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2300 BANKONE CINTEL 1717 MAIN STREET DALLAS, IX 75201-74 🕏 214,462,3000 \$00,448,1207 214,462,3297 PAX www.casen.com

October 16, 2001

Mr. Shawn L. Norton Claims Analyst Ford Motor Company Parklane Towers West, Suite 300 Three Parkiene Boulevard Dearborz, MI 48126-2568

> Rc: Insured

> > Allstate Claim No. Date of Loss Loss Location

CO File No.

James J. Boteler Direct Phone 314462.3831 Direct Yes 214.915.48\$3 Antida Betres err

CM/SRRs: "080 1530 4001 22334 6231 ANT: FACSIMILE (313) 390-2107

TBD

10/09/01

Dear Mr. Norton:

This letter is to inform you the law firm of Cozen O'Connor has he Insurance Company ("Allstate") in connection with the October 9, 2001 ire in home located at Santa Fe, Texas (the "Prentises"). As a result of nationante made and/or to be made pursuant to an insurance policy between Allatate and Allstate is entitled to assert claims against any third part is that are or may be responsible for the damages, which have been estimated at \$175,000.00.

We have learned during our initial investigation that the fire origin sted in a 1997 Ford F-150 pick-up truck. It is believed to have been caused by an electrical fail are. Please allow this letter to place you on NOTICE of a claim by Allstate against Ford Mutor Company for the damages caused to

Please notify your liability insurance carrier of this less any claim immediately. Because Ford may have caused this fire and the damages to provide home, your insurance carrier may have an interest in the investigation of the cause and origin c. this fire. One of the principal purposes of this letter is to enable you and/or your liability i usurance company to participate in an investigation of the origin and cause of the fire, and to 1) are recommendations with respect to the preservation of physical evidence. You and your curier are invited and

Oct-16-01. 11:15am Francusca u commun

Mr. Shawn L. Norton October 16, 2001

Page 2

encouraged to inspect the scene in its untouched condition. The Premisers are secured, so please schedule all inspections with my cause and origin investigator, Johnnie "hormon of Magnifacts, at (713) 686-3228 as soon as possible. Time is of the essence to inspet; this scene so we may begin clean-up and reconstruction

In addition, if you believe other third parties should be placed on notice of this fire loss, please contact me immediately.

Thank you for your immediate attention and cooperation in this matter. Please call me if you have any questions.

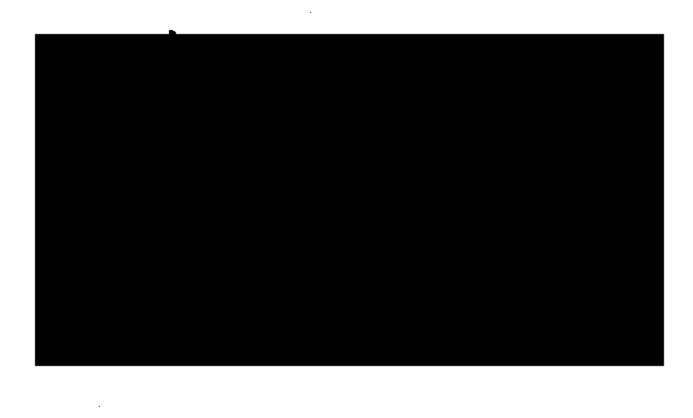
Sincerely,

COZEN O'CONNOR

James J. Boteler 💃

JJB/em

VDALLASIVA6181,14093994,000



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April 13, 2005

Ford Motor Company Office of General Counsel Parklane Tower West Ste 300 Deerborn, MI 48126

Atrı: Shawn Noth

Our claim and Alexander Myack DOL: 12-4-04

Vin# 1FMZU73E42U

2002 Ford Expedition XLT

Fire loss

Dear Ms. Noth:

Please accept this letter as notice of claim for a fire loss to the above noted vehicle. The vehicle is currently being held at a salvage yard to be inspected by Ford. We will hold the file for 60 days in order to allow Ford the time to assign an investigator.

Please contact me to discuss this claim.

Thank you.

Sincerely.

Patricia M. Starkey, CCLA/PCLA Litigation Representative

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Algh Point Salety and insurance throughout pt Corporation Bigh Point Safety and insurance Company Bigh Point Professed insurance Company Bigh Point Property and Duswilly insurance Egyppany

Patricia M. Starter, CCLA/PCLA Unigation Representative Stateografian Repartment

PO Box 983 Horsham, PA 19044

889-789-2869 x 6161 889-617-6538 FAX





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NO.2002-201-9

VS.
FORD MOTOR COMPANY AND

RUSSELL & SMITH FORD

HARRIS COUNTY TEXAS

<u>334</u> 100

JUDICIAL DE

PLAINTIFF'S ORIGINAL PETITION

TO THE HONORABLE JUDGE OF SAID COURT:

COMES NOW, FIRE INSURANCE EXCHANGE as Subrogee of the bereinafter referred to as Plaintiff, complaining of and against FORD MOTOR COMPANY and RUSSELL & SMITH FORD, hereinafter referred to jointly as Defendants, and for cause of action would respectfully show unto the Court and Jury the following:

Ž.

Defendant, FORD MOTOR COMPANY, a foreign corporation doing business in the State of Texas and who may be served by serving its registered agent: CT CORPORATION SYSTEM, 350 N. ST. PAUL STREET, DALLAS, DALLAS COUNTY, TEXAS 75201.

Defendant, RUSSELL & SMITH FORD, a corporation doing business in the State of Texas and who may be served by serving its registered agent: WILLIAM C. SMITH, 3440 SOUTH LOOP WEST, HOUSTON, HARRIS COUNTY, TEXAS 77025.

II.

Plaintiff elleges that this case should be governed by Rule 190.3 (Level 2).

Ш.

This Court has jurisdiction over Ford Motor Company because it is a non-resident company which has done business in and is continuing contacts with Texas and is amendable to service by a Texas Court.

This Court has jurisdiction over RUSSELL & SMITH FORD because it is a corporation doing business in the State of Texas with its principle place of business in the State of Texas.

This Court has jurisdiction over the controversy because the damages are within the jurisdictional limits of this Court.

Venue is proper in Harris County because all or substantial parts of the events or omissions giving rise to this claim occurred in Harris County.

IV.

County, Texas. For a period of time, the unit functioned as it was intended to. It then burned the burned beauty home down.

On November 23, 2004, the Ford pick-up burst into flame, burning the garage, the other vehicle in the garage and much of the bonne. Most of the contents in the home was either destroyed or severely damaged.

V.

On November 3, 2004, Plaintiff was using the Ford pick-up in a manner intended by the manufacturer in that they were using it for transportation and storing it in a garage when it was not used. They were using it in precisely the manner in which people are intended to use their Ford pick-ups. It was not being misused or abused.

The Ford pick-up was defective and ansafe for its intended putpose at the time it left the control of FORD MOTOR COMPANY and sold by RUSSELL & SMITH FORD to the Phillips'. The Ford pick-up was unreasonably dangerous as was proven by the fire which enguited the home. These defects were the producing cause of Plaintiff's insured's injuries and damages.

The Defendants were negligent in manufacturing and selling the Ford pick-up in a manner that insured it would not overheat, ignite or explode. This act and/or omission, taken by itself, was the proximate cause of Plaintiff's injuries and damages.

Plaintiff may not be able to more specifically allege the acts of negligent manufacture on the part of the Defendant because facts in that regard are peculiarly within the knowledge of Ford Motor Company and its dealer. In the alternative, if Plaintiff is unable to prove specific acts of negligent manufacture, Plaintiff relies on the doctrine of res ipsa loquitur. In this connection, Plaintiff would show that the character of the occurrence giving rise to this litigation is such that it would not have happened in the absence of negligence, and that the design and manufacture of the Ford pick-up was in the exclusive control of Ford Motor Company and its dealer at the time that the negligence probably occurred. Plaintiff has no means of ascertaining the method or manner in which the product was manufactured and it came into Plaintiff's insured's possession in the same condition it was in when it left the control of Ford Motor Company and its dealer. Thus, Ford Motor Company and its dealer were negligent in the manufacture of the Ford pick-up, which negligence was the proximate cause of the injuries and damages sustained by Plaintiff and its insureds.

VII.

Ford Motor Company and its dealer expressly and impliedly warranted to the that the Ford pick-up was of merchantable quality and was safe and fit for the purposes intended when used under ordinary circumstances and in an ordinary manner. Ford Motor Company and its dealer were a merchants with respect to the Ford pick-up and it was not merchantable as warranted because it combusted and eventually burned down the home of Plaintiff's insureds, the Plaintiff's insureds suffered damages for which they were

insured through Plaintiff as set forth below which was the proximate result of the breach of the warranty.

VIII.

Plaintiff insured the home on November 23, 2004, when the home was burned and severely damaged due to the negligence and other wrongful acts on the part of the Defendants. Immediately before said fire, the house was in first class condition. Immediately following the fire, the house had a reasonable market value in and around Harris County, Texas of an amount which is within the jurisdictional limits of this Court less than its value immediately preceding said fire. Alternatively, Plaintiff would show that the cost to repair said house and to restore it, the contents, and additional living expenses to its former condition was a sum which is within the jurisdictional limits of this Court. Plaintiff would further show that such costs were reasonable and necessary in and around Harris County, Texas and did not enhance the value of the house or belongings beyond its reasonable market value prior to the fire.

IX.

Plaintiff insured the home of the second as well as the contents within the building.

Under the terms of that policy, Plaintiff paid on behalf of the Phillips an amount which is within the jurisdictional limits of this Court for property damage to their home, coments and additional living expenses. The insured also had a deductible. Plaintiff now sues for this amount.

WHEREFORE, PREMISES CONSIDERED, Plaintiff prays that Defendants be cited in terms of law to appear and answer herein, and that upon trial hereof, Plaintiff have judgment against Defendants for the damages mentioned above, plus costs of court, plus pre- and post-judgment interest and for such other relief to which Plaintiff may show itself to be justly

entitled.

Respectfully submitted,

CULP & LITTLE

KUSSELĮ O LITTLE

State Har No. 12426200

11211 Katy Freeway, Suite 610

Houston, Texas 77079 Telephone: (713) 599-1000 Facsimile: (713) 599-1007

ATTORNEY FOR PLAINTIFF

NO. 2009-20-3

IN THE DISTRICT COURT OF

HARRIS COUNTY, TEXAS

70 TUDICIAL PIETRIC

VS.
FORD MOTOR COMPANY AND
RUSSELL & SMITH FORD

REQUEST FOR DISCLOSURE

TO: Defendant, FORD MOTOR COMPANY, by serving it along with Plaintiff Criginal Petition upon Defendant's registered agent, CT CORPORATION SYSTEM, 1861, ST PAUL STREET, DALLAS, TEXAS 75201

Pursuant to Rule 194 you are requested to disclose within 30 days of service of this request, the information or material described in Rule 194.2, A through I, Texas Rules of Civil Procedure.

Respectfully submitted,

RUSSELL G. LITTLE State Bar No. 12426200

11211 Katy Procway, Suite 610

Houston, Tx. 77079

Telephone: (713) 599-1000 Facsimile: (713) 599-1007

ATTORNEY FOR PLAINTIFF

NO. <u>4 V-2 - 1</u> 2 U 4 - 1

VS.
FORD MOTOR COMPANY AND
RUSSELL & SMITH FORD

IN THE DISTRICT COURT OF

HARRIS COUNTY ATEXAS

334 JUDICIAL DISPERS

REQUEST FOR DISCLOSURE

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TO: Defendant, RUSSELL & SMITH FORD, by serving it along with Plaintiff's Original Petition upon its registered agent: William C. Smith, 3440 South Loop West, Houston, Texas 77025

Pursuant to Rule 194 you are requested to disclose within 30 days of service of this request, the information or material described in Rule 194.2, A through I, Texas Rules of Civil Procedure.

Respectfully submitted.

BUSSELL G. LITTLE Suic Bar No. 12426200

11211 Kary Freeway, Suite 610

Houston, Tx. 77079

Telephone: (713) 599-1000 Facsimile: (713) 599-1007

ATTORNEY FOR PLAINTIPP



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JINNING OF CONTACT 17/2006

VOICE OF THE CUSTOMER TRACKING SYSTEM

08.00.04

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ORIGIN:

CACI38 705

US CONCERN CASE BASE COMMUNICATION: PHONE

CONTACT ADVANCED TO OGC ANALYST: PBRAVEB1 BRAVEBOY PITTLIN ACTION: DOCUMENT:

DATE: 05/16/2006 TIME: 19:30:28: ACTION DATA/COMMENTS:

CUSTOMER SAID: -CUST SAYS THAT HIS VEH CAUGHT ON FIRE ON SAT . MAR. 12TH, 2006 AND THERE WAS SOME DAMAGE DONE TO THE PARK ING LOT WHERE THE VEH WAS-CUST IS CALLING TO BRING THIS TO F ORD'S ATTENTION-CUST SAYS THAT HE IS AWARE THAT HIS VEH IS N OT PART OF THE RECALL-CUST SAYS THAT A REPORT WAS FILED WITH THE FIRE DEPT-NO OTHER CONCERNSDEALER SAID: GREENWAY FORD I NO 9001 EAST COLONIAL DRIVEORLANDO, PL 32817DISTANCE: 13.2 3 MILES TEL: (407) 275-3200CRC ADVISED: I WILL FORWARD THIS INFORMATION TO THE FORD OGC DEPARTMENT. YOU WILL BE CONTACTED WITHIN 3-5 BUSINESS DAYS.



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IN THE SUPERIOR COURT OF COLUMBIA COUNTY.

| | STATE OF GEORGIA | 2004 MAY 10 PM No 55 |
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| FORD MOTOR COMPANY, | į | |
| Defendant. | 3 | |

COMPLAINT FOR PERSONAL INJURIES AND PROPERTY DAMAGE

COME NOW, Plaintiffs herein, and file this, their complaint, against Ford Motor Company, and respectfully show to this Honorable Court the following:

JURISDICTION AND VENUE

1.

