

PE05-028
BLUE BIRD
7/28/2005
ATTACHMENT
PART 4 OF 4

CLAIM [REDACTED] DOC # 0013325 CLAIM DATE 07/28/05 PAID DATE 11/11/01 CM # 018384

BODY F120046 YR 98 FLRT Q428 I/S DATE 11/20/98 I/S ODOMETER 002800 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 07/20/05 ODOMETER 050753 M REPAIRED BY 1 REFERENCE -000000

CAMP./BULLETIN

COMPONENT 75200145 FASTENERS, MISC., COACHWORKS DASH A/C-SPEC IN TEXT

FAILURE #1 INOPERATIVE-SPECIFIC CAUSE UNKNOWN

REPAIR #1 REMOVE PART, INSTALL PART

RTY .0 HRS * \$8.00/HR = .00 DS RC

SUP 1.2 HRS = 256.40 DS P RC

AMPY 3.8 HRS = 250.40

RE PART DESCRIPTION UNIT REC REV ADJ REC QTY ON TOTAL APPROVED DS RT

1902137 SWITCH,DISCONNECT,BATTE 44.44 44.44 1.0 EA 44.44 44.44 P

PLEASE STATE REASON FOR SUPPLEMENTAL WORK

NO RTY ON FILE

FRONT A/C NOT COOLING.

FOUND HIGHVOLT DOOR NOT WORKING AND EVAP SOLENOID N

OT OPERATING, REMOVED AND REPLACED DASH CONTROL ASSE

MBLY, SOME PLUGS NOT WIRED PROPERLY ON NEW DASH CD

NTRNL, CUT PLUGS OUT AND WIRED PROPERLY, RECHECKED

, FOUND INTERMITTENT PROBLEM WITH THE EVAP CONTROL

SOLENOID, TRACED WIRE, FOUND CIRCUIT OKAY BUT PLUG

GSA OPENING AND CLOSING, REMOVED AND REPLACED DISC

ONNECT SWITCH, TESTED FOR OPERATION, WORKS PROPERL

Y.

19-Bus

0BRE

DATES 05/29/05 THRU 07/01/05

WARRANTY CLAIMS HISTORY DETAIL (WHSHPEDC0)
CUSTOMER MGR 04717 A X BUS SALES /CULTON

RCN DATE 06/02/05

PAGE 1

CLAIM # [REDACTED] DOC # CNO7751 CLAIM DATE 02/01/00 PAYE DATE 02/23/00 CR # 016679

BODY FL33167 YR 99 PLMT QARE I/S DATE 05/18/81 I/S ODOMETER 044008 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 07/21/98 ODOMETER 018009 M REPAIRED BY 1 REFERENCE P99-321817

CAMP./BULLETIN

COMPONENT 00500103 SWITCH, MASTER ON-OFF
FAILURE 01 INOPERATIVE:SPECIFIC CAUSE UNKNOWN
REPAIR 01 REMOVE PART, INSTALL PART
SRT .0 HRS * \$2.00/HR = .00 DS EC
SUP 1.0 HRS = \$2.00 DS P EC
APPV 1.0 HRS = \$2.00

PN PART DESCRIPTION	UNIT	PRC	SRT	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	EC
1902337 SWITCH,DISCONNECT,BATTE		39.27		39.27		1.0	EA	39.27		39.27	P

PLEASE STATE REASON FOR SUPPLEMENTAL RECORD

NO SRT ON FILE

THIS CLAIM WAS REFERRED ONCE ALREADY AND DENIED FOR
NOT USING A MAIN BIRD PART NUMBER. PLEASE REFERRED
C- [REDACTED] THE MAIN BATTERY SWITCH HAS FAILED.
REMOVED AND REPLACED WITH A NEW SWITCH WHICH WE SA
D TO PURCHASE LOCALLY.

DATE 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (ISSUES) CUSTOMER NBR 00297 WARRANTY PARTS NO CHANGE - USA

ROW DATE 06/02/05

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CLAIM # [REDACTED] DOC # 528166 CLAIM DATE 04/14/03 PAID DATE 04/14/03

BODY 000000 TR 00 PLAT 0000 I/S DATE 00/00/00 I/S ODOMETER 0 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 04/14/03 ODOMETER 000000 REPAIRED BY REFERENCE -

COMP./MILLTIME

COMPONENT 30180105 TANK, DEGRADATION

FAILURE 01 IMPOVERTIVE-SPECIFIC CAUSE UNKNOWN

REPAIR 00

RTT .0 HRS * .00/HR = .00 DS RC

RTT .0 HRS = .00 DS RC

RTT .0 HRS = .00

NO PART DESCRIPTION UNIT PRC RTT ADJ PRC QTY CM TOTAL APPROVED DS RC

04 FREIGHT 64.45 64.45 1.0 EA 64.45 64.45 P

1802278 TANK, DEGRADATION, 1161680 118.21 118.21 1.0 EA 118.21 118.21 P

1802279 BRACKET, STRUT MTG, LWR, R 10.42 10.42 2.0 EA 20.84 20.84 P

1802281 BRACKET, STRUT, KINCH, DOOR, 14.29 14.29 2.0 EA 28.58 28.58 P

1802287 SWITCH, DISCONNECT, MATTE 34.71 34.71 1.0 EA 34.71 34.71 P

1919812 SWING, GAS, PARTIAL, 6112 28.32 28.32 2.0 EA 56.64 56.64 P

2800230 RUCKER, 5/16-18 X 1-1/2, D .27 .27 4.0 EA 1.08 1.08 P

2800230 RUCKER, 5/16-18 X 1-1/2, D .27 .27 4.0 EA 1.08 1.08 P

CLAIM # [REDACTED] DOC # 62136 CLAIM DATE 02/20/05 PAID DATE 05/20/05 CM # 027894

BOOK F140210 TR 05 PLAT CASE I/S DATE 10/14/04 I/S ODOMETER 000175 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 03/07/05 ODOMETER 004189 M REMAILED BY 2 REFERENCE -000000

COMPONENT 80200182 SWITCH, BATTERY DISCONNECT
 FAILURE 01 INOPERATIVE; SPECIFIC CAUSE UNKNOWN
 REPAIR 01 REMOVE PART, INSTALL PART
 RTT .0 HRS * 70.00/HR = .00 DS MC
 SUP 1.5 HRS = 105.00 DS P MC
 APPV 1.5 HRS = 105.00

LN	PART DESCRIPTION	UNIT	PRC	MS9	ADJ	PRC	QTY	UM	TOTAL	APPROVED	DS	MC
04	FREIGHT		30.00		30.00		1.0	EA	30.00	30.00	P	
19	80200182 SWITCH, DISCONNECT, BATT		36.71	15	42.21		1.0	EA	42.21	42.21	P	
98	TOWING		250.00		250.00		1.0	EA	250.00	250.00	P	

REPAIR USED REQUIRES MORE INFORMATION
 PLEASE STATE REASON FOR SUPPLEMENTAL NOTES
 NO RTT ON FILE
 BUS WILL NO RUN, HAD TOWED TO SHOP, FOUND BATTERY
 DISCONNECT SWITCH BAD, REPLACED SWITCH AND RECHECK
 NO OPERATION.
 PART IS CORRECT REASON
 RECHECK TIME AND/OR ODOMETER LIMIT(S)
 MISC. CUSTOMER FEED

A

XCEL 102
 C4RE

DATES 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WHSPEICD)
CUSTOMER NO. 03364 NATIONAL BUS SALES & LEASING, INC.

