

PE05-028
BLUE BIRD
7/28/2005
ATTACHMENT
PART 3 OF 4

DATES 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSSPEIC0)
CUSTOMER NBR 03164 HOLLAND MOTOR HOMES

WORK DATE 06/02/05 PAGE 2

CLAIM # [REDACTED] DOC # 3369 CLAIM DATE 11/20/01 PAID DATE 01/09/04 CM # 024864

BODY F136335 YR 03 PLST CLFE 1/8 DATE 11/18/01 1/8 OCCUPANT 000800 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 11/04/03 OCCUPANT 029914 M REPAIRED BY 1 REFERENCE -000000

CAMP./BULLETIN

COMPONENT 50200148 WIRING/... MISC, CHASSIS MISC, MISC. (SPEC IN TEXT)

FAILURE 70 ELECTRICAL, LOOSE CONNECTION

REPAIR 05 ADJUST: DESCRIBE IN TEXT

ERT .6 HRS * 62.80/HR = .00 DS RC

WOP 11.8 HRS = 2687.60 DS P RC

APPV 11.8 HRS = 2687.60

RE PART DESCRIPTION UNIT PRC NET ADJ PRC QTY CM TOTAL APPROVED DS RC
1902337 SWITCH, DISCONNECT, BATTN 14.71 36.71 1.0 EA 36.71 14.71 P

COMPONENT USED REQUIRES MORE INFORMATION

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO ERT ON FILE

BUS HAS LOW POWER. THOUGHT THAT IT WAS A CURCIN P
ROBLEM, TRACED PROBLEM THROUGH THE ENTIRE CURCIN
FUEL SYSTEM. REPLACED A LIFT PUMP, INJECTION PUMP,
WIRING HARNESS, AND ECM. STILL GETTING LOW POWER
THROUGH THE SYSTEM. REPLACED THE ALTERNATOR. STILL
HAD PROBLEMS WITH LOW ELECTRICAL POWER. FOUND A C
ONNECTION AT THE BATTERY CUT OFF SWITCH THAT WAS N
EVER CRIMPED AT THE FACTORY. REPLACED THE CONNECTI
ON AND CRIMPED PROPERLY.

Commercial Series

CLFE

CSFE

CSRE

SCFE

CLAIM # [REDACTED] DOC # 1783 CLAIM DATE 05/22/01 DENIED DATE 05/22/02

BODY F111191 YR 02 FLAT CLPS 1/S DATE 10/09/01 1/S ODOMETER 800840 M

CLAIM/REPAIR [REDACTED] REPAIR DATE 04/13/02 ODOMETER 825761 M REPAIRED BY 1 REFERENCE -000000
 CAMP./MILLWYLL

COMPONENT 8008101 SWITCH, MASTER ON-OFF

FAILURE 01 INFO/REASON:SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

SET .0 HRS * 76.00/HR = .80 DS D RC 05 INSUFFICIENT DESCRIPTION OF LABOR(SEE TEXT)

SUP .3 HRS = 21.00 DS D RC 05 INSUFFICIENT DESCRIPTION OF LABOR(SEE TEXT)

APPV .0 HRS = .00

SA PART DESCRIPTION	UNIT	PRC	ENT	ADJ	SEC	QTY	UN	TOTAL	APPROVED	DS	RC
1901337 SWITCH,DISCONNECT,BATTN	44.44			44.44		1.0	EA	44.44	.00	D	05

INSUFFICIENT DESCRIPTION OF LABOR(SEE TEXT)

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SET ON FILE

SET DENIAL REASON

INSUFFICIENT DESCRIPTION OF LABOR(SEE TEXT)

SUP DENIAL REASON

INSUFFICIENT DESCRIPTION OF LABOR(SEE TEXT)

PART 1901337 DENIAL REASON

INSUFFICIENT DESCRIPTION OF LABOR(SEE TEXT)

REPAIR DISPOSITION

NO LABOR DESCRIBED IN TEXT. CLAIM IS ALSO BEYOND

THIRTY DAY LIMIT.

DATE: 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (MSRP/CO) ROW DATE 06/02/05 PAGE 3
CUSTOMER MFR D1364 NATIONAL BUS SALES & LEASING, INC.

CLAIM # [REDACTED] DOC # 52562 CLAIM DATE 06/05/02 PAID DATE 06/29/02 CM # 021564

ROOT F111453 YR 02 PLOT CODE I/S DATE 12/13/01 I/S CODE/TYPE 000175 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 08/02/02 ODOMETER 017985 M REPAIRED BY 2 REFERENCE -000000

COMP./BULLETIN

COMPONENT 58200149 WIRE/CONN., MISC, CHASSIS ELEC. MISC. (SPEC IN TEXT)

FAILURE 01 INFORMATION: SPECIFIC CAUSE UNKNOWN

REPAIR 02 OTHER: DESCRIBE IN TEXT

SET .0 HRS * 72.00/HR = .00 DS AC

STP 1.0 HRS = 72.00 DS P AC

APPV 1.0 HRS = 72.00

NR PART DESCRIPTION UNIT PRC BS? ADJ PRC QTY UN TOTAL APPROVED DS AC
1902337 SWITCH, DISCONNECT, BATT 36.71 36.71 1.0 EA 36.71 36.71 P

COMPONENT USED REQUIRES MORE INFORMATION
REPAIR USED REQUIRES MORE INFORMATION
PLEASE STATE REASON FOR SUPPLEMENTAL HOURS
VEHICLE HAS NO ASHY POWER. NECESSARY TO
TROUBLESHOOT SYSTEM AND FOUND BATTERY DISCONNECT
SWITCH BAD. DISCONNECTED CABLES FROM BATTERY.
REMOVED AND REPLACED BATTERY DISCONNECT SWITCH,
RECHECKED SYSTEM. OK

DATES 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WHSPEC01) RUN DATE 06/02/05 PAGE 4
 CUSTOMER NBR 02266 NATIONAL BUS SALES & LEASING, INC.

CLAIM # [REDACTED] DOC # 34116 CLAIM DATE 11/07/02 PAID DATE 01/16/03 CM # 022743

BOUY #136041 YR 02 FLEET CURN I/S DATE 12/28/02 I/S OCCURRENCE 000175 N

CLAIM/REPAIR # [REDACTED] REPAIR DATE 11/18/02 OCCURRENCE 000215 N REPAIRED BY 1 REFERENCE -000000

CAMP./BULLETIN

COMPONENT 30200148 WIRE&CONN.,WISC,CHASSIS ELEC. WISC. (SPEC IN TEXT)

FAILURE 01 INFORMATIVE:SPECIFIC CAUSE UNKNOWN

REPAIR 99 OTHER: DESCRIBE IN TEXT

RTY .0 HRS * 72.00/HRS = .00 DS RC

SUP .5 HRS = 36.00 DS P RC

APPV .5 HRS = 36.00

SB PART DESCRIPTION	UNIT	PRC	BS7	ADJ	PRC	QTY	IN	TOTAL	APPROVED	IN	RC
1902337 SWITCH,DISCONNECT,BATT		36.71		36.71	1.0	EA	36.71	36.71	P		

COMPONENT USED REQUIRES MORE INFORMATION

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO RTY ON FILE

BATTERY DISCONNECT INOP. BATTERIES STAY ON ALL THE
 TIME. CHECKED AND FOUND BATTERY SWITCH. REPLACED B
 WITCH

DATE 05/29/05 TIME 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSSPEIC0) RUN DATE 05/02/05 PAGE 5
CUSTOMER MNR 04475 FLORIDA TRANSPORTATION SYSTEMS INC

CLAIM # [REDACTED] DOC # 02-051 CLAIM DATE 01/21/02 PAID DATE 02/14/02 CN # 039031

BODY F138113 XR 02 BLST CLPB 1/8 DATE 01/19/02 1/8 ODOMETER 000430 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 01/10/02 ODOMETER 000430 M REPAIRED BY 1 REVENUE/CN -000001

COMP./SUPPLIER

COMPONENT 50100148 WIRE&CONN.,MISC,CHARLES ELSC. MISC.(SPEC IN TEXT)

FAILURE 01 INOPERATIVE:SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

SET .0 HRS * 60.00/HR = .00 DS RC

SUP 3.0 HRS = 120.00 DS P RC

APPV 3.0 HRS = 120.00

BS PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	CM	TOTAL	APPROVED	DS	RC
06 FREIGHT		7.00		7.00	1.0	EA	7.00	7.00			
1902337 SWITCH,DISCONNECT,BATTE		44.44		44.44	1.0	EA	44.44	44.44			

COMPONENT USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SET ON FILE

BATTERY DISCONNECT SWITCH STUDS CROSS

TERRAIN AND CORRUPTED WITH UNDER COATING.

THIS CAUSED STUCK TO SPIN INTERNALLY,

BREAKING SWITCH CONNECTION.

DATES 05/19/03 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (ISSUANCE) ROW DATE 06/02/05 PAGE 4
CUSTOMER NBR 04475 FLORIDA TRANSPORTATION SYSTEMS INC

CLAIM # [REDACTED] DOC # 02-052 CLAIM DATE 01/21/01 PAID DATE 02/14/02 CK # 020031

SOFT F124018 YR 02 PLAT CLIP 1/8 DATE 02/19/02 1/8 COONETER 000420 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 01/09/02 COONETER 000420 M REMAIND BY 2 REFERENCE -000000

COMP./BULLETIN

COMPONENT 50200140 WIRESCORD.,MISC,CHASSIS ELEC. MISC.(SPEC IN TEXT)

FAILURE 01 INOPERATIVE:SPECIFIC CABLE UNIFORM

REPAIR 01 REMOVE PART, INSTALL PART

SET .0 MRS + 40.00/HR = .00 DS RC

SUP 2.0 MRS = 120.00 DS P RC

APPV 2.0 MRS = 120.00

SE PART DESCRIPTION	UNIT	PRC	AMT	AMT	PRC	QTY	DM	TOTAL	APPROVED	DS	RC
04 FREIGHT		7.00		7.00	1.0	BA		7.00		7.00	F
1902327 SWITCH,MINICOMACT,BATTE		44.44		44.44	1.0	BA		44.44		44.44	F

COMPONENT USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL ROWS

NO SET IN FILE

UNDERCOATING OF BUSH CLOSING AND GUMMING

OF STUD THREADS CAUSING STUD AND BUSH TO JAM.

