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LAKE CHARLES CITY COURT FOR THE CITY OF LAKE CHARLES

STATE OF LOUISIANA

NO. 05-775

DIVISION " "

U.S. AGENCIES CASUALTY INSURANCE COMPANY, INC. and REGINALD EAGLIN

VERSUS

FORD MOTOR COMPANY

TLED: 4/6/05

PETITION FOR DAMAGES

The Petition of U.S. Agencies Casualty Insurance Company, Inc., and person of the full age of majority and a residuat of the Parish of Calcusten, State of Louisiana. respectfully represents:

ŀ.

Made defendant herein is:

Ford Motor Company, a foreign company authorized to do and doing business in the State of Louisianu.

Π.

Defendant is justly and truly indebted unto the petitioners, in a full and true sum reasonable under the circumstances for their damages, together with legal interest thereon from the date of judicial demand until paid, and for all costs of these proceedings, and for the following, to wit:

Œ

On or about January 9, 2005, plaintiff, was askeep in his home when suddenly and without warning his wife heard a loud explosion, tooked out the window, and noticed that his 1995 Ford F-150, which was manufactured by the Ford Motor Company, was engulfed in flames.

IV.

As a result of the afore-mentioned incident vehicle sustained extensive property damages.

Ford Motor Company knew or should have known of the design characteristics, and dangers thereof, of the cruise control module, when it left Ford Motor Company's control: Ford Motor Company was also aware of alternative design options for the cruise control module that would not sportaneously immolate during use and such alternate designs were entirely feasible from both selfety and economic viewpoints.

XJ.

At all material times hereto, U.S. Agencies Casualty Insurance Company, Inc., had issued to a policy of automobile Hability insurance providing collision and comprehensive coverage as well as uninsured/underinsured motorist coverage to 1995 Ford F-150 and 1997 Pontiae Grand Am SE, all of which were in full force and effect at the time of the subject accident.

XII.

As a result of the aforementioned accident that caused extensive damage to the 1995 Ford F-150, paid a \$500.00 deductible to his automobile insurer, U.S. Agencies Casualty Insurance Company, Inc., which in turn paid \$4,312.00 for the company of the company of

XIII.

Also as a result of the aforementioned accident, extensive damage was caused to Plaintiff's wife's 1997 Pontiac Grand Am SE. Company, and a \$500.00 deductible to his automobile insurer, U.S. Agencies Casualty Insurance Company, Inc., which in turn paid \$2,562.00 for damaged 1997 Pontiac Grand Am SE.

Plaintiffs also incurred yet-to-be-finalized salvage expenses. Plaintiffs are seeking a total of \$7,874.00 in this subrogation claim phis selvage costs, as well as interest, attorney's fees and costs, thus a jury is not required.

XIV.

Petitioners are entitled to Judgment against Ford Motor Company, in solido, for all damages to which U.S. Agencies Casualty Insurance Company, Inc., paid to its insured in addition to all further legal and equitable relief as the Court should deem necessary and proper WHEREFORE. Chantit's pray that the defendants be duly cited to appear and answer this

petition and after all legal delays and due proceedings had, that there be judgment rendered herein in favor of the plaintiffs, and U.S. Agencies Casualty Insurance Company. Inc., and against the defendant, Ford Motor Company, in a full and true sum reasonable under the circumstances for damages, together with legal interest thereon from the date of judicial demand, until paid, and for all costs of these proceedings and all general and equitable relief required or necessary in the premises.

Respectfully Submitted,

IOSEPH R. McMAHON, III, #21769 ANTHONY S. MASKA #25163

110 Ridgelake Drive Metalrie, Louisiana 70001 Telephone: (504) 828-6223

Facsimile: (504) 828-6201 Counsel for U.S. Agencies Casualty

Insurance Company, Inc. and Regionia Ragin

PLEASE SERVE:

Ford Meter Company Through registered agent CT Corporation System 8550 United Plaza Blvd. Baton Rouge, LA 70809



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HUSSER & CROMARTIE LLC.

Attorneys at Law

(A limited liability company of professional corporations)

P.O. Box 1627

401 Broad Street, Suite 300 Rome, Georgia 30102-1027

John S. Husser, P.C. email: jhuser@hellsouth.not (706) 802-0251 Telephone (706) 802-0252 Facetralle

May 10, 2005

CERTIFIED MAIL-RETURN RECEIPT REQUESTED

Ford Motor Company
Attn: Legal Department
One American Road
Dearborn, Michigan 48126

MAY 2 0 2805

OFFICE OF THE GENERAL COUNSEL.

FORD MOTOR COMPANY
ASCRIVED
MAY 1 6 2005

JAN.

Ro:

Letter of Representation and Notice of Claips

Our Clients:

Wesley & Amy Grindstaff

Vehicle: 2002 Ford F150 Larier Pickup Truck (4-door

VIN: 1FTRW08L02H

Date of Loss: November 26, 2004

Gentlemen:

Please be advised that the undersigned has been retained by

elative to all

matters arising our or mar certain life loss which occurred in <u>Cagartown, Polk</u> County, Georgia, on or about November 26, 2004.

The above-described incident occurred at approximately 4:00 a.m. at the residence located a County, Georgia. The residence was a 1250 sq. foot single family dwelling with attached carport which was being leased by Folsoms from its owners, the Grindstaffs.

As a result of the fire, the dwelling and attached carport, all of the contents thereof and the Folsoms' two (2) vehicles, which were parked in the carport, to wit: a 1998

Ford Motor Company Attn: Legal Department May 10, 2005 Page Two

Honda *Accord* and the subject 2002 Ford *F150 Lariat* pickup truck, referenced above, were completely destroyed.

Please find enclosed herewith the following:

Exhibit "A." A copy of the file obtained from the Enforcement Division of the State of Georgia Office of Insurance and Safety Fire Commissioner regarding the fire loss indicating that the fire originated in the subject 2002 Ford F150 Lariat pickup truck, referenced above.

Exhibit "R" Copies of twenty-five (25) 4" x 6" photographs, numbered Photographs No. 1 through No. 25, depicting the fire damage to the subject house, its contents and the two vehicles.

Exhibit "C." An estimate provided by Greg Roberson Construction Company to Exhibit in the amount of \$136,640.00 to replace the subject house. Exhibit received \$79,000.00 from their homsowner's insurance carrier, Georgia Farm Bureau Insurance Company.

Exhibit "D." An itemization with estimated fair market values of the personal property and other items belonging to the which were destroyed or damaged in the fire totaling \$43,709.00.

In addition, the minimum incurred approximately \$2,000.00 uninsured loss resulting from of the destruction of the 1998 Honda Accord and approximately \$2,240.00 uninsured loss resulting from the destruction of the 2002 Ford F150 Lariat pickup truck. The preceived a total of \$27,890.00 from their automobile liability insurance carrier, Georgia Farm Bureau Insurance Company, for the loss of their two vehicles, to-wit: \$6,340.00 for the 1998 Honda Accord and \$21,550.00 for the 2002 Ford F150 Lariat pickup truck.

It is our contention that a defect, mostly likely a defective cruise control switch, in

Ford Motor Company Attn: Legal Department May 10, 2005 Page Three

the subject 2002 Ford F150 Lariat pickup truck proximately caused all of the losses and damages set forth above.

The subject 2002 Ford F150 Lariat pickup truck has been preserved and will be made available for inspection at your request at a mutually convenient time and place.

Request is hereby made that this letter of representation and notice of claim be directed to the appropriate individual and that the undersigned be contacted relative to this matter at the earliest possible date.

Thank you for your anticipated cooperation and attention to this matter.

Very truly yours,

John S. Husse

JSH:ec

Enclosures: As indicated above

National Highway Traffic Safety Administration w/Enclosures

w/o Enclosures w/o Enclosures

All Action Datalle for Issue

Print

VIN: 1:FMAU17L51

Year: 2001

Owner Status: Subsequent

Symptom Desc: FIRE/SMOKE SMOKE UNDERHOOD

Resear Desc: LEGAL - INSURÁNCE COMPANY SETTLEMENT Issue Type: 02 (NFORMATION Issue Status: CLOSED Model: EXPEDITION

Case: 1488710675

WSO: 2001-03-31

Printery Phone Secondary Phone:

Action: ADVISE CUSTOMER TO CONTACT THEIR INSURANCE COMPANY FOR ASSISTANCE

Dealer:

Neste:

Comm Type: PHONE

Odometer: 45000 MI

Analyst: MARSENAU

Analyst Name: MARGARET ARSENAULT Action Date: 03/08/2005

Action Time: 18.01.10.598

Action Date: No

Origin Dene: US CONCERN CASE BASE

COMMONTO CUSTOMER SAID: MARCH 7, 2005 ENGINE STARTED TO SMOKE UNDERHOOD, COMING FROM AREA OF CHUSE CONTROL. FIRE DEPT REPORT FILED IN NUECES COUNTY, BISURANCE COMPANY CLAIM FILED, INSURANCE COMPANY WILL CALL CUST BACK WITH FURTHER INFORMATION, VEH IS REPAIRABLE, VEH WAS NOT RUNNING WHEN PRIE STARTED, CUST HEARD THERE WAS A RECALL CUST TOOK VEH INTO PADRE CLISHP AND ADVISED VEH WAS NOT LUNDER RECALL CUST HAS TO PAY \$500, DEDUCTIBLE CRC ADVISED; YOUR INSURANCE COMPANY HAS THE RIGHT TO PURSUE CLAIMS FOR REIMBURSEMENT AGAINST FORD. IF THEY DO PURSUE A CLAIM AGAINST FORD REIMBURSEMENT OF THE DEDUCTIBLE WILL SE BETWEEN THE CUSTOMER AND THEIR INSURANCE COMPANY.

All Action Octalls for Issue

Print

VIN: 1FMRU17L61

Year: 2001

Owner Status: Original

Model: EXPEDITION

Case: 1753411351

Name Symptom Desc:

WSD: 2001-03-31 Primary Phone

Peeson Desc: ICCD - CUSTOMER INFORMATION ONLY

HIGGS Type: 02 INFORMATION letue Status: CLOSED Secondary Phone:

Action: ICCD INFORMATION ONLY, NO ACTION REQUIRED

Doeler:

Odometer: 1400 MI

Action Date: 05/15/2001

Analyst Serie: MANI JALILVAND

Comm Type: PHONE

Analyst MJALIL

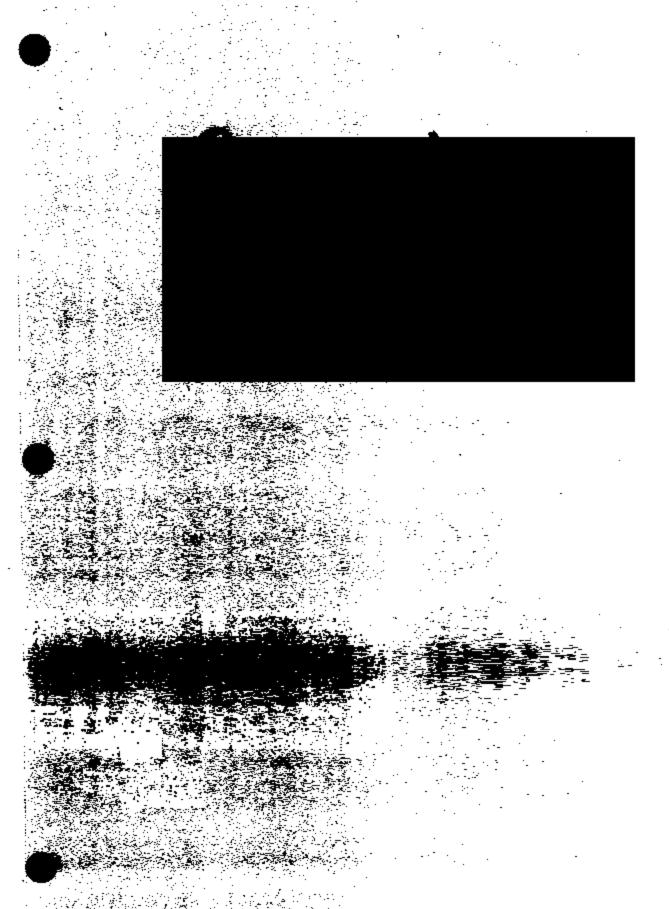
Action Time: 20.55.23.194

Origin Desc: (CCD)

Action Data: Yes

Comments CUSTOMER SAYS: THE CUSTOMER IS SATISFIED WITH THE VEHICLE AND HAS NO CONCERNS. PER CUSTOMER, DEALER SAYS: NONE CAC ADVISED: 1000 SURVEY CONCUCTED ON MAY 15.01 AT:8:53 PM.

Deta Ejement Name	Deta Value
	
CUBTOMER TO SERVICE LATER? (Y/N)	N
JE YES, SPECIFY TIME FFIAME	N
CUSTOMER TO CONTACT DEALER (Y/N)	N





National Document Center P.O. Box 268992

Oklahoma City, OK 73126-8992

chimsdocument@farmerainaurance.com

Fax: 877-217-1389

04/25/2005

Ford Motor Company Attn: Shawn Norton

Park Lane Towers West, Ste. 300

Three Park Lane Blvd. Dearborn, MI 48126-2568

Rea

Our Insured:

Loss Date:

Claim Number:

04/20/2005

Total Amount Owed: Pending - \$2,383.54 Currently with Future Payment Expected

Dear Ms. Norton.

A review of the facts of the above loss indicates that your product failed and caused damage to our insured's property. We have made payment to our insured for these damages, and now seek reimbursement from you. WE RESPECTFULLY ASK THAT YOU NOT RESPOND TO OUR REQUEST WITH A FORM LETTER.

The entities in the stream of commerce, such as you, a manufacturer, are liable in both negligence and product liability. As you know, your obligation is to properly design and test, manufacture, and give appropriate instructions for installation and use of your product.

The loss occurred when the 1997 Ford F-150 pickup, VIN 1FTDX07W3VR was parked under the carport and caught on fire damaging our insured's home. The vehicle was turned off and parked for the night and fire started in the engine compartment possibly from the cruise control deactivation switch.

Your product did not rucet the expectations of my insured, the consumer. Your product failed and caused the loss resulting in damages of \$2,383.54 so far with future payments expected.

It is our desire to settle this claim without causing you the additional time and cost of lingation or arbitration. Please call me to discuss resolving this matter.

Sincerely,

Texas Farmers Insurance Company

Michael Kay

Michael Ray

Property Subrogation Representative 512-238-5758

ENCLOSURES

cc: By Fax to (313) 845-4089

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		ISSUE LIST		
Last Handling Date/ Issue Status	Name/ Reason Desc	Vin/ Case No.	Model Year and Vehicle Line	Issue Type
4/20/2006	LUBERT J GUILLORY	1FTDX07W3V	1997 F-SERIES	10
CLOSED	LEGAL - ACCIDENT / FIRE	396161105		

All Action Details for issue

Print

Case: 396161105

VIN: 1FTDX07W3VK

Year: 1997

Model: F-SERIES

Neme:

Owner Status: Subsequent

WSD: 1896-04-09

Symptom Desc: FIRE/SMOKE VISIBLE FLAME UNDERHOOD

Reason Desc: LEGAL - ACCIDENT / FIRE

Primary Phone: 4

Issue Type: 10 OGC

Issue Status: CLOSED

Secondary Phon

Dealer: 04413 KINSEL FORD, INC.

Action: CONTACT ADVANCED TO OGC

Odometer: 110000 MI Analyst Name: ROBINSON ANTA Comm Type: PHONE Analyst AROBINGS

Action Date: 04/20/2005

Action Time: 10.58.40.528

Action Data: No.

Caller Information If Different From Vehicle Owner:

First Name

Middle Initial

Last Name

Day Phone

Origin Deac: US CONCERN CASE BASE

Relationable CHILD

Comments CUSTOMER SAID: FIRE DATE: APRIL 20,05LOCATION: AT CUST HOMEFIRE REPORT HAS BEEN FILED AS THEY CAME TO PUT OUT THE FIREINJURIES: NONEFIRE DAMAGED THE SIDE OF THE HOUSE AND THE YEH HAS BURNT BEYOND REPAIRHAS NOT CONTACTED HER INS COMPANY YET-CUST HAS REC'D A LETTER ABOUT FORD VEHS CATCHING FROM ORIGINATING FROM UNDER THE HOOD-THIS HAS HAPPENED TO HER VEH-CUST WANTS TO KNOW IF THIS RECALL APPLIES TO HER VEH AND WHAT ACTION FORD IS GOING TO TAKE WITH HER SITUATION-DEALER SAID: NONECRO ADVISED: I WILL FORWARD THIS INFORMATION TO THE FORD OGC DEPARTMENT, YOU WILL BE CONTACTED. WITHIN 3-5 BUSINESS DAYS.



