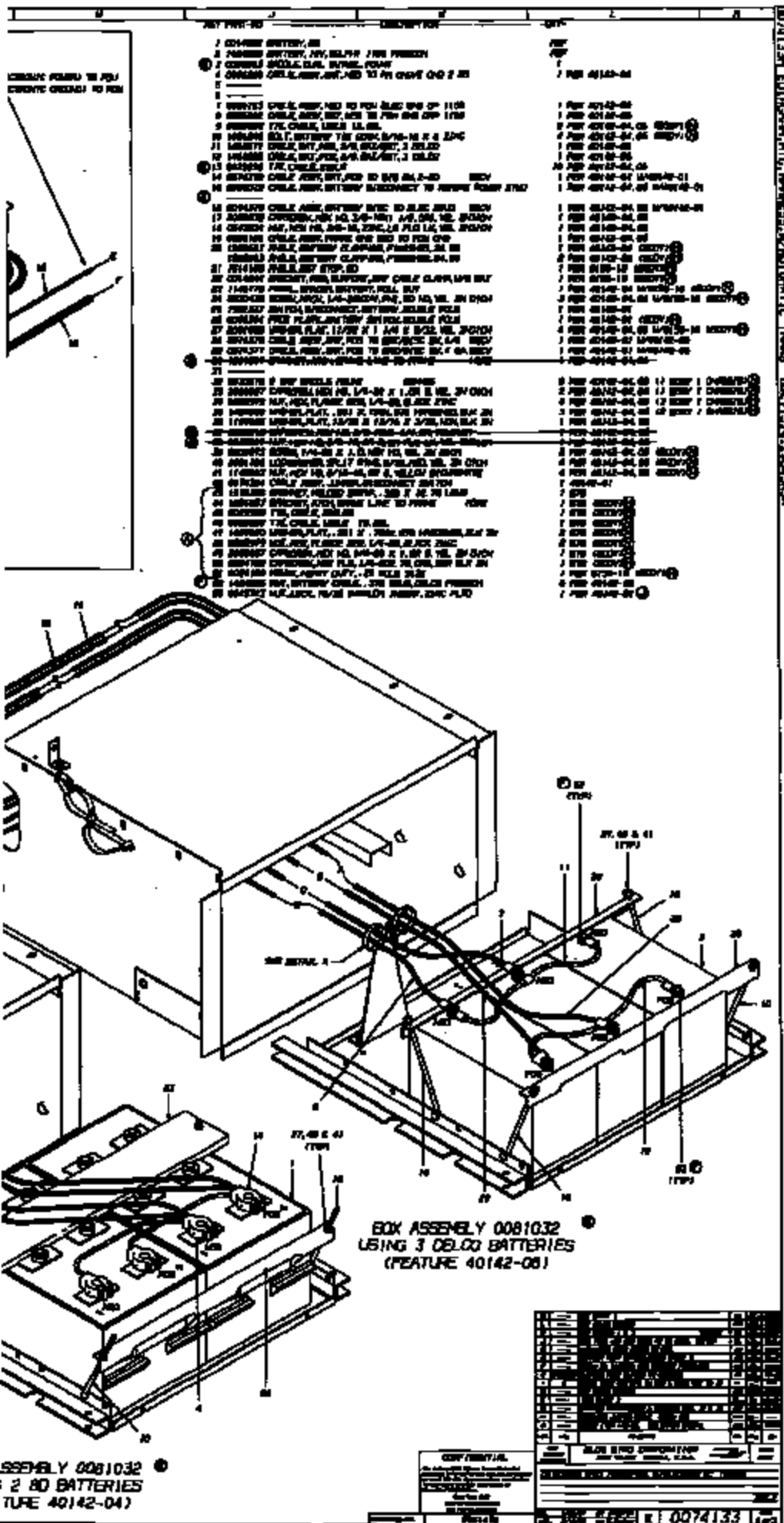


PE05-028
BLUE BIRD
7/28/2005
ATTACHMENT
PART 1 OF 4



Response to No. 1, POPULATION

Subject Model	Plant of Manufacture	Model Year	Quantity	Build Dates From	To
Vision	Brantford ON	2004	2	10/17/03	11/17/03
		2005	514	02/27/04	11/25/04
		2008	931	12/08/04	07/08/05
	Lafayette GA	2005	2,351	02/25/04	11/19/04
		2008	3,114	11/09/04	07/11/05
Other Models All American	Brantford ON	2004	13	05/20/03	02/03/04
		2005	2	01/23/04	02/03/04
	Fort Valley GA	1999	19	11/13/98	03/25/99
		2000	281	04/12/99	04/28/00
		2001	324	04/11/00	08/13/01
		2002	267	02/28/01	12/18/01
		2003	402	01/16/02	12/08/02
		2004	1	07/24/04	07/24/04
		2005	307	04/28/04	11/11/04
		2006	327	11/10/04	06/28/05
	LaFayette GA	2000	16	06/27/99	07/30/99
	Fort Valley GA	1998	22	08/18/98	09/03/98
		1999	153	09/11/98	09/03/99
		2000	161	04/27/99	08/01/00
		2001	199	05/04/00	06/07/01
		2002	279	03/29/01	09/30/02
		2003	107	08/18/02	08/20/03
		2004	31	08/25/03	02/28/04
	Q-Bus	1998	1	06/26/98	08/28/98
		1999	8	11/18/98	08/24/99
		2000	20	09/10/99	08/23/00
		2001	16	05/25/00	02/23/01
		2002	13	05/04/01	05/30/02
		2003	5	09/12/02	03/11/03
T/C 2000	Brantford ON	1999	3	08/18/98	03/12/99
		2000	2	11/22/99	11/22/99
		2001	5	06/21/00	12/20/00
		2002	9	03/12/01	05/02/01
		2003	1	07/16/02	07/16/02
	Fort Valley GA	1999	82	06/18/98	03/11/99
		2000	48	04/20/99	10/05/99
		2001	34	05/13/00	02/08/01
		2002	4	02/08/01	10/02/01
	Lafayette GA	1999	31	05/28/98	03/29/99
		2000	29	03/10/99	04/27/00
		2001	77	03/16/00	01/24/01
		2002	132	03/01/01	12/03/01
		2003	112	12/07/01	09/20/02
		2004	58	09/02/02	12/30/02

