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NVS-216

Nov. 4, 2005

Scott Yan

2005 NOV -9 P 3:02

NATL. HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
OFFICE OF DEFECTS  
400 SEVENTH STREET, S.W.  
WASHINGTON, D.C., 20590

RE: DPO5-002

DEAR SCOTT:

I previously provided you with Attachments 1-4. I am now enclosing Attachments 5-15.

- 5 - 2004 Camry
- 6 - 2005 Camry
- 7 - ~~2002~~<sup>2002-2005</sup> Toyota Avalon
- 8 - 2002 Toyota Camry Solara
- 9 - ~~2004~~<sup>2004</sup> Toyota Camry Solara
- 10 - 2005 Toyota Camry Solara
- 11 - 2002 Toyota 4Runner
- 12 - 2003 - Toyota 4Runner
- 13 - 2004 - Toyota 4Runner
- 14 - 2005 Toyota 4Runner

Regards,

Jarlan Zepori

2351 E. Orange Road Ave.  
Phoenix AZ 85020

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NVS-216 NVS-216

2005 NOV -9 P 2:02

OFFICE OF DEFECTS  
INVESTIGATION

# A Hachment (S)

X. Crash → Crash + Injury → X. Crash, Injury, Death

2004 Toyota Camry (193)  
As of 10/28/05

16-35

- (1) 1006-0903 Drive shaft from park to reverse new 1/16/04  
convent forward
- (2) X 1006-1941 Brake, plus acceleration ✓ 2/22/04
- (3) 1005-2302 ABS new 1/3/04
- [16-35] (4) X 1006-2828 When Braking, V suddenly accelerated ✓ 2/22/04  
hit two other vehicles
- (5) X 1006-3914 While parking, V suddenly accel. <sup>new</sup> pet. chain & fire 3/9/04
- (6) X 1006-3866 Sudden accel when pulling into parking space ✓ 3/22/04
- (7) X 1006-3898 While parking - car accelerated despite pressing  
brake & surged - brake metal flay pole, <sup>new</sup>  
damaged retaining wall 2/25/04
- [34-45] (8) X 1006-4611 While applying brakes, V surged forward, ✓ 2/18/04  
hit knee, driver sustained back/neck injuries
- (9) X 1006-7763 Accel + Brake Failure ✓ 3/24/04
- (10) 1006-7319 While applying Brakes, V suddenly Accel. 4/16/04  
Happened Six times. Mechanic ✓  
could not duplicate -
- (11) 1006-1835 (1) V surged on its own on 2 occasions ✓ 4/24/04  
(2) V surged at stop light with driver  
foot on brake;  
(3) Surged forward twice again  
with foot on brake

[46-60]

- (12) X 1007-2264 While accel at low speeds, V accel → ✓ 4/25/04

2004 Toyota Camry

-2-

accelerated & caused collision

- (13) ~~1007.2290~~ While shifting into reverse with foot ~~depressed~~ ✓ N/A
- (14) 1007.3066 New V. Shifted from Park to Reverse 5/27/04  
Foot on Brake while shifting. V rapidly accelerated ✓  
it traveled 2 car lengths before driver could stop V.
- (15) ~~1007.4065~~ Brake pedal to floor. Toyota did not 5/12/04  
repair. Consumer purchased another car. NEW
- ✓(16) ~~1007.4478~~ Difficult shifting from ✓ 3/14/04  
park to reverse, then upon shifting V accelerated uncontrollably  
would not stop, collided with mobile home, one passenger  
died, and injury to driver
- (17) 1008.0317 While Braking uphill RPM's accelerated 6/3/04  
at high rate of speed. ✓
- GA  
(18) [61-75] 1008.1459 While parking & applying brakes, ✓ 6/16/04  
V surged forward
- (19) 1008.1738 While parking on 2 occasions, ✓ 7/1/04  
while applying brakes, V accelerated, Dealer unable to duplicate.
- (20) 1008.2275 ✓ V hesitates when driver presses accelerator 6/25/04  
& then surges to 5000 RPM. Dealer ~~unable to duplicate~~
- [76-90]  
(21) 1008.7644 Hesitation in accel. Dealer unable 8/9/04  
duplicate NEW

2004 Toyota Camry

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- (22) ✓ 1008-8091 Brake pedal to floor; excessive delay 8/14/04  
to stop. Dealer says no problem. Consumer: "let's do something  
before someone dies & instead of after someone dies."
- (23) ✓ + 1008-9199 V suddenly accelerated. Driver placed 8/18/04  
both feet on brake pedal but vehicle continued to accelerate  
into garage wall. Dealer could not duplicate
- (24) new 1009-0057 Brake pedal lifetime. Almost went to floor 6/16/04  
Dealer found no defects
- (25) new 1009-1047 Hesitation in acceleration up to 7/5/04  
4 seconds. Dangerous & Hazardous.  
[91-105]
- (26) new 1009-3118 Marked delay in Re-Acceleration 9/22/04  
then Techcenter jumps to red line & then rockets forward.
- (27) new 1009-3258 Failure to meet spec for brake level decrease 8/12/04
- (28) ✓ 1009-4573 Accel hesitation followed by surge forward 9/28/04
- (29) ✓ 1009-6880 Accel hesitation, then aggressive surge 10/9/04  
forward. Acc. pedal response poor & erratic. Service  
Mngt. drove consumer's V & another V same model & year  
with same result. I.I.I.
- (30) ✓ + 1009-7679 Unpredictably, w/out pressing gas 9/16/04  
pedal, car rapidly accelerated - hit a building.
- (31) ✓ 1009-8287 Defective brake. Will not stop 12/18/03
- (32) ✓ 1009-8451 Accel hesitation, then surges. 8/1/04  
Dealer says computer did not detect any problem.
- (33) new 1009-8743 Accel hesitation. Unpredictable. A/c locks start/04  
toward unpredictably. Dealer said problem could not be fixed. →

