

PE05-028
BLUE BIRD
7/28/2005
ATTACHMENT
PART 2 OF 4

CLAIM # [REDACTED] DOC # 10783 CLAIM DATE 08/11/05 PAID DATE / /

BODY #145001 YR 04 PLAT A3FE I/S DATE 11/12/04 I/S GEOMETRY 000050 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 08/11/05 GEOMETRY 006032 M REPAIRED BY 1 REPAIRS -000000
 CAMP./BULLETIN

COMPONENT 50200182 SWITCH, BATTERY DISCONNECT
 FAILURE 57 BROKEN IN TWO
 REPAIR 01 REMOVE PART, INSTALL PART
 SRT .0 HRS * 75.00/HK = .80 IN EC
 SUP .2 HRS = 15.00 IN P EC
 APPV .2 HRS = 15.00

MS PART DESCRIPTION	UNIT	PRC	MS?	ADJ	PRC	QTY	ON	TOTAL	APPROVED	IN	EC
1902137 SWITCH,DISCONNECT,BATTE	36.71	15	42.21	1.0	NR	42.21	42.22	F			

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS
 NO SRT ON FILE
 REPLACED BATTERY DISCONNECT SWITCH, BROKEN STUD AN
 D SWITCH CORRODED.

All American
 A3FE
 A3RE

DATE 05/28/08 TIME 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSPRICKS)
CUSTOMER REF 02421 WESTERN BUS SALES INC

ROW DATE 06/02/05 PAGE 3

CLAIM # [REDACTED] DOC # 22066 CLAIM DATE 02/24/04 PAID DATE 06/07/04 CN # 028598

BODY L641182 TR 05 PLAT ALIN I/S DATE 01/03/04 I/S COOCHTER 000645 N

CLAIM/REPAIR # 7 [REDACTED] REPAIR DATE 01/16/04 COOCHTER 003730 N REPAIRED BY 1 REFERENCE -000000
COMP./DOLLAR

COMPONENT 10180136 FASTENERS,MISC,IGN/CRANK/CHARGE(SPECIFY IN TEXT)

FAILURE 47 ELECTRICAL-DISCONNECTED/NOT CONNECTED

REPAIR 01 REMOVE PART, INSTALL PART

EST .0 HRS * 80.00/HR = .90 DS RC

SUP 1.7 HRS = 136.00 DS P RC

APPV 1.7 HRS = 136.00

RD PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	RC
1982337 SWITCH,DISCONNECT,BATT	36.71		36.71	2.0	EA	73.42		73.42		P	

COMPONENT USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL WORKS

NO GET ON FILE

BATTERY DISCONNECT DID NOT WORK CORRECTLY SOME

TIMES IT HANGS UP . INSTALLED NEW ON N IT WAS BA

D . INSTALLED NEW ONE AND WORKED FINE

DATES 06/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WHSPEC0)
CUSTOMER HSR 02421 WESTERN BUS SALES INC

RUN DATE 06/02/05 PAGE 7

CLAIM # [REDACTED] DOC # 35096 CLAIM DATE 06/15/04 PAID DATE 05/21/04 CM # 015784

BODY L061704 YR 05 FIST AJEE I/S DATE 02/25/04 I/S COCUMTER 000645 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 02/21/04 COCUMTER 002757 M REPAIRED BY 1 REFERENCE -000000

CAMP./BULLETIN

COMPONENT 50100109 CABLE, BATTERY, POSITIVE

FAILURE 23 LOOSE(WOM-ELECTRICAL)

REPAIR 09 OTHER: DESCRIBE IN TEXT

SET .0 HRS * 50.00/HK = .00 DS RC

REP .7 HRS = 55.00 DS # RC

APPV .7 HRS = 55.00

BS PART DESCRIPTION	UNIT PRC	BSY	ANY PRC	QTY ON	TOTAL APPROVED DS	RC
1902337 SWITCH,DISCONNECT,BATTN	36.71		36.71	1.0 BA	36.71	36.71 P

REPAIR USED REQUIRING MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SET ON FILE

BATTERY DISCONNECT CABLES WERE LOOSE TIGHTEN

BATTERY UP AND REPLACED ONE THAT WOULD NO

T TIGHT UP

DATE 02/29/05 TIME 07/02/04

WARRANTY CLAIMS HISTORY DETAIL (WSSPHIC0)
CUSTOMER MFG 42421 WESTERN BUS SALES INC

MUN DATE 06/02/05

PAGE 1

CLAIM # [REDACTED] DOC # 3B095 CLAIM DATE 06/01/04 PAID DATE 07/16/04 CR # 00486913

BODY L061707 YR 05 PLAT ALRN I/A DATE 05/27/04 I/A ODOMETER 000645 M

CLAIM/REPAIR [REDACTED] 03 REPAIR DATE 06/27/04 ODOMETER 002542 M REPAIRED BY 1 REFERENCE -000000

COMP./BULLETIN

COMPONENT 50109136 PARTS/MISC, DISC/CRANK/CHARGE (SPECIFY IN TEXT)

FOLLOW 53 STRIPPED

REPAIR 01 REMOVE PART, INSTALL PART

EST .0 HRS * 80.00/HR = .00 DS SC

SUP 1.2 HRS = 96.00 DS A SC 02 REPAIR TIME EXCEEDS ALLOWABLE HOURS

APPT .5 HRS = 40.00

NO	PART DESCRIPTION	UNIT	PRC	MTY	ADN	PRC	QTY	OK	TOTAL	APPROVED	DS	SC
1902337	SWITCH, DISCONNECT, BATTERY		24.71		24.71	1.0	NA	24.71	24.71	P		

COMPONENT USED ACQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO HT ON FILE

BATTERY IS CRACKED WHEN VERY LOOSE ON THE DISCON

NEXT SWITCH TRIED TO TIGHTEN WOULD NOT DO HQ

REPLACED THE SWITCH.

DATE 05/29/06 THU 07/02/06

WARRANTY CLAIMS HISTORY DETAIL (WSPHIC0)
CUSTOMER NBR 02421 WENTHER BOV SALES INC

RUN DATE 06/02/05 PAGE 10

CLAIM # [REDACTED] C # 48139 CLAIM DATE 11/23/04 FILE DATE 01/21/05 CM # 027133

BOUY F18224 YR 05 FLAT AXRN I/S DATE 10/15/04 I/S ODOMETER 000875 K

CLAIM/REPAIR # [REDACTED] REPAIR DATE 11/23/04 ODOMETER 002826 M REPAIRED BY 1 REFERENCE -000000

COMPONENT 50200182 SWITCH, BATTERY DISCONNECT
FAILURE 57 BROKEN IN TWO
REPAIR 01 REMOVE PART, INSTALL PART
EST .5 HRS @ 80.00/HR = .00 HS RC
SUP .7 HRS = 56.00 HS P RC
APPV .7 HRS = 56.00

BS PART DESCRIPTION	UNIT	PAC	BS?	ADV	PAC	QTY	CM	TOTAL	APPROVED	DS	RC
1902337 SWITCH,DISCONNECT,BATTE	36.71			36.71	1.0	EA	36.71	36.71	P		

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS
NO SET ON FILE
BATTERY DISCONNECT POST WAS LOOSE REMOVED AND
REPLACED BATTERY DISCONNECT SWITCH . VIBRATED
IT MAY BE THE CAUSE.

DATE 05/23/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WHHPHICU)
CUSTOMER NBR 00020 AUTO SAFETY HOUR

ROW DATE 06/02/05

PAGE 17

CLAIM # [REDACTED] DOC # 07557 CLAIM DATE 03/11/04 PAID DATE 03/14/04 CK # 025289

BODY L056414 YR 04 PLET A388 I/S DATE 07/14/03 I/S ODOMETER 000975 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 07/30/03 ODOMETER 001555 M REPAIRED BY 1 REFERENCE -060000

CAME./BULLETIN

COMPONENT 0000101 SWITCH, MASTER ON-OFF
FAILURE 01 INOPERATIVE:SPECIFIC CAUSE UNKNOWN

REPAIR 99 OTHER: INSURANCE IN TEST

RTY .0 HRS * 75.00/HR = .00 DS RC

SUP .7 HRS = 52.50 DS P RC

APPV .7 HRS = 52.50

RS PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	RC
1902337 SWITCH,DISCONNECT,BATT	36.71		36.71	1.0	HR	36.71		36.71	P		

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO RTY ON FILE

BUS DOES NOT START. TROUBLESHOOT. FOUND A POST ON MASTER SWITCH THAT SUPPLIES POWER TO FOD BOX DROPS POWER WHEN THE WIRE IS MOVED BACK AND FORTH. (MASTER ON/OFF SWITCH FIRED). DISCONNECTED BATTERY CABLES, DISCONNECTED CABLES FROM BEHIND SWITCH. REMOVED AND REPLACED MASTER ON/OFF SWITCH. RECONNECTED CABLES. RECONNECTED BATTERY CABLES. VERIFIED REPAIR -ALL OK.

DATE 05/29/04 TIME 07/02/04

WARRANTY CLAIM HISTORY DETAIL (WHSFELCO)
CUSTOMER REF 02421 WESTERN BUS SALES INC

RUN DATE 05/02/05

PAGE 6

CLAIM # [REDACTED] DOC # 38071/ CLAIM DATE 04/01/04 PAID DATE 05/07/04 CN # 025698

BOOK 1041357 YE 04 PLST A3EN I/S DATE 01/18/04 I/S ODOMETER 000845 M

CLAIM/REPAIR [REDACTED] REPAIR DATE 05/18/04 ODOMETER 002457 M REPAIRED BY 1 REFERENCE -000000

CASE / BULLETIN

COMPONENT 50160133 WIRESCORN., MISC, IGN/CRANK/CHARGE(SPECIFY IN TEXT)

FAILURE 07 BROKEN IN TWO

REPAIR 09 OTHER: DESCRIBE IN TEXT

EST .0 HRS * 80.00/HR = .00 DS RC

SOP 1.0 HRS = 80.00 DS P RC

APPV 1.0 HRS = 80.00

NR PART DESCRIPTION	UNIT	PRC	BS?	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	RC
1902127 SWITCH, DISCONNECT, BATT	25.71			36.71		1.0	SA	36.71		36.71	P

COMPONENT USED REQUIRES MORE INFORMATION

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SET ON FILE

BATTERY DISCONNECT SWITCH WAS BROKEN REPLACED
SWITCH.

DATE 05/23/04 THRU 07/02/04

WARRANTY CLAIMS HISTORY DETAIL (WHSRPRICH)
CUSTOMER MFR 024211 WESTERN BUS BATHS INC

RIN DATE 05/02/04

PAGE 3

CLAIM # [REDACTED] DOC # 136972/2045 CLAIM DATE 07/07/04 PAID DATE 07/05/04 CK # 00488471

ROUT 1861387 YE 04 PLMT ASSE I/S DATE 03/10/04 I/S ODOMETER 000645 M

CLAIM/REPAIR [REDACTED] REPAIR DATE 04/28/04 ODOMETER 002953 M REPAIRED BY 1 REFERENCE -000000

CAMP./SOLDATE

COMPONENT 50108112 CABLE, BATTERY, NEGATIVE
 FAILURE 44 ELECTRICAL, CUT OR SEVERED WIRE
 REPAIR 01 REMOVE PART, INSTALL PART
 SET .0 HRS * 80.00/HK = .00 DS EC
 SUP .0 HRS = .00 DS EC
 SUPV .0 HRS = .00

NO	PART DESCRIPTION	UNIT	PRC	SET	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	EC
0016126	CABLE ASSY, BAT, DCAL, POS	71.73			71.73		1.0	EA	71.73	71.73		
1902237	SWITCH, DISCONNECT, BATT	36.71			36.71		1.0	EA	36.71	36.71		

MISC. CUSTOMER TEXT

REPLACED CABLE AND BATTERY DISCONNECT SWITCH
 BUS BODY WAS SET DOWN ON BATT
 SET CABLE TERMINALS REMOVE AND REPLACED BATT
 SET CABLES INSTALLED NEW SHRINK BOOT ON POS TO
 E GROUND CABLE TEN HOURS ON FIRST REPAIR GO
 CODE 05-100-112
 REMOVE AND INSTALLED BATTERIES .

