

*Voller*

*DP05*

Mr. Scott Yon

14 Sept. 2005 -1-

U.S. Dept. of Transportation

National Highway Traffic Safety Administration

400 Seventh Street, S.W.

Washington, D.C. 20590

Re: DP05-003

OFFICE OF INVESTIGATION  
RECEIVED  
2005 SEP 14  
FBI - WASH. D.C.

Dear Scott:

There are quite a number of attachments ~~which~~ <sup>which</sup> I will list below. There may be some overlap with prior materials. For example, when I go to the NHTSA site for 2003 ES300 hybrid models it also includes ES330 models and the ES330 site includes ES300 models.

A more important problem which affects the statistics on the braking and acceleration defects involves the multiple listing of the same ODI NUMBER for the very same year and model car. Let me provide you with a hypothetical example. 2002 MODEL XYZ site contains 30 consumer complaints.

(In my experience various ODI numbers can may be cited 2, 3, 4 or more times.) However, in the hypothetical there are only really 15 consumer complaints. Based upon the site statistic of 30 consumer complaints, assume that 10 or 50% relate to brake or acceleration

14-Sept, moes

-2-

complaints. When I note the ODI Numbers in the attachment, I only cite ~~for~~ a particular ODI Number once, despite the fact that it may be listed more than ~~one~~ ~~more than~~ one time on the list. With more than one such repetition, ~~as~~ as often actually occurs, the actual number of complaints is reduced in my hypothetical to ~~forty~~ fifteen (15). Therefore, the statistical ratio of braking/acceleration complaints to total vehicle complaints is 66 2/3 %, not 50%.

The above example applies to many, but not all, of the model year vehicles I have researched. I did not pay attention to this issue until very recently because I have been so busy just accumulating basic information. But I believe that taking into account the duplicate ODI listings strengthens my claim that the statistics now even more strongly favor a full-scale investigation into the defect issues I have raised with respect to the 2002-2005 Toyota/Honda vehicles.

Mr. Scott You

14-Sept-2005 - 3-

I am enclosing the following attachments for consideration with respect to the research inquiry:

- 1) 2002 Toyota Avalon, 1 page
- 2) 2003 Toyota Avalon, 4 pages
- 3) 2004-2005 Toyota Avalon, 2 pages
- 4) 2002 Toyota Highlander, 2 pages
- 5) 2003 Toyota Highlander, 2 pages
- 6) 2002 Toyota Camry Solara, 3 pages
- 7) 2004 Toyota Camry Solara, 2 pages
- 8) ~~2003 Toyota ES 300, 10 pages, incomplete - added 8/10~~
- 9) 2004 Lexus ES 300/330's, 6 pages
- 10) MyCarStats.com - 6 pages dated 9/13/05

Today, I also met with a gentleman by the name of Harry Alblum who also filed a ~~dispute~~ complaint with your office concerning a heres vehicle. He showed me some very interesting material, but there was not enough time to copy them; he provided me with the web sites.

(A) At Google or Dogpatch you can find a heres Technical Bulletin Service Info. Bulletin, dated August 4, 2003, which was also made applicable to later model heres vehicles involving transmission acceleration problems.

M. Scott Yan

14 September

(B) [HTTP://TOWNHALL-TALK.EDALLIARDS.COM/DIRECT/VIEW](http://TOWNHALL-TALK.EDALLIARDS.COM/DIRECT/VIEW). EPI-4656/737.

This document contains extremely important  
from individuals who failed completely or partially  
as well as others who did not. I believe those  
may relate to Canars, but I am not sure  
but I will check the next time I go to the  
library.

(C) [WWW.POST-GAZETTE.COM/pg/04343/42383.htm](http://WWW.POST-GAZETTE.COM/pg/04343/42383.htm) - Article dated 12/2/04  
in Pittsburgh Post Gazette by Dan  
Hammonds re acceleration problems

(D) [http://www.autoblog.com/entry/review\\_ES330](http://www.autoblog.com/entry/review_ES330).

Hope this helps.

Very truly yours,

Jordan Zyni

21051 E. Orangewood Ave.  
Phoenix, AZ 85040-4730

	CRN	2002 Toyota AVALON (30)	FAIL DATE
[1-15]	1000-0020 ✓		11/8/02
	In Cruise Control on down grade, V <u>increased acceleration</u> up to 20 mph. "It seems as if you are going out of control." (Probable brake failure)		
	1006-8210 ✓		4/14/04
[16-30]	Consumer backed out of parking space. As consumer backed up, V bumped into utility pole in middle of parking lot. Consumer <u>applied brakes</u> & shifted into drive, the V "lunged forward striking a parked vehicle and the building." (Brake Failure plus acceleration)		
	10119000 \$ ✓		?
	Sudden acceleration after Cruise Control disengaged. Two incidents		

RECEIVED  
NVS-P.O

2003 SEP 19 A 8:31

E1-153 ODI

OFFICE OF DEFECTS  
INV# (Total Complaints, 32)

Fault Date

8023943 ✓

12/16/02

Brake defect

1000.1386 ✓

Problem disengaging Cruise Control w/ brakes

1003.0165 ✓

AT RANDOM TIMES THE BRAKES SEEM TO BE AUTOMATICALLY APPLIED... V IS DANGEROUS TO DRIVE WITH THIS CONDITION SINCE THERE IS NOT CONTROL OVER WHEN THE CONDITION OCCURS

