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SOUTH CAROLINA DEPARTMENT OF PUBLIC SAFETY NOTICE OF RECLIREMENT

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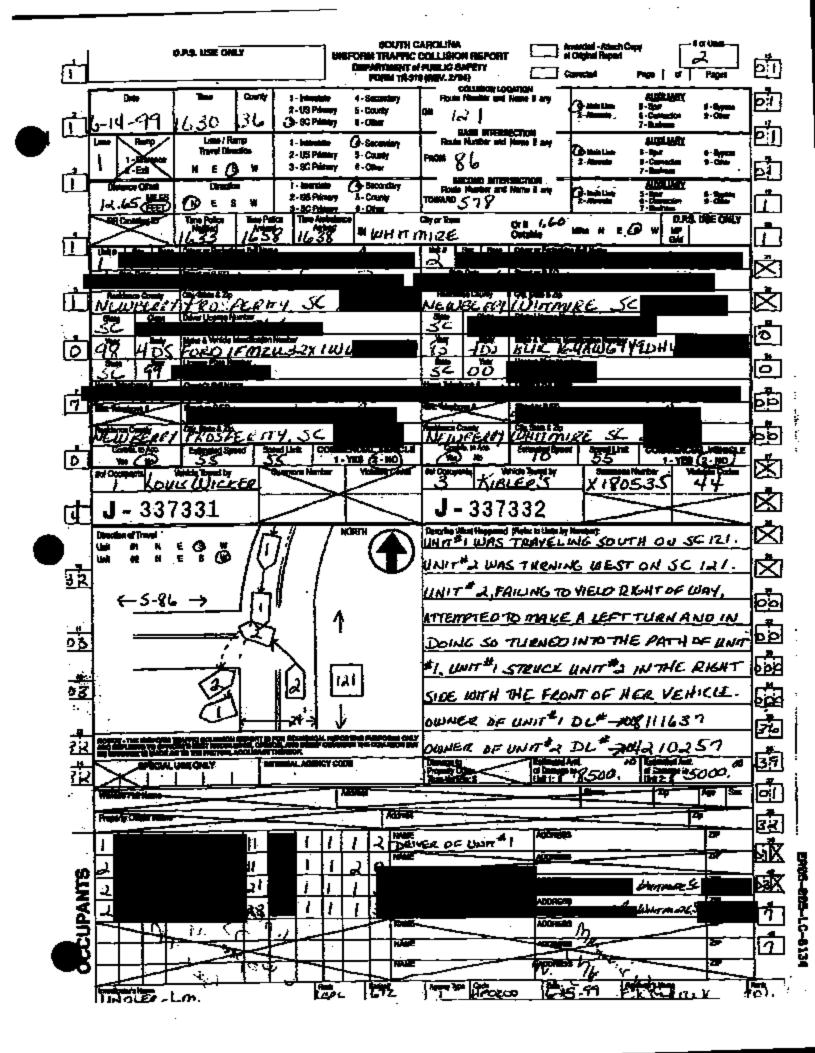
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CENTER SUPPORT

2001 HAY 14 P 2: 0 L

May 8, 2001

Ford Motor Company Customer Assistance Center 300 Renaissance Center P.O. Box 43360 Detroit, MI 48243

ALFA CLAIM NUMBER:

INSURED:

DATE OF LOSS:

ACCIDENT LOCATION:

VIN:

DEALERSHIP:

April 16, 2001 Notumpka, Alabema

1FTYR10C11E

COLLIER FORD IN METUMPKA, Alabama

SUBROGATION DAMAGES:\$14717.58

Dear Sirs:

purchased a 2001 Ford Ranger from Collier Ford on April 6, 2001. During the first week he was experiencing problems with how the truck was running so he took it by the dealership. They told him they couldn't find anything wrong with the vehicle and released the vehicle back to him. Over the weekend he experienced the same problem, so on Monday, April 16, 2001, he called the dealership. They to told him to bring the vehicle back in. He advised them he felt unsafe driving the vehicle, and he requested they have someone tow it in. They insisted he could drive it in. On the way to the dealership the vehicle caught fire and made it out before it burned all but part of the bed. A volunteer fireman witnessed exiting the vehicle.

It is our request that the above mentioned claim be reviewed and paid. Our supporting documents are enclosed. Please make your check payable to ALFA insurance as subrogee of William Malone and indicate our claim number on your check.

This letter will serve as our notice of subrogation on behalf of our insured. If you have any questions please feel free to call me at {334} 272-8330. Your cooperation will be greatly appreciated.

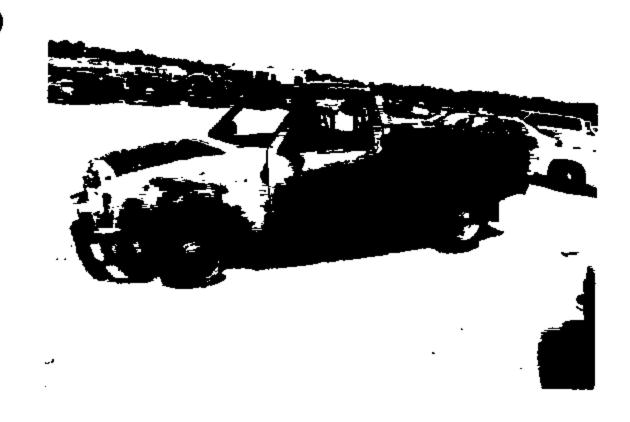
Thank you.

Sincerely,

Donald Mack Claims Adjuster

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ALFA MUTURE INSURANCE COMPRINY III. ALFA MUTURE FIRE INSURANCE COMPANY III. RURA NUTURE GENERAL INSURANCE COMPANY ALFA LIFE INSURANCE CORPORATION III. ALFA BISURANCE CORPORATION ALFA GENERAL INSURANCE CORPORATION III. ALFA FINANCIAL OGRPORATION III. ALFA SPECIALTY INSURANCE CORPORATION 100 - 000 TC-111









SLOTTER INVESTIGATIONS, INC.

3651 Peachtree Parkway Suite E 368 Suwanee, GA 30024 Telephone (770) 887-4450 Facsimile (770) 887-4458

June 11, 2000

Mr. Don Mack
Alfa Insurance Company
1113 F Perry Hill Road
Montgomery, AL 36109

Re:

Claim #:

Date of Loss:

FIS #:

April 16, 2001

01-889

Don:

INTRODUCTION:

You notified this office concerning a fire to a 2001 Ford Ranger pick-up truck. The fire occurred on April 16, 2001, while the insured was returning the vehicle to the dealership.

You requested that I do an origin and cause examination and on May 2, 2001, I proceeded to Sadiaco Salvage in Birmingham, AL and conducted my vehicle analysis.

DESCRIPTION OF VEHICLE:

The involved vehicle is a red, 2001 Ford Ranger pick-up truck with the last five digits of the VIN 21909. Exterior examination revealed that the paint was consumed from the front to the back of the cab. Also, there was more heat generated on the left side of the vehicle as evidenced by the damage to the left fender and left front tire.

Interior examination revealed that the fire originated in the engine compartment and communicated to the cab through the right side of the firewall.

Examination of the undercarriage revealed elevated temperatures to the left front frame in the engine compartment. The heat diminished from the firewall to the rear of the vehicle.

There was no heat damage around the transmission.

ORIGIN AND CAUSE EXAMINATION:

A STORY STATE OF STATE OF STATE

Based on my observations, it is my opinion that the fire originated within the engine compartment. Examination of the engine compartment revealed that it was subjected to elevated temperatures, which melted the air intake manifold, voltage regulator casing, battery easing and a majority of the plastics and neoprene hoses.

Oxidation patterns on the metal in the engine compartment and consumption of products revealed that the fire was hotter on the right side of the compartment. The wiring harness was examined and I did not observe any electrical activity. However, some wiring was not available for examination. The gasoline supply line was partially damaged by the fire and I was unable to determine if the line leaked prior to the fire.

A transmission sample was taken and is in my possession if you wish to have it analyzed. I attempted to remove an engine oil sample, however, the oil pan was dry.

INTERVIEWS:

The insured was interviewed via telephone but was reluctant to speak to me, as he did not know who I was or whom I worked for. I attempted to reassure him on numerous occasions that I was investigating this fire for his insurance company. The insured did state that he had prior problems with the vehicle and was driving it back to the dealership when he noticed smoke coming into the cab. When he exited the vehicle, the fire was concentrated in the engine compartment,

CONCLUSION:

Based upon the physical evidence, I am able to conclude that the fire originated in the engine compartment. The elevated temperatures in the engine compartment were on the right side. The elevated heat patterns in the engine compartment are characteristic of a fuel fed fire. It is obvious that at some point in time, gasoline from the vehicle's fuel system assisted this fire. The gasoline line in the engine compartment was examined and the neoprene hose, which connects the gasoline line and fuel injectors, was consumed by the fire. The neoprene hose is the area where a leak will generally occur. Therefore, the fire destroyed any evidence that a fuel leak occurred.

Based on the insured's statement, this was a fast progressing fire, therefore, it is my opinion that it was not caused by any electrical malfunction. Also, examination of the wiring harness and available electrical wires in the engine compartment failed to reveal any electrical activity, which would have caused the fire.

Also, the insured's description of the way the vehicle was acting when he was returning it to the dealership (jerking motion) is characteristic of poor fuel flow to the engine.

Based on the physical evidence, the insured's statement and observations, it is my opinion that the fire most likely originated from a fuel leak in the engine compartment. However, the physical evidence pertaining to the cause was destroyed by the fire.

Don, if there is anything further I can do with regards to this investigation please call me.

Sincerely,

Berry W. Slotter, C.F.I.



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70/2

Certified Mail # 7001 0320 0004 8709 5772

June 10, 2005

Ford Motor Company Parkiane Towers West, Suite 300 3 Parkiane Bivd Dearborn, MI 48126-2568

RE:

Claim #:

Our Insured:

Loss Date:

e: 8/4/04

Amt. of Claim: \$19,387.50

Attention Shawn Norton:

The above noted subrogation claim has been identified as a product Rability loss. We paid our insured for their loss and are looking to you for reimbursement. Should you or your carrier need more information, please call or write me. Please remit payment to Alistate Payment Processing Center, Attn: Subro Cash, PO Box 227257, Dallas, TX 75222-7257. Please include our claim number.

Complete description of the incident: Our insured was driving when he noticed smoke coming from the A/C vents and under the dash. He got off the highway and the vehicle began burning. There had been no prior problems or work done on the vehicle. It had been purchased around a year prior to the loss and there were no after market parts or additions. The only work had been oil changes, which the insured did himself. I have not received the engineer report yet but have requested it from the local claim office. It appears that the fire started at the accessory plug, which was not in use at the time of the loss. Once the report has been received I will forward it to you.

Our statement of defect: Strict Liability

Location of evidence: Copart, 505 Idlewild Rd, Grand Prairie, TX 75051. 972-263-

2711, Lot #

Manufacturer: Ford

Model: F150 Year: 2002

VIN: 1FTRW07L32N

The following information is attached:

Check copy

Payment supporting paperwork

Fire department report

Preliminary C&O report & photos

8-31-265-C-81

FORD MOTOR COMPANY RECRIVED

JUN 2 9 2005

ormuçă of the <u>Eneral Counse</u> Please acknowledge receipt of this claim and your position regarding payment of our damages within 30 days.

Sincerely,

David Laughlin, SCLA Subrogetton Senior Service Representative



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SILVERMAN & McDONALD

Afformays at Law

Michael I. Silvenner' Robert C. McDorald Brien B. Lutness* 1910 North Berteroft Perturby Suits 22 Villarityjen, Delawers 19905 (362) 868-2960 Telecopier: (362) 868-2962

"Also Admitted in Pa.
"Also Admitted in N.J.

November 30, 1999

VIA HAND DELIVERY

Phesbe S. Young, Esquire The Beyard Firm 222 Delawere Avenue, Suite 900 Wilmington, DE 19899

RE:

v. Ford Motor Company Nationwide Claim No. Date of Lose: 2/27/97 C.A. No.: 99C-02-252-RRC

Dear Ms. Young:

Enclosed please find the plaintiff, arbitration exhibits for the erbitration hearing which is scheduled for Tuesday, December 7, 1999 beginning at 2:00 p.m. The plaintiff will rely upon any and all exhibits that have been submitted by the defendant in this matter.

Should you have any questions or should you need any additional information, please feel free to contact me.

Sincerely.

Brign F. Lutness

BEL/bgr

cc: Warren E. Kampf, Esquire(w/enclosure)

v. FORD MOTOR COMPANY INDEX

PLEADINGS

A. Complaint

DOCUMENTS

- B. Langham and Associates, Inc. 5/26/97 Investigation Report w/photographs
- C. Onslow County Fire Mershel's Office Field Investigation Report
- D. Written Statements of Witnesses
- E. Vehicle Sworn Fire Statement

DAMAGES

F.	Material Damage Settlement	\$23,765.90
Ġ.	Car Rental	\$649.47
H.	Towing and Storing	\$189.00

IN THE SUPERIOR COURT OF THE STATE OF DELAWARE

IN AND FOR NEW CASTLE COUNTY

Plaintiff,

FORD MOTOR COMPANY,

Defendant.