RUN DATE 06/02/05

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CLAIM # [REDACTED] DOC # 51551 CLAIM DATE 04/14/05 PAID DATE 05/06/05 CM # 017816

BODY #140210 YE 05 PART CASH I/S DATE 10/14/04 I/S ODOMETER 000175 M

CLAIM/REPAIR [REDACTED] REPAIR DATE 04/13/05 ODOMETER 000405 M REPAIRED BY 3 REFERENCE -000009
COMP./BULLETIN

COMPONENT 90180182 SWITCH, BATTERY DISCONNECT
FAILURE 01 INOPERATIVE:SPECIFIC CAUSE UNKNOWN
REPAIR 01 REMOVE PART, INSTALL PART
RT .0 HRS * .00/HR = .00 HS RC
SUP .0 HRS = .00 HS RC
APPV .0 HRS = .00

IN PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	RC
06 FREIGHT		12.20		12.20	1.0	EA		12.20	12.20	P	
1902337 SWITCH,DISCONNECT,BATTY		34.71	19	42.21	1.0	EA		42.21	42.22	P	

MISC. CUSTOMER TRKT

BATTERY DISCONNECT SWITCH SHORTED OUT. SENT RESLAC
NEXT PART TO CUSTOMER. *STANDARD FREIGHT AND CALL
TAG.

DATE 05/25/09 THU 07/02/09

WARRANTY CLAIM HISTORY DETAIL (WASPRIC0) RUN DATE 06/02/09 PAGE 10
CUSTOMER NBR 03386 NATIONAL BUS SALES & LEASING, INC.

CLAIM # [REDACTED] DOC # 51526 CLAIM DATE 03/03/05 PAID DATE 03/11/05 CM # 027446

BODY F140210 YR 05 PLAT CASH I/S DATE 10/14/04 I/S ODOMETER 000175 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 01/07/05 ODOMETER 002693 M REPAIRED BY 2 REFERENCE P05-091033

COMP./REPLACEMENT

COMPONENT 00200182 SWITCH, BATTERY DISCONNECT
 FAILURE 47 ELECTRICAL-DISCONNECTED/NOT CONNECTED
 REPAIR 99 OTHER: DESCRIBE IN TEXT
 NET .0 HRS * 70.00/HR = .00 DS RC
 SUP 6.0 HRS = 420.00 DS P RC
 ADPV 6.0 HRS = 420.00

HS PART DESCRIPTION	UNIT	SEC	NET	ADJ	PAC	QTY	UN	TOTAL	APPROVED	DS	RC
06 FREIGHT			30.00		30.00	1.0	HA	30.00	30.00	P	
1902387 SWITCH,DISCONNECT,BATTE			12.71	15	12.71	1.0	HA	12.71	12.71	P	

COMPONENT USED REQUIRES MORE INFORMATION

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SAT ON FILE

REASON FOR PART CLAIM WITH LABOR ITEMS AND RATE
BIRD PART.

MISC. BLUE BIRD TEXT

INTERMITTENT STARTING, FOUND DISCONNECT SWITCH SHUT
 OFF DUE TO WATER BEING HELD IN FRONT ELECTRICAL D
 REL, REPLACED SWITCH, NO POWER TO START BUS, CHECK
 ED FUSE BOX ALLISON CONTROL UNIT, FOUND NO POWER
 0 FUSE 1616, CHECKED WIRING, FOUND FUSE BROKEN OFF
 IN FUSE PROVIDING POWER TO CONTROL UNIT, REPAIRED
 WIRING, CLEANED ALL CONNECTORS AND FUSE, DUE TO CO
 RROSION.

SET DENIAL REASON

CLAIM # [REDACTED] DOC # 16529 CLAIM DATE 12/29/01 PAID DATE 01/09/04 CK # 024842

BODY F136707 YR 03 PLNT C428 I/S DATE 12/04/02 I/S ODOMETER 000753 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 12/12/03 ODOMETER 002598 M REPAIRED BY 1 REFERENCE -000000

COMP./BULLETIN

COMPONENT 50200142 WIRESSCON, MISC, CHASSIS ELEC. MISC. (SPEC IN TEXT)

FAILURE 45 INTERMITTENT OPERATION

REPAIR 88 INSPECT: DESCRIBE IN TEXT

EST .0 HRS * 78.50/HK = .00 DS RC

MOV 1.6 HRS = 282.60 DS P RC

APPV 1.6 HRS = 282.60

NR PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	UM	TOTAL	APPROVED	DS	RC
DS FREIGHT		2.88		2.88		1.0	EA	2.88	2.88	F	
1902227 SWITCH, DISCONNECT, BATTN		16.71		16.71		1.0	EA	16.71	16.71	F	

COMPONENT USED REQUIRES MORE INFORMATION

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL WORKS

TRACES WIRESS LEAD FROM FUEL PUMP CIRCUIT (LIST PUMP). IGNITION SOURCE AT BUT FEEDING BACK THROUGH CIRCUIT. ALL AUXILIARY CIRCUITS HOT AT FUEL PUMP CIRCUIT. REPAIRED LOOSE CONNECTIONS AT MAIN BATTERY LEAD TO BATTERY CUT OFF SWITCH. REMOVED LEADS AND REPAIR CONNECTIONS AS NEEDED. REPLACED BATTERY CUT OFF SWITCH. (PER MIKE BERRY) INSPECTED AND SECURE ALL MAIN WIRESS AT FWD BOX. REMOVED CLEAN AND TIGHTEN MAIN GROUND AND POWER LEADS TO STARTER MOTOR CIRCUIT. REMOVE REAR ENGINE START COVER AND INSPECTED FOR LOOSE CONNECTIONS. REMOVED CLEAN AND SECURE AS NEEDED. RETEST SYSTEM OPERATION.

NO SET ON FILE

CLAIM # [REDACTED] DOC # 04-172 CLAIM DATE 01/20/04 PAID DATE 02/26/04 CM # 025149

BODY F137457 YR 83 PLST CARR 1/8 DATE 02/13/03 1/8 CDMETER 000430 K

CLAIM/REPAIR # [REDACTED] REPAIR DATE 01/28/04 ODOMETER 011404 K REPAIRED BY 1 SUPERVISOR -000000

CASE #/WARRANTY

COMPONENT 50280148 NIKELCOON, WISC, CHASSIS WISC. MISC. (SPBC IN TEXT)

FAILURES 89 IDENTICAL: REVERSED OR WRONG CONNECTIONS

REPAIR 59 OTHER, DESCRIBE IN TEXT

SET 1.0 HRS * 45.00/HRS = .00 DS RC

SUP 1.0 HRS = 260.00 DS F RC

APPV 1.0 HRS = 260.00

NO	PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	ON	TOTAL	APPROVED	DS	RC
0053353	DIODE, MODULE, CARR	17.14	17.14	1.0	EA	51.42	51.42	F				
0053331	STUD, TERMINAL, BAT CABLE	9.23	9.23	1.0	EA	9.23	9.23	F				
06	FREIGHT	50.00	50.00	1.0	EA	50.00	50.00	F				
0983910	INDICATOR, LOW PRESSURE	14.07	14.07	1.0	EA	14.07	14.07	F				
13	ELEC. WIRING & CONNECTO	7.50	7.50	1.0	EA	7.50	7.50	F				
1902337	SWITCH, DISCONNECT, BATTN	36.71	36.71	1.0	EA	36.71	36.71	F				

COMPONENT USED REQUIRES MORE INFORMATION

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SET ON FILE

HUB CAME IN WITH FAST IDLE, LIFT, REAR LIGHTS ALL WORKING PERFECTLY. LIFT SWITCHES OK, HIGH IDL 2 SWITCH OK. HAD TO REMOVE SWITCH PANEL TO DO THE 2. CALLED ALVIN STANFILL. SEVERAL UPDATES HE WANT ED US TO DO. REAR OUT OFF SWITCH. REMOVED BOTH PO WER WIRES AND CHECKED RESISTANCE BETWEEN TERMINALS . FOUND ELECTRIC POWER HAD .12 OF RESISTANCE. 2/ R SWITCH. HE HAD US INSTALL NEW GROUND STUD TO SE PARATE GROUND ON DISCONNECT SWITCH. HAD TO MAKE C ABLE PER EB. TAKE ALL 3 BRAKE AIR VALVES IN DASH PANEL AND TURN THEM RIGHT SIDE UP TO STOP WATER. DRILL 1/8 DRAIN HOLES IN ELEC COMPT LOWER. COMPT FULL OF WATER AND DIODE PAGES LAYING IN WATER. CL NAMED BOARDS AND REPLACED DIODES.

