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RETURN DATE: NOVEMBER 2, 2004 SUPERIOR COURT J.D. OF LITCHFIELD VS AT LITCHFIELD FORD MOTOR COMPANY **OCTOBER 8, 2004** COMPLAINT 1. The plaintiff, brings this action as subrogee of the plaintiff, At all times mentioned herein the plaintiff insured a 1996 Ford Bronco; said motor vehicle being owned by the plaintiff, I At all times mentioned herein, the defendant, Ford Motor Company, was a corporation duly qualified and licensed to do business in the State of Connecticut, and is and was at all times mentioned in this complaint, engaged in the manufacturing and/or distribution for sale Ford Bronco motor vehicles. 4. On or about July 5, 2002, the plaintiff, Francis Dauphinais, was the owner of a 1996 Ford Bronco, VIN #: 1FMEU15H9TL aid motor vehicle being manufactured and/or distributed for sale by the defendant, Ford Motor Company. On or about July 5, 2002, the plaintiff's,

was parked at 1345 Bantam Road in Bantam, Connecticut when said motor vehicle

caught fire, which fire damaged the plaintiff's motor vehicle in the amount of \$11,892.28.

- The fire in the plaintiff's 1996 Ford Bronco was caused by a defective relay located within the power distribution panel.
- 7. The defendant, Ford Motor Company, is liable and legally responsible to the plaintiff for the damages to the plaintiff's motor vehicle as referenced hereinabove in one or more of the following respects:
- a. in that the defendant, its agent(s), servant(s) and/or employee(s) failed to warn or instruct the plaintiff that the plaintiff's Ford Bronco had a defective relay located in the power distribution panel;
- b. in that the defendant, its agent(s), servant(s) and/or employee(s) misrepresented to the plaintiff and the general public that the Ford Bronco in question was safe for use by the public;
- c. in that the defendant, its agent(s), servant(s) and/or employee(s) failed to disclose to
 the plaintiff and the general public the dangerous propensities of said Ford Bronco due to
 a defective relay located in the power distribution panel;
- d. In that the defendant, its agent(s), servant(s) and/or employee(s) breached an implied warranty of merchantability in that said Ford Bronco was not of merchantable quality and fit for its intended purpose and/or use;
- e. In that the defendant, its agent(s), servant(s) and/or employee(s) breached its.
 express warranties that said Ford Bronco was safe and effective for its intended use;
- f. in that the defendant, its agent(s), servant(s) and/or employee(s) failed to effectuate, a recall of the plaintiff's Ford Bronco so as to replace/repair the defective relay located in the power distribution panel.

8. The Ford Bronco in question was not altered or modified in any way by the plaintiff or any third party from the condition in which it was manufactured and/or sold by the defendant.

WHEREFORE, the plaintiffs claim money damages.

PLAINTIFFS,

BY

Donald P. Cianci Their Attorney

CONNECTION THAREHAL HARTFORD COUNTY

DOMALO P. CIANCI ATTORNEY AT LAW

CLAIM FOR RELIEF

The amount of damages claimed in the foregoing matter are more than \$2,500.00 and are not more than \$15,000.00, exclusive of legal interest and costs.

PLAINTIFFS.

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Donald P. Cianci Their Attorney

> MICHAEL MITH MICHAELT MARSHAL CONNECTICUT MARSHAL HARTFORD COUNTY

DONALD P. CIANCI ATTORNEY AT LAW E005-005-LC-7440



Certified Meil # 7001 2510 0005 8798 8405.

August 6, 2004

Ford Motor Company Parklane Towers West, Suite 300 3 Parklane Blvd Dearborn, MI 48126-2568

RE:

Claim:#:

Our Insured:

Loss Date:

Amt. of Claim: \$11842.78

7/5/02

FORD MOTOR COMPANY RECEIVED CLAIMS UNIT

AUG 1 6 2004

OFFICE OF THE GENERAL COUNSEL

RECEIVED AUG 1 2 2004

Jen

To Whom It May Concern:

The above noted subrogation claim has been identified as a product liability loss. We paid our insured for their loss and are looking to you for reimbursement. Should you or your carrier need more information, please call or write me. Please remit payment to Alistate Payment Processing Center, Attn: Subro Cash, PO Box 227257, Dallas, TX 75222-7257. Please include our claim number.

Complete description of the incident: Fire developed due to an electrical malfunction of a relay in the power distribution panel. The vehicle had been parked for around 12 hours.

Our statement of defect: Strict Liability

Location of evidence: Copart, New Britain, CT 06051

Manufacturer: Ford Model: Bronco Year: 1996

VIN: 1FMEU15H9TL

The following information is attached:

Check copy and supporting paperwork

Fire report

Title

C&O report and photos

Please acknowledge receipt of this claim and your position regarding payment of our damages within 30 days.

Sîncerely.

David Laughlin, SCLA

Subrogation Senior Service Representative

		
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TO

Farmington, CT

ATTENTION Debra Perry

DATE August 1, 2002

VEHICLE ANALYSIS - SDL# C27106.1

FILE# 3963107019

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VEHICLE 1996 Ford Bronco

VIN

VIN 1FMEU15H9TI

ODOMETER Burned

DATE OF LOSS July 5, 2002

Background

The insured's 1996 Ford Bronco was parked in the driveway at his home at the time of the fire. The vehicle had been driven approximately ¼ of a mile that day at approximately 12 p.m., which is 12 hours prior to the discovery of the fire. The insured had stopped at a convenience store and topped off the fuel tank with gas because they were planning a trip the following day.

At approximately 12 a.m., the insured's wife heard a popping noise coming from the driveway. As she looked out the window, she discovered that the Bronco was on fire. The insured attempted to extinguish the fire with a garden hose, while his wife called the fire department. Fire department personnel arrived shortly after the call and extinguished the fire. The insured is the original owner of the vehicle and he advised us of no prior problems regarding the electrical or mechanical operation of the vehicle. The insured did state that approximately one year ago he had problems with the cruise control, which was fixed by a garage. The vehicle had approximately 106, 000 miles at the time of the fire.

Objective

Inspect the Ford Bronco and determine the origin and cause of the fire.

DATE INSPECTED July 17, 2002

LOCATION Copart, New Britain, CT

DETAILED FINDINGS

Vehicle Equipment

YEAR 1996

MAKE Ford

MODEL Bronco

BODY 2-door

ENGINE 5.0 liter, fuel injected V8 engine, mounted inline

TRANSMIBSION

Automatic transmission with 4-wheel drive

FEATURES Air conditioning, cruise control, alloy wheels, power windows, power locks,

power seats, power mirrors, stereo/cassette radio, fabric upholstery, front

bucket seats, rear bench seat, tilt steering column assembly

AFTERMARKET None

Cosmetic Condition Prior to Loss

The Ford Bronco has body-on-frame construction. An examination of the frame and body panels revealed no evidence of prior collision repairs or repainting. The Bronco appeared to have the original painted finish. There was no old, unrelated damage to the interior or exterior of the vehicle. The Bronco was in good cosmetic condition at the time of the fire.

Burn Pattern Analysis

Burn patterns appearing on the exterior of the Bronco consist of scorching to the hood and fenders. The patterns show the fire originated in the engine compartment. The fire began to progress into the dash assembly and the passenger compartment at a later stage. Both front tires were scorched but the front suspension was not burned. There was a higher degree of scorching to the left side of the bood and left fender. The fire progressed into the passenger compartment of the vehicle through the heater ducts and openings in the firewall bulkhead. This later stage of fire progression resulted in the ignition of the dashboard, which allowed the buildup of smoke and soot throughout the passenger compartment of the vehicle.

Within the engine compartment, the Bronco is equipped with a fact injected V8 engine. Burn patterns within the engine compartment consist of scorching and melting to plastics and other combustible materials located throughout the compartment. The fire burned in the upper region and progressed to the lower region. The highest consumption of materials and the most extensive scorching of metal components occurred in the left side of the engine compartment, particularly in the left rear and left center of the engine compartment. The burn patterns in the engine compartment were not consistent with a fire caused by the ignition of gasoline leaking from any parts of the fixel system.

The battery and alternator were located on the right side of the engine compartment. A cable extends to the power distribution panel located on the left side inner fender panel of the engine compartment. Our investigation determined that the most destruction was at the location of the power distribution panel. The power distribution panel was melted and all relays showed signs of heat damage. One relay showed signs of internal heat in the panel, and more destruction than the remaining relays or fuses.

Fire Origin and Cause

The origin of the fire was in the left side of the engine compartment. The fire was caused by the overheating and ignition of the plastic power distribution panel due to a defective relay. The fire in the Bronco was caused by an electrical malfunction and was accidental in nature. The fire was not caused by negligence of the operator of the vehicle.

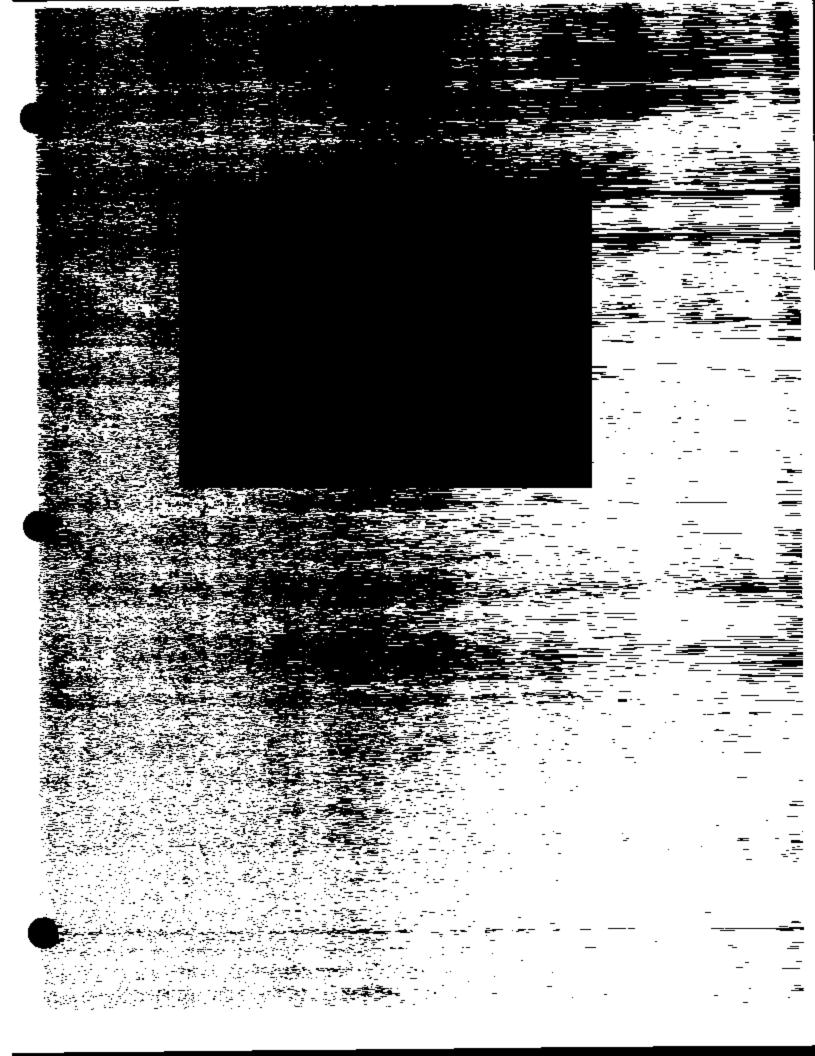
Mechanical Condition

The engine could not be run due to the extent of fire damage. We rotated the crankshaft by hand, and the engine was not seized. There was no indication of broken internal components. The motor oil registered within the correct operating range on the dipstick and was not emulsified with engine coolant. The automatic transmission fluid registered on the dipstick and showed no signs of discoloration.

S. Dennis Lydos Fire Investigator

Raymond S. Sajdak Fire Investigator

RSS/slm



PROGRESSIVE

ब्रह्मकी **प्रतासक**ी (१९५५) (१८८८) वर्ग

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April 28, 2005

1221 West Boyston Elvif Stat. (7) Temps. FL 33667 5755 progressive.nom

Ford Motor Company Consumer Complaints Park lane Towers West, Suite 300 Dearborn, Michigan 48126

Ref: 2002 Ford F-150, Vehicle Fire

Vin # 1FTRX17W22N

Owner: (Tampa, Florida

Policy # Claim#

To whom it may concern,

Progressive Insurance is in the process of conducting a cause and origin on the aforementioned vehicle, belonging to our insured.

A preliminary investigation determined that while parked and unoccupied, our insured's vehicle caught fire in the engine compartment after having been parked for some time. The fire caused extensive damage and the vehicle is a total loss.

We are sending you this letter to advise you of our intent and to coordinate with you a date and time that is convenient for one of your representatives to be present at the inspection. Be advised that invasive exploration of the vehicle is in order to determine the precise cause.

Any items removed will be retained by our vendor, Advanced Engineering Associates; will be retained until such time as their investigative analysis is completed.

Please contact me by 04/28/05. If I do not hear from you by this date we will proceed with our examination.

Please contact me by telephone at your earliest convenience at 813-299-8171

Sincerely,

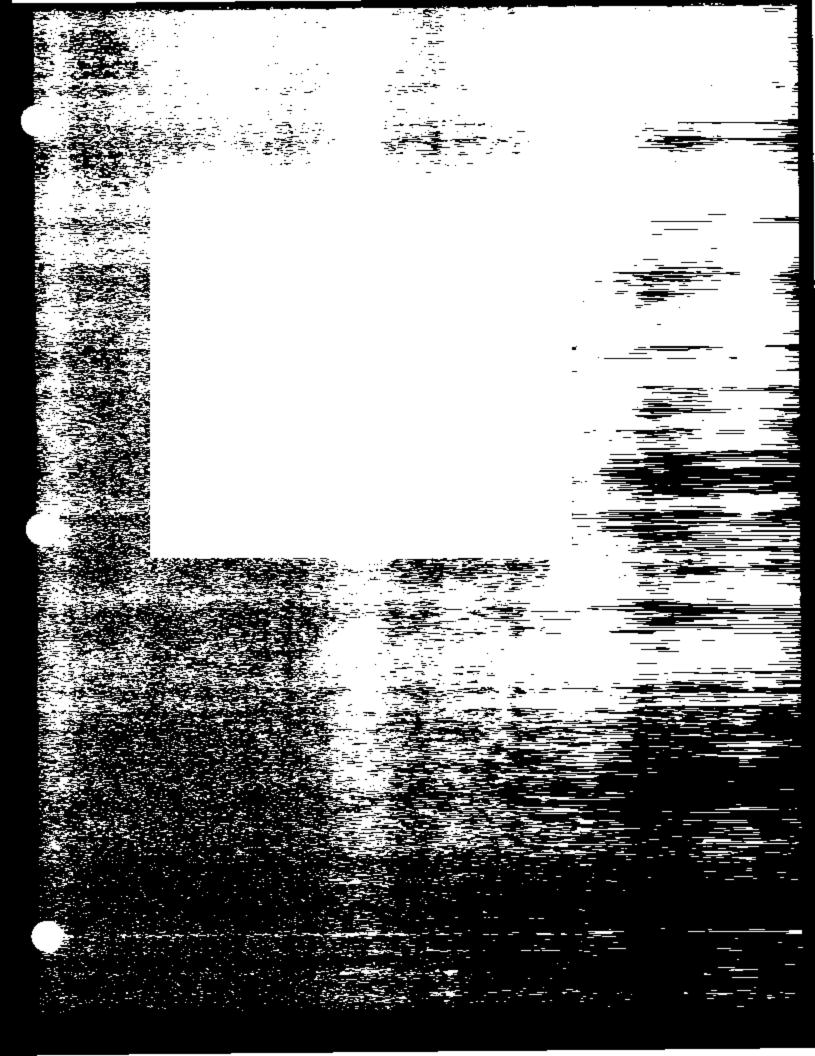
Dewayne Ward

Investigator, Special Investigations Unit

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Progressive Insurance

(813) 299-8171



STATE OF MICHIGAN

IN THE CIRCUIT COURT FOR THE COUNTY OF WAYNE

Plaintiffs.

Case: 04-

NZ

V3.

HON.

FORD MOTOR COMPANY, a Delaware Corporation, PAT MILLIKEN FORD, INC., a Michigan Corporation, and FORD MOTOR CREDIT COMPANY, a Delaware Corporation, Jointly and Severally,

Defendants.

LIBLANG & ASSOCIATES DANI K. LIBLANG (P33713) MICHAEL J. CARELLI (P64248) Attorneys for Plaintiffs 260 East Brown Street, Suite 320 Birmingham, MI 48009 (248) 540-9270

COMPLAINT AND JURY DEMAND

There is no other civil action between these parties arising out of the same transaction or occurrence as alloged in this complaint pending in this court, nor has any such action been previously filed and dismissed or transferred after having been easigned to a judge, nor do I know of any other civil action, not between these parties, arising out of the same transaction or occurrence as alleged in this complaint that is either pending or was previously filed and dismissed, transferred, or otherwise disposed of after having been easigned to a judge in this court.

Plaintiffs by their attorneys, Liblang & Associates, complains against the above named Defendants as follows:

- Plaintiffs are residents of the City of Redford, Wayne County, Michigan.
- 2. Defendant, Ford Motor Company ("Manufacturer"), is a corporation authorized to do business in the State of Michigan and, at all times relevant hereto, was engaged in the manufacture, sale, distribution and/or importing of Ford motor vehicles and related equipment, with its registered office located in the City of Dearborn, Wayne County, Michigan.

- 3. Defendant, Pat Milliken Ford, Inc. ("Dealer"), is a corporation authorized to do business in the State of Michigan and, at all times relevant hereto, was and is an authorized Ford Motor Company dealer, engaged in the business of selling and servicing Ford motor vehicles in the City of Redford, Wayne County, Michigan.
- 4. Defendant, Ford Motor Credit Company ("Flatance Co."), is a corporation authorized to do business in the State of Michigan and, at all times relevant hereto, was engaged in the business of financing Ford motor vehicles, with its registered office located in the City of Dearborn, Wayne County, Michigan.
- On or about March 22, 2002, Plaintiffs purchased a new Ford Ranger Pickup Truck,
 VIN No. 1FTZR45312T. From the defendant dealer, which motor vehicle was manufactured,
 distributed and/or imported by the defendant manufacturer.
- 6. At the time of Plaintiffs' purchase, Plaintiffs executed a retail installment contract with the Defendant Dealer, which contract was assigned by Defendant Dealer to Defendant Finance Co., which contract contains the following language:

NOTICE: Any Holder of this Communer Credit Contract is subject to all chium and defenses which the debtor could assert against the seller of goods or services obtained pursuant hereto or with the proceeds hereof. Recovery hereunder by the debtor shall not exceed amounts paid by the debtor hereunder.

(a copy of said retail instalment contract is in the possession of Defendants).

- 7. Defendant Finance Company, as an assignee, is subject to all of Plaintiffs' claims and defenses against the defendant dealer and manufacturer arising out of the subject retail installment transaction, pursuant to MCLA 492.114a(b), 16 CFR 433, the Uniform Commercial Code, and the language of the subject finance contract, arising out of the above retail installment transaction.
- 8. At the time of delivery, the aforesaid vehicle was covered by Defendant Manufacturer's written express new vehicle warranty for a period of 3 years/36,000 miles, as well as an Extended Service Plan ("ESP") for a period of 60 months or 100,000 miles, whichever occurred first (a copy of the Service Contract is in the possession of Defendants).

- At all times relevant hereto, Defendant Dealer, as an "authorized Ford dealer," was an actual or apparent agent of Defendant Manufacturer for purposes of selling Ford motor vehicles and Ford Extended Service Plans.
- 10. On or about April 23, 2004, while the vehicle was still under the terms Defendant Manufacturer's express warranties and/or the subject service contract, the vehicle caught fire due to a defect or condition involving the transmission cooler, whereby fluid was expelled from the transmission cooler line onto hot surfaces of the exhaust manifold and underside, causing damage so severe as to render the vehicle a total loss.
- 11. Although given notice and an opportunity to repair or replace the subject vehicle pursuant to the terms of the express written warranty and/or service contract, Defendants have failed and/or refused to honor the written express warranty and/or the service contract.
- 12. This causes arises out of the defendants' negligence, misrepresentation, breaches of warranty and contract and violations of statutes, as hereinafter set forth.
 - 13. Plaintiffs seek damages in excess of \$25,000 and/or equitable relief.

COUNTI

BREACH OF WARRANTIES

- 14. Plaintiffs incorporate by reference all facts and allegations set forth in this complaint.
- Defendants are merchants with respect to motor vehicles under MCLA 440,2104.
- The aforementioned motor vehicle purchased by Plaintiffs was subject to implied warranties of merchantability under MCLA 440.2314.
- 17. Defendants, to induce said sale, also made certain express warranties and representations to Plaintiffs, both orally and in writing (including but not limited to service contracts) and through their advertising and conduct.
- 18. Said express and implied warranties and representations included, but were not limited to, the following:

- (a) Said vehicle was fit for the ordinary purposes of safe, reliable and attractive transportation;
- (b) Said vehicle was of good, sound and merchantable quality;
- (c) Said vehicle was free from defective parts and workmanship;
- (d) Said vehicle was so engineered and designed as to function without requiring unreasonable maintenance and repairs;
- (e) Said vehicle was capable of towing up to 5,600 gross vehicle weight;
- (f) In the event said vehicle was not free from defective parts or workmanship as set forth above, that Defendants would repair or replace same within a reasonable time and without cost to Plaintiffs.
- 19. Said vehicle was not as warranted and represented in that, on or about April 23, 2004, the vehicle cought fire and was rendered a total and has the vehicle has such other problems and/or defects as are reflected in the various repair orders, technical service bulletins, special service messages, recall documents and consumer complaints in possession of defendants.
- 20. As a result of the aforesaid defects or conditions, said vehicle has been rendered inoperable and cannot be reasonably relied on by Plaintiffs for the ordinary purpose of safe, comfortable, attractive and efficient transportation.
- 21. Plaintiffs have given Defendants reasonable opportunities to cure said defects and make the subject vehicle fit for its intended purpose but, Defendants have been unable and/or refused to do so within a reasonable time and without cost to Plaintiffs.
- 22. As a direct and proximate result of Defendants' various breaches of warranty, Plaintiffs have suffered damages, including but not limited to: repair costs, the cost and inconvenience of obtaining alternative transportation, wage loss, interest and sales tax, insurance, anxiety, embarransment, anger, fear, frustration, disappointment, worry, aggravation, inconvenience, and, Plaintiffs will suffer future damages, including but not limited to, the damages herein stated, car

rental, and diminished resale value of the subject vehicle, together with cost and atturney fees in attempting to obtain relief from Defendant's wrongful conduct.