CLAIM # [REDACTED] DOC # 032039 CLAIM DATE 12/31/03 PAID DATE 01/31/04 CN # 025032

BODY L480333 YR 04 PLST ASSE I/S DATE 01/13/04 I/S ODOMETER 080648 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 12/22/03 ODOMETER 002682 M REPAIRED BY 1 REFERENCE -000000
CASE #/BULLETIN

COMPONENT 80100132 WIRING, WISC, ICH/CHARGE/CHARGE (SPECIFY IN TEXT)

FAILURE 01 INOPERATIVE, SPECIFIC CAUSE UNKNOWN

REPAIR 99 OTHER: DESCRIBE IN TEXT

SET .0 HRS * \$0.00/HR = .00 DS RC

SOP 2.2 HRS = 176.00 DS P RC

APPY 2.2 HRS = 176.00

RS PART DESCRIPTION	UNIT	PAC	EST	ADJ	PRC	QTY	ON	TOTAL	APPROVED	DS	RC
1982337 SWITCH, DISCONNECT, BATTN		36.71		36.71	1.0	EA	36.71	36.71		P	

COMPONENT USED REQUIRES MORE INFORMATION

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL WORKS

NO SET ON FILE

LAD BATTERY DISCONNECT SWITCH REMOVE AND REPLACED

DATES 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (ISSUES)
CUSTOMER NBR 00020 AUTO SAFETY HOUSE

BOOK DATE 06/02/05

PAGE 10

CLAIM # [REDACTED] DOC # 54926 CLAIM DATE 12/04/02 PAID DATE 12/09/02 CN # 022494

BODY F130168 YR 03 PLST ASKE I/S DATE 09/30/02 I/S ODOMETER 000975 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 09/05/02 ODOMETER 002037 M RETAINED BY 1 REFERENCE -000000

CAMP./BULLETIN

COMPONENT 80560103 SWITCH, MASTER ON-OFF

FAILURE 93 STRIPPED

REPAIR 01 REMOVE PART, INSTALL PART

ERT .0 HRS * 71.50/HR = .00 DS RC

SUP .3 HRS = 21.45 DS P RC

APPV .3 HRS = 21.45

DS PART DESCRIPTION	UNIT	PRC	ERT	ADJ	PRC	QTY	UM	TOTAL APPROVED	DS	RC
1302337 SWITCH, DISCONNECT, BATTN	36.71			36.71	1.0	EA	36.71	36.71	P	

PLEASE STATE REASON FOR SUPPLEMENTAL WORK
NO SET ON FILE
MASTER BATTERY SWITCH IMOP. INSTALLED POORLY -
POSITIVE TERMINAL POST STRIPPED, WOULD NOT ALLOW
TIGHTENING DOWN BATTERY CABLES. REMOVED AND
REPLACED MASTER BATTERY DISCONNECT SWITCH WITH
NEW. VERIFIED REPAIR - ALL OK.

DATES 05/29/85 THRU 07/02/85

WARRANTY CLAIMS HISTORY DETAIL (SUSPECTS)
CUSTOMER NAME GDE20 AUTO SAFETY HOUSE

BOOK DATE 06/02/85

PAGE 13

CLAIM # [REDACTED] DOC # 17435 CLAIM DATE 01/09/83 PAID DATE 01/16/83 CR # 022716

BOOK F136931 YR 03 FIRST AID I/S DATE 11/26/81 I/S ODOMETER 000375 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 10/30/82 ODOMETER 081932 M REPAIRED BY 1 REFERENCE -000000

COMP./BULLETIN

COMPONENT 8000103 SWITCH, MASTER ON-OFF

FAILURE S3 STRIPPED

REPAIR 01 REMOVE PART, INSTALL PART

RT .0 HRS * 71.50/HRS = .00 DS RC

STP .3 HRS = 21.45 DS P RC

ADPT .3 HRS = 21.45

RD PART DESCRIPTION	UNIT	PRC	RT	ADT	PRC	QTY	DS	TOTAL	APPROVED	DS	RC
1902337 SWITCH, DISCONNECT, BATTN		36.71		36.71	1.0	HA	16.71	36.71		P	

PLEASE STATE REASON FOR SUPPLEMENTAL WORK

NO RT ON FILE

MASTER DISCONNECT SWITCH CABLES LOOSE. TROUBLESHOOT

AND FOUND MASTER ON/OFF SWITCH TERMINAL STRIPPED.

REMOVED AND REPLACED MASTER ON/OFF SWITCH.

DATES 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (W00000000)
CUSTOMER NR 00020 AUTO SAFETY HOUSE

RUN DATE 08/02/08

PAGE 14

CLAIM # [REDACTED] DCC # 57817 CLAIM DATE 01/09/02 PAID DATE 01/30/03 CN # 022813

BODY L055485 YR 03 PLAT ALVE I/S DATE 11/28/02 I/S ODOMETER 000890 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 10/21/02 ODOMETER 041885 M REPAIRED BY 1 REFERENCE -000000

CAMP./BULLETIN

COMPONENT 80100109 WIRING, MISC., BODY WIRING (SPEC. IN TEXT)

FAILURE 60 ELECTRICAL: CUT OR SEVERED WIRE

REPAIR 99 OTHER: DESCRIBE IN TEXT

SRT .6 HRS * 71.00/HR = .00 DS RC

SUP .4 HRS = 28.60 DS P RC

ADPV .4 HRS = 28.60

BS PART DESCRIPTION	UNIT	PRC	RR?	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	RC
1902337 SWITCH,DISCONNECT,BATT		35.71		35.71	1.0	EA	35.71	35.71	F		

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL WORK

NO SRT ON FILE

MAIN CUT OFF SWITCH INOP. TROUBLESHOOT AND

FOUND MASTER ON/OFF ELECTRICAL SWITCH INOP.

REMOVED AND REPLACED MASTER ON/OFF SWITCH-ALL OK.

DATES 05/29/85 THRU 07/02/85

WARRANTY CLAIMS HISTORY DETAIL (WHSPEICH)
CUSTOMER NR 00620 AUTO SAFETY MOORE

HOW DATE 06/02/85

PAGE 13

CLAIM # [REDACTED] DOC # 57694 CLAIM DATE 01/09/83 PAID DATE 01/30/83 CR # 022813

WOMY F136926 YR 03 PLST A3KE I/S DATE 11/21/82 I/S ODOMETER 000975 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 10/28/82 ODOMETER 002066 M REPAIRED BY 1 REFERENCE -000000

CAMP./BULLETIN

COMPONENT 50200102 SWITCH, BATTERY DISCONNECT

FAILURE 53 STRIPPED

REPAIR 99 OTHER: DESCRIBE IN TEXT

SET .8 HRS * 71.50/HR = .00 DS RC

SUP 1.7 HRS = 121.55 DS P RC

APPV 1.7 HRS = 121.55

NR PART DESCRIPTION	UNIT	PRC	MS?	ADJ	PRC	QTY	ON	TOTAL	APPROVED	DS	RC
1902237 SWITCH,DISCONNECT,BATTY	36.71			36.71	1.0	MS	36.71	36.71			

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SET ON FILE

MASTER BATTERY DISCONNECT SWITCH, POST STRIPPED-
WOMT TIGHTEN, FOUND 10 AMP BCUY ACC FUSE BLOWN
IMMEDIATELY ACCESSORY FUNCTIONS. REPLACED 10
AMP FUSE AND PERFORMED WIGGLE TEST AT SECONDARY
SOLENOID. FOUND LOOSE IGNITION WIRE, RETIGHTENED.
CHECKED ALL BATTERY CABLES AND CONNECTIONS AT
MASTER BATTERY DISCONNECT. FOUND 4 GAUGE CABLES
LOOSE-ATTEMPTED TO TIGHTEN AND FOUND SMALL NUTS
STRIPPED. REMOVED AND REPLACED MASTER BATTERY
DISCONNECT SWITCH, TIGHTENED CABLE CONNECTIONS.
VERIFIED REPAIR -ALL OK.

DATE 05/29/05 THU 07/02/05

WARRANTY CLAIM HISTORY DETAIL (WASPEICD)
CUSTOMER NBR 00000 AUTO SAFETY SEQUE

ROW DATE 06/02/05

PAGE 16

CLAIM [REDACTED] DOC # 61286 CLAIM DATE 04/07/03 PAID DATE 04/10/03 CM # 023237

BODY L055387 YR 03 PLAT A388 I/S DATE 02/28/03 I/S ODOMETER 000850 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 02/11/03 ODOMETER 001801 M REPAIRED BY 1 REFERENCE -000800
CAMP./BULLETIN

COMPONENT 50200148 WIRE/CONN., MISC, CHASSIS ELEC. MISC. (SPEC IN TEXT)

FAILURE 01 INOPERATIVE: SPECIFIC CASE UNKNOWN

REPAIR 99 OTHER: DESCRIBE IN TEXT

RET .0 HRS * 75.00/HK * .00 DS RC

SUP .8 HRS = 17.60 DS P RC

APPV .5 HRS = 37.50

BS PART DESCRIPTION	UNIT	PRC	RET	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	RC
1197186 BOLT/WDIN, 7/8 AMP, BOSCH	22.85			22.85	1.0	EA	22.85	22.85	P		
1302337 SWITCH, DISCONNECT, BATT	36.71			36.71	1.0	EA	36.71	36.71	P		

COMPONENT OWNER REQUIRES MORE INFORMATION

REPAIR OWNER REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL WORK

NO RET ON FILE

STARTER RELAY INOP. REMOVED AND REPLACED STARTER

RELAY IN FID BOX THAT OPERATES STARTER SOLANOID.

ALL OK.

MISC. CUSTOMER TEXT

THIS PART SHOULD BE ON NEXT REPAIR.

MISC. CUSTOMER TEXT

PLEASE DISCARD PART#1902337 ON THIS CLAIM - SHOW

LD BE ON NEXT REPAIR.

DATES 05/19/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WDSPEC01)
CUSTOMER REF 00297

NEW DATE 06/02/05

PAGE 6

WARRANTY PARTS NO CHARGE - USA

CLAIM # [REDACTED] DOC # 526175 CLAIM DATE 04/22/03 PAID DATE 04/22/03

BODY 000000 TR 03 FLST A3RE I/S DATE 06/09/00 I/S ODOMETER 0 K

CLAIM/REPAIR # [REDACTED] REPAIR DATE 04/22/03 ODOMETER 000000 REPAIRED BY [REDACTED]

CAMP./SOLICITIN

COMPONENT 00100133 WIRE/CONN., MISC, IRR/CABLE/CHARGE (SPECIFY IN TEXT)