Ford Motor Company is a foreign corporation doing business in the State of Georgia; therefore, jurisdiction and venue are proper. The Defendant's agent for service of process is CT Corporation System and may be served at 1201 Peachtree Street, N.E., Atlanta, GA 30361.

FACTS SUPPORTING CLAIM

2.

That on May 15, 2002, Plaintiff was the owner of a 1996 F-150 Pick-Up Truck.

That on that date, the manufacturer, Ford Motor Company, knew that the Ford F150 suffered from a malfunction defect and other irregularities which made it a hazard to consumers.

4.

That on that date, the electrical system failed while the vehicle was parked causing a fire and destroying Plaintiffs' property and causing personal injury to the person of

5.

That as a result of the Defendant's negligence in placing into the stream of commerce a product with a known defect, the Plaintiffs have sustained property damage in excess of \$77,000.00 as well as permanent personal injuries including scarring, pain and suffering, and other injuries.

6.

That as a result of the Defendant's negligence, the Plaintiffs incurred medical expenses which the Plaintiff, and the Defendant's negligence.

7.

That the Defendant placed into commerce a defective product knowing that it would have similar or like consequences on the public.

WHEREFORE, having set out the true allegations contained herein, your Plaintiffs respectfully pray the following:

- a. That they be granted general and special damages in an amount of \$175,000.00;
- b. That they be granted trial by jury;
- c. That they have such other and further relief as this Court deems meet and proper.

Respectfully submitted

This Zay of May, 2004.

Ken M. Nimmons Attorney for Plaintiffs Ga. Bar No. 006180

OF COUNSEL: Nimmons & Malchow, P.C. 460 Greene Street Augusta GA 30907 (706) 724-8890 This fire report was ordered + performed by agents for Do. Farm Bureau in Harlem Da.

C CUNNENCHAM
INVESTIGATIVE
SERVICES

P.O. BOX 1279 SNELLVILLE, GEORGIA 30078 770-978-1251

July 17, 2002

FIRE INVESTIGATION



FOR

Allison English
Mark Adjustment
P.O. Box 870290
Stone Mountain, Georgia 30087

Client File No. MH0125201 C.LS. File No. 0225435

PRIVILEGED AND CONFIDENTIAL

THIS IS A PRIVILEGED AND CONFIDENTIAL COMMUNICATION FROM AGENT TO PRINCIPAL. IF IT BE ESSENTIAL THAT ANY PART OF THE INFORMATION CONTAINED HEREIN BE TRANSMITTED TO YOUR REPRESENTATIVE, PLEASE DO NOT DISCLOSE ITS SOURCE.

IL INVESTIGATION

- 2.1 A visual and photographic inspection of the fire-damaged structure was conducted; debtis was moved; a non scale schematic was drawn; a copy of the fire-department incident report was obtained; and informal interviews were conducted with
- 2.2 The fire-damaged structure was a one-story, corport/storage shed area located behind the main residence. The structure was serviced by electricity. For reference purposes the structure is considered as facing south.
- 2.3 Figures 1 through 4 are representative of the exterior inspection of the structure.



Figure 1

. 15°

- 2.5 A copy of the Grovetown Fire Department fire report was obtained and is enclosed for review. The report lists the cause of the fire as an unspecified short in the area of the engine compartment of the Ford F150.
- 2.6 An informal interview was conducted with
 - 2.6.1 stated that they had contacted Ford about the fire and received a letter wanting information on what was replaced and what was damaged on the vehicle. He stated that he had returned the information to Ford. He stated that he got a second request from Ford for the information and thought that the two letters probably crossed in the mail.

 showed this investigator a claim on a class action suit against Ford Motor company. He provided this investigator with copies of these papers.
 - 2.6.2 stated that he drove the 1996 Ford F-150 XL approximately two miles to his son's house and back before the fire.
 - 2.6.3

 30 to 45 minutes and they were on the front peach when she heard the truck trying to crank. She stated that she told him somebody was trying to steal his truck and he said, "No, it can't be. I have the keys in my pocket." She stated that she got up, started through the house and noticed the fire. She stated that she yelled at her husband and he ran around back and saw fire coming from under the hood of his 1996 Ford F-150 XL. She stated that after she yelled at her husband she picked up the phone and it was not working. She stated that she exited the structure, went down to the highway, flegged down a passing motorist and used his cell phone to call 911. She stated that the fire department was there within a few minutes.

- 2.6.4 stated that after his wife yelled to him about the fire, he went out and moved a Ford Taurus that was aitting next to the 1996 Ford F-150 XI.. He stated that the only five was coming out of the hood and rolling up toward the top of the shed at that time. He stated that by the time he moved the Taurus and came back the fire was too hot to remove any other vehicles. At that time he got a water hose and sprayed it on the propane tank to keep it cool. He stated that he sustained burns on his body while trying to the move the Taurus and to keep the propane tank cool.
- 2.6.5 stated that the 1996 Ford F-150 XL had approximately 40,000 miles on it. Stated that he had never any problems with the vehicle since he purchased it. He stated that he did all of the oil and air filter changes. He stated that the Ford LTD was a 1989 model with 33,000 miles on it and the king cab truck was a 1991 model with 43,000 miles on it.
- 2.7 Additional photographs not used in this report are enclosed for your convenience. The negatives for all photographs are on file at Cunningham Investigative Services.

7.7

III. ANALYSIS

- 3.1 This analysis is based upon the site inspection, review of the photographs, and information from informal interviews.
- 3.2 The burn patterns revealed that the fire originated in the area of a 1996 Ford F-150 XL near the west end of the structure.
- 3.3 The remains of shorted electric branch circuitry were found within the dash of the 1996 Ford F-150 XL. These factors indicate that electrically generated heat from an undetermined malfunction of the electric branch circuitry within the vehicle cannot be ruled out as the cause of the fire. Close inspection of the vehicle when all interested parties can be present will be necessary to determine the coact malfunction that may have caused the fire.
- 3.3 Weather was not a cause or contributing factor in this fire. The longitude and latitude of the structure were obtained and a lightning strike report can be obtained later with this information if necessary.

IV. CONCLUSIONS

- 4.1 Based upon the observations and investigation to date, it is the opinion of Curningham investigative Services that the May 15, 2002 fire at \$24 Louisville Road, Grovetown, Georgia, originated in the area of the 1996 Ford F-150 XL near the west end of the structure.
- 4.2 It is also the opinion of Curmingham Investigative Services that electrically generated heat from an undetermined multimotion of the electric branch circultry within the vehicle cannot be ruled out as the cause of the fire. Close inspection of the vehicle when all interested parties can be present will be necessary to determine the exact multimotion that may have caused the fire.

CUNNINGHAM INVESTIGATIVE SERVICES

William M. Knight, Jr., C.F.L.

Fire Analysis Specialist

Keyin T. Canningham, C.F.L

Fire Analysis Specialist

WMK/KTC/chc/sbc

Fax:7704134993

INCIDENT REPORT

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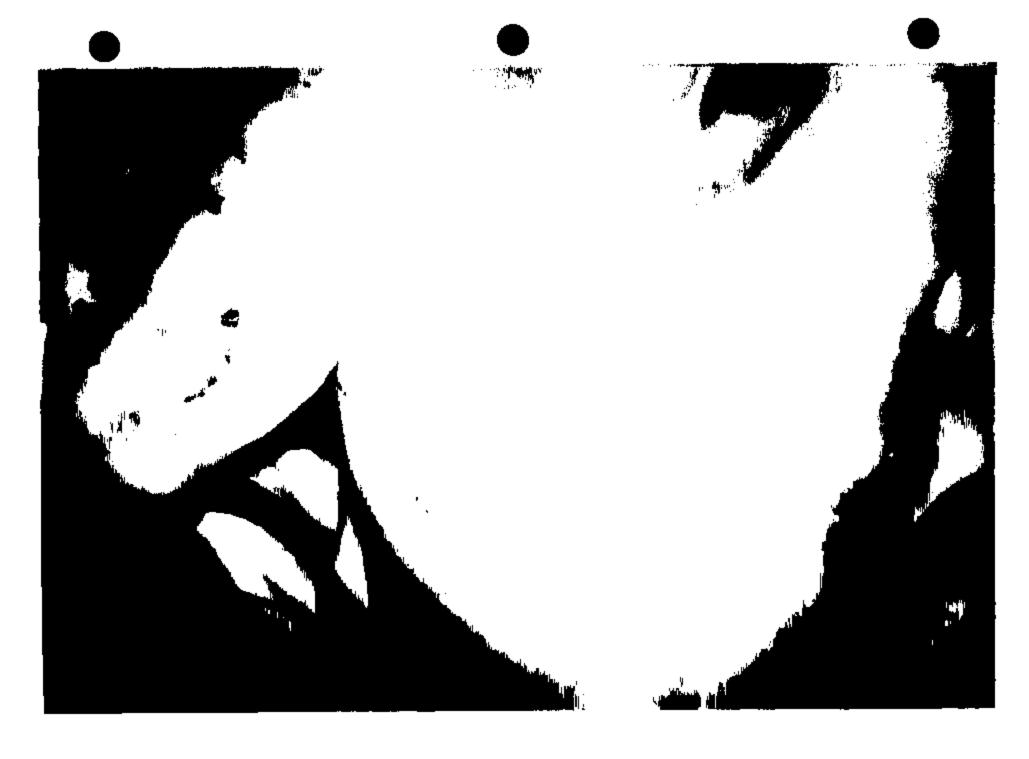
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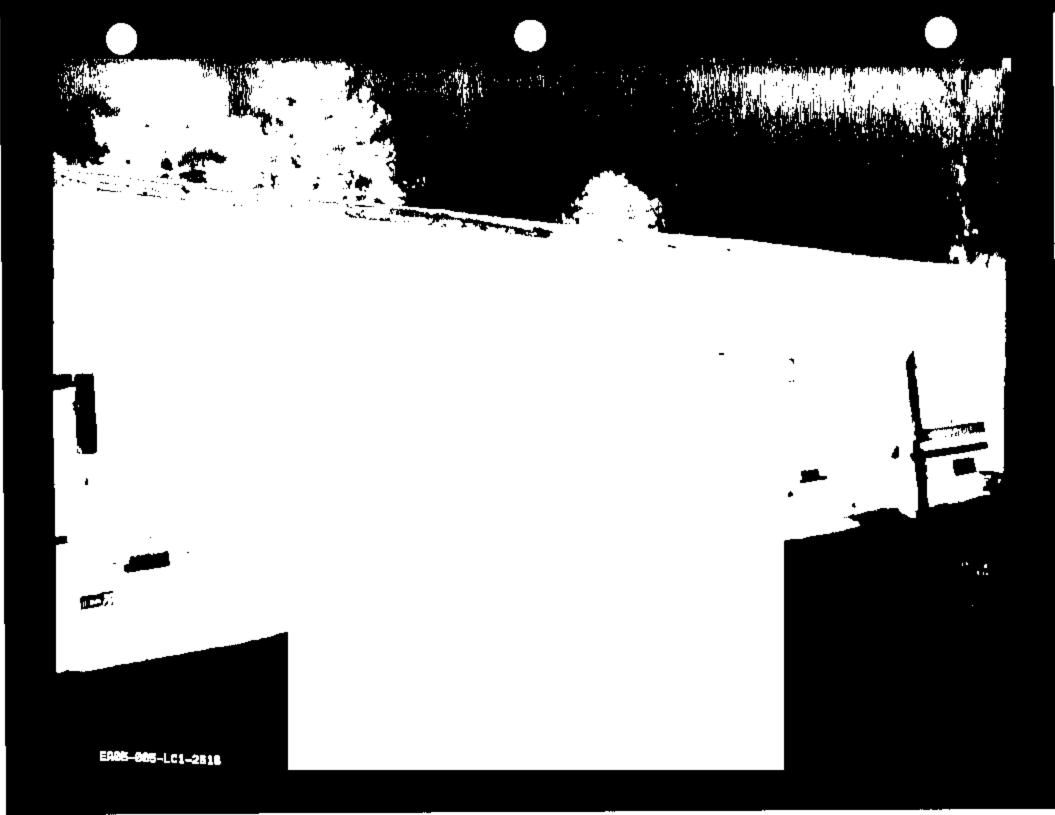
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PROGRESSIVE

Please Respond To:

2926 Felkenburg Road Riverview, FL 33559 Telephone: (813) 383-1333 Fax: 813-383-1340

FORD MOTOR SCHRANG

MAY 9 6 2005

May 2, 2005

Ford Motor Company Consumer Complaints Park lane Towers West, Suite 300 Dearborn, Michigan 48126

Ref: 2001 Ford F-150, Vehicle Fire

Vin # 1FTRX17L01N

Owner:

Petersburg, FL 33733.

Policy #

To whom it may concern,

Progressive Insurance is in the process of conducting a cause and origin on the aforementioned vehicle, belonging to our insured. A preliminary investigation has determined that while the vehicle parked and unoccupied a fire started in the engine compartment and quickly engulfed the rest of the vehicle. The fire caused extensive damage and the vehicle is a total loss. This vehicle was parked adjacent to another vehicle that was also burned and sustained damage.

We are sending you this letter to advise you of our intent to have a Cause & Origin inspection completed on the vehicle. We would like to coordinate with you a date and time that is convenient for one of your representatives to be present at the inspection. Be advised that an invasive exploration of the vehicle is in order to determine the precise cause of the fire.

Any items removed will be retained by our vendor, Advanced Engineering Associates; will be retained until such time as their investigative analysis is completed.

Please contact me by 05/13/05. If I do not hear from you by this date we will proceed with our examination.

Please contact me by telephone at your earliest convenience at 813-299-8171

Sincerely,

Dewayne Ward

Investigator, Special Investigations Unit

Progressive Insurance

(813) 299-8171



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State Farm Insurance Companies



April 2, 2003

Ford Motor Company Parklane Towers West, Ste 400 3 Parklane Blvd Dearborn, MI 48126-2568 FORO MOTOR PHONE 781-5100

APR - 8 2003

Certified Mail-Return Receipt Requested

RE: Claim Number:

Our Insured :

Date of Loss: March 19, 2003

Make, Model & Year of Product: Ford, F150, 1997

Vehicle Identification Number : 1FTDX1861VN

Dear Ford Motor Company:

The identified vehicle is insured by State Farm Mutual Automobile Insurance Company. This vehicle experienced a fire.

