

# TRAVELERS

THE STANDARD FIRE INSURANCE COMPANY  
KATHERINE L. HOWELL  
PO BOX 2954  
MILWAUKEE, WI 53281-2954  
(262) 797-1866



August 19, 2004  
CONSUMER AFFAIRS  
SECTION

FORD MOTOR COMPANY  
P.O. BOX 6248  
DEARBORN MI 48126

4 AUG 19 A9:34

FORD MOTOR COMPANY  
RECEIVED  
CLAIMS SECTION  
AUG 18 2004  
OFFICE OF THE  
GENERAL COUNSEL

Our Client: [REDACTED]  
Claim/File #: [REDACTED]  
Date of Loss: 08/07/2004  
Reference: Subrogation Claim

Dear Ford Motor Company:

We are investigating a claim for [REDACTED] who sustained a loss on 08/07/2004.

Our investigation reveals that you may be responsible for this loss. If you have insurance, please complete the attached form and return it to me. Please refer this letter to your insurance carrier immediately, requesting that they contact our office. Should you not have insurance, please contact me to discuss this loss.

Please call me with any questions.

Sincerely,  
KATHERINE L. HOWELL  
Claim Representative  
(262) 797-1866  
Fax:  
Email:

Nothing in this letter is intended or should be construed as an admission or denial of coverage to our insured.

Enclosure: Insurance Questionnaire

*Lynette Kocialski  
(202) 797-5610*

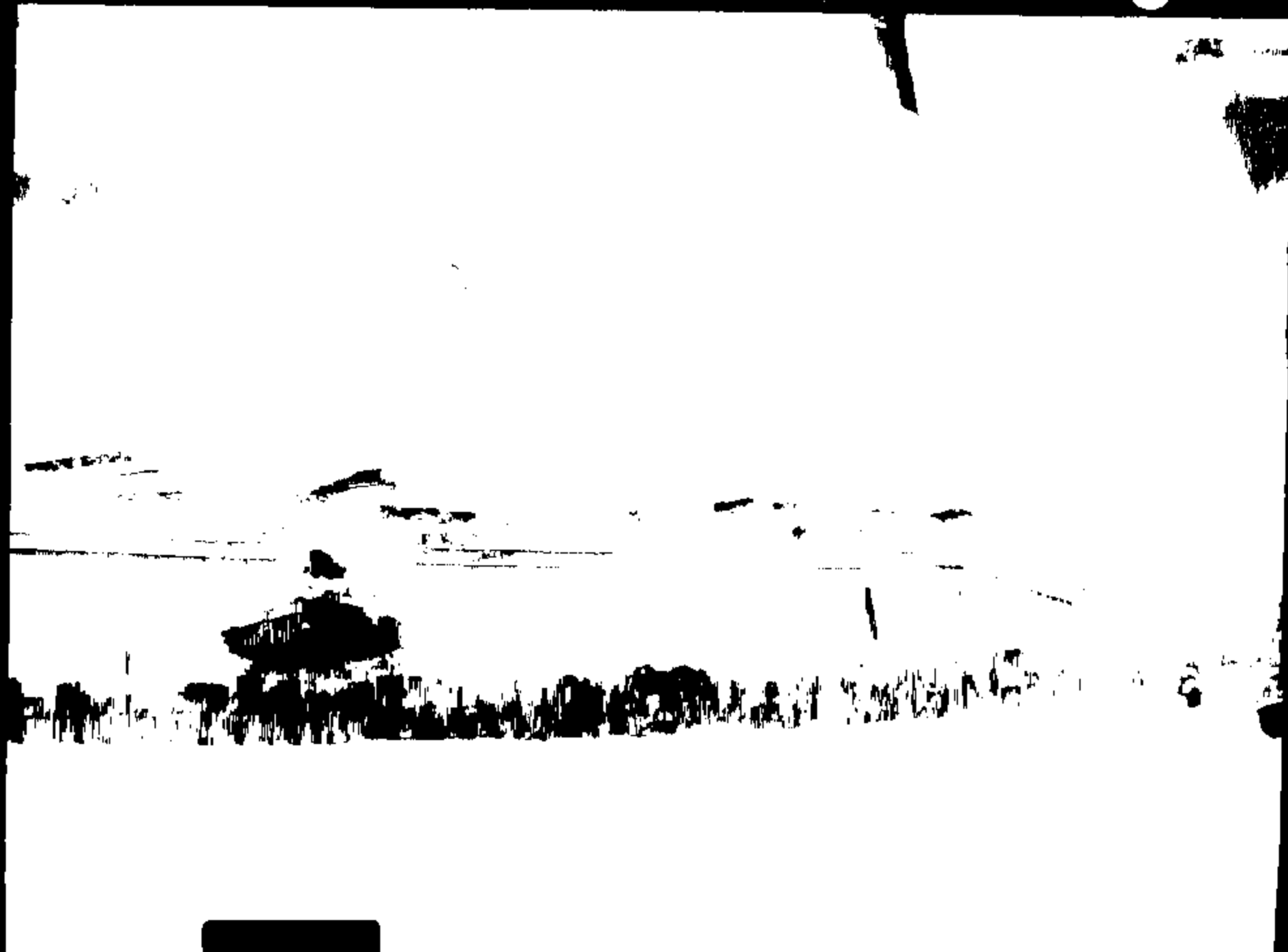


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www.dan-lc1-1973

ERMS-825-LC1-187A

L787477001\_7



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L7H7477001\_71

EROS-005-1C1-1976



ET

ENG-805-LC1-1977



EROS-005-LC1-1978



ERG5-885-LC1-1978





L7B7477081\_10

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2025-003-LCI-1982













205

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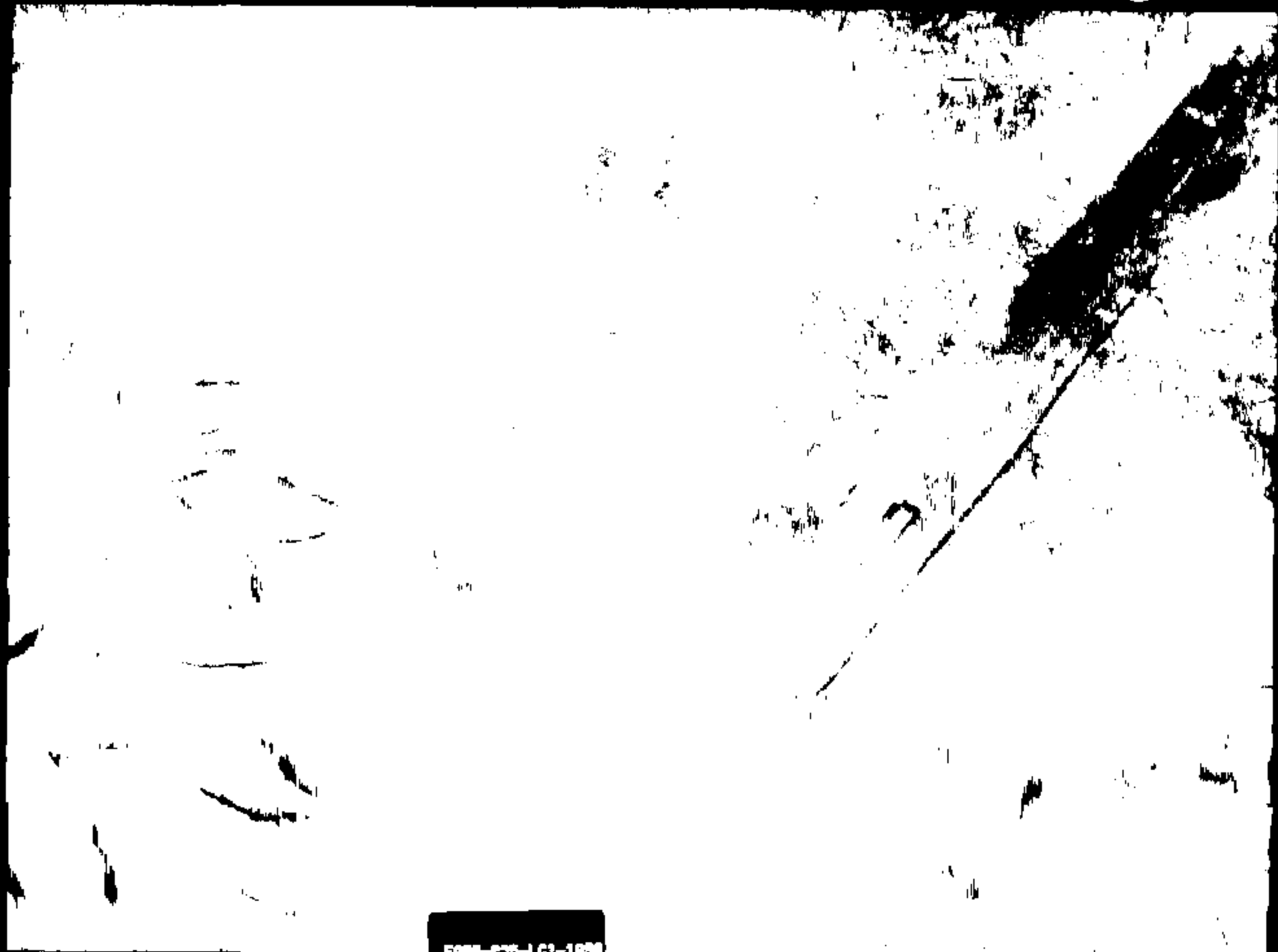
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2005-005-LC1-1981