FAILURE 03 INCORRECT/WIRING COMPONENT INSTALLED

REPAIR 03

RTT .0 HRS * .00/HR = .00 DS RC

STP .0 HRS = .00 DS RC

APPV .0 HRS = .00

NO	PART DESCRIPTION	UNIT	PRC	MR?	ADJ	PRC	QTY	UM	TOTAL	APPROVED	DS	RC
0003747	BREACKET, MTC, DUAL TYPE C	4.03			4.03		1.0	EA	4.03	4.03	P	
0004260	CABLE, BAT, POS, 4/0, BAT/D	41.22			41.22		5.0	EA	206.10	206.10	P	
0004277	CABLE, BAT, NEG, 3/0, BAT/G	17.94			17.94		5.0	EA	89.70	89.70	P	
0006384	FACE PLATE, BATTERY SWIT	2.23			2.23		1.0	EA	2.23	2.23	P	
0016145	CABLE BATT, 4 GA, DISC SW	9.87			9.87		1.0	EA	9.87	9.87	P	
0016284	CABLE, BAT, NEG, 4GA, BAT/D	11.41			11.41		5.0	EA	57.05	57.05	P	
0016331	BREACKET, MTC, DISCONNECT	7.75			7.75		1.0	EA	7.75	7.75	P	
0023998	TIE, CABLE, 250LB	.33			.33		20.0	EA	6.60	6.60	P	
0023998	TIE, CABLE, 250LB	.33			.33		4.0	EA	1.32	1.32	P	
0023998	TIE, CABLE, 250LB	.33			.33		15.0	EA	5.28	5.28	P	
0030078	2 WAY BATTERY MOUNT. S	.54			.54		20.0	EA	10.80	10.80	P	
0421782	CONDUIT, 1 1/4 X 1/16 X	.85			.85		10.0	EA	5.50	5.50	P	
0509195	CAPSCREW, HEX HD, 3/8-16	.19			.19		2.0	EA	.19	.19	P	
0509195	CAPSCREW, HEX HD, 3/8-16	.19			.19		1.0	EA	.19	.19	P	
0659979	NUT, HEX, FLANGE SER, 1/4-	.04			.04		20.0	EA	.80	.80	P	
0659979	NUT, HEX, FLANGE SER, 1/4-	.04			.04		10.0	EA	.40	.40	P	
0659979	NUT, HEX, FLANGE SER, 1/4-	.04			.04		1.0	EA	.04	.04	P	
0659979	NUT, HEX, FLANGE SER, 1/4-	.04			.04		10.0	EA	.40	.40	P	
0870477	CAPSCREW, HEX HD, 1/4-20	.08			.08		10.0	EA	.80	.80	P	
0882798	LOCKWASHER, SPLIT RING, 3	.03			.03		1.0	EA	.03	.03	P	
0970269	ANGLE, CABLE CLAMP, SLID	3.40			3.40		5.0	EA	17.00	17.00	P	
1013489	NUT, HEX HD, 3/8-16, WASH	.08			.08		1.0	EA	.08	.08	P	
1244128	CAP, FLNG, 1 3/4, DIA HOLE	.08			.08		10.0	EA	.80	.80	P	
1309845	DCAL, BATTERY DISCONNECT	1.17			1.17		1.0	EA	1.17	1.17	P	
1464838	NUT, BATTERY CABLE, .375	1.16			1.16		30.0	EA	34.80	34.80	P	
1464849	CABLE, BAT, POS, 2/0, BAT/D	14.42			14.42		1.0	EA	14.42	14.42	P	
1464877	CABLE, BAT, NEG, 2/0, BAT/D	14.37			14.37		1.0	EA	14.37	14.37	P	
15	MISC. SUPPLIES	170.60			170.60		1.0	EA	170.60	170.60	P	
1542372	CAPSCREW, HEX FLG, 1/4-20	.11			.11		20.0	EA	2.20	2.20	P	
1542372	CAPSCREW, HEX FLG, 1/4-20	.11			.11		10.0	EA	1.10	1.10	P	
1892644	CAPSCREW, HEX FLG, 1/4-20	.15			.15		1.0	EA	.15	.15	P	
1892644	CAPSCREW, HEX FLG, 1/4-20	.15			.15		14.0	EA	2.10	2.10	P	
1902237	SWITCH, DISCONNECT, BATT	36.71			36.71		1.0	EA	36.71	36.71	P	
2081451	NUT, HEX HD, 3/8-16, YELLO	.08			.08		1.0	EA	.08	.08	P	
2129567	WASHER, FLAT, 5/16, STNC F	.04			.04		1.0	EA	.04	.04	P	

DATES 03/25/03 THRU 07/01/03

WARRANTY CLAIMS HISTORY DETAIL (WHSNICO)
CUSTOMER XXX 00227 WARRANTY PARTS BY CHARGE - USA

RUN DATE 06/02/03

PAGE 2

CLAIM # [REDACTED] CMC # 036276 CLAIM DATE 04/07/03 PAID DATE 04/07/03

BODY 080000 YR 01 PLANT ALEN I/S DATE 08/00/00 I/M COUNTER 0 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 04/07/03 COUNTER 000000 REPAIRED BY REFERENCE

COMPONENT 00100113 WIPERARM, MISC, IGN/CRANK/CHARGE (SPECIFY IN TEXT)
FAILURE 01 INCORRECT/WING COMPONENT INSTALLED
REPAIR 02

RTT .0 HRS * .00/HR = .00 DS RC
RUP .0 HRS = .00 DS RC
APPV .0 HRS = .00

DS	PART DESCRIPTION	UNIT	PRC	RTT	ADJ	PRC	QTY	UM	TOTAL	APPROVED	DS	RC
00100113	WIPERARM, MISC, DISCONNECT		7.75			7.75	14.0	EA	108.50	108.50	P	
00200000	TIN, CABLE, 250LB		.33			.33	56.0	EA	18.48	18.48	P	
00200000	TIN, CABLE, 250LB		.33			.33	56.0	EA	18.48	18.48	P	
06	FRONT		70.85			70.85	1.0	EA	70.85	70.85	P	
06	FRONT		22.50			22.50	1.0	EA	22.50	22.50	P	
06	FRONT		57.95			57.95	1.0	EA	57.95	57.95	P	
06	FRONT		46.45			46.45	1.0	EA	46.45	46.45	P	
0370269	ANGLE, CABLE CLAMP, SLID		3.40			3.40	14.0	EA	47.60	47.60	P	
10100000	NUT, HEX HD, 3/8-16, WASH		.08			.08	14.0	EA	1.12	1.12	P	
1244120	CAP, PLOG, 1 3/4, DIA HOLE		.08			.08	11.0	EA	.88	.88	P	
1244120	CAP, PLOG, 1 3/4, DIA HOLE		.08			.08	17.0	EA	1.36	1.36	P	
13000000	WHEEL, BATTERY DISCONNECT		1.17			1.17	1.0	EA	1.17	1.17	P	
13000000	WHEEL, BATTERY DISCONNECT		1.17			1.17	13.0	EA	15.21	15.21	P	
1464536	NUT, BATTERY CABLE, .375		1.10			1.10	20.0	EA	24.00	24.00	P	
1464540	CABLE, BAT, POS, 3/8, BAT/M		14.42			14.42	14.0	EA	201.88	201.88	P	
15	MISC. SUPPLIES		46.45			46.45	1.0	EA	46.45	46.45	P	
15	MISC. SUPPLIES		354.25			354.25	1.0	EA	354.25	354.25	P	
15	MISC. SUPPLIES		57.95			57.95	1.0	EA	57.95	57.95	P	
15	MISC. SUPPLIES		22.50			22.50	1.0	EA	22.50	22.50	P	
1902337	SWITCH, DISCONNECT, BATT		36.71			36.71	6.0	EA	220.26	220.26	P	

DATES 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WHSPEC0)
CUSTOMER NBR 80297 WARRANTY PARTS NO CHARGE - USA

ROW DATE 06/02/05 PAGE 4

CLAIM # [REDACTED] DOC # 516276 CLAIM DATE 04/14/02 PAID DATE 04/14/03

SOFT 000000 YR 03 PLAT A3RE I/S DATE 00/00/00 I/S COUNTER 0 N

CLAIM/REPAIR [REDACTED] REPAIR DATE 04/14/03 COUNTER 000000 REPAIRED BY [REDACTED] REFERENCE -

CAMP./POLARITY

COMPONENT 50180133 WIREMCOIN., MISC, IGH/CRANK/CHARGE (SPECIFY IN TEXT)

FAILURE 03 INCORRECT/WRONG COMPONENT INSTALLED

REPAIR 00

ERT .0 HRS * .00/HR = .00 DM RC

HUP .0 HRS = .00 DM RC

APPV .0 HRS = .00

NO	PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	DM	TOTAL	APPROVED	DM	RC
0003757	BRACKET, STD, DUAL TUBE C		4.02		4.02	14.8	EA	56.42	56.42	F		
0004280	CABLE, BAT, FOM, 4/0, BAT/D		41.22		41.22	14.8	EA	577.06	577.06	F		
0004277	CABLE, BAT, MMS, 1/0, BAT/G		17.94		17.94	14.8	EA	261.16	261.16	F		
0005198	CABLE, BAT, FOM, 4GA, BAT/D		16.48		16.48	14.8	EA	243.90	243.90	F		
0016148	CABLE ARMY, 4 GA, DISC HW		9.87		9.87	14.8	EA	138.16	138.16	F		
0018284	CABLE, BAT, MMS, 4GA, BAT/D		11.41		11.41	14.8	EA	169.74	169.74	F		
0018289	CABLE ARMY, FOM, 1/0, DISC		24.62		24.62	14.0	EA	344.68	344.68	F		
0038878	2 WAY SADDLE MOUNT	S	.54		.54	14.0	EA	7.56	7.56	F		
0038878	2 WAY SADDLE MOUNT	S	.54		.54	14.0	EA	7.56	7.56	F		
0038878	2 WAY SADDLE MOUNT	S	.54		.54	14.0	EA	7.56	7.56	F		
0038878	2 WAY SADDLE MOUNT	S	.54		.54	14.0	EA	7.56	7.56	F		
06	FREIGHT		33.00		33.00	1.0	EA	33.00	33.00	F		
06	FREIGHT		53.80		53.80	1.0	EA	53.80	53.80	F		
06	FREIGHT		520.45		520.45	1.0	EA	520.45	520.45	F		
1464338	BUT, BATTERY CABLE, .375		1.18		1.18	54.0	EA	62.44	62.44	F		
1464377	CABLE, BAT, MMS, 2/0, BAT/S		14.37		14.37	14.0	EA	201.18	201.18	F		
1902337	SWITCH, DISCONNECT, BATT		36.71		36.71	6.0	EA	220.26	220.26	F		

DATE 05/20/02 THRU 07/02/05

WARRANTY CLAIM HISTORY DETAIL (WSSMPC0)
CUSTOMER NBR 01921 BRYSON SALES AND SERVICE INC

BOOK DATE 06/03/05

PAGE 12

CLAIM # [REDACTED] DOC # DAVIS72 CLAIM DATE 02/18/03 PAID DATE 02/24/03 CM # 023554

BOOK # 1133672 YR 03 FIRST AIRM 1/8 DATE 08/11/02 1/8 ODOMETER 008150 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 01/17/02 ODOMETER 004023 M REPAIRED BY 1 REFERENCE -000000

COMP./SOLARIS

COMPONENT 50100133 WIRE&CONN.,MISC,IGN/CRANK/CHARGE(SPECIFY IN TEXT)

FAILURE 71 ELECTRICAL:OMITTED CIRCUIT

REPAIR 99 OTHER: DESCRIBE IN TEXT

SET .0 HRS * 46.00/HR = .00 DS RC

SUP 4.6 HRS = 203.60 DS P RC

APPV 4.6 HRS = 203.60

SE PART DESCRIPTION	UNIT	PRC	REV	ADD	PRC	QTY	QM	TOTAL	APPROVED	DS	RC
0024415 SWITCH ASST,SEALED,NPOT	74.18			74.18	1.0	EA	74.18	74.18	P		
1462993 SWITCH,IGN,BOLLACK,NO 2	23.28			23.28	1.0	EA	23.28	23.28	P		
1902137 SWITCH,DISCONNECT,BATTH	36.71			36.71	1.0	EA	36.71	36.71	P		

COMPONENT USED REQUIRES MORE INFORMATION

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL NOTES

NO SET ON FILE

BUS WOULD STOP GOING DOWN ROAD. HARD TO START.

WORKING WITH ME CHANGED OUT BATTERY CUT OFF SWITC

E. CHECK WIRE TO FUEL, ALL FUEL LINES. DID NOT FIND

PROBLEM, BUT IT STOPPED HAVING PROBLEM. GOING TO

RUN BUS CLOSE TO SEE IF ITS OK.