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ED05-985-LC-8328

ISSUE LIST					
Last Handling Date Issue Status	/ Name/ Reason Desc	Vin/ Case No.	Model Year and \	/ehicle Unalsaua Typ	
5/10/2005 CLOSED	LEGAL - ACCIDENT / FIRE	1FMRU176XW 535522824	1998 EXPEDITION	10	
5/10/2005 CLOSED	RECALL/ONP - VEHICLE INVOLVEMENT	1FMRU178XW3	1996 EXPEDITION	02	
1/28/2006 CLOSED	AWA - CAC SUPPORTS FIELD'S DECISION	1FMAU176XW	1998 EXPEDITION	02	
8/20/2004 CLOSED	LEGAL - ACCIDENT / FIRE	1/NRU176XW 535522324	1998 EXPEDITION	07	

All Action Details for Issue

Print

VIN: 1FMRU176XWI

Year: 1998

Issue Status: CLOSED

Name

Symptom Desc: FIRE/SMOKE VISIBLE FLAME UNDERHOOD Resson Desc: LEGAL - ACCIDENT / FIRE

lessue Type: 10 OGC

Owner Status: Subsequent

Model: EXPEDITION WSD: 1998-04-24

Case: 535522324

Primary Phone:

Secondary Phon

Origin Desc: US CONCERN CASE BASE

Action: CONTACT ADVANCED TO OGC

Deglar: 04687 HELFMAN FORD INC

Odometer: 100000 MI Analyst Name: GREAVES JOVANIE Comm Type: PHONE

Analyst: JGREAVE4

Action Data: No

Action Date: 05/10/2005

Action Time: 14.51,56,528

Commants CUSTOMER SAID: VEH CAUGHT ON FIRE IN AUG. 2004 (PLS SEE HISTORY). VEH WAS PARKED IN GARAGE AND WAS OUT OF TOWN ON A TRIP- WAS CONTACTED BY FIRE DEPT, REPORT INDICATED THE FIRE STARTED FROM THE VEH..... - HAVE NEVER HEARD FROM ANYONE AT FORD ABOUT THIS ISSUE- AN INSPECTOR FROM FORD DID COME OUT, TOOK OUT THE CRUISE CONTROL TO CHECK IT..... HAVE NOT HEARD FROM ANYONE SINCE-HAVE NEVER RECEIVED A RESPONSE FROM FORD ABOUT THIS FIRE INCIDENT- WOULD LIKE TO KNOW IF THERE ARE ANY RECALLS ON VEH..... - AT TIME OF ACCIDENT, WAS LIVING AT A DIFFERENT ADDRESS... - ALSO, THE FIRE OCCURRED AT SISTER'S HOUSE, THE VEH WAS PARKED IN HER GARAGE AND THERE WAS EXTENSIVE DAMAGE-WILL FORD BE TAKING RESPONSIBILITY FOR THIS ISSUE- IT IS ALL OVER THE NEWS THAT FORD HAD EXTENDED A RECALL FOR SAME ISSUE ON SOME OF THEIR VEHSDEALER SAID: HELFMAN FORD INC. 12220 SOUTHWEST FREEWAYSTAFFORD, TX 7747/TEL: (261) 240-3673CRC ADVISED: I WILL FORWARD THIS INFORMATION TO THE FORD OGC DEPARTMENT. YOU WILL BE CONTACTED WITHIN 2-5 BUSINESS DAYS JUIGIUM JUI SEE THE PREVIOUS CONTACT BUT CUST IS NOW STATING DAMAGE CAUSED TO THE GARAGE BECAUSE OF THE FIRE....- ALSO, CUST STATES SHE HAS NEVER RECEIVED ANY TYPE OF RESPONSE FROM FORD.... THERE WAS AN ADDRESS CHANGE DURING THE SAME TIME PERIOD... POSSIBLE THE LETTER SENT TO A PREVIOUS ADDRESS-THEREFORE, AS PER LINC RESOURCE REP JACKIE KELLY, WAS ADVISED TO RE-OPEN THE CASE

All Action Details for Issue

Print

VIN: 1EMBU176XW

Year, 1998

Model: EXPEDITION

Case: 535522324

Owner Status: Subsequent Symptom Desc: FIRE/SMOKE VISIBLE FLAME UNDERHOOD

WSD: 1998-04-24

Reason Desc: RECALL/ONP - VEHICLE INVOLVEMENT

Primary Phone: Secondary Phot

Issue Type: 02 INFORMATION

Issue Status: CLOSED

Action: ADVISE CUST NO F8A'S AT THIS TIME

Origin Desc: US INQUIRY CASE BASE

Odometer: 1 M

Decler: 04587 HELFMAN FORD INC

Comm Type: PHONE

Analyst Name: PHENGPHET DARAPHONE

Analysis DPHENGPH

Action Date: 01/28/2005

Action Time: 13,47,40,452

Action Date: No

Caller Information if Different From Vehicle Owner:

First Name

Middle initial

Last Name

Day Phone

Relationship FAMILY

Comments CUSTOMER SAID: CALLING TO FILE A CLAIM AS MY SISTER'S VEH CAUGHT ON FIRE IN MY GARAGE AND BURNED MY HOUSE DOWN ON \$/14/04. FIRE STARTED UNDERHOOD, I LOST EVERYTHING, THINK IT'S RELATED TO THE SPEED CONTROL RECALL I SAW ON TV. I WANT TO FILE MY OWN CLAIM SINCE FORD DIDN'T DO ANYTHING ABOUT IT BEFORE, VEH IS TOTALLED, DON'T KNOW WHERE MY SISTER IS RIGHT NOW SO I CAN'T TALK TO HER, WILL CONTACT MY LAWYER BECAUSE THIS IS THE SAME CONCERN AS THE OTHER RECALLED EXPEDITIONS, DEALER SAID: HELFMAN FORD INC.2220 SOUTHWEST FREEWAYSTAFFORD, TX 77477TBL: (281) 240-3673CRC ADVISED: VEHICLE IS NOT INVOLVED IN ANY RECALL/CSP AT THIS TIME RECALLS ARE VIN SPECIFIC.

Action: ADVISE CUST NO FSA'S AT THIS TIME

Dealer: 04587 HELFMAN FORD INC

Origin Desc: US INQUIRY CASE BASE

Odorpeler: 100000 Mil

Comm Type: PHONE

Analyst Name: GREAVES JOVANIE

Analyst: JGREAVE4

Action Date: 05/10/2005

Action Time: 14.46.19.391

Action Date: No

Comments Customer Said: - Yeh Caught on Fire in Aug. 2004 (PLB SEE HISTORY)- VEH WAS PARKED IN GARAGE and was out of town on a trip- was contacted by fire dept, report indicated the fire started from THE VEH.... THERE WAS EXTENSIVE DAMAGE TO THE GARAGE...- HAVE NEVER HEARD FROM ANYONE AT FORD ABOUT THIS ISSUE- AN INSPECTOR FROM FORD DID COME OUT, TOOK OUT THE CRUISE CONTROL TO CHECK IT..... HAVE NOT HEARD FROM ANYONE SINCE-HAVE NEVER RECEIVED A RESPONSE FROM FORD ABOUT THIS FIRE INCIDENT-WOULD LIKE TO KNOW IF THERE ARE ANY RECALLS ON VEH,....DEALER SAID: HELFMAN FORD INC.12220 SOUTHWEST FREEWAYSTAFFORD, TX 7747775E: (281) 240-3673CRC ADVISED: VEHICLE IS NOT INVOLVED IN ANY RECALL/CSP AT THIS TIME

All Action Details for Issue

Print

VIN: 1FMRU176XWI

Year: 1998

Model: EXPEDITION WSD: 1998-04-24

Case: 535522324

Name:

Owner Statue: Subsequent Symptom Duac: FIRE/SMOKE VISIBLE FLAME UNDERHOOD Reason Deed: AWA - CAC SUPPORTS FIELD'S DECISION

Primary Phone:

Secondary Pho

Issue Type: 02 INFORMATION

featie Status: CLOSED

Action: CB-SUPPORT DEALERSHIP'S/REGION'S POSITION

Dealer: 04587 HELFMAN FORD INC

Odomeler: 1 Mi

Corem Type: PHONE

Analyst: DPHENGPH

Analyst Name: PHENGPHET DARAPHONE Action Date: 01/28/2005

Action Time: 13.45.58.377

Action Data: No

Caller Information M Different From Vehicle Owner:

Liddle Initial

Last Name

Day Phone

Origin Dose: US CONCERN CASE BASE

Relationship FAMILY

Comments CUSTOMER SAID: CALLING TO FILE A CLAIM AS MY SISTER'S VEH CALIGHT ON FIRE IN MY GARAGE AND BURNED MY HOUSE DOWN ON BY 4/04. FIRE STARTED UNDERHOOD, I LOST EVERYTHING, THINK IT'S RELATED TO THE SPEED CONTROL REGALL I SAW ON TV. I WANT TO FILE MY OWN CLAIM SINCE FORD DIDN'T DO ANYTHING ABOUT IT BEFORE, VEH IS TOTALLED. DON'T KNOW WHERE MY SISTER IS RIGHT NOW SO I CAN'T TALK TO HER, WILL CONTACT MY LAWYER BECAUSE THIS IS THE SAME CONCERN AS THE OTHER RECALLED EXPEDITIONS DEALER SAID: HELFMAN FORD INC.2220 SOUTHWEST FREEWAYSTAFFORD, TX 77477TEL: (281) 240-3673CRC ADVISED: THANK YOU FOR CONTACTING FORD MOTOR COMPANY IN REGARDS TO THIS ISSUE, OUR RECORDS INDICATE THAT A DECISION HAS BEEN MADE AND THE CRC CAN NOT OVERTURN THIS DECISION, HOWEVER, TO ENSURE OUR RECORDS ARE COMPLETE WE HAVE DOCUMENTED YOUR FEEDBACK, (NOTE TO CSR; SUPPORT OLIVINES) ON DECISION, NO RELATED RECALLS/CSPS, PREV HISTORICALS / LEGAL DPT: 08/20/04:* LPA WILL SEND DENIAL, BEYOND WARRANTY, NO OPEN RECALLS."

Al) Action Details for Issue

Print

VIN: 1FMRU178YWL

Year: 1998

Model: EXPEDITION

Case: 535522324

Owner Status: Subsequent

WSD: 1998-04-24

Symptom Desc: FIRE/SMOKE SMOKE UNDERHOOD

Reason Desc: LEGAL - ACCIDENT / FIRE

Primary Phone: 97 Secondary Phone

Jacus Type: 07 LEGAL

Isaue Status: CLOSED

Action: ADVISE CUST INFORMATION WILL BE SENT TO CONSUMER AFFAIRS

Dealer: 04587 HELFMAN FORD INC

Origin Desc: US CONCERN CASE BASE

Delorgeter: 100000 MI

Comm Type: PHONE Analyst: PVASSAL1

Analyst Name: VASSAL PERSIS Action Date: 08/19/2004

Action Time: 14.52.32.222

Action Date: Yes

Comments CUSTOMER SAID: - VEH CAUGHT ON FIRE 8/14/04- FIRE ORIGINATED FROM UNDER THE HOOD- A FIRE REPORT WAS FILED - INSURANCE COMPANY HAS NOT BEEN CONTACTED- VEH IS NON REPAIRABLE- WOULD LIKE TO KNOW IF THERE IS ANY RECALLS ON THE VEHIDEALER SAID: - NONECRC ADVISED: - I WILL FORWARD THIS INFORMATION TO OUR CONSUMER AFFAIRS GROUP, SOMEBODY FROM CONSUMER AFFAIRS WILL CONTACT YOU IN 2. BUSINESS DAYS, PLEASE NOTIFY YOUR INSURANCE CARRIER AND REPORT THIS INCIDENT.- CUST WAS ADVISED THAT THERE IS NO OPEN RECALL/CSP ON THE VEH.

_		
D-44	Element	Name
wala		

Data Value

PARE/ACCIDENT

F

Action: SEND ACKNOWLEDGEMENT LETTER TO CUSTOMER

Dealer: 04587 HELFMAN FORD INC

Origin Desc: CONSUMER AFFAIRS - LITIGATION

PRÉVENTION

Odometer: 100000 MI

Comm Type: MAIL

Analyst Name: FONSECA, LOURDES NEARON (LC.)

Analyst: LFONSECA

Action Date: 08/20/2004

Action Time: 13.38.33.982

Action Date: Yes

Comments LPA WILL SEND DEMAL, BEYOND WARRANTY, NO OPEN RECALLS.

Data Element Name

Data Value

CERTIFED LETTER #

US MAIL

Aplion: DENY ASSISTANCE - BEYOND WARRANTY

Declor: 04587 HELFMAN FORD INC

Origin Deac: CONSUMER AFFAIRS - LITIGATION

PRÉVENTION

Ociometer: 100000 Mil

Analyst Name: FONSECA, LOURDES

Comm Type: MAIL

NEARON (LC.)

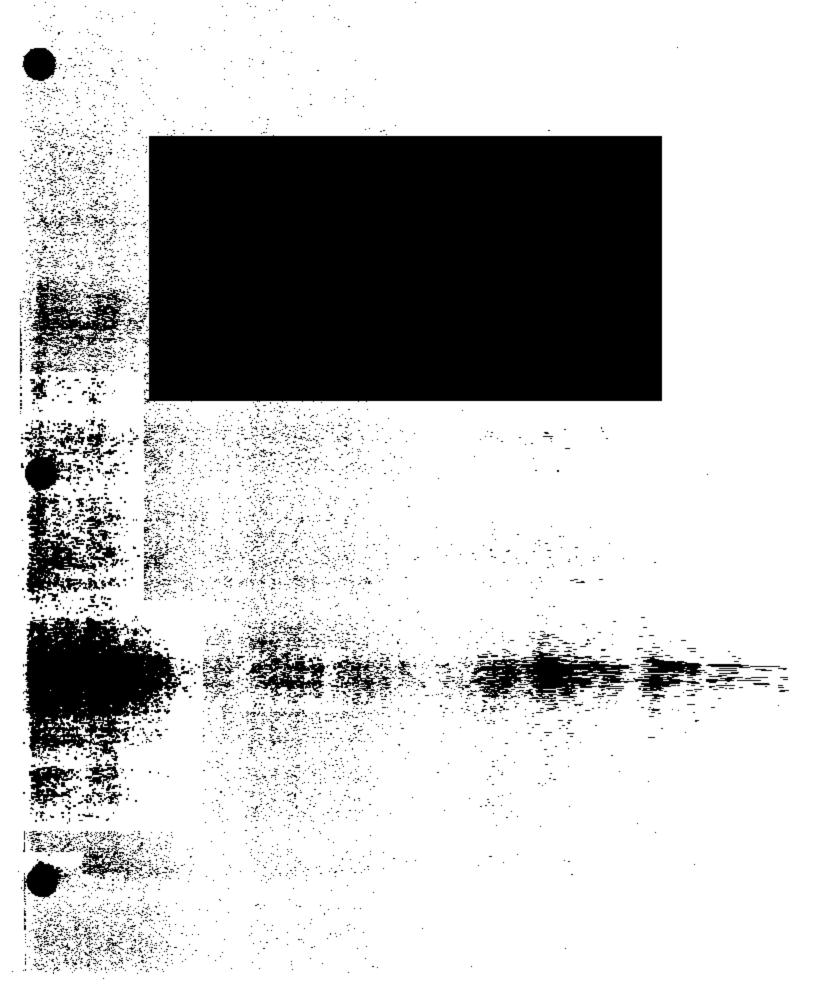
Analyst: LFONSECA

Action Date: 08/20/2004

Action Time: 13,37,24,886

Action Date: No

Comments LPA WILL SEND DENIAL, BEYOND WARRANTY, NO OPEN RECALLS.



State Farm Insurance Companies®



Huntaville Service Center 261 Chaleau Orive Huntaville, At. 35801 Telephone: (256) 883-3800

May 2, 2005

FORD MOTOR COMPANY
OFFICE OF GENERAL COUNSEL
PARK LANE TOWERS WEST
3 PARK LANE BLVD SUITE 400
DEARBORN ML 48126

Notice of Subrogation

Re:

Claim Number

Date of Loss City/State of Loss

Our insured Vehicle VIN Number

Mileage

February 22, 2005 Albertville, Alabama

1997 Ford F150 pickup 1FTDX1720VN

180,815



Ford Motor Company:

This notice is to advise of a loss that occurred to our insured vehicle and/or property. The damage was caused by a failure of the components/assemblies located at the left rear quadrant of the motor compartment, most probably the speed control deactivation switch.

Our investigation indicates that Ford is responsible for this loss. By virtue of our payment, we are entitled to recover from the responsible party. Please consider this letter as our demand to Ford for reimbursement of \$7,228.00, less salvage.

Any settlement by Ford with State Farm's policyholder with respect to the above-described design issue must not prejudice our rights, as subrogor, and shall not be released by the execution of a general Release with such policyholder.

In order to assist you in evaluating and processing the subrogation claim we are asserting, we may provide nonpublic personal information about our customer. We are sharing this information to effect, administer, or enforce a transaction authorized by the consumer. However, you are neither authorized nor permitted to: (1) use the customer information we provide for any purpose other than to evaluate and process the subrogation claim, or (2) disclose or share the customer information we provide for any purpose other than to evaluate and process the subrogation claim.

ER65-885-LC-8333

Your cooperation is appreciated. If you should have any questions or would like to set up an appointment to inspect the salvage, please feel free to contact me at (256) 883-3800 or at the address listed above.

Sincerely,

Vann Newman

Claim Representative Phone: (256) 883-3800

State Farm Mutual Automobile Insurance Company

013/0429005AL

Enclosure: Copy of fire report from Tachnifire regarding loss of vehicle

A Privileged and Confidential Report Prepared For

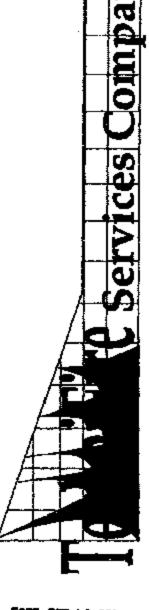
State Farm Insurance Company c/o Mr. Vann Newman

Insured

Policy Number

Claim Number

TechniFire Number 050329-03-D-5560



EASC-935-LC-2335

Insured:

Policy Type:

Auto Coverage

Date of Loss:

February 22, 2005

Loss Location:

Albertville, AL

Risk Information:

Make:

Ford

Model:

F-150 pickup

Year:

1997

VIN:

1FTDX1720VN

Milenge:

180,815

Notes:

The insured reports that the vehicle had been driven prior to the occurrence of the fire; however, it was parked at the time the fire occurred.

File History

Jerry Carter is the assigned investigator representing TechniFire Services Company.

On March 29, 2005, this file was established under the direction of Mr. Vann Newman, who represents State Farm Insurance Company in Huntsville, Alabama.

On March 30, 2005, the vehicle examination was conducted at Source One Solutions in Tanner, Alabama.

On March 30, 2005, a verbal report was provided to Mr. Vann Newman.

During the investigation:

- a) the salvage was examined for cause and origin determination; and
- Information was provided by Mr. Vann Newman.

Instructions Received:

The following instructions were provided upon receipt of this assignment:

Conduct salvage inspection for C & O

Persons referred to in this report:

Ms. Kim Kennamer Mr. Vann Newman

Insured State Farm Insurance Co.

Subrogation potential:

Subrogation may exist against the vehicle manufacturer.

Origin and Fire Spread

The fire began at the left rear quadrant of the motor compartment adjacent to the location of the master cylinder and speed control deactivation switch. Flame development was to the combustible components including the wiring insulation.

The area of heaviest degradation within the motor compartment was at the left rear quadrant. Melting and degradation of the aluminum hood also occurred. Damage throughout the remainder of the motor compartment was the result of heat and flame impingement and was to a lesser degree.

The fire was extinguished prior to total vehicle involvement, but not before extensive damage had occurred.

Pire Causation

The fire was caused by a failure of the component/assemblies located at the left rear quadrant of the motor compartment most probably the speed control deactivation switch. The opinion as to the fire cause is based on the following:

- 1) Fire flow patterns on the firewall/bulkhead, left front fender, master cylinder assembly, hood and adjacent motor compartment components indicating the fires inception at the left rear quadrant of the motor compartment adjacent to the master cylinder assembly and speed control deactivation switch.)
- 2) Burn and char patterns on the master cylinder assembly, firewall/bulkhead, left front fender, hood and the adjacent motor compartment components further indicating the fires development at the left rear quadrant of the motor compartment adjacent to the master cylinder assembly and speed control deactivation switch.
- Oxidation and demarcation patterns on the firewall/bulkhead, hood, left front fender and the adjacent motor compartment components.
- The elimination of the fires inception elsewhere within the vehicle or motor compartment area.
- 5) Information provided by the insured to State Farm Insurance Company.