UPON REMOVAL SPINNING STUD INTERNALLY

REPAIRING SWITCH CONTACTS.

DATES 05/28/04 THRU 07/02/04

WARRANTY CLAIMS HISTORY DETAIL (WSSPEICU)
CUSTOMER HIR 04478 FLORIDA TRANSPORTATION SYSTEMS INC

RUN DATE 06/02/05 PAGE 7

CLAIM # 000-000000 DOC # 01-114 CLAIM DATE 03/04/02 PAID DATE 03/21/02 CM # 021057

BODY F134021 TR 02 PART CLIP I/S DATE 03/08/02 I/S ODOMETER 080430 K

CLAIM/REPAIR # REPAIR DATE 02/20/02 ODOMETER 080431 K REPAIRED BY 2 REFERENCE -000400

CAMP./SULLIVAN

COMPONENT 50200148 WIRE/CONN.,MISC,CHASSIS BLDC. MISC.(SPEC IN TEXT)

FAILURES 01 INSUPERATIVE:SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

NET .0 HRS * \$6.00/HR = .00 DS RC

STP 1.0 HRS = 60.00 DS P RC

APPV 1.0 HRS = 60.00

RE PART DESCRIPTION UNIT PRC NET ADJ PRC QTY UM TOTAL APPROVED DS RC

06 FREIGHT 7.00 7.00 1.0 EA 7.00 7.00 P

1952337 SWITCH,DISCONNECT,BATT 44.44 44.44 1.0 EA 44.44 44.44 P

COMPONENT USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SAT ON FILE

BATTERY DISCONNECT SWITCH CROSS THREADED.

STRIPPED AT TERMINAL STUDS. RE/ BATTERY

DISCONNECT SWITCH.

DATES 05/29/85 THRU 07/02/85

WARRANTY CLAIMS HISTORY DETAIL (WSSVEICH) WORK DATE 06/02/85 PAGE 8
CUSTOMER HSA 84478 FLORIDA TRANSPORTATION SYSTEMS INC

CLAIM # [REDACTED] DOC # 02-826 CLAIM DATE 07/10/82 PAID DATE 07/29/82 CM # 021798

BODY #135418 VR 03 PLST CLFE I/S DATE 06/10/82 I/S ODOMETER 050430 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 06/10/82 ODOMETER 050515 M REPAIRED BY 1 REFERENCE -408690

COMP./SOLUTION

COMPONENT NO100182 SWITCH, BATTERY DISCONNECT

FAILURE S3 STRIPPED

REPAIR 01 REMOVE PART, INSTALL PART

BRT .0 HRS * 45.00/HR = .00 DS RC

WOP .5 HRS = 22.50 DS P RC

APTV .5 HRS = 22.50

BS PART DESCRIPTION	UNIT	PRC	BS7	ADJ	PRC	QTY	CM	TOTAL	APPROVED	DS	RC
1802117 SWITCH, DISCONNECT, BATT		36.71			36.71	1.0	EA	36.71		36.71	F

PLEASE STATE REASON FOR SUPPLEMENTAL CHARGE

NO BRT ON FILE

LOOSE TERMINAL POST ON BATT. DISCONNECT SWITCH

R/R SWITCH

DATE 05/15/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSSBREC0)
CUSTOMER MNR 04475 FLORIDA TRANSPORTATION SYSTEMS INC

ROW DATE 06/02/05 PAGE 2

CLAIM # [REDACTED] DOC # 01-876 CLAIM DATE 07/15/02 PAID DATE 06/08/02 CR # 021830

BODY F135417 YR 02 PLST CLFR I/S DATE 05/19/02 I/S ODOMETER 000430 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 06/19/02 ODOMETER 008431 M REPAIRED BY 1 REFERENCE# -000000

COMP./BULLETIN

COMPONENT 50200122 SWITCH, BATTERY DISCONNECT
FAILURE 23 LOOSE (NON-ELECTRICAL)
REPAIR 01 REMOVE PART, INSTALL PART
BET .0 HRS * 42.00/HK = .00 DS RC
SUP .5 HRS = 22.50 DS P RC
APPV .5 HRS = 22.50

BS PART DESCRIPTION	UNIT	SEC	MS7	ADJ	PRC	QTY	UM	TOTAL	APPROVED	DS	RC
1902227 SWITCH,DISCONNECT,BATTE	36.71			36.71	1.0	EA		36.71	36.71	P	

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO HRY ON FILE

LOOSE TERMINAL POST ON BATTERY DISCONNECT SW.
R/R SWITCH.

DATE 05/29/05 TIME 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSSPRICE)
CUSTOMER REF 04474 FLORIDA TRANSPORTATION SYSTEMS INC

HOW DATE 06/03/05

PAGE 3

CLAIM # [REDACTED] DOC # 01-547 CLAIM DATE 10/18/01 PAID DATE 10/15/01 CN # 020231

BODY #133029 YR 01 PLAT CLIFL I/S DATE 10/17/01 I/S ODOMETER 000430 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 09/17/01 ODOMETER 000427 M REPAIRED BY 1 REFERENCE -000000

COMP./BULLETIN

COMPONENT 50200148 WIRE/CONN., MISC, CHASSIS ELEC. MISC. (SPEC IN TEXT)

FAILURE 70 ELECTRICAL: LOOSE CONNECTION

REPAIR 01 REMOVE PART, INSTALL PART

EST .0 HRS * 45.00/HRS = .00 DS RC

SUP .7 HRS = 31.50 DS P RC

APPV .7 HRS = 31.50

PR PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	RC
1902337 SWITCH, DISCONNECT, BATT	44.44		44.44	1.0	RS	44.44		44.44	P		

COMPONENT USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL WORK

NO SET ON FILE

DISCONNECT SWITCH NOT WORKING PROPERLY

FOUND LOOSE CONNECTIONS ON BACK OF SWITCH

ALSO CAUSING OVERHEATING & MELTED BACK OF SWITCH

R/A SWITCH

DATES 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WESPEICO)
CUSTOMER NR 04717 A E BUS SELER /CULTON

WON DATE 06/02/05

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CLAIM # [REDACTED] DOC # B191006 CLAIM DATE 03/20/02 PAID DATE 03/21/02 CH # 021030

BOY FL32052 YR 02 FLMT CDRN I/S DATE 02/14/01 I/S ODOMETER 002350 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 02/13/02 ODOMETER 002425 M REPAIRED BY 1 REFERENCE -CODECO

CAMP./BULLETIN

COMPONENT 95150115 VALVE, LPG QUICK DISCONNECT
FAILURE 01 INCOPERATIVE:SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

SET .0 HRS * 71.00/HK = .00 DS RC

REP .0 HRS = .00 DS RC

APPV .0 HRS = .00

AS PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	DM	TOTAL	APPROVED	DS	RC
95 FREIGHT		12.00		12.00	1.0	NA		12.00	12.00	P	
1901337 SWITCH,DISCONNECT,BATTN		44.44		44.44	1.0	NA		44.44	44.44	P	

MISC. CUSTOMER TEXT

BATTERY DISCONNECT SWITCH IN-OP.

WILL NOT SHUT OFF.

SKIPPED CUSTOMER HAS PART FOR REPLACEMENT.

DATES 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSSPCLC)
CUSTOMER MNR 04717 A E HUS SALER /COLTON

BOM DATE 08/02/05

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CLAIM # [REDACTED] DOC # B01067 CLAIM DATE 07/28/02 PAID DATE 09/12/02 CK # 032016

BOY F132084 YR 01 PLAT CASE I/S DATE 06/20/01 I/S ODOMETER 002350 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 06/19/02 ODOMETER 015639 M REPAIRED BY 1 REFERENCE -000000

COMP./BULLETIN

COMPONENT 00500103 SWITCH, MASTER ON-OFF
FAILURE 01 INOPERATIVE;SPECIFIC CAUSE UNKNOWN
REPAIR 01 REMOVE PART, INSTALL PART
EST .0 HRS * 75.00/HK = .00 DS MC
SUP .0 HRS = .00 DS MC
APPV .0 HRS = .00

PN	PART DESCRIPTION	UNIT	PRC	BS?	ADJ	PRC	QTY	UM	TOTAL	APPROVED	DS	RC
01	FAIRLIGHT		5.01		5.01	1.0	EA		5.01	5.01	P	
1902337	SWITCH,DISCONNECT,BATTE		36.71		36.71	1.0	EA		36.71	36.71	F	

MISC. CUSTOMER TEXT
MASTER SWITCH IN-OP.
FAULTY SWITCH.
SHIPPED CUSTOMER NEW MASTER SWITCH
FOR REPAIRS.