DATE 05/19/05 THU 07/02/06

WARRANTY CLAIM HISTORY DETAIL (WHSFMCU)
CUSTOMER PER 01321 RAYSON HALEN AND SERVICE INC

MIN DATE 06/02/06 PAGE 13

CLAIM # [REDACTED] DOC # ALC98A CLAIM DATE 02/18/03 PAID DATE 02/20/03 CR # 023984

BODY F136684 TR 03 FLAT AIRE I/S DATE 08/27/02 I/S ODOMETER 000150 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 02/07/03 ODOMETER 000463 M REPAIRED BY 1 REFERENCE -080000

COMP./BULLETIN

COMPONENT 50100133 WIREBATCHER, MISC, DCM/CRANK/CHARGE(SPECIFY IN TEXT)

FAILURE 32 CRACKED CAUSED BY STRESS

REPAIR 01 REMOVE PART, INSTALL PART

SET .0 HRS * 65.00/HK = .00 DS RC

SUP .4 HRS = 26.40 DS P RC

APPV .4 HRS = 26.40

MS PART DESCRIPTION	UNIT	PRC	DS?	ADJ	PAC	QTY	UN	TOTAL	APPROVED	DS	RC
1962337 SWITCH, DISCONNECT, BATT		36.71			36.71	1.0	EA	36.71		26.71	P

COMPONENT USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL NOTES

NO SET ON FILE

BATTERY DISCONNECT SWITCH CRACKED. R & E SWITCH.

DATES 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (VSS/PRICO)
CUSTOMER REF 01331 BRISON SALES AND SERVICE INC

RUN DATE 06/02/05 PAGE 11

CLAIM # [REDACTED] DOC # ALPINE87H CLAIM DATE 12/27/02 PAID DATE 01/09/03 CR # 022665

BODY LOSS707 YR 03 PLNT A3BH I/S DATE 11/14/02 I/S ODOMETER 000550 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 11/22/02 ODOMETER 002222 M REPAIRED BY 1 REFERENCE -000000

CAMP./BULLETIN

COMPONENT S8100133 WIRELCOMM.,MISC,ISS/CHANGE/CHARGE(SPECIFY IN TEXT)

FAILURE 78 ELECTRICAL,LOOSE CONNECTION

REPAIR 99 OTHER, DESCRIBE IN TEXT

RET .0 HRS * 66.00/HR = .00 DS EC

SUP 1.4 HRS = 92.40 DS F EC

APPV 1.4 HRS = 92.40

RE PART DESCRIPTION UNIT PRG RET ADV PRG QTY UN TOTAL APPROVED DS EC

05 FASTENERS, MISC. 3.00 3.00 1.0 EA 3.00 3.00 F

1902337 SWITCH,DISCONNECT,BATTE 36.71 36.71 1.0 EA 36.71 36.71 P

COMPONENT USED REQUIRES MORE INFORMATION

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO RET ON FILE

BATTERY CABLES WERE LAYING ON EXHAUST. REROUTE CABLE

LINE AND CHANGE OUT EXT OFF SWITCH WHICH WAS STRIPP

ED..

DATE 05/29/05 TIME 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WHSFHC0)
CUSTOMER REF 04717 A 3 BUS SALES /COLTON

NEW DATE 04/02/05

PAGE 10

CLAIM # [REDACTED] DOC # B118766 CLAIM DATE 05/08/03 PAID DATE 07/10/03 CR # 023781

ROOT F114764 YE 03 PLST AREA I/S DATE 07/22/02 I/S COUNTER 000350 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 04/29/03 COUNTER 009857 M REPAIRED BY 3 REFERENCE -000000
COMP./BULLETIN

COMPONENT 30300102 SWITCH, BATTERY DISCONNECT
 FAILURE 01 INSUPERATIVE:SPECIFIC CAUSE UNKNOWN
 REPAIR 01 REMOVE PART, INSTALL PART
 RTT .0 HRS * .00/HR = .00 DS EC
 SUP .0 HRS = .00 DS EC
 ASBY .0 HRS = .00

NO	PART DESCRIPTION	UNIT	PRC	RTT	ADJ	PRC	QTY	ON	TOTAL	APPROVED	DS	EC
06	FREIGHT		12.00		12.00	1.0	NA	12.00	12.00	F		
1502337	SWITCH,DISCONNECT,BATRY		34.71		34.71	1.0	NA	34.71	34.71	F		

MISC. CUSTOMER TEXT

CUSTOMER COMPLAINS OF BATTERY SWITCH INOP
 SHIPPED NEW BATTERY SWITCH TO CUSTOMER

DATES 02/19/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (UNREPAIRED)
CUSTOMER NR 04759 JERSEY BUS SALES INC

END DATE 06/02/05

PAGE 6

CLAIM # [REDACTED] DOC # 0080 CLAIM DATE 10/22/02 PAID DATE 02/06/03 CK # 022873

BODY F135412 YR 03 FLST 33RE I/S DATE 08/07/02 I/S ODOMETER 000925 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 05/25/02 ODOMETER 002172 M REPAIRED BY 1 REFERENCE -000000

CASE / SUGGESTION

COMPONENT 00100141 SWITCH, IGNITION, REAR START, RE

FAILURE 01 INOPERATIVE:SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

EST .0 HRS * 75.00/HR = .00 DS RC

STD .5 HRS = 37.50 DS F RC

APPV .5 HRS = 37.50

RE PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	RC
1902337 SWITCH,DISCONNECT,BATT		36.71		36.71	1.0	HR	36.71	36.71		F	

PLEASE STATE REASON FOR SUPPLEMENTAL WORKS

NO SET ON FILE

BATTERY DISCONNECT SWITCH INOP,REPLACED

DATE 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSPRICO)
CUSTOMER REG 04753 JERSEY BUS SALES INC

REQ DATE 06/02/05

PAGE 7

CLAIM # [REDACTED] DOC # 0115 CLAIM DATE 01/20/03 PAID DATE 01/22/03 CN # 022702

BODY F134056 YA 03 PLAT A388 I/S DATE 06/19/02 I/S COCKPIT CODE 28 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 12/23/02 COCKPIT CODE 28 M REPAIRED BY 1 REFERENCE -000000

COMP./BULLETIN

COMPONENT 50100141 SWITCH, IGNITION, REAR START, EM
FAILURE 01 INOPERATIVE-SPECIFIC CHASE CHIRPONG
REPAIR 01 REMOVE PART, INSTALL PART

NET .0 HRS + 75.00/HRS = .08 DS RC

SUB .4 HRS = 30.00 DS P RC

APPV .4 HRS = 30.00

DS PART DESCRIPTION	UNIT	PRC	MS?	ADJ	HRC	QTY	CM	TOTAL	APPROVED	DS	RC
1902337 SWITCH, DISCONNECT, BATT	36.71			36.71	1.0	BA	36.71	36.71			

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SET ON FILE

TEARS GOING IN NEUTRAL WHEN DRIVING.

BATTERY SHUTDOWN SWITCH INTERMITTENTLY

WORKING, REPLACED SWITCH

DATES 08/28/05 THRU 07/02/06

WARRANTY CLAIMS HISTORY DETAIL (WHSPEIC0)
CUSTOMER NBR 04771 A & BUS SALES/REPRESENTATI

MIN DATE 08/02/05 PAGE 2

CLAIM # [REDACTED] DOC # DW117251 CLAIM DATE 04/11/03 PAID DATE 05/18/03 CR # 021449

BODY F136048 YR 03 PLST A3RE I/S DATE 09/18/02 I/S ODOMETER 000350 M

CLAIM/REPAIR [REDACTED] REPAIR DATE 11/22/03 ODOMETER 002964 M REPAIRED BY 1 REFERENCE F03-503560

CAMP./BULLETIN

COMPONENT 80100100 FASTENERS, MISC., BODY WIRING (SPEC. IN TEXT)

FAILURE 87 ELECTRICAL/DISCONNECTED/NOT CONNECTED

REPAIR 39 OTHER: DESCRIBE IN TEXT

EST .0 HRS * 76.00/HR = .00 DG MC

SUP 1.9 HRS = 144.40 DG H MC 07 DUPLICATE SUBMISSION OF REPAIR(SEE TEXT)

APPV .0 HRS = .00

RE PART DESCRIPTION UNIT PRG EST ADJ PRG QTY CM TOTAL APPROVED DG MC

1902337 SWITCH,DISCONNECT,BAITE 36.71 36.71 1.0 EA 36.71 36.71 P

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO ART ON FILE

WIRING DONE FROM BATTERY DISCONNECTED TO BUS BAR
ROUTED INCORRECTLY.

DISCONNECTED WIRING TO REROUTE. FOUND THE IMPROPER
ROUTING. RECONNECTED WIRING WITH PROPER ROUTING
. PERFORMED OPERATIONAL CHECK. SAW DAMAGED POSITIO
N, DISCONNECTED SWITCH. REPLACED BAD DISCONNECT SWI
TCH.

RESUBMITTING REPAIR BECAUSE TIME IS JUSTIFIABLE
ACCORDING TO KEN HARGROVE AND TECHNICIAN.

SUP DENIAL REASON

DUPLICATE SUBMISSION OF REPAIR(SEE TEXT)

REPAIR DISPOSITION

LARGE PAID ON FIRST CLAIM

DATE 05/19/05 THU 07/01/05

WARRANTY CLAIMS HISTORY DETAIL (MESSAGE)
CUSTOMER NBR 04771 A 2 BUS SELLER/SACRAMENTO

HOW DATE 06/02/05 PAGE 1

CLAIM # [REDACTED] DOC # 0118023 CLAIM DATE 04/14/03 PAID DATE 05/01/03 CK # 021345

BODY #136060 YR 03 PART A3RE I/S DATE 05/19/02 I/S ODOMETER 000350 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 04/16/03 ODOMETER 010927 M REPAIRED BY 3 EMPLOYEE# -009000

CAMP./BULLETIN

COMPONENT 80100109 WIRING, MISC., BODY WIRING (SPEC. IN TEXT)

FAILURE 01 INOPERATIVE:SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

SET .0 HRS * 24.00/HR = .00 DS RC

SUP .0 HRS = .00 DS RC

APPV .0 HRS = .00

BS PART DESCRIPTION UNIT PRC BS? ADJ PRC QTY UN TOTAL APPROVED DS RC
1902337 SWITCH,DISCONNECT,BATTE 36.71 36.71 1.0 EA 36.71 36.71 F

MISC. CUSTOMER TEXT
CUSTOMER COMPLAINT-BATTERY DISCONNECT SWITCH BAD. S
SENT NEW PART TO CUSTOMER.

DATE 08/28/03 TIME 07/02/03

WARRANTY CLAIMS HISTORY DETAIL (WSSPICO)

BIRTH DATE 05/01/03

PAGE 10

CUSTOMER MNR 04750

JERSEY BUS SALES INC

CLAIM # [REDACTED] DOC # 10662 CLAIM DATE 10/01/01 PAID DATE 10/10/01 CM # 024362

BODY 7134855 YR 03 PLBT A3H I/S DATE 08/19/03 I/S ODOMETER 080928 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 08/15/03 ODOMETER 018321 M SUSAINED BY 1 REFERENCE -000001

CAMP./BULLETIN

COMPONENT 50109141 SWITCH, IGNITION, REAR START, EE

FAILURE 01 INOPERATIVE:SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

BAT .4 HRS * 75.00/HR = 30.00 DS P RC

SUP .0 HRS = .00 DS RC

APPV .4 HRS = 30.00

BS PART DESCRIPTION	UNIT	PRC	REF	ADJ	PRC	QTY	UM	TOTAL	APPROVED	DS	RC
1982337 SWITCH,DISCONNECT,BATT		36.71			26.71	2.0	EA	36.71		36.71	P

MISC. CUSTOMER TEXT

SORRY CLAIM A LITTLE LATE. BATTER DISC SWITCH BROK
,REPLACED

DATE 05/29/01 TIME 07/02/01

WARRANTY CLAIMS HISTORY DETAIL (RESERVED)

RUN DATE 06/01/01

PAGE 9

CUSTOMER REF 04759

JERRY'S BUS SALES INC

CLAIM # [REDACTED] DOC # 9405 CLAIM DATE 03/13/01 PAID DATE 04/02/01 CN # 022306

BODY F134888 YR 03 PLAT A388 I/S DATE 08/19/99 I/S ODOMETER 000525 K

CLAIM/REPAIR # [REDACTED] REPAIR DATE 02/27/01 ODOMETER 007343 M REPAIRED BY 1 SUPERVISOR -P00000

COMP./BULLETIN

COMPONENT 80108141 SWITCH, IGNITION, REAR START, RE
FAILURE 01 INFORMATION-SPECIFIC CAUSE UNKNOWN
REPAIR 01 REMOVE PART, INSTALL PART

