



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

# ODI RESUME

Investigation: EA06-020  
 Prompted By: PE06-029  
 Date Opened: 12/01/2006 Date Closed: 06/25/2008  
 Principal Investigator: Michael Lee  
 Subject: Unexpected Closing of Power Liftgate

Manufacturer: Toyota Motor Corporation  
 Products: 2004-2006 Toyota Sienna with Power Liftgate  
 Population: 196,080

Problem Description: When the liftgate struts fail and cannot support the liftgate in the open position, the liftgate can drop unexpectedly and can power-close.

## FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	165	245	410
Crashes/Fires:	0	0	0
Injury Incidents:	81	17	98
# Injuries:	81	17	98
Fatality Incidents:	0	0	0
# Fatalities:	0	0	0
Other*:	0	12,452	12,452

\*Description Of Other: Warranty claims for liftgate strut replacement.

Action: This Engineering Analysis has been closed; NHTSA Recall No. 08V-244.

Engineer: Michael Lee

**MJL**

Date: 06/25/2008

Div. Chief: Thomas Z. Cooper

Date: 06/25/2008

Office Dir.: Kathleen C. DeMeter

Date: 06/25/2008

### Summary:

On May 30, 2008, Toyota initiated a safety recall to replace the liftgate struts in approximately 196,000 model year 2004-2006 Toyota Sienna vehicles equipped with power liftgates (recall 08V-244). The recall will provide the opportunity for vehicle owners to obtain new struts that are more robust.

Based on these actions, the agency has decided to close the investigation. While Toyota has not made a decision that the recalled vehicles contain a safety-related defect, in view of the recall, further use of the agency's resources does not appear to be warranted. The closing of this investigation does not constitute any finding by NHTSA. The agency reserves the right to take further action if warranted by the circumstances.

Additional information can be found in the Engineering Analysis Report.