1003.8252 ✓

8/25/03

When applying BRAKES, engine would start to REV, this would cause a HESITATION in V when the ACCELERATOR WAS DEPRESSED

1004.4169 ✓

4/5/03

V experienced SUDDEN ACCELERATION, jumped a curb and ended up in STORE FRONT (ESS II)

E1-303

(1004.4185) ? MAZDA

10/13/03

V experienced SUDDEN ACCELERATION when placed in REVERSE... OUT OF CONTROL... HIT A PARKED VAN (AND) A TREE. THE CONSUMER SUSTAINED BADLY BRUISED LEFT HAND AND INDEX FINGER

8/12-8/15  
INV# 32

- ✓✓✓✓ ODX ✓ 2003 Toyota Avalon (38) Fault Date -2-  
1006.3368+ when APPLYING THE BRAKES, V SURGED FORWARD,  
CRASHED INTO GARAGE - BRAKES DID NOT RESPOND. (BF+A)  
9/1/04
- ✓✓✓✓ 1007.9445 ✓ while STEPPING ON BRAKE PEDAL, V SUDDENLY  
ACCELERATED... V COLLIDED w/ HOUSE  
(CRASH + BF+A)
- ✓✓✓✓ 1008.1756 ✓ 4/1/03  
while pulling out of parking space, V  
SUDDENLY ACCELERATED, Consumer  
placed BOTH FEET ON THE BRAKE  
PEDAL, BUT V CONTINUED TO ACCELERATE.  
CONSUMER TURNED OFF V IN ORDER  
TO STOP IT. Consumer hit a wall  
(Crash + BF+A)
- ✓✓✓✓ 1008.3475 ✓ 4/4/04  
While driving at 5 MPH, driver APPLIED THE  
BRAKE PEDAL AND WITHOUT WARNING  
the V ACCELERATED UNCONTROLLABLY--  
as driver unable to maintain control and  
V collided into fence. Mechanic unable to  
duplicate problem

[31-38] ODI

2003 Toyota Avalon Fail Date -3/  
[Total Complaints 38]

101062PM ✓

411904

STEPPED ON BRAKE AND CAR ACCELERATES  
INTO VERY HIGH SPEED. C B E + A

111/ X 10132724 ✓

411905

Sudden ACCELERATION IN REVERSE  
POLE STOPPED CAR. Car placed in DRIVE,  
shot FORWARD into golf course BRAKES,  
DIDN'T WORK, PUT CAR IN PARK,  
DIDN'T STOP CAR, HIT TREES, UTILITY  
POLE TRIED TO STEER, LITTLE OR NO  
RESPONSE. T-U-R-N-ED K-E-Y O-F-P  
Car finally stopped. Received CONCUSSION,  
OVERNIGHT HOSPITAL STAY

NEED 9112

~~411904~~

[36-38]

GDI

2003 Toyota Avalon  
(Total Complaints 7/38)

Fuel Date

-  
4/18/04

10104299 + already have

4/18/04

STEPPED ON BRAKE AND CAR ACCELERATES  
INTO VERY HIGH SPEED. C B & A

10132124 +

4/19/05

Sudden ACCELERATION IN REVERSE  
POLE STOPPED CAR. (car placed in DRIVE,  
SHOT FORWARD into golf course BRAKES)  
DIDN'T WORK, PUT CAR IN PARK,  
DIDN'T STOP CAR, HIT TREES, UTILITY  
POLE, TRIED TO STEER, LITTLE OR NO  
RESPONSE. TURNED KEY OFF  
Car finally stopped. Received CONCUSSION,  
OVERNIGHT HOSPITAL STAY

10104299

~~4/17/04~~

8023943 +

12/6/02

Brake defect

10030465

5/25/03

AT RANDOM TIMES THE BRAKES SEEM TO BE  
AUTOMATICALLY APPLIED... IT IS DANGEROUS  
TO DRIVE WITH THIS CONDITION SINCE THERE IS  
NOT CONTROL OVER WHEN THE CONDITION  
OCCURS

^

RTA

RECEIVED  
NVS-220

10/10/04  
TOYOTA AVENSIS

09/05  
09/05

✓✓✓ ODI 2004 SEP 19 A 2004 Toyota Avensis - ~~estimated~~ FHLL DATE - 1-  
10108860 ✓ 11/3/04

While driving at any speed, V jerked forward. This caused consumer to rear end another vehicle. Brakable Brake Failure.

✓✓ [100957] Brakable Brake Failure 12/27/04

While in stop and go traffic, V's engine revved up to V accelerated into other car. RPM's reached 7000.  
4th Occurrence, CONSUMER HAD TO TURN KEY OFF TO STOP ENGINE FROM RACING.

2005 TOYOTA AVENSIS

✓ 10120329 ✓ C TOTAL 12 Misc. Complaints 11/19/05

Hesitation in acceleration, then some goes forward. Hesitation for several seconds. Difficult to merge into traffic; can not depend upon when the car will accelerate. Consider it a matter of life and death.