C.A. No.: 99C-02-252RRC

ARBITRATION

TRIAL BY JURY OF TWELVE DEMANDED

PLAINTIFF,

ARBITRATION EXHIBITS

•

IN THE SUPERIOR COURT OF THE STATE OF DELAWARE IN AND FOR NEW CASTLE COUNTY

Plaintiff...

٧

FORD MOTOR COMPANY,

Defendant.

C.A. No.

ARRITRATION CASE

TRIAL BY JURY OF TWELVE DEMANDED

HONOTERY 24 PM 3: 00

COMPLAINT

- The plaintiff, (hereinafter "Nationwide") is an entity engaged in the business of insurance in the State of Delaware.
- 2. At all times relevant, Nationwide issued a policy of automobile insurance to the state of the
- 3. are residents of the State of Delawers and reside at Rehobeth Beach, Delawers
- The defendant, Ford Motor Company, is incorporated in Delaware.
 Service can be made upon the registered agent. The Corporation Trust Company,
 1209 Orange Street, Wilmington, Delaware 19801.
- The insureds, William and Linda Mason purchased a 1995 Ford Cargo
 Van on or about August 23, 1995.
 - 6. On or about February 27, 1997, the insureds were travelling in Hubert,

North Carolina in their 1995 Ford Cargo Van when suddenly and without warning, the vehicle caught on fire causing serious property damage to the van.

Consistent of the constitution of the place of the property of the property of the constitution of the con

COUNT 1

- Paragraphs one through six are incorporated by reference herein.
- 8. The defendant, Ford Motor Company was negligent in that it:
- (a) falled to use reasonable care, skill and diligence in making the1995 Cargo Van;
- (b) failed to use reasonable care, skill and diligence in designing the Cargo Van; and
 - (c) was otherwise negligent as the facts will permit.
- As a proximate result of the defendant, Ford Motor Company's negligence, the plaintiff incurred significant property demage.

COUNT II

- 10. Paragraphs one through ten are incorporated by reference herein.
- 11. The defendant, Ford Motor Company, created an implied warranty of merchantability with the plaintiff and the insureds.
- The defendant, Ford Motor Company, has breached the implied warranty
 of merchantability.
- 13. As a proximate result of the defendant, Ford Motor Company breach of the implied warranty of merchantability, the plaintiff incurred significant property damage.
- 14. Pursuant to its policy of insurance and Delaware law, Nationwide is subrogated to the rights of its insured for all sums paid as a result of the negligence

and breach of warranty of the defendant.

たなで、1000年、2007年、2007年2月、2007年、2007年1日、1987年1日

WHEREFORE, the plaintiff,

demands

judgment against the defendant in the amount of \$24,999.37 plus costs and pre and post judgment interest.

SETH J. REIDENBERG, ESQUIRE
HERRMANN SILVERMAN & McDONALD
1100 N. Grant Avenue
P. O. Box 1111
Wilmington, DE 19899
(302)777-1900
Attorney for Plaintiff
I.D. #3657

Langham and Associates, Inc. 623846

P.O. Box 1227

Morehead City, North Carolina 28557

STEVE W. LANGHAM, CFI President

FAX: 919/247-9258

INVESTIGATION REPORT

REPORT NUMBER ______

PRIVILEGED AND CONFIDENTIAL

May 26, 1997

PREPARED FOR:

Dover, Delaware

ATTENTION:

Ms. Linda Coffman

INSURED:

DATE OF LOSS:

February 29, 1997

LOSS LOCATION:

Sadisco East

Clayton, North Carolina

POLICY NUMBER:

CLAIN MINBER:

Unknown

FILE AUPBER:

A-9740-04

Case No. A-9740-04 Insured:

PHOTO EXPLANATION SHEET - Page 2

- 30. Remains of 12-Volt Battery
- 31. Wiring Harness Damage to the Left of Engine Compartment Showing Insulation
- 32-33. Wiring Damage to the Right of Engine Compartment Showing Heavier Damage
- 34. Rear of Engine With Cowling Removed
- Close-up of Damage to Rear of Engine
- 36. Close-up of Incoming and Return Fuel Lines
- 37. View of Burned Fuel Line at Location of Fuel Filter

Case No.

A-9740-04 Insured:

ASSIGNMENT

I received this assignment on Monday, May 5, 1997, from Ma. Linda Coffman of Nationwide Insurance Company. Ms. Coffman requested an investigation to determine the cause and origin of the fire. My investigation commenced on May 8, 1997.

SUMMARY OF CAUSE AND ORIGIN

This fire is accidental, resulting from the ignition of gasoline due to a fuel system malfunction under the driver's side of the vehicle, in close proximity to the fuel filter. The following facts support this opinion: concentration of fire damage along the entire driver's side portion of the vehicle; the burn through of the fuel line at the location of the fuel filter; the degree of destruction in the same area; and the elimination of other potential ignition sources.

EXAMINATION

I examined this vehicle at Sadisco Salvage in Clayton, North Carolina, on May 8, 1997. This vehicle is a 1995 Ford Conversion Van, with the last six digits of the Vehicle Identification Number This Vehicle Identification Number was provided by Ms. Coffman, as there was no visible, readily accessible Vehicle Identification Number present. There was no registration plate located on the vehicle, and due to fire damage, the odometer and safety inspection sticker information could not be determined.

Exterior

With the exception of fire damage, the exterior of this vehicle was in good condition with no evidence discovered of pre-fire or repaired collision damage, nor outerbody panel rust through. Exterior fire damage was concentrated primarily on the right side of the vehicle, if viewed from the front. The entire length of the right side sustained severe fire damage, with the left side sustaining only moderate fire damage, predominantly to the left rear of the vehicle. In addition, the fiberglass bood over the engine compartment was completely burned away, with the exception of a small corner, which remained.

It was obvious, during the overall exterior examination, that fire originated to the right side and under the engine compartment and extended to other portions of the vehicle.

Case No. A-9740-04 Insured:

At the time of the fire, all four tires were present on the vehicle. At the time of my examination, all treads were matching and in good serviceable condition, with wheels being of factory origin.

Interior

At the time of the fire, both passenger and driver's doors, as well as sliding rear doors were closed with windows in the raised position. All glass was destroyed by the fire. Debris in the driver and passenger side front floorboard, transmission hump and under both seats were carefully examined during removal. No identifiable ignition source remains were found. It was obvious, during the interior examination, that fire damage within was due to a fire penetrating from the exterior of the vehicle, through the windows and upward through the engine compartment.

Examination of the dashboard area and dashboard wiring did not reveal any unusual condition. The dash sustained severe melting and heat exposure, but most wiring insulation over the wiring harnesses was still intact; there was no evidence of shorting, heading or electrical fire causing malfunction.

It is also important to note that during the dash examination, the remains of the ignition cylinder and the steering column were in place with the ignition key present and the ignition key was still in the "on" position.

Engine Compartment

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This vehicle was powered by an 8-cylinder, fuel-injected gasoline engine with power provided to the rear wheels through an automatic transmission. An examination of the engine established that normal engine accessories were present with no unusual conditions noted. Nothing was immediately visible in the engine compartment which would tend to establish that this vehicle was inoperable at the time of the fire. Oil and transmission fluid levels were normal with no evidence of leakage.

Fire damage is concentrated most heavily along the right side of the engine, extending from the right side downward. It is important to note that due to the design of this vehicle, part of the engine compartment extends into the passenger/dashboard area. The rear of the engine is covered with a removable fiberglass cowling. This cowling showed no evidence of fire penetrating directly from the engine compartment into the passenger compartment, as it was intact and showed no fire penetration.

Case No. A-9740~04 Insured:

Removal of the engine cowling exposed the incoming and return fuel lines which were still in place and showed no excessive breakage or leakage. The flexible vinyl and rubber hoses which surrounded the area showed heavy heat exposure, along with severe melting and deterioration of wiring insulation throughout the engine compart-

Tracing the fuel lines downward to the underneath side of the vehicle showed lines extended from the fuel tank, along the right side or driver's side of the vehicle, to a fuel filter located approximately under the driver's side floorboard. The fuel line, at this location, was completely burned through at the fuel filter, indicating, of course, severe fire intensity from under the vehicle.

The vehicle's 12-volt battery was present in the engine compartment at the time of the fire. Although damage was heavy along all wiring harnesses along the fire wall, no unusual or unexpected damage was found. All wiring harnesses within the engine compartment showed damage due to heat exposure.

INVESTIGATION

According to the written statement of wife of the insured, she and her husband were driving the van east on Highway 172, at approximately 7:30 p.m. on the date of the loss. statement indicated the motor started to sputter and they began to smell gas. She pulled the van off to the side of the road and her husband got out and opened the hood. Upon opening the hood, she saw fire coming from underneath the hood. Her husband then ordered her to get out of the van and she quickly exited the van.

s statement coincides with his wife's statement. In addition, a written statement by the statement who was a witness to the incident, stated that he saw a man open up the hood of a van and it burst into flames.

COMMENTS

As I stated in the report, the ignition cylinder was in place with the key in the "on" position. This is consistent with the insured's statements that she left the vehicle as ordered by her husband due to the fire. She did not turn the motor "off." This would then allow for fuel to flow into the fire area continuously until either the ignition was turned off or the circuit for the electric fuel pump burned completely in two. This, of course, added to the damage and spread of the fire.

Case No. A-9740-04

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Insured:

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After gathering information thus far and conferring with you verbally, I have suspended further activity on this file pending your review of my report. If, during the interim, you have further instructions, please advise.

Christopher D. Elrod, CFI Wilmington, North Carolina (910) 251-0754

cc: Steve Langham, CFI

ENCLOSURES

Thirty-seven (37) Color Photographs with Explanation Sheet

Case No. A-9740-04 Insured:

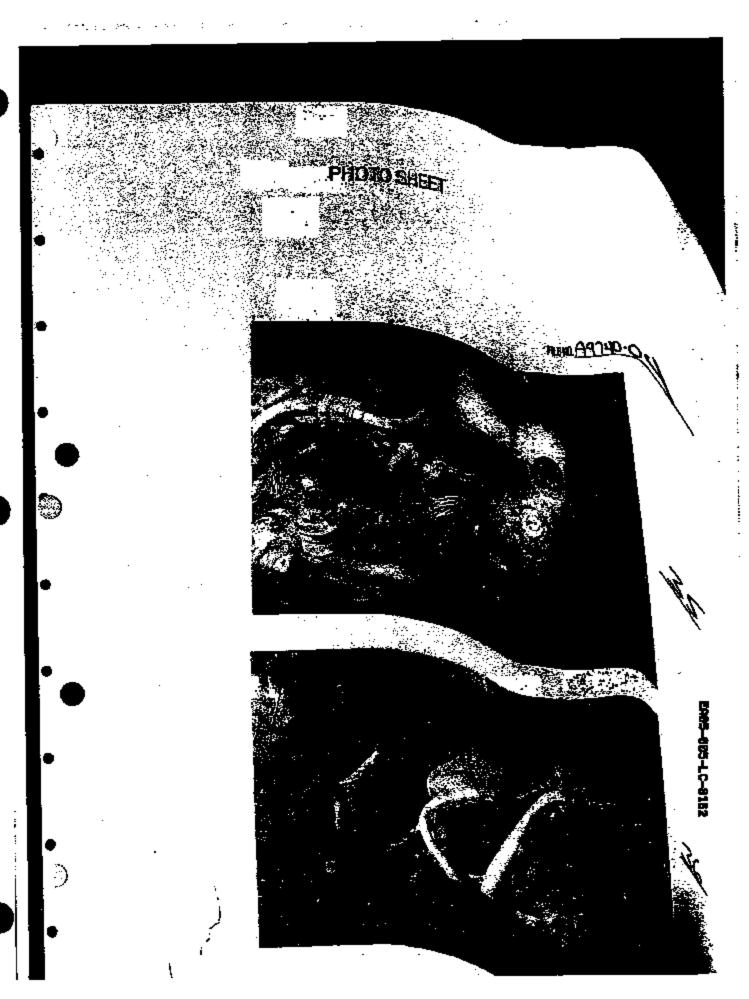
PHOTO EXPLANATION SHEET

- 1-2. Passenger Side Exterior
- Passenger Rear
- Rear of Vehicle
- 5-6. Driver's Side Exterior
- Roof of Vehicle Showing Damage to Left Side
- 8-9. Remains of Tires on Driver's Side Showing Damage
- 10. Front Tire on Passenger Side
- 11. Tire Rear Passenger Side
- Overall View of Interior
- 13. Driver's Side Interior
 - 14. Remains of Driver's Side Steering Wheel and Dash
- 15. Driver's Side Floor Debris
- Overall View of Passenger Compartment From Rear
- Damage to Dash Area
- Passenger Side Floorboard
- 19. Rear of Engine Cowling Prior to Removal
- 20. Passenger Side Floorboard Prior to Debris Removal
- View of Steering Column With Ignition Key In Place
- 22. Close-up of Ignition Key in the "On" Position
- Close-up of Gear Selector Being in Parked Position
- Remains of AM/FM Cassette
- 25-26. Wiring Harnesses Showing Little Fire Damage
- 27. Remains of Engine Hood Showing Predominant Damage to Right Side
- 28-29. Overall View of Engine Compartment

