Attachment Q2

PE05-043 11/7/05

Honda

PE05-043 Request No. 2 Warranty Lawsuit Summaries

Caption	vs. American Honda Motor Co., Inc., et al.
Court	Los Angeles Central State Court
Docket No.	BC313748
Date AH Served	4/20/2004
Vehicle	2001 Accord, 1HGCG16572A
Summary	Plaintiff claims four dealer visits for SRS light on, but repair order history indicates no more than two repairs. The first 15-3 occurred because the right front seat was folded down. The second 15-3 required replacement of the OPDS sensor. The case was resolved by installing a new OPDS unit and seatback sensor, and making a cash payment of \$5,375.

Caption	vs. American Honda Motor
	Co., Inc.
Court	Philadelphia County State Court
Docket No.	002225
Date AH Served	4/01/2005
Vehicle	2001 Accord, 1HGCG16591A
Summary	Repair orders indicate SRS light on four times. SRS control unit replaced once, OPDS unit replaced twice, and OPDS sensor replaced once. Plaintiffs claim vehicle is on the fourth OPDS unit. No problems with SRS light since last replacement. This lawsuit is pending and also concerns transmission complaints.

Caption	vs. American Honda Motor Co., Inc.
Court	Philadelphia County State Court
Docket No.	000965
Date AH Served	9/16/2003
Vehicle	2001 Accord, 1HGCG22591A
Summary	Plaintiff claims four repair attempts for SRS light on. The OPDS unit
	was replaced three times for code 15-3. Vehicle repurchased.

Caption	vs. American Honda Motor Co., Inc.
Court	Los Angeles Central State Court
Docket No.	BC294300
Date AH Served	4/28/2003
Vehicle	2001 Accord, 1HGCG32741A
Summary	Six dealer visits for SRS light on. Customer requested repair or
	replacement of vehicle.

Arbitration Summaries

Customer	
Vehicle	2001 Accord, JHMCG668620
Summary	Complaint of SRS light on. The dealer worked on the vehicle several
	times. An aftermarket amplifier may have caused interference. BBB
L	denied the customer's request for repurchase.

Customer	
Vehicle	2001 Accord, 1HGCG16572A
Summary	Complaint of SRS light on. The customer requested that Honda repurchase
1	the vehicle. This arbitration became a warranty lawsuit.

Customer	
Vehicle	2001 Accord, 1HGCG16421A
Summary	Complaint of SRS light on. Two warranty claims mention code 15-3. The
	OPDS sensor and control unit now in the vehicle are the latest parts. No
	further claim history.

Customer	
Vehicle	2001 Accord, 1HGCG56651A
Summary	Complaint of SRS light on. The dealer worked on the vehicle several times. Two warranty claims mention code 15-3. The customer did not
	submit performance verification at the end of a 30-day test drive period to
	verify repairs.

Customer	
Vehicle	2001 Accord, 1HGCG66862A
Summary	Complaint of SRS light on. The dealer worked on the vehicle several
	times. The first warranty claim mentions code 15-3. Countermeasure parts
	were installed two times. The third warranty claim was for 15-1. Honda
	replaced the vehicle.

Customer	
Vehicle	2002 Accord, 1HGCG32562A
Summary	Customer had five complaints, including SRS light on. Three warranty
	claims mention code 15-3, and OPDS unit was replaced twice. The vehicle
	was replaced, but not for the SRS light problem.

Customer	
Vehicle	2002 Accord, 1HGCG66872A
Summary	Complaint of SRS light on. Four repair attempts. The OPDS unit was
	replaced once per claim history. After 45-day test drive through BBB,
	customer satisfied that the problems are resolved.

Customer	
Vehicle	2001 Accord, 1HGCG22591A
Summary	Plaintiff claims four repair attempts for SRS light on. The OPDS unit was replaced three times for code 15-3. Vehicle repurchased. This arbitration became a warranty lawsuit.

Customer	
Vehicle _	2001 Accord, 1HGCG32741.
Summary	Six dealer visits for SRS light on. Customer requested repair or
	replacement of vehicle. This arbitration became a warranty lawsuit.