State Farm would like to give you an opportunity to inspect the vehicle and give you advance notice of our potential subrogation claim.

Please contact me at (615) 781-5122 to set up a time for your inspection.

Sincerely,

Tim Harvey

Claim Representative

State Farm Mutual Automobile Insurance Company



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2887 South Mendenhall, Suite 2 Memphia, Tennessee 38115 901-375-4062 Fax 901-375-4295

PRIVILEGED AND CONFIDENTIAL REPORT NUMBER-One and Final

May 14, 2001

PREPARED FOR:

Nationwide Insurance Company

129 W. Sunbridge Drive Fayetteville, AR 72703

INSURED:

DATE OF LOSS:

LOSS LOCATION:

POLICY NUMBER:

CLAIM NUMBER:

UIS FILE NUMBER:

TN01-02386

THIS REPORT IS FURNISHED AS PRIVILEGED AND COMPIDENTIAL TO ADDRESSEE, RELEASE TO ANY OTHER COMPANY, CONCERN OR INDIVIDUAL IS THE SOLE RESPONSIBILITY OF ADDRESSEE.

ASSIGNMENT

Assignment received April 18, 2001, to conduct a vehicle fire investigation. The investigation commenced on April 30.

DETERMINATION OF ORIGIN AND CAUSE

Physical evidence supports the opinion that this fire originated in the primary battery fuse and electrical distribution panel located in the engine compartment on the right side of the firewall. The cause of the fire is consistent with an electrical malfunction occurring within the wiring harness and other electrical components present inside the primary battery fuse and electrical distribution panel.

Information and other factors available to support origin are:

- Burn and char patterns
- Fire spread and direction of travel
- Heat stress and oxidation patterns
- Witness statements
- Arcing and beading visible on wires at location of primary battery fuse and electrical distribution panel
- Primary battery fuses blown
- Fire report
- Photographs

Information and other factors available to support cause are:

- Burn and char patterns
- Heat stress and oxidation patterns
- Blimination of other sources of ignition
- Arcing visible on wires in primary battery fuse and electrical distribution panel
- Primary battery fuses blown

Photographs

VEHICLE FIRE EXAMINATION

were present during all or a portion of the fire scene examination.

The involved vehicle suffered a fire on April 13, 2001, while parked in front of a convenience store located at the state of Tonti Blvd in Tontitown, Arkansas. The vehicle was transported to 1605 Kelly Ave., in Springdale,

Mr. Rodney Boles of Nationwide Insurance Company and the insured,

Arkansas, where it was examined on April 30, 2001.

The vehicle is a 1997 Ford F-150, 4x4 extended cab pick-up truck. The vehicle was equipped with a fuel injected V/8 engine and an automatic transmission. Arkansas license was displayed on the truck. The expiration date was June 2001. The vehicle identification number was 1FTDX18W8VE

Exterior examination revealed no pre-fire collision damage. The plastic grill was burned away and a large hole was burned and melted in the hood covering the engine compartment, with the heaviest damage to the hood concentrated near the right side firewall. The windshield was cracked and burned above the right side firewall. The right front fender and inner fender were burned and plastic had dripped onto the tire below however the tire was not burned.

Examination of the underside of the vehicle revealed no fire damage. The engine starter and attached electrical wiring were undamaged. Examination produced no evidence of shorting or arcing indicative of an electrical malfunction. Examination of the fuel lines and fuel filter, located beneath the vehicle and along the frame, produced no evidence of leakage or fire causation.

Examination of the passenger compartment revealed it suffered light smoke damage. Examination of the passenger compartment's wiring harness and electrical circuits produced no evidence of shorting, arcing, or beading.

Examination proceeded to the engine compartment, which displayed heavy fire damage. The hood covering the engine compartment displayed massive fire damage and was partially melted. As previously mentioned, the heaviest damage to the hood was concentrated near the right side firewall. All plastic engine compartment components displayed moderate/heavy fire damage and were partially melted. All rubber and vinyl hoses were burned or destroyed. The plastic radiator cowling was burned. The radiator, although damaged.

remained intact. The battery displayed moderate fire damage from flame impingement and was partially melted. Battery cables were not attached to the battery. Examination of the engine compartment electrical circuits and wiring harness revealed heavy fire damage. Wires were brittle with small amounts of arcing and beading visible on wires and connections in or near the electrical distribution and primary battery fuse panel. Examination revealed the primary battery fuses were blown. Most all insulation was burned from the wiring harness in or near the panel, with damage to the wiring harness insulation decreasing in severity as the fire spread from the primary battery fuse panel across the engine compartment to the driver's side of the engine compartment. Examination of the engine compartment fuse panel revealed some burning and melting to the exterior plastic case covering the fuse panel. Examination of the blade type fuses within the fuse panel revealed slight fire damage to the top of some fuses however; examination revealed the fuses were not blown. Examination of engine compartment fuel lines, fuel rails, and injectors produced no evidence of leakage or fire causation. Engine and transmission lubrication levels were within limits. Information obtained from the insured revealed the engine was not running and had been shut-off for 🦼 approximately two minutes prior to the fire being discovered.

Please refer to the Vehicle Inspection Report for further information.

INVESTIGATION

The alarm was received on April 13, 2001, at 11:52 A.M. Fire units from the Tontitown Volunteer Fire Department responded, arriving at 11:56 A.M.

According to fire department records, the fire originated in the engine compartment and the cause is undetermined.

was interviewed. The following is a summary of his remarks:

stated that he had driven the truck approximately five miles to a nearby convenience store. He shut-off the engine and was getting his checkbook from the center console when he was alerted to the fire by a passerby. White smoke was coming from the engine compartment followed quickly by dark smoke.

reported no problems with the vehicle or its electrical system prior to the fire and no repairs have been made.

Mr. Rodney Boles of Nationwide Insurance Company conducted in-depth interviews and recorded statements.

COMMENTS

As instructed, this file is being placed on inactive status. If in the future follow-up is needed, the file can easily be reactivated.

EXHIBITS

- 1) Vehicle Inspection Report
- 2) 30 Photographs with Explanation Sheet
- Fire Report
- Extra Photographs

Richard M. West Sr., CFI Senior Investigator 501-767-9505

RMW/cj Enclosures

PHOTOGRAPH EXPLANATION

- 1) Front view
- Right hand side front view
- Right hand side rear view
- Left hand or driver side
- Interior driver side
- Interior passenger side
- Rear seat of extended cab
- Below dash driver side of passenger compartment
- Passenger compartment fuse panel.
- Windshield cracked and burned passenger side
- Date of manufacture and VIN number
- Fuel lines and filter no evidence of burning or fuel leakage
- Starter and electrical wires attached to starter not burned
- Engine compartment
- 15) Engine compartment as viewed from passenger side heaviest damage to hood on passenger side
- 16) Engine compartment as viewed from driver side note heaviest damage to hood on passenger side
- 17) Passenger side of engine compartment note heavy fire damage to right side of fuel injection system, wiring harness, and battery and primary battery fuse and electrical distribution panel
- 18) Less damage to driver side of engine compartment

- 19) Close-up view of driver side wiring harness and fuel injection system note less damage to wiring harness on driver side of engine compartment
- 20) Engine compartment fuse panel ~ slight melting visible to top of panel and exterior case
- Interior of fuse panel
- 22) Push in fuses
- Large fuses some melting visible on fuse nearest fire
- 24) Wiring harness at left side of engine compartment
- Battery, wiring harness, primary battery fuses and electrical distribution panel
- 26) Primary battery fuses blown
- Exemplar view of engine compartment, battery, and primary battery fuses
- 28) Primary battery fuse and electrical distribution panel
- 29) Interior of primary battery fuse and electrical distribution panel
- Primary battery fuses

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UIS File#:

TN01-02386



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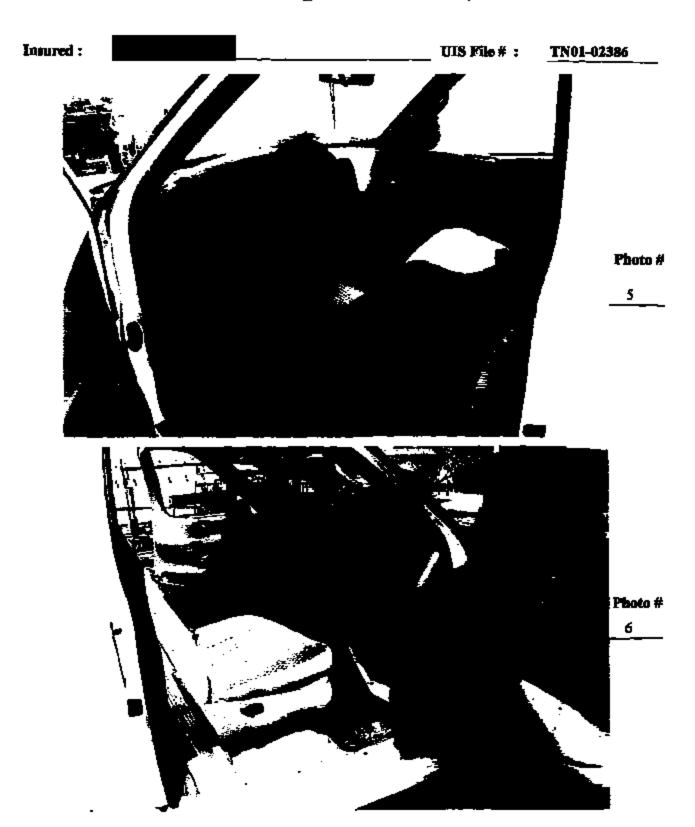
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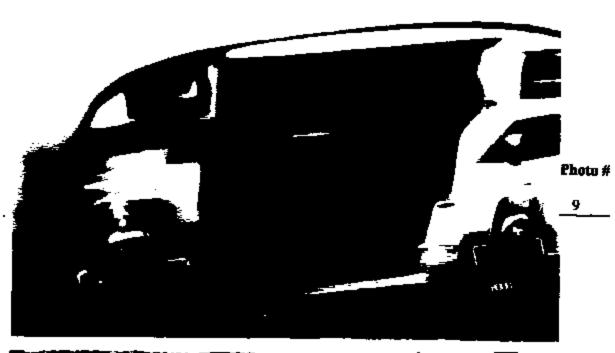




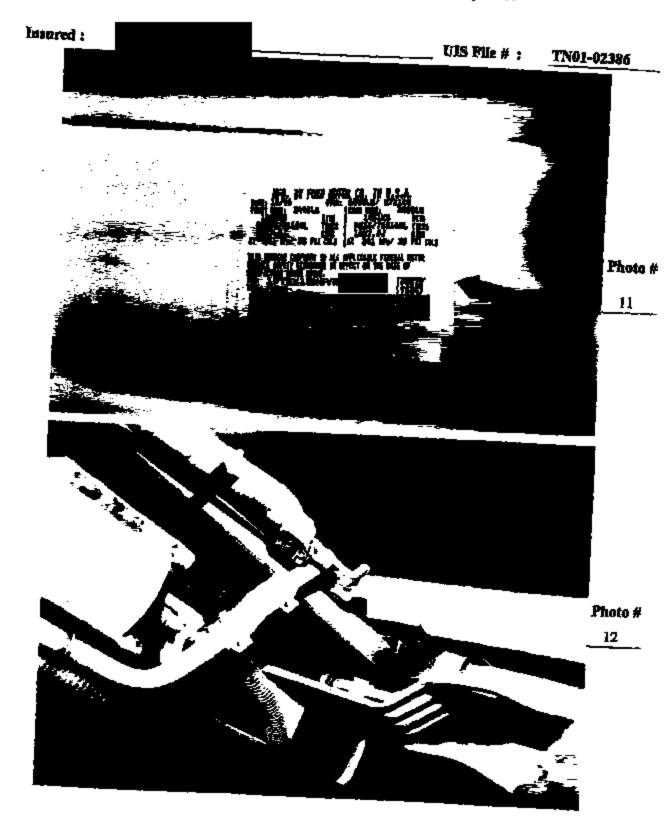
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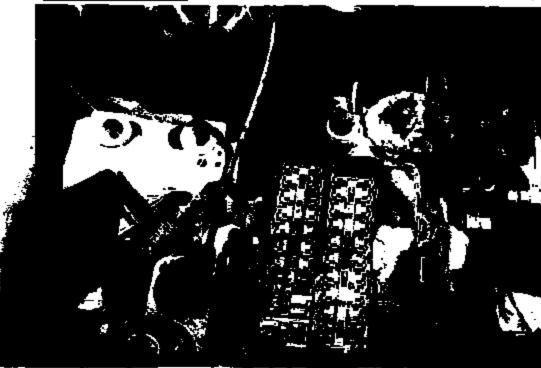