FILE NO. 49740.04



<u>37</u>



FILE NO. <u>A9740-04</u>



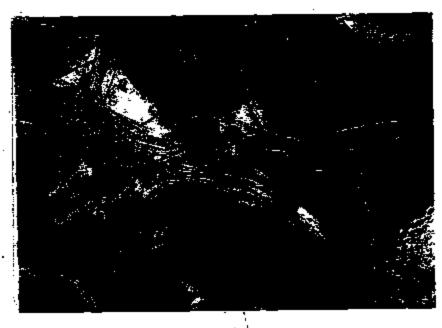
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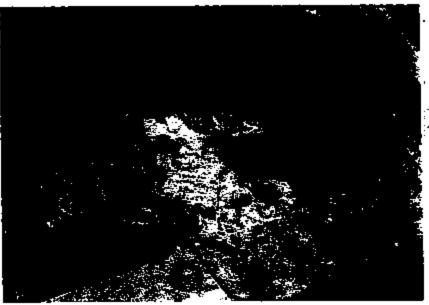
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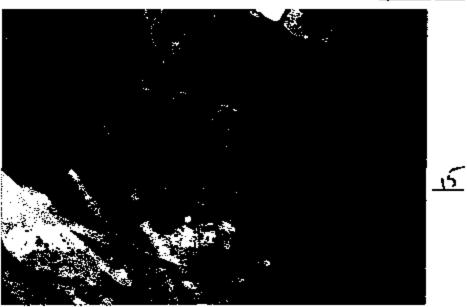
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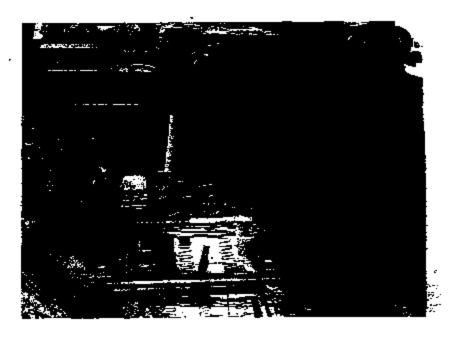




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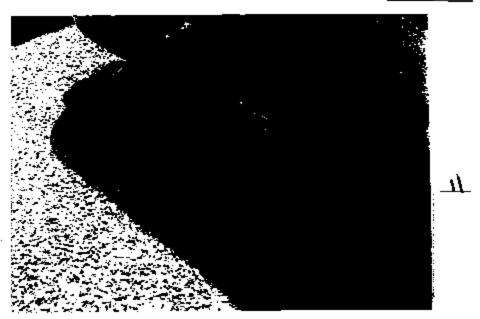
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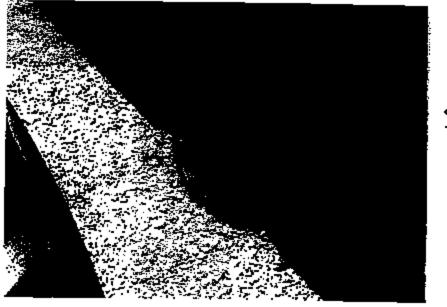




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FILE NO. <u>29740. 04</u>





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FILE NO. AT 140-0-4





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City, State, Tip Code STATE OF ALLOWS COUNTY COUNTY OF ALLOWS COUNTY	Address	
STATE OF ALLOWAY SUBSTITUTE OF ALLOWAY Subscribed, swore to, read and animowledged, and each of the Apparation comprising this pages comprising this seatment "initialed" before me this the May of Market in the year of 1977. Whatery SPAL My complishing supires And Total Back and we	Munus Martinar	
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Material Damage Settlement Nationwide Insurance

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Company may recover of cytocholder Signatus 3. NATIONWIDE MUTU. To be repelted in the settle of the	er from the undersigned any parties: FAL INSURANCE COMPANY : It as follows: Policyhokis It it work can be properly dor found mecency, the garage of found mecency, the garage of found mecency. GARAGE - What to do a the insured. Septement and Subrogain date: Integral bit.	REPAIR ORDER Indicates the make repairs or pays: \$ Company pays: \$ to for less than the above estimate, will northly the adjuster before the repairs of Assignment.	Date Lossin your TiN number to the motor vehicle owned by the charges shall be submitted rates are made. AX DENTIFICATION NUMBER	and described in Section 1 d accordingly. In the event an

OR1 - GED25M79-05

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IN_05:84PM B/21/97 S∭1110BAM 3/03/97

ENTERPRISE LEASINE COMPANY OF PHILADELPHIA 3215 HWY 1.9.02 BOX 377 | 202-645-5005 LEWES DE 19956 1747

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RENTAL AGREEMENT 20**8**0052 FARE 1 17 .

CALENDAR DAY

RENTAL TARE

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UNIT 1

UNIT # NF0EFE LICH MMF89L MODEL CORS COLOR SRY/GRN 行於 · · · · · · 1/2014年 · · · -CUT 14865

PENTEF. SEHOBOTH SUMMARY OF CHARGES

MILES NO CHARGE

19 DAYS D 20159 595.51

DR. LICENSE

LOCAL: SAME

STATE DE EXPIRE 2/09/02 DEP E/09/59 HT EYES HAZR 5.8.# DN F115 THE MET

PETISED

BILL TO N CUST #

7.≟≐ EALES TAXS 1,02

ADDITIONAL DRIVER

LICENSE #

STATE DE EXPISES 4/04/97 AME 40

CLAIM INFO FOL/CLAIM/POF FERMISSION TO LEAVE STATE

YES X NO

INSURED

ETATES MD CUSTOMER SIGNATURE ON FILE TOTAL CHARGES

DEPOSITS

EAME

PAYMENT INFORMATION

415.00

LOSS DATE THEFT ACCIDENT I AMBUNT POLBY TYPE DATE 90.00 DASH SALS 3/20/97 FEFUND

TIFE CAR FERD VAN 300.00 VISA SALE 3/21/97 996940 25.00 VISA SALE 3/21/97 077263

9.53-CASH REND 3/21/97

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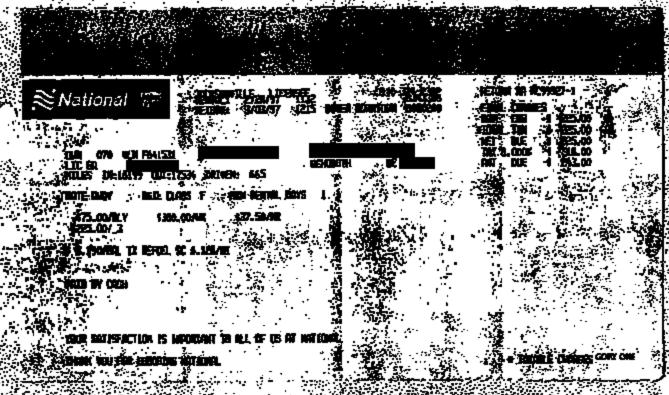
MANE

SLOSED TICKET PAYMENT INFO

OPENED BY #87699 RICHARD A CDROREY CLOSED BY #34403 KERRY MEDRE

ere is your copy for your

company. Thank's also

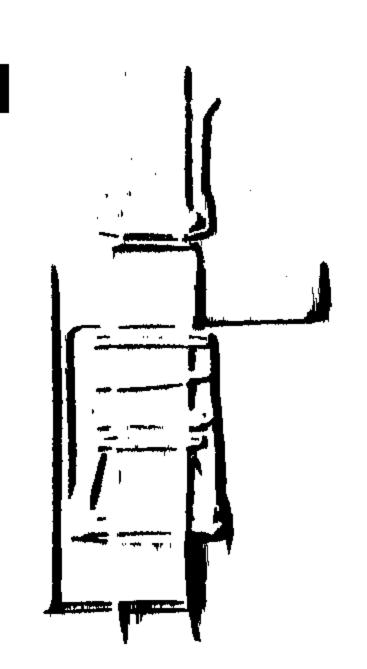


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OF UM'S GARAGE . AUTO SALVAGE

491 Queens Creek Road Hubert, NC 28539 800-544-8490 326-4394 326-1424 SABIAÇD EAST SADISCO EAST HWY: 70' EAST HWY 70 EAST AL DATE CHOPPED P.O. NUMBER **COPURIUM** PHONE NUMBER ! CARROL CHARGE CREDIT COD. 03/11/97 THRMS SHIP PAR DATE FUT HUMBER - THE THUCK LINE READY OCCUPANCE WOMCORDER # CU 03/11/97 48775 unu. AMOUNT -100kNO HEB/05/08/80/05/05 DWING FORD VAN 95.4(Extra Sale) STORAGE 104. FORD VAN 95 (Extra BULLIED WARRANTY LONG AL All parts are sold montanged. All deposits noruefundable. ENGINE AND TRANSMISSION, AND REAR ENDS Our used engines and hipogramical are guaranteed for LTD 30 days under normal difting conditions. Engines are guaranteed against angine No guarantee on labor. No refunds on electrical parts. No retunds on special orders. Radio allow No cosh referrie. brook, exceeding amount and oil contemption. Warranty to wold if angines or transmissions or new ends are discountied balons our inspection. THANKS FOR THE ORDER JEFF @L 000-1 CONTRACTORS THANKS FOR THE ORDER JEFF We do not warminly companions, water pumps, but pumps or distributors. 189.00 THANKS FOR THE ORDER JEFF We will not warranty any vehicle that has been our hot. TOTAL. Hannyfit Daide 189. PO RECEIVED BY X 0.00 A∎ount de?

Commercial Section Control of the Co



Sample A

1965-065-LC-6280

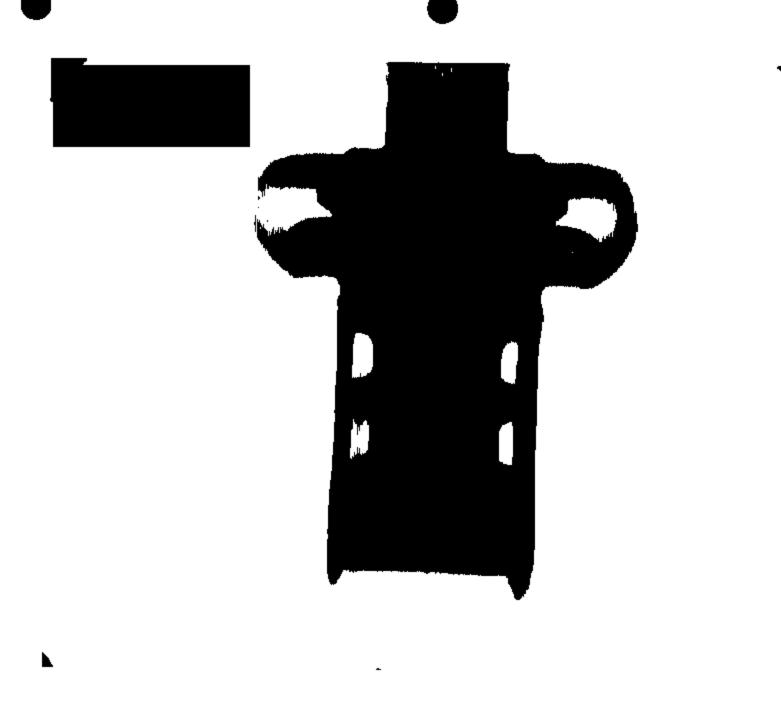
SAMPLE A.

200

Sample A

EMSC-085-LC-8294

Sample A



Sample B. Return line

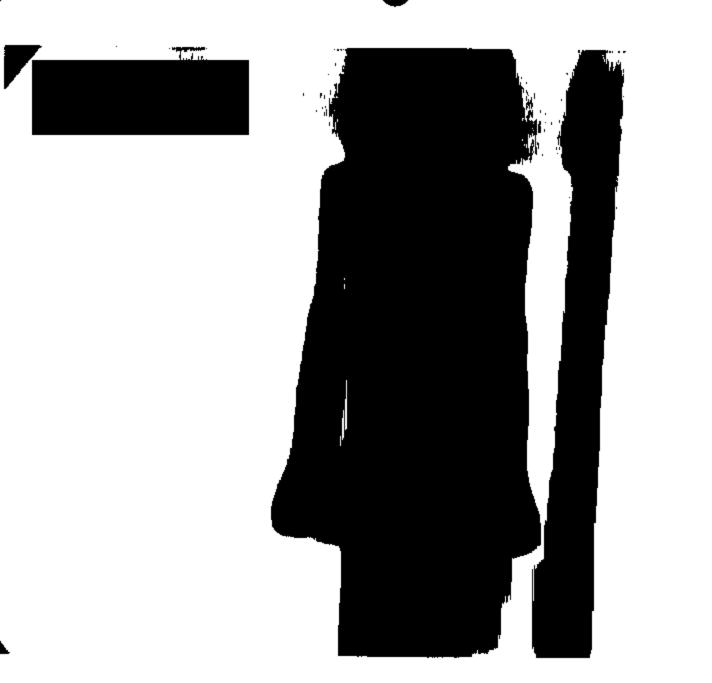


Sample B. Resum line

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Sample B.