Evidence Obtained During the Salvage Examination

By this Investigator

No evidence was removed from the vehicle.

By other Investigators/Agents

There was no indication that any evidence had been removed by others prior to my vehicle examination.

INSPECTION SUMMARY

Exterior

The heaviest damage to the exterior of the vehicle occurred adjacent to the motor compartment and includes the hood, windshield, left front fender and to a lesser degree the grill and right front fender area. The hood was down and latched at the inception of the fire. All tires and wheels were on the vehicle at the time the fire occurred. The doors were closed and the windows were in the "up" position. There was no indication that any exterior component had been removed prior to the fire. In fact, even the fuel cap was found in the filler neck.

Undercarriage

All components of the undercarriage were found to have been in their appropriate locations at the time the fire occurred. There is no evidence of the fire's inception at the undercarriage area.

Motor Compartment

The motor compartment was heavily degraded by the fire. The area of heaviest degradation was at the left rear quadrant where melting and degradation of the plastic and aluminum components was evident. The hood was down and latched at the inception of the fire. All components of the motor compartment were found to have been in their appropriate locations at the time the fire occurred. The damage configuration does demonstrate the fires development at the left rear quadrant, adjacent to the location of the master cylinder assembly and speed control deactivation switch.

Passenger Compartment

The passenger compartment was undamaged by flame. All components of the passenger compartment were found to have been in their appropriate locations at the time the fire occurred. The doors were closed and the windows were in the "up" position. There is no evidence of the fires inception within the passenger compartment.

SYSTEMS

Risctrical

Both the primary and secondary electrical systems were connected when the fire occurred. The battery was found in the motor compartment. There was no evidence of overt shorting or arcing found to indicate a failure of the battery or primary wiring as a cause of the fire. The heaviest degradation of the secondary wiring in the motor compartment occurred at the left rear quadrant, that damage is the result of heat and flame impingement. The secondary wiring in the passenger compartment was undamaged by flame. The fire did occur as a result of a failure of the components/assembly located at the left rear quadrant most probably the speed control deactivation switch.

Fuel System

The fuel tank and all rigid and flexible lines were connected when the fire occurred. There were no breaks or deformities found in the rigid lines running from the tank to the motor compartment. The fuel system components within the motor compartment did receive damage as a result of heat and flame impingement. There was however no evidence that a failure of the fuel system occurred. In fact, a failure of the fuel system is eliminated as a potential fire cause.

Drive Train

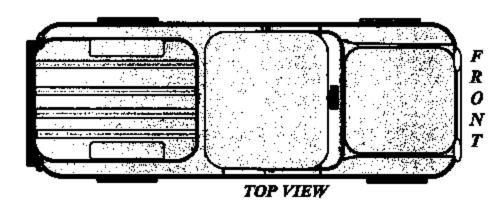
The level of the motor oil could not accurately be determined. The vehicle is equipped with a standard transmission. All of the major drive train components were found in their appropriate locations and externally appeared to be operable. There is no indication that a failure of the drive train caused the fire.

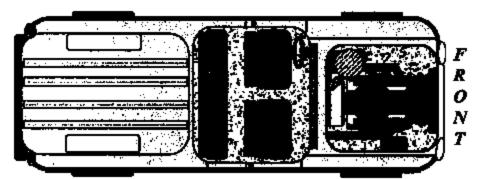
DOL: 02-22-05

Policy No.:

Claim No.:

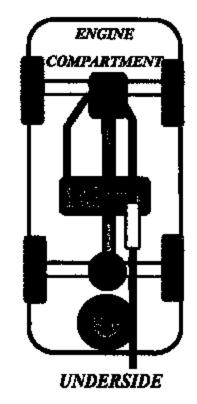
TechniFire No.: 050329-03-D-5560





INTERIOR VIEW





VIEW



Area of Origin

Note: Not to scale, for illustration only.

Submitted this 8TH day of April, 2005.

Jerry R, Ca

TechniFire Services Company P. D. Box 17356 Chattaniooga, TN 37415 (423) 876-1700

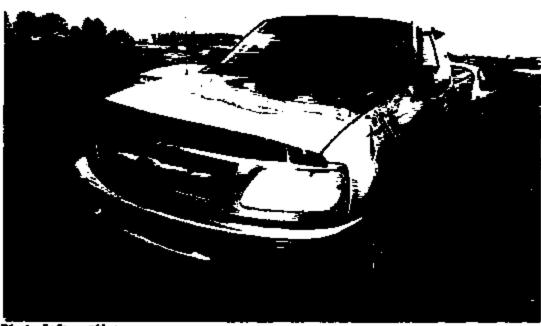


Photo Information
1. Front and driver side of the vehicle.(3)

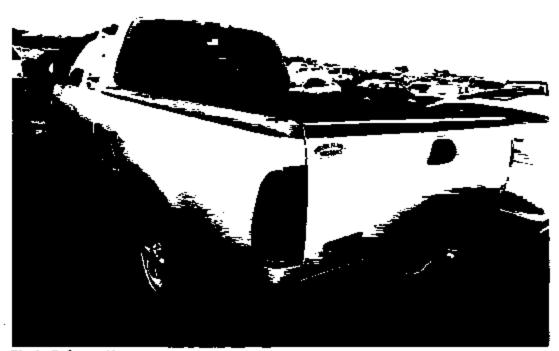


Photo Information
2. Rear and driver side of the vehicle.(9)

Technistes Bervices Company

Ciains No

Technifics No. 050329-03-D-5560



Photo Information
3. Rear and passenger side of the vehicle.(7)



Photo Deformation 4. Front and passenger side of the vehicle.(4)



Photo Information
5. The right front tire and wheel showing tread design and condition.(5)



Photo Information

6. The fuel filler neck showing the cap to be in place. (12)



Photo Information7. The undercarriage area beneath the rear showing no evidence of the fires development at the undercarriage area.(11)



Photo Information
8. The undercarriage area beneath the motor compartment, again showing no evidence of the fires inception at the undercarriage area.(37)

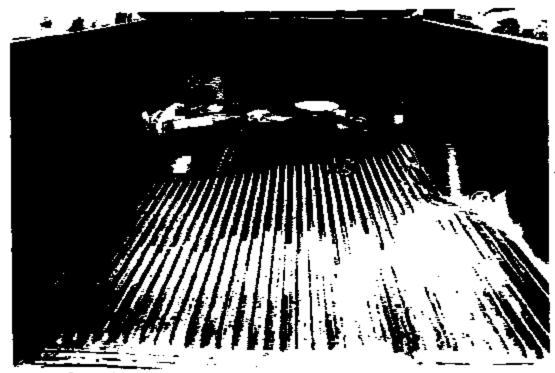


Photo Information
9. The cargo storage bed area.(8)

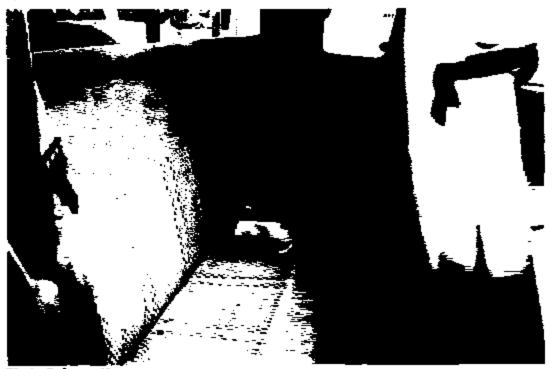


Photo information10. The rear scatting area of the passenger compartment showing no evidence of the fires development within the passenger compartment (18)



Photo Information11. The front seating area of the passenger compartment again showing no evidence of the fires development at the seat or floorboard (16)

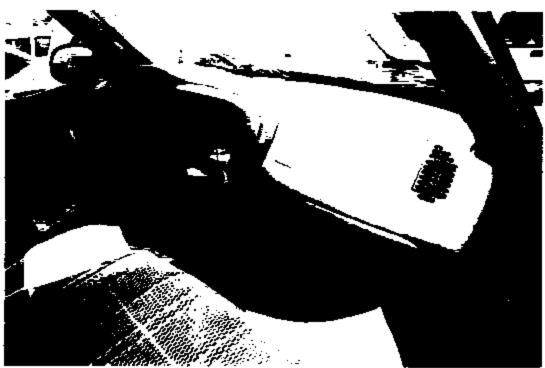


Photo Information12. The dash. All components were found to have been in their appropriate locations at the time the fire occurred.(17)

Photo Information
13. Additional view of the dash showing the instrument cluster. Again there is no evidence of the fires inception within the dash.(13)

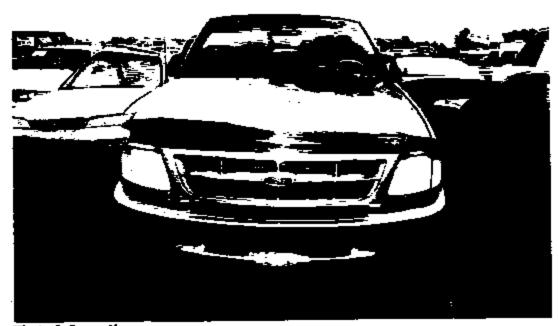


Photo Information14. The hood and front grill area. The hood was down and latched at the inception of the fire. Note that the heaviest degradation is at the left rear quadrant.(6)

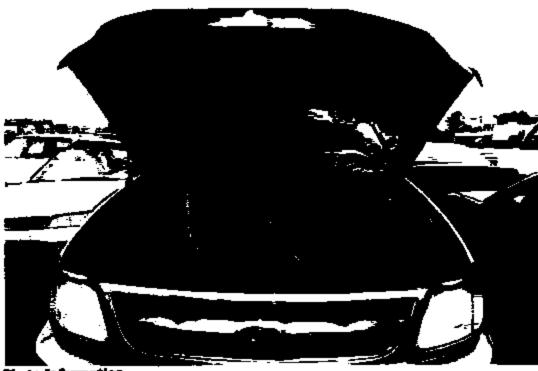


Photo Information
15. Overview of the motor compartment and underside of the hood.(19)



Photo Information

16. The driver side of the motor compartment. The area of heaviest degradation is at the left rear quadrant. All components were found to have been in their appropriate locations at the time the fire occurred.(21)



Photo Information
17. The passenger side of the motor compartment. Again note that the heaviest degradation is at the left rear quadrant adjacent to the master cylinder and speed control deactivation switch.(22)



Photo information18. The battery and primary electrical wiring abowing no evidence of overt shorting or arcing (23)



Photo beformation

19. Overview of the left rear quadrant of the motor compartment. The wiring harness conductors located in this area were damaged as a result of heat and flame impingement. (25)



Photo Information
20. Additional view of the left rear quadrant of the motor compartment. The oxidation, demarcation and burn patterns on the components as well as the firewall/bulkhead do indicate the fires inception adjacent to the location of the speed control deactivation switch. (28)



Photo Information
21. Close up view of the area of origin. Again the burn and char patterns do indicate the fires inception within the motor compartment adjacent to the location of the speed control deactivation switch at the left rear quadrant. (29)



Photo Information
22. Close up view of the wiring harness conductors located at the left rear quadrant. There was no evidence of overt shorting or arcing (30)

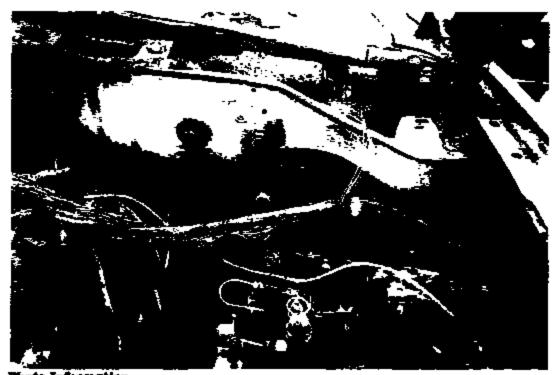


Photo Information23. Additional view of the wiring harmon conductors located at the left rear quadrant again showing no evidence of overt shorting or arcing. (31)



Photo Information
24. Close up view of the firewall/bulkhead, windshield wiper motor and adjacent windshield.
Again the burn and char patterns do indicate the fires inception within the motor compartment at the left rear quadrant (32)



Photo Information
25. Close up view of the area of origin. The burn and char patterns on the assembles adjacent to the master cylinder do indicate the fires inception at the location of the speed control deactivation switch. (35)



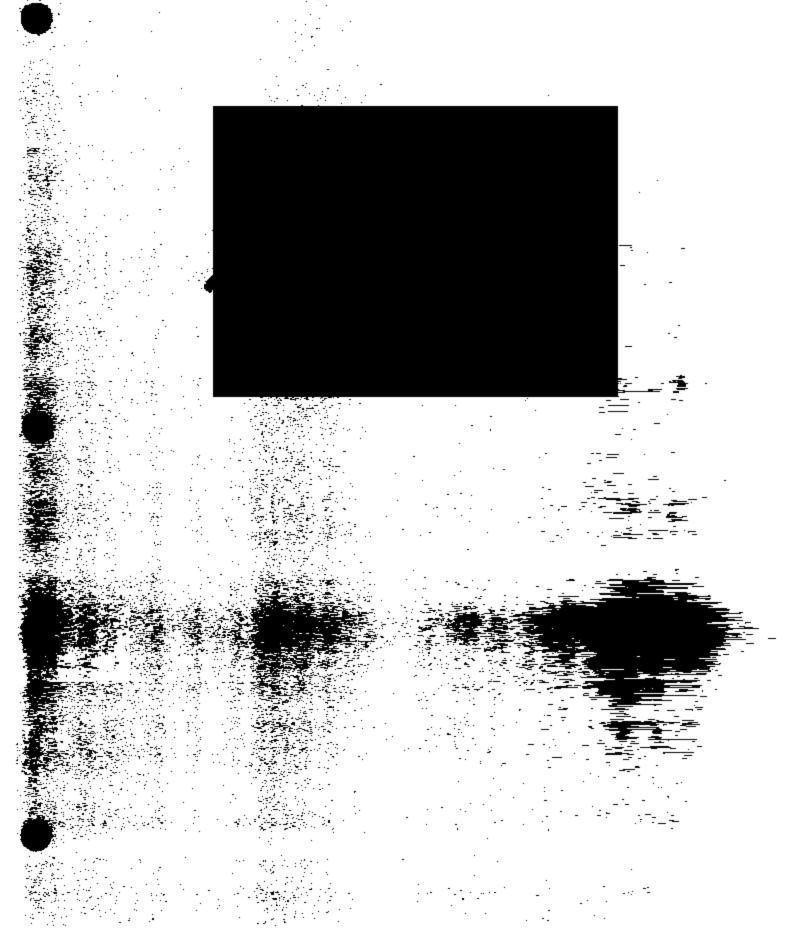
Photo Information

26. Close up view of the speed control deactivation switch and adjacent wiring conductors showing evidence of localised overheating and degradation. (27)



Claim No. 01

Photo Information27. The hood. The oxidation and demarcation patterns further demonstrate the fires development at the left rear quadrant adjacent to the location of the speed control deactivation switch and master cylinder.(20)





Tennessee Farmers Mutual Insurance Companies 1122-B 2nd Avenue North, 1st Floor Nashville, TN 37208 Phone 615-244-6822 Fax 742-4244

April 05, 2005

Ford Motor Company P. O. Box 6248 MD-3NE-B Dearborn, Michigan 48126

Re: Claim #

Insured:

D/L:

02/01/05

County: Dyer

Amount Due: PENDING

FORD MOTOR COMPANY RECEIVED

APR 1 4 2005

GENERAL COUNSE

To Whom It May Concern:

Investigation of the above accident indicates you are legally responsible for resulting damages.

Terressee Farmers Mutual Insurance Company has paid the above amount, which includes our insured's deductible.

If you are insured, refer this letter to your insurance company for payment. If you are not insured, send your payment to Tennessee Farmers Mutual Insurance Company directed to my attention. If no reply or payment is received within 15 days of the date of this letter, we will take action to collect this account.

Sincerely,

TENNESSEE FARMERS MUTUAL INSURANCE COMPANY

Field Service Representative

MR:lb

Enclosures

VCE, Inc.

Forensic Investigations REPORT

REPORT NO. 05-041

NAME OF COMPLAINANT	
ADDRESS:	Antioch, TN
TYPE: Vehicle Fire Cause	and Origin —
DATE OF LOSS: 2-01-05	DATE OF INVESTIGATION: 2-07-05

PROJECT: Vehicle Fire Cause and Origin, 1998 Ford F150 Truck

CLAIM NO.: 77-01076180

REPORT OF INVESTIGATION:

This report covers the investigation of a fire of unknown cause and origin that occurred in the 1998 Ford F150 truck, VIN 1FTRX08L8 WK on February 1, 2005. The investigation was made to determine the cause and origin of the fire. The report also contains field notes and photographs made at the scene.

(Continued on page 2)

CONCLUSIONS:

The burned 1998 Ford F150 truck was examined; photographs and other evidence outlined in the report were analyzed. The conclusion is that the cause of the fire was accidental. The vehicle was parked at 5:00 pm and the fire was discovered about 8:00 pm. The most likely cause of the fire was from an energized electrical circuit when the ignition switch was turned off. A recall had been initiated for the 2000 model of this vehicle with the same type Speed Control Deactivation Switch. It is my conclusion that the most likely cause of this fire was the failure of the Deactivation Switch. For a more detailed summary of conclusions and determinations, see page 6 of this report. For a detailed analysis, see pages 2 thru 6 of this report.

DATED AT Nashville, Tennessee THIS 21st DAY OF February, 2005

Devey M. Shiffin

F005-485-LC-8357

REPORT NO. 05-041

PAGE 2 of 6

The vehicle fixe cause and origin investigation was conducted on February 7, 2005. Field notes sheets 1 thru 5 of the attached field notes show details of the field investigation. The exterior of the truck is shown on field note sheet 1 and on photographs [150]. F150 1 thru 9. The photographs show that the fire was concentrated in the engine area with extensive damage in the passenger compartment. The windshield and most of the windows broke during the fire. The drivers' side of the engine area received the most damage with the front tire having burned. The passengers' side front tire had heat damage, but did not lose air and go flat. Photograph 17 shows that the bed of the truck was unburned by the fire.

