



South Carolina Office: 215 Donnington Dr., Greenville, SC 29615; (864) 268-9639; Fax: (864) 268-9639
Virginia Office: P.O. Box 959, Crookland, VA 23063; (804) 556-6324; Fax: (804) 556-6324

July 21, 1998

Privileged and Confidential Report for:

Ms. Sue White
Nationwide Insurance Company
P.O. Box 10338
Lynchburg, VA 24506

Copies: NONE

Insured: [REDACTED]

Date of Loss: June 5, 1998

Loss Location: Bluefield, Virginia

Policy Number: Unknown

Claim Number: [REDACTED]

TIS File Number: 1-98105-C

This report furnished to addressee - release to any other company, concern or individual is the sole responsibility of addressee.

Insured: [REDACTED]

ASSIGNMENT

The assignment was received from Sue White on behalf of Nationwide Insurance Company. Her instructions were to conduct an origin and cause investigation.

ENCLOSURES

1. (24) Color Photographs and Explanation Sheet

RISK

This is a 1996 Ford F-150 pick-up truck. It has an extended cab. It is powered by a V-8 gasoline engine. It has an automatic transmission. There was no indication that any after-market accessories had anything to do with the fire's cause or origin.

SCENE EXAMINATION

The fire originated on the driver side of the vehicle in the dash area and quickly spread to the engine compartment. The vehicle was being driven at the time of the fire, which enhanced the spread of the fire from rupturing fuel and fluid lines in the engine compartment. Careful evaluation of the fuel system, which was fuel injection, indicated it fed the fire in its early stages however, there was no evidence that the fuel system caused the fire.

The wiring harness running from the left front fender well, through the firewall, up to and around the steering column showed it suffered severe damage, it was shorted in two in several places, particularly in the area around the joint connecting a short portion of the steering column to the portion of the steering column that ran through the firewall to the steering gear box. All other components in the area of the severe damage were eliminated as potential causes. The damage found in the wiring harness and other physical evidence relating to the fire's origin, was consistent with the story told by the insured, he was driving the vehicle when it caught fire.

Careful examination of the remainder of the vehicle did not show any evidence that any tampering or abuse to the vehicle contributed in anyway to the fire's cause. The point in the wiring harness where the worst damage was is in an area concealed and not easily accessed by anyone other than a mechanic or during manufacture. Other than the damage caused by the fire, there was no indication of any recent body repairs or collision damage. The wheels and tires were in good condition and did not show any evidence of having been recently exchanged or removed. All the exterior, interior, and engine components, although badly damaged by the fire, were on the vehicle. In other words, the vehicle had not been stripped prior to the fire.

TIS Number: 1-98105-C

3

July 21, 1998

Insured: [REDACTED]

SUMMARY OF ORIGIN AND CAUSE

This fire was the result of a catastrophic electrical failure in the main wiring harness that ran along the steering column into the engine compartment to the fender well. The most like cause of this failure was due to a manufacture defect that caused damage to one or several of the circuits in the wiring harness, which ultimately culminated in a severe short circuiting in the wiring harness.

COMMENTS

I am going to place my file in an inactive status at this time. When it becomes necessary to reopen the file as subrogation efforts move forward, I can reopen the file at anytime. In the meantime if you have any questions or any additional information, please contact me.

Larry Cadden, CFI
Goochland, Virginia
804-556-6524

cc: File

ER95-005-LC1-3512

PHOTOGRAPH EXPLANATION SHEET

1. Front and driver side
2. Rear and passenger side
3. Debris remains in the bed.
4. & 5. Underside
6. Passenger compartment looking from the passenger side.
7. Passenger compartment looking from the driver side.
8. Extended cab area looking from the driver side.
9. Extended cab area looking from the passenger side.
10. Bulkhead - passenger side
11. Wiring harness in steering column.
12. & 13. Close-up of wiring harness at steering column.
14. Engine compartment
15. Engine compartment - radiator area
16. Engine compartment - driver side
17. Engine compartment - driver side
18. Engine compartment - driver side bulkhead
19. Battery
20. Fuel rail - driver side of engine
21. Overall view of fuel rail - driver side of engine
22. Close-up of fuel rail connection
23. Transmission dipstick
24. Oil dipstick

PHOTO SHEET

1-98105-C



1



2

EMOS-002-101-2614

PHOTO SHEET

1-98105-C



3



4

2025-08-13 13:31:36

PHOTO SHEET

1-98105-C



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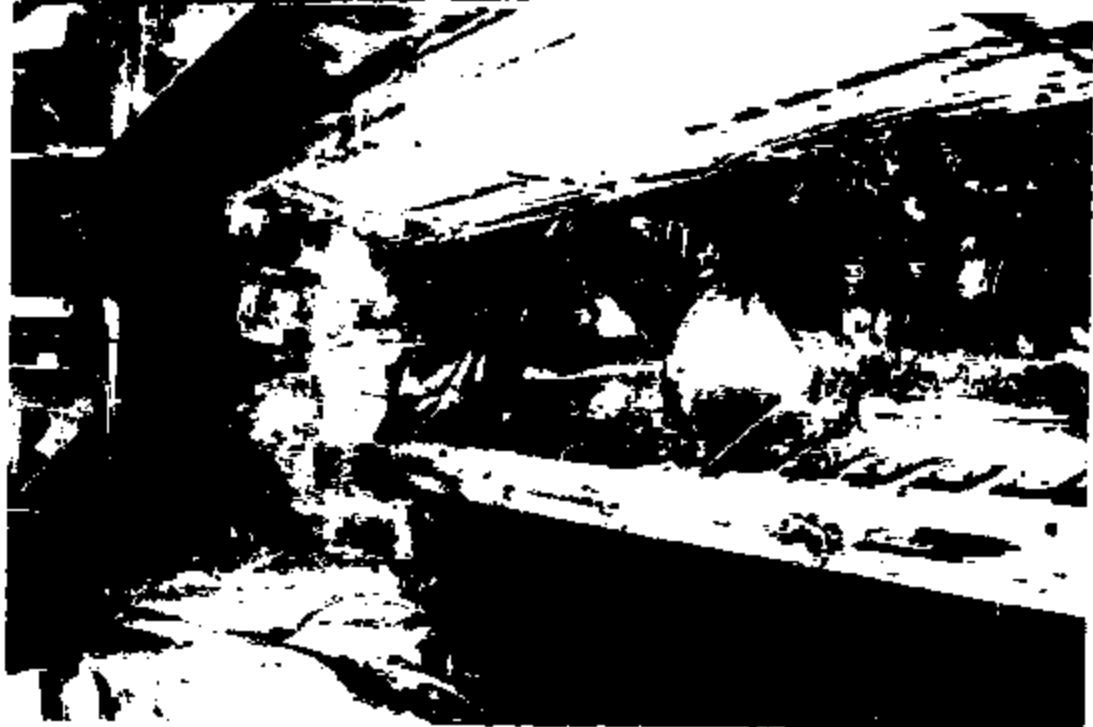
EMD-885-101-2818

PHOTO SHEET

1-98105-C



7



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EP05-025-1G1-0817

PHOTO SHEET

1-98105-C



9



10

EP05-003-L01-0918

PHOTO SHEET

1-98105-C



11



12

0905-0005-LC1-351B

PHOTO SHEET

1-98105-C



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14

CMC-008-LC1-2828

PHOTO SHEET

I-98105-C



15



16

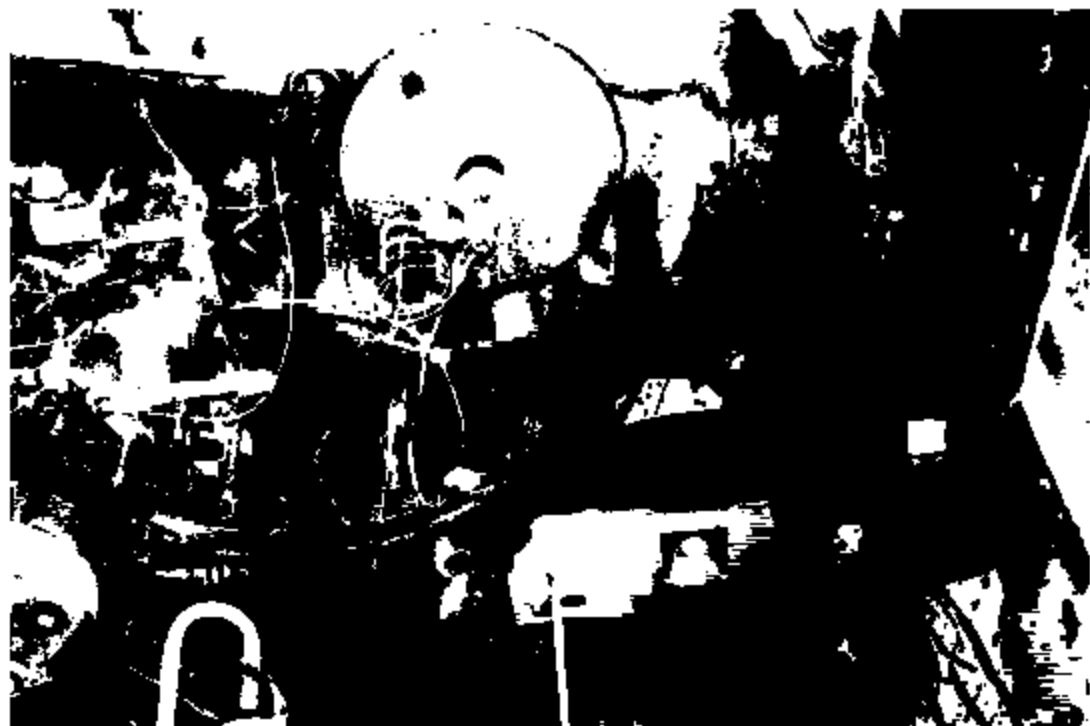
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PHOTO SHEET

I-98105-C



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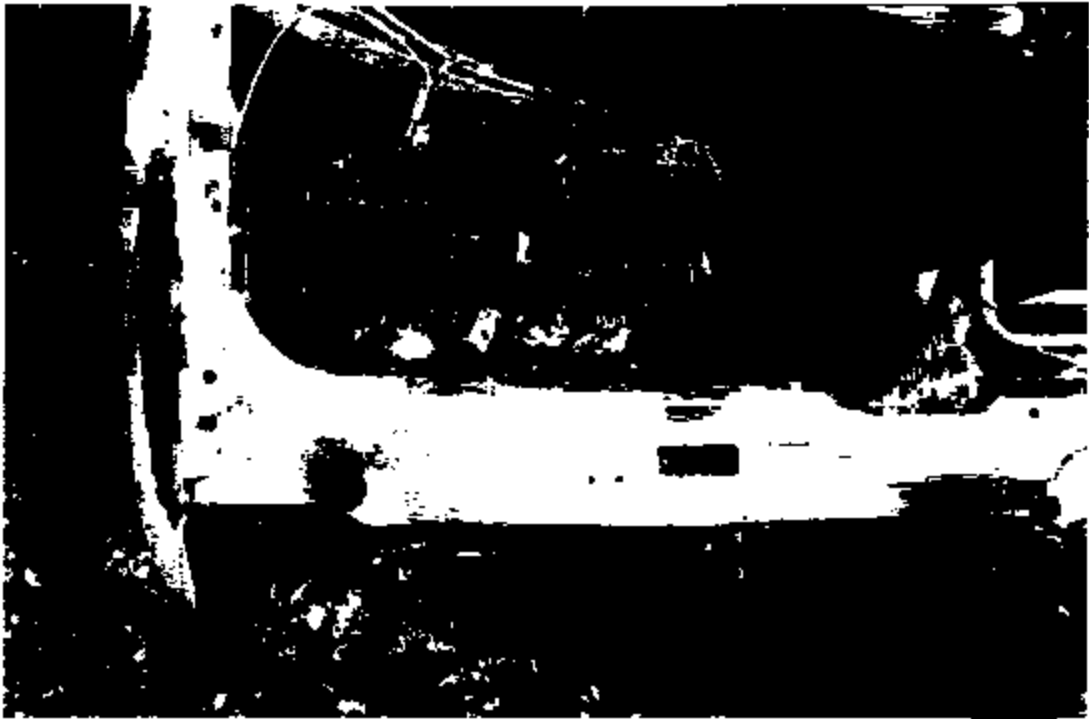


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ENG-885-LCI-3822

PHOTO SHEET

1-98105-C



19



20

EP05-023-L01-3823

PHOTO SHEET

1-98105-C



21



22

ENG-008-L01-0124

PHOTO SHEET

1-98105-C



23



24

EMPS-985-L01-9829



P O BOX 10336 * LYNCHBURG VA 24506 *

September 4, 1998

FORD MOTOR CO.
PARKLANE TOWERS WEST
SUITE 400
3 PARKLANE BLVD.,
DEARBORNE, MI 48128

✓
LK

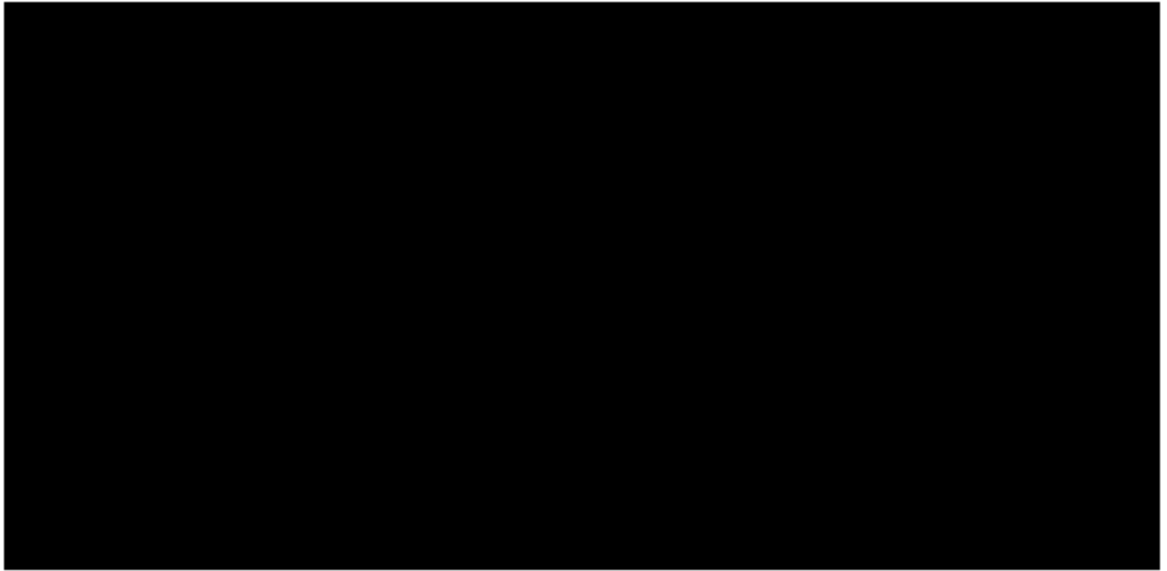


OUR INSURED : [REDACTED]
OUR CLAIM NUMBER : [REDACTED]
DATE OF ACCIDENT : 08-05-1998

Please be advised that Nationwide Mutual Insurance Company under the above stated policy has concluded a fire claim with the named insured for a 1996 Ford F150. The Cause & Origin analysis has determined the most likely cause of the incident was a manufactures defect.

The Cause & Origin information is available if you will contact us for the same.

NATIONWIDE MUTUAL INSURANCE COMPANY
JEANE ANDERSON
SUBROGATION DEPT.
804-237-7425



Floodwood Fire Department

Incident Report

Date: 12-95
Address: [Redacted]
Occupied by: [Redacted]
Owner: [Redacted]
Township: Fairview

File Number:
Radio Phone Verbal
Time of Alarm: 9:30
Time Arrived: 10:10
Time in Service: ~~11:45~~ 10:42
Time Dismissed: 11:15
Miles Traveled: 20 Hours: 1 3/4

INCIDENT
Fire Rescue Auto Other

TYPE OF FIRE
Bldg Veh Appliance Woods/Grass Smoke Inv Chimney

EXTINGUISHED BY
Pumper Chemicals Fog Extinguisher Sprinkler Other

Smoke Detector No Smoke Detector No. Hydrants Used: 0

UNITS USED (enter number of hours unit was used)
① 2: 3: 4: 5: 6: 7:

Cause of Fire: *Inspection*

Comments: Cromwell
mutualaid used
1 line truck
Water + Foam signals.
Also wright mutualaid
for man power.

Mason injured - left wrist

Mileage
Ending mileage 66150
Starting mileage ~~66170~~

ENR-885-101-3827

Fire Department

1 Delete
2 Change

FD # **107 V 12 R** INCIDENT NO. **8-13** SUP. **14-16** MODEL **14-17** DAY **14-18** YEAR **14-19** DAY OF WEEK **14-20** ALARM TIME **23-24** ARRIVAL TIME **27-28** TIME IN SERVICE **31-34**

TYPE OF IGNITION FOUND:
 11 - Structure fire
 12 - Outside of structure fire
 13 - Vehicle fire
 14 - Tree, bush, grass fire
 15 - Refuse fire
 16 - Explosion, no other fire
 17 - Outside spill/leak with burning fire
 18 - Fire, explosion not classified above
 19 - Fire, explosion; insufficient information to classify
 Other: **(See handbook pg. 10-19 for codes)**

TYPE OF ACTION TAKEN:
 1 - Investigation
 2 - Fire extinguisher used
 3 - Knowledge only
 4 - Persons injured
 5 - Sanitary
 6 - Salvage
 7 - Ambulance service
 8 - Fire in progress
 9 - Not classified
 0 - Unclassified, SMR, etc.
 0 - Unsubstantiated/Not reported

RECEIVED AND RECEIVED OVER

PLAZA PROPERTY USE (Occupancy): 20-41 **IGNITION FACTOR:** 42-43

ADDRESS OF INCIDENT (At least a street and 21 checked): 44-64 **ZIP CODE:** 65-68 **CENSUS TRACT:** 74-79

PHONE (With Name (Last, First, MI): 90-93 **TELEPHONE:** 94-97 **ROOM OR APT.:** 48-50

DRIVER NAME (Last, First, MI): 98-99 **OWNER ADDRESS:** 30-34 **TELEPHONE:** 91-93

METHOD OF ALARM (FROM PUBLIC):
 1 - Telephone direct to FD
 2 - Municipal alarm system
 3 - Private alarm system
 4 - Radio
 5 - Visual report to FD
 6 - No alarm received/no response
 7 - Telephone to fire (911)
 8 - Visual signal (handheld alarm)
 9 - Method of alarm not stated
 0 - Unsubstantiated or not reported

CO. RESP. UNIT: 17-18 **EMST:** 36 **NO. ALARMS:** 31

MFIRS-1

NO. OF FIRE SERVICE PERSONNEL RESPONDED: 22-24 **NO. ENGINES RESPONDED:** 25-27 **NO. AERIAL APPARATUS RESPONDED:** 28-30 **NO. OTHER P.M. VEHICLES RESPONDED:** 31-33

NO. OF FIRE SERVICE INJURIES: 16-18 **NO. OF OTHER INJURIES:** 19-21 **NO. OF FIRE SERVICE FATALITIES:** 22-24 **NO. OF OTHER FATALITIES:** 25-27

(Complete MFIRS-2)

COMPLEX: 28-29 **MOBILE PROPERTY TYPE (Complete Line 2):** 30-31

AREA OF FIRE ORIGIN: 32-33 **EQUIPMENT INVOLVED IN IGNITION (Complete Line 1):** 34-35

FORM OF HEAT OF IGNITION: 36-37 **TYPE OF MATERIAL IGNITED:** 38-39 **FORM OF MATERIAL IGNITED:** 40-41

METHOD OF EXTINGUISHMENT:
 1 - Self-extinguished
 2 - Hand-extinguished
 3 - Portable extinguisher
 4 - Automatic extinguishing system
 5 - Pre-arranged home/industry facility only
 6 - Pre-arranged home/industry alarm system, alarm, standpipe
 7 - Hand-tied hose/water from hydrant, street, standpipe
 8 - Master stream device
 9 - Not classified
 0 - Unsubstantiated or not reported

LEVEL OF FIRE ORIGIN:
 1 - Grade to 8 ft.
 2 - 9 to 15 ft.
 3 - 16 to 25 ft.
 4 - 26 to 40 ft.
 5 - 41 to 50 ft.
 6 - Over 50 ft.
 7 - Objects in flight
 8 - Below ground/water level
 9 - Not classified above
 0 - Unsubstantiated or not reported

ESTIMATED TOTAL DOLLAR LOSS: 44-42

NUMBER OF STORIES:
 1 - 1 story
 2 - 2 stories
 3 - 3 to 4 stories
 4 - 4 to 6 stories
 5 - 7 to 12 stories
 6 - 13 to 24 stories
 7 - 25 to 40 stories
 8 - 33 or more
 9 - Undetermined or not reported

CONSTRUCTION TYPE (See construction in handbook pg. 65-64):
 1 - Fire Resistant
 2 - Heavy Timber
 3 - Protected Non-combustible
 4 - Unprotected Non-combustible
 5 - Protected Ordinary
 6 - Unprotected Ordinary
 7 - Protected Wood Frame
 8 - Unprotected Wood Frame
 9 - Not classified above
 0 - Unsubstantiated or not reported

EXTENT OF DAMAGE:
 1 - Confined to object of origin
 2 - Confined to part of room/area of origin
 3 - Confined to area of origin
 4 - Confined to the entire compartment of origin
 5 - Confined to floor of origin
 6 - Confined to structure of origin
 7 - Extended beyond structure of origin
 8 - No visible damage
 9 - Damage undetermined or not reported

DETECTOR PERFORMANCE:
 1 - In room/area of the origin and operated
 2 - Not in room/area of the origin and operated
 3 - In room/area of the origin and did not operate
 4 - Not in room/area of the origin and did not operate
 5 - In room/area of the origin but too small
 6 - No detector present
 7 - Not classified above
 8 - Unsubstantiated or not reported

DETECTOR TYPE (Make - elec. or battery): 57

OPENER PERFORMANCE:
 1 - Equipment operated
 2 - Should have operated, but didn't
 3 - Equipped, present, but fire too small
 4 - No equipment present in room/area of the origin
 5 - Not classified above
 6 - Unsubstantiated or not reported

IF SMOKE SPREAD BEYOND ROOM OF ORIGIN: 58-60 **TYPE OF MATERIAL GENERATING MOST SMOKE:** 61 **AVENUE OF SMOKE TRAVEL:** 62-64

IF MOBILE PROPERTY: 30 **YEAR:** 14-17 **MAKE:** 18-20 **MODEL:** 21-23 **SERIAL NO.:** 24-27 **LICENSE:** 28-31

IF EQUIP. INVOLVED IN IGNITION: 40 **YEAR:** 14-17 **MAKE:** 18-20 **MODEL:** 21-23 **SERIAL NO.:** 24-27

OFFICER IN CHARGE (Name, Position, Assignment): **DATE:** **FIRE CHECK PAID:** Yes **ABLE TO & FROM FUEL:**

Special conditions to this report are intended for the use of the State Fire Marshal, Commissioner and investigators upon receipt. Represent "total liability" and "total recovery".