WHEREFORE, Plaintiffs pray for judgment against Defendants, jointly and severally, as follows:

- A. Money damages in whatever amount above \$25,000, Plaintiffs are found to be entitled, plus interest, costs and reasonable attrarney fees;
- B. Equitable relief, including but not limited to, repair of the subject vehicle, extension of the express and implied warranties, and service contracts which are or were applicable to the subject vehicle, in the event that Plaintiffs are not found to be entitled to revocation; and
 - C. Such other and further relief as this Court deems just.

COUNT II

REVOCATION OF ACCEPTANCE

- 23. Plaintiffs incorporate by reference all facts and allegations set forth in this complaint.
- 24. The defects and non-conformities described above were latent and not readily discoverable by Plaintiffs upon reasonable inspection and, further, Defendants represented that the aforesaid defects and non-conformities would be cured within a reasonable time.
- 25. The non-conformities substantially impair the use and value of the vehicle to Plaintiffs.
 in that the vehicle is inoperable due to the aforesaid engine failure.
- 26. Plaintiffs have previously notified Defendants of said non-conformities and Plaintiffs's intent to revolue acceptance pursuant to MCLA 440.2967 and demand return of the down payment and payments made.
- 27. Defendants have nevertheless refused to accept Plaintiffs's revocation and have refused to refund Plaintiffs's purchase price, plus incidental and consequential damages, and cancel the contract.

WHEREFORE, Plaintiffs pray that this Honorable Court enter its Order requiring Defendants to accept return of the subject vehicle and refund Plaintiffs' purchase price, together with incidental and consequential damages, interest, costs and reasonable attorney fees.

COUNT III

BREACH OF OBLIGATION OF GOOD FAITH (MCLA 440.1243, ET SEO)

- 28. Plaintiffs incorporate by reference all facts and allegations set forth in this complaint.
- Pursuant to MCLA 440.1203, defendants had the duty to act in good faith with respect
 to the transactions set forth herein; to-wit:

Obligation of good faith imposed. Sec. 1203. Every contract or duty within this act imposes an obligation of good faith in its performance or enforcement. (MCLA 440.1203.)

- 30. Pursuant to MCLA 440.2103(b), Defendants, as merchants, also had the obligation to conform to the following standard:
 - (b) "Good faith" in the case of a merchant means honesty in fact and the observance of reasonable commercial standards of fair dealing in the trade.
- 31. The actions of defendants as described in this complaint constitute a breach of the good faith requirement and the foregoing standard of conduct.
- 32. As a proximate result of Defendants' aforesaid breach, Plaintiffs have sustained the damages set forth above.

WHEREFORE, Plaintiffs pray for judgment against Defendants, jointly and severally, as follows:

- A. Money damages in whatever amount above \$25,000, Plaintiffs are found to be entitled, plus interest, costs and reasonable attorney fees;
- B. Equitable relief, including but not limited to, repair of the subject vehicle, extension of the express and implied warranties, and service contracts which are or were applicable to the subject vehicle, in the event that Plaintiffs are not found to be entitled to revocation; and

Such other and further relief as this Court doors just.

COUNT IV

LIABILITY UNDER MAGNUSON-MOSS WARRANTY ACT (15 USC \$2301 ET SEO)

- 33. Plaintiffs incorporate by reference all facts and allegations set forth in this complaint.
- This Court has jurisdiction to decide claims brought under 15 USC §2301 et seq. by virtue of 15 USC §2310(d)(1)(A).
 - 35. Plaintiffs are consumers as defined in 15 USC \$2301(3).
 - Defendants are suppliers and warranters as defined in 15 USC §2301(4)(5).
- The aforedescribed motor vehicle is a consumer product as defined in 15 USC §2301(6).
- 38. 15 USC §2304(a)(1), requires Defendants, as warrantors, to remedy any defect, mathmetion or nonconformance of the subject vehicle within a reasonable time and without charge to Plaintiffs, as defined in 15 USC §2304(d).
- 39. Despite repeated demands and despite the fact that Plaintiffs have complied with all reasonable terms and conditions imposed on him by Defendants, Defendants have acknowledged that they are unable to remedy within a reasonable time and without charge, the defects heretofore set forth in this Complaint.
- 40. As a result of Defendants' breaches of express and implied warranties as set fixth in this Complaint, and Defendants' failure to remedy same within a reasonable time and without charge to Plaintiffs, Plaintiffs have suffered the damages enumerated in this Complaint.

WHEREFORE, Plaintiffs pray that this Honorable Court enter its Order requiring Defendants to accept return of the subject vehicle and refund Plaintiff's purchase price, together with taxes, insurance premiums, interest, costs and actual attorney fees as provided by 15 USC §2310(d)(2) or in the alternative, that Plaintiffs be awarded damages in whatever amount above \$25,000 they are found to be entitled, plus interest, costs and actual attorney fees.

COUNT Y

VIOLATION OF MCLA 445.911, ET. SEO. (MICHIGAN CONSUMER PROTECTION ACT)

- 41. Plaintiffs incorporate by reference all facts and allegations set forth in this complaint.
- Plaintiffs are "persons" as defined in the Michigan Consumer Protection Act, MCLA
 445.902(c).
- 43. The transactions complained of herein constitute "trade or commerce" as defined in the Michigan Consumer Protection Act, MCLA 445.902(d).
- 44. In the course of the transactions which are the subject of this lawsuit, Defendants engaged in following unfair and deceptive acts or practices:
 - (a) At all times relevant hereto, Defendants breached the aforesaid duty of disclosure by representing, either affirmatively or by emission, that the aforedescribed defects could be seasonably cured, when they knew, or in the exercise of reasonable care, should have known the same to be untrue;
 - (b) Defendants further breached the aformatid duty to disclose by representing, either affirmatively or by omission, that the subject vehicle had been properly repaired, when in fact, the vehicle had not been adequately or properly repaired;
 - (c) Represented the subject vehicle to be of good, merchantable quality, free of defects, when in fact it was not;
 - (d) Failing to adequately and properly inform Plaintiffs of his rights and remedies with respect to the transactions which are the subject of this Complaint;
 - (e) Misrepresenting Plaintiff's rights and/or failing to advise Plaintiffs of his remedies with respect to the transactions which are the subject of this Complaint, as hereinbefore alleged;
 - (f) Attempting to disclaim or limit the implied warranty of merchantability and fitness.
 for use without clearly and conspicuously disclosing same;

- (g) Attempting to disclaim or limit the implied warranty of merchantability and fitness for use without obtaining Plaintiff's specific consent to the disclaimer or limitation;
- (h) Representing that the repairs could be performed properly, within a reasonable time, when Defendants knew, or in the exercise of reasonable care, should have known that this was not the case;
- (i) Refusing and/or failing to provide promised benefits, including but not limited to warranty repairs;
- Failing to reveal material facts including but not limited to the nature of the nonconformities and defects complained of herein;
- (k) Failing to offer a refund of the purchase price of the subject vehicle in accordance with the applicable law and/or warranties;
- (I) Representing that the vehicle had a towing capacity of 5,600 GVW when, in fact, it did not;
- (I) Failing to promptly refund Plaintiff's money and/or restore their property to them upon their rightful revocation and cancellation of the subject transactions.
- The above described conduct violated the Michigan Communer Protection Act,
 specifically but not limited to MCLA 44.903 and the sub-paragraphs contained therein.
- 52. Upon information and belief, the aforesaid violations were not due to a bona fide error, inasmuch as Defendants failed to have appropriate procedures in place designed to prevent the aforesaid violations and, further, engaged in the same unfair and deceptive acts or practices in connection with the sale and/or lease of vehicles to other consumers.
- 53. As a result of the Defendanta' actions above Plaintiffs have suffered a loss within the meaning of the Act and are also entitled to statutory damages and attorney fees as provided in the Act, specifically, MCLA 445.911.

WHEREFORE, Plaintiffs pray for judgment against Defendants, jointly and severally, as follows:

- A. Money damages in whatever amount above \$25,000, Plaintiffs are found to be entitled, plus interest, costs and reasonable attorney fees;
- B. Equitable relief, including but not limited to, rescission or reformation of the subject contract or, alternatively, repair of the subject vehicle, extension of the express and implied warranties, and service contracts which are or were applicable to the subject vehicle, in the event that Plaintiffs are not found to be entitled to rescission; and
 - C. Such other and further relief as this Court decays just.

COUNT VI

HOLDER LIABILITY - DEFENDANT FINANCE CO.

- 54. Plaintiffs incorporate by reference all heretofore mentioned facts and allegations in this Compliant.
- 55. As an essignee of the subject retail installment contract, Defendant Finance Company is subject to all of Plaintiff's claims and defenses arising out of the aforesaid sale.
- 56. Pursuant to 16 CFR 433, Defendant Finance Co. is subject to all of Plaintiff's claims and defenses arising out of the aforesaid sale.
- 57. Pursuant to the language of the finance contract between Plaintiffs and Defendant Finance Co. to-wit:

NOTICE: Any holder of this Consumer Credit Contract is subject to all claims and defenses which the debtor could assert against the seller of goods or services obtained pursuant hereto or with the proceeds hereof. Recovery hereunder by the debtor shall not exceed amounts paid by the debtor hereunder.

Defendant Finance Co. is subject to all of Plaintiff's claims and defenses which Plaintiff's exald assert against the co-Defendants in this cause.

58. Pursuant to MCLA 492.114a, Defendant Finance Co. is subject to all of Plaintiff's chains and defenses arising out of the aforesaid sale.

WHEREFORE, Plaintiffs pray for Judgment against Defendant Finance Co. as follows:

A. Money damages in an amount equal to Plaintiff's payments under the subject contract,
 phis interest, costs and attorney fees; and

- B. Cancellation of the remainder of the subject contract; and
- C. That Defendant be ordered to delete any neutral or negative credit information from Plaintiff's credit history arising out of the subject transaction; and
- That Defendant be permanantly enjoined from reporting any neutral or negative credit D, information concerning Plaintiffs arising out of the subject transaction; and
 - Such other and further relief as this Court deems just. E.

<u>DEMAND FOR JURY TRIAL</u>

Plaintiffs hereby demand a jury trial in the above entitled cause.

Respectfully submitted, LIBLANG & ASSOCIATES

MICHAEL J. CARELLI (P64248)

Attorneys for Plaintiffs

260 East Brown Street, Suite 320 Birmingham, Michigan 48009 (248)540-9270

DATED: June 25, 2004

ISSUE LIST

Last Handling Date/ Isaue Status	Name/ Reason Desc	Vin/ Casa No.	Model Year and Yehicle Line	issue Type
5/18/2004	ADAM J DEPEW	1FTZR46E12	002 RANGER	02
CLOSED	PRODICOMP DURIPERF - VEHICLE QUALITY	623261204		
5/13/2004	ADAM J DEPEW	1FTZR46E12	2002 RANGER	02
CLOSED	LEGAL - CUSTOMER UNHAPPY WITH DECISION	623261204		
4/30/2004	ADAM J DEPEW	1F7ZR45E121	2002 RANGER	07
CLOSED	LEGAL - ACCIDENT / FIRE	6232B†204		

All Action Details for bour

Profot

VIN: IFTZR46E1Z Name

Year: 2002 Owner Status: Original

Symptom DENC: FIRE-SMOKE VISIBLE FLAME

Reason Desc: PROD/COMP DUR/PERF - VEHICLE QUALITY leave Type: 02 INFORMATION leave Status: CLOSED Madel: RANGER WSD: 2002-03-22 Case: 623281204

Primary Phone Secondary Pho

Origin Desc: US CONCERN CASE BASE

Action: SUPPORT DEALER'S/REGION'S DECISION

Dealer: 02741 PAT MILLIKEN FORD, INC.

Odometer: 40000 Mil

Analyst Nerse: ANDREW SOBIESKI

Action Date: 05/18/2004

Court Type: PHONE

Analyst: ASOBIESK Action Thus: 13.20.52.852

Action Date: No

Comments CUSTOMER SAYS; CUST IS SEEKING COVERAGE FOR HIS CONCERNS RELATED TO THE VEH FIRE PREVIOUSLY DOCUMENTED PER CUSTOMER, DEALER SAYS; CAC ADVISED; "THANK YOU FOR CONTACTING FORD MOTOR COMPANY IN RELATION TO THIS ISSUE, TO ENSURE OUR RECORDS ARE COMPLETE, YOUR COMMENTS HAVE BEEN DOCUMENTED. HOWEVER, THE DECISION OF THE DEALER/REGIONAL OFFICE IS FINAL. (NOTE TO CSR: SUPPORT DURREGION DECISION.) ADVISED CUST AS PER PRIOR DOCUMENTATION ... DIAGNOSTIC MUST BE COMPLETED BEFORE NEXT STEPS CAN BE DETERMINED INFERENCE CASE ID: 1615

AS Action Details for lesses

Print

VIN: 1F7ZR45E12T

Name

Year: 2002

Owner Status: Original

Symptom Desc: SUSPENSION SHOCKS/STRUTS

Reason Desc: LEGAL - CUSTOMER UNHAPPY WITH DECISION lessue Type: 02 INFORMATION lessue Status: CLOSED

Model: RANGER Case: 623281204

WSD: 2002-03-22

Primery Phone: Secondary Pho

3-22 40 10

Action: CB-ADVISE CUSTOMER CA HAS MADE A DECISION; SUPPORT DECISION

Dealer: 02741 PAT MILLIKEN FORD, INC.

Origin Desc: US CONCERN CASE BASE

Odometer: 42000 ME

Count Type: PHONE Analyst: SBANDOQU

Analyst Name: SHARLA BANDOQUILLO Action Date: 05/13/2004

Action Time: 12.01,39.899 Action Date: No.

VEHICLE FIRE - FIRE ORIGINATING POSSIBLY FROM THE FRONT END WHILE Comments CUSTOMER SAID: DRIVING AT 80 MPH; HIGH RPM (SEE HISTORICAL ISSUE 4/28/04 FOR ACCIDENT DETAILS) _ REPAIR STATUS = _CUST ISSUE = INSURANCE COMPANY HAS INFORMED CUST THAT VEHICLE DOES NOT AWAITING REPAIRS HAVE FIRE COVERAGE; CONSUMER AFFAIRS REFERRED CLUST TO ESP BUT ESP REFUSES TO INITIATE INVESTIGATION: CUST PROUPING ABOUT APPROPRIATE STEPS IN INITIATING INVESTIGATION IN PURSUIT OF ESP-COVERED REPAIRS (CUST HAS RETAINED LAWYER) ____DEALER \$AID: _CRC ADVISED: THANK YOU FOR CONTACTING FORD MOTOR COMPANY IN RELATION TO THIS ISSUE, TO ENSURE OUR RECORDS ARE COMPLETE, YOUR COMMENTS HAVE BEEN DOCUMENTED. HOWEVER, THE DECISION OF THE CONSUMER AFFAIRS OFFICE IS FINAL. (NOTE TO CSR: SUPPORT CONSUMER AFFAIRS DECISION.) _ _AS PER HIST ISSUE 4/30 = ISSUE REFERRED BY LPGA TO ESP AS PER ESP (CRC OBC) = HAVE REPAIRING FACILITY ROUTE THEIR ADVISED CUST THAT DIAGNOSTICS WILL HAVE TO TAKE PLACE AT DIAGNOSTICS TO OUR CLAIMS DEPT. HIS COST AS INSURANCE COVERAGE IS INADQUATE, ROUTE DIAGNOSTIC RESULTS TO ESPICIAIMS DEPT & VERIFICATION OF COVERAGE WILL BE MADE THEREIN.

All Action Details for Issue

Print VIN: 1ETZBAGE121 Year: 2002 ModeL RANGER Case: 823281204 W8D: 2002-03-22 Owner Status: Original Name Symptom Deec: FIRE/SMOKE VISIBLE PLAME Primary Phone: Russon Desc: LEGAL - ACCIDENT / FIRE Secondary Pho lacce Status: CLOSED Issue Type: 07 LEGAL Action: ADVISE CLIST INFORMATION WILL BE SENT TO CONSUMER AFFAIRS. Dealer: 02741 PAT MILLIKEN FORD, INC. Origin Deec: US CONCERN CASE BASE Odometer: 42000 Mi Comm Type: PHONE Analyst Name: DUNKLEY SIAN Analyst: SDUNKLE2 Action Date: 04/29/2004 Action Time: 17.18.47.652 Action Data: Yes Caller Information If Different From Vehicle Corner: First Name Micidle initial Last Name Day Phone Raladonahia DEPEN PARENT BALL Community CUSTOMER SAID: --THE VEH CAUGHT ON FIRE LAST FRIDAY-THE VEH WAS TOTALLED-A CAMPER WAS HOOKED UP TO VEH AND THAT WAS BURNT ALSO --THE VEH BURNT ON THE HIGHWAY-THERE WAS NO INJURIES-THERE WAS A POLICE REPORT FILED-FILE# 21-2885-04-CUST IS CALLIMING TO INFORM FORD-CUST. CALLED LAWYER-CUST HAD INTERLOCK SYSTEM (BREATHELIZER) IN VEH AND HE FEELS THIS MIGHT BE THE CAUSE OF THE FIRE-DEALER SAID: NONECRC ADVISED: - I WILL FÖRWARD THIS INFORMATION TO OUR CONSUMER AFFAIRS GROUP, SOMEBODY FROM CONSUMER AFFAIRS WILL CONTACT YOU IN 2 BUSINESS DAYS, PLEASE NOTIFY YOUR INSURANCE CARRIER AND REPORT THIS INCIDENT. Data Element Name Data Value FIRE/ACCIDENT Artion: MAKE OUTBOUND CALL TO CUSTOMER Origin Dess: CONSUMER AFFAIRS - LITIGATION Dealer: 02741 PAT MALIKEN FORD, INC. PRÉVENTION Odometer: 42000 MI Comm Type: PHONE Analyst Name: 8CHWAGLE,JEFF Analyst: JSCHWAGL Action Time: Action Date: 04/30/2004 **Action Data: Yes** 13.22.05.850 Commands *** LPA COMMENTS *** - LPA CONTACTED CUSTOMER AND ACKNOWLEDGED RECEIPT OF COMPLAINT Data Value Date Element Name CONTACT PERSON ADAM DEPEW

Action: REDIRECT TO OTHER

Dealer: 02741 PAT MILLIKEN FORD, INC.

Origin Desc: CONSUMER AFFAIRS - LITISATION

PREVENTION

Odometer: 42000 MI

Analyst Name: SCHWAGLE, JEFF

Analyst: JSCHWAGL

(,Q

Action Time:

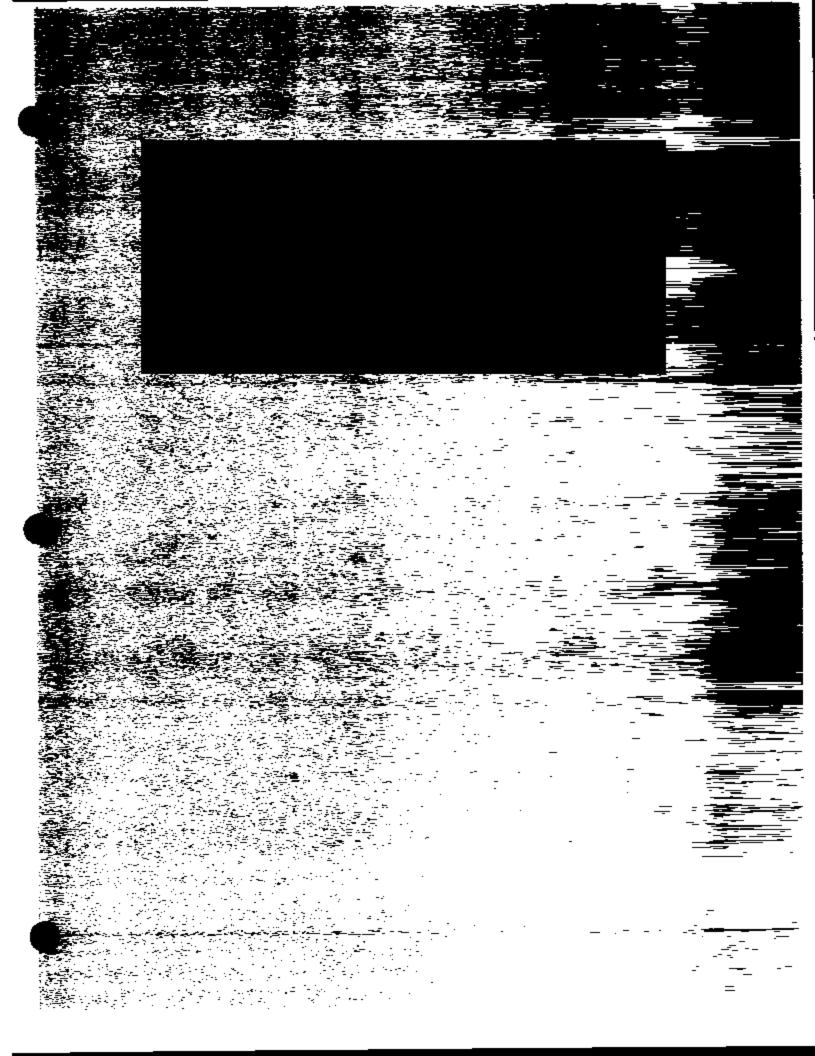
Comm Type: FAX

Action Date: 04/30/2004

15,22,20,843

Action Date: No

Companie *** LPA COMMENTS *** - LPA FORWARDED THE CASE FILE TO ESP FOR HANDLING



BEGINNING OF CONTACT 04/20/2005

VOICE OF THE CUSTOMER TRACKING SYSTEM

08.00.04

VIN: 1FMYU22X2WU

OGC ISSUE ZONE: ENGINE:

VEH TYPE:

OPENED: CLOSED:

STATUS:

CASE NBR:

1369911095 04/19/2005 04/19/2006

LAST NAME: TITLE:

REGION:

ADDRIESS: CITY: HOME PHONE:

1998

FIRST NAME: STATE:

MODEL:

Х

FL

T

ZIP:

EXPLORER 4X2 2DR WAGON

CLOSED

MODEL YEAR: MILEAGE: DEALER NAME:

105000

SALES CODE:

P & A:

MI:

REASON CODE: SYMPTOM6: 0792 LEGAL - ACCIDENT / FIRE 704100 FIRE/SMOKE VISIBLE FLAME

ORIGIN: ACTION: CACI38

US CONCERN CASE BASE COMMUNICATION: PHONE

ACTION: 705 DOCUMENT: CONTACT ADVANCED TO OGC ANALYST: CPARRIS CHUMSIE PARRIS

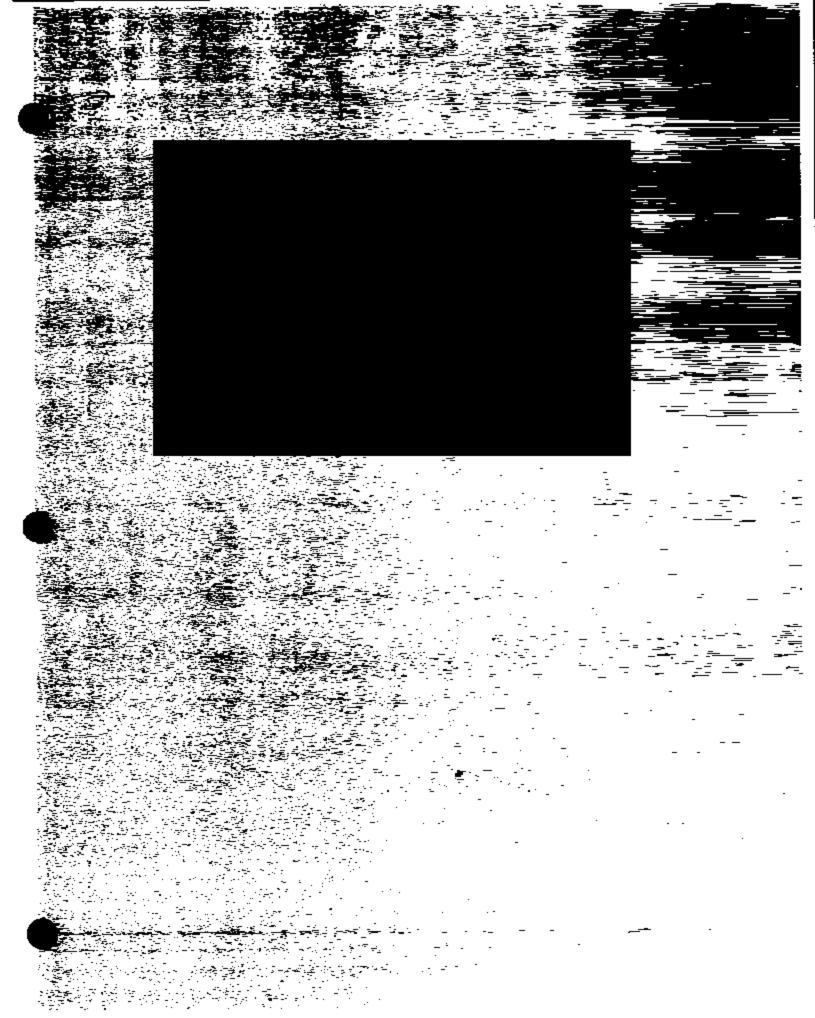
DATE: 04/19/2005 TIME: 10.16.29 : ACTION DATA/COMMENTS:

> CUSTOMER SAID: -THE VEH CAUGHT ON FIRE WHILE PARKED IN HIS G ARAGE AT HIS RESIDENCE BUT IT IS NOT ON THE RECALL LIST FOR THE CRUISE CONTROL SWITCH. -DATE: 04/17/05-TIME: 10:90 PM -FIRE REPORT WAS FILE WITH ORANGE COUNTY FIRE DEPT. REPORT * IS NOT AVAIL -INSURANCE CLAIM WAS FILED AND IT IS CURRENT LY BEING INSPECTED. -THE FIRE WAS CONTAINED IN THE GARAGE, T HE GARAGE HAS BEEN DAMAGED, ALL PIPES WERE MELTED AND ANOTH ER WAS DAMAGED.-THE VEH IS DEEM TOTALED.-DOES NOT KNOW THE C AUSE OF THE FIRE, IS NOT ALLEGING FMC RESPONSIBLE FOR THE FI RE AT THIS TIME.-WOULD LIKE FMC TO SEND SOMEONE OUT TO INVES TIGATE THE CAUSE OF THE FIREDEALER SAID: DLRS NAME: GREENWAY FORD INCOOT EAST COLONIAL DRIVEOFILANDO, FL 32817TEL: (40 7) 275-3200CRC ADVISED: I WILL FORWARD THIS INFORMATION TO T HE FORD OGC DEPARTMENT. YOU WILL BE CONTACTED WITHIN 3-5 BUS INESS DAYS AS PER TL MICHELLE

> > FORD MOTOR COMPANY RECEIVED EL MAS UNIT

> > > APR 2 0 2005

GARGE OF THE GENERAL COUNSEL



RV APPRAISALS & INVESTIGATIONS OF AMERICA, LLC

Thomas G. Beiley CFI
President, Sr. Investigator
407 Deschester Square
Lake Many (Orlando), Florida 32746

Member of: Intentational Association of Marine Investigators Society of Professional Insurance Investigators International Association of Arson Investigators

Florida Advisory Committee on Arson Prevention

Fix (407) 688-0606; http://www.rvinvestigutions.com http://www.rvinvestigutions.com tunal: tgbuiloy@rvinpraisals.com

Telephone (407) 688-9800

SENT BY CERTIFIED MAIL #7000 1670 0010 9621 5193

April 25, 2005

Ford Motor Company Consumer Affairs P.O. Box 6248 MD-3NE-B Dearborn, Michigan 48126

RE: Ford Explorer Fire

Our case number: PR-I-267-0405

Date of loss: 04/16/05

Chassis number: 1FMYU22X2WU

Progressive Insurance Company claim

To Whom It May Concern:

I have been retained by Progressive Insurance Company to conduct the Origin & Cause investigation on a fire damaged Ford Explorer truck. The preliminary indication is that the fire originated in the engine area when the engine was off. We are requesting that a representative from Ford Motor Company be present at the inspection of the truck. Be advised that invasive exploration of the vehicle is in order to determine the precise cause.

I am providing you the following information relative to your attendance in the investigation of the Ford truck fire. It will be your responsibility to notify your designated representatives. Any items removed will be tested on site if possible. If testing cannot be preformed, RV Appraisals & Investigations of America, LLC will retain those items until such time as an independent source of testing is available.

Please direct any request for information or copies of investigation reports to:

Pete Nicholich SIU

Progressive Insurance Company 6100 Old Park Lane, Suite 150 Orlando, Florida 32835

Please direct any inspection coordination request to RV Appraisals & Investigations of America, LLC at the above address.

Date of Inspection: May 17, 2005

Time: 10:00 am EST

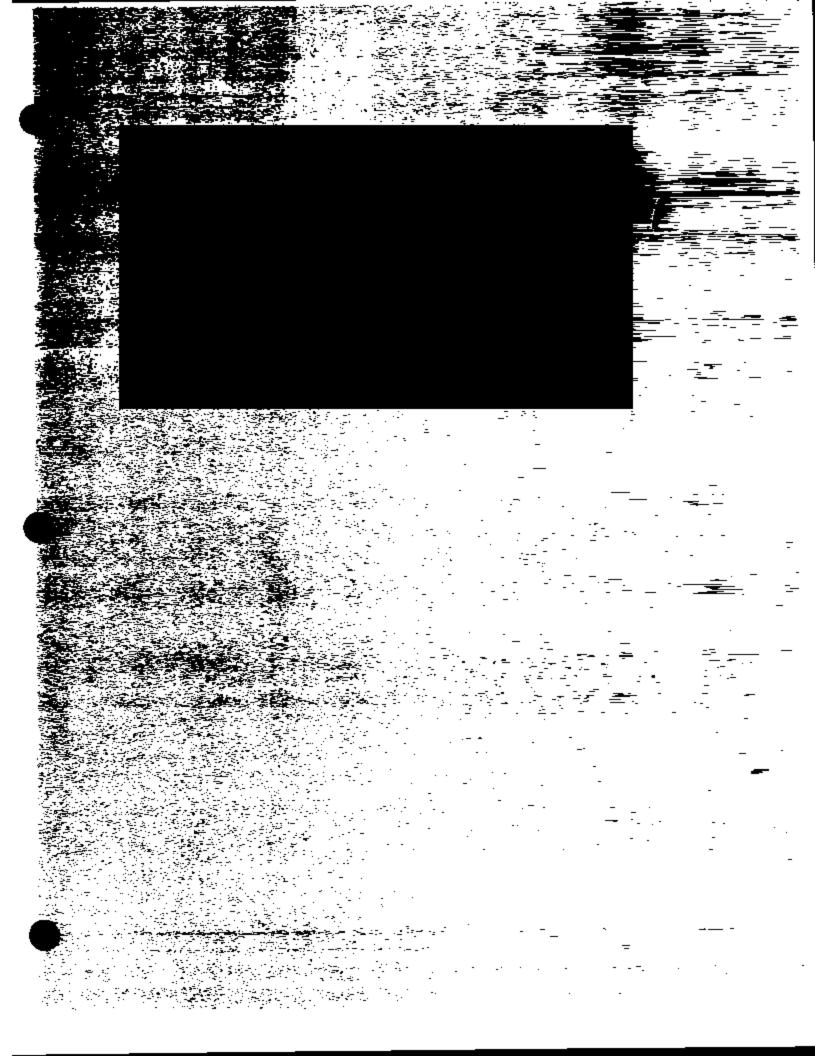
Location: Adesa Auto Auction, 2500 Adesa Drive, Sanford, Florida 32773, 407-323-

4090, Ext. 120 or 111

Please advise by email or letter to RV Appraisals & Investigations of America, LLC as to whether you will be attending.

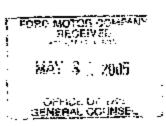
T.G. Bailey

Certified Fire Investigator



Tuesday, May 24, 2005

FORD MOTOR COMPANY PARKLANE TOWER WEST #300 3 PARKLANE BLVD. DEARBORN, MI 48126



ORLANDO, FL

Re: PRODUCT DEFECT CAUSED VEHICLE FIRE AND RESULTING DAMAGES.

VIN:

1FMYU22X2WU

Year:

1998

Make:

FORD

Model:

EXPLORER

Our Insured:

Address:

Phone No.:

Our Claim No: Date of Loss:

4-16-05 \$7,707.52

Damages:

NOTICE OF SUBROGATION CLAIM

Please accept this letter as formal notice of our subrogation rights in regard to the above-captioned claim. Demand is hereby made upon you for payment of Progressive's damages and those of Progressive's insured.

Our investigation indicates damages to our insured's vehicle was a direct result of a manufacturer's defect or negligence on your behalf. Enclosed please find all supporting documentation.

Please acknowledge receipt of my subrogation demand and forward your payment of \$7,707.52 to my attention, payable to "Progressive Auto Pro Insurance Company, as subroges of and mail to my attention at Richmond Hts., OH

You can contact me at the number listed below should you need additional documentation or care to discuss this claim.

Thank you for your anticipated cooperation.

Progressive Auto Pro Insurance Company

William P. Kienzi Subrogation Representative (440) 603-7967

All Action Details for lesus

Print

VIN: 1 EMYL 199 YOM I

Year: 1998

Model: EXPLORER

Case: 1369911095

Name

Currier Status: Original
c: FIRE/SMOKE VISIBLE PLAME

WSD: 1996-01-08

Symptom Desc: FIRE/SMOKE VISIBLE FLAME

Primary Phone:

Reason Desc: LEGAL - ACCIDENT / FIRE Issue Type: 10 OGC

Issue Status: CLOSED

Secondary Phone:

Action: CONTACT ADVANCED TO OGC

Dealer: A1000 FORD MOTORCO OF CANADA LTD

Origin Desc: US CONCERN CASE BASE

Odometer: 105000 M) Analyst Name: CHUMSIE PARRIS

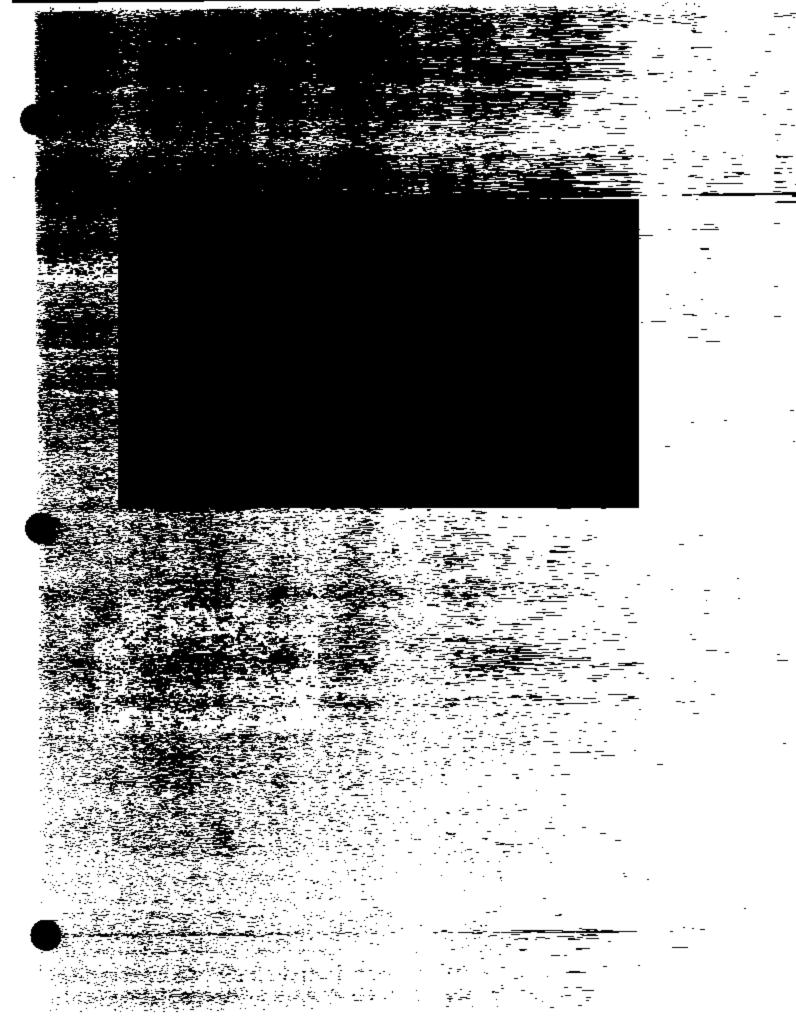
Action Date: 04/19/2005

Cotam Type: PHONE Analyst: CPARRIS

Action Time: 10,16,29,533

Action Date: No

Comments CUSTOMER SAID: -THE VEN CAUGHT ON FIRE WHILE PARKED IN HIS GARAGE AT HIS RESIDENCE BUT IT IS NOT ON THE RECALL LIST FOR THE CRUISE CONTROL SWITCH. -DATE: 04/17/05 -TRIVE: 10:30 PM -FIRE REPORT WAS FILE WITH ORANGE COUNTY FIRE DEPT. REPORT & IS NOT AVAIL -INSURANCE CLAIM WAS FILED AND IT IS CURRENTLY BEING INSPECTED, -THE FIRE WAS CONTAINED IN THE GARAGE, THE GARAGE HAS BEEN DAMAGED, ALL PIPES WERE MELTED AND ANOTHER WAS DAMAGED.-THE VEH IS DEEM TOTALED.-DOES NOT KNOW THE CAUSE OF THE FIRE, IS NOT ALLEGING FMC RESPONSIBLE FOR THE FIRE AT THIS TIME.-WOULD LIKE FMC TO SEND SOMEONE OUT TO INVESTIGATE THE CAUSE OF THE PREDEALER SAID: DLRS NAME: GREENWAY FORD INCSOIT EAST COLONIAL DRIVEOFLANDO, PL 32817TEL: (407) 275-3200CRC ADVISED: I WILL FORWARD THIS INFORMATION TO THE FORD OGC DEPARTMENT. YOU WILL BE CONTACTED WITHIN 3-5 BUSINESS DAYS.AS PER TL MICHELLE



April 27, 2005

MAY 0 5 2005

FORD MOTOR COMEANY - COMSUMER AFFAIRS DEPT; MD-3NE-B PO BOX 6248 DEERBROOK, MI 48126

> Vehicle VIN # Our Insured Qur Claim Date of Loss

Collision Paid Rental

Deductible

Total Amount Due

2002 Ford F-150

1FTRW07662K

FLA-0017371 4/3/2005

16,322.00 (to date)

500.00 Pending Salvage

To Whom It May Concern:

Based upon our investigation we have found your Company responsible for the above-mentioned loss. It has been investigated and reported that the cruise control switch failed, igniting adjacent combustibles and the vehicle caught on fire.

Please take this letter as formal notice of our subrogation rights. Our supporting documents will be forwarded upon the sale of salvage. Please include our claim number on any correspondence for identification

Sincerely.

Deidre Elzie Subrogation Specialist

On behalf of: Esurance Insurance Company

Phone #: (800) 343-7262 3465

E-mail address: delzie@esurance.com





AIG World Investigative Resources, Inc. Personal Lines Division

Office Phone:

(813) 689-8401

Office Fax: E-Mail:

(813) 689-8371 cole.curtis@aig.com

UNSUMER AFFAIRS

April 27, 2004 SECTION

SENT CERTIFIED MAIL/REGULAR MAIL Ford Motor Consumer Affairs P.O. Box 6248 MD-3NE-B Dearborn MI 48126

4 HAY -3 A9:47

Re:

VIN:

Co. Claim No:

D/Accident:

4/7/04

1FMYU60E91U

2001 Ford Explore

To Whom It May Concern:

We are currently conducting an investigation of the above titled accident.

Please he advised that I represent AIG Insurance Co. The above vehicle was involved in a fire, which alleged occurred from an electrical short. The incident occurred on 4/7/04 in Ft Myers FL.

In order to determine the cause of the fire, including a determination as to weather any defect in the vehicle was in existence at the time of the fire, an inspection and testing of the vehicle will be conducted by North Eastern Technical Services, This inspection will take place at Coparts, 12020 Hwy 301 South, Riverview, FL 33569

As you may have an interest in this matter, from both a safety precaution standpoint and as potential defendants in litigation, you are invited to have an expert attend and participate in the inspection and testing procedure

To coordinate the inspection date and time, please contact North Eastern Technical Services at (508) 675-0999. Failure to respond to this notification within 10 business days from the date of this letter will be construed as forfeiture of your right to be present at this examination.

I would like to eaution that should your expert fail to appear at the inspection, you will forfeit any right to subsequently claim prejudice/spoliation under Nally vs Volkswagen of America, Inc., 405 Mass 191 (1989)

Should you have any questions or concerns regarding this request, please do not hesitate to contact me at (\$13) 689-8401, or cell (813) 541-6691.

P.O. BOX 1083 . MANGO, FL . 33550

ER05-885-LC-7477



AIG World Investigative Resources, Inc. Personal Lines Division

Office Phone: (813) 689-8401 Office Fax:

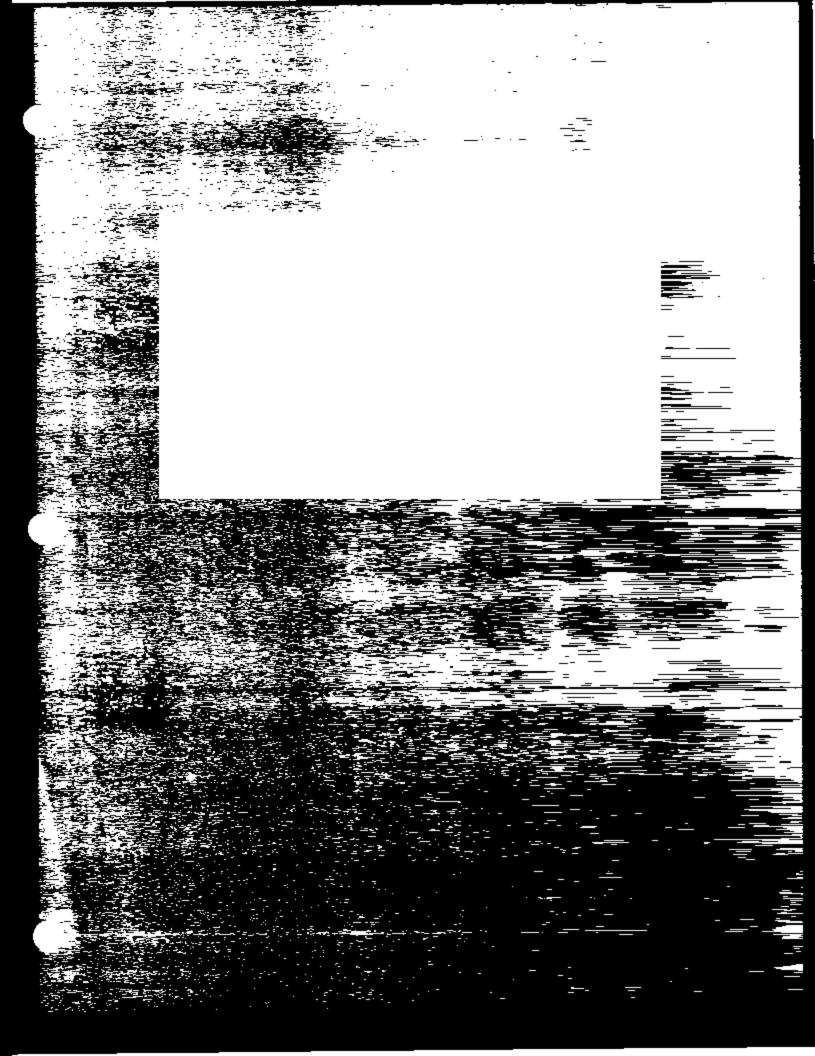
(813) 689-8371

E-Mail:

cole.curtis@aig.com

Yours truly,

Cole Curtis Investigator AIG World Investigative Resources, Inc. Personal Lines Division Special Investigations Unit



ISSUE LIST

Last Handling Date/ Issue Status	Name/ Reason Desc	Vin/ Case No.	Model Year and Vehicle Line	Issue Type
5/2/2005	ROBERT N DILL	1FMRU17W11E	2001 EXPEDITION	02
Ct.OSED	LEGAL - CUSTOMER WAITING FOR ACKNOWLEDGEMENT	1330011125		
4/28/2005	ROBERT N DEL	1FMRU17W11	2001 EXPEDITION	02
CLOSED	CAC RELATED - F/M CSR FOLLOWING CONTACT	1330011 <u>125</u>	_	
4/27/2005	ROBERT N DILL	1FMRU17W11	2001 EXPEDITION	02
CLOSED	CAC RELATED - FIM CSR FOLLOWING CONTACT	\$3300\$\$1 <u>25</u>		
4/22/2005	ROBERT N DILL	1FMRU17W11	2001 EXPEDITION	10
CHOSED	LEGAL - ACCIDENT / FIRE	1330011125		

Print

VIN: 1EMRU17W11

Year: 2001

Model: EXPEDITION WSD: 2001-04-24

Case: 1330011125

Symptom Deac: FIRE/SMOKE VISIBLE PLAME UNDER VEHICLE

Owner Status: Subsequent

Primary Phone: Secondary Pho

Reason Desc: CAC RELATED - F/M CSR FOLLOWING CONTACT Issue Type: 02 INFORMATION

Issue Status: CLOSED

Action: CALLBACK ADD ADDITIONAL COMMENTS

Dealer: 04945 BILL CURRIE FORD INC

Origin Desc: US CONCERN CASE BASE

Odometer: 1 Mil

Comm Type: PHONE Analyst: FTAN

Analyst Name: TAN FELIX Action Date: 04/28/2005

Action Time; 15.26.09.344

Action Date: No

Comments Customer Said: Cust Calling to see when General Counsel will call him back. His veh Caught ON FIRE, PLEASE SEE HISTORICALS.DEALER SAID: NONECRC ADVISED: PLEASE ALLOW THE REQUESTED TIME FOR THE FOLLOW UP TO OCCUR SO THAT YOUR ISSUE MAY BE PROPERLY ADDRESSED ADVISED CUST TO WAIT TILL END OF FRIDAY FOR THE CALLBACK, IF HE DOES NOT RECEIVE THE CALL, THEN CALL US BACK ON MONDAY AND WE WILL, THEN

ESCALATE THIS ISSUE.