WRT .0 HRS * 73.00/HK = .00 DS BC

SOT .4 HRS = 30.00 DS P BC

APPV .4 HRS = 30.00

ED PART DESCRIPTION	UNIT	PAC	NO?	ADV	PAC	QTY	CM	TOTAL	APPROVED	DS	BC
1042337 SWITCH,DISCONNECT,BATT	36.71			36.71	1.0	EA	36.71	36.71			

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SPT ON FILE

BATTERY DISC SWITCH EMOP,REPLACED

CLAIM # [REDACTED] DOC # 12164 CLAIM DATE 12/18/02 DENTED DATE 12/19/02

BODY FL13023 YR 02 FIRST AGEN I/S DATE 07/19/01 I/S ODOMETER 001975 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 08/16/02 ODOMETER 021088 M REPAIRED BY 1 REFERENCE -000000

CAMP./MILLITIM

COMPONENT 50200102 SWITCH, BATTERY DISCONNECT

FAILURE 01 INOPERATIVE;SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

RTY .0 HRS * 71.50/HR = .00 DS D RC 66 APPLIED TO DEDUCTIBLE

SUP .3 HRS = 21.45 DS D RC 66 APPLIED TO DEDUCTIBLE

APPV .0 HRS = .00

NO	PART DESCRIPTION	UNIT	PRC	RTY	ADJ	PRC	QTY	ON	TOTAL	APPROVED	DS	RC
1902337	SWITCH,DISCONNECT,BATTN	36.71	38.71	1.0	NA	38.71	.00	D	66	APPLIED TO DEDUCTIBLE		

PLEASE STATE REASON FOR SUPPLEMENTAL WORK

NO SRT ON FILE

CUSTOMER STATES THAT THERE IS A SWEET IN THE

MASTER CUT OFF SWITCH, REPAIR AS REQUIRED PER

CUSTOMER REQUEST.....

TROUBLE SHOOT FOUND UNIT IN NEED OF A NEW

BATTERY DISCONNECT SWITCH. REMOVED AND REPLACED

THE BATTERY DISCONNECT SWITCH AND TESTED.....

UNIT IS ALL OK AT THIS TIME.....

RTY DENIAL REASON

APPLIED TO DEDUCTIBLE

SUP DENIAL REASON

APPLIED TO DEDUCTIBLE

PART 1902337 DENIAL REASON

APPLIED TO DEDUCTIBLE

DATES 06/28/01 THRU 07/02/01

WARRANTY CLAIMS HISTORY DETAIL (WWSAPNCO)
CONTINUED NBR 02421 WESTERN BOM GAMES INC

RUN DATE 06/02/03 PAGE 2

CLAIM # [REDACTED] DOC # 010030 CLAIM DATE 06/19/01 PAID DATE 06/16/01 CM # 019767

BOUY F132880 YR 02 PLAT ASHH I/S DATE 06/10/01 I/S COOINTEH 002875 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 06/07/01 COOINTEH 002898 M REPAIRED BY 1 REFERENCE -000000

CAMP./BULLETIN

COMPONENT 80100133 WIRELOOSE.,MISC,IGN/CRANK/CHARGE(SPECIFY IN TEXT)

FAILURE 53 STRIPPED

REPAIR 01 REMOVE PART, INSTALL PART

ERT .0 HRS * 65.00/HR = .00 DS RC

SUP .5 HRS = 32.50 DS F RC

LUPV .5 HRS = 32.50

RE PART DESCRIPTION UNIT PRC RTV ADJ PRC QTY UN TOTAL APPROVED DS RC
190227 SWITCH,DISCONNECT,BATTN 44.44 44.44 1,D HA 44.44 44.44 F

COMPLIMENT USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO RTV ON FILE

SWITCH WAS BROKEN REMOVE AND REPLACE WITH NEW SWI
TCH.

DATES 05/29/05 THRU 07/01/05

CUSTOMER NUM 04755

JERSEY BUS SALES INC

CLAIM # [REDACTED] DOC # 5100 CLAIM DATE 04/10/02 PAID DATE 06/06/02 CM # 821504

BODY F111446 YR 01 PLAT A3RE I/S DATE 06/20/01 I/S ODOMETER 000925 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 03/23/02 ODOMETER 004105 M REPAIRED BY 1 REFERENCE -000540

COMP./BULLETIN

COMPONENT 80100121 WIRE/CONN., MISC, LOW/CRANK/CHARGE (SPECIFY IN TEXT)

FAILURE 01 INOPERATIVE: SPECIFIC CAUSE UNKNOWN

REPAIR 99 OTHER: DESCRIBE IN TEXT

SET 1.0 HRS * 65.00/HR = .65 DS RC

SUP 1.0 HRS = 65.00 DS P RC

ANPV 1.0 HRS = 65.00

BS PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	CM	TOTAL	APPROVED	DS	RC
1902337 SWITCH, DISCONNECT, BATT		44.44		44.44		1.0	HR	44.44	44.44	P	

COMPONENT USED REQUIRES MORE INFORMATION

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SET ON FILE

TRANS GOES INTO NEUTRAL WHEN DRIVING.

SUBCODE 35 CODE 80 POWER INTERRUPTION.

BUS WAS RUNNING VERY ROUGH. TEST DROVE TO

WASH ENGINE, NOTICED AMP GAUGE WOULD GO INTO

NEGATIVE AND NEEDLE WOULD TRAVEL INTO THE

1-2 AMP RANGE IN THE NEGATIVE SIDE. PERFORMED

1018 FULL TEST ON BATT CABLE TO BAT CUTOFF SWITCH.

REPLACED BATT CUTOFF SWITCH, TEST DROVE EVERYTHING

OK.

DATES 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (VEHICLE)
CUSTOMER MGR 00020 AUTO SAFETY HOUSE

MMN DATE 06/02/05

PAGE 4

CLAIM # [REDACTED] DOC # 24651 CLAIM DATE 07/06/01 PAID DATE 07/12/01 CM # 019514

BODY F120421 YR 01 PLAT A122 I/S DATE 01/17/01 I/S COOINTEK 001975 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 06/15/01 COOINTEK 005247 M REPAIRED BY 1 REFERENCE -000000

CAMP./BULLETIN

COMPONENT 00200146 WIRE/CONN.,WISC,CHASSIS ELEC. WISC.(SPEC IN TEXT)

FAILURE 72 ELECTRICAL:GROUNDING

REPAIR 99 OTHER: DESCRIBE IN TEXT

STY .0 HRS * 60.00/HR = .00 DS RC

STY 1.1 HRS = 625.00 DS P RC

APPV 9.2 HRS = 625.00

HS PART DESCRIPTION	UNIT	PRC	EST?	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	RC
1902317 SWITCH,DISCONNECT,BATTY	44.44			44.44	1.0	44.44		44.44		44.44	P

COMPONENT USED REQUIRES MORE INFORMATION

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SET ON FILE

TRANSMISSION KIPS IN NEUTRAL WHEN HDS HITS A BUMP
. ROAD TESTED TO CHECKED TRANSMISSION. UNIT GOES I
NTO NEUTRAL WHEN HUMPED ON RIGHT REAR. FOUND WIR
E LOCK LOOSE ON REMOVING REAR FUE POWER STEERING.
UNCOVERED LOOM AND WIRING SECURED AND SPARKED EVER
WHERE. FLIPPED CUT OUT SWITCH AND DISCONNECTED STE
RY. FOUND 3 FUSES AND WIRING TO TRANS ECU SHORTING
OUT ON SUPPORT. REPAIRED THE WIRING. INSTALLED LO
OM TO REAR TO BATTERY. NO IGNITION POWER. TRACED A
LL KNOWN WIRING AND FOUND NOTHING. CHECKED AND FOUN
D CUT OUT SWITCH WAS SHOWING SMALL SHORT TO GROUND
. INSTALLED NEW CUTOUT SWITCH AND RECHECKED SYSTEM
OK.

DATE 03/23/05 THRU 07/22/05

WARRANTY CLAIMS HISTORY DETAIL (WSSPEIC0)
CUSTOMER MNR 00010 AUTO SAFETY HOUSE

MIN DATE 06/02/05 PAGE 5

CLAIM # [REDACTED] DOC # 39131 CLAIM DATE 11/06/01 PAID DATE 11/29/01 CM # 020408

BODY 1048385 YR 01 FIST ASFE I/S DATE 01/30/01 I/S ODOMETER 001890 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 10/16/01 ODOMETER 005158 M REPAIRED BY 1 REFERENCE -000000

CAMP./BULLETIN

COMPONENT 50180133 WIRE&CONN.,WISC,IGN/CRANK/CHARGE(SPECIFY IN TEXT)

FAILURE 01 INFORMATIVE:SPECIFIC CAUSE UNKNOWN

REPAIR 89 OTHER: DESCRIBE IN TEXT

EXT .0 HRS * 70.00/HR = .00 DS RC

SUP 6.7 HRS = 469.00 DS P RC

APPV 6.7 HRS = 469.00

IN PART DESCRIPTION	UNIT	PRC	EXT	ALY	PRC	QTY	ON	TOTAL	APPROVED	DS	RC
13 ELWC. WIRING & CONNECTO	.32			.32	1.0	EA	.32	.32		P	
1982337 SWITCH,DISCONNECT,BATT	44.44			44.44	1.0	EA	44.44	44.44		P	

COMPONENT USED REQUIRES MORE INFORMATION

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL WORK

NO EXT ON FILE

C/S CHECK ENGINE LIGHT IS COMING ON. TEST DROVE AM
D FRO LIGHT ON IMMEDIATELY. QUOTED W/ INSIGHT PRO C
QUN 424. UNSWITCHED BATTERY VOLTAGE LOWER THANED
VOLTS DC - WENT THROUGH TROUBLESHOOTING TRAIL 2 FE
D EXCESSIVE EXT OF RESISTANCE @ THE BATTERY SWITCH
. REPLACED BATTERY SWITCH. TEST DROVE AGAIN. ALL O
K NOW.

DATE 05/23/05 TIME 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (UNREPAIRED)
CUSTOMER NBR 00020 AUTO SAFETY SEAT

XUF DATE 06/02/05

PAGE 6

CLAIM [REDACTED] DOC # 40505 CLAIM DATE 12/13/01 PAID DATE 12/13/01 CN # 020516

BODY #129371 YR 01 MLDY A32N 1/8 DATE 06/23/00 1/8 ODOMETER 001975 E

CLAIM/REPAIR # [REDACTED] REPAIR DATE 10/15/01 ODOMETER 012427 K REPAIRED BY 1 REFERENCE -

COMP./EQUIPMENT 801FF 12V POWER SUPPLY CABLE CHAFING

COMPONENT 50100109 CABLE, BATTERY, POSITIVE

FAILURE 74 PREMATURE WEAR

REPAIR 01 REMOVE PART, INSTALL PART

EST 2.5 HRS * 70.00/HR = 175.00 DS P RC

SUP 2.5 HRS = 175.00 DS P RC

APPY 3.0 HRS = 210.00

BA PART DESCRIPTION	UNIT	PRC	EST	ACT	PRC	QTY	UM	TOTAL	APPROVED	DS	RC
1502337 SWITCH,DISCONNECT,BATT	44.44			44.44	1.0	EA		44.44	44.44	0	

PLEASE STATE REASON FOR SUPPLEMENTAL WORKS
ADOL LABOR PER MC SHORTER
MISC. CUSTOMER WANT

DATE 05/25/05 TIME 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSPRICO)
CUSTOMER HBA 00020 AUTO SAFETY HOUSE

EOM DATE 06/02/05

PAGE 7

CLAIM # [REDACTED] DOC # 40897 CLAIM DATE 01/17/02 PAID DATE 03/14/02 CM # 021001

BODY F130610 IN 01 FLAT RIRE I/S DATE 12/29/00 I/S ODOMETER 001975 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 11/13/01 ODOMETER D12048 M REPAIRED BY 1 REFERENCE -000000

CAMP./BULLETIN

COMPONENT 90100133 WIRE/CONN.,MISC,IGN/CHARGE(SPECIFY IN TEXT)

FAILURES 37 BROKEN IN TWO

REPAIR 33 OTHER: DESCRIBE IN TEXT

RTY .0 HRS * 70.00/HR = .00 DS RC

SUP .8 HRS = 56.00 DS P RC

APPV .8 HRS = 56.00

SS PART DESCRIPTION UNIT PRC MS? ADJ PRC QTY UN TOTAL APPROVED DS RC

1902337 SWITCH,DISCONNECT,BATT 44.44 44.44 1.0 EA 44.44 44.44 P

COMPONENT USED REQUIRES MORE INFORMATION

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO RTY ON FILE

FND THE BATTERY DISCONNECT SWITCH BACKUP, REPLACED
THE SWITCH.