- 2004 Toyota Camry -4-
- (34) ✓ 1010.1547 Accel. hesitation, then accelerates uncontrollably. Check Dealer mechanic could not duplicate 6/20/04
- (35) ✓ 1010.2319 Accel. hesitation. VERY DANGEROUS INCIDENT!!! 12/1/04

[131-135]

(36) ✓ 1010.2690 While approaching stop light, Driver applied brake pedal which went to floor but did not stop & which crashed into another vehicle. 12/8/04

(37) ✓ 1010.3129 While attempting to stop & Driver depressed brake pedal, went completely to floor, but it would not stop. ABS did not kick in. 12/3/04

(38) ✓ 1010.4660 Accel. Hesitation 9/22/04

(39) ✓ 1010.5483 Vehicle that was running, rolled with parked vehicle. Vehicle accelerated at highway speed when driver removed foot from accelerator at 60 mph, went to 70-75 mph.

(40) ✓ 1010.5562 Vehicle lurched forward & crashed into two parked cars while, brakes were depressed. Happened before without crash. 12/29/04

[136-152]

(41) ✓ 1010.7209 while in reverse, Accel. stuck, Driver struck other vehicle. Toyota found no defect. 8/9/04

(42) ✓ 1010.8704 Accel. Hesitation 1/2/05

(43) ✓ 1010.8929 Driver went through red light due to 4/1/05

faulty brakes

(44) ✓ 1011.0650 Brake Failure 2/13/05

(45) ✓ 1011.2126 Constant Brake Problems & Failure 11/2/04

2004 Toyota Camry

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- (46) ✓ 1011.3721 Vocab & hit pedal con. Brake pedal soft 12/30/04  
 [151-163]
- (47) ✓ 1011.4010 Severe Hesitation on Acceleration 4/30/04
- (48) ✓ 1011.5838 While driving at 35 mph, Driver steps  
 on accelerator pedal, V hesitates & then speed continues to decrease  
even when accelerator is pushed to floor. Dealer could  
not duplicate. 9/15/04
- (49) ✓ 1011.6500 w/brake depressed, V accelerated w/very high 3700/05  
 RPM, cracked out freely. Happened again Dealer could not  
 duplicate.
- (50) ✓ 1011.7036 While driving in Cruise Control 7/1/04  
 it surged forward at an alarming rate of speed.
- (51) ✓ 1011.8155 V at complete stop in traffic. Next morning 2/12/05  
 while foot squarely & firmly on brake pedal within a few  
 seconds: (a) V violently lurched forward, while Driver  
 pressed Brakes harder (b) Driver heard Engine screeching;  
 (c) Driver observed tachometer move away from  
 normal range to highest RPM range. Driver  
 shifted into park & turned off engine
- [166-180]
- (52) ✓ 1011.9668 Driving 50 mph - loses speed 4/22/05  
 drops & there is no acceleration. Wait a couple of  
 seconds - 10-30 seconds - it picks back up.  
 Happened other times
- (53) ✓ 1011.9771 Sudden Brake Failure: 4/2/04  
 Accident involved 4 vehicles.

- 2004 Toyota Camry -6-
- ✓ (54) ✓ 1012.0314 V at stop light. V accelerated on its own 5/8/05  
hit car in front. Key had to be removed to stop car.  
All brakes failed.
- (55) NEW 1012.4083 V difficult to accelerate to highway stalls  
Speed & Maintain Acceleration
- (56) ✓ 1012.4898 In reverse V accelerated on its own 2/28/05
- (57) ✓ 1012.7269 V accelerated w/out touching, brakes 6/20/05  
failed, resulting in accident & injuries to driver  
Also previously, engine roared in park, only way to  
stop it was to turn off ignition. After the accident,  
technician checked 7000 RPM's & Speedometer 100 mph.
- (58) 1012.9141 Misc. Brake Problems 7/20/05  
NEW [181-193]
- (59) ✓ 1012.9595 Accel hesitation. V actually slowed down 6/1/05
- (60) ✓ 1013.1955 Sudden acceleration, gas pedal & brake  
to bottom of floorboard
- (61) ✓ 1013.3209 On 3 occasions at stop light, 5/10/05  
Driver's foot on brake, engine roared, vehicle lunched  
forward & Driver had to press Brakes as hard as  
possible. On one occasion, dealer tried to put  
V in neutral & it went into reverse.
- (62) NEW ✓ 1013.4397 V suddenly & unexpectedly surged 8/26/05  
forward out of control
- (63) NEW 1013.6838 Accel hesitation intermittently 7/2/05
- (64) NEW 1013.9471 While pulling into gear at 9/24/05  
about 1 mph, V suddenly accelerated & hit object.