Print

VIN: 1FMRU17W11

Year: 2001

Owner Status: Subsequent

Symptom Deec: FIRE/SMOKE VISIBLE FLAME UNDER VEHICLE Resson Desc: CAC RELATED - F/M CSR FOLLOWING CONTACT

Issue Type: 02 INFORMATION

Issue Status: CLOSED

Model: EXPEDITION

Origin Dosc: US CONCERN CASE BASE

Case: 1330011125

WSD: 2001-04-24

Primary Phone:

Secondary Pho

Action: CALLBACK ADD ADDITIONAL COMMENTS

Dealer: 04945 BILL CURRIE FORD INC

Odometer: 1 M!

Comm Type: PHONE Analyst FTAN

Analyst Name: TAN FELIX Action Date: 04/28/2005

Action Time: 15.26.09.344

Action Data: No

Comments CUSTOMER SAID; GUST CALLING TO SEE WHEN GENERAL COUNSEL WILL CALL HIM BACK HIS VEH CAUGHT ON FIRE, PLEASE SEE HISTORICALS.DEALER SAID: NONECRC ADVISED: PLEASE ALLOW THE REQUESTED TIME FOR THE FOLLOW UP TO OCCUR SO THAT YOUR ISSUE MAY BE PROPERLY ADDRESSED ADVISED CUST TO WAIT THE END OF FRIDAY FOR THE CALLBACK, IF HE DOES NOT RECEIVE THE CALL, THEN CALL US BACK ON MONIDAY AND WE WILL THEN

ESCALATE THIS ISSUE.

Pont

VIN: 16MRU17W111

Year: 2001

Model: EXPEDITION

Case: 1330011125

Name

Owner Status: Subsequent Symptom Desc: FIRE/SMOKE VISIBLE FLAME

WSD: 2001-04-24

Primary Phone

RESSON DOSC: CAC RELATED - F/M CSR FOLLOWING CONTACT Issue Type: 02 INFORMATION

Issue Status: CLOSED

Secondary Pho

Action: CALLBACK ADD ADDITIONAL COMMENTS

Dealer: 04945 BILL CURRIE FORD INC.

Origin Desc: US CONCERN CASE BASE

Origin Deac: US CONCERN CASE BASE

Octometer: 63000 Mil

Comm Type: PHONE Analyst AWRL205

Analyst Name: WILLIAMS ANDRE Action Date: 04/25/2005

Action Time: 11.57.10.140

Action Data: No

Comments CUSTOMER SAID: SOMEONE WAS SUPPOSE TO CALL ME BACK-CUST IS LOOKING FOR THE CALL BACK-SAME AS HISTORICALS ON 4/22/2006 09:97:14 AMDEALER SAID: -NONECRC ADVISED: PLEASE ALLOW THE REQUESTED.

TIME FOR THE FOLLOW UP TO OCCUR SO THAT YOUR ISSUE MAY BE PROPERLY ADDRESSED.

Action: CALLBACK ADD ADDITIONAL COMMENTS

Dealer: 84946 BILL CURRIE FORD INC

Comm: Type: PHONE

Odometer: 63000 MI Analyst Name: MICHELLE VELLA

Action Date: 04/27/2005

Analyst: MVELLAS

Action Time: 10.40 51.039

Action Data: No

Comments CUSTOMER SAID: I HAVE NOT RECEIVED A CALL FROM THE OFFICE GENERAL COUNCILI CALLED LAST WEEK AND I WAS TOLD SOMEONE WAS TO CALL ME IN 3-5 BUSINESS DAY-I AM SEEKING THE STATUSDEALER SAID; BILL CURRIE FORD INC. 5815 NORTH DALE MARRYTAMPA, FL 38614CRC ACVISED: PLEASE ALLOW THE REQUESTED TIME FOR THE FOLLOW UP TO OCCUR SO THAT YOUR ISSUE MAY BE PROPERLY ADDRESSED. EXPLAINED TO CUST TO

ALLOW 3-5 BUSINESS DAY SO THE FOLLOW CAN OCCUR

Print

VINE : IFMRU17W11

Year: 2001

Model: EXPEDITION

Case: 1330011125

Owner Status: Subsequent

WSD: 2001-04-24 Primary Phone:

Symptom Desc: FIRESMOKE VISIBLE FLAME UNDERHOOD

Secondary Pho

Reason Desc: LEGAL - ACCIDENT / FIRE

leaue Type: 10 OGC

leave Status: CLOSED

Origin Desc: US CONCERN CASE BASE

Action: CONTACT ADVANCED TO OGC Dealer: 04945 EULL CURRIE FORD INC

Odometer: 63000 Mi Analyst Namer BOYCE SHOULA

Action Date: 04/22/2005

Comm Type: PHONE Analyst: 880YCE2

Action Time: 09.10.00.534

Action Date: No

Comments CUSTOMER SAID: VEH CAUGHT ON FIRE AND BLEW UP ON WEDNESDAY WHILE IN DRIVE WAY HALF HOUR AFTER BEING OFFIS AWARE OF THE CRUISE CONTROL CONCERNS WITH SOME VEHICUST HAS SOME DAMAGES TO HIS HOUSEVEN HAS NOT BEEN TO LOCAL DLR FOR INSPECTIONSINSURACE CO. HAS BEEN CONTACTED NO PAYMENT YET FIRE DEPT ADVISED THAT FIRE STARTED UNDER HOOD BECAUSE OF SOME MALIFUNCTIONS NO PRIOR SYMPTONSSEEKING TO HAVE FORD TAKE OWNER SHIP OF THIS CONCERNDEALER SAID: BILL CURRIE FORD INC.5815. NORTH DALE MASRYTAMPA, FL 33614TEL: (888) 864-6691CRC ADVISED: I WILL FORWARD THIS INFORMATION TO THE FORD ORC DEPARTMENT, YOU WILL BE CONTACTED WITHIN 3-5 BUSINESS DAYS ADVISED OF THE ABOVE INFO

IN THE CIRCUIT COURT OF THE THIRTEENTH JUDICIAL CIRCUIT OF THE STATE OF FLORIDA IN AND FOR HILLSBOROUGH COUNTY FLORIDA CIVIL DIVISION

Plaintiffs,

05- 4503

Case No.:

DIVISION A

FORD MOTOR COMPANY, and BILL CURRIE FORD, INC.,

Defendants.

CLASS REPRESENTATION

MAY 2.3 2005 CLERK OF CHROUT COURT

CLASS ACTION COMPLAINT

Plaintiffs,

"Plaintiffs") through their attorneys, bring this Complaint in their individual capacities, and on behalf of the class of all others similarly situated, to obtain declaratory and injunctive relief, damages, costs of suit, and attorney's fees from the Defendants.

Plaintiffs' action is the result of a spontaneous fire in the engine compartment of their Ford Motor Company vehicle which erupted when the car was parked, with the ignition switch in an off position, and caused the total destruction of the vehicle, as well as damages to their home and surrounding property. Pursuant to their investigation and upon information and belief, Plaintiffs allege as follows:

OVERVIEW OF THE ACTION

 This is an action for breach of implied warranties of merchantability, of fitness for a particular purpose, for strict liability in tort and negligence in connection with a defective cruise control deactivation switch and for violation of the Florida Deceptive and Unfair Trade Practices Act.. This particular switch is installed in Ford F-150 Pick-up Trucks, in model years 1995 through 2002; and Ford Expeditions and Lincoln Navigators from model years 1997 through 2002. This may include as many as 3.7 million vehicles.

- 2. The Cruise Control Switch is mounted to the Brake Master Cylinder under the hoods of the described vehicles, and the speed control deactivation switch has the potential to overheat, smoke, and cause a fire under the hood of the vehicle. This potential to overheat can occur whether or not the cruise control is engaged, or whether or not the vehicle is even turned on, because the circuit feeding the switch is energized at all times, even when the vehicle is not running. Thus, a fire could occur at any time, regardless of whether the speed control system is being used or whether the engine is running.
- 3. On January 27, 2005, Ford recalled nearly 800,000 vehicles because of this problem. The vehicles recalled were limited to Ford F-150 pickups, Ford Expeditions and Lincoln Navigators from model year 2000 and 2001 F-150 Super Crew Vehicles. The Plaintiffs' vehicle was not within this subgroup of vehicles recalled by the Ford Motor Company.
- 4. Plaintiffs file this action (a) to seek monetary damages on behalf of the owners of the vehicles within the class as defined herein; (b) to seek damages for the owners of the subject vehicles that have been damaged by spontaneous fires to their vehicles, destroying the vehicles, the contents of the vehicles, property adjacent to the vehicles during such a fire, and other related costs and expenses caused by the fires in the vehicles; (c) to provide other equitable relief; (d) and to enjoin Ford Motor company from selling vehicles, with the same or similar construction of the Speed Control Deactivation Switch.

Plaintiffs

and

are residents of Latz, Hillsborough County, Florida,

who jointly purchased a used Model Year 200!, Ford Expedition in 2001. This vehicle was factory equipped with Cruise Control. Thereafter, the vehicle was at all times relevant to this complaint and the allegations herein, in the use and possession of Thereafter.

- 6. Defendant FORD MOTOR COMPANY ("Ford") is a corporation organized under the laws of the state of Delaware, and maintains its principal executive offices in Dearborn, Michigan. Ford is the world's largest truck maker, and the second largest maker of cars and trucks. Ford is registered to do business in Florida, and does conduct business in Florida, with hundreds of retail sales franchises in this State. At all times relevant to this complaint and the allegations herein, Ford was in the business of designing, manufacturing, distributing, advertising, marketing and selling motor vehicles.
- 7. Defendant BILL CURRIE FORD, INC. ("Bill Currie") is a Florida Corporation, with its principal place of business in Tampa, Florida. Bill Currie is in the business of distributing, selling and servicing new motor vehicles manufactured by Ford, and operates as a dealership for the sale of new Ford vehicles.

JURISDICTION AND VENUE

- 8. This Court has personal jurisdiction over Defendants who transact business in this county and who systematically, intentionally, and continuously do business in this State. The Court has personal jurisdiction over the Plaintiffs who are citizens of Florida and who reside in Pinellas County, Florida.
- Venue is properly in this Court because this case arises out of transactions conducted and breaches occurring within this state. A substantial part of the facts giving

rise to this action occurred in Hillsborough County, Florida. Bill Currie is in the business of distributing Ford motor vehicles in Hillsborough County, Florida, and to purchasers from the surrounding area; as a result of the distribution, delivery and sales of Ford's products through Bill Currie and other dealers to purchasers within Hillsborough County, and throughout the State of Florida, including Plaintiffs and members of the proposed Class, Ford, directly or through subsidiaries, affiliates or agents, obtained the benefits of the laws of the State of Florida. Defendants have received substantial compensation and profits from the use of and sale of their products in this County and in the State of Florida.

The amount in controversy exceeds \$15,000.00.

FACTUAL ALLEGATIONS

- 11. The purchased their 2001 Ford Expedition, VIN #

 1FMRU17W111 from a car dealership, in Pinellas County, Florida, in 2001. The

 resided in Hillsborough County, Florida, at the same home throughout the time they

 owned this yehicle.
- been parked in front of their home. Later, they entered the vehicle looking for personal property but it remained parked with the ignition in the off position. At approximately 10:15 p.m. heard an explosion and upon investigation found their vehicle was in flames in the driveway next to the house. The Ford Expedition had been parked in the driveway, with the ignition turned off and the keys removed for over an hour before the fire was discovered. and her children safely evacuated the house.

- 13. The Ford Expedition had been parked in front of their house, out of the garage, on the driveway just outside of the garage door. The flames from the burning vehicle damaged the adjacent garage door and the eves of the house, as well as the surrounding driveway and landscaping.
- 14. The local fire department was summoned and they arrived to extinguish the fire of the Ford Expedition and the house
- 15. Based upon information and belief, the origin of the fire was the speed control deactivation switch on the vehicle. The Expedition and its contents were a total loss. Additionally, there was damage to the house and property, caused by the fire in the Ford Expedition.
- 16. There have been many similar reported incidents of spontaneous fires in cold, non-running Ford vehicles. However, although there had been a recall of a sub-group of Ford vehicles because of the risk of fires caused by the speed control deactivation switch on January 27, 2005, there has not been a recall of the Plaintiff's vehicle although based upon information and belief, Ford was aware of the risk of fire in their vehicle.
- 17. The National Highway Traffic Safety Administration (NHTSA) reports indicate that approximately 218 similar events of fires from cruise control deactivation switches in Ford trucks and SUV's have been reported. In addition, the NHTSA has said it is investigating more than 3.7 million vehicles manufactured by Ford for a defect in the cruise control switch.
- 18. On April 8, 2005 the Defendants Ford and Bill Currie had sent a written notice to the Plaintiffs advising them that their vehicle was due for a maintenance visit. The notice advised that if the vehicle was serviced by Bill Currie that "you will have the

assurance that your vehicle is being serviced by the factory-trained technicians who know it best." The notice further advised that with regard to their vehicle there were "no recalls at this time."

- department of the Defendant Bill Currie Ford because the vehicle would not shift out of park. The service receipt indicates "FOUND BRAKE PEDAL SWITCH SHORTED REPLACE SWITCH RETEST OKAY3." After arriving to pick up the vehicle after it was allogedly repaired, the Plaintiff I was unable to shift the vehicle out of park. Craig Slusher, a service representative for Defendant Bill Currie checked the vehicle and found that the same fuse that had been found to be blown was blown again. He replaced the fuse again, provided additional fuses to the Plaintiff and noted the problem on the service receipt.
- 20. Based upon information and belief, the inability to shift a ford truck from park is one of the known warning signs of the defect in the speed control deactivation switch.

CLASS REPRESENTATION ALLEGATIONS

21. Plaintiffs bring this action pursuant to Fi.R.Civ.P. 1.220(B)(1) on behalf of a class of all persons and entities nationwide who purchased or who own Ford F-150 Pickup trucks, model years 1995 through 2002; and Ford Expeditions and Lincoln Navigators, model years 1997 through 2002; with the manufacturer installed Cruise Control option. The class includes both persons who experienced or incurred damages to their vehicle or to other property caused by the defective speed control deactivation switch, as well all other persons who own vehicles within the described models.

- 22. The Class is composed of numerous persons and entities throughout the United States. The joinder of all class members individually in one action would be impracticable, and the disposition of their claims in one action will provide benefits to both the parties and the Court. The class is sufficiently numerous for class treatment, as Ford and NHTSA public information indicate there are close to 800,000 effected vehicles in a sub-group of the class alone, in the United States.
- 23. Plaintiffs are asserting claims typical of the claims of the class. Plaintiffs and all members of the proposed Class sustained damages that were directly caused by Ford's placement of the defective switch, and in the design of their vehicle's operation and in the design of the cruise control. Plaintiffs have no interests that are in conflict with or are antagonistic to the interests of class members and have retained counsel competent and experienced in class actions, including consumer product class actions.
- 24. Class representation is superior to other available methods for the fair and efficient adjudication of this controversy. Since the damages suffered by individual class members may be relatively small, the expense and burden of individual litigation makes it impracticable for the class members individually to seek redress for the wrongful conduct alleged herein.
- 25. There are numerous and substantial questions of law and fact common to the claims of Plaintiffs individually and all of the members of the Class, which will control this litigation and which will predominate over any individual issues. Included within the common questions of law and fact are:
- a. Whether the speed control deactivation switches installed by Ford in F-150
 Pick-up Trucks, Ford Expeditions and Lincoln Navigators are defective;

- b. Whether the Plaintiffs and the members of the Class have sustained damages and the proper measure of those damages;
- c. Whether the defendants breached any express or implied warranties in connection with its manufacture and sale of these vehicles with cruise control installed in the vehicles.
 - d. Whether Ford acted negligently;
- Whether members of the Class are entitled to punitive damages and, if so, the extent of such damages.
- 26. The claims of the plaintiffs are typical of the claims of the Class, but not exclusive.
- Plaintiffs have no interests adverse to the interests of other members of the
 Class.

COUNT 1 - BREACH OF IMPLIED WARRANTY

- 28. Plaintiffs incorporate paragraphs 1 through 27 as if fully restated herein.
- 29. Plaintiffs purchased a used vehicle, manufactured by Defendant Ford.
 Other members of the class described have purchased Ford vehicles, some distributed by Defendant Bill Currie, and others distributed by other similar dealers or distributors.
- 30. Defendants knew that Plaintiffs and the Class they represent were foreseeable users of their vehicles, and in fact marketed these vehicles to be sold to American consumers, spending millions of dollars in advertising on a national and local level to tout their vehicles to intended purchasers. Defendants made numerous claims and representations as to the quality of the vehicles they offered for sale, as well as to the fitness of the vehicles for use by Plaintiffs and Class Members for their intended purposes.

- 31. Plaintiffs and other members of the class used their vehicles as intended, for transportation, and in other manners depicted by Defendants in their advertising, and for other such uses of travel and transportation in which consumers use and are intended to use motor vehicles.
- 32. Plaintiffs made no changes or alterations to the engine and operational parts of the Cruise Control System or the speed control deactivation switch. The switch was defective as sold to Plaintiffs and installed on their vehicle and the vehicles of the class members. The defect in the switch is known to Defendant Ford to overheat, smoke and cause fires beneath the hoods of vehicles of the same or similar model as that of the Plaintiffs. In fact, Ford has issued a recall for a sub-group of vehicles because of this danger.
- 33. As a result, Plaintiffs and Class members have been damaged, including inconvenience and cost of replacement of the defective switch, and for some, destruction of the vehicle because of fire, and destruction of other items of property adjacent to the fire or items of property that were within the vehicle when it burned.

COUNT II - STRICT LIABILITY

- Plaintiffs incorporate paragraphs 1 through 27 as if fully restated herein.
- 35. Defendant Ford is in the business of manufacturing motor vehicles and together with Dealers and distributors, like Defendant Bill Currie, is in the business of placing these vehicles on the market for sale to consumers.
- 36. Defendants placed the vehicles described in paragraph 21 of this complaint in to the stream of commerce.

- 37. These vehicles are in a defective condition, and are unreasonably dangerous, and were dangerous when they left Defendants' control. The vehicles were sold to Plaintiffs and class members in this dangerous condition, caused by the defective speed deactivation switch, and its placement and design in the engine compartment of these vehicles.
- 38. Under normal conditions, usage and applications, the vehicles should not spontaneously combust into flames, especially not when the vehicles are in the parked and off position.
- 39. The defect in the vehicles caused damages to Plaintiffs and class members, including but not limited to repair or replacement of the defective parts, total destruction and loss of the vehicle, its contents, and surrounding personal property or real property and fixtures and appurtenances.

COUNT III - NEGLIGENCE

- 40. Plaintiffs incorporate paragraphs 1 through 27 as if fully restated herein.
- 41. Defendants knew or should have known that the speed control deactivation switches it designed and placed in the described vehicles, and manufactured, tested, marketed or sold, in their ordinary and foreseeable use, would fail to perform as intended in motor vehicles.
- 42. Defendants have a duty to disclose to the public the defective nature of these switches and the resulting dangerous conditions that may occur because of these defective switches.

- 43. Defendants failed to use reasonable care with respect to the design, development, manufacture, production, testing, inspection, marketing or sale of the vehicles with cruise control and these speed control deactivation switches.
- 44. In addition, Defendants failed to use reasonable care with respect to the servicing and/or maintenance of the Plaintiff's vehicle and the vehicles of others with cruise control and these speed control deactivation switches.
- 45. Defendants' negligence directly and proximately caused the harm suffered by Plaintiffs and Class Members.
- 46. As a direct and proximate result of the Defendants' negligence, Plaintiffs and Class Members have suffered or will suffer damages, which include costs to inspect, repair or replace their speed control deactivation switches and systems, and to replace or repair other damaged property, in an amount to be determined at the trial of this cause.

COUNT IV - VIOLATION OF THE FLORIDA DECEPTIVE AND UNFAIR TRADE PRACTICES ACT

- 41. Plaintiffs incorporate paragraphs 1 through 27 as if fully restated herein.
- 42. Plaintiffs and Class Members are "consumers" within the meaning of \$501.201 Florida Statutes, the Florida Deceptive and Unfair Trade Practices Act ("TDUPTA").
- 43. Defendants designed, manufactured and marketed the Ford automobiles, as safe, durable, sturdy, reliable and trustworthy. Ford established for itself a reputation in American Commerce, which connotes that Ford products would offer protection and reliability to American families owning its products. Defendants failed to state in their marketing that there was a danger that, even when not operational, and turned off, the vehicles could spontaneously catch fire in the engine compartment because of defective

design, manufacture or placement of the speed deactivation control switch. These facts constitute unfair, unconsciousble and deceptive trade practices.

- 44. Defendants intentionally misled Plaintiffs and Class Members by failing to warn them of this defect, and that such defect could lead to the loss of the vehicle and other items of property, or even personal injury.
- 45. Plaintiffs and Class Members have been damaged in the amount of the purchase price of the vehicles as a result of their reliance on Defendants' false and deceptive representations as to the reliability, safety and design of the vehicles. Plaintiffs and Class Members seek to be made whole and claim damages pursuant to §501.211, Florida Statutes, plus attorney's fees and court costs pursuant to the provisions of §501.2105, Florida Statutes.

PRAYER FOR RELIEF

WHEREFORE, Plaintiffs, on behalf of themselves and on behalf of the members of the Class defined herein, pray for judgment and relief as follows:

- The Court adjudge and decree that the proposed class be certified pursuant to Rule 1.220, Fl.R.Civ.P.; Plaintiffs are adequate representatives of the class, as above defined, and that notice of this action be given to the class in the most effective and practicable manner;
 - 2. The Court appoint and designate the undersigned counsel as Class Counsel;
- 3. The Court enter judgment for the Plaintiffs and the Class, and award compensatory damages, interest and costs; which include costs to inspect, repair or replace their speed control deactivation switches and systems, and to replace or repair other damaged property, in an amount to be determined at the trial of this cause.

- The Court enter an injunction against Defendants, and order them to recall Ford F-150, Lincoln Navigator and Ford Expedition vehicles of the 2000 model year, wherever they were manufactured;
- 5. The Court find that Defendants violated the Florida Deceptive and Unfair Trade Practices Act, §§501.201, et seq., Florida Statutes, and award them damages, attorney's fees and costs pursuant to those provisions;
- 6. The Court award Plaintiffs and the Class reasonable attorney's fees, costs, and expenses incurred in connection with this suit.
 - 7. The Court award all other equitable relief as it deems appropriate.