F150-1 thru 9, 17

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		ISSUE LIST		
Last Handling Date/	Name/	Vin/	Model Year and Vehicle Line	issue Type
Issue Status	Reason Desc	Case No.	INCUCT FEAT WIND FENTICIS LINE	rapide rybe
2/4/2005		1FTRX08LBWH	1998 F-SERIES	07
CLOSED	LEGAL - ACCIDENT / FIRE	643231361		
5/16/2001		1FTRX08LBWI	1998 F-SERNES	02
AL ORED	DAV_ATHER	842021281	•	

Ail Action Details for Issue

Print

VIN: 1FTRX08L8W1

Year: 1998

Model: F-SERIES

Owner Status: Original Symptom Deac: FIRE/SMOKE SCORCHED/BURNT PASSENGER AREA

Case: 643231361 **WSD:** 1997-12-18

Reason Desc: LEGAL - ACCIDENT / FIRE

Primery Phones Secondary Pho

tesus Type: 07 LEGAL

Issue Status: CLOSED

Action: ADVISE CUST INFORMATION WILL BE SENT TO CONSUMER AFFAIRS - FIRE

Dealer: 05959 UNION CITYFORD L-M, INC.

Origin Desc: US CONCERN CASE SASE

Odometer: 103000 Mi

Comm Type: PHONE

Analyst Name: MARIANA ANESETTI Action Date: 02/02/2005

Analyst: MANESETT Action Time: 10.49.20.115

Action Data: No

Comments CUSTOMER SAID: CUST WAS CALLED TO COME OUTSIDE AT 5 AM IN THE MORNING DUE TO HIS 8=VEH BEING UP IN FLAMES FIRE DEPT WAS OUT SIDE ALREADY AND A REPORT WAS FIELD WITH THE NASHVILLE FIRE DEPT CUST SAYS THAT THE FIRE STARTED IN THE ENGINE COMPARTMENT FRONT RIGHT TIRE WAS COMPLETLY MELTED. LOCATION WAS AT CUST HOME , IN PARKING LOT NO INJURIES INSURANCE COMPANY HAS BEEN NOTIFEIED VEH HAS BEEN TOTALEDCRIC ADVISED; - I WILL FORWARD THIS INFORMATION TO OUR CONSUMER AFFAIRS GROUP, SOMEBODY FROM CONSUMER AFFAIRS WILL CONTACT YOU IN 2 BUSINESS DAYS. PLEASE NOTIFY YOUR INSURANCE CARRIER AND

Action: SEND ACKNOWLEDGEMENT LETTER TO CUSTOMER.

Dealer: 05959 UNION CITYFORD L-M, INC.

Origin Desc: CONSUMER AFFAIRS - LITIGATION

PREVENTION

Odometer: 103000 MI

REPORT THIS INCIDENT.

Comm Type: MAIL

Analyst Name: FONSECA, LOURDES NEARON (L.C.)

Analyst: LFONSECA

Action Date: 02/04/2005

Action Time: 11.15.44.986

Action Date: No

Comments LPA WILL SEND DENIAL, NOT INVOLVED IN ANY OPEN RECALL RELATED TO FIRE.

Action: DENY ASSISTANCE - BEYOND WARRANTY

Dealer: 05959 UNION CITYFORD L-M, INC.

Origin Deec; CONSUMER AFFAIRS - LITIGATION

PRÉVENTION

Ociometer: 103000 Mil

Action Date: 02/04/2005

Analyst Name: FONSECA, LOURDES

Comm Type: MAIL

NEARON (L.C.)

Analyst: LFONSECA

Action Time: 11.46.52.156

Action Deta: No

COMMONDS LIPA WILL SEND DENIAL LETTER TO CUSTOMER, BEYOND WARRANTY, NOT INVOLVED IN ANY OPEN

RECALLS/ONP'S.

All Action Details for Issue

Pont

VIN: 1ETRX08L8WK

Year: 1998

Model: F-SERIES

Case: 643231361

Мокто:

Owner Status: Original

WSD: 1997-12-1<u>8</u>

Symptom Desc: AUTO TRANS NO ENGAGEMENT UNINTEND MYMINT

Primary Phone: Secondary Pho

Reason Desc: RAV - OTHER

Issue Type: 82 INFORMATION

Igeup Status: CLQSED

Action: AWARD ESP POWERTRAIN CARE 5/75

Dealer: 05959 LINION CITYFORD L-M, INC.

Origin Deec: CONSUMER AFFAIRS - REACQUIRED VEHICLES

Odometer: 48609 Mi

Comm Type: MAIL Analyst Name: IBARRA, SYLVIA (S.) Analyst: SIBARRA

Action Date: 05/16/2001

Action Time: 17,52,02,335 Action Data: No

Comments ESP CONTRACT ISSUED



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State Farm Insurance Companies*



April 20, 2005

CERTIFIED MAIL

Ford Motor Company Attn: Howard Keyes Parklane Tower West # 400 3 Parklane Blvd. Dearborn, MI. 48126

Claim Number:

Date of Loss: April 1, 2005

Insured:

Vehicle: 2001 Ford Expedition

VIN: 1FMUR15W31I

FORD MOTOR COMPANY RECRIVED

APR 2 5 2005

OFFICE OF THE GENERAL COUNSEL

Dear Mr. Keyes:

The identified vehicle is insured by State Farm Mutual Automobile Insurance Company. This vehicle has experienced a fire originating from speed control activation switch.

State Farm Insurance would like to give you an opportunity to inspect the vehicle. In addition, we would like to give you advanced notice of potential subrogation. Please contact me at 408-503-4530 to set up a time for your inspection. We request that the inspection occur within 30 days from the date of this letter so we may move forward with the resolution of this matter.

Sincerely,

Rick Benedict

Vehicle Investigator

at Ferter

State Farm Mutual Automobile Insurance Company

408-503-4530



14765 Preston Roed
Suize 850
Deline, Years 78254
171, 308,6038 (phone)
100,804,8377 (Bax)
270,830,8338 (pill first)
1266(pressaystep open
www.pecantiprospi 600;

REPORT OF FINDINGS

Claim No: Date of Loss: 11/02/04

VEHICLE FIRE EVALUATION

INSURED: 2001 FORD EXPEDITION

Prepared for:

FARMERS INSURANCE GROUP 260 ORISHOLM PLAVE, SUITE 200 PLANO, TEXAS 75075

> Randy Callison, ASE, CFEL, CVFI Project Manager

Nevertiber 10, 2004

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I, INTRODUCTION

On Nevember 2, 2004, a fire occurred involving a Ford vehicle. On November 8, 2004, The ProMot Group, Inc., was retained by Ms. Pandora Dysart of Farmers Insurance Group to Inspect the vehicle and determine the origin and cause of the fire.

Pound, located at 400 West Shady Grove in Grand Prairie, Texas. During this visit, the vehicle was inspected and photographs were taken to document our observations. The observations described and pictured in this report are representative of the conditions observed during our visit. This report will not reflect all conditions of the vehicle, but applications of the vehicle, but applications of the protographs are available for review.

II. BASIS OF REPORT

This report is based on the following:

- di remediation of the valide
 - Review of the fire incident report (see Attachment A).
 - Remarch of the National Highway Traffic Safety Administration (NHTSA)
 occords to Mentity any preliminary evaluations, engineering analyses, or
 results on 2001 Ford Expedition vehicles.
 - 4. Information and observations as noted in this report.

Page J

This report is based upon information available to us at this time, and is not necessarily final. Should additional information be presented or discovered, we reserve the right to review and, if necessary, revise this report and our conclusions in light of that information. We also passave the right to be present and observe any and all inspections or testing by any other concerned parties.

THE CONCLUSION

Based on our findings and observations as noted in this report, it is our opinion the 2001 Ford Expedition vehicle fire originated in the left third of the engine compartment and the cause of the fire remains undetermined.

v. DISCUSSION

INTERVIEWS

On November 11, 2004, an interview was conducted with Mr. Mike Hagman, the manager of the Millennium Property, and the following information was obtained:

- 1. The Interview revealed there were possibly two (2) witnesses to the fire, Mr.
- 2. Separat attempts have been made to interview these witnesses. As of this case, he contact has been made by for an interview with reference to this loss.

Numerous altempts were also made to contact the owner of the vehicle, where the contact has been established.

November 30, 2004

Page 4

VEHICLE DESCRIPTION

The vehicle was identified as a black four-door 2001. Ford Expedition bearing Vehicle
Identification No. 160/0011. The and Texas license plate No.

EXTERIOR INSPECTION

Our inspection of the exterior of the vehicle revenied:

- The burn patterns observed are consistent with a fire originating in the engine compartment.
- The front fenders were void of paint. The front corner and interior of the left front fender evidenced bluing of the metal indicative of interior heat.
 The front third section of the left front fender evidenced prior body damage.
- All glass had shattered or melted.
- The hood was consumed and an aftermediat support brace was secured to the left hood hinge.
- All combustibles on the front face of the vehicle were consumed.
- The right upper quadrant of the right front door panel was void of paint.
 The left front door panel and the front third section of the left rear door panel were void of paint.
- The outside mirrors were melted.

Naversier 30, 200

Page 5

- 8. The roof panel was void of paint.
- The right front tire was approximately 60 percent consumed and the left front tire was completely consumed. The interior side of the right front wheel had melted and the left front wheel was 90 percent melted indicating the fire was more intense at the left third section of the engine compartment.

PASSENGER COMPARTMENT

Our inspection of the passenger compartment revealed a progressive type burn pattern, more intense at the vehicle-firewall and less intense towards the vehicle cargo area. The dash was completed consumed. There were a significant amount of personal effects in the passenger compartment.

ENGINE COMPARTMENT

Our inspection of the engine compartment revealed:

- An Intense lower to upper level burn.
- The vehicle was enuipped with a fuel injected V-8 engine coupled to an automatic transmission.
 - 3. The condenser core was consumed. All that remained of the radiator was the left lower corner indicative of a fire that propagated from the left third section of the compartment to the right. The left edge of the core support extribited bluing of the metal indicative of intense heat.

November 30, 2004

Page 6

- The right valve cover was burned, but basically intact. The left valve cover was 80 percent consumed.
- 5. The battery was consumed.
- 6. The right front tody mount was burned, but partially intact. The left front body mount was approximately 60 percent consumed, consistent with a fire that was more intense in the left third section of the compartment.
- 7. Fifty percent (50%) of the right half of the itming chain housing had melted. Seventy percent (70%) of the left half of the timing chain had melted indicative of a fire that was more intense in the left third section of the compartment.
- 8. The ABS electro hydraulic control unit, located on the left frame rail above the left front control arm bushing, was severely burned. The ABS mount had evidence of bluing of the metal indicating intense heat.
- 9. The power distribution center, located on the left fender-well, was severely trained. The speed control servo, located forward of the power distribution center, was basically consumed. The inboard side of the left front fender in the area of the power distribution center and the servo evidenced bluting of the metal, indicative of intense heat.
- 10. The brake master cylinder was consumed and the brake booster cylinder was consumed and the brake booster
- 11. The remains of the speed control deactivation switch were not located in the engine compartment fire debris, on the left frame rall, or on the left lower control arm. The section of the speed control deactivation switch

power supply (B+) wire was missing from the wiring harness adjacent too. the speed control serve to the switch.

RECALLS

We researched the National Highway Traffic Safety Administration (NHTSA) database to identify any preliminary evaluations, engineering analyses, recalls and consumer complaints on 2001 Ford Expedition vehicles regiting to electrical failures that result in fires.

A search of their records indicated problems calating to electrical failures resulting in fires within 2001 Ford Expedition values (see Attachment 8). Specifically:

- NHTSA recall No. 01V258600 was found relating to windshield wiper motor fires. This was ruled out as the cause, as there was no evidence of failure and inconsistencies in a fire-originating at the wiper motor.
- A number of consumer complaints regarding engine compartment fires have been reported.

3. NHTSA Engineering Analysis No. EADPS025. The subject of this analysis was speed control deactivation switch fires involving the 1992-1997 Town Car, Crown, Victoria and Grand Marguis vehicles. While this report does not pertain to the 2001 Ford Expedition, the speed control deactivation switch (SCDS) is basically identical. Furthermore, a significant number of switch failures, which have resulted in fires, have been documented in 1997-2001 Ford trucks and SUVs, which includes the 2001 Expedition. While the term patterns were similar to a SCDS fire, no physical evidence was found that would indicate that the switch failed and caused the fire.

November 36, 2004 Page 8 Profiet File No. 7674

SUMMARY

In summary, pur inspection of this 2001 Pord Expedition vehicle revealed the fire objections in the left third section of the engine disrepartment as evidenced by the burn patterns. The cause of the fire appears to have resulted from an electrical short distuit, however no definitive conclusion could be reached in regards to a specific component point of failure. Furthermore, several attempts were made in an effort to interview the reported two (2) eyewitnesses to the fire, as well as the driver of the vehicle; unfortunately as of the data of this report, no toutant has been made with these witnesses.

V. ATTACHMENTS

A. FIRE INCIDENT REPORT

17/10/01 APR 71:33 END.			Partention of	71 51QN .		2 002
FDID State Date 00717 TX 11/02/2004		о Но Еж 5074 00				
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Property Use, other	.			<u> </u>	<u>! </u>	
Person/Seriey Involved Springer Rape		Piene	Hamber 1			
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Address Colden :						
INGINO	TEXES					
5. Remarks			·			

M LuchonLancion

Officer in Charge

MALE MAKING Report

BETSS LOVETT, RODREY A

ENTINGION-CHIEF

Position/Sank

Asynat.

11/62/2004

Dete

11/02/2004

	######################################	Inc So Exposure 415074	FIRE
31 Setimated Number of Residential Units	Pì	Aores Surmed (If Outside) 0	
Manhar Eldge Involved	c	On Fite Enterials or Products 811 Autos, trucks, buses, recreations) vel UNU Undetermined UNU Undetermined UNU Undetermined	h.
DI Iras of Fire Origin 92 Highway, perking Or near 12 East Houses UV Underemined	lot, Ference on	Fil Chais of Ignition 5 Cante under investigation 12 Parties Contributing to Ignition (b) Undetermined	·
St Stone First Speicht St Gotorsi escerial	a, other (conversto	El W Homen Factors Contributing to Ign.	ition
Dispe of Material Wirst	Ignited	W H R Estimated Age (If Factor)	
F) Equipment Involved in UUU Undetermined [Pound: Podel: E):	Ignition	72 Equipment Fortability	
Teari		9 Fire Suggression Taptore 1057 None	
Ri Mobile Property Involve 1 Involved in Egain Presented car.	2. V 2. V 2	HI HOR Hobile Property Type and Make	
Marile Property Model REPEDITION License Plate State		3007 Mark American	
Taxes		CHE	

TO BESTALEN MERTALE

11/18/04 TOR 11:36 PAR	Pire	PREFERENCE DIVISION	20
Ty Statistics Type Other		2. Occupied and Operating	
11 ditiding Selight 4 Hongles is no Above Grade 1	16	Main Floor Size Total Square Fear 5000	
A ROBLING BRICH Grade 1		DE.	
		X	
of the Origin	43	Number of Stories Damaged By Flame Minor Demage	
		Significant Danage	
Onfined to Building of Origin		Heavy Danege Sotzena Danega	
& Material Concributing Most to Plane Sy	~~4	- · · · · · · · · · · · · · · · · · · ·	
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11 Ites Contributing Host to Flame Spread		• • •	
II Ites Contributing Host to Flame Spread 12 Type of Material Contributing Most to	Flame Spr	:e4	
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11 Ites Contributing Host to Flame Spread 12 Type of Material Contributing Most to	Plane Spr 1,4	Detector Operation	_
11 Ites Contributing Host to Flame Sprand 12 Type of Material Contributing Most to 1 12 Type of Material Contributing Most to 1 12 Type of Material Contributing Most to 1 13 Type of Material Contributing Most to 1 14 Type of Material Contributing Most to 1 14 Type of Material Contributing Most to 1 15 Type of Material Contri	Plane Spr LA	Detector Operation	•
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11 Ites Contributing Host to Flame Spread 12 Type of Material Contributing Most to 1 12 Type of Material Contributing Most to 1 12 Type of Material Contributing Most to 1 13 Type of Material Contributing Most to 1 14 Type of Material Contributing Most to 1 14 Detection Type	Plana Spr 1,4 1,5	Detector Operation	•
II Ites Contributing Host to Flame Sprand II Type of Material Contributing Most to 1 II The Sprand Contributing Most to 1 III The Sp	Plana Spr LA LS LA	Detector Effectiveness	
II Ites Contributing Host to Flame Spread 12 Type of Material Contributing Most to 1 12 Type of Material Contributing Most to 1 12 Type of Material Contributing Most to 1 13 Type of Material Contributing Most to 1 14 Type of Material Contributing Most to 1 15 Details Type	Plana Spr LA LS LA	Detector Effectiveness Detector Effectiveness Detector Esilore Senson	

MI Automatic Extinguishment System Operation

V. ATTACHMENTS

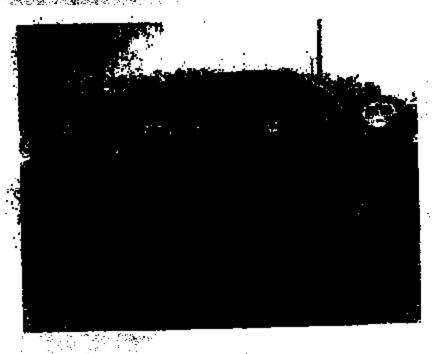
B. PHOTOGRAPHS

Navember 30, 2004

View showing the front of the 2001 Ford Expedition vehicle.



Rear view of the vehicle



November 30, 2004

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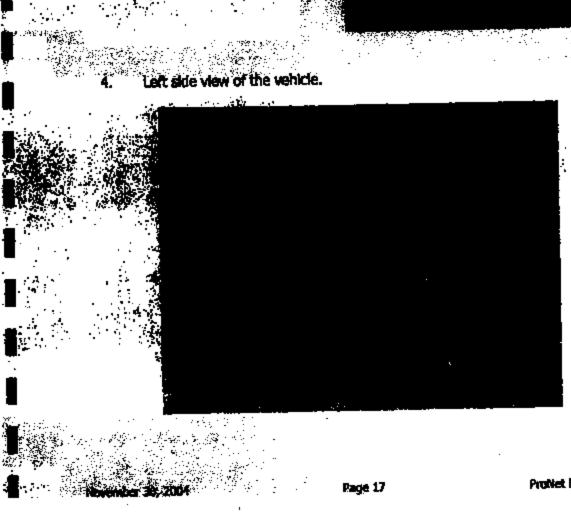
Profilet File No. 7560

ER65-865-LC-6378

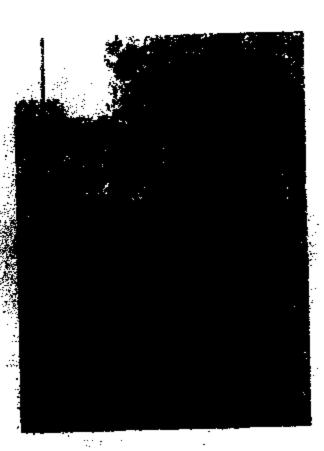


THE PROPERTY OF THE PROPERTY O





Left side view of the vehicle.