Customer	
Vehicle	2002 Accord, 1HGCG22532A
Summary	Complaint of SRS light on. Customer claims eight or nine dealer visits.
	Two warranty claims mention code 15-3. OPDS unit replaced twice.
	Customer has aftermarket amplifier and TV tuner under right-front sent.
	Vehicle was replaced.

Customer	
Vehicle	2002 Accord, 1HGCG16522/
Summary	Complaint of SRS light on. Four repair attempts for code 15-3. The OPDS sensor and control unit have been replaced. Light came on again and
	dealer pulled code 15-3 and reset system. No problem was noted. Vehicle was replaced.

Attachment Q6-B

PE05-043 Honda 11/7/05

LABOR OPERATION CODE DESCRIPTIONS

LABOROP	LABOROP DESCRIPTION
011500	STEREO SOUND SYSTEM - DIAGNOSE SOUND QUALITY, INOPERATIVE SPEAKERS, OR POWER FEED.
123505	CODES/OPERATING DATA - RETRIEVE/CLEAR CODES W/ PGM TESTER OR HONDA DIAGNOSTIC SYSTEM (HDS). ACCESS FLASH CODES W/ MIL. REWRITE ECM/PCM FOR IMMOBILIZER CODES. ENTER CODE ON WARRANTY CLAIM, INCLUDES TEST DRIVE. S/B# 03-001
723099 723505	COOLANT TEMPERATURE SWITCH AND OIL PRESSURE - STRAIGHT TIME. CODES/OPERATING DATA - RETRIEVE OR CLEAR CODES WITH PGM TESTER OR HONDA DIAGNOSTIC SYSTEM. ACCESS SYSTEM OPERATING DATA WITH PGM TESTER. ACCESS FLASH CODES WITH SRS INDICATOR
723507	LIGHT. PERFORM INPUT TESTS. DIAGNOSTIC TROUBLE CODES - USE PGM TESTER OR HONDA DIAGNOSTIC SYSTEM FOR CONFIRMATION OF DTCS AS DESCRIBED IN A SERVICE BULLETIN.
746099 746105	ELECTRICAL TEST - STRAIGHT TIME REPAIR MULTIPLEX OR MULTIPLEX INTEGRATED CONTROL UNIT (BOTH) - REPLACE.
751096 751097	BASE FOR STRAIGHT TIME - SUBLET BASE FOR STRAIGHT TIME - PARTS ONLY
751099	BASE FOR STRAIGHT TIME REPAIR
751100 751105	SRS CONTROL UNIT - REPLACE. S/B# 02-014
751105 751108	SIDE IMPACT SENSOR (LEFT) - REPLACE. SIDE IMPACT SENSOR (RIGHT) - REPLACE.
751106 751108	SIDE AIRBAG, RIGHT - REPLACE.
751108 751109	OPDS, OCCUPANT POSITION DETECTION SYSTEM UNIT - REPLACE.
751110	OCCUPANT POSITION DETECTION SYSTEM SENSOR (SEAT PAD) - REPLACE. S/B# 01-030
751199	BASE FOR STRAIGHT TIME - REPLACE
752097	SRS - PARTS ONLY
823503	DIAGNOSTIC TROUBLE CODES - USE PGM TESTER OR HONDA DIAGNOSTIC SYSTEM FOR CONFIRMATION OF DTCS AS DESCRIBED IN A SERVICE BULLETIN AND TO CLEAR CODES.
823505	CODES/OPERATING DATA/INITIALIZATION - RETRIEVE OR CLEAR CODES WITH THE PGM TESTER OR HONDA DIAGNOSTIC SYSTEM. ACCESS FLASH CODES WITH SRS INDICATOR LIGHT. INITIALIZE RESTRAINT/SRS SYSTEM. PERFORM INPUT TESTS.
652096	SEAT, RIGHT FRONT - SUBLET
652199	SEAT, RIGHT FRONT - STRAIGHT TIME REPLACE
655199	SEAT BELT, REAR - STRAIGHT TIME REPLACE
8 59 199	SEAT CUSHION, LEFT - STRAIGHT TIME REPLACE
880130	FRONT SEAT COVER AND/OR CUSHION (LEFT BACK) - REPLACE. 8/8# 89-034
861096	SEAT CUSHION, LEFT - SUBLET
881120	FRONT SEAT COVER AND/OR CUSHION (RIGHT BOTTOM) - REPLACE. S/B# 89-034
862130	FRONT SEAT COVER AND/OR CUSHION (RIGHT BACK) - REPLACE. S/B# 89-034