ALL INCIDENTS

COMPLETE FOR ALL FIRMS

COMPLIANCE WITH STRUCTURE FIRE

ENRS-898-LC1-3828

[Redacted]

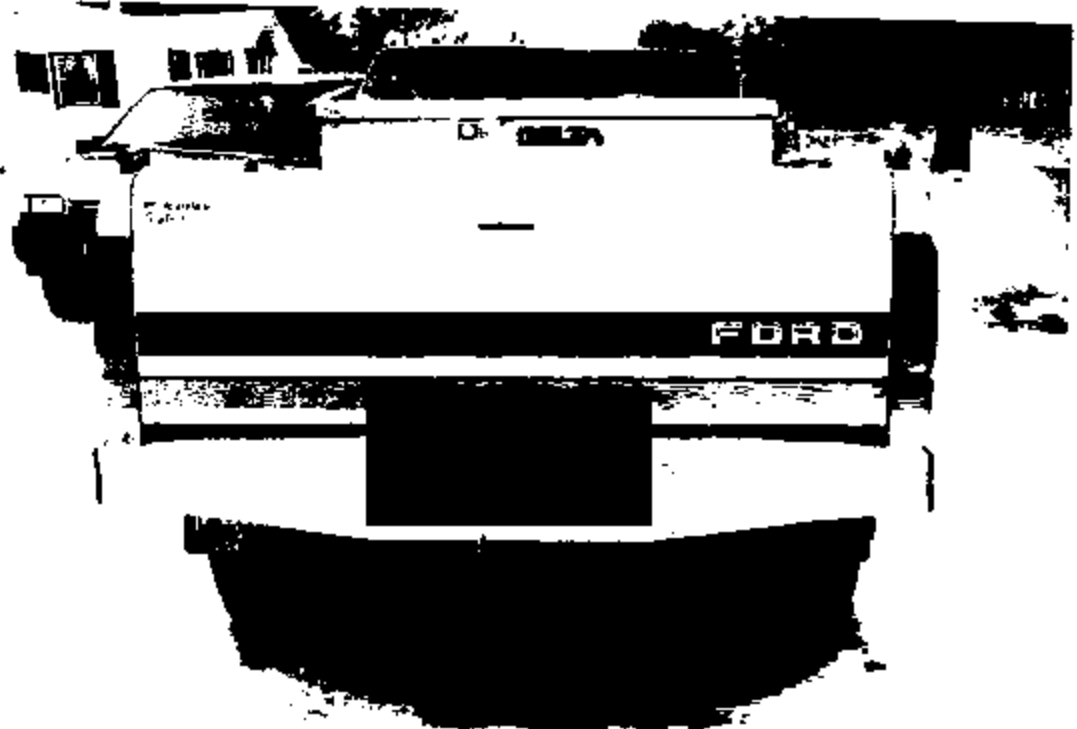
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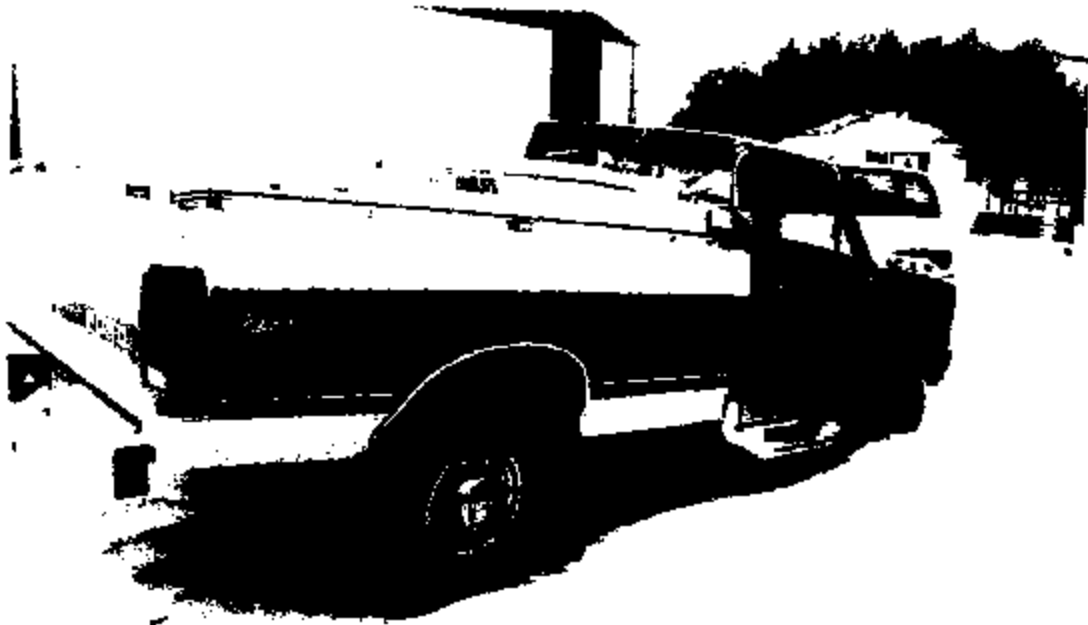
PA 157353



EROS-008-LC1-2430

6-11-73

PA 1593.5.3



ENC-805-LC1-3891

FIRE ANALYSIS, INC.

1384 Knoll Drive Shoreview, Minnesota 55126-8572
(612) 780-4566 Fax (612) 780-3679

January 17, 1996

Mr. David Nilan
Claim Representative
Northland Insurance Companies
1295 Northland Drive
St. Paul, MN 55120-1139

Re: INSURED: [REDACTED]
Floodwood, MN [REDACTED]
DATE OF LOSS: 11/18/95
DATE OF INVESTIGATION: 11/24 & 11/27/95
POLICY NUMBER: PA [REDACTED]
OUR FILE NUMBER: 951110

Dear Mr. Nilan:

SUMMARY FIRE REPORT

At your request I went to Bailey's Auto Body on Floodwood, Minnesota on November 14, 1995, to investigate the origin and cause of a fire which destroyed the insured 1995 Ford F-150 pick-up truck.

According to information received from the insured, November is [REDACTED] busiest time of the year as he is a Christmas tree grower and he makes the majority of his annual income during October and November. On November 18, 1995, while driving the vehicle on the highway near his home the transmission started to slip and he found the vehicle was losing power. [REDACTED] attempted to drive back to his home before the transmission failed completely. He stated that he could smell hot transmission fluid. As he was driving down the road which leads to his house, the vehicle stopped and soon thereafter smoke and flames started coming from under the vehicle. Since the vehicle stopped closed to his home [REDACTED] got out of the vehicle and ran down the road to his house where he called the 9-1-1 emergency number and reported the fire. By the time the Floodwood Volunteer Fire Department arrived on the scene, the entire passenger

compartment was fully involved and the fire had spread to the engine compartment due to the wind driving the flames into that area. The vehicle was destroyed.

Upon my arrival at Bailey's Auto Body there was no one to meet me. I had spoken with Mr. Bailey prior to visiting the site and he had granted me permission to conduct the investigation. I photographed the vehicle to preserve the evidence as I found it at the time of the investigation.

The passenger and engine compartments were both destroyed by the fire. I was unable to examine the transmission as both front tires had collapsed during the fire leaving the vehicle too low to inspect. The condition of the evidence suggested that the fire had burned for a longer period of time in the passenger compartment than in the engine compartment. There were some small remains of combustible materials in the engine compartment, but none in the passenger compartment.

With the information received from the insured concerning the events just prior to the fire, I believed that it would be advisable to have the transmission inspected by a qualified transmission technician other than one employed by Ford Motor Company or a Ford Motor Company dealer. I requested and received permission from Mr. Nilan to have the vehicle towed to NER Salvage in Hermantown, Minnesota and then requested Mr. Nick Carter from Lucky's Towing in Hermantown (the NER representative for that area) to remove the transmission for me. On November 27, 1995, I went to Lucky's and took possession of the transmission.

I retained possession of the transmission until I delivered it to Village Transmission, Roseville, Minnesota. I requested that the transmission be inspected for damage and that a report be generated concerning the condition of the transmission. The results of the examination are attached to this report. It appears that the transmission failed prior to the fire and was the cause of the fire. The area of origin, by witness (the insured) and origin investigation by this investigator place the origin area in the vicinity of the transmission. All other reasonable causes of the fire have been eliminated.

The transmission will be picked up from Village Transmission and retained at Fire Analysis, Inc.'s storage facility. It will be available for inspection with prior arrangements being made with the undersigned. *This evidence will be held pending completion of the claim process. Please note in your file to notify the undersigned, in writing, when the claim has been closed.*

It is the conclusion of this investigator based on my education, training, and experience that the origin of the fire was in the vicinity of the transmission of the insured vehicle. The cause of the fire was a failure of the factory-installed transmission. This failure caused the transmission to over-heat and ignite surrounding materials including, but not limited to, the transmission fluid. It is further the conclusion of this investigator that this fire was of accidental origin and cause.

I have not enclosed a written photographic bibliography. If you should require one, please contact me at your convenience. An invoice is enclosed with this report. I hope this information will be of use for your file. If you have any questions, please contact me at your convenience.

Thank you for this opportunity to be of service.

Yours very truly,



Bruce E. Ryden, C.F.I.
Chief Investigator

Encl.

Northland Insurance Companies

Personal Lines Claims

January 23, 1996

Mr. Don Vyhnalek
Manager-Product Claims Department
Ford Motor Company
Parklane Tower West, Suite 300
3 Park Lane Boulevard
Dearborn, MI 48126

Re: Our Claim Number: [REDACTED]
Our Insured: [REDACTED]
Date of Loss: November 18, 1995
Vehicle Data: 1995 Ford F-150 4 x 4 XLT
Vehicle I.D. Number: 2FTH26G65 [REDACTED]

Dear Mr. Vyhnalek:

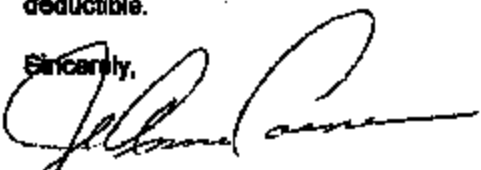
This Mendota Insurance Company insured vehicle was involved in a non-collision engine compartment fire after being parked. Damage to the vehicle resulted in a total loss in the amount of \$23,163.75, which includes our insured's \$1,000 deductible.

Our investigation reveals the cause of the fire to be related to the failure of the transmission.

Enclosed is a copy of our cause and origin investigator's report. We are holding the vehicle and transmission for 30 days in the event you wish to make an inspection. You may contact Mr. Bruce Ryden with Fire Analysis, Inc. at 612-780-4566 to make arrangements.

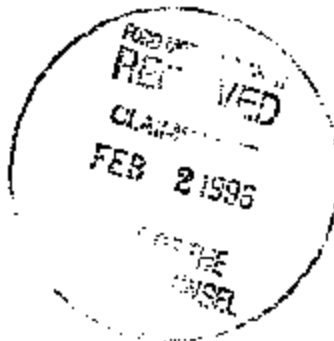
Please consider this letter as our claim to Ford Motor Company to reimburse the Mendota Insurance Company for its interest of \$23,163.75, which includes our insured's \$1,000 deductible.

Sincerely,


Jo Anne Coenen
Subrogation Specialist
612-688-4464
8:00 a.m. to 4:30 p.m. Central Time

DMNW/4578
Enclosures

P.O. Box 64643 St. Paul, MN 55120-1146 612/688-4100



EP05-605-LC1-3635

COPY

COPY

FIRE ANALYSIS, INC.

1384 Knoll Drive Shoreview, Minnesota 55126-8572
(612) 780-4566 Fax (612) 780-3679

January 17, 1996

Mr. David Nilan
Claim Representative
Northland Insurance Companies
1295 Northland Drive
St. Paul, MN 55120-1139

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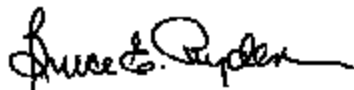
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Thank you for this opportunity to be of service.

Yours very truly,



Bruce E. Ryden, C.F.I.
Chief Investigator

Encl.,

State Farm Insurance Companies

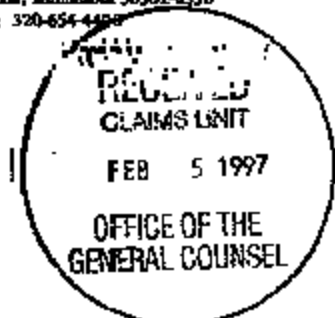


January 30, 1997

STATE FARM INSURANCE CLAIM OFFICE
P.O. Box 550
333-33rd Avenue South
St. Cloud, Minnesota 56302-0550
Phone: 320-654-4417
FAX:

Ford Motor Company
Park Lane Tower W., Ste. 300
3 Park Lane Blvd.
Dearborn, MI 48126

✓
NC



ATTENTION: Howard Keyes/Manager-Claims Dept.

RE: Our Claim Number: [REDACTED]
Our Insured: [REDACTED]
Date of Loss: December 4, 1996
Make: Ford Pick-up
Model and Year of Product: 1995 Ford F150 Extended Cab,
4X4 Pick-up
Serial Number/VIN: 1FTEX14N28K [REDACTED]

Dear Mr. Keyes:

This State Farm insured vehicle was involved in a electrical fire which started under the dash in the drivers compartment for the motor vehicle stated above. We are currently in the process of repairing this vehicle back to it's original condition, and will submit the final amount for the repairs as a result of this electrical fire.

Our investigation revealed the cause of the loss was due to a plastic coated steel shift cable which had been routed against the main wire harness connector on the left fire wall inside the cab, caused a chaffing through the insulation of these wires and an electrical shorting that let to the fire inside the cab. This movement is caused from the movement of the transmission when the engine is running and when the shift lever is moved.

Enclosed is the documentation of State Farm Insurance's ongoing claim. The repairs are currently being completed on this vehicle and once the repairs are complete, the vehicle will be returned back to our insured. You may contact me at (320) 654-4417 to make arrangements to inspect the vehicle.

Please consider this letter as notice to our demand to Ford Motor Company for reimbursement of the total expenses incurred as a result of the vehicle fire described above.

Sincerely,

A handwritten signature in cursive that reads "Michael A. Weinand".

Michael A. Weinand
Claim Representative
State Farm Mutual Automobile Insurance Company
(320) 654-4417

MW/25/0130030

Pederson Enterprises



January 9, 1997

Mike Weinsand
State Farm Insurance
PO Box 550
St. Cloud, MN 56302

Re: 1985 Ford F150 - fire damage
SFI Claim #23-8485-057
PEI File #FDFR95Q4

Dear Mike:

This investigation took somewhat longer because I wasn't on site at the beginning of the dismantling of the interior of the vehicle.

I found that the plastic-coated steel shift cable had been routed against a main wire harness connector on the left firewall inside the cab. Movement of this shift cable against electrical wires in the harness caused a chaffing through of the insulation and thus an electrical shorting that lead to the fire inside the cab.

Movement of this cable comes from the movement of the transmission when the engine is running and when the shift lever is moved.

The pictorial section of this report depicts the details as to the origin of the fire.

SUMMARY:

This fire was caused by an electrical shorting induced by the misrouting of the shift cable against one main wire harness.

NOTE:

This is the second fire on a Ford F150 I have investigated caused in the same manner. Maybe Ford should be so advised.

Sincerely,


Walt Pederson

JAN 10 1997

Walt Pederson, Mechanical Failure Investigator

4600 64th St. S.E. • St. Cloud, Minnesota 56304 • Phone (320) 253-1991 • Fax (320) 253-9117

FORM-889-101-3648



MIKE WEINAND, STATE FARM INS
1995 FORD F 150 FIRE DAMAGED
CL# [REDACTED]

PHOTO 1
THE SHOP WHERE THE INVESTIGATION
TOOK PLACE.
THE ARVID BEYER FORD AGENCY IN
MORRIS MN.

THE DATE WAS 12/14/ & 12/19/96




PHOTO 2
NO DAMAGE WAS FOUND UNDER THE
HOOD OTHER THAN BLOWN FUSES.




PHOTO 3
SOME WORK HAD BEEN DONE AS TO
THE REMOVAL OF THE DASH BEFORE
I ARRIVED ON THE CASE.
THE DASH HAD BEEN PARTIALLY
REMOVED.

PAGE 2
MIKE WEINAND /STATE FARM INC.
CL # [REDACTED]
1995 FORD F 150



photo 4
AFTER THE DASH HAD BEEN REMOVED
FIRE CONCENTRATION TO THE
LEFT SIDE.



PHOTO 5
THE SHIFT CABLE IS ELONGATED
IN RED

THE BLACK ARROW POINTS TO THE
ELECTRICAL CONNECTOR THAT
THE SHIFT CABLE CAME IN CONTACT
WITH .

THIS PHOTO IS OF THE LEFT
SIDE OF THE FIRE WALL FROM
INSIDE THE TRUCK CAB.



PHOTO 6
THE WHITE CIRCLE IS OF SOME OF
THE ELECTRICAL WIRES MELTED
DUE TO THE CONTACTING BY THE
STEEL SHIFT CABLE.

THE RED ARROW POINTS TO THE
SAME COPPER NODULES THAT WERE
CAUSED BY MELTING COPPER WIRES
AS A RESULT OF THE SHORTING.

7
PAGE 3
MIKE WEEHANS STATE FARM INC
GLA [REDACTED]
1995 FORD F 150

PHOTO 7
PHOTO TAKEN FROM INSIDE THE CAB
ON THE LEFT SIDE.
NOTICE PLEASE :THE SHIFT CABLE
HAS NOW BEEN LOOPED OVER THE
BRAKE PEDEL.
THE WHITE LINE PARALLELS THE
BURNED ELECTRICAL CONTACT AREA.

8
PHOTO 8
THE SHIFT CABLE NOW REMOVED
FROM THE VEHICLE.

NOTICE PLEASE THE SINGLED OUT
STEEL STRAND OF THE CABLE.
THIS STRAND IS ENLARGED IN THE
NEXT PHOTO.

PHOTO 9
THE BLUE UNDERLINES SOME OF
THE AREA OF ELECTRICAL SHORT
CONTACT LEAVING THE COPPER
NODULES FROM SOME OF THE WIRES.



PAGE 4
MIKE WEINAND STATE FARM INS.
CL# [REDACTED]
1995 FORD F150

PHOTO 10 & 11
THE NEXT TWO (2) PHOTOS ARE
OF THE SAME FIRE WALL AREA
INSIDE A NEW FORD F150

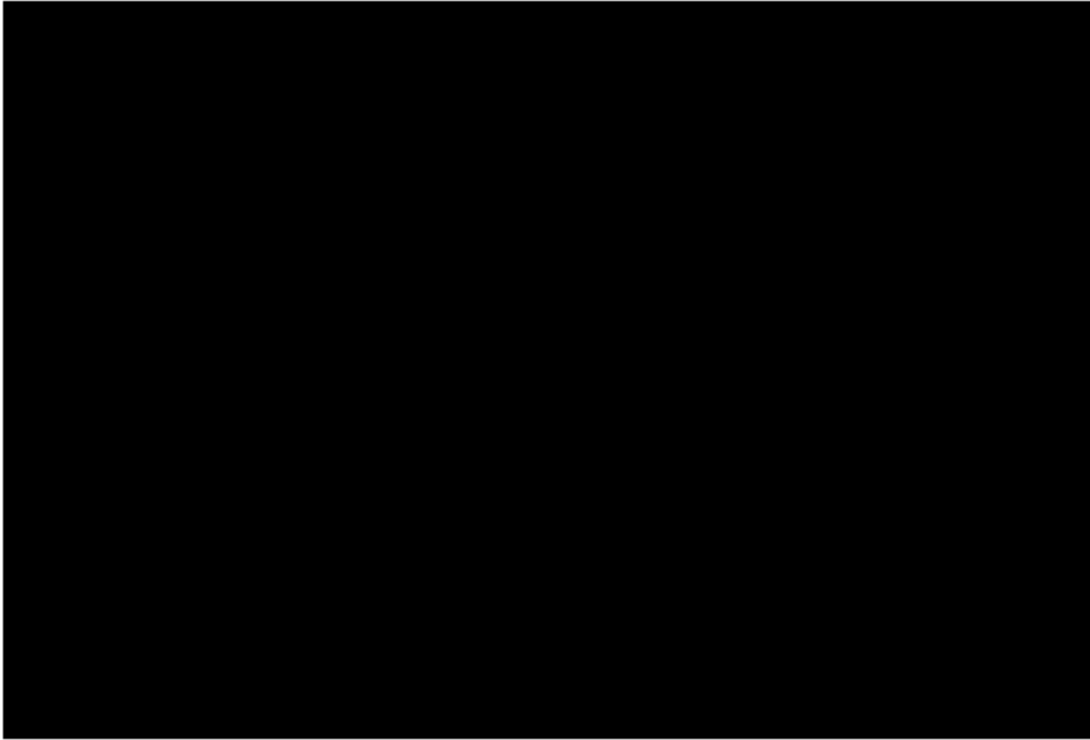
THE WHITE LINES ARE POINTING
TO THE SHIFT CABLE THAT COMES
UP FROM UNDER THE FLOOR CARPET.
.NOTICE PLEASE THE CONTACTING
OF THE WIRES IN THIS MAIN WIRE
HARNESS BY THE SHIFT CABLE.



