basic	60,000									
	Power Train*1	Original Owner Only 100,000									
	Service Adjustment	12,000									
	Original Equipment Battery*2	Unlimited									
	Paint	36,000									
	Audio	36,000									
	Anti-Perforation	100,000									
	Emissions Defect	50,000									
	• Any Related Parts	24,000									
	• Specific Parts	60,000									
	Emission Performance	24,000									
	• Any Related Parts	50,000									
	• Specific Parts	80,000									
	Emissions Defect	50,000									
	• Any Related Parts	70,000									
	• Specific Parts*3	70,000									
	Emission Performance	50,000									
	Replacement Parts & Accessories	Unlimited (from purchase date)									

NOTE: Tires are warranted by the tire manufacturers.

*1 Original owner 120 Months/100,000 Miles Second and Subsequent Owner(s) 60 Months/60,000 Miles.

*2 100% within 24 Months/Unlimited Mileage, 75% Cost of Battery charge to the Customer in Months 25-36.

*3 Except those specified parts covered by the Federal Emission Performance Warranty.

What Is Covered

Kia Motors Corporation warrants that your new Kia Vehicle is free from defects in material or workmanship, subject to the following terms and conditions. An Authorized Kia Dealer will make necessary repairs, using new or remanufactured parts, to correct any problem covered by this limited warranty without charge to you.

1. The Warranty Period

The New Vehicle Limited Warranty is divided into various periods. Each period begins on the date the vehicle is sold to the first retail purchaser or put into service, whichever occurs first. Any remaining portion of the warranty except the 120 Month/100,000 Mile Power Train(Original Owner)warranty is fully transferable to subsequent owners.

2. Warranty Coverage

• Basic Warranty Coverage

Except as limited or excluded below, all components of your new Kia Vehicle are covered for 60 months or 60,000 miles, whichever comes first, from the earlier date of either retail delivery or first use of the Kia Vehicle.

• Power Train Coverage

Upon expiration of the 60 month/60,000 mile, Basic Warranty Coverage, the Power Train Limited Warranty for the Original Owner begins and will continue to cover the following components up to 120 Months or 100,000 miles, whichever comes first, from the earlier date of either retail delivery or first use of the Kia Vehicle. It does not cover wear maintenance items, tires and conditions excluded under "Exceptions" and "What is Not Warranted."

- **Engine:** Cylinder block, cylinder head, all internal parts, timing gear, seals and gaskets, timing belt and cover, intake and exhaust manifolds, valve cover, flywheel, oil pan, oil pump, water pump and engine mounts.
- **Transaxle:** Transmission case, internal parts, torque converter, driveshafts, universal joints, front hubs, bearings, seals and gaskets, and transmission mounts.
- **Axles:** Axle shafts and C-V joints (couplings), bearing supports and seals, hub and wheel bearings.

- **Transmission:** Transmission case, transfer case, torque converter, internal parts, seals and gaskets and transmission mounts.
- **Differentials:** Front and rear differential assemblies, cases, all internal part, seals and gaskets.
- **Propeller Shafts:** Drive shafts, universal joints.

Original Owner

Original Owner is defined as the first retail purchaser of the vehicle, and their immediate family members (i.e. wife, husband, son, daughter, stepson, stepdaughter), who took delivery of the vehicle on its date of first use. If the vehicle was first placed in service as a lease vehicle, and the lessee, or an immediate family member of the lessee, purchase the vehicle at the end of the lease, the 120 Month/100,000 Mile Power Train Limited Warranty remains in effect. This Warranty is not transferable to any subsequent owner. Subsequent owners have powertrain components covered the 60 month/60,000 Miles Kia Basic Warranty Coverage. 120 Month/100,000 mile Power Train Limited Warranty also excludes

coverages for vehicle placed in commercial use (i.e. taxi, route delivery, livery service, rental, etc.)

• Adjustment Coverage

Service adjustments are covered for the first 12 Months/12,000 Miles. Service adjustments means minor repairs not usually associated with the replacement of parts, such as wheel balance and alignment, free play or tension adjustment of cables, belts, levers and pedals, engine adjustments (idle speed, etc.), body parts, fittings, etc.

3. Exceptions

The items specified below are covered for periods different from the basic coverage.

• Air Conditioner Refrigerant Charge

Air conditioner refrigerant charge is covered for the first 12 months of the warranty period regardless of mileage. Over the balance of the warranty period, refrigerant charge is covered only when replenished as part of a warranty repair.

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- **Audio Systems**

An original equipment radio, cassette, tape drive or compact disk player are covered for the first 36 months/36,000 miles whichever comes first, from the earlier date of either retail delivery or first use of the Kia Vehicle.

- **Battery**

The original equipment battery is fully covered for the first 24 months of the warranty period regardless of mileage. After 24 months but within 36 months, 75% of the replacement battery's suggested retail price will be your responsibility. Labor charge for replacement of the original equipment battery during the warranty period is covered by Kia.

- **Towing**

If your vehicle is not drivable because of a problem covered by this warranty, call 1-800-333-4Kia for towing assistance. Towing service arranged or authorized by Kia will be covered to the nearest Authorized Kia Dealer or authorized service location.

- **Paint**

Paint repairs are covered for the first 36 Months from the date of original retail delivery or date of first use, or 36,000 miles, whichever occurs first.

- 4. **Limited Liability**

The liability of Kia under this warranty is limited solely to the repair or replacement of parts defective in Kia-supplied material or workmanship by an Authorized Kia Dealer at its place of business, and specifically does not include any expense for or related to transportation to such a dealer or payment for loss of use of the Kia Vehicle during warranty repairs.

What Is Not Covered

Damage Due to Factors Beyond the Manufacturer's Control

Examples of these factors include, but are not limited to:

- Misuse of the Kia Vehicle such as driving over curbs, overloading, racing, etc. (Proper usage is described in your Owner's Manual).

Accidents such as collision, fire, theft, riot, etc.

Alteration, modification, tampering, etc.

- Damage or surface corrosion from the environment such as acid rain, airborne fallout (chemicals, tree sap, etc.), salt, road hazards, hail, wind storm, lightning, floods and other acts of God.
- Cosmetic conditions or surface corrosion from stone chips or scratches in the paint.

Damage due to Lack of Maintenance or the Use of Wrong Fuel, Oil or Lubricants

- Lack of proper maintenance as described in your Owner's Manual.
- Improper maintenance or the use of other than the specified fuel, oil or lubricants recommended in your Owner's Manual.

Normal Deterioration

- Normal wear, tear or deterioration such as discoloration, fading, deformation, etc.
- Surface corrosion on any part other than the body sheet metal panels forming the exterior appearance of a Kia Vehicle.

Normal Maintenance

- Normal maintenance services such as : cleaning & polishing, minor adjustments, lubrication, oil/fluid changes, filters, anti-freeze coolant replenishment, wheel alignment and tire rotation unless such services are performed as part of a covered warrantable repair.
- Normal maintenance items (#) are warranted in normal service, only when the replacement is the result of a defect in material or workmanship, for 12 months from the date of original retail delivery or date of first use, or 12,000 miles, whichever occurs first, or up to the first scheduled maintenance replacement interval.(#-such as belts, brake pads and linings, clutch linings, filters, wiper blades and bulbs, high tension cord.)

KIA

KIA

- Normal deterioration or wear of any part.
- Spark plugs, Worn brake pads/linings, Worn clutch linings, Filters, Worn wiper blades, Bulbs and Fuses, Other wear and consumable items
- Maintenance services described as "Scheduled Maintenance Services", "Owner Maintenance Services" or "Appearance Care" in your Owner's Manual.

Altered Mileage

- Any repair of a Kia Vehicle on which the odometer has been altered or on which the actual mileage cannot be readily determined.
(When replacing the speedometer, the "Speedometer Replacement Record" on the inside front cover must be filled in by an Authorized Kia Dealer.)

Extra Expenses and Damages

- Any economic loss or other incidental, special,

consequential, or exemplary damages. This includes, without limitation, payment for loss of use of the Kia Vehicle, lodging, car rentals, travel costs, loss of pay and any other expenses or damages.

Tires

- Tires are warranted by the tire manufacturers. Refer to the tire warranty pamphlets provided with your Kia Vehicle.