Response to No. 1, POPULATION

Subject Model	Plant of Manufacture	Model Year	Quantity	Build Dates From	To
	Buena Vista VA	1999	26	05/04/99	11/04/99
Xcel 102	Fort Valley GA	2003	96	08/15/02	11/06/03
		2004	9	08/17/03	08/03/04
		2005	21	07/28/04	03/10/05
		2006	19	04/27/05	06/28/05
			10882		

Response to No. 2, FLEET RETROFIT

Body Number	Make	Model	Delivered	Modified	Owner
L065433	Blue Bird	Vision	08/16/04	08/02/05	Newport News Schools
L065434	Blue Bird	Vision	08/03/04	08/02/05	Newport News Schools
L065435	Blue Bird	Vision	08/17/04	08/02/05	Newport News Schools
L065436	Blue Bird	Vision	08/27/04	08/02/05	Newport News Schools
L065437	Blue Bird	Vision	08/17/04	08/02/05	Newport News Schools
L065438	Blue Bird	Vision	08/17/04	08/02/05	Newport News Schools
L065439	Blue Bird	Vision	08/20/04	08/02/05	Newport News Schools
L065440	Blue Bird	Vision	08/20/04	08/02/05	Newport News Schools
L065441	Blue Bird	Vision	08/20/04	08/02/05	Newport News Schools
L065442	Blue Bird	Vision	08/27/04	08/02/05	Newport News Schools
L065443	Blue Bird	Vision	08/17/04	08/02/05	Newport News Schools
L065444	Blue Bird	Vision	08/17/04	08/02/05	Newport News Schools
L065446	Blue Bird	Vision	08/03/04	08/02/05	Newport News Schools
L065447	Blue Bird	Vision	09/23/04	08/02/05	Newport News Schools
L066005	Blue Bird	Vision	11/08/04	08/02/05	Newport News Schools
L066006	Blue Bird	Vision	11/08/04	08/02/05	Newport News Schools
L066007	Blue Bird	Vision	11/18/04	08/02/05	Newport News Schools
L066008	Blue Bird	Vision	11/18/04	08/02/05	Newport News Schools
L066009	Blue Bird	Vision	11/18/04	08/02/05	Newport News Schools
L066010	Blue Bird	Vision	11/18/04	08/02/05	Newport News Schools

Response To NO. 5, CLAIM PAID DATA

MODEL	MODEL YEAR	CLAIMS PAID
Vision	2005	18
	2006	8
All American	1998	0
	1999	3
	2000	10
	2001	14
	2002	3
	2003	18
	2004	4
	2005	4
	2006	1
Commercial Series	1998	2
	1999	4
	2000	5
	2001	4
	2002	15
	2003	1
TC/2000	1998	5
	2000	5
	2001	3
	2002	3
	2004	1
Q-Bus	1998	1
	1999	1
	2000	1
Xcel 102	2003	24
	2005	3
Wanderlodge	2003	2
	2004	3
		164

NHTSA PE05-028
Blue Bird Corporation

Response to No. 5, "CLAIM PAID DATA"
Copies of claims attached

DATE 05/25/85 TERM 07/02/85

WARRANTY CLAIMS HISTORY DETAIL (MSSPIC0)
CUSTOMER NUM 00456 WEAHSON BUS SALES LTD

ROW DATE 05/02/85

PAGE 1

CLAIM # [REDACTED] DOC # 1-91 CLAIM DATE 04/14/85 PAID DATE / /

BODY 3103430 YR 06 ELST BSCV I/S DATE 12/16/04 I/S ODOMETER 000296 K

CLAIM/REPAIR # [REDACTED] REPAIR DATE 01/16/85 ODOMETER 000000 K REPAIRED BY 1 REFERENCE -000000
COMP./BULLETIN

COMPONENT 50200182 SWITCH, BATTERY DISCONNECT

FAILURE 20 RUST/CORROSION: SURFACE

REPAIR 01 REMOVE PART, INSTALL PART

RT .0 HRS * 44.74/HK = .08 DS EC

SUP .5 HRS = 22.37 DS P EC

ADPT .5 HRS = 22.37

SR	PART DESCRIPTION	UNIT	PRC	ENT	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	EC
06	FRIGHT		10.00			10.00	1.0	EA	10.00	10.00	P	
1302337	SWITCH, DISCONNECT, BATT		36.71	15		42.21	1.0	EA	42.21	42.21	P	

PLEASE STATE REASON FOR SUPPLEMENTAL WORK
NO RT ON FILEVision
BSCV

DATE 05/19/05 TIME 07/12/05

WARRANTY CLAIMS HISTORY DETAIL (MS&SWIC0)
CONTAINER HSA 04110 NEW YORK BUS SALES, LLC

MID DATE 04/02/05

PAGE 2

CLAIM # [REDACTED] DOC # 01244008 CLAIM DATE 08/28/05 PAID DATE / /

BODY L060193 YR 06 PLAT HCV I/S DATE 01/28/08 I/S ODOMETER 90000 M

CLAIM/REPAIR [REDACTED] REPAIR DATE 04/26/05 ODOMETER 990293 M REPAIRED BY 1 REFERENCE -

CAND./BOLLETTIN 0453R HCV HERRATIC/INTERMITT. BRAKE OPERATION

COMPONENT 50200148 WIRE/CONN., MISC. CHASSIS ELEC. MISC. (SPEC IN TEXT)

FAILURE 70 ELECTRICAL: LOOSE CONNECTION

REPAIR 93 OTHER: DESCRIBE IN TEXT

EST 1.7 HRS + 70.00/HR = 119.00 DM F RC

SUP .0 HRS = .00 DM RC

APPV 1.7 HRS = 119.00

PN PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	DM	TOTAL	APPROVED	DM	RC
0929999 TIN, CARLS, 120LB 15.25L	.15	15			.17	1.0	EA	.81		.81	F
1493434 TRIM, VINYL, BLACK, DOUBLE	.01	15			.93	2.0	FT	1.86		1.86	F
1992337 SWITCH, DISCONNECT, BATTS	34.71	15			42.21	1.0	EA	42.21		42.22	F

