

FORD MOTOR COMPANY (FORD) RESPONSE TO PE05-003

Question 3:

Ford will provide new Appendix A and Appendix C data to the same specification as in Ford's PE04070 IR letter response but including data up to the same date the 5/18/2005 presentation was based on (4/30/2005). Please advise the likely delivery schedule and whether your submission will contain the PE data or only the new/additional data.

Answer:

Subject Vehicles: Ford records indicate that the approximate total number of 2003 and 2004 model year F-Super Duty and Excursion vehicles equipped with 6.0L diesel engines sold in the United States (the 50 states and the District of Columbia) and its protectorates and territories (American Samoa, Guam, Northern Mariana Islands, Puerto Rico, and Virgin Islands) is 393,876.

The number of subject vehicles sold in the United States by model and model year is shown below:

Model	2003 MY	2004 MY
F-Super Duty	140,950	233,491
Excursion	8,416	11,019

The requested data for each subject vehicle is provided electronically in Appendix A (filename: 2005-07-29_Appendix_A) on the enclosed CD.

Owner Reports, Field Reports, and Warranty Claims: Ford is providing owner reports, field reports, and warranty claims concerning alleged engine stalls related to a subject component that are incremental to our PE response and that were received through April 30, 2005. Consistent with the agency's request concerning Ford's PE response, we are also providing owner reports, field reports, and warranty claims for all alleged engine related stalls not related to a subject engine component (Category C), and warranty claims for all additional alleged stalls regardless of subject component (Category D).

For purposes of identifying reports of incidents that may be related to the alleged defect, Ford has gathered "owner reports", "field reports", and "warranty claims." Descriptions of the owner report, field report, and warranty claims systems, and the criteria used to search each of these are provided in Appendix B (filename: 2005-07-29_Appendix_B) on the enclosed CD.

The following categorizations were used in the review of reports located in each of these searches:

Category	Allegation
A	Vehicle allegedly stalled due to a subject engine component
B	Vehicle allegedly stalled but ambiguous if related to a subject engine component*
C	Vehicle allegedly stalled but due to a non-subject engine related component
D	Vehicle allegedly stalled but due to a non-subject non-engine related component (applies to warranty claims only)
E	Ambiguous allegation (unable to determine if engine quit running)*

"We are providing electronic copies of these reports as "non-specific allegations" for your review because of the broad scope of the request. Based on our engineering judgment, the information in these reports is insufficient to support a determination that they pertain to the alleged defect.

Owner Reports: Records identified in a search of the Master Owner Relations Systems (MORS) database, as described in Appendix B, were reviewed for relevance and categorized in accordance with the categories described above. The number of relevant owner reports identified in this search and review is provided in Appendix C (filename: 2005-07-29_Appendix_C) on the enclosed CD. Copies of these categorized owner reports are provided in the MORS III portion of the electronic database also contained in Appendix C. The categorization of each report is identified in the "Category" field.

When we were able to identify MORS reports for the same vehicle that were dated within two calendar days of each other, the MORS report was marked as a duplicate. In other cases, certain vehicles may have experienced more than one incident and have more than one report associated with their VINs. If the dates of these reports are more than two calendar days apart the reports have been counted separately.

Field Reports: Records identified in a search of the Common Quality Indicator System (CQIS) database, as described in Appendix B, were reviewed for relevance and categorized in accordance with the categories described above. The number of relevant field reports identified in this search and review is provided in Appendix C. Copies of these categorized field reports are provided in the CQIS portion of the electronic database also contained in Appendix C. The categorization of each report is identified in the "Category" field.

When we were able to identify CQIS reports for the same vehicle that were dated within two calendar days of each other, or of a MORS report, the CQIS report was marked as a duplicate. In other cases, certain vehicles may have experienced more than one incident and have more than one report associated with their VINs. If the dates of these reports are more than two calendar days apart the reports have been counted separately.

Warranty Claims: Records identified in a search and review of the Analytical Warranty System (AWS) database records, as described in Appendix B, were reviewed for relevance and categorized in accordance with the categories described above. The number of relevant warranty claims identified in this search and review is provided in Appendix C. Copies of these categorized warranty claims are provided in the AWS portion of the electronic database also contained in Appendix C. The categorization of each report is identified in the "Category" field.

When we were able to identify AWS claims for the same vehicle that were dated within two calendar days of each other, or of a MORS or CQIS report, the AWS claim was marked as a duplicate. In other cases, certain vehicles may have experienced more than one incident and have more than one claim associated with their VINs. If the dates of these reports are more than two calendar days apart the claims have been counted separately.

Requests for claims for goodwill services and field, zone, or similar adjustments and reimbursements received by Ford that relate to the alleged defect in the subject vehicles that were honored, if any, would be included in the AWS section of Appendix C. Such requests that were not honored, if any, would be included in the MORS section of Appendix C.

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