P.S.
THE FIRE-DAMAGED FORD F150 IS
THE SECOND F150 WITH THE SAME
FIRE CAUSE THAT I HAVE
INVESTIGATED.

I RECOMEND THAT THE INFORMATION
IN THESE LAST TWO PHOTOS BE
PASSED ON TO THE PROPER
FOLKS AT FORD SO THE FUTURE
PRODUCTION COULD BE CORRECTED.

JAN 19 1997



State Farm Insurance Companies



March 22, 2002

FORD MOTOR COMPANY
RECEIVED
CLAIMS UNIT
MAR 27 2002
OFFICE OF THE
GENERAL COUNSEL

Claim Office
185 North Randall Road - Suite 5
Bellaire, Illinois 60510-9470
Phone: (830) 408-5000
FAX# (830) 406-5036

FORD MOTOR COMPANY
Parklane Towers West
Suite 400 3 Parklane Blvd
Dearborn, MI 48126 2568
CERTIFIED MAIL- RETURN RECEIPT REQUESTED

Our Claim Number: [REDACTED] VIP
Our Insured: [REDACTED]
Date of Loss: 11/12/01
Amount of Loss: \$12,444.45
Vehicle: 1998 Ford F150
VIN: 2FTZF1722W [REDACTED]
Mileage: 62,618
Loss Location: Manteno, IL
Your File: UNKNOWN

Dear Sirs:

The above vehicle was involved in a fire loss. Damage to the vehicle resulted in a loss the amount of \$12,444.45.

Our investigation indicates:

Cause of Loss: The fire originated in a short to ground, in wiring located on the left or drivers side dashboard. There is evidence of electrical faulting sufficient to ignite the wiring insulation into open flame.

Please accept this letter as notice of a subrogation claim in the amount stated above.

The vehicle is being held at an off site location, and is available for your inspection by appointment. If you wish an inspection of the vehicle, please contact me to arrange an appointment or you may have your inspector contact Steve Davison, our investigator directly at (830) 408-5035 to schedule the appointment.

Sincerely,

Barbara Edens
Claim Specialist/ V.I.P. Subrogation
(830) 627-8550
(830) 627-5674 FAX

In order to assist you in evaluating and processing the subrogation claim we are asserting, we may provide complete personal information about our customer. We are sharing this information to effect, administer, or enforce a transaction authorized by the customer. However, you are neither authorized nor permitted to: (1) use the customer information we provide for any purpose other than to evaluate and process the subrogation claim, or (2) disclose or share the customer information we provide for any purpose other than to evaluate and process the subrogation claim.

11/12/01
\$12,444.45
- 98 F-150
- VIN
- 62,618
- Manteno, IL

Photos for : 13-7539-381



RIGHT REAR



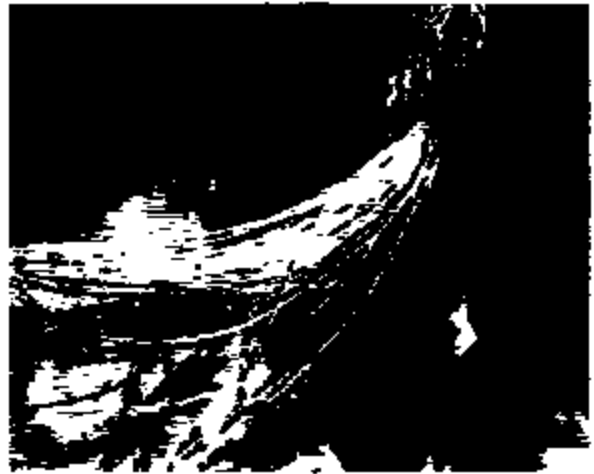
LEFT REAR

Sharon Williams

Photos for : 13-7599-381



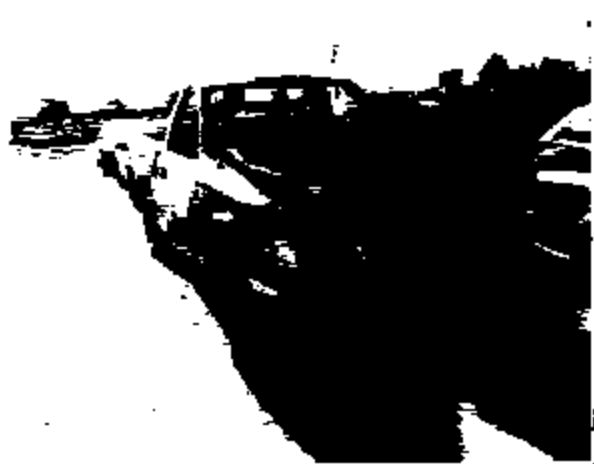
PASSENGER COMPARTMENT BURNED



DASH WIRING



LEFT FRONT



RIGHT FRONT

Photos for : 13-7539-381



PASSENGER COMPARTMENT BURNED



PASSENGER COMPARTMENT BURNED



PASSENGER COMPARTMENT BURNED



PASSENGER COMPARTMENT BURNED

Sharon Williams

ER05-005-LC1-3848

AIM NUI

IGINE C

Photos for : 13-7539-381



CLAIM NUMBER



ENGINE COMPARTMENT



ENGINE COMPARTMENT



VIN

INCIDENT REPORT

Manteno Fire Department

NFIRS-1

[] DELETE
[] CHANGE

A	FDID KB242	INCIDENT NO 01-100346	EXP NO 00	MO 11	DAY 12	YR 01	DAY OF WEEK Monday	ALARM TIME 2	ARRIVAL TIME 13:48:00	IN SERVICE 13:52:00	IN SERVICE 14:24:00	
B	TYPE OF SITUATION FOUND Vehicle Fire						TYPE OF ACTION TAKEN 13 Extinguishment				MUTUAL AID 1 Recd Given	
C	FIXED PROPERTY USE Uncovered Parking Area						IGNITION FACTOR 995 Undetermined				00	
D	CORRECT ADDRESS Manteno, IL						CO. KA	TWN MAN	ZIP CODE		CENSUS TRACT	
E	OCCUPANT NAME						TELEPHONE				ROOM/APT NO	
F	OWNER NAME						Address Schaumburg, IL				TELEPHONE	
G	METHOD OF ALARM FROM PUBLIC Telephone Direct			TYPE OF ALARM 1 Str Alarm			DISTRICT 0	SHIFT IN	STATION E	NO. ALARMS 1		1
H	911 USED E911		PERSONNEL RESPONDED 1		ENGINES RESPONDED 013		AERIAL APPARATUS 000		OTHER VEHICLES 002			

ALL INCIDENTS

I	NUMBER OF INJURIES FIRE SERVICE 000				OTHER 000				NUMBER OF FATALITIES FIRE SERVICE 000				OTHER 000			
---	--	--	--	--	-----------	--	--	--	--	--	--	--	-----------	--	--	--

CAS

J	COMPLEX Warehouse, Storage Complex						MOBILE PROPERTY TYPE 90 Passenger Vehicle						10											
K	AREA OF FIRE ORIGIN Undetermined						EQUIPMENT INVOLVED IN IGNITION 00 Vehicle						96											
L	FORM OF HEAT OF IGNITION Undetermined						TYPE OF MATERIAL IGNITED Undetermined						FORM OF MATERIAL IGNITED Undetermined						00					
M	METHOD OF EXTINGUISHMENT Preconnect w/Tank Water						LEVEL OF FIRE ORIGIN Grade to +8'						ESTIMATED LOSS						ESTIMATED VALUE					

ALL FIRES

N	NUMBER OF STORIES						CONSTRUCTION TYPE					
O	EXTENT OF FLAME DAMAGE						EXTENT OF SMOKE DAMAGE					
P	DETECTOR PERFORMANCE						SPRINKLER PERFORMANCE					
Q	IF SMOKE SPREAD BEYOND ROOM OF ORIGIN		TYPE OF MATERIAL GENERATING MOST SMOKE				AVENUE OF SMOKE TRAVEL					
R			FORM OF MATERIAL GENERATING MOST SMOKE									

STRUCTURE

S	IF MOBILE PROPERTY		YEAR 98	MAKE Ford	MODEL F150	SERIAL NO. P2FTZF17ZMGA	LICENSE NO.
T	IF EQUIPMENT INVOLVED IN IGNITION		YEAR 98	MAKE Ford	MODEL	SERIAL NO.	

[] CHECK IF COMMENTS

U	OFFICER IN CHARGE (NAME, POSITION, ASSIGNMENT) MLO'Keefe						DATE 11/12/2001					
	MEMBER MAKING REPORT (IF DIFFERENT FROM ABOVE) rtarrors						DATE 11/14/2001					



MAY 09 2005

BEGINNING OF CONTACT
05/07/2005

VOICE OF THE CUSTOMER TRACKING SYSTEM

08.00.04

REGION: 53 KANSAS CITY	OGC ISSUE	CASE NBR: 0350821235
VIN: 1FTZX18W1W	ZONE: B3	OPENED: 05/06/2005
	ENGINE: W VEH TYPE: T	CLOSED: 05/06/2005

LAST NAME:		FIRST NAME:		STATUS:	CLOSED
TITLE:				MI:	
ADDRESS:					
CITY:	WEST DES MOINES	STATE:	IA	ZIP:	
HOME PHONE:					
MODEL YEAR:	1998	MODEL:	F150 4X4 SUPERCAB PICKUP		
MILEAGE:	82000				
DEALER NAME:	CHARLES GABUS FORD	SALES CODE:	F53032	P & A:	03334
REASON CODE:	0792 LEGAL - ACCIDENT / FIRE				
SYMPTOMS:	704135 FIRE/SMOKE VISIBLE FLAME CARGO/BED AREA				

ORIGIN: CAC13B - US CONCERN CASE BASE COMMUNICATION: PHONE
 ACTION: 705 - CONTACT ADVANCED TO OGC
 DOCUMENT: ANALYST: ACRISTA3 ALEX CRISTALES

FORD MOTOR COMPANY
 RECEIVED
 CLAIMS UNIT
 MAY 09 2005
 OFFICE OF THE
 GENERAL COUNSEL

DATE: 05/06/2005 TIME: 17.11.39:
 ACTION DATA/COMMENTS:

CUSTOMER SAID: CUST STATES THAT 04/14 HE PARKED VEH AND WENT INSIDE - 16 MIN LATER HEARD HORN, LOOKED OUTSIDE AND VEH WAS ON FIRE --- FIRE DPT STATES POSSIBLE ELECTRICAL THAT STARTED AT PSGR TAIL LAMP - CUST ALSO STATES THAT HE LOST MOST OF HUNTING GEAR- FIRE WAS ABOUT 3 WEEKS AGO- MENTIONS IT MELTED THE SIDE OF THE GARAGECRO ADVISED: I WILL FORWARD THIS INFORMATION TO THE FORD OGC DEPARTMENT. YOU WILL BE CONTACTED WITHIN 3-5 BUSINESS DAYS.

ISSUE LIST

Last Handling Date/ Issue Status	Name/ Reason Desc	Vin/ Case No.	Model Year and Vehicle Line	Issue Type
5/6/2005 CLOSED	[REDACTED] RECALL/DNP - VEHICLE INVOLVEMENT	1FTZX18W1W[REDACTED] 350821235	1998 F-SERIES	02
5/6/2005 CLOSED	[REDACTED] LEGAL - ACCIDENT / FIRE	1FTZX18W1W[REDACTED] 350821235	1998 F-SERIES	10
5/5/2005 CLOSED	[REDACTED] CORRESPONDENCE - CORRESPONDENCE	1FTZX18W1W[REDACTED] 350821235	1998 F-SERIES	02
5/3/2005 CLOSED	[REDACTED] MISC INQUIRY - GENERAL/OTHER	1FTZX18W1W[REDACTED] 350821235	1998 F-SERIES	02

ER05-006-L01-3852

All Action Details for Issue

Print

VIN: 1ETZY1RW1W5 [REDACTED] Year: 1998 Model: F-SERIES Case: 350821235
 Name: [REDACTED] Owner Status: Subsequent WSD: 1997-10-02
 Symptom Desc: FIRE/SMOKE VISIBLE FLAME CARGO/BED AREA Primary Phone: [REDACTED]
 Reason Desc: RECALL/ONP - VEHICLE INVOLVEMENT Secondary Phone: [REDACTED]
 Issue Type: 02 INFORMATION Issue Status: CLOSED

Action: ADVISE CUST NO FSA'S AT THIS TIME

Dealer: 03334 CHARLES GABUS FORD

Origin Desc: US INQUIRY CASE BASE

Odometer: 62000 MI

Comm Type: PHONE

Analyst Name: ALEX CRISTALES

Analyst: ACRISTA9

Action Date: 05/08/2005

Action Time: 17:19:59.238

Action Data: No

Comments CUSTOMER SAID: CUST STATES THAT 04/14 HE PARKED VEH AND WENT INSIDE -- 15 MIN LATER HEARD HORN, LOOKED OUTSIDE AND VEH WAS ON FIRE -- FIRE DPT STATES POSSIBLE ELECTRICAL THAT STARTED AT PSGR TAIL LAMP -- CUST ALSO STATES THAT HE LOST MOST OF HUNTING GEAR- FIRE WAS ABOUT 3 WEEKS AGO- MENTIONS IT MELTED THE SIDE OF THE GARAGEDEALER SAID: CHARLES GABUS FORD, INC.4545 MERLE HAY ROADES MOINES, IA 60310TEL: (515) 270-0707FAX: (515) 270-2182DISTANCE: 5.40 MILESCRC ADVISED: VEHICLE IS NOT INVOLVED IN ANY RECALL/CSP AT THIS TIME.

E985-085-LC1-3653

All Action Details for Issue

Print

VIN: 1FTZX18W1W [REDACTED] Year: 1998 Model: F-SERIES Case: 350821235
 Name: [REDACTED] Owner Status: Subsequent WSD: 1997-10-02
 Symptom Desc: FIRE/SMOKE VISIBLE FLAME CARGO/BED AREA Primary Phone: [REDACTED]
 Reason Desc: LEGAL - ACCIDENT / FIRE Secondary Phone: [REDACTED]
 Issue Type: 10 OGC Issue Status: CLOSED

Action: CONTACT ADVANCED TO OGC
 Dealer: 03334 CHARLES GABUS FORD Origin Desc: US CONCERN CASE BASE
 Odometer: 82000 MI Conn Type: PHONE
 Analyst Name: ALEX CRISTALES Analyst: ACRISTAS
 Action Date: 05/08/2005 Action Time: 17.11.39.284 Action Data: No

Comments CUSTOMER SAID: CUST STATES THAT 04/14 HE PARKED VEH AND WENT INSIDE - 15 MIN LATER HEARD HORN, LOOKED OUTSIDE AND VEH WAS ON FIRE - FIRE DPT STATES POSSIBLE ELECTRICAL THAT STARTED AT PSGR TAIL LAMP - CUST ALSO STATES THAT HE LOST MOST OF HUNTING GEAR- FIRE WAS ABOUT 3 WEEKS AGO- MENTIONS IT MELTED THE SIDE OF THE GARAGECRC ADVISED: I WILL FORWARD THIS INFORMATION TO THE FORD OGC DEPARTMENT. YOU WILL BE CONTACTED WITHIN 3-5 BUSINESS DAYS.

EA05-005-LC1-3854

All Action Details for Issue

Print

VIN: 1FTZX1R1W1W0	Year: 1998	Model: F-SERIES	Case: 350821235
Name: [REDACTED]	Owner Status: Subsequent	WSD: 1997-10-02	
Symptom Desc: FIRE/SMOKE VISIBLE FLAME CARGO/BED AREA		Primary Phone: 616-778-0431	
Reason Desc: LEGAL - ACCIDENT / FIRE		Secondary Phone: 515-778-0431	
Issue Type: 10 OGC	Issue Status: CLOSED		

Action: CONTACT ADVANCED TO OGC		
Dealer: 03334 CHARLES GABUS FORD		Origin Desc: US CONCERN CASE BASE
Odometer: 82000 MI	Comm Type: PHONE	
Analyst Name: ALEX CRISTALES	Analyst: ACRISTA3	
Action Date: 05/06/2005	Action Time: 17.11.39.284	Action Data: No

Comments CUSTOMER SAID: CUST STATES THAT 04/14 HE PARKED VEH AND WENT INSIDE - 15 MIN LATER HEARD HORN, LOOKED OUTSIDE AND VEH WAS ON FIRE - FIRE DPT STATES POSSIBLE ELECTRICAL THAT STARTED AT P&GR TAIL LAMP - CUST ALSO STATES THAT HE LOST MOST OF HUNTING GEAR- FIRE WAS ABOUT 3 WEEKS AGO- MENTIONS IT MELTED THE SIDE OF THE GARAGECRC ADVISED: I WILL FORWARD THIS INFORMATION TO THE FORD OGC DEPARTMENT. YOU WILL BE CONTACTED WITHIN 3-5 BUSINESS DAYS.

E825-025-LC1-3855

All Action Details for Issue

Print

VIN: 1FTZX18W1W[REDACTED]	Year: 1998	Model: F-SERIES	Case: 350821235
Name: [REDACTED]	Owner Status: Subsequent	WSD: 1997-10-02	
Symptom Desc: FIRE/SMOKE VISIBLE FLAME CARGO/BED AREA		Primary Phone: [REDACTED]	
Reason Desc: LEGAL - ACCIDENT / FIRE		Secondary Phone: [REDACTED]	
Issue Type: 10 OGC	Issue Status: CLOSED		

Action: CONTACT ADVANCED TO OGC		Origin Desc: US CONCERN CASE BASE
Dealer: 03334 CHARLES GABUS FORD		
Odometer: 62000 MI	Comm Type: PHONE	
Analyst Name: ALEX CRISTALES	Analyst: ACRISTA3	
Action Date: 05/08/2005	Action Time: 17.11.38.284	Action Data: No

Comments CUSTOMER SAID: CUST STATES THAT 04/14 HE PARKED VEH AND WENT INSIDE -- 15 MIN LATER HEARD HORN, LOOKED OUTSIDE AND VEH WAS ON FIRE -- FIRE DPT STATES POSSIBLE ELECTRICAL THAT STARTED AT PSGR TAIL LAMP -- CUST ALSO STATES THAT HE LOST MOST OF HUNTING GEAR- FIRE WAS ABOUT 3 WEEKS AGO- MENTIONS IT MELTED THE SIDE OF THE GARAGECRC ADVISED: I WILL FORWARD THIS INFORMATION TO THE FORD OGC DEPARTMENT. YOU WILL BE CONTACTED WITHIN 3-5 BUSINESS DAYS.

ERR5-885-LC1-3858

All Action Details for Issue

Print

VIN: 1FTZX16W1W1 [REDACTED] **Year:** 1998 **Model:** F-SERIES **Case:** 350621235
Name: [REDACTED] **Owner Status:** Subsequent **WSD:** 1997-10-02
Symptom Desc: [REDACTED] **Primary Phone:** [REDACTED]
Reason Desc: CORRESPONDENCE - CORRESPONDENCE **Secondary Phone:** [REDACTED]
Issue Type: 02 INFORMATION **Issue Status:** CLOSED

Action: E-MAIL SENT E-MAIL TO CALL BACK**Dealer:****Odometer:** 1 MI**Analyst Name:** DOUGLIN QUENTIN**Action Date:** 05/05/2005**Comm Type:** EMAIL**Analyst:** CDOUGLIN**Action Time:** 19.01.49.527**Origin Desc:** MANUAL - EMAIL**Action Data:** No

Comments: CUSTOMER SAID: 1-19VN65 — CUST STATES THAT 04/14 HE PARKED VEH AND WENT INSIDE — 15 MIN LATER HEARD HORN, LOOKED OUTSIDE AND VEH WAS ON FIRE — FIRE DPT STATES POSSIBLE ELECTRICAL THAT STARTED AT PSGR TAIL LAMP — CUST ALSO STATES THAT HE LOST MOST OF HUNTING GEAR — SEEKING TO DISCUSS FURTHER WITH FMCDEALER SAID: NONECRC ADVISED: SENT E-MAIL TO CALL BACK

EPC5-005-LC1-3657

All Action Details for Issue

Print

VIN: 1FTZX18W1W [REDACTED] Year: 1998 Model: F-SERIES Case: 350821235
 Name: [REDACTED] Owner Status: Subsequent WSD: 1997-10-02
 Symptom Desc: [REDACTED] Primary Phone: [REDACTED]
 Reason Desc: MISC INQUIRY - GENERAL/OTHER Secondary Phone: [REDACTED]
 Issue Type: 02 INFORMATION Issue Status: CLOSED

Action: AS PER TEAM LEADER
 Dealer: [REDACTED] Origin Desc: MANUAL - PHONE CSR
 Odometer: 62000 MI Comm Type: EMAIL
 Analyst Name: MORGAN PHILIP Analyst: PMORGA48
 Action Date: 05/03/2005 Action Time: 09:44:41.778 Action Data: Yes

Comments CUSTOMER SAID: 1-19VN65 --- CUST STATES THAT 04/14 HE PARKED VEH AND WENT INSIDE - 15 MIN LATER HEARD HORN, LOOKED OUTSIDE AND VEH WAS ON FIRE --- FIRE DPT STATES POSSIBLE ELECTRICAL THAT STARTED AT PSGR TAIL LAMP --- CUST ALSO STATES THAT HE LOST MOST OF HUNTING GEAR --- SEEKING TO DISCUSS FURTHER WITH FMCDEALER SAID: NONE

<u>Data Element Name</u>	<u>Data Value</u>
TEAM LEADER NAME	AKHAN33

ER05-005-LC1-3650

FIRE INVESTIGATION REPORT

DALLAS FIRE DEPARTMENT
Arson and Fire Investigation

2014 Main Street, Room 104
Dallas, Texas 75201

Phone Number: (214) 670-4312
Fax Number: (214) 670-1650

(2-11)

Date: 8-12-2002 Time of Alarm: 23:45 District/Shift: 3-B Map/Sec: 46F

Incident Number: 071925 Investigator/Employee Number: Baker 07857

Address: [REDACTED]

Apartment / Suite Number: _____ Exposure: _____ Same Building: _____

Business Name: _____

Property Owner: [REDACTED] Re: [REDACTED]