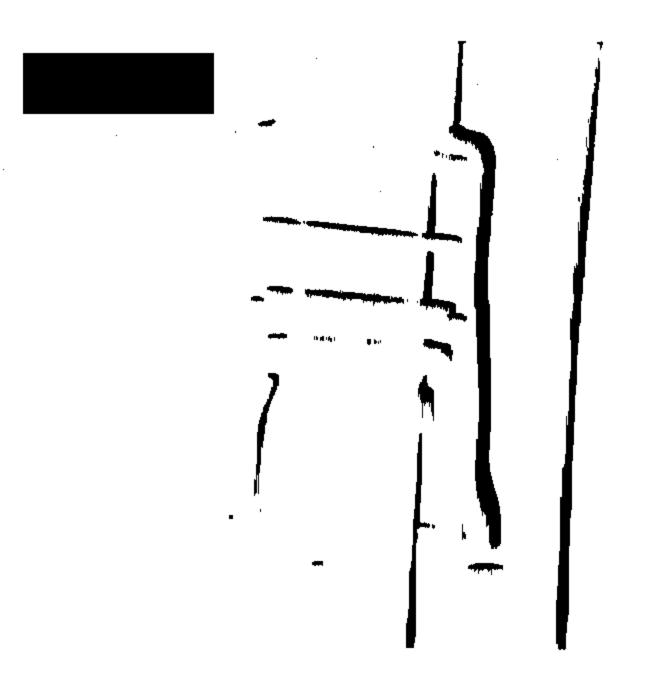
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Sample C

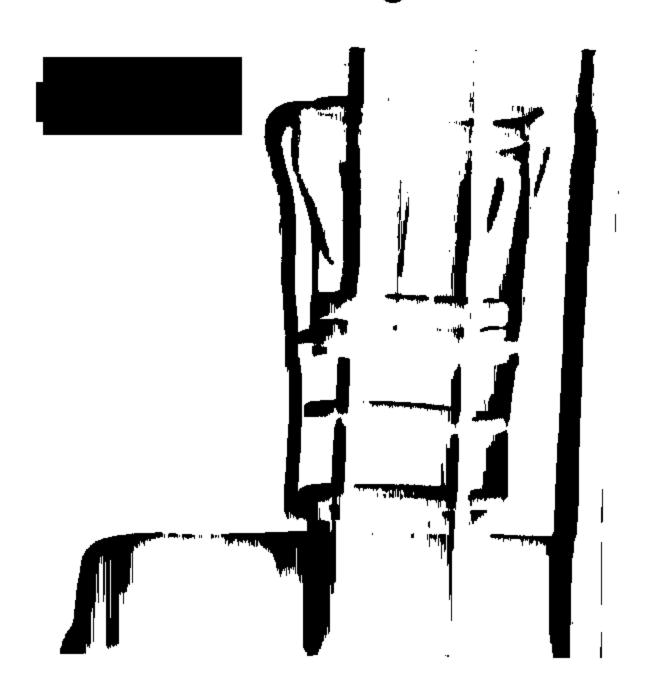
E405-006-LC-8218



Sample D

1123-000-LC-8210

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IN THE SUPERIOR COURT OF THE STATE OF DELAWARERIES'S HARDS

IN AND FOR NEW CASTLE COUNTY

| SOURCE | S

Plaintiff,

٧.

FORD MOTOR COMPANY,

Defendant.

C.A. No. 99C-02-252 RRC

ARBITRATION CASE

TRIAL BY JURY OF TWEEVE DEMANDED

THE STATE OF DELAWARE:
TO SHERIFF OF NEW CASTLE COUNTY:
YOU ARE COMMANDED:

To summon the above named defendant so that, within 20 days after service hereof upon defendant, exclusive of the day of service, defendant shall serve upon Seth J. Reidenberg, Plaintiffs' attorney, whose address is 1100 North Grant Avenue, P.O. Box 1111, Wilmington, Delaware 19899, an answer to the complaint (and, if an affidavit of demand has been filled, an affidavit of defense.)

To serve upon defendant a copy hereof of the complaint (and of the affidavit of demand if any has been filed by plaintiff).

Dated: 3/2/99

SHARON D. AGNEW

Per Denuft

TO THE ABOVE NAMED DEFENDANT:

In case of your failure, within 20 days after service hereof upon you, exclusive of the day of service, to serve on plaintiff's attorney named above an answer to the complaint (and, if an affidavit of demand has been filed, an affidavit of defense), judgment by default will be rendered against you for the relief demanded in the complaint (or in the affidavit of demand, if any).

SHARON D. AGNEW

Dor Done

SUPERIOR COURT CIVIL CASE INFORMATION STATEMENT (CIS)

FOR ADMINISTRATIVE PURPOSES ONLY. THE INFORMATION PROVIDED ON THIS FORM CANNOT HE INTRODUCED INTO EVIDENCE.	
COUNTY: N K S CIVIL ACTION NUMBER: 44C-02-252 RRC	
FILING FEE AMOUNT: 125.10	FEE ENCLOSED: X YesNo
CIVIL CASE TYPE: (HEE DOTAGETON MACH FOR APPLICABLE CODE AND CASE TYPE DESIGNATIONS	
CODE: CMIS TYPE: Subro-auto	
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Wilm DEU 19899	ARBITRATION NON-ARBITRATION
	JURY DEMAND YES NO
Telephone Newtor; 302 1777 - 1900	ESTEMATED TRIAL LENGTH30
CAPTION	Autoriped Commission with Another Action?YESNO
· · · · · · · · · · · · · · · · · · ·	Civil Audion Number:
	ATTACHMENTS TO THE PLEADINGS:
- Reneits	Affidavit of Demand
1.	Affidavit of Defense
l' 	Certificate of Value
- Tod Water Comprey Octivates	Form 30 Interrogatories Rule 3(H) Documents
TRACK ASSIGNMENT REQUESTED: (Lot 000) EXPEDITED STANDARD COMPLEX	
BRIEFLY DESCRIBE WHY CASE IS COMPLEX OR SOFEDITED (Use a Separate Street of Additional Space in Responsible	
·	
is mediation an alternative dispute resolution option in Tris case? Yes No	
RELIEF REQUESTED	
Amount of Special Damages Claimed - \$	
Amount Includes a Claim for:	
Property Loss Medical Expenses Loss of Earnings Liquidated Damages Other - Please Specify:	
Liquidated Damages Other - Finals Specify	
ADDITIONAL CLAIMS: Punitive Damages Other Mon-Liquidated Damages	
NON-MONETARY RELIEF REQUESTED: (e.g., Seclaratory Judgment)	
APPIRMATIVE DEFENSES: n	
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ST CONTROL Date (1970)	

IN THE SUPERIOR COURT OF THE STATE OF DELAWARE IN AND FOR NEW CASTLE COUNTY

Plaintiff,

٧.

FORD MOTOR COMPANY,

Defendant.

99C-12-20KC F

TRIAL BY JURY OF TWELVE DEMANDED

COMPLAINT

- 1. The plaintiff, (hereinafter "Nationwide") is an entity engaged in the business of insurance in the State of Delaware.
- At all times relevant, Nationwide issued a policy of automobile insurance to
 its insureds for property damage.
- 3. are residents of the State of Delaware and reside at 1
- The defendant, Ford Motor Company, is incorporated in Delaware.
 Service can be made upon the registered agent, The Corporation Trust Company,
 1209 Orange Street, Wilmington, Delaware 19801.
- The insureds, William and Linda Mason purchased a 1995 Ford Cargo
 Van on or about August 23, 1995.
 - 6. On or about @bruary 27, 1997, the insureds were travelling in Hubert,

North Carolina in their 1995 Ford Cargo Van when suddenly and without warning, the vehicle caught on fire causing serious property damage to the van.

TOTAL CONTRACTOR CONTR

COUNTI

- Paragraphs one through six are incorporated by reference herein.
- 8. The defendant, Ford Motor Company was negligent in that it:
- (a) failed to use reasonable care, skill and diligence in making the 1995 Cargo Van;
- (b) failed to use reasonable care, skill and diligence in designing the Cargo Van; and
 - (c) was otherwise negligent as the facts will permit.
- As a proximate result of the defendant, Ford Motor Company's negligence, the plaintiff incurred significant property damage.

COUNT II

- 10. Paragraphs one through ten are incorporated by reference herein.
- The defendant, Ford Motor Company, created an implied warranty of merchantability with the plaintiff and the insureds.
- The defendant, Ford Motor Company, has breached the implied warranty
 of merchantability.
- 13. As a proximate result of the defendant, Ford Motor Company breach of the implied warranty of merchantability, the plaintiff incurred significant property damage.
- 14. Pursuant to its policy of insurance and Delaware law, Nationwide is subrogated to the rights of its insured for all sums paid as a result of the negligence

and breach of warranty of the defendant.

Toggether the confidence of the second property of the property o

WHEREFORE, the plaintiff, Nationwide Mutual Insurance Company demands judgment against the defendant in the amount of \$24,999.37 plus costs and pre and post judgment interest.

SETH J. MEIDENBERG, ESQUIRE

HERRIMANN SILVERMAN & McDONALD

1100 N. Grant Averture

P. O. Box 1111

Wilmington, DE 19899

(302)777-1900

Attorney for Plaintiff

I.D. #3657



911 ELKRIDGE LANDING RD * SUITE 400 4TH FLOOR * LINTHICUM MD 21090-9861

October 15, 1997

FORD MOTOR CORPORATION OFF OF GEN'L COUNCIL ATTEN SHAWN NORTON
PARK LANE TOWERS WEST SUITE 400
3 PARKLANE BLVD
DEERBORNE MI 48126

OUR INSURED :

OUR CLAIM NUMBER

DATE OF ACCIDENT: 02-27-1997

DEAR MR. NORTON:

I APPOLOGIZE FOR NOT RESPONDING TO YOUR AUG 29, 1997 LETTER SOONER. THE FOLLOWING ARE THE ANSWERS TO YOUR QUESTIONS.

- 1) DATE OF LOSS 02-27-97 AT HWY 172, HUBERT, ONSLOW CO, NORTH CAROLINA
- 2) OUR POLICY HOLDER WAS DRIVING DOWN HWY 172 AND ENGINE STARTED TO SPUTTER AND THEY SMELLED GASOLINE. THEY PULLED OFF ROAD AND LIFTED THE HOOD. THE ENGINE WAS ON FIRE. THE POLICEHOLDER YELLED FOR HIS WIFE TO EXIT THE VEHICLE.
- 3)ENCLOSED FIRE REPORT.
- 5)THE APPROXIMATE MILAGE ON THE VEHICLE WAS 6000 MILES. THE ODOMETER WAS DESTROYED IN THE FIRE.
- 7)SEE ENCLOSED COPIES.
- 10) THE FUEL SYSTEM MALFUNCTIONED. FIRE ORIGINATED UNDER DRIVERS SIDE IN CLOSE PROXIMITY TO FUEL FILTER.
- 11) SEE ENCLOSED EXPERT REPORT.
- 12) THE DEFECTIVE PART WAS NOT REPLACED.
- 13) THE DEFECTIVE PART IS LOCATED IN NATIONWIDE'S LINTHICUM OFFICE. THE ADDRESS IS PROVIDED ABOVE.

130 - 900702-01



- 14)TOTAL LOSS PACKAGE INCLUTED.
- 15) SERVICE RECORD UNAVAILABLE. THE VEHICLE WAS NEW SEE DEALERS RECEIPT.
- 16) SEE DEALERS RECEIPT.
- 17) THE DEFECTIVE PART IS AVAILABLE FOR EXAMINATION AT OUR LINTHICUM OFFICE.
- 21) THE KEYS WERE IN THE IGNITION. WIFE EXITED VEH DUE TO FIRE.
- 24) SEE DEALERS RECEIPT.

NATIONWIDE MUTUAL INSURANCE COMPANY NANCY MAYER
Claims Department
410-885-7850



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American Select Insurance Company

July 19, 2002

Ford Motor Company Parklane Towers West Suite 400 3 Parklane Blvd Dearborne, MI 48121 FORD MOTOR COMPANY RECEIVED CLAIMS UNIT

AUG 0 5 2002

OFFICE OF THE GENERAL COUNSEL

Re: Insured:

Claim No.:

Date of Luss:

To Whom it May Concern:

Please let this letter serve as a request for contact with regards to a fire loss for a 1996 Ford Bronco. Mestfield is looking at possible avenues for the cause of this loss. Please have someone contact me at (800)243-0241, ext 208 to discuss matters further.