MISC. CUSTOMER TEXT

REPLACED MASTER DISCONNECT SWT

CLAIM # [REDACTED] DOC # 2040-6551 CLAIM DATE 05/13/05 PAID DATE / /

BODY 1067411 YR 04 PLAT NDCV I/S DATE 03/01/05 I/S ODOMETER 000593 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 05/18/05 ODOMETER 000500 M REPAIRED BY 1 REFERENCE -000000

CAMP./BULLETIN

COMPONENT 50200182 SWITCH, BATTERY DISCONNECT
FAILURE 01 INOPERATIVE:SPECIFIC CODES UNKNOWN
REPAIR 01 REMOVE PART, INSTALL PART
EST 1.0 HRS * 65.00/HR = .04 DS RC
MUF 1.5 HRS = 104.08 DS P RC
ADFF 1.5 HRS = 104.08

BS PART DESCRIPTION	UNIT	PRC	EST	ADJ	PAC	QTY	UN	TOTAL	APPROVED	DS	RC
192233? SWITCH,DISCONNECT,BATT	36.71	15	42.21	1.0	EA	42.21	42.22	P			

NO SKT ON FILE

PLEASE STATE REASON FOR SUPPLEMENTAL SCORE
KILL BATTERY DISCONNECT SWITCH: SWITCH IS CRACKED,
REMOVE AND INSTALL NEW SWITCH.

CLAIM # [REDACTED] 09 DOC # K613-24600 CLAIM DATE 05/03/05 PAID DATE 05/20/05 CM # 017921

BODY L067590 TR 06 PLMT MRCV I/S DATE 01/04/05 I/S ODOMETER 000780 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 04/27/05 ODOMETER 081903 M REPAIRED BY 3 REFERENCE -000000
 CAMP./MILEAGE

COMPONENT 50200181 SWITCH, BATTERY DISCONNECT
 FAILURE 01 INOPERATIVE:SPECIFIC CAUSE UNKNOWN
 REPAIR 01 REMOVE PART, INSTALL PART
 RTY .0 HRS * 45.00/HR = .00 DS AC
 SUP .4 HRS = 18.00 DS F AC
 APPV .4 HRS = 18.00

SN	PART DESCRIPTION	UNIT	PRC	HR?	ADJ	PRC	QTY	UM	TOTAL	APPROVED	DS	AC
06	FREIGHT		10.99		10.99	1.0	NA		10.99	10.99	F	
1902337	SWITCH,DISCONNECT,BATT		36.71	15	42.21	1.0	NA		42.21	42.21	F	

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO RTY ON FILE

BATTERY BOX SWITCH INOPERATIVE: REMOVE AND INSTALL

NEW DISCONNECT SWITCH FOR BATTERY BOX.

DATES 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSSP/CS) NEW DATE 05/02/05
CUSTOMER NBR 84050 CIRCULAR FOR SALES & SERVICE INC

PAGE 3

CLAIM # [REDACTED] DOC # 2009-0500 CLAIM DATE 05/12/05 PAID DATE 05/28/05 CM # 017921

BODY LQ67404 YR 86 PLRT BSCV I/S DATE 05/06/05 I/S ODOMETER 000595 M

CLAIM/REPAIR [REDACTED] REPAIR DATE 05/10/05 ODOMETER 000544 M REPAIRED BY 1 REFERENCE -000000

CMP./BULLETIN

COMPONENT 80300103 SWITCH, MASTER ON-OFF

FAILURE 57 BROKE IN TWO

REPAIR 01 REMOVE PART, INSTALL PART

RET .4 HRS * 65.00/HR = 26.00 DS P RC

SUP .2 HRS = 13.00 DS P RC

APPV .8 HRS = 39.00

RE PART DESCRIPTION UNIT PRC RE? ADJ PRC QTY OR TOTAL APPROVED DS RC
1901137 SWITCH, DISCONNECT, BATT 36.71 15 42.21 1.0 EA 42.21 42.22 P

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

SHUT OFF SWITCH POST BROKE OFF WHEN LOOSEND NUT.
SMALL POST ON BACK SIDE OF SHUT OFF SWITCH BROKE O
FF VERY EASILY. INSTALLED NEW SWITCH WITH MORE DUR
ABILITY.

DATE 05/25/05 TIME 07/02/05

WARRANTY CLAIM HISTORY DETAIL (WHSHFICD)
CUSTOMER MR. 05384 FORDMAN SALES & SERVICES INC

ROW DATE 06/02/05

PAGE 1

CLAIM # [REDACTED] DOC # CLAIM DATE 04/29/05 PAID DATE / /

BODY LOSS#81 YR 00 FLST RECV I/S DATE 04/05/05 I/S ODOMETER 000265 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 04/25/05 ODOMETER 082231 M REPAIRED BY 1 REVERANCE -040000

COMP./BULLETIN

COMPONENT 80204148 WIRING, MISC, CHASSIS ELEC. MISC. (SPEC IN TEXT)

FAILURE 83 DILATES

REPAIR 99 OTHER: DESCRIBE IN TEXT

SET .0 HRS * 45.00/HRS = .00 DS RC

RUE 2.7 HRS = 121.50 DS & RC 02 REPAIR TIME EXCEEDS ALLOWABLE HOURS

APPV 1.7 HRS = 76.50

NO	PART DESCRIPTION	UNIT	PRC	BS?	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	RC
1902337	SWITCH, DISCONNECT, BATT	36.71	15		42.21	1.0	EA	42.21	42.22	#		