DATES 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSSPEIC0)
CUSTOMER NBR 03386 NATIONAL WIRE SALES & LENDING, INC.

MMN DATE 06/02/05 PAGE 5

CLAIM # [REDACTED] DOC # 57839 CLAIM DATE 01/27/04 DATE DATE 01/29/04 CN # 024876

ECST F137658 YR 02 FLST CASH I/S DATE 09/14/03 I/S ODOMETER 000050 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 12/06/03 ODOMETER 094872 M REPAIRED BY 2 REFERENCE -000000

CAMP, BULLHORN

COMPONENT 80100148 WIRE/CONN., WIRE, CHASSIS WIRE, WIRE (SPEC IN TEXT)

FAILURE 01 INOPERATIVE: SPECIFIC CASH OWNERS

REPAIR 01 REMOVE PART, INSTALL PART

SET .0 HRS * .00/HR = .00 DS RC

STP .0 HRS = .00 DS RC

APPV .0 HRS = .00

BS PART DESCRIPTION	UNIT	PRC	BS?	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	RC
06 FREIGHT		37.95		37.95	1.0	EA		37.95			
1902337 SWITCH, DISCONNECT, BATTN		36.71		36.71	1.0	EA		36.71			

COMPONENT USED REQUIRES MORE INFORMATION
CUST RETURNED DEFECTIVE PART FOR WARRANTY CREDIT

DATE 05/19/05 TIME 07:02/03

WARRANTY CLAIMS HISTORY DETAIL (VSSPKID8)
CUSTOMER REF 01368 NATIONAL RUM SALON & LEASING, INC.

RUN DATE 06/02/05 PAGE 6

CLAIM [REDACTED] DOC # 89278 CLAIM DATE 06/01/04 PAID DATE 06/10/04 CM # 025904

BOOK FL37798 YE 03 FLST CASH I/S DATE 11/07/03 I/S ODOMETER 000175 M

CLAIM/REPAIR [REDACTED] REPAIR DATE 05/14/04 ODOMETER 024000 M REPAIRED BY 3 REFERENCE -000000

CAMP./BULLETIN

COMPONENT 58200148 WINDSHIELD, MISC, CHASSIS ELEC. MISC. (SPEC IN TEXT)

FAILURE D1 IMPROPERIVE, SPECIFIC CAUSE UNKNOWN

REPAIR 99 OTHER: DESCRIBE IN TEXT

RTY .0 HRS * .00/HR = .00 DS RC

SHV .0 HRS = .00 DS RC

APFY .0 HRS = .00

SE PART DESCRIPTION	UNIT	PRC	BS?	ADJ	PRC	QTY	UM	TOTAL	APPROVED	DS	RC
06 FREIGHT		9.98			9.98	1.0	EA	9.98	9.98	F	
1902137 SWITCH, DISCONNECT, BATTN		36.71			36.71	1.0	EA	36.71	36.71	F	

COMPONENT USED REQUIRES MORE INFORMATION
REPAIR USED REQUIRES MORE INFORMATION
SWITCH INOP. SENT REPLACEMENT SWITCH TO CUSTOMER. *
STANDARD FREIGHT AND CALL TAG.

DATE 08/28/05 TIME 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (RMSPRIC0)
CUSTOMER REF 03388 NATIONAL BUS SALES & LEASING, INC.

END DATE 06/02/05

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CLAIM # [REDACTED] DOC # 41155 CLAIM DATE 12/20/04 PAID DATE 04/02/05 CM # 027580

BODY P117418 YR 01 FLEET CARS I/S DATE 09/24/03 I/S ODOMETER 000050 K

CLAIM/REPAIR [REDACTED] REPAIR DATE 06/30/04 ODOMETER 020573 E REPAIRED BY 1 REFERENCE -000000
COMP./BULLETIN

COMPONENT 88A00103 SWITCH, MASTER ON-OFF

FAILURE 01 INFORMATION-SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

EST .0 HRS * 55.00/HR = .00 DS RC

SUP 2.0 HRS = 110.00 DS & RC 01 OTHER(SEE TEXT)

APPV 1.0 HRS = 55.00

AS PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	UN	TOTAL APPROVED DS	RC
1902187 SWITCH,DISCONNECT,BATTRY		36.71		36.71		1.0	EA	36.71	P

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO HRY ON FILE

REPLACE BATTERY DISCONNECT SWITCH.

REPAIR DISPOSITION

TIME EXCESSIVE

DATE 06/28/05 TIME 07:02/05

WARRANTY CLAIMS HISTORY DETAIL (WMSPRIC0) MIN DATE 06/02/05
CUSTOMER NBR 03364 NATIONAL RENT SALES & LEASING, INC.

PAGE 2

CLAIM # [REDACTED] DOC # 41146 CLAIM DATE 12/20/04 DENIED DATE 01/10/05

BOOK FILE#18 YR 01 PLAT CARR I/S DATE 11/02/03 I/S COUNTER 000175 M

CLAIM/REPAIR [REDACTED] REPAIR DATE 07/15/04 COUNTER 015241 M REPAIRED BY 3 REFERENCE -000000

CAMP./MOUNTIN

COMPONENT B0450146 SWITCH, MASTER ROTARY

FAILURE 01 INOPERATIVE:SPECIFIC CHARGE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

NET .0 HRS * \$5.00/HR = .00 DS D RC 32 OVER 30 DAY FROM REPAIR DATE FILING LIMIT

SUP 3.0 HRS = 165.00 DS D RC 32 OVER 30 DAY FROM REPAIR DATE FILING LIMIT

ADFF .0 HRS = .00

DS PART DESCRIPTION UNIT REC HRY ADT REC QTY UM TOTAL APPROVED DS RC
1902337 SWITCH,DISCONNECT,MASTER 36.71 36.71 1.0 RA 36.71 ,DS D 32 OVER 30 DAY FROM REPAIR DATE FILING LIMIT

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SET ON FILE

MAIN SWITCH INOP. REPLACED.

SET DENIAL REASON

OTHER(SEE TEXT)

SUP DENIAL REASON

OTHER(SEE TEXT)

PART 1902337 DENIAL REASON

OTHER(SEE TEXT)

REPAIR DISPOSITION

REPAIRS MADE 07/15/04

CLAIM SUBMITTED 12/20/04

PARTY DOWN 1/10/05

NET DENIAL REASON

OVER 30 DAY FROM REPAIR DATE FILING LIMIT

SUP DENIAL REASON

OVER 30 DAY FROM REPAIR DATE FILING LIMIT

PART 1902337 DENIAL REASON

OVER 30 DAY FROM REPAIR DATE FILING LIMIT

DATE 05/28/05 TIME 07/02/05

WARRANTY CLAIM HISTORY INQUIRY (WHSPEIC0) ROW DATE 06/02/05
CUSTOMER NBR 03385 NATIONAL BUS SALES & LEASING, INC.