Sincerely,

Beth A. Westfall

Claims Representative

11/17/00 monds



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Robert Young's Fire Investigations 238 Calomet Place

Trussville, Alabama 35173 Telephone: (205) 655-0717 Robert M. Young, C.F.L.

October 29, 1999

800-392-**367**3

Ms. Bertha Ramirez MetLife Auto & Home P. C. Box 30018 Tampa, FL 33630

Re:

Claim Rumber:

Dear Ms. Ramirez:

The fire Origin and Cause investigation was conducted as requested. The area of origin was the engine compartment, the area of most damage was along the left side (directions are facing rear) and the lowest burning was on the frame under the master brake cylinder. The aluminum hood had the most extensive damage along the left side but it did melt to the center but was less along right side. The electrical wiring in the damaged area was examined for arcing or shorting but none was found so electrical was eliminated as the fire cause.

The area of lowest burn was on the frame which was near the exhaust manifold. The fuel supply and return lines came from the tank and were connected to the frame, there were flexible hoses that connected near frame, one went to the metal line for the injectors, the other was from the return. The return hose was consumed in the fire but the supply hose was loose from the metal tank line. There was melted aluminum on frame, the supply hose was under some of the melted aluminum, it was removed and the end was frayed. There was a kink near the metal tank line, there was a smaller kink near the quick disconnect. The metal line was four inches above the frame and the flexible hose had a mark that indicated it was resting on the shock stud.

The flexible hose separated from the connector at the metal line and it is believed to be due to the kink which created excess pressure at the connection. The hose separated, released gasoline into compartment and was ignited by one of many sources of ignition available. The final report will be mailed in 10 to 20 days.

Respectfully submitted,
Robert M. Young, F.I

Report Number: One

Case Number: 99-10-08

Robert Young's Fire Investigations

238 Calumet Place Trussville, Alabama 35173 Telephone: (205) 655-0717 Robert M. Young, C.F.I.

<u>And Final</u>

PREPARED FOR:

Metilfe Auto & Rome P. O. Box 30018

Tampa, FL 33630

ATTENTION:

Bertha Ramirez

INSURED:

DATE OF LOSS:

Thursday, July 1, 1999,

TIME: 16:00

LOSS LOCATION:

Somewhere Near Caleria, AL

POLICY NUMBER:

CLAIM NUMBER:

THIS REPORT FURNISHED AS PRIVILEGED AND CONFIDENTIAL TO ADDRESSEE, RELEASE TO ANY OTHER COMPANY, CONCERN, OR INDIVIDUAL IS SOLFLY THE RESPONSIBILITY OF ADDRESSEE.

推住物第二署

I. ASSIGNMENT

1.1 Case Assignment

This assignment was received October 27, 1999, with a request to conduct an Origin and Cause investigation.

1.2 Exhibits

- A. Investigation Report
- B. 40 Color Photographs
- C. Kistory of Burned Ranger
- D. Fuel System Diagram of the 1998 Ranger, 1999 diagram not available.
- E. Unused Photographs

1.3 Subjects

A. B.

Insured's Father

II. INVESTIGATION

2.1 Risk

The risk was a 1999 ford Ranger pickup, the last six digits of VIN A39648.

2.2 Investigation

The investigation was conducted October 27, 1999, at Sadisco in Irondale, Alabama.

2.3 Vehicle Examination

The vehicle was stored in an insurance storage yard. The vehicle had extensive damages in the engine and passenger compartments. When this investigator arrived on scene the hood remains had been folded into the passenger compartment, it is believed that this was done to move it from Caleria to the storage yard. The windshield had broken during the fire so the hood was folded across the dash. The exterior had damages to the hood, windshield, cab above windshield, rear window glass, left fender (all directions will be facing rear unless otherwise stated) and left front tire.

The passenger compartment had suffered extensive damages throughout but after, a close examination it

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was determined that the damage was caused by fire entering through windshield and cowling/firewall. The burning was more severe under the dash at the steering colum rod and the glove box area, the fire entered through holes around steering column and heater/air conditioner fan location. The fire came through windshield burning top of dash. The fire did not originate in the passenger compartment.

The fire origin was in the engine compartment, the most damage appeared to be on the left side of engine from near the radiator to cowling/firewall where the brake booster tank was located. The hood was still intact to the right hinge, it was removed from the passenger compartment and there was a large hole melted in the center, the melt went to the rain trough them to the left fender which included the left hinge area. The aluminum is double where the hinge is located but only one layer in the center with braces. The rubber weather stripping across the front of rain trough was consumed from left side to where the hood remained in the area of right hinge. There was damage at front of engine but from exposure as heat spread before the hood melted. The radiator did not have any aluminum melt but the plastic top cover over it was consumed. The top of battery, located at left front, had extensive melting, the cables were examined and eliminated as point of origin. The right side of engine had damage but was minor when compared to the left side, the most damage was at cowling. The alternator was examined and eliminated as the fire cause, the upper radiator hose had some burning and was laying across top of alternator. The heater-A/C fan housing had burned at cowling and fell from the cowling which allowed fire to enter rear of glove box. There were remains of melted hood aluminum found over the engine and lower parts at frame, the mluminum melted as the fire progressed and pieces dropped.

The most severe damaged area was the rear half of engine compartment on left side and the most damage was in the area of the brake booster tank but the lowest area of damage was to the frame in front of booster tank. The electrical wiring in this area was examined for arcing and shorting but none was found so electrical was eliminated as the fire cause. The area of low burn at the frame had metal fuel lines clamped to frame, the flexible hoses were missing. The return hose was consumed and a power steering hose also consumed.

The vehicle was raised to examine the underside, the most damage was in the area of the left wheet but the

fire had come from above. The fuel lines came from tank up the left frame to the angine compartment, the fuel filter was located at frame under drivers door and was undamaged, as was the fuel lines. There were fleible connections on each side of filter then metal lines went to engine left rear side. The return hose was consumed but remains of the supply hose was laying in debris near the shock stud. The supply hose is a non-combustible material except for the outer cover. The debris was separated and the hose end was found against frame. The supply hose in under constant pressure of 35 to 55 PSI while the return is approximately 15 to 20 PSI. The hoses are manufactured with metal ends that connect to the metal fuel lines at frame with quick disconnect connections in center and connections at fuel injector lines.

2.4 Discovery of Fire

and the control of th

had been to Caleria, returned home, he stopped at his fish pond which had the driveway to house across top and was feeding the fish when he noticed snoke on the left side in the vicinity of left front wheel. He stated that he had left the engine running.

2.5 Fire Department Called

It is unknown to this investigator if a fire department was called, Mr. Broadhead stated that he and another person extinguished the fire by using buckets of water from pond.

2.6 Evidence Removed

There were no items removed from the vehicle by this investigator.

III. CONCLUSION

3.1 Origin and Cause

The area of origin was the engine compartment, the area of most damage was along the left side but more extensive damage from fuel line location to under the brake booster tank. The engine running would have the fan operating which would blow fire to the rear along left side then across cowling to right side. The heat would be building then the hood which was aluminum melted since it had a low meling point, 1220 degrees Fahrenheit. The area of low byrning was at frame where fuel lines treattached, then there are flexible hoses to engine the side of the

The electrical wiring in the damaged area was examined closely for arcing or shorting but none was found so electrical was eliminated as cause. stated that he saw smoke at left wheel well then fire at rear of tire. He raised hood and fire was low on drivers side then he saw fire began dropping under vehicle. He stated engine was running and was unable to shut it off. He stated that he had driven the pickup to Caleria, the vehicle drove fine and he did not notice anything unusual, it dro<u>ve as it had i</u>n the past. The vehicle belonged son who was in service oversea so |would drive it on occasions.

The fire was a fuel related fire, the supply hose failed at the metal connector, the connector is part of flexible hose and connects to the metal line from filter. The hoses have to be crimped in some manner during manufacture so it they are not properly crimped or connected then the constant pressure will cause them to separate. A new unsold 1999 Ranger was examined, VIN 1FTYR14XOXI was examined at Jim Skinner Ford, Birmingham, both fuel supply and return hoses were much longer than hose on the burned Ranger. The fuel supply hose separated, the vapors were ignited by one of many sources of ignition in the area.

3.2 Comments

All the assigned tasks pertaining to this fire have been completed. This case is closed unless after you review this report there is a need for further investigation. If there are questions, please call.

Respectfully submitted.

best myoung Robert M. Young, CFI

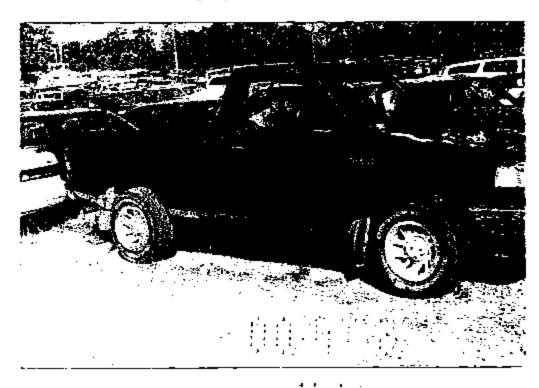
Date of Report: 11-22-99

Case Number: 99-10-08

3.3 Photographs



The exterior and damages, Photo's 1-6.

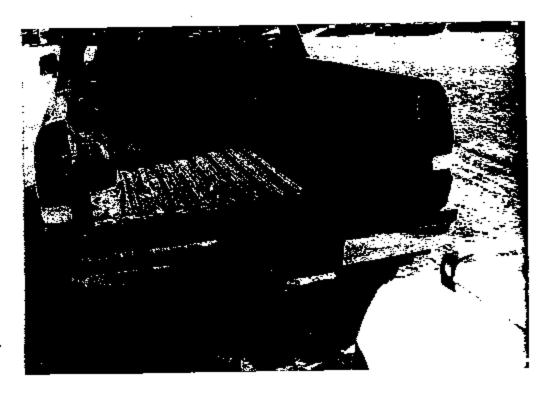


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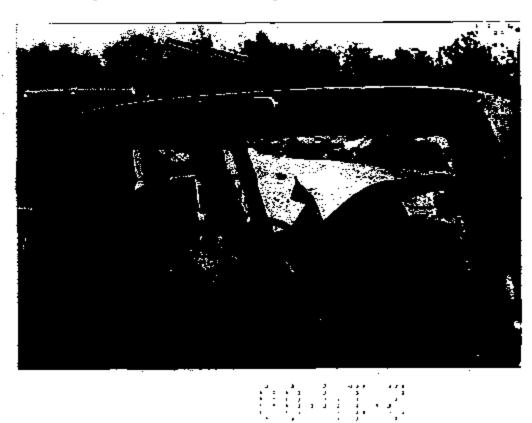
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3



The rear glass shattered during fire.





The most damage was left side of engine, fender, wheel well and tire.





The interior damage, Photo's 7-11.









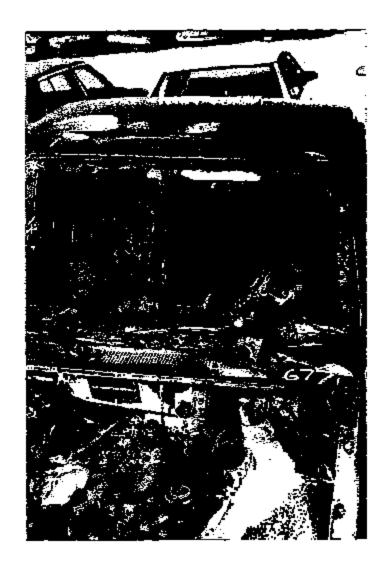
Damage to hood and engine compartment, Photo's 12-34.





Aluminum hood melted, most damage rear left side.





Hood melted in front of rain trough, broke windshield, entered passenger compartment and damaged top of cab as flames went up.



Front of engine and radiator had minor damage when compared to rear & left side.

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Battery & cables damaged as fire spread. Right side of engine had less damage than left.







Melted aluminum on top of engine, alternator was not involved in fire cause. Hottest fire left side.



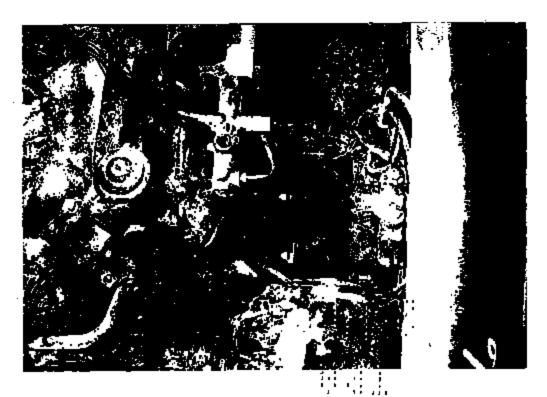


Rust points to most intense fire area. Electrical power box and connections, cables not fire cause.