Occupants: N/A Rep: _____

Type of Incident:	Description of Incident:		
Structure <input type="checkbox"/>			
Non-Structure <input type="checkbox"/>			
Criminal Attempt <input type="checkbox"/>	Terroristic Threat <input type="checkbox"/>	False Alarm <input type="checkbox"/>	
Injury <input type="checkbox"/>	Death <input type="checkbox"/>		
Multiple Alarm <input type="checkbox"/>	Call: <u>23:54</u> Call	Call: _____ Call	Call: _____ Call
Vehicle <input type="checkbox"/>	Year: <u>1997</u>	Make: <u>FORD</u>	Model: <u>F150</u> VIN: <u>1FTDX1766VH</u>
Cause: <u>ELECTRICAL MALFUNCTION - ENGINE COMPARTMENT</u>			

Fire Loss Information

	Building <input type="checkbox"/> Vehicle <input checked="" type="checkbox"/>	Content
Loss Estimate	\$7750	200
Estimated Value	7800	200
Insurance Coverage	<div style="border-left: 1px solid black; border-right: 1px solid black; border-bottom: 1px solid black; width: 100%; height: 100%;"></div>	
Insurance Company		
Policy Number / Date		
Adjuster's Loss Estimate		
Company Adjuster		
Public Adjuster		
Insurance Agent		

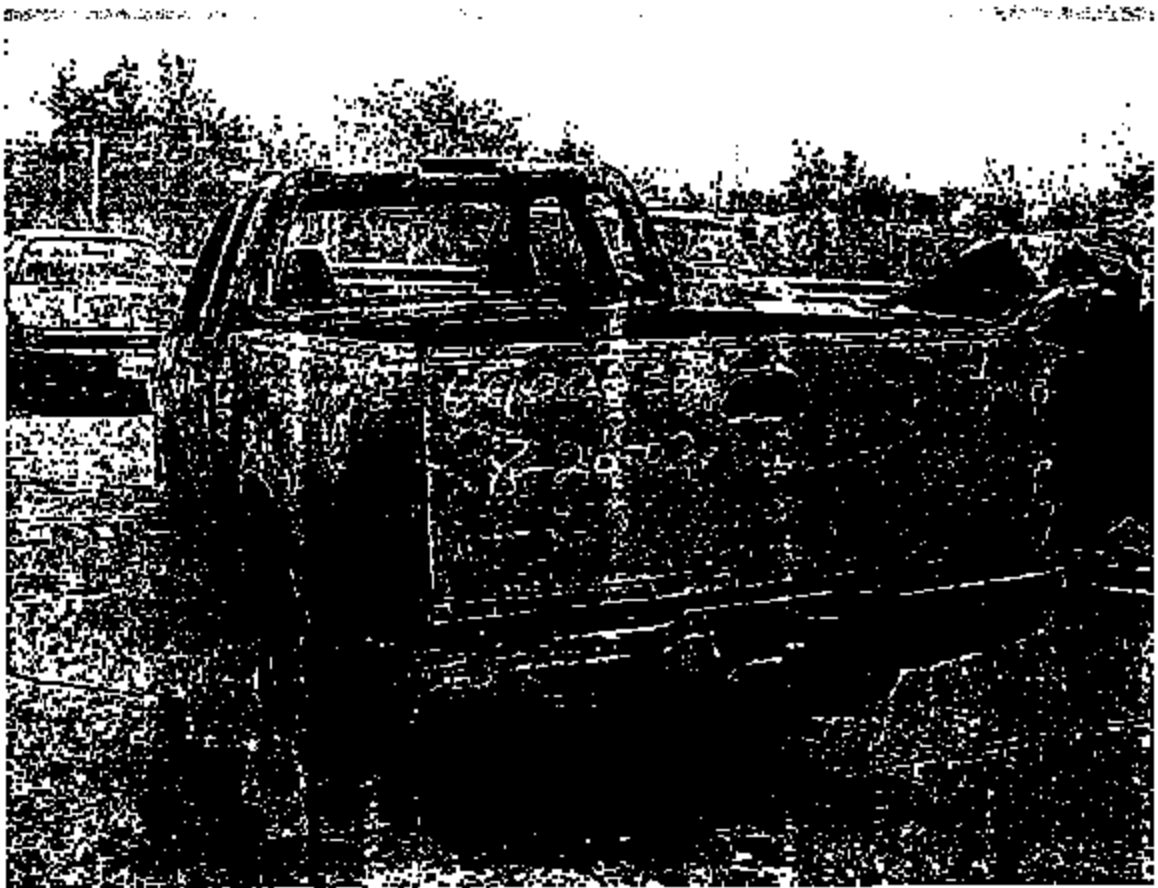
Assigned DFD 308 Reviewed Entered Completed Supp. Review 7/6/09 9:02

DFD 308 (Revised 1/97)



10/8/2007

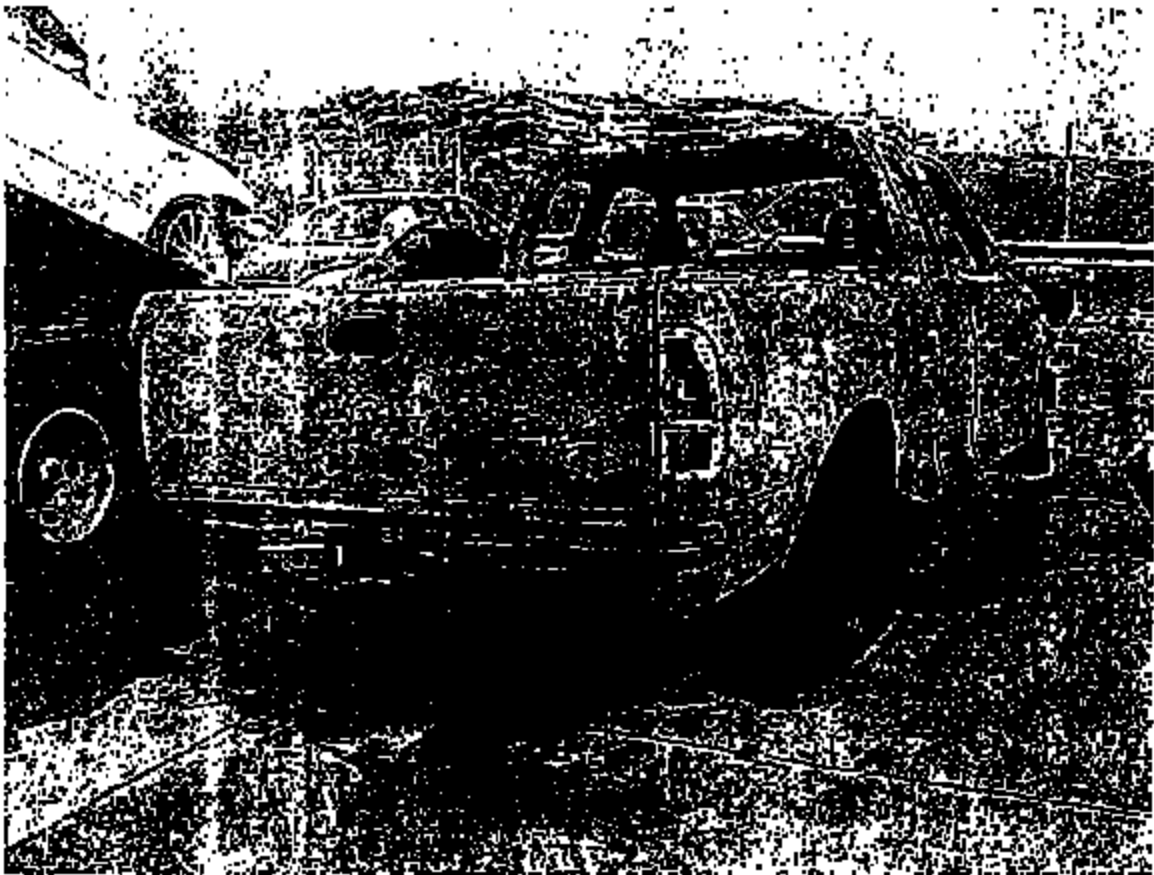
ERG5-005-LC1-3880



[REDACTED]

ER05-005-LC1-3661

10/8/2002



10/8/2012

ER05-085-LC1-3862



11



10/8/2002

EA85-885-LC1-3663



Unified
Investigations & Sciences, Inc.

223 E. Greenbriar Lane
Dallas, Texas 75203-1013
214-946-8989
Fax 214-946-8586

PRIVILEGED AND CONFIDENTIAL

August 26, 2002

Report Number One

PREPARED FOR: Allstate Insurance Company
8675 Freepoint Parkway, Building E-2
Irving, Texas 75063

ATTENTION: Ms. Heather Williams

INSURED: [REDACTED]

DATE OF LOSS: August 12, 2002

LOSS LOCATION: [REDACTED] Dallas, Texas

POLICY NUMBER: [REDACTED]

CLAIM NUMBER: [REDACTED]

UIS FILE NUMBER: TX01-04687

THIS REPORT FURNISHED AS PRIVILEGED AND CONFIDENTIAL TO ADDRESSEE, RELEASE TO ANY OTHER COMPANY,
CONCERN OR INDIVIDUAL IS THE SOLE RESPONSIBILITY OF ADDRESSEE.

*Photos of
both vehicles
and
polar*

Insured: [REDACTED]
UIS File No.: TX01-04687

ASSIGNMENT

The assignment was received August 14, 2002, and the investigation commenced the same day. Instructions were to conduct an origin and cause investigation.

DETERMINATION OF ORIGIN AND CAUSE

This fire cause was accidental. The area of first burning involved the ABS module located in the left lower portion of the engine compartment. The cause was due to overheating and failure of the electrical wiring serving this component.

Information and factors available to establish origin:

1. Area of greatest heat and fire damage
2. Patterns of flame spread
3. Areas of total collapse

Information and factors available to establish cause:

1. Single area of origin
2. No unusual or unexpected accelerated burn
3. Arc damaged wiring found in the ABS system remains
4. No other possible reason or cause found

FIRE SCENE EXAMINATION

Fire scene examination involved three heavily damaged vehicles parked in the driveway. Also damaged in this burning was a wood frame single wide roofed carport that was approximately 12-foot wide and 35-foot long. This structure was located along the north side of the property lot and faced in a westerly direction.

Radiant heat damage was noted along the north wall and roofline of the insured's residence and also along the southeast corner of the soffit and roof of the residence at [REDACTED]. Fire was mainly limited to the burning exterior wood and roof surfaces, but that both residences received substantial smoke staining in the interior portions of the structure.

The insured [REDACTED] numerous family members and friends were located on the property lot during this fire scene examination. Field Supervisor Mark Whatley, Special Investigators Mike Berres and David Sutphin and Engineer Richard Schulze assisted in various portions of this fire scene examination. No adverse conditions were encountered during this inspection and a thorough and accurate review of the fire scene was conducted.

Three vehicles located in the driveway of the residence were heavily damaged by fire. The eastern most parked vehicle, which would have been located in the rear of the drive way was a 1997 Ford

Insured: [REDACTED]
UIS File No.: TX01-04687

Expedition Sport Utility Vehicle bearing a license number of [REDACTED] and a VIN of 1FMBU17L6V[REDACTED]. The next vehicle west and located in the middle portion of the carport was a 1997 Ford F-150 extended cab pick-up bearing a license plate number of [REDACTED] and a VIN number of 1FTDX1766VK[REDACTED]. The last vehicle and most western positioned of the three vehicles was a 1993 Mercury Topaz 4-door sedan bearing a license number of [REDACTED] and a VIN of 1MEPN36U2PK[REDACTED]. All three of these vehicles were heavily damaged by fire.

Information specified in the origin and cause caption of this reported revealed burning first occurred in the left lower portion of the engine compartment of the Ford F-150 extended cab pick-up. Burning initially involved the anti-lock braking system module with fire communicating upward from this point along the left side of the engine block. Flames also spread laterally throughout the engine area and communicated into the interior portions of the truck by way of conducted heat and various utility passages. After substantial flame spread had occurred within the vehicle, the hood of this truck melted and gave way allowing vertical ventilation of the flames, which in turn set fire to the above wood frame structural members of the carport. The carport became substantially involved with flames and allowed lateral communication to the roof and soffit areas of the adjacent structures both north and south from this structure. Also, during this burning the Ford Expedition and Mercury Topaz vehicle received substantial heat and fire damage.

Careful review of the remains in and around the left side portion of the Ford Pick-up revealed several points of concentrated heat and arc damage to electrical wiring. No other possible heat or ignition source was developed during this fire scene examination.

All known facts and circumstances reveal the cause of this fire as accidental due to electrical wiring failure in and around the area of the ABS system module. No other reason or cause was found for this fire.

INVESTIGATION

• *Discovery*

The insured's son [REDACTED] was sleeping in the rear bedroom of the home located in the northeast corner of the structure. At around 11:30 p.m. he heard a loud explosive sound and looked out his bedroom window and saw the truck burning. At that time he could clearly see flames burning vertically upward from the engine compartment area of the truck. He promptly alerted his parents of the fire, and the entire family fled the home.

The insured, [REDACTED] stated that at around 7:30 to 8:00 p.m. he had moved and parked the vehicles under the carport and returned back inside the home. Later that night his son [REDACTED] came running into the bedroom yelling that the truck was on fire outside. He and his wife then gathered up the family and fled the home as the fire began to build and spread along the structure. At the same time the neighbor just north of them had also heard the loud explosion and had dialed 9-1-1 and reported the fire.

Insured: [REDACTED]

UIS File No.: TX01-04687

The insured had related that he has not had any mechanical problems with the truck and that he had bought it used with approximately 48,000 miles. He further related that he did all the preventative maintenance work on the truck and that it has not been worked on by any outside vendors or businesses.

▪ *Fire Officials*

Responding firefighters were off shift and not available for interview during this inspection.

COMMENTS

All known facts and circumstances support the cause of this fire being accidental due to failure of the anti-lock braking system module. Remains of arc damaged wiring support the cause of the fire as electrical failure of the wiring in the vicinity of this component. I will call you for any additional assignment instructions after you have received and reviewed this initial report.

EXHIBITS

1. Vehicle Inspection Report
2. Seventy-two photographs with Photograph Explanation Sheet
3. Photograph negatives mailed under a separate cover

Richard Taylor
Special Investigator
Unified Investigations & Sciences, Inc.
214-946-8989 or 800-615-4840

RECEIVED MAY 4 2004

HASTEN & HANSEN, ATTORNEYS AT LAW

3825 W. GREEN OAKS BLVD * STE 250 ARLINGTON, TX 76016 * 817/429-0956 FAX 817/496-4605

JEFFREY E. HANSEN
EMAIL: jeff@hastansen.com

April 30, 2004

Shawn L. Norton
Claims Analyst
Office of the General Counsel
Ford Motor Company
Three Parklane Boulevard, Suite 300
Dearborn, MI 48126-2568

RE: Insured: [REDACTED]
Date of Loss: 8/12/02
Allstate Claim Number: [REDACTED]
Your Insured: FORD
Your Ref. Number: [REDACTED]
Amount of Loss: \$24,482.07

Dear Ms. Norton:

I am in receipt of your letter dated April 19, 2004 and would like to respond.

I have provided to you the Fire investigation Report prepared by Unified. I would refer you to photograph 60 which clearly shows arc damage to wiring from the anti-lock brake system module. This arcing is the result of the malfunction which caused the fire. This is substantial evidence of a defect in the ABS Braking System which caused the fire. As a result, I am confident that we will prevail at time of trial.

I would also note that there are a number of other items damaged as a result of the fire, including the home and other personal property of [REDACTED]. As a result, any defense based upon the economic loss rule will not be available to you.

The total amount of Allstate's claim is \$24,482.07 which represents amounts reimbursed their insureds for two (2) Ford vehicles which were insured through Allstate. While I acknowledge the subject vehicle had over 90,000 miles on it, this is no excuse and certainly is not excuse for it to catch fire. I also note your allegation that I have failed to provide maintenance history information. I speculate insureds' vehicles were serviced at Ford for a substantial period of time and therefore this information is available to you via access to your database.

J:\(JEH Clients)\(Allstate)\Trejo, Francisco\Correspondence\L-Norton, Shawn 04-30-04.doc

ER05-005-LC1-3868

Norton, Shawn
April 30, 2004
Page 2

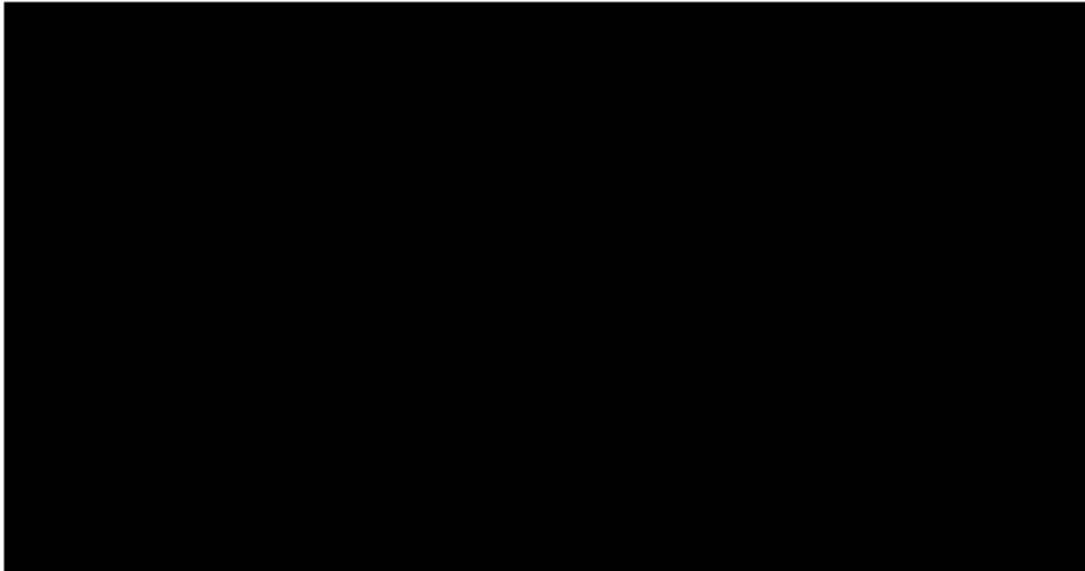
In response to your counter-offer, I am authorized to settle this case for \$18,000.00. I would greatly appreciate it if you would review this counter-offer and contact me with your response.

Very truly



Jeffrey E. Hansen

JEH:vj



Prepared For: **LITTLETON CLAIMS SERVICE**
Attention: **Mr. Jeff Bode**
Insured: **[REDACTED]**
Date of Loss: **March 21, 1999**
Investigator: **Scott Rogers**
Policy No.: **N/A**
Claim No.: **[REDACTED]**
EFI File: **94601-90324**



EFI

Engineering and Fire
Investigations

EFI

2218 North Park Drive
Kingwood, Texas 77339
(281) 358-1061
(800) 776-5930

PRIVILEGED AND CONFIDENTIAL
Report Number One
April 5, 1999

PREPARED FOR: Littleton Claims
P.O. Box 163627
Austin, Texas 78716

ATTENTION: Mr. Jeff Bode

INSURED: [REDACTED]

DATE OF LOSS: March 21, 1999

LOSS LOCATION: San Antonio, Texas [REDACTED]

POLICY NUMBER: N/A

CLAIM NUMBER: [REDACTED]

INVESTIGATOR: Scott Rogers

EFI FILE: 94601-90324

**THIS REPORT FURNISHED AS PRIVILEGED AND CONFIDENTIAL TO ADDRESSEE.
RELEASE TO ANY OTHER COMPANY, CONCERN OR INDIVIDUAL IS SOLELY THE
RESPONSIBILITY OF ADDRESSEE.**

Insured: [REDACTED]

ASSIGNMENT

The assignment was received on March 22, 1999 with instructions to conduct a cause and origin investigation. The assignment commenced on March 24, 1999.

ENCLOSURES

1. Vehicle Examination Report;
2. Photographs (32) with explanation sheet;
3. Diagram with overlays;
4. Fire Report;
5. Maintenance Records for F150 Truck; and,
6. Photograph negatives.

FIRE SCENE EXAMINATION

The fire scene examination was conducted on March 24, 1999. The risk was photographed, and a field diagram was drawn at that time. Present during portions of the scene examination were [REDACTED]

Alterations to the fire scene include the removal of the vehicle from 804 Lillis in Denison, Texas to [REDACTED] Texoma Parkway in Sherman, Texas. There were no adverse conditions affecting the examination, other than the above alterations. There were no adverse conditions affecting the examination. The above conditions and alterations did not prevent an accurate determination of cause.

The risk was secure at the time of the fire.

The quantity and quality of the contents at the risk could not be established because the contents had been removed prior to examination.

Exterior examination of the risk revealed the heaviest exterior damage was located on the front portion of the vehicle including the hood, grille assembly and the two front fenders. The fire vented through the upper air grille located adjacent to the windshield and the hood. The lowest exterior fire damage was at the driver side tire and wheel components.

Insured: [REDACTED]

The fire originated on the driver side of the engine compartment. The fire spread from the area around the fuse panel compartment on the driver side adjacent to the master brake assembly. The smoke spread from the engine area to the interior of the vehicle via the firewall. The spread of fire was normal for the fire load. The generation of smoke was consistent with the type of fire load. The heaviest smoke was in the engine compartment with the least being in the interior of the vehicle. The plastic and petroleum saturated components within the engine area generated tremendous amounts of smoke and migrated to the interior of the vehicle.

The physical evidence and witness testimony indicate the fire originated in the engine compartment on the driver side area. There was a V-pattern on the driver side engine area. The apex of the V-pattern was in the area of the fuse panel box. The lowest fire damage was to the driver side firewall and the tire. The heaviest damage to the engine compartment was on the driver side. The heaviest heat stress to the metal of the fuel injection system was on the top driver side. The heaviest damage to the ignition wiring harness was on the driver side below the fuse panel box. The heaviest damage to the battery and battery cables was on the driver side and the top portion. The heaviest heat stress to the metal of the radiator and fan shroud components was on the top driver side. Subsequent investigation revealed the first fire was witnessed by [REDACTED] parts manager, who saw the first fire in the engine compartment and saw the driver side tire had already exploded.

