

U.S. Department of Transportation

National Highway Traffic Safety Administration

## **ODI RESUME**

Investigation: EA 05-012 Prompted By: PE05-019 Date Opened: 08/19/2005

Principal Investigator: Cynthia Glass

Subject: Finger Pinch Point

Manufacturer: Nissan North America, Inc.

Products: 2004 Nissan Quest

Population: 65,522

Problem Description: Consumers allege injuries to the finger while adjusting the second row seat.

## FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	5	12	11
Crashes/Fires:	0	0	0
Injury Incidents:	5	12	11
# Injuries:	5	12	11
Fatality Incidents:	0	0	0
# Fatalities:	0	0	0
Other*:	0	0	0

\*Description Of Other:

Action: This engineering analysis has been opened.

Bagineer: Cynthia Glass
Div. Chief: Thomas Z. Cooper
Office Dir.: Kathleen C. DeMeter

Date: <u>08/19/2005</u> Date: <u>08/19/2005</u> Date: <u>08/19/2005</u>

Summary: ODI has received five reports alleging that the consumer was injured using the vehicle's second-row seat release lever to fold the second row seat. Nissan states, "...the customer operation of the lever in some cases and subsequent orientation of their fingers is different than expected." Nissan also reported additional complaints for a total of 11 injuries. Nissan modified the lever for production twice. The latest (second modification) design provides a larger sized handle that contains a "cup" into which the seat occupant can place their fingers to operate the adjustment lever. Nissan reports no injuries associated with the "cup" design lever. Beginning June 2004, Nissan initiated a "customer satisfaction initiative" that included replacing the original design handle with the first modification handle (this is not the "cup" design handle mentioned above). The investigation has been upgraded to an engineering analysis to allow further analysis of the issue.

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THUS CAR AND AM AFRAID TO TRY TO USE ANY OF THE SEAT LEVERS AGAIN. HOWEVER, MISSAN HAS NOT RESPONDED, AFTER FOUR MONTHS. THIS DEFECT MEEDS TO BE FIXED. \*AX

Include, if available: Police/Fire Department Report, Photos, and Receir Involce.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1874-Public Law 93-679 This information is requested purguent to authority vested in the Artiforni Highway Traffic Safety Act and subsequent smendaents. You are under no obligation to revoked this questionnels. Your response may be used to assist the SPTSA in determining whether a Manufacture' should take appropriate action to correct a safety defect. If the SPTSA proceeds with education the subsection against a seminatory should be seen a statistical summary the rest, may be used in support of the agency's action.