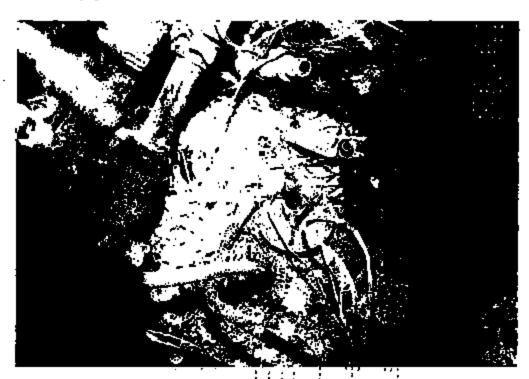
Pieces of hood dropped to frame. Lowest damage was in area of shock stud, arrow (1).



23



The low damage was where fuel supply & return hoses connect to metal lines, Photo's 25-28. Supply (1), return (2).





Supply hose was found against frame under melted aleminum, arrows. This places hose falling to frame before hood melted.



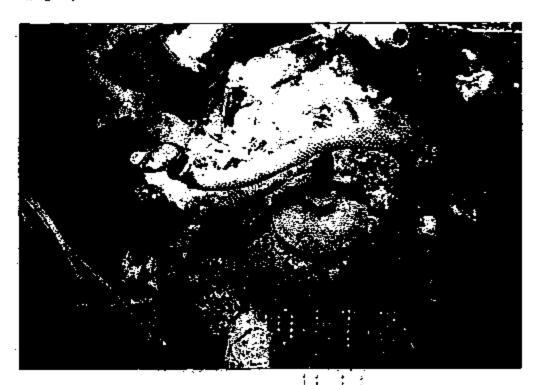


It is unknown if kink formed before or after fire, Photo's 30-31.





NOTE frayed end of supply hose. If this was length it was much shorter than hose on a new/unsold '99 Rænger, Photo's 32-34.





The hose as found was very short which may have caused to connection to separate.

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Only fire damage was at left front wheel area, the underside, Photo's 35-40.





Fuel filter (1), supply lines (2), return (3).





Damage at left wheel, fuel line connection location.



DOAN & CO

Auto and Property Appraising PO BOX 233 WOODSTOCK, AL. (205)838-3087

INSURANCE CO. METUPALICA.

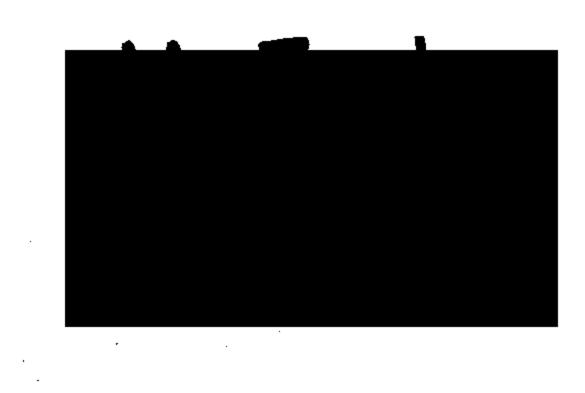
CLAIM NUMBE

CLAIMMENT

LOSS DATE 7-1-99

APPRAISER R. Canualia





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IN THE STATE COURT OF COBB COUNTY, GEORGIA, CIVIL ACTION #

PLAINTIFF: (Our File #375-0155)

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DEFENDANT: Ford Motor Company

2004A 11056-7

COMPLAINT FOR TORT OF NEGLIGENCE (PRODUCT LIABILITY)

STATEMENT OF FACTS

(Our Fila #375-0155) (hereinafter referred to as "Plaintiff") files this Complaint for damages against Defendant Ford Motor Company, and respectfully shows the Court as follows;

- 1. Defendant Ford Motor Company (hereinafter referred to as "Defendant") is a foreign profit business corporation registered to do business in the State of Georgia. Said Defendant may be served with process through its registered agent in the State of Georgia to-wit: Corporation Process Company, 180 Cherokee Street, N.E., Marietta, Cobb County, Georgia 30060.
- 2. Defendant designed, tested, manufactured, assembled, inspected, marketed, distributed and warranted a 1999 Ford Ranger Pickup Truck, V.I.N.: 1FTYR14X7X (hereinafter "said product") prior to May 22, 2002.
- 3. Said product was purchased in the stream of interstate commerce prior to May 22, 2002 by "Plaintiff's Insured").
- 4. Thereafter, Plaintiff's Insured used said product for its intended purpose without abuse and without modification.
- On or about May 22, 2002, said product caught fire and was damaged due to a malfunction in the engine compartment (hereinafter "defective part").
- 6. As a result of the casualty described in the previous paragraph, property owned by Plaintiff was damaged in the amount of \$13,118.75 (salvage is undetermined).
- 7. Subsequent investigation revealed that Defendant had negligently designed; negligently tested; negligently manufactured, negligently assembled; negligently inspected; negligently marketed; negligently distributed said product in a defective condition at the time of first distribution and sale for use.
- 8. Subsequent investigation revealed that Defendant's negligence described in the previous paragraph was the proximate cause of the casualty described above and of the damages described above.
- 9. As a result, Defendant is liable as tort feasor in the amount of \$13,118.75 (salvage is undetermined) for damages caused by the

- 10. Plaintiff is subrogated to all rights and interest in claim against Defendant as a result of making payments to Plaintiff's Insured under a policy of insurance.
- 11. Plaintiff has served Defendant a copy of: (a) Plaintiff's First For Admissions To Defendant; (b) Plaintiff's First Interrogatories to Defendant; and, (c) Plaintiff's First Request For Production of Documents To Defendant with the summons and complaint pursuant to O.C.G.A. 9-11-4(a)-(g).
- 12. Plaintiff has served Defendant a copy of: (a) Notice of Plaintiff's Desire To Settle This Litigation; (b) Notice of Plaintiff's Intention To Seek Attorney's Fees In The Event of A Default By Defendant; (c) Notice of Plaintiff's Intention To Seek Interest; (d) Notice of Service of Discovery Materials; and, (e) Notice of Conditional Stipulation For Extension of Time For Defendant with summons and complaint pursuant to O.C.G.A. 9-11-4(a)-(g).

COUNT A: TORT OF MEGLIGENT DESIGNING; NEGLIGENT TESTING; NEGLIGENT MANUFACTURING; NEGLIGENT ASSEMBLY; NEGLIGENT INSPECTION; NEGLIGENT MARKETING; AND, NEGLIGENT DISTRIBUTION

- 13. Plaintiff herein incorporates by reference the allegations contained in paragraphs 1 through 12 as 1f set forth herein.
- 14. Plaintiff shows that said defective part in said product, which was designed, manufactured, distributed and sold by Defendant was in a defective condition at the time of the first distribution and sale for use. Plaintiff shows that the defective condition existing in said product included, but was not limited to:
- a. A defective design of the defective part installed in said product.
- b. The failure to warn and to continue to warn users, purchasers and registered owners of such products, by letter, recall notice, or other reasonable means, of the dangerous characteristics and properties of the defective part Defendant had a duty to exercise reasonable care to design, test, manufacture, assemble, inspect, market, and distribute safe products, so as to not subject purchasers or users or innocent third parties to an unreasonable risk of harm.
 - 15. Defendant breached its duty to exercise reasonable care with respect to said product and defective part.
- 16. Defendant was negligent and acted in a willful and wanton manner in designing, testing, and/or manufacturing, inspecting, marketing, distributing and selling the installed defective part in such a manner and in such condition as to make said product inherently dangerous and defective.
- 17. Defendant's defective product failed as a result of the negligence of Defendant described in this Count so that Defendant's negligence was the proximate cause of the incident and resulting damages described above in the **STATEMENT OF FACTS** section of

Plaintiff's complaint; and, said incident and said damages was reasonable perceivable by Defendant at all times relative to Plaintiff's complaint.

COUNT B: STRICT LIABILITY OF DEFENDANT

- 18. Plaintiff incorporates by reference the allegations contained in paragraphs 1 through 17 as if fully set forth herein.
- 19. Defendant is strictly liable in tort to Plaintiff for the losses suffered by Plaintiff because the defective part installed in said product was defective when distributed and sold by Defendant, was not merchantable and was not reasonably suited to the use intended, said defective condition having existed at the time of sale. Specifically, Plaintiff shows that the defects existing in the defective part installed in said product include, but are not limited to, defects in design and engineering of the defective part installed in said product, defects which were unreasonably dangerous and pose an unreasonable risk of serious injury or death to the users of said product due to malfunctions of said product resulting from defective design and manufacture of the defective part.
- 20. Plaintiff further shows that Defendant failed to utilize economical and technically available safety design alternatives insofar as the design of the defective product is concerned.
- 21. Defendant's defective product failed as a result of the negligence of Defendant described in this Count so that Defendant's negligence was the proximate cause of the incident and resulting damages described above in the **STATEMENT OF FACTS** section of Plaintiff's complaint; and, said incident and said damages was reasonable perceivable by Defendant at all times relative to Plaintiff's complaint.

COUNT C: BREACH OF EXPRESS AND IMPLIED WARRANTIES BY DEFENDANT

- 22. Plaintiff incorporates by reference the allegations contained in paragraphs 1 through 21 as if set forth verbatim herein.
- 23. The defective part installed in said product was not merchantable, nor was it reasonably suited for the use intended, and as such, Defendant breached the express and implied warranties of fitness for a particular purpose and of merchantability in that the defective part in said product posed an unreasonable risk of serious injury and death to its users due to the defective design of the defective part which allowed for the malfunction of said product.
- 24. Defendant's defective product failed as a result of the negligence of Defendant described in this Count so that Defendant's negligence was the proximate cause of the incident and resulting damages described above in the **STATEMENT OF FACTS** section of Plaintiff's complaint; and, said incident and said damages was reasonable perceivable by Defendant at all times relative to Plaintiff's complaint.

II. PRAYER FOR RELIEF AND DAMAGES

WHEREFORE, Plaintiff demands judgment against Defendant in the amount of \$13,118.75 (salvage is undetermined), plus 3% pre-judgment interest, one-third attorney fees in the event of default, costs and 3% post-judgment interest; and that a writ of fieri facias issue commanding all Sheriffs within the State of Georgia and their lawful deputies to execute said writ by levy and seizure of Defendant's goods and lands.

Desember 23, 2004

Ronald W. Parchell

Attorney for Plaintiff State Bar Number 564450 Post Office Brawer 81085 Conyers, Georgia 30013

Our File #375-0155

(770) 929-8585 Answer Service

IN THE STATE COURT OF COBB COUNTY, GEORGIA, CIVIL ACTION #

PLAINTIFF:

(OUR FILE #375-0155)

VS.

2004A

DEFENDANT:

FORD MOTOR COMPANY

PLAINTIFF'S NOTICES TO DEFENDANT

1. NOTICE OF FLAINTIFF'S DESIRE TO SETTLE THIS LITIGATION

IN THE EVENT DEFENDANT DESIRES TO SETTLE PLAINTIFF'S CLAIM BUT IS UNABLE TO PAY THE TOTAL AMOUNT CLAIMED BY PLAINTIFF WITHIN 30 DAYS OF RECEIPT OF THIS NOTICE, THEN PLAINTIFF WOULD BE WILLING TO ACCEPT REASONABLE INSTALLMENT PAYMENTS UPON RECEIPT OF A WRITTEN OFFER OF SETTLEMENT FROM DEFENDANT.

II. NOTICE OF PLAINTIFF'S INTENTION TO SEEK ATTORNEY'S FEES IN THE EVENT OF DEFAULT BY DEFENDANT

IN THE EVENT A WRITTEN SETTLEMENT AGREEMENT IS NOT CONCLUDED WITHIN 30 DAYS OF SERVICE OF SUMMONS AND COMPLAINT UPON EACH DEFENDANT AND IN THE EVENT OF A DEFAULT BY DEFENDANT PLAINTIFF INTENDS TO SEEK ONE-THIRD ATTORNEY'S FEES PURSUANT TO O.C.G.A. L3-6-11 ON THE GROUNDS THAT DEFENDANT HAS BEEN STUBBORNLY LITIGIOUS AND HAS CAUSED PLAINTIFF UNNECESSARY TROUBLE AND EXPENSE AS A MATTER OF LAW BY FORCING PLAINTIFF TO RESORT TO THE COURTS WHEN NO BONA FIDE CONTROVERSY EXISTED.