EROS-885-LC1-1882



FD-302 (Rev. 1-25-60)

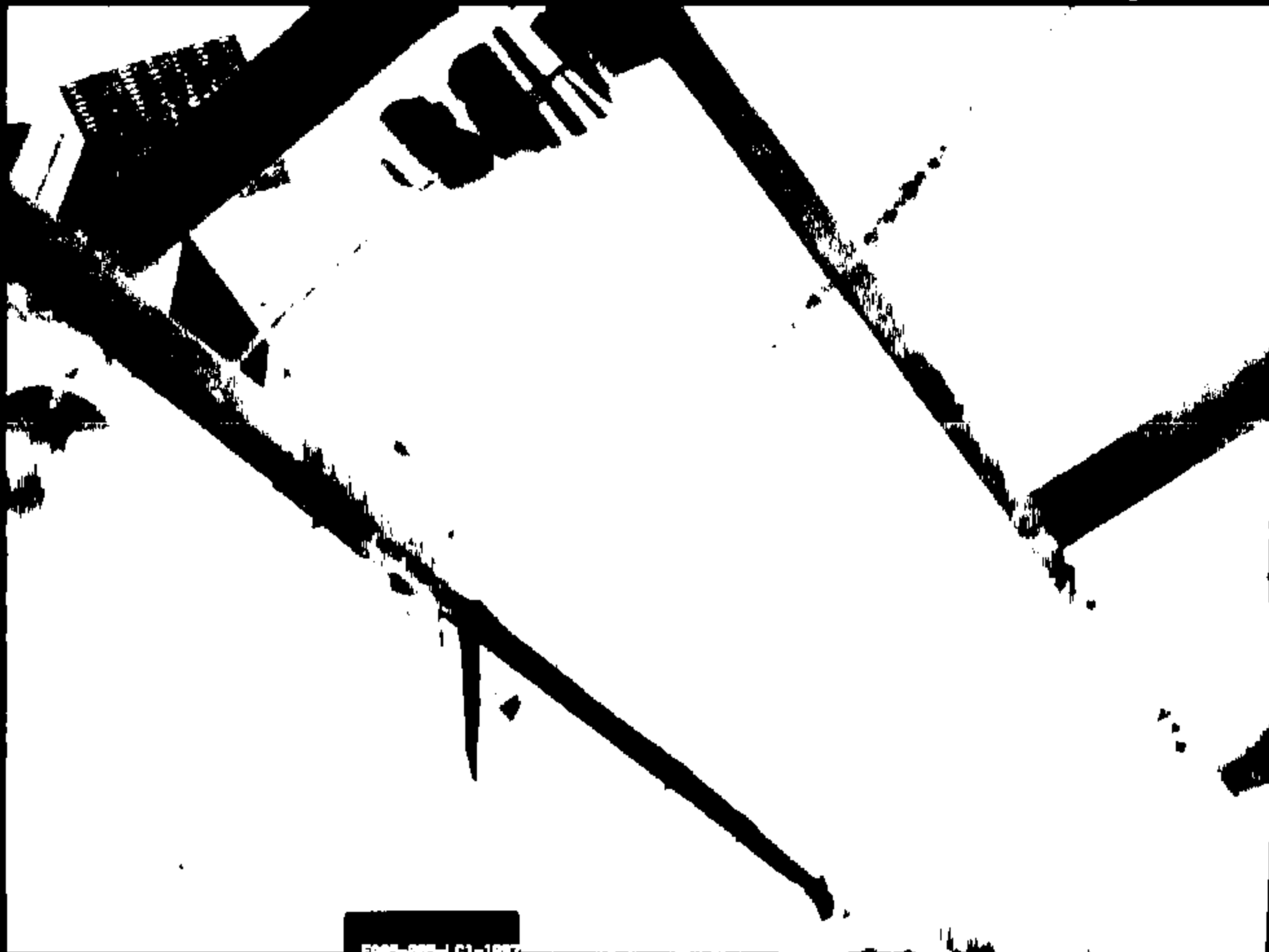






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ENG-663-LC1-1989

11/11/1989



EP05-005-LC1-2000

1992-107-080-0801

8905-005-LC1-2002

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6885-888-LC1-2883

L78747001\_30

EOSS-886-LC1-2084

EOSS-005-LC1-2005

9002-137-500-2000



SECRET

EROS-ROS-LC1-2688

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EMMS-085-L01-2000



ENG-005-LC1-2018



ER05-005-LC1-2011

EROS-000-LC1-2012

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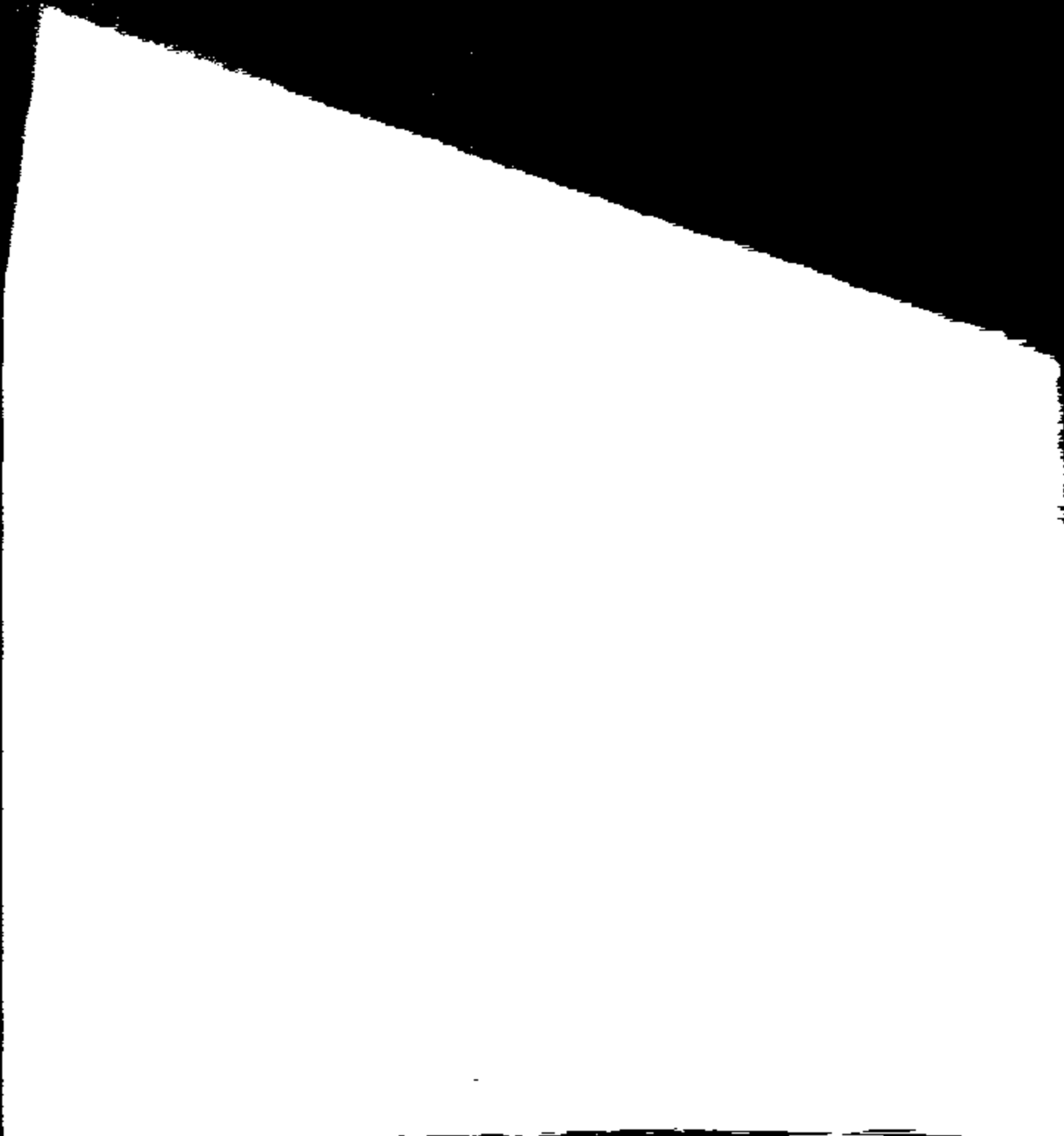
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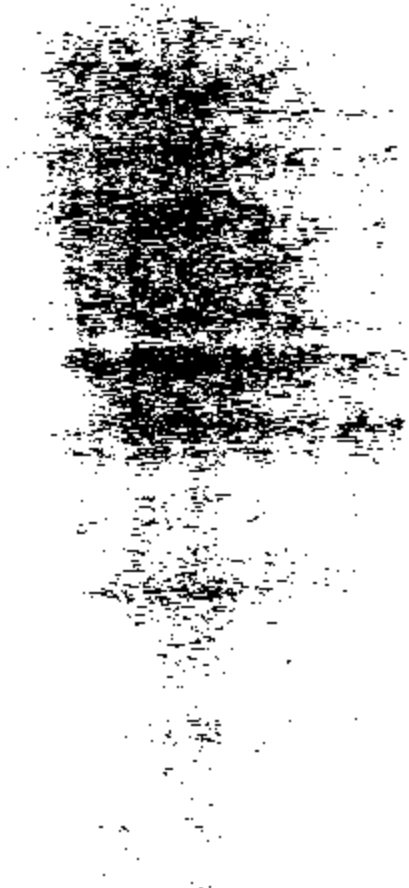
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2005-005-LC1-2828