COMPONENT USED REQUIRES MORE INFORMATION

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SET ON FILE

GAUGES WERE FLUCTUATING SO WE PERFORMED SERVICE

BULLETIN #80826 ON BOM AND WHILE DOING BULLETIN

FOUND BATTERY DISCONNECT SWITCH HAD A BROKEN

ELECTRICAL PRONG. REPLACED SWITCH

CLAIM # [REDACTED] DOC # PG08798A CLAIM DATE 04/11/05 PAID DATE / /

KEY L243445 YE 05 PLST BDCV I/S DATE 11/08/04 I/S ODOMETER 080425 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 04/07/05 ODOMETER 00130 M REPAIRED BY 1 REFERENCE -000000

CAMP/INSTRUCTION

COMPONENT 50200182 SWITCH, BATTERY DISCONNECT

FAILURE 57 BROKEN IN TWO

REPAIR 01 REMOVE PART, INSTALL PART

EST .0 KWH * 52.00/HR = .00 DS AC

SUF 11.0 HRS = 501.00 DS A AC 02 REPAIR TIME EXCEEDS ALLOWABLE HOURS

ARFY 6.0 HRS = 452.00

RE PART DESCRIPTION	UNIT PRC	BSY	ADJ PRC	QTY	UM	TOTAL	APPROVED DS	AC
1902317 SWITCH,DISCONNECT,BATT	36.71		36.71	1.0	EA	36.71	36.71	9
98 TOWING	200.00		200.00	1.0	EA	200.00	.00	D 01 OTHER(SEE TEXT)

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SMT ON FILE
UNIT WAS TOWED IN 30WARDS WITH REPORT OF UNIT
DIED. PERFORMED RECALL ADJUS, UNIT RESET AND
CRANKED, CRANKED SEVERAL TIMES, OK. UNIT WAS THEN
TOWED TO SHOP 07APR05 STARTING ENGINE DIED AND
WOULD NOT RECRANK. TRIED CHECKING ENGINE ECM, NO
POWER TO ECM TO COMMUNICATE. START BACK TRACING
WIRES/CONNECTIONS TO FIND CAUSE OF NO POWER TO
ECM, FINALLY FOUND THAT WHEN BATTERY TRAY WAS OUT,
UNIT CRANKS, CHECKED BATTERIES, CONNECTIONS, FOUND
BATTERY DISCONNECT SWITCH WAS BROKEN, BUT KEEPING
FULL CONTACT. REMOVE AND REPLACE SWITCH, INSTALL,
CRANK ENGINE, CHECKS OK.

MISC. CUSTOMER TEXT

TOWBILL WITH DRIVESHAFT DROPPED

MISC. BLANK BIRD TEXT

TOWING IS NOT COVERED TOWING ONLY COVERED FIRST 90
DAYS

PART 98 DENIAL REASON

OTHER(SEE TEXT)

REPAIR DISPOSITION

TOWING NOT COVERED AFTER 90 DAYS

MISC. BLANK BIRD TEXT

11 HOURS IS TOO LONG. NEED TO CALL CUSTOMER SERVICE
E. ALLOWED TWO HOURS FOR TROUBLE SHOOTING. REPAIR
SHOULD NOT TAKE MORE THAN TWO HOURS. ALLOWED 2
ADDITIONAL HOURS.

Vision
BDCV

DATE 05/25/05 TIME 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (REPAIRS)
CUSTOMER NBR 00427 COMMERCIAL/RENTAL SALES

MIN DATE 06/02/05

PAGE 1

CLAIM # [REDACTED] DOC # H20612W CLAIM DATE 11/18/04 PAID DATE 01/07/05 CM # 027027

BODY L062446 YE 02 FLYT SECT I/S DATE 05/03/04 I/S ODOMETER 000432 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 08/14/04 ODOMETER 000430 M REPAIRED BY 1 REFERENCE -000006

CASE #/BULLETIN

COMPONENT 50268182 SWITCH, BATTERY DISCONNECT
FAILURE 01 INSUFFICIENT:INSUFFICIENT CHARGE INDICATOR
REPAIR 01 REMOVE PART, INSTALL PART
EST .0 HRS * 66.00/HR = .00 DS RC
SUP .7 HRS = 46.20 DS P RC
APPV .7 HRS = 46.20

RS PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	RC
1902227 SWITCH,DISCONNECT,BATT		36.71		36.71	1.0	HR	36.71	36.71	P		

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS
NO HRS ON FILE

DATES 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSPRICKS)
CUSTOMER HIR 05437 COMMONWEALTH BUS SALES

REV DATE 06/02/05

PAGE 2

CLAIM # [REDACTED] DOC # 002063NM CLAIM DATE 11/18/04 PAID DATE 01/07/05 CM # 027027

ECUT 1085448 YA 05 PART HMCV Y/S DATE 09/03/04 Y/S ODOMETER 000430 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 10/02/04 ODOMETER 001846 M REPAIRED BY 1 REFERENCE -000000

CMP./BULLETIN

COMPONENT 60208161 SWITCH, BATTERY DISCONNECT
FAILURE 01 INOPERATIVE;SPECIFIC CAUSE UNKNOWN
REPAIR 01 REMOVE PART, INSTALL PART
HRT 1.0 HRS * 66.00/HR = .00 DS EC
SUP 1.0 HRS = 66.00 DS P EC
ARV 1.0 HRS = 66.00

MM PART DESCRIPTION	UNIT	PRC	MS7	ADJ	PRC	QTY	ON	TOTAL	APPROVED	DS	EC
190337 SWITCH,DISCONNECT,BATER	36.71		36.71	2.0	Ha	56.71	36.71	P			

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO HRT ON FILE
DOB STOPPED ON ROUTE. MADE ROAD CALL AND JUMPED
STARTED. AT SHOP FOUND SWITCH BAD. REMOVED AND
REPLACED.

