

SPECIAL POLICY NOTICE

IMPORTANT

- Your vehicle is involved in special policy 06020.
- You or your GM dealer should inspect the tailgate cables for corrosion per the attached inspection procedure or online video found at www.gm.com/cables
- Your dealer will perform this inspection for you at **no charge**.

Dear General Motors Customer:

As the owner of a 2000, 2001, 2002, or 2003 model year Chevrolet S10 or GMC Sonoma vehicle, your satisfaction with our product is very important to us.

This letter is intended to make you aware that some 2000, 2001, 2002, and 2003 model year Chevrolet S10 and GMC Sonoma vehicles equipped with galvanized steel tailgate support cables may have a condition where the cables can corrode and fracture when loads are applied to them. If one or both tailgate support cables were to break, cargo and/or individuals positioned on the tailgate could drop to the ground, possibly resulting in cargo damage and/or personal injury.

Owners should NEVER permit an individual to sit on the opened (horizontal) tailgate when a vehicle is in motion. Even when the vehicle is operated at low speeds, individuals seated on the tailgate can easily lose their balance in response to vehicle maneuvers, unexpected jolts due to road conditions, etc. Individuals who fall to the ground or pavement from a moving vehicle may be seriously injured or killed.

What have we done?

General Motors is providing you with additional warranty coverage to cover corrosion on galvanized steel tailgate support cables. If this condition occurs on your vehicle within 12 years of the date that your vehicle was originally placed in service, regardless of vehicle mileage, the condition will be repaired for you at **no charge**.

What should you do?

You should determine which of the two options below better suits your preference and vehicle usage.

Option 1: You may choose to have your galvanized steel tailgate support cables inspected yearly. You can perform this inspection yourself according to the inspection procedure included with this letter, or as shown on the online video at www.gm.com/cables, or you can take your vehicle to your GM dealer and they will inspect the cables for you at no charge. If a cable shows signs of corrosion, both cables will be replaced with stainless steel cables at no charge to you. If you choose this option, and would like your dealer to perform the inspection, you should contact the service department to schedule an appointment that is convenient for you. Keep this letter with your other important glove box literature for future reference.

Option 2: If you have any concerns about frequency or effectiveness of the inspection procedure, discuss them with your dealer. If you are not satisfied that regular inspection is an appropriate way to assure the intended performance of your cables, or you are unwilling to inspect the cables, your dealer will replace your galvanized support cables with stainless steel support cables.

**Did you already
pay for this
repair?**

The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid to have your galvanized steel tailgate support cable replaced because of corrosion.

All replacement tailgate support cables that had been purchased prior to August 2006 were made of galvanized steel and will need to be inspected annually as outlined in the enclosed inspection procedure.

We are sorry for any inconvenience you may experience; however we have taken this action in the interest of your continued satisfaction with our products.

Scott Lawson
General Director,
Customer and Relationship Services

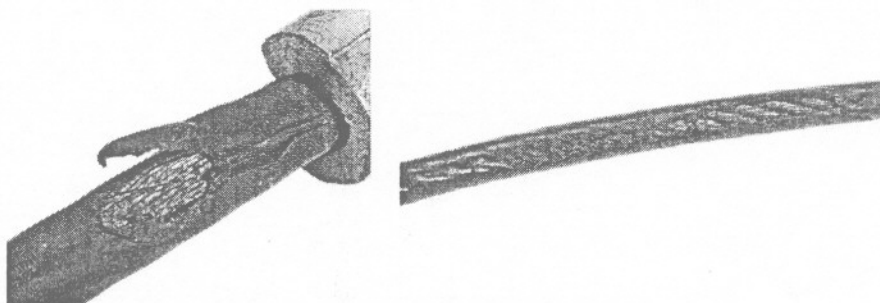
Enclosure
06020

Galvanized Steel Tailgate Cable Inspection Procedure

An online video of the inspection is available for your viewing at www.gm.com/cables

Inspect the galvanized steel tailgate support cables following the steps below. Please use caution when performing this inspection. We recommend that you inspect your cables now and whenever using the tailgate.

1. Paying close attention to the middle of the cable (the bend point in the closed position), inspect both tailgate cables for any of the following conditions:
 - Any nick, cut, crack, or abrasion in the black plastic coating material that exposes any portion of the galvanized steel cable normally covered by the coating.
 - Any irregularity or distortion in the size or shape of the cable, such as swelling or bulging.
2. If you find any of the conditions listed above, your cables should be replaced. Contact your GM dealer to schedule an appointment.
3. Additional Information is also available at www.gm.com/cables.



Cuts and abrasions in the black plastic material



Irregularities in the size and shape of the cable



Swelling or bulging in the cable.