(65) 1014.0902  
New

2004 Toyota Camry  
Extreme hesitation from stop on 7/6/02  
from low speed

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The first 4 attachments contained reference to 491 complaints. Attachment 5 (5) adds 65, for a running total of 536.

Please Note that a substantial number of the "Acceleration Hesitation" complaints also include allegations that following those hesitations that the vehicles they surged very rapidly at high rates of speed so these allegations cannot be excluded from consideration. In fact, based on those statistics I do not believe any of the hesitation issues can be disregarded.

Jordan Zepin

X Crash XX Crashes + Injury XXX Crash, Injury + Death

Attachment (6)

2005 Toyota Camry

- 1 -

(# Total Complaints - 85 - Start Date 10/19/05)

[1-15]

- (1) ✓ 10105593 RPM's increase w/out touching 11/11/05  
the accelerator w/ traffic light. Potential for accident
- (2) ✓ 10108992 While driver's foot on brake pedal, 1/25/05  
V suddenly ACCEL UNCONTROLLABLY - APPLIED BRAKE  
PEDAL NUMEROUS TIMES BUT V CONTINUED ACCELERATION
- (3) ✓ 10109518 While applying BRAKES, V ACCEL 1/7/05  
FRATED and SURGED FORWARD. Dealer could not  
DUPLICATE. Dealer said nothing could be done
- (4) ✓ ~~1010~~ 10110479 Noticeable HESITATION 2/13/05  
Problems. COULD BE DANGEROUS TOYOTA HAS NO FIX.
- (5) ✓ 10110561 IDLE IS ABOVE 2400 RPM 2/1/05
- (6) ✓ 10112016 Excessive BRAKE pedal effort. ACCELE-  
RATION WHILE BRAKING; ACCEL HESITATION RESULT  
IN NUMEROUS NEAR ACCIDENTS
- (7) ✓ 10112476 BRAKE PEDAL intermittently 3/1/05  
sink to floor; once after complete stop, V LUNGED  
FORWARD SEVERAL FEET, STOP, THEN LUNGE  
FORWARD AGAIN, ALL WHILE FOOT WAS  
STILL ON BRAKE. Dealer could not duplicate.
- (8) ✓ 10113423 V HESITATED, THEN SURGED 12/15/05  
FORWARD
- (9) ✓ 10113461 BRAKE PEDAL TO FLOOR. Dealer 1/17/05

2005 TOYOTA CAMRY

- COULD NOT RESOLVE PROBLEM
- (10) ✓ 1011.5769 As Drive applied accelerator, V  
STALLED 3/1/05
  - (11) ✓ 1011.6103 V REVS AND LUNGES WHEN  
STOPPED AND IN DRIVE. HAPPENS FREQUENTLY. 1/5/05
  - (12) ✓ 1011.7124 Accel. hesitation 3/21/05
  - (13) ✓ 1011.7410 BRAKE PROBLEM CAUSES  
EXTENDED DISTANCE FOR STOPPING AUTO 3/1/05
  - (14) ✓ 1011.7511 V STALLS IN TRAFFIC, THEN 2/19/05  
IS OK, HESITATION PROBLEM. ONE MINUTE  
DELAY BETWEEN PRESSING ACCELERATOR  
AND TIME RPM'S INCREASE!! THEN  
V LUNGES FORWARD - UNSAFE,
  - (15) NEW 1011.8553 Brake freeze, accel. Hesitation; 1/1/04?  
RPM's run up to red line.
  - (16) ✓ 1011.8914 V experiences SUDDEN ACCELE 4/5/05  
RATION EVERY 10 TIMES.
  - (17) NEW 1011.9537 Transmission will not gear 5/1/05  
down until complete stop, then ACCELERATION  
will result in "ALWAYS RESULT" in "LATCHING"  
OF GEAR CHANGES, then it will finally gear  
down and BURST into lower gear. - DOWNSHIFT  
DANGEROUS...  
[31-45]
  - (18) 1012.4084 Accel. Hesitation. Then 6/3/05  
JERK INTO GEAR. CANNOT MAKE LEFT OR RIGHT TURNS

2005 TOYOTA CAMRY

- 3/

(19)

✓ X 1012.5383 Driver APPLIED BRAKE while 6/12/05 driving at LOW SPEED, BRAKE FAILED, V HIT ONE CAR, THEN ANOTHER CAR, BRAKES CONTINUED TO FAIL.

(20)

✓ X 1012.5384 While in REVERSE, backing up 4/25/05 ~~SLOWLY~~ "VERY SLOWLY" SUDDEN UNEXPECTED SPEED SURGE, BRAKES FAILED, GLANCED OFF ONE CAR, HIT PICKUP TRUCK, SHIFTED OUT OF REVERSE INTO FORWARD → V SURGED FORWARD - BRAKES FAILED - FOR ABOUT 150 FT. HAD TO TURN OFF IGNITION. TWO PASSENGERS INJURED

(21)

✓ 1012.5727 IN OVERDRIVE, RPM'S SPIKE 12/24/04 between 3000-6000 RPM'S. When that happens driver loses ACCELERATOR CONTROL.