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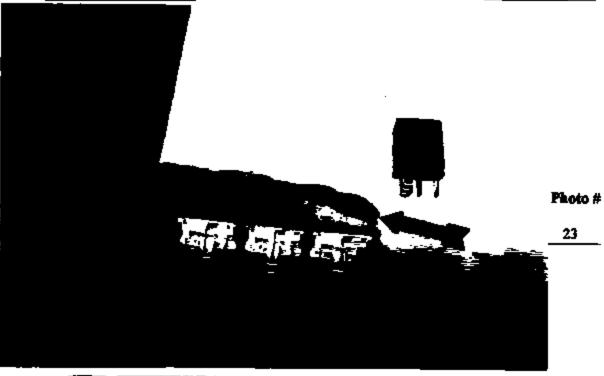
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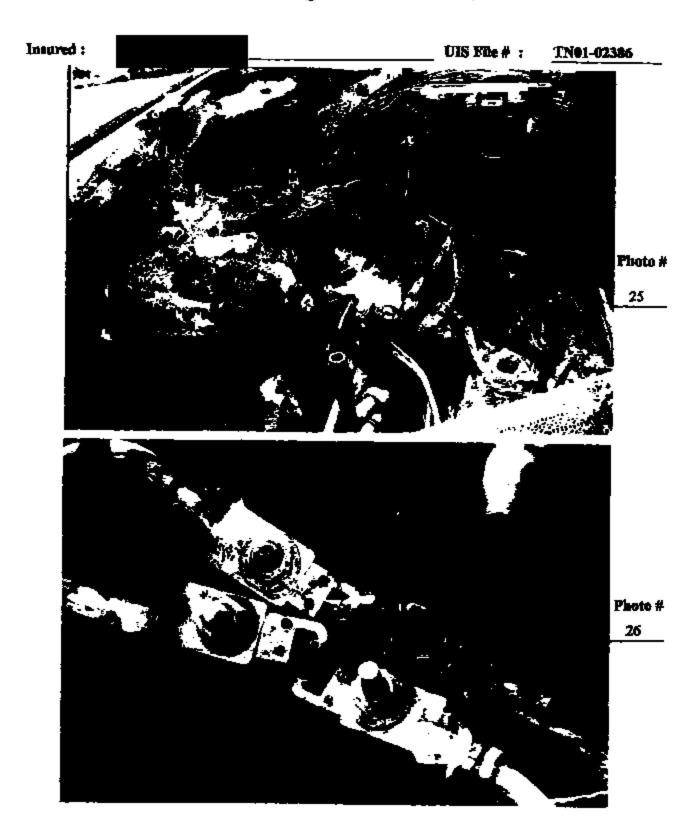
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TN01-02386



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Photo # 28

Insured: UIS File#: TN01-02386 Photo # 29 Photo # 30

5013625966

| | INCIDENT REPORT | | | | | | | | NFW | ₹8-1 | | | | | | |
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FIRE LOSS REPORT Tontitown Fire Department

| FDID | INCIDENT NO | EXP HO | MO | DAY | YR | DAY OF WEEK | AL ARM THE |
|-------|-------------|--------|----|-----|----|-------------|------------|
| 72008 | 01-000071 | QQ | 04 | 13 | Ot | Friday 6 | 11:52:00 |

| | BK/E.DH42S | VEHCLES | CONTENTS | TOTAL |
|-------------------|------------|---------|----------|--------|
| ESTIMATED LOSS | 0 | 15,000 | 0 | 15,000 |
| RETINATED VALUE | 0 | 17,500 | 0 | 17,500 |
| INSURED AMOUNT | | 0 | • | 0 |
| SETTLEMENT AMOUNT | 0 | 0 | 0 | 0 |

| | HIBLINANCE BIFORMATION | |
|-----------------------|------------------------|---|
| SULDINGS AND CONTENTS | VEHICLES | |
| COMPANY: | COMPANY: | 1 |
| AGENCY: | AGENCY: | |
| CONTACT: | CONTACT: | • |
| PHONE: | PHQME: | |
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INCIDENT REPORT

Tontitown Fire Department

| FOID | RECIDENT NO | EXP NO | Ä | DAY | VR. | DAY OF WEEK | | ALAPAY THE |
|-------|-------------|--------|----|-----|-----|-------------|---|------------|
| 72001 | 01-000071 | . 99 | 04 | 13 | 91 | Friday | • | 11:62:00 |

| LIP ARRIVAL FOUND PICK-UP TRUCK ON FIRE UNDER HOOD EXTINGUISHED WITH RE ROBINSON STATED HE PARKED THE TRUCK TO GO INTO STORE, LOCK BACK AND S WAS COMING FROM UNDER HOOD. AS FAST AS IT TOCK OFF POSSIBLE FUEL LINE (| ED LINE, MR. JMÇKE AND FIRE LEAK. |
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NATIONWIDE INSURANCE

Ford Motor Company
Attn: General Counsel
Park Lane Towers West, Suite 300
3 Park Lane Blvd
Deerborn, MI 48126-2568

April 107, 2000 MOTOR COMPANY
FRECEIVED
CLAMAS UNIT
APR 2 3 2001
OFFICE OF THE
GENERAL COLINSEL

RE: Nationwide Insurance Vehicle Fire Claim 63 03 C 436242 04-13-2001 01

To Whom It May Concern:

On 04/13/01, Springdale, AR drove his 1997 Ford F150 XI.T 4x4 vehicle to a gas station. Before exiting his vehicle observed a white in color smoke emitting from underneath the hood of his vehicle. A few seconds later the smoke turned dark and a fire was observed coming from the hood of the vehicle. The vehicle appears to be a total loss and the estimated value of the vehicle is \$15,000.00.

Preliminary observations indicate that the vehicle engine compartment is the origin of the fire. Therefore, a Cause and Origin Investigation has been scheduled for 10:00 AM, 04/30/01, at the above cited residence.

Please advise if you wish to participate in this examination. You can contact me at the below listed telephone number or my cellular telephone number, 501-236-1712.

Sincercis?

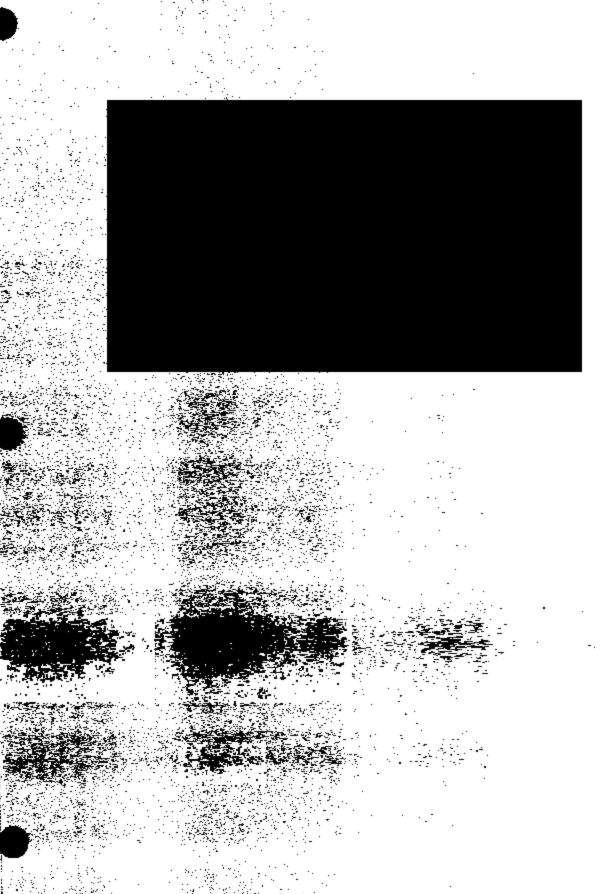
Rodney F. Boles

Special layestigative Unit

Post-it Fax Note 7671 Down 2/17/01 pages 1
TO FORD Metal G. From Kockness Belos
Galoux General Course Con Notation wide Ills.
Prome \$ 501-582-1031 1-13
Fax #313-845-4089 Page 501-582-1033

413/01 100.

129 W. SUNBRIDGE DRIVE • FAYETTEVILLE, AR • 72703 PHONE: \$88-214-0754, EXT. 13 • FAX: 501-582-1033



April 28, 2005

PROGRESSIVE"

Progressive Claims Service. PO Box 22016

Albany , NY 12201-2016 1-800-PROGRESSIVE Facelrida: (518) 198-1357 Camusity (518) 598-1397

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5 5 50

MAY # 5 2005

SEMENCE DESCRIPTION

1AN 0.5 2005

Ford Motor Comapny Consumer Affairs Po Box 6248 Md-3Neb Dearborn, MI 48216

Our Insured: Our Claim #:

Date Of Loss: Vehicle Description:

Vin#:

April 18, 2005 1996 FORD F150

1FTEF14Y7TL

Please accept this letter as formal notice of our subrogation rights in regard to the above captioned claim. There is a possibility of a manufacturer's defect or workmanship issue which may have caused a fire that destroyed our insured vehicle.

As such, we are having NETS perform a cause/origin determination on our insured's vehicle. Their telephone number is 1-800-221-4058; file number 05-1042. Please contact the aforementioned vendor to confirm an inspection date and time, as you may elect to be present at the time of the cause/origin inspection. The vehicle is located at Adesa Impact at Albany NY 518-347-3810.

Should Progressive Northeastern Ins. Co. or NETS not receive a response to this letter within 10 days, the cause/origin investigation will take place without your presence.

If you have any questions, please feel free to contact me directly at 518-598-5304.

Bisaillan

Sincerely,

Todd Bisaillon 19**0**230 Claims Representative

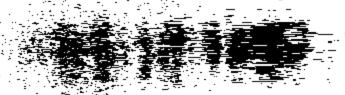
Progressive Northeastern Ins. Co.

TJB/fb ec:

Adesa Impact

N.E.T.S.







Post Office Box 33040 Lakeland, Florida 33807-3040

04/29/05

Ford Motor Corporation Consumer Affair Dept P.O. Box 6248 MD 3 NE B Deerborne, Mi 48126

Our Chin#:

Our Immred:

Date of Loss: 04/26/05

Vehicle: 1997 Ford F150

Vin#: 1FTDX1766VI

To Whem It May Concorn:

This letter is to advise year company that GEICO INDEMNITY INSURANCE COMPANY will be investigating further to determine the cause of the fire on this vekicle.

This letter is our notice to you that should it be determined that the cause of fire was caused by a manufacturer's defect, we will be pursuing your company for the damages that were incurred on this claim.

If you should wish to have one of your representatives inspect this vehicle it is located at:

> Ocale, Floridal Ph#

uda Brooks

The vehicle is repairable and will be repaired. All parts will be preserved for evidence.

Should you have any questions, please do not heritate to contact me at the phone number listed below.

Stacerely,

Brenda Brooks/D355

Claims Adjuster

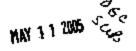
800 648 2493 ext 4403

ce: George Spalding

Government Employees Inaggmes, Company GRICO Control Imprence Company

GRICO Indomnity Company

GRICO Casualty Company





2015 MAY (I·A 7≥5%):

FORD MOTOR COMPANY RECEIVED

MAY 1 2 2005

OFFICE OF THE GENERAL COUNSEL



:

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November 16, 2004

FORD MOTOR COMPANY P.O. BOX 6248

DEARBORN MI 48126

RECEIVED

Our Client: Claim/File #:

Date of Loss:

10/31/2004

Reference:

Subrogation Claim

FORD MOTOR COMPANY RECEIVED CLAUMS NIME

NOV 2 4 2004 -

Comute OF THE GENERAL COUNSEL

Dear Sir or Madam:

We are investigating a claim for WESTDALE TOWNHOMES INC who sustained a loss on 10/31/2004.

Our investigation reveals that you may be responsible for this loss. If you have insurance, please complete the attached form and return it to me. Please refer this letter to your insurance carrier immediately, requesting that they contact our office. Should you not have insurance, please contact me to discuss this loss.

Please call me with any questions.

This is regarding fire damage sustained by our insured at 7937 Chase Circle in Arvada, CO involving a 1996 Ford Pt 50. Please contact me immediately if you wish to inspect.

Sincerely,

RACHEL EGGERT

Claim Representative

(262) 787-4772

Par: (866)280-7367

<u>Email:</u>

Nothing in this letter is intended or should be construed as an admission or denial of coverage to our insured.

Enclositre: Insurance Questionnaire

10/31/04 CO Arvoda 150 20/04 F 150



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IN THE UNITED STATES DISTRICT COURTS, DISTRICT COURT FOR THE EASTERN DISTRICT OF TEXAS BEAUMONT DIVISION 00 JUN -8 PM 3: 36

TX EASTERN -BEAUMONT

| Plaintiff, | 897 NO) 148 | BY |
|----------------------------------|--|--------------------------|
| vs. | 7 69 69 69 69 69 69 69 69 69 69 69 69 69 | CIVIL ACTION NO. |
| FORD MOTOR COMPANY Defendant. | 9 69 69 | 1:00CV-383 JURY TRIAL |
| | | |

PLAINTIFF'S ORIGINAL COMPLAINT

Plaintiff, Plaintiff, I have a second of the Estate of Chester A.

Varney, Deceased states:

Jurisdiction

- I. That the Decedent, Chester A. Varney, and Plaintiff were at all times material hereto, residents of and citizens of the State of Texas.
- 2. That Defendant Ford Motor Company was and is at all times material hereto a resident and citizen corporation with its state of incorporation being Delaware and its principal place of business being at American Road, Room 552, Deerborne, Michigan. This Defendant may be served through its Registered Agent for service in Texas: CT Corp. Systems, 350 North St. Paul Street, Dallas, Texas 75201.
- 3. That the matter in controversy herein exceeds the sum of \$75,000.00, exclusive of interest and cost.
 - 4. That jurisdiction is found under Title 28 U.S.C. Section 1332(a).

II. Venue

- This is an action between citizens of different states.
- That Defendant "resides" in the State of Delaware.
- That venue is found under Title 28 U.S.C. Section 1391(a).
- That pursuant to Local Rules, Plaintiff requests Beaumont as the site of the trial.

III. Cause of Action

- 9. That on or about June 8, 1998, while traveling from Texas to Mississippi, Plaintiff, while operating a 1996 Ford, F-150 Pick-up Truck, stopped at a roadside park to rest for a short while prior to continuing his journey.
- 10. That while resting in the above-described Ford vehicle, was severely burned inside the cab of the truck.
- 11. That at the time he was burned, the decedent was not operating the above-described Ford vehicle in a negligent or unsafe manner, but was merely parked with the vehicle at idle.
- 12. That Ford Motor Company breached the implied warranty of merchantability with respect to this particular Ford vehicle and that such vehicle was defective when it left the possession of Ford Motor Company. Further, that the Ford vehicle was not fit for ordinary purpose of its intended use because of its defects and that the breaches of warranty proximately caused the Decedent's burns.
- 13. That Ford Motor Company produced, sold or otherwise placed an F-150 Ford Pick-up truck into the stream of commerce and that as designed and marketed such vehicle was defective. Such defects existed when the vehicle left the possession of Ford Motor Company and when it reached the Decedent it did so without substantial change in its condition. Such defects

tendered the vehicle unreasonably dangerous. Ford Motor Company knew or should have known of the risk of harm inherent in its product and such defects in the vehicle were a producing cause and a proximate cause of the Decedent's burns. Therefore, Ford Motor Company is strictly liable to Plaintiff.