The area was not scanned with a hydrocarbon detector. There was no evidence of incendiary.

Available heat and possible ignition sources in the origin area include electrical wiring, spontaneous ignition and incendiary. There was no evidence of malfunction, such as arcing and shorting, during the examination of the interior fuse panel. There was no evidence of malfunction, such as arcing and shorting, during the examination of the battery and battery cables. The fuel system was removed from the area of origin by approximately 2 feet. The battery was removed from the area of origin by approximately 4 feet. The interior fuse panel was removed from the area of origin by approximately 2 feet. Subsequent investigation revealed the vehicle was not in use at the time of the fire and had not been in use for approximately 2 hours. Examination of the gas fuel lines revealed no evidence of concentrated heat, break or leakage. The burn patterns were not indicative of a smoking related fire. There was no evidence to indicate an incendiary fire. The electrical wiring harness on the driver side cannot be eliminated as a cause.

The metal connectors which were plugged into the fuse panel box attached to the driver side firewall exhibited electrical fault or failure. The connectors had melting to the ends which are indicative to an electrical short or arcing.

The truck was manufactured by Ford Motor Company. The model number is F150 XLT and the serial number is 1FTEH15NXTK [REDACTED]. The company can be reached at the Ford Motor Division.

Insured: [REDACTED]

INVESTIGATION

Daryl Crittendon is the parts manager with [REDACTED]. The following information was received from Daryl Crittendon:

Daryl Crittendon and his wife were watching television around 8:30 p.m. when he heard a loud explosion. Mr. Crittendon went to investigate and found the truck was on fire in the engine area. The driver side tire had already exploded. Daryl Crittendon had gone to the video store earlier and had driven the vehicle, which did not show any problems during the outing. His drivers use the truck for pick up and deliveries during the course of the workday. The drivers reported the vehicle was sluggish and was put in for repairs about a week prior. The vehicle had minor work performed and was put back into service. (The vehicle maintenance history is in the enclosures.)

DETERMINATION OF CAUSE AND ORIGIN

This is an accidental fire. The fire originated on the driver side of the engine compartment in the electrical wiring. The available evidence indicates the fire was caused by a fault or failure in the wiring connectors located at the fuse panel box situated on the firewall of the driver side engine compartment.

Evidence available to establish origin:

1. Burn patterns;
2. Location of heaviest damage;
3. Location of lowest damage;
4. Location of heaviest heat stress;
5. V-patterns;
6. Location of melted metals;
7. Witness testimony; and,
8. Firefighter testimony.

94601-90324

-4-

April 5, 1999

Insured: [REDACTED]

Evidence available to establish cause:

1. Burn patterns;
2. Damage to components;
3. Elimination of other causes;
4. Witness testimony; and,
5. Firefighter testimony.

COMMENTS

I will hold this file in abeyance and contact you for further instructions. In the interim, you may contact me through the Texas Service Center or at the number listed below.

Scott Rogers
Investigator
Harper, TX
830-864-4056

94601-90324

-5-

April 5, 1999

Insured: [REDACTED]

PHOTOGRAPH DESCRIPTION SHEET

1. Driver side.
2. Front.
3. Front passenger.
4. Rear with license plate.
5. Truck bed with debris.
6. Driver interior front.
7. Driver interior back.
8. Passenger interior front.
9. Passenger interior back.
10. Identification tag.
11. Engine compartment front.
12. Engine compartment driver side.
13. Engine compartment passenger side.
14. Dash area and burn through.
15. Oil level stick.
16. Power steering unit.
17. Brake assembly.
18. Transmission level stick.
19. Battery and cables.

6885-005-LC1-3678

94601-90324

-6-

April 5, 1999

Insured: [REDACTED]

20. Oil level.
21. Transmission fluid level.
22. Heavy burn to wiring on driver side engine compartment.
23. Fuse panel box on driver side and area of origin.
24. Wiring connector from fuse box with signs of electrical activity.
25. Wiring from driver side engine area.
26. Under side of fuse panel box.
27. Burn patterns to distributor on driver side.
28. Major wiring harness to driver side.
29. Heater debris in truck bed.
30. Debris in truck bed.
31. Air system debris from engine compartment.
32. Front windshield and heat patterns.

ER85-885-LC1-3877



EPI

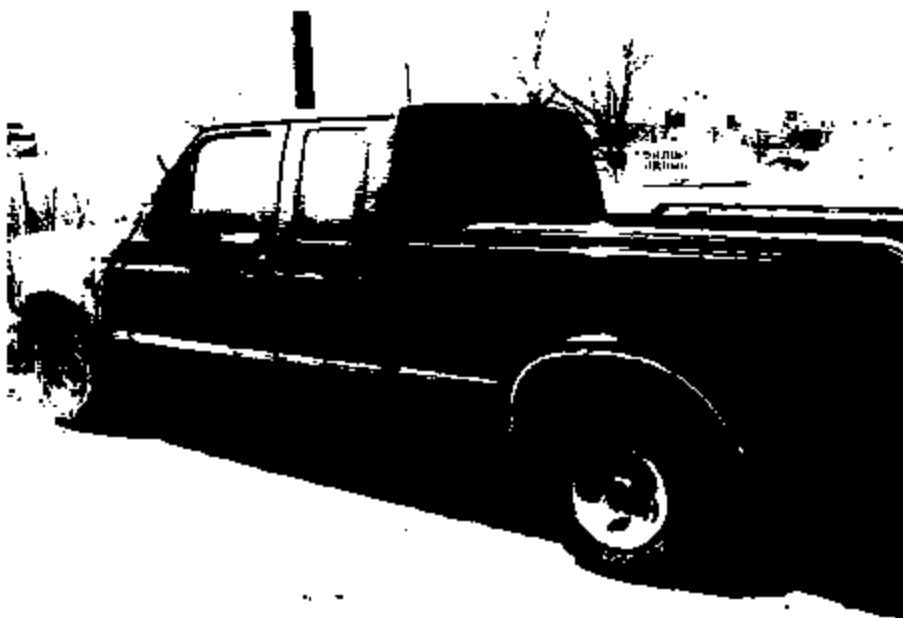
Engineering and Fire
Investigations

Photo Sheet

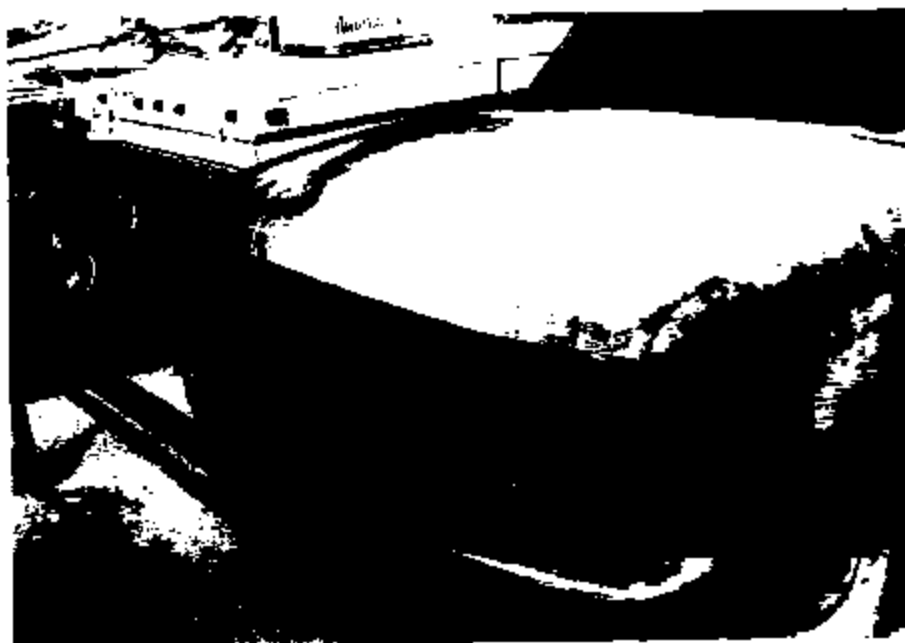
ENCLOSURE 2

EPI No.: 94001-00324

Insured: [REDACTED]



No. 1



No. 2




EF

Engineering and Fire
Investigations

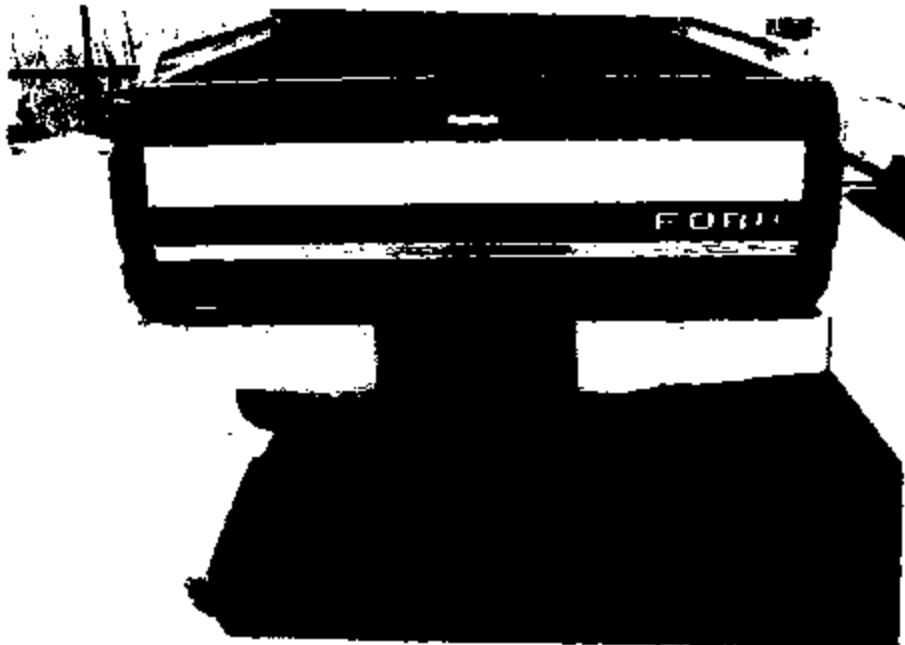
Photo Sheet

EF No. 04001-00324

Insured: 



No. 3



No. 4



EF

Engineering and Fire
Investigations

Photo Sheet

EF I No.: 84501-90324

Insured: [REDACTED]



No. 5



No. 6

EP05-005-LC1-3688

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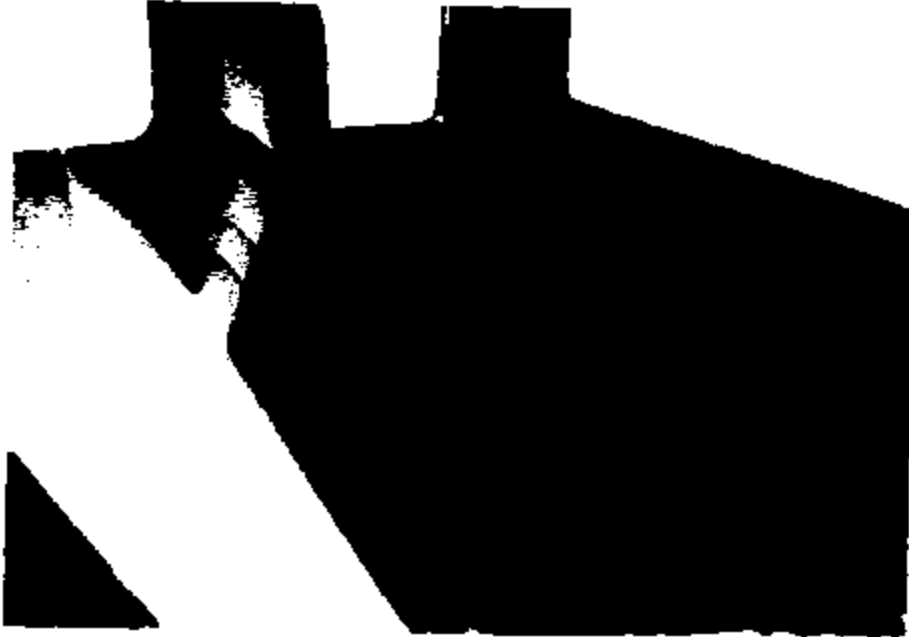
EFI

Engineering and Fire
Investigations

Photo Sheet

EFI No.: 94801-90324

Insured: [REDACTED]



No. 7



No. 8



EFI

Engineering and Fire
Investigations

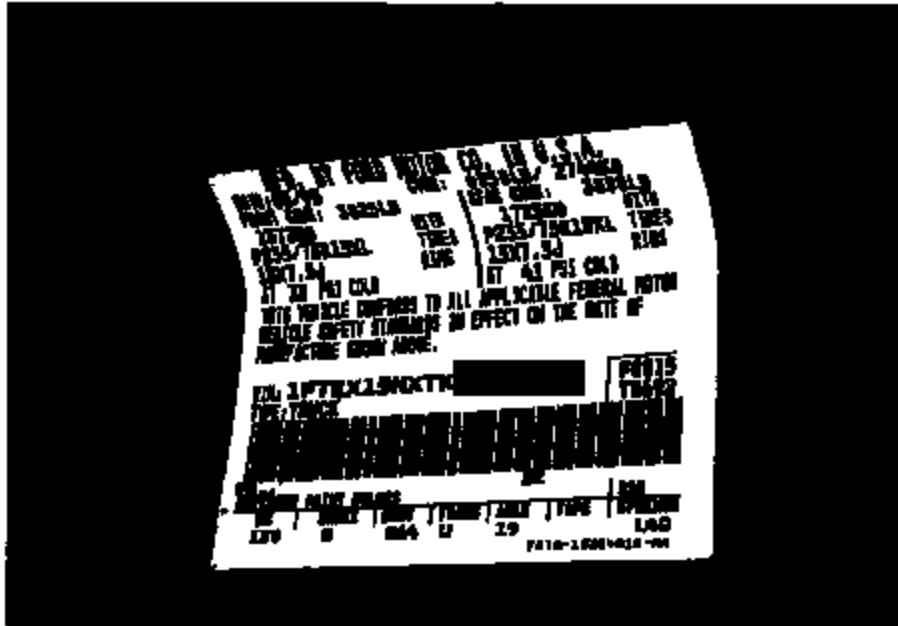
Photo Sheet

EFI No.: 94501-80324

Insured: [REDACTED]



No. 8



No. 10



EFI

Engineering and Fire
Investigators

Photo Sheet

EFI No.: 94801-90324

Insured: [REDACTED]



No. 11



No. 12

ENG-685-LC1-3683

Page 6 of 18



EFI

Engineering and Fire
Investigations

Photo Sheet

EFI No.: 94801-90324

Insured: [REDACTED]



No. 13



No. 14



EFI

Engineering and Fire
Investigations

Photo Sheet

EFI No.: 94601-80324

Insured: [REDACTED]



No. 16



No. 16



EFI

Engineering and Fire
Investigations

Photo Sheet

EFI No.: 84001-80324

Insured



No. 17



No. 18



EPI

Engineering and Fire
Investigations

Photo Sheet

EPI No.: 64801-60324

Injured: [REDACTED]



No. 18



No. 20

EP05-005-LC1-3887

Page 10 of 16



EFI

Engineering and Fire
Investigations

Photo Sheet

EFI No.: 84001-90324

Insured: [REDACTED]



No. 21



No. 22

ER05-005-LC1-3668

Page 11 of 16



EFI

Engineering and Fire
Investigations

Photo Sheet

EFI No.: 04601-60324

Insured [REDACTED]



No. 23



No. 24



EF

Engineering and Fire
Investigations

Photo Sheet

EF1 No.: 04901-90324

Insured: [REDACTED]



No. 25



No. 26



EFI

Engineering and Fire
Investigations

Photo Sheet

EFI No.: 84501-80324

Insured: [REDACTED]



No. 27



No. 28



EFI

Engineering and Fire
Investigations

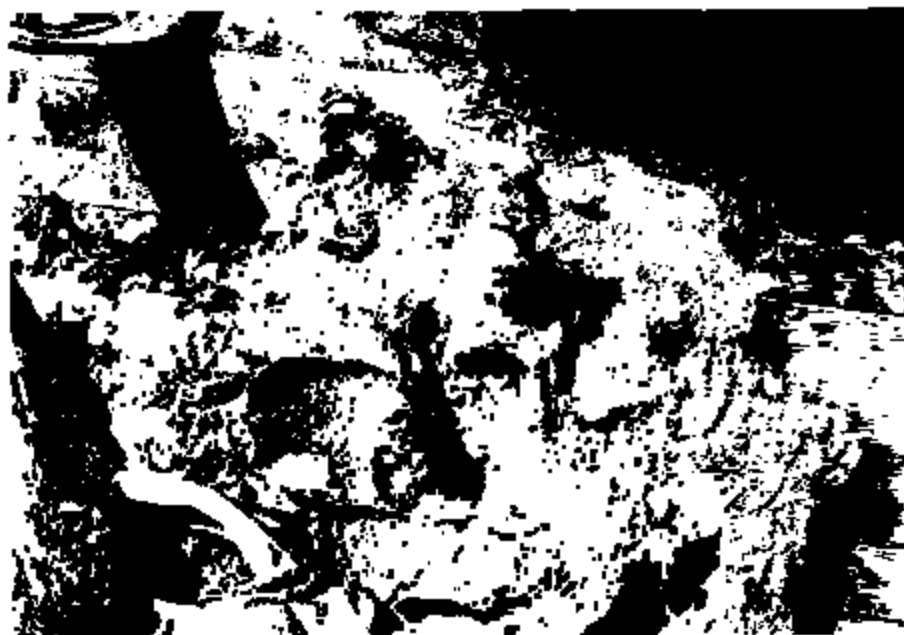
Photo Sheet

EFI No.: 84801-80324

Insured: [REDACTED]



No. 29



No. 30



EFI

Engineering and Fire
Investigations

Photo Sheet

EFI No.: 94891-90324

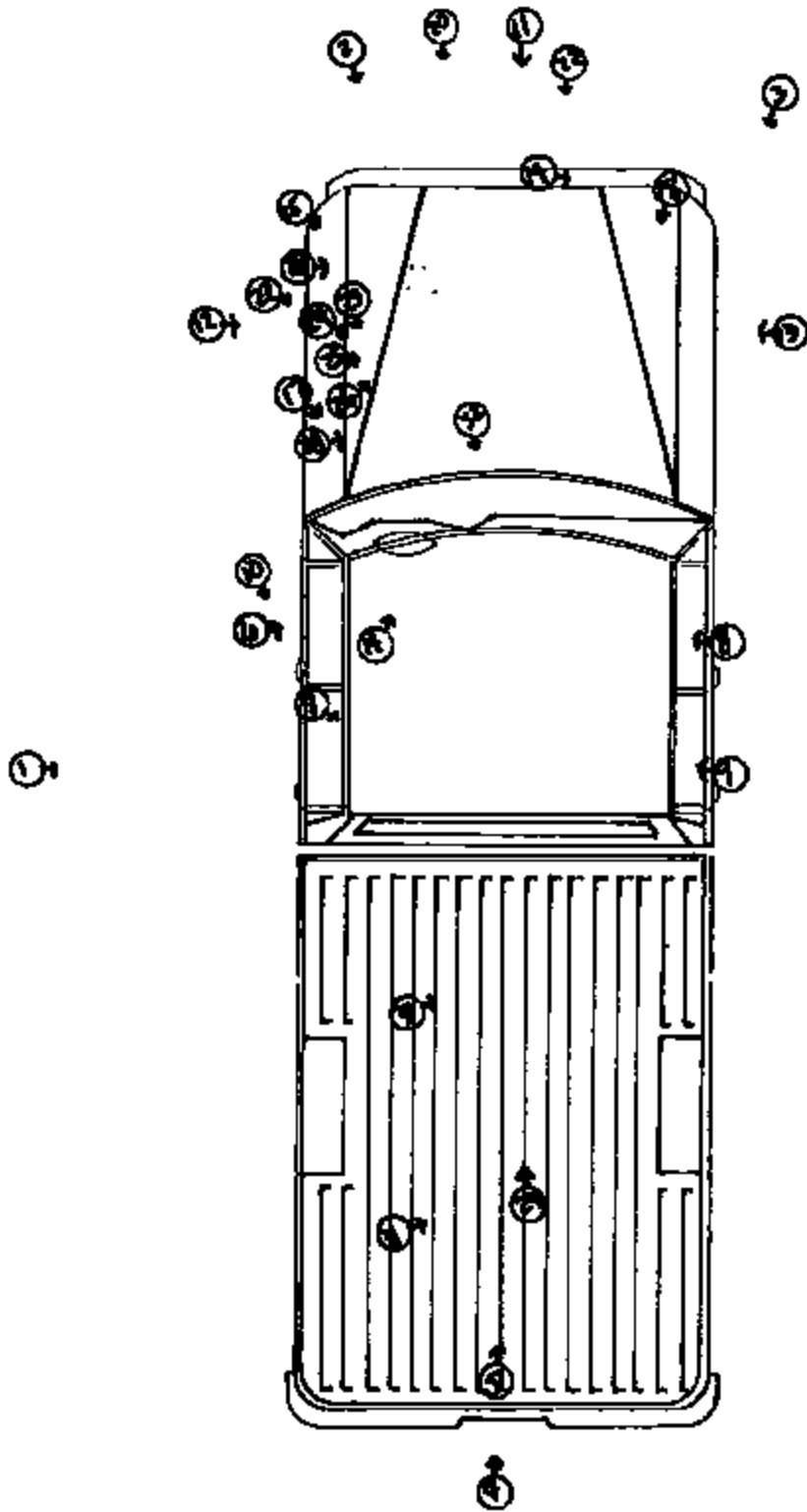
Insured: [REDACTED]



No. 31



No. 32



File No: **HN 601** Date: **9/19/1974** Time: **10:15** Day: **Sunday**
 Incident Location: **804 151** City: **Lille** State: **WA** Zip: **98001**
 Name: **Bob Litter Ford** Address: **Shawman Tr.**
 Telephone: **Telephone** Nature of Loss: **Vehicle Fire**
 Type of Loss: **Put out Fire** Cause: **Unknown**
 No. of Floors: **1** No. of Units: **1** No. of Units Involved: **1**
 Unit of Loss: **10012** Unit of Loss: **1001** Unit of Loss: **101010** Unit of Loss: **101010**