(22)

✓ X 1012.6249 New - 108 miles. 1-2 mph, 5/5/05 V SURGED FORWARD, BRAKES FAILED, TOYOTA SEIZED VEHICLE

(23)

✓ 1012.6649 W/foot on brake, V SURGED 6/17/05 FORWARD SECOND INCIDENT.

(24)

new 1012.6763 Driving downhill at 45 mph, 6/26/05 Driver pressed BRAKE lightly, V down shifted & jerked steering wheel. Has happened NUMEROUS TIMES

(25)

new X 1012.7357 BRAKES FAILED ON HIGH 6/14/05 WAY. HIT PICKUP TRUCK

C44-603

2005 Toyota Camry

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- (26) 1012.7402 ✓ V shifted into Drive from Park, Surged quickly forward, hit brick wall. 7/4/05
- (27) 1012.7532 ✓ Accel. hesitation. No response 6/1/05  
From Toyota, Never know when V will kick into high gear
- (28) 1012.7662 ✓ V ACCELERATES at fast speed 7/3/05  
then set in CRUISE CONTROL.
- (29) 1012.9072 ✓ Drive plowed foot on gas pedal, & 1/4/05  
it did not move. Then put her foot on brake with  
gear in drive. VEHICLE ACCELERATED INTO  
TRAFFIC, HIT MEDIAN STRIP, KNOCKED  
UNCONSCIOUS, TAKEN TO HOSPITAL.

- (30) 1013.0230 ✓ V intermittently stalls when 11/1/05  
trying to ACCELERATE FROM STOP.
- (31) 1013.0860 ✓ BRAKE GOES ALMOST TO FLOOR - 7/9/05  
BOARD TO STOP CAR. NEARLY REAR ENDED  
AUTO ON FREEWAY
- (32) 1013.1280 ✓ V SURGES FORWARD 6/27/05  
WHEN BRAKES ARE DEPRESSED.  
V INVOLVED IN ACCIDENT. (Why no crash  
indication?)
- (33) 1013.1315 ✓ While BRAKE APPLIED, 7/29/05  
V ACCELERATED - Happened 3 times, just  
1,000 miles on auto
- (34) 1013.223 ✓ ACCEL. UNPREDICTABLE, THEN JERKS 3/1/05

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- (35) [61-75] 2005 Toyota Camry  
1013.2344 ✓ After slowing down, problem 8/13/05  
with REACCELERATING
- (36) 1013.3653 NEW Brake deficiencies 4/30/05  
See reference to 2005 Consumer Report finding that  
brakes were spongy & soft.
- (37) X 1013.3778 ✓ V in Cruise Control. V took 8/12/05  
off + hit telephone pole.
- (38) 1013.3897 ✓ Accel Hesitation, dangerous 7/13/05  
in parking lots where slow driving makes it  
difficult TO KEEP ENGINE AT SAFE SPEED,  
Concerning that it surged forward after delay
- (39) X 1013.4379 (NEW) While APPLYING BRAKE 8/16/05  
V CONTINUED TO SLOWLY ACCELERATE, HIT WALL
- (40) X 1013.5492 (NEW) Picked car into Drive (not pressing  
accelerator) + pressing brake the car accelerated forward  
UNCONTROLLABLY crashing into car. BRAKES  
FAILED. FINALLY EMERGENCY BRAKES WORKED  
LOUD NOISE FROM ENGINE.
- (41) 1013.5502 (NEW) Cruise Control doesn't deactivate 9/6/05  
properly.
- (42) 1013.5768 (NEW) ACCEL HESITATION FOLLOWED 8/30/05  
BY VIOLENT FORWARD LURCHES.
- (43) 1013.6127 (NEW) ACCEL HESITATION FOLLOWED 6/1/05  
BY FORWARD SURGES. DRIVER HAS NO →

2005 TOYOTA CAMRY - G -  
CHOICE BUT TO GET RID OF CAR.

(44) NEW 1013-6740 While V waiting to stop 7/8/05  
for traffic signal below 40mph, V jerks & continues  
to maintain speed. Driver must hit brake  
or car will continue to move.

(45) NEW 1013-6853 Accel HESITATION --- THEN 9/16/05  
SECONDS AFTER FOOT OFF ACEL PEDAL ENGINE  
REVS UP TO 5000 RPM'S FOR A FEW SECONDS  
V two months old  
E 76-851

(46) NEW 1013-6882 Driver was pressing lightly 9/11/05  
on gas pedal in parking lot, V suddenly had  
disproportionate acceleration, PRESSING BRAKE  
PEDAL AND TURNING OFF IGNITION KEY  
DID NOT SLOW CAR DOWN ENOUGH TO PRE-  
VENT CRASH INTO TWO PARKED CARS.

(47) NEW 1013-6905 V screeches. Two times

(48) NEW 1013-7930 Accel Hesitation when 3/13/05  
reaccelerating from slowdown 8/10/05

(49) NEW 1013-8422 Both brake pedal & 9/19/05  
parking brake failed: V crashed into  
wall. (Why wasn't this noted as crash?)

(50) NEW 1013-9019 Accel hesitation FOLLOWED BY 11/15/05  
RAPID ACCELERATION

→ NEXT  
PAGE

2005 TOYOTA CAMRY

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Attachments 1-5 list 536 consumer complaints covering throttle and/or brake components of 2002-2005 Toyota vehicles. With the addition of the complaints listed in Attachment (6) 4-50 - there is now a total of 586.