- 14. Ford Motor Company has engaged in the manufacture, sale, testing, design, marketing, advertising, supply or distribution of certain vehicles which purported to provide safe transportation. The law imposes duty upon Ford Motor Company to exercise reasonable care with respect to its sale of such vehicles and Ford Motor Company did breach its duty and was thus negligent with respect to the F-150 Pick-up truck sold to the Decedent. Ford Motor Company's negligence includes, but is not limited to the design, manufacture, distribution warnings, instructions, testing, marketing, advertising and/or sale of the F-150 Pick-up truck in question. Ford Motor Company knew or should have known that its product would fail to operate safely and its negligence did proximately cause the Decedent's burns and ultimate death.
- 15. That the Decedent was severely burned while resting in the F-150 Pick-up truck in question and that the burns he received therein were the direct and proximate cause of his death a short time thereafter. As a result of the burns suffered by the Decedent and made the basis of this action, and the injuries sustained by the Decedent ancillary thereto, the Decedent suffered severe physical and mental pain and anguish prior to his death.
- 16. As a result of the Defendant's actions or lack thereof, the Decedent suffered grievance injuries to his body, resulting in his wrongful, untimely death under Texas Civil Practice and Remedies Code, Section 71.001, et seq.
- 17. That Chester A. Varney was 85 years of age at the time of his death and had a continued life expectancy.

| 18. | That Plaintiff | | is the daughter of Chester A. | Vamey, | deceased. |
|-----|----------------|--|-------------------------------|--------|-----------|
|-----|----------------|--|-------------------------------|--------|-----------|

- 19. That Plaintiff is the Independent Executrix of the Decedent's will by the terms stated therein.
- 20. That Plaintiff Individually has suffered and will continue to suffer grievance personal loss of society, comfort, affection and economic benefits from Chester A. Varney during the rest of what would have been his normal life expectancy.
- 21. That the Estate of Chester A. Varney has incurred medical and funeral expenses as a result of his injuries and untimely death.

WHEREFORE PREMISES CONSIDERED, Plaintiff respectfully requests that the Defendant be cited to appear and answer herein; that upon trial of the cause, Plaintiff recover the damages specified above from the Defendant including cost of court, interest at the legal rate and to have such other further and relief, both general and specific, at law and at equity, to which Plaintiff may demonstrate herself to be entitled under the facts and circumstances as shown by the evidence.

Respectfully submitted.

JOHNSON, FERGUSON, PIPKIN & PHILLIPS 4900 Woodway, Stite 1100 Houston, Texas 77056 (713) 961-3730 (713) 961-5438 - Fax

CLINTON E. PHILLIPS

State Bar No. 00786167

NED JOHNSON

State Bar No. 10712000

ATTORNEYS FOR PLAINTIFF



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DONAN ENGINEERING CO., INC.

Jasper, IN

Indianapolis, IN

Evansville, IN

Louisville, KY

Madisonville, KY

CLAIM #:

D.E.C.I#: E0010207

PREPARED FOR:

JAMES TURNER STATE FARM INSURANCE P. O. BOX 7548 PADUCAH, KY 42002-7548

PREPARED BY:



DONAN ENGINEERING CO., INC. 2414 KOTTER AVENUE EVANSVILLE, IN 47715 (812) 471-7800

OCTOBER 23, 2000

DONALD E. RICHARD, P.E. SENIOR FORENSIC ENGINEER

Donan Engineering Co., Inc.

John G. Donan, Jr., P.E., Presidera



OCT 2 5 2000

2414 Kotter Avenue Evansville, IN 47715

October 23, 2000

Mr. James Turner State Farm Insurance P.O. Box 7548 Paducah, KY 42002-7548

> RE: Claim #: D.E.C.I.#: E0010207

Dear Mr. Turner:

At your request, on October 13, 2000, a study was made on a vehicle at Sadisco Salvage Yard. , Paducah, Kentucky (Photograph The vehicle is a 1996 Ford F150 pickup 4x4, VIN# 1FTEF14H2TN The purpose of the study was to registered in the name of determine the origin and cause of a fire under the hood that occurred on September 28, 2000. The owner of the vehicle was not contacted. This letter, with the attached photographs, is the report of my findings and conclusions.

The fire was contained to the engine side of the firewall (Photographs 1, 4 and 20). Extensive burning has occurred evenly across the hood, engine, firewall, fenders, front bumper, and grill area (Photograph 4). Both of the front tires have burnt to the rim (Photographs 11 and 15).

The electrical ignition system and related parts are all severely burnt or destroyed (Photographs 7 and 8). The battery and alternator have both burnt down to the metal core (Photographs 11 and 19). The fuel and emissions lines have been severely burnt and areas destroyed.

The possible sources of ignitions sent by you were considered. These included a potential brake pressure switch, a faulty alternator plug, and blower motor. Due to the extent of damage to these components and the other sources of ignition being plentiful, the cause of the fire could not be determined.

In summary, based upon the information available at this time, I am of the opinion that:

 The origin of the fire was in the engine compartment. This conclusion is based on the following facts:

Item #1: The fire was contained to the engine side of the firewall.

 The cause of the fire is undetermined. This conclusion is based on the following facts.

Item #1: Due to the extent of damages numerous ignition sources could <u>not</u> be eliminated.

 The classification of the cause of the fire is accidental as defined by the terms in the attachment to this study. This based on the following fact:

Item #1: No evidence was found to indicate foul play.

Thank you for your confidence in our service.

Very truly yours,

DONAN ENGINEERING CO., INC.

Donald E. Richard, P.E. Senior Forensic Engineer

DEFINITIONS OF FIRE CAUSES

As classified by the National Fire Protection Association, Bulletin 921, Guide for Fire and Explosion Invertigations, 1998 Edition, the causes of fires are classified as accidental, natural, incendiary (arson), or undetermined. These definitions are incorporated into this report regarding the cause and origin of the fire being studied.

ACCIDENTAL:

"Accidental fires involve all those for which the proven cause does not involve a deliberate human act to ignite or spread fire

into an area where the fire should not be."

NATURAL:

"Natural fire causes involve fires esused without direct human intervention, such as lightning, carthquake, wind and the like."

INCENDIARY:

"The incendiary fire is one deliberately ignited under

circumstances in which the person knows that the fire should not

be ignited."

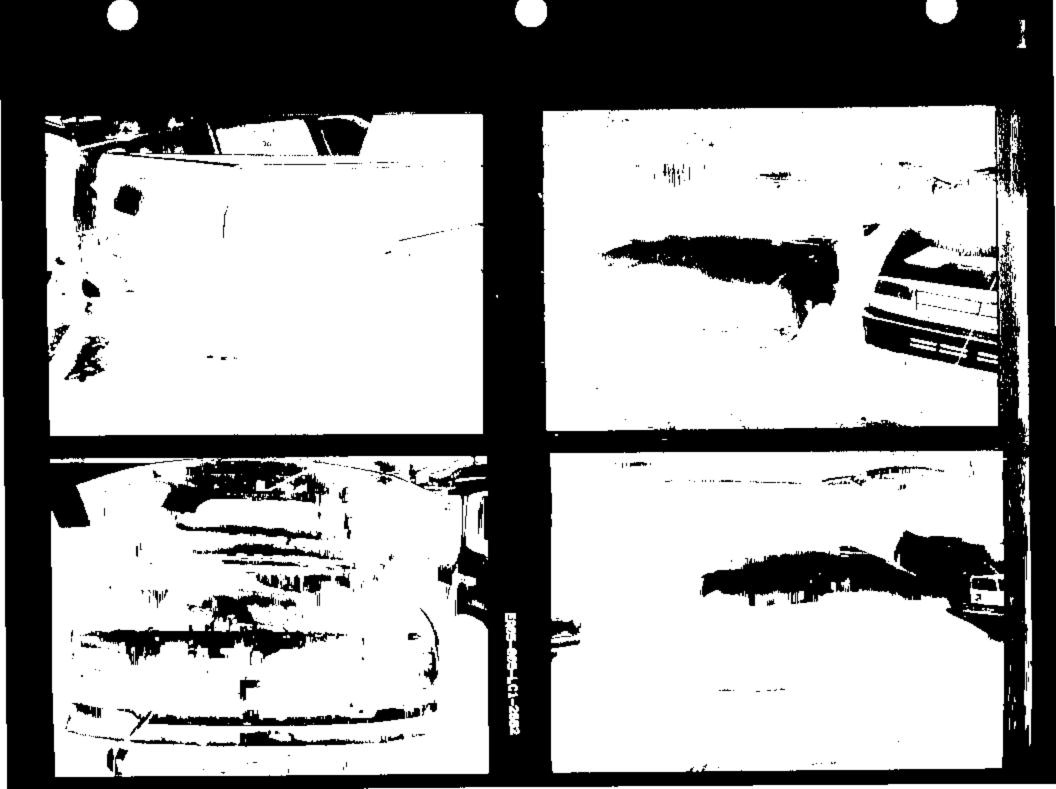
UNDETERMINED:

"Whenever the cause cannot be proven, the proper classification

is undetermined."

| Photograph 1 | View of the front driver's side. |
|--------------|--|
| Photograph 2 | View of the front passenger's side. |
| Photograph 3 | View of the rear of the vehicle. |
| Photograph 4 | With the hood raised; there is no concentrated area of burn pattern. The paint has been burnt to the metal evenly across the hood; engine, firewall, fenders and front grill area. |













| Photograph 5 | View of the burn patterns on top of the hood. |
|--------------|---|
|--------------|---|

Photograph 6 View under the bood.

Photograph 7 View of the area left of the engine, near the firewall and brake master cylinder.

Photograph 8 View of the top of the engine.



OCT 2 5 2000

| Photograph 9 | View of the right side of the engine. The spark plug wires have not been removed. |
|---------------|---|
| Photograph 10 | View of the firewall and the area on the right side of the engine. |
| Photograph 11 | View of the right fender, battery and front of the engine. |
| Photograph 12 | Area in front of the engine, looking at the left fender area. |



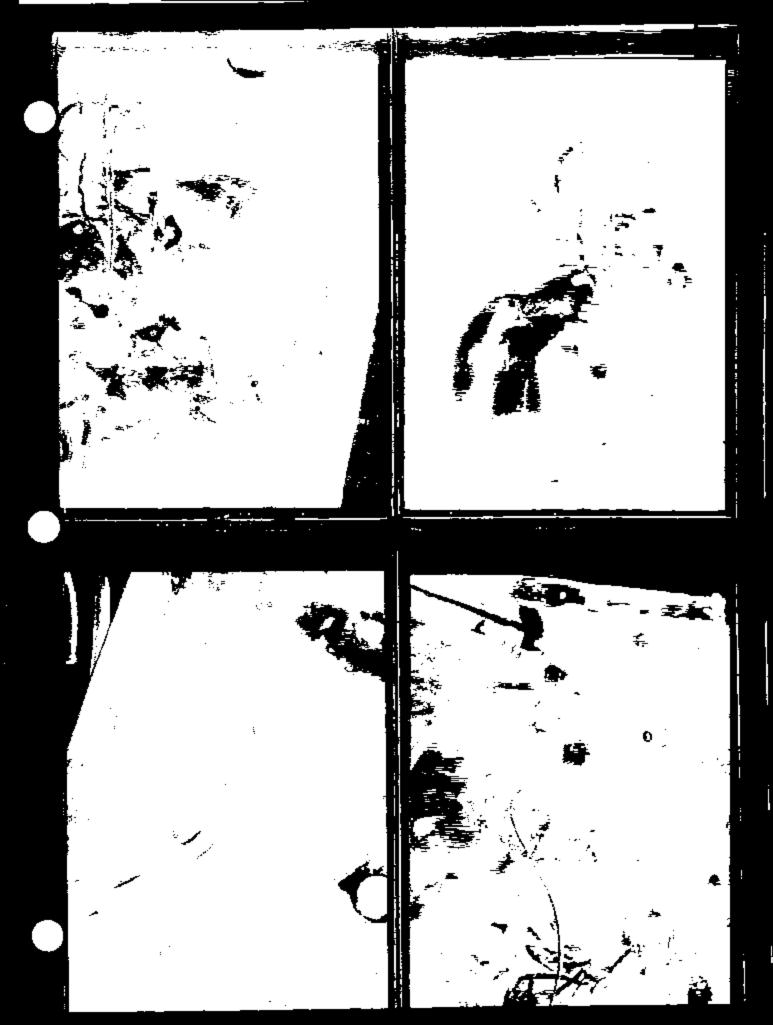












Photograph 14 View of the top of the engine near firewall.

Photograph 15 The left front tire has burned to the rim.

Photograph 16 The area below the master cylinder.



OCT 2 5 2000

Photograph 17 View of the front of the engine.

Photograph 18 The color of the oil indicates it had been service recently.

Photograph 19 Remains of the alternator and compressor.

Photograph 20 View of the left side of the cab. The firewall kept the fire out of the cab area.





ER65-805-LC1-2870











£965-005-LC1-2671

Photograph 2! The center dash area has melted away from the firewall.

Photograph 22 View of the passenger's side dash area.





Our logo, the level rod target, symbolizes our approach:

We strive to keep our work and abilities balanced and on the level.

We strive to keep our work on <u>target</u>, meeting our client's needs with a fair and competitive fee.

We strive to deliver a complete service. In the Bible, the number <u>seven</u> symbolizes completeness.

State Farm Insurance Companies



Claim Service Center P.O. Box 7548 4813 Alben Bardey Orive Paducah, KY 42002-7548 Talephone: (502) 554-6100

CLAMPS UPINT

DOWN S. S. TOPE

CHARLES THE

CHARL COUNSEL

October 3, 2000

Ford Motor Company Parklane Towers West, Suite 400 Three Parklane Boulevard Dearborn, MI 48126-2568

CERTIFIED MAIL - RETURN RECEIPT REQUESTED

RE: Claim Number:

Insured:

Vehicle:

1996 Ford F-150

Serial Number: 1FTEF14H210

To Whom It May Concern:

The 1996 Ford F-150 identified above is insured by State Farm Mutual Insurance Company. This vehicle experienced a fire loss which rendered the vehicle a constructive total loss.