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CLAIM # [REDACTED] DOC # 61178 CLAIM DATE 12/28/04 PAID DATE 04/30/05 CN # 027764

BODY FLETH17 YR 02 FLEET CASE I/S DATE 11/02/03 I/S ODOMETER 000175 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 07/26/04 ODOMETER 023540 M REPAIRED BY 3 REFERENCE -000004

COMP./BULLETIN

COMPONENT 80400164 SWITCH, MASTER ROTARY

FAILURE 01 INFORMATION: SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

SET .8 HRS * 55.80/HR = .00 DS D RC 09 PART(S) NOT RETURNED TO BLUE BIRD

SUP 3.4 HRS = 165.00 DS P RC

APPV 3.8 HRS = 185.00

HS PART DESCRIPTION UNIT PRC EST ADJ PRC QTY UM TOTAL APPROVED DS RC

1902927 SWITCH, DISCONNECT, BATT 36.71 36.71 1.0 BA 36.71 36.71 P

PLEASE STATE REASON FOR SUPPLEMENTAL BOOKS

NO SET ON FILE

REPLACE MAIN ELECTRIC SWITCH. SWITCH BAD.

REPAIR DISPOSITION

WITHOUT ANY MORE INFO THAN

WHAT IS PROVIDED IN TEXT,

3 HOURS TO REPLACE A

SWITCH SEEMS EXCESSIVE.

CLAIM REDUCED TO 1.5

HOURS.

ANY QUESTIONS, CALL ME.

BETTY DUNN 1/13/05

478 822-2262

SET DENIAL REASON

PART(S) NOT RETURNED TO BLUE BIRD

SUP DENIAL REASON

PART(S) NOT RETURNED TO BLUE BIRD

PART 1902927 DENIAL REASON

PART(S) NOT RETURNED TO BLUE BIRD

MISC. BLUE BIRD TEXT

PART RETURNED UPS TRACKING # [REDACTED]

STATUS: DELIVERED

DELIVERED ON: MAR 4, 2005 10:00 A.M.

SIGNED BY: CARSON

LOCATION: OFFICE

DELIVERED TO: FORT VALLEY, GA, US

SHIPPED OR BILLED ON: MAR 3, 2005

TRACKING NUMBER: [REDACTED]

SERVICE TYPE: GROUND

WEIGHT: 3.50 LBS

END 4/26/05

DATE 05/29/05 TIME 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (VSSP/IC6) RUN DATE 06/02/05 PAGE 11
 CUSTOMER NBR 03366 NATIONAL BUS SALES & LEASING, INC.

CLAIM # [REDACTED] DOC # 80319 CLAIM DATE 03/04/05 PAID DATE 04/18/05 CM # 027669

BOYD F137817 YR 03 FLEET CARE I/S DATE 11/02/03 I/S ODOMETER 040175 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 03/14/04 ODOMETER 022176 M REMAINT BY 2 REFERENCE# P04-579865

COMP./BULLETIN

COMPONENT 80590103 SWITCH, MASTER ON-OFF

FAILURE 01 INFORMATIVE; SPECIFIC CAUSE UNKNOWN

REPAIR 99 OTHER: DESCRIBE IN TEXT

EST .0 HRS * \$1.00/HR = .00 DS RC

SUP 1.0 HRS = 170.00 DS P RC

APPLY 2.0 HRS = 170.00

RE PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	UM	TOTAL	APPROVED	DS	RC
1902937 SWITCH, DISCONNECT, BATT	36.71	15	42.21	1.0	EA	42.21	42.22	P			

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SRT ON FILE

REWORKING. REPLACE BATTERY CPT OFF SWITCH. REFL

ACE BATTERY CI-UT OFF SWITCH.

DATES 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (NEWSPRICK) ERM DATE 04/02/05 PAGE 12
CUSTOMER FOR 03366 NATIONAL BUS SALES & LEASING, INC.

CLAIM # [REDACTED] DOC # 00101 CLAIM DATE 03/04/05 PAID DATE 05/06/05 CM # 027816

SNRY F137059 YE 03 PLST CASE I/S DATE 06/15/02 I/S CHROMETER 000000 K

CLAIM/REPAIR # [REDACTED] REPAIR DATE 06/24/04 CHROMETER 017842 K REPAIRED BY 3 REFERENCE P04-878649
CAMP./BULLETIN

DISPOSIT 88500105 SWITCH, MASTER ON-OFF
FAILURE 01 INOPERATIVE:SPECIFIC CAUSE UNKNOWN
REPAIR 99 OTHER: DESCRIBE IN TEXT
EXT .0 HRS * \$1.00/HR = .00 DS RC
SAY 2.8 HRS = 170.80 DS A RC 02 REPAIR TIME EXCEEDS ALLOWABLE HOURS
APPV .6 HRS = 36.60

RE PART DESCRIPTION UNIT PRC RD? ADJ PRC QTY CM TOTAL APPROVED DS RC
1902137 SWITCH,DISCONNECT,BATTE 36.71 15 42.21 1.0 BA 42.21 .08 D 01 OTHER(SEE TEXT)

REPAIR USED REQUIRES MORE INFORMATION
PLEASE STATE REASON FOR SUPPLEMENTAL HOURS
NO RTT ON FILE
REWORKING. REPLACE BATTERY CUT OFF SWITCH.
PART 1902137 REPAIR REASON
OTHER(SEE TEXT)
REPAIR DISPOSITION
15 EACH OF 0074075 - HEAVY DUTY REPLACEMENTS
WERE SHIPPED NO CHARGE TO OGV ATTN: CELLS
OFFMAN ON 2/3/04 FOR REPLACEMENT IN TIRAN
UNITS BATTY DONE 5/3/05

CLAIM # [REDACTED] DOC # 40104 CLAIM DATE 02/04/05 FILE DATE 04/15/05 CR # 027668

ECNY F134066 YR 03 PIST CASE I/S DATE 05/24/03 I/S ODOMETER 000056 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 08/24/04 ODOMETER 019223 M REPAIRED BY 1 REFERENCE -000000

COMP./BULLETIN

COMPONENT 80900103 SWITCH, MASTER ON-OFF

FAILURE 01 INOPERATIVE:SPECIFIC CAUSE UNKNOWN

REPAIR 99 OTHER: DESCRIBE IN TEXT

EST .0 HRS * 61.00/HR = .00 DS RC

EXP 2.8 HRS = 170.60 DS A RC 02 REPAIR TIME EXCEEDS ALLOWABLE HOURS

ADPV .8 HRS = 36.60

NO PART DESCRIPTION UNIT DEC EST ADJ DEC QTY UN TOTAL APPROVED DS RC
1902137 SWITCH,DISCONNECT,BATTN 35.71 15 42.21 1.0 BA 42.21 42.22 P

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO HRT ON FILE

RECOMMENDING. REPLACE BATTERY CUT OFF SWITCH.