JURY DEMAND

PLAINTIFFS, on behalf of themselves and all others similarly situated, demand trial by jury on all issues triable at law.

May 23, 2005

Respectfully Submitted,

<u>Dale R. Sisco, P.A</u>

DALE R. SISCO

Florida Bar No. 559679

P. O. Box 3382

Tampa, FL 33601-3382

(813) 224-0555

(813) 221-9736 Facsimile

dsisco@sisco-law.com

PEACOCK LAW FIRM, P.

Florida Bar No. 0319147

MIKE PEACOCK

Florida Bar # 0303682

500 E. Kennedy Blvd., Suite 100

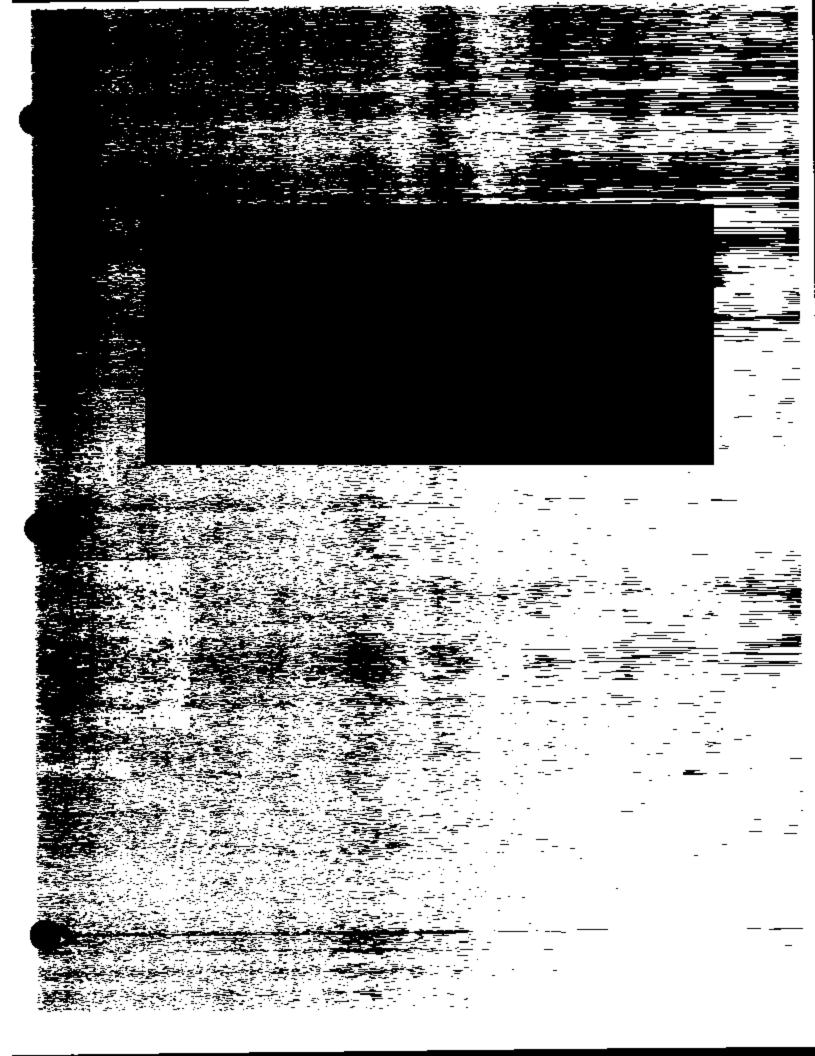
Tampa, Florida 33602

(813) 769-2409

(813) 273-6826 Facsimile

mpeacock@peacocklawfirm.com

ATTORNEYS FOR PLAINTIFFS



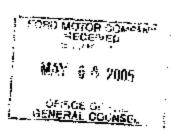
First Recovery Services, Inc. P.O. BOX 967, HUNTINGTON, N.Y. 11743 (631) 271-6321 FAX (631) 271-5399



Apr 27, 2005

URGENT CORRESPONDENCE

FORD MOTOR CO. ATT: CONSUMER AFFAIRS P.O.BOX 6248 MD-3NE-B DEARBOURNE, MI 48126



Client: UNITED AUTOMOBILE INSURANCE COMPANY

File #: 818929 / MICHAEL DOMINQUEZ

RE:Claim No.818929

Insured

Date of Loss:1/10/05

Vehicle 2001 For<u>d Exped</u>ition Eddie Bauer

Vin.#1FMRU17W811

FIRE LOSS-PLACE-IISSU SW2ND ST MIAMI, FL. 33184-1702

CLAIM AMOUNT: 16,090.00

To Whom It May Concern:

File 818929 has been fowarded to our office to handle by United Automobile Insurance Co.

The insureds vehicle with 56,583 miles on the odometer caught fire for no apparent reason while parked in the insureds driveway.

It is our understanding that many of these vehicles were re-called by the Ford Motor Co.as a result of defective steering columns.

Attached is our supporting documention relevant to this loss. Please advise if there was a recall on this vehicle or if there is an existing class action suit.

The insureds vehicle was serviced on 01/08/05 at Las Brisas/Marino Car Wash, Inc. (copy of invoice provided) There were no problems detected upon service of the insureds vehicle.

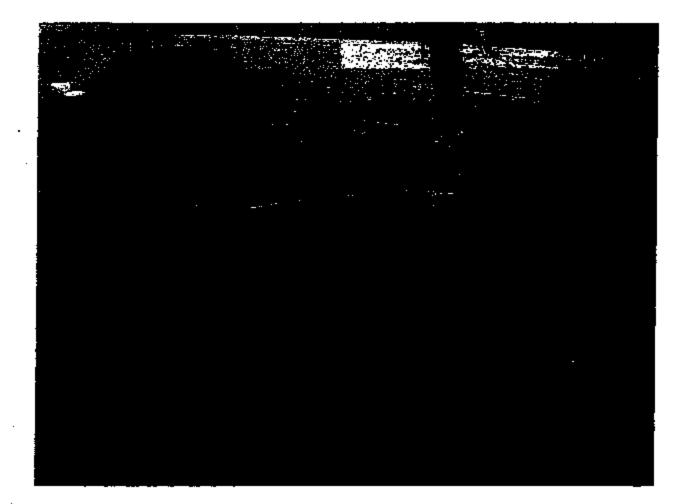
Please advise our office of recall or class action suit . Thank You for your assistance in this matter. Very Truly Yours,

JOÁN M PALADINI

(631) 271-6321 Ext. 210

Joan m. Paladine

ER05-005-LC-7497

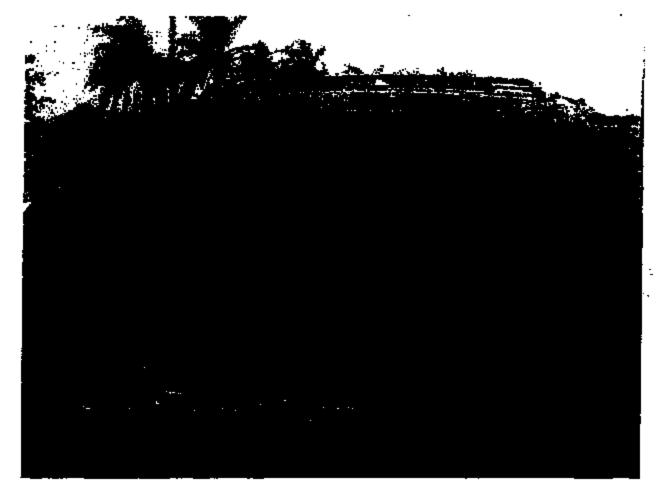








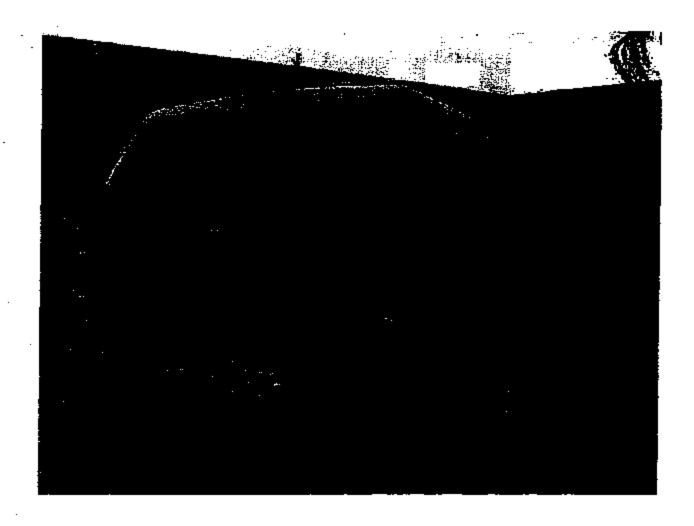












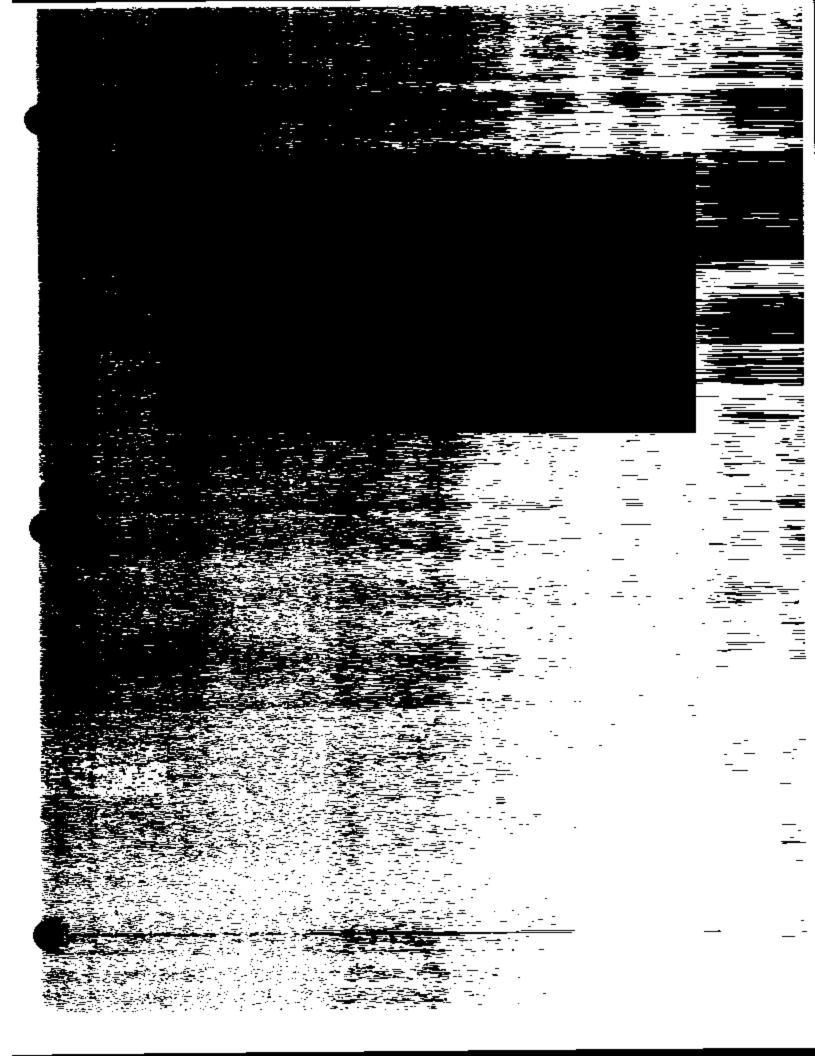












Friday, April 22, 2005

FORD MOTOR COMPANY PARKLAND TOWERS WEST #300 3 PARKLANE BLVD. DEARBORN, MI 48126

FORE MOTOR COMPANY RECEIVED CILABAS UNIT

MAY 2 7 2005

GERICE OF THE GENERAL CCURSE!

Rec PRODUCT DEFECT CAUSED VEVICLE FIRE AND RESULTING DAMAGES.

VIN:

IFFZX1724YN

Year:

1989 Z-000

Make

FORD

Model:

F-150

Our Insured:

Address:

Phone No.:

Our Claim No:

4-7-05

Date of Loss: Damages;

\$3,712,86

NOTICE OF SUBROGATION CLAIM

CINCINNATI, OF

Please accept this letter as formal notice of our subrogation rights in regard to the above-captioned claim. Demand is hereby made upon you for payment of Progressive's damages and those of Progressive's insured

Our investigation indicates damages to our insured's vehicle was a direct result of a manufacturer's defect or negligence on your behalf. Enclosed please find all supporting documentation.

Please acknowledge receipt of my subrogation demand and forward your payment of \$3,712,86 to my attention, payable to "Progressive Preferred Insurance Company, as subroges of and mail to my attention at Richmond Hts., OH

You can contact me at the number listed below should you used additional documentation or care to discuss this claim.

Thank you for your anticipated cooperation.

Progressive Preferred Insurance Company

William P. Kienzl Subrogation Representative (440) 603-7967

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		ISSUE LIST		
Lest Handling Date/	Name/	Vin/	Model Year and Yehicle Line	Innua Tima
Issue Status	Reason Desc	Саве No.	MODEL FEAT BILL FEIBCLE LINE	Issue Type
5/18/2005	FIRST AMERICA	1FTZX1724Y/	2000 F-SERIES	07
ACKNOWI FD	LEGAL - PIRE CLAIM	1592201975		

All Action Details for Issue

Print

VIN: 1FTZX1724YN

Year: 2000

Model: F-SERIES WSD: 1999-11-22

Owner Status: Subsequent

Case: 1582291375

Symptom Desc: FIRE/SMOKE VISIBLE FLAME

Primary Phone:

Resson Desc: LEGAL - FIRE CLAIM

Secondary Phone:

lasue Type: 07 LEGAL

Issue Status: ACKNOWLEDGE

Action: OPEN LEGAL CONTACT - PRODUCT LIABILITY - FIRE

Dealer: 01954 JOHN NOLANFORD INC

Origin Desc: CONSUMER AFFAIRS - LITIGATION PREVENTION-FD

Odometer: 117888 Mi Comm Type: EMAIL Analyst Name: LEICH, CHERIE Analyst: CLEICH

Action Date: 05/17/2005

Action Time: 16.12.52.486 Action Data: Yes

MANGUS, CUSTOMER ALLEGES VEHICLE CAUGHT FIRE AROUND STEERING COLUMN.CUSTOMER REQUESTS CONTACT

FROM FORD REPRESENTATIVE.

Data Element Name

Data Value

ANALYBT ID

WHILL2

Action: MAKE OUTBOUND CALL TO DEALER

Dealer: 01954 JOHN NOLANFORD INC

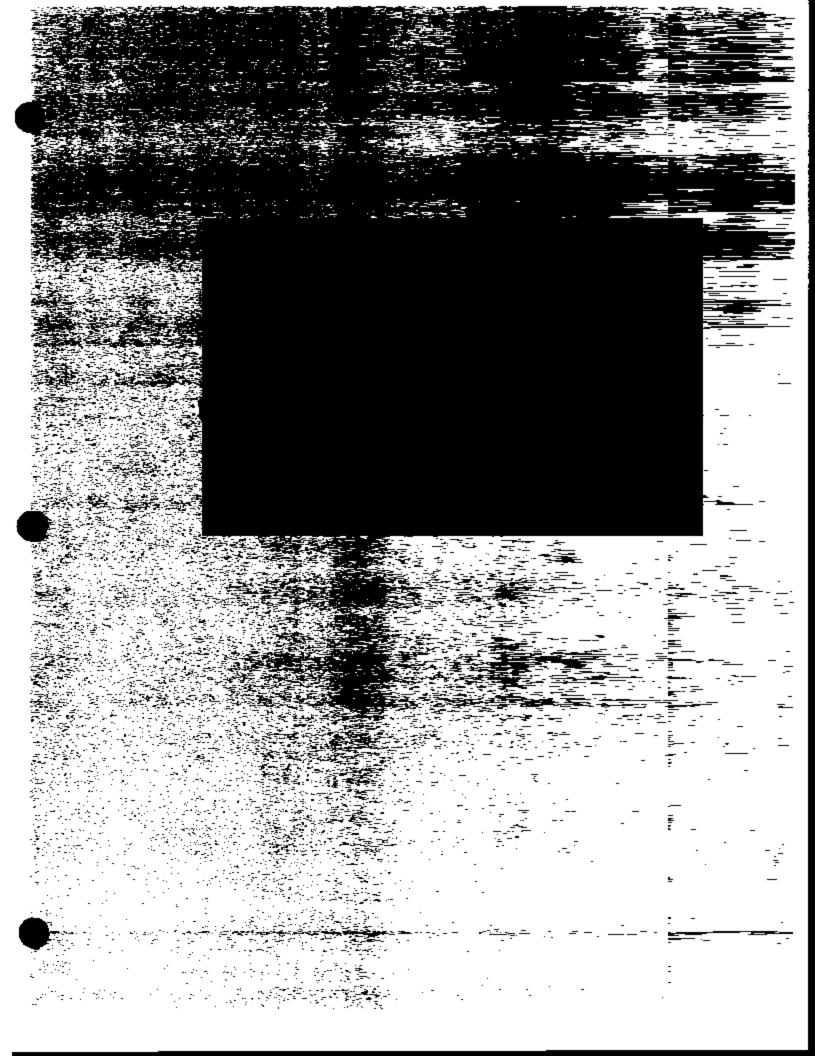
Origin Dose: CONSUMER AFFAIRS - LITIGATION PREVENTION

Odometer: 117888 MI Comm Type: PHONE Analyst Name: HILL, WANNETTA Analyst: WHILL2

Action Date: 05/18/2005

Action Time: 16,31,38,861 Action Date: No

Comments LEFT VM ASKING DLR TO CONTACT LPA



301 Sullivan Way, West Trenton, NJ 08628 609-803-1300 / www.tju.com

DECEMBER 29, 2003 CONSUMER AFFAIRS

MONICA FORD MOTOR CO/CONSUMER AFFAIRS PO BOX 6248 MD-3NE-B DEARBORN MI 48126

4 JAN -6 A8:20

JAN 0 7 2084

Rec Our Insured:

Our Claim Number: Our Insured Driver:

Accident Date: 11/11/2003 Location: NJUNKNOWN

Amount of Claim: \$15,953.00 Your Insured: FORD MOTOR CO

Your Cleim/Policy No:

Dear Sir/Madam:

This is to inform you that New Jersey Manufacturers insurance Company is exercising its right of subrogation regarding the claim referenced above.

We would appreciate your prompt consideration of this claim because an expeditious settlement will benefit all parties involved.

Please contact me to discuss the damages or liability resulting from this accident.

Thank you for your anticipated cooperation.

Very truty yours,

ANN MARIE TAFT EXT.5520

SUBROGATION CLAIMS REPRESENTATIVE

E985-065-LC-7515



Office of the General Coursel

PRIVILEGED & CONFIDER(TIAL

Ford Motor Company Parkdane Yovers West Suite 300 Three Parkdane Boulevard Dearborn, 15chigan 481 25-2888

January 12, 2004

NJM Insurance Group 301 Sulliven Way West Trenton, NJ 08628 ATTENTION: ANN MARIE TAFT

RE:

Claimant

Your Claim #:

DOL:



Oear Ms. Taft:

We acknowledge your recently submitted subrogation claim. In order to assist us in evaluating your claim, we request that you provide us with the following information: (Please note that the information requested is in regard to the Ford manufactured vehicle.)

	1.	Attach your insured's statement with a complete description of the incident, including events that occurred prior to and subsequent to the loss.	
П	2	A copy of the police and/or fire report.	
X	3.	Original color photographs of the vehicle's collision/fire damage & the alleged defective parts, from several different angles.	
	4.	Original color photographs of the inside of the vehicle showing the steering wheel, dash and roof areas.	
XX XX U	5.	Original color photographs of the accident / fire scene from several different angles.	
Ø	6.	Attach a copy of your experts report and the expert's original photographs.	四
	7.	Attach the repair estimate, repair order, or your total loss worksheet for the	*
		vehicle's damage and any losses associated with this incident, and	I
_		copies of draft payments.	3
×	8	Attach the complete service history for the subject vehicle, including any turns-ups or oil changes.	<u>†</u> €-7
form;	Pleas	e answer the following in the space provided. If you need additional space, please use the back of the	C-7518
,	9.	What was the city and state of occurrence: WALL , NEQ2 JERSEV.	
	10.	The 17 digit vertice identification number: <u>IFT YR 44 U 5 3 T</u>	
	11.	What was the nalisage at time of occurrence: 8, 4 7,5	
	12.	What is the alleged defect: UN HADWN (YUONE - TO OUR KNOW	4E
	13.	Has the alleged defective part been repaired or replaced? (circle eq.e) Yes or No	{
		2 2	í۷

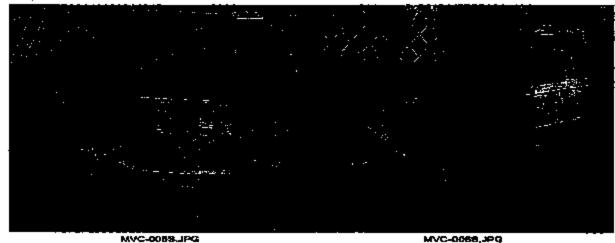
MO SALIER SHOW

14.	. What is the current location of the vehicle? ZN MOSS	53510NOF NIM LARUR
15.	List all after market additions or modifications that were mad	e to the vahicle:
	BUG SHIELD	
	GAZIHS WODWING	
	COURR OVER BED	CUINYL)
-18		
17.	. Were the keys in the ignition? (circle one) Yes or No	
18.		<u>'</u>
	If purchased used, provide the date of purchase, mileage at	the time of purchase, and from whom
	the vehicle was purchased:	
		Ein FEB 2 5 2004
	152-4-	-
concerning y not interests	nce we are in receipt of the requested information, it will be reviewed your claim. Should you not send all of the requested information and of in pursuing a claim and we will close our file. <u>Please note that your standard information has been submitted and a determination has been to</u>	i materials, we will assume that you are us vehicle will not be inspected until all
WOLLANDO.		
companent remove and	ease be advised that all necessary steps should be taken to ensur- parts are maintained and preserved for triat. Ford Motor Company test any component part that you claim to be defective, and to be pr	has the right to inspect the vehicle and sented with the vehicle and the subject
component	part(s) at the time of trial, should litigation ensue from this informal cl	jim.
Motor Comp advised you	you propose to repair the vehicle for continued usage, such repairs any has inspected the vehicle and removed and tested any comp in writing that it does not intend to perform such inspection and/o Motor Company will insist that all components claimed to be defe	overit part you claim to be defective or r testing at this time. But even in that
	و ما در	Stricerety.
	Donard Clark	50 (- m
	Pronold (05	Sylvey
2/18/04		Shewn L. Norton
	-134. Merton,	Claims Analyst / Litigation Assistant
	In response to your request the required documents. Kind intentions on Call if you information	I have enclosed dly advice of your viguine additional
	information	•
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E985-005-LC-751

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				4414		

TOTAL LOSS



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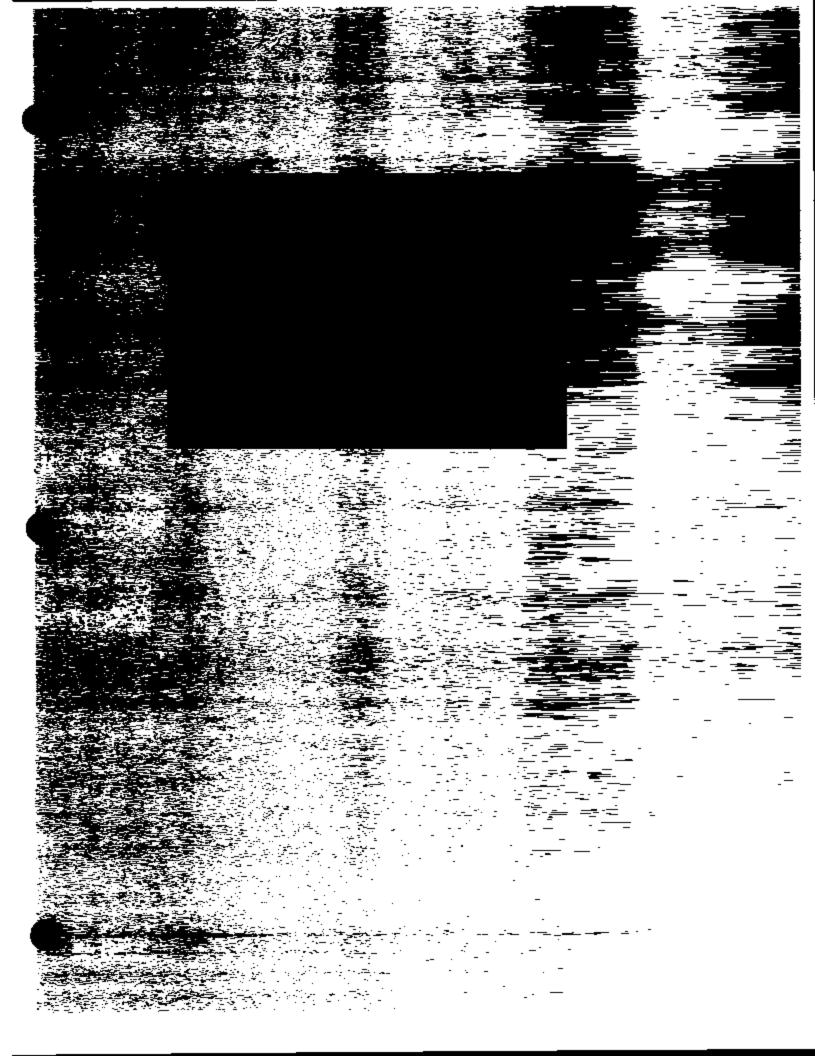
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03-196134

TOTAL LOSS





BARRERA & SANCHEZ, P.C.

