

VOLVO

Volvo Cars of North America, LLC

November 16, 2005

Mr. Jeffrey Quandt, Chief
Vehicle Control Division
Office of Defects Investigation
National Highway Traffic Safety Administration
Room 5326
400 Seventh Street, S.W.
Washington, D.C. 20590

SA
NVS-212jfa
PE05-041

Dear Mr. Quandt:

This data is in response to your request of September 29, 2005 for all customer complaints relating to the Electronic Throttle Module (ETM.) Previously Volvo sent all information relating to an ETM issue in conjunction with a lack of performance while the vehicle is in motion, and relating to a lunging, surging or loss of power or similarly expressed behavior as NHTSA requested. The data is provided on the enclosed CD-ROM. As agreed to by Steven McHenry the associated letters to each of these customer contacts will follow.

Please note the following about 3 of the newly submitted complaints and alleged crashes. Volvo does not believe that any of these alleged crashes were related to the ETM:

1. Case ID 1311225 -

This complaint discusses many concerns with the vehicle of which the Electronic Throttle Module is one. The discussion specific to the ETM does not meet the criteria used for Volvo's previous submission. This complaint also discusses a collision that occurred "9000 miles ago" and it surely does not relate to this ETM complaint based on experts analysis.

2. Case ID 1303531 -

This complaint discusses many concerns with the vehicle of which the Electronic Throttle Module is one. The discussion specific to the ETM does not meet the criteria used for Volvo's previous submission. This complaint also discusses an "Accident 2 yrs. ago" and it surely does not relate to this ETM complaint based on experts analysis.

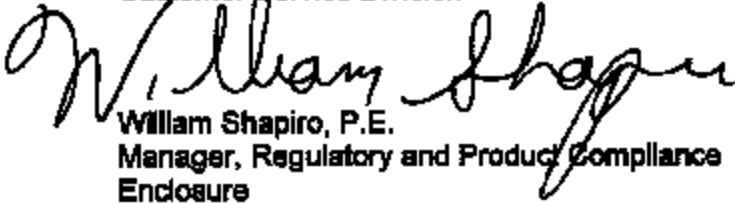
3. Case ID 1418854 -

This complaint discusses an issue in which "one year ago" the vehicle "crashed into garage". This "crash" was attributed to the transmission. One month ago there was an issue with the Electronic Throttle Module and the customer is mentioning the ETM while expressing dissatisfaction with the safety of the car. The discussion as it relates to the ETM does not meet the criteria used for Volvo's previous submission and it surely does not relate to this ETM complaint based on experts analysis.

Please contact myself or Diana Lidgett if you have any questions concerning the above and the enclosed material.

Sincerely yours,

VOLVO CARS OF NORTH AMERICA, LLC
Customer Service Division


William Shapiro, P.E.
Manager, Regulatory and Product Compliance
Enclosure