CLAIM # [REDACTED]
 DOC # 03218302
 CLAIM DATE 03/21/03
 PAID DATE 04/10/03
 CM # 023238

BODY #138860
 YE 01
 FLTY C488
 I/S DATE 01/06/03
 I/S ODOMETER 000925 M

CLAIM/REPAIR # [REDACTED]
 REPAIR DATE 02/19/03
 ODOMETER 003104 M
 REPAIRED BY 1
 REFERENCE -000000

COMP./BULLETIN

COMPONENT 60100133 WIRELOCKER.,MISC,IGN/CHARGE/CHARGE(SPECIFY IN TEXT)

FAILURE 01 INFORMATIVE:SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

RTT .8 HRS * 52.00/HR = .80 DS RC

STD .5 HRS = 26.00 DS P RC

ASPV .5 HRS = 26.00

NR	PART DESCRIPTION	UNIT	PRC	RTT	AMT	PRC	QTY	DM	TOTAL APPROVED	DS	RC
1902337	SWITCH,DISCONNECT,BATT		16.71		16.71	1.0	NA	16.71	33.71	P	

COMPONENT USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO RTT ON FILE

REMOVE AND REPLACE BATTERY DISCONNECT SWITCH PER

MIKE HUBBY, BLUE BIRD BODY COMPANY

DATES 05/29/05 THRU 07/12/05

WARRANTY CLAIMS HISTORY DETAIL (WASPEIC0) RUN DATE 05/02/05
CUSTOMER MBR 02053 BLUE BIRD BUS SALES OF PITTSBURGH

PAGE 7

CLAIM # [REDACTED] DOC # 03280301 CLAIM DATE 03/26/03 PAID DATE 04/10/03 CN # 023238

BODY F138485 TR 03 PLST CASE 1/S DATE 10/19/02 1/S ODOMETER 000050 K

CLAIM/REPAIR # [REDACTED] REPAIR DATE 03/25/03 ODOMETER 002105 K REPAIRER BY 1 REFERENCE -000000

COMP./BULLETIN

COMPONENT 80100133 WIRE/CONN., WISC, IGN/CRANK/CHARGE (SPECIFY IN TEXT)

FAILURE 01 INOPERATIVE: SPECIFIC CAUSE UNKNOWN

REPAIR 39 OTHER: DESCRIBE IN TEXT

SET .0 HRS * 52.00/HK = .00 DS RC

STD 1.5 HRS = 78.00 DS F RC

APPV 1.5 HRS = 78.00

RE PART DESCRIPTION UNIT PRC RTY ADJ PRC QTY UN TOTAL APPROVED DS RC
1902337 SWITCH, DISCONNECT, BATTN 16.71 16.71 1.5 BA 16.71 16.71 F

COMPONENT USED REQUIRES MORE INFORMATION

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL WORK

NO RTY ON FILE

REPLACE BATTERY SHUT OFF SWITCH. INSTALL A 100AMP

WOLFEHILL BATTERY SHUT OFF SWITCH AND IGNITION PER

BLUE BIRD BODY COMPANY. WOLFEHILL, WIRING AND

TERMINALS PROVIDED BY BLUE BIRD BODY COMPANY.

DATES 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (MSRP/CO) ROW DATE 06/02/05
 CUSTOMER HIR 02053 BLUE HIRU HIR SALES OF PITTSBURGH

PAGE 6

CLAIM # [REDACTED] DOC # 04118201 CLAIM DATE 04/11/03 PAID DATE 04/24/03 CM # 023322

BODY F136559 XR 03 FLST CARM I/S DATE 02/06/03 I/S COUNTRY 000925 W

CLAIM/REPAIR # [REDACTED] REPAIR DATE 04/02/03 COUNTRY 004653 M REPAIRED BY 1 REFERENCE -000000

CMT./BULLETIN

COMPONENT 80100133 WIRELOOSE.,WISC,IGN/CHARGE/CHARGE(SPECIFY IN TEXT)

FAILURE 01 INFORMATION, SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

EST .0 HRS * 52.00/HK = .00 DS RC

WOP .5 HRS = 26.00 DS P RC

ANPV .5 HRS = 26.00

HR PART DESCRIPTION UNIT PRC 88? ADJ PRC QTY ON TOTAL APPROVED DS RC

1802337 SWITCH,DISCONNECT,BATT 16.71 16.71 1.0 HA 16.71 16.71 P

COMPONENT USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SET ON FILE

REPLACE BATTERY DISCONNECT SWITCH

DATES 05/29/03 THRU 07/02/03

WARRANTY CLAIMS HISTORY DETAIL (WHNPHICD) NEW DATE 06/02/05 PAGE 9
CUSTOMER SER 02082 NAME FRED HOS SALES OF FITTINGHAM

CLAIM # [REDACTED] DOC # 04110302 CLAIM DATE 04/11/03 PAID DATE 04/17/03 CM # 013281

BODY W134980 YR 03 PLAT CARR I/S DATE 02/06/03 I/S ODOMETER 000925 M

CLAIM/REPAIR [REDACTED] REPAIR DATE 04/04/03 ODOMETER 004764 M REPAIRED BY 1 REFERENCE -000000

COMP./BULLETIN

COMPONENT 80108113 WIRELOOSE, MISC, ICM/CHARGE/CHARGE (SPECIFY IN TEXT)

FAILURE 01 IMPROPER/IMPERFECT CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

RTY .0 HRS * 52.00/HRS = .00 DS D MC 01 OTHER(SEE TEXT)

REP .5 HRS = 26.00 DS D MC 01 OTHER(SEE TEXT)

APPV .0 HRS = .00

PN	PART DESCRIPTION	UNIT	PRC	RTY	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	MC
1901217	SWITCH, DISCONNECT, BATTN	14.71		14.71	1.0	EA	34.71		.00	D	01	OTHER(SEE TEXT)

COMPONENT USED REQUIRES MORE INFORMATION
PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO RTY ON FILE
REPLACE BATTERY DISCONNECT SWITCH
RTY DENIAL REASON
OTHER(SEE TEXT)
REP DENIAL REASON
OTHER(SEE TEXT)
PART 1901217 DENIAL REASON
OTHER(SEE TEXT)
REPAIR DISPOSITION
DUPLICATE SUBMISSION F03-517669

DATE 05/19/05 THU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WESPMCO)
CUSTOMER MBR 03053 HUGH BIRD BUS SALES OF PITTSBURGH

RUN DATE 06/02/05

PAGE 10

CLAIM # [REDACTED] DOC # 04110303 CLAIM DATE 04/11/03 PAID DATE 04/17/03 CN # 025201

BODY FL36561 YR 03 FLST CASH I/S DATE 02/06/03 I/S ODOMETER 000925 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 04/10/03 ODOMETER 004389 M REPAIRED BY 1 REFERENCE -000000

COMP./BULLETIN

COMPONENT 50100133 WIRE&CONN., MISC, 10W/CRANK/CHARGE (RECEIPT IN TEXT)

FAILURE 01 INSUFFICIENT: SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

EST .0 HRS * 52.00/HR = .00 DS RC

HUF .5 HRS = 26.00 DS P RC

APPV .5 HRS = 26.00

BS PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	OK	TOTAL	APPROVED	DS	RC
1901337 SWITCH, DISCONNECT, BATT		34.71		36.71	1.0	EA	36.71	36.71		P	

COMPONENT USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO RT ON FILE

REPLACE BATTERY DISCONNECT SWITCH

DATE 03/29/03 TIME 07/02/03

WARRANTY CLAIMS HISTORY DETAIL (WSSWHIC0) KRM DATE 04/02/03
 CUSTOMER NAME 02053 BLUE BIRD BUS SALES OF PITTSBURGH

PAGE 11

CLAIM # [REDACTED] DOC # 04110384 CLAIM DATE 04/11/03 PAID DATE 04/17/03 CM # 023281

WCHY F136662 YR 03 FLAT CASE I/S DATE 02/05/03 I/S ODOMETER 000929 M

CLAIM/REPAIR [REDACTED] REPAIR DATE 04/07/03 ODOMETER 001683 M REPAIRED BY 1 REFERENCE -000000
 CAMP./BULLETIN

COMPONENT 50100133 WIRE-ROVER, WISC, IGM/CRANK/CHARGE (SPECIFY IN TEXT)

