



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: RQ 05-002
Date Opened: 08/23/2005
Principal Investigator: Cynthia Glass
Subject: Headlamp Switch Knob Breaks Off

Manufacturer: Ford Motor Company
Products: Model Year 2000 Ford Excursion
Population: 60,000 (Estimated)

Problem Description: Complaints allege that the headlamp switch control knob may fracture and fall off, making it difficult to operate the rotary style headlamp switch and turn the headlights on or off.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	8		
Crashes/Fires:	0		
Injury Incidents:	0		
# Injuries:	0		
Fatality Incidents:	0		
# Fatalities:	0		
Other*:	0		

*Description Of Other:

Action: A recall query has been opened.

Engineer: Cynthia Glass *CG*
Div. Chief: Thomas Z. Cooper
Office Dir.: Kathleen C. DeMeter

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Summary: The Office of Defects Investigation (ODI) has received eight complaints on Model Year 2000 Ford Excursion vehicles. The reports allege that the headlight switch knob breaks off, preventing the driver from being able to turn on or turn off the headlights.

In a letter dated March 2, 2001, Ford Motor Company indicated that it would conduct a safety recall (NHTSA number 01V-075 and Ford recall number 01S09) to replace the headlamp switch knob with a new knob. The voluntary recall involved the subject vehicles for this investigation built from October 8, 1999 through October 30, 1999. ODI has received 8 complaint reports that allege the same problem as that addressed by the recall action, but were not within the build range of vehicles recalled.

ODI will investigate the appropriateness of the scope of recall 01V-075.

CG 24 Aug 05