View showing the right front fender.



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PROPERTY ACCOUNTABILITY ASSIGNMENT / TRANSFER AUTHORIZATION

DATE PRINTED: 12/ 5/2003

ASSIGNMENT AND/OR TRANSFER HAS BEEN EFFECTED AS INDICATED BELOW

Cransferred	From WV\$230	BREON BRANCH	Date Transfer	rred: 12/ 5/2003	Transfer	rred T: NPO255.	HATTI BAKER	
BarCode	RoomFumber	EmployeeID	Organization	AssetType	Hanufacturer	ModelNumber	Serial Number	Cost
C1201	6119	PROPERTY ROOM	NPO-255	CPU	DELL	DPM	6SK76	:1,967.00
C3638	6119	PROPERTY ROOM	NPO-255	CPO	DELI.	MMP	HMQZV	:1,871.00

Breen, 148
Breen, 148
for your crymature,
for your front week
original heart

DEC -5 tag 1/P

I HAVE RECEIVED THE ITEM(S) LISTED AND ACCEPT RESPONSIBILITY OF THIS PROI

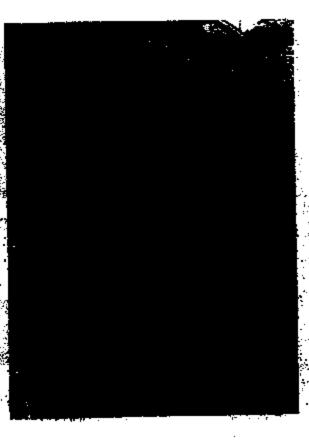
APPROVING PROPERTY OFFICER

DATE SIGNED: _______

PROPERTY CUSTODIAN OR REPRESENTATIVE (ONLY:

DATE SIGNED:

9. View showing the left front fender...



View showing the left front tire and wheel remains.

(17) 1 (**27) 2 25) 1 (17)** 1 (17) 1 (17) 1 (17) 1 (17) 1 (17) 1 (17) 1 (17) 1 (17) 1 (17) 1 (17) 1 (17) 1 (17)

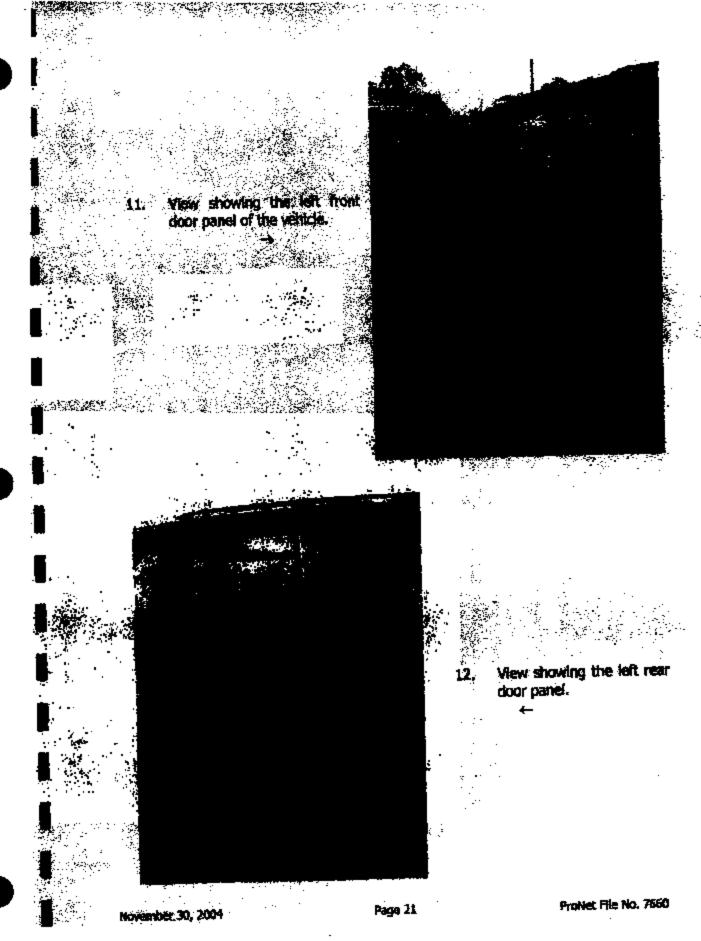


biovamber 38, 2004

Page 20

ProNet File No. 7660

ER65-505-LC-8382



13. View showing the roof panel.



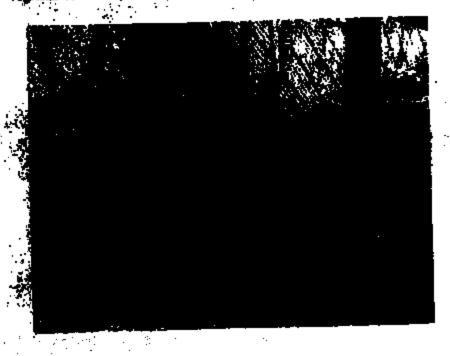
14. Right to left view of the rear passenger area.



15. Left to right view of the rear passenger area.



16. Right to left view of the center passenger area.



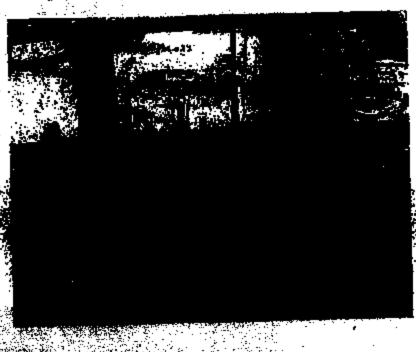
November 30, 2004

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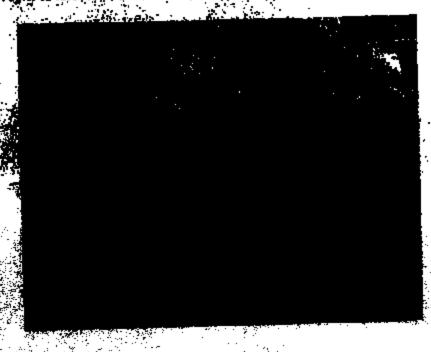
Protect File No. 7660

PORS-885-LC-9385

17. Left to right view of the center passenger area.



18. Right to left view of the front passenger area.



Hovember 30, 2004

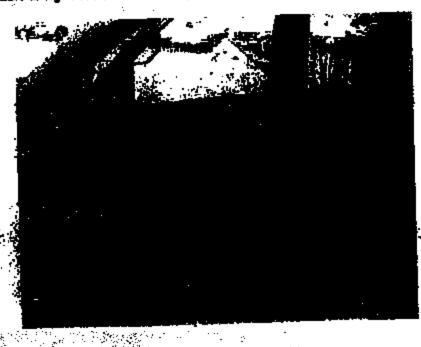
Page 24

ProNet File No. 7660

EA85-885-LC-8386

Company of the section

19. Left to right view of the front passenger compartment.



20. Overview of the dash.

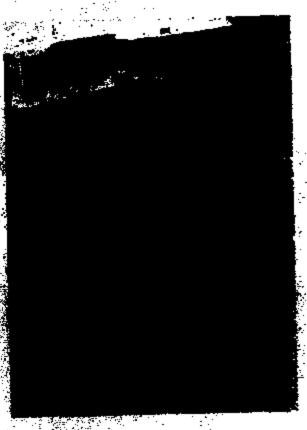


November 30, 2004

Page 25

ProNet File No. 7650

 View showing the right third of the dash.



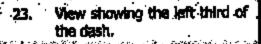
November 30, 2004

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22. View showing the center third of the dash.

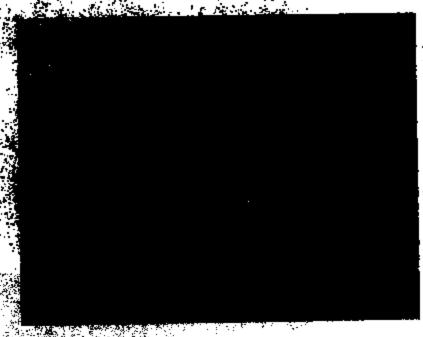
ProNet File No. 7660

ER85-985-LC-6389





24. Overview of the engine compartment.



November 30, 2004

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ProNet File No. 7660

25. View of the front half of the engine compartment.



26. View of the rear half of the engine compartment.

Protet File No. 7660

CLOSED

ISSUE LIST

Last Handling Date/ Name/ Vin/ Model Year and Vehicle Line Issue Type
Isatus Status Reason Desc Case No.
5/8/2002 FARSON DESC 1FMRU17/WorL

1595871232

RECALLIONP - VEHICLE INVOLVEMENT

... 1/7/2005

All Action Details for Issue

Priot

VIEW: 1FMRU17W01

Year: 2001

Model: EXPEDITION

Caus: 1595871232

Sympo

Owner Status: Original

WSD: 2001-03-08 Primary Phone:

Secondary Pho

leave Type: 03 CONCERN

Reason Deed: RECALLIONP - VEHICLE INVOLVEMENT Seaue Status: CLOSED

Initial Customer Contact:

Action: ADVISE CUST OF FSA/CSP; DOCUMENT CAMPAIGN NUMBER

Deeler: 04212 NORTH CENTRAL FORD

Contin Type: PHONE Analysic KFREELAN

Origin Deac: US INQUIRY CASE BASE

Odomeler: 27000 MI Analyst Name: KIM FREELAND Action Date: 05/03/2002

Action Time: 16.32,41,841

Action Data: Yes

Comments CUSTOMER SAYS; SEAT BELT BUCKLE PROGRAM, CUSTOMER HAS SEEN RECIEVING LETTERS WANTS TO KNOW IF THIS IS A PROGRAM OR A SAFETY RECALL? PER CUSTOMER, DEALER SAYS; CAPTAINS CHAIRS CAC ADVISED: - PLEASE ADVISE CUSTOMER OF THE INFORMATION FOUND IN THE THE CUSTOMER LETTER OR THE SEARCH ENGINE Q&A. - PLEASE DOCUMENT ANY INFORMATION PROVIDED TO CUSTOMER, ADVISED CUSTOMER SHE DOES HAVE A SAFETY RECALL AND NEEDS TO BE LOOKED AT, AT ONCE, CUSTOMER GOING TO CONTACT THE DEALERSHIP. INFERENCE CASE ID: 1039

Data Element Nome

Data Value

PSAKCSP CAMPAIGN NUMBER

01821

Action: FORD COVERED REPAIR MADE - RECALL

Dealer: 04212 NORTH CENTRAL FORD

Odometer: 27000 MI

Comm Type: VISIT

Analyst Name: CRAIG BOWEN Action Date: 05/09/2002

Analyst: C-BOWEN5 Action Time: 15.48.33.572

Action Date: No.

Origin: Desc: DEALER.

Comments CUSTOMER CAME IN FOR RECALL WORK-SEATBELT WAS INSPECTED-REPLACEMENT WAS NOT NEED-CB



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VERNON & DURAY, L.L.P.

Ph: (214)221-3700 Fax: (214)221-3701

Attorneys at Law Lynn Professional Building 6820 Walling Lane Dallas, Texas 75231

MICHAEL P. DURAY

raduray@ont.com

April 21, 2005

Via Certified Mail No. 7004 2890 0001 7665 1819

Ford Motor Company P.O. Box 6251

Dearborn, Michigan 48121-6251

and

Vla Certified Mail No. 7004 2890 0001 7664 7508 Bob Tomes Ford, Inc. P.O. Box 596 McKinney, TX 75069-0596

Re:

2001 Ford Model F150 Pickup

Date of Loss: 9/23/03 Our File No: EMC10,256

Dear Sirs:

The undersigned attorney represents and his insurance company. purchased a 2001 Ford Model F150 Pickup Truck from Bob Tomes Ford, Inc. On September 29, 2003 truck caught fire while parked in his driveway and the ignition was turned off. An independent fire expert investigated the fire and determined that the fire was caused by a defective brake pressure switch, also known as the speed control deactivation switch. It has recently come to my clients' attention that Ford has recalled these trucks because of the defective speed control deactivation switches. I have attached a copy of the expert's report for your review and photographs of the damaged vehicle. The reasonable market value of the time the fire occurred was at least \$25,920.16. My clients' appraiser determined that the vehicle was a total loss. The vehicle was sold for salvage due to the extent of the damage for the sum of \$5,721.00, which makes my clients' net loss \$20,199.16, see attached documentation. has also incurred the following damages related to the fire in his truck;

\$250 Pressure wash driveway to clean up after fire: Lost two work days (16 hours @ \$100 per hour): \$1600 16 CD's inside truck (\$15 each); Total

\$240 \$2090

hereby makes demand for payment in the amount of \$22,289.16. Your action in seiling this vehicle with a faulty speed control deactivation switch constitutes violations of the Texas Deceptive Trade Practices Act, Section 17.46(5) and (7) of the Texas Business and Commerce Code. If payment is not made within sixty (60) days from the date of this letter and the Court or Jury finds that you did in fact violate the Texas Deceptive Trade Practices Act, you may be liable for three times the amount of economic damages incurred by my client, damages for my client's mental anguish and reasonable and necessary attorney's fees.

Please contact me if you need additional information to process this claim or would like to discuss this matter in greater detail.

Very truly yours,

Michael P. Duray

MPD|st Enclosures

: William H. McFerrin

Insured:

UIS File No.:

TX01-05562

ASSIGNMENT

The assignment was received on October 8, 2003, and the investigation commenced the following day. Instructions were to conduct a vehicle examination.

PRELIMINARY FINDINGS

All known facts and circumstances support the cause of this fire as accidental due to overheating and failure of the brake pressure switch, which was in the engine compartment of the vehicle.

VEHICLE EXAMINATION

A vehicle examination was conducted on the storage lot of the Copart Auto Stores at 505 Idlewild, Grand Prairie, Texas.

Rimkns Fire Investigator Buddy Jenkins was present in the immediate areas of inspection. He was conducting a fire loss on the adjoining parking space involving a separate vehicle. He did observe much of the actions of this investigator.

No adverse conditions were encountered, and a thorough review of the fire loss was conducted.

The vehicle involved in this fire loss was a 2001 Ford F-150 crew cab pickup bearing Texas License Plate Number 157RW08L111

The vehicle appeared intact and not stripped of any equipment prior to or during this fire's occurrence. The hood and front windshield area was secured by a clear, plastic covering preventing any rain, moisture, or dust to enter the damaged portions of this vehicle.

Fire damage and patterns of flame spread revealed that burning first occurred in the left central side of the engine compartment of the vehicle. At this location, the brake pressure switch manifested focused heat damage and evidence of internal heating. All heat and flame spread from this point laterally over most of the left side of the engine consuming wire insulation, plastic moldings, and other combustible materials. Flame spread laterally into the left side portion of the driver's side dash when extinguishment of the fire occurred. The remaining portions of the interior of the vehicle did not manifest any heat or flame damage. Minor sooting was noticed over the windows and interior surfaces.

Careful review of the brake pressure switch manifested focused heating and damage not associated with invasive heat or secondary flame spread from another source. Careful review of the engine area did not reveal any other possible heat or ignition source for this fire.

All known facts and circumstances support the cause of this fire as accidental due to failuse of the brake pressure switch. No other possible reason or cause was found.

Insured:

UIS File No.;

TX01-05562

INVESTIGATION

stated that on July 31, 2003, the vehicle was taken into the Service Department for a window repair involving the right rear door assembly. He further stated that the customer had replaced several fuses that were immediately blown serving this circuit.

went on to say that all systems and components checked out at the time of the completion of this work on July 31, 2003.

A copy of the work invoice was obtained by this investigator and is included as an Exhibit in this report.

COMMENTS

Careful review of the Prestige Ford Work Order No. FOCS309547 does not manifest any work involving the brake pressure switch or associated wiring. Pursuant to your instructions by telephone, no additional work will be conducted on this assignment at this time; and our file will be placed inactive. Please telephone us if you have any additional questions or further assignment requests.

EXHIBITS

- 1. Vehicle Inspection Report
- 2. Prestige Ford Work Invoice
- 3. 36 color photographs with Photograph Explanation Sheet
- 4. Photograph Negatives mailed under separate cover

Richard Taylor Special Investigator Unified Investigations & Sciences, Inc. 469-698-0035 or 1-800-615-4840

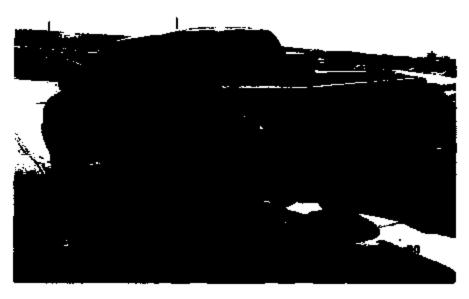
PHOTOGRAPH 1: View of the front end of the vehicle.



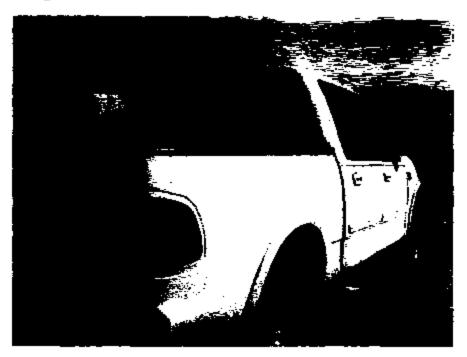
PHOTOGRAPH 2: View of the left front of the vehicle.



PHOTOGRAPH 3: View of the left rear of the vehicle.



PHOTOGRAPH 4: View of the right rear of the vehicle.



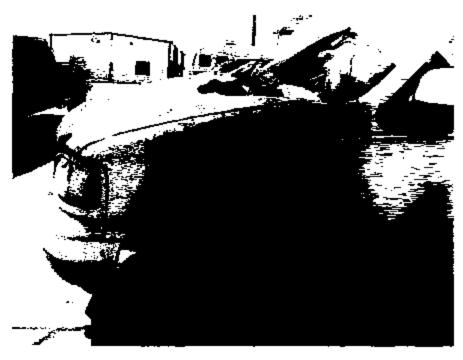
PHOTOGRAPH 5: View of the right front of the vehicle.



