



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: EA 06-019
Prompted By: Consumer Complaints
Date Opened: 11/22/2006
Principal Investigator: Ali Motamedamin
Subject: Headlight Failure

Manufacturer: DaimlerChrysler Corporation
Products: 2002-2003 Dodge Neon
Population: 247,936

Problem Description: Alleged failure of the multifunction switch and/or its wiring harness, resulting in loss of headlights.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	11	50	61
Crashes/Fires:	0	0	0
Injury Incidents:	0	0	0
# Injuries:	0	0	0
Fatality Incidents:	0	0	0
# Fatalities:	0	0	0
Other*:	0	1509	1509

*Description Of Other: Warranty Claims

Action: An Engineering Analysis (EA) has been opened.

Engineer: Ali Motamedamin A.M.
Div. Chief: Thomas Z. Cooper
Office Dir.: Kathleen C. DeMeter

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Summary: ODI has reviewed complaints from consumers stating that they do not have proper headlight function while operating their vehicle. The reports indicate that a loss of both high and low beam headlights is the result of problems with the vehicle's multifunction switch and connecting wiring harness. Consumers noticed that the steering column area (where these parts are located) is heating up. In some cases, smoke would come out of the steering column area and the plastic trim would begin to melt.

ODI has opened this investigation to further study this issue.

Ali
11-22-06