

DP05-003

10129132

PETITION

2005 AUG -6 AM 3:23

Re: 1999 VW Passat Wagon
VIN WVWNA63B1XE499116

Recall ID# 99V-248

Volkswagen has issued a recall notice for Passat vehicles within the recall range WVW—3B-XE124134 to WVW—3B-XE467500 for a replacement of left and right side tie rods.

On June 17, 2005, my vehicle, as noted above, had both inner and outer tie rods on both sides replaced because a routine 65,000 mile check showed them to be loosening, creating a dangerous steering situation. A copy of the invoice is attached.

Volkswagen's original recall range for this problem clearly has not extended far enough. My car's problem is exactly as described in the notice. I am requesting that the range be extended to cover my vehicle and that I be reimbursed for the amount of the repair - \$588.59.

Petitioner Information:
Miriam Schneider (*Miriam Schneider*)
16813 Macduff Avenue
Olney, MD 20832
romiembe9@msn.com

EXECUTIVE SECRETARIAT
2005 AUG -2 11:28

Annamari
7/12/05

ES05-006548

BURNT MILLS CITGO SERVICENTER
 1971 Columbia Pike
 SILVER SPRING, MD 20901
 (301) 683-1888
 Montgomery County Reg. #00804

25895

CREW: John
 CUSTOMER: [REDACTED]
 MAKE: [REDACTED]
 MODEL: [REDACTED]
 YEAR: [REDACTED]
 VIN: [REDACTED]
 LICENSE: [REDACTED]
 CALL NUMBER: [REDACTED]
 FAX: [REDACTED]
 SERVICE TECHNICIAN: OLNEY MD
1989 Volkswagen Jetta
10-1100

R TIE ROD ENDS
 286 66

Replace Tie Rods, Alignment
 Check front suspension bush control arms etc
 (part of a recall)

REPLACE BOTH SIDE LOWER & OUTER RE 17760
 ROD ENDS

FOUR WHEEL ALIGNMENT

#4
 THANK YOU

I certify that this vehicle has been looked or test driven when needed and that the mechanic's work was performed satisfactorily.
 Manager's Signature: _____

NOTICE TO CUSTOMERS

1. Unless otherwise specified, labor time billed is set rate time estimated for each job in industry manuals and not actual time spent.
 2. All parts and labor are warranted for 90 days or 4000 miles, whichever occurs first.
 3. All labor performed and parts replaced were necessary to perform repairs.
 4. All parts are new unless otherwise specified. (Used / Rebuilt)
- CUSTOMER'S RIGHTS:**
1. You are entitled to a written estimate upon request if repairs will exceed \$25.00. Do you want written estimate? Yes NO
 2. YOU MAY NOT BE CHARGED AN AMOUNT MORE THAN 10% GREATER THAN ESTIMATE WITHOUT YOUR CONSENT.
 3. YOU ARE ENTITLED TO THE RETURN OF ANY REPLACED PARTS EXCEPT THOSE THAT MUST BE RETURNED TO THE MANUFACTURER UNDER WARRANTY AGREEMENT.
 4. IF YOU DO NOT WANT THE PARTS, BRING THEM HERE.
 5. REPAIRS NOT ORIGINALLY AUTHORIZED BY YOU WILL NOT BE CHARGED TO YOU WITHOUT YOUR CONSENT.
- CUSTOMER'S SIGNATURE: _____

PAID BY:	<input type="checkbox"/> CASH	<input type="checkbox"/> CHECK	<input checked="" type="checkbox"/> DEBIT CARD
MP	VISA	AMEX	OTHER
CS NO.	DISCOVER		
ACCT.	TOWN		
I hereby authorize the above repair work to be done along with the necessary materials. You and your employees may operate vehicle for purposes of testing, inspection, or delivery at my risk. An express mechanic lien is acknowledged on above vehicle to secure the amount of repair invoice. It is understood that you will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control.			
TOTAL PARTS	286 66	TOTAL LABOR	262 60
TOTAL SUBLET		TOTAL TAX	14 83
GAS, OIL AND GREASE		TOTAL	568 09
SHOP SUPPLIES			
WAX / WASTE DISPOSAL	25 00		



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1058

Date Received

08-JUL-2005

Repository Reference No.
10129132

OWNER INFORMATION (Type or Print)

Name MIRIAM SCHNEIDER

Address 18813 MACDUFF AVE

City OLNEY

State MD

Zip Code 20832

Daytime Telephone Number
202-874-8175

E-mail Address

Evening Telephone Number
301-570-1278

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date _____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WVWNA83BTXE498116