FAILURE 01 INOPERATIVE-SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

EST .0 HRS * 52.00/HR = .00 DS RC

STP .5 HRS = 26.00 DS P RC

APPV .5 HRS = 26.00

AS PART DESCRIPTION UNIT WRC RM? ADJ REC QTY CM TOTAL APPROVED DS RC
 1902337 SWITCH, DISCONNECT, BATTN 36.71 36.71 1.0 BA 36.71 36.71 P

COMMENT USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO RT ON FILE

REPLACE BATTERY DISCONNECT SWITCH

DATE 05/25/05 TIME 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSPRICO)
CUSTOMER NR 02053 BLUE BIRD BUS SALES OF PITTSBURGH

BUS DATE 06/02/05

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CLAIM # [REDACTED] DOC # 04110308 CLAIM DATE 04/11/03 PAID DATE 04/17/03 CM # 033281

BODY F136588 TR 03 FLST CASE I/S DATE 02/06/03 I/S ODOMETER 000925 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 03/31/03 ODOMETER 004000 M REPAIRED BY 1 REFERENCE -000000

COMP./BULLETIN

COMPONENT 50160133 WIRELOOM, MISC, ICM/CRANK/CHARGE (SPECIFY IN TEXT)

FAILURE 01 INFORMATIVE: SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

SET .0 HRS * 52.00/HR = .00 DS RC

SDP .5 HRS = 28.00 DS P RC

APPV .5 HRS = 28.00

RE PART DESCRIPTION	UNIT	PRC	RD?	ADJ	PRC	QTY	UM	TOTAL	APPROVED	DS	RC
1002237 SWITCH, DISCONNECT, BATT		36.71		36.71	1.0	HR		36.71	36.71	P	

COMPONENT USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SET ON FILE

REPLACE BATTERY DISCONNECT SWITCH

CLAIM # [REDACTED] DOC # 03180362 CLAIM DATE 02/18/03 PAID DATE 02/18/03 CN # 023148

BODY F136559 YR 02 FIRST CASE I/S DATE 02/06/03 I/S CDOCKET 000925 N

CLAIM/REPAIR [REDACTED] REPAIR DATE 02/12/03 ODOMETER 001420 N REPAIRED BY 1 REVENUE -000000

COMP./BILLING

COMPONENT 00180132 WIRING/CONN., WISC, IGN/CRANK/CHARGE (SPECIFY IN TEXT)

FAILURE 01 INOPERATIVE: SPECIFIC CAUSE UNKNOWN

REPAIR 59 OTHER: DESCRIBE IN TEXT

SET .0 HRS * 52.00/HR = .00 DS RC

SUP 5.0 HRS = 260.00 DS P RC

APPV 5.0 HRS = 260.00

RE PART DESCRIPTION UNIT PRC EST ADJ PRC QTY ON TOTAL APPROVED DS RC
 1802337 SWITCH, DISCONNECT, BATTN 36.71 36.71 1.0 EA 36.71 36.71 P

COMPONENT USED REQUIRES MORE INFORMATION

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL WORK

NO SET ON FILE

ROAD CALL TO AIRPORT: CHECK ENGINE LIGHT ON. BUS
 IDLING BY ITSELF, TAIL/TALE LIGHTS COMING ON,
 GAUGES NOT WORKING PROPERLY. BUS WOULD NOT START
 AFTER BEING SHUT DOWN. CONNECT LAP TOP, FAULT
 CODE 241 (NO SPEED SENSOR). FOUND ELECTRICAL POWER
 TERMINAL LOOSE AND NOT ON DISCONNECT SWITCH.

TIGHTEN TERMINAL, BUS STARTED. ROAD TEST, TAIL/TALE
 LIGHTS CAME BACK ON. JUMPED ELECTRONIC POWER WIRE
 AND DRIVE BUS TO SHOP. REPLACED BATTERY DISCONNECT
 SWITCH AND CLEAR FAULT CODES.

DATES 09/19/06 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WHSPEC0) RUN DATE 06/02/05 PAGE 3
CUSTOMER NBR 02051 BLUE BIRD BUS SALES OF PITTSBURGH

CLAIM # [REDACTED] DOC # 09190102 CLAIM DATE 02/19/03 PAID DATE 04/03/03 CN # 023100

BODY FL36558 YR 03 PLNT CASE I/S DATE 02/06/03 I/S ODOMETER 000925 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 02/14/03 ODOMETER 001062 M REPAIRED BY 1 REFERENCE -000000

CAMP./SOLUTION

COMPONENT 50100133 WIRING/CONN., WISC, IGN/CHARGE/CHARGE (SPECIFY IN TEXT)

FAILURE 01 IMPROVATIVE/SPECIFIC CAUSE UNKNOWN

REPAIR 99 OTHER: DESCRIBE IN TEXT

EST .0 HRS * 51.00/HR = .00 DS RC

REP 8.0 HRS = 260.00 DS P RC

APPV 5.0 HRS = 260.00

BS PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	DM	TOTAL	APPROVED	DS	RC
1301337 SWITCH, DISCONNECT, BATT		36.71		36.71	1.0	NA	36.71	36.71	P		

COMPONENT USED REQUIRES MORE INFORMATION
REPAIR USED REQUIRES MORE INFORMATION
PLEASE STATE REASON FOR SUPPLEMENTAL NOTES

NO SET ON FILE

ROAD CALL TO AIRPORT: CHECK ENGINE LIGHT ON. BUS
JERKING BY ITSELF, TAIL/TALE LIGHTS COMING ON,
GAGES NOT WORKING PROPERLY. BUS WOULD NOT START
AFTER BEING SHUT DOWN. CONNECT LAP TOP: FAULT
CODE 141 (NO SPEED SIGNAL). FOUND ELECTRICAL POWER
TERMINAL LOOSE AND NOT IN DISCONNECT SWITCH.
TIGHTEN TERMINAL, BUS STARTED. ROAD TEST, TAIL/TALE
LIGHTS CAME BACK ON. JUMPED ELECTRONIC POWER WIRE
AND DRIVE BUS BACK TO SHOP. REPLACE BATTERY
DISCONNECT SWITCH AND CLEAR FAULT CODES. ROAD TEST,
OKAY

CLAIM # 0000000000 DOC # 03100102 CLAIM DATE 03/20/03 PAID DATE 04/17/03 CN # 023201

BODY F116551 YR 03 PLNT CARR I/S DATE 02/06/03 I/S ODOMETER 000925 M

CLAIM/REPAIR 0000000000 REPAIR DATE 02/19/03 ODOMETER 001300 M REPAIRED BY 1 REPAIRMAN -000000
 COMP./BILLING

COMPONENT 90100133 WIRELOOM., MISC, ION/CRANK/CHARGE (SPECIFY IN TEXT)

FAILURE 01 INOPERATIVE: SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

EST .0 HRS * 52.00/HR = .00 DS EC

SUP .5 HRS = 26.00 DS F EC

ASFF .5 HRS = 26.00

RE PART DESCRIPTION UNIT PRC SBY ADJ PRC QTY UM TOTAL APPROVED DS EC
 1982117 SWITCH, DISCONNECT, BATT 36.71 36.71 1.0 HA 36.71 36.71 F