DATES 05/29/03 THRU 07/02/03

WARRANTY CLAIMS HISTORY DETAIL (WARRANTCO)
CUSTOMER MGR 84759 JERSEY BUS SALES INC

HOW DATE 06/02/03

PAGE 1

CLAIM # [REDACTED] DOC # 9264 CLAIM DATE 02/06/03 PAID DATE 02/06/03 CM # 822873

BODY F133606 TR 02 FLET C1FE I/S DATE 02/22/02 I/S OCCUPYING 000923 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 01/13/03 OCCUPYING 022100 M REPAIRED BY 1 REFERENCE -000000

CAMP./BULLETIN

COMPONENT 50100110 SWITCH, IGNITION

FAILURE 01 INFO:SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

EST .0 HRS * 75.00/HR = .00 DM RC

SUP .5 HRS = 37.50 DM F RC

APPR .5 HRS = 37.50

BS PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	UM	TOTAL	APPROVED	DM	RC
1902337 SWITCH,DISCONNECT,BATT		36.71		34.71	1.0	HR		36.71		36.71	F

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SET ON FILE

BATTERY DISC SWITCH IMOP,REPLACED

DATE 05/29/06 THU 07/02/06

WARRANTY CLAIMS HISTORY DETAIL (WGAAPIC0)
CUSTOMER NAME 08425 ARIZONA SUN SALMS

RUN DATE 06/02/06 PAGE 1

CLAIM # [REDACTED] DOC # 32342 CLAIM DATE 01/03/01 DENIED DATE 01/01/02

BODY F133485 TR 02 PLAT CHRE 1/S DATE 06/25/01 1/S ODOMETER 001575 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 12/21/01 ODOMETER 003415 M REPAIRED BY 1 REFERENCE -000000

COMP./BULLETIN

COMPONENT 80400164 SWITCH, MASTER ROTARY

FAILURE 01 INFORMATION:SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

RET .0 HRS * 75.00/HK = .00 DS D RC 07 DUPLICATE SUBMISSION OF REPAIR(SEE TEXT)

SUP 1.0 HRS = 75.00 DS D RC 07 DUPLICATE SUBMISSION OF REPAIR(SEE TEXT)

ADSV .0 HRS = .00

RE PART DESCRIPTION UNIT PAC RET ADJ PAC QTY UM TOTAL APPROVED DS RC
1902337 SWITCH,DISCONNECT,BATIN 44.44 44.44 1.0 HA 44.44 .00 D 07 DUPLICATE SUBMISSION OF REPAIR(SEE TEXT)

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO RET ON FILE

C/S MASTER DISCONNECT SWITCH HARD TO TURN.

REPLACED SWITCH.

SET DENIAL REASON

DUPLICATE SUBMISSION OF REPAIR(SEE TEXT)

SUP DENIAL REASON

DUPLICATE SUBMISSION OF REPAIR(SEE TEXT)

PART 1902337 DENIAL REASON

DUPLICATE SUBMISSION OF REPAIR(SEE TEXT)

REPAIR DISPOSITION

PAID CLAIM UNDER F01-456525

DATES 06/25/05 THRU 07/02/05

WARRANTY CLAIM HISTORY DETAIL (WNAFNMCO)
CUSTOMER NBR 05625 ARIZONA NUB SALES

WHS DATE 06/02/05

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CLAIM # [REDACTED] DOC # 32142 CLAIM DATE 01/03/02 PAID DATE 01/24/02 CK # 00397180

BODY FL32480 YR 02 FLST CRR I/S DATE 06/25/01 I/S OOCOMETER 001975 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 12/21/01 OOCOMETER 003415 M REPAIRED BY 1 REPAIRMAN -000000

COMP./WARRANTY

COMPONENT 10400168 SWITCH, MASTER ROTARY
FAILURE #1 INOPERATIVE:SPECIFIC CROWN UNKNOWN
REPAIR #1 REMOVE PART, INSTALL PART
RTY .0 HRS * 75.00/HR = .00 DS RC
SUP 1.0 HRS = 75.00 DS P RC
APPV 1.0 HRS = 75.00

SS PART DESCRIPTION	UNIT	PRC	RTY	ADJ	PRC	QTY	DS	TOTAL APPROVED	DS	RC
1501137 SWITCH,DISCONNECT,BATTE	44.44		44.44	1.0	HR	44.44		44.44	P	

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS
NO RTY ON FILE
REPLACED STICKY MASTER DISCONNECT SWITCH

WARRANTY CLAIMS HISTORY DETAIL (RMSPRICG)

ROW DATE 04/02/05

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DATES 05/29/05 THRU 07/02/05

CONTAINER NBR 05625

AIRFLOW MFG SALER

CLAIM # [REDACTED] DOC # 12142 CLAIM DATE 04/23/02 PAID DATE 07/11/02 CM # 021453

MOTY F122480 YR 02 FLMT CORR I/S DATE 06/19/01 I/S ODOMETER 001975 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 01/02/03 ODOMETER 003415 M REPAIRED BY 1 REFERENCE -000000
COMP./BULLETIN

COMPONENT 58100121 ALTERNATOR

FAILURE 01 INFORMATION:SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

EST .7 HRS * 75.00/HR = 52.50 DS P RC

SUP 1.9 HRS = 217.50 DS P RC

APPV 2.6 HRS = 270.00

NR	PART DESCRIPTION	UNIT	PAC	EST	ADJ	PAC	QTY	UN	TOTAL	APPROVED	DS	RC
01	FREIGHT		83.25		83.25	1.0	EA	83.25	83.25	P		
1902337	SWITCH, DISCONNECT, BATT		44.44		44.44	1.0	EA	44.44	44.44	P		
1944297	ALTERNATOR, 175A, L-N 482		357.12		357.12	1.0	EA	357.12	357.12	P		

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

PART 1902337 SERIAL REASON

SUBJECT NEW CLAIM WITH LABOR & MATERIAL EXTENDED

CLAIM # [REDACTED] DOC # 02-743 CLAIM DATE 07/22/82 PAID DATE 08/08/82 CR # 021830

BODY F131071 YE 01 WLT CLPZ 1/8 DATE 08/22/81 1/8 COUNTER 000430 M

CLAIM/REPAIR [REDACTED] REPAIR DATE 06/22/82 COUNTER 041785 M REPAIRED BY 3 REFERENCE -800000

COMP./BULLETIN

COMPONENT 50200182 SWITCH, BATTERY DISCONNECT
 FAILURE 01 INOPERATIVE; SPECIFIC CAUSE UNKNOWN
 REPAIR 01 REMOVE PART, INSTALL PART
 RT 1.0 HRS * 28.64/HR = .00 DS RC
 SUP 1.0 HRS = 28.64 DS P RC
 APPV 1.0 HRS = 28.64

NO	PART DESCRIPTION	UNIT	PRC	EST	ADV	PRC	QTY	UN	TOTAL	APPROVED	DS	RC
06	FREIGHT		7.00		7.00	1.0	EA		7.00		7.00	F
1902337	SWITCH, DISCONNECT, BATT		36.71		36.71	1.0	EA		36.71		36.71	F

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SAT ON FILE
 BATTERY DISCONNECT SWITCH BAD. 2/E SWITCH.

DATES 05/29/03 THRU 07/03/05

WARRANTY CLAIMS HISTORY DETAIL (NUMERICS) RUN DATE 06/02/05
 CUSTOMER MER 04475 FLORIDA TRANSPORTATION SYSTEMS INC

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CLAIM # [REDACTED] DOC # 01-425 CLAIM DATE 11/26/01 PAID DATE 01/10/02 CM # 020629

BODY F111893 YR 01 PLAT CLFE I/S DATE 02/02/01 I/S ODOMETER 000438 M

CLAIM/REPAIR [REDACTED] REPAIR DATE 11/12/01 ODOMETER 003760 M REPAIRED BY 1 REFERENCE -000000

CAMP./BULLETIN

COMPONENT 25750103 HARNESS, WIRING, AND COMPUTER

FAILURE 68 ELECTRICAL: CUT OR SEVERED WIRE

REPAIR 99 OTHER: DESCRIBE IN TEXT

EST .0 HRS * 45.00/HRS = .00 IN RC

SUP 68.0 HRS = 2970.00 IN P RC

APPV 68.0 HRS = 2970.00

RE PART DESCRIPTION	QTY	PRC	EST	ADJ	PRC	QTY	IN	TOTAL	APPROVED	IN	RC
14 SUBPARTS NOT SHOWN BY S	383.01		383.01	1.0	NA	383.01		383.01			
1792207 SENSOR, SPEEDOMETER, ELKNC	57.19		57.19	1.0	NA	57.19		57.19			
1902337 SWITCH, DISCONNECT, BATT	44.44		44.44	1.0	NA	44.44		44.44			

REPAIR USED REQUIRES WORK INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

DESCRIBE NEW BLACK RIBB PART

CUSTOMER COMPLAINT- ENGINE INTERMITTENTLY SHUTTING
 OFF - TOOK TO COMPANY THEY SAID CODE 434, WAS A
 LOW VOLTAGE PROBLEM, ON 2/8 2001. WORKED CLOSELY W
 JOE E. & BRUCE L. FOUND CRUSHED WIRE HARNES FOR
 AND UNDER DRIVER FLOOR

DATES 05/29/85 THRU 07/02/85

WARRANTY CLAIMS HISTORY DETAIL (WSSPWC0)
CUSTOMER NBR 04475 FLORIDA TRANSPORTATION SYSTEMS INC

RUN DATE 06/02/85 PAGE 2

CLAIM # [REDACTED] DOC # 02-841 CLAIM DATE 10/18/01 PAID DATE 10/25/01 CM # 020231

BOUY F131108 YR 01 WLET C1P8 I/S DATE 11/31/01 I/S ODOMETER 000430 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 08/03/01 ODOMETER 000435 M REPAIRED BY 1 REFERENCE -000300
COMP./BULLETIN

COMPONENT 50300148 WIRE/COMM.,MISC, CHASSIS ELEC. MISC. (SPEC IN TEXT)

FAILURE 01 INFO/REPAIR:SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

SET .0 HRS * 48.00/HK = .00 DM RC

SUP .7 HRS = 11.50 DM F RC

APPV .7 HRS = 11.50

BB PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DM	RC
1903137 SWITCH,DISCONNECT,BATTY		44.44		44.44		1.0	EA	44.44	44.44	F	

COMPONENT USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SET ON FILE

BATTERY DISCONNECT SWITCH BAD - POST TURNING I/S

SWITCH - L/R SWITCH

DATE 06/29/03 THU 07/02/03

WARRANTY CLAIMS HISTORY DETAIL (WASPEXCO)
CUSTOMER NBR 04759 JERRY'S NEW SALON INC

ROW DATE 06/02/03 PAGE 1

CLAIM # [REDACTED] DOC # 33495 CLAIM DATE 08/13/01 PAID DATE 10/18/01 CM # 020190

BODY F131270 YR 01 PLST SCHE I/S DATE 12/11/00 I/S COUNTER 002312 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 08/25/01 COUNTER 004844 M REPAIRED BY 1 [REDACTED] -000000
CND./BULLETIN

COMPONENT 50202146 WIRELOOM, MISC, CHASSIS ELEC. MISC. (SPEC IN TEXT)

FAILURE 01 INOPERATIVE: SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

RT .0 HRS * 65.00/HK = .00 DS RC

SUP .3 HRS = 19.50 DS P RC

APPV .3 HRS = 19.50

NR	PART DESCRIPTION	UNIT	PRC	HR?	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	RC
05	FRIGHT		23.50		23.50		1.0	EA	23.50	23.50	P	
1503337	SWITCH, DISCONNECT, BATTN		44.44		44.44		1.0	EA	44.44	44.44	D	

COMPONENT USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO RT ON FILE

TOMY, SORRY THIS CLAIM A LITTLE LATE.