Production Changes

- Kia and its Authorized Kia Dealers reserve the right to make changes in vehicles built and/or sold by Kia and its Authorized Kia Dealers at any time without incurring any obligation to make the same or similar changes on vehicles previously built and/or sold.

Your Responsibilities

Maintenance

You are responsible for properly operating and maintaining your Kia Vehicle in accordance with the instructions described in your Owner's Manual. If your vehicle is used under severe driving conditions, you should follow the maintenance requirements described in your Owner's Manual for severe driving conditions.

Maintenance Records

You should retain maintenance records since it may be necessary, in some instances, for you to show that the required maintenance has been performed.

The "Scheduled Maintenance Record" on page 34 should be filled in when scheduled maintenance is performed. Keep all receipts and make them available in case questions arise about maintenance.

To Get Warranty Service

You must take your Kia Vehicle, along with this manual, to an Authorized Kia Dealer in the United States during its normal service hours. While any Authorized Kia Dealer will perform warranty service, Kia recommends that you return to the dealership where you purchased your Kia Vehicle because of their continued personal interest in you. If you have any questions or need assistance regarding this warranty, refer to "When You Need to Talk to Kia" starting on page 39.

Other Terms

This warranty is applicable to Kia Vehicles registered and normally operated in the United States.

KIA

KIA

THE DURATION OF ALL IMPLIED WARRANTIES, IF ANY, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY AND FITNESS, ARE LIMITED RESPECTIVELY TO THE DURATION OF THIS EXPRESSED WARRANTY.

THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER EXPRESSED WARRANTIES (EXCEPT THOSE SET FORTH SEPARATELY IN THIS MANUAL) ON THE PART OF KIA MOTORS AMERICA, INC. OR THE AUTHORIZED KIA DEALER SELLING THE KIA VEHICLE. NO DEALER, OR ANY AGENT OR EMPLOYEE THEREOF, OR ANY OTHER PERSON, IS AUTHORIZED TO EXTEND OR ENLARGE THIS WARRANTY. KIA MOTORS AMERICA, INC. SHALL NOT BE LIABLE FOR ANY ECONOMIC LOSS, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR EXEMPLARY DAMAGES, OR ANY SERVICE NOT EXPRESSLY PROVIDED FOR HEREIN.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Kia Motors America, Inc. warrants that the body sheet metal panels of your new Kia Vehicle are free from defects in materials or workmanship which result in perforation (hole through the body panel) due to corrosion, subject to the following terms and conditions.

An Authorized Kia Dealer will either repair or replace any body sheet metal panel perforated due to corrosion resulting from defects in material or workmanship under normal use without charge to you.

1. Warranty Period

The warranty period is for the first 60 months or 100,000 miles from the earlier date of either retail delivery or first use of the Kia Vehicle. During the warranty period, this warranty is transferable to subsequent owners.

2. What Is Not Covered

- Any perforation due to corrosion of the Kia Vehicle which is caused by industrial fallout, accident, damage, abuse, vehicle modifications or damaging or corrosive cargo in the Kia Vehicle.
- Any surface corrosion of the Kia Vehicle which does not result in perforation, such as that typically caused by sand, salt, hail or stones.
- Any perforation due to corrosion of a part of the Kia Vehicle which is not a body sheet metal panel. As used hereun, "body sheet metal panel" specifically excludes all parts which are components of the exhaust system of the Kia Vehicle.
- Defects or failure resulting from the use of new parts not sold or approved by Kia, or used parts, or the resultant damage to associated parts or systems.
- Any perforation due to corrosion of the Kia Vehicle which does not result from a defect in materials or workmanship, but from failure to maintain the Kia Vehicle in accordance with the procedures specified in paragraph 3. "Your Responsibilities" (page 12) of this warranty manual and the Owner's Manual provided with your Kia Vehicle.

3. Your Responsibilities

Inspect the body sheet metal panels of your Kia Vehicle frequently and if you detect any stone chips or scratches in the paint or protective coating, touch them up immediately.

In addition, under certain conditions, special care should be taken to protect your Kia Vehicle from corrosion.

- If you drive on salted roads, or if you drive near the ocean, flush the underbody as needed, and at least once a month, with clean water.
- It is important to keep the drain holes in the lower edges of the body clear.
- If your Kia Vehicle is damaged due to an accident or any event which may cause damage to the paint, have your Kia Vehicle repaired as soon as possible.
- If you carry special cargo, such as chemicals, fertilizers, delclog salt, or other corrosive substances, be sure that such materials are well packaged and sealed.
- If you drive frequently on gravel roads, we recommend that you install stone guards behind each wheel.

4. To Get Warranty Service

You must take your Kia Vehicle, along with this manual, to any Authorized Kia Dealer in the United States during its normal service hours.

If you have any questions or need assistance regarding this warranty, refer to the "When You Need to Talk to Kia" starting on Page 39.

5. Limited Liability

The liability of Kia under this warranty is limited solely to the repair or replacement of Kia-supplied parts defective in material or workmanship by an Authorized Kia Dealer at its place of business, and specifically does not include any expense of or related to transportation to such a dealer or payment for loss of use of the Kia vehicle during warranty repairs.

6. Other Terms

The "Other Terms" stated on page 9 in the New Vehicle Limited Warranty section of this manual also apply to this warranty.

Emission Warranty Definitions

- (a) "EPA" means the U.S. Environmental Protection Agency.
- (b) "Owner" means the original and each subsequent owner of a Kia Vehicle.
- (c) "Kia Part" means a part sold by an Authorized Kia Dealer, whether new or remanufactured, and supplied by Kia.
- (d) "Emission Warranty Part" means a catalytic converter, thermal reactor, or other component installed on or in a Kia Vehicle by or at the direction of Kia for the sole or primary purpose of reducing the Kia Vehicle's emissions (not including those vehicle components which were in general use prior to model year 1968 and the primary function of which is not related to emission control). A list of typical Emission Warranty Parts is set forth at the end of this warranty.
- (e) "Certified Part" means a replacement part for a Kia Vehicle certified in accordance with after market part certification regulations issued by the EPA.
- (f) "Written Maintenance Instructions" means those maintenance and operation instructions, together with the time and/or mileage interval at which such maintenances are to be performed, specified in the Owner's Manual for the Kia Vehicle or this Warranty and Consumer Information Manual as being necessary to assure compliance of the Kia Vehicle with applicable emission standards during the term of this warranty, as specified by law.



Emission Defect Warranty

Vehicles Equipped with a California Certified Emission Control System and registered or normally operated in the State of California or any other state *that adopts California emission warranty provision are also entitled to the California Emission Warranty. (See to Page 23 of this Manual).

*Currently Massachusetts and Vermont.

Kia Motors America, Inc. warrants to the ultimate purchaser, and each subsequent purchaser, that your Kia Vehicle is (1) designed, built, and equipped so as to conform at the time of sale with the applicable regulations of the United States Environmental Protection Agency (the "EPA"), and (2) free from defects in materials and workmanship which would cause it to fail to conform with the applicable regulations for a period of vehicle operation that does not exceed 24 months or 24,000 miles, whichever occurs first, if the failed Emission Warranty Part is listed in the 24 Month/24,000 Mile Emission Warranty Parts List at the end of this Federal Emission Control Warranty or for a period of vehicle operation that does not exceed 96 months or 80,000 miles, whichever occurs first, if the failed Emission Warranty Part is listed in the 96 Month/80,000

Mile Emission Warranty Parts List at the end of this Federal Emission Control Warranty. The applicable warranty period shall begin on either the date the Kia Vehicle is sold to the first retail owner, or on the date the Kia Vehicle is first placed in service (for example if used as a demonstrator, lease, or company car), whichever is earlier. If there should be such defects within this period, Kia will, at its option, repair or replace them with new or remanufactured parts, free of charge at an Authorized Kia Dealer in the United States and the liability of Kia under this warranty is solely limited to such repair or replacement.

This warranty does not apply to or include repair or replacement required, not as a result of defects in materials or workmanship of Kia but, as a result of such factors as (i) accidents, (ii) misuse, (iii) lack of proper maintenance, (iv) repairs improperly performed or replacements improperly installed by any person other than a Kia Dealer, (v) a replacement part or accessory not conforming to the Kia specifications, or (vi) any of the items listed under "What is Not Covered" in the New Vehicle Limited Warranty on pages 7-8 and "Other Items Not Covered by this Warranty" on page 19 of this manual.