DATES 05/23/85 THRU 07/02/85

WARRANTY CLAIMS HISTORY DETAIL (NASSWICO)
CUSTOMER NBR 05437 CONCESSIONALTY NBR 8488

POW DATE 06/01/85

PAGE 1

CLAIM # [REDACTED] DOC # HB2114NN CLAIM DATE 03/03/85 PAID DATE 04/15/85 CR # 027855

BODY L666010 YR 05 PLST BSCV I/S DATE 11/16/84 I/S ODOMETER 000430 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 11/10/84 ODOMETER 001312 M REPAIRED BY 1 REPAIRWORK -000000

COMP./BULLETIN

COMPONENT 50160182 SWITCH, BATTERY DISCONNECT

FAILURE 65 INTERMITTENT OPERATION

REPAIR 01 REMOVE PART, INSTALL PART

ART .0 HRS * 44.00/HRS = .00 DS RC

STP .8 HRS = 33.00 DS P RC

APPV .5 HRS = 33.00

IN PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	RC
1902337 SWITCH,DISCONNECT,BATTY		36.71	15	43.21	1.0	EA	43.21	43.21	F		

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO RTY ON FILE

RADIO, CHILD MIRROR AND HAZARD LIGHTS HAVE

INTERMITTENT OPERATION. CHECKED AND FOUND BATTERY

DISCONNECT SWITCH BAD, REMOVED AND REPLACED.

DATES 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSSPRIC0)
CUSTOMER ERR 06437 COMMONWEALTH BOB SALES

END DATE 06/02/05

PAGE 4

CLAIM # [REDACTED] DOC # REC1138W CLAIM DATE 03/03/05 FAIR DATE 04/15/05 CM # 037655

BOAT 1065433 YR 05 PLAT BPCV I/S DATE 09/16/04 I/S ODOMETER 000430 M

CLAIM/REPAIR [REDACTED] REPAIR DATE 01/04/05 ODOMETER 006236 M REPAIRED BY 1 REFERENCE -000000
COMP./BULLETIN

COMPONENT 50200102 SWITCH, BATTERY DISCONNECT
FAILURE 01 INOPERATIVE: SPECIFIC CAUSE UNKNOWN
REPAIR 99 OTHER: DESCRIBE IN TEXT
NRT .0 HRS * 66.00/HR = .00 DS RC
SUP 1.2 HRS = 78.28 DS F RC
APPV 1.2 HRS = 78.28

EA PART DESCRIPTION UNIT PRC BNP ADJ PRC QTY UN TOTAL APPROVED DS RC
1902337 SWITCH, DISCONNECT, BATT 36.71 15 42.51 1.0 EA 42.21 42.22 F

REPAIR USED REQUIRES MORE INFORMATION
PLEASE STATE REASON FOR SUPPLEMENTAL SOURCE
NO SET ON FILE
BUS DIED IN BOAT. NO POWER. CHECKED AND FOUND
BATTERY DISCONNECT SWITCH BAD. GOT BUS BACK TO
SHIP AND REMOVED AND REPLACED.

DATE 05/28/05 TIME 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSSPFC0)
CUSTOMER PER 03437 COMMONWEALTH BUS SALES

BUS DATE 06/02/05

PAGE 5

CLAIM # [REDACTED] DOC # 00215530 CLAIM DATE 04/15/05 PAID DATE / /

BODY 1049443 YR 05 PLAT BECV I/S DATE 08/17/04 I/S ODOMETER 000430 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 02/11/05 ODOMETER 010061 M REPAIRED BY 1 REFERENCE -000080

COMP./BULLETIN

COMPONENT 50200139 SWITCH, HISSER, HEADLIGHT HI-LO ARM

FAILURE 63 INTERMITTENT OPERATION

REPAIR 99 OTHER: DESCRIBE IN TEXT

MRT .0 HRS * 66.00/HK = .00 DS RC

SUP 1.5 HRS = 99.00 DS P RC

APPV 1.5 HRS = 99.00

SS PART DESCRIPTION	UNIT	PRC	REV	ADD	PRC	QTY	UN	TOTAL	APPROVED	DS	RC
1902317 SWITCH,DISCONNECT,BATTE	36.71	15	42.51	1.5	EA	42.31	42.31	P			

REPAIR USED REQUIRES MORE INFORMATION

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SET ON FILE

ACCELERATOR NOT WORKING PROPERLY. TRANSMISSION

SHIFTING IN AND OUT OF GEAR. REPLACED BATTERY

DISCONNECT SWITCH. ROAD TESTED. BUS RAN OK.

DATES 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WHSHPRICE) RUN DATE 06/02/05 PAGE 1
 CUSTOMER NBR 05505 CAPITAL BUS SALES & SERVICE OF TRUCKS INC

CLAIM [REDACTED] DOC # CLAIM DATE 07/08/04 PAID DATE 07/31/04 CK # 026136

SNRY L063291 YR 05 FLEET RECV I/M DATE 06/03/04 I/M ODOMETER 008990 M

CLAIM/REPAIR [REDACTED] REPAIR DATE 06/21/04 ODOMETER 008990 M REPAIRED BY 1 REFERENCE -000080
 CAMP./BULLETIN

COMPONENT 56206182 SWITCH, BATTERY DISCONNECT
 FAILURE 01 INOPERATIVE; SPECIFIC CAUSE UNKNOWN
 REPAIR 01 REMOVE PART, INSTALL PART
 RT .0 HRS * 55.00/HR = .00 DS RC
 SUP .5 HRS = 27.50 DS P AC
 APPV .5 HRS = 27.50

RE PART DESCRIPTION	UNIT	PRC	RT	ADJ	PRC	QTY	CM	TOTAL	APPROVED	DS	RC
04 PERIGHT	22.02	22.02	1.0	NA	22.02	22.02	P				
04 PERIGHT	50.00	50.00	1.0	NA	50.00	50.00	P				
1902117 SWITCH, DISCONNECT, BATT	16.71	16.71	1.0	NA	16.71	16.71	P				

PLEASE STATE REASON FOR SUPPLEMENTAL WORK
 NO SET ON FILE
 UNIT ARRIVED WITH BATTERY DISCONNECT SWITCH CRACKED
 & BROKEN INTO AND WAS TAPED WITH ABOUT TEN YARD OF
 ELECTRICAL TAPE. PICTURES WERE TAKEN AND SENT TO
 G STEVE CLARK. AS FOR ME WAS JUST HERE FITTING THE
 NEW QUALITY CONTROL AND WE WOULD NOT SEE THE THING
 WE HAD BEEN SENTING. UNIT WAS UNDER DELIVERY
 INSULTING FOR PART WAS ORDERED MDA TO MEET DEADLINE
 E. INSTALL NEW SWITCH OP'S OK

