

U.S. Department of Transportation

National Highway Traffic Salety Administration

## **ODI RESUME**

Investigation: RQ 06-002 Date Opened: 02/27/2006

Principal Investigator: Stephen McHenry

Subject: Engine stalling

Manufacturer: DaimlerChrysler Corporation Products: 2004 - 2006 Chrysler Pacifica

Population: 241,000 (estimated)

Problem Description: Owners allege incidents of engine stall in vehicles built after the production end

date for Recall 04 V-113.

## **FAILURE REPORT SUMMARY**

	ODI	Manufacturer	Total
Complaints:	60	0	0
Crashes/Fires:	0	0	0
Injury Incidents:	0	0	j o
# Injuries:	0	0	) 0
Fatality Incidents:	0	0	0
# Fatalities:	0	0	0
Other*:	0	0	0

## \*Description Of Other:

Action: A Recall Query has been opened.

Engineer: Stephen McHenry 5014 Date: 02/27/2006

Div. Chief: <u>Jeffrey L. Quandt</u>

Office Dir.: <u>Kathleen C. DeMeter</u>

Date: <u>02/27/2006</u>

Summary: In a letter dated March 2, 2004, DaimlerChrysler Corporation (DCC) notified ODI of a safety defect that could result in an engine stall while driving in 34,561 model year 2004 (MY) Chrysler Pacifica vehicles. According to DCC, stalling from the defect condition was most likely to occur during low speed cornering with a cold engine and closed throttle deceleration. DCC recalled the affected vehicles, which were built between January 16, 2003 and July 1, 2003 with an NGC 1 Powertrain Control Module, to reprogram the engine control software (Recall 04V-113). Starting with July 2003 production, the newer NGC3 Powertrain Control Module utilized a different software protocol designed to eliminate the stalling concern. DCC's decision to conduct safety recall 04V-113 was based on 98 field reports.

ODI has received 60 consumer complaints alleging incidents of engine stall in my 2004 to 2006 Chrysler Pacifica vehicles built after the production range covered by recall 04V-113. ODI has also identified a number of field reports in EWR data submitted by DCC that involve incidents of engine stall in vehicles built after the recalled population. Some of the ODI complaints indicate multiple stalls without warning under a variety of circumstances and also report that dealer personnel are apparently unable to reproduce the condition which does not set a fault code or illuminate a malfunction indicator lamp.

A recall query investigation has been opened to determine the scope, frequency and safety consequences associated with the alleged defect.