L7H7A77001 51



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ER85-085-LC1-2828

L7H7477003\_53



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07

L7H7477001\_56

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ERG5-005-LC1-2032

L7H7477001 57



L7H7477001 58



EA05-685-LC1-2834

L7H7477001\_59





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LJH7477001 60



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PHOTO-005-101-2049

L7H7477001\_64





EM65-805-LC1-2041

L787477001 65



4

6065-006-LC1-2042

L7R7477001\_66





REPUBLIC OF JEREMIA  
MINISTRY OF TAX  
AND REVENUE  
P.O. BOX 100, NAIROBI, KENYA



EG95-805-LC1-2844

L787477001 68





2005-003-LC1-2048

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EPSON-005-L01-2947

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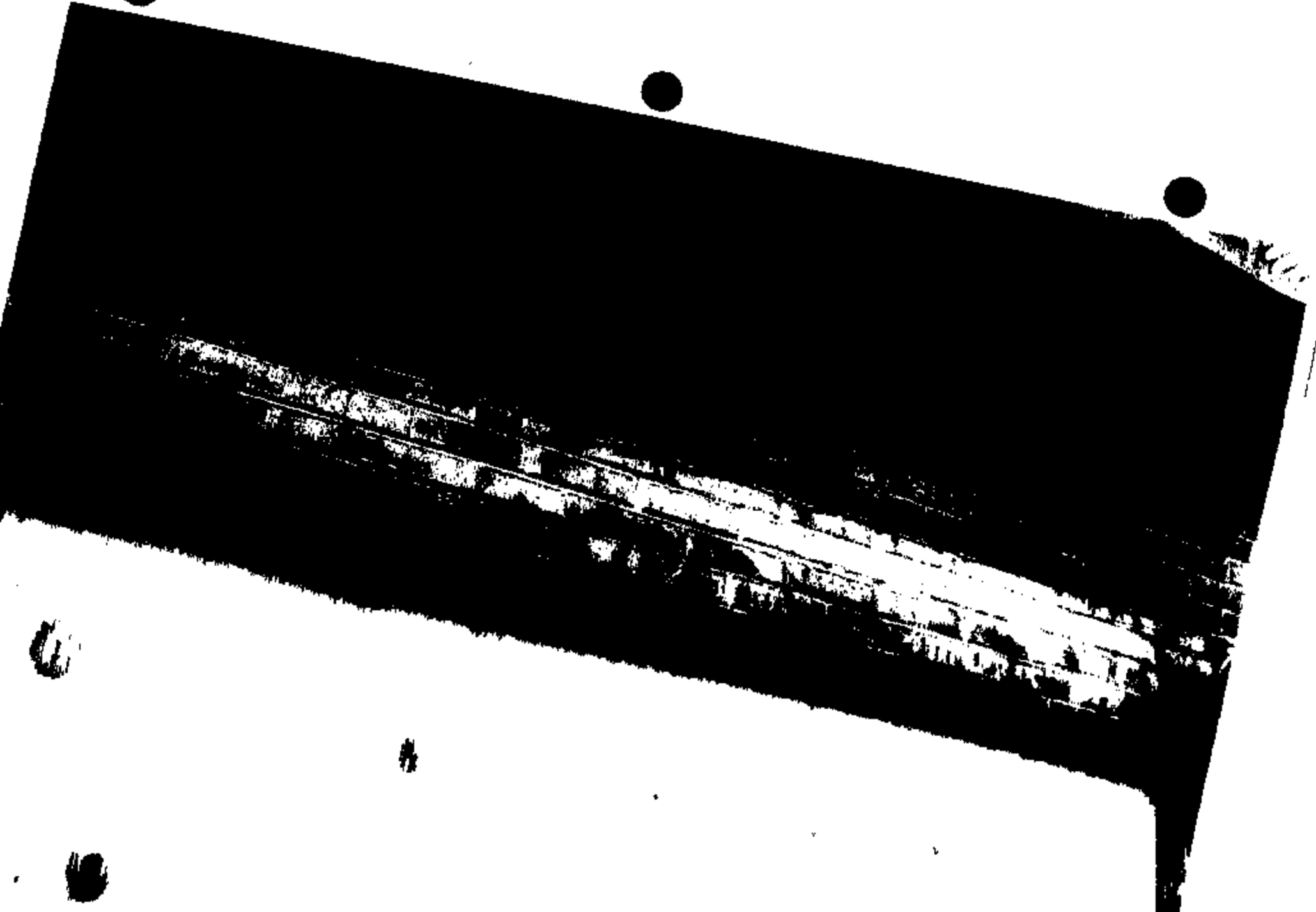
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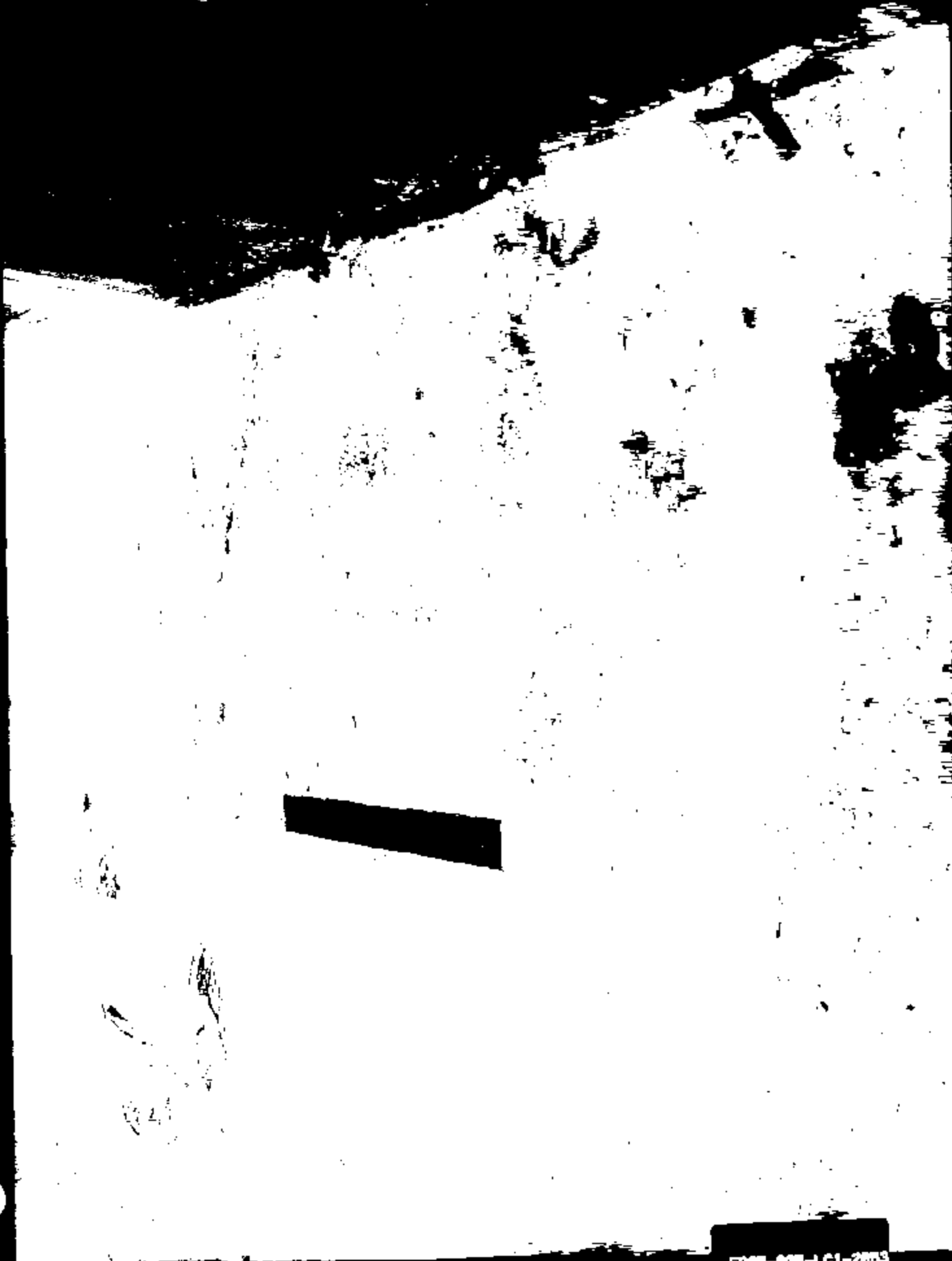
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21302-000-101-20516