✓ 10121398 ✓ 5/18/05

Hesitation and slippage in acceleration, Dangerous When entering highway. At low speed, when consumer takes foot off gas pedal, the V continue forward as if still in gear --- when speed is 05-10 mph, and consumer slowly depresses accelerator the RPM's increase to about 300-500 RPM, BUT THE R.P. IS NO ACCELERATION! Then, after a delay, the V begins to accelerate.

Agust 21 Oct. 2005 P-15

✓✓ 1012-2087 ✓

5/19/05 -2

New V. shifts unexpectedly at low, high speeds and in  
Cruise Control. (Refers to ONLINE DISCUSSION FORUM  
AT EDMUNDS WEBSITE REGARDING THIS PROBLEM)  
Had trouble merging into highway three times. Concern  
about accident.

✓ 10128356. ✓

7/11/05

Dangerous hesitations in acceleration. 15 second hesitation  
at railroad crossing. Numerous other incidents

✓✓ 1009-9310. ✓

4/20/04

while driving at low speeds, V accelerated  
UNCONTROLLABLY. CONSUMER APPLIED BRAKE  
AND VEHICLE CONTINUED TO ACCELERATE.  
(BF+ Acceleration)

PMU

8/14/03  
(of total 100)

RECEIVED

NVS-PDI

CDI

8002 Toyota Highlander FAILURE -  
NO SEP 19 & 5.3 (Total Complaints)

[1-15] 8020 ~~1001~~ OFFICE OF DEFECTS

Throttle sticks while driving

8/10/02

[16-30] 8023 ~~991~~ \*

12/8/02

✓✓✓ Consumer tried to disengage Cruise Control (brake) and was unsuccessful. VEHICLE CONTINUED TO ACCELERATE AT HIGH SPEED. Consumer had to TURN KEYS TO ACCESSORY POSITION AND MANAGED V TO COAST TO A COMPLETE STOP. BF + Acceleration

RECEIVED  
GATINHO > ST. LOUIS  
8/12/03

✓✓✓ 100-6877 \*

8/14/03

V accelerated on its own causing V to start up steep hill, front end slid to right, proceeded to go up a drive/carpot striking a porch and rock.  
(Probable brake failure) Crash.

✓✓✓ 1002-2585 \*

6/6/03

Sluggish from park to drive and sudden acceleration, damaged many other cars.  
(Scott: - Similar to my experience.)

[31-45]

✓✓✓ 1004-6517 \*

8/6/03

Driver made left turn with FOOT ON BRAKE PEDAL and rolled towards parking spot at estimated speed of 3 MPH, ENGINE SURGED, CAR RAN OVER 3 SMALL TREES, WENT UP AN INCLINE APPROXIMATELY 3 FT.

3

ODI 2002 Toyota Highlander Full Date -2-  
HIGHER THAN PARKING LOT, THEN PROCEEDED APPROXIMATELY 8 FEET INTO THE ADJACENT PROPERTY, THEN STRUCK THE BRICK CHIMNEY OF A HOUSE AND BOUNCED BACK INTO THE PARKING LOT -- THE BRAKES WERE DEPRESSED DURING THIS OCCURRENCE BUT DID NOT STOP THE CAR. BEST

✓ 1005.5989 + experienced occasional hesitancy 11/17/03

1110 1006-7090 & 2/10/04  
Consumer pulled out parking area, DEPRESSED  
BRAKES. V SURGED FORWARD. While trying  
to avoid pedestrian, V collided w/cement pole.  
Consumer suffered SEVERE HEAD AND KNEE  
INJURIES.

七四六五三

*NY*

RECEIVED  
NYS-21 (cyn)

ODI 2003 Toyota Highlander Full Date -  
[REDACTED] 1001-6093 / REC SEP 19 A 8:31 4/16/03

[REDACTED] 1001-6093 / REC SEP 19 A 8:31 4/16/03

Brakes soft. Extended stopping distance. On  
one occasion, hitting into parking space.  
INVESTIGATION  
BRAKES HAD GONE TO FLOOR AND JUMPED  
CURB. - SIMILAR PRIOR INCIDENTS.

1002-1095 ✓

+ 1/16/03  
Brakes are very dangerous "WE AVOID DRIVING  
THE VEHICLE UNLESS NECESSARY."