DATE 05/23/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSPRICES)
CUSTOMER NBR 04050 CARDINAL RVM SALES & SERVICE INC

RTW DATE 06/02/05 PAGE 1

CLAIM # [REDACTED] DOC # 1313-5409 CLAIM DATE 11/29/04 PAID DATE 01/07/05 CM # 027024

MOBY L043770 YR 05 WLST HBCV I/S DATE 11/23/04 I/S ODOMETER 000595 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 11/15/04 ODOMETER 000580 M REPAIRED BY 1 REFERENCE -000000
COMP./BULLETIN

COMPONENT B0500124 PARTS/REPAIRS, MISC., BODY REPAIR, MISC.
FAILURE 07 ELECTRICAL-DISCONNECTED/NOT CONNECTED
REPAIR 01 REMOVE PART, INSTALL PART
SRT .6 HRS * \$5.00/HR = .00 DS RC
SUP .6 HRS = \$2.00 DS P RC
APPV .6 HRS = \$2.00

NO	PART DESCRIPTION	UNIT	PRC	MSY	ADJ	PRC	QTY	UM	TOTAL	APPROVED	DS	RC
1902317	SWITCH,DISCONNECT,BATTE		36.71			36.71	1.0	HR	36.71		36.71	P

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS
NO SRT ON FILE
THE BATTERY DISCONNECT SWITCH WAS BROKEN INTERNALLY
Y. I/S THE DISCONNECT SWITCH

DATES 05/29/05 THRU 07/01/05

WARRANTY CLAIMS HISTORY DETAIL (WSSFRICO)
CUSTOMER SER 04090 CARDINAL BOW SALON & SERVICE INC

RUN DATE 06/02/05

PAGE 4

CLAIM # [REDACTED] DOC # 2116 CLAIM DATE 05/13/05 PAID DATE 05/28/05 CN # 027921

ECNY L068781 YR 05 PLANT HRCV I/S DATE 11/23/04 I/S ODOMETER 000599 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 05/12/05 ODOMETER 010641 M REPAIRED BY 1 REFERENCE -000000

COMP./SOLUTION

COMPONENT 50200102 SWITCH, BATTERY DISCONNECT

FAILURE 57 BROKEN IN TWO

REPAIR 01 REMOVE PART, INSTALL PART

EST 1.0 HRS * 65.00/HRS = .00 DS RC

ADP 1.0 HRS = 65.00 DS P RC

APPV 1.0 HRS = 65.00

IN PART DESCRIPTION	UNIT	PAC	MT	ADJ	PAC	QTY	UN	TOTAL	APPROVED	DS	RC
1902337 SWITCH,DISCONNECT,BATTY	EA	71	15	42.21	1.0	EA	42.21	42.22	P		

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO SET ON FILE

BATTERY DISCONNECT HAD BROKEN POWER STUD: REMOVE

AND INSTALL NEW BATTERY DISCONNECT.

DATES 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSSPHIC0)
CUSTOMER HIR 04110 NEW YORK BUS SALES, LLC

EXP DATE 04/02/05 PAGE 1

CLAIM # [REDACTED] DOC # 012767DINT CLAIM DATE 05/14/05 PAID DATE / /

BODY E107800 YR 25 FLST BRV I/S DATE 11/08/04 I/S ODOMETER 000310 M

CLAIM/REPAIR [REDACTED] REPAIR DATE 02/09/05 ODOMETER 000335 M REPAIRED BY 1 REFERENCE -000000

COMP./MILEAGE

COMPONENT E2200182 SWITCH, BATTERY DISCONNECT
FAILURE 01 INOPERATIVE:SPECIFIC CAUSE UNKNOWN
REPAIR 01 REMOVE PART, INSTALL PART
SET .0 HRS * 78.00/HRS = .00 DS EC
SUP .5 HRS = 38.00 DS P EC
APPV .5 HRS = 33.00

NO	PART DESCRIPTION	UNIT	PRC	NET	ADJ	PRC	QTY	UM	TOTAL	APPROVED	DS	EC
1902337	SWITCH,DISCONNECT,BATTN	36.71	18	42.21	1.0	EA	42.21		42.22	P		

PLEASE STATE REASON FOR SUPPLEMENTAL WORKS
NO RT ON FILE
FOUND DOP BATTERY CUT OFF SWT

DATES 05/19/05 TO 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (MS&PEIC01)
CUSTOMER MBR 03256 CENTRAL STATES BUS SALES INC

HOW DATE 08/02/05

PAGE 1

CLAIM # [REDACTED] DOC # 0010549 CLAIM DATE 10/27/04 PAID DATE 12/03/04 CR # 026804

MYST L082814 YR 05 FLMT HBCV I/S DATE 07/16/04 I/S ODOMETER 008835 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 10/27/04 ODOMETER 003500 M REPAIRED BY 3 REFERENCE -000000

CAMP./BULLETIN

COMPONENT 50200182 SWITCH, BATTERY DISCONNECT
FAILURE - 01 INOPERATIVE:SPECIFIC CAUSE UNKNOWN
REPAIR 01 REMOVE PART, INSTALL PART
EST .0 HRS * .00/HR = .00 DS RC
SUP .0 HRS = .00 DS RC
ADPV .0 HRS = .00

PN PART DESCRIPTION	UNIT	PRC	MS?	ADJ	PRC	QTY	UM	TOTAL	APPROVED	DS	RC
1902127 SWITCH,DISCONNECT,BATT		26.71				1.0	EA	26.71			

MISC. CUSTOMER TEXT
BATTERY MASTER DISCONNECT SWITCH IS BAD. SENT
NEW PART TO CUSTOMER FOR REPLACEMENT.