EP05-085-LC1-2097



EA00-000-LC1-2051

L7H74770G1 B7



**RESTOR**

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ERR-000-LC1-2001

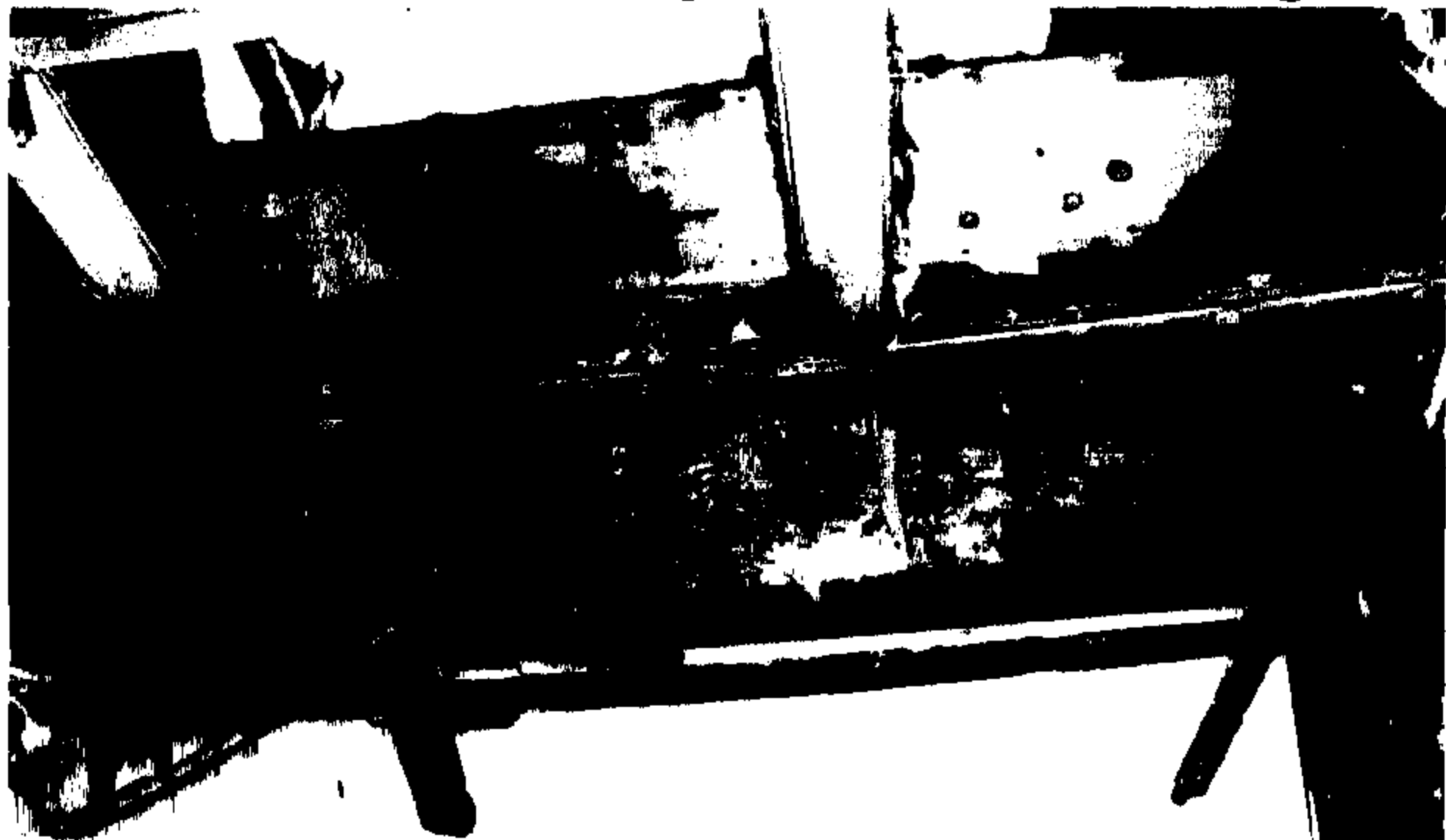
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2002-101-080-0002



