

U.S. Department of Transportation

National Highway Traffic Safety Administration

ODI RESUME

Investigation: RQ 06-003 Date Opened: 02/27/2006

Principal Investigator: Cynthia Glass Subject: Driver's Side Dash Fire

Manufacturer: Volkswagen of America, Inc Products: 1998-2004 Audi A6, S6, Quattro

Population: 173,000 (estimated)

Problem Description: Complaints allege that after having the recall remedy (NHTSA number

04V133) performed, a fire started in the drivers side dashboard area.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	6		
Crashes/Fires;	6		
Injury Incidents:	0		
# Injuries:	0		
Fatality Incidents:	0		
# Fatalities:	0		
Other*:	0		

*Description Of Other:

Action: A Recall Query has been opened.

 Engineer:
 Cynthia Glass
 Date:
 02/27/2006

 Div. Chief:
 Thomas Z. Cooper
 Date:
 02/27/2006

 Office Dir.:
 Kathleen C. DeMeter
 Date:
 02/27/2006

Summary: In a letter dated March 15, 2004, Volkswagen of America, Inc. reported that it would conduct a safety recall to install a protective covering over the driver's side crash element (a component of the knee bolster), and to check electrical wiring for damage and replace if necessary. The purpose of the remedy was to protect certain electrical wiring from an electrical short and fire.

Since the start of the recall campaign, the Office of Defects Investigation (ODI) has received six complaints on Model Year 1998-2004 Audi A6 vehicles. The reports allege that after having the recall remedy performed (NHTSA recall number 04V133), a fire started in the drivers side dashboard area.

ODI will investigate the adequacy of the recall remedy.