CLAIM # [REDACTED] DOC # JORDAN96A CLAIM DATE 11/07/01 PAID DATE 11/08/01 CM # 020317

BODY FL34954 YR 01 PLST A388 I/S DATE 05/05/00 I/S ODOMETER 082158 M

CLAIM/REPAIR [REDACTED] REPAIR DATE 10/30/01 ODOMETER 008899 M REPAIRED BY 1 REFERENCE -

CAMP./MILITARY RELIANT 12V POWER SUPPLY CABLE CHAFING

COMPONENT 90108101 CABLE, BATTERY, POSITIVE

FAILURE 74 CORROSION WEAR

REPAIR 81 REMOVE PART, INSTALL PART

EST 2.5 HRS * \$6.00/HR = 15.00 DS F RC

SUP 1.5 HRS = 9.00 DS F RC

APPV 4.0 HRS = 24.00

PN PART DESCRIPTION	UNIT	PRC	EST	ACT	PRC	QTY	UM	TOTAL	APPROVED	DS	RC
1982337 SWITCH, DISCONNECT, BATT	44.44		44.44	1.0	EA	44.44		44.44	F		

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS
 JOB CANNOT BE DONE IN 2.5 HOURS. ADDITIONAL TIME
 APPROVED BY MIKE LAYFIELD.

DATES 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSSFRIC0)
CUSTOMER NBR 01321 BRYSON SALES AND SERVICE INC

WON DATE 06/02/05 PAGE 3

CLAIM # [REDACTED] DOC # JORDAN18 CLAIM DATE 07/27/00 PAID DATE 07/27/00 CN # 017459

BODY F129003 YR 01 PLAT A3EN I/S DATE 05/19/00 I/S ODOMETER 002150 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 05/17/00 ODOMETER 002036 M REPAIRED BY 1 REFERENCE -000000

CMP./BULLETIN

COMPONENT 50100135 FASTENERS, MISC, IGM/CRANK/CHARGE(SPECIFY IN TEXT)

FAILURE 22 CRACKED CAUSED BY STRESS

REPAIR 01 REMOVE PART, INSTALL PART

RTY .0 HRS * \$6.00/HR = .00 DS RC

SUP .0 HRS = 11.60 DS P RC

APPV .0 HRS = 33.60

AS PART DESCRIPTION	UNIT	PRC DS?	ADJ PRC	QTY UN	TOTAL APPROVED DS	RC
1902327 SWITCH, DISCONNECT, BATT	44.44		44.44	1.0 EA	44.44	44.44 P

COMPONENT USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO RTY ON FILE

R & R BATTERY DISCONNECT SWITCH. CRACKED ON BOLT
TO HOLD CABLE.

DATES 05/29/01 THRU 07/02/01

WARRANTY CLAIMS HISTORY DETAIL (WSBPIC0)
CUSTOMER NBR 01121 MYRON SALES AND SERVICE INC

BYN DATE 06/02/05

PAGE 4

CLAIM # [REDACTED] DOC # DAVIS33A CLAIM DATE 03/26/01 PAID DATE 04/19/01 CM # 819454

BOY F129533 YR 01 FIBT ALPH I/S DATE 07/06/00 I/S COMMENTS BORIED M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 03/12/01 OCCURENCE 018275 M REPAIRED BY 1 REPERENCH -000000

COMP./SOLUTION

COMPONENT 50108116 FASTENERS,MISC,IGN/CHARK/CHARGE(SPECIFY IN TEXT)

FAILURE 70 ELECTRICAL,LOOSE CONNECTION

REPAIR 81 REMOVE PART, INSTALL PART

NET .0 HRS * 54.00/HR = .00 DS EC

SUP .7 HRS = 39.20 DS P EC

APPV .7 HRS = 39.20

IS PART DESCRIPTION	UNIT	PRC	28P	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	EC
1901327 SWITCH,DISCONNECT,BATTN	44.44			44.44		1.0	EA	44.44	44.44	Y	

COMPONENT USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO NET ON FILE

BATTERY CUT OFF SWITCH NOT MAKING A GOOD CONNECTIO

N INTERNALLY. R & R SWITCH TO REPAIR.

DATE 05/23/05 THRU 07/01/05

WARRANTY CLAIMS HISTORY DETAIL (WSSPRIC0)
CUSTOMER HIR 01339 BRYANT MOTORS

RIN DATE 04/02/05 PAGE 1

CLAIM # [REDACTED] DOC # F77723566 CLAIM DATE 11/20/01 PAID DATE 01/10/02 CM # 020610

BODY F129944 YR 01 PLST A388 I/S DATE 10/30/00 I/S ODOMETER 002910 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 10/30/01 ODOMETER 013942 M REPAIRED BY 1 REFERENCE -000000

COMP./BULLETIN

COMPONENT 50200115 HARNESS, CHASSIS WIRING

FAILURE 70 ELECTRICAL: LOOSE CONNECTION

REPAIR 99 OTHER: DESCRIBE IN TEXT

HRT .0 HRS * 75.00/HR = .00 DS EC

SUP 0.0 HRS = 450.00 DS P EC

ADJV 0.0 HRS = 450.00

NO	PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	UM	TOTAL	APPROVED	DS	EC
1902237	SWITCH, DISCONNECT, BATT		44.44		44.44		1.0	EA	44.44		44.44	P

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SET ON FILE

LOST POWER TO ENGINE. CHECKED WIRE HARNESS. FOUND
BAD SOLDER CONNECTION. RESOLDERED AND HEAT SHRIN
KED JOINT. ALSO FOUND BATTERY SWITCH HAD VOLTAGE
LOSS ON SMALL POST FOR ELECTRICAL POWER. REPLACED
DEFECTIVE SWITCH.

DATES 05/25/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSSPHIC0)
CUSTOMER NBR 04717 A Z BUS SALES /COLTON

RUN DATE 06/02/05 PAGE 5

CLAIM # [REDACTED] DOC # K164562 CLAIM DATE 01/04/01 PAID DATE 02/22/01 CN # 010067

BODY #120984 YR 01 FLST AREA I/S DATE 07/12/00 I/S ODOMETER 082380 M

CLAIM/REPAIR [REDACTED] REPAIR DATE 12/22/00 ODOMETER 007699 M REPAIRED BY 3 REFERENCE -000800
CAMP./BULLETIN

COMPONENT 50100134 FASTENERS,MISC,KOH/CRANK/CHARGE(SPECIFY IN TEXT)

FAILURE 01 INOPERATIVE;SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

ERT .0 HRS * .00/HR = .00 DS RC

SUP .0 HRS = .00 DS RC

APPV .0 HRS = .00

PN PART DESCRIPTION	UNIT	PRC	ERT	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	RC
06 FREIGHT		14.50		14.50		1.0	HA	14.50	14.50	F	
1802337 SWITCH,DISCONNECT,BATTN		44.44		44.44		1.0	HA	44.44	44.44	F	

COMPONENT USED REQUIRES MORE INFORMATION
SWITCH NOT WORKING PROPERLY,
REMOVED AND REPLACED.

DATES 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WGSFHC00)
CUSTOMER REF 04759 JERRY'S BUS SALES INC

ROW DATE 06/01/05

PAGE 4

CLAIM # [REDACTED] DOC # 3881 CLAIM DATE 04/29/02 PAID DATE 06/06/02 CR # 021504

BODY F127579 TR 01 FLAT 232E I/S DATE 09/07/01 I/S ODOMETER 000925 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 01/27/02 ODOMETER 008655 K REPAIRED BY 1 REFERENCE -300406
CAMP./BULLETIN

COMPONENT 80200102 SWITCH, BATTERY DISCONNECT
FAILURE 81 INOPERATIVE:SPECIFIC CAUSE UNKNOWN
REPAIR 98 OTHER: UNUSABLE IN TEXT
RT 0.0 HRS * 66.00/HK = .00 DS EC
SUP 2.0 HRS = 130.00 DS P EC
APPV 2.0 HRS = 130.00

BS PART DESCRIPTION	UNIT PRC	BS?	ADJ PRC	QTY UN	TOTAL	APPROVED DS	EC
1902337 SWITCH,DISCONNECT,BATTE	44.44		44.44	1.0 EA	44.44	44.44 P	

REPAIR USED REQUIRES MORE INFORMATION
PLEASE STATE REASON FOR SUPPLEMENTAL HOURS
NO RT ON FILE
NO START, CHECKED BATTERY,CABLES,HARNES,CONN,
AND SWITCHES, FOUND DISC RT INOP,REPLACED.

DATE 08/25/02 TIME 07/01/02

WARRANTY CLAIMS HISTORY DETAIL (MMSAPR001)
CUSTOMER SER 04759 JERSEY BUS SALES INC

RUN DATE 06/02/05

PAGE 5

CLAIM # [REDACTED] DOC # 6474 CLAIM DATE 06/04/02 PAID DATE 07/18/02 CM # 021731

BODY FL37981 YR 01 PLAT 13RE I/S DATE 09/07/01 I/S ODOMETER 000525 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 06/02/02 ODOMETER 011470 M REPAIRED BY 1 REFERENCE -000000

CASE/BULLETIN

COMPONENT 88100141 SWITCH, IGNITION, REAR START, RE

FAILURE 01 INFORMATION:SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

EST .0 HRS * 45.00/HR = .90 DS RC

REP .4 HRS = 26.00 DS P AC

APPV .4 HRS = 26.00

RE PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	AC
1902337 SWITCH,DISCONNECT,BATT		34.71		26.71	1.0	HR	34.71	34.71	P		

PLEASE STATE REASON FOR SUPPLEMENTAL NOTES

NO SNT ON FILE

BATTERY DISC SWITCH INFO,REPLACED.

DATES 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (MSRP/PRICE)
CUSTOMER REF 04753 JERSEY BUS SALES INC

NEW DATE 06/02/05

PAGE 2

CLAIM # [REDACTED] DOC # 4884 CLAIM DATE 03/14/02 PAID DATE 03/21/02 CM # 021060

BOOK F127967 YR 01 FLST AXRE I/S DATE 08/10/01 I/S COUNTER 000925 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 02/19/02 COUNTER 021944 M REMAINT BY 1 REFERENCE -

COMP./NOTES/IN SOLFT 12V POWER SUPPLY CABLE CHAFFING

COMPONENT SE100109 CABLE, BATTERY, POSITIVE

FAILURE 74 PREMATURE WEAR

REPAIR 01 REMOVE PART, INSTALL PART

NET 2.5 HRS * \$1.00/HR = 162.50 DG P RC

NOT .0 HRS = .00 DE RC

APPV 2.5 HRS = 162.50

RE PART DESCRIPTION	UNIT	PRC	NET	ADJ	PRC	QTY	UM	TOTAL	APPROVED	DE	RC
1902217 SWITCH, DISCONNECT, BATT		44.44		44.44	1.0	EA	44.44	44.44			

MISC. CUSTOMER TEXT

REPLACED BATTERY SHUTOFF SWITCH AS PART OF RECALL.

DATES 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WS6PRIC0) RUN DATE 06/02/05 PAGE 1
 CUSTOMER NBR 05533 DESARROLLON DE TRANSPORTES S.A. DE C.V.