PE05-043

PROBLEM CODE DESCRIPTIONS

CODE	DESCRIPTION
D11	DETERIORATED NONMETALLIC PART
018	BROKEN OR CHIPPED, IN TWO OR MORE PIECES
032	INOPERATIVE
D3214	IMPROPER OPERATION
03217	NOT WORKING PROPERLY OR AT ALL
06401	SHORT CIRCUIT
066	POOR CONNECTION
072	CIRCUIT REMAINS CLOSED
091	POOR PERFORMANCE
09999	OTHER
999	OTHER
L32	LIFETIME SEAT BELT REPAIR - INOPERATIVE
L3214	LIFETIME SEAT BELT REPAIR - IMPROPER OPERATION

Attachment Q8

HONDA The power of dreams

QUALITY IMPROVEMENT SHEET (Q.I.S.)

Issued by: HAM M.Q.

Page 1

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	Ma	æ tro: rysville Auto Plant	SIBLE PLANT AND DEPARTMENT 6180 AQG:	PRODUCT ENG. DE		
INFO ID		A. H. NUMBER	the state of the s	NFORMATION SOURCE MODEL		
TL-779113 000METER		. 3	<u> Techline</u>	CG1_		
1104 mi	ιl	NEC TECHNOLOGIES, I	NC.	.1HGCG1654YA		
		HARM CHAIR MARK	AND HE			
D. KIM		C. GIBISER	J30A1-30053			
81127-584		PAD COMP., R. FR.	<u>i</u> 	MILATED A.H. TECHUNE CODE		
81334-S87A71	MARRIES COURT NA	UNIT ASSY., OPDS	! "	REAL THANKING WARRIES CHARLES WARRIES		
DEALER/STATE 206731	TITLE	SRS LIGHT ON: CODE 1				
CA		CUSTOMERS COMPLAINED				
ENG PROD DATE 99/08/16	DESCRIPTION	15-3. TECHNICIANS MAY REPLACE ANY COMBINATION OF PARTS, CLEAR CODE, OR RE-INITIALIZED OPDS SYSTEM.				
8ALES DATE 99/09/17						
OCCURRENCE DATE	MARKET		ACCORD T/L CONTACTS FO			
99/10/04	INVESTI-	15-3(0.15%). ACCORD TSTECH(L2) T/L OCC %=0.18, ACCORD SETEX (L1) T/L OCC %=0.10, AND ACCRA TL(L1)				
NO RECEIVE DATE 99/10/04	GATION		RD: 11 VINS(TSTECH) CO DED 3x, AND 1 VIN(SET)			
		2X. ACURA TL: 2 VIN		ea, consp		
ANALYSIS	NARKET	MO HAS RECEIVED SEVE	RAL CLAIMS FOR SRS LIC	HT ON		
RECEIVE DATE 00/03/15	QUALITY	AND THE CONTROL UNIT HAS CODE 15-3 STORED. CODE 15-3 SUGGESTS THERE IS A FAULTY OPDS SENSOR. THE TECH IS DIRECTED TO CHECK THE OPDS CONNECTION TO VERIFY THE COMMUNICATION LINE. PROVIDED THE CONNECTION IS GOOD, THE TECH IS DIRECTED TO REPLACE THE OPDS SENSOR, OPDS UNIT, OR SRS UNIT.				
CAUSE ANALYSIS	CAUSE ANALYSIS					
APPROVAL DATE	7202100					
00/03/22						
RESPONSIBLE OPT ISSUE DATE	ļ	TECHLINE HAS SUGGEST	SD THE TECH CLEAR THE	TECH CLEAR THE CODE AND PLACING ANY PARTS, IN OT RECODE AND THE CAR HGT FOUND A SOFTWARE CAUSED A 15-1 CODE. A SOFTWARE BUG WAS		
00/03/22		-				
COUNTERMEASURE	ļ	IS RETURNED TO THE C	USTOMER.			
REFLYDATE 00/03/29			OUS QIS, HGT FOUND A S WHICH CAUSED A 15-1 (
1st COUNTERMEASURE			OBLEM, A SOFTWARE BUG			
APPLICATION DATE 00/06/28			USE A 15-3 CODE. THIS THE SAME SOFTWARE CHA			
00/00/28	į					
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QUALITY IMPROVEMENT SHEET (Q.I.S.)

