



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

NHTV - 1 2005

400 Seventh Street, S.W.
Washington, D.C. 20590

Mr. Jordan Ziprin
2351 East Orangewood Avenue
Phoenix, AZ 85020-4730

NVS-213dsy
DP05-002

Dear Mr. Ziprin:

This letter is in response to your petition letter dated July 8, 2005 and is further to discussions you have had with Scott Yon, the investigator in this matter. In your letter you requested information related to investigation PE04021 and vehicle owner questionnaire (VOQ) reports.

Redacted copies of public information related to defect investigations can be found on NHTSA's public website. Specifically, you can go to <http://www-odi.nhtsa.dot.gov/cars/problems/defect/defectsearch.cfm>. To find information on the previous Toyota investigation, enter PE04021 in the quick search window and press "search" (enter DP05002 for the current investigation). You can then click on the "document search" button to find files that contain the public information.

Similarly, for VOQ reports, you can go to <http://www-odi.nhtsa.dot.gov/cars/problems/complain/complaintsearch.cfm> and search either by report reference (ODI) number or by vehicle (Make, Model, Model Year). To search by ODI number, enter the ODI number(s) into the quick search window using a comma to separate multiple values. To search by vehicle, make sure "vehicle" is selected and then click "search selected type." Select the Model Year (i.e.: 2002), Make (i.e.: Toyota), Model (i.e.: Camry), and Type (i.e.: Passenger Car) of the reports you are interested in. Finally, select a component or leave this field blank to view all reports. Some VOQ reports (not all) may contain additional information which can be displayed by clicking the "documents search" button on the VOQ report screen.

Sincerely,

Kathleen C. DeMeter, Director
Office of Defects Investigation
Vehicle Safety

cc:
Steve Chan
Jeff Quandt



DOT AUTO SAFETY HOTLINE
888-DASH-2-DOT
888-327-4236