CLAIM # [REDACTED] DOC # 02920 CLAIM DATE 03/07/01 FILED DATE 03/08/01 CM # 000349

BODY F110684 YE 01 PLET A3EN I/S DATE 10/18/00 I/S ODOMETER 000030 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 12/27/00 ODOMETER 010524 E REPAIRED BY 2 REFERENCE -000000
 CMF./MILEAGE

COMPONENT 50100123 WIRESCHEM,,MISC,IGN/CHARGE(SPECIFY IN TEXT)

FAILURE 01 INOPERATIVE:SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

EST .0 HRS * 25.00/HK = .50 DS EC

SUP 4.0 HRS = 100.00 DS F EC

APPV 4.0 HRS = 100.00

SA PART DESCRIPTION UNIT PRG EST AMT PRG QTY UN TOTAL APPROVED DS EC
 1302337 SWITCH,DISCONNECT,BATRY 44.44 44.44 1.0 BA 44.44 44.44 F

COMPONENT USED REQUIRES MORE INFORMATION
 PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SET ON FILE

THE ENGINE FAILS TO START.THEY FOUND DIAGNOSTIC COD
 BA 71(IGNITION KEY SWITCH FAULT) AND 43(FAULT AIR
 HEATER CIRCUIT FAULT).THEY CHANGED THE DISCONNECTE
 D BATTERY SWITCH.

DATE 05/29/01 THU 07/02/01

WARRANTY CLAIMS HISTORY DETAIL (WHSPEK01) RUN DATE 06/01/01 PAGE 2
CUSTOMER NBR 05539 DEBARCELLOS DE TRANSPORTES S.A. DE C.V.

CLAIM # [REDACTED] DOC # 01308 CLAIM DATE 03/07/01 PAID DATE 03/08/01 CM # 000349

BODY F150484 YR 01 PLAT AIRE I/S DATE 10/18/00 I/S CROCHETER 050030 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 01/04/01 CROCHETER 010027 X REPAIRED BY 2 REFERENCE -000000

CAMP./BULLETIN

COMPONENT 50100133 WIRE/CONN.,MISC,IGN/CRANK/CHARGE(SPECIFY IN TEXT)

FAILURE 01 INOPERATIVE:SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

EST 0.0 HRS * 25.00/HR = .00 HR EC

EST 4.0 HRS = 100.00 DE P EC

APPV 4.0 HRS = 100.00

BS PART DESCRIPTION	UNIT	PRC	EST	ACT	PRC	QTY	UN	TOTAL APPROVED	DE	EC
1902237 SWITCH,DISCONNECT,BATTE		44.44		44.44	1.0	HR	44.44	44.44	P	

COMPONENT USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL BOOKS

NO SET ON FILE

THE ENGINE FAILS TO START.TEST FOUND DIAGNOSTIC

CODE 71 (IGNITION KEY SWITCH FAULT).TECH CHANGED

THE DISCONNECTED BATTERY SWITCH AND DISCONNECTED

KEY TO REPAIR THE FLASK DIAGNOSTIC CODE.TEST TESTED

THE ENGINE AND ALL WAS OK.

DATE 05/29/05 THU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (MSDPHIC0)
CUSTOMER HBA 00020 AUTO SAFETY HOURS

RUN DATE 06/02/05 PAGE 1

CLAIM # [REDACTED] DOC # 15773 CLAIM DATE 02/24/00 DATE DATE 02/24/00 CH # 516493

COMP #125133 YR 99 PLNT RPH I/M DATE 07/08/99 I/S ODOMETER 001575 M

CLAIM/REPAIR [REDACTED] REPAIR DATE 02/14/00 ODOMETER 012436 M REPAIRED BY 1 REFERENCE -000000

COMP./BULLETIN

COMPONENT 50108133 WIRE&CONN.,MISC,IGN/CRANK/CHARGE(SPECIFY IN TEXT)

FAILURE 53 STRIPPED

REPAIR 99 OTHER: DESCRIBE IN TEXT

EST .0 HRS * 67.00/HR = .00 HS RC

AUP .2 HRS = 52.60 DS P RC

APPV .5 HRS = 52.60

IN PART DESCRIPTION	UNIT	PRC	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	RC
1902337 SWITCH,DISCONNECT,BATT	39.27		39.27	1.8	EA	39.27	39.27	P		

COMPONENT USED REQUIRES MORE INFORMATION

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

ENGINE NOT LOGGING FAULT 434 - UNSWITCHED BATTERY
POWER FAULT. CHECKED CHASSIS WIRING.. FOUND STRIPP
ED POST ON BATTERY DISCONNECT SWITCH. REMOVED AND
REPLACED THE SWITCH. CLEARED CODE.

DATE 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (UNAPPROVED)
CUSTOMER MFR 01321 HAZARD SALES AND SERVICE INC

ROW DATE 06/02/05

PAGE 14

CLAIM # [REDACTED] DOC # 050005A CLAIM DATE 03/18/03 PAID DATE 03/20/03 CM # 023180

WEEK 5126405 YR 00 PLAT A32E I/S DATE 10/04/99 I/S ODOMETER 001150 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 03/04/03 ODOMETER 024212 M REPAIRED BY 1 REFERENCE -

COMP./BULLETIN 801FF 12V POWER SUPPLY CABLE CHAFING

COMPONENT 50100109 CABLE, BATTERY, POSITIVE

FAILURE 74 TERMINATION WEAR

REPAIR 81 REMOVE PART, INSTALL PART

EST 2.5 HRS * 66.00/HR = 165.00 DS P RC

SUP .7 HRS = 46.20 DS P RC

APPV 3.2 HRS = 211.20

RE PART DESCRIPTION UNIT PRC 88? ADJ PRC QTY UN TOTAL APPROVED DS RC

1902217 SWITCH,DISCONNECT,BATTE 36.71 36.71 1.0 EA 36.71 36.71 P

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS
DO BATTERY CABLE RECALL 801FF. WORK TIME REQUIRED.
BATTERY CUT OFF SWITCH CRACKED. R & R.

DATE 06/28/06 TIME 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSSPRIC0)
CUSTOMER MFR 01221 MATSON SALES AND SERVICE INC

END DATE 06/02/05

PAGE 15

CLAIM # [REDACTED] DOC # WBSK051A CLAIM DATE 01/18/03 PAID DATE 03/20/03 CN # 021150

BODY F124101 FR 00 PLAT 132R I/S DATE 09/22/99 I/S ODOMETER 001100 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 03/12/03 ODOMETER 059402 M REPAIRED BY 1 REFERENCE -

CAMP./BULLETIN 201FF 12V POWER SUPPLY CABLE CHAFING

COMPONENT 50100103 CABLE, BATTERY, POSITIVE

FAILURE 74 PREMATURE WEAR

REPAIR 01 REMOVE PART, INSTALL PART

HRT 2.5 HRS * 66.00/HR = 165.00 DS P RC

SUP .7 HRS = 46.20 DS P RC

APPV 3.2 HRS = 211.20

RD PART DESCRIPTION	UNIT P&C HRT	ADJ P&C	QTY UN	TOTAL APPROVED DS	RC
1902537 SWITCH,DISCONNECT,BATT	26.71	36.71	1.0 EA	36.71	26.71 F

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS
 DO BATTERY CABLE RECALL 201FF. MORE TIME REQUIRED.
 BATTERY CUT OFF SWITCH CRACKED. R & R.

DATES 05/25/00 THRU 07/02/00

WARRANTY CLAIMS HISTORY DETAIL (WSSPEIC0)
CUSTOMER NBR 01321 BRISON Sales AND SERVICE INC

EXP DATE 08/02/00

PAGE 7

CLAIM # [REDACTED] DOC # JORDAN02A CLAIM DATE 11/16/01 PAID DATE 11/29/01 CR # 020414

WGTY FL34002 VR 08 PLET 23RE I/O DATE 05/03/99 I/O ODOMETER 001150 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 11/14/01 ODOMETER 036500 M REPAIRED BY 1 REFERENCE -

COMP./BULLETIN 301PV 12V POWER SUPPLY CABLE CHAFING

COMPONENT 50100109 CABLE, BATTERY, POSITIVE

FAILURE 74 PERMANENT WEAR

REPAIR 01 REMOVE PART, INSTALL PART

SET 2.2 HRS * 66.00/HR = 145.20 DS P RC

SUP .7 HRS = 46.20 DS P RC

APPV 3.2 HRS = 211.20

DS PART DESCRIPTION	UNIT	PRC	REV	ADJ	PRC	QTY	DM	TOTAL	APPROVED	DS	RC
1902137 SWITCH,DISCONNECT,BATTE	44.44				44.44	1.0	HA	44.44	44.44	P	

PLEASE STATE REASON FOR SUPPLEMENTAL WORK
DO BATTERY CABLE RECALL. UNABLE TO DO THE JOB IN TH
E ALLOTTED TIME. BATTERY CUT OFF SWITCH CRACKED RE
MOVING CABLE.

DATES 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WHSFKIC0)
 CUSTOMER NBR 01321 REYSON SALES AND SERVICE INC

WHS DATE 05/02/05

PAGE 5

CLAIM # [REDACTED] DOC # WHEW001 CLAIM DATE 11/12/02 PAID DATE 11/14/02 CN # 022419

BODY FL26403 YR 00 PLAT 33RE I/S DATE 10/04/99 I/S ODOMETER 002150 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 10/17/02 ODOMETER 059552 M REPAIRED BY 1 REFERENCE -

CAMP./MILLERIN ES1FF 12V POWER SUPPLY CABLE CHAFING

COMPONENT 50100109 CABLE, BATTERY, POSITIVE

FAILURE 74 FRICTION WORN

REPAIR 01 REMOVE PART, INSTALL PART

ERT 2.5 HRS * 66.00/HR = 165.00 DS F RC

SUP .7 HRS = 46.20 DS F RC

APPV 3.2 HRS = 211.20

NO	PART DESCRIPTION	UNIT	PRC	NB?	ADJ	PRC	QTY	ON	TOTAL	APPROVED	DS	RC
1042217	SWITCH, DISCONNECT, BATT	36.71			36.71	1.0	EA	36.71	36.71	F		

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS
 MORE TIME REQUIRED TO DO RECALL. HAD TO REPLACE B
 BATTERY OUT OF SWITCH. CRACKED.

DATE 05/23/05 THU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSSWIC0)
CUSTOMER MFG 01421 WESTERN BUS SALES INC

CON DATE 06/02/05

PAGE 11

CLAIM # [REDACTED] DOC # CLAIM DATE 12/28/99 PAID DATE 03/10/00 CM # 026443

BODY #124821 TR 80 PLAT AIRE 1/A DATE 08/26/99 1/A CHOMETER 002878 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 09/09/99 CHOMETER 005984 M REPAIRED BY 1 REFERENCE -000000
CAMP./BULLETIN

COMPONENT 50200148 WIRESCREW,,MISC,CHASSIS ELEC. MISC.(SPEC IN TEST)

FAILURE 01 DEGENERATIVE-SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

RT .6 HRS * 52.50/HR = .04 DS RC

SU .5 HRS = 26.25 DS F RC

APV .5 HRS = 26.25

RE PART DESCRIPTION UNIT PRC RT RTV PRC QTY UN TOTAL APPROVED DS RC
1902337 SWITCH,DISCONNECT,BATT 39.27 39.27 1.0 BA 39.27 39.27 FCOMPONENT USED REQUIRES MORE INFORMATION
PLEASE STATE REASON FOR SUPPLEMENTAL WORK
BATTERY DISCONNECT WILL NOT TURN OFF. DISCONNECT.
REMOVE AND INSTALL SWITCH.

DATES 05/19/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSSP100)
CUSTOMER HRS 02421 WESTERN BUS SALES INC

END DATE 05/02/05 PAGE 12

CLAIM # [REDACTED] DOC # CLAIM DATE 12/15/99 PAID DATE 03/10/00 CN # 016442

ECNY F124693 YR 00 PLST 438E I/S DATE 05/27/99 I/S ODOMETER 002875 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 11/01/99 ODOMETER 007388 M REPAIRED BY 1 REFERENCE -000000

CAMP./BULLETIN

COMPONENT 00300103 SWITCH, MASTER ON-OFF
FAILURE 01 INOPERATIVE:SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

NET .5 HRS * 52.50/HR = .00 DS RC

SUP .5 HRS = 26.25 DS P RC

ADPV .5 HRS = 26.25

EA PART DESCRIPTION	UNIT	PRC	HRS	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	RC
1902337 SWITCH,DISCONNECT,BATTS	39.27		39.27	1.0	EA	39.27		39.27	P		

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO HRS ON FILE

SWITCH WOULD NOT TURN OFF SWITCH HAD STUCK ON. REP

ACK SWITCH WITH REM SWITCH.