EHS-928-101-2003



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EX-100-101-2000

L7H7477001\_94



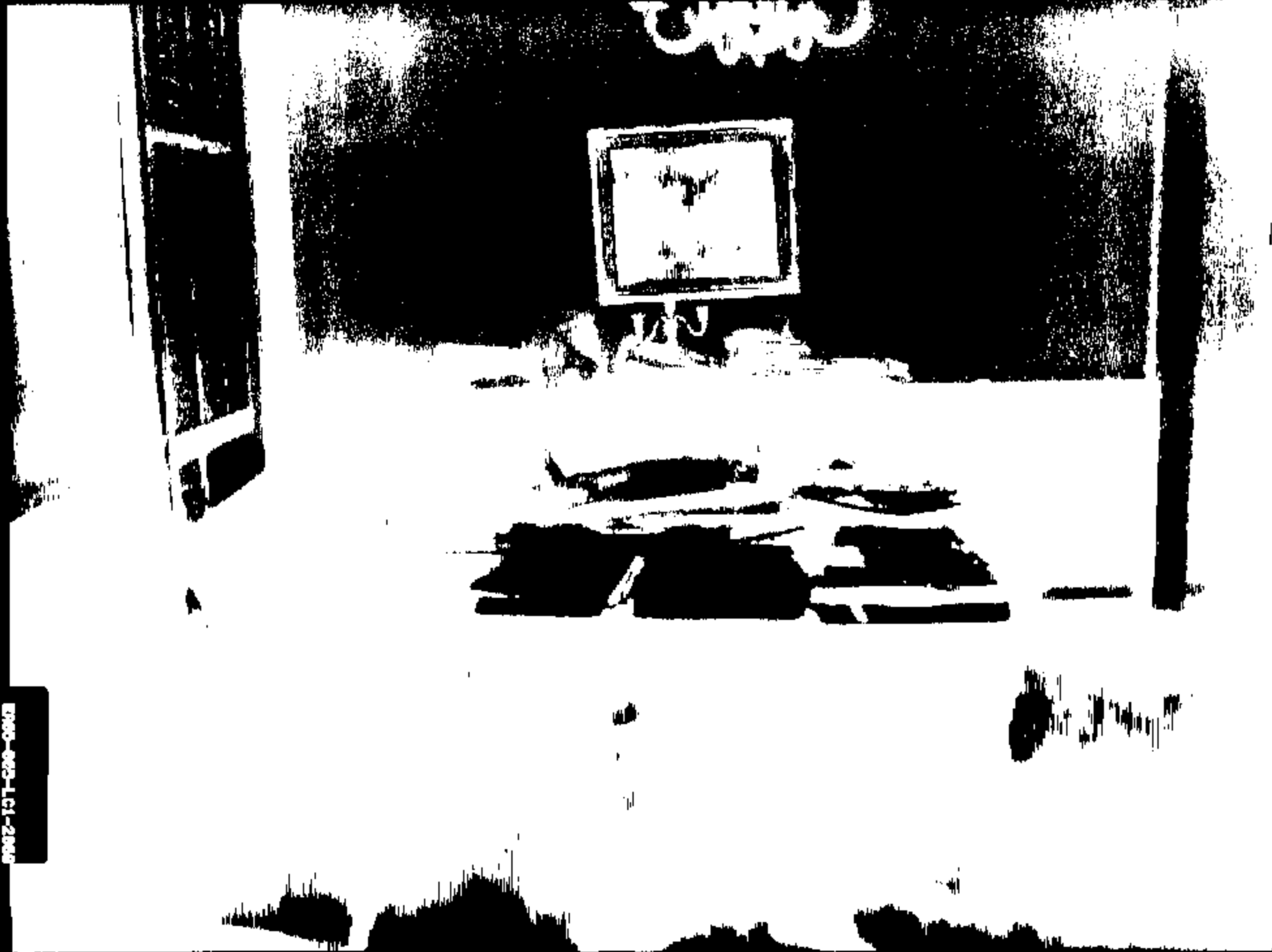




EPDS-009-101-2007



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ENAC-002-LCI-2000



EP08-000-LC1-207B

62-506-1C1-2071



LT FRT



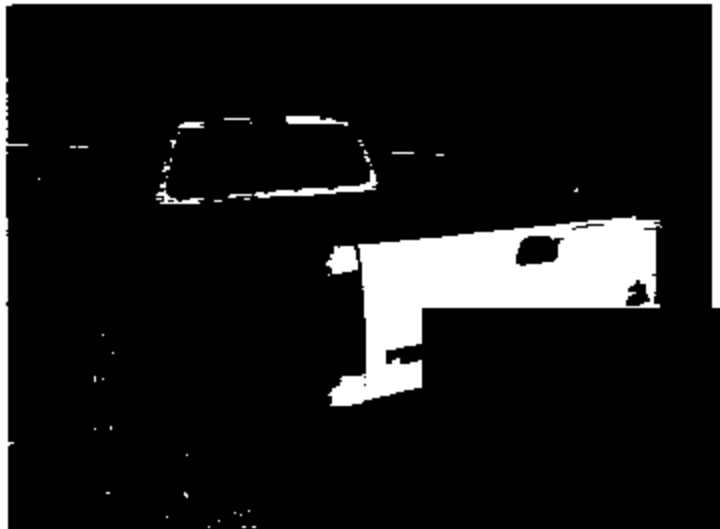
RT FRT

EP05-008-LC1-2072





RT REAR



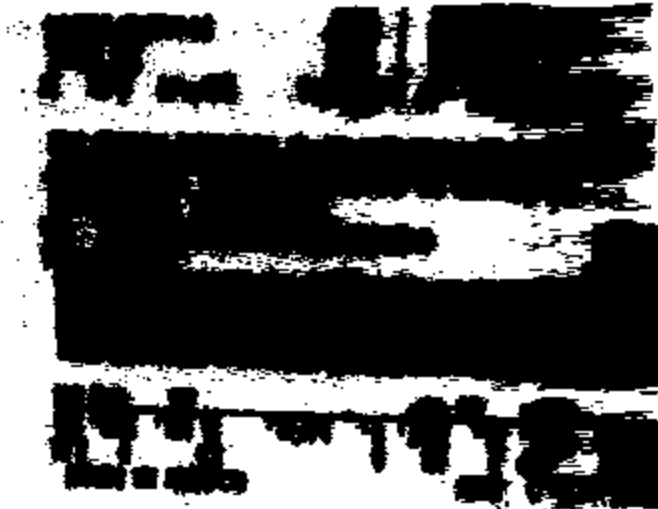
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ER05-005-LC1-2073