ATTORNEYS AND COUNSELORS AT LAW



10113 N. 10TH ST., SUITE A MCALLEN, TX 78504

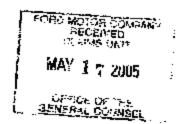
MARCUS C. BARRERA EDWARD P. BANCHEZ

April 22, 2005

TEL (956) 287-7555
FAX (956) 287-771 1
e-mail: yourtexaslawyer@sol.com

CMRRR # 7003 3110 9003 0601 6449 Ford Motor Company

Ford Motor Company
CONSUMER AFFAIRS
P.O. Box 6248
MD-3NE-B, Dearborn, Michigan 48126



NOTICE OF SPEED CONTROL DEACTIVATION SWITCH FIRE

Re:

Vehicle ID#:

1FTRW07W11K

Vehicle Owner:

2001 F-150 Ford Truck

Vehicle Make: Date of Loss:

March 14, 2005

Dear Sir/Madam:

The undersigned attorney represents the above vehicle owner who suffered a vehicle fire that partially destroyed his home and completely destroyed his vehicle March 14, 2005. The cause of said fire was due to a defect in the speed-control-descrivation system that overheated and caused the aforementioned destruction as his vehicle stood parked in the middle of the night.

Presently, is attempting to adjust his losses and he remains out of his home since the night of the fire because of serious structural damage. Please contact this office if The Ford Motor Company wishes to inspect the premises and the vehicle before the vehicle is stored and the home is repaired. Please acknowledge receipt of this notice at the address above.

Sincerely,

BARRERA & SANCHEZ, P.C.

Edward P. San

gcp

MER AFFO

:EPS

Enclosures

A MM DD Tx C3 14 suff & State & Incident Date ,	YYYY 2005 2 05-00008		Deleta MFIRS -1 Change Sauic
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C Incident Type *	El Date & Tines	ight is 0000	E2 Shift & Alarm
131 Pessenger vehicle fire	Chark boxes it Month Day	Tear Sc Min Sec	Local Option
D Aid Given or Received*	Date. Alarm * 03 14	2005 01:15:00	hier a Mere Ginceret
1 Mutual aid received 2 Automatic aid recv. Their fold Their State 3 Mutual aid given	American required, notions named American required, notions named CONTROLLED Options. Brough for	2005 01:20:00	E3 Special Studies
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Apparatus-9	7 Motor officer ages or pertise	60 63	Industrial use Military use
Z Personnel-10 2 Detectat did not also	t them 8 Paint: from some une totalism - 11 p	-tten 53	Farm use Other mixed use
J Property Uses Structures	341 Clinic, clinic type infirmary		
_	342 Doctor/destist office	579 Motor vehici	-
131 Church, place of worship 161 Restaurant or Cafeteria	361 Prison or jail, not juvenile		
162 Bar/Terern or nightslub	419 1-or 2-family dwelling 429 multi-family dwelling	599 Business off 615 Electric gene	
213 Slementary school or kindergerten	439 Rooming/boarding house	629 Laboratory/ac	
215 □ Righ school or junior high 241 □ College, adult education	449 Commercial botal or motal	700 Tamufactorios	
311 Care facility for the aged	459 Residential, board and care 464 Dormitory/barracks	819 [Livestock/pou	
331 Boupital		891 Werehouse	
Outside	936 Vacant lot	961 Construction	
124 Pleyground of perk 655 Crops of orchard	938 _Graded/care for plot of land 946 _Gtake, river, stream	984 [Industrial p	lant yard
669 Forest (timberland)	951 Mailroad right of way	Workup and enter a Prepa yen have 907 checked a P	rcy Die ende enly 15 roperty Des Dosi
BO7 Dutdoor storage area	960 Other street	Property Use 415	
919 Dump or espitary landfill 931 Dopen land or field	961 Righway/divided highway 962 Recidential street/driveway	l or 2 family	dwelling (

X1 Person/Anti	ty Involved	Protomo casa (16 app)	icahle)		Axea Code Thiggs	Surbez
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TANK CANTER TO DIRECT	person involved? The this how and skip t of this section.	Bosinson come (if Appl:	lcable!		årea cods Phoes	Ngaber
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L. Remarks Lead Option Responded to veh burning in front fire and was beg attack on the ve arrival of engin attack of the ga conducted and no amount of overha investigate. on station. 03/15/2005 18:19	of the homes inning to spr hicle to help e five, they rage fire by thing was found and ensure ce operations	garage door. ead up the root minimize its proceeded to t pushing it awa nd. after a q no further ex	the garage dof, the crew of feeding the finderior of the fron the horustension. A bit tension.	oor overhang on engine two lames on the f the home to me. a search n of the fire ravo unit was	, had also can o initiated a structure. o perform and h and rescue e, we conduct s called to t	uight on ifize upon the interior was ed a small he scene to
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Narzative:

Responded to vehicle fire next to a home. arrived to find ford truck fully involved and burning in front of the homes garage door. the garage door overhang, had also caught on fire and was beginning to spread up the roof. the crew on engine two initiated a fire attack on the vehicle to help minimize its feeding the flames on the structure. upon the arrival of engine five, they proceeded to the interior of the home to perform an interior attack of the garage fire by pushing it away from the home. a search and rescue was conducted and nothing was found. after a quick knockdown of the fire, we conducted a small amount of overhaul and ensure no further extension. a bravo unit was called to the scene to investigate. once operations and the investigation were concluded, engine two returned to station.

03/15/2005 18:19:51 AGalvan

EA05-805-LC-7524

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2	Pot involved in ignition, but burned Involved in ignition, but did not burn Theolved in ignition and burned	le propert	ozd			~~ 	en other 19 den repor lise repo rocer rep		a [
	Mobile property model License Flace Weather June 12) Institut		Year	 		MFIRS-7	Revision 03	/19/50

E985-188-15-7528

ISSUE LIST

Lest Handling Date/ Issue Status	Name/ Reason Desc	Vin/ Case No.	Model Year and Vehicle Line	issue Type
5/16/2005	ESCOBARS AUTO ELECTRIC	1FTRW07W11K	2001 F-SERIES	10
CLOSED	OGC - PROPERTY DAMAGE	14903112 <u>35</u>	_	
5/4/2005	ESCOBARS AUTO ELECTRIC	1FTRW07W11K	2001 F-SERSES	07
CLOSED	LEGAL - OTHER ATTORNEY DEMAND	1490311235	_	

All Action Datails for Issue

Point

Case: 1490311235

VIN: 1FT9W07W11K

Year: 2001

Model: F-SERIES

Name: ESCOBARS AUTO ELECTRIC

WSD: 2000-06-26

Symptom Desc: FIRE/SMOKE VISIBLE FLAME

Owner Status: Original

Reason Desc: OGC - PROPERTY DAMAGE

Printary Phone

Secondary Phone:

Issue Type: 10 QGC

Issue Status: CLOSED

Action: CLOSE OGC - CONTACT - PROPERTY DAMAGE

Dealer: 68061 FORD MOTORCOMPANY-FORD DIV

Origin Desc: CONSUMER AFFAIRS - LITIGATION

PREVENTION-FD

Octometer: 1 Mil Analyst Name:

Comm Type: MAIL

LEICH, CHERIE

Analyst: CLEICH

Action Date: 05/16/2005

Action Time: 08,29.37.101

Action Date: No

Comments FILE FORWARDED TO OGC FOR HANDLING.

All Action Details for leave

Print

VINE 1 FTFW07W11K

Year: 2001 Owner Status: Original Model: F-SERIES

Cuse: 1490311235

Name: ESCOBARS AUTO ELECTRIC

Symptom Desc: FIRE/SMOKE VIS/BLE FLAME

WSD: 2000-06-26 Primary Phonel

Resson Desc: LEGAL - OTHER ATTORNEY DEMAND leave Type: 07 LEGAL

issue Status: CLOSED

Secondary Phone:

Action: OPEN LEGAL CONTACT - ATTORNEY DEMAND

Design: 68061 FORD MOTORCOMPANY-FORD DIV

Origin Desc: CONSUMER AFFAIRS - LITIGATION

PREVENTION-FD.

Odometer: 1 Mil

Comm Type: MAIL

Analyst Name: LECH, CHERIE

Analyst: CLEICH

Action Date: 05/03/2005

Action Time: 13.37.11.769

Action Data: Yes

Comments ***** CLIENT'S VEHICLE CAUGHT ON FIRE AND PARTIALLY DESTROYED HIS HOME AND COMPLETELY DESTROYED. HIS VEHICLE ON MARCH 14, 2005 ATTORNEY DEMANDS CONTACT FROM FORD REPRESENTATIVE.

Data Element Name

Data Value

NAME OF LAW FIRM

BARRERA & SANCHEZ ATTORNEYS AND COUNSELO

ATTORNEY NAME

EDWARD P. SANCHEZ 0662877665

ATTORNEY PHONE NUMBER ANALYST ID

MPAWELEK

Action: MAKE OUTBOUND CALL TO ATTORNEY

Dealer: 68061 FORD MOTORCOMPANY-FORD DIV

Origin Desc: CONSUMER AFFAIRS - LITIGATION

PRÉVENTION

Odometer: 1 Mi

Action Date: 05/04/2005

Comes Type: PHONE

Analysi Name: PAWELEK, MAUREEN

Analyst: MPAWELEK

(ML)

Action Time:

15.41.16.975

Action Data: No

Comments SPOKE WITH ATTORNEY, WHO SAID THEY ARE SEEKING DAMAGES BEYOND WHAT THE INSURANCE COMPANY IS WILLING TO PAY, WILL FORWARD TO OGC FOR PROPERTY DAMAGE/SUBROGATION.

Action: REDIRECT TO OGC - PROPERTY DAMAGE OVER \$10,000

Desier: 88081 FORD MOTORCOMPANY-FORD DIV

Origin Dasc: CONSUMER AFFAIRS - LITIGATION

PREVENTION

Odometer: 1 M

Comm Type: OTHER

Analyst Name: PAWELEK, MAUREEN

Action Date: 05/04/2005

Analyst: MPAWELEK

(M.L.)

Action Time:

15.41,59,748

Action Data: No

Comments FORWARDING TO OGC.

E965-885-LC-7528

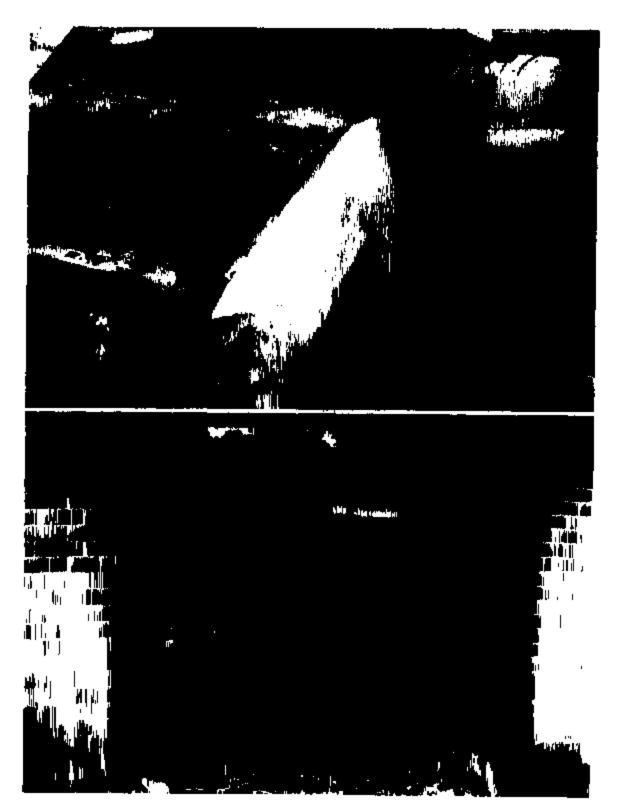
Vehicle List

1FTRW07W11

Year Model Sales Type 2001 F-SERIES SALE TO SMALL BUSINESS WITH <9 UNITS IN SERV Original Owner Casis No Open Issues

Owner Status Vehicle Info Warranty History



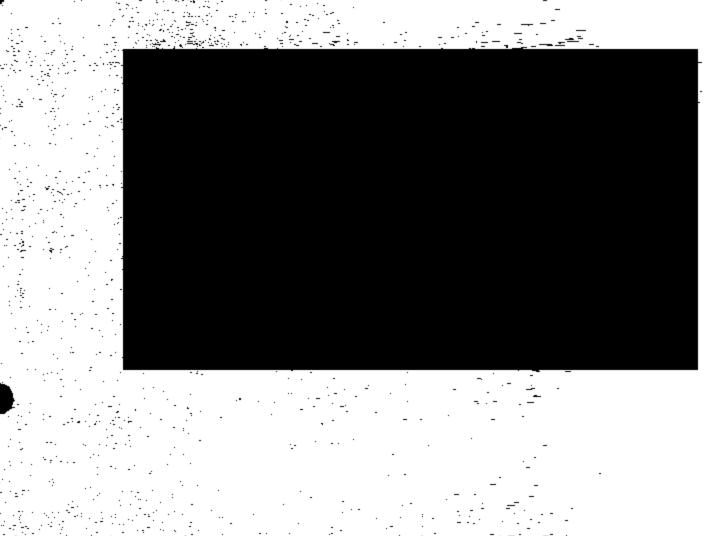


ENEC-002-FC-1231



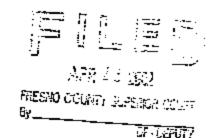


2627-31-600-60F3



EVERETTIS, MCADOO, JR.- STATE BAR NUMBER: 132298 **BONNIE R. MOSS & ASSOCIATES**

ATTORNEYS AT LAW 3131 Camino del Rio Norto, Suite 1550 San Diego, California 92108 (619) 528-2400



Attorneys for Plaint1ff, STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY

8	SUPERIOR COURT OF CALIFORNIA, COUNTY OF FRESNO
9	LIMITED JURISDICTION, CENTRAL DIVISION
10	
13) CASE NO: 02 CE CL Q4481
12) COMPLAINT FOR DAMAGES
13	Plaintiffs,) Subrogation Claim; Amount
14	vs.) exceeds does exceed \$10,000.00
LS	to 10,
L6	Defendants. }
ا 7	Come now Plaintiff
ь Н	COMPANY above-named the

total sum of \$18,803.00, alleging as follows:

GENERAL ALLEGATIONS

At all times herein mentioned was and now is a corporation duly organized and existing under and by virtue of the laws of the United States. is authorized and qualified to transact insurance business the State of At all times herein mentioned, California. transacting insurance business in the State of California. ///

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all times herein mentioned HARRY FARSAKIAN 2. Αt (FARSAKIAN) was an individual residing in the County of Fresno, State of California.

- At all times herein mentioned FARSAKIAN was insured by under a policy of automobile motorist insurance, which was in full force and effect at all such times and which provided coverage for a 1999 Ford Ranger Pick Up Vehicle Identification Number 1FTYR14X6XB
- On or about February 2, 2000, a fire started in the insured vehicle, rendering the vehicle a total loss. As a result of that fire STATE FARM did pay to or on behalf of FARSAKIAN, as its insured, the sum of \$18,803.00 for property damage and loss of use of his vehicle as a direct result of the fire.
- Defendant FORD MOTOR COMPANY (FORD), is and at all 5. times herein mentioned was, a corporation organized and existing under the laws of the State of Michigan and qualified to conducted business in California, and was conducting business in California.
- The true names and capacities of defendants, Does 1 to 10. inclusive, are unknown to plaintiff who therefore sue said defendants by such fictitious names; plaintiff is informed and believes and thereon alleges, that each of the defendants designated herein as DOE is responsible in some manner for the events and happenings herein referred to and cause injuries and damage proximately thereby to STATE FARM as herein alleged.

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(Strict Liability)

As and for a First Cause of Action, plaintiff alleges against all defendants, and each of them, as follows:

- 7. Plaintiff incorporates by reference paragraphs 1 through 7 above, as though fully set forth herein.
- 8. At all times herein mentioned, each of the defendants were the employee, agent, servant, partner, and/or joint venture of each of the remaining defendants herein and were at all times acting within the purpose and scope of said agency, service, employment, partnership, and/or joint venture.
- 9. At all times herein mentioned, the defendants and each of them, were the successors-in-interest of the other defendants named herein. Said defendants are fully responsible under the law for all harm caused by the defective products of their predecessors, as well as any and all acts or conduct for which their predecessors would have been deemed liable to plaintiff.
- 10. At all times herein mentioned, the named defendants and defendant DOES 1 through 20, inclusive, and each of them, researched, designed, tested, manufactured, produced, assembled, inspected, distributed, marketed, packaged, and advertised for sale and distributed for sale to and for use by the general public, including, but not limited to, automobiles or vehicles such as the insured vehicle. Said defendants, and each of them, were manufacturers, assemblers, distributors, suppliers, wholesalers, and otherwise engaged in the distribution of such automobiles or vehicles, thereby introducing them into the "stream of commerce."

11. At all times herein mentioned, the named defendants and defendant DOES 1 through 10, inclusive, and each of them, researched, designed, tested, manufactured, produced, assembled, and inspected the component parts used in the manufacture, assembly and production of the automobiles.

- 12. Plaintiff is informed and believes, and thereon alleges, that defendants did in fact distribute and sell such automobiles or vehicles within the County of San Diego, State of California, with ultimately purchasing the insured vehicle in California.
- 13. Defendants, and each of them, intended that the products herein described were to be used by the purchasers of same. Further, defendants, and each of them, knew that their products would be purchased and used without "inspection for defects as to the design, manufacture, assembly, and warnings thereto by the purchaser, user, or subject thereof.
- 14. Defendants, and each of them, defectively designed, researched, manufactured, assembled, tested, inspected advertised, marketed, distributed, and sold certain vehicles, including the insured vehicle, and failed to adequately warn and/or warned in a defective manner the public, or anyone else sitting as retail purchaser of said vehicles, of the defective condition of said products, thereby proximately causing the damages hereinabove alleged.
- 15. In particular, defendants defectively designed, researched, manufactured, assembled, tested and inspected the vehicle or the vehicle's component parts, on certain vehicles, including the insured vehicle. On or about February 2, 2000, in

by and operated as intended, caught fire and began to burn. The defect, relating to the vehicle or related component system was a result of poor design, manufacturing and/or assembly practices by defendant FORD or DOES 1-10.

- 16. Defendants were on notice of the above-described defects and made no adequate effort to notify the general public, including
- 17. As a proximate result of the conduct and acts of defendants, and each of them, plaintiff sustained damages according to proof and in an amount within the jurisdictional limits of this Court.

SECOND CAUSE OF ACTION

(Negligence)

As and for a Second Cause of Action, plaintiff alleges against defendants, and each of them, as follows:

- Plaintiff incorporate by reference paragraphs 1 through
 above, as though fully set forth herein.
- 19. Each of the acts and conducts alleged aforesaid were performed by defendants, and each of them, negligently and carelessly in the following manner, including, but not restricted to: negligent and careless research and design of said automobiles or vehicles; negligent and careless manufacture of said automobiles or vehicles; negligent and careless failure to give adequate warnings to the public in general, and the insureds particularly, of the dangerous, defective, unsafe, and deleterious propensities of said automobiles or vehicles; and negligent and careless distribution of said automobiles or

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alleges

(Breach of Express Warranty)

As and for a Fourth Cause of Action, plaintiff allegeS against defendants, and each of them, as follows:

- 25. Plaintiff incorporate by reference paragraphs 1 through27 above, as though fully set forth herein.
- 26. Defendants, and each of them, researched, designed, manufactured, assembled, distributed, marketed, and sold the described automobiles and vehicles, and their component parts, for use by the general public and the insureds as a mode of transport, and said products were utilized by the general public and by the insureds for that purpose. Defendants, and each of them, knew that the general public, including the insured vehicle, for said automobiles or vehicles, including the insured vehicle, for said purpose and expressly warranted that said vehicles would provide such uses and were safe and fit for such uses.
- and relied upon defendants' express warranty that the insured vehicle would provide such uses and was safe and fit for such uses, when, in fact, said vehicle was unsafe and unfit for said uses.
- 28. As a proximate result of the breach of the express warranty by defendants, and each of them, plaintiff sustained damages according to proof and in an amount within the jurisdictional limits of this Court.