This warranty is given in lieu of all other express or implied warranties on the part of Kia Motors America, Inc. or the Authorized Kia Dealer selling the Kia Vehicle. No dealer, or any agent or employee thereof, or any other person, is authorized to extend or enlarge this warranty.

The "Other Terms" stated on page 9 of the New Vehicle Limited Warranty section of this manual also apply to this warranty.

KIA

Emission Performance Warranty

Important Notice:

This warranty has been prepared in accordance with certain regulations promulgated by the EPA which provide that a remedy will be available under this warranty only when a vehicle fails an EPA approved emission short test, generally under circumstances which subject the Owner to a penalty under local, state or federal law because of such failure. As of the date of the printing of this warranty, many states did not have vehicle inspection programs for testing vehicles for conformity with such short test and had not enacted laws subjecting vehicle Owners to such penalties. Therefore, it is possible that in many states or local areas no remedy will be available under this warranty as a matter of law.

1. Warranty

Pursuant to Section 207 (b) of the Clean Air Act, Kia warrants to each Owner that if:

- (a) The Kia Vehicle is maintained and operated in accordance with the Written Maintenance Instructions; and
- (b) The Kia Vehicle fails to conform at any time during the term of this warranty to the applicable

emission standards of the EPA and fails an EPA approved emission test approved by the EPA.

- (c) Such nonconformity results in the Owner having to bear any other sanction (including the duty to use the Kia Vehicle) under local, state or Federal law, Kia shall remedy the nonconformity at no cost to Owner except that if the Kia Vehicle has been in operation for more than 24,000 miles or 24 months since the date of retail delivery or first use of the Kia Vehicle, Kia shall be required to remedy the nonconformity only if it results from the failure of an Emission Warranty Part listed on the 96 Month/80,000 Mile Emission Warranty Parts List.

2. Term of Warranty

This warranty shall commence on either the date the Kia Vehicle is sold to the first retail delivery or owner, or on the date the Kia Vehicle is first placed in service (for example, a demonstrator, lease, or company car use), whichever is earlier. This warranty shall be effective for a period 2 years or 24,000 miles



from such date, whichever occurs first, except that if the failure to conform to applicable emission standards results from the failure of a part listed on the 96 Month/80,000 Mile Emission Warranty Parts List at the end of this Federal Emission Control Warranty, this warranty shall be effective for a period of vehicle operation that does not exceed 96 months or 80,000 miles, whichever occurs first.

Owner's Warranty Responsibilities

Each Owner is required to comply with the Written Maintenance Instructions and a claim under this warranty may be denied on the basis of noncompliance by the Owner with such instructions. If and when it is considered that the vehicle's nonconformity with the applicable emission standards has resulted from the Owner's noncompliance with those Written Maintenance Instructions which the manufacturer considers necessary for the vehicle to meet the standards, the Owner may be required to submit evidence of such compliance, and therefore, receipts and other documents covering the performance of scheduled Maintenance Service and proper use in accordance with the Written Maintenance Instructions, including

but not limited to validated Scheduled Maintenance Record of this manual, should be retained by the Owner and should be transferred to each subsequent Owner of the Kia Vehicle.

4. Use of Kia Parts

The Kia Vehicle is designed, built and tested using Kia Parts so that the Kia Vehicle is able to perform in conformity with EPA regulations as provided by this warranty. Accordingly, it is recommended that any replacement parts used for maintenance, repair or replacement of the Kia Vehicle be Kia Parts, or parts equivalent to those with which the Kia Vehicle or its engine was originally equipped.

5. Use of Non-Kia Parts

Owner may elect to use Certified Parts other than Kia Parts in the performance of any maintenance or repairs and such use in itself will not invalidate this warranty. However, use of other than Kia Parts may cause Kia to deny an Emission Performance Warranty claim if the Certified Part used is either defective in materials or workmanship or not equivalent from an emission standpoint to Kia Parts.

**Federal
Emission
Warranty**

KIA

6. Repair or Replacement by an Authorized Kia Dealer

Your Kia Dealer shall make all adjustments, repairs or replacements necessary to assure the Kia Vehicle complies with applicable emission standards of the EPA and that the Kia Vehicle will continue to comply during the remainder of the term of this warranty (if proper maintenance and operation are continued).

7. Warranty Claim Procedures

A warranty claim may be submitted by presenting the Kia Vehicle to any Authorized Kia Dealer during the Authorized Kia Dealer's regular business hours, together with a copy of a failed emissions test. Upon presentation of a claim, Kia shall notify the Owner within 30 days, or such shorter period of time within which repair is required by local, state or federal law, that the claim will be honored or shall provide the Owner in writing with an explanation of the basis upon which the claim is being denied.

Failure to notify the Owner within such time period shall cause Kia to be responsible for repairing the Kia Vehicle free of charge to the Owner, unless such

failure is attributable to the Owner or to events beyond the control of Kia or the Authorized Kia Dealer.

8. Maintenance by Other Than an Authorized Kia Dealer

Maintenance, replacement, or repair of the emission control devices and systems covered by this warranty may be performed by any automotive repair establishment or individual using Certified Parts. However, such non-Kia Certified Parts will not be covered by Kia's emission system warranties should such parts fail at a later date.

9. Customer Assistance

If you have any questions regarding your warranty rights and responsibilities, you should contact the Kia Motors America, Inc. Consumer Affairs Department toll-free at 1-800-333-4Kia. Or you may write to: Director, Field Operations and Support Division (EN-397F), Environmental Protection Agency, 401 M Street, S.W., Washington, DC 20460.

KIA

10. Other Items Not Covered by This Warranty

In addition to the above provisions, this warranty does not cover the following:

- (a) Damage resulting from such factors as accidents, acts of nature or events beyond the control of Kia.
- (b) Any economic loss, incidental, special, consequential, or exemplary damages (whether in contract or tort), including, but not limited to, loss of time, inconvenience, loss of use of the Kia Vehicle, cost of transporting the Kia Vehicle to an Authorized Kia Dealer or other repair establishment for repair or service, lodging, car rentals, travel costs, loss of pay and any other expenses or damages.
- (c) Any repair of a Kia Vehicle on which the odometer mileage has been altered or on which the actual mileage cannot be readily determined.

(When replacing the speedometer, the "Speedometer Replacement Record" on the inside front cover must be filled in by an Authorized Kia Dealer or any repair establishment utilizing Certified Parts.)

This warranty is given in lieu of all other express or implied warranties (except those set forth separately in this manual) on the part of Kia Motors America Inc. or the Authorized Kia Dealer selling the Kia Vehicle. No dealer, or any agent or employee thereof, or any other person, is authorized to extend or enlarge this warranty.

This warranty is applicable to all the Kia Vehicles certified for the 50 states, including the State of California.

24 Month/24,000 Mile Emission Warranty Parts List for Sephia/Spectra/Rio

Engine Management/Emissions Systems

- Air Flow Sensor
- Intake Air Temperature Sensor
- Fuel Injector Assembly *
- Fuel Pressure Regulator
- Throttle Body
- Linear Throttle Sensor
- Idle Speed Control Valve
- Canister
- Spark Plugs*
- Canister Close Valve
- Boost Sensor (Tank)
- Crank Angle Sensor
- Purge Control Valve
- Fuel Tank Pressure Sensor
- Water Temperature Sensor
- Oxygen Sensors

- PCV Valve
- Thermostat
- Neutral Switch
- Inhibitor Switch
- Pressure Control Valve
- Filler Cap
- Heater Control
- Air Conditioner Switch
- Clutch Switch
- Brake Switch

Miscellaneous Items Used in Above Systems

- Sensors, switches and valves
- Hoses, clamps, fittings, gaskets, sealing materials, tubing, brackets and belts
- Exhaust pipe (between exhaust manifold and catalyst)

96 Month/80,000 Mile Emission Warranty Parts List for Sephia/Spectra/Rio

- Catalyst
- Electronic Emission Control Unit
- On board Emission Diagnostic Device
- Spark plugs are warranted until the first required maintenance.