SRD



VIN

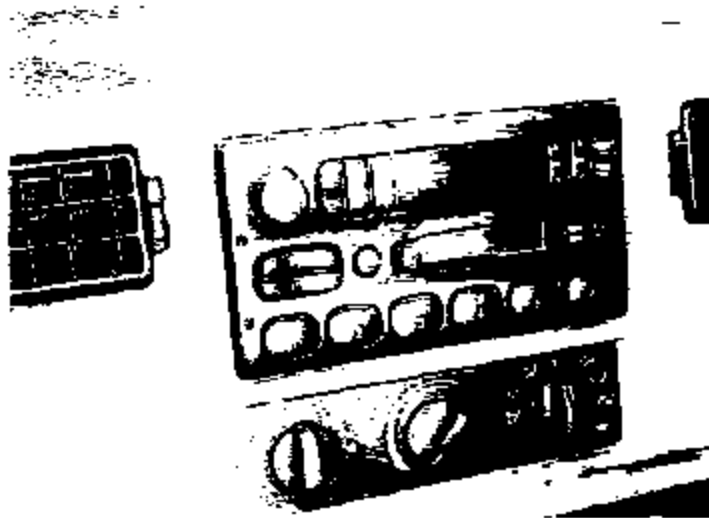
ER05-005-L01-2074







MILAGE



FACTORY STEREO

ER05-005-LC1-2070



FRT INTERIOR



REAR INTERIOR

E005-005-LC1-2876





ENGINE



FRAME CRISPY CRITTER

ER05-085-LC1-2077

2/3/2004



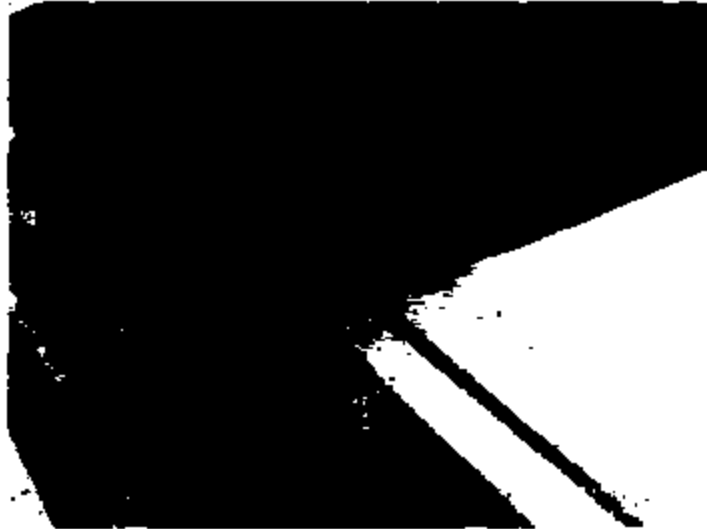
FRAME IS A CRISPY CRITTER



RT TIRE PARTIALLY MELTED

ER05-905-LC1-2878

2/3/2004



COWL DAMAGE



COWL DAMAGE

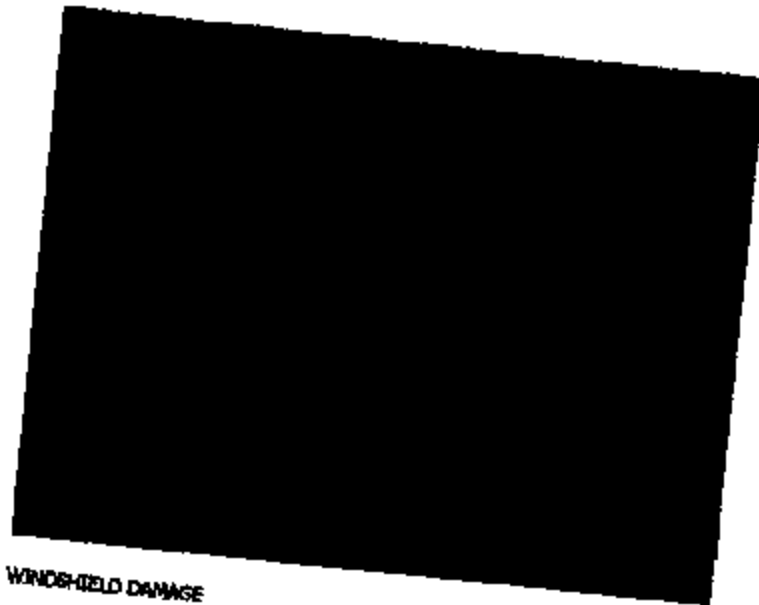
EA05-005-LC1-2879

2/3/2004





DASH DAMAGE



WINDSHIELD DAMAGE

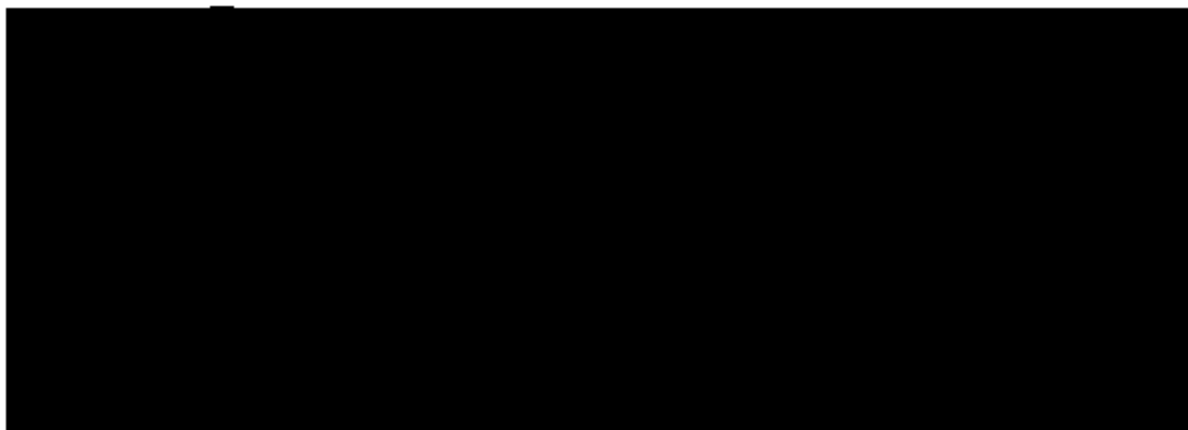


DASH/TRIP DAMAGE

EP05-005-LC1-2881

2/3/2004







OAK PARK POLICE DEPARTMENT

9001

INCIDENT REPORT

REPORT NUMBER  
 64-48828

LOCAL

METHOD CODE  
 410

PLACE CODE  
 277

CASE STATUS  
 009

|   |   |                   |         |                             |                                     |               |  |   |
|---|---|-------------------|---------|-----------------------------|-------------------------------------|---------------|--|---|
| OCCURRED ON OR BETWEEN                                |   | Mo. 12            | Date 24 | Yr. 04                      | Day Fri                             | Time 2000     | POST 11  | REPORT NUMBER 04-48828                            |
| REPORTED BY   |   | Mo. 12            | Date 24 | Yr. 04                      | Day Fri                             | Time 2059     | INCIDENT CLASSIFICATION<br>Fire Investigation        |   |
| LOCATION OF INCIDENT<br>SDS Washington                |   |                   |         |                             |                                     |               | FIRM NAME IF BUSINESS                                |   |
| VICTIM'S NAME (Last, First, MI)<br>RODRIGUEZ, Andre   |   |                   |         |                             | G. JUN.                             |               | RESIDENCE OR BUSINESS ADDRESS<br>510 Madison Apt 2N  |   |
| RESIDENCE PHONE                                       |   | BUSINESS PHONE    |         | SEX                         | RACE                                | AGE           | DOB Mo. Date Yr.                                     | SOCIAL SECURITY OR PERSONAL IDENTIFICATION NUMBER |
| [REDACTED]  |   | [REDACTED]        |         | [REDACTED]                  | [REDACTED]                          | [REDACTED]    | [REDACTED]   | [REDACTED]  |
| REPORTED BY (Last, First, MI)<br>KRZANOWSKI, Frank J. |   |                   |         |                             | WITNESS YES/NO                      |               | RESIDENCE OR BUSINESS ADDRESS<br>SDS Washington Blvd |   |
| RESIDENCE PHONE                                       |   | BUSINESS PHONE    |         | SEX                         | RACE                                | AGE           | DOB Mo. Date Yr.                                     | SOCIAL SECURITY OR PERSONAL IDENTIFICATION NUMBER |
| Refused   |   | [REDACTED]        |         | [REDACTED]                  | [REDACTED]                          | [REDACTED]    | [REDACTED]   | Refused   |
| NATURE AND EXTENT OF INJURY<br>None                   |   |                   |         |                             | HOSPITALIZED / WHERE TREATED<br>N/A |               |  |   |
| ATTENDING / PROVIDING PHYSICIAN                       |   | TRANSPORTED BY    |         | ANNOUNCED Mo. Date Yr. Time |                                     | FILE NAME     |  | DATE AND TIME NOTIFIED                            |
| [REDACTED]  |   | [REDACTED]        |         | [REDACTED]                  |                                     | [REDACTED]    |  | [REDACTED]  |
| BLOCK NO.   | NARRATIVE: Describe persons, property, and details of incident. If additional information pertains to one of the blocks above, enter corresponding block number as left.  |                   |         |                             |                                     |               |  |   |
|   | In summary on 21 Dec 04 at 2059 hrs, R/O responded to SDS Washington, Fenwick High school, reference on SUV which was on fire in the rear lot. Upon arrival OPED had extinguished the fire. The SUV was a Black 99' Lincoln Navigator bearing IL registration #47 2364 VIN# 5LMPU28AXK1 [REDACTED]. The registered owner is [REDACTED] Oak Park. R/O spoke with [REDACTED] who related that it is his truck and Viola is his grandmother. Andre further related that he parked the vehicle at approximately 2000 hrs after going on an errand. Andre related that there is no reason to suspect anyone would do this. R/O spoke with Fenwick's Building Engineer, KRZANOWSKI Frank J., who related that he came to the high school to check the boilers when he observed the vehicle on fire. R/O spoke with the FD who related that the fire appeared to have been started inside the [REDACTED] |                   |         |                             |                                     |               |  |   |
| REPORTING OFFICER                                     |   | STAR # SUPERVISOR |         | STAR #                      |                                     | REPORT REVIEW |  | PCA REVIEW  |
| S. Ahmed  |   | 397/8844          |         | [Signature]                 |                                     | [Signature]   |  | [Signature]                                       |

REV 04 01 0001

OAK PARK POLICE DEPARTMENT

CONTINUATION SHEET

|   |   |                |                           |
|---|---|----------------|---------------------------|
| CONTINUATION OF A <u>Fire Investigation</u> REPORT  |   | PAGE 2<br>OF 2 | REPORT NUMBER<br>04-48828 |
| USE A NARRATIVE SUMMARY WITH OFFENSE, INCIDENT, ARREST AND INVESTIGATIVE ACTION REPORTS. IF INFORMATION IS AN EXTENSION OF A REPORT, ENTER BLOCK NUMBER AT LEFT |   |                |                           |
| BLOCK NUMBER  | 24 DEC 04   | 2059 hrs       | 505 Washington            |
|   | engine compartment. There were also two Fenwick School buses damaged in the fire. School Bus #22 bearing IL registration 24 322SB VIN# 1GDLT7T1P9V had fire damage to the rear of the bus. All of the tail lights were melted and a small rear window was shattered. School Bus #11 bearing IL registration VIN# 1GDLT1P5R had minor fire damage to the rear passenger side. B/O spoke with a director at Fenwick who was on scene and gave him the report # for insurance purposes. could not find insurance papers at the time of the report but advised B/O that the vehicle was insured. The vehicle was towed to other towing because it was a hazard and the owner was unable to make arrangements to have it towed privately. The cause of the fire was unknown at the time of the report. |                |                           |
| REPORTING OFFICER   | STAR NO.  | SUPERVISOR     | STAR NO. DATE             |
| S. Ahmed  | 397/8544  | [Signature]    | 112/0005 27 Dec 04        |

REPORT NUMBER  
04-48828

LOC

REPORT DATE  
4 10

PLATE NO

DATE SEEN  
0 0 0

[Vertical grid of boxes]

DEC 27 2004

Prepared: 1/27/05, 16:09:43  
Program: FI200L

A CB691 IL 12/24/04 Station #3 01-2004-0005611-000 NFIRS - 1  
FDID State Incident date Station Incident number Basic

B No 012700 Rear of Yes  
Alternative location Census tract Location Emergency  
Address OAK PARK, IL, [redacted]

C Passenger vehicle fire  
Incident type

D Mose  
Mose given or received

E1 Date Time E2 SHIFT THREE 1 ZONE 11  
Alarm 12/24/04 20:47:03 | Shift Alarm District  
Arrival 12/24/04 20:51:17  
Controlled 0/00/00 0:00:00  
Last unit cleared 12/24/04 21:44:06

F Extinguish  
Primary action taken (1)

G1 Yes Apparatus Personnel No E2 Property Losses Value  
Apparatus/ Suppression 1 3 Resource counts | Property 10000 10000  
personnel 0 0 include aid | Contents 0 0  
from used other 0 0 received resources

H1 Deaths Injuries E3 None  
Fire service 0 0  
Civilian fire 0 0  
Escalation materials release

I Not mixed use Vehicle parking area  
mixed use property Property use

J1 [redacted] FERNICK HIGH SCHOOL  
Name Involvement type Phone number Business name  
0/00/0000  
Address Gender Age Birth date Race

K1 [redacted] FERNICK HIGH SCHOOL  
Name Involvement type Phone number Business name  
0/00/0000 White  
Address Gender Age Birth date Race

L1 [redacted] FERNICK HIGH SCHOOL  
Name Involvement type Phone number Business name  
0/00/0000  
Address Gender Age Birth date Race

M1 [redacted] OAK PARK, IL  
Name Phone number Business name  
0/12/1973 Other, includes a Hispanic

OAK PARK FIRE DEPARTMENT

Incident Report

Page 2

Prepared: 1/27/05, 16:09:43

Program: FI2004

```

=====
A 08691 IL      12/24/04  Station #3      01-2004-0005611-000      NFIRS - 1
  Supp State  Incident date Station      Incident number      Basic
=====
Address                                     Gender Age Birth date Race      Ethnicity
=====
N RICHARD WILKIE      Firefighter      CO. OFFICER      12/24/04
  Officer in charge  Position or Task  Assignment      Date
=====

```

Prepared: 1/27/05, 16:09:43  
 Program: FI200E

```

=====
A 08691 IL      12/24/04  Station #2      01-2004-8006611-008      NWKMS - 2
  FBID State   Incident date Station          Incident number          Fire
=====
B1 Not residential | C None                      None
  Estimated number of | On-site material 1      Material 1 storage use
  residential units  |
=====
B2 Buildings not involved
  Number of buildings involved
=====
B3 None
  Acres burned (outside fires)
=====
D1 Outside area, other | E1 Cause undetermined after investigation
  Area of fire origin | Cause of ignition
=====
D2 Heat source, other | E2 None
  Heat source         | Factor 1 contributing to ignition
=====
D3 General materials continued (conversion only) | E3 None
  Item first ignited | Human factors contributing to ignition
  No
  Spread confined to object of origin
=====
D4
  Type of material first ignited
=====
F1 None | F2
  Equipment involved in ignition | Equipment power
=====
  Brand | F3
  Model | Equipment portability
  Serial number
  0000
  Equipment year
=====
G None
  Fire suppression factor 1
=====
H1 Involved in ignition and burned | H2 Passenger road vehicle, other
  Mobile property involved | Mobile property type
  Lincoln
  Mobile property make
  NAVIGATOR
  Mobile property model
  1999 IL SIMPHERAHLJ24080
  Year License plate State VIN
=====
    
```