No. of Units: **10001** No. of Units: **10010** No. of Units: **10010** No. of Units: **101010** No. of Units: **101010**
 Structure: **Single Family Home** Structure: **Mobile Home**

Cause: **Unknown** Cause: **Garage** Cause: **Flame**
 Extent of Loss: **Unknown** Extent of Loss: **Unknown** Extent of Loss: **Unknown**
 Structure Type: **Unknown** Structure Type: **Unknown** Structure Type: **Unknown**

If Flame Spread: **Not Determined**
 If Smoke Spread: **Not Determined**
 If Structure Damaged: **Not Determined**
 If Contents Damaged: **Not Determined**
 If Life Hazard: **Not Determined**
 If Property Damaged: **Not Determined**
 If Fire Hazard: **Not Determined**
 If Other: **Not Determined**

Name of Insured: **Personnel Ltd from Hyattsville**
 Policy No.: **1000000000** Property Description: **Not Determined** Time of Loss: **1 minute**
 Date of Loss: **9/19/74** Name of Agent: **CAPT 3-3-74**

E905-005-101-3899

FEDERAL BUREAU OF INVESTIGATION

100-100000

INCIDENT REPORT

MA 661	891017A	0131A	01	SUNDAY	11/21/78	101011	
OFFICE LOCATION	804	31	LITTLE	10175101210	1010101010		
General Motor	DARTEL	RENTAL CAR		465-3651	MA		
Owner Name	[REDACTED]		Sherman R.		MA		
Address of Alarm from Public	Telephone	11	Vehicle Searched		113		
Type of Alarm Taker	CHECK FOR DAMAGE	19	Co. Inspection Made	1002	2	1	
No. Fire Service Personnel	10012	No. Engines Used at Scene	10011	No. Aerial Apparatus Used at Scene	101010	No. Other Units Used at Scene	101010

No. Inhabitants in Dwelling	10019	Other	10010	Fire Service	101010	Other	101010	House	1111
How Property Use	Single Family Home	4/1/1		VAN				1/1	

Special Fire Origin	ENGINE AREA (TO VAN)	10131	BRIDGE	11	FLAME	12
Equipment Involved in Incident (If any) & #	UNKNOWN	1012	UNKNOWN	1010	UNKNOWN	1010
Type of Incident	UNKNOWN	1012	UNKNOWN	1010	UNKNOWN	1010

Structure Type		Condition of Structure		Condition of Fire	
Extent of Fire Damage		Extent of Smoke Damage		Extent of Water Damage	
Extent of Fire Control Damage		Structural Involvement		Structural Protection	
OF FRAME STRUCTURE	Type Material Governing Most Damage	Amount of Frame Saved			
OF OTHER ROOMS					
OF FRAME STRUCTURE	Type Material Governing Most Damage	Amount of Structure Saved			
OF OTHER ROOMS					

Method of Entry	PRECONNECTED LINE FROM APPROX 15
Estimated Total Dollar Loss	1010101010
Property Damage Classification	NOT DETERMINED
Time to Arrive at Scene (Approximate)	10
Time to Complete Investigation	10

Officer in Charge, Property Investigation
 R. Joyce CAPT 3-21-78

Officer's Name	JAN	Rank	PO	Station	6-10045149V6
Officer's Name		Rank		Station	

FBI/DOJ - 10-1-78

DATE 5-21-79 TIME 11:00 AM
 EQUAT. L-0 NO. OF HUBS 2 LOCATION 800
 OWNER Geo. O'Neil ADDR. Shickman Tr.
 OCCUPANT WALTER CRITTENSON ADDR. 104 S. LINDS PHONE 462-6251
 CITY V. CO. INS. COLUMBIA COUNTRY MUTUAL

WEATHER: CLEAR CLOUDY RAIN LIGHTNING OTHER 70/2
 WIND (VELOC. & DIR.) E- 2-3 TEMP. 57

FIRE REPORTED BY: KAT CRITTENSON 462-6251

REMARKS: Fire in engine compartment of Ford. Fire spread to passenger area. Fire next to fuel gas. (slightly).

V. # 150 TAG# [REDACTED] (1966) OFFICER [REDACTED]
 V. # 150 TAG# [REDACTED] VANDERBILT (1966) TAG # 425
 VIN # 2F70 2519 2580000



The Littleton Group

Insurance Services

Claims Division

June 30, 1999

Ford Motor Company
Parklane Tower West, Ste. 400
Three Park Lane Blvd.
Dearborn, Michigan 48126-2568

ATTN: SHAWN L. NORTON

RE: CLAIM NO : PENDING
POLICY NO : [REDACTED]
INSURED : [REDACTED]
D/L : 3/22/99
OUR FILE NO : 49385-WA

Dear Mr. Norton:

This will acknowledge receipt of your correspondence dated June 15, 1999, in reference to the above captioned claim. Please find enclosed the requested information as follows:

1. Copy of the fire report.
2. For each person alleged injured: not applicable
3. 1996 Ford F150, VIN# 1FTEX1SNXTK [REDACTED]
4. Photographs of the vehicles damage
5. Copy of our expert's report and photographs
6. The alleged defective part has not been repaired or replaced ✓
7. The vehicle is currently located at our insured's premises: [REDACTED] ✓
Ford, Inc. [REDACTED] Sherman, TX [REDACTED]
8. Copy of the repair estimate and total loss worksheet
9. A complete service history of the subject vehicle included in the expert's report.
10. No after market additions or modifications were made to the vehicle.

██████████
June 24, 1999

Page 2

11. We are working with the insured to determine if this was purchased as a used vehicle and will provide that documentation in supplemental correspondence.

Once you have reviewed the enclosed information/documentation, please contact this adjuster to discuss the future disposition of this claim.

In the interim if you have any questions or comments, please do not hesitate to contact this office.

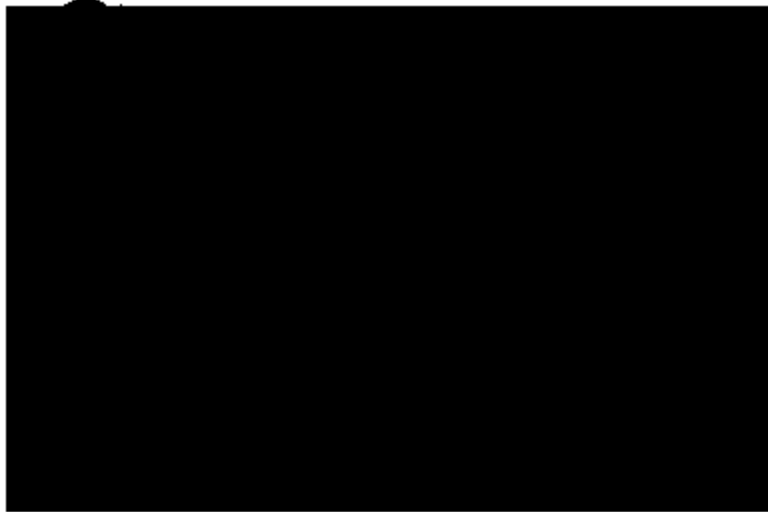
Very truly yours,

HUEY T. LITTLETON CLAIMS SERVICES OF W. TEXAS, INC.


Wayne A. Adjuster

WA/mw

Enc.: Fire investigator's report
Estimate



Ford Motor Company

Office of the General Counsel

Ford Motor Company
Parklane Towers West
Suite 300
Three Parklane Boulevard
Dearborn, Michigan 48126-2868

June 23, 2003

[REDACTED]
Hamilton, TX [REDACTED]

Re: 2002 F150

Dear Mr. Cury:

We acknowledge your recent contact to Ford Motor Company. Your concern has been directed to this Office for further handling. In order to evaluate this matter, we request that you provide us with all the following information by completing and returning this form:

1. Please provide a copy of each of the following documents and check the box indicating that each item is attached.
 - A copy of the police/fire report. If a police/fire report was not made, attach a separate sheet of paper providing a complete description of the incident.
 - Medical records for each person alleged injured from all treating physicians/facilities
 - Medical bills for each person alleged injured from all treating physicians/facilities.
 - Original photographs or laser copies of the vehicle's collision/fire damage from several different angles.
 - Original photographs or laser copies of the inside of vehicle showing the steering wheel, dash and roof areas.
 - Repair estimate or repair orderOR
 - Total loss worksheet with copies of draft payments
 - Complete service history for vehicle including tune ups and oil changes.
2. For each person alleged injured provide the following: (If there are additional names continue on back.)

Name: _____	Name: _____
Address: _____	Address: _____
Spouse's Name: _____	Spouse's Name: _____
DOB: _____	DOB: _____
Soc Security#: _____	Soc Security#: _____
Occupation: _____	Occupation: _____
Injury: _____	Injury: _____

3. Please specify what you believe is defective, if anything, with your vehicle.

4. Has the alleged defective vehicle/part been repaired or replaced? Yes No

5. Please provide the current location of the vehicle (you may need to contact your insurance company to provide this information).

6. Has an insurance company been advised of this incident? Yes No
If yes, please provide name, address and phone number of insurance company and adjuster's name and claim number.

7. What are you seeking from Ford Motor Company in this matter?

Please note that we need all the information requested above to evaluate this matter. Your concern will not be evaluated until all the above information is submitted. Please feel free to provide any other additional information that may be helpful to us in evaluating this matter.

Once we are in receipt of all the requested information, it will be reviewed and you will be notified of our decision concerning your claim. Should you not send all of the requested information and materials within 45 days, we will assume that you are not interested in pursuing a claim and we will close our file. Please note that your vehicle will not be inspected until all the above information has been submitted and a determination has been made as to whether an inspection is warranted.

Should you decide to pursue a claim against Ford Motor Company, please be advised that all necessary steps should be taken to ensure that the subject vehicle and all of its component parts are maintained and preserved for trial. Ford Motor Company has the right to inspect the vehicle and remove and test any component part that you claim to be defective, and to be presented with the vehicle and the subject component part(s) at the time of trial.

If you propose to repair the vehicle for continued usage, such repairs may not be performed until after Ford Motor Company has inspected the vehicle and removed and tested any component part you claim to be defective or advised you in writing that it does not intend to perform such inspection and/or testing at this time. But even in that event, Ford Motor Company will insist that all components claimed to be defective are maintained and preserved for trial.

Sincerely,

Andrew Chabot
Claims Analyst

All Action Details for Issue

Font

VIN: 1FTWX32F62 Year: 2002 Model: F-SERIES SUPER DUTY Case: 648781343
 Name: Owner Status: Original WSD: 2002-03-18
 Symptom Desc: PARKING BRAKE INOP/INEFFECTIVE Primary Phone:
 Reason Desc: LEGAL - ACCIDENT / FIRE Secondary Phone:
 Issue Type: 07 LEGAL Issue Status: OPEN

Action: ADVISE CUST INFORMATION WILL BE SENT TO CONSUMER AFFAIRS
 Dealer: 01615 HILLCREST FORD LINCOLN-MERCURY Origin Desc: US CONCERN
 Odometer: 45000 MI Case Type: PHONE
 Analyst Name: DONNA GERVAIS Analyst: DGERVA1
 Action Date: 05/14/2003 Action Time: 18.00.42.504 Action Data: Yes

RECEIVED
 MAY 22 2003

Caller Information if Different From Vehicle Owner:

First Name	Middle Initial	Last Name	Day Phone	Relationship
				PARENT

Comments CUSTOMER SAYS: =SON HAD A WRECK BECAUSE THE BRAKES FAILED=2 PEOPLE IN THE VEH=SON HAS A BROKEN COLLAR BONE AND NECK IS HURTING =HSBAND HAS A LACERATION ON HIS HEAD AND A BURN ON THE SIDE=AIR BAG DEPLOYED AND CAUGHT ON FIRE AND BURNT BACK TO THE STEERING WHEEL AND ELECTRICUTED SON=ACCIDENT OCCURED ON MAY 6, 2003=POLICE REPORT WAS FILED=UNSURE OF THE FINDINGS=INSURANCE CLAIM WAS FILED=VEH IS TOTALLED=ACCIDENT ON AIRPORT RD=POLICE REPORT FILED IN HAMILTON COUNTY PER CUSTOMER, DEALER SAYS: NONE CAC ADVISED: - I WILL FORWARD THIS INFORMATION TO OUR CONSUMER AFFAIRS GROUP. SOMEBODY FROM CONSUMER AFFAIRS WILL CONTACT YOU IN 2 BUSINESS DAYS. PLEASE NOTIFY YOUR INSURANCE CARRIER AND REPORT THIS INCIDENT.
 INFERENCE CASE ID: 5348

Data Element Name	Data Value
FIRE/ACCIDENT	A

ERRS-005-LC1-3702

Customer Info

Customer: [REDACTED] Primary Phone: [REDACTED] Secondary Phone: [REDACTED]
Address: [REDACTED] HAMILTON TX [REDACTED]
Country: USA Language: EN
Cell Phone: [REDACTED] Pager:
Preferred Contact method: [REDACTED] Fac:
Preferred Contact Time: [REDACTED] Email:

ENR3-005-LC1-3783

Action Detail

VIN: 1FTWX32F82E	Year: 2002	Model: F-SERIES SUPER DUTY	Case: 648761343
Name: [REDACTED]	Owner Status: Original	WSD: 2002-03-18	
Symptom Desc: PARKING BRAKE INOP/INEFFECTIVE		Primary Phone: [REDACTED]	
Reason Desc: LEGAL - ACCIDENT / FIRE		Secondary Phone: [REDACTED]	
Issue Type: 07 LEGAL	Issue Status: CLOSED	Dealer: HILLCREST FORD LINCOLN-MERCURY	
Origin Desc: CONSUMER AFFAIRS - LITIGATION PREVENTION		P & A Code: 01618	
Action Desc: REDIRECT TO OGC - PERSONAL INJURY CLAIM			
Odometer: 46000 MI	Coman Type: PHONE	Action Date: No	
Action Date: 05/20/2003	Action Time: 15:55:30:340		
Analyst Name: MAUREEN PAWELEK	Analyst: MPAWELEK		

COMMENTS: SPOKE WITH CUSTOMER, WHO SAYS THE VEHICLE'S BRAKES WENT TO THE FLOOR AND CAUSED THE ACCIDENT. CUSTOMER SAYS TRAILER WAS DAMAGED AS WELL AS VEHICLE, AND A GENERATOR AND TOOLBOXES. CUSTOMER ALSO SAYS THAT HER HUSBAND AND SON WERE SERIOUSLY INJURED AND HER HUSBAND IS OUT OF WORK AS A RESULT. ADVISED CUSTOMER THAT BODY DAMAGE WOULD HAVE TO BE ADDRESSED BY INSURANCE CARRIER; HOWEVER PERSONAL INJURY CLAIM WILL BE FORWARDED TO OGC ON BEHALF OF BOTH HER HUSBAND AND SON.

E905-805-1C1-3784

Ford Motor Company

Office of the General Counsel

Ford Motor Company
Parklane Towers West
Suite 300
Three Parklane Boulevard
Dearborn, Michigan 48126-2666

May 23, 2003

Mr. Kody Curry
PO BOX 653
Hamilton, TX 76531-0653

Re: *2002 F-Series Super Duty*

Dear Mr. Curry:

We acknowledge your recent contact to Ford Motor Company. Your concern has been directed to this Office for further handling. In order to evaluate this matter, we request that you provide us with all the following information by completing and returning this form:

1. Please provide a copy of each of the following documents and check the box indicating that each item is attached.
 - A copy of the police/fire report. If a police/fire report was not made, attach a separate sheet of paper providing a complete description of the incident.
 - Medical records for each person alleged injured from all treating physicians/facilities
 - Medical bills for each person alleged injured from all treating physicians/facilities.
 - Original photographs or laser copies of the vehicle's collision/fire damage from several different angles.
 - Original photographs or laser copies of the inside of vehicle showing the steering wheel, dash and roof areas.
 - Repair estimate or repair order

OR

 - Total loss worksheet with copies of draft payments
 - Complete service history for vehicle including tune ups and oil changes.
2. For each person alleged injured provide the following: (if there are additional names continue on back.)

Name: _____	Name: _____
Address: _____	Address: _____
Spouse's Name: _____	Spouse's Name: _____
DOB: _____	DOB: _____
Soc Security#: _____	Soc Security#: _____
Occupation: _____	Occupation: _____
Injury: _____	Injury: _____

3. Please specify what you believe is defective, if anything, with your vehicle.

4. Has the alleged defective vehicle/part been repaired or replaced? Yes No

5. Please provide the current location of the vehicle (you may need to contact your insurance company to provide this information).

6. Has an insurance company been advised of this incident? Yes No
If yes, please provide name, address and phone number of insurance company and adjuster's name and claim number.

7. What are you seeking from Ford Motor Company in this matter?

Please note that we need all the information requested above to evaluate this matter. Your concern will not be evaluated until all the above information is submitted. Please feel free to provide any other additional information that may be helpful to us in evaluating this matter.

Once we are in receipt of all the requested information, it will be reviewed and you will be notified of our decision concerning your claim. Should you not send all of the requested information and materials within 45 days, we will assume that you are not interested in pursuing a claim and we will close our file. Please note that your vehicle will not be inspected until all the above information has been submitted and a determination has been made as to whether an inspection is warranted.

Should you decide to pursue a claim against Ford Motor Company, please be advised that all necessary steps should be taken to ensure that the subject vehicle and all of its component parts are maintained and preserved for trial. Ford Motor Company has the right to inspect the vehicle and remove and test any component part that you claim to be defective, and to be presented with the vehicle and the subject component part(s) at the time of trial.

If you propose to repair the vehicle for continued usage, such repairs may not be performed until after Ford Motor Company has inspected the vehicle and removed and tested any component part you claim to be defective or advised you in writing that it does not intend to perform such inspection and/or testing at this time. But even in that event, Ford Motor Company will insist that all components claimed to be defective are maintained and preserved for trial.

Sincerely,

Andrew Chabot
Claims Analyst

OASIS RESULT:06/03/2003
14:08:57

1FTWX32F62E

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▶ **VEHICLE INFORMATION**

VEHICLE DESCRIPTION 2002 F-SERIES	BODY STYLE F-350 SUPER CAB 4X2	ENGINE 7.3L TURBO - DI	ENGINE CALIBRATION
TRANSMISSION 4R100 4SP (DIESEL)	AXLE CODE		

▶ **GENERAL WARRANTY INFORMATION**

WARRANTY START DATE 03/18/2002	BUILD DATE 09/05/2001	SALE MILEAGE 00062
--	---------------------------------	------------------------------

▶ **WARNING MESSAGES**

LESS THAN TWO DEALER APPROVED AWA REPAIR VISITS PAID TO DATE

*THIS VEHICLE HAD A CUDL CONTACT CLOSED WITHIN THE PAST 180 DAYS

▶ **FIELD SERVICE ACTIONS**

NO CAMPAIGN MESSAGE(S) FOUND

▶ **EXTENDED COVERAGES**

NO ESP INFORMATION AVAILABLE

▶ **REPAIR HISTORY**

07/29/2002 DEALER: Buna Ford

WARRANTY CLAIM NUMBER: 019673 ODOMETER: 025926M

PART NUMBER	PART DESCRIPTION	QUANTITY	LABOR OP	CONDITION CODE	CONDITION DESC
1C3Z 16431CA	BOARD ASY-RUNNING	001	MT16431	01	BROKEN/CRACKED

CHECKED OUT BRACKET ON RUNNING BOARD. HAD TO REPLACE ON LEFT HAND SIDE

07/16/2002 DEALER: Buna Ford

WARRANTY CLAIM NUMBER: 019649 ODOMETER: 024569M

PART NUMBER	PART DESCRIPTION	QUANTITY	LABOR OP	CONDITION CODE	CONDITION DESC
F7TZ 18554AA	SELENIUM UNIVERBAL	001	4205AL	42	DOES NOT OPERATE PRO
XY 75W00GLS		001			
XL 3		002			
402B	DIFF ASY LOCKG	000			

INSPECTED REAR END,RUN REAR END DIAG AND HAD TO DRAIN AND REFILL ROAD TESTED . ALL OK.WAS POPPING AND GRABBING

07/16/2002 DEALER: Buna Ford

WARRANTY CLAIM NUMBER: 019647 ODOMETER: 024569M

RELEAS 6/3/2003

PART NUMBER	PART DESCRIPTION	QUANTITY	LABOR OP	CONDITION CODE	CONDITION DESC
E1AZ 3B964A	KIT P/S PUMP SEAL	001	3674D	D6	FAILED GASKET/SEAL
FTAZ 3F823AA		001	3674A		
		000	3674A1		

INSPECTED POWER STEERING LEAK. HAD TO R&R PUMP AND RESEALED PUMP. WAS LEAKING

07/16/2002 DEALER: Buna Ford

WARRANTY CLAIM NUMBER: 019649

ODOMETER: 024569M

PART NUMBER	PART DESCRIPTION	QUANTITY	LABOR OP	CONDITION CODE	CONDITION DESC
1C3Z 20018A	KIT BRAKE SHOE LINN	001	20018E	13	OUT OF ROUND
		000	200181CT		
		000	200182PT		
		000	200183PT		
		000	200183ZE		

ROAD TESTED, INSPECTED BRAKES. RUN ROTOR RUN OUT AND HAD TO MACHINE ROTORS. REPLACED PADS.