24 Month/24,000 Mile Emission Warranty Parts List for Sportage

KIA

Engine Management/Emissions Systems

- Air Flow Meter
- Canister
- Fuel Injector Assembly
- Fuel Pressure Regulator
- PCV Valve
- Throttle Body
- Thermostat
- Acceleration Sensor
- Canister Purge Solenoid Valve
- Crank Angle Sensor
- Ignition Coil
- Knock Sensor
- Oxygen Sensors
- Spark Plugs*

- Throttle Position Sensor
- Water Temperature Sensor
- Idle Speed Control Valve
- Check Valve
- Cut Valve
- Fuel Filler Cap
- Canister Close Valve
- Tank Pressure Sensor

Miscellaneous Items Used in Above Systems

- Sensors, switches and valves
- Hoses, clamps, fittings, gaskets, sealing materials, tubing, brackets and belts
- Exhaust pipe (between exhaust manifold and catalyst)

96 Month/80,000 Mile Emission Warranty Parts List for Sportage

- Catalyst
- Electronic Emission Control Unit
- On board Emission Diagnostic Device

* Spark plugs are warranted until the first required maintenance.

KIA

24 Month/24,000 Mile Emission Warranty Parts List for Optima

- Fuel Injectors
- Fuel Delivery System
- Fuel Filler Tube and Cap
- Fuel Tank
- Catalytic Converter
- Exhaust Pipe between Exhaust Manifold and Rear Catalytic Converter
- Exhaust Manifold(2.4L Only)
- Exhaust Manifold Catalytic Assembly(2.5L Only)
- Spark Plugs
- Vapor Storage Canister and Controls
- Engine Control Module
- Vacuum Hoses, Clamps, Fittings and Tubing used with the above Components and Systems
- Intake Manifold
- Ignition Coil
- Vehicle Speed Sensor
- Wheel Speed Sensor(2.5L Only)
- EGR Valve and Control System(2.4L Only)
- Manifold Absolute Pressure Sensor(2.4L Only)
- Camshaft Position Sensor(2.4L Only)
- Crank Angle Sensor(2.4L Only)
- Top Dead Center Sensor(2.5L Only)
- Crankshaft Position Sensor(2.5L Only)
- Spark Plug Cable Set
- Air Temperature Sensor
- Throttle Body
- Throttle Position Sensor
- Purge Control Solenoid Valve
- Idle Speed Control System
- PCV Valve and Hose
- Oxygen Sensor
- Air Cleaner Assembly
- Air Flow Sensor
- Water Temperature Sensor
- Vacuum, Temperature, Altitude and Speed Sensitive Valves, Sensors, Gaskets and Switches for the above Systems.

96 Month/80,000 Mile Emission Warranty Parts List for Optima

- Catalyst
- Electronic Emission Control Unit
- On board Emission Diagnostic Device
- * Spark plugs are warranted until the first required maintenance.

California Emission Control Warranty Statement

KIA

Your Warranty Rights And Obligations

The California Air Resources Board and Kia Motors America, Inc., are pleased to explain the emission control system warranty on your 2001 Kia vehicle. In California, new motor vehicles must be designed, built and equipped to meet the State's stringent anti-smog standards. Kia must warrant the emission control system on your Kia vehicle for the periods of time listed below provided there has been no abuse, neglect or improper maintenance of your Kia vehicle.

Your emission control system may include parts such as the carburetor or fuel-injection system, the ignition system, catalytic converter, and engine computer. Also included may be hoses, belts, connectors and other emission-related assemblies. Where a warrantable condition exists, Kia will repair your Kia vehicle at no cost to you including diagnosis, parts and labor.

Manufacturer's Warranty Coverage

For 3 years or 50,000 miles, whichever first occurs:

1. If your Kia vehicle fails a Smog Check inspection, all necessary repairs and adjustments will be made by Kia to ensure that your vehicle passes the inspection. This is your emission control system **PERFORMANCE WARRANTY**.
2. If any emission-related part on your Kia vehicle is defective, the part will be repaired or replaced by Kia. This is your short-term emission control system **DEFECTS WARRANTY**.

For 7 years or 70,000 miles, whichever first occurs:

If an emission-related part listed in this warranty booklet specially noted with coverage for 7 years or 70,000 miles is defective, the part will be repaired or replaced by Kia. This is your long-term emission control system **DEFECTS WARRANTY**.

KIA

Owner's Warranty Responsibilities

As the Kia vehicle owner, you are responsible for the performance of the required maintenance listed in your owner's manual. Kia recommends that you retain all receipts covering maintenance on your vehicle but Kia cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

You are responsible for presenting your Kia vehicle to a Kia dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

As the Kia vehicle owner, you should also be aware that Kia may deny you warranty coverage if your Kia vehicle or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact Kia Motors America, Inc., Consumer Affairs Department at 1-800-333-4Kia or the California Air Resource Board at 9528 Telstar Avenue, El Monte, CA 91731.

Coverage

Kia Motors America, Inc. (Kia), warrants to the owner that any vehicle certified for sale in the State of California and registered in the State of California is designed, built and equipped so as to conform with the emissions standards adopted by the California Air Resources Board. Kia warrants that this vehicle is free from defects in material and workmanship which would cause any part on this vehicle which affects emissions to fail to conform with applicable requirements or to fail to pass a required state smog check test for three years or 50,000 miles, whichever occurs first. Kia also warrants that, any part on the warranted emissions parts list in this warranty and installed as original equipment, is free from defects in material and workmanship which would cause this vehicle to fail to conform with applicable regulations for seven years or 70,000 miles, whichever first occurs.



Warranty Service

To obtain warranty service, return the vehicle to any authorized Kia dealer. Service will be performed without charge for diagnosis, parts and labor. In case of emergency, see Emergency Service Instructions.

Exclusions

This warranty does not apply to failures caused by abuse, tampering or lack of maintenance; or to any vehicle on which the odometer mileage has been altered so that the vehicle's actual mileage cannot be determined.

STATEMENT OF OWNER'S RIGHTS AND OBLIGATIONS

What Is Covered By The Warranty

If a vehicle fails a state Smog Check test during the coverage period, Kia will repair the vehicle so that it will pass a state Smog Check retest. The owner should take the vehicle to any authorized dealer for Warranty repairs and present a copy of the failed Smog Check test report to the dealer. If the owner is not notified within 30 days that a performance warranty claim is not valid then the manufacture is required to repair the vehicle free of charge.

In addition, if a warranted part fails because of a defect, Kia will repair or replace it at any authorized Kia dealer. Any other parts damaged by the failure of a warranted part will also be repaired or replaced. The repair and/or replacement will be made at no charge to the owner for parts, labor and diagnosis. For emergency situations, see the instructions under Emergency Service.

How Long Does The Warranty Last

The warranty shall apply for 3 years or 50,000 miles, whichever occurs first, except that those parts listed on the warranted parts list are covered for 7 years or 70,000 miles, whichever first occurs. Where parts are scheduled for replacement as required maintenance, the warranty shall apply until the first scheduled maintenance point listed in the Owner's Manual. This warranty begins on the date the vehicle is delivered to the original purchaser or on the date the vehicle is first placed in service, whichever occurs first.

KIA

What The Owner Must Do

It is your responsibility to perform the required maintenance and use the vehicle in accordance with Kia's written instructions. Warranty coverage will not be denied solely because there is no record of maintenance. However, failures caused by lack of required maintenance are not covered by the warranty. To avoid questions as to whether the vehicle maintenance has been performed, Kia urges that you retain all receipts and/or maintenance records indicating that service has been performed on the vehicle and these documents should be transferred to any subsequent owner of the vehicle.

Service

MAINTENANCE SERVICE CAN BE PERFORMED BY ANY QUALIFIED SERVICE OUTLET OR BY THE OWNER. HOWEVER, EXCEPT IN AN EMERGENCY SITUATION (SEE EMERGENCY SERVICE), WARRANTY SERVICE MUST BE PERFORMED BY AN AUTHORIZED KIA DEALER.

Parts

IT IS RECOMMENDED THAT ANY REPLACEMENT PARTS USED FOR MAINTENANCE OR FOR THE REPAIR OF EMISSIONS CONTROL SYSTEMS BE NEW, GENUINE KIA PARTS. However, the warranty obligations are not dependent upon the use of any particular brand of replacement parts. The owner may elect to use non-Kia parts for maintenance purposes. Use of replacement parts which are not of equivalent quality may impair the effectiveness of emissions control systems.