OAK PARK FIRE DEPARTMENT

Incident Report

Prepared: 1/27/05, 16:09:43  
Program: FI2001

```

=====
A 09691 IL      12/24/04  Station #3      01-2004-0005611-000      MPRES - 9/19
  F010 State   Incident date Station      Incident number      Apparatus/Personnel
=====

```

```

B Apparatus Type      Personnel Use      Action taken      Emergency
603      Engine      3      Suppression
  Dispatched      12/24/04  20:48:41
  Enroute      12/24/04  20:49:30
  At Scene      12/24/04  20:51:17
  In Service      12/24/04  21:44:06

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Employer      Assignment      Position      Action taken
527 ROBERT BENSE      FIRE FIGHTER      Firefighter
589 KYLE BUSH      DRIVER      Firefighter
4870 RICHARD WILKIE      CO. OFFICER      Firefighter
=====

```

OAK PARK FIRE DEPARTMENT  
 Prepared: 1/27/05, 16:09:43  
 Program: FI100L

Incident Report

```

=====
A CS691 IL      12/24/04   Station #3      01-2004-0205611-000
FDID State    Incident date  Station        Incident number      Equipment used
=====
B Apparatus   ENGINE 603     ENGINE 602     TRUCK 611         STEER 611
None          SCBA          2  SCBA          0  SCBA          0  SCBA          0
PUMP TIME    15  PUMP TIME    0  ROOST TOOL    0  PUMP TIME    0
DDV          0  DDV          0  AIR BAGS     0  AIR BAGS     0
LADDER       0  LADDER       0  LADDER       0  LADDER       0
EXTING.      0  EXTING.      0  EXTING.      0  EXTING.      0
1.75" LINE   200  1.75" LINE   0  HI RISE PUM  0  1.75" LINE   0
2.5" LINE    0  2.5" LINE    0  LADDER      0  2.5" LINE    0
4" LINE      0  4" LINE      0  AERIAL      0  4" LINE      0
HI RISE PK   0  HI RISE PK   0  HI RISE PK   0  HI RISE PK   0
# OF LINES   1  # OF LINES   0  # OF LINES   0  # OF LINES   0
Totals:      218  Totals:      0  Totals:      0  Totals:      0
=====
  
```

GAR PARK FIRE DEPARTMENT

Incident Report

Page 1

Prepared: 1/27/05, 16:09:43

Program: FI240L

```
=====
A 0851 IL      12/24/04   Station ID      01-2004-0005611-808
  PFD State   Incident date Station          Incident number      Additional information
=====
Day of week   : 005 Friday
Building Name : FENWICK HIGH SCHOOL
Ambulance classification : 308 Not an EMS Call
Transport Hospital : 000 Non Transport
```



Prepared: 1/27/05, 16:09:43

Program: FI2001

```

=====
A  CS691 IL      12/24/04  Station #1      01-2004-0005611-000
   FDID State   Incident date Station          Incident number      Narrative
=====

```

B Narrative type: Incident

```

Narrative title      Entry date  Noticed by employee
ACTION TAKEN         12/24/04   4057 TIMOTHY DUFFY
603 USED 200 FT PERCONNECT TO EXTINGUISH CAR FIRE IMPINGING ON TWO
SCHOOL BUSES.

```



**PRIVILEGED AND CONFIDENTIAL**

March 6, 2005

Rochelle Poling  
Ohio Indemnity Insurance  
250 E. Broad St., Tenth Floor  
Columbus, Ohio 43216

Your File/Claim No.: [REDACTED]  
Insured: [REDACTED]  
CIS File No.: 7277-000153

Dear Ms. Poling:

The initial examination of the 1998 Lincoln Navigator, VIN 5LMP1Z8A00L [REDACTED] was completed on February 8, 2005. My investigation revealed the damage to the vehicle was in the engine compartment. The fire originated in the engine compartment on the driver's side. The fire consumed the hood, fenders, mirror, grill and windshield. As we discussed, an engineering examination would be required to identify the specific failure that resulted in this fire. I have enclosed 25 Unmounted photos taken during my examination.

A check of the database for recalls was conducted and the results are enclosed.

Notification letters are being prepared by you to conduct an engineering examination. You have been in contact with Mr. Matt Balmer, an engineer with Crawford Investigation Services, arranging for the examination.

I have completed all investigative activities requested to date at this time and await further instructions as to the engineering examination. If a more detailed report is required, please contact me at the number below.

Respectfully,

John W. Munro, CFEI  
Chicago, IL  
847-635-7343

cc Jack Moore  
Midwest Regional Manager  
588 725-1330

(Address all correspondence concerning this file to the following address. Please include the CIS file number.)  
Crawford Investigation Services, Inc.  
National Operations Center  
285 W. Esplanade Ave., Suite 200  
Kenner, LA 70065

Enclosures: Vehicle Inspection Form, NHTSA Recall Search Results, 25 Unmounted Photographs, Negatives

ERGET ART

ER05-005-LC1-2891

**VEHICLE FIRE INSPECTION**

DATE & TIME OF INSPECTION February 9, 2005 11:00 AM

LOCATION OF INVESTIGATION Covert Auto Auction Elgin, Illinois F.D.

FIRE SCENE LOCATION \_\_\_\_\_ F.I.# \_\_\_\_\_

ALLEY  STREET  FIELD  PK. LOT  FWY.  DRIVEWAY/GARAGE  YARD

DATE OF FIRE 12 / 24 / 2004. DAY \_\_\_\_\_ ALARM TIME \_\_\_\_\_ ARRIVED \_\_\_\_\_  
CLEAR \_\_\_\_\_

VEHICLE DESCRIPTION: OWNER [REDACTED]

ADDRESS \_\_\_\_\_

YEAR 1999 MAKE Lincoln MODEL Navigator COLOR \_\_\_\_\_ / \_\_\_\_\_

REGISTRATION PLATE: STATE IL NUMBER [REDACTED] EXPIRES 02-05

V.I.N. 5LMPU28A1X [REDACTED] INSURANCE CO. Ohio Indemnity Company

LEIN HOLDER/LEASE [REDACTED]

**INTERIOR INSPECTION:**

DASHBOARD: INTACT  CONSUMED \_\_\_\_\_ PART, CONSUMED \_\_\_\_\_ MISSING \_\_\_\_\_

RADIO: INTACT  REMOVED/MISSING \_\_\_\_\_ SPEAKERS: INTACT  MISSING \_\_\_\_\_

IGNITION: INTACT  DEST. BY FIRE \_\_\_\_\_ PULLED \_\_\_\_\_ THUMB ASSIST OFF \_\_\_\_\_  
ON POS \_\_\_\_\_ OFF POS \_\_\_\_\_

STEERING COL: INTACT  LOCKED \_\_\_\_\_ MISSING \_\_\_\_\_ DESTROYED BY FIRE \_\_\_\_\_  
TAMPHERED WITH INTACT \_\_\_\_\_ TAMPHERED WITH DEFEATED \_\_\_\_\_