Make VOLKSWAGEN

Model PASSAT

Model Year 1999

Date Purchased

Dealer's Name and Telephone Number

Engine:
No: CylindersFuel Type:
GasOriginal Owner

Dealer's City

State

Zip Code

Transmission Type

 Antilock Brakes

Powertrain

 Cruise Control

Vehicle Component Code

017500 STEERING LINKAGES: TIE ROD ASSEMBLY

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
17-JUN-2005

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

 Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

 Yes No

Fire

 Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

1999 VOLKSWAGEN PASSAT HAD BOTH INNER AND OUTER TIE RODS REPLACED BECAUSE THEY WERE LOOSENING. *MR THE CONSUMER EXPERIENCED THE PROBLEM AS STATED IN THE RECALL. HOWEVER THE VEHICLE IDENTIFICATION NUMBER WAS NOT INCLUDED. THE CONSUMER REQUESTED THAT THE RECALL SHOULD BE EXPANDED. *J9

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

1011178

NVS-200

44

2004 DEC 23 10 10: 57

PETITION

To: Dr. Jeffrey Runge, Administrator
National Highway Traffic Safety Administration
400 7th Street, SW
Washington, DC 20590

Re: NHTSA Recall #00414000
1999 Passat VIN WVWNA63B1XE499116

On December 1, 2004, I took this car, of which I am the original owner, to the Congressional Volkswagen dealer in Rockville, Maryland, for inspection of the lower control arms in response to a recall notice. No defect was detected; however, the dealer noted "too much play" in the upper control arms and tie rods. An estimate of \$1040.00 was given. The car has 59,000 miles on it. Apparently, my car is outside the VIN range for the above-referenced recall for tie rods.

I believe that the range for this recall does not extend far enough. Apparently, this recall was an extension of recall #99V248000 because the first recall did not include enough vehicles. Clearly, even this second recall is not sufficient. The problem of malfunctioning tie rods in a car of this age and with this limited mileage is the result of shoddy manufacturing. I am therefore requesting that my car be included in the recall.

As a separate issue, in April 2004, I had to replace the output stage control module at a cost of \$1060.00. The car suddenly lost power and began to shudder - a clear safety issue. I believe there was a recall fix a similar problem; however, once again, I was told my car was not covered.

Thank you for your attention to this matter.



Miriam Schneider
16813 Macduff Ave
Olney, MD 20832
romiemb9@msn.com

EXECUTIVE SECRETARIAT
2004 DEC 20 P 4: 56
NATIONAL HIGHWAY
TRAFFIC SAFETY ADM.

Janice
1/11/05



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 10092

Date Received

23-DEC-2004

Repository Reference No.
10111178

OWNER INFORMATION (Type or Print)

Name MIRIAM SCHNEIDER

Daytime Telephone Number
999-999-9999E-mail Address
ROMIEMBE@MSN.COM

Address 18813 MACDUFF AVE

City OLNEY

State MD

Zip Code 20832

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WWWNA63B1XE499116

Make
VOLKSWAGENModel
PASSATModel Year
1999

Date Purchased

Dealer's Name and Telephone Number
CONGRESSIONAL VOLKSWAGENEngine:
No. Cylinders 4

Fuel Type:

Original Owner
Dealer's City
ROCKVILLEState
MD

Zip Code

Transmission Type

 Antilock Brakes

Powertrain

 Cruise Control

Vehicle Component Code

017500 STEERING:LINKAGES:TIE ROD ASSEMBLY

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-DEC-2004

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P216/66R15)

DOT No. (Example: DOTM1ABC036)

 Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

 Yes No

Fire

 Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

RECALL CAMPAIGN: 00414000 DEALER NOTICE TOO MUCH PLAY IN UPPER CONTROL ARMS AND TIE RODS. *BF RECALL CAMPAIGN# 99Y248000. THE CONSUMER WAS TOLD THAT THE VIN WAS OUTSIDE OF THE VIN RANGE. THE SECOND ISSUE WAS WITH THE OUTPUT STAGE CONTROL MODULE WHICH WAS REPLACED DUE TO THE VEHICLE LOSING POWER AND SHUDDERING. *SC

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

10109334

2004 DEC 21 11 02 31

December 1, 2004

U.S. Department of Transportation
NHTSA
Office of Defects Investigation
400 7th Street, NW
Washington DC 20590

Re: 1999 VW Passat
VIN WVWNA63B1XE499116

Dear Sir or Madam:

I brought my 1999 Passat to the dealer (Congressional VW, Rockville, MD) in response to a lower control arms recall. No problem was found with the lower control arms; however, the upper control arms "have too much play" as do the tie rods. NHTSA ordered a recall for 1999 Passats for tie rod problems, but my car is outside the VIN range for that recall. The estimated work is \$1040.00. The mileage is 59,000. I would like to file a petition to reconsider the adequacy of this recall.

In addition, in April 2004, I had to have the output stage module replaced at a cost of \$1060.00 with mileage of 53,000. My car, again, was not within a recall for this problem and, as above, I would like this recall reconsidered.

I appreciate your consideration of this matter.