State Farm would like to give you an opportunity to inspect this vehicle, and give you advanced notice of our potential subrogation claim.

Please contact me at (270) 554-6131 to set up a time for your inspection.

Sincerely,

James/L. Turner, C9CU

Claim Specialist

State Farm Mutual Automobile Insurance Company

(502) 554-6131

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Jr/016/1003018



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State Farm Insurance Companies*



June 7, 2002

Beaumont Service Center P.O. Box 5485 210 Office Park Drive Beaumont, TX 77728

Ford Motor Company
Parklane Towers West, Suite 400
Three Park Lane Boulevard
Dearborne, MI 48126-2568

FORD MOTOR COMPANY
RECEIVED
OF AIMS UNIT

JUN 1 4 2802

OFFICE OF THE
GENERAL COUNSEL

Re:

Claim Number:

Date of Loss:

Our Insured:

Subject:

May 14, 2002

1995 Ford F-150 Pickup, VIN #1FTEX15H0SK

Dear Sir or Madam:

The above-referenced vehicle is insured by State Farm Mutual Automobile Insurance Company. This vehicle experienced an engine fire.

State Farm^e would like to give you an opportunity to inspect the vehicle and give you advance notice of our potential subrogation claim.

To set up a lime for your inspection, please contact me at the number below.

Sincerely,

Danny L. Powier Claim Specialist

State Farm Mutual Automobile Insurance Company

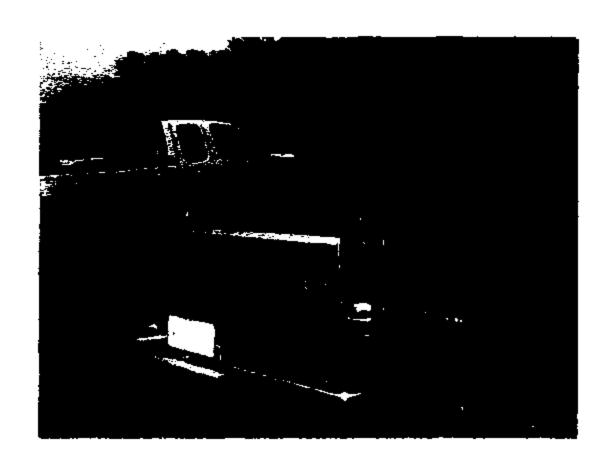
(409) 839-1155 1-800-433-8644

DLF/gm/029/0607038



















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| | A Visit of | | |
|---|--|---|--|
| CLI VORK | CU York Insurance Companies away 304 Hancock Street P.O. Box 1719 Bangor, ME 04402-1719 | ippgRT | REPLY TO THIS OFFICE, USING OUR CLAIM NO. AS REFERENCE |
| Your Regional Company | L Tek (207) 990-1111 1001 1334 - 3 DATE: 427- | Ol meen Value | и ма |
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| Custome P.O. Bo | er Relationship Conte & 6248' orn MI 48/26 | RECEIVED CLAIMS UNIT | MALED |
| L Dearbo | orn MI 48/26 | MAY 0 3 2001 Walk 1 | nd Motor Co. |
| Claims | | OFFICE OF THE NERAL COUNSEL | F ASSOCIATE (F) (-1)2-0/ |
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| indicates that the subrogation claim immediately. | formed that you are the liability insurer accident was due to the negligence of y. If you do not have a liability policy for settled our insured's claim for the as The attached documents will enable you | your insured and we wish for the party shown above, mount indicated above and | to notify you of our please let us know I sak for seimburse- |
| | stred's claim is still pending and we wi le with our insured. If you prefer to set lately. | | |
| The att number | iste of we add we settled our insured's claim in the amore sched documents will enable you to sup or include a copy of this letter when for wed a separate draft to our insured for the | port your payment. Please rwarding your draft to us. | t for relimbursement. reference our claim |
| L buve n | me ago we sent you our subrogution ciai ot received an ecknowledgment. Pleas on our claim. | | |
| من مربع اسسان | advise us of your decision on our subm naturies to the Netionwide Inter-Comp ou in a sincere effort to settle this disput | and Arbitration Advenuer | it we wish to join and a V |
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| You position to come | ou in a sincere effort to settle this disput cuments you requested are enclosed. revicesty advised us that you had a bo n to honor our subrogation claim. Pleas ider our claim. | cilly injury claim pending to advise us whether you a | and were not in a position of S |
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SALVACE SALCTÓN

Brooksville Me

May 25, 2001

CU York 304 Hancock St. P.O. Box 1719 Bangov, Mc. 04402

Dear Ms amour, Here are the answers to the questions that you warted me to answer!

1. The incident occurred in Osbow, Me. 2 We returned to Osbow from Presque I she and went to our camp about I hours later our neighbors came down to our camp to tell us That our pickup had burned in Their yard.

15 The only work done to the truck was front end ball faint replacement, about one month

before.

16 None.

21 Engine was not running.

22 Keys were not in the Ignition, and the doors were locked.

25 The truck was purchased from Parlings Wholesale in Bangor, Me.

Miliage at the Time of purchase was about 63,000. This which was pucchased in December, 1999

CENTRAL AROOSTOOK APPRAISAL SERVICE INC.



| PHOTO NUMBER | t l |
|--------------|--------------------|
| DESCRIPTION: | Left front corner. |
| | |
| | |

INSURED/OWNER:

COMPANY CLAIM NUMBER:

OUR FILE NUMBER: CA-490-01-AC

DATE OF LOSS: 4/ 12/ 01

DATE PHOTOS TAKEN: 4/ 16/ 01

PHOTO NUMBER: 2

DESCRIPTION: Cab and body damage.



CENTRAL AROOSTOOK APPRAISAL SERVICE INC.



| PHOTO NUMBER | . 3 |
|--------------|------------------|
| DESCRIPTION: | Interior demage. |
| | |
| | |

INSURED/OWNER:

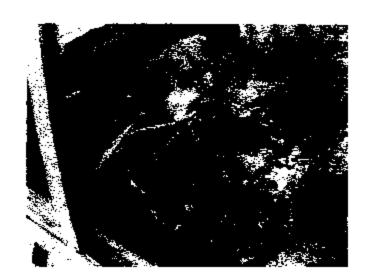
COMPANY CLAIM NUMBER:

OUR FILE NUMBER: CA-490-01-AC

DATE OF LOSS: 4/ 12/ 01

DATE PHOTOS TAKEN: 4/ 16/ 01

| PHOTO NUMBER: | | 4 | |
|---------------|------------|---|--|
| DESCRIPTION: | Dash area. | | |
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CENTRAL AROOSTOOK APPRAISAL SERVICE INC.



| PHOTO NUMBER | Ŀ 5 |
|--------------|---------------------|
| DESCRIPTION; | Right front corner. |
| | |
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INSURED/OWNER:

COMPANY CLAIM NUMBER:

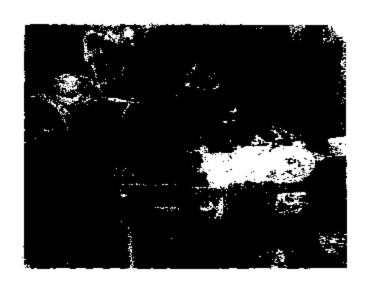
OUR FILE NUMBER: CA-490-01-AC

DATE OF LOSS: 4/ 12/ 01

DATE PHOTOS TAKEN: 4/16/01

PHOTO NUMBER: 6

DESCRIPTION: Wiring and harness damage.



CENTRAL AROOSTOOK APPRAISAL SERVICL INC.

| | PHOTO NUMBER DESCRIPTION: | Right rear corner. |
|--------------------------------------|------------------------------|--------------------|
| | | |
| INSURED/OWNER: COMPANY CLAIM NUMBER: | | |
| OUR FILE NUMBER: CA-490-61-AC | | |
| DATE OF LOSS: 4/ 12/ 01 | | |
| DATE PHOTOS TAKEN: 4/ (6/0) | | |
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| PHOTO NUMBER: | | |
| DESCRUPTION: | | |
| | | |
| | | |

Masardis Fire Becartment

P.O. Box 5 Minutes, Maine 94759

April 22, 2001

CU YORK P.O. Box 1719 304 Hancock Street Bangor, Mgine 04402-1719

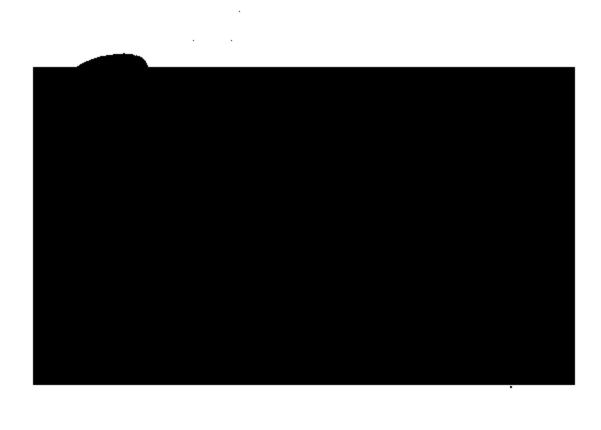
RE: Claim Number

Verhicle fire was reported at approximately 10:20 P.M. Larrived on scane within 5 minutes to find ford pickup completely involved. Dodge pickup belonging to the was parked beside truck and received heat damage (pealed paint, mested mouldlegs etc). Origin of fire was undetermined. Masardis Fire Department responded with one englos, one configuration and six men. We remained one scene for one bour and requested Ashiand Ambulance to treat and six men. We remained one scene for one bour and requested while trying to move one of the vehicles. If I can be of more assistance please call me at 435-6171.

Sincerely, Steven Sherman, Fire Chief

Masardis Fire Department FIFI FIELD NOTES

| | ANGIDENT NO | <u></u> | ব | U. | 7-11 TIME | 10120 PM |
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| 810 | VEKICLE: Yes | . 15 <u>1</u> 6. | take Ford | Model | Sayle Pg | |
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IN THE DISTRICT COURT

131st CLAL DISTRICT

BEXAR COUNTY, TEXAS

PLAINTIFFS' ORIGINAL PETITION

TO THE HOMOBABLE JUDGE OF SAID COURT:

hereinafter referred to as Plaintiffs, file this Plaintiffs' Original Petition, still complaining of MC COMMS HFC, LTD., d/b/a RED MC COMMS FORD and FORD MOTOR COMPANY, hereinafter referred to as Defendants, and for cause of action, Plaintiffs respectfully show unto the court as follows:

I.

PARTIES.

Plaintiffs, and the Texas Business and Commerce Code.

Defendant, MC COMBS HFC, LTD., d/b/s RED MC COMBS FORD (hereafter "MC COMBS"), does business in San Antonio, Sexar County, Texas and may be served through its registered agent GARY V. WOODS at 9000 TESORO, SUITE 122, SAX ANTONIO, TEXAS 78217 BY PRIVATE PROCESS.

Defendant, FORD MOTOR COMPANY (hereafter "FORD"), is a foreign corporation doing business under the laws of the State of Texas, and may be served through its registered agent C.T. CORPORATION SYSTEM at 350 N. ST. PAUL STREET, DALLAS, TREAS 75201, BY CERTIFIED MAIL— RETURN RECEIFT REQUESTED.

II.

YENUE

Venue is proper in Bexar County, Texas, because said county is the county where all or a substantial part of the events or omissions giving rise to

Plaintiffs' cause of action arose [Section 15.002(a)(1), Civil Practice and Remedies Code); because Bexar County is the county where Defendant, MC COMBS, has its principal office in this state [Section 15.002(a)(3), Civil Practice and Remedies Code); and because venue is proper as to one Defendant, it is proper as to remaining Defendants [Section 15.005, Civil Practice and Remedies Code].

III.

NOTICE

Plaintiffs have given Defendants notice, as required by Section 17.505, Texas Business and Commerce Code, and have complied with all conditions precedent to the filing of this suit and to the recovery of damages and attorney's fees in this cause of action.

IV.

FACTUAL ALLEGATIONS

HESETOFORE, purchased a 1995 Ford F-150.

Said vehicle was manufactured/distributed by FORD, and as the manufacturer/distributor of the vehicle, FORD is liable for Plaintiffs' damages because privity is not required between a consumer Plaintiff and a Defendant manufacturer for said Defendant to be liable; Nobility Homes of Texas, Inc. v. Shivers, 557 S.W. 2d 77 (Texas 1977).

As well as representing the vehicle to be a good quality motor wahicle and a dependable form of transportation, Defendants provided express and implied warranties that the vehicle was manufactured in a good and workmanlike manner, and that repair services would be performed in a good and workmanlike manner. Such was not the case. After purchasing the vehicle, Plaintiffs discovered it was not as represented by Defendants, but, on the contrary, had a defective fuel system and other problems. This defect was reported to Defendants, and though

attempts to repair were made, any alleged repairs were not satisfactory in that the fuel system was not properly inspected or repaired. Specifically, Defendants failed to properly inspect or diagnose the fuel system problems.

Ultimately, on or about July 17, 1997 the Plaintiff, was severely burned.

٧.

VIOLATIONS OF THE TEXAS DECEPTIVE TRADE PRACTICES ACT

Defendants' acts in selling, manufacturing, and distributing the motor vehicle to in the condition in which it was sold, and in misrapresenting the quality of the vehicle and the quality of any alleged repairs amount to false, misleading, and deceptive acts and practices in the conduct of trade and commerce, and are violative of Section 17.46(b) (5), (7), and (21), as well as Section 17.50(a) (1), (2), and (3) of the Texas Business and Commerce Code, all of which have been the producing cause of Plaintiffs' damages in that when Plaintiffs purchased the vehicle in question they were provided both express and implied warranties by Defendants that the vehicle was manufactured in a good and workmanlike manner, that defects in material and workmanship would be properly repaired and that repairs would be performed in a good and workmaplike manner; Plaintiffs were further assured by Defendants that the vehicle was safe to drive on the streets and highways thus Defendants expressly and impliedly represented to Flaintiffs that the vehicle they purchased had characteristics and benefits that it did not have because said vehicle and its fuel system and the regairs performed thereon were not mafe all in Violation of Sections 17.46b 5 and 7 Texas Business and Commerce Code because the fuel system and the repair work on said vehicle did not meet the uses, benefits and high standards and quality as represented by Defendants. Moreover, Defendants as shown on work orders kept and maintained by Defendant NC COMBS and warranty payments made by Defendant FOED represented that work and services had been performed on the fuel system and the work and services was not performed all of which conduct has been and is the producing cause of Plaintiffs' damages as more fully shown hereafter.