DATE 05/29/05 THU 07/01/05

WARRANTY CLAIMS HISTORY DETAIL (WSSPRICO)
CUSTOMER REF 02421 WESTERN BUS SALES INC

END DATE 06/02/05

PAGE 1

CLAIM # [REDACTED] DOC # 000479 CLAIM DATE 05/18/00 PAID DATE 06/22/00 CN # 017310

BODY F126321 YR 00 PLAT A33N I/S DATE 05/15/99 I/S ODOMETER 002875 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 03/18/00 ODOMETER 906342 M REPAIRED BY 1 REFERENCE -000000

CAMP./BULLETIN

COMPONENT 00500103 SWITCH, MASTER ON-OFF

FAILURE 01 INOPERATIVE:SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

EST .0 HRS * 69.00/HK = .00 DS RC

SUP .4 HRS = 28.00 DS P RC

APPV .4 HRS = 26.00

RE PART DESCRIPTION UNIT PRC EST ADJ PRC QTY UN TOTAL APPROVED DS RC

1902337 SWITCH,DISCONNECT,BATTN 19.27 19.27 1.0 EA 39.27 39.27 P

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO HRS ON FILE

BUS WOULD NOT START. BATTERY SHUT OFF SWITCH CAME

CTION WAS RECKEN REMOVE AND REPLACE WITH NEW SWITC

H.

DATE 05/19/05 TIME 07/12/11

WARRANTY CLAIM HISTORY DETAIL (MISPHICS)
CUSTOMER HSE 04717 A E SUN SALON /COLTON

SUN DATE 05/02/05 PAGE 6

CLAIM # [REDACTED] DOC # 0011721 CLAIM DATE 12/13/01 PAID DATE 12/18/01 CN # 020564

BODY P127920 YR 00 PLAT ALEN I/S DATE 12/18/99 I/S CDOCHTER 002245 R

CLATH/REPAIR # [REDACTED] REPAIR DATE 12/11/01 ODOMETER 836261 M REPAIRED BY 2 REFERENCE -

COMP./BULLETIN 801PZ 12V POWER SUPPLY CABLE CHAFING

COMPONENT 80180189 CABLE, BATTERY, POSITIVE

FAILURE 74 PERMANENT WEAR

REPAIR 01 REMOVE PART, INSTALL PART

EST 2.0 HRS * 72.00/HR = 144.00 DS P RC

SUP 4.0 HRS = 288.00 DS A RC 02 REPAIR TIME EXCEEDS ALLOWABLE HOURS

APPV 5.0 HRS = 360.00

PN PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	RC
03 FASTENERS, MISC.		.04			.04	30.0		.80		.80	P
1902137 SWITCH, DISCONNECT, BATTN		44.44			44.44	1.0	EA	44.44		44.44	P

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS
 PERFORMED 12 VOLT POWER CABLE HARNESS CHAFING
 PER BLUE BIRD BULLETIN.
 DISCONNECTED BATTERY CABLES FROM TERMINALS.
 REMOVED BATTERY, SOB-TO BATTERY STRAPS LOOSE FROM
 EXISTING MOUNTING POSITIONS INCLUDING ABOVE
 TRANSMISSION, REMOVED BATTERY CABLES, REMOVED
 EXISTING INSULATION FROM BATTERY CABLES AND
 REINSTALLED INSULATION PROVIDED FOR RECALL.
 REMOVED EXISTING CABLE CLIPS AND REPLACED WITH
 CABLE CLIPS SUPPLIED WITH RECALL PARTS.
 REROUTED BATTERY CABLES STRAPPED BATTERY CABLES
 TO NEW BANGLE MOUNTS, INSURED BOTH BATTERY CABLES
 ARE MOUNTED SO THEY ARE SEPARATED FROM EACH OTHER
 AND NOT CONTACTING ANY OTHER COMPONENTS,
 THE ABOVE STEPS REQUIRED 5.0 HOURS TO COMPLETE.
 ADDITIONAL TIME ABOVE 5.0 HOURS REQUIRES THE
 FOLLOWING INFORMATION:
 1) 1.0 HOUR LOCKED TIGHT FROM BLUE BIR, WOULD
 NOT ALLOW US TO REMOVE CABLE FROM BATTERY, HAD
 TO REMOVE CABLE FROM BATTERY CUT OFF SWITCH,
 OPTION FROM FACTORY.
 NECESSARY TO REPLACE ASSY.

DATES 05/19/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WHSFHC0)
CUSTOMER SNR 04717 A E NEW SALES /COUNTR

ROW DATE 06/02/05 PAGE 9

CLAIM # [REDACTED] DOC # SN14739 CLAIM DATE 12/05/02 PAID DATE 12/12/02 CM # 022544

BODY PL17072 YR 08 PIET A30E I/S DATE 02/04/00 I/S COUNTRY 00224E M

CLAIM/REPAIR [REDACTED] REPAIR DATE 11/27/02 COUNTRY 030000 M REPAIRED BY 1 REFERENCE -

COMP./BULLETIN 501FF 12V POWER SUPPLY CABLE CRACKING

COMPONENT 50100109 CABLE, BATTERY, POSITIVE

FAILURE 74 PERMANENT WEAR

REPAIR 01 REMOVE PART, INSTALL PART

EST 2.0 HRS * 78.00/HR = 152.00 DS F AC

SCF 4.0 HRS = 304.00 DS F AC

APPV 8.0 HRS = 624.00

RE PART DESCRIPTION	UNIT	PRC	REV	ADJ	PRC	QTY	CM	TOTAL	APPROVED	DS	RC
1902137 SWITCH,DISCONNECT,BATTN		28.71			36.71	1.0	EA	36.71	36.71	F	

MISC. CUSTOMER TEXT
ONE ADDITIONAL HOUR WAS REQUIRED ON THIS
REPAIR DUE TO THE FOLLOWING REASONS:
.84 HOURS DIAGNOSE INTERMITTENT POWER LOSS-HAD
ELECTRICAL COMPONENTS INTERMITTENTLY LOOSE
POWER. EMPLOYED WIRING TRACE AND FOUND
DEFECTIVE BATTERY CUT-OFF SWITCH, ALL
CONNECTIONS WERE TIGHT BUT WHEN SWITCH IS HONED
POWER CUTS IN/OUT.
.50 HOURS - REPLACED BATTERY CUT-OFF SWITCH.
PLEASE STATE REASON FOR SUPPLEMENTAL HOURS
NONE

DATE 06/29/05 TIME 07/02/05

WARRANTY CLAIMS HISTORY INQUIRY (WSSPRICE)
CUSTOMER REF 00020 AUTO SAFETY SEIZE

MIN DATE 06/02/05

PAGE 9

CLAIM # [REDACTED] DOC # 47990 CLAIM DATE 07/02/02 PAID DATE 07/11/02 CM # 021655

BODY #125030 YR 99 PLST ALZE I/S DATE 03/19/99 I/S ODOMETER 001973 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 06/22/02 ODOMETER 042327 M REPAIRED BY 1 REFERENCE -000000

CAMP./BULLETIN

COMPONENT 80100133 WIRING, WISC, JON/CHANE/CHARGE (SPECIFY IN TEXT)

FAILURE 05 INTERMITTENT OPERATION

REPAIR 99 OTHER: DESCRIBE IN TEXT

SET .0 HRS * 71.50/HR = .00 DS RC

SUP 3.6 HRS = 688.40 DS P RC

APPV 3.6 HRS = 688.40

RS PART DESCRIPTION	UNIT	PRC	REV	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	RC
13 ELEC. WIRING & CONNECTO		.94			.94	1.0		.94		.94	P
1902227 SWITCH, DISCONNECT, BATT		36.71			36.71	1.0	EA	36.71		36.71	P

NO SET ON FILE

COMPONENT USED REQUIRES MORE INFORMATION

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

CHRONIC ELECTRICAL PROBLEM WITH BUS SINCE NEW. BUS
WAS SHUTTING DOWN ON AFTERNOON RUES WHEN IT WA
S HOT. RESTARTS AFTER COOLING DOWN FOR 5 MINUTES,
THEN SHUTS DOWN AGAIN. BUS WAS REGISTERING CAT AND
ALLISON FAULT CODES. CAT AND ALLISON HAVE BOTH CE
HECKED OUT AND STATED PROBLEM IS IN CHASSIS WIRING.
CUSTOMER VERY FRUSTRATED WITH PROBLEM. JON AND BOA
D TESTED MULTIPLE TIMES TO GET BUS TO EXHIBIT PROBL
EM. CHECKED IGNITION SYSTEM IN REAR ELECTRICAL BOX
AND FOUND ECU RELAY BATTERY WIRE LOSING POWER. HEE
OVED DUTSCH CONNECTORS AND CHECKED FOR LOOSE PINS
- OK. REMOVED THE FRONT PANEL AND CHECKED BLOCK -
OK. CHECKED ALL CONNECTORS IN THE WIRE RELAY BAYNE
SS OK. CHECKED BATTERY DISCONNECT SWITCH - FOUND I
T WAS LOSING POWER ON THE ECU ELECTRONICS POST. HE
PLACED THE DISCONNECT SWITCH. PROBLEM HAS NOT ANOC
CURRED. OUT OF WARRANTY EXCEPTION APPROVED BY JON
MONROE.

CLAIM # [REDACTED] DOC # W000034 CLAIM DATE 11/12/02 PAID DATE 11/14/02 CM # 022419
 BODY F124794 YR 99 FLEET 132R I/S DATE 04/01/99 I/S COCOUNTER 002150 M

CLAIM/REPAIR [REDACTED] REPAIR DATE 10/01/02 COCOUNTER 025455 M REPAIRED BY 1 REFERENCE -
 COMP./HULL/ITEM 80170 12V POWER SUPPLY CABLE CHAFING
 COMPONENT 58100109 CABLE, BATTERY, POSITIVE
 FAILURE 74 PERMANENT WEAR
 REPAIR 01 REMOVE PART, INSTALL PART
 EST 2.5 HRS * 46.00/HR = 115.00 DS P RC
 SUP .7 HRS = 32.20 DS P RC
 APPV 3.2 HRS = 147.20

DS PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	UM	TOTAL	APPROVED	DS	RC
1902337 SWITCH, DISCONNECT, BATT		36.71		16.71	1.8	EA	36.71	36.71	P		

PLEASE STATE REASON FOR SUPPLEMENTAL CHARGE
 MORE TIME REQUIRED TO DO RECALL. HAD TO REPLACE B
 BATTERY CUT OFF SWITCH, CRACKED WHEN UNDOING NUT,

DATES 05/29/85 THRU 07/02/85

WARRANTY CLAIMS HISTORY DETAIL (VSSPEIC8) MIN DATE 04/01/85
 CUSTOMER NBR 05412 RECALL/SERV BULLETIN PARTS NO CHARGE-USA

PAGE 1

CLAIM # [REDACTED] DOC # 455169 CLAIM DATE 10/22/81 PAID DATE 10/22/81

BODY 000000 YE 99 FLST AXES I/S DATE 05/08/80 I/S ODOMETER 0 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 10/22/81 ODOMETER 000000 REPAIRED BY REFERENCE

CAMP./BULLETIN R01P7 12V POWER SUPPLY CABLE CHAFING

COMPONENT 50150103 CABLE, BATTERY, POSITIVE

FAILURE 74 PERMANENT WEAR

REPAIR 80

EST .0 HRS + .00/HK = .00 DS EC

ADP .8 HRS = .08 DS EC

APPV .8 HRS = .08

HS PART DESCRIPTION UNIT PRC NRY ADY PRC QTY UN TOTAL APPROVED DS EC

06 FREIGHT 4.12 4.12 1.0 EA 4.12 4.12 P

1902337 SWITCH, DISCONNECT, BATT 44.44 44.44 1.0 EA 44.44 44.44 P