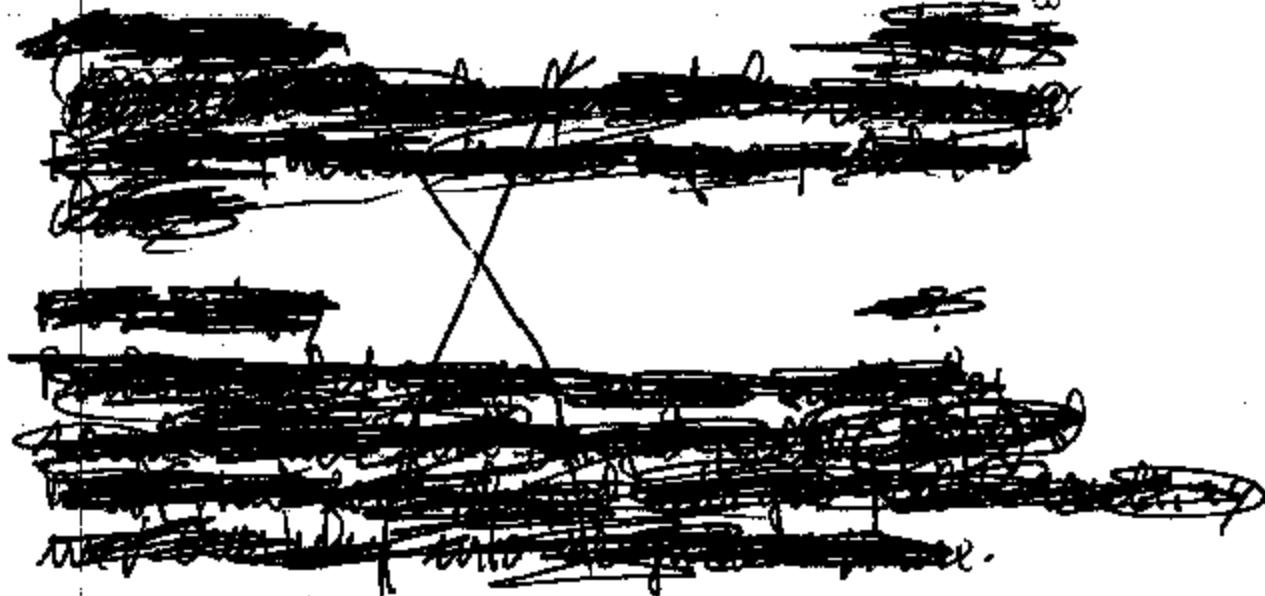
1002-5498 ✓

5/25/03  
Brakes go to floor & do not stop V. VERY  
DANGEROUS CAR

1002-6733 ✓

On other brake problem.

RECEIVED  
NYS-21  
REC-16/03



- [E6-30] ODS 2003 Toyota Highlander Fuel date -2  
 1003.3665 ✓ 4/3/03  
 Brake failed
- 1003.7932 ✓ .2.  
 Brake failed
- 1006.0788 ✓ 2.24/04  
 SUDDEN ACCELERATION WHILE BRAKE  
 WAS DEPRESSED. V went up a two-foot  
 embankment and threw a chain link fence.  
 V was stopped by plowing into a pole. (BFTA)
- 1006.2959 ✓ ?  
 WHILE BRAKES APPLIED, V SURGED  
 FORWARD AND WENT THROUGH FENCE  
 (Could be same as 1006.0788)
- [G1-45] 1008.8657 ✓ 7/26/04  
 WHILE BRAKE FULLY APPLIED, V ACCCELERATED  
 at high rate of speed. Crashed into a  
 brick wall. (BFTA+Crash)
- 1011.2368 ✓ 3/1/05  
 BRAKE FAILURE causing crash into cement  
 wall. BRAKE PEDAL ALL THE WAY TO  
 FLOOR BUT FAILED TO STOP V.  
 BODY INJURY

RECEIVED  
NYS-212

ON

2002-10-03, SCLARA  
(JAO Complaint)  
OFFICE OF THE  
INVESTIGATOR

VALIDATE -

[1-15]

✓✓✓ 8004502 \*

while parking out without prior warning V sagged  
forward, hitting a wall. Dealcoholized was cause of  
problem

2/23/02

✓✓ 1000-1847 \*

When slowing down at traffic lights or in motion,  
UPON ACCELERATION, Transmission downshifts  
and then upshifts abruptly in a very disturbing and  
abnormal manner. IT HAPPENS CONSTANTLY DURING  
NORMAL CITY DRIVING. (you have to be ~~careful~~  
"gentle" ~~when~~ <sup>when</sup> accelerating after slowing down)

2/12/02

✓✓✓

1006-1817 \*

Consumer backed V into pole and ALPHET BRAKES.  
The V was placed into drive. The V then went into  
extreme oscillation which resulted in an  
accident. (BFT A)

2/14/02

✓✓✓

1005-6537 \*

While in reverse, V backed into ~~reverse~~ concrete pole  
in office parking garage. Driver applied brakes  
to stop V. Car "jumped into drive," AND RAPIDLY  
ACCELERATED AND WOULD NOT RESPOND  
TO MY (DRIVER'S) EFFORTS TO BRAKE. Also  
described in incident in February 2001 when V at <sup>on</sup>  
Cruise Control set at 60-65 mph when V ~~was~~  
speed increased rapidly to 80-85 mph.

2/19/02

✓✓ 1001 2002 TOYOTA SOLARA FAILURE - 2  
Reported t

while sitting at red light (presumably w/out foot on brake). Car surged forward. It happened several times. "Also when I put the car in drive from reverse sometimes the car surges forward w/out applying pressure to the accelerator." (Another presumed brak failure plus deceleration)

3/1/04

✓✓ 1006-1005 \*

3/2/04

11,000 miles on V. Check engine light went on. Dealer said it was shaft solenoid. ~~It was~~ Solenoid was replaced. Check engine light still on. Told problem may be torque converter. Customer asked whether problem could be related to "carroll investigation" of the kill valve of 2002 Solards, but could not get straight answer. At time of complaint, dealer was still testing V & customer was without V.