X Crush at Crash Injury X at Crash Injury, Death  
Attachment (57)

2002 Toyota Avalon - 1-

(Total Complaints 20)

- (1) 1000-0020 ✓ In Cruise Control on Downgrade 11/8/02  
V accelerates up to 20mph beyond set speed -  
Seems like it is going out of control. V does  
not downshift at all.
- (2) 1006-8210 ✓ While backing up, Driver bumped 4 1/2 by  
wildly pole. Driver APPLIED BRAKES AND SHIFTED  
INTO DRIVE WITH FOOT ON BRAKE. WHEN  
DRIVER LIFTED FOOT OFF BRAKE, THE CAR  
HUNGED FORWARD STRIKING INK PARKED  
VEHICLE, INSURANCE AGENT SAID 2002  
AVALON WAS NOT AFFECTED BY ACCEL  
PROBLEMS (Is this accurate?) 2 incidents.
- (3) 1011-9000 ✓ Sudden Acceleration 11/19/03?  
after Cruise Control dis engaged

2003 Toyota Avalon

X L38, Complaints 7 - see footnote  
at end of 2003's

- (4) 8023-943 ✓ Applying Force to Brake 12/6/02  
to stop resulted in extended stop distance.
- (5) new 1001-1386 ✓ Brakes needed excessive effort to 1st half  
stop. Also needed second application of brakes  
to dis engage Cruise Control.
- (6) ✓ 1003-0665 ✓ At random times BRAKES 5/25/03  
AUTOMATICALLY APPLIED. HAS OCCURRED

Toyota AVANON - 2-

4 TIMES. V IS DANGEROUS TO DRIVE  
NO CONTROL OVER WHEN BRAKE  
AUTOMATICALLY ENGAGES. IS THIS  
MECHANICAL OR ELECTRONIC  
PROBLEM ???

- (7) 1003.8252 while APPLYING BRAKES 8/25/03  
V WOULD ACCELERATE, ENGINE WOULD  
BEGIN TO REV; THIS WAS FOLLOWED  
BY A HESITATION IN THE V WHEN  
ACCELERATOR WAS DEPRESSED
- (8) X1004.7875 V experienced SUDDEN 10/3/05  
ACCELERATION IN REVERSE, HIT A VAN,  
TREE DRIVER SUSTAINED INJURIES
- (9) X1006.3368 while APPLYING BRAKES, 7/1/04  
V SURGED FORWARD + CRASHED INTO  
GARAGE. BRAKES FAILED
- (10) X1007.0485 9445 while applying BRAKES 3/20/05  
V SUDDENLY ACCELERATED + ~~CRASHED~~  
CRASHED INTO HOUSE
- (11) X1008.1756 while parking, V suddenly 4/1/03  
accelerated uncontrollably. Driver PLACED  
BOTH FEET ON BRAKE PEDAL BUT  
V CONTINUED TO ACCELERATE. HAD  
TO TURN OFF IGNITION TO STOP.  
LAST TIME IT HAPPENED CAR HIT WALL  
AIR BAGS FAILED TO DEPLOY

Toyota Avalon +

~~(12) 1008.3475~~

(12) 1008.3475 ✓ While driving 60 mph, Driver AP- 4/14/04  
PAINED BRAKE, V ACCEL UNCONTROLLABLY - HIT FENCE

(13) 1004.4169 ✓ Sudden Accel. Vended up in store front. 6/5/03

(14) 1004.7875 ✓ Reverse Accel into Van + Tree. Driver 10/12/03  
suffered badly injured left hand & under fingers.

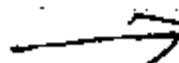
(15) 1006.3368 ✓ While APPLYING BRAKES, V S 11/4/04  
BURGED FORWARD. BRAKES FAILED. CRUSHED GARAGE

(16) 1010.0769 ✓ new USC - Accel Pedal 11/9/0

(17) 1010.622 ✓ Driver stepped on Brake V ACCELERATION 1/18/04  
AT VERY HIGH SPEED

(18) 1013.2704 ✓ SUDDEN ACCEL IN REVERSE 4/19/05  
HIT POLE, BRAKES FAILED, PLACED V IN DRIVE,  
SHOT FORWARD, HIT TREES, UTILITY POLE  
TURNED IGNITION KEY OFF. DRIVER HAD  
CONCUSSION. TAKEN TO HOSPITAL.

+ (18) 10 of about 100 ODI's are  
listed twice under different components -  
I only listed them once - that means there  
were only 88 (not 38) total complaints  
complaints re 2003 Toyota Avalon + half of  
them concerned brake & accel. issues.



2004 Toyota Avalon

-4

(AVALON 2004 AVALON MODEL

NOT LISTED ON NHTSA WEBSITE)

UNDER A MODEL - FOUND IT ON MYCARSAFETY

(19) 10-1857 ~~3/11/04~~ WHILE APPLYING BRAKES, V SLOWLY SURGED AHEAD AND CRASHED INTO PARKED VEHICLE. EXPERIENCED SIMILAR POWER SURGE IN SEPT. 2004. DRIVER IN VERY GOOD HEALTH. DOES NOT FEEL SAFE. COSTLY DAMAGES

(20) 10-9571 ✓ In stop-and-go traffic, 12/27/04 V's engine revved up & V ACCELERATED FORWARD INTO ANOTHER VEHICLE. RPM'S REACHED 7000. FOURTH TIME DRIVER EXPERIENCED SUCH A PROBLEM!!!, DRIVER HAD TO TURN KEY OFF TO STOP V.

