



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE 05-042
Date Opened: 08/11/2005
Principal Investigator: Mark Swanson
Subject: Exterior Door Handle Malfunction

Manufacturer: Volkswagen of America, Inc.
Products: 2004-2005 Volkswagen Touareg
Population: 53,186

Problem Description: Exterior door handle remains in the open position

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	1	0	0
Crashes/Fires:	0	0	0
Injury Incidents:	1	0	0
# Injuries:	1	0	0
Fatality Incidents:	0	0	0
# Fatalities:	0	0	0
Other*:	0	0	0

*Description Of Other:

Action: The preliminary evaluation is opened.

Engineer: Mark B. Swanson MBS

Date: 08/11/2005

Div. Chief: Thomas Z. Cooper

Date: 08/11/2005

Office Dir.: Kathleen C. DeMeter

Date: 08/11/2005

Summary: ODI has received one complaint alleging that the exterior door handle caused the door to not latch. Complainant alleges that his daughter's hand was injured while riding in the vehicle when the door swung open then shut catching her hand between the door and door frame. On June 10, 2005, VW issued a Technical Service Bulletin (VW TSB 05-02) advising dealers to correct a problem with outside door handle sticking in open position. A Preliminary Evaluation has been opened to evaluate the scope, frequency and consequence of the alleged defect.

JFA
8/12/05