WHEREFORE, plaintiff pray judgment against defendants, and each of them, as follows:

For the total sum not less than \$18,803.00.

For interest thereon at the highest legal rate from date of loss; and

 For costs of suit herein, and for such other and further relief as the Court may deem proper.

DATED: 4-19-62

BONNIE R. MOSS & ASSOCIATES

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EVERETT S. MCADOO, JR.
Attorneys for Plaintiff,
STATE FARM MUTUAL INSURANCE
COMPANY

STEVEN R. MACKAIG & ASSOCIATES

FIRE INVESTIGATIONS

UCENSE NO. 16369 CA LICENSE NO. 01382953 AZ

362 FRONT STREET, SUFTÉ A, EL CAJON, CA 92020 • (619) 679-1772 • FAX (619) 579-7137 • Ernalt mackeig@earth(ink.net www.mackelg.com

February 23, 2000

Ma. Connie Harlan State Farm Insurance 6311 N. Fresno Street Fresno, CA 93710

Re:

Claim #

SRM Report # 00B46 Vehicle Fire Investigation 1999 For<u>d Ranger Pickun</u>

Insured:

Date of Loss: 2-2-2000

FIRE INVESTIGATION REPORT

Assignment

On February 4, 2000, I was requested by Claims Representative Connie Harlan to conduct a fire origin and cause investigation of a 1999 Ford pickup truck. The vehicle is secured at Co Part in Fresno. Arrangements were made to inspect the loss vehicle on February 8, 2000.

Fire Cause

My investigation identified the fire originating inside the engine compartment, on the top side of the engine. Fuel expelled from the position of the fuel injection pulse damper, connected to the fuel distribution rail. Expelling gasoline vapors likely ignited from exposure to charging and ignition system heat sources.

Opinions & Recommendations

Burn patterns and fire behavior indicators locate the fire origin and indicate the presence of expelling gasoline related to the fire cause. It appears that the gasoline expelled from a leaking seal where the fuel pulse damper connects to the fuel rail.

This is new vehicle had only 6989 miles of operation and should not be subject to fuel system leakage. Research into manufacturer service bulletins and recall notices revealed a fuel system recall that appears related to the fire cause of this vehicle. The

recall, #96V201000, indicates that the o-ring seal of the pulse damper could be damaged, resulting in leakage with subsequent fire. This recall effects Rangers with the 3.0 liter engine but the loss vehicle is equipped with a 4.0 liter. While the engines are different, the fuel damper is located at the same position on both engines and secured with a similar o-ring seal. While this vehicle has not been identified as one of the models effected by the o-ring recall, it is my opinion that the fuel leak causing this fire, appears to have originated from the same damper o-ring location as the problem identified in the previously identified recall.

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If litigation is considered, i recommend that the loss vehicle be secured as evidence. All involved parties should be notified in writing of the opportunity to inspect. inspections should not involve component removal or any type of destructive testing.

Vehicle Description

Year:

1999

Make:

Ford

Model:

Ranger pickup

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Color:

White

License:

6803935 CA

Vehicle identification Number: 1FTYR14X6XF Engine:

4.0 liter V-6

Mileage:

6989

Fire Origin and Cause Determination

The vehicle inspection occurred at Co Part in Fresno, California. Stock # 695900.

VEHICLE EXTERIOR

Examination of the vehicle exterior revealed fire damage to the hood, both front fenders, cowl, and front end. Soot stains are evident along the door seams. This damage resulted from a fire originating inside the engine compartment.

Both front fenders are heat oxidized from inner fender fire exposure originating inside the engine compartment. White surface oxidation on the fenders and hood surface indicate accelerated fire conditions associated with expelling gasoline under pressure.

The alloy hood surface area is partially melted in the center area of severe fire exposure, which originated from the top area of the engine.

Inspection under the vehicle revealed minor staining from fire debris and material staining originating from the upward portion of the engine compartment. Exhaust system and driveline components are relatively clean with no indicators of the fire originating under the vehicle or related to expelling jubricating fluid.

ENGINE COMPARTMENT

The engine in this vehicle is a parallel mounted V-6 with automatic transmission. Engine compartment fire damage is severe. The hood bottom is heat damaged and metted, as previously stated. Plastic and alloy components located within the upper half of the compartment are partially metted and severely damaged as compared to lower half components. Upper engine compartment damage indicates fire activity accelerated with expelling flammable liquid.

The power steering pump assembly, hoses, and fluid reservoir are mounted to the left lower side of the engine. Inspection of these items revealed the plastic fluid reservoir and rubber hoses expelled their fluid during the fire. Power steering system failure resulted from fire exposure rather than failure related to the fire cause. Componets adjacent to the power steering assembly are not oil solled in a manner indicating oil was expelling during vehicle operation.

Inspection of the engine-mounted engine injection system components revealed uniform heat and soot damage on the left side or bank of components. Plastic-covered wiring attached to the fuel injector tops is relatively undamaged. Left side intake manifold surfaces are uniformly sooted black.

inspection of the right side fuel injection components revealed significantly more fire damage. Specific and localized fire damage is evident at the junction where the pulse damper is mounted to the fuel distribution rail. This is the area of fire origin. The damper is secured to the rail with a rubber, o-ring style seal.

Metal fuel rail tubing and the metal damper housing are heat oxidized white. The intake manifold surface below the damper is fuel washed clean. This condition occurs from a pressurized spray of gasoline contacting the intake manifold surface in addition to gasoline expelling into other areas from the position of the damper. Expelling gasoline vapors can ignite from contact with electrical energy from the charging and ignition systems. O-ring failure after 6989 miles of operation indicates a component defect or error during installation. The vehicle had not been repaired since purchase. It appears the failed components are related solely to the vehicle's manufacture.

Electrical wiring in the engine compartment received significant heat and fire exposure. Numerous sections of the plastic wire insulation are destroyed, exposing copper wire conductors. Conductors are relatively intact and uniformly heat discolored from fire exposure. The plastic-bodied fuse panel is partially melted, obscuring a significant evaluation. Electrical system fire damage resulted from exposure rather

than failure. The battery and charging system are also heat damaged from fire exposure.

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INTERIOR

Examination of the vehicle interior revealed minor fire damage originating from the engine compartment. Interior surfaces are soot stained. Center dashboard surfaces are melted and blackened from fire exposure originating from the firewall openings, allowing fire penetration. The fire did not originate from inside the passenger compartment.

During the course of my investigation, I talked with the insured lease purchased the vehicle new. It has not been repaired since purchase and has received one oil change from Freedom Ford. The vehicle appeared to operate normally prior to the fire.

On the day of the loss, he was driving and began to smell an unusual odor. He initially thought the odor was from another vehicle because his window was open. The odor increased and he realized it was coming from his vehicle. He checked the instruments and everything appeared normal. He pulled to the roadside, stopped and released the hood. As he exited and reached the hood position, significant smoke was venting out around the hood and he decided not to open the hood because the additional air would increase the fire.

is a career mechanic. He could not identify the odor type or the initial area the fire originated from because the hood was not opened. He has not received any recall notices from the manufacture.

During my investigation, I researched the suspect components at a Ford dealer parts department. Dealer data search on the loss vehicle revealed no recall information related to this specific vehicle.

Conclusion

My opinion is based on a physical examination of the loss vehicle and information obtained during this investigation. It is my opinion that this fire originated at the fuel [7]-mounted fuel injection components and resulted from an o-ring failure causing a fuel leak.. This opinion is supported with the following indicators:

- Burn patterns on the body and engine compartment components identify the area of origin.
- Heat oxidized components indicate fire accelerated with expelling gasoline.

- The engine was operating at the time of fire discovery, providing a mechanism for fuel leakage and vapor ignition.
- This vehicle is new with minimal mileage. Fuel leakage is not related to normal wear and tear. O-ring failure this early indicates a defective part or installation error.
- Lubrication and electrical systems are heat damaged from exposure.
- I did not observe any evidence of an intentionally set fire.

Evidence

Written report and photographs. Additional photographs were taken that are not included in the report. They are available on file.

PHYSICAL EVIDENCE OBTAINED DURING THIS INVESTIGATION IS STORED FOUR YEARS AND RETURNED TO THE CLIENT UNLESS OTHERWISE INSTRUCTED.

STORAGE FEE FOR YOUR EVIDENCE IS \$ NONE PER MONTH BILLED ANNUALLY. PLEASE NOTIFY US IF YOU DO NOT WANT TO RETAIN THIS PHYSICAL EVIDENCE.

Respectfully submitted,

Steven R. Mackaig

Photographic Log

1. Front view of loss vehicle.



2. Passenger side fire damage.



Fire damage evident forward if the cab.



4. Rear view of vehicle.



Driver's side fire damage.



6. Inspection of bed contents.

 Passenger compartment fire damage.



8. Heat and smoke demage originated from Inside the engine compartment.



 Fenders heat discolored from fire exposure originating from inside the engine compartment.





 Plastic inner fenders are mostly consumed.

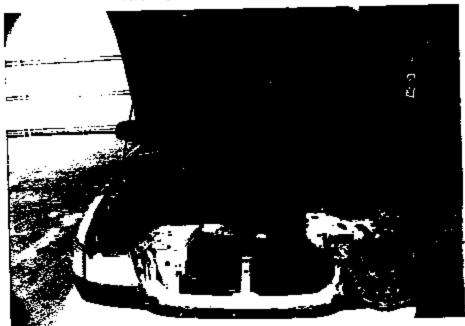
11. Alloy hood surface failure resulted from bottom side fire exposure.



12. Most severe cowl surface heat oxidation on the right side.

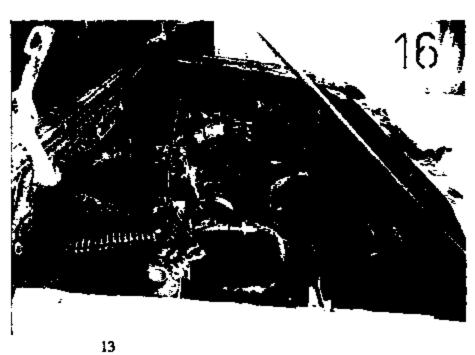


13. Inspection under the vehicle. No evidence of expelling oil during vehicle operation.



14. Engine compartment and under hood damage. Significant surface heat oxidation on right side firewall.

15. Prevalent upper level fire damage to right side components.



16. Right side engine component damage.

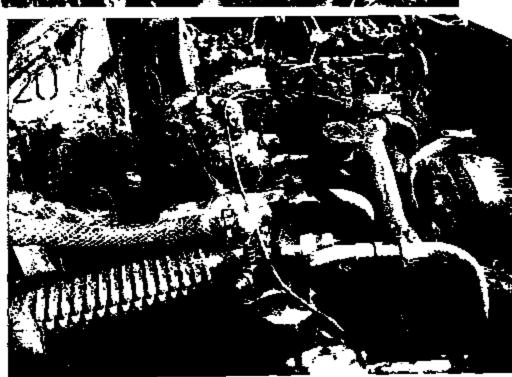
17. Left side engine component heat damage. Location of the power steering assembly.





16. Uniform heat damage to left side fuel injection components.

19. Rubber power steering fluid hoses failed during the fire.



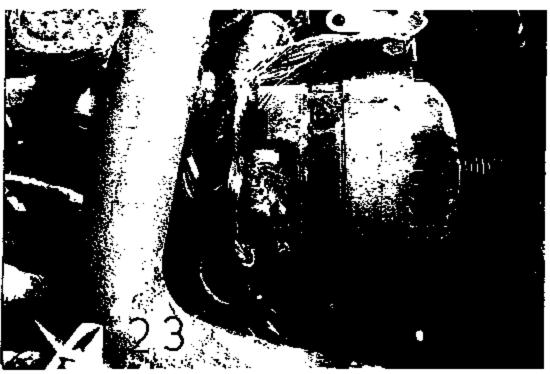
20. Right side area of origin. Note white colored, burned clean area.

21. Intake manifold surface is fuel washed clean and fuel rail is heat discolored white.



22. Engine compartment wiring is heat exposure damaged.

23. Charging system wiring is heat exposure damaged.



State Farm Insurance Companies



Fresno Silu

March 10, 2000

Ford Motor Company Attention: Consumer Affairs 16800 Executive Plaza Dr. Dearborn, MI 48126-4207

6311 N. Fresno Street, Suite 106 Fresno, California 93710 DINOTOR COMPANY CLAMS LINET MAP 2 2 2000 OFFICE OF THE GENERAL COUNSEL

Re: Claim Number: 55-5201-503

Our Insured : 2-2-2000 1999 Ford Ranger Pickup

IFTYR14X6XP

The identified vehicle above is insured by

. This vehicle experienced a fire.

State Farm would like to give you an opportunity to inspect the vehicle and give you advance notice of our potential subrogation claim,

Please contact me at (559) 449-4250 to act up a time for your inspection.

Very truly yours,

Connie Harlan Chian Specialist

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ER65-885-LC-7558



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GMAC Insurance

December 28, 2000

FORD/CONSUMER RELATIONS 16800 EXECUTIVE PLAZA DR MD #3NE-B DEARBORN, MI 46126-4207

Re:

Insured-1

Claim Number-

Date Of Loss- 11/14/00

Your Claim Number- unknown

Dear Maden

CUSTOMER SUPPORT CENTER

1200 JAN -5 A 6 59



I represent the insurance company for the substance who sustained a loss on 11/14/00. Our investigation of the incident shows that a defective headlight was the cause of her auto fire and therefore, Ford is liable for our insured's loss.

We have paid our insured \$1,200.46 for this loss. We are requesting relimbursement of that amount and of our insured's \$500.00 deductible for a total claim of \$1,700.46.

We request payment within 30 days. We will forward the deductible to our insured. If you have already sent our insured his deductible, please advise me by phone or by entering a note on your check stub. Any correspondence or remittances should be mailed to the following address:

Integon Insurance Company Attn: Birgit Blythe PO Box 1429 Winston Salem, NC 27102

If you have any questions or require any further documentation, please feel free to contact me at the number listed below.

Sincerety.

Birgit Blythe
Subrogation Examiner
P & C Claims Department
1-800-468-3466 extension 3932
Integon Insurance, a GMAC Insurance Company

GMAC Insurance 500 W. Fifth St. / PO Box 1429 Winston-Selem NC 27102 www.gmacksurance.com Investigative Mechanics LLC 330 W. Lake Lansing Rd, Suite 1 East Lansing, Michigan 48823 517/332-6600 Office 517/332-7300 Pacsimile 517/256-1600 Cell Phone

August 7, 2001

Mr. Dick Guider Chenard & Osborn 6119 28th Street SE Grand Rapida, MI 49546-6956

Re:

1997 Ford Escort
Investigative Mechanics Case #W2114F
Chenard & Osborn ID #1011376

Dear Mr. Guider:

On June 6, 2001 Joel DeKracker contacted me to assist him in performing an origin and cause of fire inspection on a 1997 Ford Escort. Joel stated that the vehicle in question was parked in the insured's garage overnight and a fire broke out about 8:00 a.m. to 8:30 a.m. the next day. Joel further stated that the insured, **Minimum Wasser** was experiencing a problem with an odor and possible smoke coming out of the instrument panel cooling vents. On June 11, 2001 I met with Joel DeKracker at Baker Auto parts in Grand Rapids, Michigan and we inspected the 1997 Ford Escort.

The following are the particulars pertaining to the inspection.

Time there are the benefitted benefitted at the understands	
Vehicle:	1997 Ford Escort
	4 door, 4 cylinder, 2.0 Liter engine, SOHC
VIN#	1FALP13P0VW
Insured:	
	Alto, Michigan
	Phone (Office)
<u>_</u>	
Location of Vehicle & Inspection Site	Baker Auto Parts
	1981 Alpine St.
	Grand Rapids, Michigan 49504
	Phone; 616/363-9881
Vehicle Stock #:	06-06-14

Investigative Mechanics Case #W2114F 1997 Ford Bacort – Investigative Report p. 2

Discoveries:

This 1997 Ford Escort was placed on an above ground hoist for the inspection. An exterior and undercarriage inspection was conducted followed by an inspection of the engine compartment. The burn patterns and lack of burn to the exterior and undercarriage as well as to the engine compartment lead the inspection to the interior at the center instrument panel. This area was discovered to be the fire's origin.

To be specific, the origin of the fire was located at the blower fun switch and its wiring harness. This inspection also revealed a secondary location within 10 inches of the blower motor fan control. This secondary origin is the function selector switch for the heater/air conditioner control and ground wiring. It was discovered that the blower motor fan switch had failed. The rotating metal contact disc bad become overheated, which provided a resistance through the ground circuit made up of ground wires that carry electrical current from the blower motor resister to the G201 ground circuit. Due to the excessive resistance through the blower motor fan switch, the ground circuit wires overheated and began to melt, causing the ground wire insulation to gas and catch fire. These are copper wires that began to melt. Copper melts at or about 2000°F.

The temperature in the wires due to the failed blower motor fan switch began to reach this high temperature. The wiring harness for the ground circuit runs from the instrument panel and frame structure right of the side radio/heater, ventilation and air conditioning (HVAC) assembly select switch control mounted below the radio to the blower motor fan control switch and on to the blower motor resistor assembly. These wires trace back to the ground G201 circuit within the metal instrument panel structure housing. These ground wires within the electrical harness are routed within the instrument panel. They do come into contact with other wire harnesses as well as other service parts within the instrument panel. This contact with other electrical wires within adjacent electrical harnesses with active electrical current available with the ignition key in the "off" position caused the fire to break out hours after the vehicle had been parked in the garage.

In the evening just before the vehicle was parked in the insured's garage, a fire had broken out within the instrument panel. The operator did shut off the vehicle's ignition system by turning the key to the "off" position, which stopped the burn. The insured thought that the smoke coming out of the instrument panel vent was possibly a heater core failure. The vehicle was to be taken in to a local Ford dealership for repair. The fire broke out 12 hours later while the vehicle was parked in the garage.

The photographs that will follow the conclusion will illustrate these discoveries. I have included electrical schematics to show how these electrical circuits work as well as enlargements of photographs with explanations.

A second inspection was conducted with Ford Motor Company's expert, Mr. Ray Davis present. To preserve the evidence, it was agreed to remove the failed blower motor fan switch as well as the function select heater cooling control switch. The melted copper wires were attached to the switches. Mr. Ray Davis suggested that they be made available for Ford Motor Company's laboratory to test and inspect. I did remove these switches with their attached partial wire harness wires and tagged and identified the evidence.

Investigative Mechanics Case #W2114F 1997 Ford Escort – Investigative Report p. 3

Further Discoveries

It was discovered that the rotating metal disc (copper with zinc plating) had experienced a super-heated condition. The discoloration from silver/gray to blue/purple shows that this rotating ground plate became super-hot to the point of melting. There are two edges of the copper disc that did melt. Upon returning to our facility, as you will see within the photograph descriptions, an examination of the above removed evidence was made under 30x magnification. The television monitor showed areas of the copper melting on the surface of the disc as well as the zinc coating.

There are also photographs of an exemplar radio/heater/air conditioner control unit removed from an exemplar 1997 Ford Escort. Its build date is 06/97, VIN #3FALP75P0VF There are photographs that show the front and the back of the blower motor fan control and the heater air conditioner control. It is the blower motor fan control switch that has failed. The ground circuit continues to the function selector control for heater/air conditioner and its failure is seen in the melted wire harness as well. I am presently performing inspection tests with the exemplar blower fan switch and will make the results available at a later date.

Conclusion:

It is my professional opinion that the origin of this fire was within the blower fan switch and ground circuit wires. The cause of the fire was the build-up of electrical resistance within this blower fan switch that provides a ground for the blower motor resistor. The excessive resistance caused the ground rotating disc to superheat and melt as well as the function selector control for the heater/air conditioner electrical ground wire circuits. I have the blower fan switch and function selector switch (heater/cooling) in my possession for your inspection. I will maintain this evidence for one year or longer upon your request,

When my microscopic comparison tests are completed, I will forward them to you. If I can be of further assistance, please advise.

Sincerely,

ERES-695-LC-7562

Investigative Mechanics Case #W2114F 1997 Ford Escort p. 4

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Photograph 1 shows the VIN plate at the upper left hand instrument panel to read: 1FALP13P0V W

<u>Photograph 2</u> shows left side view of the 1997 Ford Escort. The tires are still inflated. The tires were not involved in the fire.

<u>Photograph 3</u> shows the front view. The pinstic bumper fascia is almost intact. The left front corner shows some melting. The heat source of the fire was coming from above, not below or at, floor level.

<u>Photograph 4</u> shows the rear of the vehicle. The plastic bumper fascia is melted at the left rear corner. The balance of the plastic bumper fascia is intact. The bottom of the plastic bumper demonstrates that the fire and flames were not coming from under the vehicle and burning up and around the vehicle.

<u>Photograph 5</u> shows the 1997 Ford Escort resting on the hoist. This right side shows the absence of tire burn involvement. The tires are still inflated.

<u>Photograph 6</u> shows the undercarriage view at front. This view shows that the fire did not originate at the floor level. The wheels/tires were rotated to near pre-fire position. The tire tread rubber shows no sign of burn or melting at garage floor level.

<u>Photograph 7</u> shows the undercarriage looking toward the rear of the vehicle. The arrow marks the nylon fuel and evaporator line tubes. They are not melted. The nylon fuel lines will melt at about 275°F.

<u>Photograph 8</u> shows a continuing view toward the rear of the vehicle. No evidence is seen of an under-vehicle fire. The arrow points to the area where the nylon fuel lines did melt because they contact the floor pan. In this area the floor pan discoloration can be seen because there was a fire taking place within the passenger compartment.

<u>Photograph 9</u> shows a continuation view of the undercarriage toward the rear. The arrow marks another hot spot from the passenger compartment. There is no evidence of an external fire burn impinging onto the undercarriage.

<u>Photograph 10</u> shows the rear axle and wheel/tire assemblies. No fire involvement with the undercarriage or rubber tires is seen. The wheels were rotated into the pre-fire garage position.

Photograph 11 shows the rear of the vehicle. There is no visible evidence of fire involvement at the undercarriage. The plastic and rubber service parts were not involved because there was no fire spread to the undercarriage nor did the fire originate under the vehicle. Interior heat did penetrate the floor pan in two areas.

<u>Photograph 12</u> shows the engine compartment hood raised. The rust pattern from the burn is marked. The suspect area is found at the rear center of the hood (marked).

<u>Photograph 13</u> the arrow marks the rusted area to the driver's side. This was a result of gasoline being released from the fuel filter causing high burn temperatures to impinge the underside. This is not the location of the origin of the fire.

Photograph 14 shows the fuel filter mounted next to the brake master cylinder. The release of gasoline caused a spread of fire burn in this area and it did burn out as evidenced by the fact that the fire had not impinged into and through the firewall from the engine compartment.