What Is Not Covered By Emission Warranty

Malfunctions in any part caused by misuse, alteration, tampering, disconnection or improper or inadequate maintenance.

Damage to catalytic converter due to use of leaded gasoline.

Damage resulting from fire, accident, negligence, act of God or other events beyond the control of Kia.

Maintenance replacement parts (such as spark plugs) beyond the first scheduled replacement point.

Incidental or consequential damages such as loss of use of the vehicle, loss of time, inconvenience, expense for gasoline, telephone, travel or lodging.

Any vehicle on which the odometer mileage has been altered so that actual vehicle mileage cannot readily be determined. (When the Owner replaces the speedometer or has it replaced by a repair facility, then the "Speedometer Replacement Record" on the inside front cover must be filled in by an Authorized Kia Dealer.)

Loss or damage to personal property, loss of revenue, commercial loss or other matter not specifically included.

Damage resulting from the use of a non-Kia part.

Emergency Service

If emergency Emission Control System Warranty service is required and the owner is unable to readily locate an authorized Kia dealer or if a warranted part is not available within 30 days, then, repairs may be performed at any available service establishment, or by the owner, using any replacement part. Kia will reimburse the owner for the owner's expenses including diagnostic charges for such emergency repair or replacement at Kia's suggested

retail price for all warranted parts replaced and labor charges based on Kia's recommended time allowance for the warranty repair and the geographically appropriate hourly labor rate. Replaced parts and copies of paid original receipts must be available for presentation to Kia as a condition of reimbursement for these emergency repairs. In addition, the owner must provide Kia a detailed description indicating why the situation was considered an emergency and why an authorized Kia dealer was not available. Additional information may be obtained by calling 1-800-333-4Kia. A repair not being complete within 30 days constitutes an emergency.

ATTACHED IS A LIST OF COMPONENTS WARRANTED AGAINST DEFECTS IN MATERIAL AND WORKMANSHIP FOR 7 YEARS OR 70,000 MILES ON VEHICLES/ENGINES AS NOTED.

KIA

KIA

7 Year/70,000 Mile Emission Defect Warranty List for Sephia/Spectra/Rio

Air/Fuel Metering System

- Powertrain Control Module(Engine Control Unit)

Ignition System

- Control Unit

Catalyst System

- Catalyst
- Warm-up Catalyst

After the 3 year/50,000 mile performance warranty period has passed, a Bring Check test failure due to a defect in a part which is warranted for 7 years/70,000 miles is covered under the California Emission Defect Warranty.

7 Year/70,000 Mile Emission Defect Warranty List for Sporange

KIA

Air/Fuel Metering System

- Engine Control Module(Engine Control Unit)

Ignition System

- Control Unit

Catalyst System

- Catalyst
- Warm-up Catalyst

After the 3 year/50,000 mile performance warranty period has passed, a Smog Check test failure due to a defect in a part which is warranted for 7 years/70,000 miles is covered under the California Emission Defect Warranty.

KIA

7 Year/70,000 Mile Emission Defect Warranty List for Optima

Air/Fuel Metering System

- Powertrain Control Module(Engine Control Unit)
- Mass Air Flow Sensor(2.4L only)
- Surge Tank(2.5L only)

Ignition System

- Control Unit

Catalyst System

- Catalyst Converter
- Exhaust Manifold Catalytic Assembly(2.5L only)
- Catalyst Case Assembly(2.4L only)

After the 3 year/50,000 mile performance warranty period has passed, a Brag Check test failure due to a defect in a part which is warranted for 7 years/70,000 miles is covered under the California Emission Defect Warranty.

Replacement Parts and Accessories Limited Warranty

Kia Motors America, Inc. warrants that Kia genuine replacement parts and Kia Accessories are free from defects in materials or workmanship, subject to the following terms and conditions.

This warranty covers genuine Kia new or remanufactured replacement parts and Kia Accessories sold by an Authorized Kia Dealer. This includes Kia Accessories installed by an Authorized Kia Dealer or Kia Motors America, Inc. prior to the retail delivery of a new Kia Vehicle.

An Authorized Kia Dealer will either repair or replace any replacement part or accessory to correct any problem covered by this warranty. If the part or accessory was installed by an Authorized Kia Dealer or Kia, it will be repaired or replaced without charge for parts and labor to the owner; if it was installed by anyone else, it will be repaired or replaced without charge for the parts, but the labor charge will be your responsibility.

Warranty Period

• Replacement Parts

Replacement parts (except the battery) installed by an Authorized Kia Dealer under warranty are covered for the duration of the New Vehicle Limited Warranty or the first 12 months, regardless of mileage, from the date of installation, whichever is longer coverage. A replacement battery is fully covered for the first 12 months from the date of installation regardless of mileage. Thereafter, a prorated charge to the customer will be applied based on the number of months in service up to a maximum of 36 months.

Replacement parts sold but not installed by an Authorized Kia Dealer are covered for the 12 months from purchase date, regardless of mileage, for the part only, but labor charges will be the purchaser's responsibility.

KIA

• **Accessories**

An accessory installed on a new vehicle at the time of, or prior to the vehicle's date of delivery to the original retail purchaser, or the date the vehicle is first put into service, is covered under the New Vehicle Limited Warranty and is limited to 60 months from the date of original retail delivery or date of first use, or 60,000 miles, whichever occurs first.

An accessory installed after the vehicle has been retailed or placed into service shall be warranted for twelve(12)months or twelve thousand(12,000)miles, whichever occurs first, from the date of purchase or installation. An accessory purchased over-the-counter is warranted for twelve(12)months/unlimited mileage.

An air conditioning system installed by Kia or an Authorized Kia Dealer covered for twelve-(12)months or twelve thousand(12,000) miles, whichever occurs first, or the remainder of the New Vehicle Limited Warranty, whichever is greater, from the of installation. An AM/FM radio, cassette player, or air conditioning system purchased over-the-counter is warranted for twelve(12)months/unlimited mileage. AM/FM radio, cassette player and CD player are covered

for 12 months/unlimited mileage if purchased and installed after the vehicle has been retailed or placed into service.

What Is Not Covered

- Damage or corrosion due to such factors as accidents, negligence, improper repairs or adjustments, misuse, alterations or collision.
- Damage or surface corrosion from environment such as acid rain, airborne fallout (chemicals, tree sap), stones, salt, road hazards, hail, wind storm, lightning, floods and other acts of God.
- Normal wear, tear or deterioration such as discoloration, fading, deformation, etc.
- Air conditioner refrigerant charge after the first 12 months, unless replenished as part of a warranty repair.
- Replacement parts or accessories installed on a Kia Vehicle in which the odometer has been altered, or on which the actual mileage cannot be readily determined.
- Replacement parts or accessories used in applications for which they are not designed.
- Replacement parts or accessories installed improperly by other than an Authorized Kia Dealer or Kia.

- Any replacement part or accessory without proof of purchase or replacement date.
- Non-Kia replacement parts or accessories which an Authorized Kia Dealer may sell or install on your Kia Vehicle.

To Get Warranty Service

You must take your Kia Vehicle, along with this manual and proof of purchase or replacement date, to an Authorized Kia Dealer in the United States during its normal service hours. If you have any questions or need assistance regarding this warranty, refer to "When You Need to Talk to Kia" starting on page 39.

Limited Liability

The liability of Kia Motors America, Inc. under this warranty is limited solely to the repair or replacement of Kia-supplied parts, defective in materials or workmanship, by an Authorized Kia Dealer at its place of business, and specifically does not include any expense of or related to transportation to such a dealer or payment for loss of use of the Kia Vehicle during warranty repairs.

Other Terms

The "Other Terms" stated on page 9 in the New Vehicle Limited Warranty also apply to this warranty.

KIA

The service records on this and the following pages have been designed to include the signature of your Authorized Kia Dealer representative or other repair establishment representative. This signed form is evidence of completion of maintenance services and should be kept with the receipts, repair orders and invoices in the glove box. All records should be given to any subsequent owner of the Kia Vehicle. Claims made during the warranty term will not qualify under the warranty if resulting from lack of maintenance rather than from defective material or workmanship.