✓✓ 1006-10832 \*

12/16/03

While driving at 35 MPH, and entering a farm lane, CONSUMER PRESSED THE BRAKES AND VEHICLE NEVER SLOWED DOWN BUT SURGED FORWARD AND COLLIDED WITH THE VEHICLE IN FRONT. (emphasis supplied)

- ✓✓✓ 1006-3295 + ODI 2002 TOYOTA SOLARA FAILURE -3  
 3/1/04  
 While pulling into a parking spot V suddenly accelerated  
 and landed on the hood of the other vehicle. Consumer  
 also stated that applying the brakes didn't help stop  
 the vehicle. (BF+A)
- [16-20] 1008-1859 + 7/1/04  
 Vehicle jumped into gear when driving.  
 (Similar to other incidents involving gear  
 shifting & acceleration)
- ✓✓✓ 1008-9355 + 7/22/04  
 While pulling into a parking space the V  
 accelerated suddenly. AT THOUGHT THE  
 CONSUMER'S FOOT WAS STILL ON  
 THE BRAKE PEDAL. The V jumped the curb  
 and came within six inches of a storefront. V told  
 to dealer and Regional representative  
 indicated nothing was wrong w/vehicle. (BF+A)  
 Same old story - Toyota claims returning  
 (7/21/04)

B77A

RECEIVED  
MVS-213  
THE 20TH  
OF

ODI

RECEIVED  
MVS-213  
SOCIAL SECURITY ADMINISTRATION  
2003 SEP 17 (T&A 351 complaint)  
FAIL DATE -1-

[1-15]

OFFICE OF DEFENSE  
INVESTIGATION

[16-30]

1007.3223 ✓

3/8/04

There is lag in transmission downshift when the car is at slow speed. IT IS EXTREMELY DANGEROUS WHEN  
GETTING OFF RAMP TO THE FREEWAY

✓✓

1009.1136 ✓

9/29/04

RECEIVED  
MVS-213  
THE 29TH  
OF

Consumer has "Stall accelerator problem." The  
accelerator hesitates at various times. Some instances a  
complete stop, other times when it is in low  
gear. Consumer states, V will not accelerate  
properly at normal speed and is a "hazard  
in driving." No resolution of problem.

31-45/1009.4597 ✓ 1009.4597

9/28/04

When applying the accelerator pedal, the V hesitates.

1011.0362 ✓

11/1/04

Hesitation in acceleration.

✓✓ 10094771 ✓

9/30/04

(Consumer stated) that transmission hesitated  
when down shifting. There WAS A 3-4  
SECOND DELAY BEFORE THE V ACCELERATED  
WHILE STEPPING ON THE ACCELERATOR

CDI

2004 TOYOTA SCION XA

FAVORITE - 2 -

✓ 10110362

12/1/04

Concerned through car new. Continuous hesitation problem that makes it difficult to drive. Known of many other Scion and Toyota customers w/similar complaints. Problem: Entering highway; accelerating out of turns; driving in inclement weather. IN FACT IT IS A COMMON PROBLEM IN ALL CARS USING AN ELECTRONIC CONTROL FOR THE THROTTLE AS OPPOSED TO THE OLD LINNAGE SYSTEM.

~~10110362~~

✓ 10110324

Clearing date - 11/1/05

[46-57]

10121517

5/1/05

stalling and hesitation in acceleration

✓ 10125730

6/18/05

Almost immediately after purchasing V. Cowan almost had had accident on highway because of hesitation in acceleration. Dealer agreed there was hesitation and told consumer that there were "specialists" from Toyota who can come & mostly to talk to him about what would

ATTN

RECEIVED  
MVR-200

REC'D

10/16/03

ATTN  
JR

- OD: NUMBER A 831 2004 Lexus ES300 (82 complaints) Fault ID - 1-  
(1-15) 10041601 ✓ 10/16/03  
Pulling into gearshift web, PRESSED ON BRAKES AND THE CAR  
BEGAN TO ACCELERATE. I CONTINUED TO BOUNCE OFF  
WALL SEVERAL TIMES BEFORE THE CAR WOULD STOP.  
"Tough to drive this again!" BFFA - CRASHED ✓  
10055129 ✓  
Transmission shifts improperly -  
10055129TC This involves RX330 (LEXUS) Transmission  
slipping improperly. ~~No speed of acceleration~~  
✓ 10060640 ✓ 2/4/04  
Hesitation in acceleration - CAUSES LOSS OF POWER  
Problem when moving onto highway "AND IT IS VERY  
DANGEROUS." Dealer said other customers  
experiencing same problem.  
✓ 10062276 ✓ 2/10/04  
Purchase V 2/7/04. Hesitation in acceleration noted immediately.  
W/F's technician said it tested O.K. "In the words of Consumer  
Guide of March/April 2004, '...TRANSMISSION TENDS TO  
LOITER IN HIGHER GEARS AND HESITATES TO  
TO KICK DOWN FOR PASSING CREATING DELAYS  
IN PART-THROTTLE RESPONSE!'" (Scott, are you  
aware of this report???)

