

Rec'd 10/10/06

TOYOTA
TOYOTA MOTOR NORTH AMERICA, INC.

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October 6, 2006

Ms. Kathleen C. DeMeter
Office Director - Office of Defects Investigation
National Highway Traffic Safety Administration
400 Seventh St., SW
Washington, DC 20590

Re: NVS-214pk; EA05-017

Dear Ms. DeMeter:

This letter is being sent in response to your August 28, 2006 letter regarding EA05-017, an investigation into the Hummer H2. Toyota is responding with peer vehicle data to assist your office with this investigation. Per our agreement, Toyota is providing response data for the Toyota Sequoia and the Toyota Land Cruiser vehicles.

Enclosed you will find two copies of this response, including two CD-ROMs that contain all of the attachments. Should you have any questions about this response, please contact Mr. Chris Santucci of my staff at (202) 775-1707.

Sincerely,



Chris Tinto
Vice President
TOYOTA MOTOR NORTH AMERICA, INC.

CT:cs
Enclosure

Subject Peer Vehicles : MY 2003-2007 Sequoia and Land Cruiser 4-wheel drive vehicles

1. State the population for the subject peer vehicles by model and model year.

Response 1

The number of subject peer vehicles Toyota has manufactured for sale or lease in the United States by model and model year is shown in Table 1.

SEQUOIA	30,619	27,953	23,591	19,226	1,357
LAND CRUISER	6,779	7,139	4,424	4,850	243

Table 1

2. State the number and provide copies of all of the following information that relates or potentially relates to the subject condition in the subject vehicles. This should include all information in Toyota's possession or control or of which it is otherwise aware.
- a. owner complaints;
 - b. repair shop claims;
 - c. field reports;
 - d. crash/injury incident reports;
 - e. subrogation claims;
 - f. lawsuits; and
 - g. third-party arbitration proceedings where Toyota is a party to the arbitration.

List and collate your response separately for each category ("a" through "g") by date the incident was filed with Toyota. Provide for each item in this response the incident date, model, model year, wheel size, problem code, vehicle identification number, repair mileage, property damage, and injuries.

For "d", identify all crashes by date, location, and names of parties involved. For "f", identify all the lawsuits by caption, court, and docket number. Provide a separate analysis and description of each item "e" through "g" identifying the vehicle (by model year, build date, and VIN) and the vehicle owner (by name, address, and telephone number). Include all police reports that relate to the subject condition known to Toyota. Clearly describe the sequence of events leading up to my accident(s), the approximate vehicle speed, approximate vehicle mileage, and any personal injuries, vehicle damage, or property damage that may have occurred.

Provide all related material and information that relate to the subject condition even if Toyota has not verified it. Indicate if no information exists for any category.

Response 2

The total count of consumer complaints by each model, model year, which may relate to the subject condition in the subject peer vehicles, is provided electronically on CD-ROM in Microsoft Excel 2000 format entitled "Manufacturer Report Count.xls" stored in the folder "Attachment-Response 2". Additionally, a list of all of the consumer complaints stored in the database is provided electronically on CD-ROM, in Microsoft Excel format entitled "Consumer Complaints.xls".

There are no field reports, repair shop claims, reports alleging a crash or a fatality had occurred, property damage claims, or third party arbitration proceedings and lawsuits in which Toyota is defendant which may relate to the subject condition in the subject peer vehicles.

The information for each claim and report requested in this question is provided electronically on CD-ROM, in Microsoft Excel 2000 format entitled "Information for each claim.xls" stored in the folder "Attachment-Response 2".

3. State, by model and model year, a total count for all of the following categories of claims, collectively, that have been paid by Toyota to date that relate to, or may relate to, the subject condition for the subject peer vehicle platform: warranty claims; extended warranty claims; claims for good will services that were provided; field, zone, or similar adjustments and reimbursements; and warranty claims or repairs made in accordance with a procedure specified in a technical service bulletin or customer satisfaction campaign.

Separately, for each such claim, state the following information:

- a. Toyota's claim number;
- b. Vehicle owner or fleet name (and fleet contact person) and telephone number;
- c. VIN;
- d. Repair date;
- e. Vehicle mileage at time of repair;
- f. Repairing dealer's or facility's name, telephone number, city and state or ZIP code;
- g. Labor operation number;
- h. Problem code;
- i. Replacement part number(s) and description(s);
- j. Whether the vehicle was towed to the dealer for the repair(y/n);
- k. Secondary component damage (y/n) - Whether there were coincident repairs to secondary components that can be damaged when steering knuckle fracture occurs. For example, repairs to the following components at the same front wheel position as the subject component on or about the same date as the subject component repair (± 2 days): brake rotor, brake hose, axle (four-wheel drive), body damage, tie rod, etc. (state the specific criteria used by Toyota);
- l. Concern stated by customer; and
- m. Comment, if any, by dealer/technician relating to claim and/or repair.

Provide this information in Microsoft Access 2000, or a compatible format, entitled "WARRANTY DATA." See Enclosure 1, Data Collection Disc, for a pre-formatted table which provides further details regarding this submission.

Response 3

The total count of warranty claims paid by Toyota that may relate to the subject condition in the subject peer vehicles by model and model year is provided electronically on CD-ROM, in Microsoft Excel 2000 format entitled "Total count for claim.xls" stored in the folder "Attachment- Response 3".

There are no claims for good will services and extended warranty claims that may be related to the subject condition in the subject peer vehicles.

Detailed information for each claim is provided electronically on CR-ROM, in Microsoft Access 2000 format entitled "WARRANTY DATA.mdb" stored in the folder "Attachment- Response 3".