



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: DP 06-004
 Prompted By: Petition
 Date Opened: 10/23/2006 Date Closed: 04/10/2007
 Principal Investigator: Thomas Cooper
 Subject: Instrument Panel Cover Warpage

Manufacturer: Ford Motor Company
 Products: 1999-2000 Ford Contour and Mercury Mystique
 Population: 263,197

Problem Description: The front edge of the instrument panel cover near the windshield may experience warpage.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	302		
Crashes/Fires:	0		
Injury Incidents:	0		
# Injuries:	0		
Fatality Incidents:	0		
# Fatalities:	0		
Other*:	0		

*Description of Other:

Action: This defect petition has been denied.

Engineer: Thomas Z. Cooper

Date: 04/10/2007

Div. Chief: Thomas Z. Cooper *TZC*

Date: 04/10/2007

Office Dir.: Kathleen C. DeMeter

Date: 04/10/2007

Summary: The agency has denied a petition requesting an investigation of instrument panel warpage for the subject vehicles. The notice of denial was published in the Federal Register, Volume 72, Number 67, on Monday, April 9, 2007, pages 17605 and 17606.