(21) 10-8850 ✓ While driving at any speed 11/08/04 V jerks forward & coasts to rear-end other car.

(22) 10-9310 ✓ While driving at low speeds, V accelerated uncontrollably. Driver APPLIED BRAKES - V CONTINUED TO ACCELERATE. 4/00/04

→

2005 Toyota Avalon

<p>(23)</p> <p>(24)</p> <p>(25)</p> <p>(26)</p>	<p>1012.5417 new TOTAL BRAKE FAILURE</p> <p>1013.9804 new Accel Hesitation</p> <p>1013.9791 new Violent accelerations in Cruise Control - 35 OCCURRENCES</p> <p>1012.7389 new Accel. Hesitation</p>	<p>- 5 -</p> <p>6/8/05</p> <p>10/14/05</p> <p>8/16/05</p> <p>7/1/05</p>
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The running total is now 612.

Attachment 8

\*Crash \*\*Crash + Injury \*\*\*Crash, Injury + Death

2002 Toyota Camry Solara (20)

-1-

- ① 1000-7847 ✓ Accel hesitation then upshifts ABRUPTLY IN A 2/10/02  
VERTICALLY DISTURBING ABNORMAL WAY - YOU MUST BE VERY CAREFUL WHEN  
ACCELERATING AFTER SLOWING DOWN, THIS WILL BE DRIVER'S  
LAST TO 10TH
- ② \* 1001-7187 ✓ IN REVERSE Driver hits pole while 3/14/03  
BRAKES APPLIED, SHIFTED INTO DRIVE, V WENT INTO EXTENDED  
ACCELERATION WHICH RESULTED IN ACCIDENT.
- ③ \*\* 1005-6537 ✓ In Reverse, ~~brakes applied~~ although Driver 12/9/03  
APPLIED BRAKES V hit concrete pole in garage, then V  
jumped into DRIVE and RAPIDLY ACCELERATED, BRAKES  
FAILED, HIT CONCRETE POLE & V WAS TOTALLED.  
ALSO, ON PRIOR OCCASION WHILE IN CRUISE CONTROL  
SET AT 60-65 MPH, V ACCELERATED TO 80-85 MPH
- ④ 1006-0901 ✓ While stopped at red light, V SURGED FORWARD 3/11/04  
HAPPENED SEVERAL TIMES. ALSO WHEN DRIVER SHIFTS  
FROM REVERSE TO DRIVE SOMETIMES V SURGES FORWARD  
WITHOUT DRIVER APPLYING PRESSURE TO ACCELERATOR.
- ⑤ 1006-1905 ✓ After check engine light illuminated, Driver 3/21/04  
could not tech. assist whether problem could be related to the  
"current investigation of the throttle valve on 2002 Solara."  
He did not get straight answer, Toyota kept V for "testing."
- ⑥ \* 1006-2832 ✓ While driving at 25 MPH, & entering 12/16/03  
a turn lane, Driver pressed BRAKES V NEVER SLOWED  
DOWN, BUT INSTEAD SURGED FORWARD &  
COLLIDED WITH ANOTHER VEHICLE.

2002 Toyota Camry Solara

-2-

(7)

X 1006.3295 while entering parking lot, U  
SUDDENLY ACCELERATED, BRAKES FAILED, V  
LANDED ON HOOD OF OTHER VEHICLE

3/3/04

(8)

1008.1859 U jumped gear while being driven

7/1/04

(9)

1008.4355 while driver's foot was still on BRAKE U  
when pulling into parking space, V ACCELERATED, U JUMPED  
CURB & CAME WITHIN 6 INCHES OF STOREFRONT.

Running Total is 621 complaints.

Attachment (F)  
+ Crash + + Crash + Injury + + Crash, Injury, Death

2003 Toyota Camry Soler (C7)  
NONE

-1-

2004 Toyota Camry Soler (ST)  
[16-50] 1007.3223 VSC - bog in transmission downshift. 3/21/04

EXTREMELY DANGEROUS WHEN GETTING ON RAMP TO FREEWAY.

(2) 1009.1136 SEVERE ACCELERATOR ISSUES, V HESITATES 4/27/04  
AT VARIOUS TIMES, V HAS BECOME A HAZARD AT  
NORMAL SPEED

[E31-45] 1009.3105 SOFT BEATIES 9/23/04

(4) 1009.4597 Accel. hesitation 9/28/04

(5) 1009.4971 3-4 SECOND ACCEL. HESITATION 9/30/04

(6) 1011.0362 NO ACCEL & SLEW PROBLEMS 12/1/04

ONLY A MATTER OF TIME BEFORE SOMEONE GETS KILLED

(7) 1011.024 NEW ACCEL HESITATION ?

[46-51]

(8) 1012.1517 NEW STALLING OR LONG HESITATION 5/1/05

WHEN V'S SPEED IS BELOW 25 MPH AND DRIVER ATTEMPTS  
TO ACCELERATE

(9) 1012.03730 NEW just one day after purchase of V, driver 6/18/05

almost got into bad accident on highway because V would  
not accelerate when driver hit gas pedal.