Scheduled Maintenance Intervals

For your reference, the chart below shows the basic intervals of the scheduled maintenance. Refer to your Owner's Manual to make sure of the complete schedule.

ENGINE OIL SERVICE	7,500 MILES OR 7.5 MONTHS
FLUIDS AND FILTERS SERVICE	5,000 MILES OR 5 MONTHS

*Refer to your Owner's Manual for the specific conditions.

Pre-Delivery Inspection

Mileage: _____

R.O. Number: _____

Date: _____

Authorized
Signature: _____

Dealership: _____

Service #1

Mileage: _____

R.O. Number: _____

Date: _____

Authorized
Signature: _____

Dealership: _____

Service #2

Mileage: _____

R.O. Number: _____

Date: _____

Authorized
Signature: _____

Dealership: _____

KIA

Service #3
Mileage: _____
R.O. Number: _____
Date: _____
Authorized
Signature: _____
Dealership: _____

Service #6
Mileage: _____
R.O. Number: _____
Date: _____
Authorized
Signature: _____
Dealership: _____

Service #4
Mileage: _____
R.O. Number: _____
Date: _____
Authorized
Signature: _____
Dealership: _____

Service #7
Mileage: _____
R.O. Number: _____
Date: _____
Authorized
Signature: _____
Dealership: _____

Service #5
Mileage: _____
R.O. Number: _____
Date: _____
Authorized
Signature: _____
Dealership: _____

Service #8
Mileage: _____
R.O. Number: _____
Date: _____
Authorized
Signature: _____
Dealership: _____

KIA

Service #9
Mileage: _____
R.O. Number: _____
Date: _____
Authorized
Signature: _____
Dealership: _____

Service #10
Mileage: _____
R.O. Number: _____
Date: _____
Authorized
Signature: _____
Dealership: _____

Service #11
Mileage: _____
R.O. Number: _____
Date: _____
Authorized
Signature: _____
Dealership: _____

Service #12
Mileage: _____
R.O. Number: _____
Date: _____
Authorized
Signature: _____
Dealership: _____

Service #13
Mileage: _____
R.O. Number: _____
Date: _____
Authorized
Signature: _____
Dealership: _____

Service #14
Mileage: _____
R.O. Number: _____
Date: _____
Authorized
Signature: _____
Dealership: _____



Service #15
Mileage: _____
R.O. Number: _____
Date: _____
Authorized
Signature: _____
Dealership: _____

Service #16
Mileage: _____
R.O. Number: _____
Date: _____
Authorized
Signature: _____
Dealership: _____

Service #17
Mileage: _____
R.O. Number: _____
Date: _____
Authorized
Signature: _____
Dealership: _____

Service #18
Mileage: _____
R.O. Number: _____
Date: _____
Authorized
Signature: _____
Dealership: _____

Service #19
Mileage: _____
R.O. Number: _____
Date: _____
Authorized
Signature: _____
Dealership: _____

Service #20
Mileage: _____
R.O. Number: _____
Date: _____
Authorized
Signature: _____
Dealership: _____

KIA

The undersigned Dealer wants you to know that at the time your new Kia Vehicle is being delivered:

1. Based upon written notification furnished by the manufacturer, we have knowledge that this Kia Vehicle is covered by an Environmental Protection Agency (EPA) Certificate of Conformity.
2. We have made a visual inspection. This inspection is limited to those emission control devices or portions thereof which are visible without removal or adjustment of any vehicle component or system of the Kia Vehicle, whether emissions related or otherwise. Based upon such visual inspection, there are no apparent deficiencies in the installation of emission control devices by the manufacturer. ("Emission control device" is limited to all devices installed on a Kia Vehicle for the sole or primary purpose of controlling Kia Vehicle's emissions which were not in general use prior to 1968.)
3. We have performed all emission control system preparation required by the manufacturer prior to the sale of the Kia Vehicle, as set forth in the current pre-delivery service manual provided by the manufacturer.
4. Except as may be provided in Paragraph 5 below, the Kia Vehicle warrantor shall remedy free of charge to the customer, under terms of the warrantor's emission performance warranty, if this Kia Vehicle fails to pass an EPA-approved emission test under BOTH of the following conditions:
 - a. If such test is prior to the expiration of three months or 4,000 miles (whichever comes first) from date of mileage at time of delivery to the ultimate buyer.
 - b. If the Kia Vehicle has been maintained and used in accordance with the manufacturer's written instructions for proper maintenance and use.
5. Check here if the Kia Vehicle is a company car or demonstrator and complete the following:

The Kia Vehicle with which this statement is delivered was placed in service as a demonstrator or company car prior to delivery. The manufacturer's emission performance warranty period commenced on the date the vehicle was first placed in service, namely on

Month Day Year

NOTE

The dealer makes no representation or warranty that the emission control system or any part thereof is without defect nor that the system will properly perform. The warrantor's emission performance warranty referred to above, furnished with this Kia Vehicle, is solely that of the warrantor. This statement is required by section 207 of the Clean Air Act (42 U.S.C. 7541) and the EPA regulations issued thereunder.

Dealership Name: _____

To Our Customer

From all of us at Kia Motors America, Inc. and Kia Motors Corporation, we would like to congratulate you on the purchase of a Kia vehicle. You are now the owner of a vehicle we take tremendous pride in manufacturing.

This section contains information about contacting Kia Motors America and BBB AUTO LINE. Please review the procedures on the next few pages.

They are provided to help you resolve any concerns you may have with your vehicle or dealership. Feel free to contact us at any time.

Also included, are basic requirements established by your state regarding Lemon Laws.

KIA

KIA

Kia Owner Satisfaction and Assistance

Both Kia Motors America and your Kia dealer are dedicated to serving all of your automotive needs. Your complete satisfaction is our primary concern. Your Kia dealer is available to assist you with all of your automobile sales, parts and service requirements.

If, however a situation arises that has not been addressed to your satisfaction, we ask that you take the following steps:

STEP 1 :

Discuss the situation with the dealership management. If a problem still exists, contact the dealership General Manager or Owner. Your Kia dealership is best equipped to resolve the matter for you.

STEP 2 :

If the problem has still not been addressed to your satisfaction, please contact our Kia Customer Assistance Center using our toll free number:

1-800-333-4KIA(4542)



To assist you the Customer Assistance Center will ask for the following information:

- Your name, address, and telephone number
- Vehicle identification number (on dashboard and on label installed on the driver's door).
- Date of purchase
- Current odometer reading
- Your Kia dealership's name

Or you can write to Kia with the above information at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410

STEP 3:

In the event that you believe Kia has been unable to satisfactorily address the concern, a special alternative resolution program called AUTO LINE is available to you. This independent agency is run by the Council of Better Business Bureaus and is provided at no cost to you. You may contact them at:

AUTO LINE
Council of Better Business Bureaus
4200 Wilson Blvd.
Arlington, VA 22203
800-455-5100

KIA

The purpose of the AUTO LINE is to settle disputes between vehicle manufacturers and customers. The AUTO LINE staff will record the details of your concern by telephone and will ask for the same information as in Step 2.

The AUTO LINE program consists of two parts - mediation and arbitration. The BBB AUTO LINE staff will provide suggestions for resolving the problem during mediation. If a satisfactory resolution has not been achieved during mediation, you will have the opportunity to present your case personally before an impartial person or three person panel. This is the arbitration part of AUTO LINE. The arbitrator(s) will make a decision after the arbitration hearing.

If you accept the decision, it will be legally binding on you and Kia. However, in some states, if the decision is not accepted, it may be introduced either by you or Kia as evidence in subsequent court action. Disputes handled through the BBB Auto Line process are usually resolved within 40 days of your contacting the BBB. If you have not contacted Kia Motors America, Inc. first regarding your complaint, the arbitration process will take no longer than 47 days.

You must use BBB AUTO LINE prior to seeking remedies available to you through a court action pursuant to the Magnuson-Moss Warranty Act (the "ACT"). In addition, you must use BBB AUTO LINE if you are required to do so prior to seeking remedies available under the "Lemon Law" of your state. However, your state law permits and if you choose to seek remedies which are not created by the Act, you are not required to use BBB AUTO LINE, although that option is still available to you. The following section has been developed with information on contacting Kia and on the basic provisions of your State's "Lemon Laws". In some states, your Kia dealership may provide you with Lemon Law disclosure information in addition to the booklet in accordance with state law. Other states may have their own state-operated complaint resolution processes. Your eligibility for this program is determined by your vehicle's age, mileage and other contributing factors.