III. NOTICE OF PLAINTIFF'S INTENTION TO SEEK INTEREST

IN THE EVENT A WRITTEN SETTLEMENT AGREEMENT IS NOT CONCLUDED WITHIN 30 DAYS OF SERVICE OF SUMMONS AND COMPLAINT UPON EACH DEFENDANT, THIS PARAGRAPH CONSTITUTES WRITTEN NOTICE PURSUANT TO O.C.G.A. 5L-L2-14 THAT IF EACH DEFENDANT FAILS TO PAY THE CLAIMED SUM WITHIN THIRTY (30) DAYS FROM RECEIPT OF THIS NOTICE, THEN PLAINTIFF SHALL BE ENTITLED TO RECEIVE INTEREST ON THE CLAIMED SUM (IF THE JUDGMENT IS FOR AN AMOUNT NOT LESS THAN THE CLAIMED SUM) AT THE RATE OF 12 PERCENT PER ANNUM FROM THE THIRTIETH (30) DAY FOLLOWING THE DATE OF EACH DEFENDANT'S RECEIPT OF THIS WRITTEN NOTICE UNTIL THE DATE OF JUDGMENT. (IN THE EVENT PLAINTIFF'S DAMAGES ARE LIQUIDATED, THE LEGAL RATE OF INTEREST SHALL BE 7 PERCENT PER ANNUM SIMPLE INTEREST WHERE THE RATE PERCENT IS NOT ESTABLISHED BY WRITTEN CONTRACT PURSUANT TO O.C.G.A. 7-4-2.)

IV. CONDITIONAL STIPULATION FOR EXTENSION OF TIME FOR DEFENDANT

IN THE EVENT A WRITTEN SETTLEMENT AGREEMENT IS NOT CONCLUDED WITHIN 30 DAYS OF SERVICE OF SUMMONS AND COMPLAINT UPON DEFENDANT, THEN DEFENDANT MUST OBEY THE SUMMONS WHICH REQUIRES DEFENDANT TO FILE WITH THE CLERK OF SAID COURT AND TO SERVE A COPY ON THE PLAINTIFF'S ATTORNEY AN ANSWER TO THE COMPLAINT WHICH WAS SERVED ON DEFENDANT WITHIN (30) DAYS AFTER SERVICE ON DEFENDANT, EXCLUSIVE OF THE DAY OF SERVICE. IF YOU FAIL TO DO SO JUDGMENT BY DEFAULT WILL BE TAKEN

ACTION. HOWEVER, PLAINTIFF AGREES TO EXTEND THE TIME FOR DEFENDANT TO FULLY ANSWER, OBJECT MOVE OR OTHERWISE RESPOND TO PLAINTIFF'S COMPLAINT IN WRITING FOR AN ADDITIONAL FIFTEEN (15) DAYS SUBJECT TO THE SPECIFIC CONDITION THAT DEFENDANT MUST FULLY ANSWER, OBJECT, MOVE OR OTHERWISE RESPOND TO PLAINTIFF'S COMPLAINT INTERROGATORIES, REQUEST TO PRODUCE AND REQUEST TO ADMIT IN WRITING BEFORE FILING ANY MOTION OR ANY DISCOVERY OR ANY OTHER DOCUMENT REQUIRING A RESPONSE BY PLAINTIFF.

V. NOTICE OF SERVICE OF DISCOVERY MATERIALS

IN THE EVENT A WRITTEN SETTLEMENT AGREEMENT IS NOT CONCLUDED WITHIN 30 DAYS OF SERVICE OF SUMMONS AND COMPLAINT UPON DEFENDANT, PLAINTIFF HAS SERVED DEFENDANT WITH COPIES OF THE LISTED DISCOVERY MATERIAL WITH THE SUMMONS AND COMPLAINT PURSUANT TO O.C.G.A. 9-11-4 (A)-(G): (1) FIRST INTERROGATORIES TO DEFENDANT (2) FIRST REQUEST FOR PRODUCTION OF DOCUMENTS TO DEFENDANT (3) FIRST REQUEST FOR ADMISSIONS TO DEFENDANT. DEFENDANT MUST FULLY ANSWER, OBJECT, MOVE OR OTHERWISE RESPOND TO PLAINTIFF'S DISCOVERY MATERIAL IN WRITING WITHIN 45 DAYS AFTER SERVICE ON DEFENDANT EXCLUSIVE OF THE DAY OF SERVICE.

CERTIFICATE OF SERVICE

PLAINTIFF'S ATTORNEY CERTIFIES THAT THIS DOCUMENT WAS SERVED UPON DEFENDANT WITH THE SUMMONS AND COMPLAINT IN THIS CASE PURSUANT TO O.C.G.A. 9-11-4 (A) - (G).

DECEMBER 23, 2004

RONALD W. PARNELL, ATTORNEY FOR PLAINTIFF, STATE BAR # 564450 POST OFFICE DRAWER 81085 CONYERS, GA 30013 (770) 929-8585 375-0155-C IN THE STATE COURT OF COBB COUNTY, GEORGIA, CIVIL ACTION #

PLAINTIFF:

(OUR FILE #375-0155)

VS.

DEFENDANT: FORD MOTOR COMPANY

2004A

FIRST REQUEST FOR ADMISSIONS TO DEFENDANT (O.C.G.A. 9-LL-36):

- 1. THE PARTIES NAMED IN PLAINTIFF'S COMPLAINT ARE THE REAL PARTIES AT INTEREST IN THIS CAUSE OF ACTION.
- DEFENDANT HAS ADMITTED TO OTHERS THAT DEFENDANT DID, IN FACT, CAUSE PLAINTIFF TO BE DAMAGED IN THE MANNER ALLEGED IN PLAINTIFF'S COMPLAINT.
- 3. DEFENDANT IS NOT AWARE OF THE EXISTENCE, DESCRIPTION, CUSTODY, CONDITION OR LOCATION OF ANY BOOKS, PHOTOGRAPHS, DOCUMENTS OR OTHER TANGIBLE THINGS TENDING TO DISPUTE THE ALLEGATIONS CONTAINED IN PLAINTIFF'S COMPLAINT.
- 4. DEFENDANT IS NOT AWARE OF THE IDENTITY OR LOCATION OF ANY PERSON HAVING KNOWLEDGE OF ANY MATTER TENDING TO DISPUTE THE ALLEGATIONS CONTAINED IN PLAINTIFF'S COMPLAINT.
- 5. DEFENDANT CAN OFFER NO PERSONAL TESTIMONY OR WITNESS TESTIMONY OR ANY DOCUMENT TO DISPUTE THE AMOUNT OF DAMAGES CLAIMED IN PLAINTIFF'S COMPLAINT.
- 6. DEFENDANT STIPULATES THAT THE AMOUNT OF DAMAGES CLAIMED IN PLAINTIFF'S COMPLAINT IS CORRECT BECAUSE SAID AMOUNT IS REASONABLE, IS NOT EXCESSIVE AND IS BASED ON THE PROPER MEASURE OF DAMAGES.
- 7. DEFENDANT DESIRES TO CONFESS JUDGMENT FOR THE AMOUNT OF DAMAGES CLAIMED IN PLAINTIFF'S COMPLAINT AND ENTER INTO A REASONABLE PAYMENT PLAN THROUGH PLAINTIFF'S ATTORNEY.
- 8. DEFENDANT DID NOT HAVE AND DOES NOT HAVE ANY INSURANCE TO COVER ANY PART OF PLAINTIFF'S CLAIM AGAINST DEFENDANT.
 - 9. DEFENDANT'S COUNSEL WAS RETAINED PERSONALLY BY DEFENDANT.
- 10. DEFENDANT'S COUNSEL WAS NOT RETAINED ON BEHALF OF DEFENDANT BY ANY INSURANCE COMPANY OR SELF INSURER.
- 11. THIS CASE IS NOT SUBJECT TO ANY INTER-COMPANY ARBITRATION AGREEMENT.
- 12. DEFENDANT RECEIVED A COPY OF: (A) PLAINTIFF'S FIRST REQUEST FOR ADMISSIONS TO DEFENDANT; (B) PLAINTIFF'S FIRST INTERROGATORIES TO DEFENDANT; AND, (C) PLAINTIFF'S FIRST REQUEST FOR PRODUCTION OF DOCUMENTS TO DEFENDANT WITH THE SUMMONS AND COMPLAINT.
 - 13. DEFENDANT RECEIVED A COPY OF: (A) NOTICE OF PLAINTIFF'S

TO SEEK ATTORNEY'S FEES IN THE EVENT OF A DEFAULT BY DEFENDANT; (C) NOTICE OF PLAINTIFF'S INTENTION TO SEEK INTEREST; (D) NOTICE OF SERVICE OF DISCOVERY MATERIALS; AND, (E) NOTICE OF CONDITIONAL STIPULATION FOR EXTENSION OF TIME FOR DEFENDANT WITH SUMMONS AND COMPLAINT.

CERTIFICATE OF SERVICE

PLAINTIFF'S ATTORNEY CERTIFIES THAT THIS DOCUMENT WAS SERVED UPON DEFENDANT WITH THE SUMMONS AND COMPLAINT IN THIS CASE PURSUANT TO O.C.G.A. 9-11-4 (A) - (G).

DECEMBER 23, 2004

RONALD WY PARKELL, ATTORNEY FOR PLAINTIFF STATE BAR \$ 564450 POST OFFICE DRAWER 81085 CONYERS, GA 30013 (770) 929-8585 375-0155.C



1555 Oakbrook Drive, Suite 135 Norcross, Georgia 30093 770-246-0026 Fax 770-246-9438

PRIVILEGED AND CONFIDENTIAL

June 7, 2002

Report - One and Final

PREPARED FOR: Grange Insurance Company

Post Office Box 8049

Warner Robins, Georgia 31095

ATTENTION: Jim Leamon

INSURED:

DATE OF LOSS: May 22, 2002

LOSS LOCATION: North Augusta, Georgia

POLICY NUMBER:

CLAIM NUMBER: Unavailable

UIS FILE NUMBER: GA01-03343

THIS BEFORE FURNISHED AS PRIVILEGED AND CONFIDENTIAL TO ADDRESSEE, RELEASE TO ANY OTHER COMPANY, CONCERN OR INDIVIDUAL IS THE SOLE RESPONSIBILITY OF ADDRESSEE.

JUN 1 4 2002

UIS File No.:

GA01-03343

ASSIGNMENT

The assignment was received on May 29, 2002. Instructions were to conduct a vehicle scene examination to determine subrogation potential to a fire that damaged a 1999 Ford Ranger pickup.

DETERMINATION OF ORIGIN AND CAUSE

The fire originated in the engine compartment just in front of the firewall on the passenger's side. The fire compromised components in this area to the extent that they were unidentifiable. Heavy exidization to the metal components of the firewall was noted within this area. Oxidization from the heat of the fire extended outward from this location to the valve cover on the engine. The fire also compromised the hood of the vehicle with melting noted within the area of fire origin. The hood remained intact on the driver's side of the vehicle.

The cause of this fire is undetermined and there was no evidence during the investigation to indicate that the fire was intentionally caused.

Information and factors available to establish origin:

- 1. Vehicle examination
- Burn patterns noted on the firewall in the passenger's side of the engine compartment
- Fire origin confined to the engine compartment
- Examination of the remaining engine components, including belts and hoses
- Insured's statement
- Photographs

VEHICLE EXAMINATION

The vehicle was examined at Sadisco, 1129 Atomic Road, North Augusta, South Carolina. Aside from me, no one was present during the vehicle examination. The vehicle was identified using the vehicle identification number found on the Federal Safety Standards decal located on the driver's door.

UIS File No.: GA01-03343

From the exterior of the vehicle, there is significant fire damage noted to the engine compartment. Both front fenders show fire damage and the two front tires were compromised by the heat of the fire. The fire significantly damaged the windshield that was broken as a result of the fire. Elsewhere about the exterior of the vehicle there was limited damage and it was otherwise in good condition. The remaining windows were smoked in various degrees as a result of the fire.

The vehicle was in transit at the time the fire occurred. The passenger compartment sustained moderate fire damage that extended from the engine compartment through openings in the firewall. There is moderate fire and smoke damage throughout the passenger compartment. The odometer was not readable due to the degree of fire damage in the dashboard area. No personal items were noted within the vehicle during the vehicle.

According to the insured, the windshield wipers would turn on/off independently without the use of the switch; however, there was no noticeable damage to the switch or the wiper motor to show this may have caused the fire.

The cargo compartment bed was examined and several components of the engine compartment were found within this area that had melted or were heavily damaged by the fire.

The fire heavily damaged the engine compartment with the fire origin being to the rear portion of the engine against the firewall on the passenger's side of the vehicle. Fire spread from this location being fineled by numerous plastic and rubber products within this area of the compartment. The electrical system of the vehicle aboved no evidence of aftermarket products being directly wired to the battery. The fuse block contacts were solid and there was no evidence of resistance heat. Within this area heavy oxidization was noted to the firewall, as well as to a valve cover within the area. The intensity of the fire within this area compromised all factory-manufactured parts to the point they were no longer present.

Evidence of the breather/air filter was noted in the front right portion of the vehicle in front of the passenger's area. The ductwork and connections were compromised by the fire, along with belts and hoses. The hoses and belts were present with moderate heat damage noted as the fire progressed to the area of the driver's side of the vehicle. Extreme heat compromised the radiator causing melting to the area in front of the passenger's side. Portions of the radiator remained on the driver's side of the vehicle.