DATES 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (NHSPEIC0)
CUSTOMER NBR 03250 CENTRAL HEATER BUS SALES INC

ROW DATE 06/02/05

PAGE 2

CLAIM # [REDACTED] DOC # 0012550 CLAIM DATE 05/02/05 PAID DATE 04/08/05 CM # 027600

BODY 1063007 YR 05 FLST BDCV I/S DATE 04/21/04 I/S ODOMETER 000335 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 01/04/05 ODOMETER 004395 M REPAIRED BY J REFERENCE -000000
CAMP./WILLIAMIN

COMPONENT 00100102 SWITCH, BATTERY DISCONNECT
FAILURE 01 INOPERATIVE:SPECIFIC CAUSE UNKNOWN
REPAIR 01 REMOVE PART, INSTALL PART
SRT .0 HRS * 65.00/HK = .00 DS RC
SUP .6 HRS = 39.00 DA P RC
APPV .6 HRS = 39.00

PN PART DESCRIPTION	UNIT	PRC	SRT	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	RC
1962317 SWITCH, DISCONNECT, BATT	26.71	15	42.21	1.0	EA	42.21		42.22	P		

PLEASE STATE REASON FOR ADDITIONAL WORK
NO SRT ON FILE
NO POWER TO THE BUS. CUSTOMER FOUND BATTERY
DISCONNECT SWITCH BAD. SENT NEW PART TO
CUSTOMER FOR REPLACEMENT.

DATE 05/28/05 TIME 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (MEMPHIS)
CUSTOMER MFR 03156 CENTRAL STATES BOB SALES INC

END DATE 05/02/05

PAGE 3

CLAIM # [REDACTED] DOC # 0013849 CLAIM DATE 03/16/05 PAID DATE 04/22/05 CR # 027762

BODY LD45489 YR 05 FLAT BODY I/S DATE 07/30/04 I/S ODOMETER 000535 M

CLAIM/REPAIR [REDACTED] REPAIR DATE 03/22/05 ODOMETER 011500 M REPAIRED BY 1 REFERENCE -000000
CAMP./BULLETIN

COMPONENT 50200182 SWITCH, BATTERY DISCONNECT

FAILURE 23 LOOSE (NON-ELECTRICAL)

REPAIR 01 RECEIVE PART, INSTALL PART

NET .0 HRS * 71.05/HR = .08 DS RC

MUF .5 HRS = 36.50 DS P RC

APPV .5 HRS = 36.50

BS PART DESCRIPTION	UNIT	P&C	BS?	ADJ	PRG	QTY	ON	TOTAL	APPROVED	DS	RC
1902317 SWITCH, DISCONNECT, BATT	36.71	15		42.21	1.0	HR	42.21	42.22	P		

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

NO NET ON FILE

THE BATTERY DISCONNECT SWITCH HAS A LOOSE TERMINAL

REMOVED & REPLACED BATTERY DISCONNECT SWITCH.

DATE 05/29/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WSSBPRIC0)
CUSTOMER NBR 03256 CENTRAL STATES BUS SALES INC

ROW DATE 04/02/05 PAGE 4

CLAIM # [REDACTED] DOC # 12985 CLAIM DATE 03/30/85 PAID DATE 04/22/05 CN # 027702

BODY L063575 YR 85 PLAT RECV I/S DATE 11/16/04 I/S ODOMETER 000535 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 01/23/05 ODOMETER 004186 M REPAIRED BY 1 REFERENCE -090009

COMP./BULLETIN

COMPONENT HD200182 SWITCH, BATTERY DISCONNECT

FAILURE 25 BINDS/STICKS/HANGING UP

REPAIR 01 REMOVE PART, INSTALL PART

SET .0 HRS * 73.00/HK = .00 DS RC

SUP .7 HRS = 51.18 DS P RC

APPV .7 HRS = 51.18

RE PART DESCRIPTION QWIT PRC MS? ADJ PRC QTY UN TOTAL APPROVED DS RC

190233? SWITCH,DISCONNECT,BATTN 16.71 15 42.21 1.5 BA 42.21 42.22 F

PLEASE STATE REASON FOR SUPPLEMENTAL WORK

NO SET ON FILE

WHILE PERFORMING SERVICE BULLETIN TO INSPECT WIRES

ON BATTERY DISCONNECT SWITCH FOUND ONE OF THE WIR

LL TERMINAL HAD BROKEN OFF. REMOVED AND REPLACED

BATTERY DISCONNECT SWITCH.

WARRANTY CLAIMS HISTORY DETAIL (UNOFFICIAL)

NEW DATE 06/02/05

PAGE 1

DATES 05/28/05 THRU 07/02/05

CUSTOMER REF 01286

CENTRAL STATES BUS SALES INC

CLAIM # [REDACTED] DOC # 13478

CLAIM DATE 06/26/05

PAID DATE / /

BODY LOGS828 YR 05 FLAT BREV I/S DATE 06/02/04 I/S ODOMETER 000460 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 04/26/05 ODOMETER 010740 M REPAIRED BY 2 REFERENCE -000000

COMP./SOLUTION

COMPONENT 80450166 SWITCH, MASTER BATTERY

FAILURE 26 BINDS/STICKS/HANGING UP

REPAIR 01 REMOVE PART, INSTALL PART

EST .5 HRS * 73.00/HR = 36.50 DS F NC

SUB .1 HRS = 7.30 DS F NC

APPV .6 HRS = 43.80

SB PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	UN	TOTAL	APPROVED	DS	NC
1902237 SWITCH, DISCONNECT, BATT	36.72	15	42.21	1.0	EA	42.21	42.22	F			

PLEASE STATE REASON FOR SUPPLEMENTAL HOURS

FOUND LOOSE CABLES AT BATTERY DISCONNECT, ATTEMPT

ED TO TIGHTEN BUT BATS WOULD NOT TURN ON TOP STUD

HAD TO CHISEL OFF FRAMES BATS TO REMOVE.

REPLACED DISCONNECT SWITCH.