COMPONENT USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL WORK

NO RT ON FILE

REPLACE BATTERY DISCONNECT SWITCH PER MIKE HOBBS,

BLAIR BIRD BUS COMPANY

DATES 05/29/05 THRU 07/02/06

WARRANTY CLAIMS HISTORY DETAIL (WASPEIC0) RUN DATE 06/02/05 FROM 5
CUSTOMER SNR 02061 BLUE BIRD BOB SALES OF PITTSBURGH

CLAIM # [REDACTED] DOC # 02200104 CLAIM DATE 02/20/03 PAID DATE 04/17/03 CM # 023261

BODY #138962 YR 03 FLEET CARE I/S DATE 02/04/03 I/S OCCUPYER 080925 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 02/20/03 OCCUPYER 000724 M REPAIRED BY 1 REFERENCE -000000

CMP./BULLETIN

COMPONENT 50100133 WIRE-COMM., WISC, TOW/CRANE/CHARGE (SPECIFY IN TEXT)

FAILURE 01 INFORMATIVE: SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

SET .0 HRS * 52.00/HK = .00 DS RC

SUP .5 HRS = 26.00 DS P RC

APPV .5 HRS = 26.00

BS PART DESCRIPTION	UNIT	PRC	BS?	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	RC
1302327 SWITCH, DISCONNECT, BATT		36.71		36.71		1.0	HA	36.71		36.71	P

COMPONENT USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SET ON FILE

CHANGE DISCONNECT SWITCH PER MARK HENRY, BLUE BIRD

BODY COMPANY

DATES 05/28/03 THRU 07/02/03

WARRANTY CLAIMS HISTORY DETAIL (UNSPECIFIED)
CUSTOMER HEM 00297 WARRANTY PARTS NO CHARGE - USA

ROW DATE 06/02/05

PAGE 7

CLAIM # [REDACTED] DOC # 553503 CLAIM DATE 10/12/03 PAID DATE 10/12/03

BODY 000000 YR 03 PLST CAGE I/S DATE 00/00/00 I/S ODOMETER 0 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 10/12/03 ODOMETER 000000 REPAIRED BY REFERENCE -

COMPONENT 80500103 SWITCH, MASTER ON-OFF
FAILURE 01 INOPERATIVE:SPECIFIC CODES UNKNOWN

REPAIR 00

ERT	.0	HRS	*	.00/HR	=	.00	DS	EC
STD	.0	HRS			=	.00	DS	EC
APPV	.0	HRS			=	.00		

EO PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	EC
06 FREIGHT		50.00		50.00		1.0	EA	50.00	50.00	P	
1071992 BUSHING, SMALL CAN FOLLOW		1.25		1.25		4.0	EA	5.00	5.00	P	
1072243 BEARING, CAN FOLLOWER, RD		14.00		14.00		6.0	EA	84.00	84.00	P	
18 MISC. SUPPLIES		26.52		26.52		1.0	EA	26.52	26.52	P	
1902337 SWITCH, DISCONNECT, BATT		36.71		36.71		1.0	EA	36.71	36.71	P	
2001801 MNT, HEM RD, FINISH, 5/8-1		.27		.27		4.0	EA	1.08	1.08	P	

DATE 05/25/03 THRU 07/02/03

WARRANTY CLAIMS HISTORY DETAIL (MSBTRIC0) WIN DATE 04/01/03
 CUSTOMER MBR 00297 WARRANTY PARTS NO CHARGE - USA

PAGE 2

CLAIM # [REDACTED] DOC # 554481 CLAIM DATE 10/20/02 PAID DATE 10/20/03

BODY 000000 YR 03 PLAT C4RE I/S DATE 00/00/00 I/S CDMETER 0 M

CLAIM/REDATE # [REDACTED] REPAIR DATE 10/20/02 CDMETER 000000 REPAIRED BY REFERENCE -

CAMP./BULLETIN

COMPONENT 84500103 SWITCH, MASTER ON-OFF
 FAILURE 01 INOPERATIVE:SPECIFIC CAUSE UNKNOWN

REPAIR 00

ERT .0 HRS * .00/HR = .00 DS RC
 SUP .0 HRS = .00 DS RC
 ABPV .0 HRS = .00

SR	PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	RC
0045152	DIODE, WINDING, C4RE		17.14		17.14		2.0	EA	34.28	34.28	F	
0045154	DIODE, WINDING, C4RE		9.64		9.64		2.0	EA	19.28	19.28	F	
06	FREIGHT		50.00		50.00		1.0	EA	50.00	50.00	F	
15	MISC. SUPPLIES		100.00		100.00		1.0	EA	100.00	100.00	F	
1902127	SWITCH, DISCONNECT, BATTW		36.71		36.71		1.0	EA	36.71	36.71	F	

CLAIM [REDACTED] DOC # 02180382 CLAIM DATE 01/18/83 PAID DATE 03/20/83 CK # 013146

BODY #16558 YR 03 PLST CARS I/S DATE 02/06/83 I/S ODOMETER 000928 M

CLAIM/REPAIR [REDACTED] REPAIR DATE 03/14/83 ODOMETER 003772 M REPAIRED BY 1 REFERENCE -000000

COMP./BULLETIN

COMPONENT 90108133 WIRE/CONN., WISC, LOW/CHARG/CHARGE(SPECIFY IN TEXT)

FAILURE 01 INOPERATIVE-SPECIFIC CAUSE UNKNOWN

REPAIR 39 OTHER: DESCRIBE IN TEXT

EST 1.0 HRS * \$2.00/HRS = .00 DS RC

REP 1.0 HRS = \$2.00 DS P RC

APPV 1.0 HRS = \$2.00

AS PART DESCRIPTION	UNIT SEC	EST AMT SEC	QTY UN	TOTAL APPROVED DS	RC
1902287 SWITCH, DISCONNECT, BAYTE	26.71	36.71	1.0 EA	36.71	36.71 P

COMPONENT USED REQUIRES MORE INFORMATION

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SET ON FILE

NOW SHUTTING OFF, KNEELING, DASH LIGHTS ON.

REPLACE BATTERY DISCONNECT SWITCH (SECOND TIME SWITCH NEEDED TO BE REPLACED).

DATE 05/29/05 TIME 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSSPHICD)
CUSTOMER NR 00066 BLUE BIRD COACHWORKS

RIN DATE 05/02/05

PAGE 1

CLAIM # [REDACTED] DOC # W0415 CLAIM DATE 05/23/03 PAID DATE 05/25/03 INTERNAL

BODY W000102 YR 04 VINT NAME I/S DATE 05/23/03 I/S COUNTRY 000050 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 07/28/03 COUNTRY 005054 M REPAIR BY 4 REFERENCE -000000

COMP./BULLETIN

COMPONENT 05200103 REPAIR, TANK
FAILURE 01 IMPROVATIVE-SPECIFIC CAUSE UNKNOWN
REPAIR 01 REMOVE PART, INSTALL PART
EST .0 HRS * 80.00/HK = .00 DS RC
SUP 15.1 HRS = 1208.00 DS P RC
APPV 18.1 HRS = 1208.00

IN PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	RC
15 MISC. SUPPLIES	26.33		26.33	1.0	EA	26.33		26.33	P		
1902137 SWITCH,DISCONNECT,BATTE	40.95		40.95	1.0	EA	40.95		40.95	P		
2274199 WELDSHOT,NO J-1032	.94		.94	18.0	EA	9.72		9.72	P		
1780484 DIECKE ARRY,BOLTING TANK	7.52		7.52	12.0	EA	90.24		90.24	P		
0007787 PUL ASBY,SYSTEMS CTRL,G	226.40		226.40	1.0	EA	226.40		226.40	P		