Photograph 15 shows a view of the left front center of the engine compartment. The throttle valve (marked) is not melted nor is it distended. The battery (marked with

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the yellow arrow) fell victim to the heat and flames. The wiring harness and cable ends were inspected for involvement as to cause, but were determined to be victims only.

<u>Photograph 16</u> shows the instrument panel burn pattern marked. This is the area of the fire's origin...the center of the instrument panel moving to the right toward the blower motor and blower motor resistor.

<u>Photograph 17</u> shows the complete burn within the interior of the vehicle front passenger compartment. The arrow marks the origin of the fire...the radio and heater, ventilation and air conditioning (HVAC) controls.

Photograph 18 shows the cross support bar for the instrument panel. The rust to the bar was caused by the fire's origination here. The radio/HVAC was mounted at this area (marked). The radio/HVAC is seen below because it fell from the mount as the fire progressed.

<u>Photograph 19</u> shows I have put a red shop towel behind the fire's point of origin...the radio/HVAC assembly. The arrow marks the ground wires that became superheated due to the resistance within the blower motor fan switch. These copper wires are melted together and are hard and stiff.

<u>Photograph 20</u> shows a close-up view of the blower fan switch control. Marked with a green arrow are the melted ground wires that provide ground for the blower resister. Also marked with a red arrow is the rotating disc that was the cause of the increase of resistance within the blower motor fan switch.

Photograph 21 shows a close-up of the copper ground circuit wires that have melted and solidified together. This wire is stiff and the strands will not separate individually because they have melted together. This area of melting and stiffness is about 18 to 24 inches in length between the individual ground wires for the blower motor fan switch.

<u>Photograph 22</u> shows a close-up view of the rotating contact ground plate within the blower fan switch. This ground rotating disc plate suffered high resistance to ground and became superheated to the point that some of the zinc plating melted off as well as some of the surface copper.

Photograph 23 shows the rotating contact ground plate still resting in its original position after the fire had melted and burned the instrument panel radio/HVAC control center.

<u>Photograph 24</u> shows a close-up view of the blower motor fan switch rotating contact plate. The arrow marks the zinc plating that was melting due to high heat resistance being created by the failed switch.

<u>Photograph 25</u> shows the blower motor fan switch still mounted to the melted and burned mass that was the radio/HVAC control center marked. The red arrow marks the function selection switch for the heater/air conditioning vents. This switch provides the ground circuit G201 for the blower motor fan switch. These wires show stiffness and melting. Ray Davis insisted that this function select switch be removed far preservation as well as the blower motor fan switch control. The two switches with their wire harness were removed and labeled separately.

<u>Photograph 26</u> shows the two switches after removal. Both switches were marked, labeled and placed in plastic bags. The green arrow points to the blower motor fan switch and the red arrow points to the function select switch for the heater/air conditioning control.

Investigative Mechanics Case #W2114F 1997 Ford Escort p. 6

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Photograph 27 shows the VIN doors sticker from an exemplar 1997 Ford Escort. The VIN # reads: 3FALP15P0VR The build date is 06/97. I removed a radio/HVAC control center to obtain the blower motor fan control as well as the function select switch for the heater/air conditioner control.

Photograph 2B shows a view of the radio/HVAC control panel mounted within the center of the instrument panel before it was removed. The wires that did melt within the instrument panel are routed against the air vent ducts. When the insured's daughter was driving the subject vehicle, the ground wires for the blower motor resistor became so hot due to the failed blower motor fan switch that they melted into the plastic vents. The smoke seen by the operator was the burning plastic of the wire insulation and plastic vents. When the ignition key was turned off, the wires cooled and the melting stopped as well as the smoke.

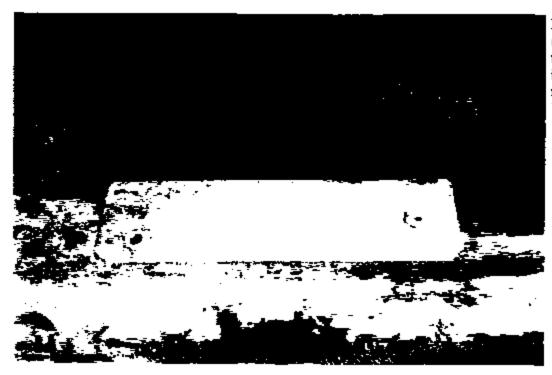
<u>Photograph 29</u> shows the exemplar radio/HVAC control panel removed. The green arrow marks the blower motor fan switch and the red arrow marks the function select heater/air conditioner control switch.

<u>Photograph 30</u> shows the exemplar radio/HVAC control panel upside down, backside facing forward. The green arrow points to the blower motor fan switch that failed in the subject burned 1997 Ford Escort. The red arrow points to the radio/HVAC control panel switch control. These ground wire circuits are joined. Look at their positions and color/striping of the wires. They are the same.

<u>Photograph 31</u> shows the stereo compound microscope being used to magnify the surface of the blower motor fan switch rotating ground plate. The surface has become so hot it has caused the zinc plating to melt and discolor. The color is blue. There are areas of copper seen also.

Photograph 32 shows areas of surface melting of the copper marked. The temperature required to cause this surface melting would be above 1800-1960°F. Copper melts at or near 1960°F depending on the material it is alloyed with. This blower motor fan switch failed to provide proper ground. The resulting resistance within the ground circuit caused a superheated condition. This elevated heat caused the wire insulation to melt, and eventually gas and flash into flame. The result was the fire that took place within this vehicle. This failure within the blower motor fan switch circuit began the night before the morning garage fire. This condition was present while the vehicle was parked with the ignition key off. The melting of the wires (ground circuit) into other active (hot) current carrying wires within the instrument panel eventually became short-circuited to this ground circuit. The constant control relay module demonstrated within the research states that the PIN No. 30 circuit 23 (BL/O) circuit function is powered (hot at all times). The fire broke out within the instrument panel as stated and the vehicle burned causing the garage and house structure to catch fire.

Insured: I ID#: 1011376 Page No. 7



No. 1 shows the VIN plate at the upper left hand instrument panel to read: 1FALP13POVW



No. 2 shows left side view of the 1997 Ford Escort. The tires are still inflated. The tires were not involved in the fire.



No. 3
shows the front view.
The plastic bumper
fascia is almost
intact. The left front
corner shows some
melting. The heat
source of the fire was
coming from above,
not below or at, floor
level.



No. 4 shows the rear of the vehicle. The plastic bumper fascia is melted at the left rear corner. The balance of the plastic bumper fescia is intact. The bottom of the plastic bumper demonstrates that the fire and flames were not coming from under the vehicle and **burning** up and around the vehicle.

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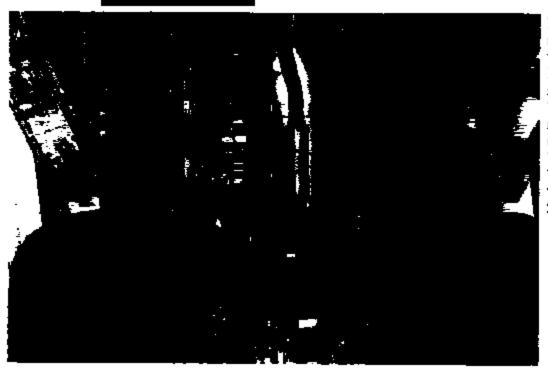
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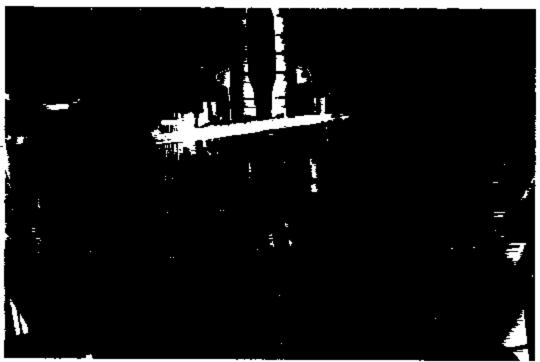
No. 5 shows the 1997 Ford Escort resting on the hoist. This right side shows the absence of tire burn involvement. The tires are still infisted.



No. 6
ahows the
andercarriage view at
front. This view
ahows that the fire
did not originate at
the floor level. The
wheels/tires were
rotated to near prefire position. The
tire tread rubber
shows no sign of
burn or melting at
garage floor level.



No. 7 shows the undercarriage looking toward the rear of the vehicle. The arrow marks the nylon finel and evaporator line tubes. They are not melted. The nylon fuel lines will melt at about 275°F.

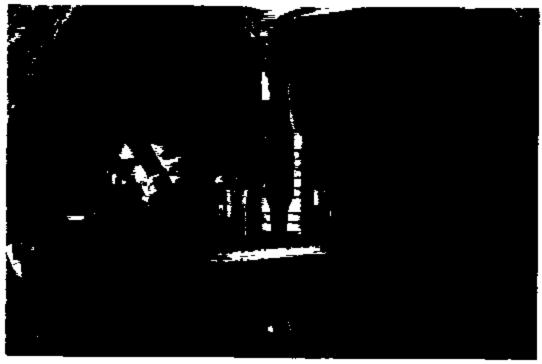


No. 8 shows a continuing view toward the rear of the vehicle. No evidence is seen of an under-vehicle fire. The arrow points to the area where the nylon fuel lines did melt because they contact the floor pan. In this area the floor pen discoloration can be seen because there was a fire taking place within the passenger compartment.

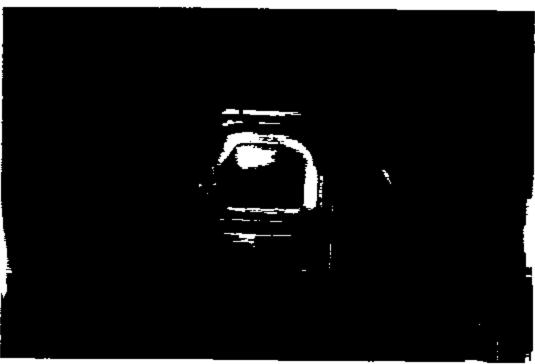
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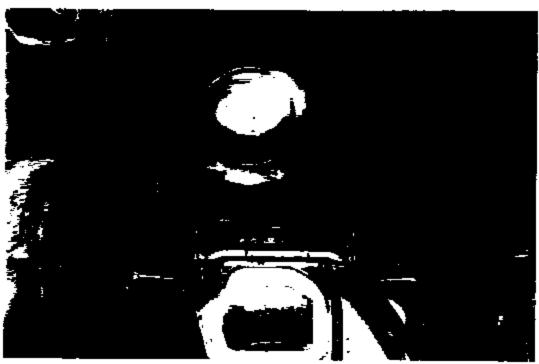
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No. 9
shows a continuation view of the underwarriage toward the rear. The arrow marks another hot spot from the passenger compartment. There is no evidence of an external fire burn impinging onto the undercarriage,



No. 10
shows the rear axle
and wheel/tire
assemblies. No fire
involvement with the
undercarriage or
rubber tires is seen.
The wheels were
rotated into the prefire garage position.



No. 11 shows the rear of the vehicle. There is no visible evidence of fire involvement at the undercarriage. The plastic and rubber service parts were not involved because there was no fire spread to the undercarriage nor did the fire originate under the vehicle. Interior heat did penetrate the floor pan in two areas.



No. 12 shows the engine compertment hood raised. The rust pattern from the burn is marked. The suspect area is found at the rear center of the hood (marked).



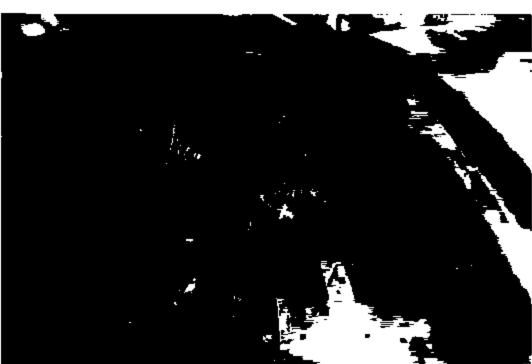
No. 13
the arrow marks the reasted area to the driver's side. This was a result of gasoline being released from the fuel filter causing high burn temperatures to impinge the underside. This is not the location of the origin of the fire.



No. 14
shows the first filter
mounted next to the
brake master
cylinder. The release
of gasoline caused a
spread of fire burn in
this area and it did
burn out as
evidenced by the fact
that the fire had not
impinged into and
through the firewall
from the engine
compartment.



No. 15 shows a view of the left front center of the engine compartment. The throttle valve (marked) is not melted nor is it distanded. The battery (marked with the yellow arrow) fell victim to the heat and flames. The wiring harness and cable ends were inspected for involvement as to cause, but were determined to be victims only.



No. 16
shows the instrument
panel burn pattern
marked. This is the
area of the fire's
origin...the center of
the instrument panel
moving to the right
toward the blower
motor and blower
motor resistor.



No. 17
shows the complete
burn within the
interior of the vehicle
front passenger
compartment. The
arrow marks the
origin of the fire...the
radio and heater,
ventilation and air
conditioning
(HVAC) controls.



No. 18
shows the cross
support bar for the
instrument panel,
The rust to the bar
was caused by the
fire's origination
here. The
radio/HVAC was
mounted at this area
(marked). The
radio/HVAC is seen
below because it fell
from the mount as
the fire progressed.



No. 19 shows I have put a red shop towel behind the fire's point of origin...the radio/HVAC assembly. The arrow marks the ground wires that became superheated due to the resistance within the blower motor fan switch. These copper wires are melted together and ere hard and stiff.



No. 29 shows a close-up view of the blower fan awitch control. Marked with a green arrow are the melted ground wires that provide ground for the blower register. Also marked with a red arrow is the rotating disc that was the cause of the increase of resistance within the blower motor fan switch.

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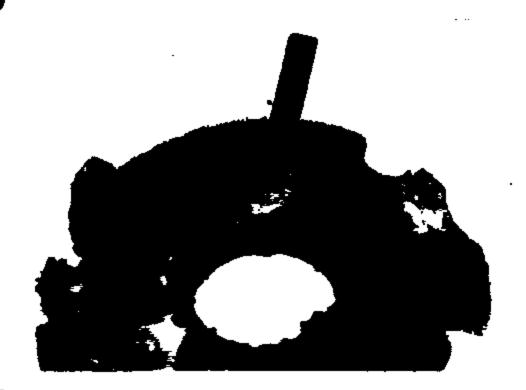
No. 21 shows a close-up of the copper ground circuit wires that have melted and solidified together. This wire is stiff and the strands will not separate individually because they have melted together. This area of melting and stiffness is about 18 to 24 inches in length between the individual ground wires for the blower motor fan switch.



No. 22 ahows a close-up view of the rotating contact ground plate within the blower fan switch. This ground rotating disc plate suffered high resistance to ground and became superheated to the point that some of the zinc plating melted off as well as some of the surface соррет.



No. 23
shows the rotating contact ground plate still resting in its original position after the fire had melted and burned the instrument panel radio/HVAC control center.



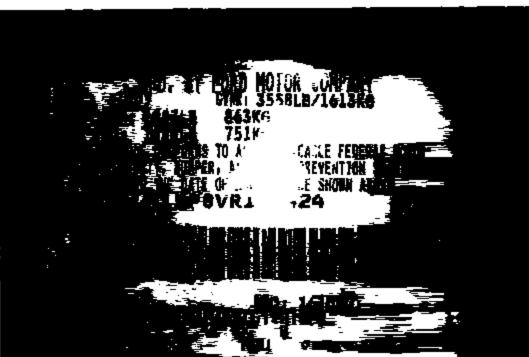
No. 24
shows a close-up
view of the blower
motor fan switch
rotating contact
plate. The arrow
marks the zinc
plating that was
melting due to high
heat resistance being
created by the failed
switch.



No. 25 shows the blower motor fan switch still mounted to the melted and burned mass that was the radio/HVAC control center marked. The red arrow marks the function selection switch for the heater/air conditioning vents. This switch provides the ground circuit for the G201 for the blower motor fan switch. These wires show stiffness and melting.



No. 26 shows the two switches after removal Both switches were marked, labeled and placed in plastic bags. The green arrow points to the blower motor fan switch and the red arrow points to the function select switch for the heater/air conditioning control.

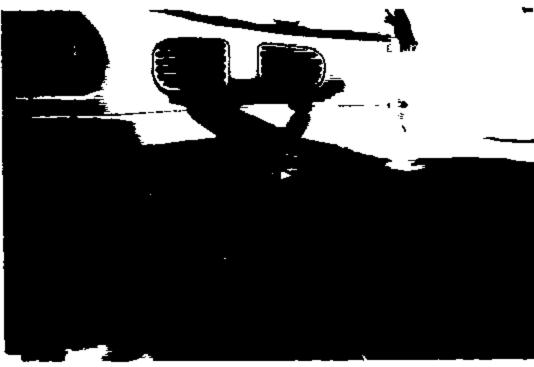


shows the VIN doors sticker from an exemplar 1997 Ford Escort. The VIN # reads:
3FALP15PC
24. The build date is 06/97. I removed a radio/HVAC control center to obtain the blower motor fan control as well as the function select

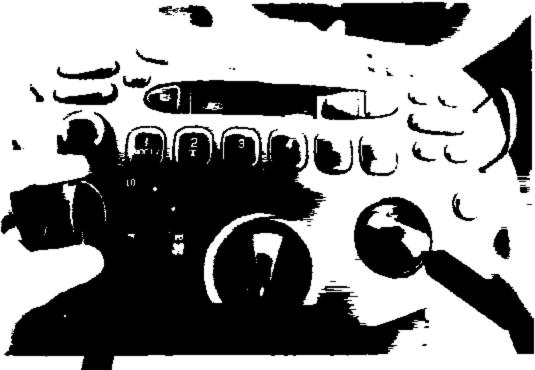
switch for the

control.

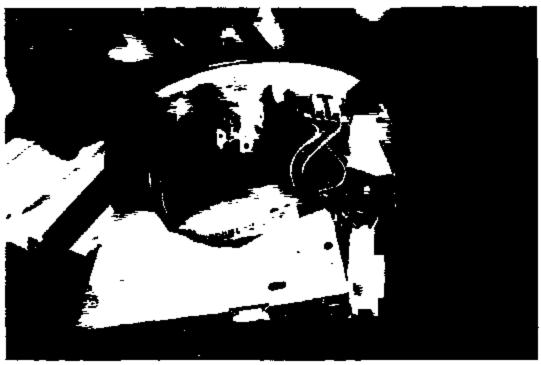
heater/air conditioner



No. 28
shows a view of the radio/HVAC control panel mounted within the center of the instrument panel before it was removed. The wires that did melt within the instrument panel are routed against the air vent ducts.



No. 29
shows the exemplar radio/HVAC control panel removed. The green arrow marks the blower motor fan switch and the red arrow marks the function select heater/air conditioner control switch.



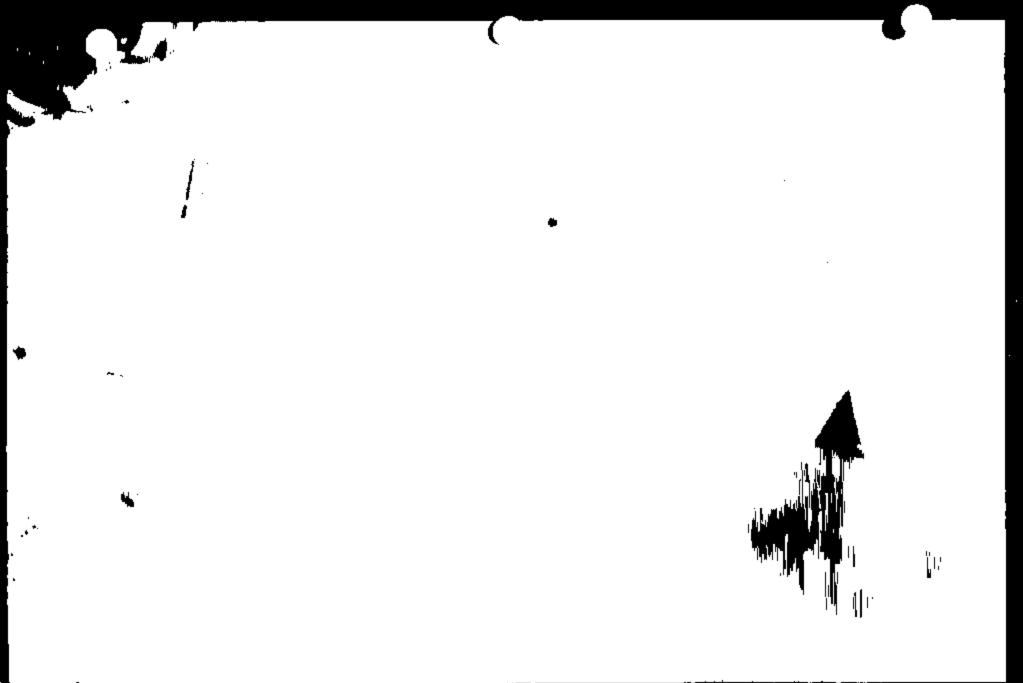
No. 30 shows the exemplar radio/HVAC control panel upside down, backside facing forward. The green arrow points to the blower motor fan switch that failed in the subject burned 1997 Ford Escort. The red arrow points to the radio/HVAC control panel switch control. These ground wire circuits are joined. Look at their positions and color/striping of the wires. They are the same.



No. 31 shows the stereo compound microscope being used to magnify the surface of the blower motor fan switch rotating ground plate. The surface has become so hot it has caused the zinc plating to malt and discolor. The color is blue. There are areas of copper seen ako.



No. 32 shows areas of surface melting of the copper marked. The temperature required to cause this surface melting would be above 1800-1960°F. Copper melts at or near 1960°F depending on the material it is alloyed with. This blower motor fan switch failed to provide proper ground.



Photograph 25 - Roll C - Neg. 8199 - This view shows the burn debris of the radio/HVAC control center. The ground wires marked to the left are melted. They are routed within the instrument panel from the blower motor resistor, blower motor relay, blower motor fan switch & function selector switch to the G201 ground mounted to the instrument panel metal support bracket. These ground wires were melted & stiff.



Photograph 12 - Roll C - Neg. 8199 - Shows the same ground wires marked in Photograph 25 protruding within the instrument panel. Two of these ground wires are attached to the instrument panel metal support bracket. Marked are the two wires. They have melted and are stiff. The resistance to ground through the blower motor fan switch caused these wires to superheat & melt.



Photograph 6 - Roll C - Neg. 8199 - Shows a view of the G201 ground circuit ground wires. The use of a mirror enabled me to photograph the ground wires. They have melted & have become one solid piece marked between the arrows.



otograph 17 - Roll C - Neg. 8199 - Shows that I have placed a red shop towel under these wires to highight them from the burn ash debris. Many of these copper ground wires have melted a solidified into one
blid piece of copper wire. There are other wires within this area that came into contact with wires
bright provided the contact with the passenger compartment. The G201 ground circuit wires seen here were superheated a melted causing the
bright to appeal throughout the instrument panel within the passenger compartment.



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