HUGE SAFETY ISSUE.

(10) 1012.01250 V will stall in traffic - STALLED AT 10/1/04  
25, 55, 65, MPH & OTHER SPEEDS

Running Total of Complaints - 631.

# A Harbinger (10)

- 2005 Toyota Camry Solara CE -1-
- ① NEW 1011-0398 When making turns & sometimes just when accelerating, V WILL HESITATE THEN LUNGE FORWARD SUDDENLY NEARLY CAUSING DRIVER TO LOSE CONTROL 11/29/05
  - ② NEW ~~1011-3960~~ 1011-3960 Accel hesitation usually at low speeds but also happened at 40 mph almost causing accident. 3/16/05
  - ✓ ③ NEW ~~1011-5586~~ 1011-5586 V downshifts on its own & then V SERKS UNCONTROLLABLY - SERIOUS SAFETY HAZARD. PARTICULARLY DANGEROUS ON SLIPPERY SURFACES. 3/26/05
  - ④ NEW 1011-6807 SIGNIFIGANT HESITATION UPON ACCELERATION AND OCCASIONAL UNINTENDED/ UNEXPECTED ACCELERATION. PARTICULARLY DANGEROUS ON WET OR SNOWY ROADS. 3/24/05
  - ⑤ NEW 1011-8431 Hesitations on ACCELERATION ARE UNMANAGEABLE AND DANGEROUS. 4/23/05
  - ⑥ NEW 1012-6401 Transmission (Accel) hesitation 5/27/05
  - ⑦ NEW 1012-9692 Accel Hesitation 9/15/05
  - ⑧ NEW 1013-8248 Accel Hesitation - THIS PROBLEM IS REAL AND UNSAFE 9/20/05

The Running Total is 639.

# Attachment (11)

2002 Toyota 4Runner (36)

- (1) ~~new~~ 768.493 In Cruise Control at 55 MPH, V ACCELERATED 10/13/02  
new TO 70 MPH, RPM'S FROM 2,200 IN EXCESS OF 5000 RPM,  
THEN CONTINUED TO ACCELERATE - BRAKE STOPPED CAR  
VERY DANGEROUS
- (2) ~~new~~ 1002.4915 BRAKE FAILED W/OUT WARNING, CRASH 6/24/03
- (3) ~~new~~ 1003.8313 DRIVING UP HILL IN CRUISE CONTROL N/A  
V WENT INTO SECOND GEAR AND SURVIVED
- (4) ~~new~~ 1006.2146 IDLES VERY, THEN SURGES SIGNIFI- 3/14/04  
CANT ENOUGH TO MAKE V MOVE FORWARD - REQUIRES  
MORE BRAKE PRESSURE TO BE APPLIED - MAKES  
FOR MANY CLOSE CALLS
- (5) ~~new~~ 1006.4040 V SEVERELY ROLLS BACKWARD WHEN 11/28/01  
IN DRIVE ON A HILL.
- (6) ~~new~~ 1009.0518 while pulling into parking place, with 7/29/04  
DRIVER'S FOOT ON BRAKE PEDAL, RPM'S JUMPED  
FROM 700 RPM TO 1500 RPM FOR NO DISCRIBABLE REASON.  
IF FOOT HAD NOT BEEN ON BRAKE, DRIVER WOULD  
HAVE CRASHED INTO CAR IN FRONT OF HIM.
- (7) ~~new~~ 1011.2755 Brake Problems 3/4/05
- (8) ~~new~~ 1011.9837 Brake Failure, Hit Semi-Truck
- (9) ~~new~~ 1014.0269 Brake Problems, ABS, wheels locked. 11/21/05  
V flipped over & Driver sustained injuries

The Running Total is 648

Attachment (2)

2003 Toyota 4Runner

[151-165]

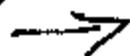
- (9) NEW/1009-8033 When Brakes released ~~from~~ a load 10/18/03  
thud occurs is heard & felt & V accelerates.
- (10) NEW/1010-0754 LOUD THUD NOISE WHEN RELEASING 6/30/03  
BRAKE PEDAL. HAPPENS UNPREDICTABLY. ALSO V  
SURGES
- (11) NEW/1010-0838 WHILE COMING TO A STOP AND/OR ACCELERATING 1/15/04  
FROM A STOP THE CAR WILL JERK FORWARD WITH A THUD  
SOMETIMES TWO OR THREE THUDS ARE HEARD OR FELT
- (12) NEW/1010-5244 Driver experienced SUDDEN ACCELEA 6/8/04  
TION ON 3 SEPERATE OCCASIONS
- (13) NEW/1010-8286 while on Highway, V STARTED TO LOSE 1/28/05  
POWER AND CAME TO COMPLETE STOP (TRANSMISSION  
INPUT SPEED SENSOR)
- (14) NEW/1011-0980 WHEN BRAKING AT ANY SPEED, 12-12-04  
BRAKE PEDAL GOES TO THE FLOOR CAUSING EXTENDED  
STOPPING DISTANCE  
EVAL-1166-1753

The Running Total is 663

Attachment (12)