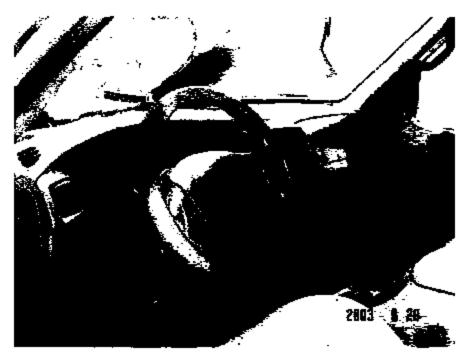
PHOTOGRAPH 6: View of the hood and the hole burned through the hood.



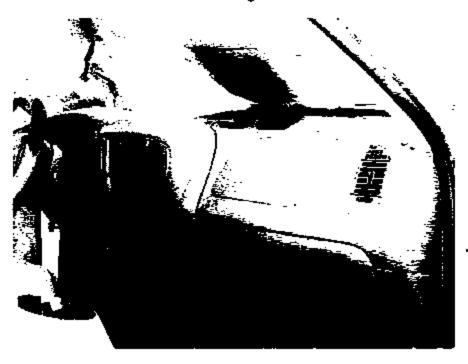
PHOTOGRAPH 7: View of the left front fender and tire area.



PHOTOGRAPH 8: View of the front dashboard area from the left side.



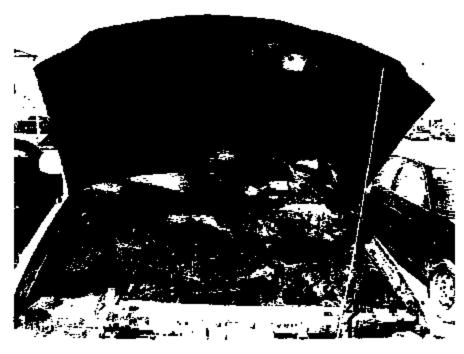
PHOTOGRAPH 9: View of the front dashboard area from the right side.



PHOTOGRAPH 10: View of the floor area under the deshboard on the left side.



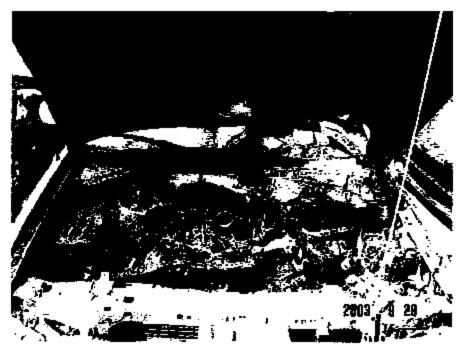
PHOTOGRAPH 11: View of the engine compartment and underside of the hood.



PHOTOGRAPH 12: View of the underside of the hood.



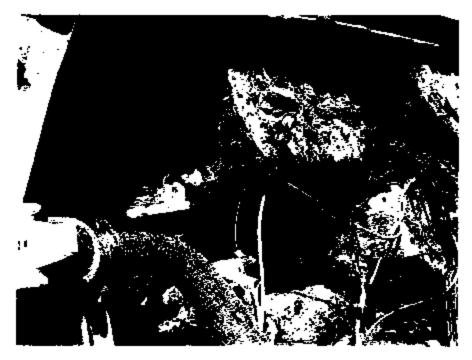
PHOTOGRAPH 13: View of the engine compartment and point of fire origin (arrow).



PHOTOGRAPH 14: View of the area of the engine compartment.



PHOTOGRAPH 15: View of the vehicle battery.



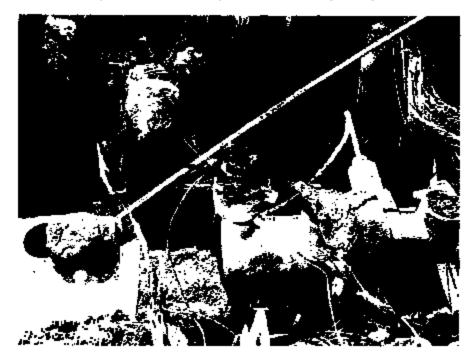
PHOTOGRAPH 15: View of a portion of the vehicle wiring harness.



PHOTOGRAPH 17: View of the power distribution center remains.



PHOTOGRAPH 18: View of the master cylinder and brake pressure switch (arrow).



PHOTOGRAPH 19: Close-up of the brake pressure switch where the fire originated.



PHOTOGRAPH 20: View of the in-desh fuse panel.



ISSUE LIST

\ \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\									
Last Handling Date:	Name/ Reason Desc	Vin/ Case No.	Model Year and '	Vehicle Linelasue Type					
	Nessoli Desc		L	_					
5/11/2005		1FTHW08L11K	2001 F-SEAIES	a 7					
CLOSED	<u>Legal - Other attorney Demand</u>	499202262	_						
11/5/2003		1FTRW08L11KF	2001 F-SERIES	02					
CLOSED	RECALL/ONP - VEHICLE INVOLVEMENT	499202262	_						
8/28/2002		1FTRW08L11K	2001 F-SERIES	02					
CLOSED	PROD/COMP DUR/PERF - VEHICLE QUALITY	499202282							
8/20/2002		1FTRW08L11KI	2001 F-SERIES	02					
CLOSED _	PRODUCOMP DURIPERE - VEHICLE QUALITY	49920226Z							
8/14/2002		1FTHW08L11X	2001 F-SERIES	02					
CLOSED	PROD/COMP DUR/PERF - VEHICLE QUALITY								

All Action Details for Issue

Print

Case: 499202262

VIN: 1ETRWOSI 11K

Year: 2001

Model: F-SERIES

Names

Symptom Deec: FIRE/SMOKE VISIBLE FLAME

WSD: 2000-11-17

Resson Desc: LEGAL - OTHER ATTORNEY DEMAND

Igaue Type: 07 LEGAL

Issue Status: CLOSEO

Owner Status: Original

Primary Phones Secondary Phone

Action: OPEN LEGAL CONTACT - ATTORNEY DEMAND

Decisi: 02415 PRESTIGE FORD

Origin Desc: CONSUMER AFFAIRS - LITIGATION PREVENTION-FD

Odometer: 1 Mil

Comm Type: FAX Analyst Name: LEICH, CHERIE Analyst: CLEICH

Action Date: 05/09/2005

Action Time: 11.29.17.861 Action Data: Yes

VEHICLE CAUGHT FIRE ON 9-29-03 WHILE PARKED IN HIS DRIVEWAY ATTORNEY DEMANDS CONTACT FROM FORD

REPRESENTATIVE.

Data Element Name

Data Value

NAME OF LAW FIRM

VERNON & DURAY ATTORNEYS AT LAW

ATTORNEY NAME

MICHAEL P. DURAY

ATTORNEY PHONE NUMBER

2142213700

ANALYST ID

MPAWELEK

Action: SEND ACKNOWLEDGEMENT LETTER TO ATTORNEY

Design: 02415 PRESTIGE FORD

Origin Desc: CONSUMER AFFAIRS - LITIGATION

PREVENTION

Odometer: 1 MI

Comm Type: FAX

Analyst Name: PAWELEK, MAUREEN

(M.L.)

Analyst: MPAWELEK

Action Date: 05/11/2005

Action Time: 14,19,39,849

Action Data: No.

COMMENTS VEHICLE IS NO LONGER AVAILABLE FOR INSPECTION AS IT WAS SOLD FOR SALVAGE, ACCORDING TO ATTORNEY LETTER, SENDING LETTER ADVISING THAT FORD CANNOT BE OF ASSISTANCE IN THIS MATTER.

Action: CLOSING COMMENTS - DENIAL - BASED ON LITIGATION PREVENTION REVIEW

Dealer: 02415 PRESTIGE FORD

Origin Desc: CONSUMER AFFAIRS - LITIGATION

PREVENTION

Odometer: 1 Mil

Action Date: 05/11/2005

Comm Type: FAX

Analyst Name: PAWELEK, MAUREEN

Analyst: MPAWELEK

(ML)

Action Time: 14.20.08.421

Action Data: No

Comments NO FURTHER ACTION.

All Action Details for Issue

Print

VIN: 1 ETPWorl 13

Year: 2001

Model: F-SERIES Case: 499202262

Name:

WSD: 2000-11-12

Symptom Desc: GENERAL INQUIRIES REQUEST/NON-VEHICLE RELATED Reason Desc: RECALL/ONP - VEHICLE INVOLVEMENT

Issue Type: 02 INFORMATION

Status: CLOSED

Owner Status: Original

Primary Phone: Secondary Pho

Action: AOVISE CUST NO FSA'S AT THIS TIME

Degler: 02415 PRESTIGE FORD

Origin Desc: US INQUIRY CASE BASE

Odometer: 1 Mil

Comm Type: PHONE Analyst: TNAWANG

Analyst Name: TSULTIM NAWANG Action Date: 11/05/2003

Action Time: 12.15.54.596

Action Data: No

Comments CUSTOMER SAID; CUST WANTS TO KNOW IF THERE IS ANY RECALL ON THE VEH-CRC ADVISED; VEHICLE IS

NOT INVOLVED IN ANY RECALL/CSP AT THIS TIME.

All Action Details for leases

Prest

VIN: 1<u>FTRWORL11K</u>

Year: 2001

Model: F-SERIES

Case: 499202262

Name

Symptom Desc:

WSD: 2000-11-17

Reason Desc: PROD/COMP DUR/PERF - VEHICLE QUALITY

issue Type: 02 INFORMATION

tasue Status: CLOSED

Owner Status: Original

Primary Phone: Secondary Pho

Origin Desc: US CONCERN CASE BASE

Origin Deac: MANUAL - PHONE CSR

Action: SUPPORT DEALER'S/REGION'S DECISION

Dealer: 02415 PRESTIGE FORD

Comm Type: PHONE

Odometer: 34000 MI

Analyst: WMULZAC

Analyst Name: MULZAC, WAYNE Action Date: 08/23/2002

Action Time: 12,37,23,381

Action Date: No

COMMENDE CUSTOMER SAYS: - CALLING TO FIND OUT THE DECISION - WILL NEVER BUY ANOTHER FORD AGAIN SINCE FORD WILL NOT COVER THE ENTIRE SITUATION - HAVE BEEN A FORD CUST BUT WILL SWITCH TO CHEVY BECAUSE OF THIS PER CUSTOMER, DEALER SAYS: - NONE CAC ADVISED: - INFORMATION OCCUMENTED - FORD SUPPORTS

DLA/REGION DECASION INFERENCE CASE ID: 1616

Action: AS PER TEAM LEADER

Dealer: 02415 PRESTIGE FORD

Comm Type: PHONE

Odometer: 1 Mil Analyst Name: YVONNE BROWN

Action Date: 08/23/2002

Analyst: YBROWN Action Time: 13.49.21.182

Action Data: Yes

Comments CUSTOMER SAYS: NONE PER CUSTOMER, DEALER SAYS: NONE CAC ADVISED: NEXT CSR ADVISED CUST AS TO DECISION NO FURTHER FOLLOWUP

Data Element Name

Date Value

TEAM LEADER NAME

GEMMA

All Action Details for Issue

Print

VIN: 15TOWnet

Year: 2001

Model: F-SERIES

Case: 499202262

Nem

Symptom Deac: SEATING APPEARANCE/FIT

WSD: 2000-11-12

Reason Deec: PROD/COMP DUR/PERF - VEHICLE QUALITY Issue Type: 02 INFORMATION

Issue Status: CLOSED

Owner Status: Original

Primary Phone: Secondary Pho

Origin Deec: US CONCERN CASE BASE

Origin Deac: MANUAL - PHONE CSR

Origin Desc: MANUAL - PHONE CSR

Action: ADVISE INFO WILL BE SENT TO DLR; CONTACT CRM

Dealer: 02415 PRESTIGE FORD

Comm Type: PHONE

Odometer: 34000 Mil Analyst Name: YVONNE 8ROWN

Action Date: 06/19/2002

Anniyst: YEROWN Action Time: 12.10.27.615

Action Data: No

Comments CUSTOMER SAYS: CUST STATE THAT THERE IS A LOT EXCESSIVE WEAR BOTH IN THE DRIVER AND PASSENGER SIDE LEATHER SEATING CUST WANT FORD TO REPLACE THE PASSENGER SIDE AS WELL BECAUSE THEY ARE WORN AS WELL PER CUSTOMER, DEALER SAYS: THAT FORD ELL ONLY REPLACE THE DRIVER SIDE SEATING CAC ADVISED: - WE RECOMMEND THE REPAIR BE PERFORMED BY A FORDALM DEALERSHIP - INFORMATION WILL BE SENT TO DER, CUSTOMER SHOULD CONTACT CRAWSERV MGRIOBO TO THE DERSHIP TO GET FEEDBACK LEAVE NUMBER ON S/M VM TO GET BACK TO ME INFERENCE CASE ID: 4591

Action: OUTBOUND CALL TO DEALER

Dealer: 02415 PRESTIGE FORD

Odometer: 340500 Mil

Analyst Name: YVONNE BROWN Action Date: 08/20/2002

Comm Type: PHONE

Analyst: YBROWN

Action Time: 13,02.50.129 Action Data: No

COMMORIS CUSTOMER SAYS: PER CUSTOMER, DEALER SAYS; CAC ADVISED; OBC TO DURSHIP SPOKE WITH STATE THAT THE DURSHIP TOOK PICTURE OF THE SEAT AND SEND IT INTO FORD FORD WILL ONLY REPLACE ONE SEAT

UNDER THE WARRANTY

Action: OUTBOUND CALL, TO FORD/MERCURY CUSTOMER

Dealer: 02415 PRESTIGE FORD

Odometer: 1 Mil

Analyst Name: YVONNE BROWN

Action Date: 08/20/2002

Comm Type: PHONE

Analyst: YBROWN

Action Time: 13,46,55,224

Action Date: No

Companie Customer Says: Per Customer, Dealer Says: Cac advised: OBC to Cust Leave Message on Cust ONLY REPLACING ONE SEATING UNDER WARRANTY DURSHIP DID SENT PICTURE OF CUST CONCERN TO FORD WAS

ADVISED THAT ONLY ONE SEAT WILL BE REPLACING UNDER THE WARRANTY

Aft Action Details for Issue

Print

Case: 499202282

VIN: 15THWOSE 11K

Year: 2001

Model: F-SERIES

Owner Status: Original

WSD: 2000-11-17

Symptom Deac: SEATING APPEARANCE/FIT CUSHION-BOTTOM Resson Desc: PROD/COMP DUR/PERF - VEHICLE QUALITY

Issue Type: 02 INFORMATION

Issue Statue: CLOSED

Primary Phone: Secondary Phone:

Origin Desc: US CONCERN CASE BASE

Action: ADVISE INFO WILL BE SENT TO DLR; CONTACT CRM

Dealer: 02415 PRESTIGE FORD

Comm Type: PHONE

Odometer: 34000 Mi Analyst Name: TERRELL MURRAY Action Date: 06/14/2002

Analyst: TMURRAY

Action Time: 13.50.14.083 Action Date: No

Comments CUSTOMER SAYS: PASSENGER AND DRIVERS SEAT LEATHER IS WEARING OUT - THEY APPROVED THE REPLACEMENT JUST FOR THE PASSENEGERS CUSHION AND NOT THE BACK REST - CUST IS SEEKING BOTH THE PASSENGSER AND DRIVERS BOT CUSHION AND BACK REST TO BE REPLACED. PER CUSTOMER, DEALER SAYS: -APPORVE 1 CUSHION FOR THE PASSENGER - DAVID . CAC ADVISED: - WE RECOMMEND THE REPAIR BE PERFORMED BY A FORD/LM DEALERSHIP - INFORMATION WILL BE SENT TO DLR, CUSTOMER SHOULD CONTACT CRIM/SERV MGR -ADVISED CUST THAT I WILL FOLLOW UP WITH HIM TOMORROW INFERENCE CASE ID: 4591



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Cause No. 01-2256

S IN THE DISTRICT COURT
Plaintiff, S

vs. S DALLAS COUNTY, TEXAS
FORD MOTOR COMPANY,
Defendant. S JUDICIAL DISTRICT

PLAINTIFF'S ORIGINAL PETITION

TO THE HONORABLE JUDGE OF SAID COURT:

COMES NOW, the complete the description of the complete to the complete the co

L DISCOVERY

Discovery in this suit is intended to be conducted under <u>Level Ope</u> of the Texas Rules of Civil Procedure unless otherwise ordered by the Court.

IL PARTIES, VENUE AND JURISDICTION

- Plaintiff is an individual residing in Grand Prairie, Dallas County, Texas.
- Defendant, FORD MOTOR COMPANY, is a Delaware Corporation doing business
 in the State of Texas and may be duly served with citation by serving its registered agent, CT
 Corporation Systems, 350 N. St. Paul Street, Dallas, Dallas County, Texas 75201.
- 4. Venue of this suit is proper in Dallas County, Texas pursuant to Section 15.002 of the Texas Civil Practice and Remedies Code for the reason that all or a substantial part of the events or omissions giving rise to the claims made herein occurred in Dallas County.
- 5. The Court has jurisdiction over Defendant for the reason that Defendant is qualified to do business in the State of Texas and, at the time this cause of action accrued, was conducting business in this state. The Court has jurisdiction over the controversy for the reason that the damages

PLAINTIPF'S ORIGINAL PETITION - PAGE 1
0:\250.21\ples\text{doriginal.pet}

sued for are within the jurisdictional limits of this Court.

III.

This is a products liability cause of action which arises from the design, manufacture, and marketing defects of a 1996 model year Ford F150 (hereinafter referred to as "Vehicle"), bearing vehicle identification number 1FTEF15TL manufactured by Defendant. The Vehicle was ultimately purchased by Plaintiff.

At all times relevant to this matter, Defendant was engaged in the business of designing, manufacturing, and distributing the Vehicle. Defendant marketed the Vehicle to the general public, throughout the United States, as well as within the State of Texas.

IV. NOT TO BE DISSEMINATED TO THE JURY

A portion of this lawsuit represents an insurance subrogation matter. Plaintiff would show that State Farm Mutual Auto Insurance Company, an insurance company doing business in the State of Texas, has paid Plaintiff for a portion of the damages which he incurred and which resulted from the events described herein. Such being the case, State Farm is entitled to seek recovery for such damages against the Defendant, along with Plaintiff, as a real party in interest. Plaintiff has subrogated his rights to State Farm Mutual Auto Insurance Company to the extent of such benefits paid in this matter.