DATES 05/29/83 THRU 07/02/83

WARRANTY CLAIMS HISTORY DETAIL (WASPMICH)
CUSTOMER MNR 00070 M A BRIDGEMILL BODY MRS

END DATE 06/02/85 PAGE 1

CLAIM # [REDACTED] DOC # 32477 CLAIM DATE 04/16/85 PAID DATE / /

BODY B104267 YR 05 FIRST RCV I/S DATE 08/06/84 I/S ODOMETER 000360 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 03/17/85 ODOMETER 007729 M REPAIRED BY 1 REFERENCE -000000

CAMP./BULLETIN

COMPONENT 50200102 SWITCH, BATTERY DISCONNECT

FAILURE 01 INOPERATIVE-SPECIFIC CAUSE UNKNOWN

REPAIR 01 REMOVE PART, INSTALL PART

EST .0 HRS * 48.00/HZ = .00 DS RC

SUP .5 HRS = 14.00 DS P RC

APPV .5 HRS = 14.00

PN	PART DESCRIPTION	UNIT	PRC	EST?	ADJ	PRC	QTY	UM	TOTAL	APPROVED	DS	RC
1902337	SWITCH,DISCONNECT,BATTM	34.71	15		42.21		1.0	EA	42.21	42.22	P	

PLEASE STATE REASON FOR SUPPLEMENTAL, REPAIRS
NO HRT ON FILE

CLAIM # [REDACTED] DOC # 05702 CLAIM DATE 06/02/04 PAID DATE 06/06/04 CM # 026182

BODY L085209 YR 05 PLST RECV I/S DATE 08/20/04 I/S COUNTER 008898 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 07/17/04 ODOMETER 001842 M REPAIRED BY 1 REFERENCE -000000

COMP. /BULLETIN

COMPONENT 80500103 SWITCH, MASTER ON-OFF
 FAILURE 01 INFORMATION:SPECIFIC CAUSE UNKNOWN
 REPAIR 01 REMOVE PART, INSTALL PART
 EST .0 HRS * 78.00/HR = .80 DS RC
 SUP .3 HRS = 23.40 DS P RC
 ASPV .3 HRS = 23.40

IN PART DESCRIPTION	UNIT	PRC	EST	ADJ	PRC	QTY	UM	TOTAL	APPROVED	DS	RC
1902137 SWITCH,DISCONNECT,BATTE		36.71		36.71	3.0	HR	36.71	36.71	P		

PLEASE STATE REASON FOR SUPPLEMENTAL ROOZE

NO RTT ON FILE
 BATTERY MASTER SWITCH IS LOOSE.
 TROUBLESHOOT. FOUND MASTER ON/OFF
 SWITCH HAD LOOSE TERMINAL CAUSING IT TO
 OPERATE INTERMITTENTLY. REMOVED AND REPLACED
 MASTER ON OFF SWITCH. ALL OK.

DATE 05/19/05 THRU 07/02/05

WARRANTY CLAIMS HISTORY DETAIL (WHSFHC0)
CUSTOMER NBR 00601 BLUE BIRD BODY COMPANY

ROW DATE 06/02/05

PAGE 1

CLAIM # [REDACTED] DOC # BRANTFORD CLAIM DATE 06/23/04 PAID DATE 06/23/04

BODY B103652 YR 05 BLBY BNCV I/S DATE 07/12/04 I/S ODOMETER 000545 M

CLAIM/REPAIR # [REDACTED] REPAIR DATE 06/21/04 ODOMETER 000200 M REPAIR BY 1 REFERENCE -000000
COMP./BULLETINCOMPONENT 50100121 ALTERNATOR
FAILURE 01 INOPERATIVE: SPECIFIC CAUSE UNKNOWN
REPAIR 01 REMOVE PART, INSTALL PART
SRT .0 HRS * .00/HRS = .00 DS P RC
SUP .0 HRS = .00 DS RC
APPV .0 HRS = .00

RE PART DESCRIPTION	UNIT	PRC	MTY	ADJ	PRC	QTY	UM	TOTAL	APPROVED	DS	RC
0000076 CABLE ASSY, BNC GND TO B	4.74				4.74	11.0	EA	526.14	526.14	P	
0006304 FACH PLATE, BATTERY SWIT	1.67				1.67	11.0	EA	185.27	185.27	P	
0074178 CABLE ASSY, BAT, POS TO D	.00				.00	11.0	EA	.00	.00	P	
0074178 CABLE ASSY, BATTERY, DISC	25.03				25.03	11.0	EA	275.33	275.33	P	
0074179 CABLE ASSY, BATTERY, DISC	.00				.00	11.0	EA	.00	.00	P	
0074900 STARTER, ENGINE, L-N, M21-	142.00				142.00	34.0	EA	628.00	628.00	P	
06 FENIGHT	208.08				208.08	1.0	EA	208.08	208.08	P	
1902337 SWITCH, DISCONNECT, BATE	21.18				21.18	11.0	EA	234.20	234.20	P	
1935485 STARTER, ENGINE, DMSO, 22	171.02				171.02	77.0	EA	169.21	12169.31	P	
99 FACTORY ONE ONLY-PART A	5395.66				5395.66	1.0	EA	5395.66	5395.66	P	

MISC. CUSTOMER TEXT

TO REPLACE 141 STARTERS WITH COLD WEATHER START
INSTR, BNCB WERE TO HAVE BEEN REPLACED AT CBB
BEFORE DELIVERY BUT COULD NOT BE DONE BEFORE
DELIVERY, CBB SENT 141 STARTERS AND SUPPORTING
PARTS TO MIDWEST TRAMIT FOR MWT TO REPLACE.
WILL FILE CLAIMS WITH BB FOR LARGE. ADVISED
DALE VOGLER AT MWT TO RETURN OLD STARTERS TO
BB SQA/WARRANTY, SO WARRANTY CAN RECOUP STARTER
COST FROM LENCE NEWVILLE.
141 BUSES, LIST OF BODY NUMBERS ON FILE IN
WARRANTY ADMINISTRATION WITH THIS CLAIM

E.L. 2-23-04