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Page 2

VOLTAGE FLUCTUATION DURING ENGINE START WAS READ

COUNTERMEASURE CONTENTS

AS A MOMENTARY ABNORMAL SENSOR VALUE. THE OPDS UNIT RECORDED A FAILURE CODE. THIS FAILURE MODE CAN ALSO BE RE-CREATED BY A QUICK ON-OFF IGNITION KEY CYCLE.

TWO SOFTWARE COUNTERMEASURES WILL BE MADE: CIRCUIT WHICH MONITORS VOLTAGE FLUCTUATION IS NOW TIED TO THE DIAGNOSTIC CIRCUIT THROUGH THIS SOFTWARE MODIFICATION. THE OPDS UNIT WILL NOT WRITE A 15-3 CODE DURING VOLTAGE FLUCTUATION OCCURRENCES.

2. MOMENTARY POWER LOSS DUE TO QUICK ON-OFF KEY CYCLE MAY CAUSE ABNORMAL SENSOR VALUES. THE OPDS UNIT WILL MONITOR FOR THIS CONDITION AND WILL NOT WRITE A 15-3 CODE IF THIS CONDITION EXISTS.

SOLD PRODUCT TREATMENT

NORMAL WARRANTY

NORMAL WARRANTY

JH:

NORMAL WARRANTY

NORMAL WARRANTY

OTHERS:

NORMAL WARRANTY

STOCKED PRODUCT TREATMENT NO TREATMENT PART ÉTÖÇK CHANGE DEALER STOCK

AFTER BERVICE PART NUMBER

SERVICE BUILLETIN NUMBER

DESIGN CHANGE NUMBER

COUNTERME		INFORMATION

CM Type	VEHICLE IDENTIFICATION NUMBER	CALAPPLICATION DATE	ENGINE NUMBER	TRANSMISSION MUMBER
PERM	190YA42641i	00/05/16		
PERM	190YA4263Li	00/05/17		
PERM	18GCS1653V	00/05/24		
PERM	18GCG5 663Y	00/05/25		
PERM	1HGCG5 66XY/	00/06/07		
PERM	1900A5661Y	00/06/09		
PERM	1900A5663Y	00/06/09		
HARD	UA4-1103675	00/06/12	J25A -2003734	B7VA7504061
PERM	1NGCG1 665Y3	00/06/16		
PERM	18GCG2259Y2	00/06/28		
PERK	1#QCG3258Y2	00/06/28		
PERM	1EGC3225XY	00/07/18		

RECOMMENDED FIELD ACTION

REPAIR UNDER NORMAL WARRANTY.

EFFECTIVENESS

COUNTERMEABURE SOFTWARE CRANGES SHOULD REDUCE UNNECESSARY CODE

15-3 OCCURRENCES.

RECOGNITION SKINATURES

CHEST ENGINEER	MC MANAGER	MQ STAFF ENGINEER		ALSPONGESLE DEPT. MANAGER
		REPLY	ISSUE	
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QUALITY IMPROVEMENT SHEET (Q.I.S.)

