

U.S. Department of Transportation

National Highway Traffic Safety Administration

## **ODI RESUME**

Investigation: PE 05-055 Date Opened: 09/27/2005

Principal Investigator: Mark Swanson

Subject: Turn Signal Failures

Manufacturer: General Motors Corp.

Products: 2002 General Motors Malibu, Alero and Grand Am

Population: 397,000 (estimated)

Problem Description: Turn signal malfunction resulting in intermittent or total failure of the exterior

turn signals lights and instrument panel turn signal indicator lights.

## FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	42		
Crashes/Fires:	0		
Injury Incidents:	0		
# Injuries:	0		
Fatality Incidents:	0		
# Fatzlities:	0		
Other*:	0		

\*Description Of Other:

Action: The Preliminary Evaluation is opened.

 Engineer:
 Mark B. Swanson
 Date:
 09/27/2005

 Div. Chief:
 Thomas Z. Cooper / / 1
 Date:
 09/27/2005

 Office Dir.:
 Kathleen C. DeMeter
 Date:
 09/27/2005

Summary: GM conducted a recall (NHTSA number 03V327) on certain model year (MY) 2000-2001 Chevrolet Malibu, Oldsmobile Alero, and Pontiac Grand Am vehicles to replace defective hazard switches that cause the turn signals and hazard lights to fail. GM identified the hazard switch as the root cause of this problem.

In December 2004, GM issued a special policy for MY 1999-2000 Alero, Grand Am and Malibu vehicles not covered under recall 03V327. The policy covered turn signal/hazard flasher failure for a period of 10 years or 150,000 miles (whichever occurred first) to provide a no cost replacement of the hazard switch. GM sent letters to owners starting December 30, 2004.

ODI is aware of 42 complaints on the MY 2002 subject vehicles. (These vehicles were not included in GM recall or special policy.) A Preliminary Evaluation investigation is opened.

12-9-28-05