V. Factual Background

On or about August 1, 1999 Plaintiff's vehicle was damaged by fire.

Upon investigation, it has been determined that the fire originated in the left rear portion of the engine compartment. More specifically, the fire was caused by electrical failure within the brake pressure switch or the brake pressure switch wiring, which ultimately ignited the insulation of the conductors as well as igniting the main portion of the Vehicle's wiring harness. The Vehicle had been parked, without being started, from Friday at approximately 6:30 p.m. until approximately 10:45 a.m. when a neighbor knocked on Plaintiff's door and informed him that the Vehicle was on fire.

PLAINTEFF'S ORIGINAL PETTITON - PAGE 2 c\250.21\plead\uniginal.pet Immediately upon discovering the fire, the Fire Department was dispatched and eventually extinguished the fire.

By way of background had purchased the Vehicle new from Lee Jarmon Ford in October, 1996. At the time of its purchase, the Vehicle had zero (0) miles. At the time of the fire, the Vehicle had been driven approximately 100,000 to 103,000 miles.

VL CAUSES OF ACTION

Count One - Strict Liability

Plaintiff incorporates by reference the foregoing paragraphs the same as if fully set forth herein.

Defendant FORD MOTOR COMPANY is strictly liable to Plaintiff for designing, manufacturing, marketing, and placing into the stream of commerce a vehicle which was unreasonably dangerous for its foreseeable user at the time it left the control of Defendant. The Vehicle contained a design, manufacture, and/or marketing defect which was the producing and proximate cause of the fire.

The Vehicle was defective and unsafe for its intended purpose at the time it left the Defendant's control and was placed into the stream of commerce by Defendant FORD MOTOR COMPANY.

Based on the foregoing, Plaintiff invokes the Doctrine of Strict Liability.

Count Two -- Negligence

Plaintiff incorporates by reference the foregoing paragraphs the same as if fully set forth herein.

Defendant FORD MOTOR COMPANY was negligent in the design, manufacture and marketing of the product in question. Defendant knew, or in the exercise of ordinary care, should have known, that the Vehicle was defective and unreasonably dangerous to those persons likely to use the product for the purpose and in the manner for which it was intended to be used. Defendant was negligent in the particulars set forth in this and the preceding paragraphs and such negligence was a proximate cause of the fire.

FORD MOTOR COMPANY owed Plaintiff a duty of reasonable care when it designed,

PLAINTIFF'S ORIGINAL PETITION - PAGE 3 ct 250.21 pleadoriginal pet manufactured and marketed the Vehicle. Defendant violated its duty and was negligent in the particulars set forth above.

Based on the foregoing, Plaintiff alleges that the damages he suffered were a direct and proximate result of the defective design and/or manufacture of the Vehicle which created an unreasonable danger to consumers, namely Plaintiff.

Count Three - Breach of Express and Implied Warrantles

Plaintiff incorporates by reference the foregoing paragraphs the same as if fully set forth herein.

Defendant FORD MOTOR COMPANY, by and through the sale of the Vehicle, held out to the general public and to Plaintiff specifically, that its vehicles would conform with the qualities of same or similar vehicles and was fit for the purposes for which it was intended.

Plaintiff made use of the Vehicle as alleged herein, and relied on the express and implied warranties. Contrary to these warranties, the Vehicle was not fit for its intended use rendering it unreasonably dangerous.

Defendant's breach of warranties rendered the Vehicle unreasonably dangerous and was a proximate and producing cause of the fire and the resulting damage suffered by Plaintiff.

VIL RES IPSA LOQUITUR

Plaintiff cannot more specifically allege the acts of negligent design and manufacture on the part of Defendant FORD MOTOR COMPANY for the reason that facts in that regard are peculiarly within the knowledge of Defendant.

In this connection, Plaintiff will show that the character of the occurrence giving rise to this litigation is such that it would not have happened in the absence of negligence, and that the design and manufacture of the Vehicle was within the exclusive control of Defendant at the time the negligence probably occurred. Plaintiff has no means of ascertaining the method or manner in which the Vehicle was designed, manufactured, and/or tested.

In the alternative, and in the event Plaintiff is unable to prove specific acts of negligent design, manufacture, testing, and/or marketing, Plaintiff asserts and relies on the doctrine of Res Ipsa Loquitur.

PLAINTIFF'S ORIGINAL PETITION - PAGE 4 tx\250.21\pleastariginal.pet

IX. DAMAGES

As a result of Defendant FORD MOTOR COMPANY's negligence and its breach of express and implied warranties, Plaintiff sustained damage to his vehicle in at least the amount of \$13,246.05.

After allowing for all just and lawful offsets, payments, and credits, of which there have been none, Defendant continues to be indebted to Plaintiff in the amount of at least \$13,246.05.

Plaintiff bereby asserts his claim for reimbursement of damages sustained by him against Defendant FORD MOTOR COMPANY.

PRAYER

WHEREFORE, PREMISES CONSIDERED, Plaintiff, requests that Defendant FORD MOTOR COMPANY be cited to appear and answer herein, and that on final hearing, Plaintiff recovers:

- A judgment against Defendant for actual damages in the amounts stated herein or such amount within the minimum jurisdictional limits of this Court;
- A judgment against Defendant for pre- and post-judgment interest as allowed by law;
- 3. A judgment against Defendant for all attorney fees;
- A judgment against Defendant for court costs; and
- A judgment for such other and further relief, both general and specific, in equity and at law, to which Plaintiff may be justly entitled.

PLAINTIFF'S ORIGINAL PETITION - PAGE 5 at 250.21\(\phi\) load for ignal pet

Respectfully submitted,

THE CARPENTER LAW FIRM, P.C.

By

N. Scott Carpenter
State Bar No. 00790428
J. David Joyce
State Bar No. 24025465
Lakeside Commons
5045 Lorimar, Suite 280
Plano, Texas 75093
(972) 403-1133

Fax (972) 403-0311

ATTORNEYS FOR PLAINTIFF STATE FARM MUTUAL AUTO A/S/O

F1=Help F2=Addaction F7=Prev F8=Next

F5=CustomerList

F6=DealerInfo

1996 F-SERIES

NO MORE RECORDS AVAILABLE

ALC

Fl0=IssueDetail

F11=Menu F12=Return

OGDB079

02

SECHIOMA

Issue Detail

04/09/01 12:53:11

VIN:

1FTEF15Y5TI

1996 Year:

Model: F-SERIES

Owner Status±

SUBSECHENT

<u>wan.</u> 11/02/95

Mileage: 101000

Trmt:

Name:

VLC

Case:

662582239

Hon Ph: Day Ph:

Symptom:

Reason:

LEGAL - INSURANCE COMPANY SETTLEMENT

Dealer:

Issue Type: 02

Issue Status: C

INFORMATION

CLOSED

CAN Court: CAN Award: Legal Issue Type: MORSII Contact: Y

A/C DATE Origin Description

08/11/99 CACI38 ADVISE CUST THAT YOUR INSURANCE COMPANY MAY SUBROGATE

F1=Help F2=AddAction F7=Prev F8=Next

F4=ActionDetail

F6=DealerInfo

MO MORE RECORDS AVAILABLE

F9=V1ewMOR5II

F11=Menu

F12=Return

OGDB079

==> VIN:

1FTEF15Y5TI

Year: 1996

Model: F-SERIES

Owner Statue:

CODOFORDAM

WSD: 11/02/95 Hm Ph:

Name: Trmt:

VLC

Case: 662582239

Day Ph:

Symptom Desc:

Reason Desc: LEGAL - INSURANCE COMPANY SETTLEMENT

Dealer:

Issue Type:

02 PH INFORMATION

Issue Status:

C CLOSED Odometer Reading: 101000 MI

Comm Type: Analyst:

PHONE CCHRIST

CURLINE CHRISTIE

Document Number:

Action Date: 08/11/99 Action Data:

Action Time:

18:21:01 EST

Origin Desc: US CONCERN CASE BASE

Action Desc; ADVISE CUST THAT YOUR INSURANCE COMPANY MAY SUBROGATE

Comments:

CUSTOMER SAYS: CUST SAYS HIS VEH WAS SITTING FOR 2 AND A H ALF DAYS AND HE SAYS VEH CAUGHT ON FIRE HE SAYS THE STARTER WAS ENGAGED HE SAYS AND THE VEH WAS MOVING TOWARDS THE HOUSE AND WENT UP IN FLAMES CUST SAYS THE TRANSMISSION IS AUTOMA TIC CUST SAYS ON AUGUST 1ST AT ABOUT 11:AM CENTRAL STANDARD

TIME THIS HAPPENED CUST SAYS THE FIRE DEPARTMENT CAME AND

F5=NextAction F6=ActionData

F2=AddAction F4=PrevAction

F9-PrevComments F10-NextComments F11-Menu F12-Return F13-ESP

MORE COMMENTS AVAILABLE

OGDB079

programme and the second

1FTEF15Y5T1 Year: 1996 Model: F-SERIES

Case:

VIN: Owner Status: SUBSECUENT WSD: 11/02/95

Name:

ATC

Hm Ph: 662582239 Day Ph:

Trmt: Symptom Desc:

Reason Desc: LEGAL - INSURANCE COMPANY SETTLEMENT

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Dealer: INFORMATION Isaue Type: 02

Comm Type: Analyst:

CCHRIST

PHONE CURLINE CHRISTIE Issue Status: C CLOSED Odometer Reading: 101000 MI

Document Number:

Action Time:

Action Date: 08/11/99 Action Date:

Origin Desc: US CONCERN CASE BASE

Comments:

Action Desc: ADVISE CUST THAT YOUR INSURANCE COMPANY MAY SUBROGATE

TIME THIS HAPPENED CUST SAYS THE FIRE DEPARTMENT CAME AND SPECULATED THE STARTER SOLENOID WAS THE CONCERN REASON THE VEH CAUGHT ON FIRE. CUST SAYS THE VEH WAS TOTALLED AND INSU RANCE PAY OUT A CLAIM TO HIM . CUST SAYS HIS INSURANCE CARR IER IS STATE FARM. CUST SAYS HE WAS TOLD TO CALL US TO REPO

RT THE INCIDENT. PER CUSTOMER, DEALER SAYS: NONE CAC ADV

F2=AddAction F4=PrevAction

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MORE COMMUTS AVAILABLE

OGDB079

18:21:01 EST

Action Detail 04/09/01 12:53:31 SECHADMA

--> VIN:

Model: F-SERIES 1FTEF15Y5TL Year: 1996

Owner Status: <u>SUBSECUENT</u> WSD: 11/02/95

Name:

Ha Ph;

Trmt: VLC Case: 662582239

Symptom Desc:

Reason Desc: LEGAL - INSURANCE COMPANY SETTLEMENT

Dealer:

Issue Type: 02 INFORMATION Issue Status: C CLOSED Odometer Reading: 101000 MI Comm Type: PH PHONE

CCHRIST CURLINE CHRISTIE Document Number: Analyst:

Action Date: 08/11/99 Action Data: Action Time: 18:21:01 EST

Origin Desc: US CONCERN CASE BASE

Action Desc: ADVISE CUST THAT YOUR INSURANCE COMPANY MAY SUBROGATE

Comments: RT THE INCIDENT. PER CUSTOMER, DEALER SAYS:

> ISED: - REFER TO INSURANCE COMPANY (INSURANCE CO. HAS THE R IGHT TO SUBROGATE FORD) - UNABLE TO INVESTIGATE VEHICLE AS

Day Ph:

REPAIRS HAVE BEEN PERFORMED INFERENCE CASE ID: 21

F2=AddAction F4=PrevAction F5=NextAction F6=ActionData F1=Help F9=PrevComments F10=NextComments F11=Menu F12=Return F13=ESP

NO MORE COMMENTS AVAILABLE OGDB079 SECHMOMA Action Detail 04/09/01 15:35:49

VIN:

1FTEF1575TL

Year: 1996 Model: F-SERIES

Name:

-->

Trat:

Contact: 106463110

Symptom:

301000,304000

Reason:

01 ,D100,CL

Dealer:

F52014

lasue Type: Comm Type:

6 М LEE JARMON FORD INC INFO

MAIL **MEMENAS**

Issue Status: 2 CLOSED Odometer Reading: 002840 MI

Analyst:

6747VM Action Date: 01/17/96 Document Number: Action Data:

Action Time: 13:27:44 EST

Origin Desc: GO

Action Desc: Comments:

***OWNER APPRECIATION CERTIFICATE**

STEVE FARMER CSM DALLAS

BRAKES, SUSPENSION ATTN: BRIAN HUTH

F1=Help

F2=ActionData F4=PrevAction F5=NextAction F9=PrevComments F12=Return F13=PrevContact F14=NextContact

Ν

F10-NextComments F11-Menu NO MORE COMMENTS AVAILABLE

OGD8079

SFCHMCMA Action Detail 04/09/01 15:35:56

VIN: 1FTEF1575TI Year: 1996 Model: F-SERIES

Name:
Trmt: Contact: 106463110

Symptom: 301000,304000 Reason: 01 ,D100,CL

Dealer: F52014 LEE JARMON FORD INC

Issue Type: 6 INFO Issue Status: 2 CLOSED Comm Type: M MAIL Odometer Reading: 002840 MI

Analyst: 6747VM TREMONTI Document Number:
Action Date: 02/13/96 Action Data: N

Action Time: 18:50;19 EST

Origin Desc: GO Action Desc:

Comments: THIS IS THE CLOSING COMMENT

CERTIFICATE REDEEMED

1995 F-SERIES DEC 14, 1995

LEE JARMON FORD 52A014

F1=Help F2=ActionData F4=PrevAction F5=NextAction F9=PrevComments F10=NextComments F11=Menu F12=Return F13=PrevContact F14=NextContact

NO MORE COMMENTS AVAILABLE OGDB079

THE CARPENTER LAW FIRM, P.C.

Attorneys and Counselors at Law

777 EAST 15TH STREET Sume 203 PLANO, TEXAS 75074 (972) 423-6564 Fax (972) 423-8327

E-MAIL: CARPENTERLAWFIRM@AOL.COM

SHIRLEY M. WEAVER LECIAL ASSISTANT

January 11, 2000

VIA CM-RRR NO. 2,467,210,928 Ms. Jennifer Savage - Claims Analyst Ford Motor Company Parkland Towers West, Suite 400 Three Parklane Boulevard Dearborn, Michigan 48126-2568

Re:

N. SCOTT CARPENTER

ATTORNEY - MEIRATOR

Insured:

Vehicle:

1996 Ford F150 Pickup (the "Vehicle")

VIN#:

IFTEFISYSTI

Date of Loss: August 1, 1999

State Farm Mutual Automobile Insurance

Our Claim No: 43-R310-320

Dear Ms. Savage:

Please be advised that the undersigned attorney has been retained by State Farm Mutual Automobile Insurance Company ("State Farm") to pursue collection of all damages incurred by State Farm in connection with the fire that damaged the Vehicle.

I am in receipt of your September 2, 1999 letter to Teresa Lapinskie, wherein you requested additional information regarding the above-referenced claim. I have enclosed the information requested.

According to the information I have received, and based upon the conclusions reached in State Farm's investigation, Ford Motor Company is legally responsible for all the damages sustained to the vehicle and incurred by Mr. Pruitt as a result of a fire that damaged their vehicle.

According to the fire investigator's report, it appears that the fire started within the left rear portion of the engine compartment and it was a result of an electrical failure occurring in the brake pressure switch or the wiring to the brake pressure switch.

State Farm has attempted to resolve this matter with you in an amicable and reasonable manner. As of this date, Ford Motor Company has not accepted liability concerning this subrogation Ford demand letter January 11, 2000 Page 2

claim. Consequently, I have been retained to pursue this matter, including filing suit, if necessary, in an effort to finally resolve this claim.

State Farm's subrogation claim amounts to \$13,246.05.

If you desire to settle this claim without resort to litigation, please contact me within ten (10) days from your receipt of this letter. Failing such, I have been authorized to file suit.

Very touly yours.

N. Scott Carpenter

NSC/snw c:\250.21\con\demasd.ftr

ec: Peen Davis

Sente Farm Auto (Via Famimile)

REQUESTED INFORMATION FROM BILL PRUTTT

Answer to Question No. 2:

The truck had been sitting, without being started or moved, from Friday night at about 8:30 p.m. At approximately 10:45 a.m. Sunday morning, someone was knocking at my front door. When I answered the door, I was told my truck was on fire.

I told my wife to call the fire department and I went out to look at the truck. I then went back into the house to get the keys, unlocked the passenger door, knocked it out of gear, and put on the emergency brake. I proceeded to get out and raise the bood and put water on the engine. The fire department arrived and finished putting out the fire.

The next day, I had the truck towed to Lee Jarmon Ford Dealership, when it had been purchased. I called my insurance company.

Answer to Question No. 3:

Please see the attached.

Answer to Question No. 6:

Mileage was somewhere in the vicinity of 100,000 and 103,000 miles. I don't know the exact mileage.

Answer to Question No. 7:

Photographs are attached to the report by Investigative Consultants, Inc. Color photographs will be provided as soon as they are available,

Answer to Question No. 10:

Please see the attached report by Investigative Consultants, Inc.

Answer to Question No. 11:

Please see the attached report by Investigative Consultants, Inc.

Answer to Question No. 12:

· It was totaled.

Answer to Ouestion No. 13:

Copart

information

January 11, 2000 Page 2

Answer to Question No. 14:

Please see the attached.

Answer to Question No. 15:

The truck was tuned up at 62,000 miles and the oil was changed every 3,000 to 5,000 miles.

Answer to Question No. 16:

A camper shell was put on the truck bed, a bug shield added to the front on the hood, and a trailer hitch.

Answer to Question No. 24:

The truck was purchased new from Lee Jarmon Ford, in October of 1996.

CARROLLTON

AUG 1 7 1999

SERVICE CENTER

2PTF PAGE NO.0001 FBJC FAD2 08-13-1999 14:23

Grand Prairie Fire Dept.