COULDN'T FIND LABOR CODE FOR SWITCH

NO USED MISC CHASSIS, BATT DISCONNECT

SWITCH INOP, REPLACED. USED D/S SWITCH

TO CUST. PRT CHARGE 23.50

DATE 05/29/05 TIME 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSSPEIC0)
CONTROLLER NBR 00297 WARRANTY PARTS NO CHARGE - USA

RUN DATE 06/02/05

PAGE 1

CLAIM # [REDACTED] DOC # 418098 CLAIM DATE 01/06/01 PAID DATE 01/06/01

BODY 000000 IR 00 FLAT CASE I/S DATE 01/02/00 I/S COOMETER 0 R

CLAIM/REPAIR [REDACTED] REPAIR DATE 01/06/01 COOMETER DECODE REPAIRED BY REFERENCE

COMP./BULLETIN

COMPONENT 54100133 WIRELESS.,MISC,IGN/CHARGE/CHARGE(SPECIFY IN TEXT)

FAILURE 01 INOPERATIVE:SPECIFIC CAUSE UNKNOWN

REPAIR 00

SET .0 HRS * .01/HR = .00 DS RC

SUP .0 HRS = .00 DS RC

APPV .0 HRS = .00

NO	PART DESCRIPTION	UNIT	PRC	REV	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	RC
06	FREIGHT		23.50			23.50	1.0	EA	23.50		23.50	0
1902337	SWITCH,DISCONNECT,BATTE		44.44			44.44	2.0	EA	88.88		88.88	0

DATES 05/28/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (NCR457100) MID DATE 06/02/05 PAGE 2
CUSTOMER NBR 83868 NATIONAL BUS SALES & LEASING, INC.

CLAIM # [REDACTED] DOC # 09203-W CLAIM DATE 08/02/00 PAID DATE 06/22/00 CN # 017299

BODY F120546 TR 00 PLST CKEE I/S DATE 07/28/00 I/S ODOMETER 000150 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 04/19/00 ODOMETER 001221 M REPAIRED BY 1 REFERENCE -000000
COMP./BULLETIN

COMPONENT 80800101 SWITCH, MASTER ON-OFF
FAILURE 72 ELECTRICAL:GROUNDED
REPAIR 99 OTHER: DESCRIBE IN TEXT
RTY .0 HRS * 66.00/HR = .00 DS EC
SUP 1.3 HRS = 66.40 DS P EC
APPV 1.3 HRS = 66.40

BS PART DESCRIPTION UNIT PRC 887 ADJ PRC QTY UN TOTAL APPROVED DS EC
1902337 SWITCH,DISCONNECT,BATTN 39.27 39.27 1.6 EA 39.27 39.27 P

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO HRT ON FILE

CHECK FOR SHORT IN CHARGING SYSTEM: TEST ELECTRICAL

1. SYSTEM. REPLACED DISCONNECT SWITCH, ROAD TEST FOR

2. PROPER OPERATION.

DATE 05/29/01 THU 07/02/01

WARRANTY CLAIM HISTORY DETAIL (ISSUED)
CUSTOMER NBR 04717 A & BUS SALES /COLTON

MUN DATE 04/02/01

PAGE 1

CLAIM # [REDACTED] DOC # 0028499 CLAIM DATE 07/27/01 PAID DATE 11/02/00 CM # 010670

MONT F127238 YR 00 PLAT CURE I/S DATE 06/16/00 I/A ODOMETER 002249 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 07/24/00 ODOMETER 002842 M REPAIRED BY 1 REFERENCE -000000

COMP. /BULLETIN

COMPONENT 20300112 FITTINGS, MISC., AUTO TRANS. (SPECIFY IN TEXT)

FAILURE 01 INFORMATIVE: SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

EST .0 HRS * \$0.00/HR = .00 DS RC

SUP 0.0 HRS = 000.00 DS P RC

APPV 0.0 HRS = 000.00

MS PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	RC
1002197 SWITCH, DISCONNECT, BATT	44.44		44.44	1.0	EA	44.44		44.44			

COMPONENT USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL WORK

NO SET ON FILE

JONES INFO NEUTRAL WHEN DRIVING.

CHECKED MAIN POWER SOLENOID, OK, CHECKED IN ENGINE

COMPARTMENT FUSE BOX FOR TRANSMISSION POWER SUPPLY

, TERMINAL CONNECTIONS, CHECKED FINE IN TRANS/ TRA

NS INTERFACE, CONNECTED TO FRANK HORNST, CHECKED

THE BATTERY, DISCONNECTED SWITCH CABLE, WAS LOOSE,

TERMINAL WAS COOKED, WAS BULGING TOO MUCH HEAT W

ITCH CRACKS DAMAGED, REMOVED AND REPLACED NEW CUT-

OFF SWITCH, TESTED, OK.

WARRANTY CLAIMS HISTORY DETAIL (WHSF51C0)

BOM DATE 05/01/05

PAGE 2

DATE 05/29/05 TIME 07/02/05

CUSTOMER HIR 04717

A E BUS SALES /COUTON

CLAIM # [REDACTED] DOC # R121994 CLAIM DATE 06/07/00 PAID DATE 07/20/00 CM # 017403

BODY #127010 VR 04 PLST CRRR I/S DATE 11/05/99 I/S ODOMETER 002245 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 05/22/00 ODOMETER 008840 M REPAIRED BY 3 REFERENCE -000000

COMP./BULLETIN

COMPONENT 84990127 WIRING & CONNECTORS, BODY ELEC. MISC.

FAILURE 01 INOPERATIVE; SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

EST .0 HRS * .00/EA = .00 DS RC

SUP .0 HRS = .00 DS RC

APPV .0 HRS = .00

RE PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	UM	TOTAL	APPROVED	DS	RC
01 FREIGHT		22.50		22.50	1.0	EA	22.50	22.50	F		
1902137 SWITCH, DISCONNECT, BATT		44.44		44.44	1.0	EA	44.44	44.44	P		

COMPONENT USED REQUIRES MORE INFORMATION
 THE BATTERY DISCONNECT SWITCH IS INFORMATIVE ON TH
 IS HON. NECESSARY TO REMOVE AND REPLACE SWITCH.
 MISC. CUSTOMER TEXT
 SAME

DATE 05/19/05 TIME 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSSPEICG)
CUSTOMER NR 04771 A E BUS SALES/SACRAMENTO

RUN DATE 06/02/05 PAGE 1

CLAIM # [REDACTED] DOC # DW06110 CLAIM DATE 04/21/00 PAID DATE 05/22/00 CN # 017272

BODY F127011 YR 00 PLAT CARR I/S DATE 10/10/99 I/S ODOMETER 002245 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 04/20/00 ODOMETER 004597 M REPAIRED BY 1 REFERENCE -000900

COMP./BULLETIN

COMPONENT 40100116 FASTENERS, MISC., FUEL SYSTEM(SPECIFY IN TEXT)

FAILURE 01 INOPERATIVE:SPECIFIC CLAIM UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

HRT .0 HRS * 68.00/HZ = .00 DS RC

SUP 3.4 HRS = 221.28 DS P RC

ADPV 3.4 HRS = 221.28

NR PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	UN	TOTAL APPROVED DS	RC
05 FREIGHT		20.00		20.00	1.0	EA	20.00	20.00	P
1902317 SWITCH,DISCONNECT,BATTY		39.27		39.27	1.0	EA	39.27	39.27	P

COMPONENT USED REQUIRES MORE INFORMATION
PLEASE STATE REASON FOR SUPPLEMENTAL WORKS

NO SAT ON FILE

CHECK ENG. LIGHT COMES ON AND ENG. DIES. CONNECTE
D COMPUTER AND CHECKED WITH TIGHT PROGRAM. WENT
THROUGH TROUBLESHOOTING STEPS. VERIFIED THAT ENG
DIE WOULD LOSE POWER. CHECKED ALL ENG. BATTERY CO
NECTIONS. FOUND BATTERY DISCONNECT SWITCH WAS CR
ACKED, CAUSING ELECTRONIC POWER TO BE INTERRUPTED
T. RES'D SWITCH AND CHECKED. CLEARED CODES AND RO
AD TESTED. OK.