Sincerely,



Miriam Schneider
16813 Macduff Ave
Olney, MD 20832

M/12/04
1/11/05



U. S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1058

Date Received

21-DEC-2004

Repository

Reference No.
10108334

OWNER INFORMATION (Type or Print)

Name MIRIAM SCHNEIDER

Address 16813 MACDUFF AVE

City OLNEY

State MD

Zip Code 20832

Daytime Telephone Number
999-999-9999

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date: / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WWWNA8381XE499116

Make
VOLKSWAGEN

Model
PASSAT

Model Year
1999

Date Purchased

Dealer's Name and Telephone Number

Engine:
No. Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Antilock Brakes

Powertrain

Cruise Control

Vehicle Component Code

D17500 STEERING LINKAGES:TIE ROD ASSEMBLY

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-DEC-2004

Failure Mileage
59000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R16)

DOT No. (Example: DOTMALSABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

1999 PASSAT UPPER CONTROL ARM RECALL HAVE TOO MUCH PLAY. *BF THE CONSUMER TOOK THE VEHICLE TO THE DEALER IN RESPONSE TO A RECALL, THE WERE NO PROBLEMS FOUND WITH THE LOWER CONTROL ARMS, BUT THE TIE RODS HAD TOO MUCH PLAY. THE CONSUMER WAS TOLD HER VEHICLE IDENTIFICATIN NUMBER WAS NOT INCLUDED IN THE RECALL. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received: 01-DEC-2004
Repository:
Reference No.: 10101808
40

OWNER INFORMATION (Type or Print)

Name: MIRIAM SCHWEIDER
Address: 26613 MACDUFF AVENUE
City: OLNEY State: MD Zip Code: 20832

Daytime Telephone Number: 301 570 1278
Evening Telephone Number:
E-mail Address:

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: _____ Date: 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located at bottom of dashboard on driver's side): WWWWAS3B1XE409110
Make: VOLKSWAGEN Model: PASSAT Model Year: 1999
Date Purchased: _____ Dealer's Name and Telephone Number: _____ Engine: No. Cylinders: 4 Fuel Type: Gas
Original Owner: Dealer's City: _____ State: _____ Zip Code: _____
Transmission Type: MAMMAL Antilock Brakes Powertrain Cruise Control
Vehicle Component Code: 017500 STEERING LINKAGES/TIE ROD ASSEMBLY
Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 01-DEC-2004 Failure Mileage: 59000 Failure Speed: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/65R16): _____
DOT No. (Example DOTM3SBC038): _____ Original Equipment Prior Report Failure Location: _____
Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N


Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

CONSUMER STATED TIE ROD WORE OUT PREMATURELY. A RECALL WAS ISSUED. HOWEVER, THIS VEHICLE WAS NOT INCLUDED IN THE RECALL DUE TO VIN. *AK

Update to this complaint: I took the car to my own garage & was told there was nothing wrong with the car, although the dealer upon the recall inspection of the lower control arms said the upper control arms & tie rods needed replacement. This is not the original dealer I purchased the car from.

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100145	
		Data Received 21-DEC-2004	Repository <input type="checkbox"/>	Reference No. 10101966	
OWNER INFORMATION (Type or Print)					
Name		MIRIAM SCHNEIDER		Daytime Telephone Number	E-mail Address
Address		16813 MACDUFF AVENUE		301 570 1278	
City	State	Zip Code	Evening Telephone Number		
OLNEY	MD	20832			
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.					
Signature of Owner				Date: / /	
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make	Model	Model Year
WVWNA83B1XE499118			VOLKSWAGEN	PASSAT	1999
Date Purchased:	Dealer's Name and Telephone Number			Engine:	Fuel Type:
				No: Cylinders 4	Gas
Original Owner	Dealer's City		State	Zip Code	
<input checked="" type="checkbox"/>					
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Vehicle Component Code		
MANUAL	<input checked="" type="checkbox"/> Cruise Control		017500 STEERING-LINKAGES:TIE ROD ASSEMBLY		
			Multiple Failure: 1		
FAILED COMPONENT(S)/PART(S) INFORMATION					
Incident Date(s)	Failure Mileage	Failure Speed			
01-DEC-2004	68000				
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM1LBABC036)		<input type="checkbox"/> Original Equipment	Failure Location:		
		<input type="checkbox"/> Prior Repair			
Tire Component Code				Tire Failure Type	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	0	0	N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
CONSUMER STATED TIE ROD WORE OUT PREMATURELY. A RECALL WAS ISSUED, HOWEVER THIS VEHICLE WAS NOT INCLUDED IN THE RECALL DUE TO VIN. *AT THE VEHICLE WAS LATER TAKEN TO AN INDEPENDENT DEALER WHO INDICATED THAT THERE WAS NOTHING WRONG WITH THE VEHICLE. *NM					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					