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SET ON FILE

BLACK WATER TANK MONITOR DOES NOT REGISTER

CONNECTION NO

Wander Lodge
H4RE

DATES 05/29/85 THRU 07/02/85

WARRANTY CLAIMS HISTORY DETAIL (WHSPEIC0)
CUSTOMER REF 00008 BLW 5120 COACHWORKS

WHS DATE 06/02/85

PAGE 2

CLAIM # [REDACTED] DOC # WARI420 CLAIM DATE 01/21/84 PAID DATE 02/28/84 INTERNAL

SHEET W000142 YE 04 PLAT MARK I/S DATE 11/19/84 I/S ODOMETER 000000 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 02/02/84 ODOMETER 002500 M REPAIRED BY 4 REFERENCE -000000

CAMP./BOLLETTIN

COMPONENT 50100123 WIRE/CONN., MISC, XEM/CHARGE/CHARGE (SPECIFY IN TEXT)

FAILURES 01 INOPERATIVE: SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

BYT .8 HRS * 80.00/HR = .08 DS EC

SUP 20.0 HRS = 1600.00 DS P EC

APPV 20.0 HRS = 1600.00

RS PART DESCRIPTION	UNIT	PRC	HR?	ADJ	PRC	QTY	CM	TOTAL	APPROVED	DS	EC
15 WIRE, SUPPLINE		2.40		2.40	1.0	EA	2.40	2.40	2.40	P	
1902317 SWITCH, DISCONNECT, BATT		48.95		48.95	1.0	EA	48.95	48.95	48.95	P	

COMPONENT USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO RT ON FILE

JORDNEY ANDERSON TRAVEL TIME AND WORK AT TEXAS COA

CH

COACH AND BOUND BATTERIES DON'T TAKE A CHARGE. BAT

TERMIN WILL NOT STAY CHARGED. PERFORM TESTS AND LO

AD TESTS, DEATHS AND BLIND BACK THROUGH

THE SYSTEMS WITH THE ENGINEER STEVE WOLFE AND THE

LIFELINE AND JOHN DILON 2/11/84 AND 2/12/84

CLAIM # [REDACTED] DOC # 24884 CLAIM DATE 10/25/04 PAID DATE 11/05/04 CM # 026730

EQUT N000190 YR 04 PLAT NARE I/S DATE 11/18/03 I/S ODOMETER 000050 M

CLAIM/REPAIR [REDACTED] REPAIR DATE 06/07/04 ODOMETER 000944 M REPAIRED BY 1 REFERENCE -000000

CAMP./SULLASTIN

COMPONENT 50100100 BATTERY, 12V (B&R LABOR ONLY)

FAILURE 70 ELECTRICAL: LOOSE CONNECTION

REPAIR 99 OTHER: DESCRIBE IN TEXT

RT 0.0 HRS * \$2.00/HR = .00 DS RC

SUP 1.2 HRS = 98.40 DS F RC

APPV 1.2 HRS = 98.40

RD PART DESCRIPTION	UNIT	PRC	RT	ADJ	PRC	QTY	IN	TOTAL	APPROVED	DS	RC
06 FREIGHT		7.50		7.50	1.0			7.50	7.50	F	
1902337 SWITCH, DISCONNECT, BATTN		36.71	20	44.05	1.0	NA		44.05	44.05	F	

REPAIR CARD REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL NOTES

NO RT ON FILE

ENR. BATT. STILL GONE DEAD, DOESN'T MATTER IF CORAC
 N IS PLUGGED INTO SHOWN POWER OR NOT. ALSO WHEN EN
 G BATT GONE DEAD YOU CAN'T JUMP IT W/ THE AOK BATT
 SWITCH. LOOSE/BAD CONN ON DIS-CONN STUD. DISCOVERE
 D BY YOUR RD TECH THAT WAS HERE TO DO A FACTORY RE
 CALL ON THIS PROBLEM. HE DIDN'T HAVE RIGHT PART WI
 TH HIM SO PUT ALL CABLES ON SAME STUD WHICH EVENT
 UALLY BROKE OFF FROM WEIGHT. DISCONN. SWITCH LATER
 REPL BY OUR TECH. CH'D CABLE ENDS & STUD POSTS. F
 OUND SEVERAL LOCKS. TIGHTENED ALL.

MISC. CUSTOMER TEXT

ADJUS FREIGHT FOR CARD 1

DATES 05/29/03 THRU 07/02/03

WARRANTY CLAIMS HISTORY DETAIL (NEWSPRICE)
CUSTOMER NDA 00000 ALIN BIRD COACHBOATS

RUN DATE 06/02/03

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CLAIM # [REDACTED] DOC # 00000 CLAIM DATE 12/17/01 PAID DATE 01/09/04 INTERNAL

BOAT #000125 YR 03 PLST EARN I/S DATE 03/21/03 I/S ODOMETER 000010 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 10/23/03 ODOMETER 014725 M REPAIRED BY 4 REFERENCE -000000
COMP./BULLETIN

COMPONENT 00200140 WIRING/CONN.,MISC,CHASSIS ELEC. MISC.(SPEC IN TEXT)

PAYLOAD 00 ELECTRICAL,REVERSED OR WIRING CONNECTIONS

REPAIR 01 REMOVE PART, INSTALL PART

EST .5 HRS * 80.00/HR = .00 DS RC

EST 1.5 HRS = 120.00 DS F RC

APPV 1.5 HRS = 120.00

LN	PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	DS	TOTAL	APPROVED	DS	RC
15	MISC. SUPPLIES		4.00		4.00	1.5	EA	4.00	4.00	F		
1902337	SWITCH,DISCONNECT,BATTE		48.95		48.95	1.0	EA	48.95	48.95	F		

NO SET ON FILE

COMPONENT USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

REPLACED OLD SWITCH WITH NEW ONE EXHIBITING CRACKS

OUT OK.

MISC. CUSTOMER TEXT

DATE# 05/29/04 TIME# 07/02/04

WARRANTY CLAIMS KIMTOM LIFELINE (WSSPEIC0)
CUSTOMER REG 00005 ELON RIED COACHWORKS

ROW DATE 06/02/05 PAGE 4

CLAIM # [REDACTED] DOC # 018092 CLAIM DATE 11/20/04 PAID DATE 11/20/04

BODY WOOD101 YR 02 BLAT HARM I/S DATE 10/25/03 I/S ODOMETER 800853 M

CLAIM/REPAIR [REDACTED] REPAIR DATE 11/16/04 ODOMETER 006030 M REPAIRED BY 4 REFERENCE -

COMPONENT 80500183 SWITCH, MASTER ON-OFF

FAILURE 72 ELECTRICAL, CHOCKED

REPAIR 01 REMOVE PART, INSTALL PART

EST 16.1 HRS * 80.00/HR = .00 DS P RC

SUP 16.1 HRS = 1288.00 DS P RC

APPV 16.1 HRS = 1288.00

PN PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	DS	TOTAL	APPROVED	DS	RC
1302337 SWITCH, DISCONNECT, BATT	21.10		21.10	1.0	EA	21.10		21.10			P
2144271 BULB, FLUORESCENT	4.00		4.00	2.0	EA	8.00		8.00			P
3929715 LAMP, LANDING LIGHT, PN H	10.10		10.10	2.0	EA	20.20		20.20			P
4404331 WEP, BULB, REPLACEMENT, PG	1.33		1.33	1.0	EA	1.33		1.33			P
4528011 BULB, HALOGEN, 64 JC/12V/	4.10		4.10	8.0	EA	32.80		32.80			P

CUSTOMER HAS EXPERIENCED A LOT OF
ELECTRICAL PROBLEMS.
-CHECK ALL LIGHTS & THE 'DRL' LIGHT IS
STAYING ON.

REMOVED AND REPLACED HOUSE DISCONNECT
SWITCH. DSN 11/10

WJE, TJS, DSN & JO