DATES 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WHSPKIC0) RCM DATE 06/02/05 PAGE 2
CUSTOMER PNR 80297 WARRANTY PARTS NO CHARGE - USA

CLAIM [REDACTED] DOC # 432128 CLAIM DATE 04/30/01 PAID DATE 04/30/01

MOOT 000000 YR 55 PART CHAS I/S DATE 05/00/80 I/S QUANTITY 0 N

CLAIM/REPAIR # [REDACTED] REPAIR DATE 04/30/01 QUANTITY 000000 REPAIRED BY REFERENCE -

CAMP./MOLATION

COMPONENT 10460109 VALVE, RELIEF, HYD. FAN DRIVE

FAILURE 33 BURNED/SCORCHED

REPAIR 80

SHY .0 KRM * .00/HR = .00 DS RC

SUP .0 KRM = .00 DS RC

APPV .0 KRM = .00

PN PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	UM	TOTAL	APPROVED	DS	RC
0001646 BRACKET, FINAL ASSY, WUFL		70.93		70.93	2.8	EA	141.86	141.86	F		
1053857 MOOT, TERMINAL, JULIAN EL		1.91		1.91	12.0	EA	22.92	22.92	F		
1358897 INDICATOR, AIR RESTRICTI		7.19		7.19	1.0	EA	7.19	7.19	F		
1518788 HOSE, HIGH PRESS, HYD, F38		40.07		40.07	1.0	EA	40.07	40.07	F		
1788090 VALVE ASSY, HYD, 2050 PSI		449.11		449.11	1.0	EA	449.11	449.11	F		
1902337 SWITCH, DISCONNECT, BATT		44.44		44.44	1.0	EA	44.44	44.44	F		
1901620 HARNESS, WRO, FAN & SHUTT		61.26		61.26	1.0	EA	61.26	61.26	F		
2024545 BOOT, TERMINAL		.48		.48	10.0	EA	4.80	4.80	F		
2051381 NIPPLE, BRASS, 1/8 CLOSE		.62		.62	1.0	EA	.62	.62	F		

DATE 05/29/05 TIME 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSSPFI00)

END DATE 06/02/05

PAGE 1

CUSTOMER NBR 03164

HOLLAND MOTOR HOMES

CLAIM # [REDACTED] DOC # 1303

CLAIM DATE 05/21/05

PAID DATE 05/22/05

CM # 00310645

BODY #128321 TR 99 FLAT CASE I/S DATE 03/30/99 I/S ODOMETER 500050 M

CLAIM/REDATE # [REDACTED] REDATE DATE 04/04/00 ODOMETER 022469 M REPAIRED BY 1 REFERENCE -000050

COMP./BULLETIN

COMPONENT 80500103

SWITCH, MASTER ON-OFF

FAILURE 01

INOPERATIVE:SPECIFIC CAUSE UNKNOWN

REPAIR 01

REMOVE PART, INSTALL PART

SET .5 HRS * 49.00/HR = 34.50 HS P EC

SUP .0 HRS = .00 HS EC

APPV .5 HRS = 34.50

HS PART DESCRIPTION	UNIT	PRC	HS?	ADJ	PAC	QTY	UN	TOTAL	APPROVED	D6	EC
D6 FRONT		14.25		14.25	1.0	EA	14.25	14.25	P		
1902227 SWITCH,DISCONNECT,WHITE		44.44		44.44	1.0	EA	44.44	44.44	P		

MISC. CUSTOMER TEXT

MAIN BATTERY CUT OFF SWITCH INOP. R&R CUT OFF SWIT
CH.

MISC. CUSTOMER TEXT

MAIN BATTERY CUT OFF SWITCH INOP. R&R CUT OFF SWIT
H

DATES 05/25/95 THRU 07/02/95

WARRANTY CLAIMS HISTORY DETAIL (WHEP/PCCH) NEW DATE 04/02/95 PAGE 1
CUSTOMER HIR 01366 NATIONAL BUS SALES & LEASING, INC.

CLAIM # [REDACTED] DOC # 09201-W CLAIM DATE 04/28/90 PAID DATE 05/16/90 CM # 017061

RCPT #125803 TR 99 FIRST CHRG 1/8 DATE 04/09/95 1/8 CDMETER 800175 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 03/31/90 ODOMETER 018034 M REPAIRED BY 1 REFERENCE -000500

CAMP./BULLETIN

COMPONENT 90100109 CABLE, BATTERY, POSITIVE
FAILURE 01 INSUFFICIENT/SPECIFIC CAUSE UNKNOWN

REPAIR 99 OTHER: DESCRIBE IN TEXT

RT 0.0 HRS * 88.00/HZ = 0.00 DS RC

SUP 6.7 HRS = 455.60 DS P RC

APPV 6.7 HRS = 455.60

RE PART DESCRIPTION	UNIT	PAC	RT	ADJ	SEC	QTY	UN	TOTAL	APPROVED	DS	RC
0000022 CABLE ASSY,ALT HOT,ISC	10.02			10.02	1.0	EA	30.02	30.02	F		
0002410 CABLE ASSY,BAT,DUAL,POS	70.16			70.16	1.0	EA	70.16	70.16	F		
0004282 CABLE ASSY,BAT DISC TO	4.09			4.09	1.0	EA	4.09	4.09	F		
0004288 CABLE ASSY,4 GA,DISC SW	4.34			4.34	1.0	EA	4.34	4.34	F		
1902227 SWITCH,DISCONNECT,BATTS	39.27			39.27	1.0	EA	39.27	39.27	F		
1973361 CABLE ASSY,BAT,DUAL,NEG	63.35			63.35	1.0	EA	63.35	63.35	F		

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO RT ON FILE

REPLACED ALL DAMAGED BATTERY CABLES DAMAGED DUE TO
O BOLT BREAKING. INSTALL NEW BATTERY, TEST ALT O
OUTPUT AT ALT AND BATTERY, OK.

CLAIM # [REDACTED] DOC # 00-286 CLAIM DATE 07/06/00 PAID DATE 07/20/00 CM # 017421

BODY F12579D YR 99 FIRST CLER I/S DATE 07/20/99 I/S ODOMETER 000430 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 07/01/99 ODOMETER 000430 M REPAIRED BY 1 REFERENCE -000000

COMP./BULLETIN

COMPONENT 00500303 SWITCH, MASTER ON-OFF

FAILURE 01 INOPERATIVE-SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

ART 1.0 HRS * 46.00/HR = .00 DS RC

STP 1.5 HRS = 67.50 DS P RC

ADPV 1.5 HRS = 67.50

NO	PART DESCRIPTION	UNIT	PRC	EST	ACT	PRC	QTY	DS	TOTAL	APPROVED	DS	RC
1902337	SWITCH,DISCONNECT,BATTY		44.44		44.44		1.0	HR	44.44	44.44	P	

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SET ON FILE

T & I NO START - B/R BATTERY DISCONNECT SWITCH

DATE 08/29/08 TIME 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSSPEC00) CUSTOMER MFR 01285 NATIONAL BUS SALES & LEASING, INC.

BUS DATE 08/02/05

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CLAIM # [REDACTED] DOC # 04101-W CLAIM DATE 11/11/98 PAID DATE 11/15/98 CR # 013771

BODY F123429 TR 50. PLBT CSAN I/S DATE 09/21/98 I/S ODOMETER 000175 K

CLAIM/REPAIR # [REDACTED] REPAIR DATE 10/28/98 ODOMETER 000154 K REPAIRED BY 1 REFERENCE -000020
COMP./MILLITIN

COMPONENT 50100133 WIRE/CABLE, MISC. IOW/CRANE/CHARGE (SPECIFY IN TEXT)

FAILURE 72 ELECTRICAL, GROUNDING

REPAIR 01 REMOVE PART, INSTALL PART

SCT .0 HRS * 64.00/HR = .00 DS RC

SUP 1.5 HRS = 96.00 DS P RC

APPF 1.5 HRS = 96.00

RE PART DESCRIPTION	UNIT	PRC	NET	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	RC
04 FREIGHT	20.00		20.00	1.0	EA	20.00		20.00		P	
1902337 SWITCH, DISCONNECT, BATT	44.44		44.44	2.0	EA	44.44		44.44		P	
88 VOLT DROP SHIP/88 INVOI	.50		.50	3.0	EA	1.50		1.50		P	
88 VOLT DROP SHIP/88 INVOI	.50		.50	2.0	EA	1.00		1.00		P	
98 TOWING	150.00		150.00	1.0	EA	150.00		150.00		P	

COMPONENT USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL BOURS

DESCRIBE NEW BLADE RIED PART

NO HRT ON FILE

TOW TO NATIONAL BUS SALES, UNIT WOULD NOT START--V
 OUND FUSES BLOWN TO THE VP-44 FUEL PUMP AND FUSES 2
 BLOWN FOR THE 12 VOLT POWER TO THE COMPUTER BOARD.
 REPLACED FUSES AND TESTED SYSTEM. RECHECKED SYSTEM
 & FOUND BATTERY DISCONNECT SWITCH HAD SHORT IN IT.
 REPLACED BATTERY DISCONNECT SWITCH, RECHECKED SYS
 TEM, OK.

MISC. CUSTOMER TEXT

NOW RE PARTS USED: ATC10 AMP FUSES (2), ATC 7.5 AM
 P FUSE (3), TOW BILL--THIS WAS INITIAL DELIVERY OF
 UNIT TO CUSTOMER

DATES 05/23/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSSPHIC0)
CUSTOMER NBR 84475 FLORIDA TRANSPORTATION SYSTEMS INC

NON DATA 06/02/05

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CLAIM # [REDACTED] DOC # 99-254 CLAIM DATE 07/06/99 PAID DATE 07/06/99 CN # 015184

BODY FL23179 TR 56 PLST CITE I/S DATE 08/21/98 I/S ODOMETER 000430 N

CLAIM/REPAIR # [REDACTED] REPAIR DATE 06/18/99 ODOMETER 000478 N REPAIRED BY 1 REFERENCE -000500

CAGE./BULLETIN

COMPONENT 00500103 SWITCH, MASTER ON-OFF
FAILURE 01 INOPERATIVE; SPECIFIC CAUSE UNKNOWN
REPAIR 01 REMOVE PART, INSTALL PART
SET .0 MHS * 35.00/HR = .00 DS RC
SOP 1.5 MHS = 51.50 DS P RC
APPV 1.5 MHS = 51.50

BS PART DESCRIPTION	UNIT	PRC	REV	AMT	PRC	QTY	DN	TOTAL	APPROVED	DS	RC
1902217 SWITCH, DISCONNECT, BATT				39.27		19.27	1.0	NA	39.27	39.27	P

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SET ON FILE
ENGINE WOULD CRANK BUT WOULD NOT START IMMEDIATELY. BROUGHT UNIT TO STOP RUNNING & SHUT DOWN. TRIED SIX RESTARTS SUCCESSFULLY, BUT ON SEVENTH ATTEMPT ENGINE WOULD NOT START. BEGAN INSPECTING ELECTRICAL CIRCUITS FOR POSSIBLE PROBLEMS. FINALLY DETERMINED THAT ENGINE ELECTRONICS WERE DEAD. DUPLICATED RESTART TESTS, AND WHEN ENGINE STARTED, ELECTRONICS WERE BEING POWERED. TRACED POWER SOURCE FOR ENGINE ELECTRONICS BACK TO BATTERY CUT-OFF SWITCH. OPERATED CUT-OFF SWITCH SEVERAL TIMES WITH TEST LIGHT ATTACHED & FOUND SECONDARY SWITCH-ED CIRCUIT ONLY WORKING INTERMITTENTLY. REMOVED & REPLACED BATTERY CUT-OFF SWITCH. REPEATED RESTART TESTS & ENGINE APPEARS TO START CONSISTENTLY.