NOTICE TO CONSUMERS STATE OF ALABAMA

KIA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle. Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus.

However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

- 1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and
- 2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

KIA

NOTICE TO CONSUMERS STATE OF ALASKA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

Kia offers its customers third-party arbitration through BBB AUTO LINE, a complaint resolution service administered by the Council of Better Business Bureaus.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

- 1) notify Kia at the address below and its dealer, by certified mail, of the problem with your vehicle before 60 days have elapsed after the expiration of the express warranty on the one-year period after the date of delivery of the motor vehicle to the original owner, whichever occurs first, and
- 2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

**Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA**

NOTICE TO CONSUMERS STATE OF ARIZONA



If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts, or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies under your state Lemon Law and remedies which are not created by the Magnuson-Moss Warranty Act, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state's Lemon Law, you must first:

- 1) notify Kia at the address below, of the problem with your vehicle, and
- 2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia Dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

KIA

NOTICE TO CONSUMERS STATE OF ARKANSAS

If your vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts, you may be entitled under the provisions of the Arkansas "Lemon Law" to a replacement or repurchase of the vehicle. Should you seek a repurchase or replacement under your state Lemon Law, you must use BBB AUTO LINE, Kia's third-party arbitration program administered by the Council of Better Business Bureaus, which has been certified by the Arkansas Attorney General, prior to initiating court action. However, if you choose to seek other remedies under your state Lemon Law and remedies which are not created by the Magnuson-Moss Warranty Act, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address of toll-free number indicated below.

In addition, in order to seek remedies under Arkansas Lemon Law, you must first:

- 1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and
- 2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

For further information regarding your rights and obligations under the Arkansas Lemon Law, you may contact the Consumer Protection Division of the Office of the Arkansas Attorney General at (501)682-6150.

NOTICE TO CONSUMERS STATE OF CALIFORNIA

KIA

1. Kia participates in BBB AUTO LINE, a mediation/arbitration program administered by the Council of Better Business Bureaus (4200 Wilson Boulevard, Arlington, Virginia 22203) through local Better Business Bureaus. BBB AUTO LINE and Kia have been certified by the Arbitration Review Program of the California Department of Consumer Affairs.

If you have a problem arising under a Kia's written new vehicle warranty, we encourage you to bring it to our attention. If we are unable to resolve it, you may file a claim with BBB AUTO LINE. Claims arising under a Kia's written new vehicle limited warranty must be filed with the BBB within six (6) months after the expiration of the warranty.

To file a claim with BBB Auto Line, call 1-800-955-5100. Your call will be automatically directed to the appropriate BBB AUTO LINE office in California. There is no charge for this call.

2. In order to file a claim with BBB AUTO LINE, you will have to provide your name and address, the brand name and Vehicle Identification Number (VIN) of your vehicle, and a statement of the nature of your problem or complaint. You will also be asked to provide the approximate date of your acquisition of the vehicle, the vehicle's current mileage, the approximate date and mileage at the time your problem was first brought to the attention of Kia or one of our dealers, and a statement of the relief you are seeking.

BBB staff may try to help resolve your dispute through mediation. If mediation is not successful, or if you do not wish to participate in mediation, eligible customers may present their case to an arbitrator at an informal hearing. The arbitrator's decision should ordinarily be issued 40 days from the time your complaint is filed (47 days if you did not first contact Kia about your problem).

3. Pursuant to California law, you are required to use BBB AUTO LINE before asserting in court any rights or remedies conferred by 15 USC Section 2310 and California Civil Code Section 1793.22. You are not required to use BBB AUTO LINE before pursuing rights or remedies not created by those laws.

California Civil Code Section 1793.2(d) requires that, if a Kia or its representative is unable to repair a new motor vehicle to conform to the vehicle's applicable express warranty after a reasonable number of attempts, the Kia may be required to replace or repurchase the vehicle. California Civil Code Section 1793.22(b) creates a presumption that the Kia has had a reasonable number of attempts to conform the vehicle to its applicable express warranties if, within 18 months from delivery to the buyer or 18,000 miles on the vehicle's odometer, whichever occurs first, the same nonconformity (a defect or malfunction which substantially impairs the use, value or safety of the vehicle) has been subject to repair 4 or more times by the Kia or its representatives and the buyer has notified the Kia of the need for the repair of the nonconformity.

California Civil Code Section 1793.22(b) also creates a presumption that a reasonable number of attempts have occurred if, within 18 months from delivery to the buyer or 18,000 miles on the vehicle's odometer, whichever occurs first, a vehicle is out of service by reason of repair of nonconformities by the Kia or its representatives for a cumulative total of more than 30 days after delivery to the buyer.

4 REMEDIES YOU MAY SEEK IN BBB AUTO LINE:

In using the BBB-AUTO LINE, you may seek repairs, reimbursement for past repairs, incidental/collateral damages, and the repurchase or replacement of your vehicle.

IF YOU SEEK THE REPURCHASE OF YOUR VEHICLE, you may seek up to the following amounts for problems arising under your Kia written new vehicle warranty:

FOR OWNED VEHICLES: (a) The actual price paid for the vehicle, including any charges for transportation and Kia-installed options, but excluding non-Kia items installed by a dealer or the buyer; (b) Collateral charges such as sales tax, license fees, registration fees, and other official fees; and (c) Reasonable expenses incident to a vehicle nonconformity, including (1) reasonable repair, towing and rental car costs actually incurred by you; and (2)



prepayment penalties, early termination charges and earned finance charges, if actually paid, incurred, or to be incurred (this does not include charges for which you are justly responsible). A deduction for damage to your vehicle and/or for your use of the vehicle may be made. *

FOR LEASED VEHICLES:

TO THE LESSOR:

- a. Pay-off amount due pursuant to the lease agreement MINUS amount of any security deposit held by lessor MINUS amount of any refund due to the lessor for the unexpired term of a service contract or insurance included in the lease agreement.

TO THE LESSEE:

- a. **Collateral Charges.** Collateral charges such as sales/use tax paid by lessee up to date of repurchase and license fees, registration fees, and other official fees paid by lessee; **PLUS**
- b. **Incidental Damages.** Reasonable expenses incident to the nonconformity, including reasonable repair, towing and rental car costs actually incurred by the lessee; **PLUS**
- c. Amount of any security deposit held by lessor; **PLUS**
- d. The amount of any trade-in or deposit made by lessee (capitalized cost reduction); **PLUS**
- e. Total base monthly payments made by lessee to lessor.

A deduction for damage to your vehicle and/or for your use of the vehicle may be made. A deduction may also be made if the Arbitrator determines that the lessee is justly responsible for early termination charges or other charges.

KIA

IF YOU SEEK THE REPLACEMENT OF YOUR VEHICLE, you may seek up to the following for problems arising under Kia's written new vehicle limited warranty: (a) a new motor vehicle substantially identical to the vehicle replaced; (b) any sales or use tax, license fees, registration fees, and other official fees which you are obligated to pay in connection with the replacement; and (c) reasonable expenses incident to the nonconformity, including reasonable repair, towing, and rental car costs actually incurred by you.

A deduction for damage to your vehicle and/or for your use of the vehicle may be made.

WHEN A REPAIR OR REIMBURSEMENT for past repairs is awarded for problems arising under Kia's written new vehicle limited warranty, the Arbitrator may also award incidental damages (reasonable expenses incident to the claimed defect or malfunction, including repair, towing and rental car costs incurred by the customer) when the Arbitrator has determined the warranty has failed its essential purpose.

5. You are free to reject the decision issued by a BBB AUTO LINE Arbitrator. If you reject the decision, you will be free to pursue further legal action. The Arbitrator's decision and any findings will be admissible in a court action pursuant to California Civil Code Section 1793.22(c).

If you accept the Arbitrator's decision, Kia will be bound by the decision, and will comply with the decision within a reasonable time, not to exceed 30 days, after we receive notice of your acceptance of the decision.

6. Please call BBB AUTO LINE for further details as to your eligibility for this program at (800) 955-5100.

NOTICE TO CONSUMERS STATE OF COLORADO

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle. Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated on this page.