GM Model# 2007 Chevrolet SS 3.6L V-6  
FAIL DATE - 2-  
10063646 ✓ 12/10/03

V did not always respond to depressing accelerator. Sometimes delay of 1.5 seconds; Then V speed increase in proportion to position of accelerator pedal position causing dangerous circumstances.

✓✓✓ 10064832 ✓ 3/8/04

V failed to slow down when driver applied brakes while driving on highway. B/F ~~not~~ CRASH "A-H-L I REMEMBERED WAS THE CAR DIDN'T STOP DOWN AS I APPLIED THE BRAKE."

✓✓ 10065736 12/14/03

Hesitation in acceleration, V unpredictable and erratic behavior (sgd), including vehicle hesitation -- lurching on acceleration.

✓✓ 10068327 5/4/04

"Hesitation in acceleration when stepping on gas (pedal) FOR A COUPLE OF MOMENTS. (BIG HESITATION VERY DANGEROUS WHEN TRYING TO PASS AT HIGH SPEEDS." Dealer says condition normal

✓✓✓ 10068413 ✓ 3/11/04

Hesitation in acceleration at low speeds, transmission acts erratic ally, V lurches when driver releases accelerator (pedal) to coast. FIRST TIME ~~A~~ dealer acknowledged problem, later was told by dealer rep that "sgd" was the problem and that driver should run through few turns if sgd like driver picked up auto & dealer drove

CDI NUMBER 2004 KEXUS IS 200 (33C) FAULTS - 3  
statement read "NO FAULT FOUND." Dealer later  
disconnected the "Memory" (sensor?) filter and added  
new gas. Service manager submitted statement on service  
ticket concerning the said he was informed it was a car  
of problems and that it was a software problem.

(1) ✓ 1006 9413 ✓

hesitation in acceleration at low speed. Problem  
can be dangerous

[16-30]

10/15/03

(2) ✓ 10073 448 ✓

idle driving at any speed and trying to  
pass, V hesitates for several seconds

3/16/04

(3) ✓ 1007 3725 ✓

while driving & coming to complete stop  
V hesitates acceleration for a few seconds. Dealer  
inspected V and indicated V was operating as desired  
no manufacturer

5/17/04

1007 448 ✓

6/1/04

(4) ✓

"THIS CAR IS EXTREMELY DANGEROUS."

"... IT HESITATES EXTREMELY DRAFT UPON

ACCELERATION." When entering a "divided

highway. If you slow down and then step on the  
gas, there is a long lag before the car begins to pickup

speed. This lag is often a second or more. I have  
already been hit numerous times," Dealer refers to  
for problem

(13) ✓ CV NUMBER 2004 LIFTRATES 3000/320 FAIL DATE - 4-  
11/04  
10075245 ✓

✓ Speed control: Accelerator pedal failed

(14) ✓ 10080153 ✓ 4/22/04

✓ hesitates at low speeds and then moves forward.

✓ hesitated when pedal applied, then suddenly after  
several seconds, accelerate suddenly

(15) ✓ 10080713 ✓ 4/21/04

✓ hesitates then hangs on acceleration from 1st to  
2nd gear. Driver unable to correct. Manufacturer will  
not acknowledge problem.

(16) ✓ 10081815 ✓ 5/1/04

✓ hesitates significantly when attempting to  
accelerate.

(17) ✓ 10080908 ✓ (ES330) 11/26/03

Delay in acceleration approximately 1 or 1.5 seconds  
Several close calls. REPLIER SAYS ALL 2004 ES330'S  
SUFFER FROM SAME PROBLEM"

(18) ✓ 10081606 ✓ (ES330) 5/1/04

Hesitation in acceleration from idle position

(19) ✓ 10082350 ✓ 7/21/04

Hesitation to sudden acceleration

ONE INCIDENT 3/14/04 10082658 ✓ ES 330 / 3.3L FWD DCT -5-

✓ 10082658 ✓ (ES 330) 3/14/04

(D) Serious danger in that emergency acceleration is very poor from low speed and no negotiating alternate.

[31-45]

✓ 10082634 ✓ 3/14/04

(D) Hesitation in acceleration from dead start. If gas pedal has to be floored to even more & even then it hesitates even more. Also problem w/ Cruise Control. No details

(D) ✓ 10082696 ✓

3/14/04

Hesitation in acceleration as long as 3-4 seconds has caused serious & life threatening close calls accidents.

(D) ✓ 10082739 ✓ ES 330

7/27/04

Hesitation in acceleration 1-2 ~~sec~~ seconds, also jolts, esp when you try to accelerate after you have slowed down. Also, has problems merging onto highway or attempting to pass other vehicle. "VERY DANGEROUS"

✓ 10082741 ✓ ES 330

7/14/04

Hesitation in acceleration, takes about 2 seconds to react when car has been slowing down. Then jumps when trying to accelerate ~~while~~ while driving about 40 mph. Can't pass cars. "... WHEN MAKING LEFT TURNS, I HAVE TO MAKE SURE THERE IS NO ONE WITHIN 400 FEET OF ME BEFORE ATTEMPTING THE TURN."