Issued by:

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Mar Reit Informati	- 1	Market Qualty Resear		RINE HANDER	TRANSMISSION I	ALMER .
D. KIM		G. PRICE	J30A1-40	36243	B7XA803801	16
PRIMARY FALED PART MARKER AND DESCRIPTION 81122- CVR, R. FR. *NH18			*	RELATED A.H. TE	ECHLINE CODE	
	PRIMARY CALIFORNIA PRO	NT MARKET AND DESCRIPTION		PRIMARY RELATED Y	WOULDWITT CLASS	
DEALER/STATE 206602	TTILE	SRS LIGHT ON: CODE 1	5-3 AFTER C/M		· 	
TX		CUSTOMERS STATED SRS				
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01/01/11	INVESTI-	CIVIC (9,0.09%), CL(
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		AND 101AL 0031,310,1				
ANALYSIS RECEIVE DATE	MARKET	PARTS ANALYSIS INDICA	-			
01/02/07	CAUSE	OPEN ISSUE BETWEEN TO SENSOR. NO CONNECTION				
CALISE ANALYSIS APPROVAL DATE	ANALYSIS	THE DEALERS. OPDS UNI REQUESTED AS A SET VI				
01/04/23		WHICH ASSEMBLY WAS C	REATING THIS ISSUE	. NO REAL		
RESPONSIBLE DET ISSUE DATE		TIME FAILURE OR HARD SETS OF PARTS (OPDS)				
01/04/23		BEEN FORWARDED TO HG: AND MOD HAVE COMPLETI	r for analysis. A.I	H., HRA-O,		
COUNTERMEABURE		THE 15-3 PROBLEM TO				
REPLY DATE 02/04/05		HAS BEEN FORWARDED TO IDENTIFIED TO DATE.	HAS BEEN FORWARDED TO HGT. NO ROOT CAUSE HAS BEEN			
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QUALITY IMPROVEMENT SHEET (Q.I.S.)

Issued by: HAM M.Q.

Page 2

RESPONSIBLE DEPARTMENT CAUSE ANALYSIS

Seat Fad sensors material susceptible to moisture influences due to its environment.

Key components in the OPDS unit were not conformal coated because of the location on the PCB. This allowed moisture to affect their operation. Terminal crimp gaps allowed contamination to be introduced creating resistance increases in the circuits.

COUNTERMEASURE CONTENTS

- Conformal coating mask changed to cover exposed components and prevent moisture intrusion. (End of Oct 01)
- Terminal crimp height changed from (0.775-0.823mm) to (0.725-0.775mm) to tighten the crimp and help prevent gaps which allow contamination that can cause resistance increases. (End of Dec 01)
- Software timing change for fault detection from 1.6 sec. to 2 3 sec. to help prevent inadvertent codes. (End of Jan 02)
- Software change to skip "Active Diagnostics" if a person is seated in the passengers seat at IG on. (End of Jan 02)

SOLD PRODUCT TREATMENT

AH-

NORMAL WARRANTY

CH:

NORMAL WARRANTY

JHE

NORMAL WARRANTY

BH:

NORMAL WARRANTY

OTHERS:

STOCKED PRODUCT TREATMENT
NO TREATMENT
PART STOCK CHANGE
PARTS CENTER STOCK

AFTER SERVICE PART NUMBER

SERVICE BULLETIN NUMBER

DESIGN CHANGE NUMBER

COUNTERMEASURE.	APPLICATION	NFORMATION

СЛИ Туре	VEHICLE IDENTIFICATION NUMBER	CAN APPLICATION DATE	ENGINE NUMBER	TRANSMISSION NUMBER
PERM	1900A56672A8	01/11/19	J32A1-4428758	M790A2000466
PERM	1900A56982AG	01/11/19	J32A2-1326231	B7WB9061443
PERM	19UYA42612AD	01/12/03	J32A2-2002161	BGFA9004615
PERK	1HGCG16552AD	01/12/06	J30A1-5055622	97XA9056579
PERM	1XGEN212X2L0	01/12/20	D17A1-2473883	SLW 1185902
PERM	190YA42443A0	02/01/29	J32A1-5000011	BGPA5000067
PERM	19UUA568X3AO	02/02/19	J32A2-2301369	B7NA5003867
PERK	1HGCG32722A0	02/03/09	F23A4-5037861	9AXA9137720
FERM	1HGH22692L0	02/03/14	D17A1-2522896	BPMA6156011
PERK	1RGE926872L0	02/03/14	D17A2-2490615	BP0(A6156892
PERM	1HGCG56672A1	D2/03/25	F23A1-5090289	BAXA9148216
PRRM	1XGCG16402A0	D2/03/28	J30A1-5091459	87XA9095191
PERM	1EGCG56542 A1	02/04/01	F23A1-5092308	BAXA9151477
PERM	UA4-1501024	02/05/03	J25A -5001074	B7WA5022896
PERM	UA5-1400483	D2/05/10	J32A -2300515	B7WA5024 <i>6</i> 74

RECOMMENDED
FIELD ACTION

Repair under normal service procedures.