FRONT SEAT: CONSUMED \_\_\_\_\_ PART CONSUMED \_\_\_\_\_ INTACT  REMOVED \_\_\_\_\_

REAR SEAT: CONSUMED \_\_\_\_\_ PART, CONSUMED \_\_\_\_\_ INTACT  REMOVED \_\_\_\_\_

AIR BAGS: DRIVERS SIDE INTACT \_\_\_\_\_ MISSING \_\_\_\_\_ N/A \_\_\_\_\_

PASS. SIDE INTACT \_\_\_\_\_ MISSING \_\_\_\_\_ N/A \_\_\_\_\_

IGNITION KEY: IN IGNITION  IN DEBRIS \_\_\_\_\_ NOT FOUND \_\_\_\_\_ AT FACILITY \_\_\_\_\_

ODOMETER READING \_\_\_\_\_ ACTUAL \_\_\_\_\_ OIL CHANGE STICKER \_\_\_\_\_ DIGITAL \_\_\_\_\_  
DESTROYED \_\_\_\_\_

TITLE INFORMATION: \_\_\_\_\_

PERSONAL ITEMS IN PASS. AREA: Child car seat, diapers and plastic toys

ENGINE: 4CYL \_\_\_\_\_ 6CYL \_\_\_\_\_ 8 CYL  INTACT  PART. STRIPPED \_\_\_\_\_ MISSING \_\_\_\_\_

BATTERY: INTACT \_\_\_\_\_ MELTED/PART MELTED  REMOVED \_\_\_\_\_

RADIATOR: INTACT \_\_\_\_\_ MISSING \_\_\_\_\_ CONSUMED/PART. CONSUMED  \_\_\_\_\_

ENGINE OIL: \_\_\_\_\_ COOLENT LEVEL \_\_\_\_\_

BRAKE FLUID: FULL \_\_\_\_\_ LOW \_\_\_\_\_ DRAINED BY FIRE \_\_\_\_\_

POWER STEERING: FULL \_\_\_\_\_ LOW \_\_\_\_\_ DRAINED BY FIRE \_\_\_\_\_

TRANSMISSION: FULL \_\_\_\_\_ LOW \_\_\_\_\_ DRAINED BY FIRE \_\_\_\_\_ STANDARD SHIFT \_\_\_\_\_

UPPER RADIATOR HOSE: INTACT \_\_\_\_\_ CONSUMED/PART. \_\_\_\_\_ MISSING \_\_\_\_\_

LOWER HOSE: INTACT \_\_\_\_\_ CONSUMED/PART. \_\_\_\_\_ MISSING \_\_\_\_\_

V-BELTS/SERPENTINE: INTACT \_\_\_\_\_ CONSUMED/PART. \_\_\_\_\_ MISSING \_\_\_\_\_

ALARM SYSTEM: YES/NO FACTORY \_\_\_\_\_ AFT. MARKET \_\_\_\_\_ BRAND \_\_\_\_\_

OIL/FLUID LEAKAGE: YES \_\_\_\_\_ NO \_\_\_\_\_ LOCATION \_\_\_\_\_

EXTERIOR INSPECTION:

| TIRES | BRAND | WHEELS/COVERS | TREAD WEAR | LUGS  |
|-------|-------|---------------|------------|-------|
| LF    | _____ | _____         | _____ %    | _____ |
| RF    | _____ | _____         | _____ %    | _____ |
| LR    | _____ | _____         | _____ %    | _____ |
| RR    | _____ | _____         | _____ %    | _____ |

DOOR LOCKS

LEFT FRONT: INTACT  MELTED \_\_\_\_\_ DAMAGED \_\_\_\_\_

RIGHT FRONT: INTACT  MELTED \_\_\_\_\_ DAMAGED \_\_\_\_\_

GLASS EXAMINATION: ELECTRIC WINDOWS YES \_\_\_ NO \_\_\_

WINDSHIELD: INTACT  MELTED \_\_\_ BROKEN \_\_\_ CRACKED BY HEAT \_\_\_  
REAR GLASS INTACT  MELTED \_\_\_ BROKEN \_\_\_ CRACKED BY HEAT \_\_\_  
LEFT FRONT: INTACT  MELTED \_\_\_ BROKEN \_\_\_ CRACKED BY HEAT \_\_\_ open/closed  
RIGHT FRONT INTACT  MELTED \_\_\_ BROKEN \_\_\_ CRACKED BY HEAT \_\_\_ open/closed  
LEFT REAR INTACT  MELTED \_\_\_ BROKEN \_\_\_ CRACKED BY HEAT \_\_\_ open/closed  
RIGHT REAR INTACT  MELTED \_\_\_ BROKEN \_\_\_ CRACKED BY HEAT \_\_\_ open/closed

SUNROOF INTACT \_\_\_ MELTED \_\_\_ OPEN \_\_\_ CLOSED \_\_\_

CONVERT. INTACT \_\_\_ CONSUMED \_\_\_ UP \_\_\_ DOWN \_\_\_

T-TOPS INTACT \_\_\_ REMOVED \_\_\_ MELTED IN PLACE \_\_\_

TRUNK/CARGO AREA: PASS. CAR \_\_\_ VAN \_\_\_ P/U \_\_\_ S.U.V.  MOTORHOME \_\_\_

TRUNK LOCK: INTACT  PULLED \_\_\_ MELTED \_\_\_ FORCED /BY \_\_\_\_\_

RELEASE BUTTON: YES \_\_\_ NO \_\_\_ UNK. \_\_\_

SPARE TIRE: IN PLACE  MISSING \_\_\_ ON VEH. \_\_\_

TIRE CHANGING EQUIP/JACK: INTACT  MISSING \_\_\_

TRUNK/CARGO AREA CONTENTS: \_\_\_\_\_

UNDER CARRIAGE:

FUEL TANK: INTACT  DAMAGED/FIRE \_\_\_ DAMAGED/COLLISION \_\_\_ MISSING \_\_\_

FUEL FILLER: INTACT  DAMAGED/FIRE \_\_\_ DAMAGED/COLLISION \_\_\_ MISSING \_\_\_

FILLER CAP INTACT  MELTED \_\_\_ MISSING/REMOVED \_\_\_

TRANSMISSION: INTACT  MISSING \_\_\_ LEAKAGE - YES \_\_\_ NO \_\_\_

OIL PAN INTACT  MISSING \_\_\_ LEAKAGE - YES \_\_\_ NO \_\_\_

EVIDENCE COLLECTED: None collected

BODY DAMAGE INSPECTION:

FRONT BUMPER Damaged and burned by the fire

HOOD Consumed by fire

GRILL Burned by the fire

LEFT FENDER Burned by the fire

LEFT FRONT DOOR open/closed Closed

LEFT REAR DOOR open/closed Closed

LEFT QUARTER \_\_\_\_\_

TRUNK DECK \_\_\_\_\_

REAR BUMPER \_\_\_\_\_

ROOF&PILLARS \_\_\_\_\_

RIGHT FENDER \_\_\_\_\_

RIGHT FRONT DOOR open/closed Closed

RIGHT REAR DOOR open/closed Closed

RIGHT QUARTER \_\_\_\_\_

VAN: SIDE CARGO DOOR \_\_\_\_\_ REAR DOOR \_\_\_\_\_

REMARKS: This fire occurred in the engine compartment. additional engineering investigation will be required to identify the specific failure that resulted in this fire.

VEHICLE CONDITION: NEW/EXCELLENT \_\_\_ GOOD X FAIR \_\_\_ POOR \_\_\_

24 COLOR PHOTOGRAPHS ENCLOSED

INVESTIGATED BY: John W. Munro



Photos



ER05-089-LC1-2897





ER05-085-LC1-2098

## Action Detail

VIN: 5LMPU2BAXX [REDACTED] Year: 1999 Model: NAVIGATOR Case: 542940295  
 Name: [REDACTED] Owner Status: Subsequent WSD: 1999-10-29  
 Symptom Desc: FIRE/SMOKE VISIBLE FLAME Primary Phone: [REDACTED]  
 Reason Desc: LEGAL - ACCIDENT / FIRE Secondary Phone: [REDACTED]  
 Issue Type: 07 LEGAL Issue Status: CLOSED Dealer: M&M LINCOLN MERCURY  
 Origin Desc: US CONCERN CASE BASE P & A Code: 10275  
 Action Desc: ADVISE CUST INFORMATION WILL BE SENT TO CONSUMER AFFAIRS - FIRE  
 Odometer: 70000 MI Comm Type: PHONE  
 Action Date: 01/29/2005 Action Time: 15:04:53:580 Action Date: No  
 Analyst Name: WIGGINS, JOHN Analyst: JWIGGI12

## Caller Information if Different From Vehicle Owner:

| First Name | Middle Initial | Last Name | Day Phone  | Relationship |
|------------|----------------|-----------|------------|--------------|
| ANDRE      |                | RODRIGUEZ | 3122867216 | FAMILY       |

COMMENTS: CUSTOMER SAID: -12/17/04: NO FUNCTION FROM THE SPEED CONTROL-12/24/05: VEH CAUGHT FIRE WHILE PARKED OUTSIDE. FIRE WAS PUT OUT BY FIRE DEPARTMENT.-FIRE DEPT UNCERTAIN HOW FIRE WAS CAUSED. DID DIAGNOSE THAT THE FIRE OCCURRED FROM OUTSIDE INWARDS-VEH HAS NOT BEEN INSPECTED BY DLPI AT THIS TIME.-VEH WAS PICK UP A WEEK AGO AND IS CURRENTLY WITH INSURANCE AGENCY.-CUST WAS ADVISED OF POSSIBLE RECALLS ON THE VEH-WOULD LIKE TO KNOW IF VEH IS INVOLVED IN ANY RECALLS-WOULD LIKE TO KNOW HOW FMC CAN ADDRESS THIS CONCERN FOR HIM.DEALER SAID: M&M LINCOLN MERCURY 1900 W. NORTH AVENUE MELROSE PARK, IL 80160 TEL: (708) 661-4750CRC ADVISED: - I WILL FORWARD THIS INFORMATION TO OUR CONSUMER AFFAIRS GROUP. SOMEBODY FROM CONSUMER AFFAIRS WILL CONTACT YOU IN 2 BUSINESS DAYS. PLEASE NOTIFY YOUR INSURANCE CARRIER AND REPORT THIS INCIDENT.

E9905-008-4.01-2009

[REDACTED] 7/2005