- (1) ✓ GDI NUMBER ✓ 9004 16000 ES 3106 (3.3C) PWD DATE -6-  
 ✓ 10086141 ✓ ESS330 11/12/04  
 Hesitation in acceleration
- (2) ✓✓ 10088291 ✓ 8/12/04  
 Hesitation in acceleration -- at low speeds when trying  
 to accelerate into traffic. "THE TRANSMISSION REGULATES SEVERELY."
- ✓✓✓ 10088407 ✓ ESS 330 8/11/04  
 At most speeds, especially when stopped or at speeds below  
 10 mph V "has a severe hesitation/acceleration delay... at  
 least 1.5 seconds, is unpredictable and compromises  
 safety and places this vehicle at risk in most day-to-  
 day driving scenarios. Because of accelerator problem  
 V cannot ~~stop~~ "stop" in time to bumper-to-bumper traffic"
- (3) ✓ 10089427 ✓ ESS 330 8/20/04  
 V hesitates at low speeds?
- (4) ✓✓ 10090711 ✓ ESS 330 8/11/04  
 Hesitation in acceleration of at least 2-3 seconds  
 while driving under 10 mph
- (5) ✓ 10090770 ✓ ESS 330 8/11/04  
 Transmission/Acceleration Delay

A77 VIII

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Report Console

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Report Console

## Select a Car Previously Viewed

Remove this car from list above

Add a Car NOT Previously Viewed

Remove current car from list above

Update info of this car

## Summary Counts by Category -

<b>3</b>	Consumer Complaints	AUTO Back to 9 15%
<b>0</b>	Manufacturer Recalls	
<b>1</b>	Bulletin Summaries	
<b>1</b>	Investigations	

## ----- Your Info For This Car -----

Your Rating for this car: No Opinion

Warranty Expiration Reminder Service is Off for this car.

Warranty Expiration date set to: NO Date Entered

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## Report Viewer

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## --- CarStats for 2004 LEXUS ES 330 ---

SELECT Report Category

SELECT Age of Reports

[All Reports]

[1 Year Ago]

Create Custom Report

Email Custom Report to Friend

COMPONENT GROUPS EFFECTED	REPORTS IN GROUP	OPEN
Brakes	0	No Re
Electrical System	0	No Re
Engine and Engine Cooling System	0	No Re
Equipment	0	No Re
Fuel, Exhaust, Emissions Control	0	No Re
Heater, Air Conditioner, Ventilation	0	No Re
Interior Systems	0	No Re
Lighting and Communications Systems	0	No Re
Misc. Components	2	Open

## CONSUMER COMPLAINT: ODI Case Number: 10129267

 Check to include on Custom Report  


---

 Create Custom Report  
 Create

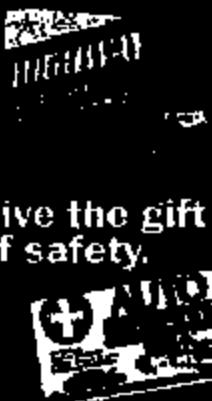
Component: VEHICLE SPEED CONTROL/ACCELERATOR PEDAL

Detailed: 2004 LEXUS ES 330 HAS SEVERE HESITATION AND SURGING PROBLEMS WHEN THE ACCELERATE UNDER TRAFFIC CONDITIONS SUCH AS MERGING ONTO FREEWAY WHERE YOU SLOW AND THEN ACCELERATE. WE EXPERIENCED DANGEROUS SITUATIONS DUE TO HESITANT SURGE. SECOND TRIP TO DEALER AND THEY SAY IT'S A KNOWN PROBLEM AND THAT THEY CAN DO. I BELIEVE IT IS A SAFETY ISSUE AND A RECALL SHOULD BE ENFORCED. LET'S THINK IT IS ONLY AN INCONVENIENCE.

Cause:

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### Results

Occurrences: 100    Injuries: 0  
Fail Date: 07/17/2005 Deaths: 0  
Internal uses: 7/18/2005

Check  
to  
Include  
on  
Custom  
Report

Create  
Custom  
Report

### CONSUMER COMPLAINT: ODI Case Number: 10128911 ✓

Component: VEHICLE SPEED CONTROL

Details: DT: CONSUMER'S WIFE GOT INTO THE VEHICLE AND REVERSED, THEN PUT THE V DRIVE. AT THAT TIME, IT CONTINUED TO GO BACKWARDS. SHE THEN CALLED THE CONSUL CALLED THE AUTO CLUB, A WRECKER CAME OUT, AND THE SERVICE MAN PUT A BLOCK BEI AND THE VEHICLE WENT FORWARD IN DRIVE. THE DEALERSHIP WAS CONTACTED AT THIS VEHICLE WAS NOT LEFT. YESTERDAY, THE VEHICLE WENT BACKWARDS IN DRIVE AGAIN. I CONTACTED SANTA MONICA LEXUS AND THEY WERE SENDING OUT A DIAGNOSTIC EXPERT VEHICLE. THE FIRST TIME WAS A COUPLE OF WEEKS AGO.\*AK

Cause:

Result:

Occurrences: 1    Injuries: 0  
Fail Date: 07/01/2005 Deaths: 0  
Internal uses: 7/15/2005

Power Train	1	<input type="radio"/> Open
Steering	0	No Re
Structure	0	No Re
Suspension, Wheels, Tires	0	No Re
Visual Systems	0	No Re