The hood of the vehicle exhibited extreme heat directly in front of the passenger's area to the point where melting had occurred. Portions of the hood on the driver side remained intact.

There was no evidence found during the vehicle examination to indicate that the fire was intentionally set.

UIS File No.: GA01-03343

In summary, the fire origin is within the engine compartment. Specifically, the fire origin is on the rear side of the engine directly in front of the passenger area on the engine side of the firewall. The exact cause of this fire is undetermined. Factory installed components within the area of origin were compromised by heat and fire to the point where they were unable to be examined. There is no evidence to indicate the fire was intentionally set.

INVESTIGATION

Discovery

	vehicle would come on without use of the wipers switch. The ure of the vehicle indicated the vehicle was running hot and the
home when smoke and observed, was causing steam. the passenger compartment and ex extending three to four feet.	stopped on the side of the road, pulled the hood latch within cited the vehicle where he saw fire under the hood with fismes grabbed his work radio and cell phone, dialed 911 and to wait for the fire department

Fire Department

The Burke County Fire Department arrived on scene and reported a fully involved vehicle fire. The fire was extinguished quickly and with no notable difficulties. A copy of the fire report was obtained and is included as an exhibit to this investigative report.

COMMENTS

A verbal report was made to Jim Leamon from the examination site. No additional instructions have been received and all assigned investigation has been completed.

Mr. Leamon advised that he would contact Ford Motor Company to advise them of the situation, I recommended that I be contacted and any further vehicle inspection be condinated through me to insure the integrity of the evidence.

Our file will be removed from an active status, but can easily be reactivated should further investigation be requested. If you have questions or further instructions, please contact me at one of the numbers below.

UIS File No.: CA01-03343

EXHIBITS

- 1. Vehicle Inspection Report
- 2. Burke County fire report
- 3. Fourteen (14) color photographs with explanation sheet

Douglas McChire Special Investigator 704-922-3881

Photograph Explanation Sheet

- 1. Exterior view of front of vehicle:
- 2. Exterior view of driver side showing fire damage to fender and engine compartment;
- Exterior view of bed and passenger side of vehicle;
- 4. Exterior view of bed and driver side of vehicle:
- View from roof of vehicle into the engine compartment showing heaviest fire damage in engine compartment on passenger side;
- Front view of engine compartment showing heavy fire damage to area in front of passenger side near bulkhead;
- View into cab from driver side window;
- View into cab from passenger side window;
- 9. Close up view of area of fire origin, heavy oxidation near bulkhead;
- View of same area showing fire damage to valve cover and alternator.
- 11. View of heater/AC fun motor located in interior floor area of pameager side of vehicle;
- 12. Close-up view of area of fire origin showing components consumed by fire:
- 13. View of area of fire origin with fan motor in floor,
- 14. Remaining fire debris located in bed of vehicle upon my arrival.

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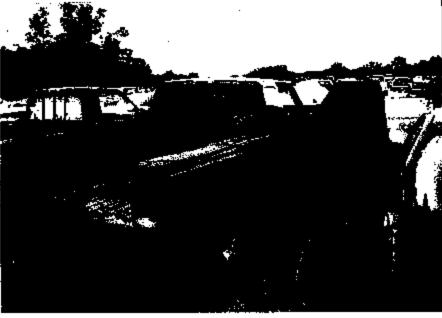
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CIVIL COURT OF THE CICOF NEW YORK COUNTY OF NEW YORK

Index No.:

SUMMONS

Plaintiff,

-against-

Plaintiff's Business: Progressive Insurance Co.

Address: 207 East 94th Street - Room 404

New York, NY 10128

IVEW TORK, IVI

The Basis of the Venue designated is The Plaintiff's Business Address

FORD MOTOR COMPANY and EXPLORER VAN COMPANY,

Defendants.

To the above named Defendant(s):

YOU ARE HEREBY SUMMONED to appear in the Civil Court of the City of New York County of New York at the office of the said court at 111 Centre Street, New York, New York in the County of New York, City and State of New York, within the time provided by law as noted below and to file your answer to the endorsed summons, with the Clerk: upon your failure to answer, judgment will be taken against you for the sum of \$2,683.01 with interest thereon from August 9, 1998, together with the costs of this action.

Dated: Farmingdale, New York July 1, 1999

Defendant(s) Address(es):

Ford Motor Company Parklane Towers West, Suite 400 Three Parklane Boulevard Dearborn, Michigan 48126-2568

Explorer Van Company US 30 West, Fox Farm Road Warsau, IN 46580 CARMAN, CALLAHAN & INGHAM, LLP.

ANDREACHA

Attorneys for Plaintiff
PROGRESSIVE INSURANCE COMPANY 8/8/0
EUNICE MILLER

280 Main Street

Farmingdale, New York 11735

(516) 249-3450 - TeL

(516) 249-3782 - Fax

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NOTE: The law provides that: (a) If this sentimons is esseed by its delivery to you personally within the City of New York, you must appear and answer within TWENTY days after such assister, or (b) If this summans is served by delivery to any personally, or in served outside the City of New York, or by publication, or by any opens after them personally, or in served outside the City of New York, or by publication, or by any opens after them personally delivery to you within the City of New York, you are allowed THIRTY days after proof of service thereof is filled with the Clerk of this Court within which to appear and suswer.

ENDORSED COMPLAINT

A statement of the nature and substance of the plaintiff's cause of action as follows:

This action arises out of an automobile fire which occurred on August 9, 1958 as a result of the defendant's negligence, breach of warranty and/or defective product. The Defendant had a duty to manufacture a product which was reasonably safe and which would perform as intended. The Defendant breached its duty by manufacturing and/or designing an automobile, i.e. Plaintiff's subroger's vehicle, which was unreasonably safe and which failed to perform as intended, resulting in a fire. The Plaintiff's subroger's vehicle, a 1997 Ford Econoline sustained damage in the amount of \$2,683.01 as a result of said fire. The foregoing incident and damages were caused solely by Defendant's negligence and/or defective product. Progressive Insurance Company s/s/o Eunice Miller seeks to recover \$2,683.01 in property damage expenses it paid to its insured, Eunice Miller.

CARMAN, CALLAHAN & ENGHAM, LLP. Attorneys for Philips of E005-005-LC-827

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COU

COUNTY OF Index No. AFFIDAVIT OF Plaintiff(s) againsi SERVICE OF SUMMONS (AND COMPLAINT) Defendant(s) STATE OF NEW YORK, COUNTY OF SS: The undersigned, being duly sworn, depotes and says; deponent is not a porty berein, is over 18 years of age and resides at That on M_at deponent served the within summons, and complaint on defendant therein named. by delivering a true copy of each to said defendant personally; deponent knew the person so served to be the person described as . O said defendant therein. CONTRACTOR corporation, by delivering therent a true copy of each to . 🗆 personally, deponent knew said corporation to served to be the corporation described in said summing half set or taubtvibul bias was thereof. 100 TO 100 T by delivering therest a true carpy of each to 1 O and discretion. Said premises is defendant's—actual place of business—dwelling place—usual place of shode. m norm, e.e. by affixing a true copy of each to the door of said premises, which is defendant's—actual place of business Adwards . 🗆 usual place of abode—within the state. Deponent was unable, with $\mathbf{d}_{\mathbf{F}}$ difference to find defendent of \mathbf{r} and discretion therest, having called there WWW 10 Within 20 days of such delivery or affixing, deposent enclosed a copy of same in a postpaid envelope property addressed to EVERA NO. defendant at defendant's last known residence, at **a.** € taid envelope in an official depository under the exclusive care and enstudy of the U.S. Postal Service within New York State. **T** Within 20 days of such delivery or affixing, deponent enclosed a copy of same in a first class post paid envelope properly addressed to defendant at defendant's actual place of business, et THE 1 MA e. 🗆 In an official depository under the exclusive care and castody of the U.S. Postal Service within New York State. The envelope bore the legend "Personal and Confidential" and did not indicate on the outside thereof, by return address or otherwise, that the communication was from an attorney or concerned an action against the defendant. ☐ Male ☑ White Skin □ Black Hair ☐ White Hair ☐ 14-20 Yrs. ☐ Under 5" Under 100 Lbs. 🔘 Fernale 🔲 Black Skin □ Brown Helt ☐ Balding □ 21-35 Yrs... • ☐ 5'0"-5'3" ☐ 100-130 Lbs. ☐ Yellow Skin ☐ Bloade Hair Mustache ☐ 36-50 Yrs. 5'4"-5'8" □ 131-160 Lbs. □ Brown Skin ☐ Grey Hair □ Beard 51-65 Yes. □ 5'9"-6'0" ☐ 161-200 Lbs. ☐ Red Skin Red Hair □ Clauses Over 65 Yrs. Over 6' ☐ Over 200 Lbs. Other identifying features: The words "CONSUMER CREDIT TRANSACTION" were promisedly displayed at the top of the summons(es) and the additional legend was printed in not less than 12 point bold upper case type on the summant (m) parameter to 22 NYCRR \$208.6(d) and (f). I asked the person spoken to whether recipient was in active military service of the United States or of the State of New York in 🗗 capacity whatever and received a negative reply. Recipient were ordinary civilian clothet and no military uniform. The source my information and the grounds of my belief are the conversations and observations above sucreted. Upon information belief I aver that the recipient is not in militury service of New York State or of the United States as that term is defined in eith the State or in the Federal statutes. w**ant**to before me on

License No



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BEGINNING OF CONTACT 06/21/2005

VOICE OF THE CUSTOMER TRACKING SYSTEM

JUN 2 1 2005

08.00.04

OGC ISSUE CASE NBR: 1610011715 ZONE: REGIONE 27 WASHINGTON OPENED: 06/20/2005 ENGINE: VIN: 1FTEF15N6TL VEH TYPE: Ŧ CLOSED: 06/20/2005 LAST NAME: STATUS: CLOSED TITLE: FIRST NAME: MR. MI: ADDRESS: ALEXANDRIA V٨ CITY: STATE: ZIP: HOME PHONE: MICODEL YEAR: 1996 MODEL: F150 4X2 STYLESIDE PICKUP 157000 MILEAGE: DEALER NAME: JERRYS FORD SALES I SALES CODE: F27012 P & A: 00135 0792 LEGAL - ACCIDENT / FIRE REASON CODE: SYMPTOMS: 704100 FIRE/SMOKE VISIBLE FLAME

ORIGIN:

CACI38

US CONCERN CASE BASE COMMUNICATION: PHONE

ACTION: 705 DOCUMENT: CONTACT ADVANCED TO OGC ANALYST: SLEED1 LEE SADIE

DATE: 08/20/2005 TIME: 16.56.17; ACTION DATA/COMMENTS:

> CUSTOMER SAID: -CUST DROVE HIS VEH TO WORK TODAY, AND 3 HOUR S LATER IT BURST INTO FLAMES-CUST STATES THAT THE FIRE DEPAR TMENT CAME OUT AND BELEIVES THAT THE FIRE BEGAN IN THE ENGIN E COMPARTMENT, NEAR THE MASTER CYLINDER-CUST WORKS FOR A CON-STRUCTION COMPNAY-VEH WAS PARKED IN THE PARKING GARAGE OF TH E BUILDING THAT IS CURRENTLY BEING BUILT-CUST BELEIVES THAT A PIPE MAY HAVE BEEN DAMAGED AS A RESULT OF THE FIRE, BUT CA N SEE NO ADDITIONAL STRUCTURAL DAMAGE-CUST STATES THAT THE F IRE JUST OCCURRED RECENTLY, AND IS STILL BEING INVESTIGATED-CUST HAS NOT BEEN PROVIDED WITH A FIRE INCIDENT REPORT AS OF YET-THERE WERE NO OTHER VEHICLES INVOLVED AND NO ONE WAS HU RT-CUST HAS CONTACTED HIS INSURANCE COMPANY, BUT THERE IS NO STATUS AS OF YET, AS THE FIRE JUST OCCURRED CUST STATES THA T HE ONLY HAS LIABILITY INSURANCE-CUST STATES THAT THE VEH I S BEYOND ANY REPAIR AND IS TOTALLY DEMOUSHED-CUST SEEKING N EXT STEPS-CUST STATES THAT HIS CONSTRUCTION FOREMAN WOULD IX E TO KNOW WHO TO CONTACT FOR ANY STRUCTURAL DAMAGE AS WELLDE ALER SAID: -NONECRIC ADVISED: I WILL FORWARD THIS INFORMATION TO THE FORD ONC DEPARTMENT, YOU WILL BE CONTACTED WITHIN 3-5 BUSINESS DAYS. -VEH ASSSIGNED TO CLOS EST FORD DURSHP-PLEASE CONTACT CUST ON HIS CELL PHON

DR LEAVE A MESSAGE AT HIS HOME NUMBER

FORD MOTOR COMPANY RECRIVED

JUN 2 1 2005

GENERAL COUNSIL