FD 10; Del714	DE 20ERT: 9300574		EXP MU.: 000		C-DATE: OH-OL-17	173	ASSESTIMATE ON TRANSPORTE
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PRIM SIT: Vehicle fire			- 13				
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INCIDENT ADDRESS: MANAGEMENT			IIP CODE:	OCCP HARE:			
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DEPEN APOR:					ST: TX		2P:
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STAFFING; 12	ENGINE: 3			TRICK: 1		OTHER: 2	
SECTION 8 - COMPLETE IP							
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SECTION C - COMPLETE FOR COMPLEX: Res(dentia) due			- 4 l	NOO TYPE: Autom	obile		- 11
REA CRIGIN: Engine area, running year, wheel - 83			- 83	EQUIP CHA: Fixed wiring			- 41
FION HEAT! Heat from Ele	et enriet arcino ou		- 20	NATERIAL TYPE:	Maluvinul (PUC)		- 43
COM HEAT: Heat from Elect equip; arcing ov - 20 MATERIAL PODA: Electrical wire, cable insulatio - 61				METHOD EXT: Makeshift alds			- 1
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SECTION D - COMPLETE 200	STRUME FIRE						
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NPTF PAGE NO.0002 FDJC EAD2 08-13-1999 14:23

EDID: 84714

DICTORNT: 99005748

Grand Prairie Fire Dept. EXP WO.; 000

DKC-DATE: 08-01-1999

VERSION: ORIGINAL

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YEAR: 95

MAKE: EDBO

H09EL: £150

SERIAL NO.: LETEFISYFILAL VER LEC NO.: TXXY10140

EDE BOUTHERT DINGLIED

YEAR: 96

HAKE: EURO

MODEL: F150

SERIAL HO.: IFTEFISYFTLAN



INVESTIGATIVE CONSULTANTS, INC.

CAUSE & ORIGIN REPORT

ICI FILE # 99-08-0288 CLAIM #

PREPARED FOR:

STATE FARM INSURANCE COMPANY REQUESTOR: TRESA PARKER

PREPARED BY:

DAVID J. BRISTOW FIRE INVESTIGATOR

All information contained within this report is privileged and confidential: Reports are furnished to our clients only, and release of any and all information contained within them is the sole responsibility of the client.

INVESTIGATIVE CONSULTANTS, INC. 2205 W. DIVISION, SUITE #G-3 ARLINGTON, TEXAS 76012 METRO (817) 469-1848 LOCAL (817) 459-4922

NAME: CLAIM #

ICI#: 99-08-0288

DATE OF LOSS: 8-01-99

VEHICLE LOCATION: CROSBY ROAD & I-35 CARROLLTON, TEXAS TYPE OF INVESTIGATION:

CAUSE & ORIGIN ACCOUNT #: 155

REPORT DATED: 8-18-99

REQUESTOR: TRESA PARKER

PHONE #: (972) 742-2623

REQUEST: The investigation was authorized on 8-03-99 by Ms. Tresa Parker, a claims representative with State Farm Insurance. The purpose of this investigation was to determine the cause and origin of a fire that occurred on 8-01-99 in a 1996 Ford, F-150, pickup.

ENCLOSURES:

- Copy of Recall Information from the NHTSA
- 2. Photographic Documentation

PERSONS CONTACTED:

1. The Insured

PROPERTY DESCRIPTION: The insured property consisted of a 1996 Ford, F-150, pickup. At the time of the fire scene examination, the vehicle was bearing Texas license plate number NY0-140. The VIN, located on the driver's side door post was 1FTEF15Y5TL.

VEXICLE EXAMINATION: The vehicle examination commenced on 8-04-99 at approximately 10:00 a.m. The investigation was conducted at the Lee Jarmon Ford Motor Dealership, located at Crosby Road & I-35 in Carrollton, Texas.

An exterior examination of the vehicle revealed only one small area of fire damage to the painted surfaces of the vehicle. This area encompassed the left rear portion of the hood adjacent to the windshield. The remainder of the painted surfaces as well as the lights, lenses and chrome components of the vehicle were in good condition.

An inspection of the window glass revealed no evidence of heat fracturing and no indications that flames had extended through any of the windows. The front windshield



was slightly sooted but most of the soot was on the exterior of the window glass. The tires and wheels were examined finding all of them to be inflated and no fire damage was noted. The cargo area, as shown in photograph #5, was in good condition and no evidence of fire damage was noted.

An impection of the undercarriage of the vehicle revealed no obvious areas of concentrated heat deterioration to the main frame or to the front suspension. However, there was some melted plastic that had fallen from the upper left rear portion of the engine compartment and adhered to some of the lower components of the engine.

An inspection of the passenger compartment revealed no indications that flames had extended through the fire wall area into the passenger compartment. As shown in photograph #7, the upholstery as well as the instrument panel area was not severely scoted nor was there any damage noted as a result of the fire. During the examination of the instrument panel area there was no evidence of electrical faulting in the instrument panel wiring nor any indications that internal overheating of the wiring had occurred.

While inspecting the fuse block assembly, one 15 amp fuse (fuse #8) on the fuse block was found to be in the BLOWN position. This particular fuse protected some lighting circuits in the engine compartment, as well as the passenger compartment.

An examination of the engine compartment revealed the area of most fire damage had occurred in the left rear portion of the engine compartment. As shown in photograph #10, the fire damage to the underside of the hood area was concentrated in the general vicinity of where the brake fluid reservoir was positioned. A large area of the painted surfaces of the underside of the hood was consumed and the metal had began to oxidize. The rubber seal around the rear portion of the hood was also combusted, however, the flame extension was minimal throughout this area. The remainder of the belts, hoses and combustible fluids within the engine compartment were in relatively good condition with the exception of those located near the master cylinder brake fluid reservoir.

An inspection of the electrical circuitry revealed the battery was in relatively good condition as well as the battery cables. As shown in photograph #14, there was no evidence of arcing in the battery cable connections in either the positive or negative terminal connections. During the examination of the wiring harness throughout the engine compartment the majority of damage was confined to the left rear portion of the engine compartment. The wiring harness in the right side as well as the right rear portion of the engine compartment was in relatively good condition with only slight melting to the wiring loom. The power distribution center, as shown in photograph #15, was examined finding the casing was melted and a portion of the cover to the power distribution box had adhered to some of the fuses. The melted plastic was removed and



the fuses were examined. The examination of the fuses revealed that two fuses were found to be in the BLOWN position. There was a 60 amp fuse and a 30 amp fuse, as shown in photograph #16, that were OPEN. Due to the fact that the fuse identification plate for the power distribution box was melted, no determination could be made as to the specific components that these two fuses protected.

An inspection of the fuel rail assembly revealed some slight damage to some rabber variaum hoses, especially on the left side of the engine compartment. However, the remainder of the fuel system was in relatively good condition. The air filter assembly housing and vent tube were slightly melted and the burn patterns indicated that the flames had extended from near the area of the brake fluid reservoir. As shown in photographs #17 and #18, the entire plastic container of the brake fluid reservoir was melted and the contents were consumed in the fire. The burn patterns noted within this area indicated that the fire had originated within this general area.

While examining this particular area, as shown in photographs #18 and #19, the brake pressure switch mounted to the master cylinder was fire damaged and there was evidence of some internal heating in the stab blade connections of the brake pressure switch cover cap. An examination of the two remaining stab blade connections for the brake pressure switch cover cap was conducted finding one of the male stab blade connections had electrically faulted and burned in two, as shown in photographs #22 and #23. The two stranded wire conductors supplying power to the brake pressure switch, as shown in photograph #22, also exhibited evidence of electrical faulting on one of the conductors.

The brake pressure switch wiring was examined as it was routed from the brake pressure switch and entered into the main wiring harness. The burn patterns indicated that an electrical fault had occurred in the brake pressure switch and as the wiring faulted within the main trunk of the wiring harness it melted the insulation from other conductors and other electrical faults had occurred. The wiring bundle was partially separated to expose the various electrical faulting. After separating some of the wiring, the two stranded wire conductors routed to the brake pressure switch was found to have had another area of faulting that would have been in the main trunk of the wiring harness. As shown in photograph #27, some of the stranded wire conductor to the brake pressure switch had electrically faulted and melted in two. As shown in photographs #28 and #29, a large section of stranded wire conductors had electrically faulted and melted into some of the other circuitry in the main section of the wiring harness. The burn patterns and combustion effects poted within this area indicated that as the failure occurred in the brake pressure switch and as the insulation was consumed on the two conductors it also ignited the wiring loom and insulation of the main wiring harness. This would also energize the other circuits and allow the electrical faulting in the other circuits to occur.



The brake pressure switch was well secured, as well as one of the stab blade connections was still attached to the brake pressure switch. These components were not removed in order for Ford Motor Company to have an opportunity to examine the vehicle as it would have been found in its post fire condition. However, one of the stab blade connections that was loose, was removed, photographed and placed back into the pressure switch cap. These components were then sealed in a plastic bag.

During the course of the examination, the engine oil level was examined finding it to be slightly over full. However, it would not be to the extent that it would damage the engine. The oil appeared to be relatively clean.

During the course of the investigation, interviews were conducted with the insured
relayed the following information that on Friday afternoon,
July 30, 1999, he parked the vehicle at approximately 6:30 p.m. He stated that the vehicle was not driven nor had anyone been in the vehicle until the fire was discovered
at approximately 10:30 to 11:00 a.m. on 8-01-99.
granddaughter were in his residence playing cards when a neighbor came to his house
and told him that his vehicle was on fire.
smoke emitting from the engine compartment area. He stated he went to the vehicle and could see the main body of smoke was concentrated in the left rear portion of the engine.
During the excitement of the fire, he had forgotten the keys to the vehicle and sent his
granddaughter into the residence to recover them. During the time that he was waiting
for his granddaughter to bring the keys stated that he heard the starter engage and the vehicle began to move due to the fact that it was in gear.
stated that he had some bricks lying close to the house and began to put the
bricks under the tires to stop the vehicle from running into his garage door. He stated
that neither he nor his neighbor, in their initial discovery of the fire, had noted that the
starter was engaged prior to coming coming outside.
stated that after receiving the keys from his granddaughter, he unlocked the vehicle and activated the emergency parking brake and the vehicle stopped.
stated that when he pulled the hood latch, and opened the hood, he noticed that the fire
was confined around the area of the brake fluid reservoir, and the plastic brake fluid
reservoir had already melted prior to opening the hood. Section 2 stated he then used a garden hose and extinguished the fire prior to the fire department arriving.
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During the course of the interview. I asked the bad any recent maintenance
conducted on the vehicle. Stated that he had not, other than an oil and oil
filter change approximately 1 month prior to the fire. He stated approximately 4 months ago he had an exterior sensor plate replaced in the top part of the engine compartment.
-0



however, this was not involved in the fire. Mr. Pruitt stated that he has had no maintenance preformed on the brake system since he has owned the vehicle. He stated that the last time that he had driven the vehicle, on 7-30-99, that the vehicle had been operating properly with the exception of an engine check light that was on stated that the engine check light had been on for sometime and he had it examined at a dealership and they advised him that this check light was some type of oxygen sensor in the exhaust system and there was nothing major with the engine.

CONCLUSION: In conclusion, it is my opinion that this fire event originated within the left rear portion of the engine compartment. Furthermore, it is my opinion that this fire was the result of an electrical failure occurring in the brake pressure switch or the wiring to the brake pressure switch. As the electrical faulting occurred within the wiring to the brake pressure switch it ignited the insulation of the conductors as well as igniting the main portion of the wiring harness. As of this report date, the brake pressure switch has not been disassembled to examine the interior components of the brake pressure switch cover cap.

INVESTIGATION CONDUCTED BY:

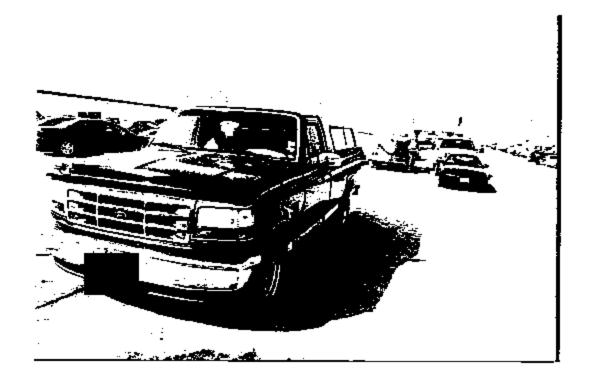
David J. Bristow Fire Investigator

DJB/wm

PHOTOGRAPH DOCUMENTATION

PHOTO #1: Shows an exterior view of the left rear portion of the vehicle. Note the only painted surfaces of the vehicle that was damage was in the left rear portion of the bood.

PHOTO #2: Shows a view of the VIN plate located on the driver's side door post.



P235/75R15XL TIRES P235/75R15X:
15X7.5J RINS 15X7.5J
AT 35 PSI COLD AT 41 PS:
THIS VEHICLE CONFORMS TO ALL APPLICABLE FEETL WITH MANUFACTURE SHOWN ABOVE.

VIM: 1FTEF15Y5TL
TYPE: TRUCK

1049

EXTERIOR PAINT COLORS
133 B 764 M 19

#2

PHOTO #3: Shows an exterior view of the left rear portion of the vehicle. PHOTO #4: Shows an exterior view of the right rear portion of the vehicle. Note there was no fire damage noted in this area.





#4

PHOTO #5: Shows a view of the cargo area. Note there was no fire damage noted and no evidence of heavy sooting.

PHOTO #6: Shows a view of the right front portion of the vehicle.









PHOTO #7: Shows a view of the passenger compartment taken from the left side of the vehicle. Note there were no indications that flames had extended through the fire wall area. PHOTO #8: Shows a view of the fuse block assembly during the examination. Note the 15 amp fuse, #8 was found to be in the BLOWN position.

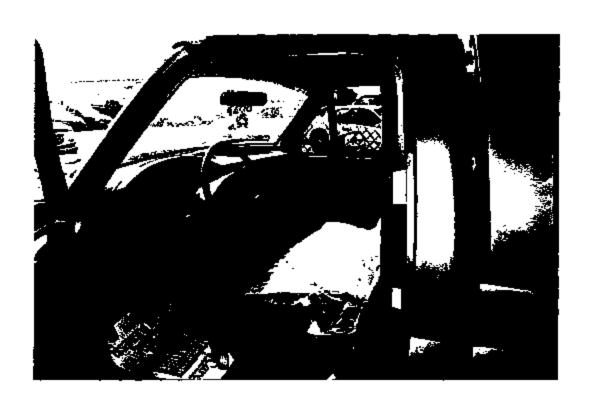
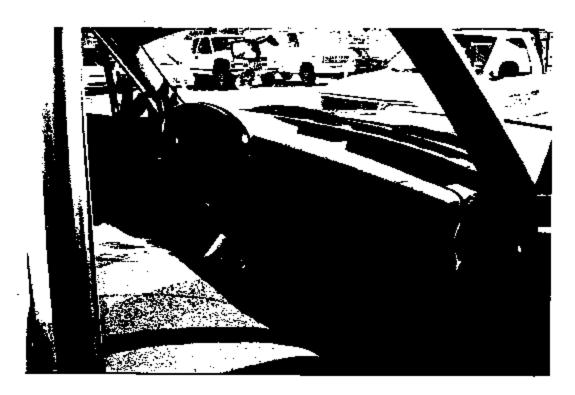
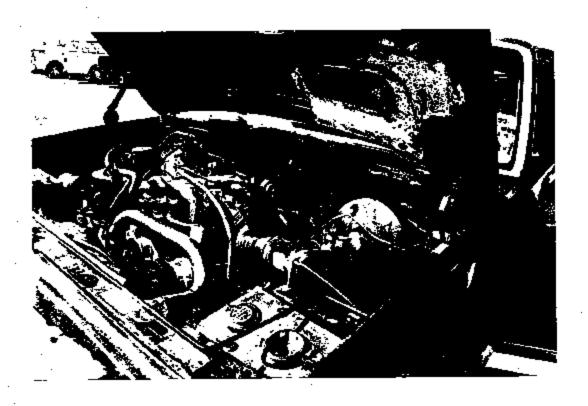




PHOTO 49: Shows a view of the passenger compartment taken from the right side of the vehicle. Note there were no indications of fire damage to the instrument panel area or windshield.

PHOTO #10: Shows a view of the left side of the engine compartment. Note in this photograph the combustion to the paint of the underside of the hood, as well as the combustion of the insulation wiring to the engine courtesy lamp. Note there were no fault conditions noted to the wiring to the courtesy lamp.



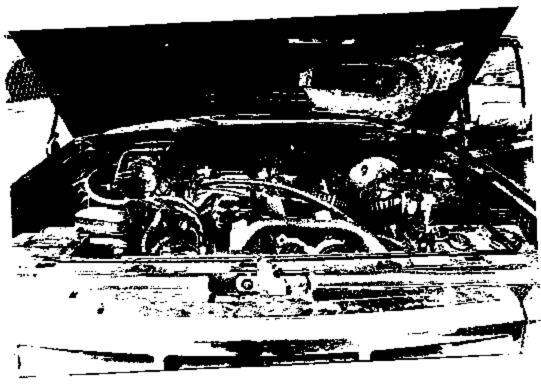


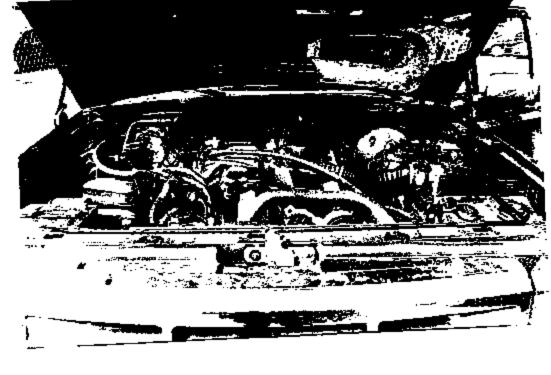
#10

#9

PHOTO #11: Shows a frontal view of the engine compartment which shows the main area of fire damage was in the left rear. Note there was a slight amount of heat extension across the top of the engine.

PHOTO #12: Shows a view of the right side of the engine compartment. Note most of the hoses and belts in this area were in relatively good condition,





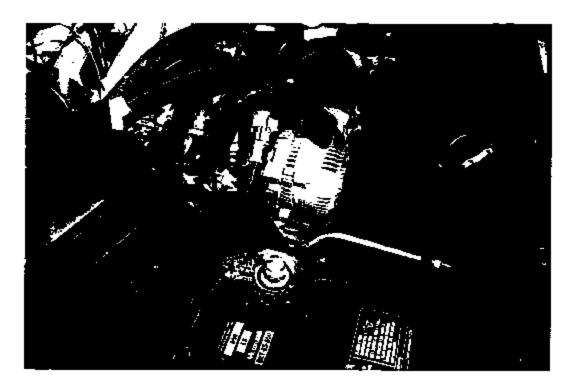
#12

#11



PHOTO #13: Shows a view of the battery and alternator. Note the alternator wiring was in good condition and no evidence of overheating was noted. Note the battery casing was not severely fire damaged.

PHOTO #14: Shows a view of the positive and negative battery terminal connections. Note there was no evidence of electrical faulting in either connection.



#13



#14

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