2003 Toyota 4 Runner

- (1) [1-15] new 100143545 When Accelerating (Engine Noise and Driver Observed 1/23/03  
 as Possible loss in Power which affects engine performance.  
 [16-303]  
 [31-453]
- (2) new 10031644 While Driving on Highway, WITHOUT 7/30/03  
 PRIOR WARNING, V SUDDENLY ACCELERATED  
 [46-603]  
 [61-753]
- (3) new 10034500 VSC Check Warning light - 8/23/03  
 RELATES TO BRAKE PROBLEM AND ECM UNIT.  
 [76-903]
- (4) new 10046303 Brakes failed at 10,000 miles 8/11/03
- (5) new 10044870 BRAKES INOPERATIVE. V HARD TO STOP 1/4/03  
 [91-1053]
- (6) new 10053656 When V idled at stop, V lurched forward 7/6/03  
 without warning. Brake must be held down hard  
 [106-1303]
- (7) new 10062625 Since Driver owned V (9/28/03), ENGINE 3/19/04  
 HAS PERIODICALLY ACCELERATED SUDDENLY BY ITSELF - - -  
 ABOUT ACCELERATION SIMILAR TO BEING HIT BY CAR IN REAR  
 [121-1353]  
 [136-1503]
- (8) new 10096235 after stop, when Driver releases 10/5/04  
 brake, V gives hard shake/thud in 90% of stops/start.





2004 Toyota 4 Runner  
[17] New 1010-5812 BRAKES. STOPPING DISTANCE IS  
MARGINAL AT BEST. BRAKE PEDAL VIBRATES  
E61-713

-2-  
4/20/04

The Running Total is 670,



## Office of Defects Investigation

## Complaints - Search Results

1 Records Displayed.

Report Date : November 4, 2005 at 04:20 PM

ODI Numbers Searched: 10082953

Make : TOYOTA

Model : 4 RUNNER

Year : 2004

Manufacturer : TOYOTA MOTOR NORTH AMERICA, INC.

Crash : Yes

Fire : No

Number of Injuries: 0

ODI ID Number : 10082953

Number of Deaths: 0

Date of Failure: July 25, 2004

VIN : JTEBU14R240...

Component: SERVICE BRAKES, AIR:ANTILOCK

## Summary:

ON SUNDAY, JULY 25, 2004, I WAS PULLING FROM A DRIVEWAY TO A TAR ROAD AND WHEN APPLYING MY BRAKES THE VEHICLE DID NOT SLOW DOWN AND MADE A VERY LOUD TICKING NOISE IN THE REAR OF THE CAR. I ASSUMED IT WAS MY ABS SYSTEM MAKING THE NOISE. I WAS NOT GOING MORE THAN 2 MILES AN HOUR AND WAS ABLE TO JUST ACCELERATE AND GO ON MY WAY. I USED THE BRAKES IN MY VEHICLE AT LEAST 5-10 TIMES ON MY WAY HOME. I PULLED IN MY DRIVEWAY AND PARKED MY VEHICLE. APPROXIMATELY 6 HOURS LATER, MY HUSBAND GOT INTO THE VEHICLE TO MOVE IT IN THE DRIVEWAY ABOUT 10 YARDS FORWARD. I WAS IN THE HOUSE. IN THE HOUSE I HEARD THAT VERY SAME TICKING NOISE AND THEN A LOUD NOISE AND I KNEW THAT MY HUSBAND HAD CRASHED MY CAR. THE BRAKE PEDAL WENT RIGHT TO THE FLOOR AND THE CAR SMASHED THRU OUR GARAGE. I GOT INTO THE VEHICLE AND PRESSED THE BRAKE PEDAL AND IT AGAIN WENT RIGHT TO THE FLOOR. I CALLED MY TOYOTA DEALERSHIP THE NEXT MORNING AND THEY AGREED TO COME PICK IT UP. BEFORE THE CAR LEFT THE YARD MY FATHER IN -LAW CAME OVER AND WATCHED THE BRAKE PEDAL GO TO THE FLOOR. TOYOTA CAN FIND NOTHING WRONG WITH MY VEHICLE AND WANT ME TO TAKE IT BACK AND DRIVE IT. I WILL NOT DRIVE THAT VEHICLE UNLESS THEY CAN TELL ME WHAT HAPPENED. I HAVE 4 OTHER WITNESSES WHO HEARD THE TICKING NOISE IN THE CAR BEFORE IT HIT OUR GARAGE. THERE IS SOMETHING WRONG AND I NEED SOME HELP. I HAVE ASKED TOYOTAA FOR ANOTHER VEHICLE AND THEY REFUSE. MY CAR HAS 4000 MILES ON IT. I BELIEVE IT IS UNSAFE AND COULD POSE DANGER TO OTHER OWNERS.\*AK

Attachment (C) (U)

2005 Toyota 4 Runner

- (1) new VIN 0217376 WHILE WAITING AT STOP 6/16/05  
LIGHT, WITH FOOT LIGHTLY ON BRAKE, RPM  
SURGES FROM NORMAL RPM OF 500 TO 750-800 RPM.  
THIS HAPPENS FREQUENTLY AT RANDOM TIMES
- (2) new VIN 1217623 TOTAL BRAKE FAILURE ON 7/14/05  
HIGHWAY. DEALER COULD FIND NO PROBLEM.

The Running Total is 672.