WI.

UNCONSCIONABLE CONDUCT

Further, Defendants' acts in selling, distributing and marketing said vehicle to Plaintiffs in its defective state and Defendants' failure to repair said defects on the occasions when Plaintiffs took the vehicle to Defendants for fuel system repairs took advantage of Plaintiffs' lack of knowledge, ability, and experience as to be grossly unfair, and, therefore, amounted to unconscionable actions and an unconscionable course of action in violation of Section 17.50(a) (3), Texas Business and Commerce Code. Such conduct was a producing cause of Plaintiffs' damages.

VII.

KNOWING CONDUCT/INTENTIONAL CONDUCT

Plaintiffs assert that the actions committed by Defendants herein were committed knowingly and/or intentionally as these terms are defined at Chapter 17, Teas Business and Commerce Code.

VIII.

BREACH OF EXPRESS AND INFLIED VARIANTIES OF GOOD WOMENANSHIP

Defendants breached express and implied warranties that the vehicle sold to Plaintiffs was manufactured and repaired in a good and workmanlike manner because the vehicle was neither manufactured nor repaired in a good and workmanlike manner. This warranty cannot be waived or disclaimed, as such would be violative of Section 17.42, Texas Business and Commerce Code, and any waiver/disclaimer would nevertheless be of no force and effect because it was neither conspicuous, nor were the Plaintiffs aware of such waiver/disclaimer; Melody Homes Mfg. Co. v. Burnes, 741 S.W. 2d 350 (Texas 1987).

IX.

PRODUCTS LIABILITY

This action is also brought because of severe injuries and damages suffered by Plaintiff, The subject product was purchased or otherwise acquired and delivered to Plaintiffs and distributed by Defendants. Defendants intended and expected that the said vehicle so introduced into and passed on in the stream of commerce and/or through course of trade would ultimately reach a consumer or user such as Plaintiffs in the condition in which it was originally sold, and, on the occasion in question, Plaintiff, The used the product which caused him to sustain the injuries which are the cause of this lawsuit.

Plaintiffs will show that the vehicle was marketed, and distributed by Defendants with a defective composition and/or makeup; to wit, defective fuel system and other problems. Additionally, there were defects and unreasonably dangerous conditions with respect to the marketing and manufacture of the product itself specifically in the fuel system which conditions were defective and by its very nature created a dangerous condition in the operation of the vehicle and which condition was called to the attention of Defendants and Defendants failed to correct that condition. Defendants failed to give adequate warnings and instructions to the Plaintiffs, the general public, or its duly authorized dealers, distributors, and/or sellers with respect to the hazardous nature and/or effects of the defective fuel system in quantion. Upon the trial of this case,

Plaintiffs will show that the matters described above created defects and unreasonably dangerous conditions with respect to the marketing and distribution of the product in question and being used by consumers. Such defects and unreasonably dangerous conditions specifically the defective fuel system were the producing and/or proximate cause and caused Plaintiffs' injuries.

X.

MEGLIGENCE

Defendant FORD was negligent in the marketing, and/or distribution of the product in question, and such negligence proximately caused the resulting injuries, and damages herein that Defendants FORD and MC COMBS failed to properly inspect the fuel system for flavs and leaks and other defects. Such conduct was the proximate cause of Plaintiffs' injuries as more fully alleged hereafter. Moreover said conduct and failure to inspect amounted to gross negligence on the part of Defendants entitling Plaintiffs to punitive damages from Defendants because the failure to inspect the fuel system involved an extreme degree of risk and Defendants had actual subjective awareness of the risk involved yet nevertheless were consciously indifferent to the risk involved.

XI.

BREACH OF WARRANTY OF REPCHANTABILITY

Plaintiffs will show that the Defendants in this case qualify as "sellers," as that term is defined at Section 2.314 of the Texas Uniform Commercial Code, and that Defendants violated the applicable provisions of the Texas Uniform Commercial Code, including Section 2.314, Texas Business and Commerce Code, 7.A.T.S.

The warranty of merchantability at Section 2.314, Texas Business and Commerce Code, provides that goods shall be merchantable if they are at least "fit for the ordinary purposes for which such goods are used." Plaintiffs assert that Defendants breached the implied warranty of merchantability because the product in question was not fit for its ordinary purpose, and that such breach of warranty caused or was a producing and/or proximate cause of the injuries and damages sustained by the Plaintiffs.

KII.

DAMAGES

Plaintiffs damages are in an amount within the jurisdictional limits of the court and Plaintiffs will show they are entitled to recover damages for the physical pain and suffering and mental anguish, endured by and for reasonable and necessary ambulance expenses and medical expenses, incurred on behalf of the Plaintiff,

Additionally, Plaintiffs aliege that since their injuries were caused by the gross neglect of the Defendants as stated above exemplary damages are properly

Plaintiffs would further show that as a result of Defendants' conduct, Plaintiffs have suffered in the past, and, in reasonable probability, will suffer in the future, the following elements of damages:

- (1) Reasonable and necessary medical bills incurred in the past;
- (2) Reasonable and necessary medical bills incurred in the future;
- (3) Physical pain and suffering in the past;

recoverable.

- (4) Physical pain and suffering in the future;
- (5) Physical impairment and disfigurement suffered in the past;
- (6) Physical impairment and disfigurement suffered in the future:

- (7) Loss of consortium by Plaintiff suffered in the past due to the injuries suffered by Plaintiff,
- (8) Loss of consortium by Plaintiff, section authority suffered in the future due to the injuries suffered by Plaintiff,
- (9) Lost earnings suffered by Plaintiff,

Finally, Plaintiffs assert they are entitled to recover additional statutory damages in an amount a jury may award, as authorized by the Texas Business and Commerce Code, upon a finding by the trier of fact that Defendants' conduct was committed knowingly and/or intentionally.

XIII.

ATTORNEY'S FEES

Plaintiffs have had to engage the services of the undersigned attorney to protect their rights, and, as such, are entitled to recover reasonable and necessary attorney's fees for the preparation and for the trial of this case, as well as for appeal, if appeal becomes necessary.

PRAYER

WHENEFORE, PREMISES CONSIDERED, Plaintiffs pray that upon final hearing of this case, that Plaintiffs be awarded the damages set out herein, including Plaintiffs' actual damages and mental anguish damages; exemplary damages and/or additional statutory damages; reasonable and necessary attorney's fees; costs of court; prejudgment and post-judgment interest; and all other relief, both general and special, at law or in equity, to which Plaintiffs may show themselves justly entitled.

RESPECTFULLY SUBMITTED,

LAW OFFICE OF PETER TORRES, JR. A PROFESSIONAL COMPORATION

PETER TOWERS, JR.

TX BAR CARD NO. 20144000

ROB HUGHES, JR.

TEXAS BAR NO. 00790932

334 V. MULBERRY AVENUE SAN ARTONIO, TX 78212 210/737-2672 (TELEPHONE) 210/737-9358 (FAGSIMILE) TEXAS BAR NO. 00790932

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LAW OFFICE OF PETER TORRES, JR.

A PROFESSIONAL CORPORATION 334 W. MULBERRY AVENUE SAN ANTONIO, TEXAS 78212 PHONE: 210/737-2672 FACSIMILE: 210/737-9358

FORD MOTOR COMPAN

RECEIVED

JH7 30 1990

OFFICE OF THE General Counsel

Juna 22, 1999

PETER TORRES, JR. ATTORNEY AT LAW

BOARD CERTIFIED SPECIALIST TEXAS BOARD OF LEGAL SPECIALIZATION

CIVIL TRIAL LAW

CONSUMER LAW

RED MC COMBS 8333 IH-10 SAR ARTORIO, TEXAS 78230

FORD NOTOR COMPANY 3 PARKLANE BLVD. PARKLANE TOWERS VEST, SUITE 514 DEARBORN, MICHIGAN 48126-2568

RE: DATE OF

DEARBORN, MICHIGAN 48126

DATE OF ACCIDENT JULY 17, 1997

Dear Sir/Madam:

I represent whose 1995 Ford F-150 pickup burst into flames which was driving it on July 17, 1997.

suffered tragic injuries in the fire which resulted from fuel problems that had been reported to you but had not been repaired by reason of the defective design of the ford truck that had been worked on by Red Mc Combs Ford. Pursuant to Chapter 17 of the Texas Business and Commerce Code, we are hereby placing you on notice that if the matters of which we complain are not settled within sixty (60) days, we will file suit seeking recovery of actual damages, attorney's fees and any additional damages that a jury may award.

My clients' complaints are that the vehicle was purchased based on advertising and representations that they were purchasing a good quality motor vehicle, and that it was dependable and suitable for the purposes for which it was bought. Nevertheless, fuel problems occurred and, though reported to the dealer, warranty repairs were not performed.

Both the misrepresentations about the quality of the vehicle and repairs amount to misrepresentations and violations of Sections 17.46 (b) 5.7.9, 12, 19, 21, and 23, as well as 17.50 (a) 1, 2, and 3 of the Texas Business and Commerce Code. Moreover, the tragic occurrence that resulted from the fire was the result of the defective design, manufacture, and marketing of the product in question.

My clients have sustained losses in excess of \$1,500,000.00 and attorney's fees incurred to date in excess of \$3,000.00.

ROB HUGHES, IR. ATTORNEY AT LAW

TENA TORRES ATTORNEY AT LAW

CERTIFIED MAIL-PER

CERTIFIED MAIL-RER

Should this matter not be resolved before the expiration of sixty (60) days, I will seek for my clients the above damages, attorney's fees and any additional damages that a jury may award.

I look forward to hearing from you at your first opportunity.

Very truly yours,

LAW OFFICES OF PETER TORRES, JR. A PROFESSIONAL COMPORATION

ROB HUGHES, JR.

RHJR/jp

cc: Mr. and Mrs. Jack Ridgway



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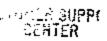
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P.O. BOX 10338 * LYNCHBURG, VA 24506 * * 209 SEP 24 A ||:

Ford Motor Company 16800 Executive Plaza Dr. P.O. Box 6248 Dearborn, MI 48121

OUR INSURED :

OUR CLAIM NUMBER : |

DATE OF ACCIDENT: 09-13-2001

PORDMOTOR COMPANY
RECEIVED
CLAIMS DINIT
SEP Z 6 2001
OFFICE OF THE
GENERAL COUNSEL

AUTOMOBILE-01 FORD F150 XL VIN# 1FTRX18W81N

Our insured's automobile was totaled by fire. We are still in the process of investigating the cause and origin of the same. This letter is to notify you regarding the stated incident for possible subrogation purposes. Upon completion of our investigation, we will advise you accordingly.

NATIONWIDE MUTUAL FIRE INSURANCE COMPANY Jeanie Anderson Claims Department (804)237-7425

-9/13/01 -101 F150

Virginia law requires the following: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defending the company. Penalties include impriscoment, fines and denial of insurance benefits.

D138 - M10909-Q



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State Farm Insurance Companies



P.C. Box 5526

State Farm Claim Office 7404 Charry Vala North Bouleverd

July 15, 1997

Pord Motor Company Attn: Howard Keyes -Mgr-Claims Dept. Parklane Tower Est, Suite 300 3 Parklane Blvd., Dearborn, MI 48126 Rockford, IL 81125-0526
(815) 332-8500

FIRD MOTOR COMPANY

HE OF THE D

OFFICE OF THE

GENERAL COUNSE

RE:

Claim Number:

Insured:

Date of Loss:

June 19, 1997

Your Reference: 1995 Ford F150 VIN 1FTEF15N7SLA05258

Dear Mr. Keys:

The identified truck is insured by State Farm Mutual Automobile Insurance Company. This truck experienced a fire.

State Farm would like to give you an opportunity to inspect the truck and give you advance notice of our potential subrogation claim. Please contact me at he number shown to set up a time for your inspection.

Singerely,

Lorena Lieurance Claim Specialist

(815) 332-6552

State Farm Mutual Automobile Insurance Company

FORT LOSS -- LC1-2700



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JEC 1 6 2002

December 12, 2002

Liberty Mutual Fire Insurance Company

6575 Snowdrift Rd Ste 101 Alientown PA 18106

Tel: (610) 398-9800 / (800) 521-0986

Fax: (610) 398-3930

FORD MOTOR COMPANY 1 PARKLANE BLVD - PARKLANE TWRS E #300 DEARBORN MI 48126

ATTN OFFICE OF THE GENERAL COUNSEL

OUR INSURED: CLAIM NUMBER: DATE OF LOSS: AMOUNT OF LOSS:

10/27/2002 \$ 324.02

LOCATION OF

CR N 1000 &

LOSS:

BROWNSBURG, IN

Dear Sir/Ms.:

The purpose of this letter is to inform you that as a result of this loss, Liberty Munual Fire Insurance Company has paid damages to our Insured under their Automobile coverage.

Right of Subrogation

Subrogation involves our right to recover from a negligent party the money we have paid on our Insured's behalf for property damage and related supposes.

related expenses.

Notice of Liability Since our investigation shows that this loss occurred due to negligence on your part, we shall expect you to reimburse us the amount shown above.

This letter is official notice of our claim against you for these damages. Please Note: Any payments you may have made to our Insured will not relieve your responsibility to reimburse us.

(over)

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If you Were Insured

If you had insurance at the time of this loss, we ask that you do the following:

- promptly notify your insurance carrier of this claim notice;
- please advise us that you are doing so and we will communicate directly with that company

If You Were Not Insured

We will be happy to work with you in establishing a convenient payment plan. Please contact me right away at the number listed above, extension 438.