CLAIM # [REDACTED] DOC # CLAIMS12H CLAIM DATE 11/26/02 PAID DATE 01/22/03 CM # 022745

BODY LOSS#01 YR 04 PLAT TCWN I/S DATE 11/14/02 I/S CREDIT# 000450 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 11/11/02 ODOMETER 001992 M REPAIRED BY 1 REFERENCE -000000

CAMP./BULLETIN

COMPONENT 50200140 WIRE&CONN.,MISC,CHASSIS WIRC. MISC.(SPEC IN TEXT)

FAILURE 70 ELECTRICAL:LOOSE CONNECTION

REPAIR 39 OTHER: DESCRIBE IN TEXT

EST .0 HRS * 44.00/HR = .00 HS SC

STP 2.4 HRS = 158.40 HS P SC

APPV 2.4 HRS = 158.40

HS PART DESCRIPTION UNIT PRC EST ADJ PRC QTY UN TOTAL APPROVED DS SC

1902337 SWITCH,DISCONNECT,BATTE 36.71 36.71 1.0 EA 26.71 36.71 F

COMPONENT USED REQUIRES MORE INFORMATION

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL WORKS

NO SET ON FILE

SUN WOULD START SLOW SOMETIMES. TROUBLE SHOOT TO F

IND BAD BATTERY CUT OFF SWITCH. R & R.

TC/2000

TCFE

TCRE

DATES 03/29/05 TIME 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WASPELCO)
CUSTOMER WBR 50020 AUTO SAFETY ROOBE

WUN DATE 05/02/05

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CLAIM # [REDACTED] DOC # 52644 CLAIM DATE 12/11/03 PAID DATE 01/30/03 CM # 022613

BODY LG85899 YE 42 PLAT TCHE I/S DATE 03/29/02 I/S COOMETER 001890 K

CLAIM/REPAIR # [REDACTED] REPAIR DATE 08/28/02 COOMETER 014409 M REPAIRED BY 1 REFERENCE -008000
COMP./BULLETIN

COMPONENT 81200182 SWITCH, BATTERY DISCONNECT
FAILURE 43 INTERMITTENT OPERATION
REPAIR 93 OTHER: DESCRIBE IN TEXT
SET .0 HRS * 71.50/HR = .00 D6 RC
HUP 17.1 HRS = 1221.65 D6 P RC
APPV 17.1 HRS = 1221.65

PN PART DESCRIPTION	UNIT	PAC	SET	ADJ	PAC	QTY	ON	TOTAL	APPROVED	D6	RC
84 FLUID-HYDRAULIC	44.09			44.09	1.0			44.09	44.09	P	
1902337 SWITCH,DISCONNECT,BATT	36.71			36.71	1.0	EA		36.71	36.71	P	

NO SET ON FILE

REPAIR USED REQUIRES MORE INFORMATION
PLEASE STATE REASON FOR SUPPLEMENTAL WORKS
ENGINE RPM DROPS FROM FULL THROTTLE TO NO THROTTLE
INTERMITTENTLY. DRIVER LETS OFF ACCELERATOR AND TH
EN THROTTLE RESUMES. ROAD TESTED .5 HR AND COULD N
OT DUPLICATE THE COMPLAINT. TOOK ON EXTENDED (1.2
HR) TEST DRIVE AND ENGINE CUT OUT AND LOST THROTTL
E 4 TIMES. CONNECTED INSITE AND FOUND 364 INACTIVE
FAULT. CHECKED INTERLOCK SYSTEM FOR LIFT. FOUND D
OOR HANDLE NOT CLOSING COMPLETELY. MISSED THE HANDLE
E TO CLOSE FULLY. TEST DROVE AGAIN SEVERAL TIMES.
PROBLEM DID NOT REOCCUR. TEST DROVE AGAIN ON 2 SEP
ERATE DAYS. 1ST DAY NO PROBLEM, 2ND DAY PROBLEM RE
OCCURRED. THIS TIME 364 STAYED ACTIVE. FOUND HIGH
RESISTANCE IN VP44 FUEL PUMP CIRCUIT. TRACED WIRIN
G TO BATTERY DISCONNECT SWITCH. SWITCH HAD INTERMI
TTENT SHORT OR CONTACT CAUSING THE PROBLEM. REPLAC
ED THE SWITCH AND TOOK ON ANOTHER EXTENDED ROAD TE
ST. CLEARED CODE. OUT OF WARRANTY EXCEPTION APPROV
ED BY JON MCMORTER. 1-3658258 VP44 RELAY 44.09

DATES 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WHSPHCO)
CUSTOMER MNR 00020 AUTO SAFETY BOOKS

RUN DATE 06/02/05 PAGE 5

CLAIM # [REDACTED] DOC # 40432 CLAIM DATE 06/18/02 PAID DATE 06/19/02 CM # 011529

BODY L050499 TR 02 FLEET TYPE I/S DATE 02/28/02 I/S ODOMETER 081890 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 05/20/02 ODOMETER 013240 M REPAIRED BY 1 REPERMCH -000000

CAMS./SERIALS

COMPONENT 80580103 SWITCH, NORMALLY CLOSED, DOOR

FAILURE 71 ELECTRICAL;OMITTED CIRCUIT

REPAIR 01 REMOVE PART, INSTALL PART

RT .1 HRS * 71.50/HR = 21.45 DS # RC

STP .0 HRS = .00 DS RC

AUPV .3 HRS = 21.45

PN PART DESCRIPTION	UNIT	PRC	REV	AMT	PRC	QTY	UN	TOTAL	APPROVED	DS	RC
1124411 SWITCH,ADJUSTABLE,DRST		3.85		1.88	1.0	NA		3.85	3.85	F	
1902327 SWITCH,DISCONNECT,BATTE		36.71		36.71	1.0	NA		36.71	36.71	F	

MISC. CUSTOMER TEST

ENGINE STALLS WHEN MAKING LEFT HAND TURNS.

TROUBLESHOOT AND FOUND THE ALT OUTPUT AT 15.2,

18.5 AT BATTERY. FOUND THE CUT SWITCH LOOSE AND

WAS TRYING TO CLEAN THE CONNECTIONS AND TEST,

THE SWITCH BROKE. REMOVED AND REPLACED THE SWITCH

AND CHECK OPERATION - ALL OK.

TROUBLESHOOT AND CHECKED FOR A SHORT IN THE ENTIRE

SYSTEM AND DURING A TEST DRIVE NOTICED THE BRAKE

LIGHT ON THE DASH COMING ON DURING LEFT HAND TURNS

(BRAKE INTERLOCK LIGHT). CHECKED THE SWITCH AT

THE DOOR AND FOUND IT TO BE FAULTY. REMOVED AND

REPLACED THE SWITCH AN TEST DROVE TO CHECK

OPERATION-ALL OK.

DATE 05/29/05 THU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WHSPFIC9)
CUSTOMER NBR 01321 RETAILER NAME AND SERVICE INC

RUN DATE 06/02/05 PAGE 5

CLAIM # [REDACTED] DOC # CLARE13C CLAIM DATE 07/19/01 PAID DATE 07/26/01 CM # 010619

ROOT L049681 YR 02 FLAT TIRE I/S DATE 07/09/01 I/S ODOMETER 001990 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 06/19/01 ODOMETER 001995 M REPAIRED BY 1 REFERENCE -000000

CMP. /WARRANTY

COMPONENT 50100136 PARTS/REPAIR, MISC, I/O/CRASH/CHARGE(SPECIFY IN TEXT)

FAILURE 11 CRACKED COVER BY STRESS

REPAIR 01 REMOVE PART, INSTALL PART

NET .0 HRS * 66.00/HR = .00 DS RC

NOV .5 HRS = 33.00 DS P RC

ADFF .0 HRS = 33.00

NR PART DESCRIPTION	UNIT	PRC	NOY	ADJ	PRC	QTY	CM	TOTAL	APPROVED	DS	RC
190217 SWITCH, DISCONNECT, BATT		44.44		44.44	1.0	EA	44.44	44.44	P		

COMPONENT USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SET ON FILE

BATTERY CUT OFF SWITCH CRACKED. R & R SWITCH.

DATE 01/29/01 FROM 07/02/01

WARRANTY CLAIMS HISTORY DETAIL (WHSFHC0)
CUSTOMER NAME 00018 AUTO SAFETY HOUSE

REV DATE 06/02/01

PAGE 1

CLAIM # [REDACTED] DOC # 27728

CLAIM DATE 01/04/01

PAID DATE 01/11/01

CM # 018366

BODY LG45182 VE 01 PART TYPE I/S DATE 11/07/00 I/S ODOMETER 001590 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 11/22/00 ODOMETER 002255 M REPAIRED BY 1 REFERENCE -000000

COMP./BULLETIN

COMPONENT S0100135 WIRE/CONN.,MISC,IGN/CRANK/CHARGE(SPECIFY IN TEXT)

FAILURE 01 IMPROPER/INOPERATIVE/DEFECTIVE/UNKNOWN

REPAIR 33 OTHER: DESCRIBE IN TEXT

EST .0 HRS + 60.00/HR = .00 IN EC

SUP 1.0 HRS = 194.40 IN A EC 02 REPAIR TIME EXCEEDS ALLOWABLE HOURS

APPV 2.0 HRS = 194.00

EO PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	OK	TOTAL	APPROVED	DO	EC
1902327 SWITCH,DISCONNECT,BATT	44.44			44.44	1.0	NA	44.44	44.44	F		

COMPONENT USED REQUIRES MORE INFORMATION

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SET ON FILE

CHECK ENGINE LIGHT COMES ON AND ENGINE WILL EITHER
 RUN ROUGH OR DIE THEN LIGHT WILL GO OUT AND THEN
 THE BUS PONS FIRE. PROBLEM OCCURRED 2 OF 3 DAYS BU
 S WAS IN SERVICE. CONNECTED INSIDE. FOUND ACTIVE C
 ODE. TRACED WIRING TO FAILED BATTERY DISCONNECT SW
 ITC. CODE IS STILL ACTIVE. TRACED WIRING AND GPOU
 NOS. FOUND LOOSE CONNECTORS INSIDE FUSE BOX UNDER D
 RIVERS SEAT. RAN NOS FOR 2 HOURS AND REPAIR TESTED
 OK.

