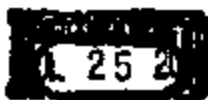


07/28/05

NISSAN



NISSAN NORTH AMERICA, INC.

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July 25, 2005

Dear Ms. Rose,

This responds your request for information contained in your e-mail of July 13, 2005 regarding NHTSA's investigation of certain 2003-2004 model year Nissan Murano vehicles (EA05-006). You have asked that we update certain information originally requested in the Agency's letter of November 24, 2004.

We provide this information based on a search of records through July 14, 2005. The information is cumulative, including both the original information and that which has been received since our response of January 28, 2005, and is based on the methodology described in that response.

With regard to Request No. 2, the number of each of the referenced items are as follows:

- Consumer complaints: 307
- Consumer complaints stalling: 258
- Field reports: 25
- Field reports stalling: 10
- Reports involving a crash: 2
- Reports involving a fire: 0
- Reports involving an injury or a fatality: 0
- Property damage claims: 0
- Third-party arbitrations: 0
- Lawsuits: 3

Multiple incidents involving the same vehicle have been counted separately. Multiple reports of the same incident have also been counted separately, so there are duplicate counts in several categories.

With regard to Request No. 3, excluding "i", "m", "n", and "p", the information requested is provided, when known, in the following file included with this letter: "REQUEST NUMBER TWO DATA(EA05006).mdb".

With regard to Request No. 5, excluding "f", "j", and "k", the information requested in 5.a and 5.c through 5.e is provided, when known, in a file titled, "WARRANTY DATA (EA05-006).mdb" included with this letter. Owner information requested by item 5.b is not present in the warranty system.

The search criteria used by Nissan to identify the claims identified in response to Request No. 5 is as follows:

PNC Codes
23100 = ALTERNATOR

Problem Codes

AB = ENGINE STALL
AC = HESITATION/SURGING/FLAT SPOT
AE = LACK OF POWER/POOR ACCELERATION

Word Search in Comments

The following keywords were searched to identify claims in which the vehicle was stalled, restarted, towed, or reduced speed: "STALL", "TOW", "RESTART", "CRANK", "NO START", "NOT START", "MPH".

Descriptions of information in WARRANTY DATA response to Request No. 5 are as follows:

Labor Op Codes

GB10AA = TEST/RECHARGE/RPL BATTERY
GE10AA = RPL ALTERNATOR ASS'Y

Please contact us if you have any questions.

Frank D. Slavater
Senior Manager
Technical Compliance