In order to be entitled to the presumption of a reasonable number of repair attempts or days out of service under Colorado Law, you must first:

- 1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and
- 2) provide Kia an opportunity to repair it.

A notification form has been provided to assist you.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia Dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

10-11-52

RECEIVED

10-11-52

KIA PO Box 52410, Irvine, CA 92619-2410
NOTIFICATION TO MANUFACTURER



Name _____

Address _____
(Street) (City) (State) (Zip)

Phone _____
(Home) (Business)

Vehicle Information _____
(Model) (Year)

VIN _____ Date of Purchase _____ Milenge _____

Servicing Dealer _____

Number of Days Vehicle Has Been Out of Service _____

Number of Times the Dealer Has Attempted to Repair the Same Condition _____

Description of Concern _____

Written notification by certified mail of the nonconformity is required in order for the consumer to obtain remedies under the Colorado Lemon Law.

KIA

NOTICE TO CONSUMERS STATE OF CONNECTICUT

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of the Connecticut "Lemon Law" to a replacement or repurchase of the vehicle. To exercise your Lemon Law rights, you must first report the condition in writing to Kia at the address listed below.

Kia offers its customers third-party arbitration through BBB AUTO LINE, a complaint resolution service administered by the Council of Better Business Bureaus.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first notify Kia at the address below, by mail, of the problem with your vehicle.

Should you have any concerns or questions regarding your Kia after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

KIA

NOTICE TO CONSUMERS STATE OF DELAWARE

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

Kia offers its customers third-party arbitration through BBB AUTO LINE, a complaint resolution service administered by the Council of Better Business Bureaus.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first:

- 1) notify Kia at the address below, by certified mail, of the problem with your vehicle, and
- 2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

NOTICE TO CONSUMERS DISTRICT OF COLUMBIA

KIA

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must resort to the Board of Consumer Claims Arbitration prior to initiating court action.

Kia offers its customers third-party arbitration through BBB AUTO LINE, a complaint resolution service administered by the Council of Better Business Bureaus.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first notify Kia at the address below or an authorized Kia dealer of the problem with your vehicle within 18,000 miles of operation or two years following the original delivery of the vehicle, whichever is earlier.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

KIA

NOTICE TO CONSUMERS DISTRICT OF COLUMBIA

NOTICE TO PURCHASER

IF, AFTER A REASONABLE NUMBER OF ATTEMPTS, THE MANUFACTURER, ITS AGENT, OR AUTHORIZED DEALER IS UNABLE TO REPAIR OR CORRECT ANY NONCONFORMITY, DEFECT OR CONDITION WHICH RESULTS IN SIGNIFICANT IMPAIRMENT OF THE MOTOR VEHICLE, THE MANUFACTURER, AT THE OPTION OF THE CONSUMER, SHALL REPLACE THE MOTOR VEHICLE WITH A COMPARABLE MOTOR VEHICLE, OR ACCEPT RETURN OF THE MOTOR VEHICLE FROM THE CONSUMER AND REFUND THE CONSUMER THE FULL PURCHASE PRICE, INCLUDING ALL SALES TAX, LICENSE FEES, REGISTRATION FEES, AND ANY SIMILAR GOVERNMENT CHARGES. IF YOU HAVE ANY QUESTIONS CONCERNING YOUR RIGHTS, YOU MAY CONTACT THE DEPARTMENT OF CONSUMER AND REGULATORY AFFAIRS.

Signature of Purchaser

* "Consumer shall be provided a copy of this signed notice for his or her own records."

NOTICE TO CONSUMERS STATE OF FLORIDA

KIA

If the new motor vehicle you have purchased or leased does not conform to the manufacturer's express warranty, you may be entitled to a replacement or refund under the Florida Motor Vehicle Warranty Enforcement Act.

To exercise your rights, you first must notify the manufacturer in writing, after three attempts have been made to repair the same nonconformity, of the need to repair the defect or condition in order to allow Kia a final attempt to cure the nonconformity. This notice must be sent by registered or express mail to Kia at the address listed below. The Motor Vehicles Defect Notification form is provided to you in the pamphlet "Consumer Guide to the Florida Lemon Law" found in the glove compartment of your vehicle.

Kia offers its customers third-party arbitration through BBB AUTO LINE, a complaint resolution service administered by the Council of Better Business Bureaus. To initiate arbitration, you must contact BBB AUTO LINE through their 800# provided on page 42 of this book. Should you seek a repurchase or replacement under your state Lemon Law, you must use BBB AUTO LINE, prior to initiating court action. However, if you choose to seek other remedies under any other law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

KIA

NOTICE TO CONSUMERS STATE OF GEORGIA

If during the "Lemon Law Rights Period" (which generally ends one year after the date of delivery of the vehicle or after 12,000 miles) a condition arises that does not conform to applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to repair of the nonconformity at Kia's expense or to a replacement or repurchase of the vehicle. Further, you are entitled to receive upon request, a copy of any report or computer reading compiled by a Kia representative regarding inspection, diagnosis or test-drive of your new Kia. Each time your vehicle is returned from being diagnosed or repaired under the "Lemon Law" rights period or under a warranty, the Kia dealer shall provide you with a fully itemized, legible statement or repair order indicating any diagnosis made, and all repairs which were performed.

Kia offers its customers third-party arbitration through BBB AUTO LINE, a complaint resolution service administered by the Council of Better Business Bureaus.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon law, you must first:

- 1) notify Kia at the address below, by certified mail, return receipt requested, of the problem with your vehicle, and
- 2) provide Kia an opportunity to repair it.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

NOTICE TO CONSUMERS STATE OF HAWAII



If this vehicle does not conform to its applicable warranties, and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts, or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of the vehicle. Written notification to Kia of the motor vehicle nonconformity at the address indicated below is required in order to become eligible for a replacement or repurchase of the vehicle.

Kia offers its customer third party arbitration through BBB AUTO LINE, a dispute resolution process administered by the Council of Better Business Bureaus. For further information regarding arbitration through BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

You may also be entitled to arbitration under a arbitration program certified and administered by your state. For further information about your state's certified arbitration program, contact Kia at the address or toll-free number indicated below.

Consumer Assistance Center
Kia Motors of America, Inc.
P.O.Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

KIA

NOTICE TO CONSUMERS STATE OF IDAHO

If this vehicle does not conform to its applicable warranties and Kia or its dealers have not repaired the vehicle after a reasonable number of repair attempts, or the vehicle has been out of service for a specified number of days, you may be entitled under the provisions of your state "Lemon Law" to a replacement or repurchase of your vehicle.

Should you seek a replacement or repurchase under the Lemon Law, you must use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

In addition, in order to seek remedies under your state Lemon Law, you must first notify Kia at the address below, by mail, of the problem with your vehicle.

Should you have any concerns or questions regarding your Kia vehicle after you have contacted your local Kia Dealer, please contact Kia at:

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA

NOTICE TO CONSUMERS STATE OF ILLINOIS

KIA

If after a reasonable number of repair attempts, the new motor vehicle you purchased does not conform to Kia's express warranty, under the Illinois New Vehicle Buyer Protection Act you may be entitled to a new (or comparable) replacement vehicle or, upon return of the car, to a refund of the full purchase price including all collateral charges, less an allowance for your actual use. It is presumed that a reasonable number of repair attempts have been made if, during one (1) year following delivery or 12,000 miles of use, whichever occurs first, there have been four or more unsuccessful attempts to repair the same nonconformity, or the vehicle has been out of service for repair of nonconformities for a total of thirty (30) or more business days.

In order to exercise these legal rights, you must first:

- 1) notify Kia at the address below, by certified mail, of the problem with your vehicle,
- 2) provide Kia with an opportunity to repair it, and
- 3) use BBB AUTO LINE prior to initiating court action. BBB AUTO LINE is a third-party arbitration service administered by the Council of Better Business Bureaus. However, if you choose to seek other remedies that are not under your state Lemon Law, you need not use BBB AUTO LINE, although that option is still available to you.

For additional information about BBB AUTO LINE, review pages 40-42 of this book or contact Kia at the address or toll-free number indicated below.

Consumer Assistance Center
Kia Motors of America, Inc.
P. O. Box 52410
Irvine CA 92619-2410
1-800-333-4KIA