07/16/2002 DEALER: Buna Ford

WARRANTY CLAIM NUMBER: 019647

ODOMETER: 024569M

PART NUMBER	PART DESCRIPTION	QUANTITY	LABOR OP	CONDITION CODE	CONDITION DESC
XC3Z 9220AB	GASKET CARB FUEL INL	000	6005F	D6	FAILED GASKET/SEAL
		000	6005F1		
		000	6005F1X1		
		000	6005F8		
		000	6005F9		
		000	6005F16		
		000	6005F17		
		000	9527AT		
		000	9527A2T		

ROAD TESTED, RUN DI DIAG PER DI DIAG SHEET. RUN CYLINDER BALANCE TEST RUN MANUAL INJECTOR TEST, COMP TEST AND DUAL ICP TESTS. HAD TO R&R INJECTORS AND REPLACE ORINGS. RETESTED ALL OK. ORINGS WERE NOT SEALING

07/16/2002 DEALER: Buna Ford

WARRANTY CLAIM NUMBER: 019649

ODOMETER: 024569M

PART NUMBER	PART DESCRIPTION	QUANTITY	LABOR OP	CONDITION CODE	CONDITION DESC
1C2Z 6B20LA	BELT-W/PUMP FAN&GENE	001	8B20F	67	IMPROPERLY ADJUSTED

INSPECTED NOISES UNDER HOOD. HAD TO REPLACE BELT.

END OF OASIS REPORT FOR 1FTWX32F62E

RELEAS 6/3/2003

Last Handling Date/ Issue Status	Name/ Reason Desc	ISSUE LIST	Model Year and Vehicle Line	Issue Type
5/20/2003 CLOSED	[REDACTED] LEGAL - ACCIDENT / FIRE	VIN/ Case No. 1FTWX32F62 [REDACTED] 648781349	2002 F-SERIES SUPER DUTY	07

[REDACTED]

6/3/2003

All Action Details for Issue

Print

VIN: 1FTW032E62 [REDACTED] Year: 2002 Model: F-SERIES SUPER DUTY Case: 048781343
 Name: [REDACTED] Owner Status: Original WSD: 2002-03-18
 Symptom Desc: PARKING BRAKE INOP/INEFFECTIVE Primary Phone: [REDACTED]
 Reason Desc: LEGAL - ACCIDENT / FIRE Secondary Phone: [REDACTED]
 Issue Type: 07 LEGAL Issue Status: CLOSED

Action: ADVISE CUST INFORMATION WILL BE SENT TO CONSUMER AFFAIRS
 Dealer: 01618 HILLCREST FORD LINCOLN-MERCURY Origin Desc: US CONCERN CASE BASE
 Odometer: 48000 MI Comm Type: PHONE
 Analyst Name: DONNA GERVAIS Analyst: DGERVAI1
 Action Date: 05/14/2003 Action Time: 18.00.42.504 Action Data: Yes

Caller Information if Different From Vehicle Owner:

First Name	Middle Initial	Last Name	Day Phone	Relationship
ANGIE		CURRY	4098734523	PARENT

Comments CUSTOMER SAYS: =SON HAD A WRECK BECAUSE THE BRAKES FAILED=2 PEOPLE IN THE VEH=SON HAS A BROKEN COLLAR BONE AND NECK IS HURTING =HUSBAND HAS A LACERATION ON HIS HEAD AND A BURN ON THE SIDE=AIR BAG DEPLOYED AND CAUGHT ON FIRE AND BURNT BACK TO THE STEERING WHEEL AND ELECTRICUTED SON=ACCIDENT OCCURED ON MAY 8, 2003=POLICE REPORT WAS FILED=UNSURE OF THE FINDINGS=INSURANCE CLAIM WAS FILED=VEH IS TOTALLED=ACCIDENT ON AIRPORT RD=POLICE REPORT FILED IN HAMILTON COUNTY PER CUSTOMER, DEALER SAYS: NONE CAC ADVISED: - I WILL FORWARD THIS INFORMATION TO OUR CONSUMER AFFAIRS GROUP. SOMEBODY FROM CONSUMER AFFAIRS WILL CONTACT YOU IN 2 BUSINESS DAYS. PLEASE NOTIFY YOUR INSURANCE CARRIER AND REPORT THIS INCIDENT. INFERENCE CASE ID: 5349

Data Element Name	Data Value
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FIRE/ACCIDENT	A
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Action: MAKE OUTBOUND CALL TO CUSTOMER
 Dealer: 01618 HILLCREST FORD LINCOLN-MERCURY Origin Desc: CONSUMER AFFAIRS - LITIGATION PREVENTION
 Odometer: 48000 MI Comm Type: PHONE
 Analyst Name: MAUREEN PAWELEK Analyst: MPAWELEK
 Action Date: 05/16/2003 Action Time: 18.68.54.088 Action Data: Yes

Comments ATTEMPTED TO CONTACT CUSTOMER AT PRIMARY NUMBER; NO ANSWER OR ANSWERING MACHINE. WILL ATTEMPT AGAIN.

Data Element Name	Data Value
-------------------	------------

CONTACT PERSON	NO ANSWER
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Action: REDIRECT TO OGC - PERSONAL INJURY CLAIM
 Dealer: 01618 HILLCREST FORD LINCOLN-MERCURY Origin Desc: CONSUMER AFFAIRS - LITIGATION PREVENTION
 Odometer: 48000 MI Comm Type: PHONE
 Analyst Name: MAUREEN PAWELEK Analyst: MPAWELEK
 Action Date: 05/20/2003 Action Time: 15.55.30.341 Action Data: No

[REDACTED] 56/3/2003

Comments SPOKE WITH CUSTOMER, WHO SAYS THE VEHICLE'S BRAKES WENT TO THE FLOOR AND CAUSED THE ACCIDENT. CUSTOMER SAYS TRAILER WAS DAMAGED AS WELL AS VEHICLE, AND A GENERATOR AND TOOLBOXES. CUSTOMER ALSO SAYS THAT HER HUSBAND AND SON WERE SERIOUSLY INJURED AND HER HUSBAND IS OUT OF WORK AS A RESULT. ADVISED CUSTOMER THAT BODY DAMAGE WOULD HAVE TO BE ADDRESSED BY INSURANCE CARRIER; HOWEVER PERSONAL INJURY CLAIM WILL BE FORWARDED TO OGC ON BEHALF OF BOTH HER HUSBAND AND SON.

[REDACTED] 6/3/2003

ANALYTICAL WARRANTY SYSTEM
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Vehicle Information Report

GENERAL VEHICLE INFORMATION:

(Related Claims)

VIN: 1FTWXC32P62	Year Line: T/F7 - F250(D/3504.50/550 [99-04]	Body Style: *
Model Year: 2002	Market Derived: T/F - FORD DIVISION DERIVATIVE	Navis Eng Serial No: 1738117
Vali Type: T	Drive Code: T/B - 2 WHL L/H REAR DRIVE	Engine: T/D8 - NAVISTAR 7.3L DI
Int. Dealers: 03011	Body Chk Style: - SUPER SINGLE CAB (SUPER CAB)	Transmission: T/D8 - 4 SP AUTO 4R300 (
Vehicle Status Code: 806	Version/Serial: T/C0 - 35D SERIES	

Trace Eng Serial No:
-----1-----2-----3-----4-----5-----6-----7-----8

NA

Trace Trans Serial No:

NA

BUILD INFORMATION:

Region: NA - #00000000	Plant: A1 - KENTUCKY TRUCK PLANT BUILD
Country: USA - #00000000	Prod Date: 05-SEP-2001

SALE INFORMATION:

Region: NA - #00000000 **Selling Dealer:** 152158 - *

Country: USA - #00000000 **Selling Dir StProv:** TX
Buyer StProv: TX

Arrival Date: 13-SEP-2001 **Rail Carpet Lease:** *

Sale Date: 18-MAR-2002 **Fleet/Rent/Co. Lease:** R

Warranty Start Date: 18-MAR-2002 **Modified Vehicle:** * **Vehicle Count Flag:**

Orig Warranty Date: 18-MAR-2002 **Resequenced Vehicle:** * **Vehicle Export Flag:** N

VOC/EOC:

-----1-----2-----3-----4-----5-----6-----7-----8-----9-----0

XC22cA581581583 K C 2 1702212 PU ZX 39F2A35 2Wp2 2KXFB 94 B 528777853 UD RMDHS 4 B FL

PTW6 3 K K 627A F97X



6/3/2003

INSTALLED OPTION INFORMATION:

Air Conditioning:	T/B - MANUAL AIR CONDITIONER	GVW Code:	
Alternator Amp Rating:	CB	GVW Class Code:	W
Audio Disc:	* - [N/A]	Instrumentation:	* - [N/A]
Axle Ratio:	EGAMD - 4.10 FINAL DRIVE RATIO	Mirror(Driver Side):	BE - DRV ELECTROCHRMIC POWER HEAT MIR
Axis Type:	BOIAC - LIMITED SLP REAR AXLE	Mirror(Passgr Side):	* - [N/A]
Battery Amp Rating:	BA	Paint:	PNUAC - EBONY WB C/C-W/B
Brake Code:	FEAAB - 4 WHL ANTI-LOCK BRAKES	Power Antenna:	* - [N/A]
Brake Code(Service):	* - [N/A]	Radar:	BE - ELETR PREM STR0/CSTE/DISC/CLK
Calibration Code:	*	Sound System:	* - [N/A]
Color(Account):	* - [N/A]	Suspension Axle:	
Color(Trim):	000EF -	Tire Manufacturer:	AD -
Delivery Type:	0	Tire Brand:	ADOR1JC -
Drivetrain Code:	D	Tire Size:	D3JUC - LT235W50-16E BSW A-S
Front Seat:	T/B - SEATS - INDIVIDUAL 40/20/40	Traction Control:	* - [N/A]
Fuel Type:	AF - UNLEADED FUEL CAPABILITY	Wheel Base:	

TIRE DOT INFORMATION:

LF:	*	RF:	ADOR1JC301
LR:	*	RR:	ADOR1JC301
LL:	*	RL:	ADOR1JC301

SPARE: ADOR1JC301 DOT Plant Manufacturer: AD - GENERAL TIRE CO.; MAYFIELD; KENTUCKY; UNITED STATES

ESP INFORMATION: EMISSIONS INFORMATION:

ESP Code:	*	Exhaust Code:	* - *
ESP Coverage(Miles):	*	Exhaust Cert Type:	*
ESP Coverage(Trms):	*	Exhaust Decal Suffix:	*
ESP Plan Year:	*	Engine Family:	*
ESP Signature Date:			

Any comments?



6/3/2003

ANALYTICAL WARRANTY SYSTEM

Standard Claims List For Model Year 2002

Note: All Costs are in US Dollars

VIN	VEH LINE	MKT DERIV	BODY CAB	VER SERIES	DRIVE TYPE	PLT CD	TRC CD	ENG CD	PROD DATE	WARR DATE	SELLING DEALER	SELL CNT	TIS	WCC	CPSC_6	PRBF	BASE	SUPP	CCC	CD	DIST (Miles)	
1FTWX32P62E		T/F7	T/F	T/BD	T/CD	T/B	A1	T/D4	T/D5	05-SEP-2001	18-MAR-2002	152158	USA	0	1A03	030100	*	6005	*	E23	46	9
AWS Claim Key:		912421	Trx Code:	2	Labor Hrs:	2.7	Labor Cost:	156.33	Material Cost:	56.99	Total Cost:	213.32										
Dir Cl-Sub Cd:		01618*	Name:	HELLCREST FORD LINCOLN-MERCURY			Ph:	936-2953784	St:	TX	City Cd:	USA	Reg Cd:	NA	Repr Date:	18-MAR-2002	Doc #:	01221091				
Cust Comments:		ENGINE OVERHEATED																				
Tech Comments:		ENGINE PERFORMANCE DIAGNOSTICS 7.3L DI TURBO ENGINE DIAG																				
1FTWX32P62E		T/F7	T/F	T/BD	T/CD	T/B	A1	T/D4	T/D5	05-SEP-2001	18-MAR-2002	152158	USA	5	5102	030305	E1A2	3B384	A	L68	D8	24569
AWS Claim Key:		2721855	Trx Code:	B84	Labor Hrs:	2.2	Labor Cost:	126.5	Material Cost:	8.79	Total Cost:	135.29										
Dir Cl-Sub Cd:		04493*	Name:	BUNA FORD			Ph:	409-9945901	St:	TX	City Cd:	USA	Reg Cd:	NA	Repr Date:	16-JUL-2002	Doc #:	01964701				
Cust Comments:		CUSTOMER STATES POWER STEERING LEAKING																				
Tech Comments:		INSPECTED POWER STEERING LEAK. HAD TO R&R PUMP AND RESEALED PUMP. WAS LEAKING																				
1FTWX32P62E		T/F7	T/F	T/BD	T/CD	T/B	A1	T/D4	T/D5	05-SEP-2001	18-MAR-2002	152158	USA	5	2503	03000X	XC3Z	9329	AB	D50	DB	24569
AWS Claim Key:		2721887	Trx Code:	S07	Labor Hrs:	6.4	Labor Cost:	398	Material Cost:	82.21	Total Cost:	480.21										
Dir Cl-Sub Cd:		04493*	Name:	BUNA FORD			Ph:	409-9945901	St:	TX	City Cd:	USA	Reg Cd:	NA	Repr Date:	16-JUL-2002	Doc #:	01964702				
Cust Comments:		TO R&R																				
1FTW32P62E		T/F7	T/F	T/BD	T/CD	T/B	A1	T/D4	T/D5	05-SEP-2001	18-MAR-2002	152158	USA	5	5A06	030204	*	4026	*	L16	43	24569
AWS Claim Key:		2726231	Trx Code:	B84	Labor Hrs:	3.3	Labor Cost:	189.75	Material Cost:	73.71	Total Cost:	263.46										
Dir Cl-Sub Cd:		04493*	Name:	BUNA FORD			Ph:	409-9945901	St:	TX	City Cd:	USA	Reg Cd:	NA	Repr Date:	16-JUL-2002	Doc #:	01964901				
Cust Comments:		AND HAD TO DRAIN AND REFILL. ROAD TESTED. ALL OK. WAS POPPING AND CRABING																				

EARS-805-LC1-3714

1FTWX12F62	T/F7	T/E	T/BD	T/CD	T/B	AI	T/DI	T/D8	05-SEP-2001	18-MAR-2002	152158	USA	5	SV13	060102	1C3Z	2001	BA	1002	13	24569	
AWS Claim Key:		252632	Trs Code:		EB4	Labor Hrs:		3	Labor Cost:		172.5	Material Cost:		98	Total Cost:		270.5					
Dir Cd-Sub Cd:	04493-A	Name:			BUNA FORD	Ph:		409-9943901	St:	TX	City Cd:		USA	Reg Cd:		NA	Repr Date:		16-JUL-2002	Doc #:		01964902
<p>Comments:</p> <p>Customer states clutch fan squeeling</p> <p>Inspected noises under hood had to replace belt.</p>																						
1FTWX12F62E	T/F7	T/E	T/BD	T/CD	T/B	AI	T/DI	T/D8	05-SEP-2001	18-MAR-2002	152158	USA	5	6907	010805	1C3Z	16451	CA	806	01	25926	
AWS Claim Key:		2117256	Trs Code:		EB4	Labor Hrs:		7	Labor Cost:		40.23	Material Cost:		302.92	Total Cost:		343.17					
Dir Cd-Sub Cd:	04493-A	Name:			BUNA FORD	Ph:		409-9943901	St:	TX	City Cd:		USA	Reg Cd:		NA	Repr Date:		29-JUL-2002	Doc #:		01967301

Any comments?

ENR-005-101-3715



ANALYTICAL WARRANTY SYSTEM

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Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 2002; Claim Key = 912421

Vehicle Information

Model Year: 2002

Market Derived: T/F - FORD DIVISION DERIVATIVE

Body/Cab Type: T/BD - SUPER SINGLE CAB
(SUPER CAB)

Version/Series: T/CD-350 SERIES

Drive Type: T/B-2 WHL L/H REAR DRIVE

Vehicle Line: T/F7-F250HD/350/450/550 [99-04]

Warranty Start Date: 18-MAR-2002

Production Date: 05-SEP-2001

VIN: 1FTWX32F62E [REDACTED]

Claim Information

Document Number: 01221051

Repair Date: 18-MAR-2002

Distance: 9

TIS: 0

Dealer InformationDealer Name: HILLCREST FORD LINCOLN-
MERCURY

Dealer Code: 01618 - *

Address: 540 I-45 SOUTH

City: HUNTSVILLE

State: TX Zip Code: 77340

Country: USA Region Code: NA

Phone: (936)378-3784

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 156.33

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 56.99

Total Cost Gross: 213.32

Cust. Concern Code: E23 - ENGINE OVERHEATS/RADIATOR TROUBLES

Condition Code: 46 - BURNED OUT

Technician Comment: . ENGINE PERFORMANCE DIAGNOSTICS 7.3L DI TURBO ENGINE
DIAG

Customer Comment: ENGINE OVERHEATED

[REDACTED] 6/3/2003

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
6005F	ENGINE PERFORMANCE DIAGNOSTICS - 7.3L DI TURBO EN DIAGNOSIS	11.58
6005F1	KEY ON ENGINE OFF - KOEO CHECK TEST	5.79
6005F1X1	EXTRA TIME TO REPEAT FINAL QUICK TEST	5.79
6005F2	KEY ON ENGINE OFF - KOEO INJECTOR ELECTRICAL SELF TEST	5.79
6005F6	KEY ON ENGINE RUNNING - KOER CHECK TEST	5.79
6005F7	INJECTION CONTROL PRESSURE TEST	11.58
6005F8	LOW IDLE STABILITY (ICP PRESSURE) TEST	5.79
6005F9	CRANKCASE PRESSURE TEST	17.37
6005F10	CYLINDER CONTRIBUTION TEST	5.79
6005F11	EXHAUST SYSTEM RESTRICTION TEST	11.58
6005F12	BOOST PRESSURE TEST	17.37
6005F13		5.79
6005F14		5.79
6005F18		28.95
6005F19		11.58

<u>Causal</u>	<u>Full Part Number</u>			<u>Part</u>	<u>Part</u>	<u>Extended</u>	
<u>Flag</u>	<u>PREF</u>	<u>BASE</u>	<u>SUFF</u>	<u>Description</u>	<u>CPSC</u>	<u>Quantity</u>	<u>Amount</u>
N	*	OSP	*	OUTSIDE PART	030100	1	5.03
N	C9AZ	8287	B	CLAMP ASY-RAD HOSE	03XXXX	2	1.68
N	*	OSP	*	OUTSIDE PART	030100	12	19.66
N	*	OSP	*	OUTSIDE PART	030100	3	30.62
Y	*	6005	*	ENGINE ASSY	030100	0	0

Any comments?

ANALYTICAL WARRANTY SYSTEM

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Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 2002; Claim Key = [REDACTED]

Vehicle Information

Model Year: 2002

Market Derived: T/F - FORD DIVISION DERIVATIVE

Body/Cab Type: T/BD - SUPER SINGLE CAB (SUPER CAB)

Version/Series: T/CD-350 SERIES

Drive Type: T/B-2 WHL L/H REAR DRIVE

Vehicle Line: T/F7-F250HD/350/450/550 [99-04]

Warranty Start Date: 18-MAR-2002

Production Date: 05-SEP-2001

VIN: 1FTWX32F62E [REDACTED]

Dealer Information

Dealer Name BUNA FORD

Dealer Code: 04493 - *

Address: HIGHWAY 96

City: BUNA

State: TX Zip Code: 77612

Country: USA Region Code: NA

Phone: (409)590-5901

Claim Information

Document Number: 01964701

Repair Date: 16-JUL-2002

Distance: 24569

TIS: 5

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 126.5

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 8.79

Total Cost Gross: 135.29

Cust. Concern Code: L68 - POWER STEERING FLUID LEAK

Condition Code: D8 - FAILED GASKET/SEAL

Technician Comment: INSPECTED POWER STEERING LEAK. HAD TO R&R PUMP AND RESEALED PUMP. WAS LEAKING

Customer Comment: CUSTOMER STATES POWER STEERING LEAKING

Labor Op Code	Labor Op Description	Labor Op Cost
3674D	POWER STEERING PUMP-FLOW & PRESSURE TEST DIAGNOSIS	40.25
3674A	PUMP - POWER STEERING REMOVE AND INSTALL OR REPLACE	46
3674A1	PUMP - POWER STEERING OVERHAUL	40.25

6/17/02

Causal	Full Part Number	Part	Part	Extended			
Flag	PREF	BASE	SUFF	Description	CPSC	Quantity	Amount
Y	E1AZ	3B584	A	KIT P/S PUMP SEAL	030305	1	5.57
N	F7AZ	3F823	AA		NANANA	1	3.22

Any comments?

6/3/2003

ERR5-005-LC1-3718

ANALYTICAL WARRANTY SYSTEM**Claim Detail Report**

Note: All Costs are in US Dollars

Model Year = 2002; Claim Key = 2721887**Vehicle Information**

Model Year: 2002

Market Derived: T/F - FORD DIVISION DERIVATIVE

Body/Cab Type: T/BD - SUPER SINGLE CAB (SUPER CAB)

Version/Series: T/CD-350 SERIES

Drive Type: T/B-2 WHL L/H REAR DRIVE

Vehicle Line: T/F7-F250HD/350/450/550 [99-04]

Warranty Start Date: 18-MAR-2002

Production Date: 05-SEP-2001

VIN: 1FTWX32F62H [REDACTED]

Dealer Information

Dealer Name BUNA FORD

Dealer Code: 04493 - *

Address: HIGHWAY 96

City: BUNA

State: TX Zip Code:77612

Country: USA Region Code: NA

Phone: (409)590-5901

Claim Information

Document Number: 01964702

Repair Date: 16-JUL-2002

Distance: 24569

TIS: 5

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 368

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 82.21

Total Cost Gross: 450.21

Cust. Concern Code: D50 - OTHER ENGINE TROUBLES

Condition Code: D8 - FAILED GASKET/SEAL

Technician Comment: ROAD TESTED,RUN DI DIAG PER DI DIAG SHEET. RUN CYLINDER BALANCE TEST RUN MANUAL INJECTOR TEST,COMP TEST AND DUAL ICP TESTS.HAD TO R&R INJECTORS AND REPLACE ORINGS.RETESTED ALL OK. ORINGS WERE NOT SEALING

Customer Comment: CUSTOMER STATES ENGINE SMOKES AND USING EXCESSIVE AMOUNTS OF OIL

[REDACTED] 6/3/2003

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
6005F	ENGINE PERFORMANCE DIAGNOSTICS - 7.3L DI TURBO EN DIAGNOSIS	11.5
6005F1	KEY ON ENGINE OFF - KOEO CHECK TEST	5.75
6005F1X1	EXTRA TIME TO REPEAT FINAL QUICK TEST	5.75
6005F6	KEY ON ENGINE RUNNING - KOER CHECK TEST	5.75
6005F9	CRANKCASE PRESSURE TEST	17.25
6005F16		34.5
6005F17		28.75
9527AT	NOZZLE AND HOLDER ASSY.-FUEL INJECTION REPLACE	201.25
9527A2T		57.5

<u>Causal</u>	<u>Full Part Number</u>	<u>Part</u>	<u>Part</u>	<u>Extended</u>
<u>Flag</u>	<u>PREF</u>	<u>BASE</u>	<u>CPSC</u>	<u>Quantity</u>
	<u>SUFF</u>	<u>Description</u>	<u>Quantity</u>	<u>Amount</u>
Y	XC3Z	9229 AB	GASKET CARB FUEL INL 03XXXX	8 82.21

Any comments?