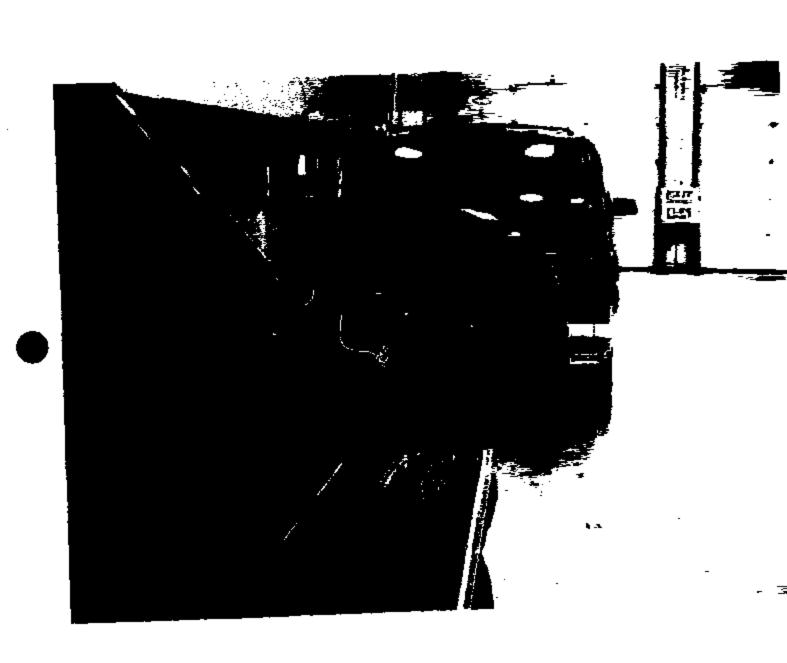
I appreciate your prompt response to this notice. If you have any questions about this letter, please feel free to call me.

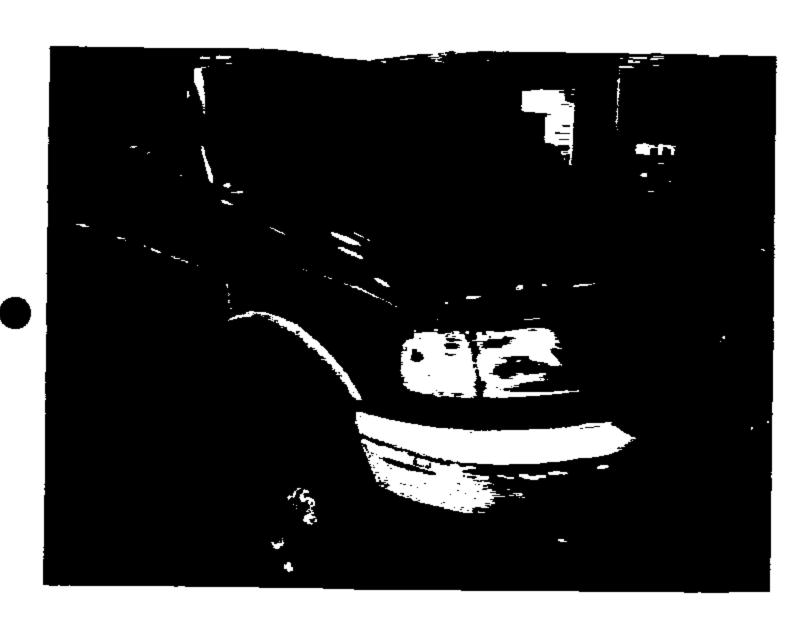
Sincerely,

LYNN KRAMER Subrogation Department

Enclosure

***THIS APPEARS TO BE A MANUFACTURERS DEFECT AS THERE WERE NO SIGNS OF IMPACT TO THE MIRROR. THE GLASS FELL OUT WHILE THE INSURED WAS DRIVING THE VEHICLE.







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State Farm Insurance Companies®



Cypressylew Fire Claims 7401 Cypress Gardens Blyd. Winter Haven, FL 33588

February 20, 2003

Shawn Norton Legal - Corporate Counsel Ford Motor Company One American Road Dearborn, MI 48126-2798

RE: Claim Number: Policy Number:

Insured:

Insured Location:

Mulberry, FL

Date of Loss:

02-15-03

Dear Ms. Norton:

This correspondence serves as notice to Ford Motor Company that on the above mentioned date our sso) enil erevea a bereflus **similari** a named insured and her husban to their home which resulted in major structural and personal property damages.

It is believed that their 2001 Ford Expedition (VIN: 1FMRt/15W01L may have played a critical part in the fire loss. The vehicle was parked under the carport at approximately 3:00am and by 3:30am their son awake to flames and smoke which quickly traveled throughout the house.

As a result of this damage, the home is uninhabitable. We have located a rental home for the policyholder and her family until it is determined if the insured property will be a total loss or if it is capable of being repaired.

State Farm Florida Insurance Company has requested the assistance of a cause and origin fine consultant to determine the cause of the blaze. We are also requesting that Ford Motor Company send an inspector to examine the vehicle to see the damage first-hand and determine what role the vehicle played in causing the fire at our insured's property.

Please contact me as soon as possible to advise when State Ferm can expect an inspection by your company as our policyholder is extremely arodous. I, as a company representative, would also like to be present during the inspection.

We look forward to hearing from you soon in an effort to expedite this matter. Thank you for your prompt attention.

Sincerely.

Anita McDonald Claim Representative 863-318-4147 phone

863-318-4157 fax

State Farm Florida Insurance Company



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March 29, 2005

APR 9 6 2005 Septi Shekiy Colis Direc Suite 2'Ui Memphis, 7N 38 (34) Telephone: 901 329-3300 Facsinite: 901 377-8090

ртодневзічні солт

CERTIFIED AND REGULAR MAIL RETURN RECEIPT REQUESTED

Ford Motor Company Consumer Affairs PO Box 6248 MD-3NE-B Dearborn, MI 48126

RE:

VEHICLE: 2001 Ford F-150

VIN#:

1FTRW08L81K

OWNER:

OPERATOR: Heather Wheeler

DATE OF LOSS: 3/19/05

CLAIM#:

To whom it may concern:

I represent Progressive Insurance Company's Auto Fire/Auto Theft Unit. The above vehicle was involved in a fire of alleged unknown origin. The loss occurred in Marvell, Arkansas.

In order to determine the cause of fire, including a determination as to whether any defect in the vehicle was in existence at the time of the loss, a representative of Progressive Insurance Company, will conduct an inspection and testing of the vehicle. This inspection will take place at Moon's Wrecker Service at 6623 Hwy 316 S., Marvell, AR. 72366.

As the repairer has an interest in this matter, from both a safety precaution standpoint and as a potential defendant in litigation, you are invited to have an expert attend and participate in the inspection and testing procedures.

We have set the time for the C & O for April 12, 2005 at 10:00 a.m. If you have any questions pertaining to this matter, you may contact the undersigned at (901) 379-3368. Please note that if you choose not to participate in the inspection, you will forfeit any right to subsequently claim prejudice under Nally v. Volkswagen, Inc. 405 Mass 191 (1989).

Darvi Leflore

Claims Representative



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State Farm Insurance Companies®



March 9, 2005

Montgomery Service Center P.O. Box 210159 Montgomery, AL 38121-0159 Telephone: (334) 213-1000

CERTIFIED MAIL - RETURN RECEIPT REQUESTED

FORD MOTOR COMPANY
PARKLANE TOWERS WEST SUITE 400
3 PARKLANE BOULEVARD
DEARBORN MI 48126-2568

MAR 15 TOO

Re:

Claim Number

Our Insured

Date of Loss Vehicle

VOII

February 4, 2005

1998 Ford F150 Pickup

1FTRX18L1WI

Déar Sirs:

The above-mentioned 1998 Ford F150 is insured by State Farm Mutual Automobile Insurance Company. This 1998 Ford F150 experienced a fire loss.

State Farm[®] would like to give you an opportunity to inspect the vehicle and give you advance notice of our potential subrogation claim.

Please contact me at (334) 213-1065 to set up a time for your inspection.

Sincerety.

Georgia Robertsori Claim Representative Phone: (334) 213-1065

State Farm Mutual Automobile Insurance Company

027/0309007AL

MAR 1 5 2006

HOME OFFICES: BLOOMINGTON, ILLINOIS 81710-0001

E985-885-LC1-2712



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Thursday, February 17, 2005

FORD MOTOR COMPANY PARKLAND TOWERS WEST #300 3 PARKLANE BLVD DEARBORN, MI 48126

COLUMN D

FEB 23 7005

Re: PRODUCT DEFECT CAUSED VEHICLE FIRE AND RESULTING DAMAGES.

VIN:

IFMEU1762VL

Year:

1997

Make:

FORD

Model:

EXPEDITION

Our Insured:

Address:

PO BOX 2717. HOUMA, LA

FEB 2 5 2005

· "你说话!" "你说

Barbar Constitution

Phone No.:

Our Claim No: Date of Loss:

11-21-04

Dantages:

\$8,518.88

NOTICE OF SUBROGATION CLAIM

Please accept this letter as formal notice of our subrogation rights in regard to the above-captioned claim. Demand is hereby made upon you for payment of Progressive's damages and those of Progressive's insured.

Our investigation indicates damages to our insured's vehicle was a direct result of a manufacturer's defect or negligence on your behalf. Enclosed please find all supporting documentation.

Please acknowledge receipt of my subrogation demand and forward your payment of \$8,518.88 to my attention, payable to "Progressive Security Insurance Company, as subrogge of nd mail to my attention : Richmond Hts., Ol

You can contact me at the number listed below should you need additional documentation or care to discuss this claim.

Thank you for your anticipated cooperation.

Progressive Security Insurance Company

William P. Kienzi Subrogation Representative (440) 603-7967



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- Government Employeer Insurance Company GBICO General Insurance Company
- **GBICO Indomnity Insurance Company**
- GBICO Canalty Insurance Company

One OEICO Blvd. + Fredericksburg, VA 22406-9900

PAYMENT RECOVERY NOTICE

| PARKI 3 PARK DEARE Your In Your Fi Your V | ANB TO LLANE E BORN, M swed/Dr le #: chicle: | COMPANY Date: 03/09/2005 WERS WEST SLVD, STE 300 I 48126-2568 DIFFIGURE RANDOLPH NARISCO WHEN RESPONDING- PLEASE REFER TO OUR CLAIM NUMBER. |
|--|---|---|
| Our investigation shows your insured to be at fault for this accident. | | |
| ⅓ | 1. support | Repair or replacement of our vehicle has been concluded. Our subrogation claim will be forwarded. Please our interest. |
| Ø | 2. | Payment for repairs has been made. Documentation is attached. Please honor our claim. CO's Interest: \$3,175.30 Insured's Deductible: \$250.00 Towing: \$ Rental: \$ Total: \$3,425.30 |
| 0 | 3. | Our Vehicle was declared a total fost. Documentation is attached. Please bopor our claim. Amount paid to Insured; \$ Insured's Deductible: \$ Not Salvage Recovery: \$ Rental: \$ Towing/Storage: \$ Total: \$ |
| oʻ. | 4. | We have subrogation rights for no fault benefits paid. Our documentation is attached. Please bonor our claim. Medical: \$ Wages: \$ Others: \$ Total: \$ |
| | 5. | Since notifying you on of our subrogation claim, we have paid additional damages of Please include this in your payment to us. Documentation is attached, Our Total Claim is \$ |
| | 6. | Documentation of our claim was sent to you on . When may we expect payment? |
| | 7. | Arbitration was filed and a decision was rendered in our favor on . Total award is \$. When may we expect payment? |
| ⊠ | **Pless | Picass trake your check payable to: GRICO GEICO General Insurance Company GEICO Casuaity P.O. BOX 96008 GEICO Indemnity Company WASHINGTON, DC 20090-6008 |

TEANKS FOR YOUR PROMPT ATTENTION.

PAYMENT RECOVERY EXAMINER: Angle Jackson PHONE: (540) 286-4684

FAX: (561) 244-0881

Estimate Photo 06 for Claim Number 0162547530101025-01-00

Photo date:26/10/2001 12:16:06:00 Size:38552

Description:

Insured:

Policy Number

Vehicle: 1, FORD, F150 4X4 SUPERCREW

VIN: 1FTRW08L81K Loss date: 10/15/01

Estimator:N/A



Estimate Photo 05 for Claim Number

Photo date:26/10/2001 12:15:56:00 Size:41540

Descript<u>ion:</u>

Insured:

Policy Number

Vehicle: 1, FORD, F150 4X4 SUPERCREW

VIN:1FTRW08L81K Loss date:10/15/01 Estimator:N/A



Estimate Photo 04 for Claim Number

Photo date:26/10/2001 12:15:55:00 Size:28456

Description:

Insured

Policy Number

Vehicle: 1, FORD, F150 4X4 SUPERCREW

VIN:1FTRW08L81K Loss date:10/15/01



Estimate Photo 04 for Claim Number

Photo date:26/10/2001 12:15:55:00 Size:28456

Description;

Insure

Policy Number:

Vehicle: 1, FORD, F130 4X4 SUPERCREW

VIN:1FTRW08L81K Loss date:10/15/01



Estimate Photo 03 for Claim Number

Photo date:26/10/2001 12:15:55:00 Size:35176

Description:

Insured

Policy Number:0WW84420

Vehicle: 1, FORD, F150 4X4 SUPERCREW

VIN:1FTRW08L81K Loss date:10/15/01



Estimate Photo 01 for Claim Number

Photo date:26/10/2001 12:15:54:00 Size:26864

Description:

Insured

Policy Number

Vehicle: 1, FORD, F150 4X4 SUPERCREW

VIN:1FTRW08L81K Loss date:10/15/01 Estimator:N/A



Estimate Photo 02 for Claim Number

Photo date:26/10/2001 12:15:54:00 Size;21220

Description:

Insured

Policy Number:

Vehicle: 1, FORD, F150 4X4 SUPERCREW

VIN:1FTRW08L81K Loss date:10/15/01 Estimator:N/A