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**Report Details**

Select a Car Previously Viewed: 2002 LEXUS ES300

Add a Car NOT Previously Viewed

Remove current car from list above

Update Info of this car

Summary Counts by Category:

AUTO BACK TO S 15%	5 Consumer Complaints
0 Manufacturer Recalls	0 Bulletin Summaries
0 Investigations	

Your Info For This Car  
Your Rating for this car: No Opinion

Warranty Expiration Reminder Service is Off for this car.  
Warranty Expiration date set to: NO Date Entered

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**Report Viewer**

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--- CarStats for 2002 LEXUS ES300 ---

SELECT Report Category: **Brakes** SELECT Age of Reports: **1 Year**

Create Custom Report | Email Custom Report to Friend

COMPONENT GROUPS EFFECTED	REPORTS IN GROUP	OPEN
Brakes	0	No Re
Electrical System	0	No Re
Engine and Engine Cooling System	0	No Re
Equipment	0	No Re
Fuel, Exhaust, Emissions Control	0	No Re
Heater, Air Conditioner, Ventilation	0	No Re
Interior Systems	1	Open
Lighting and Communications Systems	0	No Re
Misc. Components	3	Open

Check to include on Custom Report

Create Custom Report

**CONSUMER COMPLAINT: ODI Case Number: 10132725**

Component: VEHICLE SPEED CONTROL

Detail: I HAD PULLED INTO MY GARAGE. I HAD MY FOOT ON THE BRAKE AND LIFTED IT A FORWARD TO MY MARK ( TO ALLOW FOR THE GARAGE DOOR TO CLOSE) WHEN THE CAR JI FORWARD! FORTUNATELY I APPLIED THE BRAKE HARD, SINCE MY FOOT WAS BY THE BRAK INTO THE GARAGE WALL AND DID DAMAGE TO THE CAR AND THE WALL. \*JB

Cause:

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**Result:**

Occurrences: 1 Injuries: 0  
 Fall Date: 07/15/2005 Deaths: 0  
 Internal use: 8/13/2005

**CONSUMER COMPLAINT: ODI Case Number: 10130854 ✓**

Check to include OR Custom Report

Component: VEHICLE SPEED CONTROL

**Details:** DT: CONSUMER OWNED A 2002 ES 300. CONSUMER WAS GETTING INTO A PARKING LOT OVER A SPEED BUMP, HE STOPPED WITH VEHICLE IN REVERSE, THEN, PLACED IN FORWARD AND THE VEHICLE SURGED FORWARD, CONSUMER TRIED TO APPLY BRAKE AND BRAKES FAILED. VEHICLE WOULD NOT STOP, ENDED UP STRIKING A CONCRETE PILLAR. THERE WERE NO IN POLICE REPORT, BUT IT WAS REPORTED TO INSURANCE COMPANY. THE VEHICLE WAS NOT INVOLVED IN AN ACCIDENT. CONSUMER WAS NOT INJURED. CONSUMER WAS AWARE OF INVESTIGATION THAT WAS IN PROGRESS ON THIS MATTER. ALTHOUGH INVESTIGATION WAS CLOSED, NHTSA SAID THAT THEY WOULD MONITOR THESE TYPE OF VEHICLES. CONSUMER INVESTIGATION WAS ON THE ELECTRONIC THROTTLE CONTROL. "AK"

**Cause:****Result:**

Occurrences: 1 Injuries: 0  
 Fall Date: 07/27/2005 Deaths: 0  
 Internal use: 8/1/2005

**CONSUMER COMPLAINT: ODI Case Number: 10130430 ✓**

Check to include OR Custom Report

Component: ENGINE AND ENGINE COOLING:ENGINE

**Details:** UPON ACCELERATION IN STOP-AND-GO TRAFFIC, SEVERE HESITATION WITH BRAKE ENGINE REVIVING, WITH DRIVER THROWN FORWARD, THEN LURCHING INTO GEAR. SAID INSTALLATION OF TSIB TC004-3, NARROWLY BEING MISSED BY ONCOMING TRAFFIC WHEN STALLED. TSIB NOT A FIX. NOW ENGINE LIGHT ON. DANGEROUS IN STOP-AND-GO TRAFFIC.

**Cause:****Result:**

Occurrences: 3 Injuries: 0  
 Fall Date: 07/23/2005 Deaths: 0  
 Internal use: 7/28/2005

Power Train	1	<input type="radio"/> Open
Steering	0	No Re
Structure	0	No Re
Suspension, Wheels, Tires	0	No Re
Visual Systems	0	No Re

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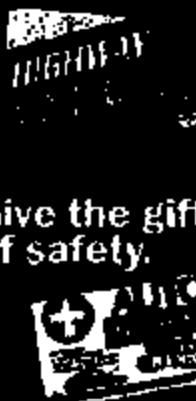


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Cause:

Results:

Occurrences: 1      Injuries: 0

Fall Date: 05/16/2003      Deaths: 0

Internal user: 8/7/2005

Power Train	0	No Re
Steering	0	No Re
Structure	0	No Re
Suspension, Wheels, Tires	0	No Re
Visual Systems	0	No Re

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