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Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 2002; Claim Key = 2526931**Vehicle Information**

Model Year: 2002

Market Derived: T/F - FORD DIVISION DERIVATIVE

Body/Cab Type: T/BD - SUPER SINGLE CAB (SUPER CAB)

Version/Series: T/CD-350 SERIES

Drive Type: T/B-2 WHL L/H REAR DRIVE

Vehicle Line: T/F7-F250HD/350/450/550 [99-04]

Warranty Start Date: 18-MAR-2002

Production Date: 05-SEP-2001

VIN: 1FTWX32F62E [REDACTED]

Claim Information

Document Number: 01964901

Repair Date: 16-JUL-2002

Distance: 24569

TIS: 5

Dealer Information

Dealer Name BUNA FORD

Dealer Code: 04493 - *

Address: HIGHWAY 96

City: BUNA

State: TX Zip Code: 77612

Country: USA Region Code: NA

Phone: (409)590-5901

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 189.75

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 73.71

Total Cost Gross: 263.46

Cust. Concern Code: L86 - OTHER AXLE/TRANSFER CASE TROUBLES

Condition Code: 42 - DOES NOT OPERATE PROPERLY

Technician Comment: INSPECTED REAR END. RUN REAR END DIAG AND HAD TO DRAIN AND REFILL. ROAD TESTED. ALL OK. WAS POPPING AND GRABBING

Customer Comment: CUSTOMER STATES REAR END IS VIBRATING

<u>Labor Op Code</u>	<u>Labor Op Description</u>	<u>Labor Op Cost</u>
4205AL	DIFFERENTIAL CARRIER ASSEMBLY DIAGNOSIS	189.75

6/3/2003

<u>Causal</u> <u>Flag</u>	<u>Full Part Number</u> <u>PREF BASE SUFF</u>	<u>Part</u> <u>Description</u>	<u>Part</u> <u>CPSC</u>	<u>Part</u> <u>Quantity</u>	<u>Extended</u> <u>Amount</u>
N	F7TZ 19554 AA	SELENIUM UNVIVERSAL SEALANT	07XXXXX	1	13.13
N	XY 75W90 GLS		000057	1	53.02
N	XL 3 *	MOTORCRAFT BATTERY	0502XX	2	7.56
Y	* 4026 *	DIFF ASY LOCKG	050204	0	0

Any comments?

6/3/2003

EQS-885-LC1-9723

ANALYTICAL WARRANTY SYSTEM

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Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 2002; Claim Key = 2526932

Vehicle Information

Model Year: 2002

Market Derived: T/F - FORD DIVISION DERIVATIVE

Body/Cab Type: T/BD - SUPER SINGLE CAB (SUPER CAB)

Version/Series: T/CD-350 SERIES

Drive Type: T/B-2 WHL L/H REAR DRIVE

Vehicle Line: T/F7-F250HD/350/450/550 [99-04]

Warranty Start Date: 18-MAR-2002

Production Date: 05-SEP-2001

VIN: 1FTWX32F62E [REDACTED]

Claim Information

Document Number: 01964902

Repair Date: 16-JUL-2002

Distance: 24569

TIS: 5

Dealer Information

Dealer Name BUNA FORD

Dealer Code: 04493 - *

Address: HIGHWAY 96

City: BUNA

State: TX Zip Code: 77612

Country: USA Region Code: NA

Phone: (409)590-5901

Expense Information

Customer Paid Amount: 0

Deductible Amount: 0

Dealer Paid Amount: 0

Labor Cost: 172.5

Misc. Expense Amount: 0

Part Markup Amount:

Material Cost: 98

Total Cost Gross: 270.5

Cust. Concern Code: H02 - BRAKES GRAB OR LOCK-UP

Condition Code: 13 - OUT OF ROUND

Technician Comment: ROAD TESTED, INSPECTED BRAKES.RUN ROTOR RUN OUT AND HAD TO MACHINE ROTORS.REPLACED PADS.

Customer Comment: CUSTOMER STATES BRAKES ARE GRABBING

Labor Op Code	Labor Op Description	Labor Op Cost
2001BE		57.5
2001B1CT	BRAKE SHOES / PAD ASSEMBLIES - HYDRAULIC REPLACE	5.75
2001B2PT	DISC BRAKE ROTOR FRONT MACHINE ON VEHICLE MACHINE	46

6/3/2003

EQ05-005-LC1-3724

2001B3PT	DISC BRAKE ROTOR REAR MACHINE ON VEHICLE MACHINE	57.5
2001B3ZE	EXTRA TIME TO DISCONNECT DRIVESHAFT FOR VEHICLES	5.75

<u>Causal Flag</u>	<u>Full Part Number</u>	<u>Part Description</u>	<u>Part CPSC</u>	<u>Part Quantity</u>	<u>Extended Amount</u>
Y	1C3Z 2001 BA	KIT-BRAKE SHOE LININ	060302	1	98

Any comments?

EMR-005-1C1-9725

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Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 2002; Claim Key = 2526933

Vehicle Information

Model Year: 2002
 Market Derived: T/F - FORD DIVISION DERIVATIVE
 Body/Cab Type: T/BD - SUPER SINGLE CAB (SUPER CAB)
 Version/Series: T/CD-350 SERIES
 Drive Type: T/B-2 WHL L/H REAR DRIVE
 Vehicle Line: T/F7-F250HD/350/450/550 [99-04]

Claim Information

Document Number: 01964903
 Repair Date: 16-JUL-2002
 Distance: 24569
 TIS: 5

Warranty Start Date: 18-MAR-2002

Production Date: 05-SEP-2001

VIN: 1FTWX32F62E[REDACTED]

Dealer Information

Dealer Name BUNA FORD
 Dealer Code: 04493 - *
 Address: HIGHWAY 96
 City: BUNA
 State: TX Zip Code: 77612
 Country: USA Region Code: NA
 Phone: (409)590-5901

Expense Information

Customer Paid Amount: 0
 Deductible Amount: 0
 Dealer Paid Amount: 0
 Labor Cost: 40.25
 Misc. Expense Amount: 0
 Part Markup Amount:
 Material Cost: 30.67
 Total Cost Gross: 70.92

Cust. Concern Code: N11 - UNUSUAL ENGINE NOISE AT IDLE

Condition Code: 07 - IMPROPERLY ADJUSTED/FITS POORLY

Technician Comment: INSPECTED NOISES UNDER HOOD.HAD TO REPLACE BELT.

Customer Comment: CUSTOMER STATES CLUTCH FAN SQUEELING

Labor Op Code	Labor Op Description	Labor Op Cost
8620F	BELT - SERPENTINE REPLACE	40.25

Causal Flag	Full Part Number	Part Description	Part CPSC	Extended Quantity	Amount
Y	1C2Z 8620 LA	BELT-W/PUMP FAN&GENE	030507	1	30.67

Any comments?



6/3/2003

ANALYTICAL WARRANTY SYSTEM

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Claim Detail Report

Note: All Costs are in US Dollars

Model Year = 2002; Claim Key = 2117256

Vehicle Information

Model Year: 2002
 Market Derived: T/F - FORD DIVISION DERIVATIVE
 Body/Cab Type: T/BD - SUPER SINGLE CAB (SUPER CAB)
 Version/Series: T/CD-350 SERIES
 Drive Type: T/B-2 WHL L/H REAR DRIVE
 Vehicle Line: T/F7-F250HD/350/450/550 [99-04]

Claim Information

Document Number: 01967301
 Repair Date: 29-JUL-2002
 Distance: 25926
 TIS: 5

Warranty Start Date: 18-MAR-2002

Production Date: 05-SEP-2001

VIN: 1FTWX32F62E [REDACTED]

Dealer Information

Dealer Name BUNA FORD
 Dealer Code: 04493 - *
 Address: HIGHWAY 96
 City: BUNA
 State: TX Zip Code: 77612
 Country: USA Region Code: NA
 Phone: (409)590-5901

Expense Information

Customer Paid Amount: 0
 Deductible Amount: 0
 Dealer Paid Amount: 0
 Labor Cost: 40.25
 Misc. Expense Amount: 0
 Part Markup Amount:
 Material Cost: 302.92
 Total Cost Gross: 343.17

Cust. Concern Code: B66 - OTHER EXTERIOR TRIM TROUBLES

Condition Code: 01 - BROKEN/CRACKED

Technician Comment: CHECKED OUT BRACKET ON RUNNING BOARD. HAD TO REPLACE ON LEFT HAND SIDE

Customer Comment: CUSTOMER STATES BRACKET ON RUNNING BOARD IS BROKEN

Labor Op Code Labor Op Description Labor Op Cost

MT16451 40.25

Causal Flag	Full Part Number	Part Description	Part CPSC	Quantity	Part Extended Amount
Y	1C3Z 16451 CA	BOARD ASY-RUNNING L	010805	1	302.92

6/3/2003

DEALER 52M 158 1FTW32762E

	UNLISTED RETAIL PRICE	ADJUST
F35C 4X2 SUPERCAR BU DRW/158	28710.00	25438.00
2002 MODEL YEAR		
VD BLACK CLEARCOAT		
EM MEDIUM PARCHMENT CLOTH		
PREPARED EQUIPMENT PPG.627A		
.ILT TRIM		
552 .PASSENGER AIRBAG	NC	NC
572 .AIR CONDITIONING -- CFC FREE	NC	NC
58K .PREMIUM AM/FM CASSETTE/CD/CLK	NC	NC
99T 7.3L POWER STROKE TURBO DIESEL	4720.00	4012.00
449 SELECT 4-SPE AUTO TRANS	1095.00	931.00
T35 .LT225/85X16R BSW ALL-SEASON		
XP2 4.10 RATIO LIMITED SLIP AXLE	285.00	242.00
60P ADVANCED SECURITY GROUP	245.00	225.00
.AUTO LOCKS/AUTO LAMPS		
.REMOTE KEYLESS ENTRY		
B3K TOUGH VALUE PACKAGE - ILT		
153 FRONT LICENSE PLATE BRACKET	NC	NC
18K CAB STEPS/CHROME TUBULAR	445.00	378.00
20C 1150SS GVNR PACKAGE	NC	NC
41K ENGINE BLOCK HEATER	NC	NC
433 SLIDING REAR WINDOW	125.00	107.00
512 SPARE TIRE AND WHEEL	NC	NC
532 CAMPER PACKAGE	160.00	136.00
54E TELESCOPING TT MIRRORS-POWER	100.00	85.00
86R TRAILER HITCH RECEIVER	130.00	128.00
90P 6-WAY POWER SEAT	290.00	247.00
934 PRIVACY GLASS	100.00	85.00
NOT FOR AMBULANCE USE. USING THIS VEHICLE TO PRODUCE AN AMBULANCE VOIDS FORD WARRANTY.		
RESIDENCY RESTRICTIONS APPLY TO DISCOUNTS/SAVINGS - SEE DEALER FOR DETAILS.		
TOTAL VEHICLE & OPTIONS	36449.00	32807.00
DESTINATION & DELIVERY	715.00	715.00
TOTAL BEFORE DISCOUNTS	37160.00	32722.00
TOUGH VALUE DISCOUNT -	775.00-	659.00-
TOTAL SAVINGS	775.00-	659.00-
TOTAL FOR VEHICLE	36385.00	
23 U.S. GAL GAS FACTORY		43.70
DUPLICATE INVOICE ADJUSTMENT		81.00
BATCH-ID 2101000147 D 6B X		
SCHEDULE-B LEVEL 00000		
FRICH LEVEL 21E340HLM	VIN: 1FTW32762E	
KEY CODES FR/FA 0480X FS		
SHIPPING WEIGHT 6444 LBS.		

THIS INVOICE MAY NOT REFLECT THE FINAL COST OF THE VEHICLE IN VIEW OF THE POSSIBILITY OF FUTURE REBATES, ALLOWANCES, DISCOUNTS AND INCENTIVE AWARDS FROM FORD MOTOR COMPANY TO THE DEALER.

FOAF/MDA ASSESSMENT	INVOICE TOTAL	LESS HOLDBACK FOR DEALER ACCRUIT	LESS APPROX. FINANCING COST FOR DEALER ACCOUNT	NET/DC INVOICE LESS HOLDBACK & FIN. COST	A PLAN
80.00	32,267.70	1,075.00	415.00	30,777.70	30,724.70

1075.00 214.00 5918.00 .00 861.00 25015.00

SELL TO
 Hillcrest Ford Lincoln-Mercury 52M158
 540 I-45 South
 Huntsville TX 77340

PLT BLSE DTE
 09/06/01
 RD34

SHIP TO (IF OTHER THAN ABOVE)
 52777

DATE PREPARED	ITEM NUMBER	TRM	TRMTR
08/29/01	52-2212	DE	09

SHIP THROUGH

INVOICE & UNIT IDENTIFICATION NO. 1FTW32762E FINAL ASSEMBLY POINT K29 LT. TRX. FINAL COMPANY AND/OR BANK Ford Motor Credit 000001
 Z# 21E340HLM VIN: 1FTW32762E D 215 52M158 52-777 627A 2 32267.70 KUI
 THIS INVOICE TO BE USED FOR THE BILLING OF VEHICLES ONLY DEALERS COPY

DEALER 52M 777 VIN 1FTWX32F621

	STANDARD PRICE	AMOUNT
F35C 4X2 SUPERDUTY PU DRW/158	28710.00	25430.00
2002 MODEL YEAR		
OD BLACK CLEARCOAT		
DR MEDIUM PARCHMENT CLOTH		
PREFERRED EQUIPMENT PKG.627A		
.XLT TRIM		
952 .PASSENGER AIRBAG	NC	NC
972 .AIR CONDITIONING -- CPC FREE	NC	NC
98K .PREMIUM AM/FM CASSETTE/CD/CLK	NC	NC
99F 7.3L POWER STROKE TURBO DIESEL	4720.00	4012.00
449 SELECT 4-SPD AUTO TRANS	1095.00	931.00
T33 .LT235/85R16X BSW ALL-SEASON		
M2 4.10 RATIO LIMITED SLIP AXLE	285.00	243.00
60F ADVANCED SECURITY GROUP	265.00	225.00
.AUTO LOCKS/AUTO LAMPS		
.REMOTE KEYLESS ENTRY		
B3X TOUCH VALUE PACKAGE - XLT		
153 FRONT LICENSE PLATE BRACKET	NC	NC
18X CAB STEPS/CHROME TUBULAR	445.00	378.00
20C 11500# GVWR PACKAGE	NC	NC
41M ENGINE BLOCK HEATER	NC	NC
433 SLIDING REAR WINDOW	125.00	107.00
512 SPARE TIRE AND WHEEL	NC	NC
532 CAMPER PACKAGE	160.00	136.00
54E TELESCOPING TV MIRRORS-POWER	100.00	85.00
86R TRAILER HITCH RECEIVER	150.00	128.00
90P 6-WAY POWER SEAT	290.00	247.00
924 PRIVACY GLASS	100.00	85.00

RESIDENCY RESTRICTIONS APPLY TO DISCOUNTS/SAVINGS - SEE DEALER FOR DETAILS.

TOTAL VEHICLE & OPTIONS	36445.00	32807.00
DESTINATION & DELIVERY	715.00	715.00
TOTAL BEFORE DISCOUNTS	37160.00	32722.00
TOUCH VALUE DISCOUNT -	680.00-	578.00-
TOTAL SAVINGS	680.00-	578.00-
SCHEDULE A (MEMO)	.00	

TOTAL FOR VEHICLE 36480.00

23 U.S. GAL. GAS FACTORY 43.70
 BATCH-ID 1B29103043 N RB 2X
 PRICE LEVEL 215340X32 VIN: 1FTWX32F621
 SHIPPING WEIGHT 6444 LBS.

THIS INVOICE MAY NOT REFLECT THE FINAL COST OF THE VEHICLE IN VIEW OF THE POSSIBILITY OF FUTURE REBATES, ALLOWANCES, DISCOUNTS AND INCENTIVE AWARDS FROM FORD MOTOR COMPANY TO THE DEALER.					
FDA/FLEDA ASSESSMENT	INVOICE TOTAL	LESS HOLDBACK FOR DEALER ACCOUNT	LESS APPROVED FINANCING COST FOR DEALER ACCOUNT	MINUS INVOICE LESS HOLDBACK & FTA DEDT	A PLAN
80.00	32267.70	1075.00	415.00	30777.70	30720.70
1075.00	214.00	5999.00	.00	861.00	25015.00

SOLD TO
Hanson Ford, Inc. 52M777
 581 Interstate 45 North
 Madisonville TX 77854 RD34

DATE BY PREPARED 08/29/01 ITEM NUMBER 52-2212 TRM DE TRAVST 09

SHIP THROUGH

INVOICE & UNIT IDENTIFICATION NO. 1FTWX32F621 FINAL ASSEMBLY POINT KFP LT. TRK. Ford Motor Credit 000001
 2R 1F X32 20010829 010829 1K291 N 215 52M777 627A 2 3267.70 KUI
 THIS INVOICE TO BE USED FOR THE BILLING OF VEHICLES ONLY DEALER'S COPY

==>

ENTER VIN ==> 1FTWX32F62E

NAME ==> [REDACTED] ZIP ==> [REDACTED] MODEL YR ==>

OWNER NAME [REDACTED]

STREET ADDR [REDACTED]

CITY : HAMILTON

N/A YY-MM-DD 02-04-17

ST/PRV: TX CTRY:

ZIP/POSTAL CODE: [REDACTED] N/A SOURCE: P

MODEL YEAR : 02 PLANT: B

SALE YY-MM-DD 02-03-18

BODY STYLE DESC: F-350 SUPER CAB 4X2

PRODUCTION YY-MM-DD 01-09-05

VEHICLE DESC : 2002 F-SERIES

	DIVISION	DISTRICT	ZONE	DEALER	PDC CODE	FCSD	REGION
SHIP-TO	1	52	H	158	10		52
FACING	1	52	H	158			
RESPONSIBLE	1	52	H	504			

CA EMISSION : ENGINE TAG CODE : CE002AA

CAMPAIGN COUNTS

NAVIS STATUS : 800 COMPANY CAR IND :

TOTAL CAMPAIGNS : 01

DSO DISTRICT : FLEET CODE :

OPEN : 01 CLOSED : 00

DSO NUMBER : FLEET STATUS :

ACTIVE: 01 HISTORY: 00

F1=INQUIRY F3=EXIT F4=G160 F5=G150 F6=CONTINUE SEARCH F9=G130

OGDB166

==>

ENTER CAMPAIGN NUMBER==> 02L11 VIN==> 1FTWX32F62E TYPE OF SEARCH: A
 MODEL YEAR: 02 DEPECT: LUG NUT TORQ BODY STYLE: F-350 SUPER CAB 4X2
 NEW STATUS CODE; CAMP DIV : 6
 REPAIR INFORMATION: TYPE CODE: SUPP CODE :
 REPAIR DATE: DEALER P/A: KIT CODE : AA
 MICRO REF: CLAIM NUM: QASIS DATE :
 DELETE REASON: VENDOR N/A INFORMATION:
 RESP DEALER INFORMATION: NEW: IND: MATCH CODE: 1
 CURRENT: 1 52 504 ASSIGNED: 02-10-30 SOURCE: PX EXTRACT DATE: 02-10-30
 ***** STATUS INFORMATION: ***** REPAIR INFORMATION: *****

CODE	DESCRIPTION	DATE	TYPE	DATE	P/A	CLAIM#	MICRO#	CL	SRC
M	RELEASED FOR MAILING	02-10-31							
H	AWAITING MAILING	02-10-29							

DELETE REASON:

F1=INQUIRY F2=G140 F3=EXIT F5=G130 F7=FIRST F8=NEXT F9=MORE STATUS
 F10=ADD STATUS F11=REVISE (ALL DATA FIELD DATES YY-MM-DD)
 I037-NO MORE DATA TO DISPLAY

OGDB166

==>

ENTER CAMPAIGN NBR ==> 02L11 VIN ==> 1FTWK32F62E [REDACTED]
 DEFECT : LUG NUT TORQ BODY STYLE DESC: F-350 SUPER CAB 4X2
 RESP DEALER : 152504 BEGINNING MAILED DATE: 02-11-07 YY-MM-DD
 RELEASE DESC : NI PART MDLYR LINE ENDING MAILED DATE : 02-11-15 YY-MM-DD
 CAMPAIGN DIV : 6 FLEET CODE: FLEET MGMT LOC CODE:
 LAST NAME : [REDACTED] INITIALS:
 STREET ADDR1 : [REDACTED]
 ADDR2 : ST/PRV: TX
 CITY : HAMILTON CTRY:
 ZIP/POSTAL CODE: [REDACTED] N-A SOURCE: P N-A EFF DATE: 02-04-17 YY-MM-DD

RESP DEALER : BEGINNING MAILED DATE: YY-MM-DD
 RELEASE DESC : ENDING MAILED DATE : YY-MM-DD
 CAMPAIGN DIV : FLEET CODE: FLEET MGMT LOC CODE:
 LAST NAME : INITIALS:
 STREET ADDR1 :
 ADDR2 : ST/PRV:
 CITY : CTRY:
 ZIP/POSTAL CODE: N-A SOURCE: N-A EFF DATE: YY-MM-DD

F1=INQUIRY F3=EXIT F4=QUIT F5=G150 F7=FIRST PAGE F8=NEXT PAGE F9=G140
 I048-LAST PAGE OGDB166