DATES 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (NBSPEICO)
CUSTOMER HIR 00020 AUTO SAFETY HOUSE

MIN DATE 06/02/05 PAGE 1

CLAIM # [REDACTED] DOC # 11279 CLAIM DATE 08/14/01 PAID DATE 08/21/01 CM # 019424

BODY L044827 YE 01 PLAT TCPS I/N DATE 08/31/00 I/N COUNTRY 001890 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 08/04/01 COUNTRY 000092 M REPAIR BY 1 REFERENCE 901-424653

COMPONENT 00100133 WIRE/CONN., MISC, IGV/CHAM/CHARGE (SPECIFY IN TEXT)

FAILURE 01 INOPERATIVE: SPECIFIC CAUSE UNKNOWN

REPAIR 99 OTHER: DESCRIBE IN TEXT

ERT 1.0 HRS * 60.00/HK = .00 DS RC

RUF 1.2 HRS = 61.60 DS P RC

APPV 1.2 HRS = 61.60

NR PART DESCRIPTION	UNIT	PRC	REV	ADJ	PRC	QTY	UN	TOTAL APPROVED DS	RC
1902337 SWITCH, DISCONNECT, BATT	44.44			44.44	1.0	EA	44.44	44.44	3

COMPONENT USED REQUIRES MORE INFORMATION

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO RT ON FILE

REWORKING CLAIM # [REDACTED] WITH BLUE WELD PART

1. BATTERY DISCONNECT SWITCH BROKEN, REPLACED WITH NEW.

DATE 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSSPSTIC0)
CUSTOMER NBR 02421 WESTERN BUS SALES INC

EIN DATE 06/02/05

PAGE 3

CLAIM # [REDACTED] DOC # 008038 CLAIM DATE 02/06/01 PAID DATE 02/07/01 CM # 020829

BODY L846529 VR 01 PLAT TCPS I/S DATE 01/03/01 I/S COUNTER 002545 K

CLAIM/REPAIR [REDACTED] REPAIR DATE 11/27/01 COUNTER 010989 H REPAIRED BY 3 REFERENCE -000000

CARS./MILEAGE

COMPONENT 8080123 SWITCH, MASTER ON-OFF

FAILURE 01 INCORRECTIVE.SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

HRT .3 HRS * 72.00/HR = 21.60 DS P RC

HUP .7 HRS = 50.40 DS P RC

LUPV 1.0 HRS = 72.00

DS	PART DESCRIPTION	UNIT	SEC	HR?	ADJ	PAC	QTY	UN	TOTAL	APPROVED	DS	RC
06	FREIGHT		6.00			6.00	1.0	EA	6.00	6.00	P	
1902337	SWITCH, DISCONNECT, BATTN		44.44			44.44	1.0	EA	44.44	44.44	P	

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS
 GAUGE NOT WORKING CUTTING OUT POWER TO ALL SYSTEMS
 MS . REPLACE THE BATTERY CUT OFF SWITCH.

CLAIM # [REDACTED] DOC # CLAIM550C CLAIM DATE 08/18/00 PAID DATE 05/18/00 CN # 017042

BODY L044182 YR 80 VINT TYPE I/S DATE 03/23/00 I/S ODOMETER 001950 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 04/04/00 ODOMETER 001801 M REPAIRED BY 1 REPAIRMENT -000000

COMP./BILLING

COMPONENT 50100116 FASTENERS,MISC,IGN/CRANK/CHARGE(SPECIFY IN TEXT)

FAILURE 26 BENT/DAMAGED/WARPED

REPAIR 01 REMOVE PART, INSTALL PART

RET .0 HRS * \$8.00/HR = .00 DS RC

SUP .5 HRS = 39.60 DS P RC

APPV .5 HRS = 39.60

BS PART DESCRIPTION	UNIT	PRC	EST	ADJ	SPC	QTY	UM	TOTAL	APPROVED	DS	RC
1902327 SWITCH,DISCONNECT,BATTE		39.27		39.27	1.0	EA		39.27	39.27	P	

COMPONENT USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO RET ON FILE

WIRY DISCONNECT SWITCH HAD BEEN BENT FROM BATTERY

SLIDING INTO IT. R E R SWITCH.

DATE 05/23/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WBSFICO)
CUSTOMER NBR 01321 BRISON SALES AND SERVICE INC

RUN DATE 06/02/05

PAGE 1

CLAIM # [REDACTED] DOC # CLAIMS22 CLAIM DATE 05/16/00 PAID DATE 05/18/00 CM # 817042

BODY L644584 YR 00 PLAT TYPE I/S DATE 03/29/00 I/M COCHETER 001880 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 03/28/00 COCHETER 001880 M REPAIRED BY 1 REFERENCE -000000

COMP./BILLING

COMPONENT 80100136 FASTENERS, KISC, ZOW/CLARK/CHARGE (SPECIFY IN TEXT)

FAILURE 26 WENT/OMITTED/WARNED

REPAIR 01 REMOVE PART, INSTALL PART

HRT .0 HRS * 56.00/HR = .00 DS EC

RTP .6 HRS = 33.60 DS P EC

APPV .6 HRS = 33.60

DS PART DESCRIPTION UNIT PRC HB? ADJ PRC QTY ON TOTAL APPROVED DS EC

1902137 SWITCH, DISCONNECT, BATTY 33.27 33.27 1.0 HA 33.27 33.27 P

COMPONENT USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO RT ON FILE

BATTERY DISCONNECT SWITCH BATTY. A & B SWITCH.

DATES 06/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WHNPRICE)
CUSTOMER NBR 01321 BAYSON SALES AND SERVICE INC

END DATE 06/02/05 PAGE 17

CLAIM # [REDACTED] DOC # CLARK07D CLAIM DATE 10/07/99 PAID DATE 10/07/99 CR # 015722

WGT 1040180 YR 00 FLAT TUPN I/S DATE 09/02/99 I/S OCCUPANCY 001950 N

CLAIM/REPAIR # [REDACTED] REPAIR DATE 09/02/99 OCCUPANCY 001950 N REPAIR BY 1 REFERENCE -000080

COMP./BULLETIN

COMPONENT 80200148 WIRE/CONN., WIRC, CHASSIS ELNC, ELNC, (SPEC IN TEXT)

FAILURE 71 ELECTRICAL, CRITICAL CIRCUIT

REPAIR 99 OTHER: DESCRIBE IN TEXT

RT 0 HRS * 50.00/HR = .00 DG RC

STP 1.0 HRS = 100.00 DG P RC

APPV 1.0 HRS = 100.00

BY PART DESCRIPTION UNIT PRC RTV ADJ PRC QTY UM TOTAL APPROVED DG RC

1902337 SWITCH, DISCONNECT, BATTN 29.27 29.27 1.0 EA 29.27 29.27 P

COMPONENT USED REQUIRES MORE INFORMATION

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO RTV ON FILE

CRASH ASSY WAS ACTING FOULY. TROUBLE SHOOT TO FIND

BAD BATTERY CUT OFF SWITCH. R & R SWITCH.

CLAIM # [REDACTED] DOC # CLAIMS13C CLAIM DATE 10/15/93 PAID DATE 10/21/93 CM # 018799

BODY LG40196 YR 80 FLST TCEN I/S DATE 09/09/93 I/S ODOMETER 001950 M

CLAIM/REPAIR [REDACTED] REPAIR DATE 09/09/93 ODOMETER 001950 M REPAIRED BY 1 REFERENCE -080060

COMP./BULLETIN

COMPONENT 503001B1 FASTENERS, MISC, CHASSIS ELEC. MISC. (BPEC IN TEXT)

FAILURE 02 OMTTED/MISSING COMPONENT (NON-ELECTRICAL)

REPAIR 03 INSTALL PART/COMPONENT

SRT .0 HRS * 58.00/HR = .00 DS EC

SCP .2 HRS = 11.20 DS F EC

APPV .2 HRS = 11.20

SA PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	OK	TOTAL	APPROVED	DS	EC
1902337 SWITCH,DISCONNECT,BATTN		39.27		39.27		1.0	HR	39.27	39.27	P	

COMPONENT USED REQUIRES MORE INFORMATION

FAILURE USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SRT ON FILE

BATTERY CUT OFF SWITCH WAS NO KNOW ON IT. INSTALL

AS REQUIRED.

DATES 05/29/99 THRU 07/02/99

WARRANTY CLAIMS HISTORY DETAIL (WMSPEIC0) FOR DATE 08/02/99
 CUSTOMER NBR 01321 BRYSON SALES AND SERVICE INC

PAGE 19

CLAIM # [REDACTED] DOC # CLARKS29C CLAIM DATE 10/18/99 PAID DATE 10/21/99 CM # 015799

BODY L048250 YR 00 PLAT TYPE I/S DATE 09/09/99 I/S COUNTRY 001950 M

CLAIM/REPAIR [REDACTED] REPAIR DATE 05/09/99 COUNTRY 001950 M REPAIRED BY 1 REPAIRS -000000

COMP./BULLETIN

COMPONENT 58100135 PARTS/MISC, IEM/CHARGE/CHARGE (SPECIFY IN TEXT)

FAILURE 02 OMITTED/MISSING COMPONENT (NON-ELECTRICAL)

REPAIR 01 INSTALL PART/COMPONENT

RTT .0 HRS * 56.00/HR = .00 DS RC

STY .3 HRS = 16.80 DS P RC

APPV .3 HRS = 16.80

SN	PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	UM	TOTAL	APPROVED	DS	RC
1902217	SWITCH, DISCONNECT, BATT	39.27		39.27	1.0	EA	39.27		39.27		P	

COMPONENT USED REQUIRES MORE INFORMATION

FAILURE USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL NOTES

NO RTT ON FILE

BATTERY CUTOFF SWITCH HAD NO KNOB ON SWITCH. INST

ALL AS REQUIRED.