COUNTERMEASURE MQ will Monitor market and techline for C/M effectiveness. EFFECTIVENESS

RECOG	METHON	SIGNATI	IIRE#

		information aldin		
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Olimber Species Mr.	F	-							$\ \cdot \ $					- 11	Name of the					
1001/02/19	ı	Alleged rymp			4-155- 5				\vdash			—	Franc? Engine		#13.6 1-431					
	ı		ming light came or LOPDS unit was it					•		No communectors is taken on the grounds that the estimated OPD:					Toerried	M No.	1,220	~~,		
Seeding a seeing Project Engineering St. Thomas Com	l.		was more atored ag						unit has been determined to be a non-darketive orde.				Transmission type Olivinos travalis (1995 km.							
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Attachment Q11

Confidentiality Requested



American Honda Motor Co., Inc. 1919 Torrance Boulevard Torrance, CA 90601-2746 Phone (316) 783-2000

November 7, 2005

Office of the Chief Counsel
U.S. DEPARTMENT OF TRANSPORTATION
National Highway Traffic Safety
Administration
400 Seventh Street, S.W.
Washington, DC 20590

Re: PE05-043

Dear Chief Counsel:

Enclosed herewith is a Request for Confidentiality for your consideration. This material is related to the above-referenced matter.

Please advise me of your decision on this matter at your earliest convenience.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.

Ralias

William R. Willen Managing Counsel

Product Regulatory Office

WRW:nia

Enclosure

cc: Ms. Marilynne Jacobs

AFFIDAVIT IN SUPPORT OF REQUEST OF CONFIDENTIALITY

- I, William R. Willen being duly sworn, depose and say:
- 1) That I am Managing Counsel of the Product Regulatory Office of the American Honda Motor Co., Inc., and that I am authorized by American Honda Motor Co., Inc., and Honda Motor Co., Ltd., to make the following representations to the National Highway Traffic Safety Administration on behalf of American Honda Motor Co., Inc.;
- 2) That certain information contained in Attachment Q11, attached herein, is confidential and proprietary data and is being submitted with the claim that it is entitled to confidential treatment under 5 U.S.C. 552(b)(4) (as incorporated by reference in and modified by 8505(d)(1) of Title 5 of the Motor Vehicle Information and Cost Savings Act). American Honda is informed and believes that the disclosure of this information would result in significant competitive damage to the companies in that it contains proprietary information, relating to specifications;
- 3) That I have personally inquired of the responsible Honda Motor Co., Ltd. and Honda R&D Co., Ltd. (Honda), employees who have authority in the normal course of business to release the information for which a claim of confidentiality has been made to ascertain whether such information has ever been released outside Honda;
- 4) That based upon the responses to such inquiries, to the best of my knowledge and belief, the information for which Honda has claimed confidential treatment has not been, and is not intended to be, released by Honda, to any person, organization or government agency or body outside Honda, its subsidiaries, affiliates, contracted vendors;
- 5) Based on information and belief, none of the documents listed in the presentation materials have been released outside of the governmental entities to which they were supplied;
- 6) That I make no representations beyond those contained in the affidavit and in particular I make no representations as to whether this information may have become available outside of Honda and its subsidiaries, because of unauthorized or inadvertent disclosure except as stated in Paragraph 4; and
- 7) That the information contained in the enumerated paragraphs of this affidavit is true and accurate to the best of my information, knowledge and belief.

William R. Willers

Subscribed and sworn to before me, this 17th day of November , 2005

KAREN R. GUNN Commission # 1457716 Noticy Public - Collising Los Angeles County My Corren. Septed top 2, 255 Karon R. Glynn NOTARY PUBLIC