DATES 02/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSSPEIC0)
CUSTOMER MFR 00297 WARRANTY PARTS NO CHARGE - CMA

MM DATE 05/02/05

PAGE 3

CLAIM # [REDACTED] DOC # 371130 CLAIM DATE 06/23/99 PAID DATE 06/23/99

BODY 000000 YR 99 PLAT TCIFR I/S DATE 00/00/00 I/S CCMETER 1 N

CLAIM/REPAIR # [REDACTED] REPAIR DATE 06/23/99 CCMETER 000000 REPAIRED BY REFERENCE

CAMP./BULLETIN

COMPONENT 00500103 SWITCH, MASTER ON-OFF

FAILURE 55 BURNED/SCORCHED

REPAIR 00

EST .0 HRS * .00/HR = .00 DS RC

SUP .0 HRS = .00 DS RC

APPV .0 HRS = .00

BB PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	UM	TOTAL	APPROVED	DS	RC
06 FREIGHT			30.75		30.75	1.0	EA	30.75	30.75	F	
1902337 SWITCH,DISCONNECT,BATTN			39.27		39.27	3.0	EA	117.81	117.81	F	

DATES 05/25/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WHSFHC0)
CUSTOMER NBR 00020 AUTO SAFETY HOORN

RUN DATE 06/02/05 PAGE 19

CLAIM [REDACTED] DOC # 11376 CLAIM DATE 03/25/99 PAID DATE 11/18/99 CN # 015970

BQCN L037767 TR 99 FLST TCVE 1/8 DATE 03/25/99 1/8 ODOMETER 001890 K

CLAIM/REPAIR [REDACTED] REPAIR DATE 08/10/99 ODOMETER 003110 K REPAIRED BY 1 REPAIRS -080000

CASE #/SHEET#

COMPONENT 80300148 WIRE&CONN.,WISC,CHASSIS WIRC. WISC. (SPEC IN TEXT)

FAILURE 01 INOPERATIVE:SPECIFIC CAUSE UNKNOWN

REPAIR 99 OTHER: DESCRIBE IN TEXT

RTV .5 HRS * 57.00/HR = .00 DS RC

RUP 26.4 HRS = 1798.40 DS F RC

ADTV 26.4 HRS = 1798.40

SS PART DESCRIPTION	UNIT	PRC	RTV	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	RC
06 FREIGHT		57.75		57.75	1.0	EA	57.75	57.75	F		
12 WIRC. WIRING & CONNECTO		1.67		1.67	1.0	EA	1.67	1.67	F		
1803227 SWITCH,DISCONNECT,BAUTE		39.27		39.27	1.0	EA	39.27	39.27	F		

COMPONENT USED REQUIRES MORE INFORMATION

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

SERVICE ENGINE LIGHT IS ON. CONNECTED IMMEDIATE AND F
OUND ACTIVE FAULT CODE 348 - LOW FUEL PUMP VOLTAGE
. SENT BUS TO CUMMINS DIST FOR REPAIR. THEY REPLACE
D THE INJECTION PUMP, ECM, AND ENGINE WIRING HARNE
SS, AND STILL COULD NOT GET THE CODE TO CLEAR. BUS
RETURNED TO US WITH EXPLANATION THAT PROBLEM WAS
IN 23 PIN OEM HARNESS. WE CONTACTED CUMMINS RAPID
SERVICE FOR HELP. THEY INSTRUCTED US TO INSTALL WIRE
WITH 23A FUSE FROM BATTERY POS TO PIN A.OF THE 23
PIN CONNECTOR. CODE WAS STILL ACTIVE. RAPID SERVICE
SPOKE WITH CUMMINS SERVICE ENGINEERING AND FOUND O
UT THAT BEND BUCK HAD SHIPPED A TEST 23 PIN HARNESS
6 TO THE DISTRIBUTOR AND WHEN DIST HAD INSTALLED T
HE CODE CLEARED. WE ORDERED AND INSTALLED A NEW 23
PIN HARNESS AND THE CODE DID NOT CLEAR. WE OBTAIN
TAINED THE TEST HARNESS FROM THE CUMMINS DISTRIBUT
OR AND INSTALLED TO CONFIRM. WE REQUESTED THE TES
T HARNESS AFTER WE COULD NOT GET THE REPLACEMENT H
ARNESS TO WORK AND BEGAN TO TROUBLESHOOT FURTHER. I
STARTED CHECKING VOLTAGE DROPS IN ALL CIRCUITS AND
FOUND (PURELY BY CHANCE) A .6 VOLTAGE DROP THROUGH
THE BATTERY DISCONNECT SWITCH. BY PASSING THE SWIT
CH AND THE CODE CLEARED. REPLACED THE SWITCH AND T
HE CODE CLEARED. REQUESTING FULL LABOR REIMBURSEME
NT DUE TO THE NATURE OF THE PROBLEM AND DIFFICULTY
TROUBLESHOOTING THE PROBLEM.

DATES 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WHSPEICO)
CUSTOMER HIR 04110 NEW YORK BUS SALES, LLC

MM DATE 06/02/05 PAGE 3

CLAIM # [REDACTED] DOC # 151043 CLAIM DATE 10/01/90 PAID DATE 10/18/98 CM # 013565

BODY B070876 TR 99 FLST TCPE I/S DATE 07/15/98 I/S ODOMETER 060310 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 09/14/98 ODOMETER 060328 M REPAIRED BY 1 REFERENCE -060000

CAMP./BULLETIN

COMPONENT 50100134 FASTENERS, MISC, YGR/CRANE/CHARGE (SPECIFY IN TEXT)

FAILURE 51 STRIPPED

REPAIR 99 OTHER: DESCRIBE IN TEXT

RT .0 HRS * \$1.00/HR = .00 DS RC

SUP 2.0 HRS = 104.00 DS F RC

APPV 2.0 HRS = 104.00

BS PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	OK	TOTAL	APPROVED	DS	RC
6801111 STUD, TERMINAL, BAT CABLE		9.23			9.23	1.0	EA	9.23	9.23	F	
1802137 SWITCH, DISCONNECT, BATTER		44.44			44.44	1.0	EA	44.44	44.44	F	

COMPONENT USED REQUIRES MORE INFORMATION

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO RT ON FILE

FOUND THE BATTERY DISCONNECT SWITCH WAS STRIPPED
AND WAS NOT INSTALLED PROPERLY, REPLACED THE
SWITCH AND DRILLED HOLE IN FLOOR FOR THE BATTERY
CABLE.

DATES 05/20/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSSPRIC0)
CUSTOMER NBR 04110 NEW YORK SUN SALES, LLC

RDS DATE 06/02/05

PAGE 4

CLAIM # [REDACTED] DOC # 181048 CLAIM DATE 10/01/98 PAID DATE 10/15/98 CN # 011558

BODY B370977 TA 00 DINT TYPE I/S DATE 07/31/98 I/S OCCURENCE 000210 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 08/14/98 OCCURENCE 000450 M REPAIRED BY 1 REFERENCE -000000

COMPONENT 50100136 FASTENERS, MISC, ICH/CRANK/CHARGE (SPECIFY IN TEXT)

FAILURE 51 STRIPPED
REPAIR 99 OTHER: DESCRIBE IN TEXT
EST .0 HRS * \$2.00/HR = .00 DS EC
SUP 2.0 HRS = 104.00 DS P EC
ASPV 2.0 HRS = 104.00

IN PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	EC
1902227 SWITCH, DISCONNECT, BATT	44.44		44.44		1.0	HR	44.44	44.44	P		

COMPONENT USED REQUIRES MORE INFORMATION

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SET ON FILE

FROM THE BATTERY DISCONNECT SWITCH WAS STRIPPED
AND WAS NOT INSTALLED PROPERLY, REPLACED THE
SWITCH AND DRILLED HOLE IN FLOOR FOR THE BATTERY
CABLES.

DATES 05/29/99 THRU 07/02/05

CLAIM # [REDACTED] DOC # MESC42A CLAIM DATE 10/07/99 PAID DATE 11/11/99 CM # 015926

BOUY F123556 YR 99 PLST TCEN I/S DATE 12/07/98 I/S ODOMETER 002190 W

CLAIM/REPAIR # [REDACTED] REPAIR DATE 05/13/99 ODOMETER 010106 M REPAIRED BY 1 REFERENCE -000000
CAMP./BULLETIN

COMPONENT 0100136 FASTENERS, MISC, IGN/CRANK/CHARGE (SPECIFY IN TEXT)

FAILURE 01 INOPERATIVE: SPECIFIC CAUSE UNKNOWN

REPAIR 99 OTHER: DESCRIBE IN TEXT

ERT .0 HRS * 56.00/HR = .00 DS RC

SVF 1.0 HRS = 100.00 DS F RC

APV 1.0 HRS = 100.00

SB PART DESCRIPTION UNIT PRC RTV ADJ PRC QTY UN TOTAL APPROVED DS RC
1902337 SWITCH, DISCONNECT, BATT 39.27 39.27 1.0 EA 39.27 39.27 P

COMPONENT USED REQUIRES MORE INFORMATION

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL BILLS

NO ART ON FILE

DASH WAS DOING FUNNY THINGS. TROUBLE SHOOT TO FLS

D BATTERY CUT OFF SWITCH BAK. E & E SWITCH TO SOL

VE PROBLEM ON DASH.